

ORANGE COUNTY  
CONTINUUM OF CARE BOARD  
MEETING  
Wednesday, December 21, 2022  
2:00 p.m. – 4:00 p.m.

**Location:**  
**County Administration South (CAS) Building**  
**Conference Center**  
**425 West Santa Ana Blvd. Room 104/106**  
**Santa Ana, CA 92701-4599**  
[Click Here](#) for parking information

## MINUTES

### Board Members

Matt Bates, City Net [Secretary]  
Judson Brown, City of Santa Ana  
Donald Dermit, The Rock Church  
Becks Heyhoe, OC United Way [Vice Chair]  
Tim Houchen, Hope4Restoration  
Patti Long, Mercy House  
Nishtha Mohendra, Families Forward  
Dawn Price, Friendship Shelter

Eric Richardson, Volunteers of America  
Maricela Rios-Faust, Human Options [Chair]  
Soledad Rivera, Families Together of OC  
Elida Sanchez, OC Department of Education  
Dr. Shauntina Sorrells, Orangewood Foundation  
George Searcy, Jamboree Housing  
Tim Shaw, Individual  
Christina Weckerly Ramirez, Health Care Agency

\* In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email [CareCoordination@ocgov.com](mailto:CareCoordination@ocgov.com). Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided. \*

**Call to Order** – Maricela Rios-Faust, Chair

Chair Maricela Rios-Faust called the meeting to order at 2:07 p.m.

**Board Member Roll Call** – Felicia Boehringer, CoC Administrator

Present: Judson Brown, Becks Heyhoe, Patti Long, Dawn Price, Eric Richardson, Maricela Rios-Faust, Elida Sanchez, Dr. Shauntina Sorrells, George Searcy, Tim Shaw

Absent Excused: Matt Bates, Donald Dermit, Soledad Rivera, Elida Sanchez

Absent: Tim Houchen

**Public Comments:** Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public may also submit public comment by emailing [CareCoordination@ocgov.com](mailto:CareCoordination@ocgov.com). All comments submitted via email at least 60 minutes before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments will be added to the administrative records of the meeting. Please include "CoC Board Meeting Comment" in the email subject line.

No public comments.

**Board Member Comments:** Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- Zulima Lundy shared that Donald Dermit was not be able to make the meeting due to illness but thanked everyone on behalf of Donald Dermit for all that has been accomplished and for being part of the CoC Board.
- Chair Maricela Rios-Faust requested a moment of silence in recognition for The Longest Night to honor homelessness neighbors who have died this past year in Orange County without a permanent, safe, or secure place to call home.
- Tim Shaw thanked everyone for all the work that has been done throughout the years and asked that everyone be mindful that not everyone will be taking time off during the holidays.

### **CONSENT CALENDAR**

*All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.*

1. **Approve the 2023 CoC Board Meeting Calendar as recommended by the Office of Care Coordination.**

Nishtha Mohendra motioned to approve the Consent Calendar. Eric Richardson seconded the motion. The motion passed by unanimous consent.

### **BUSINESS CALENDAR**

1. **CoC Board Recommendations** – Zulima Lundy, Director of Operations, Office of Care Coordination and CoC Nominating Committee Membership

Zulima Lundy provided an overview of the CoC Board nomination and election process, including CoC Board seats to be filled, and the timeline of the nomination and election process from October 2022 to present. The Orange County CoC has identified ten candidates to fill the CoC Board seat vacancies and has one seat vacancy.

#### **CoC Board Member Comments:**

- Dawn Price suggested the idea of shuffling board seats to fill the Family Representative seat.

Recommended Action: Ratify the results from the CoC Board election to appoint the following candidates to the available CoC Board seats.

- i. Judson Brown for the Public Housing Authority (PHA) Representative seat
- ii. Nichole Gideon for the Homeless or Formerly Homeless Individual Representative seat
- iii. Maricela Rios-Faust for the Domestic Violence Agency Representative seat
- iv. Christina Weckerly-Ramirez for the at-large seat representing Behavioral Health Expertise
- v. Jason Phillips for the at-large seat prioritizing Faith-Based Representation
- vi. Kelly Bruno-Nelson for the at-large seat representing Health Care Expertise
- vii. Sandra Lozeau to the at-large seat representing expertise on homeless services and/or subpopulation focus, prioritizing Black, Indigenous and People of Color (BIPOC) and LGBTQ.
- viii. Melanie McQueen to the at-large seat representing expertise on homeless services and/or subpopulation focus, prioritizing Diversion, People with Disabilities, Prevention, Rapid Rehousing and Older Adults
- ix. Robert “Santa Bob” Morse to the at-large seat representing expertise on homeless services and/or subpopulation focus, prioritizing Older Adults and People with Disabilities
- x. Ami Rowland to the at-large seat representing expertise on homeless services and/or subpopulation focus, prioritizing Prevention

Dr. Shauntina motioned to approve the Recommended Action. Tim Shaw seconded the motion. The motion passed by unanimous consent.

**2. CalOptima Health’s Homeless Management Information System (HMIS) Data Updated Request – Zulima Lundy, Director of Operations, Office of Care Coordination**

Zulima Lundy provided an overview of CalOptima Health’s HMIS Data Request included background information on the original request. On September 2022, the CoC Board approved an HMIS data request from CalOptima Health to receive regular and recurring monthly data downloads of all persons, including adults and children, within HMIS to allow for member matching with CalOptima Health enrollment data. The purpose of the original request is to track housing and homelessness status of members, of which reporting on will enable CalOptima Health to obtain critical incentive funds from California Department of Health Care Services (DHCS) that will support efforts to link persons to health and housing-related Community Supports, enhanced care management (ECM) and other relevant programs and services.

After reviewing the data already received and discussing with the Information Technology Services team, CalOptima Health determined that having the Social Security Number (SSN) is necessary to ensure matches with the greatest level of confidence. To maximize the earning potential for Housing and Homelessness Incentive Program (HHIP), the match needs to be accurate, or as close to accurate as possible. CalOptima Health previously noted that no individual level data will be shared publicly.

CoC Board Member Comments:

- Nishtha Mohendra asked for clarification regarding SSN and HMIS unique identifier number. Nishtha Mohendra also inquired on how other CoCs are navigating these data requests.
- Judson Brown noted that the four Public Housing Authorities (PHAs) are negotiating a Memorandum of Understanding (MOU) with CalOptima Health that will be finalized within the next few months and the PHAs have received a similar request of data. Judson Brown emphasized that the more ways that the CoC can integrate with CalOptima Health, the better it will be for individuals the CoC is serving.

- Chair Maricela Rios-Faust encouraged the CoC Board to consider different ways to provide this information and to consider how it would feel if they were in the client’s position and their information was being shared.
- Christina Weckerly-Ramirez shared an experience with how cross-matching was achieved in another program and commented that the minimum necessary standard is usually the best practice. Christina Weckerly-Ramirez commented that if the SSN is being requested to only cross reference clients, the minimum last four digits would be best.
- George Searcy inquired on the disclosure and consent forms that clients sign.
- Patti Long asked if the last four digitals of the SSN will sufficed for purpose as described in the data request.
- Tim Shaw commented that the CoC Board should consider the entity requesting the data information and whether there is trust in the entity. Tim Shaw stated that he supports the data request as is and did not feel comfortable proposing only the last four digitals of the SSN.
- Dawn Price shared that she believes that there is no harm in this data request because CalOptima Health is a Health Insurance Portability and Accountability Act (HIPAA) entity.

Recommended Action: Approve CalOptima Health’s HMIS data updated request to support CalOptima Health’s participation in the DHCS HHIP.

Eric Richardson motioned to approve the Recommended Action. Dawn Price seconded the motion. Judson Brown, Dawn Price, Eric Richardson, George Searcy, and Tim Shaw voted yes. Becks Heyhoe, Patti Long, Nishtha Mohendra, Maricela Rios-Faust, Dr. Shauntina Sorrells, and Christina Weckerly Ramirez voted no. Motion did not pass.

Amended Recommended Action: Approve CalOptima Health’s HMIS data request to only obtain the last four digits of SSN to support CalOptima Health’s participation in the DHCS HHIP.

Dawn Price motioned to approve the Amended Recommended Action. Vice Chair Becks Heyhoe seconded the motion. The motion passed by unanimous consent.

**3. CoC Governance Charter Recommendations** – Zulima Lundy, Director of Operations, Office of Care Coordination

Zulima Lundy provided an overview of the CoC Governance Charter recommendations and Veteran Committee Charter.

At the November 16, 2022, meeting, the CoC Board approved the initial recommended revisions of the CoC Board Governance Charter with the request to amend language regarding experience requirements for the Homeless or Formerly Homeless Individual representative seat. Following the November 16, 2022, meeting, the Office of Care Coordination incorporated additional revisions to the CoC Board Governance Charter, as discussed and recommended by the CoC Board. Additionally, the Office of Care Coordination noticed a minor revision needed for the timeline of the elections and has made an update to note the election period is held in December of each year, with candidates seated in January of the new year.

At the August 24, 2022, meeting, the CoC Board approved the establishment of a Veterans Committee focused on ending homelessness for veterans in Orange County with Eric Richardson being nominated to serve as the Committee Chair. Eric Richardson met with the Office of Care Coordination to create the Veterans Committee Governance Charter and finalize committee membership details.

CoC Board Member Comments:

- Christina Weckerly Ramirez commented that they did not see veterans' representation in the membership of the Veterans Committee Governance Charter.
- Nishtha Mohendra suggested a collaboration with Strong Families, Strong Children (SFSC) in the Veteran Committee Charter.
- George Searcy asked for clarification regarding the Veteran Committee's responsibilities as detailed in the Committee Governance Charter and recommended to revise the language to clarify that the committee is responsible for advising the CoC in Veterans matters.
- Vice Chair Becks Heyhoe commented that she did not see mention of functional zero for veteran homelessness in the Veterans Committee Governance Charter. She also spoke about the need to align this with the new vision for the CoC Board.
- Dawn Price suggested to add the functional zero language under "Purpose" section of the Veterans Committee Governance Charter to align with the CoC Vision.
- Tim Shaw commented that the functional zero language should be considered, but also be mindful on how other groups feel about the language.

Recommended Action A: Approve revised CoC Board Governance Charter.

Dr. Shauntina Sorrells motioned to approve the Recommended Action A. Nishtha Mohendra seconded the motion. The motion passed by unanimous consent.

Recommended Action B: Approve Veterans Committee Governance Charter

Item was continued to the January 2023 meeting of the CoC Board.

**4. Orange County Homelessness Updates** – Doug Becht, Director of Care Coordination and Felicia Boehringer, CoC Administrator, Office of Care Coordination

**a. System of Care Updates** – Doug Becht provided the following System of Care Updates:

- Commission to End Homelessness – The Orange County Commission to End Homelessness met on Wednesday, December 14, 2022, and welcomed new membership:
  - Hospital Representative – Christy Cornwall from Providence-Mission Hospital,
  - Business Representative – Monique Davis from Habitat for Humanity of OC,
  - Municipal Fire Representative – Chief Sean deMetropolis from the City of Orange Fire Department, and
  - Behavioral Health Representative – Richard Afable from Be Well Orange County.
- 2023 Homelessness Survey – The Office of Care Coordination, in collaboration with the Commission to End Homelessness, will be conducting a 2023 Homelessness Survey for individuals experiencing unsheltered homelessness in Orange County. The 2023 Homelessness Survey will seek to gather information to gain a better understanding of the current population experiencing unsheltered homelessness, including barriers to services and types of services needed.
- Continuum of Care Manager Recruitment – Doug Becht shared that the Office of Care Coordination is currently in the process of reviewing candidates for the Continuum of Care Manager position. Doug Becht shared that the CoC Board leadership will be included in the recruitment process.
- 2022 Housing Funding Strategy Update – On December 20, 2022, OC Community Resources (OCCR) presented the 2022 Housing Funding Strategy Update at the Board of Supervisors meeting. The 2022 Housing Funding Strategy identifies an updated goal of producing 2,396 units of supportive housing by 2029 to meet the current needs based on the 2022 Point In Time (PIT). Doug

Becht shared that an OCCR representative will be invited to provide in-depth presentation at a future CoC Board Meeting.

**b. Continuum of Care Updates** – Felicia Boehringer provided the following CoC updates:

- 2023 Housing Inventory Count (HIC) and Sheltered PIT: The 2023 HIC and Sheltered PIT Count will start with training on January 19, 2023. Projects must participate whether or not they are participating in HMIS, therefore, agencies can start with completing data entry and data clean-up in HMIS. The Night of the Count will be on January 23, 2023.
- Orange County CoC Racial Equity Roadmap: The Office of Care Coordination contracted with C4 Innovations for the development of a Racial Equity Roadmap for the Orange County CoC, and it is to be completed in three phases. It is currently in Phase 3, which includes the finalizing and discussion on the implementation and sustainability aspects of the Racial Equity Roadmap Action Plan. The Office of Care Coordination plans to present on the Racial Equity Roadmap Action Plan and final report of recommendations provided by C4 Innovations at the January 2023 meeting of the CoC Board.
- Emergency Housing Vouchers (EHV) Update – The CoC has partnered with PHAs to distribute EHV's to assist individuals and families who are experiencing homelessness; at risk of homelessness; fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking; or were recently homeless and for whom providing rental assistance will prevent the household's homelessness or having high risk of housing instability. It was mentioned that the deadline to lease up these vouchers has been extended into 2023 and the Office of Care Coordination would be in touch with involved Service Providers soon.
- Centering Clients in Homeless Data Collection – At the end of October 2022, the U.S. Department of Housing and Urban Development (HUD) announced proposed changes to the race, ethnicity, and gender identity data elements, and is inviting communities to join in the collaboration to improve the process. HUD will be accepting feedback through December 31, 2022. To submit feedback, use the [HUD Exchange AAQ portal](#) and select "HMIS: Homelessness Management Information System" for the "My question is related to:" prompt.
- HUD 2022 Annual Homeless Assessment Report (AHAR) Part 1 – On December 19, 2022, HUD released its 2022 AHAR Part 1 to Congress. HUD releases the AHAR to Congress in two parts. Part 1 provides PIT estimates, offering a snapshot of homelessness on a single night. Part 2 provides estimates of the scale of sheltered and unsheltered homelessness in the United States. More information can be found via the [2022 Annual Homeless Assessment Report Part 1 by the numbers fact sheet](#) and [summary](#).
- All In: The Federal Strategic Plan to Prevent and End Homelessness – On December 19, 2022, the Biden-Harris Administration released All In: The Federal Strategic Plan to Prevent and End Homelessness which set the goal to reduce homelessness 25 percent by 2025. The plan incorporates public input from more than 500 people who have experiencing homelessness, as well as leaders, providers, advocates, developers, and other partners from more than 600 communities, tribes, and territories, and more than 1,500 online comments and more than 80 listening sessions. The White House and the U.S. Interagency Council on Homelessness (USICH) are also announcing a new initiative dedicated to partnering with state and local governments to improve and accelerate their efforts to get people off the streets and into homes.

CoC Board Member Comments:

- Tim Shaw commented that Orange County conducted two demographic profiles a while ago with two professors from the University of California, Irvine School of Social Ecology and shared that they can assist with making an introduction to those professors.

- Dr. Shauntina Sorrells shared that she participated in a recent conference that discussed using phone surveys for Transitional Age Youth (TAY) PIT Counts and suggested to look into conducting phone surveys.
- Nishtha Mohendra commented that she hopes this survey will be able to make it to harder to reach populations and shared that she is happy to provide learnings from the 2022 PIT Count and happy to help however needed.

Tim motioned to adjourn the meeting. Dr. Shauntina Sorrells seconded the motion. The motion passed by unanimous consent. Meeting adjourned at 3:59 pm.

5. **Next Meeting:** Wednesday, January 25, 2023, from 2:00 p.m. – 4:00 p.m.