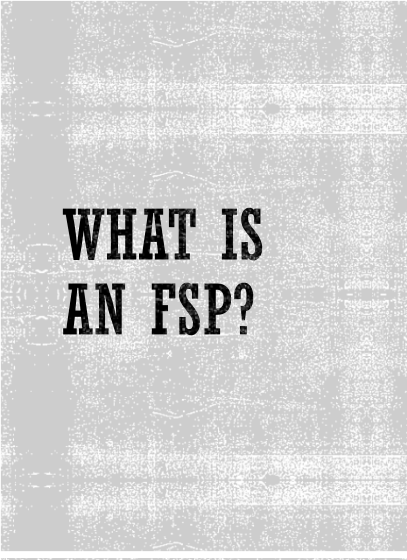




FULL SERVICE PARTNERSHIP (FSP)



1



Mental Health Services Act- 2004

Community Services & Supports(CSS0 3 components:

- Full Service Partnership (FSP)**
- Outreach & Engagement Services**
- General Systems Development**

9CCR 3200.130- Full Service Partnership (WIC 5898,5801,5802,5850,5866). Required model for MHSR funding- 51% of all CSS dollars must be used for FSP.

FSP supports people with the most sever mental illness

Whatever it takes to help participant attain their goals


Focus is partner with individual on path to wellness & recovery

Focus is to reduce psychiatric hospitalizations, homelessness, incarceration and prolonged suffering by those with a Serious Mental Illness (SMI)

Oversight & Accountability Commission conducted a Multi County FSP Progress Report which demonstrated areas of strength and opportunity.

This discussion can build on lessons learned, using anecdotal scenarios shared today, and lead to improvement in graduation rates, data collection, referral protocols and population specific FSPs.

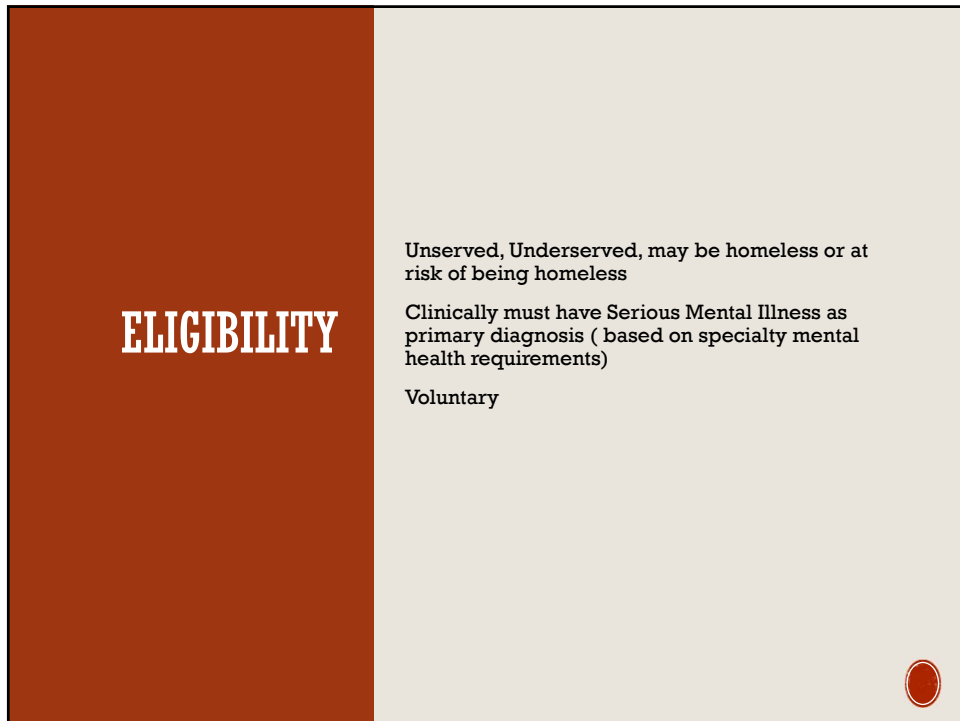
2



MHSA CORE PRINCIPLES IN FSPS


- Client and family-driven mental health services
- Partnership between the client and treatment provider
- Accessible
- Individualized services and supports tailored to a client's readiness for change that leverage community partnerships
- Culturally-competent delivery of services
- Focus on wellness, outcomes and accountability

3



ELIGIBILITY

- Unserved, Underserved, may be homeless or at risk of being homeless
- Clinically must have Serious Mental Illness as primary diagnosis (based on specialty mental health requirements)
- Voluntary



4

FSP SERVICES

- Mental Health Treatment
- Intensive case management
- Supportive Services to obtain, maintain employment, housing and /or education
- Peer support
- Wellness Centers
- Needs Assessment
- Behavioral coaching and therapy services
- Medication support
- Crisis management
- 24 hours per day, 7 days per week response
- Money management/representative payee support
- Housing support
- Family education and reunification
- Food/clothing
- Rental subsidies, house payments
- Co-occurring treatment
- Transitional and Temporary Housing
- Respite
- Transportation (related to treatment)
- Illness education and self-management
- Co-occurring services
- Linkage to benefits/entitlements
- Family and peer support
- Supportive socialization
- Meaningful community roles



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OUTCOMES OF FSPS

- Department of HealthCare Services has a Data Collection Reporting system (DCR)
- Client & Service Information (CSI)
- County required to submit info to DHCS monthly and info put into State wide dashboard
- Males-63%
- Females-37%
- Caucasian-42%
- Latino-32%
- API-13%
- African American-8%
- Others-6%



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OUTCOMES OF FSP

- Served
 - FY 2019-20- 1,816
 - FY 2020-21- 1,991
 - FY 2021-22- 1,668


Key Performance Indicator	Target	Adult FSP Members		
		FY 2019-2020	FY 2020-21	FY 2021-22
Mental Health Recovery				
No Days in Hospital	≥80%	78.7%	80.4%	85.7%
No Emergency Interventions	≥80%	79.7%	81.7%	86.1%
Justice Involvement				
No Days Incarcerated	≥80%	82.7%	88.7%	86.3%
No Arrests	≥80%	90.7%	92.4%	95.6%
Homelessness				
No Days Spent in Unsheltered Homelessness	≥80%	80.7%	79.7%	80.3%
No Days in Emergency Shelter	≥80%	86.4%	84.4%	84.2%

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OUTCOMES FSP

Key Performance Indicator	Target	Older Adult FSP Members		
		FY 2019-2020	FY 2020-21	FY 2021-22
Mental Health Recovery				
No Days in Hospital	≥80%	90.9%	90.9%	92.0%
No Emergency Interventions	≥80%	95.9%	93.6%	94.5%
Justice Involvement				
No Days Incarcerated	≥80%	96.2%	96.8%	98.6%
No Arrests	≥80%	98.5%	98.7%	99.7%
Homelessness				
No Days Spent in Unsheltered Homelessness	≥80%	87.0%	86.9%	83.9%
No Days in Emergency Shelter	≥80%	82.3%	82.3%	89.5%

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FSP LESSONS LEARNED TO BUILD FROM

- Engage stakeholders early and often
- Offer multiple forums for feedback from clients and providers and partners
- Utilize culturally competent engagement efforts
- Positive reinforcement for clients
- Standardize as much as possible referral process as well as discharge and follow up process

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CHILDREN, ADOLESCENT AND TAY FSP'S

Collaborative Courts FSP	Waymakers	1221 E. Dyer Road Santa Ana	Contracted: 160 Current: 146	Juvenile collaborative court FSP	ages 12-21	Juvenile Recovery Court, Truancy Court, Pre-Truancy Court, OCDE, Teen Court, GRACE court, Crossover Youth Court
Youthful Offender Wraparound	Waymakers	1231 E Dyer, Roade Santa Ana	Contracted: 220 Current: 201	current or past OC juvenile justice involvement	ages 12-26	probation, courts, CEGU, hospitals, jails.
Project STAY	Pathways	1401 N. Tustin Santa Ana	Contracted: 260 Current: 208	TAY	ages 16-26	county and contracted outpatient, PCP, ED, inpatient
Project RENEW	Pathways	1360 S. Anaheim Blvd. Anaheim	Contracted: 242 Current: 212	Children and Youth experiencing SED	ages 0-18	county and contract outpatient, PCP, ED, inpatient, schools CAT, intensive services foster care youth
Project Health	CHOC	1120 W. La Veta Orange, CA	Contracted: 120 Current: 92	Children, Adolescents and TAY both mental health conditions	ages 3-21	hospitals, physicians, speciality clinics, county and contracted clinics
Project Focus	OCAPICA	12912 Brookhurst Garden Grove 92840	Contracted: 106 Current: 110	Culturally/linguistically isolated API children, adolescents & TAY who are living with SED and SMI	ages 0-26	county and contracted clinics, CHOC, ED, inpatient units, PCP, CAT, schools

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ADULT FULL SERVICE PARTNERSHIP

TAO North	Telecare	2531 W. Woodland Dr. Anaheim	Contracted: 253 Current: 222	homeless or at risk of homelessness, unserved and underserved,	ages 18-59	Community (family, self-referral, other providers, jail, probation)
TAO South	Telecare	275 Baker Costa Mesa	Contracted: 127 Current: 140	homeless or at risk of homelessness, unserved and underserved,	ages 18-59	Community (family, self-referral, other providers, jail, probation)
TAO Central	Telecare	12141 Brookhurst Garden Grove	Contracted: 215 Current: 234	homeless or at risk of homelessness, unserved and underserved,	ages 18-59	Community (family, self-referral, other providers, jail, probation)

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ADULT SPECIALTY POPULATION FSP'S

Opportunity Knocks	College	Currently no location, but will be at 631 S. Brookhurst Anaheim (pending business license)	Contracted: 197 Current: 125	Recent history of incarceration and/or experience recidivism due to mental health symptoms	ages 18+	Community (family, self-referral, other providers, jail, probation)
Enhanced Recovery (STEPS) program	Telecare	2100 N. Broadway Santa Ana	Contracted: 109 Current: 84	Individuals returning to the community from long-term care placements and on LPS conservatorship	ages 18+	long-term care facilities, community for members on LPS conservatorship
OASIS	Pathways	1855 W Katella Ave. Orange	contracted 215 current 186	Older adult with SMI and homeless or at risk of homeless	Ages 60 +	community, SSA, APS, CAT, primary care, family, corrections, self
Home First	Telecare	12141 Brookhurst Garden Grove	contracted 325 current 107 (building quickly with new projects)	SMI and / or co-occurring, current resident at MHSA property or housing at risk	Ages 18+	community, housing project, treatment provider, self, property manager and others

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ADULT COLLABORATIVE COURT FSP'S

Enhanced Recovery Assisted Intervention (AI) court	Telecare	2100 N. Broadway Santa Ana	Contracted: 32 Current: 17	Individuals participating in Mental Health (AI) court	ages 18+	referrals from collaboration between court, PD, DA
AOT FSP	Telecare	615 W. Civic Center Santa Ana	Contracted: 100 Current: 101	Individuals referred by AOT Assessment and linkage team or who have been court ordered	ages 18+	referrals from county AOT team
Collaborative Court FSP (WIT Court)	Telecare	1910 N. Bush Santa Ana	Contracted: 135 Current: 75	Individuals participating in Mental Health (WIT) court	age 18+	referrals from collaboration between court, PD, DA, Probation



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Questions?



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