ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, September 29, 2021
2 p.m. – 4 p.m.

Webinar:
https://ocgov.webex.com/ocgov/j.php?MTID=m70
d3235c9094c5b704c7660ca6c0d4f6

Dial by Phone:
+1 (213) 306-3065

Access Code:
2454 749 5148

AGENDA

<u>Board Members</u>

Jeanne Awrey, OC Dept. of Education
Matt Bates, City Net
Judson Brown, City of Santa Ana
Natalie Bui, Veteran Affairs CRRC
Donald Dermit, The Rock Church
Becks Heyhoe, OC United Way [Secretary]
Tim Houchen, Hope4Restoration
Patti Long, Mercy House

Dawn Price, Friendship Shelter
Albert Ramirez, City of Anaheim
Maricela Rios-Faust, Human Options [Vice Chair]
Soledad Rivera, Families Together of OC
George Searcy, Jamboree Housing
Tim Shaw, Individual [Chair]
Christina Weckerly Ramirez, Health Care Agency

<u>Call to Order</u> – Tim Shaw, Chair

<u>Board Member Roll Call</u> – Becks Heyhoe, Secretary

<u>Public Comments</u>: Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public are to enter their name and agenda item number in the WebEx chat box to be placed in a queue. CoC Board staff will call your name in the order listed in the chat box.

<u>CONSENT CALENDAR</u>
All matters are approved by one motion unless pulled by a Board Member for discussion or separate action.
The CoC Board requests that only pertinent information be discussed during this time.

1. Approve Continuum of Care Board Meeting Minutes from August 25, 2021.

2. Approve Continuum of Care Board Special Meeting Minutes from September 2, 2021.

<u>BUSINESS CALENDAR</u>

1. **Homeless Outreach and Proactive Engagement (HOPE) Center Presentation –** Soo Kang, North Orange County Safety Task Force, and Kellee Fritzal, City of Fullerton

2. **Orange County System of Care Update** – Doug Becht, Acting Director, Office of Care Coordination

3. **Orange County Continuum of Care (CoC) Update** – Zulima Lundy, CoC Manager

4. **FY2021 CoC Program Notice of Funding Opportunity (NOFO) –** Zulima Lundy, CoC Manager, and CoC NOFO Ad Hoc
   a. Approve the Project Performance Measures and Thresholds for the FY2021 CoC Program NOFO
   b. Approve the FY2021 Rating and Ranking Criteria for the FY2021 CoC Program NOFO
   c. Establish Request for Proposal (RFP) Review Panels to review and recommend the Domestic Violence and CoC Bonus and Reallocation Funding RFPs for the FY2021 CoC Program NOFO

5. **2022 Point in Time Recommendation –** Zulima Lundy, CoC Manager
   a. Recommend the Office of Care Coordination, as the CoC Administrative Entity, conduct a 2022 Point in Time Count of sheltered and unsheltered persons experiencing homelessness in Orange County.
   b. Establish a 2022 Point In Time Count Planning Committee in partnership with City Net and Covenant House California.
   c. Update on the Transitional Aged Youth (TAY) Focused Count.

6. **Emergency Housing Voucher Update** – Zulima Lundy, CoC Manager and Doug Becht, Acting Director

7. **Commission to End Homelessness Update** – Matt Bates and Jeanne Awrey, Commission to End Homelessness Commission Members

8. **CoC Committee Updates**
   a. Lived Experience Advisory Committee – Tim Houchen, Committee Chair
   b. Transitional Aged Youth Committee – Becks Heyhoe, Secretary and Committee Chair
   c. Housing Opportunities Committee – Judson Brown, Committee Chair
   d. Coordinated Entry System Committee – Natalie Bui, Committee Chair

Next Meeting: Wednesday, October 27, 2021, from 2 p.m. to 4 p.m.

ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, August 25, 2021
2 p.m. – 4 p.m.

Webinar:
**https://ocgov.webex.com/ocgov/j.php?MTID=m78
381b0705d5cda70df63e3c20e22480**

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Access Code:
177 169 0705

MINUTES

Board Members

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Maricela Rios-Faust, Human Options [Vice Chair]
Soledad Rivera, Families Together of OC
George Searcy, Jamboree Housing
Tim Shaw, Individual [Chair]
Christina Weckerly Ramirez, Health Care Agency

Call to Order – Tim Shaw, Chair

Chair Tim Shaw called the meeting to order at 2:01 p.m.

Board Member Roll Call – Jocelyn Gaspar, CoC Specialist

Present: Jeanne Awrey, Matt Bates, Judson Brown, Donald Dermit, Tim Houchen, Patti Long, Albert Ramirez, Maricela Rios-Faust, Soledad Rivera, George Searcy, Tim Shaw, and Christina Weckerly-Ramirez.

Absent Excused: Natalie Bui, Becks Heyhoe, and Dawn Price

Judson Brown was excused from the meeting during Business Calendar Agenda Item 2 and did not vote on Business Calendar Agenda Items 2 to 6.

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- Pat Davis expressed concern over Mary's Kitchen closing and commented on the removal of homeless encampments by CalTrans near the City of San Clemente.
- Maura Mikulec commented on the removal of homeless encampments by CalTrans near the City of San Clemente and noted that there are limited shelters in the South Service Planning Area in Orange County for those experiencing homelessness.
- Brooke Weitzman noted that the closure of Mary's Kitchen should be a concern for the CoC and that there are no other homeless service programs available to single adults in the City of Orange.
- Billy O'Connell agreed with the previous public comments on the upcoming closure of Mary's Kitchen and expressed his concern over the impact the closure will have on persons experiencing homelessness utilizing the services from Mary's Kitchen.

CONSENT CALENDAR
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1. Approve Continuum of Care Board Meeting Minutes from July 28, 2021.

   Matt Bates motioned to approve the items on the Consent Calendar. Tim Houchen seconded the motion. The motion passed by unanimous consent.

BUSINESS CALENDAR

1. **Orange County Continuum of Care (CoC) Update** – Zulima Lundy, CoC Manager

   a. **Ad Hoc and Working Group Updates**
      i. **HMIS Policies and Procedures Review Process –** Members for working group have been identified and the next steps are to schedule the initial meeting and develop a review process and timeline.
      ii. **HMIS Access Working Group –** Two batches of HMIS Access applications have been reviewed and applications will continue to be reviewed on a rolling basis. An update on approved agencies will be presented to the CoC Board as a consent calendar item during future meetings.
      iii. **CoC Nominating Committee –** The CoC Nominating Committee is reviewing the nomination process outlined in the the CoC Governance Charter and membership. The CoC Nominating committee have had robust conversations on determining priorities for CoC Board Member At Large seats.
      iv. **CoC Vision Ad Hoc –** The first draft of the CoC Board Vision has been completed. The Vision Ad Hoc will meet to discuss next steps, which will include presenting a final draft to the CoC Board.

   b. **2021-22 Homeless Youth Emergency Services and Housing (YE) Program Request for Proposal –** CalOES released the 2021-22 Homeless Youth Emergency Services and Housing (YE) Program Request for Proposal (RFP). The deadline to submit is October 18, 2021. The RFP is located on the CalOES website: https://www.caloes.ca.gov/GrantsManagementSite/Documents/YE21%20RFP.pdf

   c. **Orange County CoC Membership –** Orange County CoC Membership is open to all organizations and individuals seeking to be involved in the Orange County CoC and support efforts to prevent and

address homelessness in Orange County. To apply or to submit a completed application email CareCoordination@ochca.com.

   d. **U.S. Interagency Council on Homelessness (USICH) –** USICH is in the process of creating a new Federal Strategic Plan and is seeking stakeholder feedback. Comments can be submitted online at usich.gov/fsp.

   Chair Tim Shaw recommended a form be created to assist people with lived experience that are unable to provide feedback via online survey due to limited access to internet and/or computers.

2. **FY2021 Continuum of Care (CoC) Notice of Funding Opportunity (NOFO) –** Zulima Lundy, CoC Manager, and CoC NOFO Ad Hoc

   a. Zulima Lundy provided a detailed update on the CoC NOFO, including funding amounts, CoC policy priorities, application review and ranking, Domestic Violence (DV) Bonus funding, CoC Bonus Funding, opportunities and flexibilities for CoC Projects, and updates from the CoC NOFO Ad Hoc.

   Recommended Action: Release the Joint Agency Administrative Review and Renewal Project Application following the August 25, 2021, approval by the Orange County CoC Board; and combine the Request for Proposals (RFP) and Request for Qualifications (RFQ) process for Reallocation and/or Bonus Projects and release after the establishment of priorities by the CoC NOFO Ad Hoc.

   George Searcy motioned to approve the recommended action. Tim Houchen seconded the motion. The motion passed by unanimous consent.

   Public Comments
   - Elizabeth Andrade noted that the homeless service system is more robust than the CoC NOFO Competitive Process from the U.S. Department of Housing and Urban Development and recommends including other stakeholders in system evaluations.

3. **Policies, Procedures and Standards (PPS) Committee Recommendations –** Zulima Lundy, CoC Manager, and Maricela Rios-Faust, Vice Chair

   a. The Office of Care Coordination contracted with MDG Associates to support the administrative function related completing a CoC Needs Assessment. The CoC Needs Assessment was equity-focused and informed by a quantitative and qualitative data collected through the process. On August 10, 2021, a presentation was provided to the PPS Committee providing an overview of the methodology, findings and recommendations.

   b. The North Orange County Public Safety Task Force provided an overview of their efforts in the North Service Planning Area around addressing homelessness. The North Orange County Public Safety Task Force provided an overview of Outreach Grid and described how it has supported in coordination of services and making referrals into emergency shelter programs with available beds. A representative from the North Orange County Public Safety Task Force requested the exploration of a data-sharing mechanism between Outreach Grid and the HMIS. The PPS Committee approved the recommendation to create an Ad Hoc comprised of PPS Committee members and CoC Board members to explore the request to establish a data-sharing mechanism between Outreach Grid and HMIS and return with a recommendation to the PPS Committee.

Recommended Action: Approve the creation of an Ad Hoc that evaluates the request to establish a data-sharing mechanism between Outreach Grid and the Homeless Management Information System (HMIS). The Ad Hoc will return with a recommendation to the PPS Committee to assist with next steps.

Donald Dermit motioned to approve the recommended action. Christina Weckerly-Ramirez seconded the motion. Chair Tim Shaw Abstained. The motion passed.

Vice-Chair Maricela Rios-Faust noted that Christina Weckerly-Ramirez volunteered to be a part of the ad hoc.

Public Comments
- David Gillanders expressed his concern over sharing data with law enforcement and suggested the ad hoc be comprised of members with law enforcement experience.
- David Duran agreed with David Gillanders' public comment and warned that an insufficient amount of oversight with data sharing can become a problem.
- Callie Rutter recommended that people in HMIS should have access to their own record and agreed with David Gillanders' public comment.

4. **State of California Homelessness Funding Sources** – Zulima Lundy, CoC Manager

   a. Homeless, Housing, Assistance and Prevention (HHAP) Round 3
      i. Zulima Lundy provided a brief overview of the HHAP Round 3 funding and expected timeline. The HHAP Round 3 funding is provided by the State of California Business, Consumer Services and Housing Agency. The following funding allocations for Orange County have been announced:
         1. Orange County CoC – $10,267,303.85
         2. County of Orange – $9,582,816.93
         3. Anaheim – $10,290,351.69
         4. Santa Ana – $10,290,351.69

   b. 2021 Emergency Solutions Grant (ESG) funding
      i. Zulima Lundy provided a brief overview of the 2021 ESG Notice of Funding Availability (NOFA). The 2021 ESG funding is provided by the State of California Housing and Community Development (HCD) and the NOFA was released on August 17, 2021. Applications are due on October 19, 2021. The 2021 ESG allocation amount for the Orange County CoC is $722,320. The Office of Care Coordination functions as the administrative entity for the ESG funding and will be utilizing the funding to renew contracts with Mercy House Living Centers, Pathways of Hope and Friendship Shelter for the provision of emergency shelter operations and rapid rehousing services.

      Public Comments
      - Steve McNally stated that he would like to see goals outlined for the approximately $17 billion coming from the State of California.
      - David Duran urged the CoC Board to make a strong recommendation to the County of Orange to apply for all funding available for homeless services.

5. **Emergency Housing Voucher Update** – Zulima Lundy, CoC Manager and Doug Becht, Director of Operations, Office of Care Coordination

a. Zulima Lundy shared an update on the Emergency Housing Voucher program implementation including an update on the target populations, individuals, families, veterans, transitional aged youth, move-on strategy, reentry and exiting facilities, and domestic violence.

b. The Garden Grove Housing Authority and the Anaheim Housing Authority shared updates on the supportive services being provided to households who are issued an Emergency Housing Voucher.

Public Comments
- Ugochi Nicholson asked for a clarification on the eligibility for persons at-risk of homelessness for Emergency Housing Vouchers and those who may be currently in an institutional setting but would be experiencing homelessness upon exit.

6. **Orange County System of Care Update** – Doug Becht, Director of Operations, Office of Care Coordination

a. **Office of Care Coordination Staffing Updates** – Jason Austin accepted a position with the City of Huntington Beach and is no longer with the Office of Care Coordination. Doug Becht will be Acting Director for the Office of Care Coordination until the position is filled. The CoC Administrator position has been filled by Felicia Boehringer.

b. **Project Roomkey** – The County of Orange continues to operate temporary isolation shelters for individuals experiencing homelessness who are COVID-19 sick or symptomatic

c. **COVID-19 Vaccination Efforts** – The Office of Care Coordination is working with Public Health Services and two Federally Qualified Health Centers (FQHC) on vaccination efforts for those experiencing homelessness. The FQHCs are Families Together of Orange County in Tustin and Share Our Selves in Costa Mesa.

Motion to Adjourn: 3:54 p.m.
Next Meeting: Wednesday, September 29, 2021, from 2 p.m. to 4 p.m.

ORANGE COUNTY
CONTINUUM OF CARE BOARD
SPECIAL MEETING
Thursday, September 2, 2021
4 p.m. – 5 p.m.

Webinar:
https://ocgov.webex.com/ocgov/j.php?MTID=m329a581b3c38b850089975fee222bb9d

Dial by Phone:
+1 (213) 306-3065

Access Code:
2453 598 4439

MINUTES

Board Members

Jeanne Awrey, OC Dept. of Education	Dawn Price, Friendship Shelter
Matt Bates, City Net	Albert Ramirez, City of Anaheim
Judson Brown, City of Santa Ana	Maricela Rios-Faust, Human Options [Vice Chair]
Natalie Bui, Veteran Affairs CRRC	Soledad Rivera, Families Together of OC
Donald Dermit, The Rock Church	George Searcy, Jamboree Housing
Becks Heyhoe, OC United Way [Secretary]	Tim Shaw, Individual [Chair]
Tim Houchen, Hope4Restoration	Christina Weckerly Ramirez, Health Care Agency
Patti Long, Mercy House	

<u>Call to Order</u> – Tim Shaw, Chair

<u>Board Member Roll Call</u> – Jocelyn Gaspar, Continuum of Care Staff Specialist

Present: Matt Bates, Donald Dermit, Tim Houchen, Patti Long, Dawn Price, Albert Ramirez, Maricela Rios-Faust, Soledad Rivera, and Tim Shaw.

Absent Excused: Jeanne Awrey, Judson Brown, Natalie Bui, Becks Heyhoe, George Searcy, and Christina Weckerly-Ramirez.

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- David Duran recommended the CoC Board align with the Commission to End Homelessness to address homelessness in Orange County. David Duran expressed his concerns about the transparency from the chair of the Commission to End Homelessness.

<u>CONSENT CALENDAR</u>
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No Consent Calendar Items.

<u>BUSINESS CALENDAR</u>

1. **FY2021 Continuum of Care (CoC) Notice of Funding Opportunity (NOFO) –** Zulima Lundy, CoC Manager, and CoC NOFO Ad Hoc
   a. Zulima Lundy shared an update on the CoC Program NOFO. The CoC NOFO Ad Hoc is comprised of non-conflicted members of the CoC Board – George Searcy, Matt Bates, and Natalie Bui. The CoC NOFO Ad Hoc has been tasked with providing unbiased recommendations to the CoC Board around the FY2021 CoC Program NOFO. On August 31, the CoC NOFO Ad Hoc met to discuss the funding priorities for the Domestic Violence Bonus funding, the CoC Bonus funding, and any potential reallocation funding.

      The CoC NOFO Ad Hoc recommended the Domestic Violence Bonus Request for Proposals (RFP) be limited to Rapid Rehousing and Joint Transitional and Rapid Rehousing component projects and recommended the CoC Bonus and Reallocation funding RFP only solicit proposals for Rapid Rehousing and Permanent Supportive Housing projects. For the CoC Bonus and reallocation funding, the COC NOFO Ad Hoc recommended the prioritization of projects that serve individuals to provide increased capacity to the largest segment of the homeless population in accessing available housing resources. The FY 2021 CoC Program NOFO highlights a priority to partner with housing and healthcare services agencies to address homelessness and to maximize the use of mainstream and other community-based resources. As such, the CoC NOFO Ad Hoc recommends implementing bonus points in the local process. The Orange County CoC will be better positioned to receive 10 bonus points as described in the FY 2021 CoC Program NOFO and increase the competitive nature of the CoC and its Collaborative Application as a whole.

      Matt Bates shared that the ad hoc discussed their recommendations and wanted to promote opportunities that support the CoC and fills gap within the CoC system.

      Recommended Actions:
      i. Approve the release of the Domestic Violence Bonus Request for Proposals to solicit proposals for Rapid Rehousing and Joint Transitional Housing and Rapid Rehousing projects.

         Dawn Price motioned to approve the recommended action. Donald Dermit seconded the motion. The motion passed by unanimous consent.

      ii. Approve the release of the CoC Bonus Funding and Reallocation Funding Request for Proposals to solicit proposals for Rapid Rehousing and Permanent Supportive Housing projects.

         Donald Dermit motioned to approve the recommended action. Tim Houchen seconded the motion. The motion passed by unanimous consent.

<ol type="i" start="3">
Approve the utilization of bonus points for proposals in response to the CoC Bonus Funding and Reallocation Funding Request for Proposals that serve individuals and/or demonstrate coordination with housing and healthcare organizations.

Tim Houchen motioned to approve the recommended action. Albert Ramirez seconded the motion. The motion passed by unanimous consent.

Meeting Adjourned: 4:27 p.m.
Next Meeting: Wednesday, September 29, 2021, from 2 p.m. to 4 p.m.

Date: September 29, 2021

Subject: FY2021 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO)

Recommended Action:

a. Approve the Project Performance Measures and Thresholds for the FY2021 CoC Program NOFO
b. Approve the FY2021 Rating and Ranking Criteria for the FY2021 CoC Program NOFO
c. Establish a Request for Proposal (RFP) Review Panels to review and recommend the Domestic Violence and CoC Bonus and Reallocation Funding RFPs for the FY2021 CoC Program NOFO

Background and Analysis

Project Performance Measures and Thresholds

In early 2021, the Project Performance Reports for Permanent Supportive Housing (PSH), Rapid Re-housing (RRH), and Transitional Housing (TH) were published and shared at the Data and Performance Management Committee meetings. The Project Performance Report covers the following time periods:

- February 1, 2020, to January 31, 2021 for PSH projects
- March 1, 2020, to February 28, 2021 for RRH projects
- April 1, 2020 to March 31, 2021 for TH projects
- January 1, 2021 to March 31, 2021 for the average data quality measure

The CoC-funded agencies had the opportunity to review and correct any project performance and data quality issues in the Homeless Management Information System (HMIS) prior to these reports being published. Additionally, during the Data and Performance Management Committee meetings, the agencies had an opportunity to discuss the project performance measure threshold and provide recommendations on how to best improve it and agree on increased thresholds.

Attachment A provides a detailed overview of the project performance measures applicable to PSH and RRH projects, as well as a brief description of how the measure is calculated and the previously approved thresholds in 2019 and the recommended threshold by the CoC NOFO Ad Hoc for 2021.

The CoC NOFO Ad Hoc met to review and discuss the Project Performance Measures and Thresholds on four occasions, including a feedback gathering session with the Executive Directors of the CoC-funded agencies. These discussions included a review of the recommended performance measures, related thresholds and point values assigned to these measures. The CoC NOFO Ad Hoc recommends the utilization of the Project Performance Measures and Thresholds as presented on Attachment A to evaluate the CoC renewal project's performance as part of the FY2021 CoC Program NOFO Rating and Ranking process. Inclusion of Project Performance Measures supports the Orange County CoC's efforts to submit a competitive collaborative application and continues to emphasize improvement of system performance.

FY2021 Rating and Ranking Criteria

Utilizing the 2019 NOFA Rating and Ranking Criteria as a starting point, the CoC NOFO Ad Hoc and the Office of Care Coordination, as the CoC Collaborative Applicant, developed an updated FY2021 Rating and Ranking Criteria for the FY2021 CoC Program NOFO to evaluate CoC renewal projects. The FY2021 Rating and Ranking Criteria has been improved and is based on the FY2021 CoC Program NOFO, including the U.S. Department and Housing Development (HUD) and local priorities. The FY2021 Rating and Ranking Criteria will be used to rate and rank all CoC renewal projects as part of the annual CoC grant application.

Attachment B provides a detailed overview of scoring criteria, description, calculated measures, and the maximum points available per criteria. The Collaborative Applicant will prepopulate the scores from the Agency Administrative Review, Project Performance Measures, and unspent funds. The remainder of the criteria, such as CES participation, housing first/low-barrier implementation and project effectiveness, will be scored by the CoC NOFO Ad Hoc.

The CoC NOFO Ad Hoc recommends the utilization of the FY2021 Rating and Ranking Criteria to evaluate the CoC renewal project's performance as part of the FY2021 CoC Program NOFO.

Request for Proposal Review Panels

The Orange County CoC and the Office of Care Coordination are seeking proposals from qualified organizations for the FY2021 CoC Program NOFO provided by HUD. The Office of Care Coordination serves as the Collaborative Applicant for the Orange County CoC and facilitates the NOFO Competition that is current seeking RFPs from interested organizations for the Domestic Violence (DV) Bonus and the CoC Bonus and Reallocation funding. The RFPs are available on BidSync and proposed projects must be submitted through BidSync.

DV Bonus Request for Proposal:
- The Orange County CoC is eligible to apply for $2,736,456.
- The DV Bonus Projects must be dedicated to survivors of domestic violence, dating violence, sexual assault, or stalking that meet the definition of homeless, as defined in 24 CFR 578.3.
- Eligible project types include Rapid Rehousing and Joint Transitional Housing and Permanent Housing - Rapid Rehousing.
- All proposed services must be new, and proposed project funding cannot replace other existing funding sources.

Bid Title: Orange County Continuum of Care 2021 Domestic Violence Bonus Projects
Bid Number: 2109-003
Bid Starts: September 15, 2021 at 3:19 p.m.
Bid Ends: October 7, 2021 at 12:00 p.m.
For more information, visit the following link: BidSync - DV Bonus

CoC Bonus and Reallocation Funding Request for Proposal:

- The Orange County CoC is eligible to apply for $1,411,587 587 in CoC Bonus Funding and additional funding may be made available at a later date through the reallocation process.

- The CoC Bonus and Reallocation Projects can serve persons experiencing homelessness, including those experiencing sheltered and unsheltered homelessness, and persons fleeing domestic violence situations and other persons meeting the criteria of paragraph 4 of the HUD definition of homeless.
- Eligible project types include Rapid Rehousing and Permanent Supportive Housing.
- All proposed services must be new, and proposed project funding cannot replace other existing funding sources.

Bid Title: Orange County Continuum of Care Reallocation Bonus Projects
Bid Number: 2109-002
Bid Starts: September 15, 2021 at 6:45 p.m.
Bid Ends: October 7, 2021 at 12:00 p.m.
For more information, visit the following link: BidSync - CoC Bonus and Reallocation

Establishing RFP Review Panels to review and recommend proposals submitted in response to the DV Bonus and CoC Bonus and Reallocation Funding RFPs for the FY2021 CoC Program NOFO will support the Orange County CoC in submitting applications that could bring additional housing resources to Orange County. The FY2021 CoC Program NOFO emphasizes the need to have diverse representations and engagement in the local review and ranking process. This includes obtaining input from and involvement of persons of different races and persons with current and/or past experience of homelessness.

Attachments

Attachment A – CoC NOFO Project Performance Measures and Thresholds
Attachment B – FY 2021 CoC Program NOFO Rating and Ranking Criteria

Attachment A – CoC NOFO Project Performance Measures and Thresholds

CoC NOFO: Project Performance Overview

Updated 9/24/2021

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Data Review Process

- Agencies are sent correction files to review and correct project performance and data quality data before the reports are published

- Data Quality and Project Performance Reports are also available for the agency to pull from HMIS on an as needed basis

- Project Performance Reports are pulled every 6 months for each project type, and are available at ochmis.org > Reports > Project Performance Reports

- Data Quality Report Cards are published quarterly and are available at ochmis.org > Reports > Data Quality Report Cards

- Agencies are notified via email and during the HMIS User Meeting when the Project Performance and Data Quality Reports have been published

- Project Performance Reports and thresholds for the measures are discussed at the Data and Performance Management meeting

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Reporting Periods

- Permanent Supportive Housing: 2/1/20 – 1/31/21

- Rapid Re-Housing: 3/1/20 – 2/28/21

- Transitional Housing: 4/1/20 – 3/31/21

- Average DQ Measure: 1/1/21 – 3/31/21

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Project Performance Score

- Project performance accounts for 40 points out of 100 on the CoC Ranking and Rating rubric. Below is the weight of each measure on the project's total score.

PSH Projects
- Average Data Quality Score - 13%
- Entries from Homelessness - 13%
- Days until PH Placement - 14%
- Increased Income – Stayers - 8%
- Increased Income – Leavers - 10%
- Returns to Homelessness - 15%
- Unit Utilization - 15%
- Stabilized in Permanent Housing - 12%

RRH and TH-RRH Projects
- Average Data Quality Score - 14%
- Entries from Homelessness - 14%
- Days until PH Placement - 16%
- Increased Income – Stayers - 11%
- Increased Income – Leavers - 13%
- Returns to Homelessness - 16%
- Successful Exits - 16%

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Project Performance Point Allocation
Updated 9/24/2021

PSH	1	2	3	4	5	6	7	8
Point Allocation	Average DQ	Entries from Homelessness	Days Until PH Placement	Increased Income - Stayers	Increased Income - Leavers	Returns to Homelessness	Unit Utilization	Stabilized in PH
Met Threshold	13	13	14	8	10	15	15	12
<10% from Threshold	7	7	7*	4	5	8	8	6
>10% from Threshold	0	0	0	0	0	0	0	0
			*within 3 days					

RRH	1	2	3	4	5	6	7
Point Allocatio	Average DQ	Entries from Homelessness	Days Until PH Placement	Increased Income - Stayers	Increased Income - Leavers	Successful Exits	Returns to Homelessness
Met Threshold	14	14	16	11	13	16	16
<10% from Threshold	7	7	8*	6	7	8	8
>10% from Threshold	0	0	0	0	0	0	0
			*within 3 days				

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Average Data Quality

The percentage of all Universal Data Elements required by HUD that have responses, excluding missing responses and data issues.

- 2019 Threshold: 95%

- Average Performance:
  - PSH: 100%
  - RRH: 100%

- **2021 Proposed Threshold: 98%**

- Threshold Source: D & PM Committee

- Point Allocations*:
  - PSH: 13 points
  - RRH: 14 points

*Half points awarded if within 10% of threshold

PSH				RRH		
Average DQ				Average DQ		
Project Code	Performance Score	Points Awarded		Project Code	Performance Score	Points Awarded
Project 2	99%	13		Project 1	100%	14
Project 3	100%	13		Project 5	99%	14
Project 4	100%	13		Project 7	99%	14
Project 6	100%	13		Project 10	100%	14
Project 8	100%	13		Project 21	100%	14
Project 9	100%	13		Project 20	100%	14
Project 11	100%	13				
Project 12	100%	13				
Project 13	100%	13				
Project 14	99%	13				
Project 15	100%	13				
Project 16	100%	13				
Project 17	100%	13				
Project 18	100%	13				
Project 19	100%	13				

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Entries from Homelessness

The percentage of HoHs entering from homeless situations (including transitional housing). "Neutral" entries are excluded from the measure.

- 2019 Threshold: 100%

- Average Performance:
  - PSH: 99%
  - RRH: 100%

- **2021 Proposed Threshold: 100%**

- Threshold Source: HUD

- Point Allocations*:
  - PSH: 13 points
  - RRH: 14 points

*Half points awarded if within 10% of threshold

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PSH				RRH		
Entries from Homelessness				Entries from Homelessness		
Project Code	Performance Score	Points Awarded		Project Code	Performance Score	Points Awarded
Project 2	100%	13		Project 1	97%	7
Project 3	100%	13		Project 5	100%	14
Project 4	100%	13		Project 7	100%	14
Project 6	97%	7		Project 10	100%	14
Project 8	100%	13		Project 21	100%	14
Project 9	100%	13		Project 20	100%	14
Project 11	92%	7				
Project 12	100%	13				
Project 13	99%	7				
Project 14	100%	13				
Project 15	100%	13				
Project 16	100%	13				
Project 17	95%	7				
Project 18	100%	13				
Project 19	100%	13				

7

Average Days until PH Placement

The number of days between the HoHs Project Start Date and their Housing Move-in Date.

- 2019 Threshold: Within 30 Days

- Average Performance:
  - PSH: 13 Days
  - RRH: 28 Days

- **2021 Proposed Threshold: Within 30 days**

- Threshold Source: NAEH

- Point Allocations*:
  - PSH: 14 points
  - RRH: 16 points

*Half points awarded if within 3 days of threshold

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PSH				RRH		
Days Until PH Placement				Days Until PH Placement		
Project Code	Performance Score	Points Awarded		Project Code	Performance Score	Points Awarded
Project 2	0	14		Project 1	31	8
Project 3	2	14		Project 5	60	0
Project 4	n/a	n/a		Project 7	35	0
Project 6	6	14		Project 10	10	16
Project 8	3	14		Project 21	14	16
Project 9	0	14		Project 20	17	16
Project 11	0	14				
Project 12	0	14				
Project 13	3	14				
Project 14	1	14				
Project 15	18	14				
Project 16	4	14				
Project 17	29	14				
Project 18	86	0				
Project 19	30	14				

8

Stayers with Increased Income

Updated 9/24/2021

The percentage of adults with increased income who were active in the project at the end of the reporting period with a length of stay of at least one year.

- 2019 Threshold:
  - PSH: 61%
  - RRH: 40%

- Average Performance:
  - PSH: 69%
  - RRH: 50%

- **2021 Proposed Threshold:**
  - **PSH: 65%**
  - **RRH: 40%**

- Threshold Source:
  - PSH: D & PM Committee
  - RRH: 2018 NOFA Ad Hoc

- Point Allocations*:
  - PSH: 8 points
  - RRH: 11 points

*Half points awarded if within 10% of threshold

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	PSH	
		Increased Income - Stayers
Project Code	Performance Score	Points Awarded
Project 2	58%	4
Project 3	92%	8
Project 4	82%	8
Project 6	64%	4
Project 8	54%	0
Project 9	52%	0
Project 11	61%	4
Project 12	67%	8
Project 13	64%	4
Project 14	53%	0
Project 15	74%	8
Project 16	80%	8
Project 17	77%	8
Project 18	64%	4
Project 19	79%	8

	RRH	
	Increased Income - Stayers	
Project Code	Performance Score	Points Awarded
Project 1	n/a	n/a
Project 5	0%	0
Project 7	100%	11
Project 10	n/a	n/a
Project 21	n/a	n/a
Project 20	n/a	n/a

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Leavers with Increased Income

Updated 9/24/2021

The percentage of adults with increased income who exited during the reporting period.

- 2019 Threshold:
  - PSH: 42%
  - RRH: 44%

- Average Performance:
  - PSH: 41%
  - RRH: 53%

- **2021 Proposed Threshold:**
  - **PSH: 45%**
  - **RRH: 44%**

- Threshold Source:
  - PSH: D & PM Committee
  - RRH: 2019 NOFA Ad Hoc

- Point Allocations*:
  - PSH: 10 points
  - RRH: 13 points

*Half points awarded if within 10% of threshold

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	PSH	
		Increased Income - Leavers
Project Code	Performance Score	Points Awarded
Project 2	n/a	n/a
Project 3	50%	10
Project 4	n/a	n/a
Project 6	43%	5
Project 8	20%	0
Project 9	58%	10
Project 11	0%	0
Project 12	17%	0
Project 13	42%	5
Project 14	38%	5
Project 15	52%	10
Project 16	100%	10
Project 17	64%	10
Project 18	63%	10
Project 19	55%	10

	RRH	
	Increased Income - Leavers	
Project Code	Performance Score	Points Awarded
Project 1	25%	0
Project 5	35%	7
Project 7	24%	0
Project 10	100%	13
Project 21	82%	13
Project 20	43%	7

10

Returns to Homelessness

The percentage of clients that exited to permanent housing in the last two years and later returned to a project targeting homeless clients in HMIS

- 2019 Threshold:
  - PSH: 10%
  - RRH: 10%

- Average Performance:
  - PSH: 2%
  - RRH: 3%

- **2021 Proposed Threshold:**
  - **PSH: 7%**
  - **RRH: 7%**

- Threshold Source:
  - PSH: D & PM Committee
  - RRH: D & PM Committee

- Point Allocations*:
  - PSH: 15 points
  - RRH: 16 points

*Half points awarded if within 10% of threshold

PSH				RRH		
Returns to Homelessness				Returns to Homelessness		
Project Code	Performance Score	Points Awarded		Project Code	Performance Score	Points Awarded
Project 2	n/a	n/a		Project 1	11%	8
Project 3	0%	15		Project 5	1%	16
Project 4	n/a	n/a		Project 7	2%	16
Project 6	0%	15		Project 10	0%	16
Project 8	0%	15		Project 21	0%	16
Project 9	5%	15		Project 20	7%	16
Project 11	0%	15				
Project 12	0%	15				
Project 13	0%	15				
Project 14	0%	15				
Project 15	0%	15				
Project 16	n/a	n/a				
Project 17	0%	15				
Project 18	20%	0				
Project 19	0%	15				

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Successful Exits – RRH Only

The percentage of exits to permanent housing destinations, excluding "neutral" destinations.

- 2019 Threshold: 80%

- Average Performance: 93%

- **2021 Proposed Threshold: 80%**

- Threshold Source: NAEH

- Point Allocation*: 16

*Half points awarded if within 10% of threshold

RRH		
Successful Exits		
Project Code	Performance Score	Points Awarded
Project 1	78%	8
Project 5	97%	16
Project 7	95%	16
Project 10	100%	16
Project 21	100%	16
Project 20	87%	16

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Stabilized in PH – PSH Only

The percentage of clients that remained in PSH at the end of the reporting period or exited to a permanent housing situation during the reporting period. "Neutral" destinations are excluded from the measure.

- 2019 Threshold: 93%

- Average Performance: 99%

- **2021 Proposed Threshold: 93%**

- Threshold Source: D & PM Committee

- Point Allocation*: 12
*Half points awarded if within 10% of threshold

	PSH	
	Stabilized in PH	
Project Code	Performance Score	Points Awarded
Project 2	100%	12
Project 3	100%	12
Project 4	100%	12
Project 6	95%	12
Project 8	100%	12
Project 9	98%	12
Project 11	100%	12
Project 12	100%	12
Project 13	98%	12
Project 14	96%	12
Project 15	100%	12
Project 16	96%	12
Project 17	99%	12
Project 18	98%	12
Project 19	99%	12

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Unit Utilization – PSH Only

The number of bed nights provided during the reporting period divided by the possible bed/unit nights provided

- 2019 Threshold: 95%

- Average Performance: 116%

- **2021 Proposed Threshold: 95%**

- Threshold Source: D & PM Committee

- Point Allocation*: 15
*Half points awarded if within 10% of threshold

	7	
	Unit Utilization	
Project Code	Performance Score	Points Awarded
Project 2	89%	8
Project 3	85%	8
Project 4	95%	15
Project 6	97%	15
Project 8	101%	15
Project 9	85%	8
Project 11	182%	15
Project 12	115%	15
Project 13	112%	15
Project 14	136%	15
Project 15	136%	15
Project 16	94%	8
Project 17	135%	15
Project 18	132%	15
Project 19	139%	15

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PSH Performance

Updated 9/24/2021

Project Code	Average DQ (1)		Entries from Homelessness (2)		Days Until PH Placement (3)		Increased Income - Stayers (4)		Increased Income - Leavers (5)		Returns to Homelessness (6)		Unit Utilization (7)		Stabilized in PH (8)	
	Performance Score	Points Awarded	Performance Score	Points Awarded	Performance Score	Points Awarded	Performance Score	Points Awarded	Performance Score	Points Awarded	Performance Score	Points Awarded	Performance Score	Points Awarded	Performance Score	Points Awarded
Project 2	99%	13	100%	13	0	14	58%	4	n/a	n/a	n/a	n/a	89%	8	100%	12
Project 3	100%	13	100%	13	2	14	92%	8	50%	10	0%	15	85%	8	100%	12
Project 4	100%	13	100%	13	n/a	n/a	82%	8	n/a	n/a	n/a	n/a	95%	15	100%	12
Project 6	100%	13	97%	7	6	14	64%	4	43%	5	0%	15	97%	15	95%	12
Project 8	100%	13	100%	13	3	14	54%	0	20%	0	0%	15	101%	15	100%	12
Project 9	100%	13	100%	13	0	14	52%	0	58%	10	5%	15	85%	8	98%	12
Project 11	100%	13	92%	7	0	14	61%	4	0%	0	0%	15	182%	15	100%	12
Project 12	100%	13	100%	13	0	14	67%	8	17%	0	0%	15	115%	15	100%	12
Project 13	100%	13	99%	7	3	14	64%	4	42%	5	0%	15	112%	15	98%	12
Project 14	99%	13	100%	13	1	14	53%	0	38%	5	0%	15	136%	15	96%	12
Project 15	100%	13	100%	13	18	14	74%	8	52%	10	0%	15	136%	15	100%	12
Project 16	100%	13	100%	13	4	14	80%	8	100%	10	n/a	n/a	94%	8	96%	12
Project 17	100%	13	95%	7	29	14	77%	8	64%	10	0%	15	135%	15	99%	12
Project 18	100%	13	100%	13	86	0	64%	4	63%	10	20%	0	132%	15	98%	12
Project 19	100%	13	100%	13	30	14	79%	8	55%	10	0%	15	139%	15	99%	12

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RRH Performance

Updated 9/24/2021

Project Code	Average DQ (1)		Entries from Homelessness (2)		Days Until PH Placement (3)		Increased Income - Stayers (4)		Increased Income - Leavers (5)		Successful Exits (6)		Returns to Homelessness (7)	
	Performance Score	Points Awarded	Performance Score	Points Awarded	Performance Score	Points Awarded	Performance Score	Points Awarded	Performance Score	Points Awarded	Performance Score	Points Awarded	Performance Score	Points Awarded
Project 1	100%	14	97%	7	31	8	n/a	n/a	25%	0	78%	8	11%	8
Project 5	99%	14	100%	14	60	0	0%	0	35%	7	97%	16	1%	16
Project 7	99%	14	100%	14	35	0	100%	11	24%	0	95%	16	2%	16
Project 10	100%	14	100%	14	10	16	n/a	n/a	100%	13	100%	16	0%	16
Project 21	100%	14	100%	14	14	16	n/a	n/a	82%	13	100%	16	0%	16
Project 20	100%	14	100%	14	17	16	n/a	n/a	43%	7	87%	16	7%	16

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CoC Rubric Scores

Updated 9/24/2021

Project Code	Project Type	% Points Awarded	HMIS Performance Points (out of 40)
Project 4	PSH	100.00%	40
Project 15	PSH	100.00%	40
Project 19	PSH	100.00%	40
Project 10	RRH	100.00%	40
Project 21	RRH	100.00%	40
Project 17	PSH	94.00%	38
Project 20	RRH	93.26%	37
Project 3	PSH	93.00%	37
Project 16	PSH	91.76%	37
Project 12	PSH	90.00%	36
Project 14	PSH	87.00%	35
Project 2	PSH	85.33%	34
Project 13	PSH	85.00%	34
Project 9	PSH	85.00%	34
Project 6	PSH	85.00%	34
Project 8	PSH	82.00%	33
Project 11	PSH	80.00%	32
Project 7	RRH	71.00%	28
Project 18	PSH	67.00%	27
Project 5	RRH	67.00%	27
Project 1	RRH	50.56%	20

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FY2021 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO) Rating and Ranking Criteria

Agency Name:

Name of Project:

The scoring criteria below are used to rate and rank all CoC renewal projects as part of the annual CoC grant application for the Orange County CoC. Data is collected using various sources including the FY2021 Application for CoC renewal projects, E-SNAPS project applications, Annual Performance Reports, and Project Performance Reports. All renewal projects must meet HUD project eligibility and project quality threshold criteria described in the FY2021 CoC Program NOFO.

Scoring Criteria	Description	Calculated Measure	Maximum Points	Reviewer Score	Comments
Administrative Review	Prepopulated from Agency Administrative Review	Agency Administrative Score	5	Prepopulated	
Project Performance	Prepopulated from Project Performance Reports	HMIS Project Performance Reports	40	Prepopulated	
Project Effectiveness	Does the project applicant's performance meet the plans and goals established in the initial application as amended?	• Project description • Project effectiveness -Annual Performance Report (APR)	20		
Coordinated Entry Participation	Has the project description in the application effectively mentioned the use of Coordinated Entry?	• Project description • Coordinated Entry Participation Attestation and questionnaire	15		
Housing First and/or Low Barrier Implementation	Does the project abide by Housing First principles? This includes no preconditions or barriers to entry except as required by funding sources, provision of necessary supports to maintain housing and prevent a return to homelessness.	• Project description • Housing First Model Assessment • Housing First Policies	10		
Unspent funds	Review of unspent in last 3 grant terms. • Unspent funds will be compared to the annual renewal amount (ARA)	• Unspent funds under 5% of ARA will be awarded 10 Points • Unspent funds between 5-10% of ARA will be awarded 5 points • Unspent funds over 10% ARA will be awarded 0 points	10	Prepopulated	
Total Points			100 Maximum Points Possible		

Date: September 29, 2021

Subject: 2022 Point in Time Recommendation

Recommended Action:

a. Recommend the Office of Care Coordination, as the CoC Administrative Entity, conduct a 2022 Point in Time Count of sheltered and unsheltered persons experiencing homelessness in Orange County.
b. Establish a 2022 Point In Time Count Planning Committee in partnership with City Net and Covenant House California.
c. Update on the Transitional Aged Youth (TAY) Focused Count.

Background:

The U.S. Department of Housing and Urban Development (HUD) requires that all Continuum of Care (CoC) jurisdictions across the nation complete a biennial unsheltered count and an annual sheltered count of all individuals experiencing homelessness in the community on a single point in time during the last 10 days of January. Given the COVID-19 pandemic, HUD released guidance for CoCs on conducting the federal mandated bi-annual unsheltered Point in Time (PIT) count highlighting the importance on prioritizing the safety of volunteers, staff and people experiencing homelessness by following COVID-19 safety basics. HUD also provided a mechanism for CoCs to seek an exemption to forgo conducting an unsheltered PIT Count for communities severely impacted by COVID-19. As such, the majority of the CoC across the nation, including the majority of the 17 CoCs in central and southern California, were provided an exemption by HUD to forgo conducing an unsheltered PIT Count.

The Orange County CoC received this exemption from HUD due to the challenges and risk related to the COVID-19 pandemic, including concerns on spreading COVID-19 to an already vulnerable and health compromised population, as well as stay at home orders and overnight curfews implemented by the State. Additionally, the Office of Care Coordination and the Orange County CoC did not feel that a 2021 unsheltered PIT count would reveal a true comparison to past counts and a valid comparison to future counts given all the challenges related to the COVID-19 pandemic. The Orange County CoC still completed the sheltered count and the Housing Inventory Count (HIC) process, that traditionally occurs concurrently to the unsheltered PIT count. The findings of the sheltered count and HIC were presented during the May 2021 meeting of the CoC Board.

The Office of Care Coordination, as the Lead Collaborative Applicant for the Orange County CoC, in partnership and collaboration with the Orange County CoC Board leadership are recommending that a 2022 PIT count be conducted.

The Office of Care Coordination will be bringing an Agenda Staff Report to the County of Orange Board of Supervisors recommending a sole source contract with Kingdom Causes, Inc dba City Net support with the project management and implementation of an unsheltered PIT count in 2022. The 2022 PIT Count process

will replicate the upgraded methodology and process of the 2019 PIT count and leverage the work done in preparation of the 2021 PIT count that was not conducted. In light of the COVID-19 pandemic and the preventative and mitigating measures needed to limit the spread of COVID-19 in the community, the Office of Care Coordination will be monitoring the potential effects on the methodology and process for the 2022 PIT count in consultation with the Public Health Services. This includes taking into consideration the guidance that will be released in the coming months by the federal and state governments in regard to the COVID-19 pandemic.

Additionally, Covenant House California will assist in the implementation of a Transitional Aged Youth (TAY) focused count to identify individuals between the ages of 18 to 24 who are experiencing homelessness, sheltered and unsheltered, and complete surveys that father important information that will be used to develop TAY specific resources and services. Covenant House California was initially engaged to support with the implementation of the 2021 PIT count but given the COVID-19 pandemic has delayed the implementation of this initiative.

Analysis:

Approval of these recommended actions will support the implementation of a 2022 PIT count to obtain updated and comprehensive data of individuals and families experiencing homelessness in Orange County that will be used to help inform the development and coordination of regional resources to assist in addressing homelessness. The 2022 PIT count will also provide important data to understand the impacts of the COVID-19 pandemic on those experiencing homelessness. Most recently, the state and federal agencies have been strongly encouraging a 2022 PIT count be conducted by creating incentives in grant applications and noting how future funding determinations will be allocated utilizing the latest PIT count dataset.