

A G E N D A

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD



Wednesday, March 22, 2023
9:00 A.M.

LA PALMA COMMUNITY CENTER | FAN PALM ROOM
7821 Walker Street | La Palma, CA 90623

Ward Smith - Chair
Placentia

Crystal Miles – Vice Chair
Villa Park

Sandra Lozeau
Anaheim

Vacant
Brea

Sunny Park
Buena Park

David Burke
Cypress

Rusty Kennedy
Fullerton

Rose Espinoza
La Habra

Janet Keo Conklin
La Palma

Vacant
Los Alamitos

Leslie Hardy
Orange

Doug Becht
County of Orange

Gary Taylor
Stanton

Tara Campbell
Yorba Linda

Jorge Cisneros
Local Chief of Police

Vacant
School District

Matt Cunningham
Local Neighborhood Assn.

Vacant
Commission to End
Homelessness

Wesley Parker
Local Business Association

Mercy House
Timothy Huynh, Chief Program Officer

Clerk of the Board
Joanne Golden, Deputy Clerk

Welcome to the meeting of the Bridges at Kraemer Place Community Advisory Board. This agenda contains a brief general description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing on the agenda. The Advisory Board encourages your participation. If you wish to speak during Public Comments, please complete a Speaker Request Form and deposit it in the Speaker Request box located next to the Clerk, prior to the Public Comments portion of the meeting. Speakers will be given three minutes to speak. When addressing the Board, please state your name (or pseudonym) for the record prior to providing your comments.

A G E N D A

All supporting documentation is available for public review online at https://www.ocaliforniahealthinfo.com/homeless_serv/shelter_programs and in the office of the Clerk of the Board of Supervisors located in the Hall of Administration Building, 400 W. Civic Center Drive, 6th Floor, Santa Ana, California 92701 during regular business hours, 8:00 a.m. - 5:00 p.m., Monday through Friday.

****In compliance with County Language Access Policy and the Americans with Disabilities Act (ADA), those requiring translation services or ADA accommodation for this meeting should notify the Clerk of the Board's Office 72 hours prior to the meeting at (714) 834-2206. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably accommodate the request but may not be guaranteed****

Call to Order

Roll Call

PUBLIC COMMENTS

At this time members of the public may address the Community Advisory Board on any item on the agenda or on any matter within the subject matter jurisdiction of the advisory board.

ACTION ITEMS:

1. Approve minutes of the December 14, 2022 regular meeting

INFORMATION ITEMS:

2. Update on Bridges at Kraemer Place Shelter Operations by Mercy House

DISCUSSION ITEMS:

3. Discuss Community Advisory Board meeting format and frequency
4. Discuss 2023 Meeting Calendar

COMMENTS FROM BOARD MEMBERS

At this time members of the Community Advisory Board may comment regarding any off-agenda items or request future agenda items to be considered at the next or future meetings. No action may be taken on off-agenda items unless authorized by law.

ADJOURNED

NEXT MEETING: Wednesday, June 28, 2023, 9:00 A.M.

AGENDA ITEM #1

December 14, 2022

Minutes

SUMMARY ACTION MINUTES

DRAFT

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD

Wednesday, December 14, 2022

9:00 A.M.



CITY OF ANAHEIM | ANAHEIM WEST TOWER
201 S. Anaheim Blvd. | 10th Floor, Large Conference Room
Anaheim, CA 92805

Ward Smith - Chair
Placentia

Crystal Miles - Vice Chair
Villa Park

Sandra Lozeau
Anaheim

Vacant
Brea

Sunny Park
Buena Park

Vacant
Cypress

Rusty Kennedy
Fullerton

Rose Espinoza
La Habra

Janet Keo Conklin
La Palma

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Leslie Hardy
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Doug Becht
County of Orange

Gary Taylor
Stanton

Tara Campbell
Yorba Linda

Jorge Cisneros
Local Chief of Police

Vacant
School District

Matt Cunningham
Local Neighborhood Assn.

Vacant
Commission to End
Homelessness

Wesley Parker
Local Business Association

ATTENDANCE: Members Smith, Miles, Lozeau, Campbell, Espinoza, Cisneros, Conklin, and Hardy

ABSENT: Members Becht, Taylor, Park, Kennedy, Cunningham, and Parker

PRESENT: MERCY HOUSE Yolanda Viramontes, OC Emergency Services
CLERK OF THE BOARD Joanne Golden, Deputy Clerk

Call to Order

CHAIR SMITH CALLED THE MEETING TO ORDER AT 9:15 A.M.

SUMMARY ACTION MINUTES

Roll Call

THE CLERK CALLED ROLL AND CONFIRMED A QUORUM OF MEMBERS PRESENT

PUBLIC COMMENTS

None

ACTION ITEMS:

1. Approve minutes of the September 28, 2022 regular meeting

APPROVED AS RECOMMENDED

| | | | | | | | | | | | | | |
|---|----|---|---|---|---|---|---|---|---|----|----|----|----|
| 6 | 11 | 1 | 2 | 3 | 4 | 5 | 7 | 8 | 9 | 10 | 12 | 13 | 14 |
| | | | | | X | X | | | X | X | | X | X |

INFORMATION ITEMS:

2. Update on Bridges at Kraemer Place Shelter Operations by Mercy House
MERCY HOUSE OC EMERGENCY SERVICES REGIONAL DIRECTOR YOLANDA VIRAMONTES PRESENTED AN UPDATE ON CURRENT SHELTER OPERATIONS AND METRICS. THERE ARE CURRENTLY 143 INDIVIDUALS AT THE BRIDGES AT KRAEMER PLACE SHELTER; INTAKES CURRENTLY HALTED DUE TO COVID OUTBREAK. OVER THE PAST YEAR, OUT OF 267 INDIVIDUALS SERVED, LESS THAN 8% HAVE RETURNED TO HOMELESSNESS.

DISCUSSION ITEMS:

3. Discuss Community Advisory Board meeting format and frequency
DISCUSSED; MATTER WILL CONTINUE TO BE DISCUSSED IN FUTURE MEETINGS. MEMBERS WILL REVIEW ADVISORY BOARD BYLAWS.
4. Discuss 2023 Meeting Calendar
CONTINUED; WILL BE DISCUSSED AT MARCH 22, 2023 MEETING

MEMBER COMMENTS

Vice Chair Miles – Oral Re.: Thanked staff and members for their work and wished everyone Happy Holidays.

Chair Smith – Oral Re.: Noted that coming off of a Point-in-Time count year, as well as a lot of work taking place behind the scenes, a lot of combined efforts are taking place to address homelessness.

Member Espinoza – Oral Re.: Wished everyone Happy Holidays.

SUMMARY ACTION MINUTES

Member Lozeau – Oral Re.: Requested Mercy House provide additional demographic information such as age, ethnicity, etc. for both staff and clients; shared that Center of Hope will be opening June 2023 and invited members to reach out to her if they would like a tour, Anaheim has reduced homeless population by 30%; Anaheim will also be launching a program in January geared towards formerly incarcerated individuals to provide resources and follow them in providing services, addressing service resistant individuals while working with the courts and more.

ADJOURNED: 10:17 A.M.

NEXT MEETING: March 22, 2023, 9:00 A.M.

*** VOTE KEY ***

(1st number = Moved by; 2nd number = Seconded by)

| | |
|---------------------|--------------------|
| 1 Ward Smith | 9 Doug Becht |
| 2 Crystal Miles | 10 Gary Taylor |
| 3 Sandra Lozeau | 11 Tara Campbell |
| 4 Sunny Park | 12 Jorge Cisneros |
| 5 Rusty Kennedy | 13 Matt Cunningham |
| 6 Rose Espinoza | 14 Wesley Parker |
| 7 Janet Keo Conklin | 15 |
| 8 Leslie Hardy | |

A = Abstained
X = Excused
N = No Vote
B.O. Board Order

Ward Smith
Chair

Joanne L. Golden, Deputy
Clerk of the Advisory Board

AGENDA ITEM #2

**Update on Bridges at
Kraemer Place Shelter
Operations - Mercy House**



QUARTER REPORT

DEC-FEB
2022-2023



Presented to the Bridges at
Kraemer Place Community
Advisory Board

Report Period

July 1, 2022 – February 28, 2023 (YTD)

December 1, 2022 – February 28, 2023 (Quarter)

Number Served

| | Quarter | YTD | FY2021-22 |
|---|---------|-----|-----------|
| Number of Unduplicated Clients | 184 | 293 | 474 |
| Number of Exits | 57 | 166 | 359 |
| % of Service Capacity Goal (480 annual) | | 61% | 99% |

Coordinated Entry System Statistics

| | |
|---|-----|
| Number of Active Clients on Community Queue | 123 |
| % of Active Clients on Community Queue | 91% |
| Number of Active Clients Matched to a Housing Opportunity | 23 |
| % of Active Clients Matched to a Housing Opportunity | 16% |
| Total number of unduplicated individuals served <u>year-to-date</u> who have received Permanent Supportive Housing (PSH) or Housing Voucher through the Coordinated Entry System: | 18 |
| Total number of unduplicated individuals served <u>year-to-date</u> who have received Rapid Re-Housing (RRH) through the Coordinated Entry System: | 0 |

**Represents clients active at the end of the report period*

Program Exits – Summary

| | Quarter | YTD | FY2021-22 |
|---|---------|-----|-----------|
| Positive Exits <i>Perm, Temp, Institutions except Jail/Prison</i> | 6 | 36 | 59 |
| Negative Exits <i>Emergency Shelter, Streets, Jail/Prison</i> | 11 | 28 | 199 |
| Unknown Exits <i>Unknown, Deceased</i> | 40 | 102 | 101 |

Program Exits – Destination Detail

Benchmark: 30% of clients who exit to a known destination will exit to permanent housing.

Progress toward benchmark: 47% of clients who have exited to a known destination have exited to permanent housing.

| Exits to Permanent Housing | Quarter | YTD | FY2021-22 |
|--|----------|-----------|-----------|
| | 5 | 30 | 45 |
| Rental by client, no ongoing housing subsidy | 0 | 3 | 3 |
| Rental by client, with VASH housing subsidy | 0 | 0 | 1 |
| Rental by client, with other ongoing housing subsidy | 0 | 0 | 5 |
| Permanent housing (other than RRH) for formerly homeless persons | 0 | 0 | 0 |
| Rental by client, with HCV voucher (tenant or project based) | 2 | 18 | 22 |
| Staying or living with family, permanent tenure | 1 | 7 | 7 |
| Staying or living with friends, permanent tenure | 2 | 2 | 2 |
| Rental by client, with RRH or equivalent subsidy | 0 | 0 | 3 |
| Rental by client in a public housing unit | 0 | 0 | 2 |

| Exits to Temporary Housing | Quarter | YTD | FY2021-22 |
|--|----------------|------------|------------------|
| | 1 | 5 | 9 |
| Staying or living with family, temporary tenure | 1 | 1 | 1 |
| Staying or living with friends, temporary tenure | 0 | 1 | 2 |
| Host Home (non-crisis) | 0 | 0 | 0 |
| Transitional housing for homeless persons | 0 | 2 | 4 |
| Hotel or motel paid for without emergency shelter voucher | 0 | 0 | 2 |
| Residential project or halfway house with no homeless criteria | 0 | 1 | 0 |

| Exits to Institutions | Quarter | YTD | FY2021-22 |
|--|----------------|------------|------------------|
| | 0 | 1 | 6 |
| Foster care home or group foster care home | 0 | 0 | 1 |
| Psychiatric hospital or other psychiatric facility | 0 | 0 | 1 |
| Substance abuse treatment facility or detox center | 0 | 1 | 1 |
| Hospital or other residential non-psychiatric medical facility | 0 | 0 | 1 |
| Jail, prison, or juvenile detention facility | 0 | 0 | 1 |
| Long-term care facility or nursing home | 0 | 0 | 1 |

| Exits to Homelessness | Quarter | YTD | FY2021-22 |
|---|----------------|------------|------------------|
| | 11 | 28 | 198 |
| Emergency shelter, including hotel or motel paid for with emergency shelter voucher | 1 | 3 | 11 |
| Place not meant for habitation (e.g., a vehicle, an abandoned building, bus / train / subway station / airport or anywhere outside) | 10 | 25 | 187 |

| Exits to Other Destinations | Quarter | YTD | FY2021-22 |
|--|----------------|------------|------------------|
| | 40 | 102 | 101 |
| Deceased | 0 | 2 | 5 |
| Client Doesn't Know/Client Refused | 2 | 2 | 15 |
| Data Not Collected (no exit interview completed) | 38 | 98 | 81 |

Increased Income

| | Quarter | YTD | FY2021-22 |
|---|----------------|------------|------------------|
| Participants with Increased Income (at Annual Assessment) | 16 | 16 | 10 |

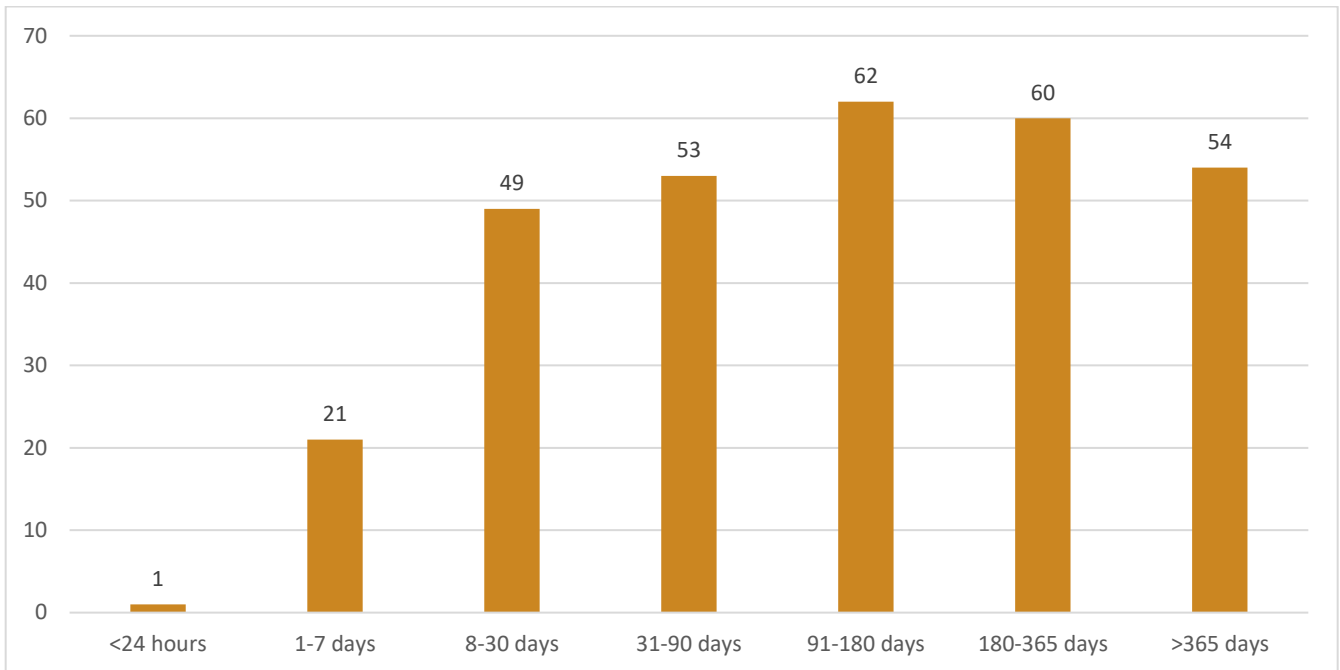
Length of Stay – Year to Date

Benchmark: National average for shelter stays is 151 days.

Progress toward benchmark: Shelter average is 214 days for the year.

The average length of stay for a successful housing placement is currently: 89 days

Total number of shelter bed nights provided year-to-date: 32,596



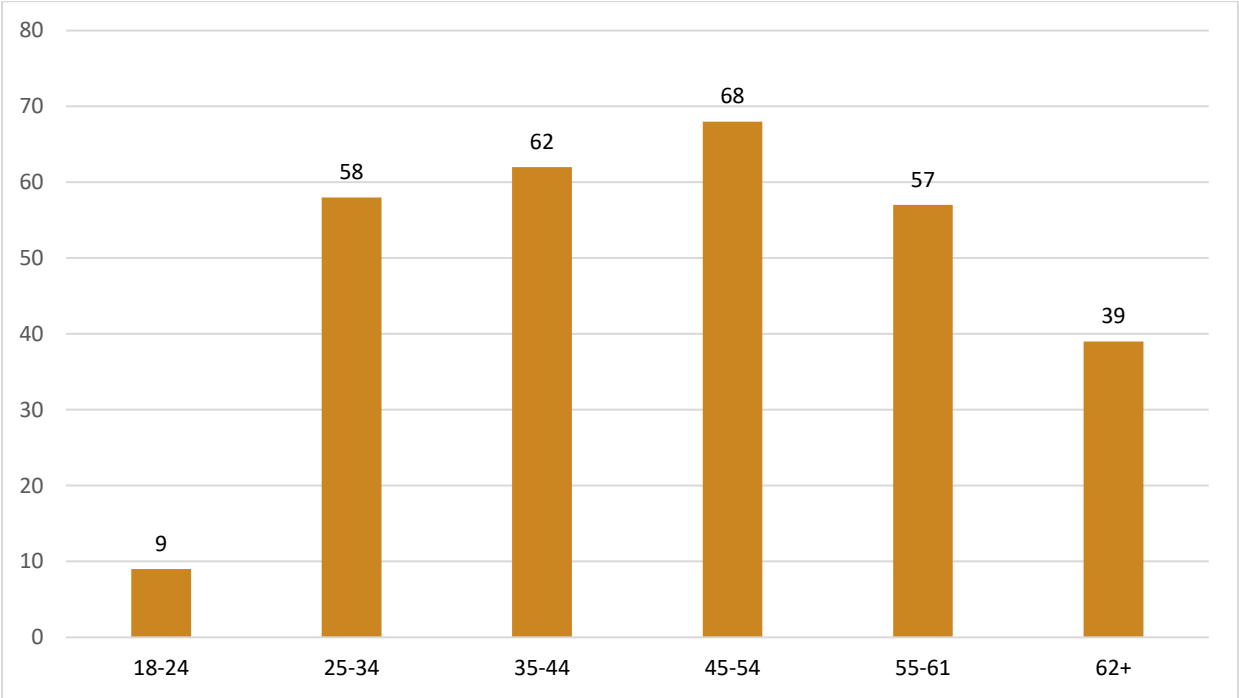
**The chart above includes duplicate client enrollments*

Set Aside Beds

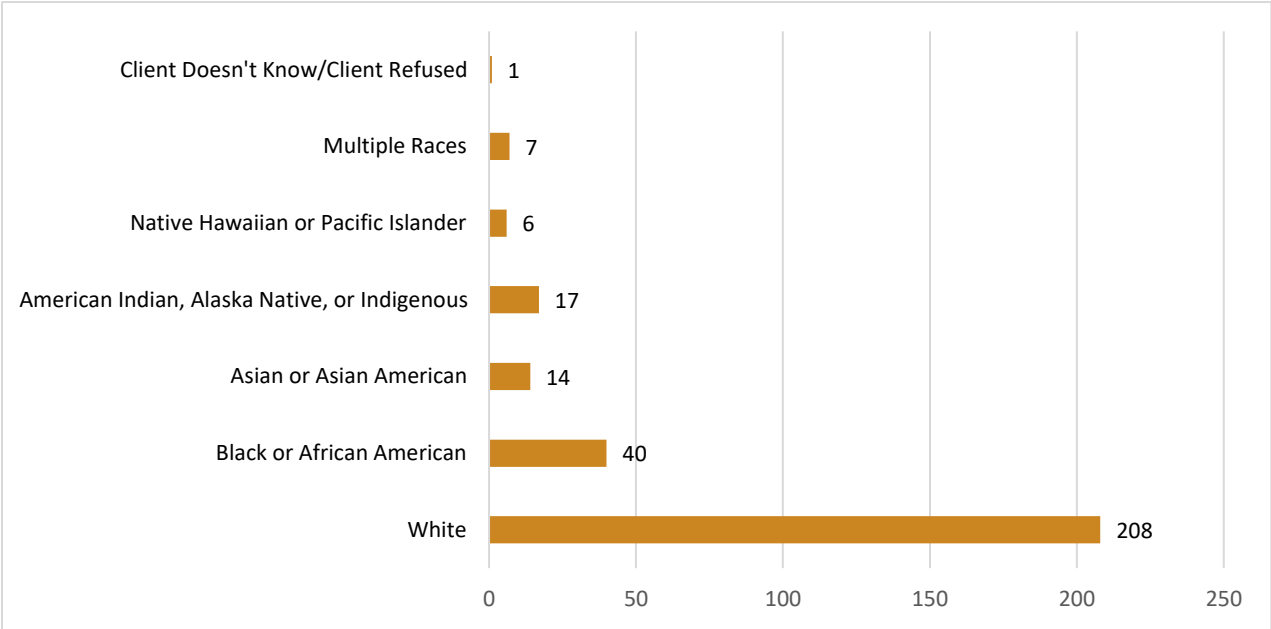
| | Beds Available | Monthly Average Utilization |
|-----------------------------|----------------|-----------------------------|
| MHSA Beds | 10 | 76% |
| Law Enforcement Beds | 20 | 88% |

Client Demographics - YTD

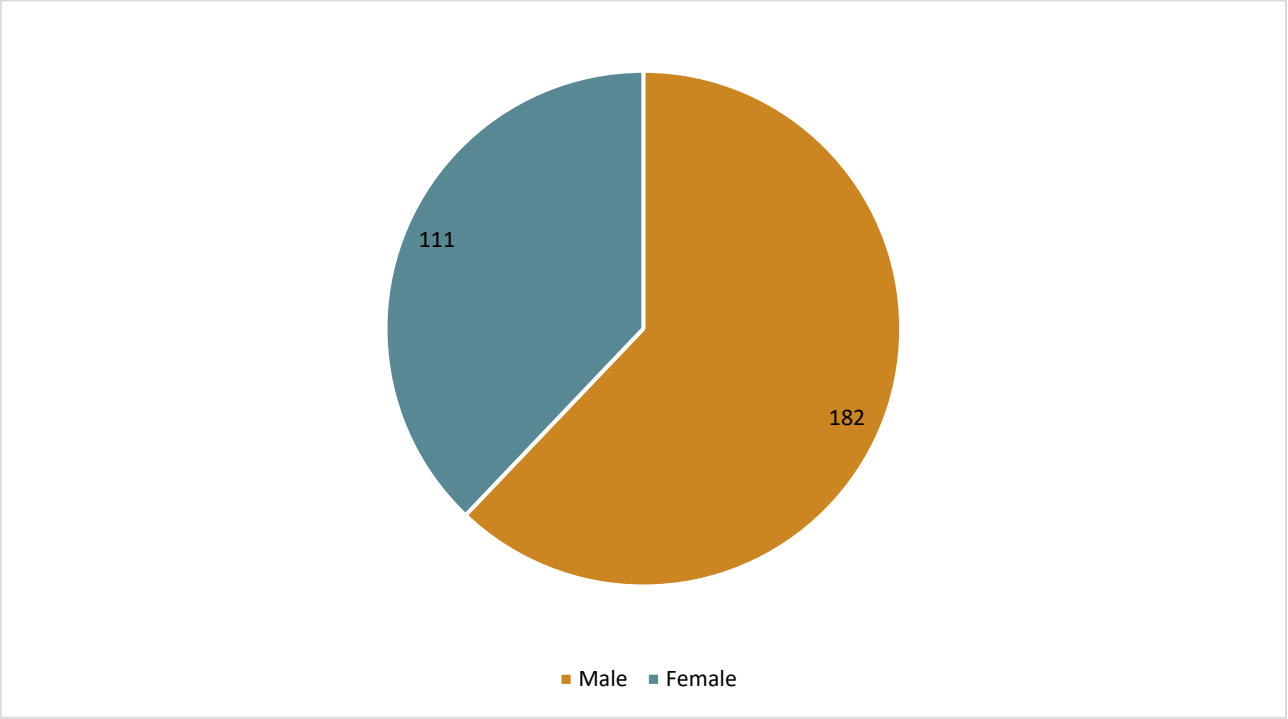
Age



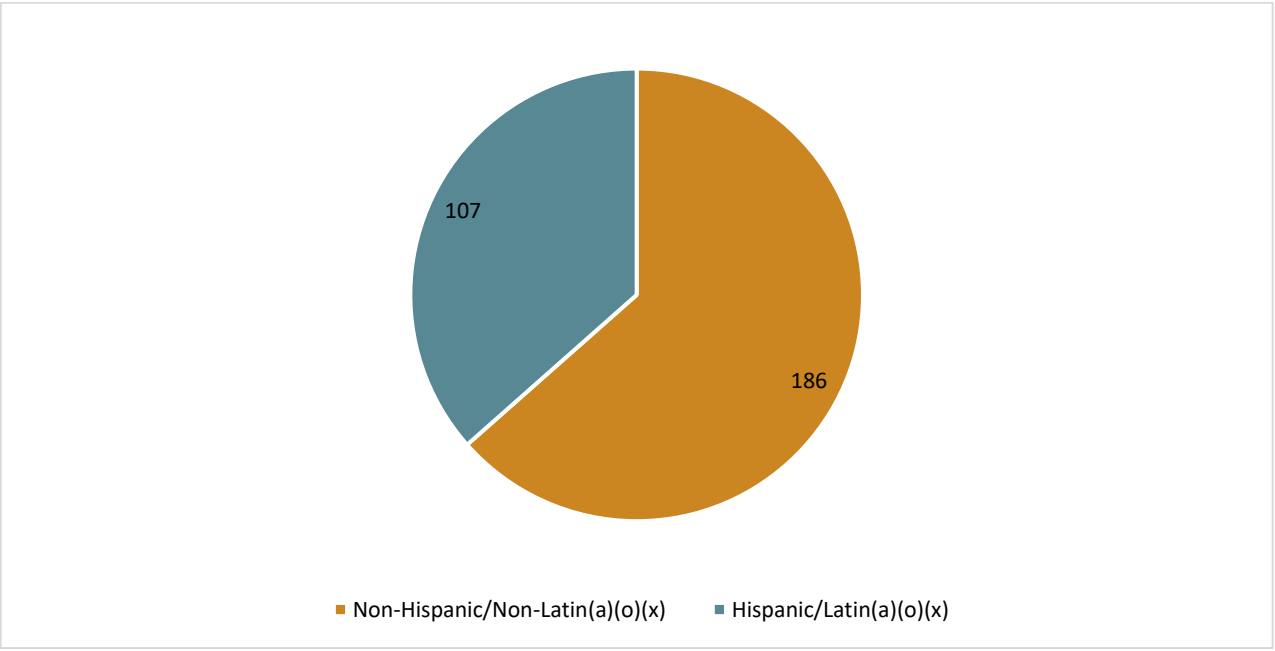
Race



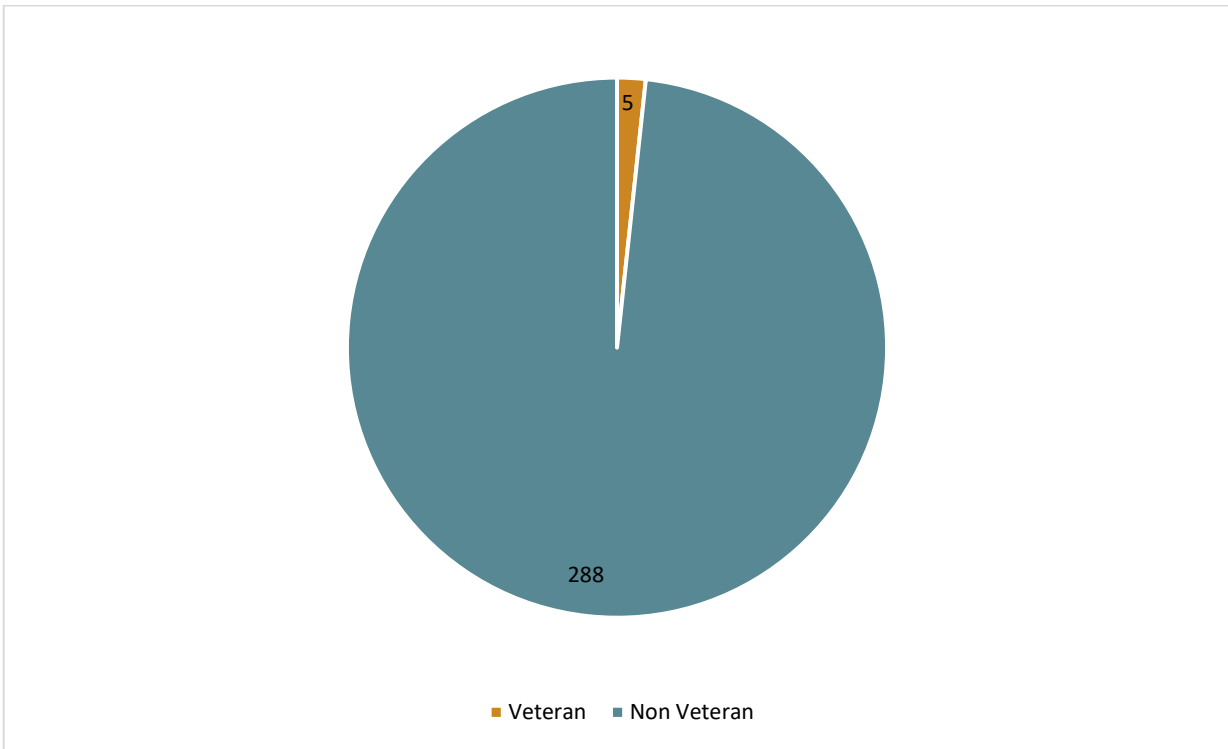
Gender



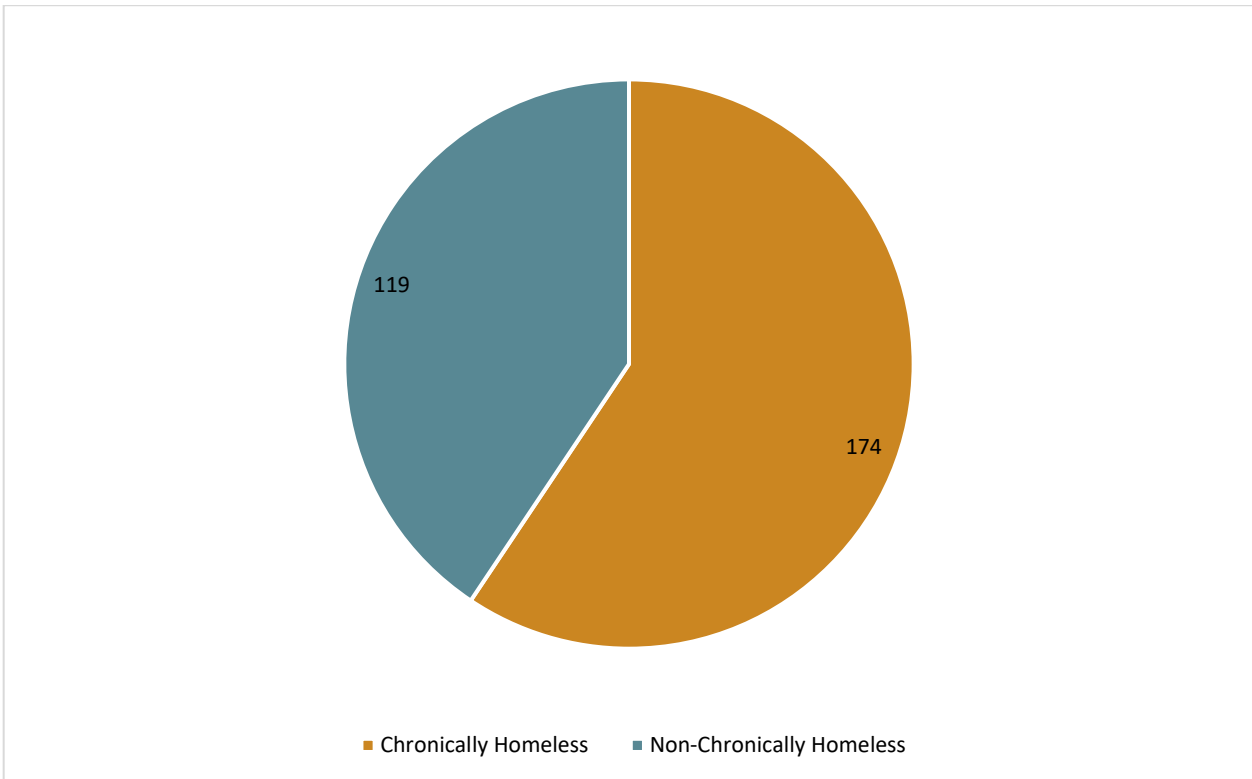
Ethnicity



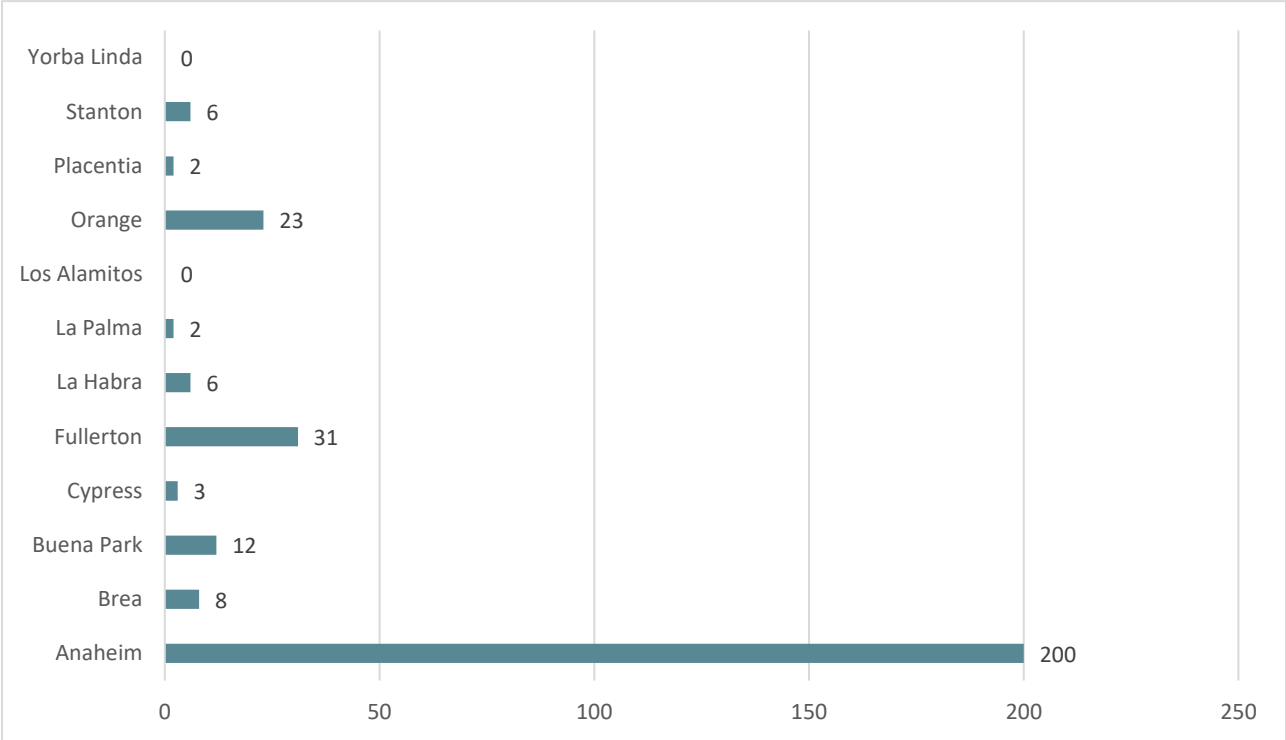
Veteran Status



Chronically Homeless



City Prior to Entry




AGENDA ITEM #4
2023 BCAB Meeting
Calendar


BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD

2023

Meetings are held 9:00 A.M. - 10:00 A.M.

 Regular Meeting

DRAFT

 County Holiday

| January | | | | | | |
|---------|---------------|----|----|----|----|----|
| Su | Mo | Tu | We | Th | Fr | Sa |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | 31 | | | | |
| | | | | | | |

| February | | | | | | |
|----------|---------------|----|----|----|---------------|----|
| Su | Mo | Tu | We | Th | Fr | Sa |
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| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | | | | |
| | | | | | | |

| March | | | | | | |
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| Su | Mo | Tu | We | Th | Fr | Sa |
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| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | 31 | |
| | | | | | | |

| April | | | | | | |
|-------|----|----|----|----|----|----|
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| 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 |
| 30 | | | | | | |

| May | | | | | | |
|-----|---------------|----|----|----|----|----|
| Su | Mo | Tu | We | Th | Fr | Sa |
| | 1 | 2 | 3 | 4 | 5 | 6 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | 31 | | | |
| | | | | | | |

| June | | | | | | |
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| 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 25 | 26 | 27 | 28 | 29 | 30 | |
| | | | | | | |

| July | | | | | | |
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| 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 |
| 30 | 31 | | | | | |

| August | | | | | | |
|--------|----|----|----|----|----|----|
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| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 31 | | |
| | | | | | | |

| September | | | | | | |
|-----------|--------------|----|----|----|----|----|
| Su | Mo | Tu | We | Th | Fr | Sa |
| | | | | | 1 | 2 |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 |
| | | | | | | |

| October | | | | | | |
|---------|---------------|----|----|----|----|----|
| Su | Mo | Tu | We | Th | Fr | Sa |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | 31 | | | | |
| | | | | | | |

| November | | | | | | |
|----------|----|----|----|---------------|---------------|----|
| Su | Mo | Tu | We | Th | Fr | Sa |
| | | | 1 | 2 | 3 | 4 |
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| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | | |
| | | | | | | |

| December | | | | | | |
|----------|---------------|----|----|----|----|----|
| Su | Mo | Tu | We | Th | Fr | Sa |
| | | | | | 1 | 2 |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 |
| 31 | | | | | | |