Orange County Continuum of Care Board Meeting
November 15, 2023

Public Comments

Board Member Comments

Consent Calendar

Consent Calendar

1. Approve CoC Board Meeting Minutes from August 23, 2023

2. Approve CoC Board Meeting Minutes from October 25, 2023

Business Calendar

2023 Homeless Survey Presentation
Doug Becht, Director,
Office of Care Coordination

Survey Respondents

Number of Respondents Directed to Each Survey Pathway

|	Count	Percent of Respondents
At Risk of Homelessness	31	4.8 %
Experiencing Sheltered Homelessness	25	3.9%
Experiencing Unsheltered Homelessness	586	91.3%
Total	**642**	**100%**

Survey

Survey Pathway	Average Time Per Survey
At Risk of Homelessness	9 minutes, 39 seconds
Experiencing Sheltered Homelessness	14 minutes, 26 seconds
Experiencing Unsheltered Homelessness	17 minutes, 37 seconds
Overall Dataset Average	**17 minutes, 05 seconds**

Length of Homelessness

*Did you become homeless for the first time in the last 12 months?*

Yes
18.2%

No
81.5%
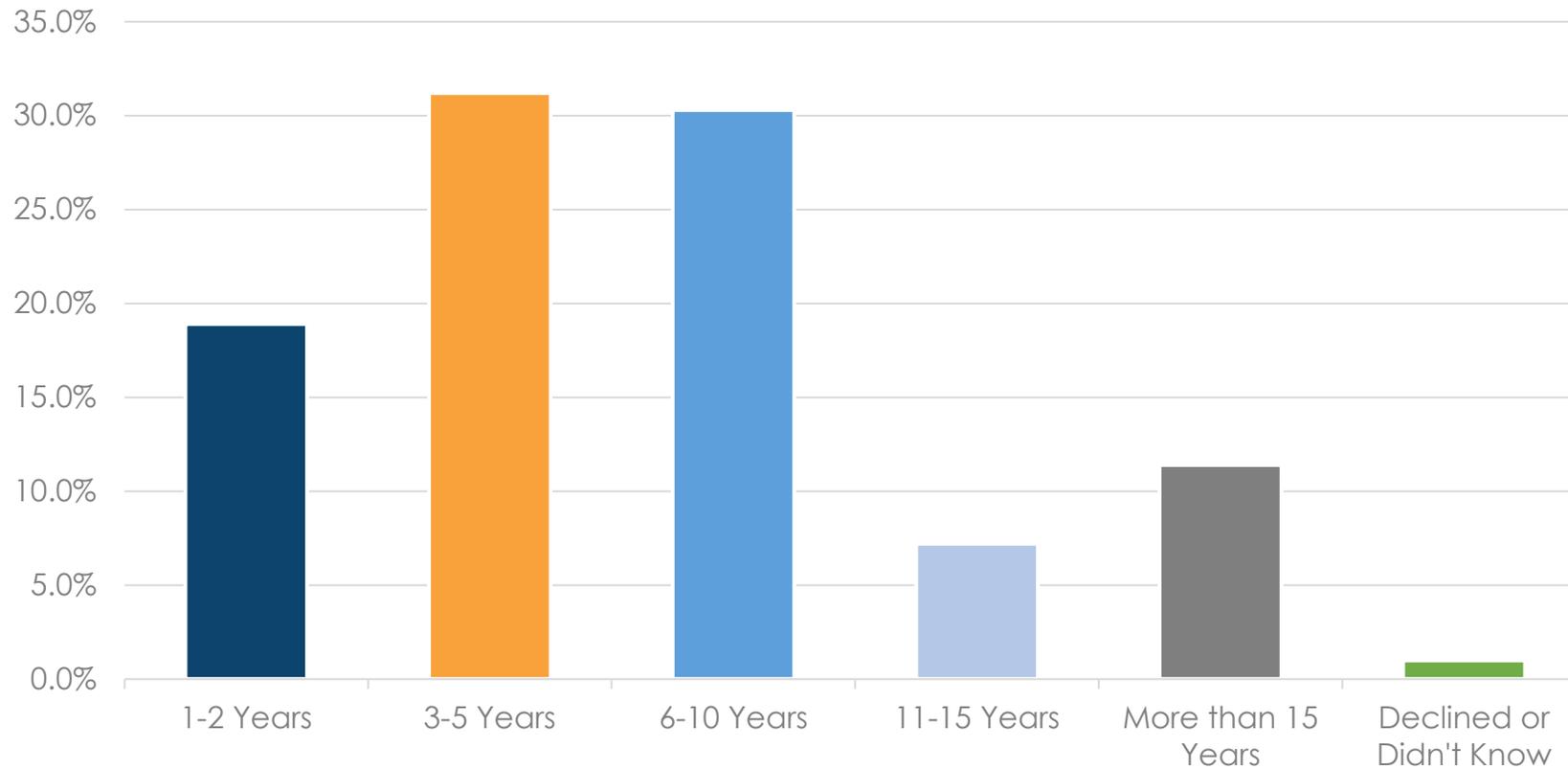
Current Living Condition

Where did you sleep last night?

	Count	Percent of Respondents
Outdoors	454	70.7%
In a Vehicle	113	17.6%
In the Apartment or Home of a Family Member or Friend	24	3.7%
Emergency Shelter or Transitional Housing	22	3.4%
Motel or Hotel Paid by Self	7	1.1%
Bus, Bus Station, Train, or Train Station	6	0.9%
Motel or Hotel Paid by Third Party	5	0.8%
Abandoned Building	4	0.6%
Jail, Hospital Bed, or Treatment Program	1	0.2%
Other	6	1%
Total	**642**	

Outdoor Living Conditions

If outdoors, which of the following best describes where you slept outdoors?

	Count	Percent of Respondents
With Only a Blanket or Sleeping Bag	340	76.1%
Tent	44	9.8%
Tent-Like Shelter	43	9.6%
Other	14	3.1%
Respondent Declined to Answer	6	1.3%
Total	**447**	

If outdoors, did you sleep in an encampment* last night?

	Count	Percent of Respondents
No	375	83.9%
Yes	70	15.7%
Respondent Doesn't Know	2	0.4%
Respondent Declined to Answer	0	0.0%
Total	**447**	

Note: An encampment is "...a place where multiple people stay for a continuous time with built structures and personal belongings" (U.S. Interagency Council on Homelessness).

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Vehicle Living Conditions

What type of vehicle?

	Count	Percent of Respondents
Car, Van, Truck, or Camper	98	86.7%
RV Without Access to Sewer, Water, and Electricity	14	12.4%
Respondent Doesn't Know	1	0.9%
Respondent Declined to Answer	0	0.0%
Total	113	

Why are you currently staying/sleeping in a Recreational Vehicle (RV)?

	Count	Percent of Respondents
Have lived in an RV Long-Term	6	42.9%
Recently Lost Housing	5	35.7%
Other: Living in an RV is more Affordable	2	14.3%
Other	1	7.1%
Respondent Doesn't Know	0	0.0%
Respondent Declined to Answer	0	0.0%
Total	14	

Outreach: Contact History

Have you ever been approached by a street outreach worker or case manager in the last three (3) months?

Yes 47.8%

No 51.5%

Outreach: Contact History

Have you ever been approached by a street outreach worker or case manager in the last three (3) months?

20.4%

51.5%

27.3%
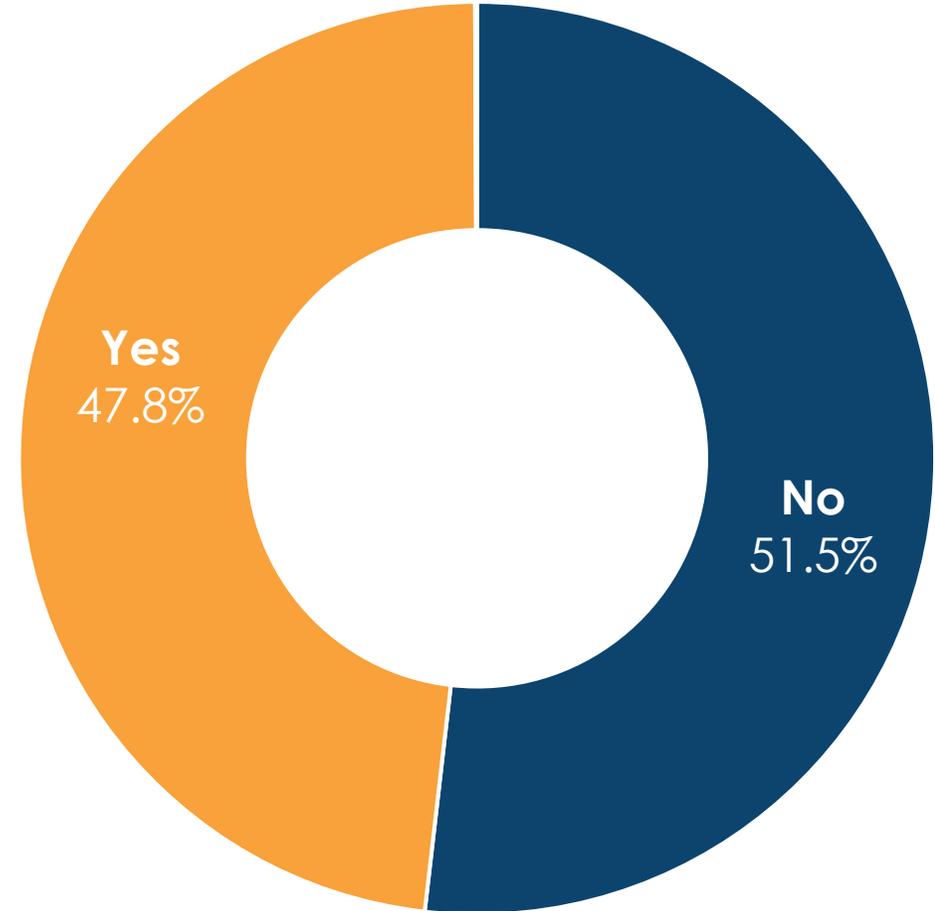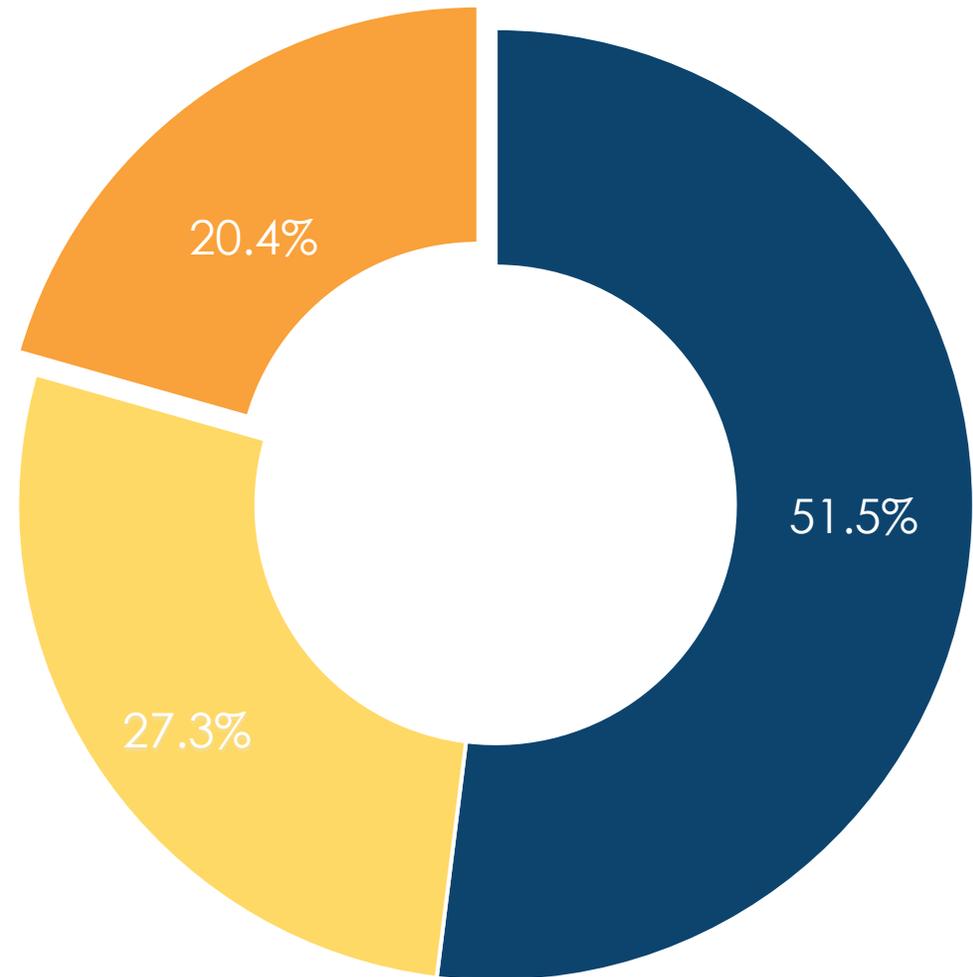
■ No Engagement   ■ Engaged but no Service Connection   ■ Connected to Service

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Outreach Services

What services would be helpful while experiencing homelessness?

Desired Services

	Service	%
Immediate	Hygiene Services	82%
	Housing Search Assistance	77%
Long Term	Storage of Personal Belongings	72%
	Financial Assistance for Rental Deposits and Housing	66%
Both	Medical Services	61%
	Behavioral Health Support	51%
	Substance Use Disorder Support	45%
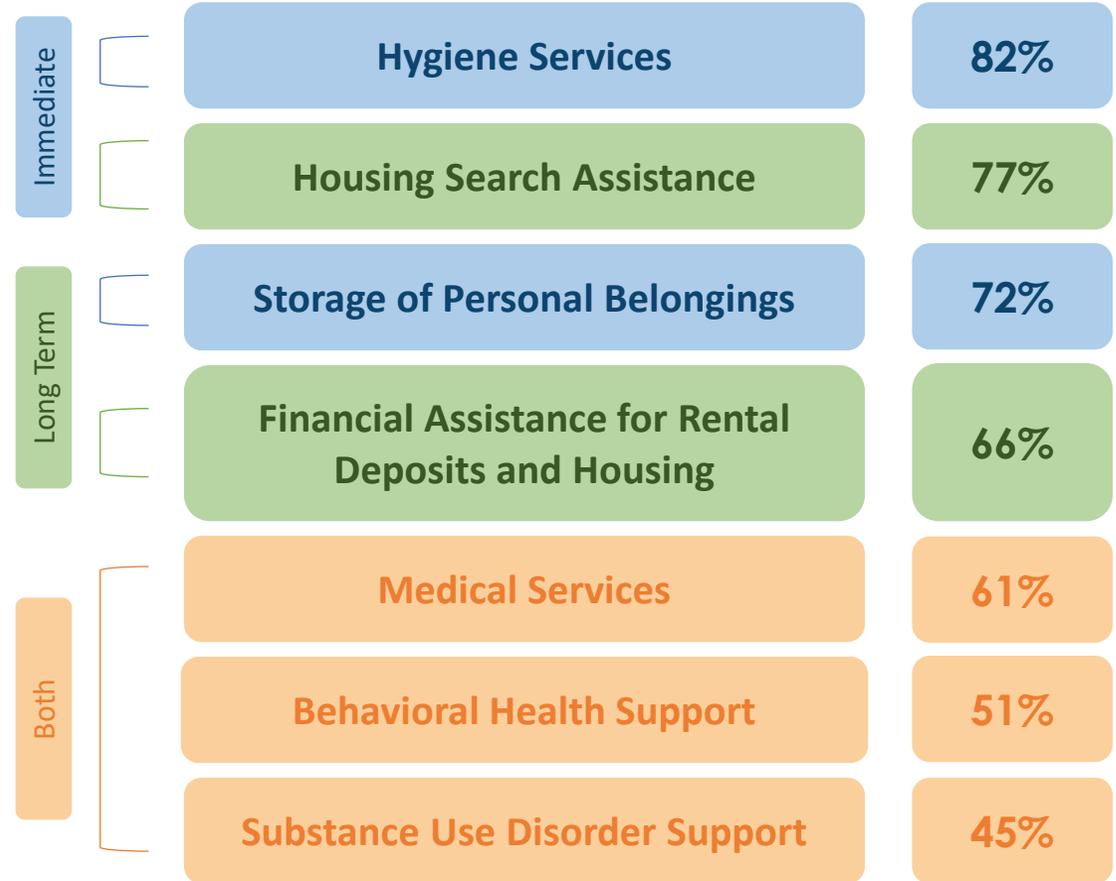
Outreach Services
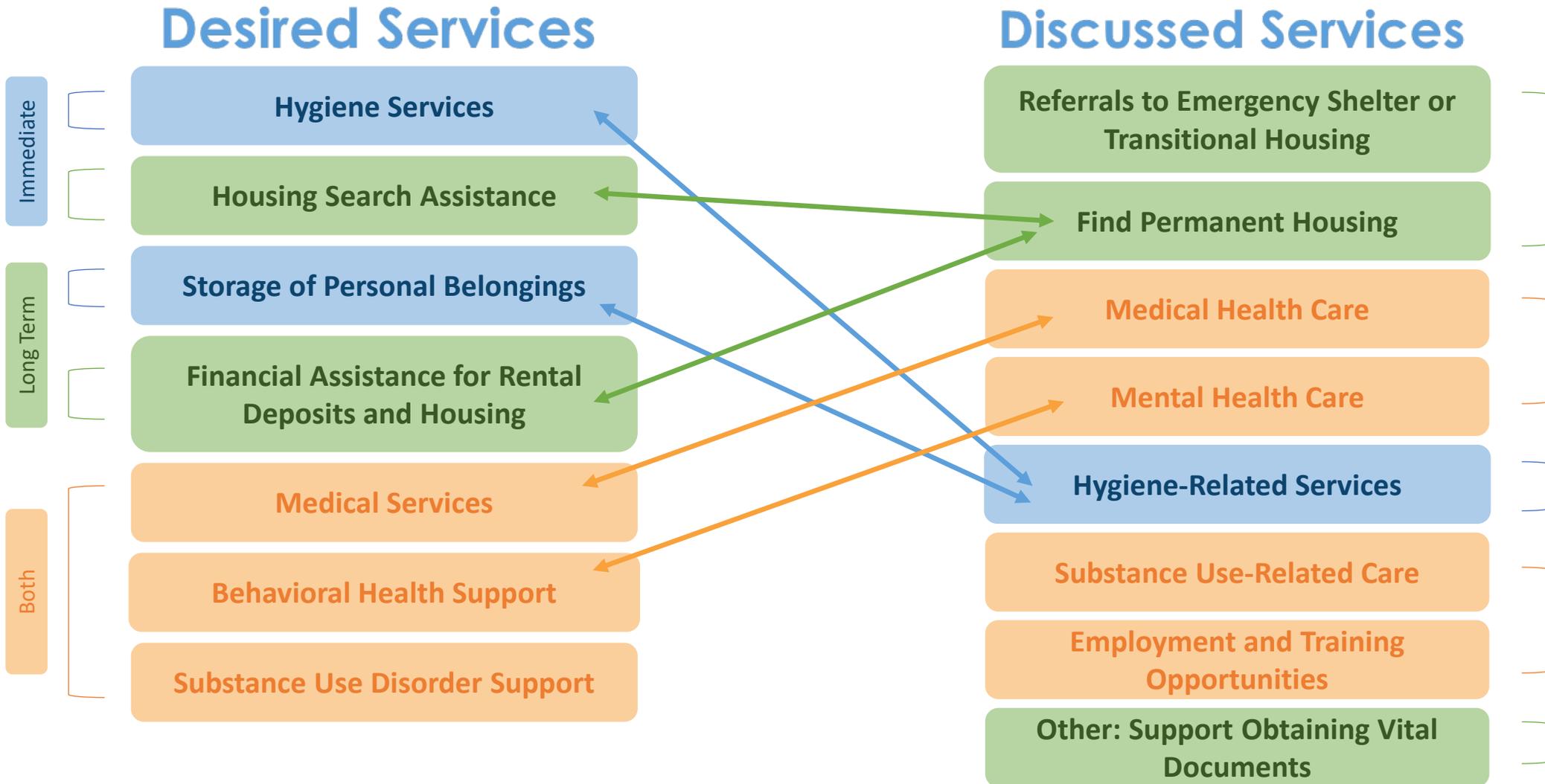
Shelter History

Have you been in an emergency shelter or transitional housing program before?

Yes
46.9%

No
53.1%
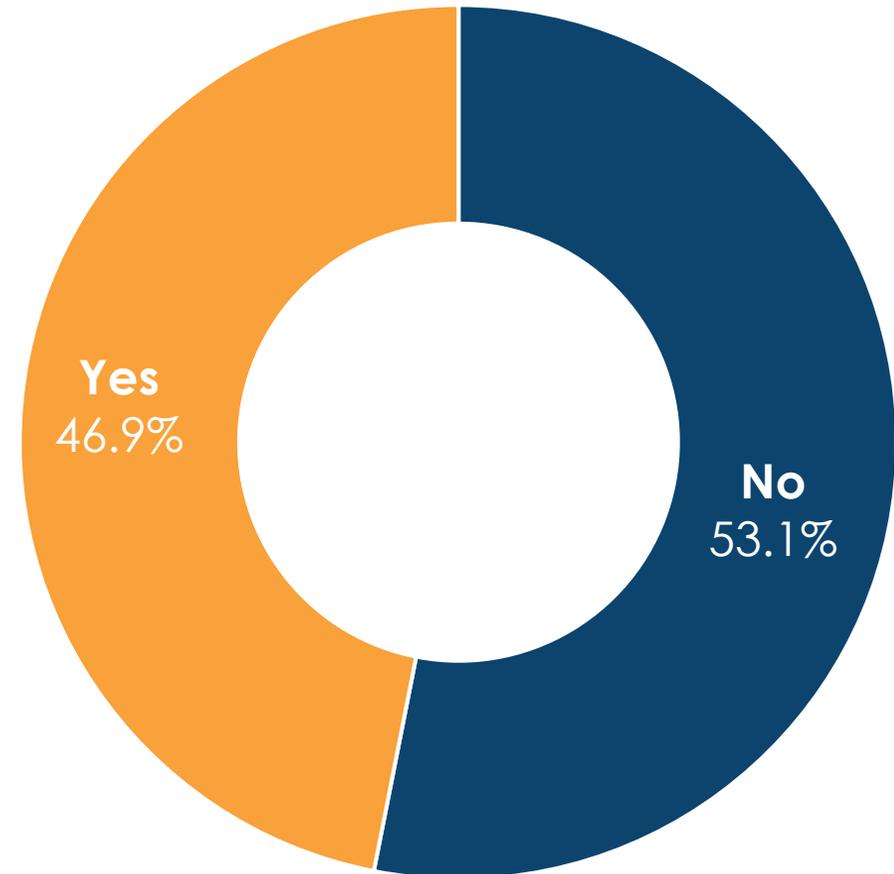
Shelter Experiences & Considerations

Top reasons for leaving shelter:

17% - <u>Rules being too difficult to follow</u>

14% - <u>Concerns Around Feeling Unsafe</u>

13% - <u>Concerns Regarding Staff at the Shelter</u>

11% - <u>Concerns About Privacy</u>

Top reasons for not utilizing shelter:

25.4% - Lack of Available Spots in Shelter

16.7% - <u>Concerns About Feeling Unsafe</u>

15.9% - Don't Know How to Access the Emergency Shelter or Transitional Housing Programs

15.5% - <u>Privacy Concerns</u>

13.8% - <u>Shelter Program Rules and Policies are too Difficult to Follow</u>

Top features most important when considering shelter:

70.5% - <u>Safety and/or Safe Environment</u>

65.7% - <u>Shelter Operator is Respectful/ Empathetic/ Helpful/ Well-Regarded</u>

65.2% - <u>Amount of Personal and Private Space at the Shelter</u>

63.0% - Housing Navigation to Identify and Secure Permanent Housing

**57.3%** - <u>General Program Rules and Policies</u>

50.7% - Transportation To and From the Shelter

Disabling Conditions

To determine if a person meets the HUD definition of chronic homelessness, seven different disabling conditions were surveyed.

49% of respondents reported experiencing **at least three or more disabling conditions**

Number of Disabling Conditions

Number of Disabling Conditions	Survey respondents
7	12
6	30
5	64
4	95
3	110
2	132
1	108
0	88

Survey respondents

Chronic Homelessness

No
31%

Yes
69%
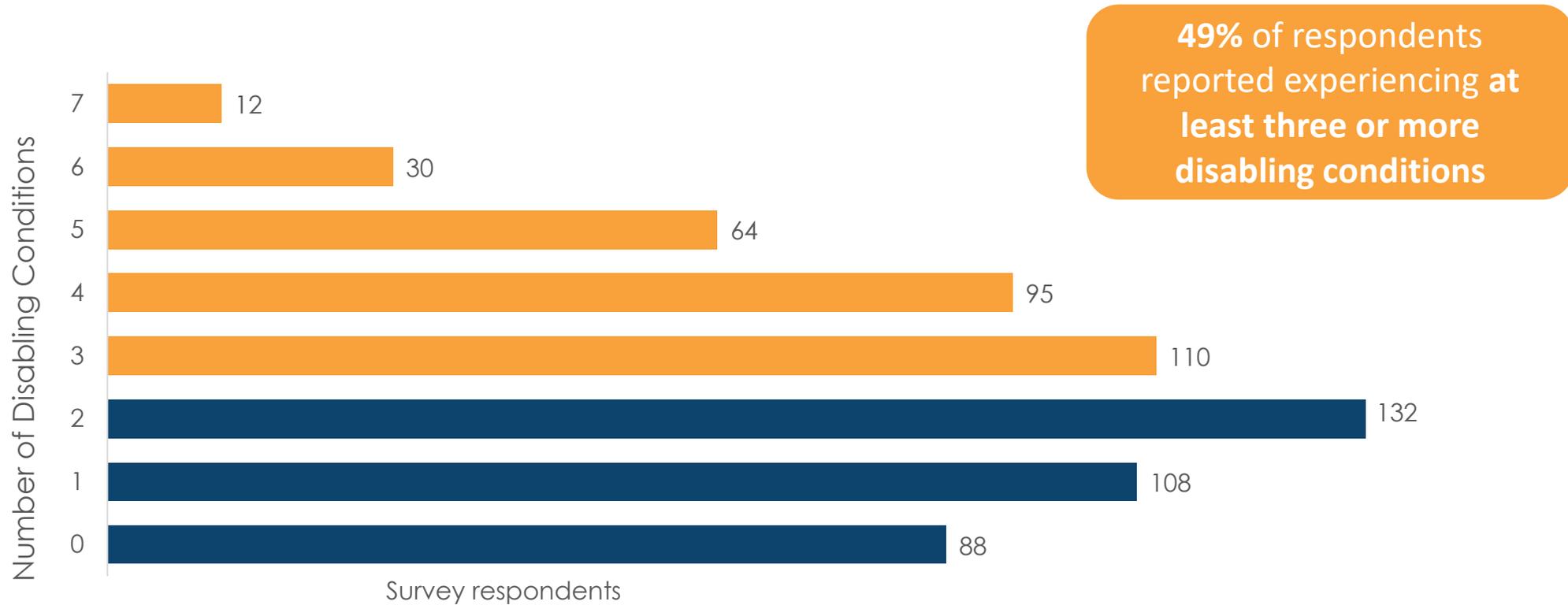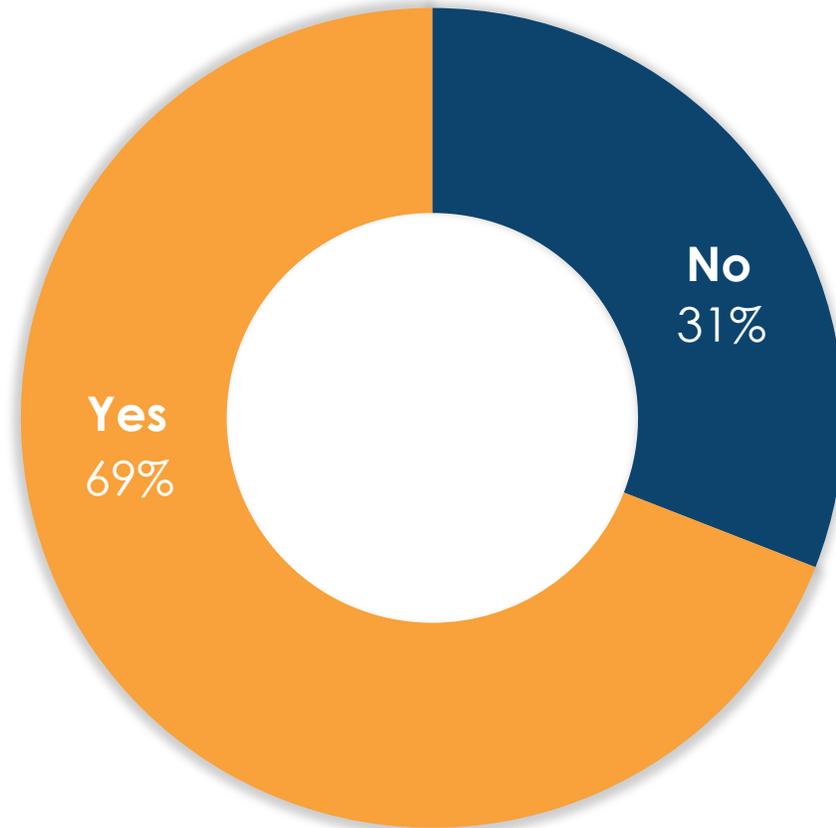
2022 PIT Count Reports Unsheltered Chronic Homelessness* at 55%
A homeless individual with a disability and who has been homeless and living in a place not meant for human habitation, a safe haven, or in an emergency shelter for at least 12 months* or on at least 4 separate occasions in the last 3 years, as long as the combined occasions equal at least 12 months.

Disabling Conditions: Mental Illness

No 40%

Yes 60%
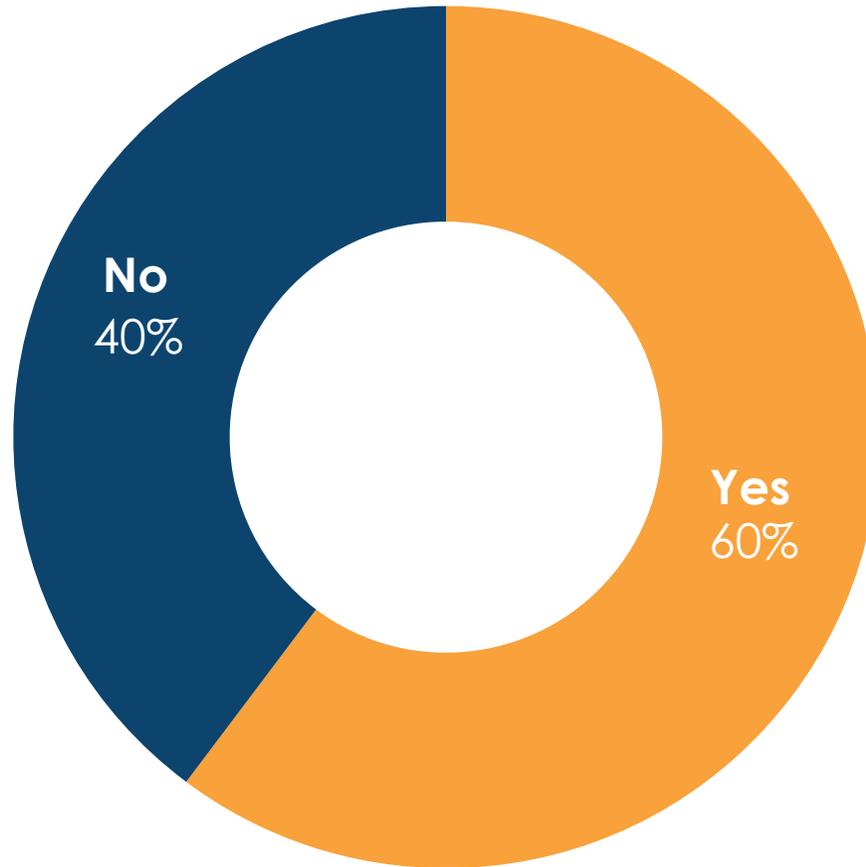
2022 Unsheltered PIT Count Reports Mental Illness at 30%*

Supportive Services: Mental Health

58% of respondents who reported having a Mental Health condition stated either <u>receiving services</u> for their mental health or <u>wanting services and not being able to access them</u>.

Bar chart showing counts by category:
- Received Services: 130
- Wanted Treatment, but Could Not Access: 93
- Did Not Need Treatment: 102
- Did Not Want Treatment: 43
- Client Doesn't Know: 9
- Client Declined to Answer: 4
- Other: 1

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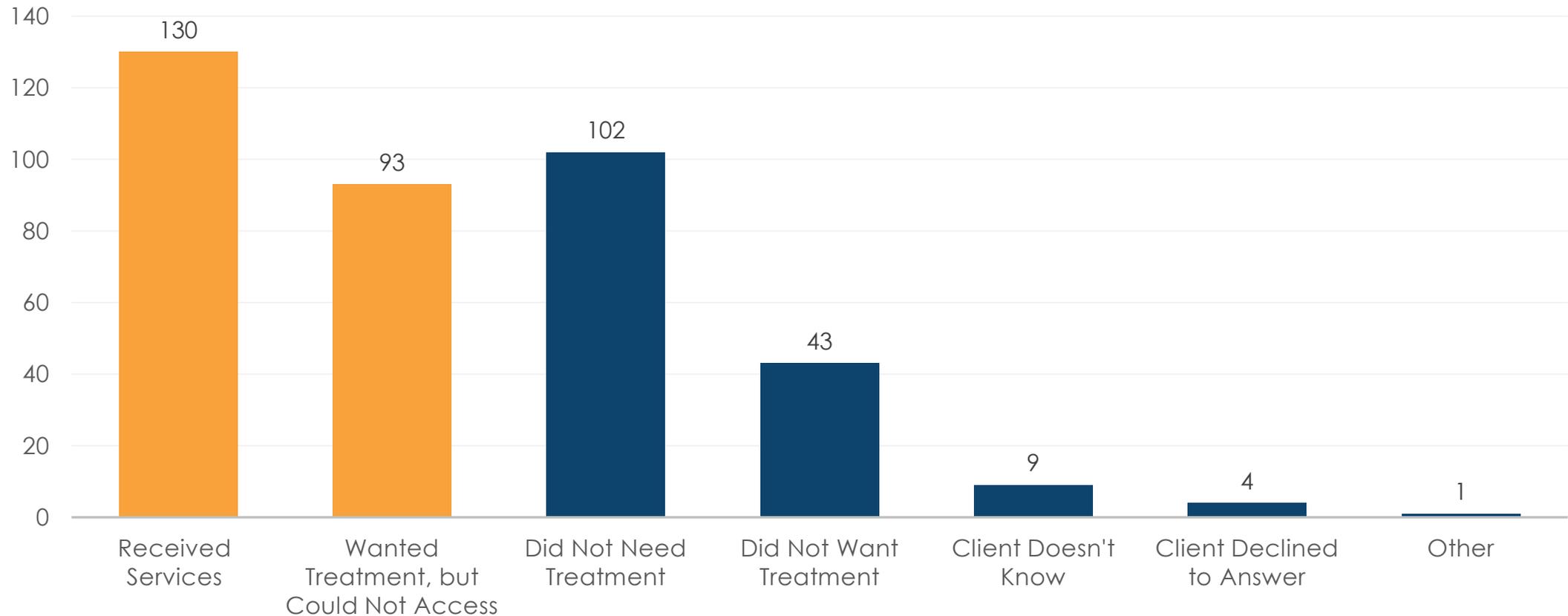
# Disabling Conditions: Substance Abuse
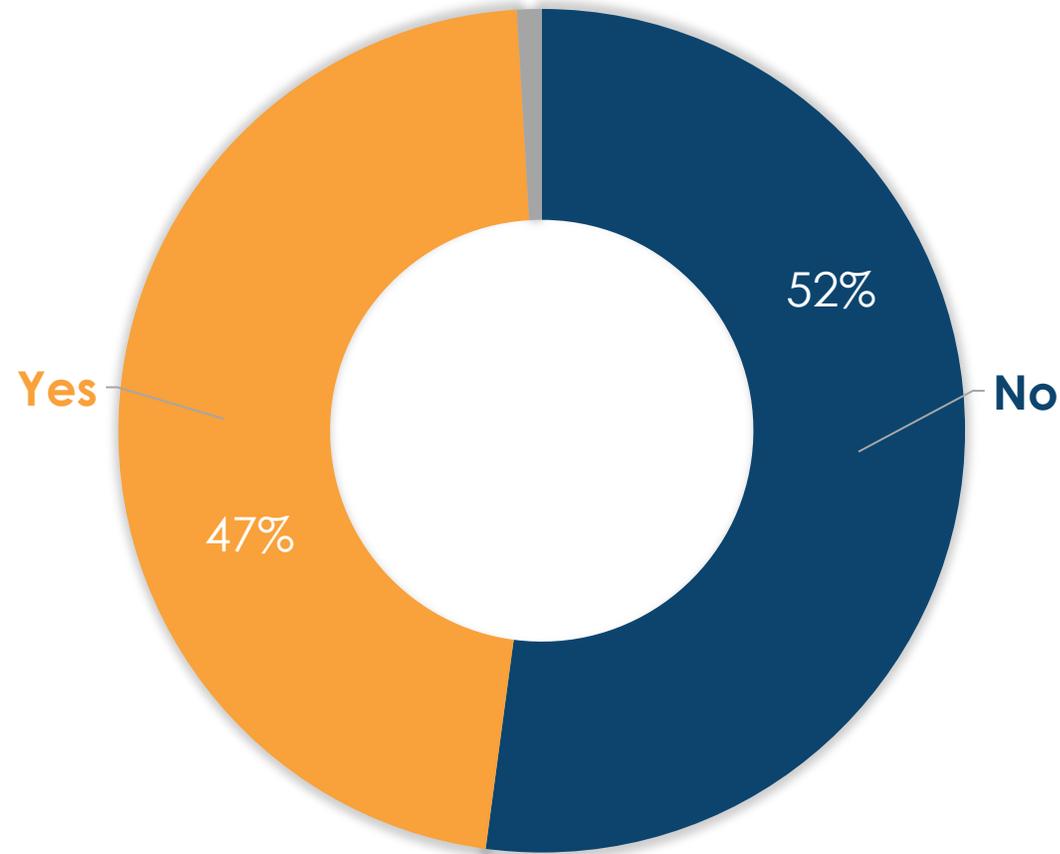
2022 Unsheltered PIT Count Reports Substance Use at 41%

# Supportive Services: Substance Use Treatment

49% of respondents who reported experiencing a Substance Use Disorder stated they either receive treatment or wanted treatment but could not access it.
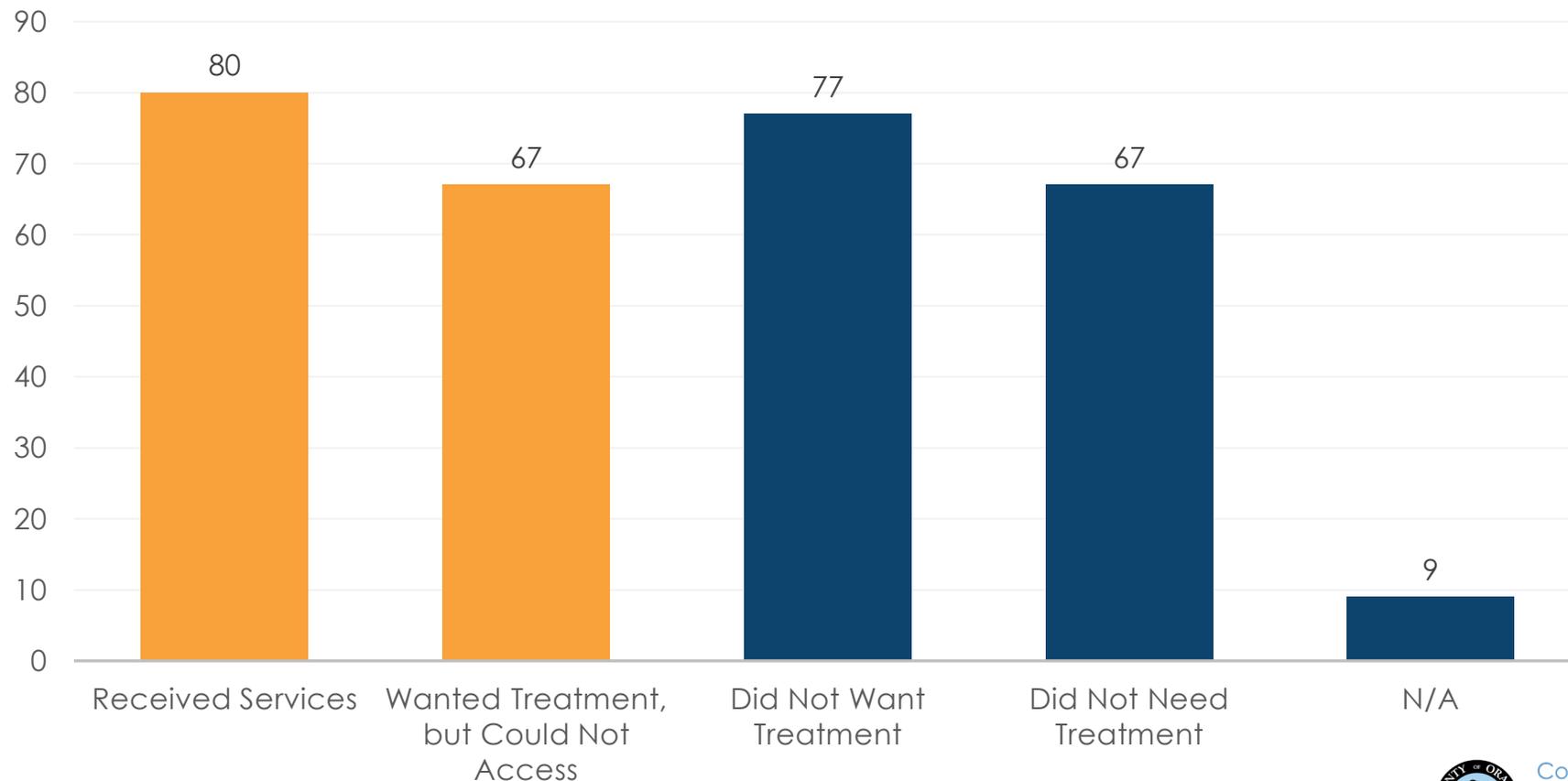
Supportive Services: Health Care Services

64% of all respondents stated they received treatment or visited a doctor for medical concerns in the last 12 months or wanted treatment, but could not access it:
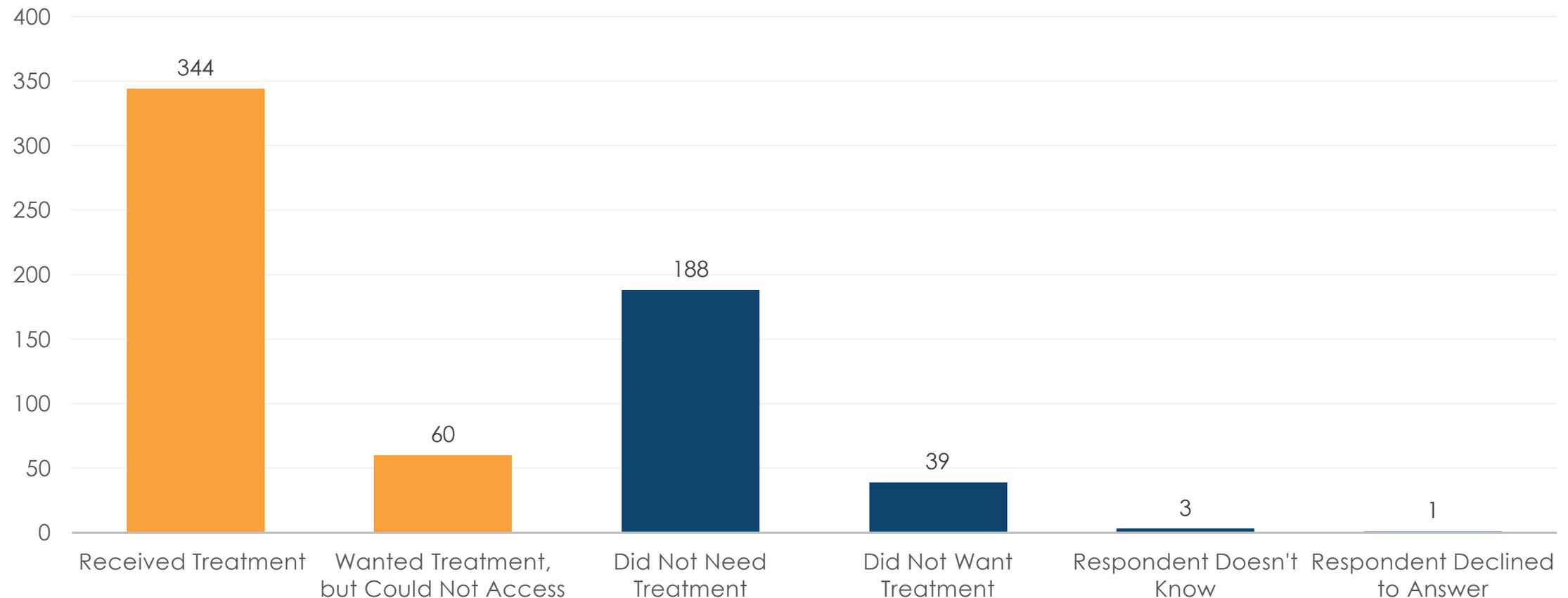
Health Insurance Coverage ♡

Do you have health insurance?

Legend: ■ No ■ Yes ■ Respondent Doesn't Know
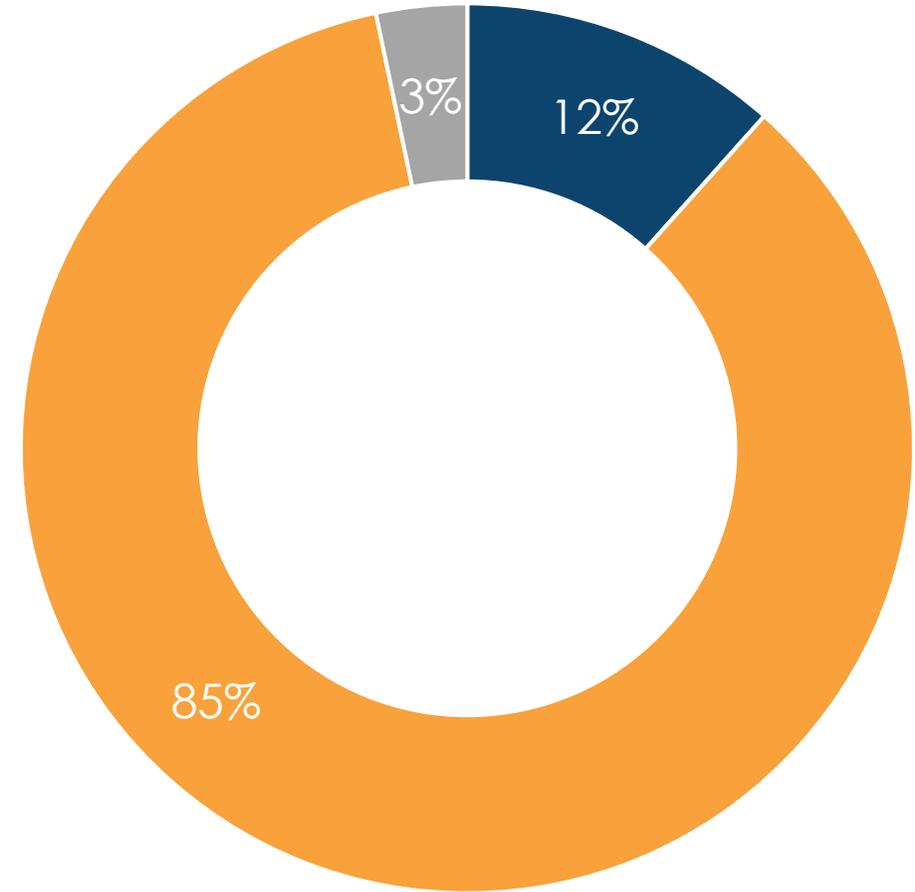
Chart values: 12% (No), 85% (Yes), 3% (Respondent Doesn't Know)

County Ties

Last Address

77% reported that their last permanent address was in Orange County.

Time Spent While Experiencing Homelessness

97% reported spending the most amount of their time while homeless in Orange County.

Family

57% reported having family in Orange County.

Schooling

62% reported either attending or having attended school in Orange County.

Employment

80% reported current or past employment in Orange County.

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Community Ties

What is the main reason you stay in this location/area/particular city?

	Count	Percent of Respondents
Most Familiar with the Location/Area/Particular City	303	51.7%
Have Friend and/or Family that Live Nearby	110	18.8%
Feel Safe in this Location/Area/Particular City	89	15.2%
Close to Place of Current and/or Past Employment	12	2.0%
Close to Social Services and/or Support Services	12	2.0%
Close to Doctors or Medical Treatment	6	1.0%

How did you get to this location/area/particular city?

	Count	Percent of Respondents
On My Own	523	85.6%
Received Transportation Assistance from Family or Friends	39	6.4%
Received Transportation Assistance from a Third Party	34	5.6%

Community Ties
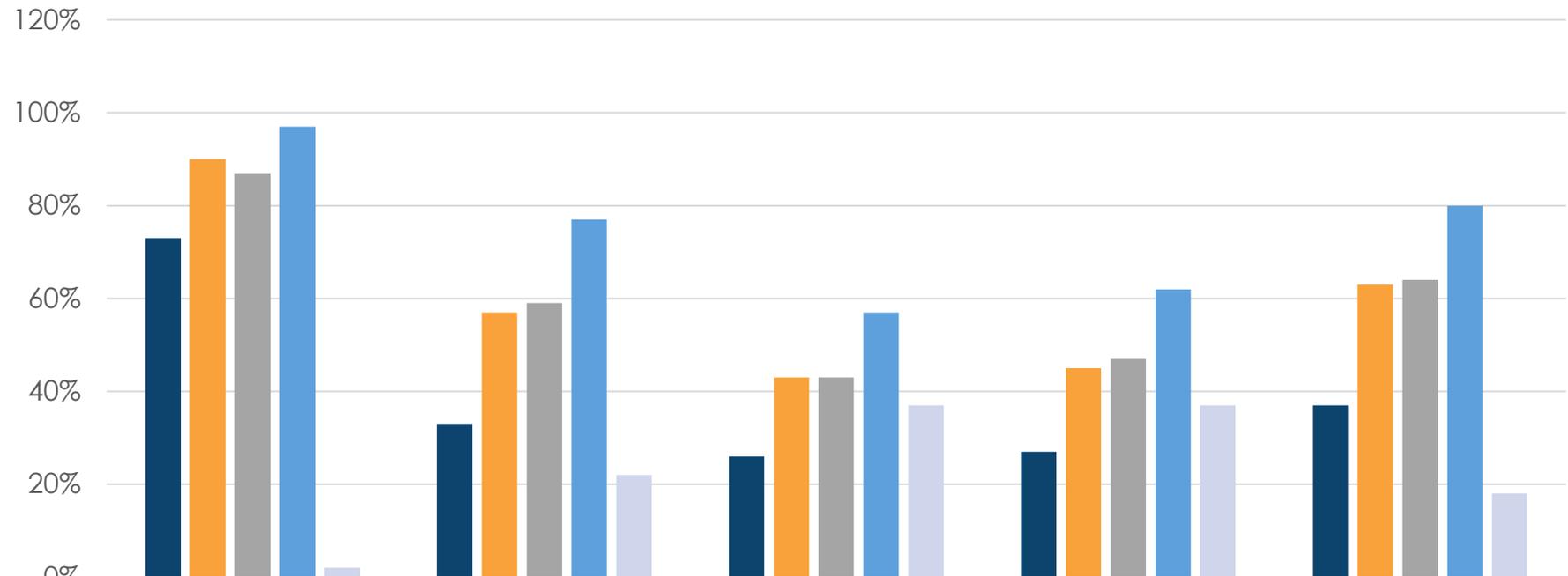
	Time Spent While Homeless	Last Address	Family Ties	Schooling	Employment
City	73%	33%	26%	27%	37%
City or Physically Neighboring City	90%	57%	43%	45%	63%
Service Planning Area	87%	59%	43%	47%	64%
County	97%	77%	57%	62%	80%
Outside the County	2%	22%	37%	37%	18%
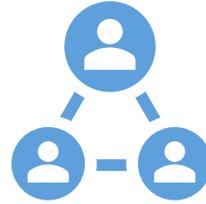
Interest in Engagement & Assistance

People are Interested in Help & Engagement

77% approached **completed a survey**.

58% reporting a **Mental Health** condition report either **receiving services** for their mental health **or wanting services and not being able to access them**.

78% willing to give their Name and Date of Birth as part of the survey.

49% reporting a **Substance Use Disorder** state that they either **receive treatment or wanted treatment but could not access it**.

93% reported **having an active Benefit or enrollment in a Support Service**.

38% were **interested in help getting connected** to Services Immediately.

64% stated they **received treatment** for medical concerns or visited a doctor in the last 12 months or wanted treatment, **but could not access it**.

Key Survey Findings Summary

1. **People Experiencing Homelessness Want Help**

2. **Chronic Homelessness and Disabling Conditions are Increasing**

3. **Safety, Respect and Personal Space are most important when considering shelter or transitional housing**

4. **Less than half of the people surveyed reported engaging with Outreach or Case Management in the last 3 months**

5. **People tend to stay in one area that is familiar to them when experiencing homelessness**

Survey Recommendations Summary

1. **Evaluate and Implement Strategic Outreach Practices to Maximize Engagement of People Experiencing Unsheltered Homelessness.**

2. **Ensure Supportive Services are Low Barrier and Accessible.**

3. **Shelters should operate under a Trauma Informed Model - Prioritizing Safety, Respect and Personal Space.**

4. **Continued Investment into Permanent Supportive Housing.**

5. **Provide Services and Resources to the People Experiencing Homelessness in your Community.**

2023 CoC Nominating Committee Update
Sarah Jones, CoC Manager,
Office of Care Coordination and CoC
Nominating Committee Membership

Business Calendar – Item #2

CoC Board Nomination and Election

- The Office of Care Coordination as the Collaborative Applicant of the Orange County CoC is facilitating the annual CoC Board Nomination and Election process.
- The CoC Board is charged with responsibilities and authorities on behalf of the General Members of the Orange CoC.
- The CoC is looking to recruit seven (7) to eleven (11) members for the current nomination and election process.
- It is important to the Orange County CoC to ensure that the CoC Board is diverse and representative of the people in our community who are overrepresented in the population of those experience homelessness.

CoC Board Nomination and Election Process Overview

- On November 9, 2023, the Office of Care Coordination hosted a virtual CoC Nomination and Election Process Overview session.
- The recording of the CoC Nomination and Election Process Overview is available at the CoC Board Nomination and Election webpage.

CoC Board Nomination and Election

There are currently seven (7) seats and two (2) vacancies set to expire on December 31, 2023, which include:

Board Member
Eric Richardson
Nishtha Mohendra
Dr. Shauntina Sorrells
George Searcy
Dawn Price
Becks Heyhoe
Tim Shaw
VACANT
VACANT

CoC Board Nomination

Self-Nominating

- If you are interested in self-nominating, please complete the Candidate Interest Form on SurveyMonkey at the following link: https://www.surveymonkey.com/r/cocboard23

Nominating Someone

- If you are interested in nominating someone, you can share the SurveyMonkey link to the Candidate Interest Form OR email the Office of Care Coordination at CareCoordination@ocgov.com and include "CoC Board Nomination" in the email subject line.

- If you reach out via email, identify the following details for the person(s) you are nominating:

  1. Name
  2. Email
  3. Phone Number
  4. Have you alerted this person you are nominating them? (Yes/No)

- The Office of Care Coordination will provide the candidate with a link to the Candidate Interest Form and process for confirming CoC general membership.

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NOW RECRUITING:
Orange County CoC Board Members
2024-2026 TERM

WHAT IS THE CONTINUUM OF CARE (CoC) BOARD?
The CoC Board oversees and governs the community's work to end homelessness, including:
- Deciding which types of organizations and programs get funded
- Determining strategic direction
- Analyzing and interpreting data
- Setting community standards for how people are prioritized for and matched with available housing and services

WHO SHOULD APPLY?
Anyone committed to ending homelessness in Orange County can apply! We are seeking to broaden our CoC Board membership to more wholly reflect the diversity of identities and experiences within Orange County.

HOW TO APPLY
Apply yourself: scan the QR code below to access and submit an interest form.
Nominate someone else: Send them the form linked in the QR code below, or email CareCoordination@ocgov.com with their contact information

QUESTIONS? PLEASE REACH OUT!
CareCoordination@ocgov.com
https://tinyurl.com/OCCoCBoard

The Nominating Period is Now Open!

- The nominating period opened **Wednesday, November 8, 2023**, and closes **Friday, November 17, 2023**.

- Candidate Interest Forms via SurveyMonkey are due **Monday, November 20, 2023**.

Scan the QR code to be linked to the Candidate Interest Form

Candidate Interest Form

- The following elements are covered in the CoC Board Candidate Interest Form:

  - ❖ Disclosure for any potential future conflicts of interest

  - ❖ Information on qualities, skills, and experience

  - ❖ Perspective on addressing homelessness, relevant to the Orange County CoC

  - ❖ Personal and professional identities/experiences

- Information about the list of candidates recommended by the CoC Nominating Committee will be posted publicly on the CoC Nomination and Election webpage for review by the CoC General Membership

  - ❖ Candidates will be given an opportunity to consent to information shared on the webpage for the CoC General membership and public review

*COMPLETED CANDIDATE INTEREST FORMS ARE
DUE BY MONDAY, NOVEMBER 20, 2023*

Business Calendar – Item #2

Timeline

DATE*	TIMELINE ACTIVITY
November 8, 2023	Nomination period opens
November 9, 2023	Orange County CoC Board Nomination and Election Process Informational Session for the CoC General Membership
November 17, 2023	Nomination period closes
November 20, 2023	Candidate Interest Forms are due New and Updated CoC General Membership Forms due
November 27 – December 1, 2023	Candidate Interviews facilitated by CoC Nominating Ad Hoc
December 5, 2023	CoC Nominating Ad Hoc to recommend candidates for selection by the CoC General Membership
December 6, 2023	Virtual Candidate Meet and Greet Voting period opens
December 12, 2023	Voting period closes
December 20, 2023	Selected candidates are presented to the CoC Board for ratification

*Dates subject to change

Business Calendar – Item #2

CoC General Membership

- Membership in the Orange County CoC is open to all organizations and individuals seeking to prevent and end homelessness in Orange County

- There are two types of memberships: Organizational and Individual

- CoC voting privileges are contingent upon membership

- CoC General Membership Application

  - ❖ If you are interested in joining the CoC General Membership as an organization or individual, please submit a CoC Membership Form to CareCoordination@ocgov.com with the subject line "CoC Membership Application"

  - ❖ CoC Membership Forms can be found on the CoC General Membership webpage.

  - ❖ Please submit any new or updated CoC General Membership applications to the Office of Care Coordination by Monday, November 20, 2023.

Please ensure your CoC membership information is up to date!

Business Calendar – Item #2

Continuing CoC Board Member Survey

- To support the CoC Board reaching desired representation outlined in the CoC Governance Charter, CoC Board members whose terms continue through December 31, 2024, will be asked to complete a brief survey

- The survey will include similar questions to the CoC Board Candidate Interest Form, requesting CoC Board members share information on their personal/professional identities, experiences, and background.

- Please note, this information will not be posted publicly on the CoC webpage.

- The Office of Care Coordination will be sending out the survey to continuing CoC Board members next week.

CoC Code of Conduct Ad Hoc Update

Felicia Boehringer, CoC Administrator, Office of Care Coordination; Maricela Rios-Faust, Chief Executive Officer, Human Options; Robert "Santa Bob" Morse, CoC Board and Lived Experience Advisory Committee Member; and Ami Rowland, Interim CEO, Covenant House California

Code of Conduct Ad Hoc

- At the September 11, 2023, special meeting, the CoC Board approved to establish an ad hoc to develop and recommend a code of conduct for the Orange County CoC Board meetings, considering the Brown Act and other local policies.

- The CoC Board members who are participating in this ad hoc include Ami Rowland, Maricela Rios-Faust and Robert "Santa Bob" Morse.

- The ad hoc has met twice to discuss and plan for further developing a code of conduct for CoC Board and committee meetings, including a revised conflict of interest policy and form.

- Today, the ad hoc membership would like to:
  - ❖ Provide an update on the development of the code of conduct thus far
  - ❖ Receive initial feedback from members of the public and the CoC Board

2024 Orange County Point In Time Count Update

Sarah Jones, CoC Manager,

Office of Care Coordination

What is a Point In Time Count?

A National Movement. Everyone Counts OC is part of a national effort to better understand homelessness. The U.S. Department of Housing and Urban Development (HUD) requires all 400+ Continuum of Care jurisdictions across the nation to complete a biennial unsheltered count and an annual sheltered count of all individuals experiencing homelessness in the community at a single "point in time".

Sheltered and Unsheltered Count

- **Sheltered Count**: Sunset on Monday, January 22, 2024, to sunrise on Tuesday, January 23, 2024

- **Unsheltered Count**: Tuesday, January 23, 2024, to Thursday, January 25, 2024

  - Survey-based count, goal is to survey all people experiencing unsheltered homelessness

  - Volunteer surveyors visit pre-identified "hotspots" where people experiencing homelessness are expected to gather

  - Surveyors deployed from local deployment centers to all 34 cities, plus unincorporated areas

  - Access centers for Families and Transitional Age Youth

Everyone Counts OC Dates*

Central Service Planning Area	North Service Planning Area	South Service Planning Area
Tuesday, Jan 23, 2024	Wednesday, Jan 24, 2024	Thursday, Jan 25, 2024

Dates of each Service Planning Area count are still being finalized

How You Can Help

Volunteer Recruitment

- Spread the word about the event
- Encourage your staff to volunteer during the event
- Sign up early

Volunteer Sign-Up:

- To volunteer to count in the Central Service Planning Area count: Click here
- To volunteer to count in the North Service Planning Area: Click here
- To volunteer to count in the South Service Planning Area: Click here

Donations

- We are looking for the following donations:
  - Snack or hygiene kit donations
  - Gift card or incentive donations
  - Other donations
- Contact Erin Kaufman, Community Resource Mobilization Manager, at erin.kaufman@citynet.org if you are interested in supporting with donations.

www.EveryoneCountsOC.org

EVERYONE COUNTS 2024 Point In Time

www.EveryoneCountsOC.org

Email: Info@everyoneCountsOC.org
Instagram @EveryoneCountsOC
X (Twitter) @OCPIT
#EveryoneCountsOC

Orange County Homelessness Updates
Zulima Lundy, Director of Operations,
and Sarah Jones, CoC Manager,
Office of Care Coordination

System of Care Update
Zulima Lundy, Director of Operations, Office of Care Coordination

Commission to End Homelessness Recruitment

- The Orange County's Office of Care Coordination is seeking applications from Orange County residents to serve on the Commission to End Homelessness. Recruitment is being conducted to fill two seats on the Commission to End Homelessness.

  - ❖ **Medi-Cal Managed Care Health Plan Representative**

  - ❖ **City Manager or Elected Official who served or serves in the Central Service Planning Area.** The Central Service Planning Area includes the cities of Costa Mesa, Fountain Valley, Garden Grove, Huntington Beach, Newport Beach, Santa Ana, Seal Beach, Tustin, and Westminster.

- To apply for a seat on the Commission to End Homelessness, **please complete an application and submit your resume by 5:00 pm on November 24, 2023.**

- Application Link: https://ceo.ocgov.com/sites/ceo/files/2023-10/C2EH%20Recruitment%20Packet%2010-23-23.pdf

Continuum of Care Update
Sarah Jones, CoC Manager,
Office of Care Coordination

Youth Homelessness System Improvement Grants Notice of Funding Opportunity (NOFO)

- On November 8, 2023, the U.S. Department of Housing and Urban Development (HUD) announced the release of the Youth Homelessness System Improvement (YHSI) NOFO.

- Approximately $50 million is available for grants that will focus on systemic change to either improve or create response systems for youth at risk of or experiencing homelessness by funding projects that create and build capacity for Youth Action Boards; establish regional committees on youth homelessness to direct efforts across multiple systems including education, justice, and child welfare; collect and use data on at-risk youth and youth experiencing homelessness; develop strong leaders within a community; and improve the coordination, communication, operation, and administration of homeless assistance projects to better serve youth, including prevention and diversion strategies.

- There are four eligible categories of funding under this NOFO:
  - Planning and Partnership
  - Data
  - Coordinated Entry
  - Racial & Gender Equity

- The YHSI application is due on **February 15, 2024**.

FY 2023 Section 811 Supportive Housing for Persons with Disabilities (Capital Advance)

- On October 12, 2023, the HUD announced the release of the FY 2023 Section 811 Supportive Housing for Persons with Disabilities (Capital Advance) NOFO. Approximately $106 million in funding is available through this NOFO.

- The Section 811 Supportive Housing for Persons with Disabilities Program aims to expand the supply of integrated affordable housing by providing Capital Advance funding for the development of permanent supportive rental housing for very-low-income persons with disabilities who are 18 years of age or older and less than 62 years of age at entry.

- Eligible applicants include nonprofits having a 501(c)(3) status with the IRS, other than institutions of higher education.

- The application is due on **February 12, 2024**.

FY 2023 Section 811 Project Rental Assistance for Persons with Disabilities

- On October 12, 2023, the HUD announced the release of the FY 2023 Section 811 Project Rental Assistance for Persons with Disabilities NOFO. Approximately $106 million in funding is available through this NOFO.

- The Section 811 Project Rental Assistance (811 PRA) program provides funding to state housing and other appropriate agencies for project-based rental operating assistance for extremely low-income persons with disabilities.

- The primary purpose of the Section 811 PRA Program is to identify, stimulate, and support innovative state-level strategies that will transform and increase housing for extremely low-income persons with disabilities, while also making available appropriate support and services.

- Eligible applicants include State Governments.

- The application is due on **February 12, 2024**.

Next Meeting:

Wednesday, December 20, 2023,

from 2:00 p.m. – 4:00 p.m.