

Policies, Procedures and Standards (PPS) Committee

Meeting Date: August 09, 2022

Meeting Time: 3:30 p.m. – 5:00 p.m.

Meeting Link: <https://ocgov.webex.com/ocgov/j.php?MTID=me3574ea77b5c6cc12c94b72e96bc8dc8>

Meeting Number: 2465 268 3270

Passcode: pps112

Phone: +1-213-306-3065

Committee Chair: Becks Heyhoe

Committee Members: Matt Bates, Judson Brown, Patti Long, Dawn Price, Christina Weckerly-Ramirez

MINUTES

Welcome and Introductions – Becks Heyhoe, PPS Chair

- a. Chair Becks Heyhoe called the meeting to order at 3:32 p.m.
- b. Roll Call
 - i. Present: Becks Heyhoe, Matt Bates, Judson Brown, Patti Long, Dawn Price, and Christina Weckerly-Ramirez

CONSENT CALENDAR

1. Approve the PPS Committee Meeting Minutes from April 12, 2022

Dawn Price motioned to approve the items on the Consent Calendar. Patti Long seconded the motion. Motion passed unanimously.

BUSINESS CALENDAR

1. **Orange County Continuum of Care (CoC) Data Integration Policy** – Zulima Lundy, Director of Operations, Office of Care Coordination and Erin DeRycke, Director, CoC Data and Operations, 2110C

On the January 19, 2022, meeting of the CoC Board, the CoC Board approved the redefined recommendation from the PPS Committee regarding the North Orange County Public Safety Collaborative (NOCPSC) request. 2-1-1 Orange County (2110C) as the HMIS Lead in partnership with the Office of Care Coordination as the Collaborative Applicant for the Orange County CoC worked to draft a Data Integration and Data Breach Policies and created a Memorandum of Understanding (MOU) template. Erin DeRycke from 2110C provided an overview of the draft policies and how the MOU template would be utilized effectively in support of the policies. Additionally, the Office of Care Coordination recommended the idea of sharing the draft policy for community review and feedback prior to PPS Committee approval.

Amended Recommended Action: Allow for additional feedback and review of the Orange County CoC Data Integration Policy and MOU, and for the Data Integration Policy and MOU to be presented at the PPS September 2022 meeting.

Dawn Price motioned to approve the items on Amended Recommended Action. Christina Weckerly-Ramirez seconded the motion. Motion passed unanimously.

PPS Committee Member Comments:

- Matt Bates requested clarification regarding approval of the recommendation and whether the next steps would be having the CoC Board approve the policy. Matt Bates provided feedback to improve upon the question regarding data integration improving care coordination for clients. Also, Matt Bates noted that the monitoring element is labor intensive and asked if 211OC is anticipating any additional challenges.
- Dawn Price inquired how the proposed policy will impact the original request from the NOCPSC. Dawn Price recommends that including how the data policy will impact the original request in future presentations.
- Judson Brown asked whether there is a provision in the MOU that the agency has consent from the individuals to share and export data into the Homeless Management Information System (HMIS). Judson Brown also recommended having the legal review of the MOU.
- Christina Weckerly-Ramirez noted still trying to understand the logistics of the data being pushed and pulled and had an overall question as to what data integration looks like. Christina Weckerly-Ramirez recommended to include the reasoning for pulling data.

Public Comments:

- Nikki Buckstead asked for clarification on the materials presented.
- Melanie McQueen commented that agencies would need to be mindful as there can be discrepancies in the data (i.e., misspellings in the client's name, different in the date of birth), noting that these discrepancies may impact data matching or reconsolidation process that goes hand in hand with this data policy.
- Pat Davis advocated for housing as a human right and encouraged by policies that can improve access to data. Pat Davis noted that the PPS Committee sets the tone for the value of using data, and shares concerns over misuse or breaches of the data and appreciates the effort of the group.

2. Coordinated Entry System (CES) Policy and Procedures Shelter Priority Working Group Update – Zulima Lundy, Director of Operations, Office of Care Coordination

On March 8, 2022, the PPS Committee approved two revisions to the CES Policy and Procedures and recommended a third proposed policy revision be further discussed with a designated working group representing a wider group of stakeholders. The Office of Care Coordination solicited interest to create a working group to further explore the Shelter Priority. The working group began meeting regularly on June 2022 and has met three times to discuss at length all possible options while also exploring ways in options can impact people experiencing homelessness on the CES. The working group is committed to arrive on an option which accounts for the needs of the Orange County CoC, as well as considers the needs of people experiencing homelessness, and the federal and state guidance related to CES.

3. FY 2022 CoC Supplemental to Address Unsheltered and Rural Homelessness Notice of Funding Opportunity – Zulima Lundy, Director of Operations, Office of Care Coordination

a. Overview

The U.S. Department of Housing and Urban Development (HUD) is making approximately \$322 million in funding available through a CoC Supplemental to Address Unsheltered and Rural Homelessness Notice of Funding Opportunity (Special NOFO). Eligible project types for this funding include permanent housing (rapid rehousing and permanent supportive housing), joint transitional housing and permanent housing – rapid rehousing, supportive services only, and HMIS. The CoC Special NOFO application is due on October 20, 2022 and providing funding on a three-year grant term. The Office of Care Coordination as the Collaborative Applicant for the Orange County CoC has identified this funding opportunity as important to support the ongoing efforts to address unsheltered homelessness.

b. Development of CoC Plan for Serving Individuals and Families Experiencing Homelessness with Severe Service Needs

As part of the Collaborative Application process, CoC's are tasked with developing a CoC Plan to Address Individuals and Families Experiencing Homelessness with Severe Service Needs (CoC Plan). The Office of Care Coordination is seeking input from CoC stakeholders in the development of the CoC Plan. Throughout the next month, the Office of Care Coordination plans to solicit feedback via listening sessions and online survey in effort to draft a competitive application informed by stakeholders and community members of the Orange County CoC.

PPS Committee Member Comments:

- Dawn Price recommended to look at initiatives from the early parts of the COVID-19 pandemic to see if there are models that can be effective and replicated, such as Project Roomkey, Project Toolbelt and Homekey. Dawn Price also noted that programs must pay their staff adequately to meet the needs of the clients and not look for the cheapest solution since these programs must look at how they are paying their own people that are doing the work.
- Matt Bates highlighted that different model of shelter can be very successful for clients who are unable to successfully navigate the congregate shelter model that is prominent in Orange County. Additionally, Matt Bates recommended to review best practices of other CoCs that have non-congregate shelter models.
- Judson Brown commented that the bed management reservation system is an ongoing effort that need further investment and implementation for all outreach providers. Judson Brown also commented on people experiencing homelessness who are dying on the streets on a monthly basis, noting that the CoC needs targeted teams to conduct outreach to those who more likely to die on the streets to prevent deaths. Judson Brown also commented that coordination with the Housing and Homelessness Incentive Program (HHIP) investment plan through CalOptima should be considered.
- Christina Weckerly-Ramirez agreed regarding the HHIP investment plan and recommended leveraging the collaboration with CalOptima specially with the roll out of new street medicine intervention, as CalAim, and enhanced care management.

Public Comments:

- Pat Davis commented in the challenges of the congregate shelter. Pat Davis also wanted to call attention to the 51 individuals experiencing homelessness who passed away in July

2022, especially the racial and ethnic backgrounds. Pat Davis also commented that any program model other than congregate shelter that can be looked into.

4. **Adjournment to:** Regular meeting on September 13, 2022, 3:30 p.m. – 5:00 p.m.