

# Orange County Continuum of Care Board June 22, 2022

## **Public Comments**

## **Board Member Comments**





Chief program officer at Orangewood Foundation; professor; board member at California Conference for Equality and Justice

**BONA FIDES:** Sorrells left foster care after 13 years in the system when she was 18. With nothing but a laundry basket of clothes, she boarded a Greyhound bus to Santa Ana. She had no one to call and didn't have a ride to Vanguard University, where she would complete her undergraduate work. She earned her master's in social work at Cal State Long Beach and her doctorate in the same field at USC, one of her proudest accomplishments. From a young age, Sorrells knew she wanted to help foster youth—from starting a peer mentor program in her high school to working at the nonprofit Boys Town, where she managed programs for the organization locally and then nationally. In 2019, Sorrells started at Orangewood Foundation, where she manages all 14 programs that offer support to around 2,000 foster youth per year with education, housing, and more. Her specialty is human-centered design —creating programs that are tailored to a specific individual. She's working toward having youth hold leadership roles in the organization.

IN HER WORDS: "When you don't have a safety net, you don't have someone to call, you don't have anywhere to lay your head, life is much more difficult. Our goal is to be the one stability in their life; the people they can count on. They show up, and they know we're going to be there, and we'll find a way to help them."

## **Consent Calendar**

- 1. Approve CoC Board Meeting Minutes from May 25, 2022
- Homeless Housing, Assistance and Prevention Program Round 3 (HHAP03)
  - a. Support the additional data tables to be included as part of the Homelessness Action Plan for the Orange County Continuum of Care
- 3. Agencies and jurisdictions approved for Homeless Management Information System (HMIS) access
  - Receive and file list of agencies and jurisdictions approved for HMIS access.

### Homeless Housing, Assistance and Prevention – Round 3

- The Homeless Housing, Assistance and Prevention Program (HHAP) grant program provides local jurisdictions with funds to address their immediate homelessness challenges as well as prevent an end to homelessness in their communities.
- Previously, the Office of Care Coordination brought populated data tables before the CoC Board, now, Cal ICH updated the metrics to be agendized and submitted with the HHAP-3 application.
- In an effort to provide ongoing communication to the CoC Board, the Office of Care Coordination seeks to update and receive support from the CoC Board on the revised data tables. Support of the additional data tables for the Homelessness Action Plan will assist the Office of Care Coordination in completing the required functions to submit a HHAP-3 application on behalf of the Orange County CoC.

## **HMIS Access Working Group**

- At the May 25, 2022, meeting of the CoC Board, the CoC Board membership requested that the agencies and jurisdictions approved for HMIS access be reported to the CoC Board on a recurring basis.
- The Office of Care Coordination, in partnership with 211OC and the HMIS Access Working Group, will provide a quarterly update to the CoC Board to report on new agencies approved for HMIS access.

The following agencies and jurisdictions have been approved for HMIS access since the establishment of the HMIS Access Working Group:

- City of Costa Mesa
- City of Dana Point
- City of Fullerton
- City of Garden Grove
- City of Huntington Beach
- City of San Clemente
- City of Stanton
- City of Westminster
- Dayle McIntosh Center
- Families Together of Orange County

- Helping HandUps
- Housing for Health Orange County (HHOC)
- Lutheran Social Services of Southern California
- New Directions for Veterans
- Project Kinship
- Share Our Selves
- Step Up
- Tierney Center Goodwill OC
- We Care Los Alamitos

# **Business Calendar**

# Program and Policy Insight Data Release Request Zulima Lundy, CoC Manager

#### **Program and Policy Insight Data Release Request**

- Program and Policy Insight requests data from HMIS on households included in the Prevention Assessment Tool (PAT) model for calendar year 2021. This request is part of the development eviction diversion program in partnership with OC United Way.
- The reporting period for the request is from January 1, 2021, to December 31, 2021, though Program and Policy Insight stated flexibility on the reporting period dates.
- Program and Policy Insight will utilize the information to share with project clients, OC United Way and consultant Brenyale Toomer-Byas.
- Program and Policy Insight will utilize the information for an exploratory analysis of what data are most available, reliable and have the most utility in the development and communication of an eviction diversion program for Orange County.

### **Program and Policy Insight Data Release Request**

- The following data elements are being requested, broken down by race, gender and ethnicity:
  - Total count of households included in the PAT data in 2021
  - Count of households that checked "eviction notice received" in 2021
  - Count of households that checked "unable to pay next month's rent" in 2021
  - Count of households that checked "owe back rent" in 2021

### **Program and Policy Insight Data Release Request**

 According to the HMIS Policies and Procedures, requests for regional or sub-regional data must be reviewed and approved by the CoC Board prior to the data being released if the request meets any of the criteria below:

Data Request Criteria	HMIS Participating Agency		Entity Does not Participate in HMIS		CoC Board Sub- Committee/Work Group		CES Administrators <sup>1</sup>	
	Approved	Needs Approval	Approved	Needs Approval	Approved	Needs Approval	Approved	Needs Approval
Aggregate system level data	x			x	x		x	
Program Descriptor data <sup>2</sup>		х		х	х		х	
Client-level data <sup>3</sup>		Х		Х		Х		Х
Ongoing data requests	X			Х		Х	Х	
For use as research		Х		Х	Х			Х
For media release		X		X		Х		X
For other public use		Х		Х		Х		Х

#### **Recommended Action**

 Approve Program and Policy Insight's data release request to utilize aggregate data from Homeless Management Information System (HMIS). Program Policy and Insight requests aggregate data from HMIS on households included in the Prevention Assessment Tool (PAT) model for calendar year 2021 as part of the development of OC United Way's eviction diversion efforts.

# Analysis Report of Outcomes of the South County Collaborative By-Name-List Project Connor Stephenson, CES Manager, Friendship Shelter

## SOUTH COUNTY COLLABORATIVE BY-NAME-LIST

INCREASING HOUSING OUTCOMES BY BRINGING COMMUNITY CLOSER

### STRONGER TOGETHER

- South County Collaborative
  - Formed in early 2020
  - Comprised of HMIS service providers in South SPA (City Net, City of Dana Point, City of San Clemente, FAM, Friendship Shelter, Mercy House)
  - Gathered for the purpose of case conferencing a targeted population (seniors experiencing chronic homelessness) on a By-Name-List to increase service continuity by coordinating efforts across multiple agencies
  - Meets every other week

### WHAT IS A BY-NAME-LIST

- By-Name-List definition and description
  - A close-to-real-time, passively collected list of everyone experiencing homelessness in a region
  - Data comes from HMIS
  - Permission granted through data request to CoC Board
  - Data manipulation process written in SQL
  - Output compared to Point-In-Time
  - Setup included ensuring that all sections of area had a street outreach worker who could serve unsheltered individuals

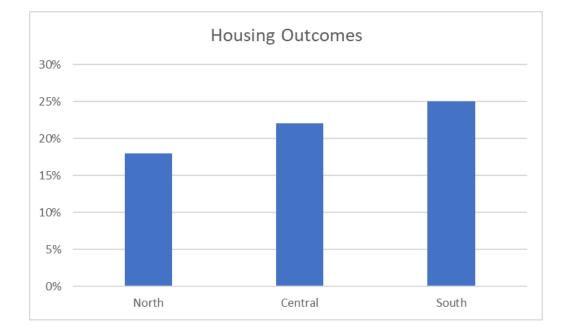
### WHAT IS COLLABORATIVE CASE CONFERENCING

- Targeted
  - Focusing efforts on a single population
- Housing-Focused
  - The sole intent of the intervention is to end participants' experience of homelessness
- Action-Oriented
  - An action is assigned for each participant on the By-Name-List each week, and a system of transparency and accountability is in place to follow up on assigned actions
- System Barriers Perspective
  - Barriers are in the system instead of in participants

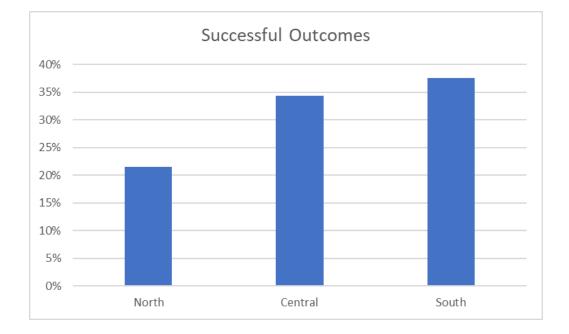
#### OUTCOMES ANALYSIS

- Tracked housing outcomes for those who were case conferenced
- Compared housing outcomes among roughly comparable populations
  - Data gained through CoC Board data request process
- Proposing further outcomes analysis based on other data sources

# IT WORKS



## INITIAL FINDINGS



## INITIAL FINDINGS



Note: this is calculated by "Successful Outcomes" instead of strictly "Housing Outcomes"

## INITIAL FINDINGS

#### KEY TAKEAWAYS



#### A regional approach works

Ensuring whole SPAs have access to services for sheltered and unsheltered individuals

Clear system for expeditiously connecting people with service providers assigned to their region



## Aligning housing resources works

Systems work better united around a common declared cause

Oxygen, fuel, heat (reaction)



## The collaborative case conferencing model works

Model shows initial promise and warrants further research

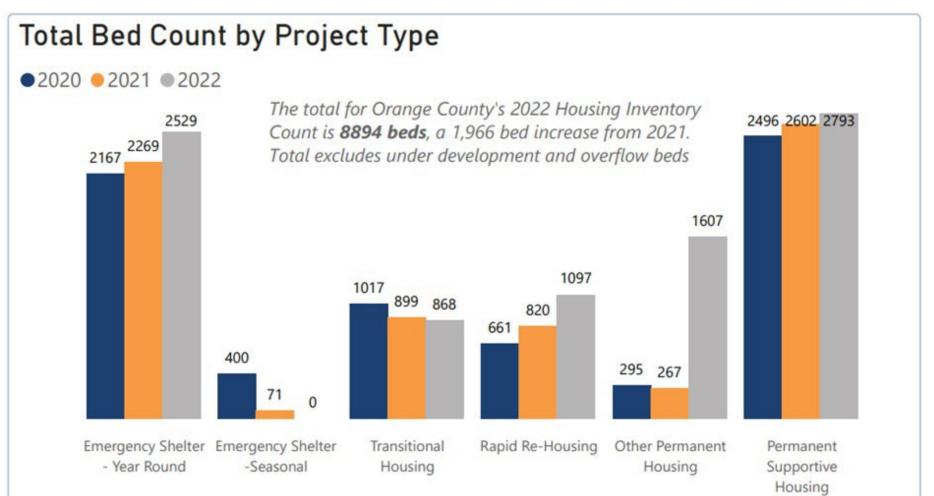
ICES Team currently working on expanding the model into ICES operations

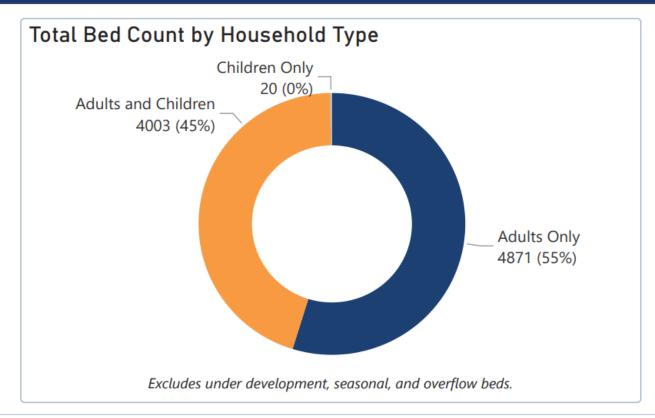
# **2022 Housing Inventory Count (HIC)** Zulima Lundy, CoC Manager

## **2022 Housing Inventory Count**

- The Housing Inventory County (HIC) is a point-in-time inventory of housing programs within a Continuum of Care (CoC) that provide beds and units dedicated to serve people experiencing homelessness.
- All CoCs are required to conduct a HIC count every year and must be conducted during the last ten days in January.

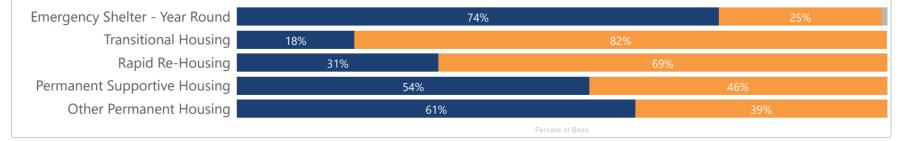
## Orange County, CA (CA-602): 2022 Housing Inventory Count

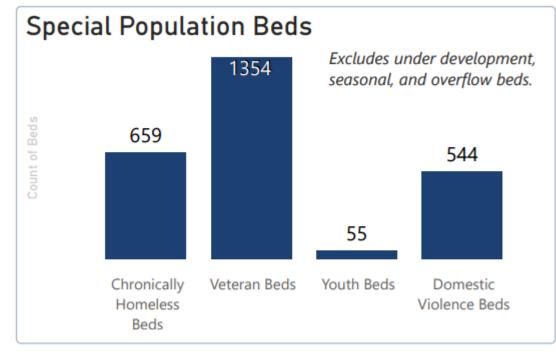


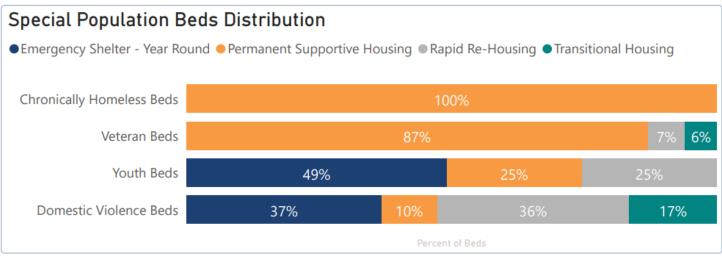


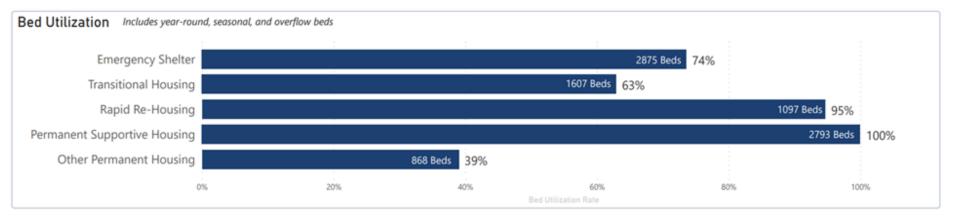
Bed Count by Project Type and Bed Type Excludes under development, seasonal, and overflow beds.

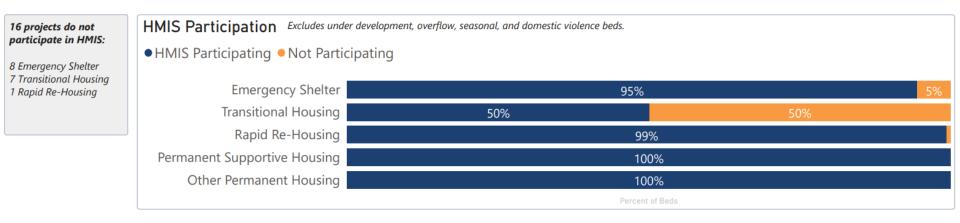
• Adults Only • Children and Adults • Children Only











# Youth Homelessness Demonstration Project (YHDP) Application Overview Zulima Lundy, CoC Manager

Youth Homelessness Demonstration Project (YHDP) Application Overview



Due Date for Application: June 28, 2022



Available funding amount \$72,000,000

Minimum funding: \$1,000,000 per project period Maximum funding: \$15,000,000 per project period



Expect to make 25 awards



Grant terms

Initial two-year grant term Estimated project state date: October 4, 2022 Estimated project end date: October 4, 2024

## **YHDP Application Overview**

#### **Primary Objectives**

- 1. Build national momentum.
- 2. Promote equity in the delivery and outcomes of homeless assistance.
- 3. Highlight the importance of youth leadership.
- 4. Evaluate the coordinated community approach.
- 5. Expand capacity.
- 6. Evaluate performance measures.
- 7. Establish a framework for Federal program and TA collaboration.

#### **Target Population**

- Unaccompanied Youth persons who are age 24 or younger, who are not part of a family with children.
- Pregnant or Parenting Youth Individual heads of households who are age 24 or younger who are pregnant or who are the parents or legal guardians of one or more children who are present with or sleeping in the same place as that youth parent.
- Transition Age Youth persons between age 18 and 24

### **Application Overview**

- The Transitional Aged Youth Collaborative Committee (TAY Collaborative) expressed interested in applying for the current YHDP Notice of Funding Opportunity (NOFO).
- The Office of Care Coordination hosted three YHDP working sessions and facilitated two YHDP surveys to receive insight from both youth with lived experience of homelessness as well as youth service providers.
  - o #1: Wednesday, June 8 at 10 am
  - #2: Monday, June 13 at 10 am
  - o #3: Wednesday, June 22 at 9 am
- The Office of Care Coordination seeks to utilize information shared by youth, service providers, and local stakeholders to complete the YHDP application, taking note of opportunities for further goals to be set in addressing youth homelessness within Orange County.

## **System of Care Update**

Doug Becht, Director, Office of Care Coordination

### **COVID-19 Vaccination Efforts**

- The Office of Care Coordination is working with Public Health Services and two Federally Qualified Health Centers on vaccination efforts for those experiencing homelessness
  - Families Together of Orange County 661 W. 1<sup>st</sup> Street, Tustin, CA 92780 Monday – Friday from 9 a.m. to 4:30 p.m.
  - Share Our Selves
    - 1550 Superior Avenue, Costa Mesa, CA 92627 Monday – Friday from 9 a.m. to 4:30 p.m.

## **Project Roomkey**

- The County of Orange continues to operate temporary isolation shelters services for individuals and families experiencing homelessness who are COVID-19 sick or symptomatic
- Total capacity to serve is 50 persons
- Referrals into the program are made by the Public Health Services, hospitals, shelters, street outreach teams, and law enforcement

# **Continuum of Care (CoC) Updates** Zulima Lundy, CoC Manager

## **CoC Updates**

There are several items in process that will be presented at the Policies, Procedures and Standards (PPS) Committee for recommended action.

#### North Orange County Public Safety Collaborative Request

- The CoC Board approved recommendation for the North Orange County Public Safety Collaborative request, leading to the creation of a Working Group to further discuss a data integration policy for this request.
- The working group was established and met regularly to draft a data integration policy.
- After the policy is refined, it will go to the PPS Committee for recommended action.

## **CoC Updates**

#### **Committee Charter Review**

- CoC Committee leadership are reviewing the committee governance charters for potential revisions needed.
- The goal of this review is to align the facilitation processes of CoC Committee meetings and ensure each committee is working towards supporting the approved CoC Leadership Vision for Calendar Years 2022-24

#### **Coordinated Entry System (CES) Prioritization Policy**

- At the March 8, 2022, meeting of the PPS Committee, the committee membership recommended a working group be created to further discuss the CES Prioritization Policy, as part of the revised CES Policy and Procedures
- Feedback is being gathered through working group meetings to further build a potential policy

### **Emergency Housing Vouchers (EHV) Update**

	Allocation	Referrals	Vouchers Issued	Leased
Anaheim Housing Authority	278	273	204*	99*
Garden Grove Housing Authority	117	117	112	58
Orange County Housing Authority	557	511	398	224
Santa Ana Housing Authority	89	132	45	30
TOTAL	1041	1033	759	411

Data updated 6-20-2022 \*Data updated 5-25-2022

## **CoC Nominating Committee**

- At the May 25, 2022 meeting of the CoC Board, the CoC Board membership approved the convening of a Nominating Committee to fill the vacancy for the Emergency Solutions Grant (ESG) Program Funded Agency or Recipient Agency Representative
- The first meeting of the CoC Nominating Committee was held on Tuesday, June 14, 2022
- The Office of Care Coordination will be providing an overview of the nomination process on Thursday, June 30, 2022 and working closely with the CoC Nominating Committee to outreach to potential candidates to fill the vacancy
- The nominating process will open on Thursday, June 30, 2022

## **CoC Nominating Committee**

Date*	Timeline Tasks	
6/13/2022	Convene Nominating Committee	
6/22/2022	Update to the CoC Board	
6/30/2022	Presentation of process and overview of nomination process to the CoC. Nomination Process opens.	
7/15/2022	Nomination process closes	
7/22/2022	Nominee candidate interest forms are due	
7/29/2022	Virtual review of voting process. Nominees given opportunity for 5-minute presentations.	
8/1/2022	Voting will open	
8/8/2022	Voting will close	
8/12/2022	Meet with the Nominating Committee to confirm candidates to present for ratification	
8/24/2022	Nominees with the most votes will be presented to the CoC Board for ratification	
9/28/2022	First CoC Board meeting for new member	

\*Note: Dates are subject to change

# **CoC Committee Updates** CoC Committee Chairs

Due to the National Alliance to End Homelessness Conference, the July 27, 2022, CoC Board Meeting is cancelled.

## **Next Meeting**

Wednesday, August 24, 2022, from 2 p.m. – 4 p.m.



