

PUBLIC AGENCIES

Social Services Agency (SSA) – CalFresh, Medi-Cal, CalWORKs and General Relief (GR)

Laguna Hills Office

23330 Moulton Pkwy
Laguna Hills, CA 92653
Phone: 949-206-4000
www.mybenefitscalwin.org

Hours: **MON – FRI** **8 AM – 5 PM**

SSA Call Center

Toll Free number: (800)281-9799

Hours: **MON – FRI** **6:30 AM – 8 PM**

GR Info:
ssa.ocgov.com/calfresh/apply/general

Social Security Administration

26051 Acero Road
Mission Viejo, CA 92691
Phone: 866-657-3133
www.ssa.gov

Hours: **MON, TUE, THURS, FRI** **9 AM – 4 PM**
WED **9 AM – 12 PM**

EMPLOYMENT SERVICES

One-Stop Center

17891 Cartwright Road
Irvine, CA 92614
Phone: 949-341-8000
www.oconestop.com

Hours: **MON** **8 AM – 7 PM**
TUE – FRI **8 AM – 5 PM**

Provides individualized job search assistance and career services.

Working Wardrobes for a New Start

1851 Kettering Street
Irvine, CA 92614
Phone: 714-210-2460
www.workingwardrobes.org

Career Development Center

Hours: **MON – FRI** **8:30 AM – 5 PM**

Offers career resource center that includes computer lab and courses, assistance filling out online applications and writing resumes, in-person career coaching and certified job skills training.

EMPLOYMENT SERVICES

Chrysalis

290 S. Anaheim Blvd.
Anaheim, CA 92805
Phone: 714-204-3000
www.changelives.org

Hours: **MON – FRI** **8 AM – 4 PM**

Provides a range of virtual services to support clients in finding employment and job training.

COMMUNITY HEALTH CLINICS

Camino Health Center – Medical and Mental Health Clinic

Lake Forest
22481 Aspan Street
Lake Forest, CA 92630

Hours: **MON – WED, FRI** **8 AM – 5 PM**

San Juan Capistrano Clinic
30300 Camino Capistrano, Second Floor
San Juan Capistrano, CA 92675

Hours: **MON – FRI** **8 AM – 8 PM**
SAT **8 AM – 5 PM**

San Clemente Office
1031 Avenida Pico, Suite 104
San Clemente, CA 92673

Hours: **TUE – THUR** **8 AM – 5 PM**
FRI **8 AM – 11 AM**

Phone: 949-240-2272

Provides family medical care and offers behavioral support, psychosocial diagnostic assessment, psychiatric medication assessment, and brief counseling/therapy services.

Laguna Beach Community Clinic

362 Third Street
Laguna Beach, CA 92651
Phone: 949-494-07661
www.lbclinic.org

Hours: **MON – FRI** **8 AM – 5 PM**
SAT **8 AM – 12 PM**

Provides primary care and specialty medical services.

MENTAL HEALTH AND RECOVERY SERVICES

OC Health Care Agency OC Links

Phone: 855-OC Links/855-625-4657
For Live Chat:
www.ochealthinfo.com/oclinks

Hours: **24/7**

OC Links is an entry point for OC Health Care Agency's Mental Health and Recovery Services. Call or online chat for mental health and substance use information, referral and linkage, screening, crisis response, and homeless outreach.

HCA Outreach & Engagement

Phone: 800-364-2221

Hours: **MON – FRI** **8 AM – 5 PM**

The HCA Behavioral Health Services Outreach and Engagement team reaches out to individuals who are at risk or struggling with homelessness, mental health, and/or substance use problems.

SOUP KITCHENS & FOOD PANTRIES

Family Assistance Ministries Food Pantry

1030 Calle Negocio
San Clemente, CA 92673
Phone: 949-492-8477

Hours: **MON – FRI** **10 AM – 3 PM**

30071 Glenn Ivy Dr,
Laguna Niguel, CA 92677

Hours: **2nd & 4th THUR** **10 AM – 3 PM**

32203 Del Obispo Street
San Juan Capistrano, CA 92675

Hours: **2nd & 4th THUR** **10 AM – 3 PM**

Families Forward Food Pantry

8 Thomas
Irvine, CA 92618
Phone: 949-552-2727

Hours: **MON - THUR** **10 AM – 2 PM**

Vineyard Community Church

27631 El Lazo, Suite A
Laguna Niguel, CA 92677
Phone: 949-425-3787

Hours: **MON** **4 PM – 6 PM**
WED, FRI **12 PM – 2 PM**

Father Serra's Food Pantry

31520 Camino Capistrano
San Juan Capistrano, CA 92675
Phone: 949-234-1302

Hours: **MON, WED, SAT** **10:30 AM – 12 P**

South County Outreach Food Pantry

7 Whatney, Suite B
Irvine, CA 92618
Phone: 949-380-8144

Hours: **MON, WED – FRI** **9 AM – 3:30PM**
TUE **12:30 PM – 3:30 PM**

Laguna Beach Food Pantry

20652 Laguna Canyon Road
Laguna Beach, CA 92651
Phone: 949-497-7121

Hours: **MON - FRI** **8 AM – 10:30 AM**

VETERAN SERVICES

OC4Vets

1300 S. Grand Ave., Building B
Santa Ana, CA 92705
Phone: 714-480-6476

Hours: **MON – FRI** **8 AM – 5 PM**

Services are aimed at assisting military veterans and their families become aware of and to access needed community and behavioral health services.

OC Veterans Service Office

1300 S. Grand Ave., Building B 2nd Floor
Santa Ana, CA 92705
Phone: 714-480-6555

Hours: **MON, WED – FRI** **8 AM – 4 PM**
TUE **9:30 AM – 4 PM**

Provides assistance to veterans and their dependents or survivors in obtaining benefits from the VA.

VA Community Resource and Referral Center

888 W. Santa Ana Blvd., Suite 150
Santa Ana, CA 92701
Phone: 844-838-8300

Hours: **MON – FRI** **8 AM – 4 PM**

Provides homeless veterans assistance with house placement and accessing VA healthcare and benefits.

Volunteers of America

2100 N. Broadway, Suite 300
Santa Ana, CA 92705
Phone: 714-426-9834
Phone: 949-486-8525

Hours: **MON – FRI** **8 AM – 4:30 PM**

Offers financial and supportive services to veterans who are without housing or at-risk of homelessness including rental assistance, case management, and financial planning. Offers peer-to-peer support to veterans and activity duty military in connecting to needed resources.

1736 Family Crisis Center

888 W. Santa Ana Blvd., Suite 200
Santa Ana, CA 92701
Phone: 424-772-5668

Hours: **MON – FRI** **8 AM – 4 PM**

Offers financial and supportive services to veterans who are without housing or at-risk of homelessness including rental assistance, case management and financial planning.

DOMESTIC VIOLENCE RESOURCES

Women's Transitional Living Center

Phone: 877-531-5522
Wtlc.org

Offers emergency shelter or emergency relocation services, personal empowerment program and counseling for survivors.

Human Options

Phone: 877-854-3594
Humanoptions.org

Offers emergency safety house, crisis intervention, counseling, legal advocacy, support and education, and parenting classes for survivors.

Interval House

Phone: 714-891-8121
www.intervalhouse.org

Provides emergency shelter, transitional housing, rapid rehousing, support and education for survivors.

Laura's House

Phone: 866-498-1511
www.laurashouse.org

Emergency shelter, legal advocacy, therapeutic counseling, education and supportive services to survivors.

LEGAL SERVICES

Orange County Bar Association

Phone: 949-440-6747

Hours: **MON – FRI 8:30 AM – 5 PM**

Affordable legal assistance, lawyer referral and information service.

Public Law Center

Phone: 714-541-1010
www.publiclawcenter.org

Hours: **Vary per location. Call for appointment and more information.**

LEGAL SERVICES

Legal Aid Society of Orange County

250 E. Center Street
Anaheim, CA 92805
Phone: 714-571-5200

Hours: **MON – FRI 9 AM – 5 PM**

Provides legal advice, counseling, and representation.

EMERGENCY SHELTER – INDIVIDUALS

Friendship Shelter

Phone: 949-494-6928
www.friendshipshelter.org

Intake Hours: **WED 10:30 AM**

Provides rehabilitative shelter and services to people without children. Program goal is to create self-sufficiency and offers supportive services.

SHELTER & HOUSING – FAMILIES

Family Assistance Ministries

Phone: 949-492-8477
www.family-assistance.org

Office Hours: **MON – FRI 9 AM – 5 PM**

Provides emergency shelter for families with children ages 0-5. Offers interim housing, case management, life skills classes, counseling, and assistance with other essentials, as needed.

HomeAid Family Care Center

Phone: 714-263-1449

Hours: **MON, WED, SAT 3 PM – 6 PM**

Phone line open when beds are available.

Provides emergency shelter to homeless families with one minor child.

FAMILY RESOURCE CENTERS

There are 15 FaCT Family Resource Centers in the County of Orange that offer services to support and strengthen families, help promote child development, promote family bonding and reunifications, and support adoptions. To learn more about FaCT Family Resource Centers services and the location nearest you visit www.FaCToc.org

Update 10.3.2022

HELP & EMERGENCY HOTLINES

Adult Protective Services 800-451-5155

Alcoholics Anonymous 714-773-4357

Child Abuse Registry 800-207-4464

Domestic Violence – National 800-799-7233

Fair Housing Foundation 800-446-3247

Narcotics Anonymous 800-333-3610
714-590-2388

National Sexual Assault Hotline 800-656-4673

OC Health Care Agency

OC WarmLine

Hours: **24/7** 877-910-WARM (9276)

Provides telephone support service for anyone who has concerns about mental health, substance use, is lonely or needs information.

National Suicide Prevention Lifeline

Hours: **24/7** 800-273-TALK (8255)

Provides immediate, confidential over-the-phone suicide prevention services to anyone who is in crisis or experiencing suicidal thoughts.

Trevor Project: Suicide Prevention for LGBT

866-488-7386

2-1-1 Orange County 211 or 888-600-4357

COVID-19 RESOURCES

CA COVID-19 Rent Relief Hotline

Phone: 833-687-0967

The CA COVID-19 Rent Relief ended in April 2022 however, the rent relief hotline is open for questions.

OC COVID-19 Hotline

Phone: 714-567-6246

Hours: **Mon-Fri from 8 a.m. to 5 p.m.**

The OC COVID-19 Hotline is available to answer questions about vaccine-related issues, including booking appointments, or assistance with transportation.

Pocket Guide

Resource Directory

for

South

Service Planning Area (SPA)



South SPA includes: Aliso Viejo, Dana Point, Irvine, Laguna Beach, Laguna Hills, Laguna Niguel, Laguna Woods, Lake Forest, Mission Viejo, Rancho Santa Margarita, San Clemente and San Juan Capistrano.