

ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, June 22, 2022
2 p.m. – 4 p.m.

Location:
County Administration South (CAS) Building
Conference Center
425 West Santa Ana Blvd. Room 104/106
Santa Ana, CA 92701-4599
[Click Here](#) for parking information

MINUTES

Board Members

Matt Bates, City Net [Secretary]
Judson Brown, City of Santa Ana
Nikki Buckstead, Family Solutions Collaborative
Donald Dermit, The Rock Church
Becks Heyhoe, OC United Way [Vice Chair]
Tim Houchen, Hope4Restoration
Patti Long, Mercy House
Dawn Price, Friendship Shelter

Eric Richardson, Volunteers of America
Maricela Rios-Faust, Human Options [Chair]
Soledad Rivera, Families Together of OC
Elida Sanchez, OC Department of Education
Dr. Shauntina Sorrells, Orangewood Foundation
George Searcy, Jamboree Housing
Tim Shaw, Individual
Christina Weckerly Ramirez, Health Care Agency

Call to Order – Maricela Rios-Faust, Chair

Chair Maricela Rios-Faust called the meeting to order at 2:00 PM

Board Member Roll Call – Felicia Boehringer, Continuum of Care Administrator

Present: Judson Brown, Nikki Buckstead, Donald Dermit, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Soledad Rivera, Elida Sanchez, Tim Shaw, Christina Weckerly-Ramirez

Absent Excused: Matt Bates, Tim Houchen, Dr. Shauntina Sorrells, George Searcy

Public Comments: Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda and matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public may also submit public comment by emailing CareCoordination@ochca.com. All comments submitted via email before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments will be added to the administrative records of the meeting. Please included "CoC Board Meeting Comment" in the email subject line.

- Paul Hyek shared that multiple agencies are using C class-licensed drivers for bus transportation instead of B class-licensed drivers and additional concerns about the conditions of the bus. Paul Hyek also expressed concerns regarding the enrollment in shelters, as well language barriers with shelter staff. Paul Hyek reiterated that shelter providers must provide their shelter participants with copy of write ups.

Board Member Comments: Members of the CoC Board may provide comments on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- No Board Member comments.

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

- 1. Approve CoC Board Meeting Minutes from May 25, 2022.**
- 2. Homeless Housing, Assistance and Prevention Round 3 (HHAP-3) Data Tables**
 - a. Support the additional data tables to be included as part of the Homelessness Action Plan for the Orange County Continuum of Care
- 3. Homeless Management Information System (HMIS) Access Working Group: Agencies Approved for HMIS Access**
 - a. Receive and file list of agencies and jurisdictions approved for HMIS Access

CoC Board Member Comments:

- Judson Brown noted that the City of Santa Ana found a discrepancy in their Homelessness Action Plan as it utilized the 2019 Point In Time count data and now the 2022 Point In Time count date was available. Judson Brown recommended that the Office of Care Coordination review the use of the Point In Time Count data in the Homelessness Action Plan.

Dawn Price motioned to approve the items on the Consent Calendar. Judson Brown seconded the motion. Motion passed unanimously.

BUSINESS CALENDAR

- 1. Program and Policy Insight Data Release Request**—Zulima Lundy, CoC Manager

Program and Policy Insight submitted a data request to 2-1-1 Orange County (211OC) requesting data from HMIS on households who completed the Prevention Assessment Tool (PAT) for calendar year 2021. Program and Policy Insight noted that the data requested and related information will be shared with project clients,

OC United Way and consultant Brenyale Toomer-Byas. Program and Policy Insight will utilize the information for an exploratory analysis of what data are most available, reliable and have the most utility in the development and communication of an eviction diversion program for Orange County. Brenyale Toomer-Byas went into further detail that the data request will assist with the development of an eviction diversion pilot by OC United Way and explained that the data will be beneficial for a baseline data report regarding eviction.

CoC Board Member Comments:

- Judson Brown expressed their enthusiasm for the eviction diversion pilot program to move forward.

Recommended Action: Approve Program and Policy Insight’s data release request to utilize aggregate data from HMIS. Program Policy and Insight requests aggregate data from HMIS on households included in the Prevention Assessment Tool (PAT) for calendar year 2021 as part of the development of OC United Way’s eviction diversion efforts.

Eric Richardson motioned to approve the data request. Elida Sanchez seconded the motion. Judson Brown, Nikki Buckstead, Donald Dermit, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Elida Sanchez, Tim Shaw, and Christina Weckerly-Ramirez voted yes. Becks Heyhoe abstained. Motion passed.

2. Analysis Report of Outcomes of the South County Collaborative By-Name-List Project – Connor Stephenson, CES Manager, Friendship Shelter

Connor Stephenson provided an overview and analysis of the outcomes of the South County Collaborative By-Name-List Project. The South County Collaborative formed in early 2020 with the intent to case conference regarding seniors experiencing chronic homelessness utilizing a By-Name-List on a biweekly basis with the goal of ending the individual’s experience of homelessness. The South County Collaborative comprises of HMIS service providers in South Service Planning Area (SPA) who are often tasked with action items to ensure accountability and follow up.

Connor Stephenson conducted the analysis of their outcomes by tracking housing outcomes for those who were case conferenced from the By-Name-List and according to the findings, South SPA had the highest percentage of housing outcomes and successful outcomes compared to the other two SPAs. Connor Stephenson acknowledged that comparing the SPAs is not a perfect design noting that each SPA has a different rental market and resources. The key take away is that a regional approach works, along with aligning housing resources and collaborative case conferencing models. Connor Stephenson has plans for deeper analysis on the outcomes of the South County Collaborative By-Name-List Project.

CoC Board Member Comments:

- Tim Shaw inquired about the resource card that is provided during outreach and whether it was only available in South SPA.
- Dawn Price provided clarification on the resource card and how it can be found in the “need help” section on Friendship Shelter’s website. Dawn Price also explained that South SPA service provider took control in creating that resource card and other SPA are much larger.

3. 2022 Housing Inventory County (HIC) Presentation – Zulima Lundy

Zulima Lundy provided an overview of the 2022 Orange County Housing Inventory Count, including some analysis on the results.

CoC Board Member Comments:

- Vice Chair Becks Heyhoe asked for clarification regarding tenant-based vouchers being classified as permanent housing beds. Vice Chair Becks Heyhoe also inquired on Veterans Affairs Supportive Housing (VASH) being listed as permanent supportive housing beds, where it included tenant-based projects and project-based vouchers. as well as inquired on youth beds only being from Family Unification Program (FUP) vouchers. Vice Chair Becks Heyhoe had additional questions regarding the projects identified as being transitional aged youth specific.
- Donald Dermit inquired on the decreasing number of transitional housing beds and asked how the number can be increased in the Orange County CoC. Donald Dermit also asked if the guidance provided by the Centers for Disease Control and Prevention (CDC) had an impact in shelter bed utilization and how quickly shelter beds availability can be increased.
- Tim Shaw noted that there are 16 projects that are not participating in HMIS, asked if more information can be provided as why the projects are not participating and whether there is reasonable prospect of HMIS participation in the future.
- Dawn Price inquired on bed availability being impacted by COVID-19 and commented that it is important to understand why bed utilization is only at 63% for transitional housing beds as the program might not be seen as a funding priority.
- Judson Brown asked if the live bed management system was still in progress and asked why there is not 100% of shelter bed utilization. Judson Brown notes that the live bed management system will be an advancement.
- Chair Maricela-Rios Faust clarified that each shelter creates their own policies and procedures based on guidance from the CDC, State Department of Public Health and the Health Care Agency's Public Health and work on meeting the need of the community while keeping everyone safe.

Public Comments:

- Paul Hyek recommended that housing providers ensure that there is accessible transportation options, such as nearby bus routes, when assisting households in being housed. Paul Hyek noted that Orange County Transportation Authority (OCTA) is proposing new bus routes and commented that the new proposed routes booklet can be found in a local OCTA bus.

4. Youth Homelessness Demonstration Project (YHDP) Application Overview – Zulima Lundy, CoC Manager

Zulima Lundy provided a presentation on the Youth Homelessness Demonstration Program (YHDP) to be utilized for developing and implementing coordinated community approaches to preventing and ending youth homelessness and sharing that experience and communities around the country to mobilize them toward the same end goal. Zulima Lundy also describe the efforts of the Office of Care Coordination to submit a competitive application and the engagement of Transitional Aged Youth Collaborative Committee, local providers and stakeholders who provide supportive services for youth through surveys and facilitating working sessions.

CoC Board Member Comments:

- Vice Chair Becks Heyhoe commented that the Youth Homelessness Demonstration Project (YHDP) Application will be beneficial to the transitional aged youth (community and hopes that next year, the funding can be awarded.

5. Orange County Homelessness Updates – Doug Becht, Director, Office of Care Coordination and Zulima Lundy, CoC Manager

a) Doug Becht provided the following System of Care Updates:

- COVID-19 Vaccination Efforts – The Office of Care Coordination continues to work with Public Health Services and two Federally Qualified Health Centers (FQHC) on vaccination efforts for those experiencing homelessness. The FQHCs are Families Together of Orange County in Tustin and Share Our Selves in Costa Mesa.
- Project Roomkey – The County of Orange (County) continues to operate temporary isolation shelters with a total capacity of 50 beds for individuals and families experiencing homelessness who are COVID-19 sick or symptomatic. Referrals into the program are made by the Public Health Services, hospitals, shelters, street outreach teams, and law enforcement. The County of Orange will continue to evaluate bed capacity with the Public Health Department guidance due to COVID-19 surges after holiday events.
- Commission to End Homelessness – The Office of Care Coordination provided a presentation on the 2022 Point in Time Count results during the June 2022 meeting of the Commission to End Homelessness. The Commission to End Homelessness wrapped up the discussion on the housing pillars and voted on the Continuum of Care Representative appointment of Tim Houchen and recommended appointments for the six out of eighteen seats open for recruitment.

b) Zulima Lundy provided the following CoC Updates:

- North Orange County Public Safety Collaborative Request – The CoC Board approved recommendation for the North Orange County Public Safety Collaborative request which led to the creation of a Working Group to discuss a data integration policy for the request. The Working Group continues to work on drafting the data integration policy which will be refined and ultimately presented at the Policies, Procedures, and Standards (PPS) Committee for recommended action.
- Emergency Solutions Grant (ESG) Written Standards – The Office of Care Coordination is facilitating a review of the ESG written standards in partnership with the ESG-entitlement cities. Once an updated ESG Written Standards draft is finalized, it will be presented to the PPS Committee and to the CoC Board for final approval.
- Committee Charter Review – The CoC Committee leadership are reviewing the committee governance charters to further align the facilitation processes of the CoC Committee Meetings. Additionally, this review will assist in ensuring that each committee is working towards supporting the approved CoC Leadership Vision for Calendar Years 2022-2024.
- Coordinated Entry System (CES) Prioritization Policy – At the March 2022 meeting of the PPS Committee, the committee member membership recommended the establishment of a working group of cities and nonprofit stakeholders to further discuss the CES Prioritization Policy and to amend the CES assessment. The work is ongoing, and a revised policy will be presented to the PPS Committee and the CoC Board for final approval.
- Emergency Housing Vouchers (EHV) Update – The CoC has partnered with public housing authorities to distribute EHV's to assist individuals and families who are experiencing homelessness; at risk of homelessness; fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking; or were recently homeless and for whom providing rental assistance will prevent the household's homelessness or having high risk of housing instability.
- CoC Nominating Committee – At the May 2022 meeting, the CoC Board membership approved the convening of a Nominating Committee to fill the vacancy for the ESG Program Funded Agency or Recipient Agency Representative. The Office of Care Coordination will provide an overview of the nomination process on June 30, 2022, and work with the CoC Nominating Committee to outreach to potential candidates to fill the vacancy. The nominating process will open June 30, 2022.

CoC Board Member Comments:

- Dawn Price asked for clarification on one of the at-large seats appointments for the Commission to End Homelessness.

2. **CoC Committee Updates** – CoC Committee Chairs

a) **Policies, Procedures and Standards Committee** – Vice Chair Becks Heyhoe

- Vice Chair Becks Heyhoe provided updates about the PPS Committee. Vice Chair Becks Heyhoe reiterated some of the efforts that the Office of Care Coordination has been working on to finalize and to get approval at the next PPS Committee Meeting.

b) **Housing Opportunities Committee** – Judson Brown

- Judson Brown provided updates on the Housing Opportunities Committee. The Housing Opportunity Committee strives to make the meetings a one-stop shop for housing opportunities information and resources. The meeting was joined by the public housing authorities that provided tenant-based housing updates as well as information on the utilization of special purpose vouchers. In addition, other local leaders provide updates.

c) **Coordinated Entry System (CES) Steering Committee** – Christina Weckerly-Ramirez

- Christina Weckerly-Ramirez provided updates on the CES Steering Committee. Christina Weckerly-Ramirez shared that she chaired her first meeting on May 4, 2022. The CES Steering Committee meeting had the different components of CES provide updates, as well having the Office of Care Coordination provide an update on the pilot Shelter Bed Reservation System for Individuals.

d) **Homeless Provider Forum** – Donald Dermit and Soledad Rivera

- Donald Dermit and Soledad Rivera provided updates on the Homeless Provider Forum. The purpose and goals for the Homeless Provider Meetings are to further understanding on evidenced – based and best practices, provide trainings to supportive service providers and updates on the Continuum of Care. The Homeless Provider Forum strives to create a meeting where networking and resource sharing is emphasized.

Motion to Adjourn: Meeting was adjourned at 3:39 p.m.

Next Meeting: Wednesday, August 24, 2022, from 2 p.m. – 4 p.m.