

PUBLIC AGENCIES

Social Services Agency (SSA) – CalFresh, Medi-Cal, CalWORKS and General Relief (GR)

Garden Grove Office

12912 Brookhurst Street, Suite 100
Garden Grove, CA 92840

Cypress Office

6100 Chip Ave.
Cypress, CA 90630

Santa Ana Office

1928 South Grand Avenue, Building B
Santa Ana, CA 92705
www.mybenefitscalwin.org

Hours: **MON – FRI 8 AM – 5 PM**

SSA Call Center

Toll Free number: (800)281-9799

Hours: **MON – FRI 6:30 AM – 8 PM**
SAT 7 AM – 4:30 PM

GR Info:

ssa.ocgov.com/calfresh/apply/general

Social Security Administration

Garden Grove Office 11900

Gilbert Street Garden
Grove, CA 92841 Phone:
877-669-3115

Santa Ana Office

1851 E. First Street, Fifth Floor, Suite 500
Santa Ana, CA 92705
Phone: 888-366-6146

Hours: **MON, TUE, THURS, FRI 9 AM – 4 PM**
WED 9 AM – 12 PM

EMPLOYMENT SERVICES

One-Stop Center

7077 Orangewood Avenue, Suite 220
Garden Grove, CA 92841
Phone: 714-241-4900
www.oconestop.com

Hours: **MON – FRI 8 AM – 5 PM**

Provides individualized job search assistance and career services.

Santa Ana WORK Center

801 West Civic Center Drive
Suite 200 Santa Ana, CA 92701
Phone: 714-565-2600

www.santaanaworkcenter.org

Hours: **MON – FRI 7:30 AM – 4 PM**

Provides comprehensive career services for individuals who need assistance with employability skills.

EMPLOYMENT SERVICES

Chrysalis

290 S. Anaheim Blvd.
Anaheim, CA. 92805
Phone: 714-204-3000
www.changelives.org

Hours: **MON – FRI 8 AM – 4 PM**

Provides a range of virtual services to support clients in finding employment and job training.

COMMUNITY HEALTH CLINICS

Serve the People

1206 E. 17th Street, Suite 101
Santa Ana, CA 92701
Phone: 714-352-2911
www.serve-the-people.com

Hours: **TUE – SAT 8:30 AM – 3:30 PM**

Provides primary care, dentistry services and vision screening.

Share Our Selves

1550 Superior Avenue
Costa Mesa, CA 92627
Phone: 949-270-2100

Hours: **MON – FRI 8 AM – 7 PM**

Provides primary care services and specialty care to established patients.

UCI Medical Center – Medical Clinic

800 N. Main Street Santa
Ana, CA 92701 Phone:
657-282-6355

New Patient Line: 888-456-7002

Hours: **MON – FRI 8 AM – 5 PM**

MENTAL HEALTH AND RECOVERY SERVICES

OC Health Care Agency (HCA) OC Links

Phone: 855-OC Links/855-625-4657

For Live Chat: www.ochealthinfo.com/oclinks

Hours: **24/7**

OC Links is an entry point for OC Health Care Agency's Mental Health and Recovery Services. Call or online chat for mental health and substance use information, referral and linkage, screening, crisis response, and homeless outreach.

HCA Outreach & Engagement

Phone: 800-364-2221

Hours: **MON – FRI 8 AM – 5 PM**

The HCA Behavioral Health Services Outreach and Engagement team reaches out to individuals who are at risk or struggling with homelessness, mental health, and/or substance use problems.

SOUP KITCHENS & FOOD PANTRIES

Southwest Community Center

1601 W. Second Street
Santa Ana, CA 92703
Phone: 714-547-4073

Hot Meals To-Go: **MON – SUN 12 PM – 1 PM**

First Presbyterian Church of Garden Grove Shower Plus Ministry

11832 Euclid Street
Garden Grove, CA 92840
Phone: 714-534-2269

Breakfast: **TUE and THUR 6 AM – 10 AM**
Hot meal and shower (last shower at 9:40 AM).

Someone Cares Soup Kitchen

720 W. 19th Street
Costa Mesa, CA 92627
Phone: 949-548-8861

Breakfast: **SAT – SUN 9 AM – 11 AM**

Lunch: **MON - FRI 12 PM – 3 PM**

Welcome Home Ministry

18225 Bushard Street
Fountain Valley, CA 92708
Phone: 714-962-2593

Hours: **SAT 6 AM – 12 PM**

Offers hot meal, shower, clothes, laundry facility, and haircuts.

We Care of Los Alamitos

3788 Cerritos Avenue
Los Alamitos, CA 90720
Phone: 562-598-9790

Hours: **TUE, THUR, FRI 10 AM – 2:30 PM**

Provides perishable and non-perishable groceries.

VETERAN SERVICES

OC Health Care

Agency OC4Vets

1300 S. Grand Ave., Building B
Santa Ana, CA 92705
Phone: 714-480-6476

Hours: **MON – FRI 8 AM – 5 PM**

Services are aimed at assisting military veterans and their families become aware of and to access needed community and behavioral health services.

VETERAN SERVICES

OC Veterans Service Office

1300 S. Grand Ave., Building B 2nd Floor
Santa Ana, CA 92705
Phone: 714-480-6555

Hours: **MON, WED – FRI 8 AM – 4 PM**
TUE 9:30 AM – 4 PM

Provides assistance to veterans and their dependents or survivors in obtaining benefits from the VA.

VA Community Resource and Referral Center (CRRC)

888 W. Santa Ana Blvd., Suite 150
Santa Ana, CA 92701
Phone: 844-838-8300

Hours: **MON – FRI 8 AM – 4 PM**

Provides homeless veterans assistance with house placement and accessing VA healthcare and benefits.

Volunteers of America

2100 N. Broadway, Suite 300
Santa Ana, CA 92705
Phone: 714-426-9834
Phone: 949-486-8525

Hours: **MON – FRI 8 AM – 4:30 PM**

Offers financial and supportive services to veterans who are without housing or at-risk of homelessness including rental assistance, case management, and financial planning. Offers peer-to-peer support to veterans and activity duty military in connecting to needed resources.

1736 Family Crisis Center

888 W. Santa Ana Blvd., Suite 200
Santa Ana, CA 92701
Phone: 424-772-5668

Hours: **MON – FRI 8 AM – 4 PM**

Offers financial and supportive services to veterans who are without housing or at-risk of homelessness including rental assistance, case management, and financial planning.

DOMESTIC VIOLENCE RESOURCES

Women's Transitional Living Center

Phone: 877-531-5522

Wtlc.org

Offers emergency shelter or emergency relocation services, personal empowerment program and counseling for survivors.

Human Options

Phone: 877-854-3594

Humanoptions.org

Offers emergency safety house, crisis intervention, counseling, legal advocacy, support and education, and parenting classes for survivors.

Interval House

Phone: 714-891-8121

www.intervalhouse.org

Provides emergency shelter, transitional housing, rapid rehousing, support and education for survivors.

Laura's House

Phone: 866-498-1511

www.laurashouse.org

Emergency shelter, legal advocacy, therapeutic counseling, education and supportive services to survivors.

LEGAL SERVICES

Orange County Bar Association

Phone: 949-440-6747

Hours: **MON – FRI** **8:30 AM – 5 PM**

Affordable legal assistance, lawyer referral and information service.

Legal Aid Society of Orange County

2101 N. Tustin Avenue

Santa Ana, CA 92705

Phone: 714-571-5204

Hours: **MON – FRI** **9 AM – 5 PM**

Provides lawyer referrals, expungement clinics, legal advice, counseling & representation on civil matters.

FAMILY RESOURCE CENTERS

There are 15 FaCT Family Resource Centers in the County of Orange that offer services to support and strengthen families, help promote child development, promote family bonding and reunifications, and support adoptions. To learn more about FaCT Family Resource Centers services and the location nearest you visit www.FaCToc.org.

EMERGENCY SHELTER – INDIVIDUALS

Costa Mesa Bridge Shelter

*By Referral Only

Referral Phone: 714-836-7188 ext. 222

The City of Costa Mesa's in-reach team, along with staff from Mercy House, work diligently to provide services to the City's shelter. The shelter provides wrap around case management services with the goal of finding housing.

Huntington Beach Navigation Center

*By Referral Only

Referral Phone: 714-536-5576

A low barrier emergency shelter that provides a safe and secure environment for those seeking essential services.

Tustin Temporary Emergency Shelter

*Referrals by Tustin Police

Department only

(714)573-3200

24-hour emergency shelter for individuals and families with ties to the City of Tustin who are experiencing homelessness. With a focus on self-sufficiency.

Yale Navigation Center

*By Referral Only

Referral Information: 714-785-9889

Serves up to 425 individuals experiencing homelessness to provide emergency shelter and wrap around supportive services to improve their overall health and stability.

SHELTER & HOUSING – FAMILIES

HomeAid Family Care Center

Phone: 714-263-1449

Hours: **MON, WED, SAT** **3 PM – 6 PM**

Phone line open when beds are available.

Provides emergency shelter to homeless families with one minor child. Maximum stay is 45 days out of every 4 months.

Illumination Foundation Emergency Shelter

Phone: 714-507-2459

Intake Hours: **MON, WED – FRI** **9 AM – 5 PM**

Provides emergency housing for families with one minor child or who are pregnant and currently without housing.

Serving People In Need

Phone: 714-751-1101 ext. 14 or 17

Hours: **MON – FRI** **8:30 AM – 5 PM**

Provides move-in cost to people with minor children, case management and support services.

HELP & EMERGENCY HOTLINES

Adult Protective Services 800-451-5155

Alcoholics Anonymous 714-773-4357

Child Abuse Registry 800-207-4464

Domestic Violence – National 800-799-7233

Fair Housing Foundation 800-446-3247

Narcotics Anonymous 800-333-3610

714-590-2388

National Sexual Assault Hotline 800-656-4673

OC Health Care Agency - OC WarmLine

Hours: **24/7** 877-910-WARM (9276)

Provides telephone support service for anyone who has concerns about mental health, substance use, is lonely or needs information.

National Suicide Prevention Lifeline

Hours: **24/7** 800-273-TALK (8255)

Provides immediate, Confidential over-the-phone suicide prevention services to anyone who is in crisis or experiencing suicidal thoughts.

Trevor Project: Suicide Prevention for LGBT

Hours: **27/7** 866-488-7386

Providing information & support to LGBTQ young people 24/7, all year round.

2-1-1 Orange County 211 or 888-600-4357

COVID-19 RESOURCES

CA COVID-19 Rent Relief 833-687-0967

Phone: 833-430-2122

The CA COVID-19 Rent Relief program ended in April 2020 however, the rent relief hotline is open for questions.

OC COVID-19 Hotline

Phone: 714-567-6246

Hours: **MON-FRI** **8 AM to 5 PM**

The OC COVID-19 Hotline is available to answer questions about vaccine-related issues, including booking appointments, or assistance with transportation.

Pocket Guide Resource Directory for Central Service Planning Area (SPA)



Central SPA includes:

Costa Mesa, Fountain Valley, Garden Grove, Huntington Beach, Midway City, Newport Beach, Santa Ana, Seal Beach, Tustin and Westminster