ORANGE COUNTY CONTINUUM OF CARE BOARD Wednesday, June 28, 2023 2:00 p.m. – 4:00 p.m.

#### Location:

**County Administration South (CAS) Building** 

**Conference Center** 

425 West Santa Ana Blvd. Room 104/106

Santa Ana, CA 92701-4599

**<u>Click Here</u>** for parking information.

### AGENDA

#### **Board Members**

Nichole Gideon, Individual Elida Sanchez, OC Department of Education Eric Richardson, Volunteers of America Nishtha Mohendra, Families Forward Judson Brown, City of Santa Ana Maricela Rios-Faust, Human Options Dr. Shauntina Sorrells, Orangewood Foundation [Secretary] Christina Weckerly Ramirez, Health Care Agency Jason Phillips, Individual Kelly Bruno-Nelson, CalOptima Health Dawn Price, Friendship Shelter [Chair] George Searcy, Jamboree Housing Sandra Lozeau, City of Anaheim Melanie McQueen, PATH Robert "Santa Bob" Morse, Individual Ami Rowland, Covenant House California Becks Heyhoe, OC United Way [Vice Chair] Tim Shaw, Individual

\* In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ocgov.com. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided. \*

Call to Order – Dawn Price, Chair

Board Member Roll Call – Dr. Shauntina Sorrells, Secretary

<u>Public Comments</u>: Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public may also submit public comment by emailing <u>CareCoordination@ocgov.com</u>. All comments submitted via email at least 60 minutes before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments will be added to the administrative records of the meeting. Please include "CoC Board Meeting Comment" in the email subject line.

**Board Member Comments:** Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

#### CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

No Consent Calendar Items.

#### **BUSINESS CALENDAR**

- 1. FY2023 CoC Program Notice of Funding Opportunity (NOFO) Sarah Jones, CoC Manager, Office of Care Coordination
  - a. Update on the release of the Agency Administrative Review for CoC-Funded Agencies.
  - b. Approve the FY2023 CoC Program NOFO Scoring and Rating Criteria for Renewal Projects, including the project performance measures, thresholds and point allocations.
- 2. Homeless Housing, Assistance and Prevention Program Memorandum of Understanding (MOU) Between the County of Orange, City of Anaheim, City of Irvine, and the City of Santa Ana Zulima Lundy, Director of Operations, Office of Care Coordination
  - a. Approve the MOU between the County of Orange, acting as the Eligible Applicant for the County of Orange and the Orange County CoC; the City of Anaheim; the City of Irvine; and the City of Santa Ana.
- **3.** Coordinated Entry System (CES) Funding Recommendation Sarah Jones, CoC Manager, Office of Care Coordination
  - a. Approve \$63,000 funding award to Friendship Shelter as the CES for Individuals Administrator to support with additional data management and quality control needs for the term July 1, 2023, through June 30, 2024, to be funded through Homeless Housing, Assistance and Prevention Round 1, 3 and/or 4 funding allocated to the Orange County CoC.
  - b. Approve \$63,000 funding award to Family Solutions Collaborative as the CES for Families Administrator to support with additional data management and quality control needs for the term July 1, 2023, through June 30, 2026, to be funded through Homeless Housing, Assistance and Prevention Round 1, 3 and/or 4 funding allocated to the Orange County CoC.
- 4. Youth Homelessness Demonstrate Program (YHDP) Round 7– Sarah Jones, CoC Manager, Office of Care Coordination and Dr. Shauntina Sorrells, Transitional Age Youth Collaborative Committee Chair
  - a. Update on the Orange County CoC's YHDP Round 7 Application.
- 5. Orange County Homelessness Updates Zulima Lundy, Director of Operations, and Sarah Jones, CoC Manager, Office of Care Coordination

- a. System of Care Update
- b. Continuum of Care Update
- 6. Next Meeting: Wednesday, July 26, 2023, from 2:00 p.m. 4:00 p.m.

Date: June 28, 2023

Subject: FY2023 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO)

#### **Recommended Action:**

b. Approve the FY2023 CoC Program NOFO Scoring and Rating Criteria for Renewal Projects, including the project performance measures, thresholds and point allocations.

#### **Background and Analysis**

#### FY2023 CoC Program NOFO

The upcoming FY2023 CoC Program NOFO is anticipated to be released by the U.S. Department of Housing and Urban Development (HUD) in early Summer 2023. In preparation for the release of the FY2023 CoC Program NOFO, the Office of Care Coordination, as the Collaborative Applicant for the Orange County CoC and with the approval of the CoC Board, convened the FY2023 CoC NOFO Ad Hoc, which includes membership of CoC Board and two partners with lived experience of homelessness who are involved in the Orange County CoC's efforts. The FY2023 CoC NOFO Ad Hoc has met five times to review the CoC Program NOFO application process; draft the proposed project performance measures, point allocations, and thresholds; and discuss feedback received from the CoC-funded agencies on the proposed project performance measures at the CoC NOFO Renewal Meeting held on May 15, 2023. The FY2023 CoC Program NOFO Scoring and Rating Criteria was developed to support the evaluation of the FY2023 CoC Renewal Projects – including the project performance measures, thresholds and point allocations – is being presented to the CoC Board for review and approval.

#### Scoring and Rating Criteria

The FY2023 CoC Program NOFO Scoring and Rating Criteria is utilized to determine the Tiering and Project Priority Listing for all CoC Renewal Projects as part of the annual CoC Program grant application. Utilizing the FY 2022 CoC Program NOFO Rating and Ranking Criteria as a starting point, the CoC NOFO Ad Hoc and the Office of Care Coordination developed the FY2023 CoC Program NOFO Scoring and Rating Criteria for the FY2023 CoC Program NOFO to evaluate CoC renewal projects. The FY2023 CoC Program NOFO Scoring and Rating Criteria has remained consistent with the FY2022 CoC Program NOFO Scoring and Rating Criteria, as it continues to reflect the local priorities set by the Orange County CoC.

**Attachment A** provides a detailed overview of scoring criteria, description, calculated measures, and the maximum points available per criterion. The Office of Care Coordination will prepopulate the scores from the Agency Administrative Review, Project Performance Measures, and unspent funds. The remainder of the criteria, such as Coordinated Entry System participation, Housing First/low-barrier implementation and project effectiveness, will be scored by the CoC NOFO Ad Hoc. Please note, that the Office of Care Coordination and CoC NOFO Ad Hoc membership may propose an amendment to the approved FY2023 CoC Program NOFO Scoring and Rating Criteria after the FY2023 CoC Program NOFO is released by HUD, should HUD identify additional or different prioritized areas of evaluation for CoC Renewal Projects.

#### Project Performance Measures

From April 2023 to June 2023, the Project Performance Reports for Permanent Supportive Housing (PSH), Rapid Re-housing (RRH), and Transitional Housing (TH) were published and shared at the Data and Performance Management Committee meetings hosted by 2-1-1 Orange County (211OC) as the Homeless Management Information System (HMIS) Lead Agency. The Project Performance Reports published by 211OC provide performance data, provide data updates to CoC-funded agencies and help inform the Project Performance Measures utilized in the annual CoC Program NOFO competition process. The Project Performance Report covered the following time periods:

- February 1, 2022, to January 31, 2023, for PSH projects
- March 1, 2022, to February 28, 2023, for RRH projects
- April 1, 2022, to March 31, 2023, for TH projects
- January 1, 2023, to March 31, 2023, for the average data quality measure across all project types

CoC-funded agencies had the opportunity to review and correct any project performance and data quality issues in the HMIS prior to these reports being published. Additionally, during the Data and Performance Management Committee meetings, the CoC-funded agencies had an opportunity to discuss the project performance measure thresholds and provide recommendations on how to best improve project performance evaluation.

The CoC NOFO Ad Hoc met to review and discuss the FY2023 CoC Program NOFO Project Performance Measures, including recommended measures to include, performance thresholds and point allocations, as detailed in **Attachment B**. Overall, the proposed FY2023 CoC Program NOFO Project Performance Measures, point allocations, and thresholds remain consistent with the FY2022 CoC Program NOFO Scoring and Rating Criteria. The CoC NOFO Ad Hoc membership is recommending the threshold for "Stabilized in Permanent Housing" be increased from 93% to 95% to support HUD's focus on housing stabilization. Inclusion of Project Performance Measures in the FY2023 CoC Program NOFO Scoring and Rating Criteria supports the Orange County CoC's efforts to submit a competitive collaborative application and continues to emphasize improvement of system performance.

#### Attachments

Attachment A - FY2023 CoC Program NOFO Scoring and Rating Criteria Attachment B - FY2023 CoC NOFO Project Performance Measures and Thresholds

### Item 1. Attachment A

#### FY2023 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO) Scoring and Rating Criteria

#### Agency Name: Name of Project:

The scoring criteria below are used to rate and rank all CoC renewal projects as part of the annual CoC Program local competition for the Orange County CoC. Data is collected using various sources including the FY2023 Agency Administrative Review for CoC-Funded Agencies, CoC Renewal Project Application, E-Snaps project applications, Annual Performance Reports, and Project Performance Reports. All CoC renewal projects must meet the U.S. Department of Housing and Urban Development (HUD) project eligibility and project quality threshold criteria described in the FY2023 CoC Program NOFO.

Scoring Criteria	Description	Calculated Measure	Maximum Points	Reviewer Score	Comments
Administrative Review	The Office of Care Coordination will complete an administrative review of the agency and submitted materials for the CoC renewal project application.	<ul> <li>Technical Requirements</li> <li>Document Presentation Requirements</li> <li>Timeliness</li> <li>FY2023 Intent to Renew Survey</li> <li>Exhibit 1 through 4, and Attachments 1 through 3.</li> </ul>	5	Prepopulated by the Office of Care Coordination	
Project Performance	Data Quality and Project Performance Measures as approved by the CoC Board	<ul> <li>Reference page 3 of FY2023 CoC Program NOFO Rating and Ranking Criteria</li> <li>Exhibit 5: Project Information Form</li> </ul>	40	Prepopulated by HMIS Lead	
Project Effectiveness	Evaluation of the project applicant's performance, including meeting the plans and goals established in the initial application as amended and project cost effectiveness	<ul> <li>Exhibit 6: Project Effectiveness</li> <li>Project Description from E-Snaps</li> <li>Latest completed Annual Performance Report (APR)</li> <li>Exhibit 5: Project Information Form, including evaluation of safety and security for Domestic Violence (DV) projects</li> </ul>	18		
Coordinated Entry System Participation	Evaluation of project's participation in the Coordinated Entry System and description in the project's application use of the Coordinated Entry System	<ul> <li>Exhibit 5: Project Information Form</li> <li>Project Description from E-Snaps</li> </ul>	10	CoC Board A	

### Item 1. Attachment A

	to homelessness.		procedures supporting Housing First Model operations			
Unspent funds	<ul> <li>Review of unspent funding in last 3 grant terms.</li> <li>Unspent funds will be compared to the annual renewal amount (ARA)</li> </ul>	•	Unspent funds under 5% of ARA will be awarded 5 Points Unspent funds between 5-10% of ARA will be awarded 3 points Unspent funds over 10% ARA will be awarded 0 points	5	Prepopulated by the Office of Care Coordination	
Equity, Access and Inclusion	Evaluation of the project's equitable service access for individuals and families, including in Black, Indigenous, and People of Color (BIPOC) and LGBTQ+ (lesbian, gay, bisexual, transgender, queer and more) communities. Evaluation of the project applicant's involvement of persons with lived experience of homelessness in the design and implementation of the project.	•	Project Description from E-Snaps Attachment 7: Equity, Access and Inclusion	12		
Total Points				100 Maximum Points Possible		

# CoC NOFO: Project Performance Measures



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# **Project Performance Process**

- Agencies are sent correction files to review and correct project performance and data quality data before the reports are published
- Data Quality and Project Performance Reports are also available for the agency to pull from HMIS on an as needed basis
- Project Performance Reports are pulled every 6 months for each project type, and are available at ochmis.org > Reports > Project Performance Reports
- Data Quality Report Cards are published quarterly and are available at <u>ochmis.org > Reports > Data</u> <u>Quality Report Cards</u>
- Agencies are notified via email and during the HMIS User Meeting when the Project Performance and Data Quality Reports have been published
- Project Performance Reports and thresholds for the measures are discussed at the Data and Performance Management (D & PM) Committee meeting



# **Reporting Periods**

- Permanent Supportive Housing: 2/1/22 1/31/23
- Rapid Re-Housing: 3/1/22 2/28/23
- Transitional Housing: 4/1/22 3/31/23
- Average DQ Measure: 1/1/23 3/31/23



# **Average Data Quality**

The percentage of all Universal Data Elements required by HUD that have responses, excluding missing responses and data issues.

- Threshold: 98%
- Threshold Source: Data & Performance Management Committee ۲



# **Entries from Homelessness**

The percentage of Head of Households (HoHs) entering from homeless situations (including transitional housing). "Neutral" entries are excluded from the measure.

- Threshold: 100%
- Threshold Source: HUD



# **Average Days until PH Placement**

The number of days between the Head of Households (HoHs) Project Start Date and their Housing Move-in Date.

- Threshold: Within 30 days
- Threshold Source: NAEH



# **Stayers with Increased Income**

The percentage of adults with increased income who were active in the project at the end of the reporting period with a length of stay of at least one year.

- Threshold:
  - PSH: 65%
  - RRH: 40%
- Threshold Source:
  - PSH: Data & Performance Management Committee
  - RRH: 2018 NOFA Ad Hoc



### **Leavers with Increased Income**

The percentage of adults with increased income who exited during the reporting period.

- Threshold:
  - PSH: 45%
  - RRH: 44%
- Threshold Source:
  - PSH: Data & Performance Management Committee
  - RRH: 2019 NOFA Ad Hoc



### **Returns to Homelessness**

The percentage of clients that exited to permanent housing in the last two years and later returned to a project targeting homeless clients in HMIS

- Threshold: 7%
- Threshold Source: Data & Performance
   Management Committee



# **Days Between CES Match and Enrollment**

Average number of days between the date the household was matched to a housing opportunity and the date the household was accepted into the housing project.

- Threshold:
  - PSH: <= 45 Days
  - RRH: <= 14 Days
- Threshold Source: D & PM Committee



# **Successful CES Referrals**

Percentage of CES referrals to a housing project that resulted in an enrollment in the housing project.

- Threshold:
  - PSH: >= 50%
  - RRH: >= 60%
- Threshold Source: Data & Performance
   Management Committee



### Successful Exits – RRH Only

The percentage of exits to permanent housing destinations, excluding "neutral" destinations.

- Threshold: 80%
- Threshold Source: NAEH



# Stabilized in PH – PSH Only

The percentage of clients that remained in PSH at the end of the reporting period or exited to a permanent housing situation during the reporting period. "Neutral" destinations are excluded from the measure.

- Threshold: 95%
- Threshold Source: Data & Performance
   Management Committee



# **Unit Utilization – PSH Only**

The number of bed nights provided during the reporting period divided by the possible bed/unit nights provided

- Threshold: 95%
- Threshold Source: Data & Performance
   Management Committee



#### FY 2023 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO) Project Performance Measures and Thresholds

Below are the measures, thresholds, and point allocations to be used for the evaluation of the CoC Renewal Projects during the FY 2023 CoC NOFO. The Project Performance Measures and Thresholds are based on the Permanent Supportive Housing, Rapid Rehousing and Transitional Housing reports published in April 2023 through June 2023 by 2-1-1 Orange County (211OC), the Homeless Management Information System (HMIS) Lead. In addition, the Average Data Quality Score from Quarter 1 of the 2023 HMIS Data Quality Report Cards will be included in the analysis. The CoC NOFO Ad Hoc has reviewed and will recommend the project performance measures and thresholds below to be included in this analysis.

				Permane	nt Supporti	ve Housing				
	Average Data Quality	Entries from Homelessness	Average Days Until Permanent Housing Placement	Increased Income - Stayers	Increased Income - Leavers	Returns to Homelessness	Unit Utilization	Stabilized in Permanent Housing	Successful Coordinated Entry System Referrals	Days Between Coordinated Entry System Match and Enrollment
Threshold	Greater than or equal to 98%	100%	Less than or equal to 30 days	Greater than or equal to 65%	Greater than or equal to 45%	Less than or equal to 7%	Greater than or equal to 95%	Greater than or equal to 95%	Greater than or equal to 50%	Less than or equal to 45 days
Met Threshold	12	13	13	7	9	14	14	12	3	3
Within 10% of Threshold <sup>1</sup>	6	6.5	6.5	3.5	4.5	7	7	6	1.5	1.5
More than 10% from Threshold	0	0	0	0	0	0	0	0	0	0

	Rapid Rehousing								
	Average Data Quality	Entries from Homelessness	Average Days Until Permanent Housing Placement	Increased Income - Stayers	Increased Income - Leavers	Successful Exits	Returns to Homelessness	Successful Coordinated Entry System Referrals	Days Between Coordinated Entry System Match and Enrollment
Threshold	Greater than or equal to 98%	100%	Less than or equal to 30 days	Greater than or equal to 40%	Greater than or equal to 44%	Greater than or equal to 80%	Less than or equal to 7%	Greater than or equal to 60%	Less than or equal to 14 days
Met Threshold	12	14	15	10	12	16	15	3	3
Within 10% of Threshold	6	7	7.5	5	6	8	7.5	1.5	1.5
More than 10% from Threshold	0	0	0	0	0	0	0	0	0

<sup>1</sup> Projects will receive half points for measures calculated in days if the project's score is within 3 days of the threshold.

Date: June 28, 2023

**Subject:** Homeless Housing, Assistance and Prevention Program Memorandum of Understanding (MOU) Between the County of Orange, City of Anaheim, City of Irvine, and the City of Santa Ana

#### **Recommended Action:**

a. Approve the MOU between the County of Orange, acting as the Eligible Applicant for the County of Orange and the Orange County Continuum of Care; the City of Anaheim; the City of Irvine; and the City of Santa Ana.

#### **Background and Analysis**

Homeless Housing, Assistance and Prevention (HHAP) Program is a grant administered by the State's Business, Consumer Services and Housing Agency (BCSH) through the California Interagency Council on Homelessness (Cal ICH). The HHAP Program provides local jurisdictions with funds to support regional coordination to expand or develop local capacity to address their immediate homelessness challenges as well as prevent and end to homelessness in their communities, including but not limited to projects related to rental assistance and rapid rehousing, operating subsidies, landlord incentives, outreach and coordination, prevention and shelter diversion into permanent housing and capital improves for the development of new navigation centers and emergency shelters.

Eligible applicants for HHAP Program include counties, cities and Continuum of Cares (CoC). The Office of Care Coordination serves as the Administrative Entity for HHAP Program funding for the Orange County Continuum of Care (CoC) and the County of Orange. Additionally, the Cities of Anaheim and Santa Ana are eligible applicants and have received funding through the first three rounds of HHAP funding. The City of Irvine became an eligible applicant for the first time during the Round 4 of HHAP Program funding.

#### Need for Jurisdictional Partnerships Identified

The HHAP Round 3 Notice of Funding Availability was made available in May 2021. Eligible applicants were required to submit a Standard Agreement to Apply by October 15, 2021, and by doing so, received an initial funding disbursement of 20 percent of the applicant's total allocation. In order to receive the remainder of the allocation, the Cal ICH required eligible applicants to submit a final application by June 30, 2022. The final application included a Local Homeless Action Plan that required each applicant to work with Cal ICH to create.

On November 3, 2022, the Governor's Office announced of the State placed a hold on the remaining 80 percent of HHAP Round 3 funding from while it convened local leadership to coordinate on an approach that will deliver more substantial results on addressing homelessness in California.

On November 18, 2022, the Governor's office held a meeting in Sacramento to share its approach to delivering more substantive performance outcomes for HHAP funding. That approach required local jurisdictions to complete two steps to receive the remaining disbursement of HHAP Round 3 funding, which included (1) providing clarifying answers to questions about the Local Homeless Action Plan included in the

HHAP Round 3 application and (2) signing of a document by local jurisdictions noting their commitments to establish more ambitious performance outcomes during the HHAP Round 4 consultation and review process and implement as many of the Cal ICH identified best practices as possible. The Office of Care Coordination successfully completed the required steps and received the Orange County CoC's share of HHAP Round 3 funding.

The Office of Care Coordination and Orange County CoC had been proactive around the programming and spending of the HHAP funds, with nearly 60 percent of the entire HHAP Round 3 funds already committed, which led to further conversations with local jurisdictions on how to best collaborate and improve regional HHAP goals.

One of Cal ICH's required best practices was for any HHAP eligible applicants with overlapping jurisdictions was to establish a Memorandum of Understanding (MOU) with detailed commitments that focus on coordinating and integrating strategies to address homelessness. Office of Care Coordination has worked with the City of Anaheim, City of Irvine and City of Santa Ana to establish a regional MOU outlining and detailing a HHAP commitment to partnership. The goal of the MOU is to ensure that all HHAP-funded entities communicate, work collaboratively, and leverage, whenever possible, available resources to maximize impact and serve the greatest number of households experiencing homelessness. This commitment aligns with recent efforts to work with and leverage opportunities to address homelessness and requires county-wide collaborative efforts. This MOU will meet the Cal ICH's best practice requirement of entering into a regional MOU with detailed commitments that focus on coordinating and integrating interim and permanent housing resources, supportive services, and outreach and engagement strategies

The MOU between the County of Orange, acting as the Eligible Applicant for the County of Orange and Orange County CoC; City of Anaheim; City of Irvine; and the City of Santa Ana establish a commitment to partnership in implementation of the HHAP Program, recognizing that homelessness impacts Orange County and requires county-wide collaborative effort. This MOU evidences the Parties commitment to work collaboratively to strengthen regional efforts to address the needs of individuals and families experiencing homelessness or at-risk of homelessness.

On June 13, 2023, the City of Anaheim received approval from the city council to enter the MOU between the County of Orange, the City of Anaheim, the City of Irvine, and the City of Santa Ana for HHAP commitment to partnership.

On June 20, 2023, the City of Santa received approval from the city council to enter the MOU between the County of Orange, the City of Anaheim, the City of Irvine, and the City of Santa Ana for HHAP commitment to partnership.

On June 27, 2023, the city council for the City of Irvine will consider approval to enter into the MOU between the County of Orange, the City of Anaheim, the City of Irvine, and the City of Santa Ana for HHAP commitment to partnership.

Approval of the MOU between the County of Orange acting as the Eligible Applicant for the County of Orange and Orange County CoC, and the cities of Anaheim, Irvine, and Santa Ana will support regional coordination to develop and expand local capacity to address immediate homelessness challenges.

#### Attachments

Attachment A – Memorandum of Understanding between the County of Orange, acting as the Eligible

Applicant for the County of Orange and the Orange County Continuum of Care; the City of Anaheim; the City of Irvine; and the City of Santa Ana. Attachment B – Overview of HHAP CoC-Funded Projects

#### MEMORANDUM OF UNDERSTANDING BETWEEN THE COUNTY OF ORANGE, THE CITY OF ANAHEIM, THE CITY OF IRVINE, AND THE CITY OF SANTA ANA FOR HOMELESS HOUSING, ASSISTANCE AND PREVENTION COMMITMENT TO PARTNERSHIP

This Memorandum of Understanding ("MOU") is entered into, by and between the County of Orange, acting as the Eligible Applicant for the County of Orange and the Orange County Continuum of Care; the City of Anaheim; the City of Irvine; and the City of Santa Ana. The County of Orange, City of Anaheim, City of Irvine, and City of Santa Ana may be referred to individually as "Party" and collectively as "Parties."

#### **RECITALS:**

- All Parties have each individually entered into a Standard Agreement with the State of California
   Department of General Services under the Homeless Housing, Assistance, and Prevention
   Program ("HHAP" or "Program") in furtherance of the Program.
- B. The general purpose of the Program is to provide one-time block grant funding to support regional coordination, and to expand or develop local capacity to address immediate homelessness challenges.
- C. By entering into this MOU, the Parties intend to support regional coordination and expand or develop local capacity to address immediate homelessness challenges.

WHEREFORE, it is agreed by and between the Parties that the foregoing Recitals are a substantive part of this MOU and the following terms and conditions shall constitute the entire MOU between the Parties.

- 1. This MOU establishes the commitment to partnership as it relates to the Program recognizing that homelessness impacts Orange County and requires county-wide collaborative efforts. This includes the Parties' commitment to:
  - a. Support a county-wide effort to expand the delivery of homeless services and available resources that support individuals and families experiencing homelessness in becoming permanently housed and individuals and families at-risk of homelessness in achieving housing stability. This aligns with and supports the HHAP Round 4 goals to:
    - i. reduce the number of persons who become homeless for the first time,
    - ii. reduce the length of time persons remain homeless,
    - iii. reduce the number of persons who return to homelessness after exiting homelessness to permanent housing,
    - iv. increase the number of unsheltered persons in achieving permanent stable housing, and
    - v. increase successful placements from street outreach.
  - b. Bring stakeholders together across Orange County to effectively address homelessness, when possible, by coordinating and integrating temporary and permanent housing resources, supportive services, and outreach and engagement strategies.

- c. Leverage existing components of the County of Orange System of Care, as available, to better address the complex issues people experience while homelessness and facilitate connections to those resources and programs.
- d. Recognize the intent to advance systemic responses that effectively promote equity for disadvantaged persons and support the County of Orange Continuum of Care's ("CoC") Racial Equity Framework implementation.
- e. Participate in the Homeless Management Information System ("HMIS") to meet reporting requirements and collectively invest in data improvement processes to strengthen available data to evaluate progress in addressing homelessness.
- f. Participate in the delivery of permanent housing resources through the County of Orange CoC's Coordinated Entry System (CES) to address the needs of individuals and families to be consistent with the local CES Prioritization Policy, when applicable.
- Further, this MOU evidences the Parties commitment to work collaboratively to strengthen regional efforts to address the needs of individuals and families experiencing homelessness or atrisk of homelessness. This commitment is applicable to efforts supported through the HHAP Round 4 funds, and in accordance with the Standard Agreement and *Cal. Health & Safety Code* Section 50220.8.

IN WITNESS WHEREOF, the parties hereto have executed this MOU as of the last date and year written below.

#### **CITY OF SANTA ANA**

#### ATTEST:

-DocuSigned by: Jennifer L. Hall

#### **CITY OF SANTA ANA**

DocuSigned by: knistine Ridge 976E0079EE1049

KRISTINE RIDGE City Manager

Dated:\_\_\_\_\_6/21/2023

#### **RECOMMENDED FOR APPROVAL:**

DocuSigned by: Michael Garcia

MICHAEL GARCIA Executive Director Community Development Agency Dated: DocuSign Envelope ID: 9F4CBC2B-386B-4D70-B9B5-58CE9EE6FEC2 Item 2. Attachment A

#### **CITY OF IRVINE**

**CITY OF IRVINE**,

Ву:\_\_\_\_\_

a California municipal corporation

Dated: \_\_\_\_\_

Oliver C. Chi, City Manager

**APPROVED AS TO FORM:** 

**RUTAN & TUCKER, LLP** 

Jeffrey T. Melching, City Attorney

ATTEST:

Carl Petersen, City Clerk

#### **CITY OF ANAHEIM**

#### ATTEST:

DocuSigned by:

THERESA BASS City Clerk 6/20/2023 Dated:\_\_

#### **CITY OF ANAHEIM**

DocuSigned by: Č -D0D8AD468FC641

JAMES VANDERPOOL City Manager 6/19/2023 Dated:

#### **APPROVE AS TO FORM:**

DocuSigned by:

Ryan Hodge

**RYAN HODGE** Deputy City Attorney

6/16/2023 Dated:\_\_\_

**RECOMMENDED FOR APPROVAL:** 

DocuSigned by:

Grace Ruiz-Stepter

**GRACE RUIZ-STEPTER** Director Dept of Housing and Community Development Dated:\_\_\_\_\_6/19/2023

DocuSign Envelope ID: 9F4CBC2B-386B-4D70-B9B5-58CE9EE6FEC2 Item 2. Attachment A

#### **COUNTY OF ORANGE**

Ву:\_\_\_\_\_

Douglas Becht County of Orange, County Executive Office Office of Care Coordination

Dated:\_\_\_\_\_

Approved As To Form CEO Counsel County of Orange, California

By: Brittany Mclean Deputy

Dated:\_\_\_\_\_\_6/21/2023

### HOMELESS HOUSING, ASSISTANCE AND PREVENTION PROGRAM (HHAP) CoC Projects

Agency	Project Name	Project Description	Fun	iding Amount	HHAP Round	Eligible Use Category	Project Term
C4 Innovations	Racial Equity Assessment and Implementation Support	C4 Innovations is working with the Orange County CoC and the County of Orange in identifying, analyzing and transforming policies and procedures to increase knowledge and capacity around racial equity and supports the implementation of strategies to promote equitable outcomes. A series of level- setting trainings, assessments of quantitative and qualitative data, action planning strategies and implementation support will be presented and applied to the community to create a sustainable framework for equitable services and outcomes.	\$	50,000.00	R1	Strategic Planning	10/2021 - 12/2022
City of Costa Mesa	Capital Improvement Project for Homeless Service Program	This project supports the development of a new emergency shelter in the City of Costa Mesa. The emergency shelter features a total of 72 beds, 69 beds for individuals experiencing homelessness and three beds available for quarantine and isolation during COVID-19. The emergency shelter prioritizes referrals from the Central Service Planning Area, including County agencies and contracted service providers.	\$	2,529,126.00	R1	New Navigation Centers/Emergency Shelters	12/2020 - 06/2023
City Net	Central Service Planning Area Regional Street Outreach	This project provides street outreach and case management services to individuals experiencing homelessness in the Central Service Planning Area with connections to appropriate services and level of care such as treatment, emergency shelter, and permanent supportive housing through a progressive engagement approach.	\$	183,750.00	R1	Outreach and Coordination	05/2021 - 04/2022
City Net	2022 Point in Time Count	HIAP-1 administration funds will support Kingdom Causes dba City Net in organizing and operating the 2022 Point In Time Count in partnership with the County of Orange and the Orange County CoC. The 2022 Point In Time (PIT) count will be conducted to obtain updated and comprehensive data of individuals and families experiencing homelessness in Orange County that will be used to help inform the development and coordination of regional resources to assist in addressing homelessness. The 2022 PIT will also provide important data to understand the impacts of the COVID-19 pandemic on those experiencing homelessness.	\$	200,000.00	R1	Administration	10/2021 - 06/2022
City of Laguna Beach	Alternative Sleeping Location (ASL) Emergency Shelter Operations	This project allows for the continued operation of an expanded service model, hours of operations and support shelter operations at the Alternative Sleeping Location in the South Service Planning Area. Services and operations include ADA compliant services, accommodations for participants with physical and mental disabilities, and a pilot drop-in day program. The Alternative Sleeping Location program is focused on supporting participants transition to permanent housing.	\$	191,625.00	R1	Operating Subsidies - Emergency Shelter	05/2021 - 04/202
Covenant House	2022 Transitional Aged Youth Point in Time Count	Covenant House California (CHC) is conducting the 2022 Point In Time (PIT) Count specific to the Transitional Aged Youth (TAY) subpopulation who are experiencing sheltered and unsheltered homelessness. CHC will organize, collaborate and facilitate the necessary phases to implement the count and provide a final data and narrative report to inform results to the County of Orange, Orange County CoC and other stakeholders. This effort will also encouraged the participation and involvement of TAY with current or past lived experience of homelessness.	\$	50,000.00	R1	Strategic Planning	10/2020 - 06/2022
Covenant House	Rapid Rehousing for Transitional Aged Youth	This project provides Rapid Rehousing Services to Transitional Aged Youth (ages 18 to 24 at program intake) experiencing homelessness in Orange County. CHC will provide up to 12-months of assistance to TAY and will have a large focus on promoting housing stability and exploring long-term housing options that the TAY can sustain after assistance ends. CHC will make these housing opportunities available through the Cooridnated Entry System.	\$	1,021,269.00	R1 and R3	Rental Assistance/Rapid Rehousing	09/2022 - 06/202

Agency	Project Name	Project Description	Funding A	mount	HHAP Round	Eligible Use Category	Project Term
Covenant House	Capital Improvements for Emergency Shelter - Youth Set-Aside	This project expands on the Orange County System of Care capacity to meet the needs of the Transitional Aged Youth (TAY) through youth-specific programming provided by their Safe Haven Program, a new emergency shelter being established. The emergency shelter will have provide 25 beds and assist 150 TAY experiencing homelessness annually with case management and essential services to help them achieve permanent and stable housing.	\$ 650	),000.00	R1	New Navigation Centers/Emergency Shelters - Youth Set-Aside	10/2019 - 04/2021
Families Forward	Homeless Prevention - HEAP Rental Assistance and Services	Families Foward, as the fiscal backbone of the Family Solutions Collaborative (FSC) is providing homelessness prevention and diversion assistance to families, households with at least one minor child, who are at-risk of homelessness or experiencing homelessness and provide services countywide. The homelessness prevention assistance and diversion activities, include creative solutions and tenant-based rental assistance or subsidies, flexible subsidy funds, and eviction prevention strategies for families. The goal of these services is to address housing instability and provide the appropriate resources to ensure housing retention and stability, thus reducing the number of families experiencing homelessness.Services include providing case management, developing a housing plan and identifying strategies that promote housing stability, and eviction prevention strategies for families. These services are paired with the Homelessness Prevention Program to deliver a comprehensive approach to addressing the needs of the families.	\$ 262	2,500.00	R1	Prevention and Shelter Diversion	05/2019 - 04/2022
Families Forward	Rapid Rehousing for Families	This project provides Rapid Rehousing Services to Families (hosueholds with at least one minor children) experiencing homelessness in Orange County. Families Forward will provide up to 12-months of assistance to families and will have a large focus on promoting housing stability and increasing housheold income. Families Forward will make these housing opportunities available through the Coordinated Entry System.	\$ 964	4,718.00	R1 and R3	Rental Assistance/Rapid Rehousing	09/2022 - 06/2024
Families Forward	Flexible Housing Subsidies Services	This project is a flexible housing subsidies program that serves families experiencing homelessness or at risk of homelessness with housing subsidies and supportive services that promote housing stability. The program provides housing stability case management services to eligible families and flexible housing subsidies to secure permanent housing, increased stability and connections to community resources and mainstream benefits through the program.	\$ 150	),000.00	R1	Rental Assistance/Rapid Rehousing	07/2021- 06/2023
Families Forward	Family Coordinated Entry System Services	Families Forward serves as the fiscal backbone of the Family Solutions Collaborative (FSC) which functions as the Coordinated Entry System (CES) administrator for the Families CES component. The FSC helps facilitate access to the most appropriate services and housing interventions for families experiencing homelessness or housing instability. CES connects participants with the most appropriate housing and service interventions to meet individualized needs, with the goal of participants returning to stable housing. CES increases coordination among homeless service providers and facilitates the systematic targeting and prioritization of housing resources that meet the preferences and needs of these families.	\$ 100	0,000.00	R1	Infrastructure Development/ Coordinated Entry System or HMIS	07/2020 - 06/2022
Family Assistance Ministries	Homelessness Prevention - HEAP Services	This project allows for the continuation of a homeward bound diversion program implemented through HEAP, to reconnect individuals and families experiencing homelessness to their families and support systems outside of Orange County and become permanently housed.	\$ 15	5,750.00	R1	Prevention and Shelter Diversion	05/2019 - 05/2022
Interval House	Project C - COVID-19 Responsive Homeless Services	This project provides COVID-19 Responsive Homeless services in the Central Service Planning Area to support domestic violence survivor households experiencing homelessness who are struggling to become safely and stably housed with emergency flexible funding during the COVID-19 pandemic. The program supports eligible households by providing critical interventions that prevent the exacerbation of financial debt and credit management to support permanent housing and economic stability.	\$ 176	5,088.00	R1	Prevention and Shelter Diversion	05/2021 - 06/2022

Agency	Project Name	Project Description	Fund	ding Amount	HHAP Round	Eligible Use Category	Project Term
Mercy House	South Service Planning Area Regional Rental Assistance	Mercy House works to connect those experiencing unsheltered homelessness in the South Service Planning Area who are encoutered through street outreach efforts to appropriate shelter and housing services. A portion of this program has dedicated rental assistance funds to support Mercy House in securing rental housing and reduce barriers to permanent housing placements.	\$	64,272.00	R1	Rental Assistance/Rapid Rehousing	05/2019 - 06/2022
Mercy House	South Service Planning Area Regional Street Outreach	Mercy House has been partnering with cities in the South Service Planning Area for the implementation and ongoing efforts of a regional, coordinated approach to homeless outreach services. Mercy House works to connect those experiencing unsheltered homelessness in the South Service Planning Area to appropriate shelter and housing services, including treatment, emergency shelter, permanent supportive housing, and rental assistance.	\$	271,193.00	R1	Outreach and Coordination	05/2019 - 06/2022
OC United Way	Project C - South Service Planning Area COVID-19 Responsive Homeless Services Funding	This project provides a COVID-19 Responsive Homeless Services program to respond to the emergent needs of the community due to COVID-19 and increase equitable service access across Orange County regardless of where a person is experiencing homelessness. A part of this program includes landlord incentives for households experiencing homelessness in the South Service Planning Areas in Orange County who have been issued a housing choice voucher but are struggling to become safely and stably housed during the COVID-19 pandemic. The program focuses on assisting eligible households with securing long-term stable housing along with case management services aimed at promoting housing stability, and engages property owners to increase the availability of rental units for federal housing choice voucher holders thereby reducing the time involved searching for housing by participants.	\$	998,728.00	R1	Rental Assistance/Rapid Rehousing, Landlord Incentives, Outreach and Coordination	05/2021 - 06/2023
VOALA	Project C - North Service Planning Area COVID-19 Responsive Homeless Services Funding	This project provides regional street outreach in the North Service Planning Area in response to the changing landscape and available resources following the COVID-19 pandemic. VOALA supports individuals experiencing homelessness in connecting to emergency shelter, housing opportunities, the Coordinated Entry System and more. VOALA also coordinate with other street outrecah and homeless services teams in the area to maximize impact.	\$	500,000.00	R1	Outreach and Coordination	07/2022 - 06/2023
American Family Housing	Emergency Shelter - Huntington Beach Oasis Homekey Program	Huntington Beach Oasis Homekey project is a contract with American Family Housing and provides operations support for 62 Project Homekey units during the interim housing phase in the Central Service Planning Area within Orange County. The interim housing will operate for a period of up to five years and will ultimately be converted into Permanent Supportive Housing (PSH) for low- income residents. The program serves literally homeless, chronically homeless and fleeing domestic violence homeless individuals experiencing homelessness in the Central Service Planning Area in Orange County.	\$	1,250,000.00	R2	Operating Subsidies - Emergency Shelter	07/2022 - 06/2027
City of Anaheim	Emergency Shelter - Studio 6 Motel North Harbor Homekey Program	Studio 6 Motel North Harbor Homekey Project is an MOU with the City of Anaheim and provides operations support for 87 Project Homekey units during the interim housing phase in the North Service Planning Area within Orange County. The program serves literally homeless, chronically homeless and fleeing domestic violence homeless individuals experiencing homelessness in the North Service Planning Area in Orange County.	\$	2,000,138.00	R2	Operating Subsidies - Emergency Shelter	12/2022 - 12/2026
Covenant House California	Emergency Shelter Operation Services	This project provides emergency shelter operations and services to Transitional Aged Youth (TAY) experiencing homelessness. The facility offers 25 congregate beds and is located in Anaheim, California. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$	305,895.36	R2	Operating Subsidies - Youth Set-Aside	09/2022 - 06/2024

Agency	Project Name	Project Description	Fundi	ing Amount	HHAP Round	Eligible Use Category	Project Term
Homebase	OC Homeless Action Plan and HHAP Funding Technical Assistance	HHAP-2 administration funds will support Homebase in offering technical assistance and consulting services to the County of Orange and the Orange County CoC to assist in the preparation of a Homeless Action Plan (HAP) as required by the HHAP Round 3 requirements. The work will be split into 3 phases and will be organized into four pillars being reviewed by the Commission to End Homelessness: Prevention, Outreach & Supportive Services, Shelter, and Housing. It will seek to streamline access to services and resources and align efforts of the CoC and Commision to End Homelessness, and their care coordination efforts.	\$	35,000.00	R2	Administration	02/2022 - 12/2022
Covenant House California	Emergency Shelter Operations and Services for Transitional Aged Youth	This project provides emergency shelter operations and services to Transitional Aged Youth (TAY) experiencing homelessness. The facility offers 25 congregate beds and is located in Anaheim, California. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$	600,000.00	R3	Operating Subsidies - Youth Set-Aside	10/2022 - 06/2024
Family Assistance Ministries	and Services for Families in the South Service Planning Area	This project provides emergency shelter operations and services to families experiencing homelessness in the South Service Planning Area. The facility is a non-congregate shared space consisting 2, fourplex apartment units, with a total of 11 bedrooms with 36 beds and is located in San Clemente, California. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$	400,000.00	R3	Operating Subsidies - Emergency Shelter	10/2022 - 06/2024
Friendship Shelter	Emergency Shelter Operations and Services for Individuals in the South Service Planning Area	This project provides emergency shelter operations and services to individuals experiencing homelessness in the South Service Planning Area. The facility offers 30 congregate beds and is located in Laguna Beach, California. Priority is given to individuals with ties to the City of Laguna Beach. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$	350,000.00	R3	Operating Subsidies - Emergency Shelter	10/2022 - 06/2024
Illumination Foundation	Emergency Shelter Operations and Services for Families - Bob Murphy House and Plumeria House	This project provides emergency shelter operations and services to families experiencing homelessness in the North and Central Service Planning Areas. The Family Shelter Program is comprised of 3 individual homes that operate as a non- congregate shelter, with private rooms and shared restrooms and common areas. The Theriault Family Emergency Shelter is located in Stanton, California and has 9 bedrooms and 38 beds. Bob Murphy House Family Emergency Shelter is located in Anaheim, California and has 7 rooms and 28 beds. Plumeria House Family Emergency Shelter is located in Anaheim, California and has 6 bedrooms and 19 beds. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$	450,000.00	R3	Operating Subsidies - Emergency Shelter	10/2022 - 06/2024

Agency	Project Name	Project Description	Fun	ding Amount	HHAP Round	Eligible Use Category	Project Term
Interval House	Emergency Shelter Operations and Services for Survivors of Domestic Violence	This project provides emergency shelter operations and services for survivors of domestic violence in Orange County. Because many participants are in crisis situations, the project accepts most homeless, domestic violence victimes without restrictions for entry when capacity permits. The facility is located in a safe residential area with convenient access to public transportation and community services. Services offered include a safe sleeping area, meals, showers, and other essential services, housing–focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$	250,000.00	R3	Operating Subsidies - Emergency Shelter	10/2022 - 06/2024
Mercy House	Emergency Shelter Operations and Services for Individuals in the North Service Planning Area - Buena Park Navigation Center	This project provides emergency shelter operations and services to individuals experiencing homelessness in the North Service Planning Area. The facility offers 175 congregate beds and is located in Buena Park, California. Referrals are coordinated from the North Orange County Public Safety Collaborative referral partners. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$	300,000.00	R3	Operating Subsidies - Emergency Shelter	10/2022 - 06/2024
Mercy House	Emergency Shelter Operations and Services for Families - Family Care Center	This project provides emergency shelter operations and services to families experiencing homelessness in the Central Service Planning Area. The facility offers 56 congregate beds that can accomodate 14-16 families and is located in Orange, California. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$	500,000.00	R3	Operating Subsidies - Emergency Shelter	10/2022 - 06/2024
РАТН	Rapid Rehousing Services for Individuals	This project provides Rapid Rehousing Services to individuals experiencing homelessness in Orange County. PATH will provide up to 12-months of assistance to families and will have a large focus on promoting housing stability and increasing housheold income. PATH will make these housing opportunities available through the Coordinated Entry System.	\$	2,200,000.00	R3	Rapid Rehousing	09/2022 - 06/2024
Pathways of Hope	Emergency Shelter Operations and Services for Families	This project provides emergency shelter operations and services to families experiencing homelessness in Orange County. The facility is a non-congregate site and consists of 17 units, with a maximum of 96 beds and is located in Anaheim, California and Fullteron, California. Services offered include a safe sleeping area, meals, showers, and other essential services, housing-focused case management, and housing navigation services. The project also promotes connections to other service providers and programs that address the needs of program participants, increased access to benefits and employment resources as needed.	\$	450,000.00	R3	Operating Subsidies - Emergency Shelter	10/2022 - 06/2024

Date: June 28, 2023

#### Subject: Coordinated Entry System (CES) Funding Recommendations

#### **Recommended Actions:**

- Approve \$63,000 funding award to Friendship Shelter as the CES for Individuals Administrator to support with additional data management and quality control needs for the term July 1, 2023, through June 30, 2024, to be funded through Homeless Housing, Assistance and Prevention Round 1, 3 and/or 4 funding allocated to the Orange County CoC.
- b. Approve \$63,000 funding award to Family Solutions Collaborative as the CES for Families Administrator to support with additional data management and quality control needs for the term July 1, 2023, through June 30, 2024, to be funded through Homeless Housing, Assistance and Prevention Round 1, 3 and/or 4 funding allocated to the Orange County CoC.

#### **Background and Analysis**

The County of Orange's Office of Care Coordination functions as the CES Lead for the Orange County CoC and administers the CES grant funded through the CoC Program. The Office of Care Coordination operates two of three components of CES with support from other nonprofit organizations – Friendship Shelter serves as the CES for Individuals Administrator and Family Solutions Collaborative serves as the CES for Families Administrator. Both Friendship Shelter and Family Solutions Collaborative were selected through a competitive solicitation process.

The primary goal of both CES for Individuals and Families is to facilitate a participant-centered process that streamlines access to the most appropriate services and housing interventions for individuals and families experiencing homelessness or at risk of experiencing homelessness in Orange County while implementing a regional coordination approach. Friendship Shelter and Family Solutions Collaborative have been successful in accomplishing the functions of CES; however, with an increasing number of CES access points and housing partners there has been an identified need for data support, quality improvement and technical assistance.

During contract negotiation and ongoing meetings with the Office of Care Coordination, the two CES subcontracted providers have requested additional funding to hire additional staff to support with data management, quality improvement and technical assistance.

To support the ongoing expansion of the CES and provider staff capacity, the Office of Care Coordination is recommending the CoC Board membership approve utilization of Homeless Housing, Assistance and Prevention (HHAP) Round 1, 3 and/or 4 CoC funding to fund additional staffing needed for CES, in the amount of \$63,000 per agency for the FY2023-24. The total funding recommendations for CES subcontracted providers and additional information are detailed in Table 1 below.

#### Table 1

Agency	Population Focus	Funding Period	CoC Funding Allocated to Contract
Friendship Shelter, Inc.	Individuals	July 1, 2023, - June 30, 2024	\$63,000
Family Solutions Collaborative	Families	July 1, 2023, - June 30, 2024	\$63,000

Approval by the Orange County CoC Board for the CES funding recommendations will allow for improved collaboration with the Office of Care Coordination, CES Administrators, and CES stakeholders to ensure that CES is consistently implemented across all sub-populations in the Orange County CoC. These activities will at minimum include: the continued expansion of the CES, automation/simplification of standard operations, data quality improvements by working with CES access points, implementing quality assurance practices and additional data management by Friendship Shelter and Family Solutions Collaborative as the CES Administrators.