



# OCCARES

---

*Justice through Prevention & Intervention*

**2025 Vision  
Quarterly Status Report  
April – June 2022**

# Table of Contents

Quarterly Report Summary.....	3
Quarterly Highlights .....	4
Proposed Revisions .....	6
Status of Goals Summary .....	7
Pillar I - Prevention.....	7
Pillar II - Courts.....	8
Pillar III – In-Custody .....	9
Pillar IV - Reentry .....	10
Pillar V – Juvenile and Transitional Age Youth (TAY).....	11
<b>Appendix A: Working Group Status.....</b>	<b>13</b>
<b>Appendix B: Contact Listing.....</b>	<b>16</b>
<b>Appendix C: Data and Metrics Reporting .....</b>	<b>18</b>
<b>Appendix D: Common Acronyms .....</b>	<b>20</b>
<b>Appendix E: Status Details.....</b>	<b>21</b>

## Quarterly Report Summary

The OC CARES system links the various systems of care in the County of Orange to provide full care coordination and services for justice-involved individuals to successfully reenter society and work towards self-sufficiency. These systems of care include behavioral health, healthcare, housing, benefits & support services, and community correction. This innovative approach was developed building on the County's efforts as part of the nationwide Stepping Up Initiative and locally developed Integrated Services Strategy. With Stepping Up, an overall strategy that focused on reducing the number of individuals with mental illness in custodial care was developed that required the integration of services from disparate county departments and community partners. This strategy was then expanded and used to create the Integrated Services – 2025 Vision (2025 Vision) implementation plan, which has been updated to serve OC CARES.

The 2025 Vision was adopted by the Board of Supervisors (Board) on October 22, 2019, and links the county criminal justice system and our systems of care to provide inmates and at-risk-individuals with the services they need to become self-determined and facilitate successful reentry.

To ensure a thorough examination of Orange County's criminal justice system, the 2025 Vision was built on five "pillars." Each pillar is made up of overarching "goals" assigned to specific departments that are tracked and implemented via "action items." The pillars:

1. **Prevention:** Developing public informational campaigns and interventions – particularly related to substance use and mental health – that divert people from involvement in the criminal justice system.
2. **Courts:** Strengthened coordination between county agencies and the courts, including an examination of potential adjustments to existing specialty courts.
3. **In-Custody:** Enhanced mental health and substance use programs, linkages to post-custody services, and training to prepare people for successful reentry.
4. **Reentry:** Developing a comprehensive system to ensure continuity in treatment for mental health and substance use disorders and promote positive outcomes.
5. **Juvenile & Transitional Aged Youth (TAY):** Expanded mental health services, substance use disorder treatments, and stable housing options for juveniles and TAY who have a high risk to enter or reenter the criminal justice system.

The 2025 Vision is a permanent component of Orange County's annual Strategic Financial Plan. Its oversight is provided by the Orange County Criminal Justice Coordinating Council (OCCJCC), co-chaired by Supervisor Andrew Do and Chairman Doug Chaffee. The OCCJCC includes county departments, Courts, and local law enforcement.

Implementation of the 2025 Vision is jointly led by a Director of Performance Management and Policy and the Budget Director in the County Executive Office (CEO). Each OCCJCC

stakeholder identifies senior staff to participate in working groups tasked with executing the 2025 Vision and recommending amendments to the OCCJCC for its consideration. Staff created Courts, Reentry, Juvenile & TAY, Legislation, and Data & Metrics working groups; and a general implementation working group to ensure coordination across departments.

The OCCJCC meets regularly to receive updates and collectively formulate initiatives in order to meet the needs of the target population. Revisions are approved by the OCCJCC are included in the County's Strategic Financial Plan and presented to the Board annually.

Planned OCCJCC Offsite meetings are used to address a specific topic to move the 2025 Vision forward and provide an opportunity to inform and obtain feedback from other law enforcement agencies and community providers. The 2025 Vision was a result of the OCCJCC Offsite meeting held in July 2019. A second OCCJCC Offsite was held on September 24, 2021, focusing on the reportable outcomes and performance indicators for each of the five pillars to begin to measure the success of the 2025 Vision which is in progress.

The following report provides a summary of the status of outstanding requests, highlights of this quarter's activities, and issues or proposed changes requiring OCCJCC guidance.

### **Status of Outstanding Council Requests**

The following is a listing of the requests made by OCCJCC that were outstanding or resulting from the last regularly scheduled meeting.

1. Incorporate data to provide the needed information to make data driven decisions. (April 2021)

*Status: In Progress. All identified performance indicators have been grouped by prioritization based on results from the September 2021 offsite and stakeholder input obtained through the various working groups. The Data and Metric Working Group and data consultants have worked with all stakeholder departments with efforts focused on terminology, identifying and gathering the data to report on the performance indicators and building the reports. Initial reporting will be centered on the performance indicators associated with enrollments.*

### **Quarterly Highlights**

The Integrated Services Working Group is meeting monthly and reviewing the entire plan to ensure it is accurate with respect to action and completion timeline expectations. The following are highlights from this quarter's report.

#### **Pillar #1: Prevention**

- OCSD enhanced their process to track all calls with a mental health nexus to all track mental health referrals and calls for CAT assistance. The new process allows certain elements such as the disposition, length of the call and total consumed time be tracked. (Goal #4, AI #12)

- The CIT Training for dispatchers includes preliminary diversion training with all dispatchers scheduled to complete this training in 2022. (Goal #4, AI #14b)

### **Pillar #2: Courts**

- The SCRAM Nexus pilot to track data and people in the Collaborative Courts was implemented in the WIT Court and working sessions are in process to expand to the HJC DUI Courts as well. (Goal #1, AI #2a)
- The Courts continue to plan with the County and the City of Anaheim to identify potential participants for the Collaborative Courts earlier on in the process through the Justice Center arraignments and are looking to revise and enhance their Mental Health Evaluation Team. (Goal #2, AI #1b, 1c; Goal #3, AI #2)

### **Pillar #3: In-Custody**

- Additional and enhanced programming has been implemented for individuals in custody with a mental illness or substance use disorder. Programs include referral and linkages through HCA MHRS's Open Access clinics and include pick up and transportation; post-custody MAT services coordination; and coordination and direct service linkage through Care Plus and Project Kinship (for mild to moderate mental illness) (Goal #1, AI #15)
- **Completed.** The TAY and male Veterans specialized housing modules are populated with established curriculum and discharging planning. (Goal #2, AI# 5)
- OCSD has developed to capability to identify key data on their housed AB109 population and is now determining the best location to house and provide coordinated programming as appropriate. (Goal #2, AI# 6)
- OCSD Inmate Services has created an enhanced vocational program with three separate tracks. The program includes assessments, aptitude tests, in-custody programming, direct links to outside employers and a case management component. (Goal #3, AI #5)
- OCSD Inmate Services is working with Santiago Community College to incorporate new vocational certificate-based programs for the next semester of instruction.

### **Pillar #4: Reentry**

- A location has been identified to pilot a Reentry Service Center in South County at an existing County facility that is anticipated to require minimal modifications. (Goal #2, AI #4)
- A reentry resource has been identified that already exists and is being explored to determine its applicability to serve the reentry population. The tool already includes the ability to track outcomes and performance measures, including those of the providers involved. (Goal #2, AI #9)
- Preliminary plans for sharing information on the resources available and coordination of services is in progress with the focus currently on the website, ability to obtain feedback, and informing city partners and local law enforcement agencies. (Goal #3, AI #1)

### **Pillar #5: Juvenile & TAY**

An offsite was held on June 2, 2022, focusing on the Juvenile & TAY Goals and Action Items. The results of this offsite is still be processed and will be included in either the year-end or next quarter's report.

## **Proposed Revisions to the Integrated Services 2025 Vision**

The following outlines the changes proposed for the 2025 Vision:

### **Pillar #1: Prevention**

No reportable revisions were made.

### **Pillar #2: Courts**

No reportable revisions were made.

### **Pillar #3: In-Custody**

- Action Items #3 and #6 which pertained to the design and evaluation of an AB109 specialized housing module was removed and incorporated into the revised Action Item #6 providing for a more general approach to any specialized housing where targeted programing would benefit those housed together. (Goal #2, AI #3, 6)

### **Pillar #4: Reentry**

- Action Items were enhanced to clarify the current plans to include regional Reentry Resource Centers and the Coordinated Reentry Center along with transportation services and a Workforce Readiness program. (Goal #2, AI #5)

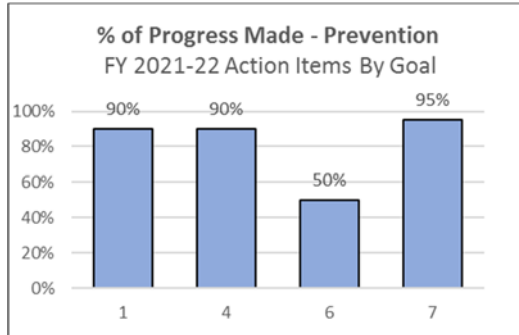
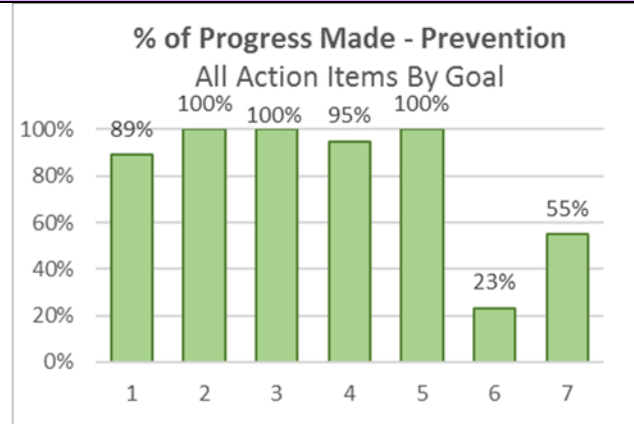
### **Pillar #5: Juvenile & TAY**

- No reportable revisions were made at this time. However, changes are anticipated as a result of the Juvenile & TAY offsite held on June 2, 2022.

# Status of Goals Summary

As of June 30, 2022

## PILLAR #1: PREVENTION



**Goal 1:** Increase Public Awareness of Various Mental Health and Substance Use Topics and Resources

**Goal 2:** Increase Staffing Resources to Address Increased Demands for Mental Health Services

**Goal 3:** Behavioral Health Services Campus (North)

**Goal 4:** Establish a robust multi-response behavioral health-based law enforcement program in the Sheriff's Department to address the training, response, and analytics.

**Goal 5:** Implement a multi-disciplinary team to provide oversight of the overall care coordination within the Community Correction System of Care and County's other Systems of Care.

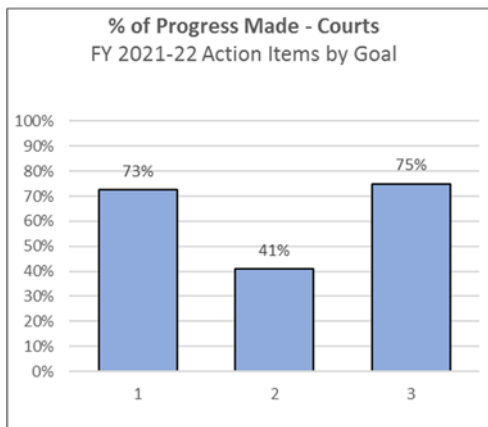
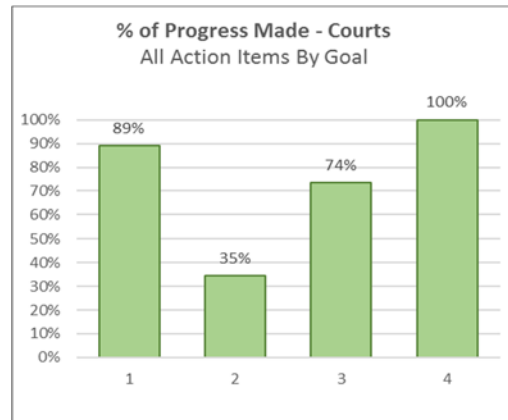
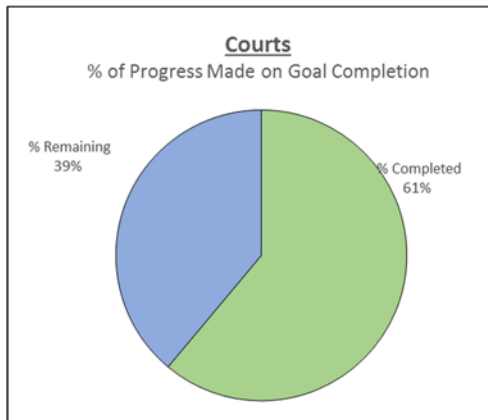
**Goal 6:** Expand the Behavioral Health Services Campus model to establish the Be Well South campus and potential third campus.

**Goal 7:** Implement a public safety mental health diversion program that connects justice-involved individuals to services at an earlier point than is available through the criminal courts.

Goal	Action Item	FY 2021-22 Action Item Description	%
1	2b	Conduct periodic surveys of county residents and clients to measure effectiveness of the public information campaign.	60%
1	3a	Confirm inventory of resources and services available for behavioral health related crisis and develop scenarios to test accessibility and capabilities.	100%
1	3b	Develop and provide training targeting 911 dispatchers, OCSD, local law enforcement, and fire departments.	100%
1	3c	Incorporate the use of the phone number and website into the countywide campaign.	100%
4	11	Analyze the pilot program and develop plan to roll out to other areas in OCSD, including contracted partners.	100%
4	12	Develop standardized reporting to include the quantity of mental health-related response calls, outcomes of the response calls, and services provided/received (as applicable). Includes coordination with other integrated departments.	80%

6	1	Identify a site and develop a plan with community partners/providers to build the Be Well South facility.	50%
7	1	Identify the gaps to be addressed and establish the parameters for the diversion program.	100%
7	2	Design and implement a pilot program working with other stakeholder departments and ensure data/metrics are gathered to support further decisions on expansions.	90%

**PILLAR #2: COURTS**



- Goal 1:** Develop a Tool for Tracking Data and Individuals Moving Through the Collaborative Court Process to be Used by County Departments and OC Courts to Evaluate Program Effectiveness.
- Goal 2:** Expand Adult Specialty Courts
- Goal 3:** Identify, Develop and Implement Diversion Options within the Adult Court System.
- Goal 4:** Establish a Standing Collaborative Committee.

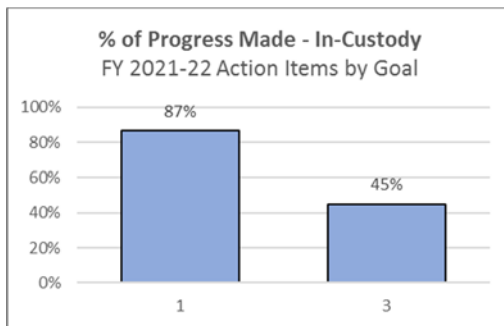
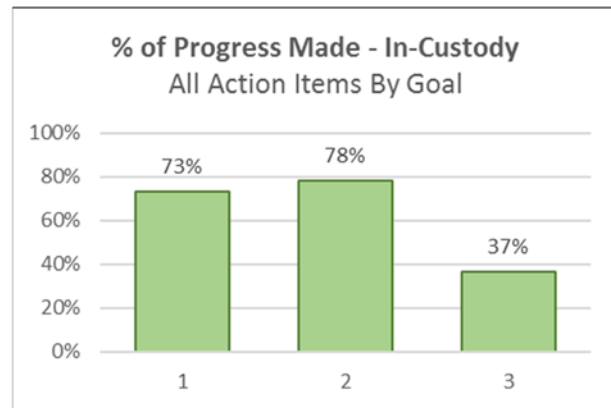
Goal	Action Item	FY 2021-22 Action Item Description	%
1	2a*	County and Courts coordinate to assess and evaluate information needed for a tool for tracking data and people in the Collaborative Courts.	70%
1	2b*	County and Courts collaborate to analyze the existing data tracking tools and identify gaps or needs and a plan to address.	75%
2	1b*	Develop a process to track, aggregate and analyze data from the Courts and County partners to determine the number of offenders who would qualify for the Specialty Court process but are unable to participate due to capacity or other reasons.	40%
2	1c*	Analyze the data and the current programs to see if demand exists for a new Adult Specialty Court.	50%
2	2*	Determine the priority to expand or establish an Adult Specialty Court, capacity needed, and a phased plan to meet needs by 2025.	50%
2	3	Analyze overall space needs to accommodate expansion of Adult Specialty Courts, support services, and identified facility needs.	25%



2	4	Align any planned expansion/new services with any physical relocation or expansion to develop a detailed, phased plan to meet all needs by 2025.	40%
2	5	Identify county resources to meet current and anticipated demands of the Adult Specialty Courts and develop a phased staffing plan aligned with the expansion.	40%
3	1b*	Analyze the court process from the point of arraignment to trial to identify options for diversion involving the felony and misdemeanor court systems.	75%

\*indicates Action Item has been carried over from prior fiscal year

**PILLAR #3: IN-CUSTODY**



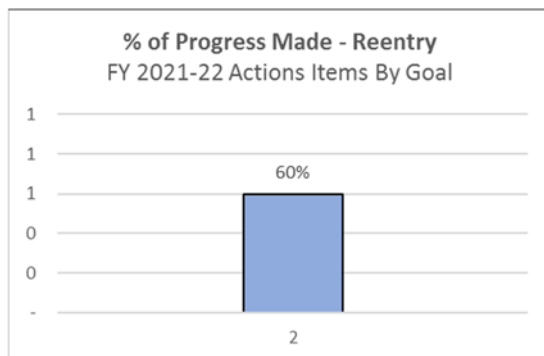
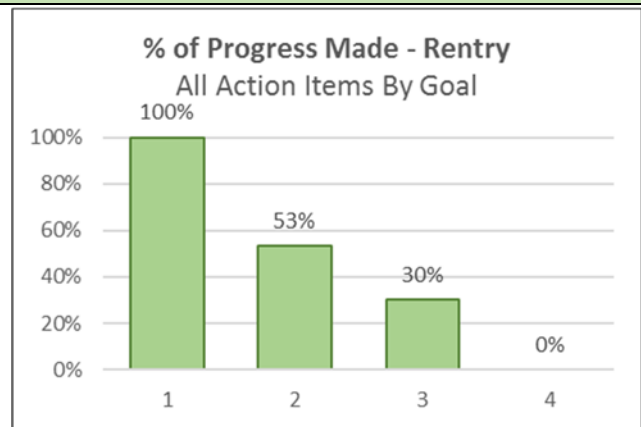
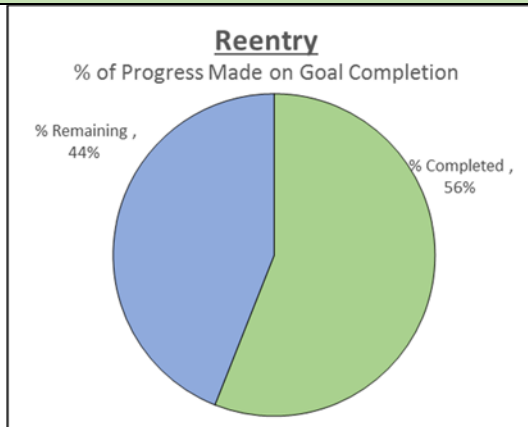
- Goal 1:** Enhance Mental Health and Substance Use Treatment Services In-Custody.
- Goal 2:** Establish Specialized In-Custody Housing.
- Goal 3:** Enhance Inmate Programming Services.

Goal	Action Item	FY 2021-22 Action Item Description	%
1	8*	Create MH Modules and additional MH housing for step-down beds for male and female inmates stabilized from MH programs and substance use disorder.	80%
1	9*	Establish an in-custody drug treatment program for inmates with SUD or co-occurring disorder with sentences of more than 60 days.	100%
1	10 *	Ensure all Deputy Sheriffs assigned to custody operations complete Crisis Intervention Training (CIT)	80%
2	3*	<del>Begin the design of an AB109 Module for up to 96 inmates with lengthy sentences.</del>	60%
3	2*	Explore the development of infrastructure to help capture data and processes associated with programs, specifically criminogenic, for high utilizers.	30%

3	3*	Develop a case management program targeting high utilizers and other identified target groups beginning while in-custody through a minimum of one-year post-custody to ensure they are receiving complete wraparound services focused on successful reentry.	80%
3	4*	Develop a reentry housing strategy with relevant county and community stakeholders.	0%
3	5*	Develop an educational and vocational program focused on assisting minimum security inmates achieve certifications in vocations that can be linked to jobs post-custody.	70%

*\*indicates Action Item has been carried over from prior fiscal year*

**PILLAR #4: REENTRY**

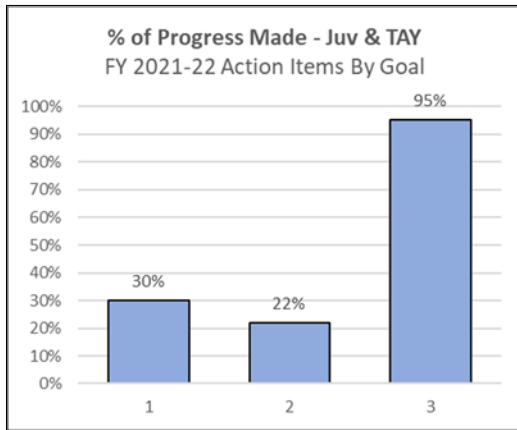
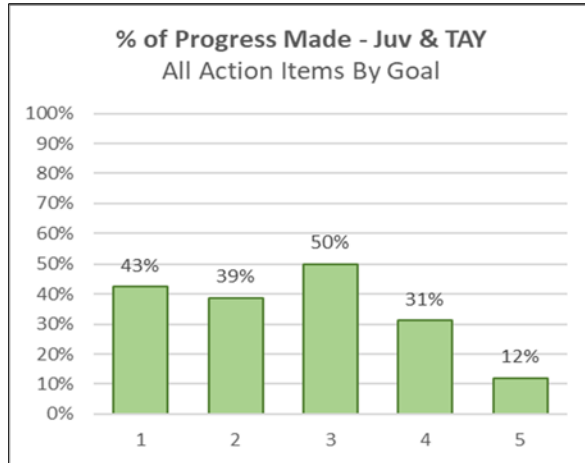
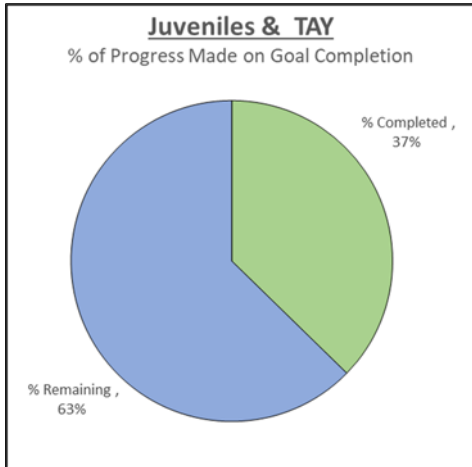


- Goal 1:** Analyze Existing Resources and Services to Identify Gaps and Needs for a Coordinated Reentry System.
- Goal 2:** Develop a Comprehensive Plan for a Coordinated Reentry System for Successful Re-Integration.
- Goal 3:** Implement Communication Strategy.
- Goal 4:** Establish Ongoing Oversight.

Goal	Action Item	FY 2021-22 Action Item Description	%
2	3*	Coordinate the assessment tools utilized in/post-custody and the sharing of information to provide the most appropriate level of care coordination or services for the individual. Potential use of a universal consent form for release of information.	50%
2	4*	Develop an implementation timeline that includes projected capacity and services utilizing an approach to phase-in identified existing and available services and providers for reentry services. Determine preliminary reentry services to establish to meet the needs of high risk or high utilizing individuals.	70%
2	5*	Identify and assess potential sites for Reentry Service Centers throughout the County and providers to meet projected needs to implement programs/services at the Reentry Services Centers and planned Coordinated Reentry Center, including transportation and workforce readiness.	60%

*\*indicates Action Item has been carried over from prior fiscal year*

## PILLAR #5: JUVENILES & TRANSITIONAL AGE YOUTH



- Goal 1:** Establish and maintain a community-involved outreach and prevention program to address juvenile and TAY mental illness and substance use prevention and intervention.
- Goal 2:** Analyze the need to expand the Juvenile Specialty Courts and implement as appropriate.
- Goal 3:** Analyze and enhance programming available to detained youths to address identified gaps or needs.
- Goal 4:** Establish a coordinated reentry system for the juvenile and TAY population.
- Goal 5:** Establish a Juvenile Campus to meet current and anticipated future needs.

Goal	Action Item	FY 2021-22 Action Item Description	%
1	2a	Expand BH awareness and resources present in schools.	100%
1	2b	Establish adolescent crisis stabilization unit at the Be Well North Campus	100%
1	2c	Establish partnerships with agencies and organizations involved at various points of engagement in the Community Corrections System of Care and establish routine meetings to ensure identified barriers are addressed, general understanding, address issues proactively, and support countywide efforts	0%
1	3a	Identify the factors and/or criteria that contribute to a higher risk of being involved in the juvenile justice system.	0%
1	3b	Identify and prioritize the gaps in programs or services specific to this population of youth	10%
1	3c	Develop and implement programming to address and provide a family support system	0%

1	3d	Develop and implement programming specific for the youth identified as at risk to enter the juvenile justice or criminal justice systems.	0%
2	3	Develop a process to track, aggregate and analyze data from the Courts and County partners to determine the number of juvenile offenders who would qualify for the Specialty Court process but are unable due to capacity issues or other reasons.	50%
2	4	Determine the priority to expand or establish a Juvenile Specialty Court, capacity needed, and a phased plan to meet needs by 2025.	50%
2	5	Analyze overall space needs to accommodate expansion of Juvenile Specialty Courts, support services, and identified facility needs.	0%
2	6	Align any planned expansion/new services with any physical relocation or expansion to develop a detailed, phased plan to meet all needs by 2025.	0%
2	7	Identify county resources to meet current and anticipated demands of the Juvenile Specialty Courts and develop a phased staffing plan aligned with the expansion to meet all needs by 2025.	10%
3	2	Implement coordinated remediation services for in-custody youth who are pending competency proceedings.	90%
3	3	Create an inventory of all existing programs provided at all juvenile facilities.	100%

## Appendix A: Working Group Status

Director of Performance Management and Policy: Liz Guillen-Merchant

Budget & Finance Director: Kim Engelby

<b>2025 VISION – OC CARES WORKING GROUP</b>	
<b>Chaired by:</b>	Kim Engelby, Liz Guillen-Merchant (CEO)
<b>General Members:</b>	<p>Courts: Judge Thomas Delaney, Judge Craig Arthur</p> <p>CSS: Rachael Vargas</p> <p>DA: Jess Rodriguez, Tamika Williams</p> <p>HCA: Annette Mugrditchian, Erin Winger, Joanne Lim</p> <p>OCCR: Carma Lacy</p> <p>OCPW: Tim Corbett</p> <p>OCSA: Bill Burk, AJ Patella</p> <p>Prob: Catherine Stiver, Daniel Hernandez</p> <p>Pub Def: Jennifer Nicolalde, Laura Jose</p> <p>SSA: An Tran, Christine Snapper</p> <p>BOS: Chris Wangsaporn, Paulette Chaffee, Jessica Guerrero, Alex Rounaghi</p>
<b>Last Meeting:</b>	April 20, 2022 Meetings are scheduled monthly. Next meeting is scheduled for July 20, 2022.
<b>Status:</b>	The 2025 Vision - OC CARES Working Group focuses on the entire 2025 Vision and provides monthly updates for the group and facilitates implementation efforts.
<b>Next Steps:</b>	Identify and update Strategic Priorities for the 2022 Strategic Financial Plan.
<b>Concerns:</b>	None at this time.

<b>COURTS WORKING GROUP</b>	
<b>Chaired by:</b>	Judge Maria Hernandez (Courts), Lilly Simmering (CEO)
<b>General Members:</b>	<p>Courts: Judge Thomas, Delaney, Gina Mendoza</p> <p>CEO: Michelle Aguirre, Kim Engelby, Liz Guillen-Merchant</p> <p>DA: Jess Rodriguez, Tamika Williams</p> <p>OCSA: Jeff Puckett, Nate Wilson</p> <p>Pub Def: Martin Schwarz, Laura Jose, Jennifer Nicolalde</p>
<b>Last Meeting:</b>	May 26, 2022 The Working Group meets every other month. Next meeting is scheduled for July 28, 2022.
<b>Status:</b>	The Courts Working Group is focusing on Goals 1-3 under the Courts Pillar. Current efforts are centered on the SCRAM pilot which began in March 2022 and determining the best model(s) to address diversion during the critical time period of 48-72 hours between arrest and arraignment filing.
<b>Next Steps:</b>	Report on the first evaluation of the SCRAM pilot anticipated in mid-summer 2022. At that point, the stakeholders will discuss possibility of adoptions, improvements that need to be made and larger countywide data integration.
<b>Concerns:</b>	None at this time.

## REENTRY WORKING GROUP

**Chaired by:** Bryan Prieto (Probation); Kim Engelby, Liz Guillen-Merchant (CEO)

**General Members:**

Courts: Kristal Valencia

CSS: Rachael Vargas

DA: Jess Rodriguez, Tamika Williams

HCA: Chi Lam, Joanne Lim, Annette Mugrditchian, Erin Winger

OCCR: January Johnson, Carma Lacy, Marie Vu

OCSD: Bill Burk, AJ Patella

Prob: Joycelyn Durk, Catherine Stiver

Pub Def: Jennifer Nicolalde, Frank Davis

SSA: Gail Araujo, Mike Edmundson

BOS: Chris Wangsaporn, Paulette Chaffee, Jessica Guerrero, Alex Rounaghi

<b>Last Meeting:</b>	June 27, 2022 The Working Group meets monthly. Next meeting is scheduled for July 25, 2022.
<b>Status:</b>	The Working Group is focusing on the scope and types of services and programs needed. A subgroup has been established to explore options and develop details plans to bring back to the Working Group. Current efforts are targeting the regional Resource Service Centers.
<b>Next Steps:</b>	Determine estimated costs and modifications needed to establish a Reentry Resources Center at an existing County facility and steps needed to pilot and expand the model.
<b>Concerns:</b>	None at this time.

## JUVENILE & TAY WORKING GROUP

**Chaired by:** Judge Craig Arthur (Courts), Daniel Hernandez (Probation)

**General Members:**

CEO: Kim Engelby, Liz Guillen-Merchant  
 Courts: Kelli Beltran, Judge Craig Arthur  
 DA: Kimberly Doyle  
 HCA: Dawn Smith, Alicia Lemire, Erin Winger, Joanne Lim  
 OCCR: Carma Lacy, Renee Ramirez,  
 OCSD: Bill Burk, AJ Patella, Darren Braham  
 Prob: Daniel Hernandez, Christy Ronald,  
 Pub Def: Laura Jose, Darren Thompson  
 SSA: An Tran, Christine Snapper, Kim Ragen  
 BOS: Chris Wangsaporn, Paulette Chaffee, Jessica Guerrero, Alex Rounaghi

**Last Meeting:** June 27, 2022

This Working Group meets every other month. Next meeting is scheduled for August 22, 2022.

**Status:** An offsite was held on June 2<sup>nd</sup> resulting in task force being established for Prevention, Courts, In-Custody, and Reentry. The results of the offsite are still being analyzed and the results will be incorporated into a future update.

**Next Steps:** Revisions and updates are pending and will be incorporated into a future update.

**Concerns:** None at this time.

## DATA & METRICS WORKING GROUP

**Chaired by:** Kim Engelby, Liz Guillen-Merchant (CEO)

**General Members:**

Courts: Kristal Valencia, Nicole Le, Kelli Beltran  
 DA: David De Los Reyes, Katie Parsons, Jess Rodriguez, Tamika Williams  
 HCA: Natalie Dempster, Erin Winger, Joanne Lim, Dr. Chun Chiang, Sharon Ishikawa  
 OCSD: Crystal Null, Dominic Mejico  
 Prob: Marya Foster, Cheryl Sannebeck, Christy Ronald

**Last Meeting:** June 9, 2022

This Working Group meets monthly. Next meeting is scheduled for July 14, 2022

**Status:** This group has worked with the data consultants to begin to gather and report on the outcomes identified with enrollments. Once the format and process are in place, data gathering will expand to the other outcome areas.

**Next Steps:** Expand this approach to the remaining Performance Indicators identified as the first priority to then begin to gather the data and build the data and metric reports.

**Concerns:** None at this time.

## Appendix B: Contact Listing

<b>CONTACT LISTING</b>			
Name	Title	Phone	Email
<b>County Executive Office</b>			
DeMarco, Peter	Legislative Affairs Director	714.834.5777	peter.demarco@ocgov.com
Engelby, Kimberly	Budget & Finance Director	714.834.3530	kimberly.engelby@ocgov.com
Guillen-Merchant, Liz	Director of Performance Management and Policy	714.834.6836	elizabeth.guillen-merchant@ocgov.com
Meeh, Karalyn	Budget Program Manager	714.834.6054	Karalyn.meeh@ocgov.com
Rinaldi, Julia	Budget Program Manager	714.834.5302	julia.rinaldi@ocgov.com
Simmering, Lilly	Deputy County Executive Officer	714.834-6234	lilly.simmering@ochca.com
Van Otterloo, Ryan	Budget Team Lead	714.834.7487	ryan.vanotterloo@ocgov.com
<b>OC Courts</b>			
Arthur, Craig	Presiding Judge, Juvenile Court	657.622.5502	carthur@occourts.org
Beltran, Kelli	Juvenile Court Operations Manager	657.622.5520	kjbeltran@occourts.org
Delaney, Thomas	Collaborative Court Supervising Judge	657.622.5863	tdelaney@occourts.org
Hernandez, Maria	Assistant Presiding Judge, Superior Court	--	mhernandez@occourts.org
Larsh, Erick	Presiding Judge, Superior Court	--	elarsh@occourts.org
Motoike, Joanne	Judge, Juvenile Court	657.622.5522	jmotoike@occourts.org
Ufland, Antony	Assistant Presiding Judge, Juvenile Court	657.622.5542	aufland@occourts.org
Valencia, Kristal	Unit Manager, Collaborative Courts	657.622.7823	kvalencia@occourts.org
<b>District Attorney</b>			
Doyle, Kimberly	Assistant District Attorney	714.935.7438	kimberly.doyle@da.ocgov.com
Edds, Kimberly	Public Information Officer	714.347.8405	kimberly.edds@ocdapa.org
Robison, Glenn	Director of Administrative Services	714.347.8778	glenn.robison@da.ocgov.com
Rodriguez, Jess	Assistant District Attorney	714.834.3952	jess.rodriguez@da.ocgov.com
Williams, Tamika	Sr. Deputy District Attorney	714.315.6124	tamika.williams@da.ocgov.com
<b>Health Care Agency</b>			
Barnes, Torhon	Chief of Staff	714.834.5109	tbarnes@ochca.com
Becht, Doug	Director of the Office of Care Coordination	714.834.2323	dbecht@ochca.com
Chau, Clayton	HCA Director	714.834.2830	cchau@ochca.com
Chiang, C. Hsien	Deputy PH Medical Officer, CHS	714.834.5840	cchiang@ochca.com
Dempster, Natalie	Data Integration Manager	714.308.7423	ndempster@ochca.com
Kelley, Veronica	Agency Director, MH&R	714.834.7024	vkelly@ochca.com
Lim, Joanne	Chief of Operations CHS	714.834.5518	jolim@ochca.com
Mugrditchian, Annette	Chief of Operations BHS	714.834.5026	amugrditchian@ochca.com
Smith, Dawn	Director, Children, Youth, & Prevention Behavioral Health	714.834.3543	dawnsmith@ochca.com
Winger, Erin	Agency Director, CHS	714.834.5404	ewinger@ochca.com



## CONTACT LISTING

Name	Title	Phone	Email
<b>OC Community Resources</b>			
Anderson, Mary Beth	Assistant to the Director	714.480.2948	marybeth.anderson@occr.ocgov.com
Bidwell, Julia	Director, Housing & Community Development	714.480.2991	julia.bidwell@occr.ocgov.com
Lacy, Carma	Director of Workforce Development	714.480.6420	carma.lacy@occr.ocgov.com
<b>Orange County Sheriff-Coroner Department</b>			
Burk, Bill	Captain	714.714.6085	wburk@ocsheriff.gov
Grangoff, Ray	Chief of Staff	714.647.1834	rgrangoff@ocsheriff.gov
Patella, AJ	Captain	714.352.1026	ajpatella@ocsheriff.gov
Puckett, Jeff	Assistant Sheriff	714.647.1839	jtpuckett@ocsheriff.gov
Wilson, Nathan	Commander	714.292.0538	nlwilson@ocsheriff.gov
<b>Probation</b>			
Durk, Joycelyn	Assistant Division Director	714.569.2222	joycelyn.durk@prob.ocgov.com
Forster, Marya	Research Manager	714.645.7080	marya.forster@prob.ocgov.com
Hernandez, Daniel	Chief Deputy Probation Officer	714.645.7004	daniel.hernandez@prob.ocgov.com
Prieto, Bryan	Assistant Chief Probation Officer	714.645-7002	bryan.prieto@prob.ocgov.com
Ronald, Christy	Communications & Public Information Manager	714.645.3140	christina.ronald@prob.ocgov.com
Sannebeck, Cheryl	Research Analyst	714.645.7085	cheryl.sannebeck@prob.ocgov.com
Stiver, Catherine	Chief Deputy Probation Officer	714.645.7013	catherine.stiver@prob.ocgov.com
<b>Public Defender</b>			
Brown, Mark	Chief Deputy Public Defender	657.251.8849	mark.brown@publdef.ocgov.com
Davis, Frank	Director, Alternate Defender	657.251.8725	frank.davis@altdef.ocgov.com
Jose, Laura	Senior Assistant Public Defender	657.251.7932	laura.jose@pubdef.ocgov.com
Nicolalde, Jennifer	Recidivism Reduction Unit Supervisor	657.251.8821	jennifer.nicolalde@pubdef.ocgov.com
Schwarz, Martin	Public Defender	657.251.8874	martin.schwarz@pubdef.ocgov.com
<b>Social Services Agency</b>			
Tran, An	Assistant Director, SSA	714.541.7707	an.tran@ssa.ocgov.com
Traw, Kristina	Legislative Manager, SSA	714.245.6049	kristina.traw@ssa.ocgov.com
Edmundson, Mike	Deputy Division Director	714.541.7766	mike.edmundson@ssa.ocgov.com
Araujo, Gail	Deputy Division Director	714.403.5195	gail.araujo@ssa.ocgov.com
Sapra, Sumit	Deputy Division Director	714.541.7787	sumit.sapra@ssa.ocgov.com
Snapper, Christine	Division Director	714-541-7793	christine.snapper@ssa.ocgov.com
Ragen, Kim	Deputy Division Director	714.935.6995	kim.ragen@ssa.ocgov.com
Piguee, Alyson	Deputy Division Director	714.245.6190	alyson.piguee@ssa.ocgov.com
Tran, An	Assistant Director, SSA	714.541.7707	an.tran@ssa.ocgov.com
Traw, Kristina	Legislative Manager, SSA	714.245.6049	kristina.traw@ssa.ocgov.com
<b>Board of Supervisors</b>			
Wangsaporn, Chris	Supervisor Do's Office	714.834.3110	chris.wangsaporn@ocgov.com
Chaffee, Paulette	Supervisor Chaffee's Office	714.834.3440	paulette.chaffee@ocgov.com
Guerrero, Jessica	Supervisor Chaffee's Office	714.834.3440	jessica.guerrerol@ocgov.com
Rounaghi, Alex	Supervisor Foley's Office	714.834.3220	alex.roumaghi@ocgov.com

# Appendix C: Core Data Indicators

## Placeholder for Reporting of Data and Metrics Adult Community Corrections System

### **Demographics**

*Provide general information regarding the adult population in the Community Correction System of Care, such as number with mental illness, SUD, Co-Occurring; number of high utilizers, etc.*

### **Capacity of System**

*Number of calls received for referrals or service; needs for housing/programs; number of days for evaluations to enter programs; delays due to lack of space in directed programs; utilization of reentry centers (when established)*

### **Diversion Options & Programs**

*Capacity limits and space available for identified diversion programs; number of individuals taken to the Be Well campus (family/LLE); number of individuals released on supervision; number of successful completions/unsuccessful completions.*

### **Linkages to Services & Engagement**

*Number of days from referral to placement/appointment; number of individuals who make it to the 1st/2nd/3rd appointments; number of successful completions; enrollments in inmate services programs; number released with/without public assistance benefits & discharge/treatment plans.*

### **Return to Justice System**

*Number of individuals/program participants with new charges filed within 1/2/3 years or pretrial release or completion of sentence; number convicted on new charges within 1/2/3 years; number with warrant or sanctions imposed during program; number of individuals in custody due to violation (including type).*

### **Community Reintegration**

*Number of successful completions of court programs (i.e. drug court); number released who obtained job certifications/training - found employment - maintained employment at 6 months, 1/2/3 years; number obtained GRE/HS diploma or enrolled in community college; number moved to more stable housing.*

### **Client Feedback**

*Annual survey measuring awareness and identifying barriers; request for feedback from individuals or families receiving or referred to services.*

### **Comparative Averages**

*National or industry averages to use for comparison. May include rates of SMI/SUD/homelessness; return to justice; types of crimes.*

## **Placeholder for Reporting of Data and Metrics Juvenile & TAY Community Corrections System**

### **Demographics**

*Provide general information regarding the juvenile and TAY population in the Community Correction System of Care. This will be aggregate data due to the challenges with reporting of this age group.*

### **Capacity of System**

*Number of juveniles/TAY screened and identified with mental illness of SUD; number of days to complete suitability determination for specialty courts eligibility; number of youths placed with families, STRPs, or other living arrangements.*

### **Diversion Options & Programs**

*Capacity limits and space available for identified diversion programs; number of successful completions/unsuccessful completions.*

### **Linkages to Services & Engagement**

*Number of days from referral to placement/appointment; number of individuals who make it to the 1st/2nd/3rd appointments; number of successful completions; number released with/without public assistance benefits & discharge/treatment plans.*

### **Return to Justice System**

*Number of juveniles/TAY that return to custody within 1/2/3 years of release either for new charges or new convictions*

### **Community Reintegration**

*Number of successful completions of programs; number released who obtained job certifications/training - found employment - maintained employment at 6 months, 1/2/3 years; number obtained GRE/HS diploma or enrolled in community college; number moved to more stable housing.*

### **Client Feedback**

*Annual survey measuring awareness and identifying barriers; request for feedback from individuals or families receiving or referred to services.*

### **Comparative Averages**















*National or industry averages to use for comparison. May include rates of SMI/SUD/homelessness; return to justice; types of crimes.*






## Appendix D: Common Acronyms

### Listing of Common Acronyms Used


BH	Behavioral Health
CAT	Crisis Assessment Team
CBO	Community Based Organization
CCB1	Community Court
CEO	County Executive Office
CHS	Correctional Health Services
CIT	Crisis Intervention Training
CJ1	Court at Intake Release Center
CSEC	Commercially Sexually Exploited Children
DA	District Attorney
HCA	Health Care Agency
IRC	Intake Release Center
LLE	Local Law Enforcement
LPS	Lanterman-Peris Short
MAT	Medication Assisted Treatment
OCCR	Orange County Community Resources
OCSD	Orange County Sheriff-Coroner Department
PERT	Psychiatric Emergency Response Team
PD	Public Defender
PJ	Presiding Judge
PO	Probation Officer
PSH	Permanent Supportive Housing
SFP	Strategic Financial Plan
SPMI	Severely and Persistently Mentally Ill
SMI	Severely Mentally Ill
SSA	Social Services Agency
STRTP	Short Term Residential Treatment Program
SUD	Substance Use Disorder
TAY	Transitional Age Youth

## Appendix E: Status Details





<b>PILLAR #1: PREVENTION</b>						
<b>Key:</b>	<b>Completed:</b>		<b>In Progress:</b>		<b>Challenged:</b>	
<b>Goal #1: Increase Public Awareness of Various Mental Health and Substance Use Topics and Resources</b>						
Vision 2025 Target Date: <a href="#">June 30, 2023 (FY 2022-23)</a>						
Lead Agency: <a href="#">Health Care Agency (HCA)</a>						
<b>Action Items:</b>				<b>% Completed</b>		
<b>FY 2019-20</b>						
1a	Create a list of County resources for individuals experiencing a Mental Health crisis.	 Completed Oct 2019		100%		
1b	Survey current clients accessing services to determine if the services are meeting their needs.	 Completed Mar 2020		100%		
<b>FY 2020-21</b>						
1c	Survey residents and clients to assess general well-being, awareness of support systems or available programs, and to identify barriers to access that may exist. This will serve as baseline data to measure the effectiveness of the public information campaign.	 Completed Mar 2021		100%		
2a	Design and coordinate a countywide public awareness campaign aligned with current state, federal and partner messaging and outlets to educate the public on the signs of mental illness and substance use, how to interact when encountered, and how to access support or services.	 Completed Mar 2021		100%		
<b>FY 2021-22</b>						
2b	Conduct periodic surveys of county residents and clients to measure effectiveness of the public information campaign. Status: Baseline data were obtained and reported out. HCA has been building out its capacity to manage and analyze large-scale, longitudinal survey data. HCA continues to pursue contracting with a vendor to market the survey multiple times during the year with the goal to re-deploy in early 2022, which is approximately one year after the baseline data were collected.	   		60%		
3a	Confirm inventory of resources and services available for behavioral health related crisis and develop scenarios to test accessibility and capabilities.	 Completed Mar 2021		100%		
3b	Develop and provide training targeting 911 dispatchers, OCSD, local law enforcement, and fire departments.	 Completed Dec 2021		100%		
3c	Incorporate the use of the phone number and website into the countywide campaign.	 Completed Mar 2021		100%		

FY 2022-23			
4a	<p>Establish partnerships with agencies and organizations involved at various points of engagement in the Community Corrections System of Care and establish routine meetings to ensure identified barriers are addressed, general understanding, address issues proactively, and support countywide efforts.</p> <p>Status: The OC CARES Task Force has been established and will address all aspects of each of the County's systems of care. The first meeting was held on March 30<sup>th</sup> and are scheduled monthly with participants from key stakeholder departments and partners responsible for specific areas within the systems of care.</p>		60%
4b	<p>Ensure partner agencies and organizations are properly informed and trained on crisis-related resources available throughout the County and reach all residents of the County notwithstanding cultural or language barriers.</p> <p>Status: HCA participates in Coalition and Results Group Meetings to improve upon and expand existing crisis services network; provides education regarding the expansion of the Crisis Stabilization Units, including the first adolescent unit in Orange County, and will continue to educate the community regarding how these services can be accessed via County or County contracted programs and the Crisis Assessment Teams; maintains a 24/7 Behavioral Health Line via OCLINKS and will continue to build upon this and inform/educate and advertise regarding this resource. A CIT Steering Committee was established in April 2021 in order to properly educate and involve stakeholders regarding crisis services and make them more accessible for individuals in crisis.</p>		70%
<b>Goal #2: Increase Staffing Resources to Address Increased Demands for Mental Health Services</b>			
<p>Vision 2025 Target Date: <b>June 30, 2020 (FY 2019-20)</b></p> <p>Lead Agency: <b>Health Care Agency with Sheriff-Coroner Department</b></p>			
<b>Action Items:</b>			<b>% Completed</b>
<b>FY 2019-20</b>			
1	Analyze current CAT & PERT teams to determine whether they are at an appropriate level to provide timely response to law enforcement and the community.		100%
2	Reach out to cities/entities not utilizing CAT or PERT teams and determine most appropriate model for utilization of services.		100%
3	Expand CIT Training for OCSD, LLE's or other first responders who are likely to encounter individuals experiencing a BH crisis.		100%

<b>Goal #3: Behavioral Health Services Campus (North)</b>		
Vision 2025 Target Date: <a href="#">June 30, 2021 (FY 2020-21)</a>		
Lead Agency: <a href="#">Health Care Agency</a>		
<b>Action Items:</b>	<b>% Completed</b>	
<b>FY 2019-20</b>		
1	Identify a site and develop a plan with community partners/providers to build the facilities and develop the programming.	Completed Mar 2020 100%
<b>FY 2020-21</b>		
2	Complete construction of facility and implement programs developed.	Completed Mar 2021 100%
<b>Goal #4: Establish a robust multi-response behavioral health-based law enforcement program in the Sheriff's Department to address training, response, and analytics.</b>		
Vision 2025 Target Date: <a href="#">June 30, 2023 (FY 2022-23)</a>		
Lead Agency: <a href="#">Sheriff-Coroner Department with Health Care Agency</a>		
<b>Action Items:</b>	<b>% Completed</b>	
<b>FY 2020-21</b>		
<b>TRAINING</b>		
1	Designate a Behavioral Health Liaison in OCSD's Operations and In-Custody Divisions to coordinate department efforts with other stakeholder departments and oversee implementation of 2025 Vision within the Sheriff's Department.	Completed Dec 2020 100%
2	Obtain POST certification for Crisis Intervention Training (CIT) and implement into POST training program with a plan to address department's needs.	Completed Dec 2020 100%
<b>RESPONSE</b>		
3	Analyze and expand the roles and responsibilities of the existing Homeless Liaison Officers to utilize to assist and address behavioral health-related response calls and follow up.	Completed Mar 2021 100%
4	Collaborate with the Health Care Agency to designate and implement a dedicated PERT or PERT-like model to facilitate with follow up to behavioral health-related calls and case management of identified high-utilizers.	Completed Mar 2021 100%
5	Implement a pilot program in OCSD that incorporates a multi-resourced approach to address response calls involving mentally ill individuals. This includes CIT-trained OCSD deputies collaborating with HCA's designated response team for care coordination and case management.	Completed Jun 2021 100%
<b>ANALYTICS</b>		
6	Implement a policy to add an identifier to be able to track response calls that are related to mental health issues with the ability to analyze quantity of calls as well as outcomes.	Completed Dec 2020 100%

7	Explore the cost, availability, applicability, support, and data sharing capabilities of the County's ESRI application and/or Outreach grid for countywide use by law enforcement personnel. Determine the platform to use for full implementation.	Completed Dec 2020	100%
8	Develop an application with an outgoing interface that links to the County's data integration platform to provide up-to-date information for an individual receiving specific services in the County's Systems of Care.	Completed Jun 2021	100%
9	Develop training for the ESRI application and implement the use within OCSD to assist with providing outreach and engagement services.	Completed Jun 2021	100%
10	Develop standardized reporting to include the quantity of mental health-related response calls, outcomes of the response calls, and services provided/received (as applicable). Includes coordination with other integrated departments.	Completed Jun 2021	100%
<b>FY 2021-22</b>			
<b>RESPONSE</b>			
11	Analyze the pilot program and develop plan to roll out to other areas in OCSD, including contracted partners.	Completed Sep 2021	100%
<b>ANALYTICS</b>			
12	<p>Develop standardized reporting to include the quantity of mental health-related response calls, outcomes of the response calls, and services provided/received (as applicable). Includes coordination with other integrated departments.</p> <p>Status: OCSD continues to track all calls with a mental health nexus and added the ability to track mental health referrals and calls for CAT assistance. OCSD system still lacks the ability to accurately report outcomes and services offered.</p> <p>HCA has been tracking the use of their CAT and PERT teams involved with public safety calls. In FY 2020-21, HCA had a total of 407 calls from OCSD cities that were conducted by the CAT team. Out of those 407 calls, 57/407 (14%) were conducted during the hours that a PERT team member was stationed with OCSD and 38 were done by the assigned PERT team member; 73/407 (18%) resulted from calls from OCSD that were outside the hours HCA's PERT teams were stationed with OCSD.</p>		80%
<b>FY 2022-23</b>			
<b>TRAINING</b>			
13	Implement training program to ensure 100% of OCSD sworn and dispatching staff receive the standard CIT training.	Completed June 2021	100%



14a	Implement training program to ensure a minimum of 25% of sworn receive advanced CIT training. (Basic CIT 1, Advanced CIT 2, Advanced CIT 3) Status: Completed. All three CIT courses (Basic CIT 1, Advanced CIT 2, and Advanced CIT 3) are being offered by the OCSD Training Division and are open to all law enforcement agencies in Orange County.		100%
<b>FY 2023-24</b>			
14b	Implement a training program that includes a Basic CIT course and 911 Diversion training specifically for individuals assigned to dispatch positions. Status: The Basic CIT course for dispatchers was improved to include preliminary diversion training. All OCSD dispatchers are scheduled to complete this training in 2022. The course is also available to other agencies. The Advance Diversion training will be implemented following the rollout of the 988 crisis call number.		60%
15	Complete the roll out of coordinated program piloted in South Patrol to other areas in OCSD, including contracted partners. Status: OCSD has developed plans to roll out the pilot program from South Patrol to the North County patrol areas of OCSD. Three positions were added to OCSD with the FY 2022-23 budget process with recruitment efforts in progress. HCA will coordinate with OCSD to provide additional clinicians.		80%
<b>Goal #5: Implement a multi-disciplinary team to provide oversight of the overall care coordination within the Community Correction System of Care and County's other Systems of Care.</b>			
Vision 2025 Target Date: <a href="#">June 30, 2021 (FY 2020-21)</a> Lead Agency: <a href="#">All stakeholder departments</a>			
<b>Action Items:</b>		<b>% Completed</b>	
<b>FY 2020-21</b>			
<b>TRAINING</b>			
1	Establish a Case Management Committee to manage the policies involved, processes and services utilized by all responders and care coordination activities within SOCDIS application and CARE Plus Program.		100%

**Goal #6:** Expand the Behavioral Health Services Campus model to establish the Be Well South campus and potential third campus

Vision 2025 Target Date: June 30, 2025 (FY 2024-25)

Lead Agency: Health Care Agency

**Action Items:** **% Completed**

**FY 2021-22**

1	Identify a site and develop a plan with community partners/providers to build the Be Well South facility. Status: The County has entered into a long-term lease with Mind OC for a second site at the El Toro property in Irvine. Project is being designed and partners identified.	<div style="width: 50%; height: 15px; background-color: yellow; border: 1px solid black;"></div>	50%
---	---	--	-----

**FY 2022-23**

2	Work with community partners to develop programming for Be Well South. Status: Preliminary planning for the types of programs to include has been done and is being worked into the designs. Actual programming is still to be determined.	<div style="width: 10%; height: 15px; background-color: yellow; border: 1px solid black;"></div>	20%
---	---	--	-----

**FY 2024-25**

3	Complete construction of facility and implement programs developed – Be Well South. Status: No reportable actions taken at this time.	<div style="width: 0%; height: 15px; background-color: yellow; border: 1px solid black;"></div>	0%
---	--	---	----

**Goal #7:** Implement a public safety mental health diversion program that connects justice-involved individuals to services at an earlier point than is available through the criminal courts.

Vision 2025 Target Date: June 30, 2024 (FY 2023-24)




Lead Agency: All stakeholder departments


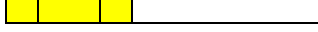

**Action Items:** **% Completed**




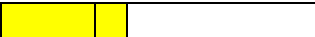
**FY 2021-22**

1	Identify the gaps to be addressed and establish the parameters for the diversion program.	<div style="width: 100%; height: 15px; background-color: green; border: 1px solid black;"></div> Completed Dec 2021	100%
2	Design and implement a pilot program working with other stakeholder departments and ensure data/metrics are gathered to support further decisions on expansions. Status: OCDA has secured partnerships with HCA, SSA and several local law enforcement agencies to implement a pilot program, referenced as FIRST Point. The program framework is in place and slow rollout is planned for early April.	<div style="width: 90%; height: 15px; background-color: yellow; border: 1px solid black;"></div>	90%

FY 2022-23		
3	Identify services and capacity needs and link to case management. Continue to work with stakeholder departments to utilize existing resources when possible. Status: Implementation of the pilot program, FIRST Point, is anticipated to begin a slow rollout in early April.	30%
FY 2023-24		
4	Evaluate the results on the pilot program to determine if the program should be expanded or revised to meet the objectives identified. Status: No reportable actions taken at this time.	0%

PILLAR #2: COURTS			
<b>Key:</b>	<b>Completed:</b> 	<b>In Progress:</b> 	<b>Challenged:</b> 
<b>Goal #1:</b> Develop a Tool for Tracking Data and Individuals Moving Through the Collaborative Court Process to be Used by County Departments and OC Courts to Evaluate Program Effectiveness			
Vision 2025 Target Date: <a href="#">June 30, 2023 (FY 2022-23)</a>			
Lead Agency: <a href="#">County Executive Office &amp; Collaborative Courts</a>			
<b>Action Items:</b>		<b>% Completed</b>	
FY 2019-20			
1a	Establish a Working Group for the Courts portion of Integrated Services.	Completed Oct 2019 100%	
1b	Develop a list of common terms with definitions used throughout the Collaborative Court Process.	Completed Sep 2020 100%	
FY 2020-21			
1c	Develop a current list of requirements for successfully completing a collaborative court program.	Completed Sep 2020 100%	
FY 2021-22			
2a	County and Courts coordinate to assess and evaluate information needed for a tool for tracking data and people in the Collaborative Courts. Status: The Court currently has an in-house case management system to specifically track Collaborative Court participants. They have coordinated with DA, PD, and HCA and Probation within the Collaborative Courts to identify a tool. The SCRAM Nexus Pilot for WIT was implemented in March 2022 and working sessions are underway to expand to the HJC DUI Courts.	70%	




2b	<p>County and Courts collaborate to analyze the existing data tracking tools and identify gaps or needs and a plan to address.</p> <p>Status: The Court currently has an in-house case management system to specifically track Collaborative Court participants. Stats are shared on a regular basis through Advisory and Steering Committee meetings. In addition, a small working group was established to discuss existing data and to determine data needs and success measures. The Court has made some minor adjustments to the Court’s Criminal Case Management System that will allow the Court’s analytics team to pull data for dashboards. A dashboard has been developed and is currently being validated. The Courts currently have an open project with the Department of Justice to measure recidivism of program graduates.</p>		75%
<b>Goal #2: Expand Adult Specialty Courts</b>			
Vision 2025 Target Date: June 30, 2025 (FY 2024-25)			
Lead Agency: County Executive Office & Collaborative courts			
<b>Action Items:</b>	<b>% Completed</b>		
<b>FY 2019-20</b>			
1a	Identify each program and service offered at each Adult Specialty Court, the capacity served or available to serve, and any gaps to address.	Completed Mar 2020	100%
<b>FY 2020-21</b>			
No Action Items			
<b>FY 2021-22</b>			
1b	<p>Develop a process to track, aggregate and analyze data from the Courts and County partners to determine the number of offenders who would qualify for the Specialty Court process but are unable to participate due to capacity or other reasons.</p> <p>Status: The Courts plan to begin a pilot that will identify potential candidates through the Justice Center arraignment and pretrial process. The Courts are considering a pilot with the City of Anaheim to identify candidates and bring directly to CCB1 for evaluation by the Public Defender and the CCB1 Mental Health Evaluation Team.</p>		40%
1c	<p>Analyze the data and the current programs to see if demand exists for a new Adult Specialty Court.</p> <p>Status: An assessment was done on the existing MH diversion cases. As a result, the Courts have centralized MH diversion cases at CCB1 and are also expanding Homeless Outreach Court to all corners of the County by April 2022 to serve more of the homeless population in communities throughout the county. A visit was made to San Diego Superior Court to observe their Reentry Court and Mandatory Supervision Court. Further discussion is needed but there is a definitely a population and a</p>		50%










	need that can be addressed by implementing this model in Orange County.		
2	<p>Determine the priority to expand or establish an Adult Specialty Court, capacity needed, and a phased plan to meet needs by 2025.</p> <p>Status: There is a work group formulating plans for the potential expansion of our Homeless Outreach Collaborative Court addressing what is expected to produce the efficient and effective handling of the infraction and misdemeanor cases of our homeless population throughout the County. As options are being explored to identify, assess, and refer participants early on the process. Some ideas implemented have already begun to increase the number of participants in the program at CCB1.</p>		50%
3	<p>Analyze overall space needs to accommodate expansion of Adult Specialty Courts, support services, and identified facility needs.</p> <p>Status: The Courts are formulating a plan for the expansion and the appropriate justification. The number of MH Diversion cases alone (motions and participants in program) both current and anticipated, has created an immediate need for more space for our existing Specialty Courts programs and the necessary service providers. In addition, the potential inclusion of all mental health cases as part of a plan for a mental health hub at CCB, shows the need is even more immediate and greater and this does not include other plans for future expansion to serve other challenging populations in our County for the more effective and efficient handling of those cases.</p>		25%
4	<p>Align any planned expansion/new services with any physical relocation or expansion to develop a detailed, phased plan to meet all needs by 2025.</p> <p>Status: The Courts and all stakeholders in the County continue to work on a plan for an earlier, more effective triage of persons who can or should be connected with services to minimize recidivism and prevent them from returning to the criminal justice system. In addition, the Courts have met with Judicial Council and County stakeholders to discuss funding available and space for consideration to construct a new CCB with additional courtrooms and space available for comprehensive wrap-around services.</p>		40%
5	<p>Identify county resources to meet current and anticipated demands of the Adult Specialty Courts and develop a phased staffing plan aligned with the expansion.</p> <p>Status: The Courts continue to work with HCA, CalOptima and Court Pre-Trial Release services as part of our efforts to create a “mental health hub” and Homeless Outreach Collaborative Court expansion for the more efficient and effective coordination of all mental health and homeless cases in one location with coordinated services. The Courts are developing a single mental health evaluation team to streamline and make mental health evaluations more productive and more efficient before and during the program.</p>		40%

FY 2022-23			
6	Identify additional space needs or modifications to implement expansion of Adult Specialty Courts Status: No reportable action taken at this time.	<input type="text"/>	0%
7	Develop a comprehensive plan to implement the expansion, clearly identifying the roles and responsibilities of the Courts and County with agreed upon timelines. Status: No reportable action taken at this time.	<input type="text"/>	0%
FY 2023-24			
No Action Items			
FY 2024-25			
8	Implement first phase of expansion of courts or services supported by County and Court. Status: No reportable action taken at this time.	<input type="text"/>	0%
Goal #3: Identify, Develop and Implement Diversion Options within the Adult Court System			
Vision 2025 Target Date: <a href="#">June 30, 2021 (FY 2020-21)</a>			
Lead Agency: <a href="#">County Executive Office &amp; Collaborative Courts</a>			
Action Items:		% Completed	
FY 2020-21			
1a	Identify all programs that would be considered "diversion" applicable for the court system (i.e., Specialty Courts, AB1810, or PC1000)	Completed Jun 2021	100%
FY 2021-22			
1b	Analyze the court process from the point of arrest to disposition to identify options for diversion involving the felony and misdemeanor court systems. Status: All MH diversion matters, including progress reviews for those granted MH diversion were centralized into CCB1. In addition, the Courts are coordinating with all stakeholders in the County on a new courtroom facility in the jails for an earlier (pre-arraignment), more effective triage of persons who can or should be connected with services that may assist them with their needs in general and to minimize recidivism and prevent them from returning to the criminal justice system. This early triage system will help with both diversion opportunities as well as Specialty Court opportunities, depending on the nature and severity of the crime and level of care needs of the individual. Although Specialty Courts are post-plea courts by definition, not diversion courts, there is a work group formulating plans to include mental health diversion motions and cases in the Specialty Courts for what is expected to produce a more efficient and effective handling of these matters and a corresponding expansion of our existing Mental Health Collaborative Court programs.	<input type="text"/>	75%






FY 2022-23					
2	Establish a <del>point-of-arraignment</del> <b>pre-trial intervention</b> diversion program for individuals experiencing mental illness or related issues that would benefit from a <b>treatment diversion option</b> .				
a.	Identify stakeholder departments, services needed and dedicated space and develop a comprehensive plan to provide diversion prior to arraignment. Status: Coordinated efforts are continuing to create a new courtroom facility at the Central Jail. Stakeholder departments have been identified, each of whom would be necessary for the earlier, more effective triage of persons who can or should be connected with services to assist them with their needs in general, minimize recidivism and prevent them from returning to the criminal justice system. This includes OCDA, Probation, Public Defender, HCA, Veterans Peer Services, and Pre-Trial Release Services, as well as community-based organizations including the CC Foundation, to provide support for housing, including residential treatments and sober living facilities, employment, educational services, family and children services, pro-bono and other legal services.	<div style="width: 100%; height: 10px; background-color: yellow;"></div>	<div style="width: 100%; height: 10px; background-color: yellow;"></div>	<div style="width: 100%; height: 10px; background-color: white;"></div>	80%
b.	Establish a partnership with the Court's Pretrial Release Services and stakeholders involved in the pre-arraignment diversion program to ensure equity and successful coordination. Status: The Court is developing the plan and MOU with the County to utilize Pre-Trial Release Services (PTRS) and State funding, so that PTRS may not only help coordinate persons transitioning to diversion programs but help monitor their progress for those cases outside of Probation's responsibilities. The Courts are seeking at least one dedicated PTRS staff to assist with the Mental Health Evaluation Team and the monitoring of mental health diversion participants.	<div style="width: 100%; height: 10px; background-color: yellow;"></div>	<div style="width: 100%; height: 10px; background-color: yellow;"></div>	<div style="width: 100%; height: 10px; background-color: white;"></div>	80%
c.	Begin a pilot program conducting assessments on eligible participants to determine preliminary capacity needs. Status: The Courts plan to begin a pilot that will identify potential candidates through the Justice Center arraignment and pretrial process. The Court is considering a pilot with the City of Anaheim to identify candidates to bring directly to CCB1 for evaluation by the Public Defender and the CCB1 Mental Health Evaluation Team. In addition, the Courts are developing a single Mental Health Evaluation Team to streamline the process.	<div style="width: 100%; height: 10px; background-color: yellow;"></div>	<div style="width: 100%; height: 10px; background-color: yellow;"></div>	<div style="width: 100%; height: 10px; background-color: white;"></div>	80%
d.	Coordinate services and timing of resources for the pre-arraignment diversion program implementation. Status: Development and implementation of the pilot program is in progress. Services and space are still being planned. Roles and responsibilities of the stakeholders are being assessed to determine the workflow coordination.	<div style="width: 100%; height: 10px; background-color: yellow;"></div>	<div style="width: 100%; height: 10px; background-color: yellow;"></div>	<div style="width: 100%; height: 10px; background-color: white;"></div>	50%

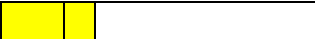



FY 2023-24			
e. Implement pre-arraignment diversion program where individuals are assessed and provided treatment/services options for diversion away from the court system. Status: Development and implementation of the pilot program is in progress. Services and space are still being planned. Roles and responsibilities of the stakeholders are being assessed to determine the workflow coordination.			50%
<b>Goal #4: Establish a Standing Collaborative Committee</b>			
Vision 2025 Target Date: <a href="#">June 30, 2021 (FY 2020-21)</a> Lead Agency: <a href="#">County Executive Office &amp; Collaborative Courts</a>			
<b>Action Items:</b>	<b>% Completed</b>		
FY 2020-21			
1 Establish and maintain regular meetings with a committee comprised of key staff from the Courts, County stakeholder departments, and invested community partners to continue to evaluate programs and address issues timely.			100%

PILLAR #3: IN-CUSTODY			
<b>Key:</b>	<b>Completed:</b> 	<b>In Progress:</b> 	<b>Challenged:</b> 
<b>Goal #1: Enhance Mental Health and Substance Use Treatment Services In-Custody</b>			
Vision 2025 Target Date: <a href="#">June 30, 2025 (FY 2024-25)</a> Lead Agency: <a href="#">Sheriff-Coroner Department with Health Care Agency</a>			
<b>Action Items:</b>	<b>% Completed</b>		
FY 2020-21			
1 Remodel County Jail facilities to provide dedicated space for private intake to ensure HIPAA compliance.			100%
2 Create additional MH housing for LPS beds for male & female inmates in cohort housing units with structured programming.			100%
3 Increase capacity for providing hospital-level care for inmates needing emergency psychiatric care.			100%
4 Increase CHS staff to provide the appropriate staffing levels at the new LPS and mental health units at the IRC and allow for increased number of therapeutic groups available.			100%
5 Develop and implement a schedule for enhanced MH therapeutic groups and ensure staff are trained on CBT-based groups, MRT, and other evidence-based therapies.			100%
6 Provide staff training on Medication Assisted Treatment (MAT) for inmates diagnosed with opiate use disorder.			100%



7	Increase Crisis Intervention Training (CIT) for OCSD custody command staff.	Completed Sep 2020	100%
<b>FY 2021-22</b>			
8	Create MH Modules and additional MH housing for step-down beds for male and female inmates stabilized from MH programs and substance use disorder. Status: Progress was delayed due to operational needs for space to mitigate COVID social distancing and delayed shipments of construction materials. Work is currently focused on Mod K (females) which is anticipated to be completed Summer 2022. Step-down care is being provided. In addition, a step-down unit was also established at the Theo Lacy facility which was not initially planned but continues the overarching plan.		80%
9	Establish an in-custody drug treatment program for inmates with SUD or co-occurring disorder with sentences of more than 60 days.	Completed Dec 2021	100%
10	Ensure all Deputy Sheriff's assigned to custody operations complete Crisis Intervention Training (CIT). Status: An additional 64 Deputy Sheriff's in jail assignments have completed or are scheduled to attend CIT training bringing the total to 519 of 634. CIT is now part of the Jail Academy requiring all sworn staff to receive this training prior to beginning their assignments in the jail operations.		80%
<b>FY 2022-23</b>			
11	Analyze and increase OCSD staffing levels, if needed, at the newly constructed Musick facility to provide security during MH and SUD treatment in the BH modules. Status: Initial meetings have taken place with planning for programming and treatment scheduled to begin in August or September 2022.		10%
12	Establish the plan for new treatment space at the newly constructed Musick facility for inmates with MH, SUD, or co-occurring disorders. Status: No reportable actions taken at this time.		0%
13	Expand therapeutic groups, individual counseling, and discharge planning to inmates with mild symptoms of mental illness in general population housing. Status: Additional therapeutic groups have been implemented focusing on individuals with mild to moderate mental illness at all facilities including Thinking for a Change (T4C), Anger Management, Moral Reconciliation Therapy, and Relapse Prevention groups. Groups are currently provided in limited capacity due to COVID restrictions. Individual therapeutic sessions are available to inmates with mild mental health symptoms once every 30 days, or more frequently when an inmate submits a healthcare request slip asking to be seen. Medication assisted treatment (MAT) for individuals with an opioid use disorder are offered to this population, as are discharge planning and linkage to a wide array		50%

	of community-based services including mental health, substance use disorder treatment, housing support, etc. Discharge planning services are provided by staff from the Correctional Health Services (CHS) Jail to Community Reentry Program (JCRP).		
14	Evaluate, according to best practices, current programs provided and identify any new programming for inmates with mental illness. Status: CHS has partnered with a CBO specializing in LGBTQ services who are providing supportive services including support groups and linkages. Currently, services are provided at Theo Lacy and may expand to the IRC.		30%
<b>FY 2023-24</b>			
No Action Items			
<b>FY 2024-25</b>			
15	Establish programming curriculum that links high utilizers receiving MH or SUD treatments to Inmate Services to facilitate participation in programs and reduce the risk to recidivate. Status: CHS JCRP has partnered with MHRS and established a referral and linkage process to their Open Access clinics. The referral process incorporates the use of System Navigators who have obtained security clearances and conduct In-reach, pick-up and transport clients after their release to the mental health Open Access clinics. The process was established December 2021 and is ongoing.  To improve continuity of care for inmates who receive MAT services and are in process of being released from custody to the community, CHS has implemented a referral and linkage process in collaboration with MHRS and two community partners. The referral process involves a CHS Mat Linkage Coordinator who meets with inmates to assess and provide referral options. Once referrals are made, external programs provide in-reach and assist with coordinating their enrollment upon their release from custody. The project was implemented October 2021 and is ongoing. CHS is participating with the Care Plus Program collaborative project focusing on High Utilizers which includes individuals that have been incarcerated four or more times within the current year. The collaboration involves SSA, OCSD, and MHRS. The intent of the project is to utilize an electronic record and team approach to identify high utilizers and provide the identified clients with individualized care including outreach, linkage and referrals assistance. The project is currently being developed by the Office of Care Coordination.  CHS is involved with supporting the Prop 47 grant which funds services provided by Project Kinship for individuals who suffer from mild and moderate mental illness. CHS JCRP is responsible for providing referrals to their program which they follow-up on by conducting in-reach and providing inmates with assistance with linkage. JCRP provides Project Kinship a report twice a week which		50%

includes clients who have been identified as non-violent offenders, have a release date within 60 days, and have been diagnosed with a mild or moderate mental illness. Since December 2021, JCRP has provided over 700 referrals to Project Kinship.

**Goal #2: Establish Specialized In-Custody Housing**

Vision 2025 Target Date: June 30, 2023 (FY 2022-23)

Lead Agency: Sheriff-Coroner Department

**Action Items:**

**% Completed**


**FY 2019-20**

1	Complete a detailed plan outlining programming specific to a Veterans Module starting with 32 veterans. Assess performance to determine further expansion.	Completed Jan 2020	100%
---	--	--------------------	------

**FY 2020-21**


2	Explore the creation of a housing module specific for the emerging youth population.	Completed Jun 2021	100%
---	--	--------------------	------

**FY 2021-22**

3	<del>Begin the design of an AB109 Module for up to 96 inmates with lengthy sentences.</del> Status: <del>Inmate Services has created an internal report that identifies all AB109 individuals in custody along with their PROXY score, which determines level of risk to reoffend, security classification code, housing location and sentence ending date. Correctional Programs is now determining best location to house these individuals for programming. A programming proposal has been completed and discussions have begun with Theo Lacy Command Staff on potential locations for the program.</del>		60%
---	---	---	-----

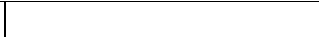



**FY 2022-23**




3	Build the Veterans Module to provide specialized incentive housing for the Veterans population.	Completed Mar 2020	100%
---	---	--------------------	------

4	Establish and populate specialized housing for female inmates, who are veterans. Status: OCSO is continuing to explore the use of dedicated space, but efforts have been slowed due to COVID.		10%
---	--	---	-----

5	Build and Populate the TAY and male Veterans specific housing modules and track the data necessary to show success of the concept and program. Status: The Emerging Youth program was established and populated in August 2021. The program curriculum is being facilitated by Inmate Services staff and various community-based agencies, which include Rancho Santiago Community College, Planned Parenthood, Working Wardrobes and Orange County Department of Education. The program will include discharge plans and all data is being collected and analyzed by UCI, including follow up after release. The male Veterans module was built in Mar 2020 and has been populated since and includes programming	Completed Jun 2022	100%
---	---	--------------------	------

	centered on Emotional Freedom developed by early participants in the program.		
6	<del>Evaluate the AB109 Module to determine the reduction in staff and inmate to inmate assaults to determine success of the program.</del> Status: No reportable actions taken at this time.		0%
<b>FY 2023-24</b>			
6	Explore and implement specialized housing where targeted programming and services would benefit individuals held in-custody. Status: Inmate Services has created an internal report that identifies all AB109 individuals in custody along with their PROXY score, which determines level of risk to reoffend, security classification code, housing location and sentence ending date. Correctional Programs is now determining best location to house these individuals for programming. A programming proposal has been completed and discussions have begun with Theo Lacy Command Staff on potential locations for the program.		60%
<b>Goal #3: Enhance Inmate Programming Services</b>			
Vision 2025 Target Date: June 30, 2025 (FY 2024-25) Lead Agency: Sheriff-Coroner Department			
<b>Action Items:</b>		<b>% Completed</b>	
<b>FY 2020-21</b>			
1	Expand the "All-In" program for male and female inmates who are at high risk to recidivate and are in custody for more than 8 weeks.	Completed Oct 2019	100%
<b>FY 2021-22</b>			
2	Explore the development of infrastructure to help capture data and processes associated with programs, specifically criminogenic, for high utilizers. Status: The RFP was issued to obtain tablets to facilitate inmate programming and services. This is still pending and anticipated to be completed by the end of summer and will link with the County's SOCDIS project, which went live with phase 2 on June 30, 2021. Delays were attributable to the COVID pandemic.		30%
3	Develop a case management program targeting high utilizers and other identified target groups beginning while in-custody through a minimum of one-year post-custody to ensure they are receiving complete wraparound services focused on successful reentry. Status: Inmate Service is currently providing case management to all inmates that have been identified as high risk to reoffend, who do not have an open mental health case, and have at least 30 days left on their sentence. Because of staffing levels, only individuals who score a 5 or 6 on the PROXY are receiving the individual case management. As part of this program, Inmate Services team has set a goal to meet with the individuals being case managed at least once every two weeks with every participant receiving an		80%

	<p>individual discharge plan. All client meetings are currently being tracked in the Inmate Services Assessment/Case Management system. In addition, Inmate Services has begun meeting with the MDT team to discuss obtaining consent and providing case management for a portion of high utilizers in the jails. The team has identified individuals who have been incarcerated four or more times in one year as a high utilizer. Inmate Services has created a sample list of high utilizers currently in custody and next steps include developing a case management model, tracking post release, and incorporating other county and community agencies to assist these high utilizers post release.</p>		
4	<p>Develop a reentry housing strategy with relevant county and community stakeholders.</p> <p>Status: No reportable actions taken at this time.</p>		0%
5	<p>Develop an educational and vocational program focused on assisting minimum security inmates achieve certifications in vocations that can be linked to jobs post-custody.</p> <p>Status: Inmate Services has created an enhanced vocational program with three separate tracks allowing individuals in custody to work with a case manager to determine which track they are best suited for. Individual will receive an assessment, aptitude test, in-custody programming and direct linkage to employers post release. Some of the educational components were implemented in June 2022. In addition, Inmate Services continues to develop a vocational program in custody linking the use of Oculus headsets and Chromebooks to provide various vocational training certificate programs. This would continue post release by team members from Orange County Workforce Solutions. The goal of the program is for the participants to become certified in a specific trade while in custody with placement into employment immediately upon release. The actual certificate programs to be offered are still being discussed. Inmate Services continues to actively secure employers in the community willing to hire justice involved individuals.</p>		70%
<b>FY 2022-23</b>			
6	<p>Data systems are shared whereby pertinent data points are collected and staff is directed on data analysis and reports. The data is used by case managers and other county departments for care coordination of inmates identified as high utilizers, mentally ill, SUD, co-occurring, or homeless.</p> <p>Status: The implementation of tablets is being pursued to provide the educational and vocational programs that will track and then provide pertinent data and incorporated with Phase 2 of SOCIDS. Additionally, the Corrections Cohort is being developed to serve those high utilizers who are booked into the jail system four or more times in one year.</p>		20%
7	<p>Continued expansion of the "All-In" program for males and females based on program success and demand.</p>		40%

	<p>Status: Due to COVID restrictions in the jails the “All In’ program has been delayed in expanding. This program was set to restart November 1 at Theo Lacy but was delayed due to COVID restrictions. The program is ready to go when the restrictions are lifted and will have a men and women’s group. An additional “All In” program is also set to begin for men at the Central Jail Complex. It is anticipated that each group will have 15 participants and the program will take place 5 days a week for 8 weeks.</p>		
8	<p>Implement case management program for high utilizers and other identified targeted groups.</p> <p>Status: Inmate Service is currently providing case management to male and female inmates that have been identified as high risk to reoffend, who do not have an open mental health case, and have at least 30 days left on their sentence. Because of staffing levels, only individuals who score a 5 or 6 on the PROXY are receiving the individual case management. As part of this program, Inmate Services team has set a goal to meet with the individuals being case managed at least once every two weeks with every participant receiving an individual discharge plan. All client meetings are currently being tracked in the Inmate Services Assessment/Case Management system. Inmate Services has begun meeting with the MDT team to discuss obtaining consent and providing case management for a portion of high utilizers in the jails. The team has identified individuals who have been incarcerated four or more times in one year as a high utilizer. Inmate Services has created a sample list of high utilizers currently in custody and next steps include developing a case management model, tracking post release, and incorporating other county and community agencies to assist these high utilizers post release.</p>		40%
9	<p>Implement and maintain the reentry housing strategy with the understanding that it may evolve with the countywide housing strategy.</p> <p>Status: No reportable actions taken at this time.</p>		30%
10	<p>Implement and maintain educational and vocational program which could include procurement of equipment, identifying and remodeling available space as needed, recruiting instructors, developing relationships with private companies to hire post-custody, recruiting inmate participants.</p> <p>Status: Inmate Services is currently working with Santiago Community College to incorporate new vocational certificate-based programs for the Fall 2023 semester. Inmate Services is also working with other existing community-based organizations to start new vocational programs in the jails and meeting with local employers in the community to establish a pool of employers willing to work with justice involved individuals.</p>		30%






<b>FY 2023-24</b>		
No Action Items		
<b>FY 2024-25</b>		
11	Revisit and improve the reentry housing strategy based on needs and County housing strategy. Status: No reportable actions taken at this time.	0%
12	Evaluate educational and vocational programs to determine performance and identify improvements and /or experiences. Status: No reportable actions taken at this time.	0%

**PILLAR #4: REENTRY**

**Key:**      **Completed:**       **In Progress:**       **Challenged:** 



**Goal #1:** Analyze Existing Resources and Services to Identify Gaps and Needs for a Coordinated Reentry System.

Vision 2025 Target Date: [June 30, 2020 \(FY 2019-20\)](#)  
Lead Agency: [County Executive Office & Probation](#)

Action Items:	% Completed
<b>FY 2019-20</b>	
1      Inventory services/programs currently available within the County and through community providers for each different subset of individuals released from County Jail.	 Completed Dec 2019      100%
2      Identify services/programs needed post-custody but not available or not accessible.	 Completed Mar 2020      100%
3      Identify current in-custody programs and map resources identified post-custody to ensure continuity of treatments/programs.	 Completed Mar 2020      100%



**Goal #2:** Develop a Comprehensive Plan for a Coordinated Reentry System for Successful Re-Integration

Vision 2025 Target Date: [June 30, 2022 \(FY 2021-22\)](#)  
Lead Agency: [County Executive Office & Probation](#)

Action Items:	% Completed
<b>FY 2020-21</b>	
1      Establish a subgroup of stakeholders to provide input on the services and processes to put in place and direction needed to be taken.	 Completed Sep 2020      100%
2      Establish a process for individuals to obtain needed identification, public assistance, and Medi-Cal benefits upon reentry.	 Completed Mar 2021      100%

FY 2021-22			
3	<p>Coordinate the assessment tools utilized in/post-custody and the sharing of information to provide the most appropriate level of care coordination or services for the individual. Potential use of a universal consent form for release of information.</p> <p>Status: An inventory of identified assessments has been completed and consolidated to identify repetitive data collected. The implementation of SOCDIS incorporated a client care plan and outcomes report to monitor progress and ensuring individuals are getting where they need to be, and their case manager understands their needs.</p>		50%
4	<p>Develop an implementation timeline that includes projected capacity and services utilizing an approach to phase-in identified existing and available services and providers for reentry services. Determine preliminary reentry services to establish to meet the needs of high risk or high utilizing individuals.</p> <p>Status: The Reentry Working Group established a smaller group to develop project specific details, services and timelines. Current projects being planned include a Reentry Resource Center in South County, modifications required for YGC, establishing a transportation service, and workforce reentry program at an existing County property. All plans include completion dates in line with the 2025 Vision.</p>		70%
5	<p>Identify and assess potential sites <a href="#">for Reentry Service Centers throughout the County</a> and providers to meet projected needs to implement programs/services <a href="#">at the Reentry Services Centers and planned Coordinated Reentry Center, including transportation and workforce readiness.</a></p> <p>Status: The proposed plan to repurpose existing County facilities is still being worked through and is dependent on capital projects being planned at the Juvenile Corrections facilities. The use of the resource services models is also being explored to address immediate needs until this facility is established. An existing County facility has been identified as a potential Reentry Resource Center with minimal modifications anticipated. OCPW will assess and provide an estimate in the coming weeks. The Reentry Resource Center will provide assessments of justice involved individuals to determine what their basic and overall needs are and assist with navigation to other available resources throughout the County.</p>		60%
FY 2022-23			
6	<p>Establish transportation services for individuals released from County Jail to services, day reporting centers, or other linked services.</p> <p>Status: The need for transportation services was identified early in the project development process. Since then, some contracts exist to provide this service and some case management provides linkages</p>		30%



	to these services. Project Kinship has been identified as currently providing some transportation services. A related RFQ/RFP is in process by HCA that will include transportation as a need for the County.		
7	Establish necessary agreements to rehabilitate or procure the needed facilities and/or services. Status: No reportable actions taken at this time.		0%
8	Collaborate with other providers of reentry services to coordinate services for clients. Status: Inmate Services continues to collaborate with a variety of County and community-based agencies to coordinate immediate post release services. Some of the agency collaborations include Probation, Public Defender, Working Wardrobes, Orange County Department of Education, Rancho Santiago Community College, Tierney Center, Department of Veteran Affairs, OC Community Action Partners Alliance and a number of Residential Recovery providers. Once certain projects are determined, information will be shared, and input sought with those organizations involved with assisting the same population. Currently, the County continues to be involved in collaboration and informational meetings typically held by the community partners and our vision is shared.		50%
9	Create or identify an existing resource that includes a current and maintained repository or uniformly shared resource where county staff can access/search as needed or is accessible by individuals or their families to facilitate their return into the community. Status: An existing resource has been identified that allows referrals and linkages to be made online that also includes tracks outcomes and performances of providers involved. This is currently being researched further with a potential pilot starting in the early FY 2022-23. In addition, OC Navigator launched and is a very intuitive and comprehensive tool for system navigation for all residents of Orange County.		20%
<b>Goal #3: Implement Communication Strategy</b>			
Vision 2025 Target Date: June 30, 2022 (FY 2021-22)			
Lead Agency: County Executive Office & Probation			
<b>Action Items:</b>			<b>% Completed</b>
<b>FY 2020-21</b>			
No Action Items			
<b>FY 2021-22</b>			
No Action Items			

FY 2022-23		
1	<p>Create an informational campaign targeting <b>external stakeholders, community and</b> individuals involved in the criminal justice system of the reentry services available.</p> <p>Status: A dedicated one-click link to OC CARES is being established through the County's website as well as a planned informational literature and infographics being developed for distribution to cities and local law enforcement agencies focusing on the intent and the efforts made by the County. Plans are being developed to create a video that may be looped in the jails specific on options post-release and how to access them.</p>	<div style="display: flex; align-items: center;"> <div style="width: 20px; height: 20px; background-color: yellow; margin-right: 5px;"></div> <div style="border: 1px solid black; width: 100px; height: 20px; margin-right: 5px;"></div> <div style="margin-left: 20px;">20%</div> </div>
2	<p>Identify and coordinate the use of the various navigators and peer mentors currently utilized in the system to ensure consistency in services, information, and reduce redundancy in services.</p> <p>Status: Navigators are being utilized as part of the discharge planning process and by the County's contracted reentry provider for individuals released with mild to moderate mental illness. Contracted services are being expanded to include individuals with any health issues. Further coordination of services is anticipated with the Office of Care Coordination in its new role.</p>	<div style="display: flex; align-items: center;"> <div style="width: 20px; height: 20px; background-color: yellow; margin-right: 5px;"></div> <div style="width: 20px; height: 20px; background-color: yellow; margin-right: 5px;"></div> <div style="border: 1px solid black; width: 100px; height: 20px; margin-right: 5px;"></div> <div style="margin-left: 20px;">40%</div> </div>
<b>Goal #4: Establish Ongoing Oversight</b>		
<p>Vision 2025 Target Date: <b>June 30, 2022 (FY 2021-22)</b></p> <p>Lead Agency: <b>County Executive Office &amp; Probation</b></p>		
<b>Action Items:</b>		<b>% Completed</b>
<b>FY 2020-21</b>		
No Action Items		
<b>FY 2021-22</b>		
No Action Items		
<b>FY 2022-23</b>		
No Action Items		
<b>FY 2023-24</b>		
1	<p>Establish a routine meeting schedule for all partners to provide updates, ensure needs are being met, address challenges, and provide input as appropriate.</p> <p>Status: No reportable actions taken at this time.</p>	<div style="display: flex; align-items: center;"> <div style="border: 1px solid black; width: 100px; height: 20px; margin-right: 5px;"></div> <div style="margin-left: 20px;">0%</div> </div>

## PILLAR #5: JUVENILES & TRANSITIONAL AGE YOUTH

**Key:**      **Completed:** ■      **In Progress:** ■      **Challenged:** ■

### PREVENTION

**Goal #1: Establish and maintain a community-involved outreach and prevention program to address juvenile and TAY mental illness and substance use prevention and intervention.**

Vision 2025 Target Date:    [June 30, 2025 \(FY 2024-25\)](#)

Lead Agency:    [Health Care Agency & Probation Department](#)

<b>Action Items:</b>	<b>% Completed</b>
----------------------	--------------------

#### FY 2019-20

No Action Items




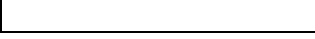
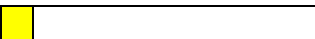
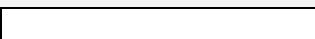
#### FY 2020-21

1	Identify and create an inventory of available County resources and referral services for this population and provide information to the public in an easy-to-access format.		
	a. Create a list of County resources for individuals experiencing a BH crisis.	Completed Oct 2019	100%
	b. Ensure County public awareness & informational strategies are effective through surveys including items specific for the juvenile and TAY populations.	Completed Mar 2021	100%
	c. Explore the use of parent-partners to help de-stigmatize mental illness and provide support for parents with children experiencing mental illness.	Completed Oct 2019	100%




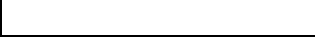

#### FY 2021-22

2	Analyze, assess, and establish needed services and resources to address mental health and substance use issues prior to entering the juvenile delinquency system.		
	a. Expand BH awareness and resources present in schools.	Completed Jun 2021	100%
	b. Establish adolescent crisis stabilization unit at the Be Well North Campus	Completed Mar 2021	100%
	c. Establish partnerships with agencies and organizations involved at various points of engagement in the Community Corrections System of Care and establish routine meetings to ensure identified barriers are addressed, general understanding, address issues proactively, and support countywide efforts <i>Status: No reportable actions taken at this time.</i>		0%
3	Establish a comprehensive prevention and diversion program for juveniles aged Pre-K to 12 (SB 439 population)		
	a. Identify the factors and/or criteria that contribute to a higher risk of being involved in the juvenile justice system. <i>Status: No reportable actions taken at this time.</i>		0%




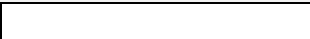
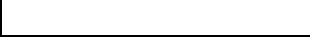
	b. Identify and prioritize the gaps in programs or services specific to this population of youth Status: Steps have been identified to create an inventory of programs and services, including those offered by law enforcement entities and then work collaboratively to establish a uniform and consistent plan for this population.	<div style="width: 10%; height: 10px; background-color: yellow;"></div>	10%
	c. Develop and implement programming to address and provide a family support system Status: No reportable actions taken at this time.	<div style="width: 0%; height: 10px; background-color: white;"></div>	0%
	d. Develop and implement programming specific for the youth identified as at risk to enter the juvenile justice or criminal justice systems. Status: No reportable actions taken at this time.	<div style="width: 0%; height: 10px; background-color: white;"></div>	0%
<b>FY 2022-23</b>			
4	Identify and establish consistency among the programs and services provided by law enforcement agencies targeting the youth and TAY populations to prevent them from entering the juvenile justice system. Status: No reportable actions taken at this time.	<div style="width: 0%; height: 10px; background-color: white;"></div>	0%
<b>FY 2023-24</b>			
5	Collaborate with Be Well stakeholders to ensure youth programming is addressed and implemented with Be Well South and other planned facilities, as appropriate. Status: No reportable actions taken at this time.	<div style="width: 0%; height: 10px; background-color: white;"></div>	0%
<b>COURTS:</b>			
<b>Goal #2: Analyze the need to expand the Juvenile Specialty Courts and implement as appropriate.</b>			
Vision 2025 Target Date: June 30, 2025 (FY 2024-25) Lead Agency: County Executive Office & OC Courts			
<b>Action Items:</b>		<b>% Completed</b>	
<b>FY 2019-20</b>			
No Action Items			
<b>FY 2020-21</b>			
1	Identify each program and service offered at each Juvenile Specialty Court, the capacity served or available to serve, and any gaps to address.	<div style="width: 100%; height: 10px; background-color: green;"></div> Completed Mar 2020	100%
2	Analyze the data and the current programs to see if demand exists for a new Juvenile Specialty Court	<div style="width: 100%; height: 10px; background-color: green;"></div> Completed Jun 2021	100%

FY 2021-22		
3	<p>Develop a process to track, aggregate and analyze data from the Courts and County partners to determine the number of juvenile offenders who would qualify for the Specialty Court process but are unable due to capacity issues or other reasons.</p> <p>Status: Efforts are to focus on analyzing the juvenile and applicable TAY populations to determine approximate capacity needed if the program were to include all eligible offenders and analyze the data to see if there is a need for a new program or service.</p>	 50%
4	<p>Determine the priority to expand or establish a Juvenile Specialty Court, capacity needed, and a phased plan to meet needs by 2025.</p> <p>Status: Expansions have been done using existing space to establish the Crossover Youth Court (CYC) in March 2022, which is a small specialty court dealing with youth who are both dependents on the child welfare side, and delinquents (or wards) on the juvenile justice side. In addition, the population is being assessed for an additional priority for a Family Treatment Court.</p>	 50%
5	<p>Analyze overall space needs to accommodate expansion of Juvenile Specialty Courts, support services, and identified facility needs.</p> <p>Status: No reportable actions taken at this time.</p>	 0%
6	<p>Align any planned expansion/new services with any physical relocation or expansion to develop a detailed, phased plan to meet all needs by 2025.</p> <p>Status: No reportable actions taken at this time.</p>	 0%
7	<p>Identify county resources to meet current and anticipated demands of the Juvenile Specialty Courts and develop a phased staffing plan aligned with the expansion to meet all needs by 2025.</p> <p>Status: The planning for the new Family Treatment Court may include staffing from SSA, HCA, and Probation.</p>	 10%
FY 2022-23		
No Action Items		
FY 2023-24		
No Action Items		
FY 2024-25		
8	<p>Implement first phase of expansion of courts or services supported by County and Court.</p> <p>Status: No reportable actions taken at this time.</p>	 0%

IN-CUSTODY:		
Goal #3: Analyze and enhance programming available to detained youths to address identified gaps or needs.		
Vision 2025 Target Date: June 30, 2025 (FY 2024-25)		
Lead Agency: Health Care Agency & Probation Department		
Action Items:	% Completed	
<b>FY 2019-20</b>		
No Action Items		
<b>FY 2020-21</b>		
1	Explore remediation services for in-custody youth who are pending competency proceedings.	Completed Sep 2020 100%
<b>FY 2021-22</b>		
2	Implement coordinated remediation services for in-custody youth who are pending competency proceedings. Status: Probation has worked with the juvenile court and a provider has been identified. Current efforts are focused on establishing the needed contract and identifying individuals to be included.	90%
3	Create an inventory of all existing programs provided at all juvenile facilities.	Completed Sep 2021 100%
<b>FY 2022-23</b>		
4	Work with stakeholders to identify best practices and evidence-based interventions and analyze for feasibility or applicability to population. Status: With the implementation of Juvenile Realignment, Probation is analyzing its programming and services and looking to implement programs specific for the new population that will also benefit all residents in the juvenile facilities.	50%
5	Establish housing suitable for populations and their specific needs. (SB 823) Status: Probation is working within the Implementation Plan submitted by the SB 823 Subcommittee to determine how to best use their facilities to accommodate the new population.	30%
<b>FY 2023-24</b>		
6	Establish robust programming to address the needs of the youth and TAY populations focusing on life and social skills, self-sufficiency, and other relevant reentry-type programming that links seamlessly with services available upon release. Status: No reportable actions taken at this time.	0%

7	<p>Establish vocational based programming to address job readiness for youth and TAY populations that link to similar reentry programming to encourage engagement and completion of the programs.</p> <p>Status: The construction of the multi-Purpose facility at Juvenile Hall is almost completed and includes several areas to be used for job readiness including prep kitchen and automotive services. A virtual training program is currently being piloted outside of the Hall but may be incorporated if deemed successful.</p>		30%
<b>FY 2024-25</b>			
8	<p>Ensure programs are effective and that staffing levels are adequate to achieve maximum impact. Make adjustments as necessary.</p> <p>Status: No reportable actions taken at this time.</p>		0%
<b>Reentry:</b>			
<b>Goal #4: Establish a coordinated reentry system for the juvenile and TAY population</b>			
<p>Vision 2025 Target Date: <a href="#">June 30, 2024 (FY 2023-24)</a></p> <p>Lead Agency: <a href="#">Health Care Agency &amp; Probation Department</a></p>			
<b>Action Items:</b>		<b>% Completed</b>	
<b>FY 2019-20</b>			
No Action Items			
<b>FY 2020-21</b>			
No Action Items			
<b>FY 2021-22</b>			
No Action Items			
<b>FY 2022-23</b>			
1	Address the need for housing upon release from juvenile facility		
a.	<p>Complete an inventory of available housing options and determine the demand for TAY with BH issues or who are CSEC.</p> <p>Status: Inventories of available housing options that include SUD residential treatment and shelters are maintained by HCA. In addition, HCA worked with Covenant House California to develop an emergency shelter specifically for the TAY population that will serve as a 25-30 bed emergency housing shelter and provide shelter to approximately 150 TAY experiencing homelessness annually. OCCR provides housing vouchers and coordinates with HCA to maintain an inventory of permanent supportive housing. Individuals aged 18 or older have access to all resources available to the adult populations.</p>		90%
b.	<p>Develop and implement a housing strategy specific for these populations.</p> <p>Status: No reportable actions taken at this time.</p>		0%
c.	<p>Identify and develop a strategy to increase the number of homes in Orange County for placement of youth with mental illness, SUD, or CSEC, which are hard to place.</p> <p>Status: No reportable actions taken at this time.</p>		0%



	<p>d. Identify and obtain, within 10%, of the number of SUD residential treatment beds in Orange County for this population to significantly reduce or eliminate associated waitlists.  Status: New contract was established, effective 1/7/22, for adolescent residential treatment beds in OC for females 12-18. If this contract is successful, the provider is interested in opening another facility for adolescent males. This new facility also includes Withdrawal Management and MAT services. There are no waitlists and when there is a capacity issue, youth are also accepted at a SUD program in San Diego County and while youth are waiting, they can receive Intensive Outpatient Treatment.</p>		70%
2	<p>Analyze the needed services/programs identified for youths in the community, specifically upon release, and address capacity issues and gaps identified.</p>		
	<p>a. Explore the dedication of a team of peer mentors that works with the juveniles from in-custody to post-custody across juvenile custody facilities.  Status: HCA analyzed and confirmed the use of Peer Partners as the best suited model to follow the youth through the system of care to ensure linkages to needed services. Additional Peer Partner staff are needed to ensure sufficient availability for the population. A total of 8 has been the identified need and currently, there are four and this allows coverage for only those with the highest levels of needs.</p>		80%
	<p>b. Create an implementation plan outlining the number of positions needed and addresses the expansion in phases, justification for the expansion, and impacts as a result of the staff expansion.  Status: HCA is evaluating the number of positions that would be needed to provide enhanced SUD programming to all youth in Juvenile Hall and the camps; it is estimated that 4 additional staff (2 BHC, and 2 CADAC) would be needed.</p>		10%
<b>FY 2023-24</b>			
3	<p>Establish programming that compliments or continues programs and services offered to youth and TAY population while detained and ensure warm hand offs to post-release services, which should focus on life and social skills, self-sufficiency, and other relevant reentry-type programming  Status: No reportable actions taken at this time.</p>		0%
4	<p>Establish a post-release vocational and job readiness program the youth and TAY populations that compliment or continue programs and services received while detained and ensure warm hand offs to providers.  Status: A virtual training program was established near Juvenile Hall as a pilot program. If deemed successful, it may be recreated within the juvenile facility as well.</p>		0%



**Goal #5: Establish a Juvenile Campus to meet current and anticipated future needs.**

Vision 2025 Target Date: June 30, 2025 (FY 2024-54)

Lead Agency: Probation Department

Action Items:		% Completed	
<b>FY 2019-20</b>			
No Action Items			
<b>FY 2020-21</b>			
No Action Items			
<b>FY 2021-22</b>			
No Action Items			
<b>FY 2022-23</b>			
1	Analyze existing juvenile facilities for needed modifications to meet needs/programming identified. Status: OCPW engaged an A&E firm who assessed the existing buildings at the current Juvenile Hall campus and worked with identified stakeholders on the desired programming to incorporate into the new campus plans. The new Youth Transition Center is still in the planning phases.	<div style="width: 60%; background-color: yellow; border: 1px solid black;"></div>	60%
2	Create a timeline for funding and facility work to implement plan and tie to operational plans for the facilities. Status: No reportable actions taken at this time.	<div style="width: 0%; background-color: yellow; border: 1px solid black;"></div>	0%
<b>FY 2023-24</b>			
3	Begin to phase in construction to address the most immediate needs and minimize disruption in programming. Status: No reportable actions taken at this time.	<div style="width: 0%; background-color: yellow; border: 1px solid black;"></div>	0%
<b>FY 2024-25</b>			
4	Establish new programming identified and performance indicators to measure effectiveness. Status: No reportable actions taken at this time.	<div style="width: 0%; background-color: yellow; border: 1px solid black;"></div>	0%
5	Establish a communication strategy for youths and families involved in the juvenile delinquency system to ensure all are aware of the services available and how to access them. Status: No reportable actions taken at this time.	<div style="width: 0%; background-color: yellow; border: 1px solid black;"></div>	0%