

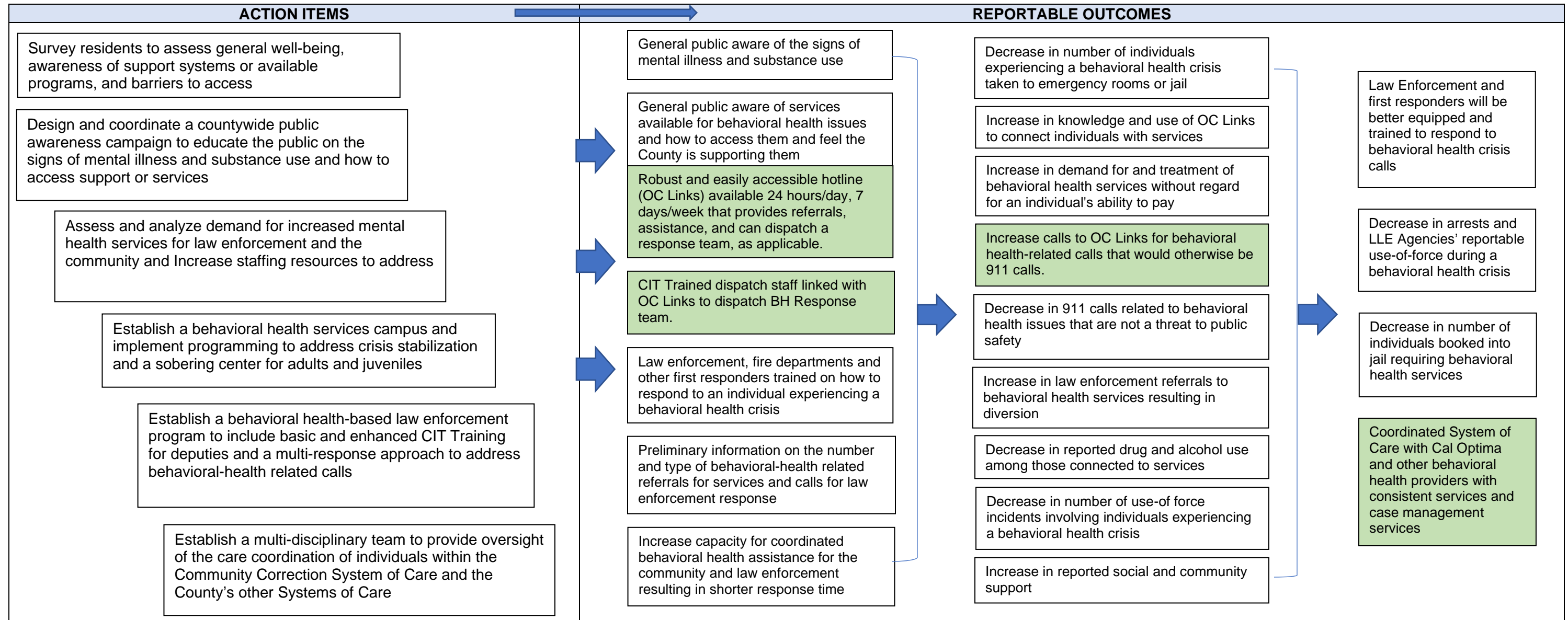
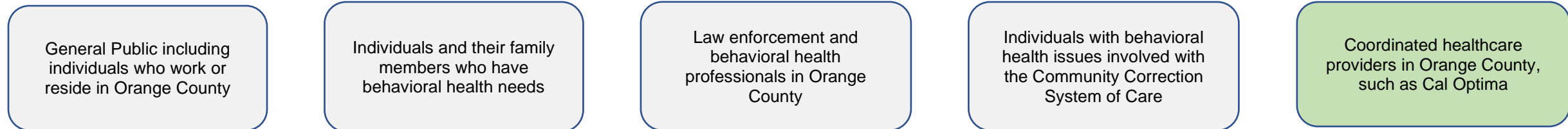
PREVENTION SYSTEM FLOW CHART

DRAFT

OBJECTIVE: Develop public information campaigns and intervention programs with an emphasis on substance use and mental health that provide diversion options for individuals from involvement in the criminal justice system by:

- Increasing public awareness of mental health and substance use topics and resources
- Increasing staffing resources to address demands for behavioral health services
- Establish behavioral health services capacity
- Establishing a multi-response behavioral health-based law enforcement program
- Implementing a multi-disciplinary team to provide oversight of the care coordination within the Community Correction System of Care


TARGET POPULATIONS:



 Indicates new or revised text

PERFORMANCE INDICATORS			
1. Number and type of calls received by OC Links (referrals, response team, etc.)	4. Number of non-public safety 911 calls related to behavioral health issues	7. Number of use-of-force incidents involving individuals experiencing a behavioral health crisis	10. Number and percent of individuals referred for services who report 30 days, 60 days, 3 months, 6 months, 1 year of being sober
2. Number and percent of OCSD, local law enforcement, and fire department entities who have received CIT training	5. Number of law enforcement incidents resulting in a referral for services requiring hospital-level psychiatric care	8. Number of individuals who report social and community support	11. Number of 911 calls redirected to OC Links or behavioral response unit.
3. Wait time for requested coordinated behavioral health assistance for the community and law enforcement	6. Number of law enforcement linkages to behavioral health services including CSU, sobering station, CAT, and Outreach & Engagement resulting in diversion	9. Number and percent of individuals referred for services who seek services and continue 1, 3, 6, 12 months	12. Number of requests from city police for PERT response team and time taken to respond.

STRATEGIC PRIORITIES			
Strategic Priority Title	Description	SFP Years	Estimated Costs
Public Awareness of Mental Health and Substance Use	To increase the community's understanding and awareness of mental illness and substance use issues and the availability and accessibility of supportive services through an integrated and comprehensive public information campaign	2019, 2018, 2017, 2016	Implemented: In FY 2020-21, the Health Care Agency, kicked off a public awareness campaign aligned with Mental Health Awareness Month that included COVID-related mental health supports. In addition, a comprehensive survey is being conducted to assess the impacts of the COVID-19 pandemic on the well-being of Orange County residents, the informal supports used to manage stress and emotions, and if they have thought about seeking help and the barriers to access services encountered. (2019 SFP costs: \$350K one-time, \$165K annually)
Be Well 2 (South)	Addition of second Be Well Campus.	NEW - 2021	\$30M+
Enhancing OC Links	Need to determine details	Unknown if meets criteria for SP	unknown
Focus on non-law enforcement trainings and reduce law enforcement responses.	Need to determine details	Unknown if meets criteria for SP	unknown

 Indicates new or revised text

COURTS SYSTEM FLOW CHART

DRAFT

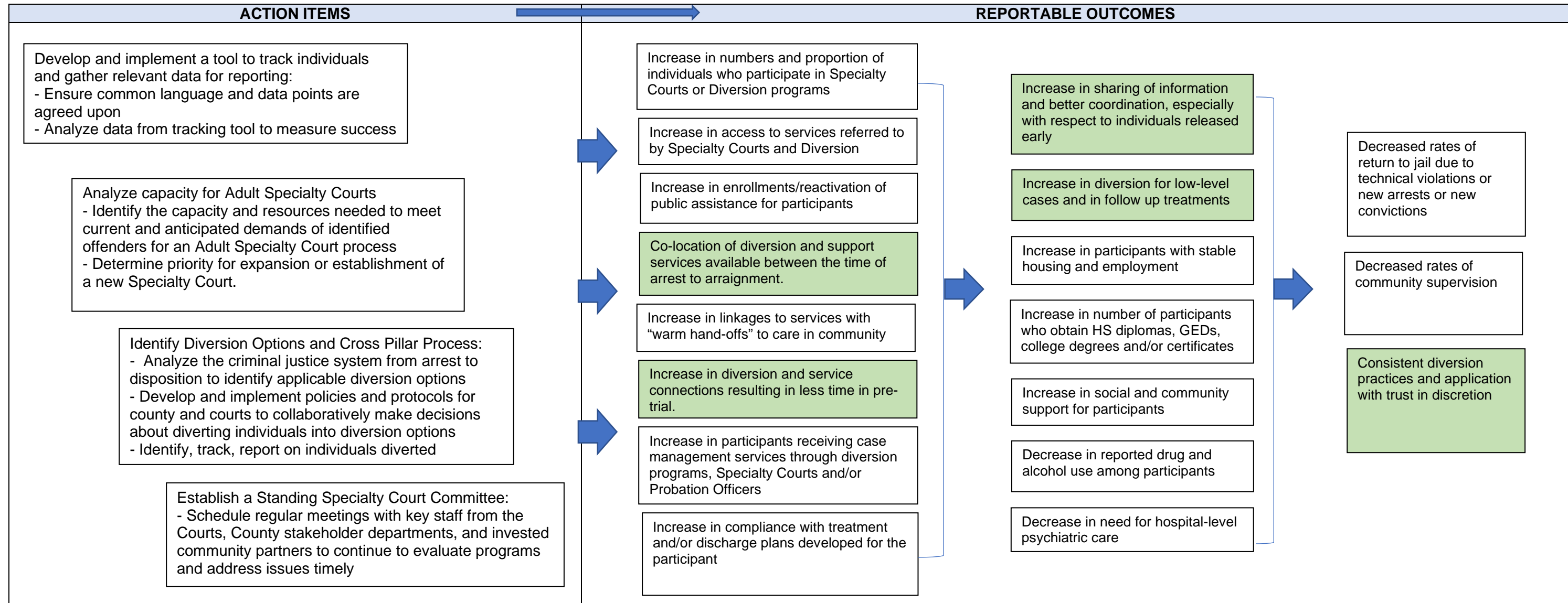
OBJECTIVE: Strengthen coordination between county agencies and the courts, including an examination of the court process and potential adjustments to existing specialty courts.


TARGET POPULATIONS:

Adult felony offenders (with various risk and need level) and underlying mental illness or SUD, recommended by Probation, PD, or DA with readiness for program, and meet the program criteria for Specialty Court eligibility

Individuals in felony or misdemeanor court process who have a behavioral health issue and would benefit from court-ordered treatment or services


Individuals with a felony or misdemeanor charge resulting from substance use or mental illness.



 Indicates new or revised text

PERFORMANCE INDICATORS			
1. Number and percent of individuals enrolled in specific programs and the number and percent that complete the specific programs	6. Number and percent of individuals who engage in referred services	11. Number and percent of participants with stable housing - at 3, 6, 12 months	16. Number and percent of individuals who report 30 days, 60 days, 3 months, 6 months, 1 year sober from enrollment into program
2. Number of participants in each Adult Specialty Court	7. Number and percent of individuals still engaged in referred services after first appointment	12. Number and percent of participants employed - at 3, 6, 12 months	17. Number of times an individual requires hospital-level psychiatric treatment within 6 months, 1 year into program
3. Number of participants in each Adult Specialty Court that successfully complete the program	8. Number and percent of individuals receiving case management services	13. Number and percent of individuals identified without HS diploma who are engaged in program to acquire	18. Number and percent of participants with a new conviction - felony, misdemeanor - within 6 months, 1 year from enrollment in program
4. Decrease in average time waiting for services referred to by Specialty Courts and Diversion	9. Number and percent of individuals with a treatment and/or discharge plan	14. Number of individuals enrolled in higher learning or certification programs and number that complete	19. Number of individuals returned to custody due to probation violations within 6 months, 1 year
5. Number and percent of individuals receiving public assistance	10. Number and percent of individuals with a treatment and/or discharge plan that self-report compliance	15. Number and percent of individuals identified with lack of social support who report improvement - at 3, 6, 12 months into program	20. Number and percent of individuals that successfully complete term of supervision
21. Number of high-utilizers that return to the system for misdemeanors	22. Number of individuals diverted at various stages from arrest to disposition	23. Number of diversion programs, utilization, and how many complete program	

STRATEGIC PRIORITIES			
Strategic Priority Title	Description	SFP Years	Estimated Costs
Data Tracking Tool for the Courts	** Move to Emerging Initiative in 2021** The Courts identified the necessary data elements to support program success and will utilize their case management systems to track detailed participant information. <i>Update: The Courts have implemented a SCRAM Nexus Pilot to track data and individuals moving through the Collaborative Court process to be used by OC Courts and County departments.</i>	2019	N/A Costs for the system and ongoing maintenance will be incurred by the Courts. However, the County impact may include costs to interface with the new system which is currently still being determined.
Expand Specialty Courts	Expansion of County staff needed to support the expansion of the Adult Specialty Court	2020, 2019, 2018, 2017	Year 1 Costs: \$3.6M - WIT Court (120 participants): Yr1: \$1.3M - AB109 WIT Court (40 participants): Yr1: \$507K - AB109 Drug Court (40 participants): Yr1: \$981K - MH Diversion (40 participants) Yr1: \$423K - Family Treatment (40 participants): Yr1: \$359K
Co-location of Diversion Programs	Identify and enhance space to establish co-located services and provide referrals and options for individuals who have been arrested and pending arraignment. This would provide an opportunity for the DA, Public Defender, service providers and the Courts to make informed decisions in the best interest of the client.	New 2021	Preliminary estimates are approximately \$8M over 3.5 years.
Mental Health Diversion Program	Pre-Filing diversion program for individuals with identified MH issues	TBD – may not meet SP criteria	TBD – may not met SP criteria
Establish Comprehensive Assessment Process in Data Sharing Platform	Integrate agency and program assessments via SOCDIS to facilitate care coordination	TBD	TBD

 Indicates new or revised text

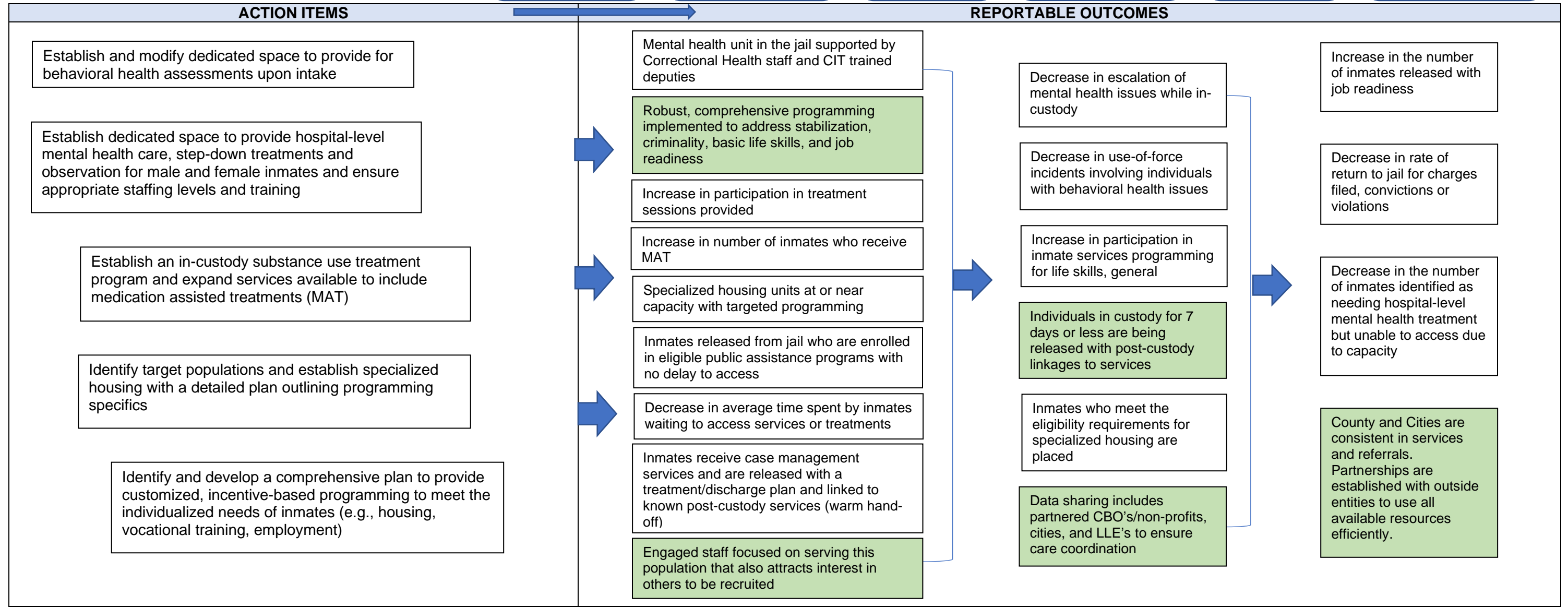
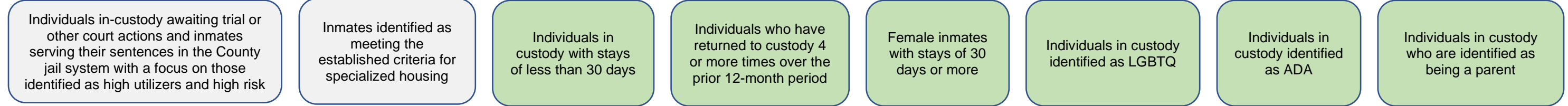
IN-CUSTODY SYSTEM FLOW CHART

DRAFT

OBJECTIVE: Enhance in-custody operations to address the mental health and substance use issues encountered and prepare individuals for successful reentry by:

- Enhancing mental health and substance use treatment services in-custody
- Establishing specialized in-custody housing
- Enhancing inmate programming and services


TARGET POPULATIONS:



Indicates new or revised text

PERFORMANCE INDICATORS			
1. Number of OCSD deputies assigned to Custody Operations that have received CIT training	5. Number and percent of inmates who meet criteria for specialized housing that are placed	9. Number and percent of inmates who receive case management services and provided with a treatment/discharge plan upon release	13. Number and percent of inmates enrolled in GED, high school education programs that graduate
2. Average wait time from identifying needed BH services to time received	6. Number of inmates who receive MAT	10. Number and percent of inmates that attend 50%, 75% of their prescribed treatment sessions	14. Number and percent of inmates enrolled in college or technical programs that graduate
3. Decrease in acuity of inmates identified with mental illness while in-custody	7. Number and percent of inmates who return to jail (felony, misdemeanor) that received services while previously in-custody	11. Number and percent of inmates that revert back to needing hospital-level treatment for mental illness	15. Number of individuals in custody participating in programming due to incentives vs participating on their own
4. Number of BH treatment sessions available for inmates based on staffing models	8. Number and percent of inmates that are released with public assistance benefits	12. Number and percent of inmates enrolled in job readiness programs that graduate	16. Number of individuals receiving services/meeting with others due to the use of mobile devices that would otherwise not be available
17. Number of individuals participating in programming via tablet. Number completing program with use of table vs those not using a tablet	18. Number of individuals connecting with their family virtually (tablets) vs in person	19. Number of individuals requiring family support services to help maintain positive family connections	20. Rate of turnover of staff and number of qualified candidates to fill vacancies or availability of qualified outsourced services

STRATEGIC PRIORITIES			
Strategic Priority Title	Description	SFP Years	Estimated Costs
Enhancing In-Custody Behavioral Health Treatment	Addresses the remaining staffing needs to provide early identification of individuals with mental health needs to appropriately provide care and treatment to this increasing population in the jails	2020, 2019, 2018	Implemented: This priority was fully implemented with the FY 2021-22 Budget with the addition of the final 37 positions for HCA. Annualized cost for 170.5 FTE's is \$43M
Enhance Inmate Programming Services	Establishes comprehensive programming for inmates that addresses criminogenic and behavioral issues through a network of support services aimed at reducing the risk to recidivate and increasing the chance of post-release employment and ability to secure housing	2020, 2019	<ul style="list-style-type: none"> - One-time cost \$1.2M - Annual costs \$600K - No NCC identified
Jail Management System	Replace existing 25-year old system which tracks individuals entering and exiting jail facilities. Current system is outdated with limited functionality. New system will continue the tracking process and allow for data to be captured	This project has been included in the budgeting process since FY 2016-17. Sufficient funding may already be available.	In FY 2016-17, \$5M was budgeted, FY 2017-18 to 2019-20, \$2.7M spent. Amount carried over and available \$2.3M
Mobile Engagement Units in Jail	The use of Mobile Units inside the jails will facilitate communication with individuals in custody who do not want to leave their cell with services, legal advisors, court hearings and others	TBD – May not meet criteria for SP	TBD – May not meet criteria for SP
Virtual Programming In-Custody	Implement a robust in custody programming that addresses criminality, stabilization, life skills, and job readiness virtually with the use of restricted-use tablets	TBD – May not meet criteria for SP	TBD – May not meet criteria for SP
Enhance Pre-Filing Assessment Area	Enhance space to allow for early assessment in jail for PTSU. Space would be used to divert individuals into the appropriate programs and services instead of keeping them in jail	TBD – May not meet criteria for SP	TBD – May not meet criteria for SP Should include space modifications and needed staffing

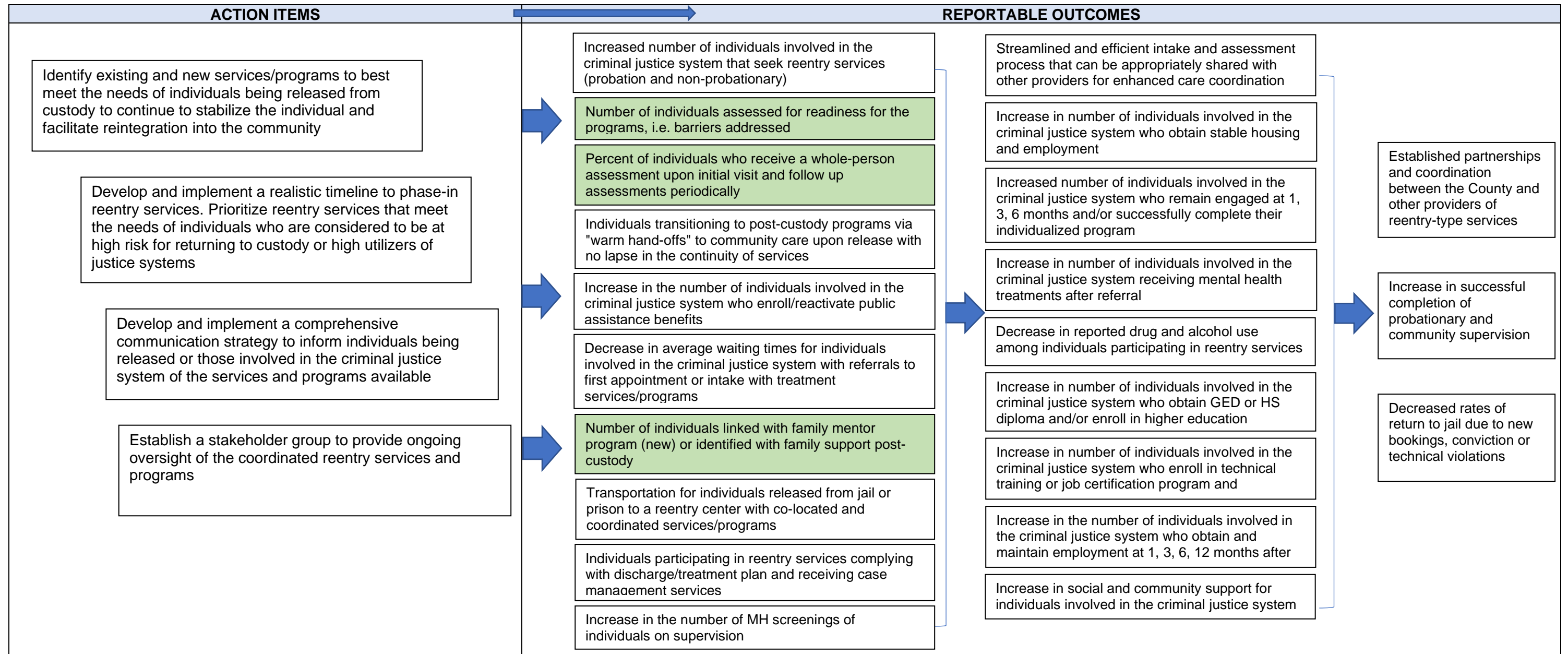
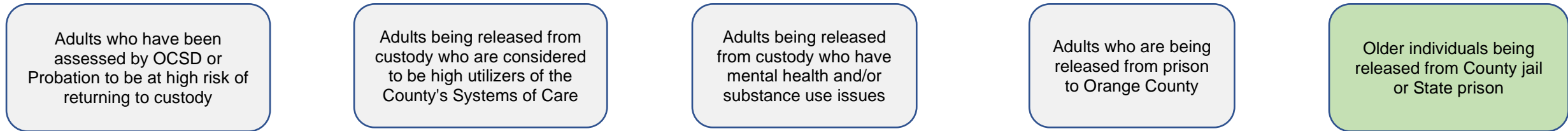
 Indicates new or revised text


REENTRY SYSTEM FLOW CHART

DRAFT

OBJECTIVE: Develop a comprehensive reentry system that involves coordination among County and community partners to ensure services meet the identified needs for those reintegrating into the community and that there is a seamless and warm hand-off transition from in-custody to post-custody with no disruption in treatments, services and/or programming.


TARGET POPULATIONS:



 Indicates new or revised text

PERFORMANCE INDICATORS			
1. Number of individuals on wait lists for reentry services	6. Number and percent of individuals on probation who successfully complete their term of supervision	11. Number and percent of individual released from jail, prison who received transportation services to the reentry center	16. Number and percent of reentry participants reporting social and community support
2. Average wait time from referral to reentry service to enrollment/appointment	7. Number and percent of reentry participants who are enrolled in the public assistance programs	12. Number and percent of reentry participants who have a current treatment/discharge/reentry plan	17. Number and percent of reentry participants who are enrolled and seek mental health services compliant with their discharge/treatment/reentry plan
3. Number and percent of reentry participants with stable housing at 3, 6, 12 months	8. Number and percent of reentry participants with proper documentation to seek benefits and employment	13. Number and percent of individuals enrolled and participating in reentry services programs and successfully complete	18. Number and percent of reentry participants who report 30 days, 60 days, 3 months, 6 months, 1 year sober from enrollment in reentry services
4. Number and percent of individuals involved in the community corrections system of care that are receiving reentry services	9. Number and percent of reentry participants who are actively being case managed and compliant with their treatment/discharge/reentry plan	14. Number and percent of reentry participants who obtain and maintain employment at 1, 3, 6, 12 months	19. Number of individuals receiving services for the aging population (older adult population)
5. Number and percent of reentry participants who return to jail (felony, misdemeanor) with a booking, new conviction, and/or probation violation	10. Number and percent of individuals referred to reentry services that are linked with warm hand-off and continuity of treatment/services	15. Number and percent of reentry participants who enroll and complete education programs for GED, HS diploma, higher education (degrees) and job training/certification	20. Number of individuals that return to the Reentry Center to programs after they have already completed them.

STRATEGIC PRIORITIES			
Strategic Priority Title	Description	SFP Years	Estimated Costs
Coordinated Reentry System	Establishes a comprehensive reentry system accessible by all individuals released from county jails or state prison that includes transportation and linkages to support services or programs with “warm hand-offs” at each point in the reintegration process	2020, 2019, 2018, 2017, 2016	<ul style="list-style-type: none"> - One-time facility renovation costs: estimated \$17M - Annualized service costs: estimated \$7M

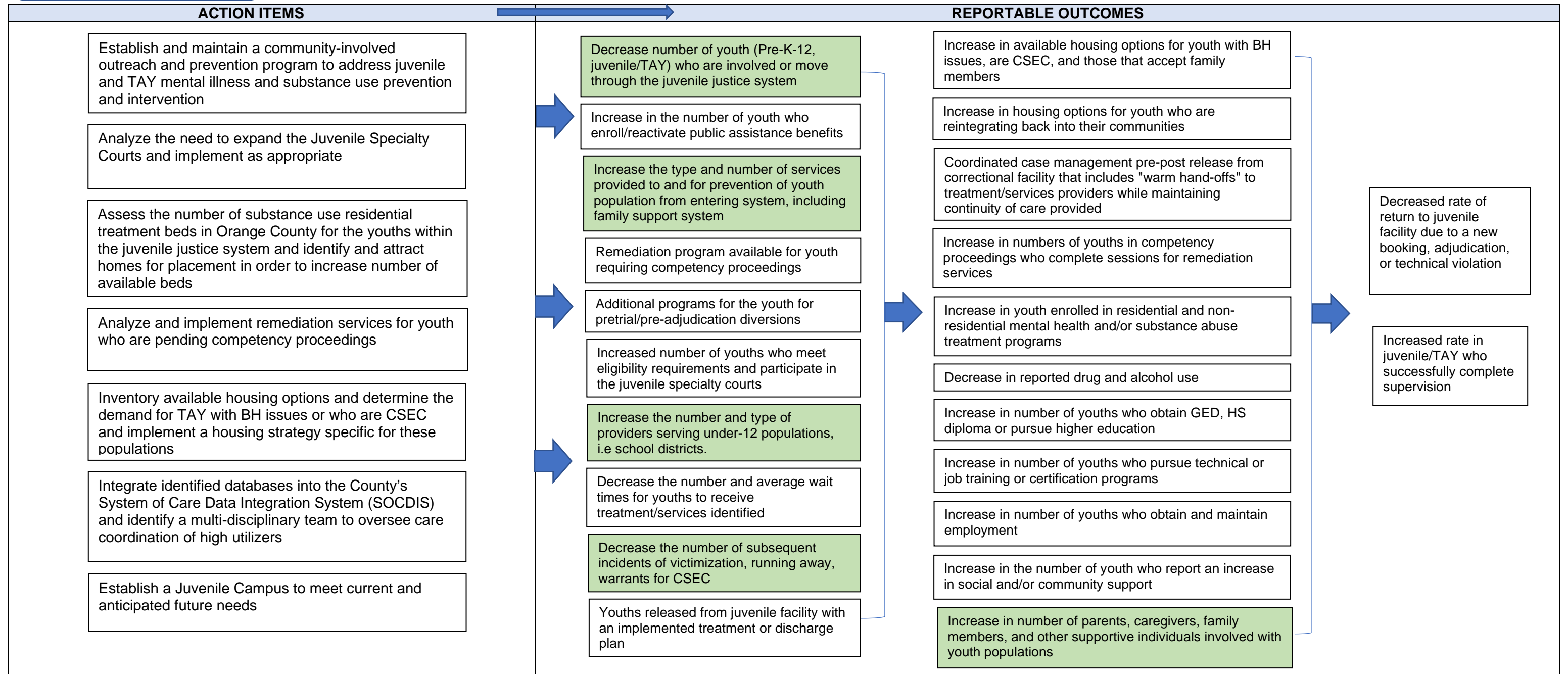
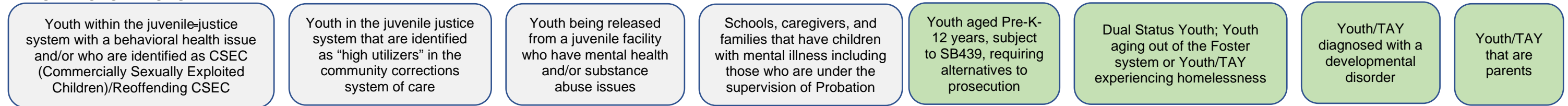
 Indicates new or revised text


JUVENILE & TAY SYSTEM FLOW CHART

DRAFT

OBJECTIVE: Provide for the specific mental health and/or substance use treatment needs of the youth and TAY in the juvenile justice system covering initial law enforcement contact to post-custody and establish stable housing options for those who have a high risk to enter or reenter the criminal justice system.


TARGET POPULATIONS:



 Indicates new or revised text

PERFORMANCE INDICATORS			
1. Number and percent of youth in juvenile justice system that are considered multi-system involved and number/percent adhering to reentry plan	7. Number and percent of youth with stable housing at 3, 6, 12 months	13. Number and percent of youth referred to reentry services that are linked with warm hand-off and continuity of treatment/services	19. Number and percent of youth enrolled in GED, high school education programs that graduate
2. Number of youths on wait lists for treatment/service	8. Number of youth enrolled in pretrial/pre-adjudication programs and percent that complete	14. Number and percent of youth who have a current treatment/discharge/reentry plan	20. Number and percent of youth enrolled in college or technical programs that graduate
3. Average wait time from referral to treatment/service	9. Number of youths that meet eligibility requirements for juvenile specialty courts	15. Number and percent of youth enrolled and participating in reentry services programs and successfully complete	21. Number and percent of youth reporting social and community support
4. Number of BH treatment sessions available for youth detained based on staffing models	10. Number and percent of youth who successfully complete probationary sentence	16. Number and percent of youth who reenter the juvenile justice system with a new booking, conviction, or technical violation	22. Number and percent of youth who are enrolled and continue mental health services compliant with their discharge/treatment/reentry plan
5. Number and percent of youth in competency hearings that complete remediation sessions	11. Number and percent of youth who qualify for assistance programs that are enrolled	17. Number and percent of youth that revert back to needing hospital-level treatment for mental illness	23. Number and percent of youth who report 30 days, 60 days, 3 months, 6 months, 1 year sober from enrollment in treatment services
6. Number and percent of TAY with BH issues or youth identified as CSEC that are housed at 1, 3, 6, 12 months	12. Number and percent of youth who are actively being case managed and compliant with their treatment/discharge/reentry plan	18. Number and percent of youth enrolled in job readiness programs that graduate	24. Number of youth under 12 years of age that are being served (profile of what/why)
25. Type and quantity of services provided to and prevention efforts for under-12 population	26. Number of providers for services for under-12 population	27. County Point-in-Time Homeless Count – filtered for Youth/TAY	28. Type and quantity of services provided to and for prevention for youth/TAY
29. Number of youth/TAY who need housing services	30. Type and number of services provided to and for prevention of youth/TAY that are parents	31. Number of providers offering services to parents, caregivers, family members, supportive individuals involved with youth/TAY	32. Number of youth/TAY served at Be Well Campus – including profile and services provided

STRATEGIC PRIORITIES			
Strategic Priority Title	Description	SFP Years	Estimated Costs
Expand Specialty Courts	Expansion of County staff needed to support the expansion of the Juvenile Specialty Court	2020, 2019, 2018, 2017	Juvenile-related resources and costs are to be determined
Mental Health and Substance Use Disorder Support Services for Juveniles	Mental health services and substance use treatments to support juveniles and transitional age youth as they move through the juvenile justice system	2020 – Emerging Initiative	n/a
Establish a Juvenile Justice Campus	Analyze and create a comprehensive juvenile justice campus that utilizes existing space to provide camp programming, education services, health and mental health services, and housing for committed youth and transitional aged youth, including those realigned from the Department of Juvenile Justice	2020 – Emerging Initiative	n/a
Housing for Transitional Age Youth	Establish transitional and permanent supporting housing and placement services for youths involved in the juvenile justice system to ensure adequate treatment for substance abuse, mental health issues or those involved in the Commercial Sexual Exploit of Children population	2020 – Emerging Initiative	n/a
Data Sharing for Care Coordination of High Utilizing Juvenile and Transitional Age Youth Offenders <i>(New Term will be Multi-System Involved)</i>	Establish a data sharing platform and business process for effective coordination of care for youth and TAY that are multi-system involved with the County's Juvenile Justice System to target curative resources to minimize harm to the individual or others	2020 – Emerging Initiative	n/a
Juvenile Programming for SB439 Youth	Programming and services for youth under 12 years	TBD – Not fully defined. May be Emerging	TBD
Be Well 2 Campus	Co-located BH services with focus on serving youth/TAY	Also identified under Prevention	TBD

 Indicates new or revised text