



## SUMMARY ACTION MINUTES

### REGULAR MEETING COMMISSION TO END HOMELESSNESS

Wednesday, August 17, 2022 1:00 P.M.

**County Conference Center**  
Room 104/106  
425 West Santa Ana Boulevard, Santa Ana, CA 92701

Doug Chaffee, Fourth District Supervisor, Chair	Vacant, Business Representative
Don Wagner, Third District Supervisor	Jack Toan, Business Representative
James Vanderpool, North Service Planning Area	AJ Patella, Orange County Sheriff's Department
Scott Stiles, Central Service Planning Area	George Searcy, Affordable Housing Industry
Debra Rose, South Service Planning Area	Marshall Moncrief, Behavioral Health Representative
Sue Parks, Philanthropic Representative	Paul Wyatt, At Large Member
Robert Dunn, Chief of Police	Milo Peinemann, At Large Member
Randy Black, Orange County Fire Authority	Todd Spitzer, District Attorney
Richard Afable, Hospital Representative, Vice Chair	Matt Bates, Continuum of Care Board Representative
Nesan Kistan, Faith-based Community Representative	Tim Houchen, Continuum of Care Board Representative

ATTENDANCE: Commissioners Afable, Chaffee, Kistan, Patella, Peinemann, Rose, Searcy, Spitzer, Stiles, Toan, Vanderpool, Wagner and Wyatt

ABSENT: Commissioners Bates, Black, Dunn, Houchen, Moncrief, and Parks

PRESENT: EXECUTIVE DIRECTOR Doug Becht, Director of Care Coordination  
CLERK OF THE COMMISSION Valerie Sanchez, Chief Deputy Clerk

Call to Order

**COMMISSION CHAIR CHAFFEE CALLED THE MEETING TO ORDER AT 1:02 P.M.**

Pledge of Allegiance

**COMMISSIONER KISTAN LED THE PLEDGE OF ALLEGIANCE**

Roll Call

**THE CLERK CALLED THE ROLL AND CONFIRMED QUORUM WAS PRESENT**

# SUMMARY ACTION MINUTES

## DISCUSSION ITEMS

1. Office of Care Coordination Update
  - a. Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness Notice of Funding Opportunity (CoC Special NOFO)
  - b. Grand Jury Report
  - c. 2022 Point in Time Count Debrief

**RECEIVED AND FILED PRESENTATION GIVEN BY DOUG BECHT COVERING THE SPECIAL NOTICE OF FUNDING OPPORTUNITY, THE GRAND JURY REPORT AND THE 2022 POINT IN TIME METRICS**

## ACTION ITEMS

2. Approve creation of Ad Hoc Committee for 2023 Survey
  - a. Overview
  - b. Create an Ad Hoc to assist and advise on the 2023 Survey

**12 15 1 2 3 4 5 6 7 8 9 10 11 13 14 16 17 18**  
**X X X X**

**APPROVED AS RECOMMENDED**

3. Approve recommendation to submit Homeless Service System Pillars Document to the Board of Supervisors
  - a. Overview
  - b. Recommend the Homeless Service System Pillars Document to the Board of Supervisors for Policy Consideration and Adoption

**3 11 1 2 4 5 6 7 8 9 10 13 14 16 17 18**  
**X X X X**

**APPROVED AS RECOMMENDED**

4. Approve launch of recruitment process and utilize the existing Membership Ad Hoc Committee to evaluate and make recommendations for appointments and/or reappointments to the Commission to be submitted to the Board of Supervisors for final approval. The expired membership seats that will be included in the recruitment are:
  - a. Business Representative
  - b. Municipal Fire Department Representative
  - c. Hospital Representative
  - d. Behavioral Health Representative
  - e. Continuum of Care Board Representative

**16 17 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 18**  
**X X X X**

**APPROVED AS RECOMMENDED**

## SUMMARY ACTION MINUTES

5. Approve Commission to End Homelessness minutes from the June 15, 2022, regular meeting

12 15 1 2 3 4 5 6 7 8 9 10 11 13 14 16 17 18

X X X A X

A

**APPROVED AS RECOMMENDED**

### **PRESENTATIONS**

6. CalOptima Homeless Health Initiatives  
RECEIVED AND FILED PRESENTATION GIVEN BY CAL-OPTIMA HEALTH'S CEO  
MICHAEL HUNN, KATIE BALDERAS, DIRECTOR OF POPULATION HEALTH  
MANAGEMENT; AND KELLY BRUNO-NELSON, EXECUTIVE DIRECTOR, MEDI-CAL &  
CAL AIM; ON CAL-OPTIMA HEALTH'S ROLE IN ADDRESSING THE HEALTH NEEDS OF  
THE HOMELESS AND AT-RISK OF HOMELESSNESS POPULATIONS IN ORANGE  
COUNTY

### **PUBLIC COMMENTS**

Fr. Dennis Kriz – Oral Re: Vulnerable homeless populations include children and seniors; recommends hotel vouchers to families with children and to seniors; identify where those who live in cars can safely park to sleep

### **COMMISSIONER COMMENTS**

James Vanderpool – Oral Re: Cities having difficulty accessing SB2 funds for Buena Park and Placentia shelters

**ADJOURNED:** 2:55 P.M.

**NEXT MEETING:** October 19 , 2022, 1:00 P.M.

## SUMMARY ACTION MINUTES

\*\*\* VOTE KEY \*\*\*

*(1st number = Moved by; 2nd number = Seconded by)*

- |    |                            |                         |
|----|----------------------------|-------------------------|
| 1  | Doug Chaffee, Chair        |                         |
| 2  | Vacant (Business Rep)      |                         |
| 3  | Richard Afable, Vice Chair | A = Abstained           |
| 4  | Randy Black                | X = Excused             |
| 5  | Robert Dunn                | V = Vacant              |
| 6  | Marshall Moncrief          | N = No                  |
| 7  | Nesan Kistan               | C.O. = Commission Order |
| 8  | Sue Parks                  |                         |
| 9  | Milo Peinemann             |                         |
| 10 | AJ Patella                 |                         |
| 11 | George Searcy              |                         |
| 12 | Paul Wyatt                 |                         |
| 13 | Todd Spitzer               |                         |
| 14 | Scott Stiles               |                         |
| 15 | Jack Toan                  |                         |
| 16 | James Vanderpool           |                         |
| 17 | Don Wagner                 |                         |
| 18 | Debra Rose                 |                         |

*Signature on File*  
*SUPERVISOR DOUG CHAFFEE*  
*Chair*

*Signature on File*  
*Valerie Sanchez, Chief Deputy Clerk*  
*Clerk of the Commission*

# Commission to End Homelessness

August 17, 2022



# Discussion Item 1

## Office of Care Coordination Update

### Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness Notice of Funding Opportunity (CoC Special NOFO)

- CoC Special NOFO grant term is three years
  - \$19,846,828 available for the Orange County CoC
  - \$6,615,609 available for renewals
- Application due date: October 20, 2022
- Eligible project types for this funding:
  - Permanent Housing
    - Rapid Rehousing
    - Permanent Supportive Housing
  - Joint Transitional Housing and Permanent Housing - Rapid Rehousing
  - Supportive Services Only
  - Homeless Management Information Systems (HMIS)

# Discussion Item 1

## Office of Care Coordination Update

### CoC Special NOFO

- Target Population
  - Participants must meet the criteria of homelessness, and
  - Have Severe Service Needs, and/or
  - Underserved Communities
- Eligible Applicants
  - Includes nonprofit organizations, state and local governments
  - Public housing authorities are eligible without limitation or exclusion
  - For-profit entities are ineligible

# Discussion Item 1

## Office of Care Coordination Update

### CoC Special NOFO

- Local Process and Timeline
  - **July 12, 2022:** The Continuum of Care (CoC) Board established an ad hoc comprised of non-conflicted members to support the local competition process for the CoC Special NOFO
  - **August 9, 2022:** The Office of Care Coordination issued a Request For Proposals to solicit new project applications in response to this funding opportunity
  - **August 24, 2022:** The CoC Board will approve the funding priorities (project type/subpopulations) for the CoC Special NOFO
  - **September 7, 2022:** Deadline for submittals in response to the Request For Proposals
  - **September 28, 2022:** The CoC Board will approve new project application for inclusion in the CoC Special NOFO



# Discussion Item 1

## Office of Care Coordination Update

### CoC Special NOFO

- CoC Plan for Serving Individuals and Families Experiencing Homelessness with Severe Service Needs (CoC Plan)
  - Leveraging Housing Resources
  - Leveraging Healthcare Resources
  - Strategy to Identify, Shelter, and House Individuals and Families Experiencing Unsheltered Homelessness
  - Identify and Prioritize Households Experiencing or with Histories of Unsheltered Homelessness
  - Involving Individuals with Lived Experience of Homelessness in Decision Making

For further information, please visit:  
<https://www.ochealthinfo.com/cocspecialnofo>

# Discussion Item 1

## Office of Care Coordination Update

### **Grand Jury Report “How is Orange County Addressing Homelessness?”**

- **August 23, 2022:** County’s response going to the Board of Supervisors for review and approval

# Discussion Item 1

## Office of Care Coordination Update

### 2022 Point In Time Count Debrief

- Office of Care Coordination hosted two meetings:
  - August 2, 2022, from 9 am to 10:30 am
  - August 11, 2022, from 3 pm to 4:30 pm
- Attendees included:
  - Continuum of Care Board Members
  - Commission to End Homelessness Members
  - Joe Colletti, HUB for Urban Initiatives
- Discussed HUD requirements, methodology and data analysis processes

# Action Item 2

## 2023 Survey

- Purpose
  - Conduct a survey to gather further data and details regarding the population experiencing homelessness in Orange County
  - To better understand barriers and identify areas for improvement to increase access and utilization among people who have long lengths of homelessness with several failed attempts in accessing the Homeless Service System
- Next Steps
  - The Office of Care Coordination will work with a consultant to design the survey, including methodology and data analysis process
  - Create an Ad Hoc Committee for the 2023 Survey comprised of Commission and CoC membership to assist and advise

**Recommended Action: Approve Creation of Ad Hoc Committee for 2023 Survey.**

## Action Item 3

# Homeless Service System Pillars Report

### Next Step:

**The Office of Care Coordination will use the Homeless Service System Pillars Report to guide prioritization and development of future programming to best meet the needs of individuals and families experiencing homelessness.**

- The Office of Care Coordination will ensure these best practices, principles and commitments are incorporated into the Office of Care Coordination's issued request for proposals, quality standards, and audits.
- The Office of Care Coordination will work with the Board of Supervisors to implement the best practices and guiding principles across County departments to ensure alignment of program design and service delivery.

## Action Item 3

# Homeless Service System Pillars Report

**Recommended Action: Approve recommendation to submit Homeless Service System Pillars Report to the Board of Supervisors.**

- By recommending the Homeless Service System Pillars Report to the Board of Supervisors, the Commission endorses the best practices and guiding principles
- The Commission's recommendation is for the best practices and guiding principles to be incorporated across the County departments to ensure consistent program design and service delivery
- The Commission membership will look to incorporate the best practices and guiding principles in their own program design and service delivery to ensure consistency for those experiencing homelessness across Orange County

## Action Item 4

### Launch Recruitment Process

**Recommended Action: Approve launch of recruitment process and utilize the existing Membership Ad Hoc Committee to evaluate and make recommendations for appointments and/or reappointments to the Commission to be submitted to the Board of Supervisors for final approval.**

- The expired membership seats that will be included in the recruitment are:
  - Business Representative - Dan Young
  - Municipal Fire Department Representative - Randy Black
  - Hospital Representative - Rick Afable
  - Behavioral Health Representative - Marshall Moncrief
  - Continuum of Care Board Representative (non-voting) - Matt Bates
- The new members will be seated to the Commission and serve by the December 2022 meeting

## Action Item 5

Approve Commission to End Homelessness minutes

**Recommended Action: Approve Commission to End Homelessness minutes from the June 15, 2022, regular meeting**





# CalOptima Health

## Supporting Orange County's Population Experiencing Homelessness

August 17, 2022

Michael Hunn, CEO

Katie Balderas, Director, Population Health Management

Kelly Bruno-Nelson, Executive Director, Medi-Cal/CalAIM

### Our Mission

To serve member health with excellence and dignity, respecting the value and needs of each person.

### Our Vision

By 2027, remove barriers to health care access for our members, implement same-day treatment authorizations and real-time claims payments for our providers, and annually assess members' social determinants of health.

# Introductory Remarks

Michael Hunn, Chief Executive Officer

# CalOptima Health Programs for Population Experiencing Homelessness

- Homeless Health Initiatives
  - Street Medicine
- Housing and Homelessness Incentive Program
- California Advancing and Innovating Medi-Cal (CalAIM)
  - Enhanced Care Management
  - Community Supports

# Homeless Health Initiatives and Housing and Homelessness Incentive Program

Katie Balderas, Director, Population Health Management  
([katie.balderas@caloptima.org](mailto:katie.balderas@caloptima.org))

# Homeless Health Initiatives (HHI)

- In 2019, CalOptima Health allocated \$100 million toward increasing access to health care and housing support services for unhoused individuals in Orange County. As of June 2022, \$59.3 million allocated

Be Well OC	Homeless Response Team (HRT)	Clinical Field Teams (CFT) Pilot Program	COVID-19 Vaccination Incentive Program for the Homeless
Homeless Clinic Access Program (HCAP)	Homekey Day Habilitation	Homeless Coordination at Hospitals	Housing for a Healthy California
Housing Navigation and Support Services	Whole Person Care Recuperative Care	Medical Respite	Street Medicine (new/upcoming)

# Street Medicine Program

- Board of Directors allocated \$8 million of HHI funds for Orange County's first Street Medicine Program
- Developed a scope of work in May
  - Will build upon lessons learned through Homeless Clinic Access Program (HCAP) and Clinical Field Teams (CFTs)
  - Will work in collaboration with County Outreach & Engagement, Be Well Mobile Units and other outreach providers
- Released a Request for Qualifications to identify qualified Street Medicine providers in July
  - Responses from community providers due August 15
- Goal is to launch the program before the end of 2022

# Housing and Homelessness Incentive Program

- Housing and Homelessness Incentive Program (HHIP) is a voluntary incentive program that will enable Medi-Cal managed care plans (MCPs) to earn incentive funds by addressing homelessness and housing insecurity as social determinants of health
- MCPs are expected to work closely with all applicable local partners, including:
  - Continuums of Care (CoCs)
  - Counties
  - Public health agencies
  - Organizations that deliver housing services
  - County mental health plans (MHPs)
  - Other community-based organizations

# HHIP Basics

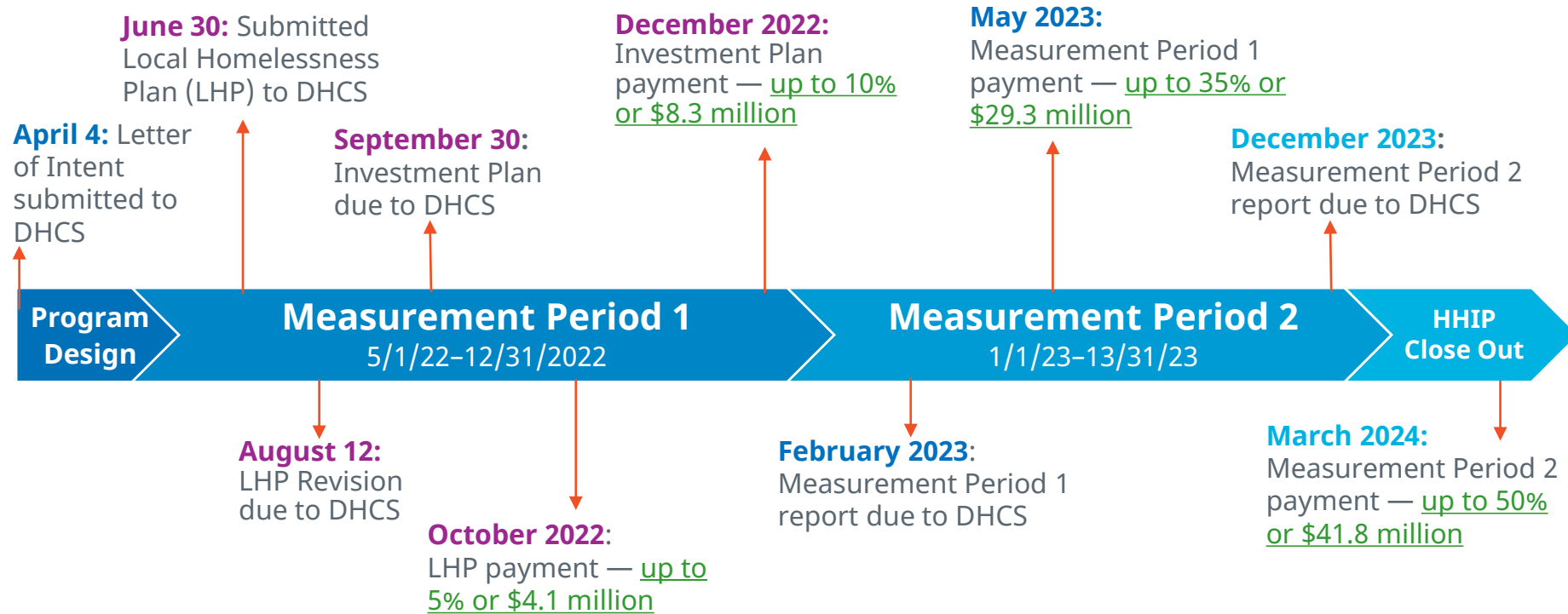
- MCPs are eligible to receive incentives as part of a one-time cash infusion from Department of Health Care Services (DHCS) using American Rescue Plan Act funds
  - Orange County can receive up to **\$83.8 million**
  - Funds must be earned by March 2024
  - Funds can be spent after March 2024
- Funds are intended to support delivery and coordination of health and housing services for Medi-Cal members by:
  - Rewarding MCPs for developing capacity and partnerships to connect members to needed housing services
  - Incentivizing MCPs to take an active role in reducing and preventing homelessness



# Target Population

- All Medi-Cal members who are at risk of, have recently been or are currently experiencing homelessness:
  - An individual or family who lacks adequate nighttime residence
  - An individual or family with a primary residence that is a public or private place not designed or ordinarily used for habitation
  - An individual or family living in a shelter
  - An individual exiting an institution into homelessness
  - An individual or family who will imminently lose housing in next 30 days
  - Unaccompanied youth and homeless families and children and defined as homeless under other federal statutes
  - Individuals fleeing domestic violence

# HHIP Timeline



# HHIP Priority Area 1

## Priority 1: Partnerships and capacity to support referrals for services

1.1 Engagement with CoC, including but not limited to: Attending CoC meetings, joining the CoC board, a subgroup or workgroup, or attending a CoC webinar

### 1.2 Connection and integration with the local Coordinated Entry System\*

1.3 Identifying and addressing barriers to providing medically appropriate and cost-effective housing-related Community Supports or other housing-related services to MCP members who are experiencing homelessness

**1.4 Partnerships with counties, COC and organizations that deliver housing services (i.e., interim housing, rental assistance, supportive housing, outreach, prevention/diversion) with which the MCP has a data sharing agreement allowing for timely exchange of information and member matching\***

1.5 Data sharing agreement with county MHPs and DMC-ODS (if applicable)

1.6 Partnerships and strategies the MCP will develop to address disparities and equity in service delivery, housing placements and housing retention

1.7 Lessons learned from development and implementation of the Investment Plan (IP)

\* Priority Measure

# HHIP Priority Area 2

## Priority 2: Infrastructure to coordinate and meet member housing needs

**2.1 Connection with street medicine team providing health care for individuals who are homeless\***

**2.2 MCP connection with the local Homeless Management Information System (HMIS)\***

2.3 MCP process for tracking and managing referrals for the housing-related Community Supports it is offering during the measurement period, which may include:

1. Housing Transition Navigation
2. Housing Deposits
3. Housing Tenancy and Sustaining Services
4. Recuperative Care
5. Short-Term Post-Hospitalization Housing
6. Day Habilitation Programs

\* Priority Measure

# HHIP Priority Area 3

## Priority 3: Delivery of services and member engagement

3.1 Percent of MCP members screened for homelessness/risk of homelessness

3.2 MCP members who were discharged from an inpatient setting or have been to the emergency department for services two or more times in a four-month period who were screened for homelessness or risk of homelessness

3.3 MCP members experiencing homelessness who were successfully engaged in ECM

3.4 MCP members experiencing homelessness receiving at least one housing-related Community Support:

1. Housing Transition Navigation
2. Housing Deposits
3. Housing Tenancy and Sustaining Services
4. Recuperative Care
5. Short-Term Post-Hospitalization Housing
6. Day Habilitation Programs

3.5 MCP members who were successfully housed\*

3.6 MCP members who remained successfully housed\*

\* Priority Measure

# System Challenges

- Lack of data integration/data sharing on the service continuum
- Program enrollment
  - Not all members are connected with CES and not all individuals in CES are CalOptima members or connected with health care
- Affordable housing inventory continues to be limited
- Resources for community-based organizations/providers are finite
  - Significant strategic investment is needed to build capacity
  - Currently not enough capacity in the community to expand Community Supports and Enhanced Care Management to the necessary scale

# Proposed Investment Plan

INITIAL INVESTMENT PRIORITIES		
Partnerships and capacity to support referrals for services	Infrastructure to coordinate and meet member housing needs	Delivery of services and member engagement
<ul style="list-style-type: none"> <li>Discharge planning and health care navigation for unhoused individuals leaving inpatient care and emergency department settings</li> <li>CoC support – Annual Point in Time Count and lived experience advisory committee</li> <li>Connect and better integrate with Homeless Management Information System</li> </ul>	<ul style="list-style-type: none"> <li>Landlord incentives and marketing plan to increase housing access/availability</li> <li>Service hubs in each service planning area that would include connection housing providers, health care, Enhanced Care Management, Community Support and Behavioral Health/Substance Use Disorder services</li> </ul>	<ul style="list-style-type: none"> <li>Community grants to address homelessness among underrepresented populations (e.g., LGBTQ+, families, Transitional Age Youth)</li> <li>Street medicine when/where needed</li> <li>Member experience research and real-time feedback systems</li> </ul>
POTENTIAL FUTURE INVESTMENTS		
<ul style="list-style-type: none"> <li>Affordable housing and shelter project gap funding</li> <li>Flexible funding to reduce barriers to obtaining and maintaining permanent housing</li> <li>Recuperative Care/Program of All-Inclusive Care for the Elderly center for unhoused seniors</li> </ul>		

# Next Steps

- Continue to engage community partners, provide updates and vet priorities at the following venues:
  - Commission to End Homelessness – 8/17
  - OC CoC Board – 8/24
  - CalOptima Health Board of Directors – 9/1
- Submit final Investment Plan to DHCS – 9/30



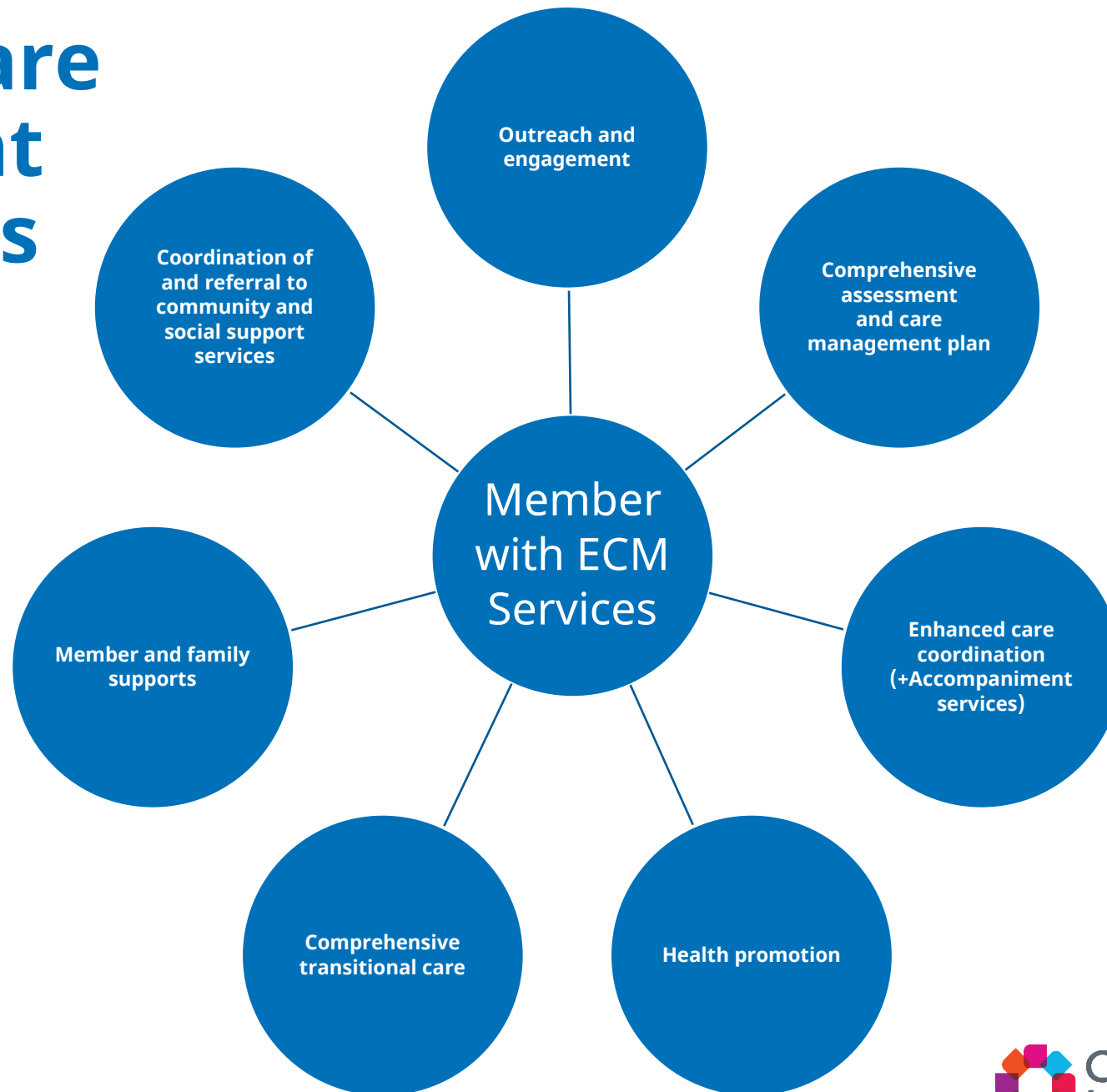
# California Advancing and Innovating Medi-Cal (CalAIM)

Kelly Bruno-Nelson, Executive Director, Medi-Cal/CalAIM  
([kelly.bruno-nelson@caloptima.org](mailto:kelly.bruno-nelson@caloptima.org))

# CalAIM Overview

- CalAIM establishes the framework to address the **social determinants of health** and improve **health equity** statewide
- CalAIM is moving Medi-Cal toward a population health approach that prioritizes prevention and whole person care
  - Population of Focus, as of January 1, 2022: Individuals and families experiencing homelessness
- Our goal is to extend supports and services beyond hospitals and health care settings directly into California communities
  - Enhanced Care Management (ECM)
  - Community Supports

# Enhanced Care Management Core Services



# Community Supports: January 1, 2022

## Recuperative Care

- Interim housing
  - Bed and healthy meals
- Physical and mental health monitoring
  - Vitals
  - Assessments
  - Wound care
  - Medication
- Short-term assistance
- Coordination of transportation
- Medical stability

## Housing Support

- Housing navigation
  - Assessment
  - Search and support plan
  - Address barriers
- Housing deposits
  - One-time funding
  - First and last
  - Utilities, etc.
- Housing sustaining services
  - Intervention
  - Training
  - Relationships

# Community Supports: July 1, 2022

## Short-Term Post-Hospitalization Housing

Provides members who do not have a residence and who have high medical or behavioral health needs to continue recovery immediately after exiting a facility

## Day Habilitation Programs

Provides members with assistance in acquiring, retaining and improving the skills necessary to reside successfully at home and in their community

## Personal Care and Homemaker Services

Provides members with assistance with Activities of Daily Living and Instrumental Activities of Daily Living

## Meals/Medically Tailored Meals

Provides members with meals and nutrition services that help to achieve nutrition goals at critical times to help regain and maintain health

## Sobering Centers

Provides members who are found to be publicly intoxicated with an alternative destination to an emergency department or jail

# Community Supports: January 1, 2023

## Respite Services

Provided to caregivers of members who require intermittent temporary supervision

## Environmental Accessibility Adaptations (Home Modification)

Physical adaptations to a home that are necessary to ensure the health, welfare and safety of the individual, or enable the member to function with greater independence in the home: without which the member would require institutionalization

## Nursing Facility Transition/Diversion to Assisted Living Facilities

Assist members to live in the community and/or avoid institutionalization when possible

## Community Transitions to Home/Nursing Facility Transition to a Home

Helps members to live in the community and avoid further institutionalization

## Asthma Remediation

Physical modifications to a home environment that are necessary to ensure the health, welfare and safety of the member, or enable the member to function in the home and without which acute asthma episodes could result in the need for emergency services and hospitalization

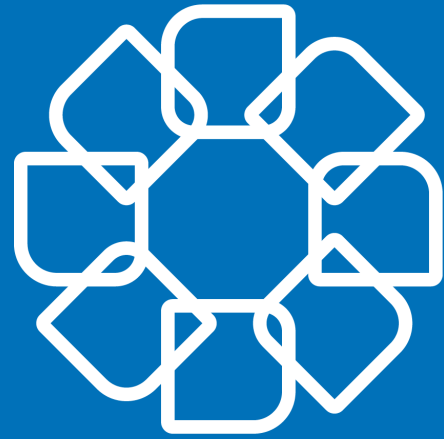
# Members Served, as of August 8

Service Type	Members Served
Enhanced Care Management	2,738
Housing Navigation	918
Housing Deposits	121
Housing Tenancy and Sustaining Services	403
Recuperative Care	191
Short-Term Post-Hospitalization Housing	6
Number of unique members receiving ECM and/or Community Supports	3,066

# CalAIM Engagement Team

- Community outreach
  - Nicole Garcia, Director, CalAIM Outreach
  - [nicole.garcia@caloptima.org](mailto:nicole.garcia@caloptima.org)
- Provider support
  - Susan Pham, Community Support Liaison
  - [susan.pham@caloptima.org](mailto:susan.pham@caloptima.org)
- Operations and implementation
  - Mia Arias, Director, CalAIM Operations
  - [mia.arias@caloptima.org](mailto:mia.arias@caloptima.org)





# CalOptima Health

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