

A G E N D A

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD



Wednesday, March 23, 2022

9:00 A.M.

COUNTY OF ORANGE
405 West 5th Street | Conference Room 433
Santa Ana, CA 92701

Ward Smith - Chair
Placentia

Crystal Miles – Vice Chair
Villa Park

Sandra Lozeau
Anaheim

John Burks
Brea

Connor Traut
Buena Park

Jon Peat
Cypress

Rusty Kennedy
Fullerton

Rose Espinoza
La Habra

Debbie Baker
La Palma

Vacant
Los Alamitos

Leslie Hardy
Orange

Doug Becht
County of Orange

Gary Taylor
Stanton

Tara Campbell
Yorba Linda

Jorge Cisneros
Local Chief of Police

Vacant
School District

Matt Cunningham
Local Neighborhood Assn.

Vacant
Commission to End
Homelessness

Wesley Parker
Local Business Association

Mercy House
Larry Haynes, Chief Executive Officer

Clerk of the Board
Joanne Golden, Deputy Clerk

Welcome to the meeting of the Bridges at Kraemer Place Community Advisory Board. This agenda contains a brief general description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing on the agenda. The Advisory Board encourages your participation. If you wish to speak during Public Comments, please complete a Speaker Request Form and deposit it in the Speaker Request box located next to the Clerk, prior to the Public Comments portion of the meeting. Speakers will be given three minutes to speak. When addressing the Board, please state your name for the record prior to providing your comments.

A G E N D A

All supporting documentation is available for public review online at https://www.ocalthinfo.com/homeless_serv/shelter_programs and in the office of the Clerk of the Board of Supervisors located in the Hall of Administration Building, 333 W. Santa Ana Blvd., 10 Civic Center Plaza, Room 465, Santa Ana, California 92701 during regular business hours, 8:00 a.m. - 5:00 p.m., Monday through Friday.

****In compliance with the Americans with Disabilities Act, those requiring accommodation for this meeting should notify the Clerk of the Board's Office 72 hours prior to the meeting at (714) 834-2206****

Call to Order

Welcome and Introduction of New Members

Roll Call

PUBLIC COMMENTS

At this time members of the public may address the Community Advisory Board on any item on the agenda or on any matter within the subject matter jurisdiction of the advisory board.

ACTION ITEMS:

1. Approve minutes of the March 24, 2021 regular meeting
2. Approve minutes of the June 23, 2021 regular meeting
3. Approve minutes of the September 22, 2021 regular meeting
4. Approve minutes of the December 8, 2021 regular meeting
5. Approve 2022 Meeting Schedule Calendar

INFORMATION ITEMS:

6. Update on Bridges at Kraemer Place Shelter Operations by Mercy House

COMMENTS FROM BOARD MEMBERS

At this time members of the Community Advisory Board may comment regarding any off-agenda items or request future agenda items to be considered at the next or future meetings. No action may be taken on off-agenda items unless authorized by law.

ADJOURNED

NEXT MEETING: Wednesday, June 22, 2022, 9:00 A.M.

AGENDA ITEM #1

March 24, 2021

Minutes

SUMMARY ACTION MINUTES

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD

Wednesday, March 24, 2021
9:00 A.M.



COUNTY OF ORANGE

Pursuant to provisions of California Governor' Order N-29-20,
Issued March 17, 2020, this meeting was conducted via ZOOM

Ward Smith - Chair
Placentia

Crystal Miles - Vice Chair
Villa Park

Sandra Lozeau
Anaheim

John Burks
Brea

Vacant
Buena Park

Jon Peat
Cypress

Rusty Kennedy
Fullerton

Rose Espinoza
La Habra

Debbie Baker
La Palma

Vacant
Los Alamitos

Susan Galvan
Orange

Jason Austin
County of Orange

Gary Taylor
Stanton

Tara Campbell
Yorba Linda

Jorge Cisneros
Local Chief of Police

Vacant
School District

Matt Cunningham
Local Neighborhood Assn.

Juan Villegas
Commission to End
Homelessness

Wesley Parker
Local Business Association

ATTENDANCE: Members Smith, Miles, Lozeau, Peat, Baker, Cisneros, Kennedy, Taylor, Espinoza, Galvan, Campbell, and all attended via ZOOM teleconference

ABSENT: Members Austin, Villegas, Burks, Cunningham, and Parker

PRESENT: MERCY HOUSE
CLERK OF THE BOARD
Larry Haynes via ZOOM teleconference
Valerie Sanchez, Joanne Golden & Jamie Ross,
Deputy Clerks via ZOOM teleconference

SUMMARY ACTION MINUTES

1. Call to Order
THE CHAIR CALLED THE MEETING TO ORDER AT 9:01 A.M.
2. Roll Call
THE CLERK CALLED THE ROLL AND CONFIRMED QUORUM

PUBLIC COMMENTS

None

ACTION ITEMS

3. Approve minutes of the December 16, 2020 regular meeting
10, 2, 1, 3, 4, 5, 6, 7, 8, 9, 11, 12, 13, 14, 15, 16
A X A X X A A X X

APPROVED AS RECOMMENDED

INFORMATION ITEMS

4. Update on Bridges at Kraemer Place shelter operations by Mercy House

MERCY HOUSE EXECUTIVE DIRECTOR LARRY HAYNES PRESENTED AN UPDATE ON CURRENT SHELTER DATA AND MEASUREMENTS, INCLUDING STATISTICAL UPDATES BY QUARTER FOR PROGRAM EXITS, RE-ENTRIES, AND LONG-TERM HOUSING. EXECUTIVE DIRECTOR HAYNES STATED THAT INTERPRETATION OF DATA IS NOT NECESSARILY INDICATIVE OF PROGRAM SUCCESS; INDICATED NEED FOR BETTER ACCESS TO ADDITIONAL COUNTY RESOURCES AND IMPROVED COORDINATION. DISCUSSED MULTIPLE AVENUES FOR CLIENTS TO REPORT GRIEVANCES, INCLUDING ANONYMOUSLY; CLARIFIED MERCY HOUSE HAS A NON-RETALIATION POLICY IN PLACE FOR GRIEVANCES FILED. UPDATES FOR CURRENT LITIGATION STATUS WERE DEFERRED TO COUNTY COUNSEL. A SUGGESTION WAS MADE TO MEMORIALIZE EFFORTS TO SEEK RESOURCES AND BETTER COORDINATION. BOARD MEMBER CAMPBELL ASKED FOR EXAMPLES OF WHAT TYPES OF COUNTY RESOURCES WERE NEEDED AND WILL LOOK INTO VOUCHERS.

MEMBER COMMENTS

Sandra Lozeau – Oral re: Discussed how Anaheim took actions to get to know their homeless population with hands-on case management and demographics; suggested that more specific data may help pull resources together and bring various groups together to share information and provide more collaboration

Jon Peat – Oral re: Asked for clarification regarding Executive Director Haynes’s request from members for assistance and advocacy

SUMMARY ACTION MINUTES

Crystal Miles – Oral re: Appreciated Executive Director Haynes’s explanation and clarification with interpretation of data; agrees on need for assistance with more information on populations being served

Rusty Kennedy – Oral re: Stated focus on resources should be expansive, such as the need for more affordable housing

ADJOURNED: 9:58 A.M.

NEXT MEETING: June 23, 2021, 9:00 A.M.

*** VOTE KEY ***

(1st number = Moved by; 2nd number = Seconded by)

1 Ward Smith	9 John Burks
2 Crystal Miles	10 Rusty Kennedy
3 Sandra Lozeau	11 Gary Taylor
4 Jon Peat	12 Rose Espinoza
5 Debbie Baker	13 Susan Galvan
6 Jason Austin	14 Tara Campbell
7 Jorge Cisneros	15 Matt Cunningham
8 Juan Villegas	16 Wesley Parker

A = Abstained
X = Excused
N = No Vote
B.O. Board Order

Ward Smith
Chair

Joanne Golden, Deputy
Clerk of the Committee

AGENDA ITEM #2

June 23, 2021

Minutes

SUMMARY ACTION MINUTES

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD

Wednesday, June 23, 2021

9:00 A.M.

COUNTY OF ORANGE



Pursuant to provisions of California Governor's Order N-29-20,
Issued March 17, 2020, this meeting was conducted via ZOOM

Ward Smith - Chair
Placentia

Crystal Miles - Vice Chair
Villa Park

Sandra Lozeau
Anaheim

John Burks
Brea

Vacant
Buena Park

Jon Peat
Cypress

Rusty Kennedy
Fullerton

Rose Espinoza
La Habra

Debbie Baker
La Palma

Vacant
Los Alamitos

Susan Galvan
Orange

Jason Austin
County of Orange

Gary Taylor
Stanton

Tara Campbell
Yorba Linda

Jorge Cisneros
Local Chief of Police

Vacant
School District

Matt Cunningham
Local Neighborhood Assn.

Juan Villegas
Commission to End
Homelessness

Wesley Parker
Local Business Association

ATTENDANCE: Members Smith, Miles, Lozeau, Peat, Baker, Austin, Espinoza, and Galvan
all attended via ZOOM teleconference

ABSENT: Members Cisneros, Villegas, Burks, Kennedy, Taylor, Campbell, Cunningham, and Parker

PRESENT: MERCY HOUSE Timothy Huynh via ZOOM teleconference

CLERK OF THE BOARD Joanne Golden, Valerie Sanchez & Jamie Ross,
Deputy Clerks via ZOOM teleconference

SUMMARY ACTION MINUTES

1. Call to Order
THE CHAIR CALLED THE MEETING TO ORDER AT 9:00 A.M.
2. Roll Call
THE CLERK CALLED THE ROLL; QUORUM NOT MET

PUBLIC COMMENTS

None

ACTION ITEMS

3. Approve minutes of the March 24, 2021 regular meeting

CONTINUED TO 9/22/21, 9:00 A.M.

INFORMATION ITEMS

4. Update on Bridges at Kraemer Place shelter operations by Mercy House

MERCY HOUSE CHIEF PROGRAM OFFICER TIMOTHY HUYNH PRESENTED AN UPDATE ON CURRENT SHELTER OPERATIONS AND METRICS, INCLUDING STATISTICAL UPDATES BY QUARTER FOR PROGRAM EXITS, RE-ENTRIES, AND LONG-TERM HOUSING. REPORTED THAT 24% OF CLIENTS WERE ABLE TO TRANSITION TO PERMANENT HOUSING; OF THAT NUMBER, THREE PERCENT RETURNED TO HOMELESSNESS. FIFTEEN GRIEVANCES WERE RECEIVED IN THE LAST QUARTER; ELEVEN OF THOSE GRIEVANCES WERE REPORTED BY THE SAME INDIVIDUAL.

MEMBER COMMENTS

Jon Peat – Oral re: Asked for information on life cycle of homelessness that would outline the process and challenges faced by homeless individuals including the need for permanent housing. Jason Austin offered to meet with Mercy House and report back.

Jason Austin – Oral re: Shared that a significant number of housing vouchers would be coming to the County. Project Home Key will also be moving to Phase Two.

Sandra Lozeau – Oral re: Discussed the importance of having sufficient methods for sharing information of resources between cities; believes the focus needs to shift from building shelters to permanent housing.

Susan Galvan – Oral re: Shared her transition to another department; will keep the board posted as to whether the transition will affect her participation as a member.

ADJOURNED: 9:35 A.M.

SUMMARY ACTION MINUTES

NEXT MEETING: September 22, 2021, 9:00 A.M.

*** VOTE KEY ***

(1st number = Moved by; 2nd number = Seconded by)

1 Ward Smith	9 John Burks
2 Crystal Miles	10 Rusty Kennedy
3 Sandra Lozeau	11 Gary Taylor
4 Jon Peat	12 Rose Espinoza
5 Debbie Baker	13 Susan Galvan
6 Jason Austin	14 Tara Campbell
7 Jorge Cisneros	15 Matt Cunningham
8 Juan Villegas	16 Wesley Parker

A = Abstained
X = Excused
N = No Vote
B.O. Board Order

Ward Smith
Chair

Joanne Golden, Deputy
Clerk of the Committee

AGENDA ITEM #3

September 22, 2021

Minutes

SUMMARY ACTION MINUTES

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD

Wednesday, September 22, 2021

9:00 A.M.



COUNTY OF ORANGE

Pursuant to provisions of California Governor's Order N-29-20,
Issued March 17, 2020, this meeting was conducted via ZOOM

Ward Smith - Chair
Placentia

Crystal Miles - Vice Chair
Villa Park

Sandra Lozeau
Anaheim

John Burks
Brea

Vacant
Buena Park

Jon Peat
Cypress

Rusty Kennedy
Fullerton

Rose Espinoza
La Habra

Debbie Baker
La Palma

Vacant
Los Alamitos

Susan Galvan
Orange

Doug Becht
County of Orange

Gary Taylor
Stanton

Tara Campbell
Yorba Linda

Jorge Cisneros
Local Chief of Police

Vacant
School District

Matt Cunningham
Local Neighborhood Assn.

Vacant
Commission to End
Homelessness

Wesley Parker
Local Business Association

ATTENDANCE: Members Miles, Lozeau, Peat, Espinoza, Becht, Taylor, and Campbell all attended via ZOOM teleconference

ABSENT: Members Smith, Burks, Kennedy, Baker, Cunningham, and Parker

PRESENT: MERCY HOUSE Larry Haynes via ZOOM teleconference
CLERK OF THE BOARD Joanne Golden, Valerie Sanchez & Jamie Ross,
Deputy Clerks via ZOOM teleconference

SUMMARY ACTION MINUTES

Call to Order

THE VICE CHAIR CALLED THE MEETING TO ORDER AT 9:08 A.M.

Roll Call

THE CLERK CALLED THE ROLL AND INFORMED THE CHAIR THAT QUORUM WAS NOT MET

PUBLIC COMMENTS

None

ACTION ITEMS

1. Approve minutes of the March 24, 2021 regular meeting
CONTINUED TO DECEMBER 8, 2021, 9:00 A.M.
2. Approve minutes of the June 23, 2021 regular meeting
CONTINUED TO DECEMBER 8, 2021, 9:00 A.M.

INFORMATION ITEMS

3. Update on Bridges at Kraemer Place shelter operations by Mercy House

MERCY HOUSE CHIEF PROGRAM OFFICER TIMOTHY HUYNH PRESENTED AN UPDATE ON CURRENT SHELTER OPERATIONS AND METRICS, INCLUDING STATISTICAL UPDATES BY QUARTER FOR PROGRAM EXITS, RE-ENTRIES, LONG-TERM AND TRANSITIONAL HOUSING.

MEMBER COMMENTS

Sandra Lozeau – Oral re: Asked for clarification regarding the process for appointing representatives to the Advisory Board such as Chief of Police representative.

ADJOURNED: 9:41 A.M.

NEXT MEETING: December 8, 2021, 9:00 A.M.

SUMMARY ACTION MINUTES

*** VOTE KEY ***

(1st number = Moved by; 2nd number = Seconded by)

1 Ward Smith	9 Debbie Baker
2 Crystal Miles	10 Susan Galvan
3 Sandra Lozeau	11 Gary Taylor
4 Doug Becht	12 Tara Campbell
5 John Burks	13 Jorge Cisneros
6 Jon Peat	14 Matt Cunningham
7 Rusty Kennedy	15 Wesley Parker
8 Rose Espinoza	

A = Abstained X
= Excused
N = No Vote
B.O. Board Order

Crystal Miles
Vice Chair

Joanne L. Golden, Deputy
Clerk of the Advisory Board

AGENDA ITEM #4

December 8, 2021

Minutes

SUMMARY ACTION MINUTES

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD

Wednesday, December 8, 2021

9:00 A.M.



COUNTY OF ORANGE

Pursuant to provisions of California Governor's Order N-29-20,
Issued March 17, 2020, this meeting was conducted via ZOOM

Ward Smith - Chair
Placentia

Crystal Miles - Vice Chair
Villa Park

Sandra Lozeau
Anaheim

John Burks
Brea

Connor Traut
Buena Park

Jon Peat
Cypress

Rusty Kennedy
Fullerton

Rose Espinoza
La Habra

Debbie Baker
La Palma

Vacant
Los Alamitos

Leslie Hardy
Orange

Doug Becht
County of Orange

Gary Taylor
Stanton

Tara Campbell
Yorba Linda

Jorge Cisneros
Local Chief of Police

Vacant
School District

Matt Cunningham
Local Neighborhood Assn.

Vacant
Commission to End
Homelessness

Wesley Parker
Local Business Association

ATTENDANCE: Members Smith, Lozeau, Baker, Becht, Kennedy, Espinoza and Hardy all attended via ZOOM teleconference

ABSENT: Members Miles, Peat, Cisneros, Burks, Taylor, Traut, Campbell, Cunningham, and Parker

PRESENT: MERCY HOUSE Larry Haynes via ZOOM teleconference
CLERK OF THE BOARD Joanne Golden, Deputy Clerk via ZOOM teleconference

**MINUTES – BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD
WEDNESDAY, DECEMBER 8, 2021**

SUMMARY ACTION MINUTES

Call to Order

THE CHAIR CALLED THE MEETING TO ORDER AT 9:05 A.M.

Roll Call

THE CLERK CALLED THE ROLL AND INFORMED THE CHAIR THAT QUORUM WAS NOT MET.

PUBLIC COMMENTS

None

ACTION ITEMS

1. Approve minutes of the March 24, 2021 regular meeting
CONTINUED TO MARCH 23, 2022, 9:00 A.M.
2. Approve minutes of the June 23, 2021 regular meeting
CONTINUED TO MARCH 23, 2022, 9:00 A.M.
3. Approve minutes of the September 22, 2021 regular meeting
CONTINUED TO MARCH 23, 2022, 9:00 A.M.
4. Approve 2022 Meeting Schedule Calendar
CONTINUED TO MARCH 23, 2022, 9:00 A.M.
5. Discussion and approval on whether to continue meeting remotely or return to in-person meetings, and;
 - a. Review and reconsider the circumstances of the state of emergency;
 - b. Find that:
 - i. The BCAB Advisory Committee has reconsidered the state of emergency; and
 - ii. The state of emergency continues to directly impact the ability of the members to meet safely in person; or
 - iii. State or local officials continue to impose or recommend measures to promote social distancing

**NO ACTION TAKEN TO CONTINUE REMOTE MEETINGS DUE TO LACK OF QUORUM;
NEXT MEETING WILL BE HELD IN PERSON ON WEDNESDAY, MARCH 23, 2022**

INFORMATION ITEMS

6. Update on Bridges at Kraemer Place shelter operations by Mercy House

SUMMARY ACTION MINUTES

MERCY HOUSE CHIEF PROGRAM OFFICER TIMOTHY HUYNH PRESENTED AN UPDATE ON CURRENT SHELTER OPERATIONS AND METRICS, INCLUDING STATISTICAL UPDATES BY QUARTER FOR PROGRAM EXITS, RE-ENTRIES, LONG-TERM AND TRANSITIONAL HOUSING.

MEMBER COMMENTS

Rusty Kennedy – Oral re: Saw Illumination Foundation go back and forth with the city; would like insight into long-term viability of shelters. Believes long-term viability is dependent on increased hours, wages and benefits for staff.

Sandra Lozeau – Oral re: Provided update on shelter operations in Anaheim. La Mesa shelter is closing on April 30th as two-year contract winds down. Added 101 beds to Salvation Army; instead of 325 beds, there are now 426 beds. Center of Hope is breaking ground next month, providing 72 units of supportive housing on Lewis Street. City is trying to help people bypass shelter options and go straight into housing options. Believes it would be helpful for Advisory Board members to set a goal to each help house an individual or a similar tangible goal.

ADJOURNED: 9:45 A.M.

NEXT MEETING: March 23, 2022, 9:00 A.M.

*** VOTE KEY ***

(1st number = Moved by; 2nd number = Seconded by)

1 Ward Smith	9 Debbie Baker
2 Crystal Miles	10 Leslie Hardy
3 Sandra Lozeau	11 Doug Becht
4 John Burks	12 Gary Taylor
5 Connor Traut	13 Tara Campbell
6 Jon Peat	14 Jorge Cisneros
7 Rusty Kennedy	15 Matt Cunningham
8 Rose Espinoza	16 Wesley Parker

A = Abstained
X = Excused
N = No Vote
B.O. Board Order

SUMMARY ACTION MINUTES

Ward Smith
Chair

Joanne L. Golden, Deputy
Clerk of the Advisory Board

AGENDA ITEM #5
BCAB 2022 Meeting
Schedule

BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD

2022

Meetings are held 9:00 A.M. - 10:00 A.M.

Regular Meeting

January						
Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

February						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28					

March						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

April						
Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

May						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

June						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

July						
Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

August						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

September						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

October						
Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

November						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

December						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31