

## PUBLIC AGENCIES

### Social Services Agency (SSA) – CalFresh, Medi-Cal, CalWORKS and General Relief (GR)

#### Garden Grove Office

12912 Brookhurst Street, Suite 100  
Garden Grove, CA 92840

#### Cypress Office

6100 Chip Ave.  
Cypress, CA 90630

#### Santa Ana Office

1928 South Grand Avenue, Building B  
Santa Ana, CA 92705

[www.mybenefitscalwin.org](http://www.mybenefitscalwin.org)

Hours: **MON – FRI 8 AM – 5 PM**

### SSA Call Center

Toll Free number: (800)281-9799

Hours: **MON – FRI 6:30 AM – 8 PM**

GR Info:

[ssa.ocgov.com/calfresh/apply/general](http://ssa.ocgov.com/calfresh/apply/general)

### Social Security Administration

Garden Grove Office 11900

Gilbert Street Garden

Grove, CA 92841 Phone:

877-669-3115

#### Santa Ana Office

1851 E. First Street, Fifth Floor, Suite 500

Santa Ana, CA 92705

Phone: 888-366-6146

Hours: **MON - FRI 9 AM – 4 PM**

## EMPLOYMENT SERVICES

### One-Stop Center

7077 Orangewood Avenue, Suite 220

Garden Grove, CA 92841

Phone: 714-241-4900

[www.oconestop.com](http://www.oconestop.com)

Hours: **MON – FRI 8 AM – 5 PM**

Provides individualized job search assistance and career services.

### Santa Ana WORK Center

801 West Civic Center Drive

Suite 200 Santa Ana, CA 92701

Phone: 714-565-2600

[www.santaanaworkcenter.org](http://www.santaanaworkcenter.org)

Hours: **MON – FRI 8 AM – 5 PM**

Provides comprehensive career services for individuals who need assistance with employability skills.

## EMPLOYMENT SERVICES

### Chrysalis

290 S. Anaheim Blvd.

Anaheim, CA. 92805

Phone: 714-204-3000

[www.changelives.org](http://www.changelives.org)

Hours: **MON, TUE, THUR**

**8 AM – 12 PM & 1 PM – 4 PM**

Provides a range of virtual services to support clients in finding employment and job training.

## COMMUNITY HEALTH CLINICS

### Serve the People

1206 E. 17<sup>th</sup> Street, Suite 101

Santa Ana, CA 92701

Phone: 714-352-2911

[www.serve-the-people.com](http://www.serve-the-people.com)

\*By Appointment

Provides primary care, dentistry services and vision screening.

### Share Our Selves

1550 Superior Avenue

Costa Mesa, CA 92627

Phone: 949-270-2100

Hours: **MON – THUR 8 AM – 7 PM**

**FRI 8 AM – 5 PM**

Provides primary care services and specialty care to established patients.

### UCI Medical Center – Medical Clinic

800 N. Main Street Santa

Ana, CA 92701 Phone:

657-282-6355

New Patient Line: 888-456-7002

Hours: **MON – FRI 8 AM – 5 PM**

## MENTAL HEALTH AND RECOVERY SERVICES

### OC Health Care Agency (HCA) OC Links

Phone: 855-OC Links/855-625-4657

For Live Chat: [www.ochealthinfo.com/oclinks](http://www.ochealthinfo.com/oclinks)

Hours: **24/7**

OC Links is an entry point for OC Health Care Agency's Mental Health and Recovery Services. Call or online chat for mental health and substance use information, referral and linkage, screening, crisis response, and homeless outreach.

### HCA Outreach & Engagement

Phone: 800-364-2221

Hours: **MON – FRI 8 AM – 5 PM**

The HCA Behavioral Health Services Outreach and Engagement team reaches out to individuals who are at risk or struggling with homelessness, mental health, and/or substance use problems.

## SOUP KITCHENS & FOOD PANTRIES

### Southwest Community Center

1601 W. Second Street

Santa Ana, CA 92703

Phone: 714-547-4073

\*By appointment only

Hot Meals To-Go: **MON – SUN 12 PM – 1 PM**

### First Presbyterian Church of Garden Grove

11832 Euclid Street

Garden Grove, CA 92840

Phone: 714-534-2269

Breakfast: **TUE and THUR 6:30 AM – 8:30 AM**

Hot meal and shower (6:30am – 12pm).

### Someone Cares Soup Kitchen

720 W. 19<sup>th</sup> Street

Costa Mesa, CA 92627

Phone: 949-548-8861

Breakfast: **SAT – SUN 9 AM – 11 AM**

Lunch: **MON - FRI 12 PM – 3 PM**

### Welcome Home Ministry

18225 Bushard Street

Fountain Valley, CA 92708

Phone: 714-962-2593

Hours: **SAT 6 AM – 9 AM**

Offers hot meal, shower, clothes, laundry facility, and haircuts.

### We Care of Los Alamitos

3788 Cerritos Avenue

Los Alamitos, CA 90720

Phone: 562-598-9790

\*By Appointment

Hours: **TUE, THUR, FRI 10 AM – 2:30 PM**

Provides perishable and non-perishable groceries.

## VETERAN SERVICES

### OC Health Care

#### Agency OC4Vets

1300 S. Grand Ave., Building B

Santa Ana, CA 92705

Phone: 714-480-6476

Hours: **MON – FRI 8 AM – 5 PM**

Services are aimed at assisting military veterans and their families become aware of and to access needed community and behavioral health services.

## VETERAN SERVICES

### OC Veterans Service Office

1300 S. Grand Ave., Building B 2<sup>nd</sup> Floor

Santa Ana, CA 92705

Phone: 714-480-6555

Hours: **MON, WED – FRI 8 AM – 4 PM**  
**TUE 9:30 AM – 4 PM**

Provides assistance to veterans and their dependents or survivors in obtaining benefits from the VA.

### VA Community Resource and Referral Center (CRRC)

888 W. Santa Ana Blvd., Suite 150

Santa Ana, CA 92701

Phone: 844-838-8300

Hours: **MON – FRI 8 AM – 4 PM**

Provides homeless veterans assistance with house placement and accessing VA healthcare and benefits.

### Volunteers of America

2100 N. Broadway, Suite 300

Santa Ana, CA 92705

Phone: 714-426-9834

Hours: **MON – FRI 8 AM – 4 PM**

Offers financial and supportive services to veterans who are without housing or at-risk of homelessness including rental assistance, case management, and financial planning. Offers peer-to-peer support to veterans and activity duty military in connecting to needed resources.

### 1736 Family Crisis Center

888 W. Santa Ana Blvd., Suite 200

Santa Ana, CA 92701

Phone: 424-772-5668

Hours: **MON – FRI 8 AM – 4 PM**

Offers financial and supportive services to veterans who are without housing or at-risk of homelessness including rental assistance, case management, and financial planning.

## DOMESTIC VIOLENCE RESOURCES

### Radiant Futures

Phone: 877-531-5522

[Radiantfutures.org](http://Radiantfutures.org)

Offers emergency shelter or emergency relocation services, personal empowerment program and counseling for survivors.

### Human Options

Phone: 877-854-3594

[Humanoptions.org](http://Humanoptions.org)

Offers emergency safety house, crisis intervention, counseling, legal advocacy, support and education, and parenting classes for survivors.

### Interval House

Phone: 714-891-8121

[www.intervalhouse.org](http://www.intervalhouse.org)

Provides emergency shelter, transitional housing, rapid rehousing, support and education for survivors.

### Laura's House

Phone: 866-498-1511

[www.laurashouse.org](http://www.laurashouse.org)

Emergency shelter, legal advocacy, therapeutic counseling, education and supportive services to survivors.

## LEGAL SERVICES

### Orange County Bar Association

Phone: 949-440-6747

**Hours: MON – FRI 8:30 AM – 5 PM**

Affordable legal assistance, lawyer referral and information service.

### Legal Aid Society of Orange County

2101 N. Tustin Avenue

Santa Ana, CA 92705

Phone: 800-834-5001

**Hours: MON – FRI 9 AM – 5 PM**

Provides lawyer referrals, expungement clinics, legal advice, counseling & representation on civil matters.

## FAMILY RESOURCE CENTERS

There are 15 FaCT Family Resource Centers in the County of Orange that offer services to support and strengthen families, help promote child development, promote family bonding and reunifications, and support adoptions. To learn more about FaCT Family Resource Centers services and the location nearest you visit [www.FaCToc.org](http://www.FaCToc.org).

## EMERGENCY SHELTER – INDIVIDUALS

### Costa Mesa Bridge Shelter

\*By Referral Only

Referral Phone: 714-754-5346

The City of Costa Mesa's in-reach team, along with staff from Mercy House, work diligently to provide services to the City's shelter. The shelter provides wrap around case management services with the goal of finding housing.

### Huntington Beach Navigation Center

\*By Referral Only

Referral Phone: 714-536-5570

A low barrier emergency shelter that provides a safe and secure environment for those seeking essential services.

### Tustin Temporary Emergency Shelter

\*Referrals by Tustin Police

Department only

714-338-0698

24-hour emergency shelter for individuals and families with ties to the City of Tustin who are experiencing homelessness. With a focus on self-sufficiency.

### Yale Navigation Center

\*By Referral Only

Referral Information: 714-785-9889

Serves up to 425 individuals experiencing homelessness to provide emergency shelter and wrap around supportive services to improve their overall health and stability.

## SHELTER & HOUSING – FAMILIES

### HomeAid Family Care Center

Phone: 714-263-1449

**Hours: MON, WED, SAT 3 PM – 6 PM**

**Phone line open when beds are available.**

Provides emergency shelter to homeless families with one minor child. Maximum stay is 45 days out of every 4 months.

### Illumination Foundation Emergency Shelter

Phone: 714-507-2459

**Intake Hours: MON, WED – FRI 9 AM – 5 PM**

Provides emergency housing for families with one minor child or who are pregnant and currently without housing.

### Serving People In Need

Phone: 714-751-1101 ext. 14 or 17

**Hours: MON – FRI 8:30 AM – 5 PM**

Provides move-in cost to people with minor children, case management and support services.

## HELP & EMERGENCY HOTLINES

**Adult Protective Services** 800-451-5155

**Alcoholics Anonymous** 714-773-4357

**Child Abuse Registry** 800-207-4464

**Domestic Violence – National** 800-799-7233

**Fair Housing Foundation** 800-446-3247

**Narcotics Anonymous** 714-590-2388

**National Sexual Assault Hotline** 800-656-4673

### OC Health Care Agency - OC WarmLine

**Hours: 24/7** 877-910-WARM (9276)

Provides telephone support service for anyone who has concerns about mental health, substance use, is lonely or needs information.

### National Suicide Prevention Lifeline

**Hours: 24/7** 800-273-TALK (8255)

Provides immediate, Confidential over-the-phone suicide prevention services to anyone who is in crisis or experiencing suicidal thoughts.

### Trevor Project: Suicide Prevention for LGBT

**Hours: 27/7** 866-488-7386

Providing information & support to LGBTQ young people 24/7, all year round.

**2-1-1 Orange County** 211 or 888-600-4357

## COVID-19 RESOURCES

**CA COVID-19 Rent Relief** 833-687-0967

Phone: 833-430-2122

The CA COVID-19 Rent Relief program ended in April 2020 however, the rent relief hotline is open for questions.

### OC COVID-19 Hotline

**Phone: 714-567-6246**

**Hours: MON-FRI 8 AM to 5 PM**

The OC COVID-19 Hotline is available to answer questions about vaccine-related issues, including booking appointments, or assistance with transportation.

# Pocket Guide Resource Directory for Central Service Planning Area (SPA)



Central SPA includes:

Costa Mesa, Fountain Valley, Garden Grove, Huntington Beach, Midway City, Newport Beach, Santa Ana, Seal Beach, Tustin and Westminster