

Orange County Continuum of Care Domestic Violence Committee October 17, 2023

Meeting Agenda

- 1. Welcome and Introductions Maricela Rios-Faust, Chair
- 2. Domestic Violence Committee Orientation Maricela Rios-Faust, Chair and Sarah Jones, Continuum of Care (CoC) Manager, Office of Care Coordination
 - a. Membership involved and meeting cadence of Domestic Violence Committee
 - b. Review 2022 Point In Time data related to domestic violence subpopulation in Orange County
 - c. Review CoC Program Competition Notice of Funding Opportunity (NOFO) as it relates to addressing the needs of domestic violence survivors in Orange County
- 3. Vision and Goals of the Domestic Violence Committee Maricela Rios-Faust, Chair
 - a. Overview of Domestic Violence Committee Charter and CoC Board Leadership Vision
 - b. Open discussion related to vision and goals of the Domestic Violence Committee
- Coordinated Entry System (CES) Policies and Procedures Sarah Jones, CoC Manager, Office of Care Coordination
 - a. Overview of the proposed changes to the CES Policies and Procedures, including CES for Survivors, assessment updates, a disaster prioritization policy and clarifying language, as approved by the Policies, Procedures and Standards (PPS) Committee
- 5. Next Meeting: Tuesday, December 19, 2023, from 9:00 a.m. 10:00 a.m.

Business Calendar

Welcome and Introductions

Maricela Rios-Faust, Chair



Domestic Violence Committee Orientation

Maricela Rios-Faust, Chair and Sarah Jones, CoC Manager, Office of Care Coordination

Domestic Violence Committee Orientation and Overview

- On May 31, 2023, the CoC Board approved the creation of the Domestic Violence Committee.
- The Domestic Violence Committee meetings will serve as a space to share updates on efforts of the Orange County CoC to prevent, reduce, and end homelessness for survivors who have experienced or are fleeing domestic violence, dating violence, sexual assault and/or stalking.
- The Domestic Violence Committee will provide leadership by serving an advisory role to the CoC Board on how to best support individuals and families whose experience of domestic violence, dating violence, sexual assault and/or stalking has led to being at-risk of homelessness or experiencing homelessness.

Committee Membership

Domestic Violence Committee			
Maricela Rios-Faust, Chair, Human Options			
Jude Abusham, Student in Orange County			
Brateil Aghasi, WISEPlace			
Patience Biosah, Individual			
Barbara Burke, Individual			
Deborah Kraft, Lived Experience Advisory Committee, OC DV, SA, Homelessness Task Force, HHROC, Stronger Women United			
Diana Lam, Interval House			
Mark Lee, Radiant Futures			
Nishtha Mohendra, Families Forward			
Lydia Nationalesta, City of Lake Forest			
Wendy Seiden, OCFVC Homelessness-DV-SA Task Force and Chapman University's Homeless Policy Practicum			
Tianna Terry, Friendship Shelter/Individual Coordinated Entry System (CES)			
Cynthia Thouvenel, Ohlone Tribe Non-Profit			
Katherine Tran, Individual			

Domestic Violence Committee Meeting Structure

- The Domestic Violence Committee meetings are scheduled to occur the third Tuesday of every even month, from 9:00 a.m. to 10:00 a.m.
- Moving forward, the Domestic Violence Committee will take place in-person. Location of the meetings will be announced at least 72 hours in advance of the scheduled meetings.
- The Chair of the Domestic Violence Committee may appoint a Vice Chair from the committee membership to support with the committee efforts, if desired.

2022 Point In Time

- The U.S. Department of Housing and Urban Development (HUD) requires that all CoC jurisdictions across the nation complete a biennial unsheltered count and an annual sheltered count of all persons experiencing homelessness in the community on a single point in time during the last ten days of January.
- The Orange County CoC was among several CoCs in California that were approved by HUD to reschedule the 2022 Point In Time to the last 10 days of February due to the impacts of COVID-19 pandemic.
- The County of Orange and Orange County CoC conducted the sheltered count the night of Monday, February 21, 2022. The 2022 unsheltered count process took place over three days -Tuesday, February 22, 2022, through Thursday, February 24, 2022.

2022 Point In Time Data

 The 2022 Point In Time count data showed that 9.84% of unsheltered adults identified as experiencing domestic violence and 10.97% of sheltered adults identified as experiencing domestic violence.

EVERYONE COUNTS		SUBPOPULATIONS & DISABLING CONDITIONS	
ADULTS	UNSHELTERED 2,936	SHELTERED 2,060	
DOMESTIC VIOLENCE	9.84% 289 Adults	10.97% 226 Adults	

CoC Program Competition Notice of Funding Opportunity

- The CoC Program Notice of Funding Opportunity (NOFO) is facilitated by HUD and occurs annually, inviting CoCs from across the nation to apply for competitive funding.
- Each Fiscal Year (FY), the competition process begins with registration of the CoC by the CoC Collaborative Applicant (Office of Care Coordination), followed by the review of the CoC's Grant Inventory Worksheets (GIW) and the release of the CoC Program NOFO.
- As part of the CoC NOFO process, there is an opportunity to apply for CoC Bonus funding and Domestic Violence (DV) Bonus funding.
- In September 2022, the CoC Board approved the Office of Care Coordination, as the Coordinated Entry System (CES) Lead, to apply for a DV Bonus Project through the FY2022 CoC Program NOFO to develop a robust component of CES for DV survivors.
- In March 2023, CoC Program Awards announced the CES expansion funds were awarded for the expansion of CES for Survivors beginning July 1, 2023.

CoC Program Competition Notice of Funding Opportunity

• The Orange County CoC currently has \$3,072,934 in DV Bonus funding, represented in the awarded projects listed below, which include Joint Transitional Housing/Permanent Housing-Rapid Re-housing (Joint TH/PH-RRH), Rapid Rehousing (RRH) and Coordinated Entry System Supportive Services Only (SSO) project components.

Agency	Project Name	Project Component	Total Funding Awarded
Interval House	Domestic Violence TH-RRH Program	Joint TH/PH-RRH	\$946,775
Interval House	Rapid Rehousing Program	RRH	\$234,783
Human Options	DV Bonus Project	Joint TH/PH-RRH	\$1,641,376
County of Orange	Coordinated Entry System – DV	SSO	\$250,000
		Total:	\$3,072,934

 This year for the FY2023 CoC Program NOFO competition, the CoC Board recommended an Interval House Domestic Violence Joint TH-RRH Program expansion project to be funded for \$2,076,061 in DV Bonus funding. This project was included in the CoC Consolidated Application submitted to HUD in September 2023.

CoC Program Competition Notice of Funding Opportunity

- Additionally, as part of the NOFO process, the CoC Collaborative Applicant answers questions on the CoC Consolidated Application as to how the CoC addresses the needs for survivors.
- The CoC Consolidated Application asks questions such as:
 - How does the CoC collaborate with Federally Funded Programs and Victim Service Providers?
 - How does your CoC provide training on best practices?
 - How does the CoC's Coordinated Entry System implement safety planning protocols and protocols?
 - How does the CoC use de-identified aggregate data?
 - How does the CoC implement Emergency Transfer Plan Policies and Procedures?
 - How does the CoC ensure that survivors have safe access to all the housing and services available within the CoC?
 - How does the CoC ensure survivors with a range of lived expertise are involved in the development of CoC-wide policy and programs?

Vision and Goals of the Domestic Violence Committee

Maricela Rios-Faust, Chair

Domestic Violence Committee Charter and CoC Board Leadership Vision

 The Domestic Violence Committee Governance Charter includes language that aligns with the CoC Board Leadership Vision and commitment to racial equity efforts as part of the Racial Equity Roadmap action planning implementation.

Vision and Purpose of the Domestic Violence Committee

Purpose: The Domestic Violence Committee (Committee) will function as an advisory group to the CoC Board. This Committee aligns with the intent of ensuring that the CoC is actively working to prevent, reduce, and end homelessness for survivors who are experiencing trauma or lack of safety related to, or fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, and/or stalking, and measuring progress on these efforts. The Committee will provide leadership how to best support individuals and families whose experience of domestic violence dating violence, sexual assault and/or stalking has led becoming at-risk of or experiencing homelessness. Further, the Committee will coordinate efforts to better serve survivors and their families in becoming permanently housed and achieving housing stability. The Committee will also align its efforts with the existing Orange County CoC Board vision.

Goals of the Domestic Violence Committee

Discussion

- What goals do we have for the Domestic Violence Committee?
- What are some initial topics or initiatives to include in upcoming meetings?
- How can we engage individuals and others beyond the committee to improve outcomes for survivors?

Coordinated Entry System (CES) Policies and Procedures

Sarah Jones, CoC Manager, Office of Care Coordination

CES Policies and Procedures

Background and Overview

- In **July 2021**, CES partnered with victim service providers in Orange County to facilitate referrals for survivors to the Emergency Housing Voucher program.
- In **September 2022**, the CoC Board approved the Office of Care Coordination, as the CES Lead, to apply for a DV Bonus Project through the FY2022 CoC Program NOFO to develop a robust component of CES for DV survivors.
- In March 2023, the CoC Program Awards announced the successful application for the expansion and award of funds for CES for DV Survivors beginning July 1, 2023.
- From May to August 2023, Homebase, a national technical assistance provider in the field of housing and homelessness, worked with a DV Survivor Stakeholder ad hoc and facilitated listening sessions with survivors to draft CES policies and procedures for DV survivors.

CES Policies and Procedures

Survivor Feedback Received

- The key findings and recommendations received from survivors during listening sessions facilitated by Homebase are listed below.
 - 1. The system is not responsive to the urgency of the survivor's situation.
 - 2. Staff at homeless service provider agencies (excluding victim service provider agencies) did not treat survivors with sensitivity.
 - 3. Victim service providers delivered quick, empathetic care and services.
 - 4. Survivors should be connected with a victim service provider as quickly as possible.
 - 5. More training is needed for staff, system leaders, funders, and law enforcement on traumainformed care, cultural humility, motivational interviewing, and empathy when working with survivors.

CES Policies and Procedures

Review and Approval Process

- The public feedback period for the revised draft of the CES Policies and Procedures occurred from September 12, 2023, through September 27, 2023. Public feedback was received during public listening session and in writing.
 - During the public feedback period, the Office of Care Coordination hosted two public listening sessions via Microsoft Teams on Wednesday, September 13, 2023, in the evening, and Monday, September 18, 2023, during business hours.
- The proposed changes to the CES Policies and Procedures were presented and approved at the PPS Committee on Tuesday, October 10, 2023.

CES Policies and Procedures

Recommended Changes

- CES for Survivors
 - Incorporate CES for Survivors into the CES Policies and Procedures, including the key components of CES: access, assessment, prioritization and referral.
- Assessment Updates
 - Adopt the use of the following CES assessments (see Attachment D): Pre-Assessment Screening, Shelter Assessment, Housing Assessment, Survivor Assessment, Stepping Up Assessment, Moving On Assessment and Prevention Assessment.
- Establish a Disaster Prioritization Policy
 - Add a policy for prioritizing resources in the event of a local, state or national disaster.
- Adopt Clarifying Language
 - Clarify language related to expanding resources available through CES, definitions and regulations, roles and responsibilities, the use of case conferencing, and exits from CES.

CES Policies and Procedures Recommended Changes

- The proposed changes to the CES Policies and Procedures were presented and approved at the PPS Committee on Tuesday, October 10, 2023.
- The CES Policies and Procedures changes go to the CoC Board for approval on Wednesday, October 25, 2023.

Please find details on the upcoming CoC Board meeting below:

Date: Wednesday, October 25, 2023

Time: 2:00 p.m. to 4:00 p.m.

Location: County Administration South (CAS) Building, County

Conference Center, Room 104/106

Address: 425 West Santa Ana Blvd., Santa Ana, CA 92701-4599

Next Meeting:

Tuesday, December 19, 2023, 9:00 a.m. – 10:00 a.m.

Location: To be determined.

CoC Board and CoC Committee Materials can be found on the CoC webpage located at:

https://ceo.ocgov.com/care-coordination/homeless-services/2023-continuum-care

For other inquiries, please contact the Office of Care Coordination at CareCoordination@ocgov.com

