

Coordinated Entry System Steering Committee

Meeting Date: January 5th, 2022

Meeting Time: 2:00 p.m. – 3:00 p.m.

Meeting Link: <https://ocgov.webex.com/ocgov/j.php?MTID=m2ddb3a5f45f806372ec9862d623f9d6a>

Meeting ID: +1 (213) 306-3065

Access Code: 245 140 22386

Password: 7GbAab8wvr7

Minutes

1. Call to Order

2. Welcome and Introductions - Zulima Lundy, Continuum of Care (CoC) Manager

3. Public Comments

- a. Shannon Lamb inquired about the timeline of eliminating the VI-SPDAT. Zulima Lundy provided an overview of the process for approving and implementing the Coordinated Entry System (CES) recommended policy changes.

4. Coordinated Entry System (CES) Updates - Rebecca Ricketts, CES Manager, OC Health Care Agency

- a. Rebecca Ricketts reported that CES is going well, considering the high volume of need in Orange County. Over 3,000 households are enrolled and 1,200 are currently in the community queue, including 289 veteran households.
- b. Rebecca Ricketts reported that the referrals and matching for the Emergency Housing Voucher (EHV) program was very successful. A majority of EHV have been matched and the focus is now on housing placements.
- c. Committee Member Comments:
 - Shannon Lamb inquired about the EHV matches. Rebecca Ricketts explained that all available EHV have been matched; however, some Public Housing Authorities have paused voucher issuance due to the low rate of housing availability for placement.

5. CES Steering Committee Charter - Zulima Lundy, Continuum of Care (CoC) Manager

- a. Zulima Lundy provided information about the CES Steering Committee Charter, including the number of seats and areas of expertise. The CES Steering Committee is to have an established membership to be representative of nine (9) persons representing different subpopulations, access points and housing interventions that actively participate in CES.
- b. CES Committee Membership will be discussed when the new CES Char is elected at the January 19, 2022, meeting of the Continuum of Care (CoC) Board.

6. CES Policy and Procedures - Rebecca Ricketts, CES Manager, OC Health Care Agency

- a. Rebecca Ricketts provided an update on CES Policies and Procedures to date, including listening sessions for providers and public, gathered feedback and proposed suggestions, and discussion at the Policies, Procedures and Standards Committee. The primary changes based on the feedback received include continuing to emphasize chronic homelessness as a priority population, adding a second factor, disabling conditions, when determining priority and removing the 90-day limit for reporting sexual assault.
- b. A follow-up meeting has been scheduled with local jurisdictions to discuss the shelter preference and gather additional feedback.
- c. Committee Member Comments:

- Danielle Latteri inquired if there was opposition to eliminating the VI-SPDAT. Rebecca Ricketts expressed that there was overwhelming support for the elimination of the VI-SPDAT.
- Mia Ferreira inquired about the decision-making process. Rebecca Ricketts and Zulima Lundy expressed the goal of the CoC is to offer opportunities for ongoing engagement in order to incorporate the perspective and feedback of all stakeholders.
- Elizabeth Andrade expressed appreciation for the listening sessions and recommended having more intentionality with local stakeholders that have had demonstrated investment in the future.
- Nishtha Mohendra expressed concerns about accessibility. Rebecca Ricketts provided information about the discussion surrounding accessibility and disabling condition during the feedback period.
- Mia Ferreira expressed that local stakeholders that are hesitant of the shelter preference being eliminated are concerned about shelter flow and stated that providing data may be helpful in framing the goals of eliminating the shelter preference.
- Shannon Lamb expressed that stakeholders that are hesitant of the shelter preference being eliminated are concerned about residents receiving priority for housing opportunities and inquired about how the CES Policies and Procedures would address this concern.
- Nikki Buckstead shared information about the Home Base evaluation, which determined current CES practices were not equitable, suggested leaning into best practices and presenting information to stakeholders in a way that they feel heard.
- Nishtha Mohendra expressed that peer-to-peer discussions can be helpful in addition to offering data and best practices.

7. Next Meeting: March 2nd, 2022, from 2:00 p.m. – 3:00 p.m.