PREVENTION

What is Prevention?

Prevention is a short-term intervention provided to individuals and families at risk of homelessness or experiencing a housing crisis to achieve housing stability.

What is the goal of Prevention?

Keep individuals and families in their homes and avoid an eviction with short-term interventions to stabilize housing.

Principles & Commitments

Early Intervention	Identify risk factors and target interventions towards individuals and families at highest at-risk of homelessness.
Increase Community Awareness & Education	Conduct target outreach to ensure individuals and families who need the services are aware of the resources available.
Effective Reentry & Transition Planning	Prevent returns to corrections, hospitals, and other institutional settings by supporting individuals in the transition out of these settings into appropriate programs and/or locations.
Measure Outcomes	It is important to determine the impact of interventions for people at-risk of homelessness who receive prevention assistance.
Prevention is an Integral Component of the Homeless System of Care	When prevention is not possible, individuals and families who experience homelessness can access services under the other pillars of the Homeless System of Care to support in ending their homelessness.

OUTREACH & SUPPORTIVE SERVICES

What is Outreach & Supportive Services?

Outreach: Actively seeking, reaching out to, and engaging individuals experiencing homelessness.

Supportive Services: Community-based services that support individuals to develop self-sufficiency and independence while on their journey to permanent and sustainable housing.

What is the goal of Outreach & Supportive Services?

Persistent and frequent interactions to facilitate engagement, ensuring effective transitions from street to shelter, or more stable placement. Supportive services provide client centered wraparound services to support sustainment of housing placements in the community.

Principles & Commitments

Compassion & Equity	Outreach team support frequent engagement and meeting the individual where they are at including physical locations.
Practice a No Wrong Door & 'Every Contact Counts' Approach	Contact is impactful and directed towards connecting permanent housing and/or supportive services. Rapport and trust building takes time. Track interactions in order to study the average length of time and identify the types of interactions that lead to acceptance of services.
Supportive Services to be Tailored & Inclusive	Programs services should meet clients needs. Provide low barrier enrollment and have well trained culturally competent staff.
Operate with a Holistic View of Recovery	Recovery may be paused, or relapses may occur; however, outreach and supportive services remain focused on both clinical and personal recovery, as well as overall progress.
Consistent & Continuous Efforts	Outreach and supportive services should be consistently and continuously offered, regardless of how many times an individual may have previously not engaged.

SHELTER

What is Shelter?
Shelter is a temporary residence providing safety and protection from exposure and functioning as a safety net at times of crisis for individuals experiencing homelessness.

What is the goal of Shelter?
Supports steps towards achieving housing and financial stability. Emergency shelters and navigation centers are entry points to supportive services, with linkages to longer term programs and/or permanent housing opportunities.

Principles & Commitments

Promote Dignity, Respect, & Equal Access	The operations of shelters support individuals experiencing homelessness in times of crisis and promote dignity, respect, and equal access.
Improved Accessibility	Facilitate access to shelters whenever possible, including looking at entry requirements and/or program models.
Housing-Focused	Focus on supporting the client towards permanent housing during enrollment and participation in navigation center and/or emergency shelter programs.
County of Orange's Standards of Care	Provides a standard to compliant management and delivery model for shelters.
Improved Design	Explore potential to develop smaller congregate shelter program models and identify alternative models to support increased wellbeing of clients.
Essential Component of Crisis Response	Shelters support access and flow through the Homeless System of Care and act as a conduit to other supportive services and housing resources.

HOUSING

What is Housing?
Housing is the solution to end a person's homelessness and provides a sustainable place to live long-term.

What is the goal of Housing?
Housing programs and capacity that end a person's homelessness by providing a permanent home with supportive services to ensure sustainability and stability.

Principles & Commitments

Stability & Sustainability	All people can achieve housing stability in permanent housing if they are provided the right supports. All people have the right to self-determination, dignity, and respect.
Improved Quality of Life	Housing serves as the foundation for improved quality of life and overall wellbeing.
Flexible, Voluntary Supportive Services	Supportive services should be available and offered to tenants as they move-into housing to support with community integration.
Increasing Housing Options	Diversity in housing options is as critical as housing capacity. Individuals experiencing homelessness have unique housing and supportive service needs, requiring the need for various housing options that address needs of these households.