### A G E N D A

## REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD

Wednesday, December 8, 2021 9:00 A.M.

\* Pursuant to Government Code Section 54953(e)(1), as amended by AB 361, this meeting will be held via zoom. Members of the public may observe and address the meeting telephonically. To attend the meeting via teleconference, please dial in to:

+1 669 900 9128 or +1 346 248 7799 or +1 253 215 8782 or +1 646 558 8656 or +1 301 715 8592 or +1 312 626 6799

Webinar ID: 810 4223 3196 and enter Passcode: 827454

Ward Smith - Chair Crystal Miles – Vice Chair Placentia Villa Park

Sandra Lozeau John Burks Connor Traut
Anaheim Brea Buena Park

Jon PeatRusty KennedyRose EspinozaCypressFullertonLa Habra

Debbie Baker Vacant Leslie Hardy
La Palma Los Alamitos Orange

Doug BechtGary TaylorTara CampbellCounty of OrangeStantonYorba Linda

Jorge CisnerosVacantMatt CunninghamLocal Chief of PoliceSchool DistrictLocal Neighborhood Assn.

Vacant Wesley Parker
Commission to End Local Business Association
Homelessness

Mercy House Larry Haynes, Chief Executive Officer Clerk of the Board Joanne Golden, Deputy Clerk

Welcome to the meeting of the Bridges at Kraemer Place Community Advisory Board. This agenda contains a brief general description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing on the agenda. The Advisory Board encourages your participation. If you wish to speak during Public Comments, press \*9 following the Chair's invitation from the public to speak. Speakers will be given three minutes to speak. When addressing the Board, please state your name for the record prior to providing your comments.

### A G E N D A

All supporting documentation is available for public review online at <a href="https://www.ochealthinfo.com/homeless\_serv/shelter\_programs">https://www.ochealthinfo.com/homeless\_serv/shelter\_programs</a> and in the office of the Clerk of the Board of Supervisors located in the Hall of Administration Building, 333 W. Santa Ana Blvd., 10 Civic Center Plaza, Room 465, Santa Ana, California 92701 during regular business hours, 8:00 a.m. - 5:00 p.m., Monday through Friday.

\*\*In compliance with the Americans with Disabilities Act, those requiring accommodation for this meeting should notify the Clerk of the Board's Office 72 hours prior to the meeting at (714) 834-2206\*\*

Call to Order

Welcome and Introduction of New Members

Roll Call

### **PUBLIC COMMENTS**

At this time members of the public may address the Community Advisory Board on any item on the agenda or on any matter within the subject matter jurisdiction of the advisory board.

### **ACTION ITEMS:**

- 1. Approve minutes of the March 24, 2021 regular meeting
- 2. Approve minutes of the June 23, 2021 regular meeting
- 3. Approve minutes of the September 22, 2021 regular meeting
- 4. Approve 2022 Meeting Schedule Calendar
- 5. Discussion and approval on whether to continue meeting remotely or return to in-person meetings, and;
  - a. Review and reconsider the circumstances of the state of emergency;
  - b. Find that:
    - i. The BCAB Advisory Committee has reconsidered the state of emergency; and
    - ii. The state of emergency continues to directly impact the ability of the members to meet safely in person; or
    - iii. State or local officials continue to impose or recommend measures to promote social distancing

### **INFORMATION ITEMS:**

6. Update on Bridges at Kraemer Place Shelter Operations by Mercy House

### **COMMENTS FROM BOARD MEMBERS**

At this time members of the Community Advisory Board may comment regarding any off-agenda items or request future agenda items to be considered at the next or future meetings. No action may be taken on off-agenda items unless authorized by law.

### **ADJOURNED**

**NEXT MEETING:** Wednesday, March 23, 2022, 9:00 A.M.

# AGENDA ITEM #1 March 24, 2021 Minutes

## REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD

Wednesday, March 24, 2021 9:00 A.M.

### **COUNTY OF ORANGE**

Pursuant to provisions of California Governor' Order N-29-20, Issued March 17, 2020, this meeting was conducted via ZOOM

Ward Smith - Chair Crystal Miles - Vice Chair Placentia Villa Park

Sandra Lozeau John Burks Vacant Anaheim Brea Buena Park

Jon PeatRusty KennedyRose EspinozaCypressFullertonLa Habra

Debbie Baker Vacant Susan Galvan
La Palma Los Alamitos Orange

Jason AustinGary TaylorTara CampbellCounty of OrangeStantonYorba Linda

Jorge CisnerosVacantMatt CunninghamLocal Chief of PoliceSchool DistrictLocal Neighborhood Assn.

Juan VillegasWesley ParkerCommission to EndLocal Business AssociationHomelessness

ATTENDANCE: Members Smith, Miles, Lozeau, Peat, Baker, Cisneros, Kennedy, Taylor, Espinoza, Galvan,

Campbell, and all attended via ZOOM teleconference

ABSENT: Members Austin, Villegas, Burks, Cunningham, and Parker

PRESENT: MERCY HOUSE Larry Haynes via ZOOM teleconference

CLERK OF THE BOARD Valerie Sanchez, Joanne Golden & Jamie Ross,

Deputy Clerks via ZOOM teleconference

- 1. Call to Order
  - THE CHAIR CALLED THE MEETING TO ORDER AT 9:01 A.M.
- 2. Roll Call
  - THE CLERK CALLED THE ROLL AND CONFIRMED QUORUM

### **PUBLIC COMMENTS**

None

### **ACTION ITEMS**

3. Approve minutes of the December 16, 2020 regular meeting

### **APPROVED AS RECOMMENDED**

### **INFORMATION ITEMS**

4. Update on Bridges at Kraemer Place shelter operations by Mercy House

MERCY HOUSE EXECUTIVE DIRECTOR LARRY HAYNES PRESENTED AN UPDATE ON CURRENT SHELTER DATA AND MEASUREMENTS, INCLUDING STATISTICAL UPDATES BY QUARTER FOR PROGRAM EXITS, RE-ENTRIES, AND LONG-TERM HOUSING.

EXECUTIVE DIRECTOR HAYNES STATED THAT INTERPRETATION OF DATA IS NOT NECESSARILY INDICATIVE OF PROGRAM SUCCESS; INDICATED NEED FOR BETTER ACCESS TO ADDITIONAL COUNTY RESOURCES AND IMPROVED COORDINATION.

DISCUSSED MULTIPLE AVENUES FOR CLIENTS TO REPORT GRIEVANCES, INCLUDING ANONYMOUSLY; CLARIFIED MERCY HOUSE HAS A NON-RETALIATION POLICY IN PLACE FOR GRIEVANCES FILED. UPDATES FOR CURRENT LITIGATION STATUS WERE DEFERRED TO COUNTY COUNSEL. A SUGGESTION WAS MADE TO MEMORIALIZE EFFORTS TO SEEK RESOURCES AND BETTER COORDINATION. BOARD MEMBER CAMPBELL ASKED FOR EXAMPLES OF WHAT TYPES OF COUNTY RESOURCES WERE NEEDED AND WILL LOOK INTO VOUCHERS.

### **MEMBER COMMENTS**

Sandra Lozeau – Oral re: Discussed how Anaheim took actions to get to know their homeless population with hands-on case management and demographics; suggested that more specific data may help pull resources together and bring various groups together to share information and provide more collaboration

Jon Peat – Oral re: Asked for clarification regarding Executive Director Haynes's request from members for assistance and advocacy

Crystal Miles – Oral re: Appreciated Executive Director Haynes's explanation and clarification with interpretation of data; agrees on need for assistance with more information on populations being served

Rusty Kennedy – Oral re: Stated focus on resources should be expansive, such as the need for more affordable housing

ADJOURNED: 9:58 A.M.

**NEXT MEETING:** June 23, 2021, 9:00 A.M.

\*\*\* VOTE KEY \*\*\*

(1st number = Moved by; 2nd number = Seconded by)

1 Ward Smith 9 John Burks 2 Crystal Miles 10 Rusty Kennedy 3 Sandra Lozeau 11 Gary Taylor 4 Jon Peat 12 Rose Espinoza 5 Debbie Baker 13 Susan Galvan 6 Jason Austin 14 Tara Campbell 7 Jorge Cisneros 15 Matt Cunningham 8 Juan Villegas 16 Wesley Parker

A = Abstained X = Excused N = No Vote

B.O. Board Order

Ward Smith Chair

Joanne Golden, Deputy Clerk of the Committee

# AGENDA ITEM #2 June 23, 2021 Minutes

## REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD

Wednesday, June 23, 2021 9:00 A.M.

### **COUNTY OF ORANGE**

Pursuant to provisions of California Governor's Order N-29-20, Issued March 17, 2020, this meeting was conducted via ZOOM

Ward Smith - Chair Crystal Miles - Vice Chair Placentia Villa Park

Sandra Lozeau John Burks Vacant Anaheim Brea Buena Park

Jon PeatRusty KennedyRose EspinozaCypressFullertonLa Habra

Debbie Baker Vacant Susan Galvan
La Palma Los Alamitos Orange

Jason AustinGary TaylorTara CampbellCounty of OrangeStantonYorba Linda

Jorge CisnerosVacantMatt CunninghamLocal Chief of PoliceSchool DistrictLocal Neighborhood Assn.

Juan VillegasWesley ParkerCommission to EndLocal Business AssociationHomelessness

ATTENDANCE: Members Smith, Miles, Lozeau, Peat, Baker, Austin, Espinoza, and Galvan

all attended via ZOOM teleconference

ABSENT: Members Cisneros, Villegas, Burks, Kennedy, Taylor, Campbell, Cunningham, and Parker

PRESENT: MERCY HOUSE Timothy Huynh via ZOOM teleconference

CLERK OF THE BOARD Joanne Golden, Valerie Sanchez & Jamie Ross,

Deputy Clerks via ZOOM teleconference

- 1. Call to Order
  - THE CHAIR CALLED THE MEETING TO ORDER AT 9:00 A.M.
- 2. Roll Call
  - THE CLERK CALLED THE ROLL; QUORUM NOT MET

### **PUBLIC COMMENTS**

None

### **ACTION ITEMS**

3. Approve minutes of the March 24, 2021 regular meeting

**CONTINUED TO 9/22/21, 9:00 A.M.** 

### **INFORMATION ITEMS**

4. Update on Bridges at Kraemer Place shelter operations by Mercy House

MERCY HOUSE CHIEF PROGRAM OFFICER TIMOTHY HUYNH PRESENTED AN UPDATE ON CURRENT SHELTER OPERATIONS AND METRICS, INCLUDING STATISTICAL UPDATES BY QUARTER FOR PROGRAM EXITS, RE-ENTRIES, AND LONG-TERM HOUSING. REPORTED THAT 24% OF CLIENTS WERE ABLE TO TRANSITION TO PERMANENT HOUSING; OF THAT NUMBER, THREE PERCENT RETURNED TO HOMELESSNESS. FIFTEEN GRIEVENCES WERE RECEIVED IN THE LAST QUARTER; ELEVEN OF THOSE GRIEVENCES WERE REPORTED BY THE SAME INDIVIDUAL.

### **MEMBER COMMENTS**

Jon Peat – Oral re: Asked for information on life cycle of homelessness that would outline the process and challenges faced by homeless individuals including the need for permanent housing. Jason Austin offered to meet with Mercy House and report back.

Jason Austin – Oral re: Shared that a significant number of housing vouchers would be coming to the County. Project Home Key will also be moving to Phase Two.

Sandra Lozeau – Oral re: Discussed the importance of having sufficient methods for sharing information of resources between cities; believes the focus needs to shift from building shelters to permanent housing.

Susan Galvan – Oral re: Shared her transition to another department; will keep the board posted as to whether the transition will affect her participation as a member.

ADJOURNED: 9:35 A.M.

**NEXT MEETING:** September 22, 2021, 9:00 A.M.

***	VOTE KEY	***
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(1st number = Moved by; 2nd number = Seconded by)

1 Ward Smith	9 John Burks
2 Crystal Miles	10 Rusty Kennedy
3 Sandra Lozeau	11 Gary Taylor
4 Jon Peat	12 Rose Espinoza
5 Debbie Baker	13 Susan Galvan
6 Jason Austin	14 Tara Campbell
7 Jorge Cisneros	15 Matt Cunningham
8 Juan Villegas	16 Wesley Parker

A = Abstained X = Excused N = No Vote B.O. Board Order

> Ward Smith Chair

Joanne Golden, Deputy Clerk of the Committee

# AGENDA ITEM #3 September 22, 2021 Minutes

## REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD

Wednesday, September 22, 2021 9:00 A.M.

### **COUNTY OF ORANGE**

Pursuant to provisions of California Governor's Order N-29-20, Issued March 17, 2020, this meeting was conducted via ZOOM

Ward Smith - Chair Crystal Miles - Vice Chair Placentia Villa Park

Sandra Lozeau John Burks Vacant Anaheim Brea Buena Park

Jon PeatRusty KennedyRose EspinozaCypressFullertonLa Habra

Debbie Baker Vacant Susan Galvan La Palma Los Alamitos Orange

Doug BechtGary TaylorTara CampbellCounty of OrangeStantonYorba Linda

Vacant Vacant Matt Cunningham Local Chief of Police School District Local Neighborhood Assn.

Vacant Wesley Parker
Commission to End Local Business Association
Homelessness

ATTENDANCE: Members Miles, Lozeau, Peat, Espinoza, Becht, Taylor, and Campbell all attended

via ZOOM teleconference

ABSENT: Members Smith, Burks, Kennedy, Baker, Cunningham, and Parker

PRESENT: MERCY HOUSE Larry Haynes via ZOOM teleconference

CLERK OF THE BOARD Joanne Golden, Valerie Sanchez & Jamie Ross,

Deputy Clerks via ZOOM teleconference

Call to Order

THE VICE CHAIR CALLED THE MEETING TO ORDER AT 9:08 A.M.

Roll Call

THE CLERK CALLED THE ROLL AND INFORMED THE CHAIR THAT QUORUM WAS NOT MET

### **PUBLIC COMMENTS**

None

### **ACTION ITEMS**

- 1. Approve minutes of the March 24, 2021 regular meeting **CONTINUED TO DECEMBER 8, 2021, 9:00 A.M.**
- 2. Approve minutes of the June 23, 2021 regular meeting CONTINUED TO DECEMBER 8, 2021, 9:00 A.M.

### **INFORMATION ITEMS**

3. Update on Bridges at Kraemer Place shelter operations by Mercy House

MERCY HOUSE CHIEF PROGRAM OFFICER TIMOTHY HUYNH PRESENTED AN UPDATE ON CURRENT SHELTER OPERATIONS AND METRICS, INCLUDING STATISTICAL UPDATES BY QUARTER FOR PROGRAM EXITS, RE-ENTRIES, LONG-TERM AND TRANSITIONAL HOUSING.

### **MEMBER COMMENTS**

Sandra Lozeau – Oral re: Asked for clarification regarding the process for appointing representatives to the Advisory Board such as Chief of Police representative.

ADJOURNED: 9:41 A.M.

NEXT MEETING: December 8, 2021, 9:00 A.M.

### \*\*\* VOTE KEY \*\*\*

(1st number = Moved by; 2nd number = Seconded by)

1 Ward Smith	8 Rusty Kennedy
2 Crystal Miles	9 Matt Cunningham
3 Sandra Lozeau	10 Rose Espinoza
4 Doug Becht	11 Debbie Baker
5 John Burks	12 Wesley Parker
6 Gary Taylor	13 Tara Campbell
7 Jon Peat	14 Susan Galvan

A = Abstained

X = Excused

N = No Vote

**B.O.** Board Order

Crystal Miles Vice Chair

Joanne L. Golden, Deputy Clerk of the Advisory Board

# AGENDA ITEM #4 BCAB 2022 Meeting Schedule

## BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD

## 2022

Meetings are held 9:00 A.M. - 10:00 A.M.

## Regular Meeting

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