

## PUBLIC AGENCIES

### Social Services Agency (SSA) – CalFresh, Medi-Cal, CalWORKs and General Relief (GR)

**Laguna Hills Office**  
23330 Moulton Pkwy  
Laguna Hills, CA 92653  
Phone: 949-206-4000  
www.mybenefitscalwin.org

**Hours:** MON – FRI 8 AM – 5 PM

### SSA Call Center

**Toll Free number: (800)281-9799**

**Hours:** MON – FRI 6:30 AM – 8 PM

GR Info:  
ssa.ocgov.com/calfresh/apply/general

### Social Security Administration

23311 Madero  
Mission Viejo, CA 92691  
Phone: 800-772-1213  
www.ssa.gov

**Hours:** MON - FRI 9 AM – 4 PM

## EMPLOYMENT SERVICES

### One-Stop Center

28202 Cabot Rd., Suite 140  
Laguna Niguel, CA 92677  
Phone: 866-500-6587  
www.oconestop.com

**Hours:** MON, TUE, THUR, FRI 9 AM – 6 PM  
WED 9 AM – 8 PM  
SAT 9 AM – 1 PM

Provides individualized job search assistance and career services.

### Working Wardrobes for a New Start

2000 E McFadden Ave  
Santa Ana, CA 92705  
Phone: 714-210-2460  
www.workingwardrobes.org  
**Career Development Center**

**Hours:** MON – FRI 8 AM – 5 PM

Offers career resource center that includes computer lab and courses, assistance filling out online applications and writing resumes, in-person career coaching and certified job skills training.

## EMPLOYMENT SERVICES

### Chrysalis

290 S. Anaheim Blvd.  
Anaheim, CA 92805  
Phone: 714-204-3000  
www.changelives.org

**Hours:** MON, TUE, THUR  
8 AM – 12 PM & 1 PM – 4 PM

Provides a range of virtual services to support clients in finding employment and job training.

## COMMUNITY HEALTH CLINICS

### Camino Health Center – Medical and Mental Health Clinic

**Lake Forest**  
22481 Aspan Street  
Lake Forest, CA 92630

**Hours:** MON - FRI 8 AM – 5 PM

**San Juan Capistrano Clinic**  
30300 Camino Capistrano  
San Juan Capistrano, CA 92675

**Hours:** MON – FRI 8 AM – 5 PM  
SAT (2<sup>nd</sup>, 4<sup>th</sup>, & 5<sup>th</sup>) 8 AM – 5 PM

**San Clemente Office**  
1300 Avenida Vista  
Hermosa, Suite 250  
San Clemente, CA 92673

**Hours:** MON, TUE, THUR  
8:30 AM – 4:30 PM  
WED  
11:30 AM – 7:30 PM  
FRI  
8 AM – 5 PM  
Phone: 949-240-2272

Provides family medical care and offers behavioral support, psychosocial diagnostic assessment, psychiatric medication assessment, and brief counseling/therapy services.

### Laguna Beach Community Clinic

362 Third Street  
Laguna Beach, CA 92651  
Phone: 949-494-0761  
www.lbclinic.org

**Hours:** MON – FRI 8 AM – 5 PM  
SAT 8 AM – 12 PM

Provides primary care and specialty medical services.

## MENTAL HEALTH AND RECOVERY SERVICES

### OC Health Care Agency OC Links

Phone: 855-OC Links/855-625-4657  
For Live Chat:  
www.ochealthinfo.com/oclinks

**Hours:** 24/7

OC Links is an entry point for OC Health Care Agency's Mental Health and Recovery Services. Call or online chat for mental health and substance use information, referral and linkage, screening, crisis response, and homeless outreach.

### HCA Outreach & Engagement

Phone: 800-364-2221

**Hours:** MON – FRI 8 AM – 5 PM

The HCA Behavioral Health Services Outreach and Engagement team reaches out to individuals who are at risk or struggling with homelessness, mental health, and/or substance use problems.

## SOUP KITCHENS & FOOD PANTRIES

### Family Assistance Ministries Food Pantry

1030 Calle Negocio  
San Clemente, CA 92673  
Phone: 949-492-8477

**Hours:** MON – FRI 10 AM – 2:45 PM

### Families Forward Food Pantry

8 Thomas  
Irvine, CA 92618  
Phone: 949-552-2727  
\*Registration required

**Hours:** MON - THUR 10 AM – 4 PM

### Vineyard Community Church

27632 El Lazo, Suite A  
Laguna Niguel, CA 92677  
Phone: 949-910-0024

**Hours:** MON 4 PM – 6 PM  
WED, FRI 12 PM – 2 PM

### Father Serra's Food Pantry

31520 Camino Capistrano  
San Juan Capistrano, CA 92675  
Phone: 832-465-9280

**Hours:** MON, WED, SAT 10:30 AM – 12 PM

### South County Outreach Food Pantry

7 Whatney, Suite B  
Irvine, CA 92618  
Phone: 949-380-8144 ext. 207

**Hours:** MON - THUR 9 AM – 2 PM

### Laguna Beach Food Pantry

20652 Laguna Canyon Road  
Laguna Beach, CA 92651  
Phone: 949-497-7121

**Hours:** MON - FRI 8 AM – 10:30 AM

## VETERAN SERVICES

### OC4Vets

1300 S. Grand Ave., Building B  
Santa Ana, CA 92705  
Phone: 714-480-6476

**Hours:** MON – FRI 8 AM – 5 PM

Services are aimed at assisting military veterans and their families become aware of and to access needed community and behavioral health services.

### OC Veterans Service Office

1300 S. Grand Ave., Building B 2<sup>nd</sup> Floor  
Santa Ana, CA 92705  
Phone: 714-480-6555

**Hours:** MON, WED – FRI 8 AM – 4 PM  
TUE 9:30 AM – 4 PM

Provides assistance to veterans and their dependents or survivors in obtaining benefits from the VA.

### VA Community Resource and Referral Center

888 W. Santa Ana Blvd., Suite 150  
Santa Ana, CA 92701  
Phone: 844-838-8300

**Hours:** MON – FRI 8 AM – 4 PM

Provides homeless veterans assistance with house placement and accessing VA healthcare and benefits.

### Volunteers of America

2100 N. Broadway, Suite 300  
Santa Ana, CA 92705  
Phone: 714-426-9834

**Hours:** MON – FRI 8 AM – 4:30 PM

Offers financial and supportive services to veterans who are without housing or at-risk of homelessness including rental assistance, case management, and financial planning. Offers peer-to-peer support to veterans and activity duty military in connecting to needed resources.

### 1736 Family Crisis Center

888 W. Santa Ana Blvd., Suite 200  
Santa Ana, CA 92701  
Phone: 424-772-5668

**Hours:** MON – FRI 8 AM – 4 PM

Offers financial and supportive services to veterans who are without housing or at-risk of homelessness including rental assistance, case management and financial planning.

## DOMESTIC VIOLENCE RESOURCES

### Radiant Futures

Phone: 877-531-5522

[Radiantfutures.org](http://Radiantfutures.org)

Offers emergency shelter or emergency relocation services, personal empowerment program and counseling for survivors.

### Human Options

Phone: 877-854-3594

[Humanoptions.org](http://Humanoptions.org)

Offers emergency safety house, crisis intervention, counseling, legal advocacy, support and education, and parenting classes for survivors.

### Interval House

Phone: 714-891-8121

[www.intervalhouse.org](http://www.intervalhouse.org)

Provides emergency shelter, transitional housing, rapid rehousing, support and education for survivors.

### Laura's House

Phone: 866-498-1511

[www.laurashouse.org](http://www.laurashouse.org)

Emergency shelter, legal advocacy, therapeutic counseling, education and supportive services to survivors.

## LEGAL SERVICES

### Orange County Bar Association

Phone: 949-440-6747

Hours: **MON – FRI 8:30 AM – 5 PM**

Affordable legal assistance, lawyer referral and information service.

### Public Law Center

Phone: 714-541-1010

[www.publiclawcenter.org](http://www.publiclawcenter.org)

Hours: **Vary per location. Call for appointment and more information.**

### Legal Aid Society of Orange County

250 E. Center Street

Anaheim, CA 92805

Phone: 714-571-5200

Hours: **MON – FRI 9 AM – 5 PM**

Provides legal advice, counseling, and representation.

## EMERGENCY SHELTER – INDIVIDUALS

### Friendship Shelter

Phone: 949-494-6928

[www.friendshipshelter.org](http://www.friendshipshelter.org)

\*By referral

Intake Hours: **WED 10:30 AM**

Provides rehabilitative shelter and services to people without children. Program goal is to create self-sufficiency and offers supportive services.

## SHELTER & HOUSING – FAMILIES

### Family Assistance Ministries

Phone: 949-492-8477

[www.family-assistance.org](http://www.family-assistance.org)

\*By referral

Office Hours: **MON – FRI 9 AM – 5 PM**

Provides emergency shelter for families with children ages 0-5. Offers interim housing, case management, life skills classes, counseling, and assistance with other essentials, as needed.

### HomeAid Family Care Center

Phone: 714-263-1449

Hours: **MON, WED, SAT 3 PM – 6 PM**

Phone line open when beds are available.

Provides emergency shelter to homeless families with one minor child.

## FAMILY RESOURCE CENTERS

There are 15 FaCT Family Resource Centers in the County of Orange that offer services to support and strengthen families, help promote child development, promote family bonding and reunifications, and support adoptions. To learn more about FaCT Family Resource Centers services and the location nearest you visit [www.FaCToc.org](http://www.FaCToc.org)

## HELP & EMERGENCY HOTLINES

Adult Protective Services 800-451-5155

Alcoholics Anonymous 714-773-4357

Child Abuse Registry 800-207-4464

Domestic Violence – National 800-799-7233

Fair Housing Foundation 800-446-3247

Narcotics Anonymous 800-333-3610

714-590-2388

National Sexual Assault Hotline 800-656-4673

### OC Health Care Agency

#### OC WarmLine

Hours: **24/7**

877-910-WARM

(9276)

Provides telephone support service for anyone who has concerns about mental health, substance use, is lonely or needs information.

### National Suicide Prevention Lifeline

Hours: **24/7**

800-273-TALK

(8255)

Provides immediate, confidential over-the-phone suicide prevention services to anyone who is in crisis or experiencing suicidal thoughts.

### Trevor Project: Suicide Prevention for LGBT

866-488-7386

2-1-1 Orange County 211 or 888-600-4357

## COVID-19 RESOURCES

### CA COVID-19 Rent Relief Hotline

Phone: 833-687-0967

The CA COVID-19 Rent Relief ended in April 2022 however, the rent relief hotline is open for questions.

### OC COVID-19 Hotline

Phone: 714-567-6246

Hours: **Mon-Fri from 8 a.m. to 5 p.m.**

The OC COVID-19 Hotline is available to answer questions about vaccine-related issues, including booking appointments, or assistance with transportation.

# Pocket Guide Resource Directory for South Service Planning Area (SPA)



South SPA includes: Aliso Viejo, Dana Point, Irvine, Laguna Beach, Laguna Hills, Laguna Niguel, Laguna Woods, Lake Forest, Mission Viejo, Rancho Santa Margarita, San Clemente and San Juan Capistrano.