ORANGE COUNTY CONTINUUM OF CARE BOARD MEETING Wednesday, November 16, 2022 2:00 p.m. – 4:00 p.m.

Location:

County Administration South (CAS) Building

Conference Center

425 West Santa Ana Blvd. Room 104/106

Santa Ana, CA 92701-4599

<u>Click Here</u> for parking information

AGENDA

Board Members

Matt Bates, City Net [Secretary] Judson Brown, City of Santa Ana Donald Dermit, The Rock Church Becks Heyhoe, OC United Way [Vice Chair] Tim Houchen, Hope4Restoration Patti Long, Mercy House Nishtha Mohendra, Families Forward Dawn Price, Friendship Shelter Eric Richardson, Volunteers of America Maricela Rios-Faust, Human Options [Chair] Soledad Rivera, Families Together of OC Elida Sanchez, OC Department of Education Dr. Shauntina Sorrells, Orangewood Foundation George Searcy, Jamboree Housing Tim Shaw, Individual Christina Weckerly Ramirez, Health Care Agency

* In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ocgov.com. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided. *

<u>Call to Order</u> – Maricela Rios-Faust, Chair

Board Member Roll Call – Matt Bates, Secretary

<u>Public Comments</u>: Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

November 16, 2022

Members of the public may also submit public comment by emailing <u>CareCoordination@ocgov.com</u>. All comments submitted via email at least 60 minutes before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments will be added to the administrative records of the meeting. Please include "CoC Board Meeting Comment" in the email subject line.

Board Member Comments: Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

- 1. Approve CoC Board Meeting Minutes from October 26, 2022
- 2. Agencies and Jurisdictions Approved for Homeless Management Information System (HMIS) Access
 - a. Receive and file list of agencies and jurisdictions approved for HMIS access from June 20, 2022, through November 10, 2022.

BUSINESS CALENDAR

- 1. Fiscal Mapping Presentation and Overview Dusty Olson, U.S. Department of Housing and Urban Development (HUD) Technical Assistance Provider, Abt Associates
- 2. Homeless Housing, Assistance and Prevention (HHAP) Zulima Lundy, Director of Operations, Office of Care Coordination
 - a. Update on HHAP Round 3
 - b. Update on the HHAP Round 4 application process and next steps
 - c. Overview of the Local Homelessness Action Plan for HHAP Round 4
- **3.** CoC Nominating Committee Update Zulima Lundy, Director of Operations, Office of Care Coordination, and CoC Nominating Committee Membership
 - a. Approve the revisions to the Orange County CoC Governance Charter as recommended by the CoC Nominating Committee and approved by the Policy, Procedures, and Standards (PPS) Committee.
 - b. Discuss next steps of CoC Board nominating and selection process
- 4. CoC Response to the Orange County Grand Jury Zulima Lundy, Director of Operations, Office of Care Coordination
 - a. Approve the Orange County CoC Board draft response, in response to the Orange County Grand Jury report titled "How is Orange County Addressing Homelessness?".
- 5. Orange County Homelessness Updates Zulima Lundy, Director of Operations, Office of Care Coordination and Felicia Boehringer, CoC Administrator
 - a. System of Care Update
 - b. Continuum of Care Update
- 6. Next Meeting: Wednesday, December 21, 2022, from 2:00 p.m. 4:00 p.m.

ORANGE COUNTY CONTINUUM OF CARE BOARD MEETING Wednesday, October 26, 2022 2:00 p.m. – 4:00 p.m.

Location:

County Administration South (CAS) Building

Conference Center

425 West Santa Ana Blvd. Room 104/106

Santa Ana, CA 92701-4599

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MINUTES

Board Members

Matt Bates, City Net [Secretary] Judson Brown, City of Santa Ana Nikki Buckstead, Family Solutions Collaborative Donald Dermit, The Rock Church Becks Heyhoe, OC United Way [Vice Chair] Tim Houchen, Hope4Restoration Patti Long, Mercy House Nishtha Mohendra, Families Forward Dawn Price, Friendship Shelter Eric Richardson, Volunteers of America Maricela Rios-Faust, Human Options [Chair] Soledad Rivera, Families Together of OC Elida Sanchez, OC Department of Education Dr. Shauntina Sorrells, Orangewood Foundation George Searcy, Jamboree Housing Tim Shaw, Individual Christina Weckerly Ramirez, Health Care Agency

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<u>Call to Order</u> – Maricela Rios-Faust, Chair

Chair Maricela Rios-Faust called the meeting to order at 2:03 p.m.

Board Member Roll Call – Matt Bates, Secretary

Present: Matt Bates, Judson Brown, Nikki Buckstead, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson Maricela Rios-Faust, Elida Sanchez, Dr. Shauntina Sorrells, George Searcy, Tim Shaw.

Absent Excused: Donald Dermit, Nishtha Mohendra, Soledad Rivera, Christina Weckerly Ramirez.

Absent: Tim Houchen.

October 26, 2022

Elida Sanchez arrived to the meeting following Consent Calendar item 1.

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- Paul Hyek commented on the shelter shuttle services provided by Mercy House and suggested shuttle drivers acquire commercial licenses.
- Peter Warner spoke about the shuttle services offered by Mercy House and recommended the bus line that connects to the San Clemente Amtrak be reinstated.

Board Member Comments: Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

• Nikki Buckstead informed the CoC Board and the public that she has accepted another employment opportunity in Los Angeles and her final day with the Family Solutions Collaborative is October 28, 2022. Given her move to Los Angeles, Nikki Buckstead resigned from her CoC Board member position. Nikki Buckstead thanked the CoC Board for their hard work and efforts towards reducing homelessness in Orange County.

CONSENT CALENDAR

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Dr. Shauntina Sorrells motioned to approve the items on the Consent Calendar and recognized each item as a separate vote. Eric Richardson seconded the motion.

1. Approve CoC Board Meeting Minutes from August 24, 2022

Nikki Buckstead, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Dr. Shauntina, and Tim Shaw voted yes. Matt Bates, Judson Brown, and George Searcy abstained. Elida Sanchez did not vote on this item. Motion passed.

2. Approve CoC Board Special Meeting Minutes from September 14, 2022

Judson Brown, Becks Heyhoe, Dawn Price, Maricela Rios-Faust, Elida Sanchez, Dr. Shauntina, George Searcy and Tim Shaw voted yes. Matt Bates, Nikki Buckstead, Patti Long, and Eric Richardson and George Searcy abstained. Motion passed.

3. Approve CoC Board Meeting Minutes from September 28, 2022

Judson Brown, Nikki Buckstead, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Elida Sanchez, Dr. Shauntina, George Searcy and Tim Shaw voted yes. Matt Bates abstained. Motion passed.

BUSINESS CALENDAR

1. Orange County CoC Racial Equity Roadmap Update – Felicia Boehringer, CoC Administrator, Office of Care Coordination

Felicia Boehringer provided an overview of the Orange County CoC Racial Equity Roadmap that will guide the work of the Orange County CoC and establish equitable policies and practices in the homeless service delivery. The Office of Care Coordination contracted with C4 Innovations for the development of a Racial Equity Roadmap for the Orange County CoC, and it is to be completed in three phases. It is currently in Phase 3, which includes the finalizing and discussion on the implementation and sustainability aspects of the Racial Equity Roadmap Action Plan. Felicia Boehringer provided an overview of the quantitative and qualitative data findings from the Orange County homeless service system assessment. The assessment is available on Attachments 1A and 1B of the October 26, 2022, agenda.

CoC Board Member Comments:

- Nikki Buckstead noted that the Family Solutions Collaborative was heavily involved in the Racial Equity Roadmap process and expressed that Race and Ethnicity is not accurately captured in HMIS and suggested further review to ensure that accurate data is captured.
- Dawn Price commended the Office of Care Coordination, specifically Felicia Boehringer, in leading this project. Dawn Price is interested in seeing how the data will change now that the 2022 Point in Time results have been released. Dawn Price is also curious to examine the quantitative data and how it ties into the qualitative data.
- Tim Shaw applauded the actionable insights C4 Innovations provided throughout the process as this will support the CoC Board strategic planning process. Tim Shaw expressed that the Racial Equity Roadmap working group was thoroughly engaged in discussions about the racial inequities that may exist within the CoC and Orange County. In addition, the participation from people with lived experience of homelessness has been substantiative and looks forward to seeing their feedback incorporated into the planning process.
- George Searcy expressed his support for the recommendations on the Racial Equity Roadmap assessment. George Searcy suggested the next step is to decide which recommendations to prioritize given the limited resources available. George Searcy suggested a data summary that supports each recommendation to assist with prioritizing the recommendations.
- Matt Bates discussed the overall racial inequities that exist within Orange County and how history has played a role in the current housing situation. Matt Bates acknowledged that racial biases exist and there needs to be a deeper conversation and training in which services are provided for people of color.
- Becks Heyhoe noted that United to End Homelessness presented on the history of racism and the causes of service resistance among people experiencing homelessness previously. Becks Heyhoe noted that both videos can be found on the United to End Homelessness YouTube channel.
- Dr. Shauntina Sorrells shared how unaffordable and inaccessible Orange County is for black people and how it highlights the divide that exists in Orange County.
- Patti Long suggested presenting the assessment findings to local jurisdictions such as city officials, county officials, and local funders to educate and work together towards understanding racial equity.

2. Homeless Housing, Assistance and Prevention (HHAP) Round 4 – Felicia Boehringer, CoC Administrator, Office of Care Coordination

On September 30, 2022, the State of California Business, Consumer Services and Housing Agency (BSCH) announced the release of HHAP Round 4 funding. As of today, local allocations have not been announced. As part of the HHAP Round 4 grant application process, submittal of a Local Homelessness Action Plan is a requirement. As such, the Office of Care Coordination will begin drafting a Local Homeless Action Plan for the Orange County CoC which will be presented to the CoC Board for approval during the November 16, 2022, meeting. Additionally, the Office of Care Coordination will complete the HHAP-4 grant application on behalf of the CoC as the designated Administrative Entity in advance of the November 29, 2022, deadline. Eligible activities include rapid rehousing, operating subsidies, street outreach, and services coordination.

CoC Board Member Comments:

- Dr. Shauntina Sorrells highlighted the limited funding for Transitional Aged Youth and suggested the CoC Board consider including more than the 10% minimum threshold for the subpopulation.
- George Searcy shared that the State of California Homekey Program has funding for youth and resources could be aligned to increase the interim and permanent housing capacity.

Public Comments:

- Peter Warner commented on American Family Housing's staff and shared that there should be more attention to needs regarding food.
- 3. CoC Committee Updates Felicia Boehringer, CoC Administrator and CoC Committee Chairs

a. Updates on CoC Committees

- i. Housing Opportunities Committee Judson Brown provided updates on the recent Housing Opportunities Committee meeting. The meetings continue to be productive and focus on tenant-based and project-based housing opportunities within Orange County. The local public housing authorities (PHAs) have providing data that highlights areas of need. There are 646 tenant-based voucher holders searching for a unit and there is a 70% utilization rate for Special Purpose Voucher holders.
- ii. Transitional Aged Youth (TAY) Collaborative Committee Dr. Shauntina Sorrells shared that there are over 60 members on the TAY Collaborative Committee representing a mixture of non-profit members and community members. The TAY Collaborative Committee is beginning to focus on the Youth Action Board in preparation for the next round of Youth Homelessness Demonstration Program funding. During a previous meeting, CalOptima Health presented on CalAim, including accessing resources during the last meeting and the TAY Collaborative Committee now has a comprehensive list of providers that serve the TAY population.
- b. Lived Experience Advisory Committee (LEAC) Felicia Boehringer provided an update on behalf of the LEAC. Felicia Boehringer shared that on September 16, 2022, the Office of Care Coordination and CoC Board Leadership discussed potential Board Members to appoint as interim Chair for the LEAC. CoC Board Member Tim Shaw was outreached to, and he confirmed interest in acting as interim Chair for the LEAC. The Office of Care Coordination recommended Tim Shaw to the membership of the LEAC during the October 2022 meeting. The LEAC membership supported Tim Shaw acting as Interim Chair for the LEAC.

<u>Recommended Action</u>: Approve Tim Shaw as Interim Chair of the Lived Experience Advisory Committee

George Searcy motioned to approve the recommended action. Dawn Price seconded the motion. The motioned passed by unanimous consent.

CoC Board Member Comments:

• Tim Shaw expressed that this is on an interim basis and expressed his desire to continue the efforts provided by the LEAC members.

Public Comments:

- Peter Warner suggested opening a shelter where the Courtyard Transitional Center used to be located.
- Paul Hyek recommended developing a comprehensive list of employable skills for people experiencing unsheltered homelessness and offering them employment opportunities at a local shelter. Paul Hyek offered to assist with creating the list.
- 4. Orange County Homelessness Updates Doug Becht, Director of Care Coordination and Felicia Boehringer, CoC Administrator, Office of Care Coordination
 - **a.** System of Care Updates Doug Becht provided the following System of Care Updates:
 - Project Roomkey The County of Orange continues to operate temporary isolation shelters with a total capacity of 50 beds for individuals and families experiencing homelessness who are COVID-19 sick or symptomatic. Referrals into the program are made by the Public Health Services, hospitals, shelters, street outreach teams, and law enforcement.
 - COVID-19 Vaccination Efforts The Office of Care Coordination continues to work with Public Health Services and two Federally Qualified Health Centers (FQHC) on vaccination efforts for those experiencing homelessness. The FQHCs are Families Together of Orange County in Tustin and Share Our Selves in Costa Mesa.
 - Cold Weather Emergency Shelter The Office of Care Coordination intents to open the Cold Weather Emergency Shelter at the Santa Ana Armory and will be seeking a provider to facilitate the operations of the emergency shelter.
 - Commission to End Homelessness Currently, Matt Bates serves as a member of the Commission to End Homelessness as a CoC Board representative. The seat is coming up for election, and the Office of Care Coordination will work toward with the CoC Board Leadership to appoint a CoC Board member to fill the seat. The Commission to End Homelessness recommended the following applicants to serve as members on the Commission to End Homelessness during the October 2022 meeting:
 - Hospital Representative Christy Cornwall from Providence-Mission Hospital,
 - Business Representative Monique Davis from Habitat for Humanity of OC,
 - Municipal Fire Representative Chief Sean deMetropolis from the City of Orange Fire Department, and
 - Behavioral Health Representative Richard Afable from Be Well Orange County.

These recommendations will be presented to the Board of Supervisors in December 2022 for approval. In addition, the Homeless Service System Pillars Report developed by the Commission to End Homelessness was received and filed by the Board of Supervisors during the October 18, 2022, meeting.

• State of California Homekey Round 2 and 3 – The Huntington Beach Oasis project recently opened to provide interim housing for individuals experiencing homelessness and reached maximum capacity within a month of opening. The location will eventually be converted to permanent

supportive housing. The North Harbor project in Anaheim recently had a ribbon cutting and will also operate as interim housing before converting to permanent supportive housing. The release of the Homekey Round 3 Notice of Funding Availability is anticipated in the next several months.

- **b.** Continuum of Care Updates Felicia Boehringer provided the following CoC updates:
 - CoC Supplemental to Address Unsheltered and Rural Homelessness Notice of Funding Opportunity to Address Unsheltered Homelessness (CoC Special NOFO) – On Tuesday, October 18, 2022, the Office of Care Coordination posted a final version of the CoC Special NOFO Consolidated Application and Project Priority Listing E-snaps Document on the CoC Special NOFO webpage. On Thursday, October 20, 2022, the Orange County CoC submitted the final Special NOFO Consolidated Application and Project Priority Listing to the U.S. Department of Housing and Urban Development (HUD).
 - 2022-23 Domestic Violence Assistance (DV) Program Request for Proposals (RFP) The Governor's Office of Emergency Services has announced the 2022-23 DV Program RFP in the amount of \$537,587.00. The purpose of the Program is to provide comprehensive support, including emergency shelter, to domestic violence survivors and their children and to provide support for the development and establishment of domestic violence services to unserved and underserved populations. The RFP is soliciting proposals to provide culturally specific services (i.e., culturally relevant, and linguistically specific). The application is due December 08, 2022.
 - Updated Action Plan to Prevent and End Homelessness in California On September 1, 2022, the California Interagency Council on Homelessness (Cal ICH) convened and adopted the updated Action Plan to Prevent and End Homelessness in California. The updated Action Plan includes increased input from the new State agencies and departments on Cal ICH as of January 2022. While the Action Plan maintained its current structure of five Action Areas and 15 Objectives, the Action Plan now identifies more than 150 Activities along with new key principles and practices that focus on trauma-informed care and the alignment of health, housing, and homelessness strategies.
 - CoC Board Election Process The Orange County CoC Board is comprised of 17 seats where approximately half of the board seats are up for election each year, in order to prevent all Board seats turnover at the same time, as detailed in the Orange County CoC Governance Charter. There are eight (8) CoC Board seats that are set to expire on December 31, 2022, which include one (1) seat for Public Housing Authority (PHA) representative, one (1) seat for Homeless or Formerly Homeless Individual representative, one (1) seat for Domestic Violence Agency representative; and five (5) Seats for At-Large representatives.
 - Emergency Housing Vouchers (EHV) Update The CoC has partnered with PHAs to distribute EHVs to assist individuals and families who are experiencing homelessness; at risk of homelessness; fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking; or were recently homeless and for whom providing rental assistance will prevent the household's homelessness or having high risk of housing instability.
 - Youth Homelessness Demonstration Program (YHDP) Funding Awarded On October 24, 2022, Secretary Fudge announced the award of \$83.7 million to 17 communities through the YHDP. This funding will help the awarded communities build systems to end youth homelessness through a wide range of housing programs including rapid rehousing, permanent supportive housing, transitional housing, and host homes. YHDP will also support youth-centered services, housing supports, youth-focused performance measurement and coordinated entry systems. Though the Orange County CoC was not awarded YHDP funding,

the application process was beneficial in learning how to become better equipped to apply for future opportunities to serve more youth experiencing homelessness.

• Training Opportunities – The Office of Care Coordination has two training opportunities coming up in the next few weeks. The first is the LGBTQ+ Cultural Competency Training Facilitated by LGBTQ Center OC and is scheduled for Thursday, October 27, 2022, from 1:00 p.m. - 3:00 p.m. This meeting will take place virtually. The second training is a Housing First Training facilitated by Dusty Olson, HUD Technical Assistance Coach with Abt. Associates on Thursday, November 17th, 2022, from 9:00 a.m. - 12:00 p.m. This is an in-person meeting, and the location will be communicated at a later date.

CoC Board Member Comments:

• Judson Brown read the comment made by Santa Ana Mayor Vicente Sarmiento concerning Federal Judge Carter's decision on the Cold Weather Emergency Shelter.

Public Comments:

• Peter Warner suggested the Orange County Transportation Authority participate in the emergency shelter discussions to note if bus stops are near emergency shelters.

George Searcy motioned to adjourn the meeting. Dr. Shauntina Sorrells seconded the motion. The motion passed by unanimous consent. Meeting adjourned at 3:43pm.

5. Next Meeting: Wednesday, November 16, 2022, from 2:00 p.m. – 4:00 p.m.

Date: November 16, 2022

Subject: Agencies and Jurisdictions Approved for Homeless Management Information System (HMIS) Access

Recommended Action:

a. Receive and file list of agencies and jurisdictions approved for HMIS access.

Background and Analysis

On June 23, 2021, the Orange County CoC Board approved the recommendation to appoint membership to a Homeless Management Information System (HMIS) Access Working Group to support the implementation of the updated HMIS Access and Minimum Participation policy. The HMIS Access Working Group meets monthly with 2-1-1 Orange County (211OC), HMIS Lead, and the Office of Care Coordination to review HMIS Access Applications and has continued to refine the process for facilitating equitable review of applications received.

At the May 25, 2022, meeting of the CoC Board, the CoC Board membership requested that the agencies and jurisdictions approved for HMIS access be reported to the CoC Board on a recurring basis. The following agencies and jurisdictions have been approved for HMIS access by the HMIS Access Working Group from June 20, 2022, through November 10, 2022:

- Alianza Translatinx
- City of Orange Police Department
- Be Well OC
- Working Wardrobes
- CalOptima
- City of La Habra

The Office of Care Coordination, in partnership with 211OC and the HMIS Access Working Group, will continue providing quarterly updates to the CoC Board to report on new agencies approved for HMIS access.

Date: November 16, 2022

Subject: Homeless Housing, Assistance and Prevention

HHAP Overview

The Office of Care Coordination serves as the Administrative Entity for Homeless Housing, Assistance and Prevention Program (HHAP) grant funding for the Orange County Continuum of Care (CoC) and the County of Orange. The Office of Care Coordination has worked closely with the Orange County CoC Board to make funding recommendations and commitments that support addressing homelessness in Orange County. The HHAP grant program provides local jurisdictions with funds to support regional coordination to expand or develop local capacity to address their immediate homelessness challenges as well as prevent an end to homelessness in their communities.

The State of California's Homeless Coordinating and Financing Council (HCFC), now called the California Interagency Council on Homelessness (Cal ICH) announced the availability of HHAP Round 1 grant funding on December 6, 2019. Since the release of HHAP Round 1, the Cal ICH has also released an allocation of HHAP Round 2 funding and a Notice of Funding Availability (NOFA) for HHAP Round 3 (HHAP-3). HHAP-3 is a \$1 billion grant that provides local jurisdictions flexible funding to continue efforts to end and prevent homelessness in their communities. It builds on investments of \$650 million in Round 1 and \$300 million in Round 2. The HHAP-3 funding will have at minimum two funding disbursements, including an initial disbursement of 20 percent of total allocation after submitting the Standard Agreement to Apply in October 2021 and a remainder disbursement of 80 percent of total allocation after submitting the standard Agreement to HHAP-3 Application by June 30, 2022.

HHAP-Round 3 Update

On November 3, 2022, the Office of Governor Gavin Newsom announced his intentions of withholding the remaining 80 percent of HHAP-3 funding to jurisdictions due to his dissatisfaction with the Local Homeless Action Plans each jurisdiction submitted through the application process.

As of January 2022, the Office of Care Coordination had received the 20 percent allocation of HHAP Round 3 funds, which represents \$2.05 million for the CoC. The Orange County CoC has been proactive around the programming and spending of the HHAP funds, with nearly 60 percent of the entire HHAP Round 3 funds already committed, representing \$6 million. The Orange County CoC Board has approved the following service contracts, all of which have been executed and are operational, serving people experiencing homelessness across Orange County.

- The Regional Rehousing Services Contract approved on August 9, 2022, for the effective term of September 15, 2022, through June 30, 2024, are funded by the \$3,000,000 of Rapid Rehousing incorporated in the CoC's funding plan.
- The Contracts for Emergency Shelter Operations and Services approved on September 13, 2022, for the effective term of October 15, 2022, through June 30, 2023, are funded by the \$3,000,000 of Operating Subsidies in the CoC's funding plan.

The Office of Care Coordination is working to identify potential solutions that could support the ongoing provision of services and diminish and will continue to provide updates on this situation as more information become available. Additionally, the Office of Care Coordination has been in constant communication with local HHAP applicants to coordinate a response to the State, as they have also received similar communication.

HHAP Round 4 and Local Homelessness Action Plan

Cal ICH announced the opening of the HHAP-4 application portal on September 30, 2022, and noted that the application deadline was November 29, 2022. The HHAP-4 application replicates the HHAP-3 application process and includes the development and updating of the Homelessness Action Plan. The local Homelessness Action Plan must include:

- 1) A local landscape analysis that assesses the current number of people experiencing homelessness and existing programs and funding which address homelessness.
- 2) Identification of the number of individuals and families served, including demographic information and intervention types provided.
- 3) Identification of all funds, including state, federal and local funds, currently being used, and budgeted to be used, to provide housing and homelessness-related services.
- 4) Funding plans and strategic intent narrative.

In an effort to further the plans and progress made by the Orange County CoC's, the Office of Care Coordination built upon the previously submitted HHAP-3 submitted for the Orange County CoC.

Attachments

Attachment A – HHAP-4 Local Homelessness Action Plan

Table 1. Landscape Ana	lysis of Needs and Demographic	
	People Experiencing Homelessness	Source and Date Timeframe of Data
Population and Living Situations		
TOTAL # OF PEOPLE EXPERIENCING HOMELESSNESS	5,718	2022 Point In Time (February 2022)
# of People Who are Sheltered (ES, TH, SH)	2,661	2022 Point In Time (February 2022)
# of People Who are Unsheltered	3,057	2022 Point In Time (February 2022)
lousehold Composition		
# of Households without Children	4,510	2022 Point In Time (February 2022)
# of Households with At Least 1 Adult & 1 Child	1201	2022 Point In Time (February 2022)
# of Households with Only Children	7	2022 Point In Time (February 2022)
ub-Populations and Other Characteristics		
# of Adults Who are Experiencing Chronic Homelessness	2,463	2022 Point In Time (February 2022)
# of Adults Who are Experiencing Significant Mental Illness	1,445	2022 Point In Time (February 2022)
# of Adults Who are Experiencing Substance Abuse Disorders	1,633	2022 Point In Time (February 2022)
# of Adults Who are Veterans	280	2022 Point In Time (February 2022)
# of Adults with HIV/AIDS	129	2022 Point In Time (February 2022)
# of Adults Who are Survivors of Domestic Violence	515	2022 Point In Time (February 2022)
# of Unaccompanied Youth (under 25)	183	2022 Point In Time (February 2022)
# of Parenting Youth (under 25)	34	2022 Point In Time (February 2022)
# of People Who are Children of Parenting Youth	46	2022 Point In Time (February 2022)
Gender Demographics		
# of Women/Girls	2,069	2022 Point In Time (February 2022)
# of Men/Boys	3,617	2022 Point In Time (February 2022)
# of People Who are Transgender	17	2022 Point In Time (February 2022)
# of People Who are Gender Non-Conforming	15	2022 Point In Time (February 2022)
ithnicity and Race Demographics		
# of People Who are Hispanic/Latino	2,252	2022 Point In Time (February 2022)
# of People Who are Non-Hispanic/Non-Latino	3,466	2022 Point In Time (February 2022)
# of People Who are Black or African American	483	2022 Point In Time (February 2022)
# of People Who are Asian	195	2022 Point In Time (February 2022)
# of People Who are American Indian or Alaska Native	211	2022 Point In Time (February 2022)
# of People Who are Native Hawaiian or Other Pacific Islander	57	2022 Point In Time (February 2022)
# of People Who are White	4,056	2022 Point In Time (February 2022)
# of People Who are Multiple Races	716	2022 Point In Time (February 2022)

	Table 2. Landscape Analysis of People Being Served								
	Permanent Supportive Housing (PSH)	Rapid Rehousing (RRH)	Transitional Housing (TH)	Interim Housing or Emergency Shelter (IH / ES)	Diversion Services and Assistance (DIV)	Homelessness Prevention Services & Assistance (HP)	Outreach and Engagement Services (O/R)	Other: Other, Services Only, PH - Housing Only, PH - Housing with Services, Coordinated Entry	Source(s) and Timeframe of Data
Household Composition									
# of Households without Children	1,621	829	48	1,952	n/a	948	5,400	4,905	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Households with At Least 1 Adult & 1 Child	580	3,183	327	408	n/a	2,994	165	4,476	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Households with Only Children	1	6	0	211	n/a	13	190	34	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
Sub-Populations and Other Characteristics									
# of Adults Who are Experiencing Chronic Homelessness	946	522	13	881	n/a	8	2,163	2,460	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults Who are Experiencing Significant Mental Illness	938	337	13	589	n/a	100	1,540	1,973	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults Who are Experiencing Substance Abuse Disorders	295	95	6	363	n/a	0	1,527	807	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults Who are Veterans	507	167	2	65	n/a	97	137	717	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults with HIV/AIDS	41	10	0	72	n/a	14	66	95	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults Who are Survivors of Domestic Violence	333	593	57	408	n/a	188	817	1,502	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Unaccompanied Youth (under 25)	28	57	24	311	n/a	38	1,206	377	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Parenting Youth (under 25)	13	65	10	17	n/a	19	5	77	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Children of Parenting Youth	49	187	28	73	n/a	74	27	304	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
Gender Demographics									
# of Women/Girls	990	2,207	226	1,065	n/a	2,217	2,497	4,576	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Men/Boys	1,199	1,828	147	1,478	n/a	1,727	5,782	4,775	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Transgender	6	1	0	11	n/a	5	14	15	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Gender Non- Conforming	2	3	1	17	n/a	5	21	17	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
Ethnicity and Race Demographics									
# of People Who are Hispanic/Latino	586	2,303	239	1,089	n/a	2,081	3,628	3,963	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Non- Hispanic/Non-Latino	1,578	1,702	131	1,376	n/a	1,767	3,589	5,253	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Black or African American	299	618	32	255	n/a	387	720	1,111	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Asian	88	181	11	87	n/a	275	112	252	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are American Indian or Alaska Native	44	101	7	94	n/a	63	138	230	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Native Hawaiian or Other Pacific Islander	20	90	2	32	n/a	54	50	167	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are White	1,617	2,770	295	1,858	n/a	2,641	6,151	6,749	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Multiple Races	80	190	20	80	n/a	168	116	345	Source: HMIS Timeframe: Oct. 1, 2021 to Sept. 30, 2022 CoC Board Pckt. Pg.14

				Table 3	3. Landscape Analysis of St	ate, Federal and Local Funding					
Funding Program (choose from drop down options)	Fiscal Year (select all that apply)	Total Amount Invested into Homelessness Interventions	Funding Source*		Supported with Funding II that apply)	Brief Description of Programming and Services Provided				ons Served opriate population(s])	
	FY 2021-2022			Non-Congregate Shelter/ Interim Housing					TARGETED	POPULATIONS (please "x" all that	apply)
	FY 2022-2023	-		Permanent Supportive and Service-Enriched Housing		Utilize Homekey to purchase hotels or other buildings to provide Interim	ALL PEOPLE	X People Exp Chronic	Veterans	Parenting Youth	
Homekey (via HCD)	FY 2023-2024	\$56,845,000	State Agency	Diversion and Homelessness Prevention		Housing with an exit strategy for all residents and/ or plan to convert housing in the near future.	x	EXPERIENCING HOMELESSNESS	People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
	FY 2024-2025								People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)
	FY 2021-2022			Non-Congregate Shelter/ Interim Housing		State ESG supports the operations of			TARGETED	POPULATIONS (please "x" all that	apply)
	FY 2022-2023			Rental Assistance		emergency shelter programs and the provision of rapid rehousing services		ALL PEOPLE	People Exp Chronic Homelessness	Veterans	Parenting Youth
Emergency Solutions Grants - CV (ESG-CV) - via HCD		\$ 20,652,601.00	State Agency	Outreach and Engagement		for individuals and families experiencing homelessness in	x	EXPERIENCING HOMELESSNESS	People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
				Administrative Activities		Orange County who have been negatively impacted by the COVID- 19 pandemic.		People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)	
	FY 2021-2022			Non-Congregate Shelter/ Interim Housing					TARGETED	POPULATIONS (please "x" all that	apply)
Emergency Solutions Grants (ESG) -	FY 2022-2023			Rental Assistance		State ESG supports the operations of emergency shelter programs and the provision of rapid rehousing services		ALL PEOPLE	People Exp Chronic Homelessness	Veterans	Parenting Youth
via HCD	FY 2023-2024	\$ 2,551,978.00) State Agency	Outreach and Engagement		for individuals and families experiencing homelessness in	EXPERIENCING HOMELESSNESS	People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth	
				Administrative Activities		Orange County.			People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)
	FY 2021-2022			Non-Congregate Shelter/ Interim Housing		Federal ESG supports the operations			TARGETED	POPULATIONS (please "x" all that	apply)
Emergency Solutions Grants (ESG) -	FY 2022-2023	¢ 044124.00		Rental Assistance		of the Cold Weather Emergency Shelter program and the provision of	v	ALL PEOPLE EXPERIENCING	People Exp Chronic Homelessness	Veterans	Parenting Youth
via HUD		\$ 244,136.00	244,136.00 Federal Agency			rapid rehousing services for individuals and families experiencing	*	HOMELESSNESS	People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
						homelessness in Orange County.			People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)
	FY 2021-2022			Non-Congregate Shelter/ Interim Housing					TARGETED	POPULATIONS (please "x" all that	apply)
Community Development Block	FY 2022-2023	\$ 427,168.00	State Agency			Federal CDBG supports the operations of the Cold Weather Emergency Shelter program for individuals and families experiencing homelessness in Orange County.	x	ALL PEOPLE EXPERIENCING	People Exp Chronic Homelessness	Veterans	Parenting Youth
Grant (CDBG) - via HCD		.p 427,100.00	sidle Agency					HOMELESSNESS	People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
									People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)
	FY 2021-2022			Non-Congregate Shelter/ Interim Housing		CDBG-CV1 funds of \$341,402 supported the unincorporated OC				POPULATIONS (please "x" all that	apply)
Community Development Block	FY 2022-2023	\$ 5,710,773.00	State Agency	Diversion and Homelessness Prevention		Small Business Relief Program. CDBG- CV3 funds of \$1,215,329 were allocated to an Emergency Rental	~	ALL PEOPLE EXPERIENCING	People Exp Chronic Homelessness	Veterans	Parenting Youth
Grant - CV (CDBG-CV) - via HCD	FY 2023-2024	\$ 3,710,773.00	sidie Agency			Relief Program. Funds also supported two Homekey Programs in Stanton	Â	HOMELESSNESS	People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
						and the Alternative Sleeping Location in Laguna Beach.			People Exp Substance Abuse Disorders	Unaccompanied Youth X	Other (At-Risk of Homelessness)
	FY 2021-2022			Permanent Supportive and Service-Enriched Housing						POPULATIONS (please "x" all that	apply)
No Place Like Home (NPLH) - via	FY 2022-2023	\$ 11,798,084.00	State Agency			NPLH funding supports the development of five (5) affordable	x	ALL PEOPLE EXPERIENCING	X People Exp Chronic Homelessness	Veterans	Parenting Youth
HCD		φ 11,770,004.00	Sidie Ageildy			and supportive housing projects in Orange County.	Â	HOMELESSNESS	X People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
									People Exp Substance Abuse Disorders	X Unaccompanied Youth	Other (please enter here)
	FY 2021-2022			Systems Support Activities	Diversion and Homelessness Prevention	of activities to fill service gaps in the community. These include emergency shelter operating subsidies, rental assistance, outreach X		TARGETED	POPULATIONS (please "x" all that	apply)	
Homeless Housing, Assistance and revention Program (HHAP) - via Cal	FY 2022-2023	\$ 26,783,842.87		Administrative Activities	Outreach and Engagement		ALL PEOPLE EXPERIENCING	X People Exp Chronic Homelessness	Veterans	Parenting Youth	
ICH	FY 2023-2024			Non-Congregate Shelter/ Interim Housing		and engagement programs and flexible housing subsidies. HHAP also supports strategic planning and		HOMELESSNESS	People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
	FY 2024-2025			Rental Assistance		racial equity efforts in Orange County.			People Exp Substance Abuse Disorders	X Unaccompanied Youth	Other (please enter here)

				Table 3	. Landscape <u>Analysis of S</u>	State, Federal and Local Funding					
Funding Program (choose from drop down options)	Fiscal Year (select all that apply)	Total Amount Invested into Homelessness Interventions	Funding Source*		upported with Funding that apply)	Brief Description of Programming and Services Provided			Population (please "x" the appro		
	FY 2022-2023			Outreach and Engagement	Rental Assistance	ERF funding will allow for ongoing outreach support to meet the needs			TARGETED P	OPULATIONS (please "x" all that	apply)
Encampment Resolution Grants - via	FY 2023-2024			Non-Congregate Shelter/ Interim Housing		outreach support to meet the needs of those experiencing homelessness within Talbert Park and also provide		ALL PEOPLE	X People Exp Chronic Homelessness	Veterans	Parenting Youth
Cal ICH		\$ 3,627,030.00	State Agency	Systems Support Activities		support to readily connect individuals to shelters, housing and	x	EXPERIENCING HOMELESSNESS	People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
				Administrative Activities		supportive services in partnership with the City of Costa Mesa and OC Park.			People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)
	FY 2021-2022			Non-Congregate Shelter/ Interim Housing					TARGETED P	OPULATIONS (please "x" all that	apply)
Project Roomkey and Rehousing -						 Funding allows for the continuity of Project Roomkey program services and provides a needed resource to 		ALL PEOPLE	People Exp Chronic Homelessness	Veterans	Parenting Youth
via CDSS		\$ 126,972.00	State Agency			the System of Care as the County continues to address homelessness	x	EXPERIENCING HOMELESSNESS	People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
						during the COVID-19 pandemic.			People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)
	FY 2021-2022			Non-Congregate Shelter/ Interim Housing		HSP assists CalWORKs families who			TARGETED P	OPULATIONS (please "x" all that	apply)
CalWORKs Housing Support Program	FY 2022-2023	-		Diversion and Homelessness Prevention		are homeless, or at risk of homelessness, in obtaining or maintaining permanent housing, and		ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp Chronic Homelessness	Veterans	Parenting Youth
(HSP) - via CDSS	FY 2023-2024	\$ 22,008,506.00	22,008,506.00 State Agency	Rental Assistance		can provide temporary shelter, help with moving costs, short to medium	Ê		People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
	FY 2024-2025			Outreach and Engagement		term rental subsidies and wraparound case management.			People Exp Substance Abuse Disorders	Unaccompanied Youth X	Other (At-Risk of Homelessness)
	FY 2021-2022		\$ 9,056,263.00 State Agency	Outreach and Engagement					TARGETED P	OPULATIONS (please "x" all that	apply)
Housing and Disability Advocacy	FY 2022-2023	1		Non-Congregate Shelter/ Interim Housing		 HDAP provides supportive services to eligible individuals experiencing homelessness in Orange County with 		ALL PEOPLE	X People Exp Chronic Homelessness	Veterans	Parenting Youth
Program (HDAP) - via CDSS	FY 2023-2024	\$ 9,056,263.00		Rental Assistance		the goal of increasing their income with disability benefits and accessing	^	EXPERIENCING HOMELESSNESS	X People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
	FY 2024-2025			Administrative Activities		housing resources.			X People Exp Substance Abuse Disorders	Unaccompanied Youth X	Other (People Exp Disabling Conditions)
	FY 2021-2022			Outreach and Engagement		BFH funding provides supportive			TARGETED P	OPULATIONS (please 'x" all that	apply)
Bringing Families Home (BFH) - via	FY 2022-2023			Rental Assistance		services and rapid rehousing interventions to families receiving child welfare services who are	~	ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp Chronic Homelessness	Veterans X	Parenting Youth
CDSS	FY 2023-2024	\$ 7,218,692.00	State Agency			experiencing or at risk of homelessness in Orange County to	^		People Exp Severe Mental Illness	People Exp HIV/ AIDS X	Children of Parenting Youth
	FY 2024-2025					prevent foster care placement and support reunification .			People Exp Substance Abuse Disorders	Unaccompanied Youth X	Other (At-Risk of Homelessness)
	FY 2022-2023			Rental Assistance		Home Safe offers a range of strategies to prevent homelessness			TARGETED P	OPULATIONS (please "x" all that	apply)
	FY 2023-2024]		Diversion and Homelessness Prevention		and support ongoing housing stability for APS clients, including housing- related intensive case management,		ALL PEOPLE	People Exp Chronic Homelessness	Veterans	Parenting Youth
Home Safe - via CDSS	FY 2024-2025	\$ 4,745,914.00	State Agency	Outreach and Engagement		short-term housing related financial assistance, deep cleaning to		EXPERIENCING HOMELESSNESS	People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
]				maintain housing, eviction prevention, landlord mediation and more.			People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)
	FY 2021-2022			Systems Support Activities		The 2020 Federal CoC NOFA awarded a total amount of			TARGETED P	OPULATIONS (please "x" all that	apply)
Continuum of Care Program (CoC) -	FY 2022-2023	1		Administrative Activities		awarded a total amount of \$28,994,983 for distribution of resources throughout the CA-602		ALL PEOPLE EXPERIENCING HOMELESSNESS	X People Exp Chronic Homelessness X	Veterans	Parenting Youth
via HUD		\$ 28,994,983.00	Federal Agency	Permanent Supportive and Service-Enriched Housing		CoC. Projects include Rapid Rehousing for target populations, Permanent Supportive Housing	x		People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
		1		Rental Assistance		projects, CoC Strategic Planning and CES activities within the juridiction.			People Exp Substance Abuse Disorders	Unaccompanied Youth X	Other (Families, DV, Seniors)

	_			Table 3	. Landscape Analysis of S	tate, Federal and Local Funding		_			_
Funding Program (choose from drop down options)	Fiscal Year (select all that apply)	Total Amount Invested into Homelessness Interventions	Funding Source*	Intervention Types So (select all	upported with Funding that apply)	Brief Description of Programming and Services Provided			Populatio (please "x" the appro	ns Served opriate population[s])	
				Rental Assistance					TARGETED	POPULATIONS (please "x" all that	apply)
								ALL PEOPLE	People Exp Chronic Homelessness	Veterans	Parenting Youth
Family Unification Program Vouchers (FUP) - via HUD		\$1,094,265	Federal Agency			Households referred by SSA-reuniting families w/ children and foster youth		EXPERIENCING	People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
									People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)
	FY 2021-2022			Diversion and Homelessness Prevention		ERA funds help prevent evictions and			TARGETED	POPULATIONS (please 'x" all that	apply)
				Rental Assistance		ensure basic housing security for individuals and families impacted by			People Exp Chronic Homelessness	Veterans	Parenting Youth
						the affordable housing challenges exacerbated by COVID-19. This includes those with high need.		ALL PEOPLE	People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
Emergency Rental Assistance (ERA) - via Treasury		\$ 148,080,123.90	Federal Agency			includes first with night need, defined by the number of very low- income renter households paying more than 30 percent of income on rent or living in substandard or overcrowded conditions, rental market costs, and change in employment since February 2020.		EXPERIENCING HOMELESSNESS	People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (At-Risk of Homelessness)
	FY 2021-2022			Rental Assistance					TARGETED	POPULATIONS (please 'x" all that	apply)
Housing Choice Vouchers (HCVs) - via HUD			,547,621 Federal Agency	Permanent Supportive and Service-Enriched Housing			łousing Choice Vouchers and Other Supportive Housing	ALL PEOPLE	People Exp Chronic Homelessness	Veterans	Parenting Youth
		\$105,547,621		Scivice-Enliched Hobsing		Housing Choice Vouchers and Other Supportive Housing		EXPERIENCING	People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
									People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)
	FY 2021-2022			Non-Congregate Shelter/ Interim Housing		County General Funds, Local Funds			TARGETED	POPULATIONS (please "x" all that	apply)
Local General Fund	FY 2022-2023	\$ 16,514,397.00	7.00 Local Agency	Outreach and Engagement		and Operating Reserves contribute to the System of Care through the	x	ALL PEOPLE EXPERIENCING	X People Exp Chronic Homelessness	Veterans	Parenting Youth
						provision of funds for emergency shelter operations and services.		HOMELESSNESS	People Exp Severe Mental Illness Abuse Disorders	People Exp HIV/ AIDS	Children of Parenting Youth
				Permanent Supportive and			-			Unaccompanied Youth	here)
	FY 2021-2022 FY 2022-2023			Service-Enriched Housing		LHTF funds the development of supportive and supportive housing projects targeted for those		ALL PEOPLE	People Exp Chronic	POPULATIONS (please "x" all that	
Local Housing Trust Fund	FY 2023-2024	\$ 9,215,360.00	State Agency			experiencing homelessness and persons and families of extremely		EXPERIENCING	Homelessness People Exp Severe Mental Illness	Veterans People Exp HIV/ AIDS	Parenting Youth Children of Parenting Youth
						low, very low, and low income within Orange County.			People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)
	FY 2021-2022			Non-Congregate Shelter/ Interim Housing		PLHA program funds prioritizes			TARGETED	POPULATIONS (please "x" all that	apply)
Permanent Local Housing Allocation	FY 2022-2023	\$ 7,632,984.00	State Agency	Rental Assistance		 investments that increase the supply of housing to households who are at risk of homelessness or experiencing 		ALL PEOPLE EXPERIENCING	People Exp Chronic Homelessness	Veterans	Parenting Youth
(PLHA) - via HCD	FY 2023-2024	ψ 1,032,704.UU	sidle Agency	Outreach and Engagement		homelessness, that have income at or below 60 percent of the AMI, adjusted for household size in		HOMELESSNESS	People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
	FY 2024-2025			Administrative Activities		Orange County.			People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)
	FY 2021-2022					HOME Program funds are utilized for				POPULATIONS (please 'x" all that	apply)
HOME Program - via HUD		\$ 1.384.427.00	Federal Agency			affordable housing development opportunities, including the development of up to 20 affordable		ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp Chronic Homelessness	Veterans	Parenting Youth
		- 1,004,427.00	. casia Agency			rental housing units and up to 100 households with tenant-based rental	1		People Exp Severe Mental Illness People Exp Substance	People Exp HIV/ AIDS	Children of Parenting Youth Other (please enter
						assistance.			Abuse Disorders	Unaccompanied Youth	here)
	FY 2021-2022	4							TARGETED People Exp Chronic	POPULATIONS (please "x" all that	apply)
Other (please enter funding source)		\$ 2,500,000.00	Private Funder(s)			Cal Optima Intergovernmnetal Transfer Funds		ALL PEOPLE EXPERIENCING	People Exp Chronic Homelessness People Exp Severe	Veterans	Parenting Youth Children of Parenting
- ,		-				iransier Funas		HOMELESSNESS	Mental Illness People Exp Substance	People Exp HIV/ AIDS	Youth Other (please enter
									Abuse Disorders	Unaccompanied Youth	here)

Table 4. Outcome Goals

Outcome Goal #1a: Reducing the number of persons experiencing homelessness.

Goal Statement:

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 15,983 total people accessing services who are experiencing homelessness annually, representing 195 fewer people and a 1.2% reduction from the baseline.

Goal Narrative:

The Orange County Continuum of Care is committed to working to reduce the total number of people experiencing homelessness and will focus on increasing permanent housing solutions that assist people transition from homelessness into permanent housing. Additionally, the Orange County Continuum of Care will invest in homelessness diversion and prevention strategies to assist individuals and families in stabilizing in housing as opposed to falling into homelessness. The Orange County Continuum of Care established an overall increase in the annual estimate number of people accessing services who are experiencing homelessness compared to the Baseline Data provided for HHAP Round 3 application, however the Orange County Continuum of Care has also increased the overall number homeless services programs that are participating in HMIS and will continue to promote that practice.

	Outcome Goals July 1, 2022 - June 30, 2025					
Baseline Data: Annual estimate of number of people accessing services who are experiencing homelessness	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people accessing services who are experiencing homelessness			
16,178	195	1.2% decrease	15,983			

Outcome Goal #1b. Reducing the number of persons experiencing homelessness on a daily basis.

Goal Statement:

By the end of the performance period, data for the Orange County Continuum of Care will show 2,752 total people experiencing unsheltered homelessness daily, representing 305 fewer people and a 10% reduction from the baseline.

Goal Narrative:

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care experienced a significant reduction in unsheltered homelessness from 2019 to 2022, and the Orange County Continuum of Care is hopeful that current street outreach and engagement strategies continue to have the same positive impact in the jurisdiction.

	Outcome	Goals July 1, 2022 - June 30, 2025	
Baseline Data: Daily Estimate of # of people experiencing unsheltered homelessness	Change in # of People	Change as % of Baseline	Target Daily Estimate of # of people experiencing unsheltered homelessness
3,057	305	10.0% decrease	2,752

Outcome Goal #2. Reducing the number of persons who become newly homeless.

Goal Statement:

By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show 9,373 total people become newly homeless each year, representing 494 fewer people and a 5.0% reduction from the baseline.

Goal Narrative:

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. However, the Baseline Data from HHAP Round 3 to HHAP Round 4 demonstrates a near doubling of people who newly experienced homelessness each year. As such, the Orange County Continuum of Care is being conservative in the estimate as this increase indicates the needs for a robust homelessness diversion and prevention strategy and programming.

В	Baseline Data:	Outcome	Goals July 1, 2022 - June 30, 2025	
	Annual Estimate of # of people who become newly homeless each year	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people who become newly homeless each year
	9,867	494	5.0% decrease	CoC Board P.Skt 3Pg.18

Outcome Goal #3. Increasing the number of people exiting homelessness into permanent housing.

Goal Statement:

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 3,215 total people exiting homelessness into permanent housing annually, representing 420 more people and a 15% increase from the baseline.

Goal Narrative:

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care will continue to fund programming and solutions that assist individuals and families experiencing homelessness become permanently and stably housed. Additionally to compliment and support the goal of reducing homelessness, the Orange County Continuum of Care is focused on creating exits to permanent housing.

	Outcome	e Goals July 1, 2022 - June 30, 2025	
Baseline Data: Annual Estimate of # of people exiting homelessness into permanent housing	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people exiting homelessness into permanent housing
2,796	420	15.0% increase	3,215

Outcome Goal #4. Reducing the length of time persons remain homeless.

Goal Statement:

By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show **120** days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing **21 fewer** days and a **15.00% reduction** from the baseline.

Goal Narrative:

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care is interested in achieving the reduced length of time a person remains homelessness and then working to improve upon current strategies to further reduce the time.

	Outcome Goals July 1, 2022 - June 30, 2025				
Baseline Data: Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs	Change in # of Days	Change as % of Baseline	Target Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs		
141	21	15.0% decrease	120		

Outcome Goal #5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.

Goal Statement:

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 6.0% of people return to homelessness within 2 years after having exited homelessness to permanent housing, representing 2% fewer returns to homelessness and a 2% reduction from the baseline.

Goal Narrative:

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. Additionally, the Orange County Continuum of Care wants to ensure that people who are housed are able to remain permanently and stably housed thus breaking the cycle of homelessness. This will compliment and further support the goals related to reducing the number of people accessing services.

	Outcome Goals July 1, 2022 - June 30, 2025				
Baseline Data: % of people who return to homelessness within 2 years after having exited homelessness to permanent housing	Change in % of People	Change as % of Baseline	Target % of people who return to homelessness wihtin 2 years after having exited homelessness to permanent housing		
8.0%	2.0%	2.0%	6.0%		

Outcome Goal #6. Increasing successful placements from street outreach.

Goal Statement:

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 2,308 total people served in street outreach projects exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations annually, representing **533 more** people and a 30% increase from the baseline.

Goal Narrative:

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care and the County of Orange have been collaborating on the response to unsheltered homelessness and ensuring connections to services and housing is improved upon.

	Outcome Goals July 1, 2022 - June 30, 2025				
Baseline Data: Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.		
1775	533	30.00%	2,308		

Table 5. Strategies to Achieve Outcome Goals				
Strategy	Performance Measure to Be Impacted (Check all that apply)			
Description	✓ 1. Reducing the number of persons experiencing homelessness.			
Enhance regional coordination of outreach and engagement services to enhance linkages to supportive services. The Regional Street Outreach will provide comprehensive outreach to help engage and serve individuals experiencing unsheltered homelessness while also assisting communities in	✓ 2. Reducing the number of persons who become homeless for the first time.			
overall unsheltered homelessness conditions i their region. The street outreach services will identify, engage and assess individuals that need and qualify for comprehensive care coordination services.	3. Increasing the number of people exiting homelessness into permanent housing.			
Timeframe	4. Reducing the length of time persons remain homeless.			
July 1, 2022 - June 30, 2025 Entities with Lead Responsibilities Orange County Continuum of Care and County of Orange	5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.			
Measurable Targets	✓ 6. Increasing successful placements from street outreach.			
outreach interventions, positive outreach exits	Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.			
Strategy	Performance Measure to Be Impacted			
	(Check all that apply)			
Description Explore opportunities to create and develop diversion and prevention resources: partner with corrections agencies to fulfil QC Cares recidivism	(Check all that apply)			
•				
Explore opportunities to create and develop diversion and prevention resources; partner with corrections agencies to fulfil OC Cares recidivism reduction and diversion program development utilizing Care Plus Program enhanced care coordination for effective reentry. By allocating funding to prevention/shelter diversion, we are ensuring providers have flexible funding to address those who may become homeless for the first time and/or reduce the length of time persons remain homeless. The strategy will be to reach out to those who are hispanic/latino to ensure we are preventing/diverting them from homelessness as that is the fastest rising demographic in our unsheltered	✓ 1. Reducing the number of persons experiencing homelessness.			
Explore opportunities to create and develop diversion and prevention resources; partner with corrections agencies to fulfil OC Cares recidivism reduction and diversion program development utilizing Care Plus Program enhanced care coordination for effective reentry. By allocating funding to prevention/shelter diversion, we are ensuring providers have flexible funding to address those who may become homeless for the first time and/or reduce the length of time persons remain homeless. The strategy will be to reach out to those who are hispanic/latino to ensure we are preventing/diverting them from homelessness as that is the fastest rising demographic in our unsheltered population.	 ✓ 1. Reducing the number of persons experiencing homelessness. ✓ 2. Reducing the number of persons who become homeless for the first time. 			
Explore opportunities to create and develop diversion and prevention resources; partner with corrections agencies to fulfil OC Cares recidivism reduction and diversion program development utilizing Care Plus Program enhanced care coordination for effective reentry. By allocating funding to prevention/shelter diversion, we are ensuring providers have flexible funding to address those who may become homeless for the first time and/or reduce the length of time persons remain homeless. The strategy will be to reach out to those who are hispanic/latino to ensure we are preventing/diverting them from homelessness as that is the fastest rising demographic in our unsheltered	 1. Reducing the number of persons experiencing homelessness. 2. Reducing the number of persons who become homeless for the first time. 3. Increasing the number of people exiting homelessness into permanent housing. 4. Reducing the length of time persons remain homeless. 			
Explore opportunities to create and develop diversion and prevention resources; partner with corrections agencies to fulfil OC Cares recidivism reduction and diversion program development utilizing Care Plus Program enhanced care coordination for effective reentry. By allocating funding to prevention/shelter diversion, we are ensuring providers have flexible funding to address those who may become homeless for the first time and/or reduce the length of time persons remain homeless. The strategy will be to reach out to those who are hispanic/latino to ensure we are preventing/diverting them from homelessness as that is the fastest rising demographic in our unsheltered population.	 1. Reducing the number of persons experiencing homelessness. 2. Reducing the number of persons who become homeless for the first time. 3. Increasing the number of people exiting homelessness into permanent housing. 			
Explore opportunities to create and develop diversion and prevention resources; partner with corrections agencies to fulfil OC Cares recidivism reduction and diversion program development utilizing Care Plus Program enhanced care coordination for effective reentry. By allocating funding to prevention/shelter diversion, we are ensuring providers have flexible funding to address those who may become homeless for the first time and/or reduce the length of time persons remain homeless. The strategy will be to reach out to those who are hispanic/latino to ensure we are preventing/diverting them from homelessness as that is the fastest rising demographic in our unsheltered population. Timeframe July 1, 2022 - June 30, 2025	 1. Reducing the number of persons experiencing homelessness. 2. Reducing the number of persons who become homeless for the first time. 3. Increasing the number of people exiting homelessness into permanent housing. 4. Reducing the length of time persons remain homeless. 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. 			
Explore opportunities to create and develop diversion and prevention resources; partner with corrections agencies to fulfil OC Cares recidivism reduction and diversion program development utilizing Care Plus Program enhanced care coordination for effective reentry. By allocating funding to prevention/shelter diversion, we are ensuring providers have flexible funding to address those who may become homeless for the first time and/or reduce the length of time persons remain homeless. The strategy will be to reach out to those who are hispanic/latino to ensure we are preventing/diverting them from homelessness as that is the fastest rising demographic in our unsheltered population. Timeframe July 1, 2022 - June 30, 2025 Entities with Lead Responsibilities	 1. Reducing the number of persons experiencing homelessness. 2. Reducing the number of persons who become homeless for the first time. 3. Increasing the number of people exiting homelessness into permanent housing. 4. Reducing the length of time persons remain homeless. 			
Explore opportunities to create and develop diversion and prevention resources; partner with corrections agencies to fulfil OC Cares recidivism reduction and diversion program development utilizing Care Plus Program enhanced care coordination for effective reentry. By allocating funding to prevention/shelter diversion, we are ensuring providers have flexible funding to address those who may become homeless for the first time and/or reduce the length of time persons remain homeless. The strategy will be to reach out to those who are hispanic/latino to ensure we are preventing/diverting them from homelessness as that is the fastest rising demographic in our unsheltered population. Timeframe July 1, 2022 - June 30, 2025 Entities with Lead Responsibilities County of Orange	 1. Reducing the number of persons experiencing homelessness. 2. Reducing the number of persons who become homeless for the first time. 3. Increasing the number of people exiting homelessness into permanent housing. 4. Reducing the length of time persons remain homeless. 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing. 			

	Performance Measure to Be Impacted
Strategy	(Check all that apply)
Description	1. Reducing the number of persons experiencing homelessness.
Continuance and expansion of rapid rehousing programs for individuals and	
transitional aged youth. Allocated funding to ensure the rapid re-housing	2. Reducing the number of persons who become homeless for the first time.
funding programs continue to provide the needed services and also address	
transitional aged youth needs.	
	3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe	\checkmark 4. Reducing the length of time persons remain homeless.
July 1, 2022 - June 30, 2025	
Entities with Lead Responsibilities	5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Orange County Continuum of Care	
	6. Increasing successful placements from street outreach.
Measurable Targets	
Rapid rehousing exits to permanent housing	Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
Strategy	Performance Measure to Be Impacted (Check all that apply)
	(Check dir ndr dppy)
Description	
To ensure there is an incrase in the number of people exiting homelessness into	1. Reducing the number of persons experiencing homelessness.
permanent housing, funding to be allocated to the delivery of permanent	
housing and innovative solutions, and services coordination. There is a need to anticipate for future Homekey NOFAs and an identified need for resources to	
assist with housing searches and housing stabilization services. The navigation	2. Reducing the number of persons who become homeless for the first time.
and housing stabilization services will be paired with housing choice vouchers,	
reducing the number of persons who return to homelessness after exiting homelessness and reducing the length of time persons remain homeless. By	
employing the housing navigation and stabilization services, those in need of	
housing will be more expeditiously paired with a unit and then will be	\checkmark 3. Increasing the number of people exiting homelessness into permanent housing.
supported to remain in that unit. Additionally, Orange County has shown great interest and been awarded Homekey program funding, which will assist in the	
development of permanent housing, therefore increasing the number of	
people exiting homelessness. Since there is a greater return to homelessness	4. Reducing the length of time persons remain homeless.
for BIPOC and multiple race individuals, the focus will continue on those individuals to ensure they remain housed and receive these needed services.	
individudis to ensure they remain housed and receive these needed services.	
	5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
	homelessness to permanent housing.
Timeframe July 1, 2022 - June 30, 2025	
July 1, 2022 - Julie 30, 2023	6. Increasing successful placements from street outreach.
Entities with Lead Responsibilities	
Orange County Continuum of Care and County of Orange	
	Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
Measurable Targets	
Length of homelessness	

Strategy	Performance Measure to Be Impacted (Check all that apply)
Description	1. Reducing the number of persons experiencing homelessness.
Improve regional street outreach and engagement coordination, specifically for people with disabling conditions experiencing homelessness, by leveraging HDAP services. The County of Orange has awarded contracts for HDAP, outreacha nd care coordination services. The funding from both HHAP and	2. Reducing the number of persons who become homeless for the first time.
HDAP will be leveraged to ensure there is an increase in successful placement from street outreach. There is a need to address those with disabilities experiencing homelessness, which the data indicates, so by combining these two funding streams they will align outcome goals and connect individuals to the most appropriate program/resource based on their identified needs.	3. Increasing the number of people exiting homelessness into permanent housing.
	4. Reducing the length of time persons remain homeless.
Timeframe	
July 1, 2022 - June 30, 2025	5. Reducing the number of persons who return to homelessness after exiting
Entities with Lead Responsibilities	homelessness to permanent housing.
County of Orange	✓ 6. Increasing successful placements from street outreach.
Measurable Targets measure outreach interventions to those with disabling condition, positive outreach exits for those with disabling condition	Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Table 6. Funding Plan Strategic Intent

Eligible Use Category Intended to be Supported with HHAP-4	Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use (%)	Approximate % of TOTAL HHAP 4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)	Activities to be Supported with HHAP-4
1. Rapid rehousing	20%	5%	Rapid Rehousing and resources to assist with housing searches and housing stabilization services to be paired with housing choice vouchers, inclusive of landlord incentives to reduce barriers to housing
2. Operating subsidies	20%	5%	Emergency shelter and interim housing operating subsidies to ensure the ongoing availability of beds to serve individuals and families experiencing homelessness
6. Delivery of permanent housing	25%	5%	Anticipate funding needs for future Homekey NOFAs and need for funding to support innovating housing solutions
4. Services coordination	10%		Coordinating access into the Continuum of Care and assiting in the triaging and deployment of response
7. Prevention and diversion	15%		homelessness prevention and diversion programing, inclusive of case management, flexible financial assiatnce and
5. Systems support	3%		Training, capacity building and system of care infrastructure
10. Administrative (up to 7%)	7%		Technical assistance, contract tsupport, compensation for ived experience and HAP related activities
Total:	100%	15%	

Date: November 16, 2022

Subject: Continuum of Care (CoC) Nominating Committee Update

Recommended Action:

a. Approve the revision to the Orange County CoC Governance Charter as recommended by the CoC Nominating Committee and approved by the Policy, Procedures, and Standards (PPS) Committee.

Background and Analysis

During the September 28, 2022, meeting of the Orange County CoC Board, the CoC Board approved the appointment of the CoC Nominating Committee membership which comprised of David Gillanders, Elida Sanchez, Jennifer Friend, Jack Toan, and Becks Heyhoe. The Nominating Committee was tasked with ensuring that the CoC Governance Charter is compliant with U.S. Department of Housing and Urban Development (HUD) and Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act regulations, reviewing and recommending changes to the CoC Governance Charter and facilitating the CoC Board election process for the expiring seats.

The CoC Nominating Committee has met on three occasions and had robust discussion regarding the need for ensuring the most qualified nominees move through the CoC Board selection process. The CoC Nominating Committee reviewed the relevant sections of the CoC Governance Charter in detail and are recommending the proposed redlines as detailed in Attachment A.

The following is a brief summary of the proposed changes:

- Added language to make Committee Service mandatory for CoC Board Members.
- Increased the number of compromised members for a total of nineteen (19) seats in the CoC Board.
- Added two (2) designated seats, one (1) seat for the expertise on homeless services of Families and one (1) seat for the expertise on homeless services of Transitional Aged Youth (TAY).
- Included a Senior Representative Seat for expertise on homeless services and/or subpopulation focus.
- Further detailed the role of the Nominating Committee through the selection process.
- Revised number of terms for the CoC Board Officers officers may serve more than one (1) term.
- Required that interested candidates applying for open seats are CoC General members.

The proposed revisions were presented to the PPS Committee membership on Tuesday, November 7, 2022, and unanimously recommended to be presented to the CoC Board for approval.

Attachments

- Attachment A CoC Board Responsibilities, CoC Board Membership Composition and Election Process, and CoC Board Selection Process – Redline Version
- Attachment B CoC Board Responsibilities, CoC Board Membership Composition and Election Process, and CoC Board Selection Process – Clean Version

Orange County CoC Governance Charter: Proposed Revisions

- 1. <u>Continuum of Care Board Responsibilities</u> The Continuum of Care Board will:
 - a. Conduct the hands-on work and facilitate the committees, subcommittees and ad hoc groups of the Orange County CoC. Every member of the CoC Board must serve on a minimum of one committee;
 - b. Build community awareness of the needs of all homeless and at-risk populations identified in the county;
 - c. Ensure, to the greatest extent possible, access to services by the subpopulations enumerated in this charter;
 - d. Ensure relevant organizations and projects serving various homeless and at risk subpopulations are represented in the planning and decision-making for the overall coordination of homeless services Continuum of Care;
 - e. Ensure Regional Coordination and collaborative work across the CoC through the use of the Coordinated Entry System;
 - f. Coordinate the CoC Programs and set goals and priorities for ending homelessness in Orange County;
 - g. Approve Orange County CoC policies as recommended by service providers and/or Committees;
 - h. Create committees, subcommittees and ad hoc groups necessary for the proper and efficient functioning of the Orange County CoC, including the CoC program Notice of Funding Opportunity (NOFO); and
 - i. Dissolve committees, subcommittees and ad hoc groups, if they are determined to be unnecessary for the proper and efficient functioning of the Orange County CoC.

2. Continuum of Care Board Composition

The CoC Board is comprised of nineteen (19) members elected by the voting General Membership. A quorum consists of ten (10) voting members present. The CoC Board shall be comprised of CoC General members that provide a well-balanced perspective from multiple sectors to best lead the response to homelessness in the Orange County CoC. Additionally, the CoC Board membership shall include representation of persons of different races, ethnicities and backgrounds. The CoC Board designations are:

- a. CoC Board Officers must have extensive experience (7 to 10 years) in the homeless service field, and/or functions of the Continuum of Care.
 - i. Chair
 - ii. Vice-Chair
 - iii. Secretary
- b. There are six (6) required categories of CoC Board Members as described by the HEARTH Act. The Orange County CoC Board will have one seat for each category. The following six (6) seats must be filled with persons with at minimum three (3) years of experience in their related field of representation and seat category.
 - i. One (1) seat for person with current or past lived experience of homelessness
 - ii. One (1) seat for Education / McKinney Vento representative
 - iii. One (1) seat for Veteran or veteran service agency representative
 - iv. One (1) seat for Emergency Solutions Grant (ESG) Program funded agency or recipient agent
 - v. One (1) seat for Public Housing Agency (PHA) representative
 - vi. One (1) seat for Domestic Violence Agency representative
- c. There are two (2) Designated Seats for the CoC Board Members. These Designated Seats will be representative of the main populations in the Orange County Coordinated Entry System. The Designated Seats must be filled with persons with at minimum three (3) years of experience working with the subpopulation in the delivery of homeless services.
 - i. One (1) seat for the expertise on homeless services of Families
 - ii. One (1) seat for the expertise on homeless services of Transitional Aged Youth (TAY)
- d. There are eleven (11) seats for At-Large CoC Board Members. The At-Large Seats should be representative of the relevant organizations and subpopulations set forth in the membership section of this Governance Charter.
 - The CoC Board will prioritize the following areas of expertise/experience for nine (9) of the At-Large Seats to ensure a well-balanced perspective from multiple sectors to best lead the response to homelessness in the Orange County CoC. The following nine (9) seats must be filled with persons with at minimum three (3) years of experience in their related field of representation and seat category.
 - 1. One (1) seat for Behavioral Health background and expertise
 - 2. One (1) seat for Faith-Based Representation
 - 3. One (1) seat for Health Care background and expertise
 - 4. One (1) seat for affordable housing development background and expertise
 - 5. Five (5) seats for expertise on homeless services and/or subpopulation focus
 - a) Black, Indigenous, and People of Color (BIPOC)

- b) Diversion
- c) Emergency Shelter
- d) Families
- e) Individuals
- f) LGBTQ
- g) People with disabilities
- h) Permanent Supportive Housing
- i) Prevention
- j) Rapid Rehousing
- k) Street Outreach

l) Transitional Aged Youth

m) Older Adults

- ii. The remaining two At-Large Seats will not be prescribed a priority area of expertise/experience.
 - 1. The Orange County CoC encourages participation from interested stakeholders and sectors, including but not limited to businesses, universities and colleges, law enforcement, criminal justice system, persons with current or past lived experience of homelessness.
 - 2. The At-Large Seats are to bring additional levels of experience that compliments and augments the CoC Board perspective and expertise.
- e. Continuum of Care Board Support
 - i. Collaborative Applicant As the Collaborative Applicant the Continuum of Care Manager and/or other County of Orange staff will facilitate the Continuum of Care Board business and will utilize resources to continue the development of the CoC system.
 - ii. HMIS Lead Agency The HMIS Lead Agency will assist the Collaborative Applicant in providing CoC utilization, performance and gaps data and regional Service Planning Area resource information to the CoC Board.
 - iii. Coordinated Entry System Lead Agency The Coordinated Entry System Lead Agency will assist the Collaborative Applicant in providing performance and gaps data information to the CoC Board.
- 3. <u>Continuum of Care Board Selection Process</u>

The inaugural CoC Board Members will be elected by the voting General Membership at the April Homeless Provider Forum Full Membership meeting and seated in July.

- a. The Voting General Membership shall be informed when the nomination period opens and closes. Interested candidates must express their interest and provide any needed information to support the voting process.
- b. The Voting General membership will vote on the nominees, after they are interviewed by the CoC Nominating Committee and confirmed to meet the minimum qualifications related years of experience and knowledge.
- c. The nominees with the highest votes will comprise the CoC Board.

For the subsequent selection of CoC Board Members, in advance of the term expiration, the following activities and steps are to be completed:

- a. A Nominating Committee comprised of three (3) to five (5) Voting General Members will be appointed annually by the Board Chair and confirmed by the CoC Board. At least one member of the Nominating Committee will be a CoC Board member whose seat is not up for election. The Nominating Committee will support the Collaborative Applicant in outreach to potential candidates to make them aware of the upcoming CoC Board seat election. These outreach efforts will help ensure adequate representation of subpopulations listed in the CoC Board composition.
- b. The Voting General Membership will be notified of the nomination period, start and end, as well as the process to nominate a candidate or express interest in being a candidate.
- c. The Nominating Committee will support the Collaborative Applicant in reviewing submitted applications, verifying qualifications and experience/expertise of all candidates to serve as Board Members or Officers or a specific seat.
- d. The CoC General Membership will vote by secret ballot on the slate of interested and qualified candidates (that have been previously vetted by the Nominating Committee). The candidates with the highest votes will be presented to the CoC Board for ratification.
- e. The same process as outlined above in items a. through d. will be completed to fill any vacancies left by a member before the expiration of the term of that member. Appointments made to fill a vacancy left by a member before the expiration of the term of that member shall be for the remaining term of that member.
- f. The traditional nominating and election timeline is as follows:
 - i. September CoC Board Chair appoints Nominating Committee
 - ii. October Nominating Committee convenes and outreaches to potential candidates. The Nominating Committee will interview eligible candidates who meet criteria.
 - iii. November Candidates who moved forward based on their interview are presented to the CoC General Membership for voting/election.
 - iv. December The CoC Board ratifies slate of elected candidates by the CoC General membership.
 - v. January CoC Board seating takes place. Outgoing CoC Board and Board staff will provide "training" for incoming Board.
- g. At the first meeting of the calendar year, the CoC Board will elect the Board Officers (Chair, Vice-Chair and Secretary) to serve for one year (1) terms. CoC Board Officers may serve for more than one (1) term but not more the two (2) consecutive terms as an Officer.

Item 3. Attachment B

Orange County CoC - CA - 602 Governance Charter

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Introduction: In accordance with the Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009 (the "HEARTH Act") which was enacted into law on May 20, 2009, the Orange County Continuum of Care in consultation with the Collaborative Applicant (County of Orange), Continuum of Care and Emergency Solution Grant funded agencies and Homeless Management Information System ("HMIS") Lead Agency has developed a governance charter which includes procedures and policies needed to comply with the HEARTH Act requirements as prescribed by U.S. Department of Housing and Urban Development (HUD); and a code of conduct and recusal process for the board, its chair(s), and any person acting on behalf of the board.

In addition to HEARTH Act compliance and in alignment with the Regional System of Care, the Continuum of Care ("CoC") will operate to enhance, inform and implement services addressing the complex case management and housing needs of individuals and families experiencing homelessness in Orange County. Services supported by the Orange County CoC will also demonstrate best practices and evidence-based practices ensuring a client-centered approach, client choice and client rights and responsibilities are clear and service standards are consistently met.

The Orange County CoC designates the County of Orange as the collaborative applicant and fiscal entity for administering planning and funding for homelessness assistance program throughout the Orange County CoC.

I. <u>Name:</u>

The technical name of the organization is CoC CA-602 hereinafter referred to as the "Orange County CoC".

II. <u>Geographic Boundaries:</u>

The Orange County CoC covers all the geography within the boundaries of Orange County, including its 34 cities and unincorporated areas as regionalized within North, Central and South Service Planning Areas.

III. <u>Purpose:</u>

The Orange County CoC serves as the locally-designated primary decision-making group whose purpose and scope is to implement the Continuum of Care program (the "CoC") which is authorized by subtitle C of title IV of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11381-11389). As noted in CFR 24 Part 578.1 Purpose and scope of the HEARTH Act, the program is designed to:

- A. Promote communitywide commitment to the goal of ending homelessness through regional coordination and collaboration;
- B. Advocate for funding and resources to end homelessness and provide funding for proven efforts by nonprofit providers and local governments to quickly rehouse people experiencing homelessness, while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness;
- C. Promote access to and effective utilization of mainstream programs by homeless individuals and families; and

D. Promote implementation of best practices and evidence-based approaches to homeless programing and services.

IV. <u>Responsibilities of the Orange County CoC</u>

The four major responsibilities of the Orange County CoC consists of:

- 1. Operating the Continuum of Care,
- 2. Designating and operating an HMIS for the Continuum of Care,
- 3. Planning for the Continuum of Care, and
- 4. Preparing an application for funds which is in accordance with § 578.7 Responsibilities of the Continuum of Care and in the HEARTH Act and § 578.79.
- A. <u>Operating the Continuum of Care.</u> The Orange County CoC will:
 - 1. Hold meetings of the full membership, with published agendas, at least semi-annually;
 - 2. Make a public invitation for new members to join available within the geographic area at least annually;
 - Adopt and follow a written process to select a board to act on behalf of the CoC. The process must be reviewed, updated, and approved by the CoC at least every five (5) years;
 - 4. Establish committees, subcommittees and ad hoc groups to address specific functions of the Orange County CoC, as needed;
 - 5. Work with the Collaborative Applicant to develop and update annually a governance charter, which will include all procedures and policies needed to comply with HUD mandates, HEARTH Act regulations and a code of conduct and recusal process for the board, its chair(s), and any person acting on behalf of the board;
 - 6. Consult with recipients and subrecipients to establish performance targets appropriate for population and program type, monitor Continuum of Care and Emergency Solutions Grant funded agencies performance, evaluate outcomes, and take action to address poor performers;
 - 7. Evaluate outcomes of projects funded under the Emergency Solutions Grants program and the Continuum of Care program, and report performance measures to HUD as required;
 - 8. In consultation with recipients of Emergency Solutions Grants program funds within the geographic area, establish and operate a Coordinated Entry System that provides an initial, comprehensive assessment of the needs of individuals and families for housing and services. The CoC must maintain specific policy to guide the operation of the Coordinated Entry System on how its system addresses the needs of individuals and families who are fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, or stalking, but who are seeking shelter or services from nonvictim service providers in compliance with any requirements established by HUD Notice; and

Item 3. Attachment B

- 9. In consultation with recipients of Emergency Solutions Grants program funds within the geographic area, establish and consistently follow written standards for providing Continuum of Care assistance. At a minimum, these written standards must include:
 - a. Policies and procedures for evaluating individuals' and families' eligibility for assistance;
 - b. Policies and procedures for determining and prioritizing which eligible individuals and families will receive transitional housing assistance;
 - c. Policies and procedures for determining and prioritizing which eligible individuals and families will receive rapid rehousing assistance;
 - d. Standards for determining what percentage or amount of rent each program participant must pay while receiving rapid rehousing assistance;
 - e. Policies and procedures for determining and prioritizing which eligible individuals and families will receive permanent supportive housing assistance; and
 - f. Where the CoC is designated a high-performing community, as described in Subpart G, policies and procedures set forth in 24 CFR 576.400(e)(vi), (e)(vii), (e)(viii), and (e)(ix).

B. <u>Designating and operating a Homeless Management Information System.</u> The Orange County CoC will:

- 1. Designate a single Homeless Management Information System (HMIS) for the geographic area;
- Designate an eligible applicant to manage the CoC's HMIS, which will be known as the HMIS Lead;
- 3. Review, revise and approve a privacy plan, security plan, and data quality plan for the CoC HMIS;
- 4. Ensure consistent participation of recipients and subrecipients in the HMIS;
- 5. Ensure the HMIS is administered in compliance with requirements prescribed by HUD;
- Ensure the HMIS operates efficiently and effectively to promote HUD funded and nonfunded agency participation, system coordination, and utilization and performance is achieved; and
- 7. Ensure that HMIS captures the Coordinated Entry System Core Elements of Access, Assessment, Prioritization and Referral through program participation by recipients and subrecipients.
- C. <u>Continuum of Care Policies, Procedures and Standards</u> The Orange County CoC will:
 - 1. Have a Policies, Procedures and Standards Committee that meets at least two times a year or as needed for the review of policies, procedures and standards of the Orange County Continuum of Care;

- 2. Have its various committees, subcommittees, and ad hocs proposed drafts, revisions and/or updates to policies, procedures and/ or standards be submitted to the Policies, Procedures and Standards Committee;
- 3. Have all proposed policies, procedures and standards reviewed and vetted by the Policies and Standards Committee to ensure adherence to the HEARTH Act, HUD Notices and regulations, best practices and evidenced-based approaches, prior to being presented to the CoC Board for adoption; and
- 4. Engage the public, including homeless and formerly homeless individuals, in policy and standards development and/or revisions that affect the operations of the CoC and ESG funded programs.

D. <u>Continuum of Care Planning.</u>

The Orange County CoC and the Collaborative Applicant (County of Orange) will develop a plan that includes:

- 1. Coordinating the implementation of a housing and service system within its geographic area that meets the needs of the homeless individuals, including unaccompanied youth, and families. At a minimum, this system encompasses the following:
 - a. Outreach, engagement, and assessment;
 - b. Shelter, housing, and supportive services;
 - c. Prevention and diversion strategies.
- 2. Planning for and conducting an annual shelter homeless count and a biennial unsheltered homeless count by Service Planning Area that meets the following requirements:
 - a. Homeless persons who are living in a place not designed or ordinarily used as a regular sleeping accommodation for humans must be counted as unsheltered homeless persons;
 - b. Persons living in emergency shelters and transitional housing projects must be counted as sheltered homeless persons; and
 - c. Other requirements established by HUD Notice or to meet local objectives.
- The HMIS Lead Agency will assist the Collaborative Applicant in conducting an annual gaps analysis of the homeless needs and services available within the geographic area and/or Service Planning Areas;
- 4. Providing information required to complete the Consolidated Plan(s) within the CoC's geographic area;
- 5. Consulting with State and local government Emergency Solutions Grants program recipients within the CoC's geographic area on the plan for allocating Emergency Solutions Grants program funds and reporting on and evaluating the performance of

Emergency Solutions Grants program recipients and subrecipients. Emergency Solutions Grant entitlements include:

- County of Orange
- Santa Ana
- Anaheim
- Garden Grove

E. <u>Annual Competitive Application for Continuum of Care Funding</u> The Orange County CoC will:

- 1. Design, operate, and follow a collaborative process for the development of applications and approve the submission of applications in response to a Notice of Funding Availability (NOFA) published by HUD;
- 2. Establish priorities for funding proposals to meet needs within in the geographic area;
- 3. Support the Collaborative Applicant in compiling the required application information from all projects within the geographic area that the CoC has selected for funding; and
- 4. Retains all of its responsibilities, even if it designates one or more eligible applicants other than itself to apply for funds on behalf of the CoC. This includes approving the CoC application.

V. Orange County CoC Structure:

The operations and management of the Orange County CoC and its responsibilities are structured in four segments.

A. CoC Collaborative Applicant and Fiscal Agent

The Orange County CoC designates the County of Orange as Collaborative Applicant and Planning Grant recipient for homelessness assistance programs throughout the Orange County CoC. The County of Orange will comply with the provisions of 24 CFR 578.7, including coordinating with the development of the CoC system, CoC planning, Coordinated Entry System, HMIS and the support of the various functions and activities as required by the HEARTH Act.

In addition, the Orange County CoC Board designates the County of Orange as administrative and fiscal entity for homeless funding to support the development of the System of Care. The County of Orange is the administrative and fiscal entity for state and local funding from homeless programming that designates the CoC as the eligible applicant and requires the local government entity to be the fiscal agent.

B. Orange County CoC Board

As noted in §578.5(b) of the HEARTH Act, "The Continuum of Care must establish a board to act on behalf of the Continuum using the process established as a requirement by § 578.7(a)(3) and must comply with the conflict-of-interest requirements at § 578.95(b)."

The Continuum of Care Board is therefore acting on behalf of the members of the Orange County CoC. To this end, the Orange County CoC will strategically comprise a governing board that represents the stakeholder groups enumerated in the HEARTH Act which require the CoC Board to be representative of relevant organizations and of projects serving homeless subpopulations within Orange County, including at least one (1) homeless or formerly homeless individual.

- 1. <u>Continuum of Care Board Responsibilities</u> The Continuum of Care Board will:
 - a. Conduct the hands-on work and facilitate the committees, subcommittees and ad hoc groups of the Orange County CoC. Every member of the CoC Board must serve on a minimum of one committee;
 - b. Build community awareness of the needs of all homeless and at-risk populations identified in the county;
 - c. Ensure, to the greatest extent possible, access to services by the subpopulations enumerated in this charter;
 - d. Ensure relevant organizations and projects serving various homeless and at risk subpopulations are represented in the planning and decision-making for the overall coordination of homeless services Continuum of Care;
 - e. Ensure Regional Coordination and collaborative work across the CoC through the use of the Coordinated Entry System;
 - f. Coordinate the CoC Programs and set goals and priorities for ending homelessness in Orange County;
 - g. Approve Orange County CoC policies as recommended by service providers and/or Committees;
 - h. Create committees, subcommittees and ad hoc groups necessary for the proper and efficient functioning of the Orange County CoC, including the CoC program Notice of Funding Opportunity (NOFO); and
 - i. Dissolve committees, subcommittees and ad hoc groups, if they are determined to be unnecessary for the proper and efficient functioning of the Orange County CoC.
- 2. <u>Continuum of Care Board Composition</u>
The CoC Board is comprised of nineteen (19) members elected by the voting General Membership. A quorum consists of ten (10) voting members present. The CoC Board shall be comprised of members that provide a well-balanced perspective from multiple sectors to best lead the response to homelessness in the Orange County CoC. Additionally, the CoC Board membership shall include representation of persons of different races, ethnicities and backgrounds.

The CoC Board designations are:

- a. CoC Board Officers must have extensive experience (7 to 10 years) in the homeless service field, and/or functions of the Continuum of Care.
 - i. Chair
 - ii. Vice-Chair
 - iii. Secretary
- b. There are six (6) required categories of CoC Board Members as described by the HEARTH Act. The Orange County CoC Board will have one seat for each category. The following six (6) seats must be filled with persons with at minimum three (3) years of experience in their related field of representation and seat category.
 - i. One (1) seat for person with current or past lived experience of homelessness
 - ii. One (1) seat for Education / McKinney Vento representative
 - iii. One (1) seat for Veteran or veteran service agency representative
 - iv. One (1) seat for Emergency Solutions Grant (ESG) Program funded agency or recipient agent
 - v. One (1) seat for Public Housing Agency (PHA) representative
 - vi. One (1) seat for Domestic Violence Agency representative
- c. There are two (2) Designated Seats for the CoC Board Members. These Designated Seats will be representative of the main populations in the Orange County Coordinated Entry System. The Designated Seats must be filled with persons with at minimum three (3) years of experience working with the subpopulation in the delivery of homeless services.
 - i. One (1) seat for the expertise on homeless services of Families
 - ii. One (1) seat for the expertise on homeless services of Transitional Aged Youth (TAY)
- d. There are eleven (11) seats for At-Large CoC Board Members. The At-Large Seats should be representative of the relevant organizations and subpopulations set forth in the membership section of this Governance Charter.
 - i. The CoC Board will prioritize the following areas of expertise/experience for nine (9) of the At-Large Seats to ensure a well-balanced perspective from multiple sectors to best lead the response to homelessness in the Orange County CoC. The following nine (9) seats must be filled with persons with at

minimum three (3) years of experience in their related field of representation and seat category.

- 1. One (1) seat for Behavioral Health background and expertise
- 2. One (1) seat for Faith-Based Representation
- 3. One (1) seat for Health Care background and expertise
- 4. One (1) seat for affordable housing development background and expertise
- 5. Five (5) seats for expertise on homeless services and/or subpopulation focus
 - a) Black, Indigenous, and People of Color (BIPOC)
 - b) Diversion
 - c) Emergency Shelter
 - d) Individuals
 - e) LGBTQ
 - f) People with disabilities
 - g) Permanent Supportive Housing
 - h) Prevention
 - i) Rapid Rehousing
 - i) Street Outreach
 - k) Older Adults
- ii. The remaining two (2) At-Large Seats will not be prescribed a priority area of expertise/experience.
 - 1. The Orange County CoC encourages participation from interested stakeholders and sectors, including but not limited to businesses, universities and colleges, law enforcement, criminal justice system, persons with current or past lived experience of homelessness.
 - 2. The At-Large Seats are to bring additional levels of experience that compliments and augments the CoC Board perspective and expertise.
- e. Continuum of Care Board Support
 - Collaborative Applicant As the Collaborative Applicant the Continuum of Care Manager and/or other County of Orange staff will facilitate the Continuum of Care Board business and will utilize resources to continue the development of the CoC system.
 - ii. HMIS Lead Agency The HMIS Lead Agency will assist the Collaborative Applicant in providing CoC utilization, performance and gaps data and regional Service Planning Area resource information to the CoC Board.
 - iii. Coordinated Entry System Lead Agency The Coordinated Entry System Lead Agency will assist the Collaborative Applicant in providing performance and gaps data information to the CoC Board.
- 3. <u>Continuum of Care Board Selection Process</u>

The inaugural CoC Board Members will be elected by the voting General Membership at the April Homeless Provider Forum Full Membership meeting and seated in July.

- a. The Voting General Membership shall be informed when the nomination period opens and closes. Interested candidates must express their interest and provide any needed information to support the voting process.
- b. The Voting General membership will vote on the nominees, after they are interviewed by the CoC Nominating Committee and confirmed to meet the minimum qualifications related years of experience and knowledge.
- c. The nominees with the highest votes will comprise the CoC Board.

For the subsequent selection of CoC Board Members, in advance of the term expiration, the following activities and steps are to be completed:

- a. A Nominating Committee comprised of three (3) to five (5) Voting General Members will be appointed annually by the Board Chair and confirmed by the CoC Board. At least one member of the Nominating Committee will be a CoC Board member whose seat is not up for election. The Nominating Committee will support the Collaborative Applicant in outreach to potential candidates to make them aware of the upcoming CoC Board seat election. These outreach efforts will help ensure adequate representation of subpopulations listed in the CoC Board composition.
- b. The Voting General Membership will be notified of the nomination period, start and end, as well as the process to nominate a candidate or express interest in being a candidate.
- c. The Nominating Committee will support the Collaborative Applicant in reviewing submitted applications, verifying qualifications and experience/expertise of all candidates to serve as Board Members or Officers or a specific seat.
- d. The CoC General Membership will vote by secret ballot on the slate of interested and qualified candidates (that have been previously vetted by the Nominating Committee). The candidates with the highest votes will be presented to the CoC Board for ratification.
- e. The same process as outlined above in items a. through d. will be completed to fill any vacancies left by a member before the expiration of the term of that member. Appointments made to fill a vacancy left by a member before the expiration of the term of that member shall be for the remaining term of that member.
- f. The traditional nominating and election timeline is as follows:
 - i. September CoC Board Chair appoints Nominating Committee
 - ii. October Nominating Committee convenes and outreaches to potential candidates. The Nominating Committee will interview eligible candidates who meet criteria.
 - iii. November Candidates who moved forward based on their interview are presented to the CoC General Membership for voting/election.
 - iv. December The CoC Board ratifies slate of elected candidates by the CoC General membership.

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- v. January CoC Board seating takes place. Outgoing CoC Board and Board staff will provide "training" for incoming Board.
- g. At the first meeting of the calendar year, the CoC Board will elect the Board Officers (Chair, Vice-Chair and Secretary) to serve for one year (1) terms. CoC Board Officers may serve for more than one (1) term.
- 4. Continuum of Care Board Qualifications
 - 1. The Orange County Continuum of Care Board Members and Officers are selected to represent various constituencies. As a whole the Board should:
 - a. Be diverse, including philosophical and socio-economic diversity;
 - b. Have complementary skill sets;
 - c. Represent a balance of community stakeholders in the region; and
 - d. Be able to network with other potential CoC Board Members.
 - e. Willingness and ability to consistently attend meetings.
 - 2. Potential Board Members must be current voting General Members who demonstrate:
 - a. A high level of ethical behavior;
 - b. Working knowledge of and compassion about addressing homelessness;
 - c. Leadership and collaborative spirit in the best interest of the Orange County CoC.
 - 3. All Board members must attend at least seventy-five percent (75%) of meetings each year and not be absent for three (3) consecutive meetings in order to remain in good standing. Board Members and Officers failing to meet the attendance standard will be subject to removal by majority vote fifty percent plus one (50% + 1) of the CoC Board.
 - 5. <u>Continuum of Care Board Meetings</u>
 - All meetings will be open to the public except as otherwise determined by the CoC Board. Any person who attends an Orange County CoC meeting may be asked by the CoC Board Chair to leave if the person is disruptive; if a conflict of interest applies; or if an agenda business item(s) is deemed by the CoC Board Chair to be of such nature that it involves only Orange County CoC closed session business.
 - 2. Robert's Rules of Order Abridged-Revised will guide the process during all meetings.
 - 3. An annual calendar of the CoC Board meetings will be recommended to the CoC Board for adoption at the CoC Board meeting in October and presented at the Homeless Provider Forum meeting in November. The CoC Board

meetings calendar will be distributed to all members electronically and published on the County of Orange – Homeless Services website.

- 6. <u>Continuum of Care Board Documentation</u>
 - 1. The Orange County CoC Board will conduct and transact business in a fair and transparent manner. To this end, the CoC Board will maintain records of all Orange County Continuum of Care agendas and minutes and make these available upon request.
 - 2. The Collaborative Applicant will keep record of all HEARTH Act policies, calendars, meeting minutes, and records.
- <u>Continuum of Care Board Conflict of Interest and Recusal Process</u> Members must comply with the conflict of interest and recusal process found in §578.95 Conflicts of interest in the HEARTH Act and any additional requirements per the Continuum of Care Board Governance Charter.
 - Conflict of Interest Members of the CoC Board and any of its committees or subcommittees shall abstain from voting on any issue in which they may be personally vested to avoid a conflict of interest in accordance with County, State and Federal laws, regulations and ordinances and shall refrain from engaging in any behavior that conflicts with the best interest of County.
 - a. Members of the CoC Board shall not vote nor attempt to influence any other Board member on a matter under consideration by the Board or any of its committees or subcommittees as follows:
 - i. Regarding the provision of services by such member (or by an entity that such member represents); or
 - ii. By providing direct financial benefit to such member or the immediate family of such member; or
 - iii. Engaging in any other activity determined by County, State or Federal law, regulations and ordinances to constitute a conflict of interest.
 - b. If a question arises as to whether a conflict exists that may prevent a member from voting, the Chairperson or designee may consult with designated County Staff to assist them in making that determination.
 - c. Neither the CoC Board nor any of its members shall promote, directly or indirectly, any political party, political candidate or political activity using the name, emblem or any other identifier of the CoC Board.

- d. No assets or assistance provided by County to CoC Board shall be used for sectarian worship, instruction, or proselytization, except as otherwise permitted by law.
- 2. Code of Conduct The members of the CoC Board are entrusted with specific responsibilities related to use of public funds invested in addressing homelessness. Board Members are expected to observe the highest standards of ethical conduct in the execution of these responsibilities. In the performance of their duties, CoC Board Members are expected to carry out the mandate of the Orange County CoC to the best of their ability and to maintain the highest standards of integrity while interacting with other members of the Board, Orange County CoC representatives, service recipients, service providers, and the public.
 - a. The Orange County CoC prohibits the solicitation and acceptance of gifts or gratuities by the CoC Board, Ranking Committee, Voting Members, or employees and agents of the Collaborative Applicant from anyone who intends to receive personal benefit or preferential treatment. Violation of any portion of this code could subject a Voting Member to immediate termination from membership as determined by the CoC Board;
 - b. The Orange County CoC promotes impartiality in performing official duties and prohibits any activity representing a conflict of interest. Individuals should not act on a matter if a reasonable person who knew the circumstances of the situation could legitimately question fairness;
 - c. Officers, Voting Members and Committee Members shall:
 - i. Put forth honest effort in the performance of their duties;
 - Not knowingly make unauthorized commitments or promises of any kind purporting to bind the Orange County CoC without previous CoC Board approval;
 - iii. Disclose waste, fraud, abuse and corruption to the appropriate authorities;
 - Adhere to all laws and regulations that provide equal opportunity to all United States citizens regardless of race, color, religion, sex, gender, sexual orientation, national origin, age, or disability, or any other protected category;
 - v. Conduct themselves with courtesy and respect. Personal relationships should not result in special considerations that influence the performance of their official duties in a manner contrary to the interest of the broader Orange County CoC. CoC Board Members and Officers are expected to exercise adequate control and supervision over matters for which they are individually responsible.

- vi. Assure that the resources entrusted to them are used for conducting official business only. Members and Officers of the CoC Board must abide by the Conflict of Interest Policies established for CoC Board operations.
- vii. Protect any confidential information provided to, or generated by, the activities of the Orange County CoC; and
- viii. Not use confidential information of the Orange County CoC for any purpose or disclose such confidential information to any third party, except as necessary to perform their duties and responsibilities as members of the CoC Board.
- 3. Termination Policy Any CoC Board Member, or the entire CoC Board, may be removed for cause by a two-thirds (2/3) vote of the Orange County CoC Voting Membership at a specially called meeting. Cause is constituted by a violation of the conflict of interest regulations or a violation of the Code of Conduct and ethics.

C. Orange County CoC General Membership

Membership is based upon organizations within the Geographic Area participating in the responsibilities of the Orange County CoC by having organizational representatives actively participate in CoC board, committees, and working groups.

As noted in § 578.5 Establishing the Continuum of Care. Relevant organizations will include:

"nonprofit homeless assistance providers, victim service providers, faithbased organizations, governments, businesses, advocates, public housing agencies, school districts, social service providers, mental health agencies, hospitals, universities, affordable housing developers, law enforcement, and organizations that serve veterans and homeless and formerly homeless individuals."

Additionally, the Orange County CoC will strive to ensure representation from diverse and public agencies including those dedicated to behavior health, substance use recovery services, health, employment training and development, youth, the LGBTQ community, and housing and community development.

a. <u>Nominations for Orange County CoC General Membership</u>
 A public invitation within the Geographic Areas of the CoC will be extended
 annually for new members to join in accordance with the HEARTH Act as described
 in § 578.7 Responsibilities of the Continuum of Care.

b. General Membership Terms

There is no term limit. Membership, however, may be terminated by the Orange County CoC in accordance with subsection I. Removal below.

c. Continuum of Care Meetings

The Orange County CoC will hold meetings of the full membership with published agendas at least twice a year. The Orange County Homeless Provider Forum serves to facilitate CoC full membership meetings.

d. <u>Quorum</u>

A number equal to a majority of those belonging to the Orange County CoC will constitute a quorum for the transaction of business at any general membership meeting.

e. Voting

At all meetings, business items may be decided by arriving at a consensus. If a vote is necessary, all votes will be by voice or ballot at the will of the majority in attendance. The exception to this rule is a vote to elect CoC Board members, in this case a vote will be held by secret ballot. Each active organization will have one vote given by one representative even when more than one organizational representative is present. No active organization may vote on any item which presents a real or perceived conflict-of-interest.

f. Conflict of Interest

Members must comply with the conflict of interest and recusal process found in the § 578.95 Conflicts of interest of the Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009 (HEARTH Act).

"(a) <u>Procurement</u>. For the procurement of property (goods, supplies, or equipment) and services, the recipient and its subrecipients must comply with the codes of conduct and conflict-of-interest requirements under 24 CFR 85.36 (for governments) and 24 CFR 84.42 (for private nonprofit organizations).

(b) <u>Continuum of Care board members</u>. No Continuum of Care board member may participate in or influence discussions or resulting decisions concerning the award of a grant or other financial benefits to the organization that the member represents.

(c) <u>Organizational conflict</u>. An organizational conflict of interest arises when, because of activities or relationships with other persons or organizations, the recipient or subrecipient is unable or potentially unable to render impartial assistance in the provision of any type or amount of assistance under this part, or when a covered person's, as in paragraph (d)(1) of this section, objectivity in performing work with respect to any activity assisted under this part is or might be otherwise impaired. Such an organizational conflict would arise when a board member of an applicant participates in decision of the applicant concerning the

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award of a grant, or provision of other financial benefits, to the organization that such member represents. It would also arise when an employee of a recipient or subrecipient participates in making rent reasonableness determinations under § 578.49(b)(2) and § 578.51(g) and housing quality inspections of property under § 578.75(b) that the recipient, subrecipient, or related entity owns.

(d) <u>Other conflicts</u>. For all other transactions and activities, the following restrictions apply:

(1) No covered person, meaning a person who is an employee, agent, consultant, officer, or elected or appointed official of the recipient or its subrecipients and who exercises or has exercised any functions or responsibilities with respect to activities assisted under this part, or who is in a position to participate in a decision-making process or gain inside information with regard to activities assisted under this part, may obtain a financial interest or benefit from an assisted activity, have a financial interest in any contract, subcontract, or agreement with respect to an assisted activity, either for him or herself or for those with whom he or she has immediate family or business ties, during his or her tenure or during the one-year period following his or her tenure.

(2) Exceptions. Upon the written request of the recipient, HUD may grant an exception to the provisions of this section on a case-by-case basis, taking into account the cumulative effects of the criteria in paragraph (d)(2)(ii) of this section, provided that the recipient has satisfactorily met the threshold requirements of paragraph (d)(2)(ii) of this section.

(i) Threshold requirements. HUD will consider an exception only after the recipient has provided the following documentation:

(A) Disclosure of the nature of the conflict, accompanied by a written assurance, if the recipient is a government, that there has been public disclosure of the conflict and a description of how the public disclosure was made; and if the recipient is a private nonprofit organization, that the conflict has been disclosed in accordance with their written code of conduct or other conflict-of-interest policy; and

(B) An opinion of the recipient's attorney that the interest for which the exception is sought would not violate State or local law, or if the subrecipient is a private nonprofit organization, the exception would not violate the organization's internal policies.

(ii) Factors to be considered for exceptions. In determining whether to grant a requested exception after the recipient has satisfactorily met the threshold requirements under paragraph (c)(3)(i) of this section, HUD must conclude that the exception will serve to further the purposes of the

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Continuum of Care program and the effective and efficient administration of the recipient's or subrecipient's project, taking into account the cumulative effect of the following factors, as applicable:

(A) Whether the exception would provide a significant cost benefit or an essential degree of expertise to the program or project that would otherwise not be available;

(B) Whether an opportunity was provided for open competitive bidding or negotiation;

(C) Whether the affected person has withdrawn from his or her functions, responsibilities, or the decision-making process with respect to the specific activity in question;

(D) Whether the interest or benefit was present before the affected person was in the position described in paragraph (c)(1) of this section;

(E) Whether undue hardship will result to the recipient, the subrecipient, or the person affected, when weighed against the public interest served by avoiding the prohibited conflict;

(F) Whether the person affected is a member of a group or class of persons intended to be the beneficiaries of the assisted activity, and the exception will permit such person to receive generally the same interests or benefits as are being made available or provided to the group or class; and

(G) Any other relevant considerations. "

g. <u>Removal</u>

Any member of the Orange County CoC may be removed by a two-thirds majority of all organizations present during a scheduled meeting.

D. Collaboration with Commission to End Homelessness

The Commission to End Homelessness focuses on regional policy and implementation strategies, affordable housing development, data and gaps analysis, best practice research, social policy and systemic change to promote an effective response to homelessness within the County of Orange. The CoC Board will regularly provide information and recommendations around CoC funded homeless programs to the Commission to End Homelessness. This will ensure regional alignment of efforts to resolve homelessness.

- 1. The CoC Board will collaborate with the Commission to End Homelessness to:
 - a. Address gaps within the System of Care;
 - b. Strengthen operational performance;

- c. Ensure regional access and alignment;
- d. Receive expertise related to each System of Care component in support of the CoC System integration objectives; and
- e. Identify, secure and prioritize funding opportunities that provide system enhancements within the five components of the System of Care" Community Corrections, Behavioral Health, Healthcare, housing, Benefits and Support Services.
- 2. The CoC Board will at least annually report to the Commission to End Homelessness on the progress of the Orange County CoC. These reports may include:
 - a. HUD System Performance Measures (SPM) Report
 - b. Housing Inventory Chart (HIC)
 - c. Gaps Analysis Reports
 - d. Point-in Time (PIT) Count (unsheltered biennially and sheltered annually)
 - e. Funding priorities, grants and funding awards from federal and state government
 - f. Any other reports requested by the Commission to End Homelessness to help further system of care policy recommendations and regional system development.
- 3. The chairperson of the CoC Board and the Commission to End Homelessness may establish ad hoc committees to provide recommendations regarding time-limited tasks that support the goals of the Commission to End Homelessness and assist in the functions of the CoC Board.
- 4. Non-conflicted Commission to End Homelessness members may participate on review panels concerning the award of a grant or other program funding related to the CoC when there is a conflict of interest among CoC Board members.

VI. Continuum of Care Legal Entity

The County of Orange is the Collaborative Applicant who will submit grants to HUD on behalf of the project applicants comprised in the Orange County CoC. All contracts funded by the CoC competition have direct contracts with HUD. Submission will be in compliance with § 578.9. The County of Orange is the designated administrative entity and fiscal agent for homeless services system funding awards that intersect with the CoC and the System of Care programs.

VII. Public Statement and Media Policy

In the interest of presenting a unified voice in the community, the Collaborative Applicant, County of Orange, is the designated spokespersons and media points of contact for the Orange County CoC for inquiries or official statements related to the Orange County CoC. Members will refrain from making public comments or speaking to the media on behalf of the Orange County CoC, unless the Collaborative Applicant determines that the interests of the Orange County CoC are best served by another member speaking on behalf of the group. When making public statements or speaking to the media on issues related to homelessness, Members will make clear, to the best of their ability, whether they are speaking in their own organization's/individual's name or on behalf of the Orange County CoC. Date: November 16, 2022

Subject: Orange County Continuum of Care Response to OC Grand Jury

Recommended Action:

a. Approve the drafted response on behalf of the Orange County CoC, in response to the Orange County Grand Jury report titled "How is Orange County Addressing Homelessness?".

Background and Analysis

On June 23, 2022, the Orange County Grand Jury released a report entitled "How is Orange County Addressing Homelessness?" This report requested responses to findings and recommendations to the Orange County Continuum of Care (CoC) Board. The Orange County CoC Board leadership worked to coordinate a response to the report. Approval of the recommended action will support the Orange County CoC Board in providing a response to the fundings and recommendations on behalf of the Orange County CoC.

Attachments

- Attachment A Orange County Grand Jury report titled "How is Orange County Addressing Homelessness?".
- Attachment B Orange County CoC Response to Orange County Grand Jury



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SUMMARY

Orange County's homeless population continues to be of great concern to residents. Seeing homeless individuals on the streets raises awareness of this persistent problem, but the elaborate efforts to address homelessness are less evident. Orange County's response to homelessness is a collaboration led by the independent Orange County Continuum of Care Board (CoC), which oversees the distribution of federal and state homeless funding. The CoC is supported by the Orange County Office of Care Coordination (OCC) which administers contracts, monitors budgets, and evaluates the results of the funded programs.

The Orange County Grand Jury (OCGJ) studied the CoC to understand how the County is working to address homelessness. The collaborative efforts led by the CoC and OCC have resulted in progress in the fight against homelessness, including a system of care across multiple levels of government programs and community providers. It further established a coordinated entry system, a cooperative homeless information system, and consolidated applications for federal and state funds. Together, the members were responsible for a quick and effective response to the coronavirus disease (COVID) pandemic on the homeless, an increase in the number of shelter beds, a decrease in homeless encampments, more outreach and treatment alternatives, and new housing vouchers being available for permanent housing.

This collaborative system of care developed by the CoC and OCC amounts to a great achievement. The graphs in this OCGJ report show the increased outreach, prevention efforts, shelter beds provided, and permanent housing made available that the CoC and OCC achieved. They also show the additional system of care resources provided by the County of Orange to prevent people from falling into homelessness. Unfortunately, from 2018 to 2021, exits from the CoC homeless system to permanent housing have hovered between 24 percent and 32 percent.¹

Orange County is addressing homelessness with elaborate systems even beyond the efforts of the CoC and OCC, but the reality of homelessness is that despite these programs our system has shortcomings and bottlenecks. This OCGJ found that: South Orange County needs an emergency shelter; homeless individuals suffering from mental illness and substance abuse need court-ordered treatment; Orange County does not have enough housing affordable to individuals exiting homeless shelters; and youth aging out of foster care do not have enough safe housing, resulting in many falling into homelessness.

BACKGROUND

There are numerous causes of homelessness. These causes range from poverty, unemployment, lack of affordable housing, and individual issues of mental and/or substance use disorders. Other risk factors include medical problems, physical disability, domestic violence, and youth aging out of the child-care system.²

The continuum of care concept was created by HUD in 1994 to promote communitywide commitment to the goal of ending homelessness. HUD provided funding to quickly rehouse

¹ 211 OC, Longitudinal Systems Analysis, FY 2018 through 2021, from HMIS data.

² US Department of Health and Human Services, Substance Abuse and Mental Health Services Administration.

How is Orange County Addressing Homelessness?

individuals and families, promote participation in programs for the homeless, and optimize self-sufficiency among those experiencing homelessness.³

HUD recommended the collaborative development of plans to end homelessness in all communities receiving HUD funding. In response, Orange County created the Commission to End Homelessness that published a Ten-Year Plan to End Homelessness in 2012.⁴ Over the ensuing decade, implementation of this model Ten-Year Plan was beyond the power of the Commission and major parts of the plan were not achieved.

Meanwhile, in 2009, HUD outlined the process of building a collaborative CoC comprised of organizations and individuals dedicated to ending homelessness. The CoC was created in 2016 along with the OCC. HUD, the major funder of homeless programs, gave the CoC responsibility for prioritizing the distribution of competitive federal homeless assistance program monies. The strategy of the CoC is to prioritize funding of programs that focus on four pillars: Prevention, Outreach, Shelter, and Housing.

Mixed Success in Addressing Homelessness

In Orange County, various approaches to manage homelessness have been tried with varying levels of success.

- **Moving the Homeless:** When businesses and residents complained about homeless individuals, police were expected to relocate them. Pushing homeless individuals out of town sometimes resulted in simply shifting the problem to neighboring communities.
- Ordinances by Cities: Ordinances that criminalized camping on public property or loitering contributed to the incarceration of homeless individuals, including many suffering from mental illness and substance abuse issues. Orange County Sheriff Don Barnes commented, "By default, the Orange County Jail had become the de facto mental hospital of Orange County.... [in] 2018, Orange County jails had about 2,200 inmates with severe mental illnesses."⁵
- Housing and Treatment: Recent approaches that emphasized housing only or treatment only fell short in substantially reducing homelessness.
- Local Opposition Prevented Shelter and Housing: In Orange County, early efforts to provide low-threshold emergency shelters⁶ to get individuals off the streets were met with local opposition in most communities, as were developments of housing affordable to individuals exiting shelters. The development of a Coordinated Entry System (CES)⁷ helped reduce the neighborhood impact of shelters.

³ HUD Office of Community Planning and Development, Continuum of Care 101, June 6, 2009.

⁴ Orange County Ten Year Plan to End Homelessness, 2012.

⁵ Nick Gerda, "OC Mental Health Jail Expansion Draws Pushback and Debate", <u>Voice of OC</u>, October 23, 2019.

⁶ A Low-Threshold Emergency Shelter offers an alternative to living on the streets. Individuals in these shelters must comply with the shelter rules but are not required to be drug and alcohol free.

⁷ Coordinated Entry System (CES) is a shared database between service providers that shuttles homeless individuals in and out of shelters eliminating walk-in and walk-out shelter access that caused community opposition. The CES is also a point of referral into permanent housing.

How is Orange County Addressing Homelessness?

- **Prevention Investments:** Additional assistance for rent or utilities, as well as Section 8 housing vouchers, resulted in increased financial stability of individuals at danger of becoming homeless.
- **Outreach Expanded:** More homeless individuals were reached through trust-building and outreach efforts resulting in increased numbers being sheltered.
- **Increased Shelter:** Emergency shelter beds available to the homeless increased providing immediate help to more of the unhoused.
- **Permanent Housing Added:** Some permanent housing opportunities increased through new HUD vouchers, as well as County of Orange Permanent Supportive Housing developments.

Point in Time Count

The HUD-mandated Point in Time Count (PIT)⁸ is a national effort to create a census of homeless individuals every two years. While this one-day initiative to contact and count the homeless is assumed to result in a significant undercount, it is a consistent approach which shows comparable data collected over time. The most recent PIT was conducted in 2022 and reported a decrease of 1,142 homeless individuals counted in Orange County.

North and Central SPA cities sheltered 49% of their homeless while South SPA cities sheltered on 28% of their homeless according to the 2022 PIT.⁹



⁸ Point in Time Count, Orange County Office of Care Coordination, May 2022
⁹ Ibid.

"John" was a homeless man who lived in Hart Park in the City of Orange for several years. He sought housing at the County "BRIDGES at Kraemer" shelter, where he stayed for seven months. He was an Army Veteran and during his time at BRIDGES, the staff worked with him to obtain identification and get his veteran benefits. **Together they developed a housing plan and found a permanent home for him** in Fountain Valley. He reported his joy when BRIDGES staff even gave him transportation to his new home where he now lives.

Federal Court Intervenes and Regional Shelters Are Opened

In response to a lawsuit against the County of Orange filed on behalf of the homeless individuals living in large encampments along the Santa Ana River and other public property, a federal District Court got involved in overseeing the County's actions to clear the encampments.

On February 13, 2018, US District Court Judge David Carter ordered that "OC officials, cities and homeless advocates collaborate to find shelter for hundreds of people who have been living in the camps."¹⁰ Judge Carter issued a Temporary Restraining Order barring the arrest of those living along the Santa Ana River stating, "That order will stand until public officials can identify an alternative place to house those living along the river trail."¹¹

As a result of this litigation, on July 23, 2019, the District Court brokered a Settlement Agreement between the County of Orange and the advocates for the homeless.¹² This agreement outlined the number of emergency shelter beds that must be developed in each Orange County Service Planning Area (SPA)¹³, before any homeless individuals could be removed from the encampments. This agreement was later adopted by North and Central SPA cities to avoid litigation and became a major impetus to opening low-threshold emergency shelters in the North and Central OC communities. South OC SPA cities did not sign the Settlement Agreement and no new low-threshold emergency shelters have subsequently been opened to meet the need of the South OC homeless identified in the OCGJ investigation.

REASON FOR THE STUDY

Homelessness continues to be one of the most frequently identified issues of concern to Orange County residents.¹⁴ Previous Grand Juries examined efforts to address homelessness and made recommendations, many of which have been implemented.¹⁵ Yet concerns about homelessness persist in our communities. The purpose of this report is to discuss the effectiveness of the CoC and OCC in collaborating to address Orange County's homelessness through the services that are provided by the 37 contracts they authorize and oversee. The Grand Jury sought to evaluate the

¹⁰ Hannah Fry and Doug Smith, "Frustrated judge demands O.C. find shelter for homeless being evicted from camps", <u>Los Angeles Times</u>, February 14, 2018

¹¹ Ibid.

¹² "Federal Judge Approves Settlement of Homeless Lawsuits", <u>City News Service</u>, July 23, 2019.

¹³ Service Planning Area (SPA) is the division of Orange County cities into three regional areas North, Central, and South, for the purpose of facilitating regional collaboration in the provision of services to the homeless.

¹⁴ OC Annual Survey, Chapman University 2020.

¹⁵ OCGJ Report 2017-18.

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amount of money is being spent, the outcomes achieved, and whether this investment of public dollars is making a difference.

"James" abruptly found himself homeless and on the street at the age of 18 when his foster parents said they had completed their obligation to him. With few resources, he turned to friends who let him "couch surf", and then out of desperation, enlisted in the military. After his service, he returned to Orange County where found a friend to stay with and worked to get back on his feet. His lifelong struggles with homelessness coupled with excessive anger issues, addictions, and recovery from negative childhood experiences have required committing to radical personal change. Today in his early 50s, James has a job, and a mission to serve his community, teaching kids and helping the homeless with food, resources, and advice.

METHOD OF STUDY

- Reviewed CoC contracts, budgets, and performance evaluations.
- Toured emergency shelters, food service providers, substance abuse and mental health treatment programs, and the Collaborative Courts.
- Interviewed federal authorities, city managers, shelter providers, homeless outreach workers, law enforcement personnel, county staff responsible for shelter and affordable housing, mental health professionals, OC jail staff, and homeless individuals.
- Reviewed documents including the Ten-Year Plan to End Homelessness, Continuum of Care Board minutes and reports, previous California Grand Jury reports, budgets, articles, and litigation.
- Conducted internet research on homeless issues.

INVESTIGATION AND ANALYSIS

Orange County Continuum of Care Collaboration

Since 1998, Orange County has developed a comprehensive regional continuum of care to address homelessness in Orange County. This collaboration covers Orange County's 34 cities and unincorporated areas. County departments and agencies, local governments, homeless, housing, supportive service providers, and community groups (including non-profits, faith-based organizations, interested business leaders, schools, individuals with lived experience, and many other stakeholders) joined as participants with the shared mission to address homelessness.

The Orange County Continuum of Care Board (CoC), created in 2016, is the governing body for the continuum of care, whose goal is to oversee and implement this strategic collaboration as authorized by federal legislation.¹⁶ The CoC is comprised of diverse representatives of the collaborative participants.

¹⁶ Subtitle C of Title IV of the McKinney-Vento Homeless Assistance Act, (42 U.S.C.11381-11389).

How is Orange County Addressing Homelessness?

The CoC vision is to develop a dignified and equitable system to permanently house those experiencing homelessness, on a collaborative and regional basis, to allocate funds to match the greatest needs.

Prioritizing Homeless Funding

The CoC Board is responsible for the distribution of federal, state, and local funding to address homelessness. These dollars are restricted for specific uses by the funding sources. The CoC prioritizes awarding contracts based on four strategic pillars, and the OCC administers, monitors, and evaluates the contracts. The four pillars are:

- **1. Prevention** short-term intervention to keep people in their homes, avoid eviction, and stabilize their housing.
- 2. Outreach seeking, reaching out to, and engaging individuals as a first step towards ending their homelessness and providing services to develop self-sufficiency and independence.
- **3.** Shelters- temporary residence providing protection from exposure and a safety net for the homeless.
- **4. Housing** including housing coupled with treatment and supportive services enables greater potential success of homeless individuals suffering from mental illness and substance abuse.



Source: Office of Care Coordination.¹⁷

¹⁷ Contract Inventory 2021, Orange County Office of Care Coordination.

Item 4. Attachment A. How is Orange County Addressing Homelessness?

Continuum of Care Funding Oversight

The CoC oversees 37 contracts that outline the terms and agreements as to what services must be provided, and which funding source is used (such as the County General Fund, or various state and federal grants). The source of funds dictates how the funds must be used.

The CoC receives funding through various state and federal sources through a Notice of Funding Availability. The CoC issues a Request for Proposals to which qualified non-profits submit proposals. The CoC and the Commission to End Homelessness work together to establish funding priorities. The CoC selects which proposals to fund and sends them to the Board of Supervisors for legal approval.

All contracts specify that audits may be required. Audits are based on performance and proper use of funds required by the funding source. The County can also request an audit at any time during the contract term. The OCC monitors the contracts through a monthly Expenditure and Revenue report. Along with this financial review, the County conducts yearly site visits for each contract. The on-site audit reviews all aspects of the contract obligations to ensure that the contractors are compliant with the specifications of the funding.

Contractors who meet or exceed their requirements are typically renewed. Those who fail are given the opportunity to explain unexpected hurdles they faced, such as COVID issues or other unavoidable circumstances. After a full review, the CoC Board decides whether to renew or terminate a contract.



NOTE: This pie chart includes some grants awarded for multiple years. Source: Office of Care Coordination.¹⁸

¹⁸ Ibid.

How is Orange County Addressing Homelessness?

Major Funding Sources Overseen by the CoC

A variety of federal, state, and county restrictive grants with specific uses required make up the funding that the CoC allocates.¹⁹

CoC Process to Address Homelessness

OCGJ sought to evaluate the effectiveness of the CoC contracts under each pillar using the data from the Homeless Management Information System (HMIS) which is the shared database of all homeless services providers required by HUD for CoC's and maintained by the non-profit 211 OC.

1. Prevention - CoC investments in homeless prevention, include rental and utility assistance, as well as housing vouchers, and are measured as "increased income" in the graph below.

The CoC system does not represent the only County of Orange expenditures to prevent homelessness. The County allocates significant amounts of funding to prevent individuals and families from becoming homeless as outlined later in this report.



¹⁹ Grant sources include: American Recovery Plan Act (ARPA)*, Business, Consumer and Housing Agency, COVID 19 Tenant Relief Act (BCSH)*, California Emergency Solution Housing (CESH), Consolidated Appropriations Act for Rental Assistance (CAA), Coronavirus Aid, Relief and Economic Security Act (CARES)*, Federal Continuum of Care fund (CoC), Homeless Emergency Aid Program (HEAP), Homeless Housing Assistance Prevention (HHAP), HUD Emergency Shelter Grant program (ESG), HUD Housing Community Development (HCD), Orange County General Fund (GF). * *COVID Related Funding*.

Item 4. Attachment A. How is Orange County Addressing Homelessness?

A homeless man hanging out at a volunteer organization that provides food and assistance to the homeless described his experience in Orange. He stated that because he did not have a home, he was constantly stopped and harassed by the police, both physically and mentally. He believed that the **Be Well Center was just a trick to get people off the streets. They would 5150** (72-hour mental health hold) everyone referred to their program and no one ever saw them again.

2. Outreach – Outreach efforts of CoC non-profit contractors resulted in successful exits from homelessness to shelter increasing about 33 percent from 2,245 in 2019 to 2,994 in 2021. In that period, outreach efforts by non-profits seeking to build trust with homeless individuals resulted in the doubling of client contacts, to over 10,000 a year. Increasing client contacts, building trust, and successful entrance into shelter are measures of successful outreach programs.

Some people believe that chronically homeless individuals do not want permanent housing and are resistant to programs. While this may be true in some cases, the OCGJ learned several reasons for this resistance, including:

- Individuals who lack trust in outreach program staff due to promises previously broken.
- Substance abusers who are not ready for treatment.
- Mentally ill individuals who lack awareness of their illness.
- Individuals who fear for their safety in shelters or housing.
- Individuals who do not like the rule that forbids walking in and out of the shelter and require access by arranged transportation only.

The OCGJ learned from law enforcement and shelter officials that there were not enough rehabilitation and treatment facilities and services to meet the need of homeless Orange County residents suffering from mentally illness or substance abuse.



Source: 211 OC, HMIS data, 2019-21

3. Shelter - Emergency shelter capacity increased over 40 percent from 2,665 in 2017 to 3,756 in 2021, primarily in North and Central SPA cities. This increase helped to temporarily house many of the homeless of Orange County.

Low-Threshold Emergency Shelters are open to all individuals whose behavior is consistent with the shelter rules. This includes individuals who are suffering mental illness as well as those who are still using drugs and alcohol. The County of Orange funds two such shelters, BRIDGES in the North SPA and YALE in the Central SPA, but has been unsuccessful in siting a shelter in South SPA.

Navigation Centers are emergency shelters that are funded by cities and other sources. Shelters have opened in Anaheim, Buena Park, Fullerton, Huntington Beach, Laguna Beach, Placentia, Tustin, and Santa Ana. Additional shelters are operated by various non-profits and faith-based organizations around Orange County. The OCGJ found that no low-threshold emergency shelters had been opened in South SPA cities to meet the identified need.

Various levels of service are provided at the emergency shelters in addition to safe beds, food, and showers. The low-threshold, multi-service county shelters work with the residents to do the following: develop a plan to get into permanent housing; get job training and secure a job; obtain benefits for which they qualify, such as veterans, general relief, disability, or other public assistance; get into treatment programs to help with their substance abuse or mental illness; receive medical care and needed medicine; and overcome other individual challenges to independent living.



Note: Numbers include year-round and seasonal shelters, and 517 temporary COVID beds. 20

²⁰ HIC Report Year Over Year 2017-21, 211 OC, Orange County, 2021.

4. Housing - Permanent housing, including Permanent Supportive Housing (PSH), has increased 13 percent over the last five years, from 3,261 in 2017 to 3,689 in 2021.



Source: 211 OC Housing Inventory Count 2017-21²¹

- Housing Vouchers (Section 8) are issued by local Housing Authorities who set aside some for the homeless. They prioritize individual veterans, disabled, and families with children, as well as designating some for PSH projects. Vouchers are a permanent housing subsidy that require individuals to contribute 30 percent of their income to rent.
- Exits from emergency shelters to permanent housing were limited not only by the number of vouchers available, but by the inability of homeless individuals to find housing where landlords would accept vouchers. From 2018 to 2021, exits from the CoC homeless system to permanent housing have hovered between 24 and 32 percent.²²
- **2,700 PSH** units were needed according to the PIT count in 2017. PSH is for homeless individuals who are living with disabilities and mental illness. OC Housing Community Development leveraged California Mental Health Services Act funds resulting in 2,700 PSH units being built, approved, or in the planning stage as of 2022.
- **Treatment programs** for homeless individuals, who could benefit from permanent housing but require treatment programs to be successful, are in short supply.
- **Transitional Aged Youth** (TAY), are 16–24-year-olds who age out of the Foster Care system. They are vulnerable and many become homeless. The CoC funds one shelter with 25 beds for TAY where the waiting list for a bed is nine months. During the pandemic, housing vouchers for TAY increased from five to 120 but fell short of meeting the 150 beds needed.²³

²¹ Orange County Housing Stock, 211 OC, Housing Inventory Count 2021 Report.

²² Longitudinal Systems Analysis, 211 OC, FY 2018 through 2021.

²³ Dr. Shauntina Sorrells, MSW, DSW, Chief Program Officer, Orangewood Children's Home, Chair CoC TAY Committee, in a presentation to OC Supervisor Foley's Forum on Homelessness, Santa Ana, April 20, 2022.

How is Orange County Addressing Homelessness?

OC System of Care Resources

While the CoC represents the targeted collaboration to combat homelessness envisioned by HUD, there are additional programs in the Orange County System of Care that serve homeless individuals through other County agencies, such as the following:

- **Prevention** Health care services which include: mental health, substance abuse treatment, and public health (infectious disease control); public assistance programs such as: Cal Fresh (EBT, food assistance), Cal WORKS (job training), Cash Assistance Program for Immigrants, Medi-Cal, and General Relief (cash assistance).
- **Outreach** Link to Services, Housing, Treatment, Basic Skills, and Job Training.
- Shelter All emergency shelter funds go through the CoC Board.
- Housing Housing Choice Vouchers, and Supportive Housing.



Source County of Orange ²⁴

Total Orange County Cost of Homelessness

In addition to the costs of the Orange County System of Care, the county spends significant funds annually on homeless individuals in jail and in the criminal justice system. When these expenditures are included, Orange County homeless costs were an estimated \$1.6 billion in FY 2021.²⁵

The graphs in this OCGJ report illustrate the increased outreach, prevention, shelter, and permanent housing that the CoC and OCC achieved, as well as additional system of care

²⁴ OC System of Care Resources, FY 2021-22, Orange County Office of Care Coordination.

²⁵ OC District 2 Services Assessment Final Report, Moss Adams, February 2022.

How is Orange County Addressing Homelessness?

resources provided by the County of Orange. The 2022 Point in Time count documents the resulting decrease in homelessness, even as it shows the remaining challenges.

These County of Orange investments to address homelessness make a big difference by taking many people off the streets, providing shelters with basic services, giving needed medical and mental health care, helping with job training, and creating some permanent housing. While these investments are essential, they do not go far enough to house all the homeless people living in Orange County; in fact, only about 30 percent of the individuals exiting temporary shelters move into permanent housing.

The challenge of homelessness in our changing economy has been evolving as have our systems of care and prevention. It is clear that no one approach is going to eradicate homelessness. However, if we continue to come together to learn and to improve our collective efforts, we will enable greater success in the exhaustive task of serving this vulnerable population in our community.

FINDINGS

Based on its investigation described in this report, the 2021-2022 Orange County Grand Jury has arrived at the following findings:

- F1 South Orange County SPA cities lack low-threshold emergency shelters resulting in more homeless encampments and individuals living on the streets.
- F2 Too many of the homeless who are severely and persistently mentally ill and those with addiction issues end up incarcerated instead of more appropriate placements.
- F3 The County of Orange and cities within Orange County have been inconsistent in collaboration for support of shelters and services, which has resulted in missed opportunities to end homelessness.
- F4 There are an insufficient number of rental units available to those exiting Emergency Shelters, resulting in the majority returning to homelessness when leaving the shelters.
- F5 The Office of Care Coordination, in collaboration with the Continuum of Care Board, provides an effective community-based system of setting priorities to address homelessness, learning best practices, awarding and monitoring contracts, and overseeing a comprehensive system of care. However, the challenge of housing all our homeless requires much more.
- F6 Transitional Aged Youth who age out of the Foster Care system are a vulnerable population that often become homeless and need assistance in finding housing. There are insufficient resources to adequately serve these young people.

How is Orange County Addressing Homelessness?

RECOMMENDATIONS

Based on its investigation described herein, the 2021-2022 Orange County Grand Jury makes the following recommendations:

- R1 By July 1, 2023, the CoC and County of Orange should leverage funding to persuade South Orange County cities to open a regional, low-threshold emergency shelter for the homeless, in addition to the Laguna Beach Friendship Shelter. (F1)
- R2 By July 1, 2023, South OC SPA cities should collaborate in siting and funding a lowthreshold emergency shelter for the homeless, in addition to the Friendship Shelter in Laguna Beach. (F2)
- R3 The CoC should fund programs in fiscal year 2022-23 for people with severe and persistent mental illness and addiction issues to receive supervised care and treatment. (F2)
- R4 By July 1, 2024, the County of Orange and cities should collaborate to open facilities that can house people with severe and persistent mental illness and addiction issues in a secure setting. (F2)
- R5 By July 1, 2023, the County of Orange, cities and CoC should collaborate to encourage the development of housing affordable to individuals exiting the emergency shelters in Orange County. (F3, F4, F5)
- R6 By December 1, 2022, the County of Orange, cities and CoC should collaborate to increase the number of housing opportunities for Transitional Aged Youth. (F6)

COMMENDATIONS

Continuum of Care - The Orange County Grand Jury commends the broad-based collaboration between the County, cities, non-profit shelter and service providers, homeless advocates, faith-based organizations helping the homeless and hungry, and public and private entities, known as the Continuum of Care. This federally supported initiative has a representative board of directors and enjoys the highly effective professional support of the County of Orange Office of Care Coordination.

The OCGJ toured facilities and interviewed those engaged at all levels in this community-wide endeavor and was impressed at the dedication and caring to help the less fortunate in our County.

During the OCGJ investigation into the CoC, several exceptional organizations and dedicated individuals were brought to our attention. While not a direct part of our focus on the CoC, they were part of this broad community effort to address homelessness so the OCGJ thought they warranted honorable mention, including:

- **Be Well OC** in Orange is an innovative collaboration to provide outreach vans with mental health crisis teams, and a residential facility to reduce the incarceration of individuals with mental illness and/or substance abuse problems.
- **Mary's Kitchen** in the city of Orange provides dignified services including food to the walk-in homeless. Additionally, clients can receive mail and take showers.

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- **Navigation Centers** in the cities of Laguna Beach, Fullerton, Buena Park, Placentia, Tustin, and Huntington Beach are providing critical shelter and services to the homeless.
- Orange County's Emergency Shelters, Yale, and Bridges at Kraemer are unique multiservice, low-threshold shelters run by PATH and Mercy House respectfully.
- **Outreach and Prevention** work being done by City Net and city homeless liaisons are the front line in reaching the chronically homeless.
- **Permanent Housing** is being developed by many entities overcoming various obstacles. The Grand Jury commends Jamboree Housing for their successful PSH units we toured, and the OC Housing Community Development department for their success in leveraging partnerships to create 2700 units of PSH.
- **The Salvation Army** operates a low-threshold, comprehensive homeless shelter for the City of Anaheim and is in the process of building an adjacent apartment complex with permanent supportive housing.
- US District Court Judge David Carter played an extraordinary role in bringing the cities and county to the table with the advocates and homeless to create change. His "hands on" approach demonstrated the compassion he expected of all.
- Whatever It Takes (WIT) Collaborative Court is an initiative to help high risk, high need, convicted felons, to be successfully reintegrated into society. Coordinated resources and guidance are offered to complete a program of sobriety, housing, employment, counseling, relationship issues, and consistent healthy behavior.

RESPONSES

California Penal Code Section 933 requires the governing body of any public agency which the Grand Jury has reviewed, and about which it has issued a final report, to comment to the Presiding Judge of the Superior Court on the findings and recommendations pertaining to matters under the control of the governing body. Such comment shall be made *no later than 90 days* after the Grand Jury publishes its report (filed with the Clerk of the Court). Additionally, in the case of a report containing findings and recommendations pertaining to a department or agency headed by an elected County official (e.g., District Attorney, Sheriff, etc.), such elected County official shall comment on the findings and recommendations pertaining to the matters under that elected official's control *within 60 days* to the Presiding Judge with an information copy sent to the Board of Supervisors.

Furthermore, California Penal Code Section 933.05 specifies the manner in which such comment(s) are to be made as follows:

(a) As to each Grand Jury finding, the responding person or entity shall indicate one of the following:

(1) The respondent agrees with the finding.

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(2) The respondent disagrees wholly or partially with the finding, in which case the response shall specify the portion of the finding that is disputed and shall include an explanation of the reasons therefor.

(b) As to each Grand Jury recommendation, the responding person or entity shall report one of the following actions:

- (1) The recommendation has been implemented, with a summary regarding the implemented action.
- (2) The recommendation has not yet been implemented, but will be implemented in the future, with a time frame for implementation.
- (3) The recommendation requires further analysis, with an explanation and the scope and parameters of an analysis or study, and a time frame for the matter to be prepared for discussion by the officer or head of the agency or department being investigated or reviewed, including the governing body of the public agency when applicable. This time frame shall not exceed six months from the date of publication of the Grand Jury report.
- (4) The recommendation will not be implemented because it is not warranted or is not reasonable, with an explanation therefor.

(c) If a finding or recommendation of the Grand Jury addresses budgetary or personnel matters of a county agency or department headed by an elected officer, both the agency or department head and the Board of Supervisors shall respond if requested by the Grand Jury, but the response of the Board of Supervisors shall address only those budgetary /or personnel matters over which it has some decision-making authority. The response of the elected agency or department head shall address all aspects of the findings or recommendations affecting his or her agency or department.

90 Day Response Required	F1	F2	F3	F4	F5	F6
OC Board of Supervisors	Х	Х	Х	Х	Х	Х
90 Day Response Required	R1	R2	R3	R4	R5	R6
OC Board of Supervisors	Х	Х	Х	Х	Х	Х

The Orange County Grand Jury requires and requests the following responses:

90 Day Response Required	F1	F2	F3	F4	F5	F6
Aliso Viejo	Х		Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Aliso Viejo	Х	Х		Х	Х	Х

90 Day Response Required	F1	F2	F3	F4	F5	F6
Anaheim			Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Anaheim				Х	Х	Х
90 Day Response Required	F1	F2	F3	F4	F5	F6
Brea			Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Brea				Х	Х	Х
90 Day Response Required	F1	F2	F3	F4	F5	F6
Buena Park			Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Buena Park				Х	X	X
			1			
90 Day Response Required	F1	F2	F3	F4	F5	F6
Costa Mesa			X	X	10	
90 Day Response Required	R1	R2	R3	R4	R5	R6
Costa Mesa	IX1	112	K5	X	X	X
Costa Mesa				11	Δ	Λ
90 Day Response Required	F1	F2	F3	F4	F5	F6
	1.1	1.7	X	X	1.2	1.0
Cypress	D1	D 2			D.5	DC
90 Day Response Required	R1	R2	R3	R4	R5	R6
Cypress				Х	Х	Х
00 Day Desmance Dequired	F1	F2	F3	F4	F5	F6
90 Day Response Required Dana Point	X	ΓL	Х	Г4 X	гэ	го
		R2			D5	D6
()) Day Dasmanaa Daguinad			R3	R4	R5	R6
90 Day Response Required	R1			v	v	v
90 Day Response Required Dana Point	X	X		Х	Х	Х
Dana Point	X	X	E2			
Dana Point 90 Day Response Required	-		F3	F4	X F5	X F6
Dana Point 90 Day Response Required Fountain Valley	X F1	X F2	Х	F4 X	F5	F6
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required	X	X		F4 X R4	F5 R5	F6 R6
Dana Point 90 Day Response Required Fountain Valley	X F1	X F2	Х	F4 X	F5	F6
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley	X F1 R1	X F2 R2	X R3	F4 X R4 X	F5 R5 X	F6 R6 X
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley 90 Day Response Required	X F1	X F2	X R3 F3	F4 X R4 X F4	F5 R5	F6 R6
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley 90 Day Response Required Fullerton	X F1 R1 F1	X F2 R2 F2	X R3 F3 X	F4 X R4 X F4 X	F5 R5 X F5	F6 R6 X F6
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley 90 Day Response Required Fullerton 90 Day Response Required	X F1 R1	X F2 R2	X R3 F3	F4 X R4 X F4 X R4 X	F5 R5 X F5 R5	F6 R6 X F6 R6
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley 90 Day Response Required Fullerton	X F1 R1 F1	X F2 R2 F2	X R3 F3 X	F4 X R4 X F4 X	F5 R5 X F5	F6 R6 X F6
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley 90 Day Response Required Fullerton 90 Day Response Required Fullerton 90 Day Response Required	X F1 R1 F1 R1 R1	X F2 R2 F2 R2 R2	X R3 F3 X R3	F4 X R4 X F4 X R4 X	F5 R5 X F5 R5 X	F6 R6 X F6 R6 X
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley 90 Day Response Required Fullerton 90 Day Response Required	X F1 R1 F1	X F2 R2 F2	X R3 F3 X R3 F3	F4 X R4 X F4 X F4 X F4 F4 F4 F4 F4 F4 F4	F5 R5 X F5 R5	F6 R6 X F6 R6
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley 90 Day Response Required Fullerton 90 Day Response Required Garden Grove	X F1 R1 F1 R1 F1 F1 F1	X F2 R2 F2 R2 F2 F2	X R3 F3 X R3 F3 X X	F4 X R4 X F4 X F4 X F4 X F4 X F4 X F4 X	F5 R5 X F5 R5 X F5	F6 R6 X F6 R6 X F6
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley 90 Day Response Required Fullerton 90 Day Response Required Fullerton 90 Day Response Required Garden Grove 90 Day Response Required	X F1 R1 F1 R1 R1	X F2 R2 F2 R2 R2	X R3 F3 X R3 F3	F4 X R4 X F4 X F4 X F4 X F4 X F4 X R4 X R4 X R4 X	F5 R5 X F5 R5 X F5 R5 R5	F6 R6 X F6 R6 X F6 R6 R6
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley 90 Day Response Required Fullerton 90 Day Response Required Garden Grove	X F1 R1 F1 R1 F1 F1 F1	X F2 R2 F2 R2 F2 F2	X R3 F3 X R3 F3 X X	F4 X R4 X F4 X F4 X F4 X F4 X F4 X F4 X	F5 R5 X F5 R5 X F5	F6 R6 X F6 R6 X F6
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley 90 Day Response Required Fullerton 90 Day Response Required Fullerton 90 Day Response Required Garden Grove 90 Day Response Required Garden Grove	X F1 R1 F1 R1 F1 F1 F1	X F2 R2 F2 R2 F2 F2	X R3 F3 X R3 F3 X X	F4 X R4 X F4 X F4 X F4 X F4 X F4 X R4 X R4 X R4 X	F5 R5 X F5 R5 X F5 R5 R5	F6 R6 X F6 R6 X F6 R6 R6
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley 90 Day Response Required Fullerton 90 Day Response Required Fullerton 90 Day Response Required Garden Grove 90 Day Response Required	X F1 R1 F1 R1 F1 F1 F1	X F2 R2 F2 R2 F2 F2	X R3 F3 X R3 F3 X X	F4 X R4 X F4 X F4 X F4 X F4 X F4 X R4 X R4 X R4 X	F5 R5 X F5 R5 X F5 R5 R5	F6 R6 X F6 R6 X F6 R6 R6
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley 90 Day Response Required Fullerton 90 Day Response Required Fullerton 90 Day Response Required Garden Grove 90 Day Response Required Garden Grove	X F1 R1 F1 R1 F1 R1 R1 R1	X F2 R2 F2 R2 F2 R2 R2 R2	X R3 F3 X R3 F3 X R3 R3	F4 X R4 X F4 X R4 X F4 X F4 X F4 X R4 X R4 X	F5 R5 X F5 R5 X F5 R5 X	F6 R6 X F6 R6 X F6 R6 X
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley 90 Day Response Required Fullerton 90 Day Response Required Fullerton 90 Day Response Required Garden Grove 90 Day Response Required Garden Grove 90 Day Response Required 90 Day Response Required 90 Day Response Required 90 Day Response Required	X F1 R1 F1 R1 F1 R1 R1 R1	X F2 R2 F2 R2 F2 R2 R2 R2	X R3 F3 X R3 F3 X R3 F3 F3	F4 X R4 X F4 F4 F4 F4	F5 R5 X F5 R5 X F5 R5 X	F6 R6 X F6 R6 X F6 R6 X
Dana Point 90 Day Response Required Fountain Valley 90 Day Response Required Fountain Valley 90 Day Response Required Fullerton 90 Day Response Required Fullerton 90 Day Response Required Garden Grove 90 Day Response Required Huntington Beach	X F1 R1 F1 R1 F1 R1 R1 F1 F1 F1	X F2 R2 F2 R2 F2 R2 F2 F2 F2 F2 F2 F2 F2 F2 F2 F2	X R3 F3 X R3 F3 X R3 F3 X F3 X	F4 X R4 X F4 X	F5 R5 X F5 R5 X F5 R5 X F5	F6 R6 X F6 X F6 R6 X F6 F6

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90 Day Response Required	F1	F2	F3	F4	F5	F6
Irvine	Х		Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Irvine	Х	Х		Х	Х	Х
90 Day Response Required	F1	F2	F3	F4	F5	F6
La Habra			Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
La Habra				Х	Х	Х
90 Day Response Required	F1	F2	F3	F4	F5	F6
La Palma			Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
La Palma				Х	Х	Х
90 Day Response Required	F1	F2	F3	F4	F5	F6
Laguna Beach	1		X	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Laguna Beach				Х	X	X
90 Day Response Required	F1	F2	F3	F4	F5	F6
Laguna Hills	Х		X	Х	_	
90 Day Response Required	R1	R2	R3	R4	R5	R6
Laguna Hills				X	X	X
90 Day Response Required	F1	F2	F3	F4	F5	F6
Laguna Niguel	Х		Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Laguna Niguel	Х	Х		Х	Х	Х
			•			
90 Day Response Required	F1	F2	F3	F4	F5	F6
Laguna Woods	Х		Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Laguna Woods	Х	Х		Х	Х	Х
C						
90 Day Response Required	F1	F2	F3	F4	F5	F6
Lake Forest	Х		Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Lake Forest	Х	Х		Х	Х	X
90 Day Response Required	F1	F2	F3	F4	F5	F6
Los Alamitos			X	X		
90 Day Response Required	R1	R2	R3	R4	R5	R6
				X	X	X
LOS AIMINOS						
Los Alamitos						
90 Day Response Required	F1	F2	F3	F4	F5	F6
90 Day Response Required		F2	F3 X		F5	F6
90 Day Response Required Mission Viejo	Х		Х	F4 X R4		F6 R6
90 Day Response Required		F2 R2 X		Х	F5 R5 X	

90 Day Response Required	F1	F2	F3	F4	F5	F6
Newport Beach			Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Newport Beach				Х	Х	Х
· · · ·			•			
90 Day Response Required	F1	F2	F3	F4	F5	F6
Orange			Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Orange				Х	Х	Х
90 Day Response Required	F1	F2	F3	F4	F5	F6
Placentia			Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Placentia				Х	Х	Х
90 Day Response Required	F1	F2	F3	F4	F5	F6
Rancho Santa Margarita	Х		Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Rancho Santa Margarita	Х	Х		Х	Х	Х
90 Day Response Required	F1	F2	F3	F4	F5	F6
San Juan Capistrano	Х		Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
San Juan Capistrano	Х	Х				
90 Day Response Required	F1	F2	F3	F4	F5	F6
Santa Ana			Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Santa Ana				Х	Х	Х
90 Day Response Required	F1	F2	F3	F4	F5	F6
Seal Beach			X	X		7
90 Day Response Required	R1	R2	R3	R4	R5	R6
Seal Beach				Х	Х	Х
00 Dere Deersener Deersing d	E1	EO	E2	E4	E5	EC
90 Day Response Required	F1	F2	F3	F4	F5	F6
Stanton	D 1	DO	X D2	X D4	D.5	DC
90 Day Response Required Stanton	R1	R2	R3	R4 V	R5 V	R6 V
Stanton				Х	Х	Х
90 Day Response Required	F1	F2	F3	F4	F5	F6
Tustin	1,1	1'2	Х	г4 Х	1.3	1.0
90 Day Response Required	R1	R2	R3	R4	R5	R6
Tustin	KI	KZ	KJ	X X	X	X
i usuii		1	1	- 11	- 11	11
90 Day Response Required	F1	F2	F3	F4	F5	F6
Villa Park	11	12	X	X	15	10
90 Day Response Required	R1	R2	R3	R4	R5	R6
Villa Park				X	X	X
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		-				
90 Day Response Required	F1	F2	F3	F4	F5	F6
Westminster			Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Westminster				Х	Х	Х
90 Day Response Required	F1	F2	F3	F4	F5	F6
Yorba Linda			Х	Х		
90 Day Response Required	R1	R2	R3	R4	R5	R6
Yorba Linda				Х	Х	Х
90 Day Response Requested	F1	F2	F3	F4	F5	F6
Office of Care Coordination	Х	Х	Х	Х	Х	Х
90 Day Response Requested	R1	R2	R3	R4	R5	R6

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90 Day Response Requested	F1	F2	F3	F4	F5	F6
Continuum of Care Board	Х	Х	Х	Х	Х	Х
90 Day Response Requested	R1	R2	R3	R4	R5	R6
Continuum of Care Board	Х	Х	Х	Х	Х	Х

Х

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GLOSSARY

211 OC: A non-profit that administers the county Homeless Management Information System and publishes the data on their website.

Chronically Homeless: An individual or family who is homeless and lives in a place not meant for human habitation, for at least 1 year.

Chronic Substance Abuse: adults with a substance abuse problem that is expected to be of indefinite duration and substantially impairs the person's ability to live independently.

Commission to End Homelessness: A collaborative board of County and city government, private foundations, advocacy groups, community organizations, and other interested stakeholders that promote the success of the Ten-Year Plan to End Homelessness.

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How is Orange County Addressing Homelessness?

Coordinated Entry System (CES): A system to coordinate program participant intake assessment, and provision of referral.

Continuum of Care (CoC): A HUD-mandated local board of individuals and organizations working together to address homelessness on a regional basis.

Disability: A person with physical, mental, or emotional impairment, which is expected to be of long duration, and substantially impedes an individual's ability to live independently.

Domestic Violence: The act of family member, partner or ex-partner attempting to physically or psychologically dominate another.

Homeless Management Information Systems (HMIS): Computerized data base to capture client-level information on the characteristics and service needs of those experiencing homelessness.

Housing Inventory Count (HIC): The HUD-mandated annual count of homeless shelter beds available, conducted by the CoC.

U.S. Department of Housing and Urban Development (HUD): An agency of the United States Government.

Low-Threshold Emergency Shelter: A facility offering limited shelter as a safe alternative to living on the streets and provides essential services. "Low-threshold" means that individuals do not have to be drug and alcohol free, only that their behavior complies with the shelter rules.

Navigation Center: Another name for emergency shelter, emphasizing the service provided to residents to navigate to permanent housing, jobs, medical care, and other independent living skills.

Office of Care Coordination (OCC): County of Orange staff who provide support to the CoC Board and coordinate homeless program funds and services.

Permanent Supportive Housing (PSH): Long-term, community-based housing that has supportive services for homeless persons with disabilities including mental illness.

Point-in-Time Count & Survey (PIT): A community-wide effort to collect information on the number and characteristics of individuals and families experiencing homelessness.

Severely and Persistently Mentally Ill: adults with mental health problems that are expected to be life-long and substantially impairs the person's ability to live independently.

Sheltered Homeless: individuals who are in emergency shelters, navigation centers, or other temporary housing.

Service Planning Area (SPA): Divisions of Orange County into North, Central, and South cities to coordinate homeless shelters and services on a regional basis.

Unsheltered Homeless: individuals who spent last night in the streets, a vehicle, an abandoned building, bus/train station, camping not in a designated campground, sleeping anywhere outside, or other place not meant for human habitation or stayed in friend or family's garage, backyard, porch, shed or driveway.

Orange County Continuum of Care's

Response to the Findings and Recommendations to the 2021-22 Grand Jury Report, "How is Orange County Addressing Homelessness?"

On June 23, 2022, the Grand Jury released a report entitled "How is Orange County Addressing Homelessness?" This report requested responses to findings and recommendations to the Orange County Continuum of Care Continuum of Care. The responses are below:

Findings and Responses

Finding #1:	Agrees with the finding.
South Orange County SPA cities lack low-threshold emergency shelters resulting in more homeless encampments and individuals living on the streets.	The Orange County Continuum of Care (CoC) Board agrees that increased capacity and access to emergency shelter beds in the South Service Planning Area (SPA) is needed to address unsheltered homelessness in the region. The South SPA has some notable shelter assets, including the City of Laguna Beach's Alternative Sleeping Location (ASL) Emergency Shelter operated by the Friendship Shelter, and emergency shelters in that serve families (households with at least one minor child) experiencing homelessness and survivors of domestic violence.
Finding #2:	Disagrees partially with the finding.
Too many of the homeless who are severely and persistently mentally ill and those with addiction issues end up incarcerated instead of more appropriate placements.	The Orange County Continuum of Care (CoC) Board is committed to assisting individuals experiencing homelessness in accessing permanent housing resources, appropriate supportive services, and/or achieving more appropriate placements. The Orange County CoC Board collaborates and coordinates with the OC Health Care Agency, the OC Sheriff's Department and city Police Departments to better understand the available resources and programs that can be accessed to support people experiencing homelessness who are also severely and persistently mentally ill be supported appropriately. The Orange County CoC Board is interested in maximizing available funding that supports the above goal, but currently does not receive sufficient resources or funding that can be allocated to behavioral health services.
Finding #3	Disagrees partially with the finding.
The County of Orange and cities within Orange County have been inconsistent in collaboration for support of shelters and services,	The Orange County Continuum of Care (CoC) has a seventeen- member governing board whose purpose and scope is to implement CoC programs and to generally promote countywide

which has resulted in missed opportunities to end homelessness.	collaboration in support of homeless shelters and services, including permanent housing.
nomelessness.	The CoC Board includes broad representation in accordance with the Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009, including at least one member from the Emergency Solutions Grant entitlement jurisdictions and at least one member representing <u>of</u> the public housing authorities This broad representation assists CoC stakeholders in promoting a deep knowledge and understanding of the needs of the homeless populations and opportunities in the community.
	The Orange County Continuum of Care Board has worked collaboratively with the County of Orange and Cities to implement new approaches to increasing emergency shelter capacity, including:
	 Collaborating with cities to open new shelters such as the Buena Park and Placentia Navigation Centers in the North Service Planning Area (SPA); and the Yale Navigation Center and Costa Mesa Bridge Shelter in the Central SPA Implementing Homekey Program sites in the Cities of Stanton, Costa Mesa, Anaheim and Huntington Beach to create interim housing programs Delivering regional implementation of rapid rehousing services
	The County, Orange County Continuum of Care, and Cities of Anaheim and Santa Ana have collaborated on the Homeless Emergency Aid Program (HEAP), and the Homelessness Housing, Assistance and Prevention (HHAP) Rounds 1, 2 and 3, state funding opportunities to align efforts and ensure the funding is complementary of the regional solutions needed to address homelessness in the Orange County community
	The Orange County Continuum of Care Boards understands that there is ongoing work to be accomplished and is committed in continuing to engage and work collaboratively with the County of Orange and the Cities to make progress on addressing homelessness.
Finding #4	Agrees with finding.
There are insufficient number of rental units available to those exiting Emergency Shelters, resulting in the majority returning to homelessness when leaving the shelters.	The Orange County Continuum of Care Board recognizes the challenges of the housing market and barriers to housing that individuals and families experiencing homelessness face. The Orange County Continuum of Care Board whenever possible and feasible has supported the County of Orange and the Cities in the

	development of affordable housing and/or permanent supportive
Finding #5	housing. Agrees with the finding.
Finding #5	Agrees with the mullig.
The Office of Care Coordination, in collaboration with the Continuum of Care Board, provides an effective community- based system of setting priorities to address homelessness,	The County of Orange's (County) Office of Care Coordination, in collaboration with the Orange County Continuum of Care (CoC) and its Board, provides an effective community-based system of setting priorities to address homelessness and overseeing a comprehensive system of care.
learning best practices, awarding and monitoring contracts, and overseeing a comprehensive system of care. However, the challenge of housing all our homeless requires much more.	The Office of Care Coordination and Orange County CoC also coordinate with the Orange County Housing Authority and the three other public housing authorities in Orange County regarding the use of vouchers for people experiencing homelessness. The most recent example of this coordination and collaboration is the implementation of the Emergency Housing Voucher program, a total of 1,041 vouchers to provide rental assistance, housing navigation and move in costs for people experiencing homelessness or at risk of homelessness.
	Finally, the CoC Board recognizes and acknowledges that the need for further investments in shelter, housing, and supportive services, and more robust systems to administer these investments are needed to successfully achieve the larger goal of ending homelessness in Orange County.
Finding #6	Agrees with the finding.
Transitional Aged Youth who age out of the Foster Care system are a vulnerable population that often become homeless and need assistance in finding housing. There are insufficient resources to adequately serve these young people.	The Orange County Continuum of Care Board recognizes the challenge in serving transitional aged youth experiencing homelessness, including those exiting the foster care system, and as such has worked to improve the collaboration amongst transitional aged youth service providers and increase the availability of transitional aged youth resources. The Orange County Continuum of Care Board's efforts to address transitional aged youth homelessness are not limited to youth exiting the foster care system, but also youth experiencing literal homelessness, unstably housed, and at-risk of homelessness.
	Most recently, the Office of Care Coordination on behalf of the Orange County Continuum of Care submitted an application for the Youth Homelessness Demonstration Program, a funding opportunity from the U.S. Department of Housing and Urban Development (HUD) designed to reduce the number of transitional aged youths experiencing homelessness through a coordinated community approach. This is an opportunity that looks beyond the transitional aged youth exiting the Foster Care system but is inclusive of all in this age group.

Recommendation #1	
	The recommendation requires further analysis.
By July 1, 2023, the CoC and	
County of Orange should	The Orange County Continuum of Care and County of Orange
leverage funding to persuade	(County) strive for the community-wide commitment of ending
South Orange County cities to	homelessness through regional coordination and collaboration,
open a regional, low-threshold	as well as adopting a coordinated approach to funding opportunities.
emergency shelter for the	opportunities.
homeless, in addition to the Laguna Beach Friendship Shelter.	On April 27, 2022, the Orange County Continuum of Care Board
Laguna beach i nenusinp sneiter.	with the support of the County of Orange issued a Request for
	Proposals (RFP) to seek proposals from qualified organizations to
	provide Emergency Shelter Operations and Services across the
	three Service Planning Areas (SPAs) in Orange County and for
	different segments of the homeless population including
	individuals, families, transitional aged youth and survivors of
	domestic violence. The primary goal of the Emergency Shelters
	Operations and Services program is to ensure accessible,
	streamlined entry to emergency shelter and providing robust
	supportive services that assist participants in obtaining
	permanent housing and increased income. These contracts were approved and began providing services on October 15, 2022.
Recommendation #2	The recommendation requires further analysis.
	The recommendation requires further analysis.
By July 1, 2023, South OC SPA	The Orange County Continuum of Care (CoC) Board is a willing
cities should collaborate in siting	and enthusiastic partner in establishing low-threshold shelters in
and funding a low-threshold	the South SPA.
emergency shelter for the	
homeless, in addition to the	Further analysis is required for recommendation R2 as outlined
Friendship Shelter in Laguna	by the Orange County Grand Jury. The siting of a low-threshold
Beach.	emergency shelter for people experiencing homelessness in the South Service Planning Area (SPA) of Orange-County requires
	collaboration amongst the cities, the County of Orange (County),
	and the Orange County CoC.
Recommendation #3	The recommendation will not be implemented because it is not
	warranted or is not reasonable.
The CoC should fund programs in	
fiscal year 2022-23 for people	The Orange County Continuum of Care Board recognizes the need
with severe and persistent	for a higher level of care for people experiencing homelessness
mental illness and addiction	with severe and persistent mental illness and addiction issues. It
issues to receive supervised care	is important to recognize that the Orange County Continuum of
and treatment.	Care's role is to coordinate with the appropriate components of
	the System of Care, including behavioral health and healthcare,
	to address homelessness and not replicate or overlap programs that provide supervised care and treatment for people with
	severe and persistent mental illness and addiction issues. As such,
	Severe and persistent mental liness and dudiction issues. As such,

Recommendations and Responses

	the Orange County Continuum of Care Board's ongoing coordination and collaboration with the Orange County Health Care Agency's Mental Health and Recovery Services and CalOptima Health is key in meeting the needs of individuals experiencing homelessness who have severe and persistent mental illness and addition issues.
Recommendation #5	The recommendation has been implemented.
By July 1, 2023, the County of Orange, cities and CoC should collaborate to encourage the development of housing affordable to individuals exiting the emergency shelters in Orange County.	The County of Orange (County), cities and the Orange County Continuum of Care have been working together to encourage the development of affordable housing and permanent supportive housing that supports the needs of people experiencing homelessness and accessing the system of care. This includes the development of housing opportunities that support participants exiting from emergency shelters into permanent housing.
	The Orange County Continuum of Care and the four public housing authorities – Orange County, Santa Ana, Garden Grove and Anaheim - have worked together to support the Emergency Housing Voucher program. The Emergency Housing Voucher program will provide a total of 1,041 special purpose vouchers for people experiencing homelessness or at risk of homelessness as identified by the service providers in the Orange County Continuum of Care.
	The Orange County Continuum of Care Board will continue to work with all cities and the County in various capacities to collaborate and encourage the development of affordable housing and permanent supportive housing as part of the system of care.
Recommendation #6	The recommendation has been implemented.
By December 1, 2022, the County of Orange, cities and CoC should collaborate to increase the number of housing opportunities for Transitional Aged Youth.	Since June 2020, Orange County Continuum of Care in collaboration and partnership with the County of Orange's (County) has worked to improve the homeless service delivery for transitional aged youth experiencing homelessness or at risk of homelessness. Some examples include:
	 The Coordinated Entry System and has worked to implement a separate process for transitional aged youth to be prioritized for available housing resources in Orange County. This has resulted in the implementation of a Transitional Aged Youth Registry, composed of youth participants experiencing homelessness in Orange County regardless of their household composition. Transitional aged youth service providers are invited to attend a collaborative case conferencing meeting to

discuss individual cases, available housing resources, and dynamic prioritization through the Coordinated Entry
System to ensure that the most vulnerable participants
are receiving the most appropriate housing referrals.
• Tracking outcomes in the form of transitional aged youth-
focused dashboard to understand the housing needs and
analyze trends. The Office of Care Coordination and the
Orange County Continuum of Care have utilized this
information to inform the implementation of housing
resources and the solicitation of new housing resources
specifically designed to meet the needs of the transitional
aged youth experiencing homelessness or at risk of
homelessness in Orange County.
Lastly, the State of California's Homeless, Housing Assistance and
Prevention Program, which provides funding to the County,
Orange County Continuum of Care, and cities of Anaheim and
Santa, require recipient jurisdictions to allocate a minimum
percentage of the funding to create housing opportunities and
resources for transitional aged youth. This focused funding
resource has proven helpful in the planning and design of a
homeless service system that meets the needs of transitional
aged youth.