



# COMMISSION TO END HOMELESSNESS

WEDNESDAY, FEBRUARY 21, 2024



# DISCUSSION – ITEM #1

## OFFICE OF CARE COORDINATION UPDATE

### Membership Updates

Welcome:

- Benjamin Hurst, Director of Operations for The Salvation Army as the Faith-Based Community Representative
- Kelly Bruno-Nelson, Executive Director for CalOptima Health as the Medi-Cal Managed Health Plan Representative
- Lisa Kim, City Manager for Garden Grove as the Central Service Planning Area Representative
- James Vanderpool, City Manager for Anaheim as the North Service Planning Area Representative

# DISCUSSION – ITEM #1

## OFFICE OF CARE COORDINATION UPDATE

### 2024 Point In Time Count

- Thank you to all volunteers.
- Over 1,100 volunteers collectively contributed more than 4,000 hours of service, with 392 volunteers in the North Service Planning Area (SPA), 435 volunteers in the Central SPA, and 273 volunteers in the South SPA.
- Volunteers assembled over 6,000 hygiene kits and snack packs.
- A special thank you to Cal Optima Health and Orange County United Way for their donations.
- The Office of Care Coordination expects the 2024 Point In Time Count results in early May.

# DISCUSSION – ITEM #1

## OFFICE OF CARE COORDINATION UPDATE

### Cold Weather Emergency Shelter Program

- On December 13, 2023, the Commission to End Homelessness directed the Office of Care Coordination to negotiate with the City of Anaheim for a Cold Weather Emergency Shelter Program.
- On January 23, 2024, a Memorandum of Understanding (MOU) was established between the City of Anaheim (City) and the County of Orange (County) for the City to provide up to 50 emergency shelter beds during cold and inclement weather for individuals experiencing homelessness from February 1, 2024, through April 15, 2024.
  - The City's Cold Weather Emergency Shelter Program will be activated based upon inclement and cold weather events and will contract with faith-based and/or community-based organizations.

# DISCUSSION – ITEM #1

## OFFICE OF CARE COORDINATION UPDATE

### Tiny Homes Ad Hoc

- The first meeting was held on January 17, 2024.
- Through site visits, interviews and studying best practices, the Tiny Homes Ad Hoc seeks to provide the Commission to End Homelessness with the following:
  - Universal framework to evaluate different tiny homes models.
  - Identification of potential funding resources.
  - Recommendations for possible, viable models for Orange County.

# PRESENTATION - ITEM #2

## OFFICE OF CARE COORDINATION

**Homeless Housing, Assistance and Prevention (HHAP) Round 5**

# PRESENTATION – ITEM #2

## HHAP OVERVIEW

- HHAP Round 1 (first available in 2019) - \$650 million grant that provides local jurisdictions with funds to support regional coordination and expand or develop local capacity to address their immediate homelessness challenges.
- HHAP Round 2 - \$300 million grant that provides support to local jurisdictions to continue to build on regional collaboration developed through previous rounds of Cal ICH funding and to develop a unified regional response to homelessness.
- HHAP Round 3 - \$1 billion grant that provides local jurisdictions, including federally recognized tribal governments, with flexible funding to continue efforts to end and prevent homelessness in their communities.
- HHAP Round 4 - \$1 billion grant that provides local jurisdictions, including federally recognized tribal governments, with flexible funding to continue efforts to end and prevent homelessness in their communities.

# PRESENTATION – ITEM #2

## PREVIOUS HHAP ALLOCATIONS

Jurisdiction	Round 1	Round 2	Round 3	Round 4
County of Orange	\$7,486,575.73	\$3,422,435.00	\$9,582,816.93	\$7,131,232.99
Orange County CoC	\$8,801,115.98	\$3,823,692.00	\$10,267,303.85	\$7,600,841.88
City of Anaheim	\$8,422,162.84	\$3,981,386.00	\$10,290,351.69	\$5,092,955.47
City of Santa Ana	\$8,422,162.84	\$3,981,386.00	\$10,290,351.69	\$5,092,955.47
City of Irvine	N/A	N/A	N/A	\$5,092,955.47



# PRESENTATION – ITEM #2

## HHAP FUNDING ACCOMPLISHMENTS

### Round 1 – Yale Navigation Center

- HHAP-1 funds supported the construction and capital improvements of the Yale Navigation Center.
- Yale opened in January 2021 and operates as an emergency shelter and full-service navigation center for individuals experiencing homelessness in the Central Service Planning Area

### Round 2 – Homekey Programs

- HHAP-2 funds supported the operations for Homekey Program units during the interim housing phase.
- 132 units in the North Service Planning Area and 62 units in the Central Service Planning Area, serving individuals and adult only households experiencing homelessness

### Round 3 – Regional Care Coordination Services

- HHAP-3 funds support services that help respond to and address unsheltered homeless conditions and provide comprehensive care coordination to individuals experiencing homelessness in the North, Central and South Service Planning Areas.
- Providers coordinate and collaborate with other components of the Orange County System of Care.

# PRESENTATION – ITEM #2

## HHAP-5 TIMELINE

### HHAP-5 Application and Award Process

Action	Timeframe
Application Available	September 29, 2023
Stakeholder webinar (NOFA walkthrough)	October 18, 2023
Final Allocation Amounts Available	January 31, 2024
Final Applications Due	March 27, 2024
Cal ICH approves application or requests and reviews amendments*	April – June 2024 <i>*Per HSC section 50235(2), if an amended application does not address Cal ICH's concerns, Cal ICH will provide additional guidance and a deadline for further amending to fully address the Council's concerns.</i>

# PRESENTATION – ITEM #2

## HHAP-5 FUNDING ALLOCATIONS

Jurisdiction	Allocation
County of Orange	\$8,346,726.98
Orange County CoC	\$8,699,841.23
City of Anaheim	\$5,878,393.38
City of Santa Ana	\$5,878,393.38
City of Irvine	\$5,878,393.38

# PRESENTATION – ITEM #2

## HHAP-5 FUNDING REQUIREMENTS

- Regions must apply together and submit a single Regionally Coordinated Homelessness Action Plan
  - The Orange County region includes the County of Orange, Orange County CoC, City of Anaheim, City of Santa Ana and City of Irvine
  - Regions must have a Memorandum of Understanding committing to participation in and to comply with the Regionally Coordinated Homelessness Action Plan
- Administrative costs are capped at 7 percent of each allocation
- Youth Set-Aside Requirement
  - At least 10 percent of allocation must be for services for homeless youth
- Community Engagement
  - Regions are required to hold at least three public meetings with stakeholders before the completion of the Regionally Coordinated Homelessness Action Plan

# PRESENTATION – ITEM #2

## REGIONALLY COORDINATED HOMELESSNESS ACTION PLAN

1. Identifies participating jurisdictions' roles and responsibilities pertaining to outreach and site coordination, siting and use of available land, development of interim and permanent housing options, coordination and connection to service delivery.
2. Identifies system performance measures and describes key actions to improve each measure.
3. Describes key actions the region will take to ensure racial and gender equity in service delivery, housing placements, housing retention, and changes to procurement to affirm equitable access to service for groups overrepresented amount those experiencing homelessness.
4. Describes the collaborative efforts to address how people served through place-based encampment resolution projects will be included in prioritization for permanent housing within Coordinated Entry System.
5. Describes participating jurisdictions' actions to reduce homelessness among individuals exiting institutional settings including jails, prisons, hospitals, etc.
6. Includes the total amount of available funding, amount prioritized for permanent housing solutions, and explanations of how each participating jurisdiction is utilizing local, state, and federal funding programs to end homelessness.
7. Explains how the region is connecting individuals to wrap-around services from all eligible federal, state, and local benefit programs.

# PRESENTATION – ITEM #2

## HHAP-5 ELIGIBLE USE ACTIVITIES

- The overarching objective of HHAP funds is to effectively address and end people's experiences of homelessness
- HHAP-5 statute organizes Eligible Use Categories into three conceptual groups:
  - Permanent Housing
  - Interim Housing
  - Services and Systems Support

# PRESENTATION – ITEM #2

## ELIGIBLE USES - PERMANENT HOUSING

Eligible Use Categories	Explanation
<b>Delivery of Permanent Housing and Innovative Housing Solutions</b>	Costs support the provision of permanent housing.
<b>Rapid Rehousing</b>	Costs support operating a rapid rehousing type housing service. This means a tenant-based, time limited, permanent housing program, inclusive of wrap-around services.
<b>Prevention and Shelter Diversion</b>	Costs support eligible populations access safe alternatives to shelter and/or remain safely housed at their current residence.
<b>Operating Subsidies – Permanent Housing</b>	Costs support operations in new and existing affordable or supportive housing units serving people experiencing homelessness. May include operating reserves.

# PRESENTATION – ITEM #2

## ELIGIBLE USES – INTERIM HOUSING

Eligible Use Categories	Explanation
<b>Operating Subsidies – Interim Housing</b>	Costs support operations in interim housing serving people experiencing homelessness. May include operating reserves.
<b>Interim Housing</b>	Costs support the provision of interim housing. May not be used to fund new interim housing solutions without written permission from Cal ICH. This does not apply to new interim housing solutions for youth.
<b>Improvements to Existing Interim Housing</b>	Costs support renovation of existing interim housing to improve the quality of the life for people experiencing homelessness who are residing in the interim housing.



## PRESENTATION – ITEM #2

### ELIGIBLE USES – SERVICE PROVISION AND SYSTEMS SUPPORT

Eligible Use Category	Explanation
<b>Street Outreach</b>	Costs support Outreach programs.
<b>Services Coordination</b>	Costs support wrap-around services not directly provided through another project.
<b>Systems Support</b>	Costs support homelessness services system infrastructure, regional coordination, and/or improves accessibility and outcomes generally, as opposed to specific clients.

# PRESENTATION – ITEM #3

**CalAim: Services and Programs to Assist the Unhoused in Orange County**



# CalAIM: Services & Programs to Assist the Unhoused in Orange County

## Orange County Commission to End Homelessness

February 21st, 2024

Kelly Bruno, MSW  
Executive Director, Medi-Cal & CalAIM  
CalOptima Health

### Our Mission

To serve member health with excellence and dignity, respecting the value and needs of each person.

### Our Vision

By 2027, remove barriers to health care access for our members, implement same-day treatment authorizations and real-time claims payments for our providers, and annually assess members' social determinants of health.

# Agenda

- **CalOptima Health Overview**
- **CalAIM: Purpose**
  - What is it?
  - Why does it matter to the Unhoused
- **CalAIM: Impact**
  - Services
  - Investments
  - Innovations
  - Street Medicine



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# CalOptima Health Overview

- Mission: To serve member health with excellence and dignity, respecting the value and needs of each person
- Founded as Orange County's community health plan for low-income families, seniors and people with disabilities
- Serves 970,000 members: 1 in 4 adults and 1 in 3 children in Orange County
- Has 1,500 employees and an annual budget of \$4 billion





# What is CalAIM?

- CalAIM develops the framework to address the **social determinants of health** and improve **health equity**
- CalAIM is moving Medi-Cal toward a **population health** approach
- Recognizes that an individual's ability to be healthy is **80%** dictated by things **outside** of the **hospitals** and health care settings

# CalAIM: Services

## Recuperative Care

Short-Term (90 days) residential care for individuals who no longer require hospitalization, but still need to heal from an injury or illness.

Includes interim housing, meals, ongoing monitoring of medical or behavioral health conditions. Monitoring includes vital signs, assessments wound care, medication)

Includes coordination of transportation to medical appointments, connection on on-going services, support in accessing housing.

## Housing Transition Navigation

Assists with identifying and securing housing and includes tenant screening, developing a housing plan, benefits advocacy, and landlord engagement.

## Housing Deposits

Assist with securing and funding one-time services necessary to establish a basic household that do not include room and board

## Housing Tenancy and Sustaining Services

Provides ongoing case management to maintain safe and stable tenancy once housing is secured.

## Short-Term Post-Hospitalization Housing

Provides members who do not have a residence and who have high medical or behavioral health needs to continue recovery immediately after exiting a facility

## Day Habilitation Programs

Provides members with assistance in acquiring, retaining and improving the skills necessary to reside successfully at home and in their community

<b>Recuperative Care</b>	
Members	1048
Care Days Provided	67,836
<b>Housing Deposits</b>	
Members	1088
Total dollars distributed	\$3,174,576
<b>Housing Navigation Services</b>	
Members	5,766
<b>Housing Tenancy and Sustaining Services</b>	
Members	1,777
<b>Post -Hospitalization Housing</b>	
Members	205
Care Days Provided	15,393
<b>Day Habilitation Services</b>	
Members	748
<b>Total Dollars Invested in CalAIM</b>	<b>\$33,159,134</b>

# CalAIM Fast Facts



# CalAIM: Investments

*Ensure managed care plans have the necessary capacity and partnerships to connect their members to needed housing services in order to reduce and prevent homelessness.*

## Permanent and Affordable Housing

23 Organizations  
**\$74M**  
1175 Units

## Capacity Building

85 Organizations  
**\$17M**

## Equity

32 Organizations  
**\$3M**

## System Change

4 Organizations  
**\$4M**

# Other Innovations

- Chrysalis Workforce Development Program
- Whatever it Takes Fund
- Pulse for Good



# Street Medicine

- Trauma Informed Care Philosophy
- Comprehensive Medical and Social Care
- Proactive and Canvassing Approach
- Support Center
- Expansion Plans



# CalOptima Health

Stay Connected With Us  
[www.caloptima.org](http://www.caloptima.org)

   @CalOptima

## RECOMMENDED ACTION – ITEM #4

- Approve Commission to End Homelessness minutes from December 13, 2023, regular meeting.