

ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, May 25, 2022
2 p.m. – 4 p.m.

Location: County Administration South (CAS)

Building Conference Center

425 West Santa Ana Blvd. Room 104/106

Santa Ana, CA 92701-4599

[Click Here](#) for parking information

MINUTES

Board Members

Matt Bates, City Net [Secretary]
Judson Brown, City of Santa Ana
Nikki Buckstead, Family Solutions Collaborative
Donald Dermitt, The Rock Church
Becks Heyhoe, OC United Way [Vice-Chair]
Tim Houchen, Hope4Restoration
Patti Long, Mercy House
Dawn Price, Friendship Shelter
Eric Richardson, Volunteers of America

Maricela Rios-Faust, Human Options [Chair]
Soledad Rivera, Families Together of OC
Elida Sanchez, Orange County Department of
Education
Dr. Shauntina Sorrells, Orangewood Foundation
George Searcy, Jamboree Housing
Tim Shaw, Individual
Christina Weckerly-Ramirez, Health Care Agency

Call to Order – Maricela Rios-Faust, Chair

Chair Maricela Rios-Faust called the meeting to order at 2:00 PM

Board Member Roll Call – Felicia Boehringer, Continuum of Care Administrator

Present: Judson Brown, Nikki Buckstead, Donald Dermitt, Becks Heyhoe, Tim Houchen, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Elida Sanchez, Dr. Shauntina Sorrells, George Searcy, Tim Shaw, Christina Weckerly-Ramirez

Absent Excused: Matt Bates, Soledad Rivera

Public Comments: Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public may also submit public comment by emailing CareCoordination@ochca.com. All comments submitted via email before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments will be added to the administrative records of the meeting. Please include "CoC Board Meeting Comment" in the email subject line.

- Paul Hyatt expressed concern over shelters lacking healthcare services and stated that shelters are using emergency services such as ambulances for healthcare services Paul also shared that Mercy House is using C class-licensed drivers for bus transportation instead of B class-licensed drivers. Paul stated that all shelters do not provide shelter participants with a copy of their write ups. Paul expressed concern over the sanitary conditions at Bridges at Kraemer Place. Paul provided recommendations for shelter operations.

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

1. Approve Continuum of Care Board Meeting Minutes from April 27, 2022.

Tim Houchen motioned to approve the items on the Consent Calendar. Donald Dermit seconded the motion. Motion passed unanimously.

BUSINESS CALENDAR

1. Orange County Continuum of Care (CoC) Membership – Felicia Boehringer, CoC Administrator

In April 2022, the Office of Care Coordination was notified by Albert Ramirez, who was elected to the CoC Board as the Emergency Solutions Grant (ESG) Program Funded Agency or Recipient Agency Representative, of his resignation from the City of Anaheim and Orange County CoC involvement. Felicia Boehringer provided an overview of the recommendation to appoint a Nominating Committee to support with nomination and election process as outlined in the Governance Charter. Additionally, Felicia Boehringer recommended an amendment to Recommended Action A to include appointing a member of the CoC Board to the Nominating Committee to ensure CoC Board representation.

CoC Board Member Comments:

- Judson Brown volunteered to serve on the Nominating Committee as a CoC Board member representative.

Amended Recommended Action A: Appoint the following individuals to a Nominating Committee to recruit for the Emergency Solutions Grant (ESG) Funded Agency or Recipient Agency Representative to serve as a CoC Board member: Barry Ross, Elizabeth Andrade, David Gillanders and LeVal Brewer and Judson Brown.

Tim Houchen motioned to approve the recommended action. Dr. Shauntina Sorrells seconded the motion. Motion passed unanimously.

In July 2021, the CoC Board appointed the membership of the Nominating Committee to facilitate a review of the CoC Board membership composition and election process as detailed in the Governance Charter, as well as provide recommendations to best enhance the composition of the CoC Board and improve the election process. There were eight (8) CoC Board members whose terms are set to expire on June 30, 2022: Christina Weckerly-

Ramirez, Matt Bates, Judson Brown, Soledad Rivera, Donald Dermit, Tim Houchen, Patti Long and Maricela Rios-Faust. Felicia Boehringer noted that approval to extend the CoC Board member term date to December 31, 2022, for the listed members to align with the updated Governance Charter will allow for a continuation of current CoC Board leadership and ensure a smooth transition to establishing membership terms in future election cycles.

Recommended Action B: Approve extending the CoC Board term to December 31, 2022, to align with the updated term dates included in the CoC Board Governance Charter for the following CoC Board members: Christina Weckerly-Ramirez, Matt Bates, Judson Brown, Soledad Rivera, Donald Dermit, Tim Houchen, Patti Long and Maricela Rios-Faust.

Tim Shaw motioned to approve the recommended action. Dawn Price seconded the motion. Judson Brown, Donald Dermit, Tim Houchen, Patti Long, Maricela Rios-Faust, and Christina Weckerly-Ramirez abstained. Nikki Buckstead, Becks Heyhoe, Dawn Price, Elida Sanchez, Dr. Shauntina Sorrells, George Searcy, and Tim Shaw voted yes. Motion passed.

2. CoC Working Groups and Ad Hoc – Felicia Boehringer, CoC Administrator

In April 2022, the Office of Care Coordination was made aware of a vacancy within the HMIS Access Working Group. The nominees were discussed with the Homeless Management Information System (HMIS) HMIS Access Working Group in effort to identify CoC stakeholders who are knowledgeable in HMIS policies, procedures, and practices and able to work in a collaborative setting. As such, the following individuals were recommended for membership: Deby Wolford from Illumination Foundation and Linda Ly from City of Anaheim.

CoC Board Member Comments:

- Tim Shaw inquired about the HMIS Access Working Group and the members of the group. Tim Shaw also commented on the HMIS Access Policy and appeal process.
- George Searcy asked if there were any CoC Board members in the HMIS Access Working Group.
- Dawn Price asked whether the group made recommendations for HMIS policies or whether the group made decisions.
- Chair Maricela Rios-Faust clarified that the HMIS Access Working Group is managed by an administrative entity and clarified that if there issues with a policy, it will go to the Policies, Procedures and Standards Committee first and then the CoC Board for approval.
- Tim Houchen inquired on the number of individuals currently in the HMIS Access Working Group.

Recommended Action A: Appoint Deby Wolford and Linda Ly to the HMIS Access Working Group.

Patti Long motioned to approve the recommended action. Nikki Buckstead seconded the motion. Motion passed unanimously.

On February 20, 2021, the Orange County CoC Board approved the creation of a CoC Vision Ad Hoc. The CoC Vision Ad Hoc presented a CoC Leadership Vision to the CoC Board during the December 2021 meeting. The CoC Board adopted the CoC Leadership Vision for Calendar Year 2022-2024.

CoC Board Member Comments:

- George Searcy asked for clarification on the motion.

Recommended Action B: Discuss next steps for the CoC Leadership Vision Ad Hoc and appoint Tim Shaw, Patti Long, Becks Heyhoe, Dawn Price and George Searcy to participate in ad hoc.

Dr. Shauntina Sorrells motioned to approve the recommended action. Tim Houchen seconded the motion. Judson Brown, Nikki Buckstead, Donald Dermit, Eric Richardson, Maricela Rios-Faust, Elida Sanchez, Dr. Shauntina Sorrells, and Christina Weckerly-Ramirez voted yes. Becks Heyhoe, Tim Houchen, Patti Long, Dawn Price, George Searcy, and Tim Shaw abstained. Motion passed.

Each year, the U.S. Department of Housing and Urban Development (HUD) releases a Notice of Funding Opportunity (NOFO) that allows CoCs nationwide to apply for competitive funding. The CoC NOFO Ad Hoc is to be comprised of non-conflicted members of the CoC Board and will be tasked with providing unbiased recommendations to the CoC Board around the FY2022 CoC Program NOFO.

CoC Board Member Comments:

- Tim Shaw inquired on the possibility of giving up his seat on the CoC NOFO Ad Hoc to another CoC Board Member who would like to volunteer.
- Donald Dermit volunteered to be appointed to the CoC Notice of Funding Opportunity (NOFO) Ad Hoc in place of Tim Shaw.

Amended Recommended Action C: Appoint Eric Richardson, Becks Heyhoe and Donald Dermit to the CoC Notice of Funding Opportunity (NOFO) Ad Hoc.

Dawn Price motioned to amend the recommended action to exclude Tim Shaw and add Donald Dermit. Patti Long seconded the motion. Donald Dermit, Dawn Price, Eric Richardson, and Becks Heyhoe abstained. Judson Brown, Nikki Buckstead, Tim Houchen, Patti Long, Maricela Rios-Faust, Elida Sanchez, Dr. Shauntina Sorrells, George Searcy, Tim Shaw, and Christina Weckerly-Ramirez voted yes. Motion passed.

3. Housing and Homelessness Incentive Program (HHIP) Presentation – Katie Balderas, Interim Director of Population Health Management, CalOptima; and Sarah Nance, Senior Project Manager of Homeless Health Initiatives, Population Health Management, CalOptima

Katie Balderas provided information on CalOptima’s Homeless Health Initiative (HHI) and CalOptima’s history of providing services for individuals experiencing homelessness including a \$100 million commitment to the effort. As of March 2022, a portion of the \$100 million commitment has gone towards programs like Be Well OC, the Homeless Response Team (HRT), and COVID-19 Vaccination Incentive Program.

The Housing & Homelessness Incentive Program (HHIP) is a California Department of Health Care Services (DHCS) incentive program for Medi-Cal managed care plans (MCP) to invest and address homelessness in the community and to keep Medi-Cal participants housed. With this program, 85% of incentive funds must go to beneficiaries, providers, and local Continuum of Care or counties. CalOptima submitted a letter of intent on March 22, 2022, to CHCS and is finalizing the Local Homeless Plan (LHP) to be submitted before the deadline of June 30, 2022.

Sarah Nance provided information on LHP’s four components which are HHIP Measures, MCP Strategies, Landscape Analysis, and Identification of Funding. Katie Balderas expressed that there is an emphasis on integrating data which requires building continuity with Public Housing Authorities (PHAs) and Continuum of Care (CoC). Sarah Nance expressed that CalOptima’s next steps will be analyzing HHI pilot program data,

consolidating HHAP Round 3 applications, building internal capacity within CalOptima, and continuing to monitor guidelines with DHCS.

CoC Board Member Comments:

- Tim Houchen inquired about the HHIP coverage, whether only Continuum of Care (CoC) organizations can refer clients to the program, as well as what services can be expected for individuals who do not have Medi-Cal coverage. Tim Houchen inquired about interim housing placements for the elderly and disabled and requested a breakdown of administrative expenses.
- Dr. Shauntina Sorrells asked about the plan for serving transitional aged youth (TAY) populations who may not be participating in the Coordinated Entry System (CES) or identified by school systems.
- Elida Sanchez shared that the TAY population often includes unaccompanied minors. She noted the need to earn trust and build rapport to support in the delivery of services for the TAY population.
- Chair Maricela Rios-Faust commented that Domestic Violence (DV) survivors may also avoid these systems, therefore, there should be a similar methodology for this subpopulation. Chair Maricela Rios-Faust shared that a full picture of the HHIP would be beneficial noting it felt as though the CoC Board is asked to respond to the programs after the planning is already completed.
- Tim Shaw noted that since the HHIP is American Rescue Plan Act (ARPA) related, it is a program that is moving fast. Tim Shaw stated that it would be beneficial to inform the CoC Board of anticipated decisions and actions needed from the CoC Board to assist with planning and not slow down the process for CalOptima.
- Nikki Buckstead inquired on how the program intersects with CalAim. In addition, Nikki Buckstead asked what services would be provided to those who are undocumented.
- Christina Weckerly-Ramirez commented that she understood the HHIP's goal to partner with CoCs but inquired on the role of the CoC Board. Christina Weckerly-Ramirez asked what partnership looks like, what are the expectations, and what is the call to action as a CoC to be a good partner.
- Dawn Price stated that a 200-word description for the LHP is broad and answers can change six months from now.
- Judson Brown commented that there should be an emphasis on housing as a solution to end homelessness and strongly encourage housing as a priority in the LHP.

4. 2022 Orange County Point in Time Count Presentation— Doug Becht, Director, Office of Care Coordination and Felicia Boehringer, CoC Administrator

Doug Becht provided an overview of the 2022 Orange County Point In Time Count and a presentation on the results.

CoC Board Member Comments:

- Nikki Buckstead noted that families were not listed as their own subpopulation and wanted to inquire about a methodology that would show how families are being counted in the future. Nikki Buckstead also expressed the challenges of the Family Access Points sites because while other populations were being counted on the streets, families were being asked to go to their nearest Family Access Point. The Family Access Points were not as accessible to families experiencing homelessness due to gas prices, work schedules, and COVID-19 concerns. Additionally, the Family Access Points did not receive funding for this effort. Nikki Buckstead recommends that the Point in Time Count be more inclusive.
- Dawn Price inquired about a Service Planning Area (SPA) specific by-name list to check if the numbers of people experiencing homelessness match the Point in Time Count results. Dawn Price shared that in South SPA, they are seeing similar numbers compared to the 2022 Point In Time count; therefore, noting fidelity

in the by-name approach. Dawn Price also recommended to search for the fidelity on the percentage decrease.

- Tim Shaw shared the concerns on claiming homelessness was reduced by a certain percentage due to the misinformation about homelessness. Tim Shaw recommended a deeper analysis on the Point in Time Count data to see fidelity of the numbers.
- Dr. Shauntina Sorrells inquired about the methodology of the count and how the methodology is determined. Dr. Shauntina Sorrells was thankful for the information provided, the inclusion of TAY subpopulation specific count this year and recommended looking at the breakdown of races differently.
- Christina Weckerly-Ramirez inquired about the identification of new veterans experiencing homelessness and whether a Veteran Registry reconciliation process was created following the Point in Time Count.
- Eric Richardson shared that the work to address homelessness must continue, and that information had already been passed on to start the Veteran registry reconciliation efforts. Eric Richardson also inquired about the next steps for the veterans.
- Chair Maricela Rios-Faust expressed that veterans and TAY populations are groups that are being looked into; therefore, Chair Maricela Rios-Faust recommended the creation of a veterans committee for the next steps for veterans.
- George Searcy gave thanks to the staff involved in the efforts of the Point in Time Count and gave a reminder that correlation is not causation. George Searcy emphasized that continued leadership of these efforts, allows for continuity towards established goals.

5. **Orange County Homelessness Updates** – Doug Becht, Director, Office of Care Coordination and Felicia Boehringer, CoC Administrator

a) **Doug Becht provided the following System of Care Updates:**

- **Project Roomkey** – The County of Orange (County) continues to operate temporary isolation shelters with a total capacity of 100 beds for individuals and families experiencing homelessness who are COVID-19 sick or symptomatic. Referrals into the program are made by the Public Health Services, hospitals, shelters, street outreach teams, and law enforcement. The County of Orange will continue to partner with Illumination Foundation in the coming weeks to review the capacity of 100 beds, along with the Public Health Department guidance to ensure the health and safety of Project Roomkey participants.
- **COVID-19 Vaccination Efforts** – The Office of Care Coordination is working with Public Health Services and two Federally Qualified Health Centers (FQHC) on vaccination efforts for those experiencing homelessness. The FQHCs are Families Together of Orange County in Tustin and Share Our Selves in Costa Mesa.

b) **Felicia Boehringer provided the following CoC Updates:**

- **OC Affordable Housing Impact Study** – University of California, Irvine (UCI) Livable Cities Lab is releasing the data of their study on the effect of home values and rates of crime before and after the placement of affordable housing in communities in Orange County. Felicia Boehringer shared the flyer and stated that the presentation will be held at City of Irvine Council Chamber on June 2, 2022.
- **Emergency Housing Vouchers (EHV) Update** – The CoC has partnered with PHAs to distribute EHV's to assist individuals and families who are experiencing homelessness; at risk of homelessness; fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking; or were recently homeless and for whom providing rental assistance will prevent the household's homelessness or having high risk of housing instability. Felicia Boehringer provided the most updated

numbers from Garden Grove Housing Authority noting 54 out of 110 issued vouchers have been leased up.

- **Emergency Shelter Operations and Services Request for Proposals (RFP)** – The County of Orange Health Care Agency is seeking proposals from qualified organizations to provide Emergency Shelter Operations and Services. The Emergency Shelter Operations and Services RFP is currently available through June 2, 2022 at 4:00 P.M. which is the deadline to submit. Interested applicants may reach out to CareCoordination@ochca.com for more information.
- **July CoC Board Meeting** – The July 27, 2022, meeting of the CoC Board is scheduled during the same week as the National Alliance to End Homelessness conference. Felicia Boehringer noted that due to local stakeholders’ plan to attend the conference, the Office of Care Coordination would be exploring cancelling or postponing the July CoC Board meeting with the CoC Board leadership.

CoC Board Member Comments:

- Donald Dermit shared an update of the Homeless Provider Forum Meeting.

Motion to Adjourn: Meeting was adjourned at 4:05 p.m.

Next Meeting: Wednesday, June 22, 2022, from 2:00 p.m. to 4:00 p.m.