# **PREVENTION SYSTEM FLOW CHART**

**OBJECTIVE:** Develop public informational campaigns and intervention programs with an emphasis on substance abuse and mental health that provide diversion options for individuals from involvement in the criminal justice system by

- Increasing public awareness of mental health and substance abuse topics and resources
- Increasing staffing resources to address demands for mental health services
- Establishing a behavioral health services campus •
- Establishing a multi-response behavioral health-based law enforcement program in the Sheriff's Department
- Implementing a multi-disciplinary team to provide oversight of the care coordination within the Community Correction System of Care



Individuals with behavioral health issues involved with the Community Correction System of Care

> Law Enforcement and first responders will be better equipped and trained to respond to behavioral health crisis calls.

Decrease in arrests during a behavioral health crisis.

Decrease in number of individuals booked into jail requiring behavioral health services.

	PERFORMANC	E INDICATORS
1. Number and type of calls received by OC Links.	3. Wait time for requested coordinated behavioral health assistance for the community and law enforcement.	<ol> <li>Number of individuals referred for services requiring hospital-level psychiatric care.</li> </ol>
<ol> <li>Number and percent of OCSD and local law enforcement entities who have received CIT training.</li> </ol>	<ol> <li>Number of non-public safety 911 calls related to behavioral health issues.</li> </ol>	<ol> <li>Number of individuals who report social and community support.</li> </ol>

	STRATEGIC	PRIORITIES
Strategic Priority Title	Description	SFP Years
Public Awareness of Mental Health and Substance Abuse	To increase the community's understanding and awareness of mental illness and substance abuse issues and the availability and accessibility of supportive services through an integrated and comprehensive public information campaign.	2019, 2018, 2017, 2016

- Number and percent of individuals referred for services who seek services and continue 1, 3, 6, 12 months.
- 8. Number and percent of individuals referred for services who report 30, 60, 3 months, 6 months, 1 year of being sober.

### Estimated Costs

Implemented: In FY 2020-21, the Health Care Agency, kicked off a public awareness campaign aligned with Mental Health Awareness Month that included COVIDrelated mental health supports. In addition, a comprehensive survey is being conducted to assess the impacts of the COVID-19 pandemic on the wellbeing of Orange County residents, the informal supports used to manage stress and emotions, and if they have thought about seeking help and the barriers to access services encountered. (2019 SFP costs: \$350K one-time, \$165K annually)

## **COURTS SYSTEM FLOW CHART**

**OBJECTIVE:** Strengthen coordination between county agencies and the courts, including an examination of potential adjustments to existing specialty courts by:

- Developing a tool for tracking data and individuals moving through the Collaborative Court Process to be used by County Depts and OC Courts to evaluate program effectiveness.
- Exploring expansion of Adult Specialty Courts
- Identifying, develop and implement diversion options within the adult court system •

**ACTION ITEMS** 

Establishing a standing Collaborative Court Committee.

### **TARGET POPULATIONS:**

Adult felony offenders (with various risk and need level) and underlying mental illness or SUD, recommended by Probation, PD, or DA with readiness for program, and meet the program criteria for Specialty Court eligibility.

Individuals in felony or misdemeanor court process (SUD or mental illness) who would benefit from courtordered treatment or services

### **REPORTABLE OUTCOMES**

employment.

Develop and implement a tool to track individuals and gather relevant data for reporting: - Ensure common language and data points are agreed upon

- Analyze data from tracking tool to measure success.

> Analyze capacity for Adult Specialty Courts - Identify the capacity and resources needed to meet current and anticipated demands of identified offenders for an Adult Specialty Court process

> - Determine priority for expansion or establishment of a new Specialty Court.

> > Identify Diversion Options and Cross Pillar Process: - Analyze court process from arraignment to trial to identify applicable diversion options.

- Develop and implement policies and protocols for county and courts to collaboratively make decisions about diverting individuals into diversion options. - Identify, track, report on individuals diverted.

> Establish a Standing Collaborative Court Committee: - Schedule regular meetings with key staff from the Courts, County stakeholder departments, and invested community partners to continue to evaluate programs and address issues timely.

Increase in numbers and proportion of individuals who participate in Specialty Courts or Diversion programs.

Increase to access to services referred to by Specialty Courts and Diversion.

Increase in enrollments/reactivation of public assistance for participants.

Increase in linkages to services with "warm hand-offs" to care in community.

Increase in participants receiving case management services by Specialty Courts and/or Probation Officers.

Increase in compliance with treatment and/or discharge plans developed for the participant.

Increase in number of participants who obtain HS diplomas, GEDs, college degrees and/or certificates.

Increase in participants

with stable housing and



Decrease in reported drug and alcohol use among participants.

Decrease in need for hospital-level psychiatric care.

Decreased rates of return to jail due to technical violations or new arrests or new convictions.

Decreased rates of community supervision.

	PERFORMANC	E INDICATORS
1. Number and percent of individuals enrolled in specific programs and the number and percent that complete the specific programs.	<ol> <li>Number and percent of individuals who engage in referred services.</li> </ol>	<ol> <li>Number and percent of participants with stable housing - at 3, 6, 12 months.</li> </ol>
2. Number of participants in each Adult Specialty Court.	<ol> <li>Number and percent of individuals still engaged in referred services after 1st appt.</li> </ol>	<ul><li>12. Number and percent of participants employed - at 3,</li><li>6, 12 months.</li></ul>
3. Number of participants in each Adult Specialty Court that successfully complete the program.	<ol> <li>Number and percent of individuals receiving case management services.</li> </ol>	<ol> <li>Number and percent of individuals identified without HS diploma who are engaged in program to acquire.</li> </ol>
<ol> <li>Decrease in average time waiting for services referred to by Specialty Courts and Diversion.</li> </ol>	<ol> <li>Number and percent of individuals with a treatment and/or discharge plan.</li> </ol>	14. Number of individuals enrolled in higher learning or certification programs and number that complete.
5. Number and percent of individuals receiving public assistance.	10. Number and percent of individuals with a treatment and/or discharge plan that self-report compliance.	<ul> <li>15. Number and percent of individuals identified with lack of social support who report improvement at 3, 6, 12 months into program.</li> </ul>

	STRATEG	IC PRIORITIES	
Strategic Priority Title	Description	SFP Years	Estimated Costs
Data Tracking Tool for the Courts	** No Longer a Strategic Priority ** The Courts identified the necessary data elements to support program success and will utilize their case management systems to track detailed participant information.	2019	N/A
Expand Specialty Courts	Expansion of County staff needed to support the expansion of the Adult Specialty Court.	2020, 2019, 2018, 2017	<ul> <li>YR Costs: \$3.6M</li> <li>WIT Court (120 participants): Yr1: \$1.3M</li> <li>AB109 WIT Court (40 participants): Yr1: \$507K</li> <li>AB109 Drug Court (40 participants): Yr1: \$981K</li> <li>MH Diversion (40 participants) Yr1: \$423K</li> <li>Family Treatment (40 participants): Yr1: \$359K</li> </ul>

- 16. Number and percent of individuals who report 30, 60, 3 months, 6 months, 1 year sober from enrollment into program.
- 17. Number of times an individual requires hospital-level psychiatric treatment within 6 months, 1 year into program.
- Number and percent of participants with a new conviction felony, misdemeanor within 6 months, 1 year from enrollment in program.
- 19. Number of individuals returned to custody due to probation violations within 6 months, 1 year.
- 20. Number and percent of individuals that successfully complete probation.

## **IN-CUSTODY SYSTEM FLOW CHART**

**OBJECTIVE:** Enhance in-custody operations to address the mental health and substance abuse issues encountered and prepare individuals for successful reentry by

- Enhancing mental health and substance abuse treatment services in-custody
- Establishing specialized in-custody housing
- Enhancing inmate programming and services

### **TARGET POPULATIONS:** Individuals in-custody awaiting trial or other court actions and inmates serving their sentences in the Inmates identified as meeting the established County jail system with a focus on those identified criteria for specialized housing as a high utilizers and high risk. **ACTION ITEMS REPORTABLE OUTCOMES** Establish and modify dedicated space to provide for behavioral health assessments upon intake Mental unit in the jail supported by Correctional Health staff and CIT trained deputies. Establish dedicated space to provide hospital-level mental health care, step-down treatments and Increase in participation in treatment Decrease in escalation of observation for male and female inmates and ensure sessions provided mental health issues while inappropriate staffing levels and training custody Increase in number of inmates who receive MAT Establish an in-custody substance abuse treatment Specialized housing units at or near program and expand services available to include capacity with targeted programming medication assisted treatments (MAT) Increase in participation in inmate services programming for life skills, general Inmates released from jail who are enrolled in eligible public assistance Identify target populations and establish specialized programs with no delay to access. housing with a detailed plan outlining programming specifics. Decrease in average time spent by Inmates who meet the inmates waiting to access services or eligibility requirements for treatments specialized housing are Identify and develop a comprehensive plan to provide placed customized, incentive-based programming to meet the individualized needs of inmates (e.g., housing, Inmates receive case management vocational training, employment). and released with a treatment/discharge plan

Increase in the number of inmates released with job readiness

Decrease in rate of return to jail for charges filed, convictions or violations

Decrease in the number of inmates identified as needing hospital-level mental health treatment but unable to access due to capacity

	PERFORMANC	CE INDICATORS	
1. Number of OCSD deputies assigned to Custody	5. Number and percent of inmates who meet criteria for	9. Number and percent of inmates who receive case	Γ
Operations that have received CIT training.	specialized housing that are placed.	management services and provided with a	ĺ
		treatment/discharge plan upon release.	
2. Average wait time from identifying needed BH	6. Number of inmates who receive MAT.	10. Number and percent of inmates that attend 50%,	ſ
services to time received.		75% of their prescribed treatment sessions.	
3. Decrease in acuity of inmates identified with mental illness while in-custody.	<ol> <li>Number and percent of inmates who return to jail (felony, misdemeanor) that received services while previously in-custody.</li> </ol>	11. Number and percent of inmates that revert back to needing hospital-level treatment for mental illness.	
4. Number of BH treatment sessions available for	8. Number and percent of inmates that are released with	12. Number and percent of inmates enrolled in job	İ
inmates based on staffing models.	public assistance benefits.	readiness programs that graduate.	

	STRATEGIC	PRIORITIES	
Strategic Priority Title	Description	SFP Years	
Enhancing In-Custody Behavioral Treatment	Addresses the remaining staffing needs to provide early identification of individuals with mental health needs to appropriately provide care and treatment to this increasing population in the jails.	2020, 2019, 2018	
Enhance Inmate Programming Services	Establishes comprehensive programming for inmates that addresses criminogenic and behavioral issues through a network of support services aimed at reducing the risk to recidivate and increasing the chance of post- release employment and ability to secure housing.	2020, 2019	

<ol> <li>Number and percent of inmates enrolled in GED, high school education programs that graduate</li> </ol>
14. Number and percent of inmates enrolled in college
or technical programs that graduate.

# Estimated Costs

Implemented: This priority was fully implemented with the FY 2021-22 Budget with the addition of the final 37 positions for HCA. Annualized costs for total 170.5 FTE's are \$43M.

- One-time cost \$1.2MAnnual costs \$600K
- No NCC identified

### **REENTRY SYSTEM FLOW CHART**

**OBJECTIVE:** Develop a comprehensive reentry system that involves coordination among County and community partners to ensure services meet the identified needs for those reintegrating into the community and that there is a seamless and warm hand-off transition from in-custody to post-custody with no disruption in treatments, services and/or programming.



	PERFORMANC	E INDICATORS	
1. Number of individuals on wait lists for reentry services.	<ol> <li>Number and percent of individuals on probation who successfully complete their sentence.</li> </ol>	<ol> <li>Number and percent of individual released from jail, prison who received transportation services to the reentry center.</li> </ol>	16. Number and percent of reentry participants reporting social and community support.
2. Average wait time from referral to reentry service to enrollment/appointment	<ol> <li>Number and percent of reentry participants who are enrolled in the public assistance programs.</li> </ol>	12. Number and percent of reentry participants who have a current treatment/discharge/reentry plan.	<ol> <li>Number and percent of reentry participants who are enrolled and seek mental health services compliant with their discharge/treatment/reentry plan.</li> </ol>
3. Number and percent of reentry participants with stable housing at 3, 6, 12 months.	<ol> <li>Number and percent of reentry participants with proper documentation to seek benefits and employment.</li> </ol>	<ol> <li>Number and percent of individuals enrolled and participating in reentry services programs and successfully complete.</li> </ol>	<ol> <li>Number and percent of reentry participants who report 30, 60, 3 months, 6 months, 1 year sober from enrollment in reentry services.</li> </ol>
<ol> <li>Number and percent of individuals involved in the community corrections system of care that are receiving reentry services.</li> </ol>	9. Number and percent of reentry participants who are actively being case managed and compliant with their treatment/discharge/reentry plan.	<ol> <li>Number and percent of reentry participants who obtain and maintain employment at 1, 3, 6, 12 months.</li> </ol>	
5. Number and percent of reentry participants who return to jail (felony, misdemeanor) with a booking, new conviction, and/or technical violation.	10. Number and percent of individuals referred to reentry services that are linked with warm hand-off and continuity of treatment/services.	<ol> <li>Number and percent of reentry participants who enroll and complete education programs for GED, HS diploma, higher education (degrees) and job training/certification.</li> </ol>	

STRATEGIC PRIORITIES			
Strategic Priority Title	Description	SFP Years	
Coordinated Reentry System	Establishes a comprehensive reentry system accessible	2020, 2019, 2018, 2017, 2016	
	by all individuals released from county jails or state		
	prison that includes transportation and linkages to		
	support services or programs with "warm hand-offs" at		
	each point in the reintegration process.		

Estimated Costs

One-time renovation costs: estimated \$17M
 Annualized service costs: estimated \$7M

## **JUVENILE & TAY SYSTEM FLOW CHART**

**OBJECTIVE:** Provide for the specific mental health and/or substance abuse treatment needs of the youth and TAY in the juvenile correction system covering pre-custody to post-custody and establish stable housing options for those who have a high risk to enter or reenter the criminal justice system.



	PERFORMANC	E INDICATORS
<ol> <li>Number and percent of youth in juvenile criminal justice system that are considered high-utilizers and number/percent adhering to reentry plan.</li> </ol>	<ol> <li>Number and percent of youth with stable housing at 3, 6, 12 months.</li> </ol>	<ol> <li>Number and percent of youth referred to reentry services that are linked with warm hand-off and continuity of treatment/services.</li> </ol>
2. Number of youths on wait lists for treatment/services.	8. Number of youth enrolled in pretrial/pre-adjudication programs and percent that complete.	<ol> <li>Number and percent of youth who have a current treatment/discharge/reentry plan.</li> </ol>
3. Average wait time from referral to treatment/service.	<ol> <li>Number of youths that meet eligibility requirements for juvenile specialty courts.</li> </ol>	<ol> <li>Number and percent of youth enrolled and participating in reentry services programs and successfully complete.</li> </ol>
4. Number of BH treatment sessions available for youth detained based on staffing models.	10. Number and percent of youth who successfully complete probationary sentence.	<ol> <li>Number and percent of youth who reenter the juvenile justice system with a new booking, conviction, or technical violation.</li> </ol>
5. Number and percent of youth in competency hearings that complete remediation sessions.	11. Number and percent of youth who qualify for assistance programs that are enrolled.	17. Number and percent of youth that revert back to needing hospital-level treatment for mental illness.
<ol> <li>Number and percent of TAY with BH issues or youth identified as CSEC that are housed at 1, 3, 6,12 months.</li> </ol>	12. Number and percent of youth who are actively being case managed and compliant with their treatment/discharge/reentry plan.	<ol> <li>Number and percent of youth enrolled in job readiness programs that graduate.</li> </ol>

	STRATEGIC PRIORITIES		
Strategic Priority Title	Description	SFP Years	
Expand Specialty Courts	Expansion of County staff needed to support the expansion of the Juvenile Specialty Court.	2020, 2019, 2018, 2017	
Mental Health and Substance Use Disorder Support Services for Juveniles	Mental health services and substance use treatments to support juveniles and transitional age youth as they move through the community corrections system.	2020 – Emerging Initiative	
Establish a Juvenile Corrections Campus	Analyze and create a comprehensive juvenile corrections campus that utilizes existing space to provide camp programing, education services, health and mental health services, and housing for juvenile offenders and transitional aged youth, including those realigned from the State Correctional System.	2020 – Emerging Initiative	
Housing for Transitional Age Youth	Establish transitional and permanent supporting housing and placement services for youths involved in the community corrections system to ensure adequate treatment for substance abuse, mental health issues or those involved in the Commercial Sexual Exploit of Children population.	2020 – Emerging Initiative	
Data Sharing for Care Coordination of High Utilizing Juvenile and Transitional Age Youth Offenders	Establish a data sharing platform and business process for effective coordination of care for the "high utilizers" of the County's Juvenile Justice System to target curative resources to minimize harm to the individual or others.	2020 – Emerging Initiative	

19. Number and percent of youth enrolled in GED, high school education programs that graduate.
<ol> <li>Number and percent of youth enrolled in college or technical programs that graduate.</li> </ol>
21. Number and percent of youth reporting social and community support.
<ol> <li>Number and percent of youth who are enrolled and continue mental health services compliant with their discharge/treatment/reentry plan.</li> </ol>
23. Number and percent of youth who report 30, 60, 3 months, 6 months, 1 year sober from enrollment in treatment services.

Estimated Costs	
- Juvenile-related resources and costs were to be determined	
n/a	
n/a	
n/a	
n/a	