



**Policies, Procedures and Standards
Committee
November 08, 2022**

Welcome and Introductions

Becks Heyhoe

Policies, Procedures and Standards (PPS)

Committee Chair

Public Comments

Becks Heyhoe

PPS Committee Chair

Consent Calendar

Becks Heyhoe

PPS Committee Chair

Orange County Continuum of Care (CoC) Racial Equity Data Dashboard

Zulima Lundy, Director of Operations and
Erin DeRycke, Director, CoC Data and Operations, 211OC

Racial Equity Dashboard: Timeline

- June 2022: Initial development discussion with Data & Performance Metrics (D&PM) Committee
- July 2022: Presented draft Agency Racial Equity Dashboard to D & PM Committee
- August 2022: Published Agency Racial Equity Dashboard in HMIS
- September 2022: Presented draft CoC Racial Equity Dashboard to D & PM Committee
- October 2022: Presented draft CoC Racial Equity Dashboard to C4 Innovations

D & PM Committee Feedback

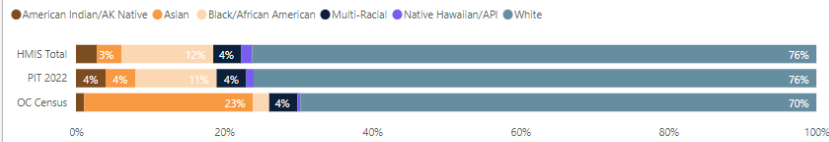
- Compare HMIS, Point In Time, and Orange County population data
- Include sub-populations and performance measures
- Combine race & ethnicity fields into one field
- Users want to see data by agency and CoC

C4 Innovations Feedback

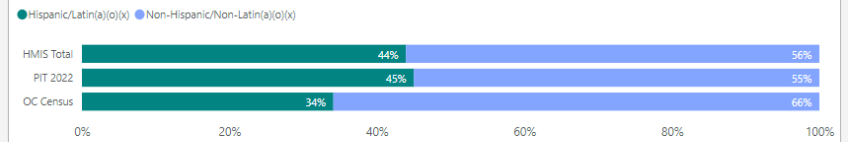
- Develop working group to develop threshold & review racial equity on a regular basis
- Include performance data over time
- Include descriptions of measures
- Users should be able to review performance of multiple racial/ethnic groups at one time, rather than looking at one group vs. the score of all other groups

Population Data

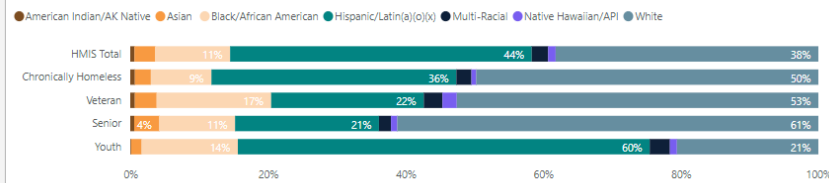
Homeless Population vs. County Population by Race



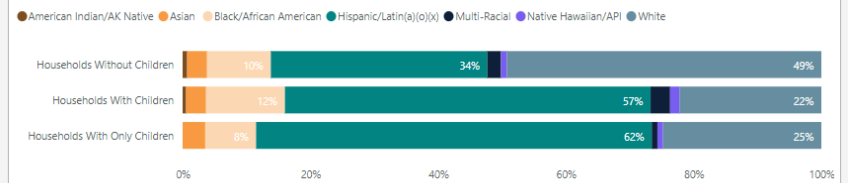
Homeless Population vs. County Population by Ethnicity



HMIS Subpopulations

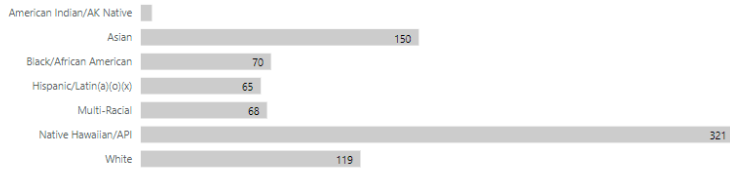


HMIS Household Types



Performance Data

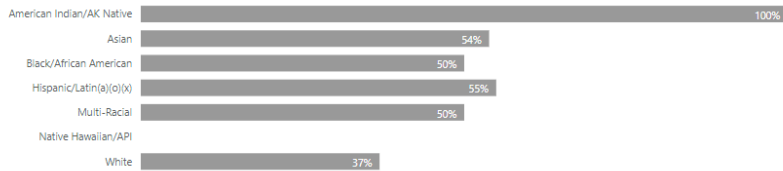
Days between CES Match and Acceptance



Successful CES Referrals

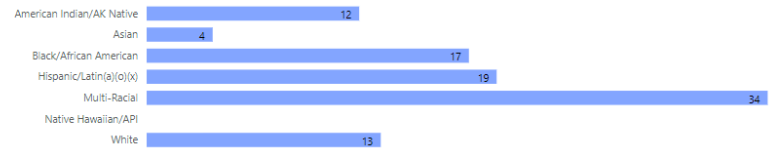


CES Denials by Providers

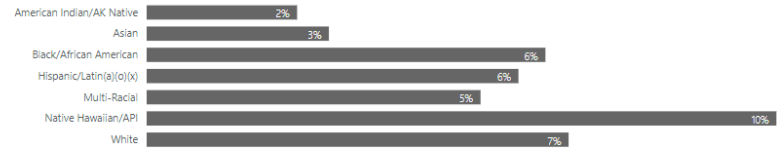


Hispanic/Latin(a)(o)(x) represents clients from multi race group. Clients that identify as Hispanic/Latin(a)(o)(x) will be represented under the Ethnicity group regardless of race.

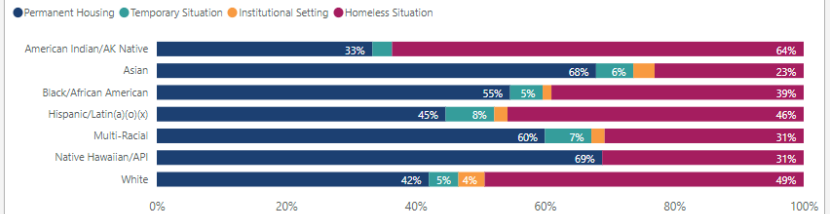
Days to Permanent Housing Placement



Returns to Homelessness

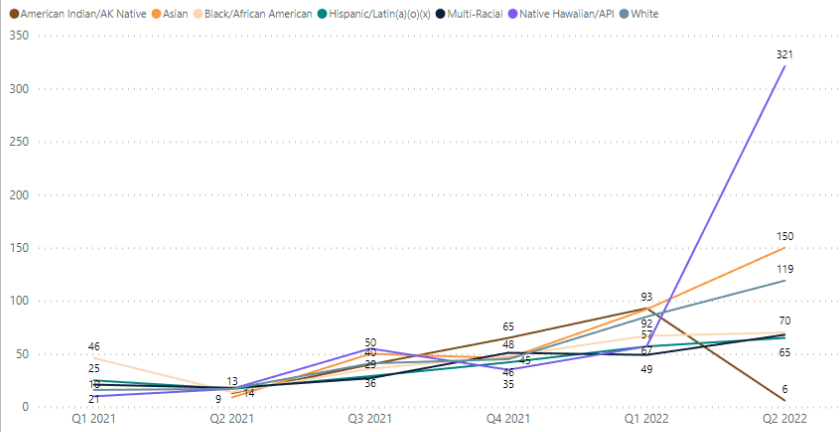


Exit Destination



Trends Data

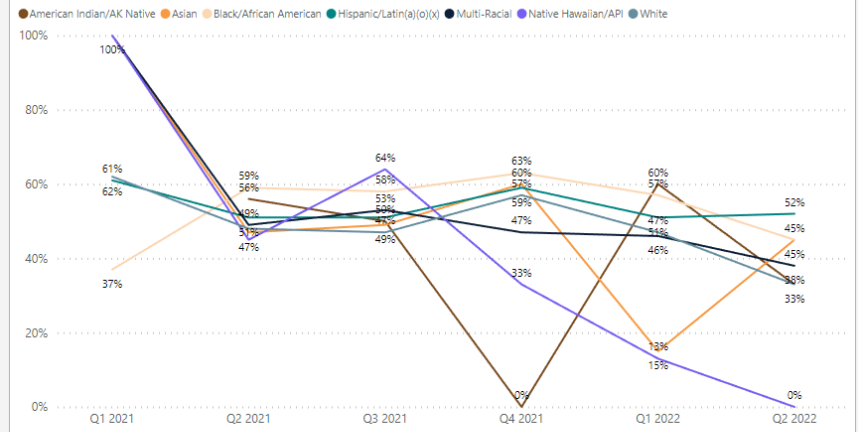
Days between CES Match to Acceptance



This measure is determining the number of days between the date a household was matched to a housing opportunity and the head of household's Project Start Date in the housing project.

Universe: Heads of households with a completed referral to a Housing Provider during the reporting period.

Successful CES Referrals



When a household is matched to a housing opportunity, the match results in either a completed referral, which is an enrollment in a housing project, or a denied referral, which means that either the Housing Provider decided that they could not serve the household, or the household decided they did not want to be served by the Housing Provider.

Universe: Heads of households that were matched to a Housing Provider during the reporting period that resulted in either a completed or denied referral.

Next Steps

1. Approval from the Policy, Procedures and Standards Committee
2. Approval from the CoC Board
3. Racial Equity dashboard published starting in January 2023

Business Calendar – Item #1

Recommended Action

- a. Recommend the CoC Racial Equity Data Dashboard for review and approval by the Orange County CoC Board.

CoC Governance Charter Recommendations

**Zulima Lundy, Director of Operations,
Office of Care Coordination and CoC
Nominating Committee**

Business Calendar – Item #2

Continuum of Care (CoC) Governance Charter Review

- During the September 28, 2022, meeting of the CoC Board, the CoC Board membership approved the appointment of the CoC Nominating Committee to complete an annual review of the Governance Charter and support with the CoC Board nominating and selection process.
- The CoC Nominating Committee was tasked with reviewing and recommending changes to the CoC Governance Charter and supporting the annual CoC Board nominating and election process for expiring seats.
- The CoC Nominating Committee is comprised of CoC General members and CoC Board members, including David Gillanders, Elida Sanchez, Jennifer Friend, Jack Toan, and Becks Heyhoe.
- Upon detailed review of the CoC Governance Charter, the CoC Nominating Committee is recommending the proposed revisions as detailed in Item 2. Attachment A.

Business Calendar – Item #2

Recommended Revisions: CoC Board Responsibilities

- Added language to make Committee Service mandatory for CoC Board Members. Every member of the CoC Board must serve on a minimum of one committee.
- Revised responsibilities to include CoC program Notice of Funding Opportunity (NOFO)
 - ❖ Create committees, subcommittees and ad hoc groups necessary for the proper and efficient functioning of the Orange County CoC, including the CoC Program NOFO

Business Calendar – Item #2

Recommended Revisions: CoC Board Composition

- Increased the number of comprised members for a total of 19 seats in the CoC Board to include two (2) additional designated seats:
 - ❖ One (1) seat for the expertise on homeless services of Families
 - ❖ One (1) seat for the expertise on homeless services of Transitional Aged Youth (TAY)
- Added “Older Adults” as a subpopulation under seats designated for expertise on homeless services and/or subpopulation focus
- Specified qualification for CoC Board members by including required years of experience for each seat representative
- Removed maximum number of consecutive terms that can be served as a CoC Board Officer.

Business Calendar – Item #2

Recommended Revisions: CoC Board Selection Process

- Further detailed the role of the Nominating Committee through the election process.
 - ❖ The Nominating Committee will support the Collaborative Applicant in reviewing submitted applications, verifying qualifications and experience/expertise of all candidates to serve as Board Members, Officers and/or a specific seat.
 - ❖ October 2022 – The Nominating Committee will interview eligible candidates who meet criteria.
 - ❖ November 2022 – Candidates who moved forward based on their interview are presented to the CoC General Membership for voting/election.

Business Calendar – Item #2

Recommended Action

- a. Approve the recommended changes to the CoC Governance Charter as recommended by the Nominating Committee and recommend the revised CoC Governance Charter for approval by the Orange County CoC Board.

Next Meeting:

December 13, 2022, 3:30 p.m. – 5:00 p.m.

