

Coordinated Entry System Steering Committee

Meeting Date: July 6, 2022

Meeting Time: 2:00 p.m. – 3:00 p.m.

Meeting Link: <https://ocgov.webex.com/ocgov/j.php?MTID=m2ddb3a5f45f806372ec9862d623f9d6a>

Meeting ID: 2451 402 2386

Password: 7GbAab8wvr7

Minutes

1. **Call to Order** – Rebecca Ricketts called the meeting to order at 2:03 p.m.
2. **Welcome and Introductions**
3. **Public Comments**
 - a. None
4. **Coordinated Entry System (CES) Updates**
 - a. **Individuals** – Connor Stephenson, Individual CES Manager, Friendship Shelter
 - Connor Stephenson provided the following Individual CES updates:
 - As of the end of May 2022, Individual CES has seen 1,040 individuals achieve a stable housing outcome from July 2021 – May 2022.
 - Within the same reporting period, there has been 1,228 completed referrals made by Individual CES to housing projects.
 - Although there has been a reduction in the influx of housing resources into the system, the Individual CES team is determined to continue seeing high housing outcomes. This will largely be supported by the implementation of their case conferencing model that will officially roll out to all three Service Planning Areas as of July 11, 2022.
 - b. **Families** – Katherine Rodriguez, Program Manager, Family Solutions Collaborative (FSC)
 - Katherine Rodriguez provided the following Family CES updates:
 - As of the end of May 2022, there was a 4% decrease in the number of families in CES from the previous month.
 - There are a total of 478 families currently active with CES, with 19% of families being on the “Assessment Phase”, 43% of families currently on the CES Community Queue and 38% of families that have already been matched and are connected to a housing provider.
 - Katherine also reiterated Connor’s previous statement of having seen a decrease in housing opportunities available.
 - c. **Veterans** – Rebecca Ricketts, CES Manager, OC Health Care Agency
 - Rebecca Ricketts provided the following Veteran CES updates:
 - As of May 2022 there are a total of 218 veterans experiencing homelessness, with the majority of veterans being eligible and pursuing a VASH voucher.
 - It was noted that recently there has been a slightly higher inflow of Veterans into the system than usual, but it was also mentioned that there has also been an increase of housing placements.

- Rebecca also mentioned that the reconciliation of veterans that were identified during the Point in Time (PIT) Count has been completed. CES, 211OC, Tierney Center, Volunteers of America (VOA) and the Veteran Affairs Community Resource and Referral Center coordinated to connect with the identified veterans and offered housing resources as well as got them connected to the Veteran By-Name List.
- There are a total of 269 veterans that are currently on the By-Name List, which also includes those at-risk of homelessness.
- Rebecca also mentioned that the Prado Apartments, in Fountain Valley, have been leased up, and noted that all of the permanent supportive housing and many of the affordable units on the property were filled by veterans on the By-Name List.
- d. Transitional Aged Youth (TAY) – Mayra Vargas, CES Staff Specialist, OC Health Care Agency
 - Mayra Vargas provided the following TAY CES Updates:
 - There was a huge influx of TAY entered into CES, jumping 68% from a previous 20% inflow.
 - TAY that are currently matched to housing are averaging 17 months of homelessness. TAY that remain on the queue, waiting for a housing referral, average a length of homelessness of 12 months.
 - The overall average length of homelessness, for TAY on the Registry, decreased to 9 months from a previous average of 15 months.
 - It is believed that targeting longer lengths of homelessness have help to decrease the Registry’s overall average.
 - Mayra also thanked all the providers for their assistance and participation with the Youth Homeless Demonstration Program working session and noted that an application has been successfully submitted.
- e. Virtual Front Door – Amy Arambulo, Director of Community Programs, 2-1-1 Orange County (211OC)
 - Amy Arambulo shared the following Virtual Front Door updates:
 - The need for homeless housing assistance programs, such as connections to CES Access Points, continue to be the most requested resources.
 - Amy noted that most callers were those at-risk of homelessness as well as those experiencing a current episode of homelessness
 - There have been 76 new referrals made to a Family Solutions Collaborative Access Point.
- f. Discussion
 - There were no questions regarding any of the CES updates that were provided.

5. System Data Updates – Felicia Boehringer, Office of Care Administrator, OC Health Care Agency

- a. 2022 Point in Time (PIT) Count Results
 - Overall, there has been a reported decrease in the number of individuals and families experiencing homelessness in Orange County for both sheltered and unsheltered populations.
- b. 2022 Housing Inventory Count (HIC) Results
 - There was an increase of shelter beds, which were added due to COVID.
 - Overall, CoC participation increased, however it was noted that 50% of transitional housing within Orange County do not participate in HMIS.

- c. Felicia also shared the Request for Proposal (RFP) was released for any providers that were interested in facilitating a temporary isolation shelter. The deadline to submit is July 22, 2022.

6. Shelter Bed Reservation System Open Discussion – Rebecca Ricketts, CES Manager, OC Health Care Agency

- a. The Project Homekey sites in Anaheim and Huntington Beach Project will be the first shelters to use the Bed Reservation System for Individuals; however, all shelter providers are invited to participate.
- b. The workflow will mirror the current CES workflow.
- c. Trainings will be provided by the Office of Care for partners in August.
- d. Referrals will begin late August with shelter beds anticipated to become available the first week of September.
- e. Discussion
 - Maura Mikulec asked if people will continue to be considered for housing opportunities if they are matched to a shelter program through CES and it was clarified that a household can exist on the Bed Reservation Queue and the CES Queue for housing opportunities at the same time, with one referral not affecting the other.

7. Next Meeting: August 31, 2022 from 2:00 p.m. – 3:00 p.m.

- a. **500 City Parkway West, Suite 400, Orange CA 92868**