Orange County
Continuum of Care Board Meeting
March 22, 2023

Public Comments

Board Member Comments

Consent Calendar

Consent Calendar – Item #1

1. Approve CoC Board Meeting Minutes from February 22, 2023

Business Calendar

Business Calendar – Item #1

FY 2023 CoC Program Notice of Funding Opportunity (NOFO)

Sarah Jones, CoC Manager,
Office of Care Coordination

Business Calendar – Item #1

FY 2023 CoC Program NOFO

- Each year, the U.S. Department of Housing and Urban Development (HUD) releases a Notice of Funding Opportunity (NOFO) that allows CoCs nationwide to apply for competitive funding.
- The upcoming Fiscal Year (FY) 2023 CoC Program NOFO is anticipated to be released by HUD in Spring 2023.
- In preparation for the release of the FY 2023 CoC Program NOFO, the Office of Care Coordination as the Collaborative Applicant for the Orange County CoC is seeking approval from the CoC Board to appoint the recommended 2023 CoC NOFO Ad Hoc.

Business Calendar – Item #1

2023 CoC NOFO Ad Hoc

- The CoC Board is tasked with appointing a CoC NOFO Ad Hoc to support with the local competitive process to evaluate renewal project performance, establish funding priorities for new and reallocated funding, establish policies for reallocation, and rating and tiering CoC projects.
- The CoC NOFO Ad Hoc is to be comprised of non-conflicted members and will be tasked with providing unbiased recommendations to the CoC Board around the FY2023 CoC Program NOFO.
- Larry Smith and Nadia Atalah are included as recommended members to ensure further engagement of people with lived expertise in the decision-making process for CoC funding opportunities
- Recommended membership for the CoC NOFO Ad Hoc also includes Jason Phillips, Kelly Bruno-Nelson and Elida Sanchez.
- Should any of the appointed membership be conflicted or unable to continue on the CoC NOFO ad hoc, Sandra Lozeau is being recommended as an alternate member.

Business Calendar – Item #1

Recommended Actions

a. Appoint Larry Smith, Nadia Atalah, Jason Phillips, Kelly Bruno-Nelson and Elida Sanchez to the 2023 CoC NOFO Ad Hoc.
b. Appoint Sandra Lozeau as an alternate member to the 2023 CoC NOFO Ad Hoc to participate should an appointed member be conflicted or unable to continue as an ad hoc member.

Business Calendar – Item #2

Orange County Homeless Management Information System Data Quality Plan

Erin DeRycke, Vice President of Data Analytics, 211OC, and

Dawn Price, Chair

Business Calendar – Item #2

Orange County HMIS Data Quality Plan

- 2-1-1 Orange County (211OC) as the Homeless Management Information System (HMIS) Lead for the Orange County CoC, has developed the Orange County HMIS Data Quality Plan (Data Quality Plan) for all agencies participating in the OC HMIS.
- At the February 22, 2023, meeting of the CoC Board, the Data Quality Plan was reviewed and discussed in depth. The CoC Board membership motioned to delay voting on the recommended action and requested further analysis.
- Further analysis was completed on the proposed incentives, enforcements, data quality thresholds and the improvement plan process for agencies with data quality concerns.
- The Data Quality Plan is returning to the CoC Board membership for approval with modifications to the Data Quality Plan enforcements section, incorporating feedback received during the February 22, 2023, meeting of the CoC Board.

HMIS Data Quality Plan: Timeline

- **November 2022:** HMIS Working group met twice to discuss draft Data Quality Plan
- **December 2022:** Data Quality Plan presented to Data & Performance Management Committee
- **December 2022:** Data Quality Plan sent to HMIS users for feedback period
- **February 2023:** Approved by Policy, Procedures, and Standards Committee
- **February 2023:** Data Quality Plan presented to CoC Board

Data Quality Report Cards

- Data Quality Report Cards (Report Cards) published on a quarterly basis for all HMIS projects, as well as DV projects receiving CoC or Emergency Solutions Grant (ESG) funding
- Report Cards review Data Completeness, Data Accuracy, and Data Timeliness
- Report Cards are published at the agency and project-level, and review each data element, as well as the Average Data Quality Score for the project and agency
- Ochmis.org > Reports > Data Quality Report Cards

Data Quality Report Cards

Data Response Categories

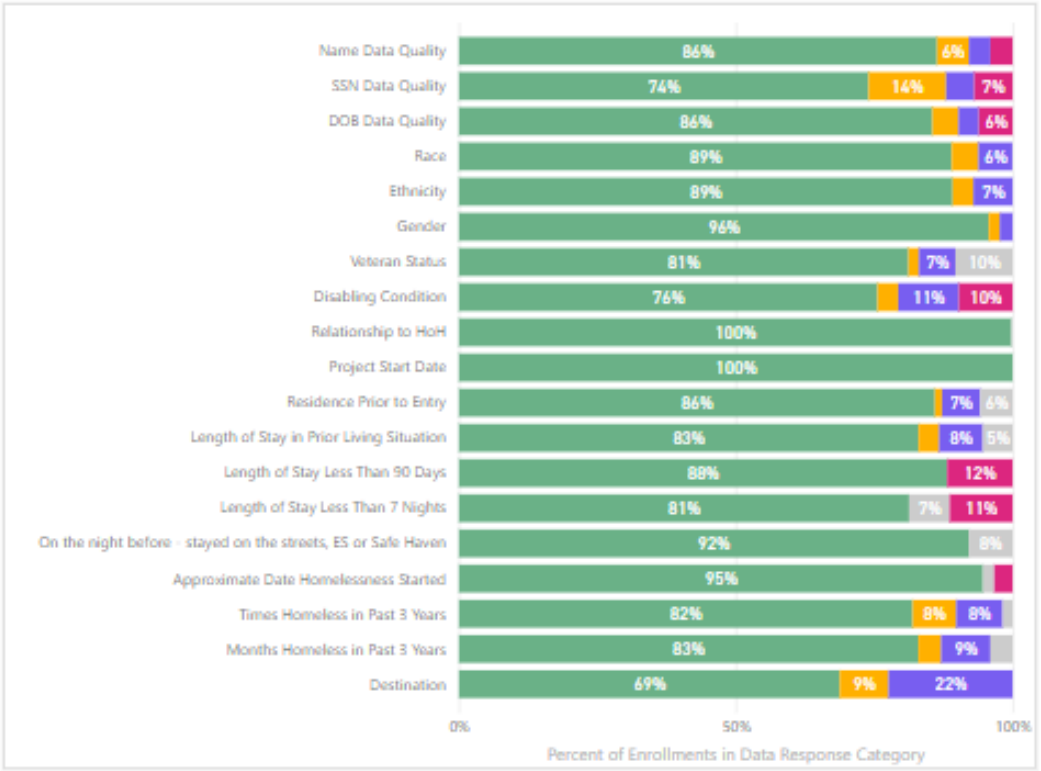
- Valid Responses: The percentage of responses that are in accordance with the HUD HMIS Data Standards Manual, excluding Client Doesn't Know, Client Refused, and Data Not Collected.
- Don't Know/Refused: The percentage of responses where clients indicated that they did not know how to provide a response for the data element, or they refused to provide a response. Clients cannot be denied services on the basis of their inability or refusal to provide responses to data elements.
- Data Not Collected: The percentage of responses where the data element's response was not collected by staff.
- Blanks: The percentage of responses where the data element was blank.
- Data Issues: The percentage of responses where there was an issue with the data related to the data element's logic, such as an SSN Data Quality response of "Data Not Collected" with a full SSN provided. See the Data Quality Corrections Reference Guide for more information.

Average Data Completeness Score

96%

Number of Enrollments

33491

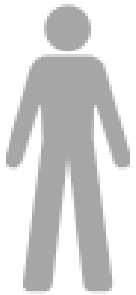


2·1·1

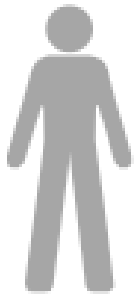
2·1·1 Orange County

Calculating Data Quality Score

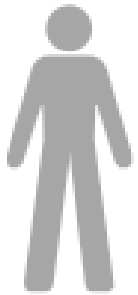
18 Valid DEs
20 Required DEs



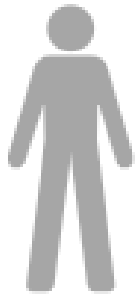
16 Valid DEs
22 Required DEs



20 Valid DEs
20 Required DEs



12 Valid DEs
22 Required DEs



20 Valid DEs
21 Required DEs

86 Valid Data Elements / 105 Required Data Elements =

82% Average Data Quality Score

Impact on Small Projects

Client ID	Valid Data Elements	Required Data Elements
1	20	20
2	10	20
3	20	20
4	20	20
5	20	20
6	20	20
7	20	20
8	20	20
9	20	20
10	20	20
11	20	20
12	20	20
13	20	20
14	20	20
15	20	20
16	20	20
17	20	20
18	20	20
19	20	20
20	20	20

Average DQ Score = 90%

Average DQ Score = 98%

48% of small projects (20 enrollments or less annually) met Data Quality thresholds in all four quarters compared to 43% for all other projects.

2·1·1 Orange County

Data Quality Thresholds by Project Type

At least 95% Data Completeness

- Coordinated Entry
- Services Only
- Street Outreach

At least 98% Data Completeness

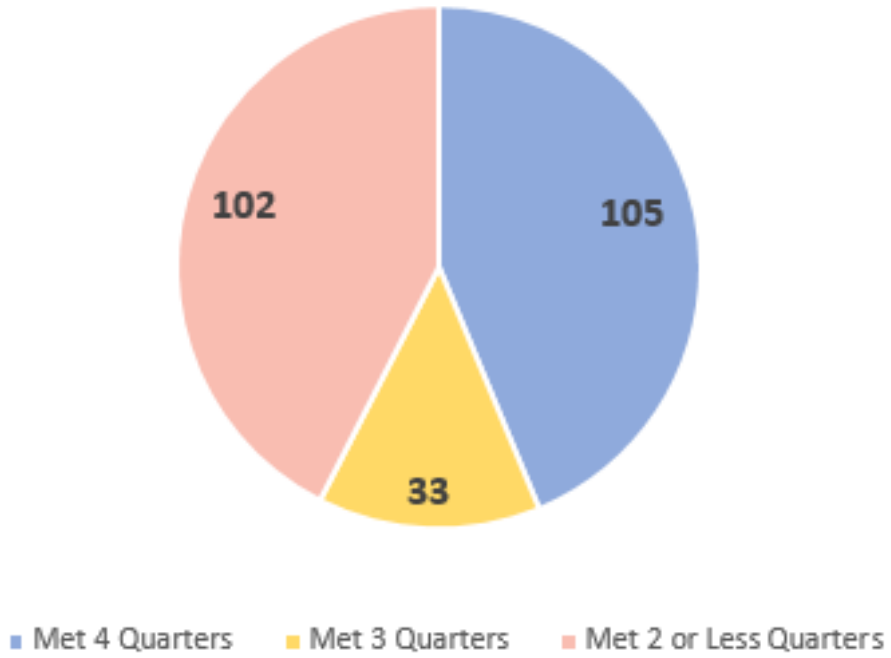
- Emergency Shelter
- Transitional Housing
- Rapid Re-Housing
- Homelessness Prevention
- Permanent Supportive Housing
- Other Permanent Housing

211 Orange County

Incentives

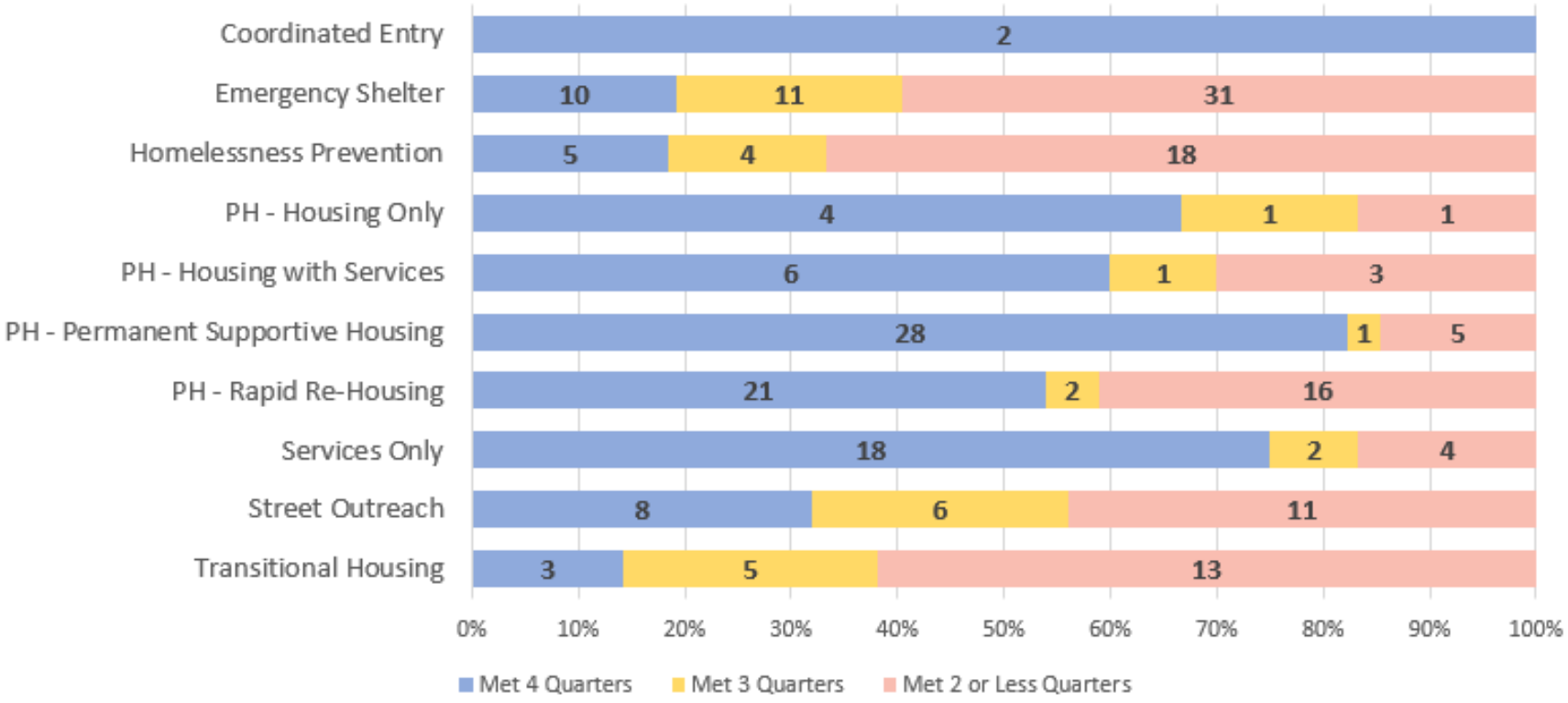
Agencies with projects that met data quality thresholds for all four quarters in the calendar year will be shared with the CoC Board and published on the ochmis.org website

- 43% of projects (105) met thresholds in all 4 quarters
- 14% of projects (33) met thresholds in 3 out of 4 quarters



2·1·1
Orange County

Project Type Data Quality



2·1·1
Orange County

Common Issues

Emergency Shelter

12% of enrollments missing full Social Security Numbers

26% of enrollments missing Destination

Transitional Housing

17% of enrollments missing full Social Security Numbers

13% of enrollments missing Destination

Homelessness Prevention

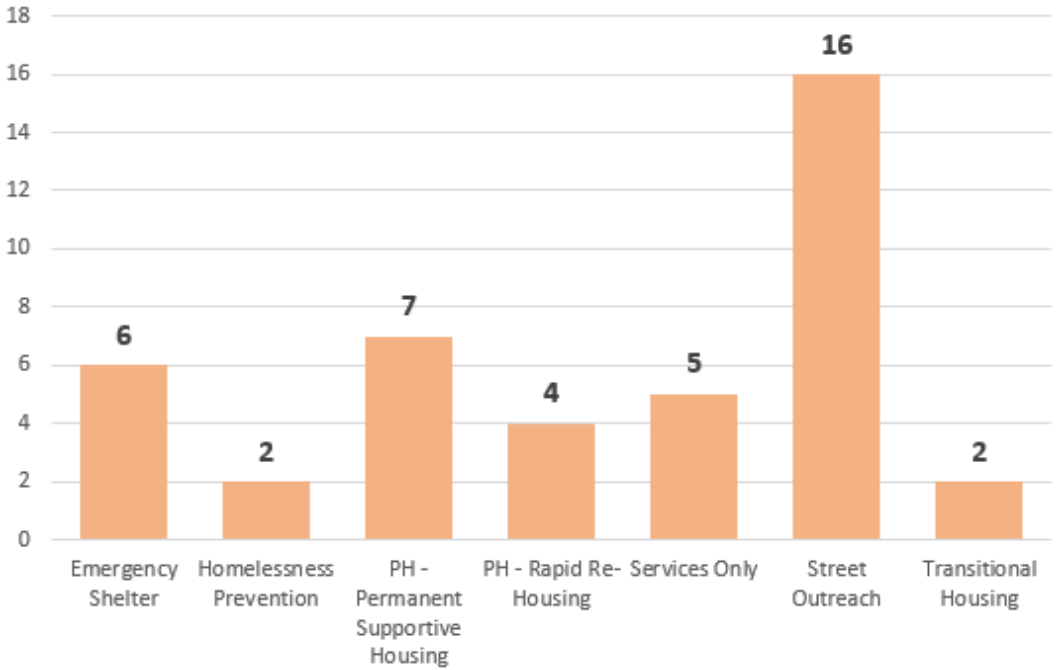
29% of enrollments missing full Social Security Numbers

2·1·1 Orange County

Enforcements

Projects with at least four data elements under 80% in any quarter will receive technical support from 211OC

- 42 projects had 4 or more data elements with less than 80% valid responses in 2022
- Projects serving special populations:
  - 1 veteran
  - 2 HIV/AIDS
  - 9 Youth



2·1·1 Orange County

Enforcements

Projects targeted for technical support in 4 consecutive quarters will be shared with the CoC Board, and if the agency applies for funding approved by the CoC Board they will address data quality issues in their application

- 2 Permanent Supportive Housing projects, 2 Street Outreach projects
  - 1 Street Outreach youth project
  - 1 Street Outreach project receiving federal funding

Projects not receiving funding that requires HMIS participation will be reviewed by the Agency Access Working Group to determine the appropriateness of the project's continued HMIS participation

Business Calendar – Item #2

Recommended Action

b. Approve the recommended Orange County Homeless Management Information System Data Quality Plan as recommended by the Policy, Procedures and Standards Committee.

Business Calendar – Item #3

CalOptima Health Housing and Homelessness Incentive Program Update

Danielle Cameron, Director of Program Development, CalAIM, CalOptima Health

Office of Care Coordination & Continuum of Care Grant

March 22, 2023

Danielle Cameron, Director, Program Development – CalAIM/Medi-Cal

Our Mission

To serve member health with excellence and dignity, respecting the value and needs of each person.

Our Vision

By 2027, remove barriers to health care access for our members, implement same-day treatment authorizations and real-time claims payments for our providers, and annually assess members' social determinants of health.

Overview

- On September 30, 2022, CalOptima Health submitted an Investment Plan to DHCS as part of Housing and Homelessness Incentive Program (HHIP)
- On December 1, 2022, CalOptima Health's Board of Directors approved staff requests in support of meeting HHIP goals:
  - Initiate a Notice of Funding Opportunity
  - Invest in CoC efforts through the Office of Care Coordination
  - Employ a member experience feedback program (Pulse for Good)
  - Launch a project to map the consumer experience through the homeless service system

CalOptima Health

Grant Details

- Grant will be awarded to County of Orange's Office of Care Coordination as the administrative lead entity for the OC CoC
- Total award: $2.2 million
- Office of Care Coordination Broad Role/Responsibilities
  - Submit a 2-year budget and implementation plan
  - Serve as a lead or a partner for each project
  - Establish steering committees, as applicable, or incorporate project work into existing committees/workgroups
  - Biannual and final reporting
  - Present or co-present on project outcomes with CalOptima Health in publics settings, as applicable
  - Serve as a liaison for/with community partners, CoC Board, CES and 211-OC
  - Define and implement resulting strategies, as applicable

CalOptima Health

Projects

- 2023 Survey and 2024 Point in Time Count (Lead)
- Committee Stipends (Lead)
  - Lived Experience Advisory Committee (LEAC) and the Youth Action Board (YAB)
- CalAIM Coordination and HMIS integration (Partner)
  - To support bi-directional data sharing and process improvement
- CES/Access Point Evolution (Lead)
  - Continue to evolve and improve upon the existing CES
- Shelter/Service Experience Feedback Kiosks (Partner)
  - Install Pulse for Good self-service kiosks for service recipients to provide anonymous feedback
- Service Continuum Mapping (Partner)
  - Map the homeless service continuum to better understand the journey of person's experiencing homelessness

CalOptima Health

Next Steps

March 2023

- Draft Scopes of Work
- Finalize grant agreement with Office of Care Coordination

April 2023

- Board of Supervisors
- Sign grant agreement

CalOptima Health

CalOptima Health

Stay Connected With Us

www.caloptima.org

@CalOptima

Business Calendar – Item #4

Orange County Homelessness Updates

Zulima Lundy, Director of Operations, and

Sarah Jones, CoC Manager,

Office of Care Coordination

Business Calendar – Item #4

System of Care Update

Zulima Lundy, Director of Operations,
Office of Care Coordination

Business Calendar – Item #4

The Office of Care Coordination is Hiring!

- The Office of Care Coordination is currently recruiting to fill two (2) Care Coordination Staff Specialist – Extra Help positions to support with special projects and initiatives being led by the Office of Care Coordination.
- Please note, Extra Help or temporary/seasonal positions are estimated to last six months up to one year.
- If you have any questions pertaining to this recruitment or if you are interested in the employment opportunity, please contact or submit your resume to Tatiana Garcia at Tatiana.Garcia@ocgov.com by **Friday, March 24, 2023**.

Please assist us in sharing this employment opportunities with others!

Business Calendar – Item #4

Behavioral Health Bridge Housing (BHBH) Request for Applications

- On February 22, 2023, Governor Newsom announced the availability of $907 million in grant funding for county behavioral health agencies (BHA) under the initial round of the Behavioral Health Bridge Housing (BHBH) program
- The BHBH program funding is intended to address the immediate housing and treatment needs of people experiencing homelessness and serious behavioral health conditions, including mental illness and substance use disorders.
- Only the 58 county BHAs in California are eligible to apply for BHBH program funding through this application round. The County of Orange is eligible to apply through the Health Care Agency Mental Health and Recovery Services BHA.
- The Department of Health Care Services released the associated BHA Request for Applications on February 22, 2023. Applications will be accepted on a rolling basis until April 28, 2023.

Business Calendar – Item #4

Orange County Cold Weather Emergency Shelter

The Orange County Cold Weather Emergency Shelter provides shelter for individuals experiencing homelessness at the Independence Park Gymnasium in Fullerton.

- **Location:** Independence Park Gymnasium in Fullerton
- **Eligibility**: No walk-ups are permitted. This program is for adults only, age 18 and older.

Bus Pick-Up Location #1:

Fullerton Transportation Center on Santa Fe Ave

- Pick up time #1 – 4:45 p.m.
- Pick up time #2 – 5:45 p.m.
- Drop off time #3 – 7:00 a.m.

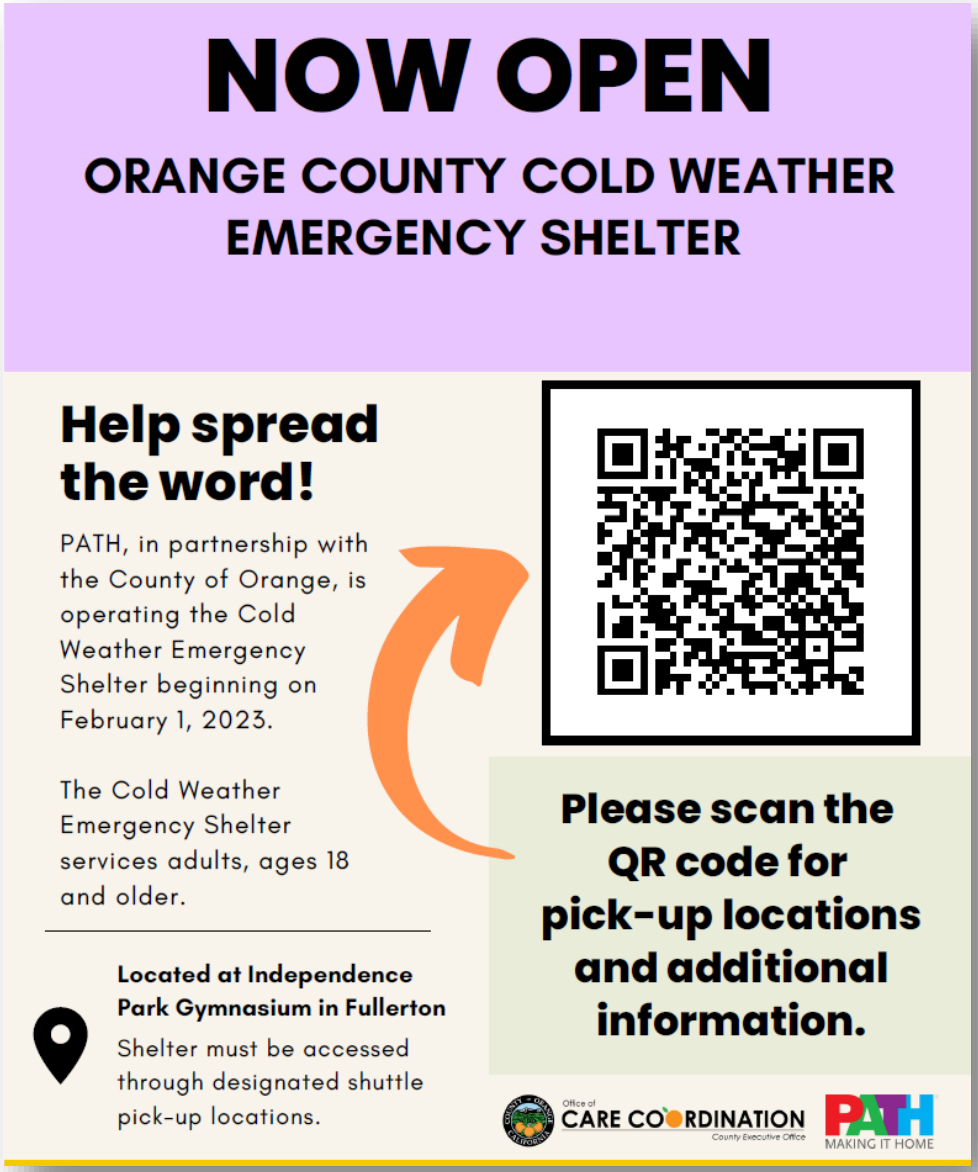
Bus Pick-Up Location #2:

Harbor Blvd & Orangethorpe Ave, bus stop near four corners of shopping center

- Pick up time #1 – 5:15 p.m.
- Pick up time #2 – 6:15 p.m.
- Drop off time #3 – 7:30 a.m.

For more details, contact the Cold Weather Emergency Shelter: (657) 520-9185

Business Calendar – Item #4



Business Calendar – Item #4

You're Invited - County Procurement Office Vendor Outreach Event

- The County Procurement Office is hosting an annual Vendor Outreach Day to provide interested vendors and service providers knowledge on County of Orange procurement and contracting processes
- **Date**: May 11, 2023
- **Time**: 10:00 a.m. – 2:00 p.m.
- **Location**: Mile Square Park, Freedom Hall
- If you are interested in attending, please RSVP at the Eventbrite link, accessible through the QR code

Business Calendar – Item #4

Continuum of Care Update

Sarah Jones, CoC Manager,
Office of Care Coordination

Business Calendar – Item #4

Request for Proposals for Financial Incentives and Professional Support Services for People with Lived Experience of Homelessness

- The County of Orange's Office of Care Coordination is seeking proposals from qualified organizations to provide Financial Incentives and Professional Support Services for People with Lived Experience of Homelessness.
- The primary goal of this Request for Proposals (RFP) is to identify Proposer(s) to coordinate the provision of financial incentives for persons with current or past lived experience of homelessness (Persons with Lived Experience) who are partnering with the Office of Care Coordination and/or the Orange County Continuum of Care (CoC) as members of the CoC Board, Lived Experience Advisory Committee, Youth Action Board, and other relevant initiatives.
    - **Bid Title**: Financial Incentives for People with Lived Experience of Homelessness
    - **Bid Number**: 017-23010858-CR
    - **Bid Starts**: March 2, 2023, 2023, at 7:52 p.m.
    - **Bid Ends**: March 30, 2023, at 2:00 p.m.
- For more information, visit the following link: Financial Incentives for People with Lived Experience of Homelessness RFP

Business Calendar – Item #4

Housing Inventory Count (HIC) Data

- HUD's Homelessness Data Exchange (HDX) web portal opened March 15, 2023, for CoCs to submit their 2023 Housing Inventory Count (HIC) and data. The deadline for CoCs to submit HIC data via the HDX is Friday, April 28, 2023, at 5:00 PM PST.
- As a general reminder, please ensure agency's data is submitted to HMIS Lead, 2-1-1 Orange County (211OC) by requested deadline.

Next Meeting:

Wednesday, April 26, 2023,

from 2:00 p.m. – 4:00 p.m.

COUNTY OF ORANGE
CALIFORNIA