

# Orange County Homeless Provider Forum November 10, 2022

## Welcome and Introductions

Soledad Rivera, Families Together Orange County

#### Agenda Item #1

#### Welcome!

- Meeting Agenda Overview
  - Welcome and Introductions
  - 2. Training: Overdose Recognition & Response Training (ORRT)
  - 3. Coordinated Entry System (CES) Overview and Updates
  - 4. Continuum of Care (CoC) Updates
  - Announcements
  - 6. Closing Remarks and Questions
  - 7. Networking

#### Agenda Item #1

#### **Introductions**

- Those in attendance are invited to introduce themselves.
- Please share your:
  - 1. Name
  - 2. Title or Role
  - 3. Agency or Affiliation

# Overdose Recognition and Response Training (ORRT)

Aimee Dunkle, Executive Director,
Solace Foundation

# Naloxone Distribution and Education Program

The Solace Foundation of Orange County

- Established 2015
- Distributed 46,000 doses
- ➤ Recorded over 2,427 reversals
- First Naloxone Distribution Program in OC
- > 501(c)(3) run entirely on donations

## In Loving Memory of Benjamin Dunkle 1/28/92 – 10/18/12



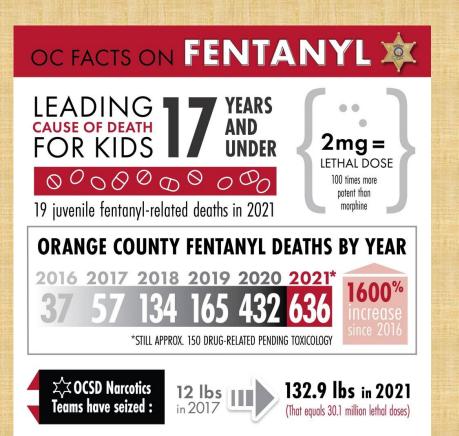


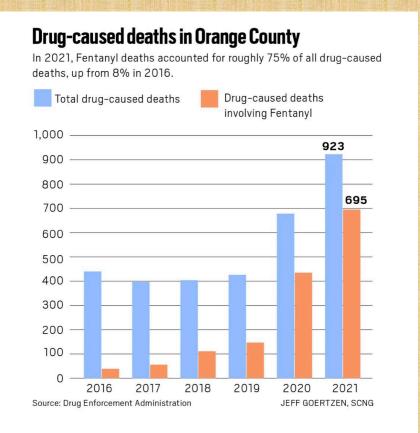
#### Opioid Overdose Deaths Orange County 1999 - 2020

Year	Deaths	Crude Rate	Age Adjusted Rate	
1999	192	6.8	6.7	
2000	110	3.9	4.0	
2001	20	0.7	0.7	
2002	193	6.6	6.7	
2003	189	6.5	6.5	
2004	200	6.8	6.7	
2005	201	6.8	6.8	
2006	214	7.3	7.1	
2007	239	8.2	7.9	
2008	281	9.5	9.2	
2009	290	9.7	9.4	
2010	270	9.0	8.7	
2011	281	9.2	8.8	
2012	259	8.4	8.0	
2013	297	9.5	9.1	
2014	306	9.7	9.3	
2015	298	9.4	8.8	
2016	336	10.6	9.9	
2017	304	9.5	9.0	
2018	325	10.2	9.7	
2019	324	10.2	9.7	
2020	579	18.3	17.9	

Source: CDC, National Center for Health Statistics

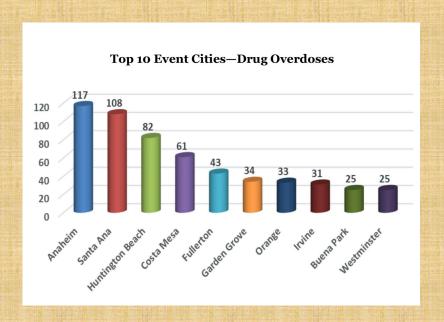
#### The Fentanyl Crisis

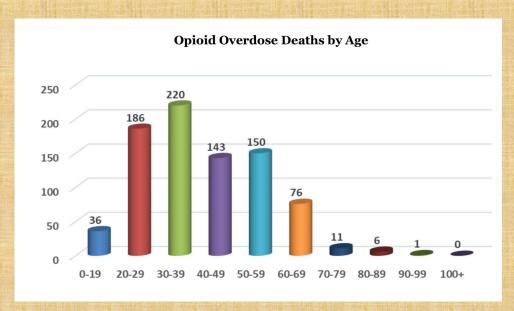




Source: OC Sheriff

#### The Fentanyl Crisis





Source: Orange County Coroner

#### And a Boatload of Other Stuff



- From the San Diego County ME office
  - •Not Oxycodone, but:

Fentanyl

Fluoroisobutyrylfentanyl

Butyrylfentanyl

Methamphetamine

Chloroethcathinone

alpha-PPP

Deschloroketamine

Cocaine

Levamisole

Caffeine

Lidocaine

Carbamazepine

TH-PVP

U-47700

4-ANPP

Diclazepam

Flubromazepam

Etizolam

Deschloroetizolam

Dibutylone



#### **Xylazine – animal sedative**







THE PREPRINT SERVER FOR HEALTH SCIENCES

Xylazine Spreads Across the US:A Growing
Component of the Increasingly Synthetic and Polysubstance
Overdose Crisis

Joseph Friedman, Fernando Montero Castillo, Phillippe Bourgois, Rafik Wahbi, Daniel Dye, David Goodman-Meza, Chelsea Shover

doi: https://doi.org/10.1101/2021.09.20.21263680

DEA says "rainbow" fentanyl pills are being marketed to children. Experts say that's nonsense.

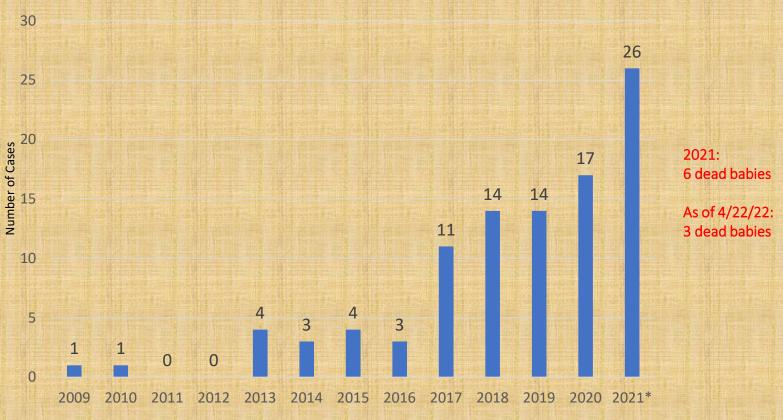


salon.com

DEA fear-mongering about "rainbow" fentanyl being sold to kids: expert The DEA is warning that colorful fentanyl is being marketed to kids. Drug experts say that's not happening.

Image Credit: salon.com

#### Congenital Syphilis Cases 2009-2021\* in Orange County



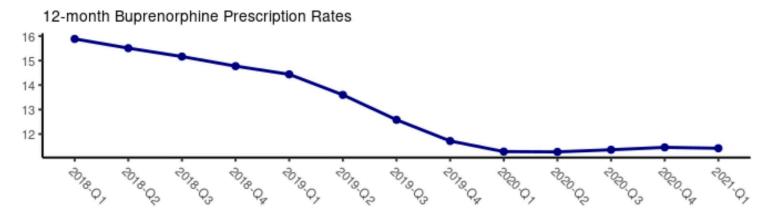


California Reportable Disease Information Exchange (CalREDIE), \*2021 Preliminary data

#### Buprenorphine is the gold standard of care for an opioid use disorder

#### **Treatment**

Buprenorphine prescriptions in the county are used to gauge the expansion of medication-assisted treatment (MAT). The annual crude buprenorphine prescribing rate for 2020 was 11.45 per 1,000 residents. This represents a 22% decrease in buprenorphine prescribing from 2018.



Footnotes: \*data for most recent year may be preliminary.

12-month rates are based on moving averages; OD = Related Overdose

Report produced by the California Overdose Surveillance Dashboard - https://cdph.ca.gov/opioiddasboard/

# **AB 635 The Overdose Treatment Act**

Individuals are permitted to possess and administer naloxone in an emergency and are protected from civil or criminal prosecution for practicing medicine without a license.

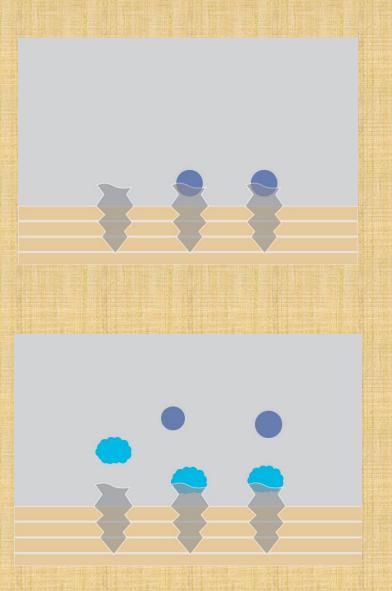
We now have a state Standing Order for California. The Naloxone Distribution Project was created to address the opioid crisis. It is funded by SAMSHA and managed by the DHCS. To date over one million units of naloxone have been distributed and over 57,000 overdose reversals have been recorded.

# Naloxone/Narcan®

- Opioid antagonist ("blocker") which reverses opioid overdose
- Only works for about 20-90 minutes
- Causes sudden withdrawal in the opioid dependent person – an unpleasant experience
- Has no effect if an opioid is not present

# Naloxone/Narcan

The brain has many receptors for opioids. An overdose occurs when too much of any opioid fits in too many receptors slowing and then stopping the breathing. Naloxone has a stronger affinity to the receptors than opioids, so it strips the opioids off the receptors for a short time. This allows the person to breathe again.



# What puts people at risk for ODs?

- Mixing Drugs
- Variation in strength and purity
- Switching mode of admin (snorting to injecting, eating pills to snorting, etc.)
- Tolerance changes (getting out of jail, leaving treatment, relapsing)
- New/experimenting users
- Using alone
- Physical Health (liver functioning, weight loss, asthma, immune system problems, dehydration, malnutrition, etc.)









Image credit: Harm Reduction Coalition, DOPE Projects, and internet

# Signs and Symptoms of Opioid OD

Unresponsive or minimally responsive to painful stimuli

Not breathing or respiratory arrest

Slow breathing (< 10 per minute)

Blue or ashen color (cyanosis)

**Snoring with gurgling** 

#### **STERNUM RUB**

- Rub knuckles hard over the chest bone, or under the nose.
- You are seeing if the individual responds to pain. If they don't this is a medical emergency



Image credit: Harm Reduction Coalition, DOPE Project

#### **GOOD SAMARITAN LAW**

Call 911 Under the Good

Samaritan Law you will not be prosecuted for having a small amount of medication or drugs when you seek help in an overdose. The overdose victim is also protected. A person over the age of 18, if conscious, can refuse transport.



# **Using Naloxone:**

- Administer one dose nasally
- Continue rescue breathing or chest compressions
- ❖ Narcan should work in about 1-2 minutes, if it doesn't work in 2 minutes or so give 2<sup>nd</sup> dose in opposite nostril
- OD could come back, stay with the person or transfer care to EMS.

# Rescue Breathing

- Make sure nothing in mouth
- ❖ Tilt head back
- ❖ Lift chin
- ❖ Pinch nose shut
- ❖ Give 2 quick breaths
- ❖ Make sure chest is rising
- Then 1 slow breath every 5 seconds

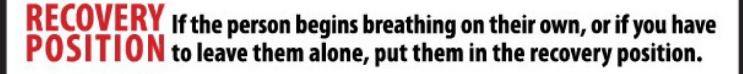




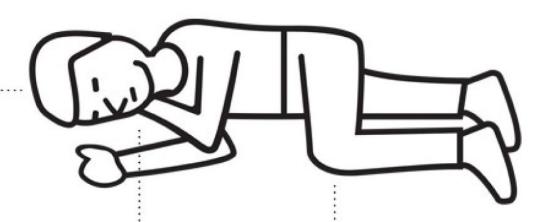


Image credit: Harm Reduction Coalition. DOPE Project

# **Recovery Position**



head should be tilted back slightly to open airway



hand supports head ....:

knee stops body from rolling onto stomach

# Carrying & Storing Naloxone

- Must be kept between 59 and 86 degrees
- Do not store in the refrigerator or freezer
- Do not store in vehicle
- ❖ TELL THOSE WHO ARE LIKELY TO HELP YOU IN AN EMERGENCY WHERE YOU KEEP YOUR NALOXONE



# Aftercare

- Stay with the person. If they don't respond after two to three minutes, you may need to give them a second dose.
- ❖ In the meantime, continue rescue breathing/chest compressions
- When they wake up, explain to them what happened, and that you gave them naloxone.
- One of the side effects of naloxone is withdrawal symptoms.
- There is always the danger that an individual can go out again when the Narcan leaves the receptors.

# In loving memory of Ben



# **Contact Information:**

Aimee Dunkle
The Solace Foundation of Orange County
Telephone: (949) 612-5514

solacefoundationofoc@gmail.com



# Coordinated Entry System (CES) Overview and Updates

Rebecca Ricketts, CES Manager,
Office of Care Coordination

# Coordinated Entry System







Rebecca Ricketts

### What is CES?



The Coordinated Entry System (CES) helps connect people at risk of or experiencing homelessness with and housing providers and supportive service agencies.



**Access** includes multiple service providers, a virtual front door and a "no wrong door" approach

**Assessment** includes a standardized assessment process including initial screening, diversion and CES assessment

**Prioritization** is a consistent and transparent process for matching individuals and families to the most appropriate services and housing resources available

**Referral** includes a warm hand-off between access point providers and housing or supportive service providers

In addition to permanent housing referrals, CES refers families and adult-only households to shelters.

# Shelters for Families



#### FSC PARTICIPATING SHELTERS

#### **Pathways of Hope**

- Via Esperanza
- New Vista



# Illumination Foundation

- Plumeria House
- Theriault House
- Murphy House



#### **Mercy House**

HomeAid Family
 CareCenter



# Homeless Intervention Services OC (HIS OC)

- HIS OC Transitional
- HIS House Emergency Shelter



#### Family Assistance Ministries

- Gilchrist House
- FAMily House
- Aliso Viejo Transitional Housing

# **Shelters for Adults**





Welcome Home

American Family Housing

**Project Homekey: North Harbor Services Overview** 



Welcome Home

**Project Homekey: HB Oasis Services Overview** 



# Components of CES



#### Individuals

Adult Only Households

#### **Families**

Households with Minor Children

#### **Veterans**

Veterans of any discharge status

#### Transitional Age Youth

Head of Household is 18-24 years old

## **CES Partners**



- 1736 Family Crisis Center
- 2110C
- American Family Housing
- Anaheim Housing Authority
- Anaheim Supportive Housing
- CalOptima
- Casa Teresa
- City Net
- City of Costa Mesa
- City of Dana Point
- City of Garden Grove
- City of Huntington Beach
- City of La Habra
- City of San Clemente
- City of Stanton
- Colette's Children's Home
- Community Action Partnership OC
- Covenant House
- Dayle McIntosh Center
- Families Forward

- Families Together OC
- Family Assistance Ministries
- Family Solutions Collaborative
- Friendship Shelter
- Grandma's House of Hope
- Helping HandUps
- HIS-OC
- Illumination Foundation
- Jamboree Housing Corporation
- Lutheran Social Services
- Mental Health Association
- Mercy House
- OCAPICA
- OC Community Resources
- OC Health Care Agency
- OC Rescue Mission
- OC Social Services Agency
- Orange County United Way
- Orange County Housing Authority
- Orangewood Foundation

- Pathways of Hope
- People Assisting the Homeless (PATH)
- Project Kinship
- Salvation Army
- Santa Ana Housing Authority
- Serving People in Need (SPIN)
- Share Our Selves
- South County Outreach
- StandUp For Kids
- Tierney Center Goodwill OC
- US Vets
- Veterans Affairs
- Volunteers of America Los Angeles
- WisePlace for Women

If you are interested in partnering with CES, please contact
CoordinatedEntry@ocgov.com

#### **CES Roles**



In CES, there are three key roles to ensuring the success of the system:

#### **Access Points**

Connects clients to CES and offer additional services

#### **Matchmakers**

Responsible for connecting clients to appropriate resources

#### **CES Matchmaker Agencies:**

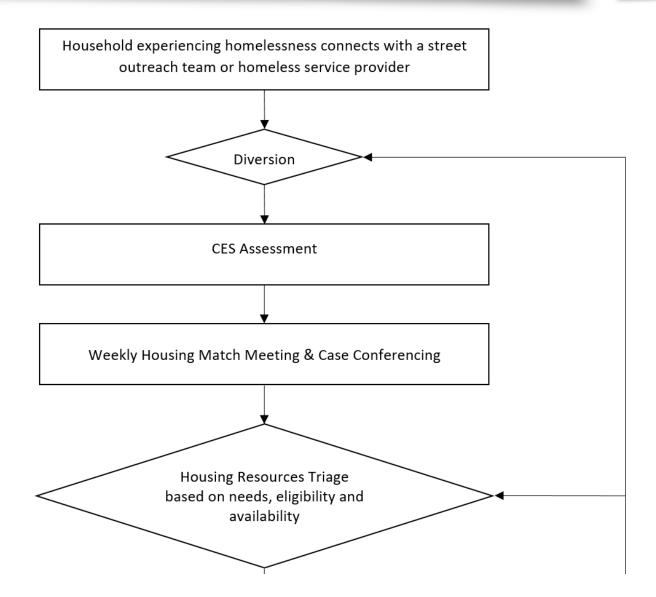
- Family Solutions Collaborative
- Friendship Shelter
- County of Orange

#### **Housing Providers**

Provide shelter and housing resources for households in CES

# CES Workflow

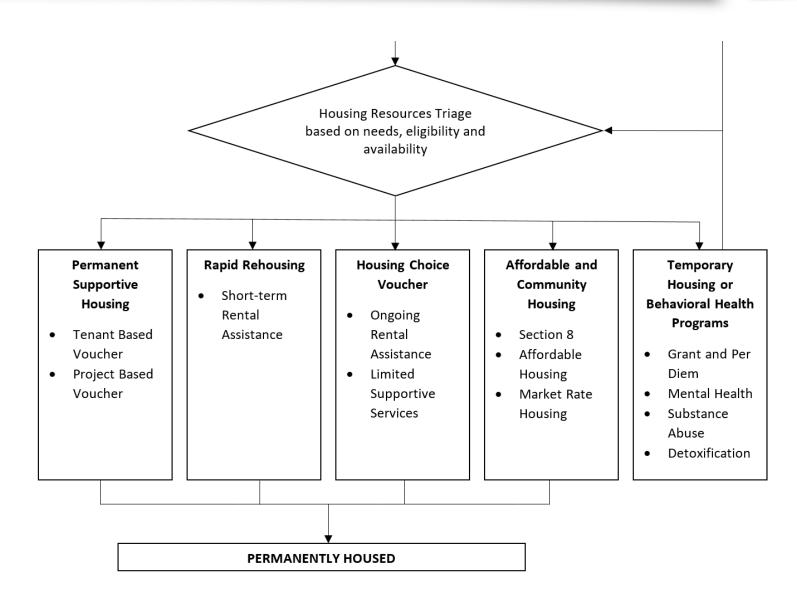




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# CES Workflow





# **CES Workflow**



Housing Available	Housing Opportunity in CES	CES Prioritization	CES Referral	Housing Provider Eligibility	Property Management Eligibility	Permanently Housed
	<b>→</b>			non!		
Housing provider identifies available housing	Housing provider informs CES of available housing and eligibility requirements	CES identifies eligible and appropriate household for available housing	CES refers applicant to housing opportunity connecting housing provider and service	Housing provider completes intake and eligibility process	Property Manager completes leasing/rental process	Household is permanently housed
<b>◄</b>	1-7 (	days ————	providers	•	—— varies ——	<b>&gt;</b>

# By the Numbers

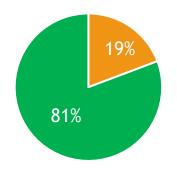


During the 2021-2022 Program Year

#### 4,694 Households Served

5,134 Adults	1,788 Children
460 Veterans	Persons who served in the U.S. Armed Forces, National Guard or Reserves
338 TAY	Persons ages 18 to 24

#### **Household Composition**



# During the 2021-2022 program year, 4 in 10 housheolds that accessed CES received a housing referral from CES to an available housing opportunity. There was a 57% (2,655) gap in available housing opportunities. Unduplicated Households Served Vinduplicated Households 4,694

#### **Housing Interests**

2,039

Permanent Supportive Housing or Other Permanent Housing, 56%

Referred to Housing

Rapid Rehousing, 44%

# How can you learn more?



- Visit the CES webpage at <a href="https://ceo.ocgov.com/care-coordination/homeless-services/coordinated-entry-system">https://ceo.ocgov.com/care-coordinated-entry-system</a>
- Call 2-1-1 for support and referrals to supportive services
- Families with minor children can complete a Family Service Request Form online or by calling 2-1-1: https://www.familysolutionscollaborative.org/help/
- Email CoordinatedEntry@ocgov.com

If you or someone you know are at risk of homelessness or experiencing homelessness, call 2-1-1 to be connected to a service provider participating in CES.

# Questions?

Rebecca Ricketts, Coordinated Entry System Manager County Executive Office, Office of Care Coordination coordinatedentry@ocgov.com

# Orange County Continuum of Care (CoC) Updates

Felicia Boehringer, CoC Administrator,
Office of Care Coordination

#### **CoC Special NOFO to Address Unsheltered Homelessness**

- The CoC Supplemental to Address Unsheltered and Rural Homelessness
  Notice of Funding Opportunity (CoC Special NOFO) was released by the U.S.
  Department of Housing and Urban Development (HUD) on June 22, 2022.
- The Orange County CoC is eligible to apply for \$19,846,820 during the CoC Special NOFO, through the Unsheltered Homelessness Set Aside funding.
- Eligible Project Types:
  - Permanent Housing Rapid Rehousing (RRH) and Permanent Supportive Housing (PSH)
  - Joint Transitional Housing and Rapid Rehousing (Joint TH-RRH)
  - Supportive Services Only Coordinated Entry System (SSO-CES)
  - Supportive Services Only Non-Coordinated Entry System (SSO)
  - Homeless Management Information System (HMIS)

#### **CoC Special NOFO Consolidated Application and Priority Listing**

- On Tuesday, October 18, 2022, the Office of Care Coordination posted a final version of the Orange County CoC Special NOFO to Address Unsheltered Homelessness Consolidated Application and Project Priority Listing E-snaps Document on the CoC Special NOFO webpage:
  - CoC Special NOFO Consolidated Application
  - **Coc Special NOFO Project Priority Listing: E-Snaps Document**
- On Thursday, October 20, 2022, the Orange County CoC submitted the final Special NOFO to Address Unsheltered Homelessness Consolidated Application and Project Priority Listing to HUD.

#### 2022-23 Domestic Violence Assistance (DV) Program RFP

- The Governor's Office of Emergency Services has announced the <u>2022-23 Domestic Violence Assistance (DV) Program RFP</u> in the amount of \$537,587.00.
- The purpose of the Program is to provide comprehensive support, including emergency shelter, to domestic violence survivors and their children and to provide support for the development and establishment of domestic violence services to unserved and underserved populations.
- The RFP is soliciting proposals to provide culturally specific services (i.e., culturally relevant, and linguistically specific).
- Application due date December 08, 2022

#### **Updated Action Plan to Prevent and End Homelessness in California**

- On September 1, 2022, Cal ICH convened and adopted the updated Action Plan to Prevent and End Homelessness in California.
- The updated Action Plan includes increased input from the new State agencies and departments on Cal ICH as of January 2022.
- While the Action Plan maintained its current structure of five Action Areas and 15 Objectives, the Action Plan now identifies more than 150 Activities along with new key principles and practices that focus on trauma-informed care and the alignment of health, housing, and homelessness strategies.
- The updated Action Plan to Prevent and End Homelessness in California can be viewed here.

#### **CoC Board Election Process**

- The Orange County CoC Board is comprised of 17 seats where approximately half of the board seats are up each year, in order to prevent all Board seats turnover at the same time, as detailed in the Orange County CoC Governance Charter.
- There are eight (8) CoC Board seats that are set to expire on December 31, 2022, which include:
  - One (1) seat for Public Housing Authority (PHA) representative;
  - One (1) seat for Homeless or Formerly Homeless Individual representative;
  - One (1) seat for Domestic Violence Agency representative; and
  - Five (5) Seats for At-Large representatives.

MONTH	TIMELINE TASKS		
September	CoC Board Chair appoints Nominating Committee		
October	Nominating Committee convenes and outreaches to potential candidates		
November	Candidates are presented to the CoC General Membership for voting/election		
December	The CoC Board ratifies slate of elected candidates by the CoC General membership		
January	CoC Board seating takes place. Outgoing CoC Board and Board staff will provide "training for incoming Board		

- As detailed in the Orange County CoC Governance Charter, the timeline above describes the associated activities of the annual CoC Board Election process.
- Please note, the CoC Nominating Committee is currently proposing recommended revisions to the CoC Governance Charter as part of an annual review process.

#### **CoC General Membership**

- Membership in the Orange County CoC is open to all organizations and individuals seeking to prevent and end homelessness in Orange County
- There are two types of memberships: Organizational and Individual
- CoC voting privileges are contingent upon membership
- CoC General Membership Application
  - If you are interested in joining the CoC General Membership as an organization or individual, please submit a CoC Membership Form to <a href="mailto:CareCoordination@ocgov.com">CareCoordination@ocgov.com</a> with the subject line "CoC Membership Application"
  - CoC Membership Forms can be found on the front table or on the <u>CoC</u> webpage

You can sign up for CoC updates by emailing <a href="mailto:CareCoordination@ocgov.com">CareCoordination@ocgov.com</a>
or visiting the <a href="mailto:CoC webpage">CoC webpage</a>

# Youth Homelessness Demonstration Program (YHDP) Funding Awarded

- On October 24, 2022, Secretary Fudge announced the award of \$83.7 million to 17 communities through the Youth Homelessness Demonstration Program (YHDP).
- This funding will help the awarded communities build systems to end youth homelessness through a wide range of housing programs including rapid rehousing, permanent supportive housing, transitional housing, and host homes.
- YHDP will also support youth-centered services, housing supports, youthfocused performance measurement and coordinated entry systems.
- Though the Orange County CoC was not awarded YHDP funding, the application process was beneficial in learning how to become better equipped to apply for future opportunities in order to serve more youth experiencing homelessness.

#### **Orange County CoC Racial Equity Roadmap**

- The Office of Care Coordination contracted with C4 Innovations for the development of a Racial Equity Roadmap for the Orange County CoC.
- Development of the Racial Equity Roadmap will occur in three phases. The Orange County CoC is currently nearing the end of Phase 2.
- C4 published a <u>Quantitative Findings Report</u> and <u>Qualitative Findings Report</u> based on the assessment of the Orange County homeless response system, which can be found on the <u>CoC webpage</u> for reference.

#### Phase 1

Assessment and Learning

#### Phase 2

Action Planning and Continued Learning

#### Phase 3

Implementation
Support and
Sustainability

#### **Orange County CoC Racial Equity Roadmap**

Phase 3: Implementation Support and Sustainability October 2022 – December 2022

#### **Key Activities Involved**

- Applied-Level Learning Sessions
- Review of developing 2110C CoC
   Data Dashboard
- Implementation Coaching Sessions
- Sustainability Consultation
- Racial Equity Roadmap Document
- Final Report of Written
   Recommendations from C4
   Innovations

- The Applied-Level Learning
   Sessions gave an opportunity to begin operationalizing racial equity concepts.
- C4 Innovations is working to finalize the Racial Equity Roadmap document for review by the CoC Board and larger CoC membership.
- C4 Innovations will also provide coaching sessions for the Office of Care Coordination and CoC Board to offer guidance when planning to implement sustainable action steps.

#### **Training Opportunities**

#### **Housing First Training**

Facilitated by Dusty Olson, HUD Technical Assistance Coach with Abt. Associates

- Date: Thursday, November 17th, 2022
- Time: 9:00 a.m. 12:00 p.m.
- Location: County Administration South (CAS) Building Conference Center, Room 104
- Address: 425 West Santa Ana Blvd, Santa Ana, CA 92701

#### **Safety Planning for Survivors Experiencing Homelessness Training**

Facilitated by Domestic Violence Resource Centers; Metro LA Center for the Pacific and Asian Family; East LA The Whole Child; and West LA Saint Joseph Center

- Date: Friday, November 18th, 2022
- Time: 9:00 a.m. 11:00 a.m.
- Meeting Link: <u>Click here to join the meeting</u>
- Meeting ID: 213 427 875 351
- Passcode: 8GgxUq
- Or call in (audio only): +1 949-543-0845
- Phone Conference ID: 972 334 636#

# **Announcements**

# **Closing Remarks and Questions**

# Networking

#### **Getting to Know Local Partners**

Putting yourself out there can be challenging. Here are some simple networking questions to use:

- What brought you to the Homeless Provider Forum today?
- What does a typical day look like for you?
- What is your specialty when it comes to providing support to the unhoused community?

# Thank you for joining!

# **Next Meeting:**

February 09, 2023, 9:00 a.m. – 11:00 a.m.

