# ORANGE COUNTY SERVICE PROVIDER FORUM

Thursday, May 18, 2023 9:00 a.m. – 11:00 a.m.

#### **Location:**

The Salvation Army Tustin Ranch
Corps Fellowship Hall
10200 Pioneer Rd, Tustin, CA 92782

Chair: Nishtha Mohendra, Families Forward

#### **MINUTES**

- 1. Welcome and Introductions Nishtha Mohendra, Chair
  - a. Members of the public are invited to introduce themselves
- 2. **Transitional Age Youth Homelessness in Orange County** Mayra Vargas, Coordinated Entry System (CES) Staff Specialist, Office of Care Coordination and Elida Sanchez, Program Specialist, Orange County Department of Education (OCDE)
  - a. Data on transitional age youth experiencing homelessness in Orange County
    - Mayra Vargas provided a data overview of Transitional Age Youth (TAY) and shared that the data from the Orange County Homeless Management Information System (HMIS).
    - As of May 2023, there are 262 TAY on the TAY Registry. Of the households on the TAY Registry, there are 152 TAY on the Community Queue. The average length of homelessness for TAY currently matched to a housing opportunity is 19 months (approximately 1.5 years). As of May 2023, the current data trends by project type indicate that 427 TAY have been enrolled in a street outreach program and 168 TAY entered into the Coordinated Entry System (CES). For the 2023 data trends for prior living situations, 757 TAY were in Homeless Situations and 74 TAY were in Temporary Housing and Permanent Housing Situations. For the 2023 data trends of exit destinations, 289 TAY exited to Homeless Situations, 124 TAY exited to Other destinations, and 103 TAY exited to Permanent Housing Situations.
  - b. Overview of Youth Homelessness Demonstration Program (YHDP) funding opportunity
    - On April 14, 2023, the U.S. Department of Housing and Urban Development (HUD) announced the release of the FY 2022 YHDP Notice of Funding Opportunity (NOFO) making approximately \$60 million available nationally to address systemic responses to youth homelessness and significantly reduce the number of youths experiencing homelessness. HUD expects to make approximately 25 awards from the funds available under this NOFO. The submission deadline to HUD for the YHDP NOFO is June 27, 2023. The Office of Care Coordination, as the Orange County Continuum of Care (CoC) Collaborative Applicant, and in collaboration with the TAY Collaborative

Committee has been soliciting feedback from stakeholders to consolidate an application for submission prior to the deadline.

c. Discussion and feedback related YHDP application guestions

#### **Public Comments:**

- A member of the public shared that some barriers and challenges for TAY are lack of family support, not enough income for Rapid Rehousing, and no affordable rentals for TAY age group.
- A member of the public shared that TAY do not have the most stable housing because many shelters or transitional locations may be 90 days or more; however, if homeless youth are constantly moving every 90 days, it is difficult for them to become stable.
   There is a need for long term housing situation.
- A member of the public suggested that sustainability programs with duration of 18–
   24-month should be implemented to address the barriers for TAY.
- A member of the public suggested a wraparound services program should be implemented. The member of the public went into detail regarding the City of Anaheim's pilot program for individuals having interactions with Police Department or high frequent utilizers of emergency services and explained that the top high utilizers are being offered a variety of resources. The member of the public suggested that a similar program for TAY should be implemented.
- A member of the public inquired about the costs of implementing programs.
- 3. **Service Provider Highlight: Covenant House California** Polly Williams, Director of Orange County Programs, Covenant House California

This agenda item was continued and will be included in the next Service Provider Forum Meeting.

- 4. **Continuum of Care (CoC) Updates** Sarah Jones, CoC Manager, Office of Care Coordination Sarah Jones provided the following CoC Updates:
  - FY 2023 CoC Program NOFO: HUD releases the CoC Program NOFO annually, which invites
    CoC's from across the nation to apply for competitive funding. It is anticipated that the Fiscal
    Year (FY) 2023 CoC Program NOFO will be released in Spring or early Summer 2023. The Office
    of Care Coordination as the Collaborative Applicant is preparing for the upcoming FY 2023
    Program NOFO and will provide ongoing communication via the CoC email distribution list as
    updates become available.
  - YHDP Planning Session: The Office of Care Coordination, in collaboration with the TAY
    Collaborative Committee, is holding a series of weekly planning sessions throughout the
    month of May 2023, to allow community partners to provide insight on their organization and
    the work that is being done to address and prevent TAY homelessness and TAY needs. The
    final YHDP Planning Session is scheduled for Friday, May 19, 2023.
  - CoC General Membership: General Membership to the Orange County CoC is open to all
    organizations and individuals seeking to prevent and end homelessness in Orange County.
     CoC Membership Forms can be found on the resource table of the Service Provider Forum
    Meetings or on the CoC Webpage.

#### 5. Announcements, Closing Remarks and Questions – Nishtha Mohendra, Chair

a. Members of the public are invited to share any announcements, ask questions and/or provide comments at this time.

#### **Public Comments:**

- Elida Sanchez with OCDE shared that OCDE Hopes Collaborative has e-training material regarding McKinney-Vento and encouraged people to watch the training materials.
- Jenalyn Santos with Chrysalis announced that Chrysalis recently updated their flyers and offered to send updated flyers via email.
- Carolyn Coleman with Community Action Partnership of Orange County (CAPOC) shared that their Santa Ana office is assisting people with their taxes, especially for those who did not receive a stimulus check, even if individuals are experiencing homelessness. The CAPOC's Southwest Community Center is helping prepare taxes and will provide a mailing address for those without an address. CAPOC is also helping individuals pay water bills and individuals can visit the CAPOC website to view those services.
- Luis Gonzalez with Families Forward shared that Families Forward offers programs such as Rapid Rehousing, mental health services, career coaching, and more. Families Forward has a back-to-school program that takes place from June to August. Families Forward is accepting donations for school supplies and donations will be accepted until Wednesday, July 26, 2023.

#### 6. Networking

a. Dedicated time to network and connect with local partners.

**Next Meeting:** Thursday, August 17, 2023, from 9:00 a.m. – 11:00 a.m.

For more information on CoC Board and Committee Meetings, the CoC email distribution list, or how to become part of the CoC General Membership, please visit the CoC Webpage at <a href="https://ceo.ocgov.com/care-coordination/homeless-services/continuum-care">https://ceo.ocgov.com/care-coordination/homeless-services/continuum-care</a> or contact the Office of Care Coordination at CareCoordination@ocgov.com



\*Please note our new office location\*

First Lutheran Church 247 E. Amerige Ave Fullerton, CA 92832 (714) 534-6450

Open to Public Office Hours: Monday — Thurs (see below)
First Lutheran Church on the corner of E. Amerige & Lemon

## **Emergency Assistance Program**

Our services are available once a week during our **Intake Service Hours**. Please bring a picture ID.

- Food & Clothing
- Baby items
- Hygiene Items
- Transportation
- Case Management
- Seasonal Programs

- Referrals for Community Resources
- Utility & Motel Assistance When available
- Individual Counseling
- Support Groups (Seasonal)
- Specialized services for women who

have been victims of a crime

#### **Intake Service Hours**

\*Limited packaged/canned food will only be available if available \*

Monday: 9:30am-12:30pm

**Tuesday: 9:30am-12:30pm** 

Wednesday: 10:00am-12:00pm & 1:00pm-3:00pm

Thursday: 10:00am-12:00pm & 1:00pm-3:00pm

Friday (Staff available for calls): 8:00am - 4:00pm

\*Closed to the public Fridays\*

# CalAIM Housing Navigation and Sustainability Program



Lutheran Social Services is partnering with CalOptima, health networks, the Orange County Coordinated Entry System, and other service providers to help CalOptima members experiencing or at risk of homelessness in Orange County to secure and maintain permanent housing. Our long-term case management services may include:

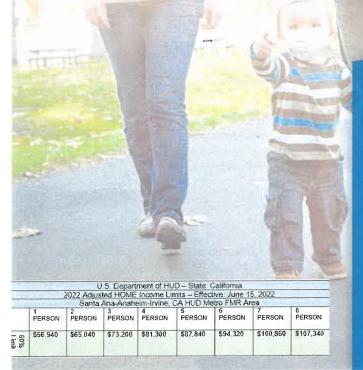
- Assistance with obtaining identity documents
- Referrals to other CalAIM services including medical case management, medically tailored meals, and day habilitation
- Referrals to potential permanent housing opportunities
- Assistance in searching for a rental unit
- Deposit and furniture assistance
- Case management for 6 months after securing housing

# Interesting in learning more?

Call 657-248-5557 or email CalAIMReferrals-OC@lsssc.org to learn more about being referred to our services or about partnering with us.

# ARE YOU PAYING 50% OR MORE OF YOUR MONTHLY INCOME TOWARD RENT? (including utility costs)

If you live in the city of Costa Mesa and have at least one minor child, you could be eligible for rental assistance.



# TO QUALIFY:

- Must have at least 1 minor age child
- Live in the city of Costa Mesa
- Be severely rent burdened (paying 50% or more of your monthly income toward housing costs)
- Be income eligible (60% of median income)

## YOU WILL RECEIVE SUPPORTIVE SERVICES TO HELP YOU:

- Case management and, if needed, housing navigation
- Access to employment and counseling services
- Financial assistance
- · And more



Email or Call Kathy Lopez our Housing Program Manager

for more details!

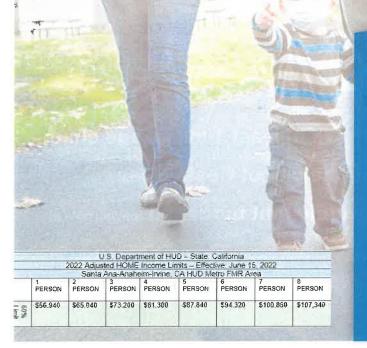
klopez@families-forward.org (949) 936-9015

FAMILIES F®RWARD

To learn more visit: www.families-forward.org or call (949) 552-2727

# ¿ESTÁPAGANDO 50% O MÁS DE SUS INGRESOS MENSUALES EN SUALQUILER? (incluyendo los costos de utilidades)

Si usted vive en la Ciudad de Costa Mesa y tiene mínimo un hijo menor de edad, usted podría ser eligible para assitencia de vivienda.



# PARA CALIFICAR:

- Debe tener mínimo un hijo menor de edad
- Debe vivir en la ciudad de Costa Mesa
- Debe estar impactado severamente en su alquiler
   (pagando 50% o más de sus ingresos mensuales
   en costos de vivienda)
- Debe ser elegible por ingresos (60% del ingreso medio)

### **USTED RECIBIRÁ SERVICIOS DE APOYO PARA AYUDARLE EN:**

- Gestión de casos y navegación de viviendas
- Acceso de empleo y asesoramiento
- Asistencia financiera
- Y mucho más

Envíe un correo electrónico o llame a Kathy Lopez, nuestra administradora del programa de vivienda, para obtener más detalles

klopez@families-forward.org

(949) 936-9015



FAMILIES F®RWARD

Para obtener más información, visite www.families-forward.org o llame al (949) 552-2727



UNTIL EVERY FAMILY HAS A HOME

## HOMELESSNESS IN ORANGE COUNTY

The economic downturn due to COVID-19 continues to put many Orange County families at risk. The recovery period continues and the need is great for housing assistance.



In Orange County, a minimum wage earner must work **131 hours** per week to afford a two-bedroom apartment.



**118,405** Low income renters in Orange County do not have access to an affordable home.



According to the U.S. Census Bureau, **14.2%** of Orange County's children are living in poverty.

#### HOUSING AND HOMELESS PREVENTION

Families Forward's comprehensive programs and services help families achieve self-sufficiency and independent housing.

More than 13,361 individuals received services in 2021\*.





**668 Families** (2,223 children and their parents) achieved housing stability.



Families Forward received **2,182** requests from families experiencing a housing crisis.



Of the calls received, **136** families were literally homeless.



**99%** of families remained stably housed one year after completing our program.

### SUPPORTIVE SERVICES

Families Forward's comprehensive programs help families with minor-aged children achieve housing stability. More than 13,361 individuals received services in 2021\*.



# Career Coaching

120 individuals received one-on-one coaching and opportunities for training, internships and job referrals.



## **Food Pantry**

Staffed by volunteers, Families Forward provided **48,175 meals** to Orange County residents in need.



# **Mental Health Counseling**

111 Families (including 389 individuals) participated in counseling sessions to conquer barriers and achieve self-sufficiency.



#### **Back to School**

**970** Children received backpacks filled with school supplies to start the new year.



## **Thanksgiving Baskets**

**835** Families received the ingredients needed to cook a traditional holiday meal.



## Adopt-a-Family

**1,918** Children received gifts, bringing holiday joy.

# FAMILIES F®RWARD

UNTIL EVERY FAMILY HAS A HOME

From providing food assistance, career coaching, mental health counseling to financial literacy education, we're as committed to strengthening overall well-being as we are to ensuring every child has a place to call home.

#### FROM HOMELESS TO HOPEFUL

Securing homes for families is at the heart of what we do, and in 2022\* we were able to serve more families than ever before, thanks to community support.



12,045

**individuals** benefitted from Families Forward services

679

(2,354 children and their parents) achieved housing stability.

99%

of families remained stably housed one year after completing our program

#### WHOLE-FAMILY APPROACH

Homelessness is often a symptom of underlying challenges. We help with those too, by focusing on restoring dignity and stability in every possible way.



#### CAREER COACHING

112 people received career coaching and life skills training



**FOOD PANTRY** 

**32,820** meals were provided to families in need.



MENTAL HEALTH

99 children and parents participated in 493 mental health sessions.

#### **LEARN MORE**



\*Fiscal year Oct. 1, 2021 - Sept. 30, 2022

families-forward.org 949.552.2727 | info@families-forward.org









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# BACK TO SCHOOL PROGRAM

June - August

Help prepare at-risk students for success during the school year by donating backpacks and school supplies.

Join us at Great Park, Irvine, for a magical evening to help support families in need of housing.

#### AUGUST 25TH LIGHT UP THE NIGHT GALA

#### THANKSGIVING FOOD DRIVE

#### October/November

Your support can provide vulnerable families in Orange County with the ingredients to make a traditional Thanksgiving meal.

#### HOLIDAY GIVING PROGRAM November/December

Holiday gifts can provide hope to families who are struggling to provide the most basic necessities for their children.

#### **GET INVOLVED**

#### **VOLUNTEER**

Almost anyone can volunteer at Families Forward! We welcome individuals, families, student groups, faith groups, community groups, corporate groups, and others.

## JOIN US

Attend the Families Forward gala or participate in any of our seasonal events by organizing a food, holiday gifts or back to school drive. Join us as a volunteer to organize and distribute resources to families in need.

#### **DONATE**

Families Forward is a nonprofit agency that depends upon the support of the community to provide homeless families with tools and education to maintain self-sufficiency. All donations remain in our community to help local families. We are proud to report that 90% of donations go directly to support programs and services.



# **OPEN HOUSE**

June 15th, 2023

8:30 am - 11 am

Please join us for an open house to learn more about our programs and services

#### PRESENTATION SCHEDULE

8:30 AM Coffee & Breakfast

8:40 AM Welcome & Agenda

8:45 AM ORC, Project Choice, & Kitchen Tours

9:15 AM Lyon Workforce Academy

9:20 AM Grants & Scholarships

9:30 AM Independent Living Program

9:40 AM Mentoring

9:45 AM Casa De Rosemary & Rising Tide

10:00 AM Lighthouse and Graduate Apartments

10:15 AM Youth Connected Program

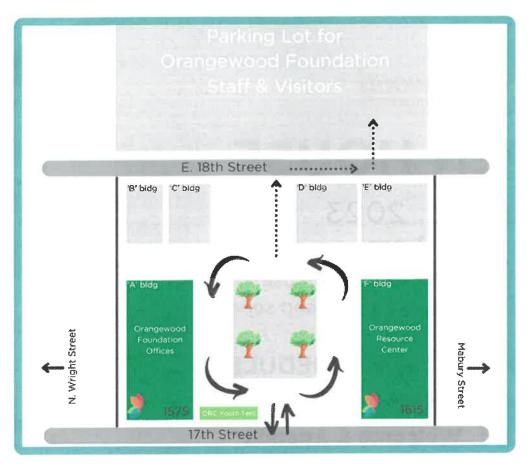
10:30 AM Youth Connected Program Tour at

Samueli Academy

CLICK OR SCAN TO SIGN UP



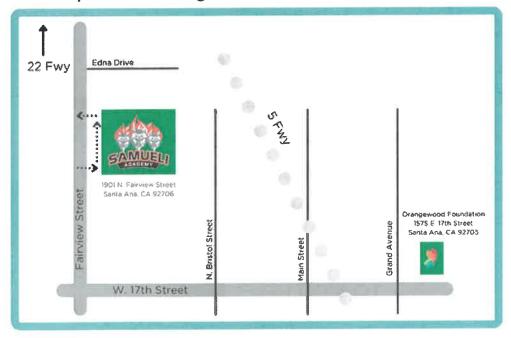
ORANGEWOOD FOUNDATION 1575 E 17TH ST, SANTA ANA, CA 92705



When you enter via 17th Street, it is One-Way counter-clockwise so follow the road around towards the right.

Proceed through to 18th Street, turn right, then turn left into the large parking lot to find your parking space.







# Our Mission: A Pathway to Hope

A mobile distribution of clothing and much needed items to people experiencing homelessness in Orange County. Every person involved is a volunteer and 100% of all donations go directly to help the homeless.



#### TO GIVE. TO HELP. TO LOVE.

If you have a passionate heart in wanting to help those struggling to survive by living on the streets, WE NEED YOU! Compassion goes a long way in helping those who are homeless to get back off the streets.

#### **EVERY LITTLE BIT HELPS.**

Together we are making a difference in their lives and in our local communities.

READ INSPIRING STORIES ON OUR WEBSITE.



Because Everyone deserves Love, Hope, and Dignity.

#### **Clothing Storage Location**

Woodbridge Self Storage 5020 Barranca Parkway Irvine, CA 92604





#### GIVE. HELP. LOVE.

Clothing Our Neighbors with Love, Hope, and Dignity.

SERVING THE HOMELESS SINCE

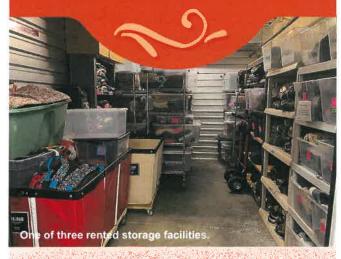
2004

AND CHANGING LIVES.

# Three Ways You Can Help!

Here are three things you can do to help the homeless right now.

- 1. Volunteer your time.
- 2. Give a little or a lot. \$17 may not be much, but it is to a person experiencing homelessness.
- 3. Organize your home and donate unused clothes and necessities to those that need it.



#### We couldn't do what we do without the help of our volunteers.

We rely 100% on volunteers from all backgrounds and faiths (including local businesses) that share a commitment to helping those in need in our local communities imparting value, respect and love.

#### NEEDS

- Sort and mark sizes on every article at storage facility.
- Participate in distributing clothing and necessities at mobile homeless events.

Experience the reward of helping others. Visit clothingthehomeless.org and click on "Volunteer".



It costs \$17 a month to clothe one homeless person.

If just 200 people give \$17 a month we can make our monthly goal and reach those in need.

## GIVE. HELP. LOVE.

Homelessness is a major problem that affects many people in Orange County and it can strike at any given time without warning. People can lose their homes for any reason. Families and single people can find themselves homeless through no fault of their own.

**ITEM DONATIONS ARE** NEEDED NOW, MORE THAN EVER. 76% HOMELESS 24%

#### **CLOTHING NEEDS**

Pants/Shorts

Men's Belts

Shirts

Coats/Jackets

Sweatshirts/Hoodies

Shoes

Socks

Underwear (new preferred)

Baseball style hats

Beanies/Summer Hats

Gloves/Scarves

Women's Sport Bras/

Bras (gently used ok)

#### LIVING ON THE STREETS NEEDS

Backpacks

**Duffel Bags** 

Rolling Suitcases (only)

Women's Shoulder Bags

Sleeping Bags

Yoga Mats

Towels of all sizes

Soap/Shampoo (travel size only)

Wrist Watches (working or not)

Water Bottles

Toothpaste/Toothbrush

**Blankets** 

Reading Glasses/Sunglasses

Tarps

#### **DROP OFF LOCATIONS**

4849 Alton Parkway Irvine, CA 92604

**ANYTIME - 24/7 AT DROP OFF SIGN** 

IN PARKING LOT.

Woodbridge Self Storage

5020 Barranca Parkway

Irvine, CA 92604

BY APPOINTMENT ONLY.

VISIT OUR WEBSITE FOR A COMPLETE LIST.

# Miscellaneous Hard To Acquire Items for the Homeless

**Sleeping Bags** 

Towels, all sizes

Toiletries / disposable razors / deodorant / sunscreen

Wrist Watches, working or not

**Rolling Suitcases** 

**Backpacks** 

**Duffle Bags** 

**Large Tote Bags** 

Women's shoulder bags

Men's belts

Yoga mats / Ground sleeping cushion

Sunglasses

**Water Bottles** 

Costume Jewelry

Winter Gloves

**Winter Beanies** 

**Blankets** 

Men's Boxers All sizes

Women's Underwear sizes from 5 to 11 / new only