

ORANGE COUNTY  
CONTINUUM OF CARE BOARD  
Wednesday, April 27, 2022  
2 p.m. – 4 p.m.

**Location: County Administration South (CAS)**

**Building Conference Center**

**425 West Santa Ana Blvd. Room 104/106**

**Santa Ana, CA 92701-4599**

[Click Here](#) for parking information

## MINUTES

### Board Members

Matt Bates, City Net [Secretary]  
Judson Brown, City of Santa Ana  
Nikki Buckstead, Family Solutions Collaborative  
Donald Dermit, The Rock Church  
Becks Heyhoe, OC United Way [Vice-Chair]  
Tim Houchen, Hope4Restoration  
Patti Long, Mercy House  
Dawn Price, Friendship Shelter

Eric Richardson, Volunteers of America  
Maricela Rios-Faust, Human Options [Chair]  
Soledad Rivera, Families Together of OC  
Elida Sanchez, Santa Ana Unified School District  
Dr. Shauntina Sorrells, Orangewood Foundation  
George Searcy, Jamboree Housing  
Tim Shaw, Individual  
Christina Weckerly-Ramirez, Health Care Agency

### Call to Order – Maricela Rios-Faust, Chair

Chair Maricela Rios-Faust called the meeting to order at 2:02 p.m.

### Board Member Roll Call – Felicia Boehringer, Continuum of Care Administrator

Present: Matt Bates, Nikki Buckstead, Tim Houchen, Dawn Price, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, Elida Sanchez, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly-Ramirez

Absent Excused: Becks Heyhoe, Patti Long, Donald Dermit

Absent: Judson Brown

**Public Comments:** Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

No public comments.

### **CONSENT CALENDAR**

*All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.*

#### **1. Approve Continuum of Care Board Special Meeting Minutes from March 23, 2022.**

Tim Houchen motioned to approve the items on the Consent Calendar. Dawn Price seconded the motion. Motion passed unanimously.

### **BUSINESS CALENDAR**

#### **1. Orange County System of Care Updates – Doug Becht, Director, Office of Care Coordination**

##### **a. Doug Becht provided the following System of Care Updates:**

- **Project Roomkey** – The County of Orange (County) continues to operate temporary isolation shelters with a total capacity of 100 beds for individuals and families experiencing homelessness who are COVID-19 sick or symptomatic. Referrals into the program are made by the Public Health Services, hospitals, shelters, street outreach teams, and law enforcement. Project Roomkey is set to operate through June 30, 2022; however, the County will continue to monitor the COVID-19 pandemic and ensures that appropriate services are provided.
- **COVID-19 Vaccination Efforts** – The Office of Care Coordination is working with Public Health Services and two Federally Qualified Health Centers (FQHC) on vaccination efforts for those experiencing homelessness. The FQHCs are Families Together of Orange County in Tustin and Share Our Selves in Costa Mesa.
- **Encampment Resolution Funding Grant Award** – The County has been awarded an Encampment Resolution Funding grant in the amount of \$3,627,030. This funding will be used to address the needs of individuals experiencing homelessness at Talbert Park in Costa Mesa.
- **Homeless Opportunity Tax Credit**– California’s governor signed Assembly Bill (AB) 150 establishing the Homeless Hiring Tax Credit (HHTC). The credit is available for taxable years beginning January 1, 2022, through December 31, 2026.
- **Project Homekey** – Doug Becht provided an update on Project Homekey, including Round 1 and Round 2 Projects. The County, including OC Community Resources and the Office of Care Coordination, supported the submission of four project proposals for Homekey Program Round 2 in the Cities of Anaheim, Stanton, Costa Mesa, and Huntington Beach.
- **Transition to County Executive Office (CEO)** – The Office of Care Coordination will be transitioning to the CEO beginning July 1, 2022, as approved by the Board of Supervisors (BOS) at the April 26, 2022, meeting.
- **Funding Opportunities – Regional Street Outreach and Care Coordination Services** – On February 22, 2022, Health Care Agency (HCA) issued a Request For Proposals (RFP) to seek qualified providers for the Regional Street Outreach and Care Coordination Services for each Service Planning Area (SPA). The Regional Street Outreach and Care Coordination Services will provide regional street outreach seven days a week for extended hours to help engage and serve individuals experiencing unsheltered homelessness.

CoC Board Member Comments:

- Tim Houchen requested clarification on the process for ramping down Project Roomkey. Doug Becht stated that the Office of Care Coordination works closely with Public Health Services for guidance on responding to COVID-19.
- Tim Houchen requested clarification the Encampment Resolution Funding Grant, including the decision to focus on Talbert Park in Costa Mesa and how much funding will be allocated to park improvement. The Office of Care Coordination will provide progress updates related to the project at future meetings of the CoC Board.
- Tim Houchen inquired if the Office of Care Coordination is conducting outreach to community stakeholders as it relates to AB 150 and recommended utilizing bonds to create an incentive program.
- Tim Shaw commented that the Orange County Workforce Development Board is working to explore program opportunities related to AB 150.
- Dawn Price commented that service providers are interested in understanding more about the roles and responsibilities of Certifying Agencies as it relates to AB 150.
- Eric Richardson commented that service providers in Los Angeles County are pushing out information in response to AB 150 and noted that he can share relevant information with the CoC Board.

2. **Orange County Continuum of Care (CoC) Updates** – Zulima Lundy, CoC Manager

a. **Zulima Lundy provided the following CoC Updates:**

- **Emergency Housing Vouchers (EHV) Update** – The CoC has partnered with local Public Housing Authorities (PHAs) to distribute EHVs to assist individuals and families who are experiencing homelessness; at risk of homelessness; fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking; or were recently homeless and for whom providing rental assistance will prevent the household’s homelessness or having high risk of housing instability. Zulima Lundy reviewed the progress on the issuance and leasing of EHVs by the PHAs and the collaborative effort between the Office of Care Coordination and EHV supportive service providers to improve lease up outcomes. Zulima Lundy also provided updates on the EHV timeline, which has been extended to December 31, 2022.
- **Funding Opportunities: Domestic Violence Housing First (XD) Program RFP** – The Domestic Violence Housing First (XD) Program RFP is seeking to provide victims of domestic violence with safe, permanent housing and ongoing, supportive services tailored to address the individual needs of each victim. This opportunity closes on June 10, 2022. [Click here](#) for more information.
- **Funding Opportunities : Rapid Rehousing Services RFP** – The Rapid Rehousing Services RFP is seeking to help individuals experiencing homelessness in each SPA – North, Central, and South – and transitional aged youth and families experiencing homelessness countywide obtain secure permanent affordable housing quickly, increase self-sufficiency, and achieve long-term housing stability. This opportunity closes on May 5, 2022. [Click here](#) for more information.
- **FY2022 CoC Notice of Funding Opportunity (NOFO) Cycle** - The CoC Program Registration for the FY2022 CoC Program Competition opened on March 4, 2022, and closed on April 7, 2022. The Office of Care Coordination completed the registration process for the Orange County CoC. CoC providers are encouraged to attend the upcoming Data and Performance Management meetings hosted by 2-1-1 Orange County (211OC) to learn about performance measures that will be utilized to evaluate Rapid Rehousing and Permanent Supportive Housing project performance during the FY2022 CoC NOFO local process.
- **Homeless Provider Forum** - The Office of Care Coordination in partnership with the Orange County CoC is planning to resume the facilitation of the Homeless Provider Forum on a quarterly basis. The Office of Care Coordination is currently conducting a survey to collect feedback on

content to be included for the upcoming Homeless Provider Forum meetings. [Click here](#) to complete the survey.

- **Racial Equity Roadmap Update** – The Office of Care Coordination is collaborating with C4 Innovations on the development of a Racial Equity Roadmap for the Orange County CoC. Zulima Lundy reviewed the three phases of the Racial Equity Roadmap and the next steps in the process, including the presentation of findings in Phase 1. An evaluation of the qualitative and quantitative data collected in Phase 1 will be presented by C4 Innovations on May 3, 2022, at 10:30 a.m.
- **Point in Time (PIT) Count Update** – The Office of Care Coordination is working to evaluate data captured during the 2022 PIT Count, which is due to the U.S. Department of Housing and Urban Development (HUD) on April 29, 2022. Findings from the 2022 PIT Count will be released to the public in early May 2022, and will include city-level data. A full report will be released in July 2022.
- **CoC Board Membership Update** – Albert Ramirez has accepted a new position and will no longer serve as a member of the CoC Board. The Office of Care Coordination will provide more information about filling the CoC Board vacancy at a future meeting.

CoC Board Member Comments:

- George Searcy requested an executive summary or written report on the Racial Equity Roadmap presentation of findings be provided to the CoC Board.
- George Searcy inquired about the scope and reach of the Domestic Violence Housing First (XD) Program, as the maximum grant award is \$350,000. Maricela Rios-Faust provided information about strategies to maximize the Domestic Violence Housing First (XD) Program funds.
- Tim Houchen expressed concerns about the EHV lease-ups and requested clarification on individuals getting their vouchers revoked, program exits, and services being provided to voucher holders. The Office of Care Coordination is monitoring program participants and engaging with service providers to better understand challenges and trends as it relates to the EHV program.
- Dr. Shauntina Sorrells requested the breakdown of families, individuals, and transitional aged youth (TAY) with EHV's to help understand sub-populations experience in obtaining permanent housing.
- Tim Houchen commented that monthly Homeless Provider Meetings, rather than quarterly, would be beneficial to the CoC.

**3. FY2021 Reports to the U.S. Department of Housing and Urban Development (HUD) – Erin DeRycke, Director of CoC Data and Operations, 2-1-1 Orange County**

- a. Erin DeRycke provided information on the System Performance Measures (SPM) Report, including data on total sheltered persons, households with increased income, and first-time homelessness. The SPM Report allows CoCs to regularly measure their progress in meeting the needs of people experiencing homelessness in their community and to report this progress to HUD. The SPM is pulled from the local Homeless Management Information System (HMIS) and submitted to HUD annually by CoCs around the country. The reporting period for all SPM report aligns with the federal fiscal year from October 1st to September 30th.

CoC Board Member Comments:

- Tim Houchen requested clarification on the increase in household income over the past year. Erin DeRycke explained that data collection related to income has improved, and cost of living increases count towards income.
- Tim Shaw inquired if the increase in income could be associated with stimulus payments. Erin DeRycke noted that one-time funds such as stimulus payments are not included as income
- Zulima Lundy shared that the 211OC hosts monthly data and performance meetings focus more on the project level data and creates an opportunity for shared learning space on the data being

presented. The Office of Care Coordination will send out the schedule of meetings to the CoC Board.

- Dawn Price shared that service providers do not capture income data in HMIS and a more qualitative data analysis would be required amongst providers.
- Dr. Shauntina Sorrells requested clarification on outcomes of individuals served after exiting services. Erin DeRycke stated that returns to homelessness in Orange County within the past two years are tracked in HIMS.
- Matt Bates commented that analyzing technical data requires a strong knowledge of homelessness and noted that the system as a whole is more all-encompassing than data represented by the reports.
- Tim Shaw inquired about the status of the Longitudinal Systems Analysis (LSA) Ad Hoc formed by the CoC Board, noting that it may be beneficial for the Ad Hoc to collaborate with the Commission to End Homelessness.

- b. Erin DeRycke provided information on the LSA Report, including data on day homeless, exits, returns to homelessness, and demographics. The LSA report is formally known as the Annual Homeless Assessment Report (AHAR) that is compiled and submitted to the U.S. Congress by HUD. The AHAR is a national-level report that provides information about homeless service providers, people and households experiencing homelessness, and various characteristics of that population. It informs strategic planning for federal, state, and local initiatives designed to prevent and end homelessness.

CoC Board Member Comments:

- George Searcy commented that it is difficult to interpret the data being provided and requested that the data be presented in alternate formats in the future.
- Tim Shaw suggested that the re-institution of the LSA Ad Hoc be discussed at the next meeting of the CoC Board and commented that including headlines and takeaways in the presentation of data would be helpful in the future.
- Dawn Price noted that the presentation of the SPM and LSA reports have vastly improved from years prior but there is still room for improvement in the communication of the data.

**4. Approve Project C: North Service Planning Area COVID -19 Responsive Homeless Services Funding Recommendation – Zulima Lundy, CoC Manager**

On December 22, 2021, the Office of Care Coordination issued an RFP to seek qualified providers for the North (SPA COVID-19 Homeless Response Services. There were six respondents to the RFP. An evaluation panel consisting of one HCA representative and two non-HCA representatives evaluated the proposals and recommended award of contract to Volunteer of America of Los Angeles (VOALA). Zulima Lundy reviewed the services to be provided by the contract, which will allow for the provision of outreach services and specialized supportive services for individuals experiencing homelessness in the North SPA.

CoC Board Member Comments:

- George Searcy requested that a progress report be brought to the CoC Board for VOALA and all prior contracts that have been awarded by the CoC Board. The Office of Care Coordination will work internally to develop a reporting mechanism on contracts awarded by the CoC Board.

Recommended Action: Approve VOALA for Project C: North SPA COVID-19 Responsive Homeless Services for the term of July 1, 2022, through June 30, 2023, for an amount not to exceed \$500,000 to be funded through Homeless Housing, Assistance and Prevention (HHAP) Round 1, as recommended by the RFP review panel.

Tim Houchen motioned to approve the recommended action. George Searcy seconded the motion. Eric Richardson abstained. Matt Bates, Nikki Buckstead, Dawn Price, Maricela Rios-Faust, Soledad Rivera, Elida Sanchez, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly-Ramirez voted yes. Motion passed.

**5. Homelessness Action Plan – Zulima Lundy, CoC Manager**

The Office of Care Coordination has contracted with Homebase Consulting Group to develop a local Homelessness Action Plan for Orange County. The Homelessness Action Plan is a requirement of the HHAP Round 3 (HHAP-3) grant application. Zulima Lundy reviewed the CoC Landscape Analysis of Needs and Demographics, Homelessness Action Plan Goals and Strategies, HHAP-3 Outcome Goals, HHAP-3 Proposed Funding Plan, and CoC and County Breakdown of the HHAP-3 Funding Plan, and Homelessness Action Plan timeline and next steps. Final HHAP-3 applications are due June 30, 2022, and the local Homelessness Action Plan must be included with the submittal.

CoC Board Member Comments:

- Dr. Shauntina Sorrells inquired about how youth outcomes will be measured within the Homelessness Action Plan.
- Tim Shaw inquired about reducing the administrative funds and the effects it would have on managing the distribution of HHAP-3 funds.
- Tim Shaw commented that system support dollars are important for improving systems, highlighting that the CoC may see many changes in the system as we come out of COVID-19.
- Nikki Buckstead commented that systems level work is important for capacity building, noting that allocating funds to systems support is critical for sustainability.
- Dawn Price noted the importance for members of the CoC Board to attend the meeting of the Board of Supervisors to communicate the importance of the work being done.
- Tim Shaw inquired about the compensation of the Lived Experience Advisory Committee (LEAC) and requested the Office of Care Coordination explore retroactive compensation for LEAC members to when the program began. Zulima Lundy clarified that compensation for the LEAC was built into the systems support dollars in HHAP-3 Funding Plan.
- Tim Houchen recommended looking into best practices for compensation within other governmental agencies.
- Dr. Shauntina Sorrells requested clarification on operating subsidies on youth set asides.

Recommended Action: Approve the Homelessness Action Plan for the Orange County CoC.

Dawn Price motioned to approve the recommended action. Nikki Buckstead seconded the motion. Maricela Rios-Faust and George Searcy were no longer in attendance. Motion passed unanimously.

**6. Family Homelessness Challenge Grant– Zulima Lundy, CoC Manager**

The California Interagency Council on Homelessness (Cal ICH) released the Family Homelessness Challenge Grant, Round 1 (FHC-1) Request For Applications (RFA) on March 3, 2022. The Office of Care Coordination will be submitting an application in response to the FHC-1 grant RFA on behalf of the County. Zulima Lundy provided information on the County's FHC-1 application, which details a service delivery model that focusses on shelter diversion and prevention strategies for families. The Office of Care Coordination is requesting a signed letter of support (Attachment A) from the CoC Board for the County's FHC-1 application.

Recommended Action: Approve the Orange County CoC to sign a letter of support for the County of Orange's Office of Care Coordination application for the FHC-1.

Tim Shaw motioned to approve the recommended action. Tim Houchen seconded the motion. Motion passed unanimously.

**Motion to Adjourn:** Meeting was adjourned at 4:20 p.m.

**Next Meeting:** Wednesday, May 25, 2022, from 2:00 p.m. to 4:00 p.m.