

A G E N D A

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD



Wednesday, April 24, 2024
9:00 A.M.

CITY OF VILLA PARK
VILLA PARK CITY HALL COUNCIL CHAMBERS
17855 Santiago Blvd., Villa Park, CA 92861

Ward Smith – Chair
Placentia

Crystal Miles – Vice Chair
Villa Park

Sandra Lozeau
Anaheim

Blair Stewart
Brea

Joyce Ahn
Buena Park

David Burke
Cypress

Rusty Kennedy
Fullerton

Rose Espinoza
La Habra

Janet Keo Conklin
La Palma

Vacant
Los Alamitos

Leslie Hardy
Orange

Doug Becht
County of Orange

Donald Torres
Stanton

Tara Campbell
Yorba Linda

Rick Armendariz
Local Chief of Police

Leandra Blades
School District

Matt Cunningham
Local Neighborhood Assn.

Monique Davis
Commission to End
Homelessness

Wesley Parker
Local Business Association

Mercy House
Timothy Huynh, Chief Program Officer

Clerk of the Board
Joanne Golden, Deputy Clerk

Welcome to the meeting of the Bridges at Kraemer Place Community Advisory Board. This agenda contains a brief general description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing on the agenda. The Advisory Board encourages your participation. If you wish to speak during Public Comments, please complete a Speaker Request Form and deposit it in the Speaker Request box located next to the Clerk, prior to the Public Comments portion of the meeting. Speakers will be given three minutes to speak. When addressing the Board, please state your name (or pseudonym) for the record prior to providing your comments.

A G E N D A

All supporting documentation is available for public review online at https://www.ocaliforniahealthinfo.org/homeless_serv/shelter_programs and in the office of the Clerk of the Board of Supervisors located in the Hall of Administration Building, 400 W. Civic Center Drive, 6th Floor, Santa Ana, California 92701 during regular business hours, 8:00 a.m. - 5:00 p.m., Monday through Friday.

****In compliance with County Language Access Policy and the Americans with Disabilities Act (ADA), those requiring translation services or ADA accommodation for this meeting should notify the Clerk of the Board's Office 72 hours prior to the meeting at (714) 834-2206. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably accommodate the request but may not be guaranteed****

Call to Order

Roll Call

PUBLIC COMMENTS

At this time members of the public may address the Community Advisory Board on any item on the agenda or on any matter within the subject matter jurisdiction of the advisory board.

ACTION ITEMS

1. Approve Minutes of the January 24, 2024 Regular Meeting
2. Ad Hoc Committee Recommendation
 - a. Overview of recommended changes to the Bridges at Kraemer Place Community Advisory Board Bylaws
 - b. Approve recommended changes to the Bridges at Kraemer Place Community Advisory Board Bylaws to update Article II: Appointment and Membership; Article VI: Removal of Members and Meeting Attendance; Article VII: Ad Hoc Committees; and update the Bylaw template, to be recommended to the Board of Supervisors for final approval.

PRESENTATION

3. Update on Bridges at Kraemer Place Shelter Operations by Mercy House

BOARD MEMBERS COMMENTS

At this time members of the Community Advisory Board may comment regarding any off-agenda items or request future agenda items to be considered at the next or future meetings. No action may be taken on off-agenda items unless authorized by law.

ADJOURNED

NEXT MEETING: Wednesday, July 24, 2024, 9:00 A.M.

AGENDA ITEM #1

January 24, 2024

Minutes

SUMMARY ACTION MINUTES

DRAFT

REGULAR MEETING BRIDGES AT KRAEMER PLACE COMMUNITY ADVISORY BOARD

Wednesday, January 24, 2024
9:00 A.M.



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17855 Santiago Blvd. | Villa Park, CA 92861

Ward Smith – Chair
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School District

Matt Cunningham
Local Neighborhood Assn.

Monique Davis
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Wesley Parker
Local Business Association

ATTENDANCE: Members Smith, Miles, Lozeau, Ahn, Burke, Hardy, Becht, Campbell, Blades, and Cunningham

ABSENT: Members Stewart, Kennedy, Espinoza, Conklin, Torres, Armendariz, Davis, and Parker

PRESENT: MERCY HOUSE
CLERK OF THE BOARD
Timothy Huynh, Chief Program Officer
Joanne Golden, Deputy Clerk

SUMMARY ACTION MINUTES

Call to Order

CHAIRMAN SMITH CALLED THE MEETING TO ORDER AT 9:16 A.M.

Roll Call

THE CLERK CALLED ROLL AND CONFIRMED QUORUM WAS MET

PUBLIC COMMENTS

None.

ACTION ITEMS:

1. Approve minutes of the September 27, 2023, regular meeting

APPROVED AS RECOMMENDED

2	8	1	3	4	5	6	7	9	10	11	12	13	14	15	16	17
				A	X	X		X		X			X	X	X	X

INFORMATION ITEMS:

2. Update on Bridges at Kraemer Place Shelter Operations by Mercy House
MERCY HOUSE CHIEF PROGRAM OFFICER TIMOTHY HUYNH PRESENTED AN UPDATE ON CURRENT SHELTER OPERATIONS AND METRICS.

DISCUSSION ITEMS:

3. Discuss and approve creation of Ad Hoc Committee to review Bylaws and board membership

APPROVED AS RECOMMENDED

1	4	2	3	5	6	7	8	9	10	11	12	13	14	15	16	17
				X	X			X		X			X	X	X	X

DISCUSSED; VICE CHAIR CRYSTAL MILES WILL SERVE AS CHAIR FOR THE AD HOC COMMITTEE. BOARD MEMBERS INTERESTED IN SERVING ON THE AD HOC COMMITTEE INCLUDE LEANDRA BLADES, MATT CUNNINGHAM, AND DOUG BECHT. BOARD MEMBERS INTERESTED IN SERVING ON THE AD HOC COMMITTEE WILL REACH OUT TO THE OFFICE OF CARE COORDINATION TO COORDINATE SCHEDULES AND WORK WITH RELEVANT COUNTY OF ORANGE DEPARTMENTS AND COUNSEL.

MEMBER COMMENTS

Member Cunningham – Oral Re.: Asked about the Bridges at Kraemer Place client that attended the previous Community Advisory Board meeting and shared his concerns.

Chairman Smith – Oral Re.: Provided an update in response to Member Cunningham, stating he spoke with the client after the meeting and heard his concerns and addressed them accordingly.

Member Ahn – Oral Re.: Would like to take a tour of Bridges at Kraemer Place along with any new Members interested in attending.

SUMMARY ACTION MINUTES

Member Campbell – Oral Re.: Shared she will be participating in the 2024 Point in Time Count later in the evening; encouraged the Members to participate, and if they could not do so this year, to considering signing up for the next Point in Time Count.

Chairman Smith – Oral Re.: Also recommends volunteering for the 2024 Point in Time Count; it is a good experience.

Member Becht – Oral Re.: Believes there are many reasons why volunteering for the Point in Time Count is good to do; if Members wish to participate, asked that they reach out to him directly.

Member Lozeau – Oral Re.: Stated that Anaheim is the only city that has opened cold weather emergency shelters in partnership with the County of Orange; believes there needs to be a reevaluation of configuration of space at Bridges at Kraemer Place and need for improvements.

ADJOURNED: 10:00A.M.

NEXT MEETING: April 24, 2024, 9:00 A.M.

*** VOTE KEY ***

(1st number = Moved by; 2nd number = Seconded by)

1 Ward Smith	10 Leslie Hardy
2 Crystal Miles	11 Janet Keo Conklin
3 Sandra Lozeau	12 Tara Campbell
4 Doug Becht	13 Matt Cunningham
5 Blair Stewart	14 Rose Espinoza
6 Donald Torres	15 Rick Armendariz
7 David Burke	16 Monique Davis
8 Leandra Blades	17 Wesley Parker
9 Rusty Kennedy	

A = Abstained
X = Excused
N = No Vote
B.O. Board Order

Ward Smith
Chair

Joanne L. Golden, Deputy
Clerk of the Advisory Board

AGENDA ITEM #2

**Ad Hoc Committee
Recommendations for
Bylaws Update**

Bridges at Kraemer Place Community Advisory Board Bylaws

ARTICLE I. Name of Organization

- A. The name of this organization shall be Bridges at Kraemer Place Community Advisory Board, hereinafter referred to as “CAB.”
- B. The official location and mailing address of the CAB shall be:

Clerk of the Board of Supervisors located in the County Administration North Building, 400 W. Civic Center, 6th floor, Santa Ana, California 92701.

ARTICLE II. Establishment of CAB

The members of the CAB are appointed by the Orange County (“County”) Board of Supervisors (“Board”) pursuant to *Resolution # 18-011*.

ARTICLE III. Purpose and Functions

- A. The purpose of the CAB is to work with the County to:
 - 1. Act as an advisory body to the shelter operator, having no independent authority to act on matters such as legislation or lobbying.
 - 2. Provide review of the operations of the Year Round Emergency Shelter Bridges at Kraemer Place as provided for in the Board approved Scope of Services in the Shelter Operator Agreement, but having no authority to make contractual or financial decisions concerning the operation of the Year Round Emergency Shelter at Kraemer Place.
- B. In accordance with Resolution # 18-011, the functions of the CAB are as follows:
 - 1. Provide review of the operations of the Bridges at Kraemer Place Year Round Emergency Shelter Program and Multi-Service Center.
 - 2. Enhance community relations.
 - 3. Receive and address information of any strengths and concerns from the neighborhood, local businesses, city and county entities, service provider partners and shelter clients about the operation of Bridges at Kraemer Place Year Round Emergency Shelter Program and Multi-Service Center, and communicate that information to the County.

ARTICLE IV: Appointment and Membership

- A. Membership of the CAB is to be composed as follows:
1. Shelter provider of the Bridges at Kraemer Place Year Round Emergency Shelter is to work with County on identifying appointments of the CAB.
 2. There shall be nineteen (19) voting members that comprise the CAB.
 3. The membership of the CAB shall be comprised of the following categories of community stakeholders:
 - i. One (1) representative appointed by the Board.
 - ii. Thirteen (13) representatives appointed by the local City Councils of the North County Service Planning Area (SPA), with an allowable appointed alternate for each representative. Appointments shall represent each of the currently existing cities in the SPA.
 - iii. One (1) representative appointed by the local Chief of Police with an allowable appointed alternate.
 - iv. One (1) representative appointed by the local Neighborhood Association.
 - v. One (1) representative appointed from the local business association or Chamber of Commerce.
 - vi. One (1) representative appointed by the local school district with an allowable appointed alternate.
 - vii. One (1) representative appointed by the Commission to End Homelessness.
- B. Qualifications for CAB Membership
1. The following criteria will be used for all membership appointments:
 - i. Residency and Voting Requirements: Except where the Board finds it is in the best interest of the County to waive voter and residency requirements, all members of the CAB shall be:
 - a. Registered voters in the County; and,
 - b. Reside in the district of the nominating member of the Board of Supervisors, unless Supervisor representing the district where the nominee resides provides written consent for the nomination.
 2. The categories listed above are intended to run with the Advisory Board so long as it is operational. The representatives serve at the will of the entity that appoints them until or unless they are replaced by the appointing entity.

C. Length of CAB Membership

2. All regular CAB member appointments shall be for a term concurrent with the term of office of the nominating member of the Board of Supervisors. A member of the CAB whose term of office is expiring with that of the nominating Supervisor shall have the option of reapplying for membership for appointment.
3. All at-large CAB member appointments shall be for a period of two years, subject to Article IV(B)(1)(b)(ii).
4. Appointments made to fill a vacancy left by a member before the expiration of the term of that member shall be for the remaining term of that member.
5. Pursuant to Government Code section 1302, a member whose term has expired shall continue serving as a member until reappointed or replaced.

ARTICLE V. CAB Officers

A. CAB officers shall consist of:

1. Chairperson: The Chairperson shall be the appointed by the members of the CAB. The duties of the include:
 - i. Chairperson shall be to preside at meetings, decide points of order, announce all business, entertain motions, put motions to vote and announce vote results.
 - ii. The Chairperson may call special meetings of the CAB.
 - iii. The Chairperson or his or her designee may represent the CAB at public functions.
2. Vice-Chairperson: The Vice-Chairperson shall perform the duties of the Chairperson in his or her absence.
 - i. If the Chair becomes vacant, the Vice-Chairperson shall succeed to the Chair until the CAB members have appointed its replacement for the Chair.
3. Terms for officers of the CAB shall be for one year.
4. No person, except a member of the Board, may serve as Chair of a CAB for more than three consecutive terms.
5. No person, except a member of the Board, may serve simultaneously as Chair for two or more BCCs.
6. Election of officers shall be held annually during the last CAB meeting of each calendar year by majority vote, a quorum being present.

ARTICLE VI. Duties of Members

- A. Members shall attend meetings of the CAB and of committees to which they are appointed. The Executive Committee shall regularly review member attendance at CAB and committee meetings.
- B. Members shall notify the Chairperson of the CAB of any expected absence for a meeting by 5:00 p.m. of the day before a regularly scheduled CAB meeting, indicating good and sufficient reasons for the absence.
- C. In the performance of its responsibilities, the CAB shall not engage in nor employ any unlawfully discriminatory practices in the provision of services or benefits, assignment of accommodations, treatment, employment of personnel or in any other respect on the basis of sex, race, color, ethnicity, national origin, ancestry, religion, age, marital status, medical condition, sexual orientation, physical or mental disability or any other protected group in accordance with the requirements of all applicable County, state, or federal laws.
- D. Members of the CAB shall comply with the County Equal Employment Opportunity and Anti- Harassment Policy and Procedures.
- E. Members of the CAB shall comply with County Code of Ethics.
- F. Members of the CAB shall operate strictly within designated purposes of the CAB.

ARTICLE VII. Committees and Subcommittees

- A. Ad Hoc Committees: The Chairperson may establish ad hoc committees of less than a quorum of the CAB's membership to accomplish time-limited tasks that support the goals of the CAB. Ad Hoc Committees may be established in coordination with the Office of Care Coordination to support the goals of the CAB.

Terms of appointment for ad hoc committees shall be for the period of time required to fulfill the ad hoc committee's purpose.

ARTICLE VIII. Meetings and Actions

- A. The CAB shall, at its first meeting of each year, adopt a schedule of regular meetings and transmit that schedule in writing to members, the Board, and the public at large.
- B. All CAB meetings shall be open, public and noticed in conformance with the provisions of the Ralph M. Brown Act, California Government Code section 54950 et seq., as amended and held at a location within Orange County, California that satisfies the access requirements of the Americans with Disabilities Act.

- C. The CAB shall meet no less than bi-annually (two times per year). The initial meeting shall take place once the bylaws have been approved by the BOS. As a matter of public business during the first meeting, the CAB shall set its meeting schedule. All meeting agendas shall be posted and distributed no less than 72 hours prior to the meeting.
- D. Special meetings of the CAB may be called either by the Chairperson, shelter operator, the County or at the request of a majority of CAB members. Notice of special meetings shall:
1. delivered to members personally, by mail or electronically, and must be received no later than 24 hours in advance of the meeting.
 2. state the business to be considered and whether alternative technological means may be used such as telephone or video conferencing, as technological resource availability permits and as permissible by the Ralph M. Brown Act.
- E. Quorum Requirements
1. Quorum requirements are as follows:
 - a. General Meetings: Quorum shall be no less than 50%+1 of the membership. Quorum shall consist of the majority of the currently appointed/seated members of the CAB.
- F. Voting Majority: Decisions and acts made by majority vote of the members at any duly constituted meeting shall be regarded as acts of the CAB, except as otherwise provided by these (Bylaws, Rules of Procedure, Policies and Procedures, as applicable).
1. Members choosing to abstain from voting on specific actions will not affect majority requirements. Abstentions are considered a “non-vote” – neither a vote in the affirmative nor in the negative. However, in order for an action to be passed, a majority of the quorum casting votes must vote in the affirmative.
- For example: If, at a standing committee meeting, six (6) voting members of the committee are present to vote, and on a particular motion, three (3) vote in the affirmative, two (2) vote in the negative, and one (1) member abstains, the motion passes.
- G. Voting by Proxy: Members of the Board and the County Executive Officer who serve as CAB members may designate a substitute to attend a CAB meeting on their behalf and vote on any action item by the submitting the member’s signed proxy to the CAB Chairperson at the start of the meeting.
1. Minutes: The Clerk of the CAB shall prepare and publish the minutes for each meeting of the CAB

ARTICLE X. Removal and Resignation of Members

- A. Removal: The Board may, at any time and without cause, remove any CAB member from office prior to the expiration of his/her term of office by majority vote of the Board.
1. Removal for Cause - Cause shall be defined as the member is unable effectively to represent the categorical seat to which he/she is appointed due to change of employment or status or, other reasons that substantially alters the member's qualifications which were present and considered in making the initial appointment or interfere with the individual's ability to properly function as a member of the CAB.
 2. Removal for Absenteeism - Members will be removed from membership of the CAB if the member is absent from more than three (3) consecutive regular CAB meetings with non-excused absences.
 3. Removal of a member for cause or absenteeism shall require a majority vote of the CAB, a quorum being present.

Upon removal, the shelter operator or designated staff will notify the Office of Care Coordination within 30 days. The appointing organization will then appoint a new representative.

- B. Resignation: Resignation of CAB members shall be effected by a written letter of resignation submitted to the Chairperson of the CAB, to the Board, and shelter operator.
- C. The Chairperson shall notify the Clerk of the Board in writing of any vacancies within 10 days of learning the existence of any such vacancy.

ARTICLE XI. Authority

- A. Parliamentary Authority: The Chairperson shall preside and manage CAB meetings using parliamentary procedure consistent with these bylaws, any special rules of order the CAB may adopt, and any applicable County, state, and federal law. Authority of the CAB is enacted by the County of Orange Board of Supervisors through the Shelter Operator and Agreement and authorizing Resolution #18-011.
- B. Executive Committee – When unforeseen circumstances demand that action be taken before the next scheduled CAB meeting, the Executive Committee is authorized to take action on behalf of the CAB.
1. CAB members shall be notified either in writing or electronically within 72 hours of any such Executive Committee action.
 2. Such action is subject to review and ratification by the general membership of the CAB at its next meeting.

C. Standing and Ad Hoc Committees

1. Standing and ad hoc committees shall have no independent authority and shall be limited to exercising only those specific functions granted to them by the CAB.
2. No standing or ad hoc committee shall have independent authority to commit the CAB to any policy or action without the prior approval of the general membership of the CAB.

ARTICLE XII. Conflict of Interest

- A. Members of the CAB and any of its committees shall abstain from voting on any issue in which they may be personally interested to avoid a conflict of interest in accordance with County, state, and federal laws and shall refrain from engaging in any behavior that conflicts with the best interest of the County.
- B. Members of the CAB shall not vote nor attempt to influence any other CAB member on a matter under consideration by the CAB or any of its committees:
 1. Regarding the provision of services by such member (or by an entity that such member represents; or
 2. That would provide direct financial benefit to such member or the immediate family of such member; or
 3. Engage in any other activity constituting a conflict of interest under County, state, or federal law.
- C. If a question arises as to whether a conflict exists that may prevent a member from voting, the Chairperson or designee may consult with designated County staff to assist them in making that determination.
- D. In order to avoid a conflict of interest or the appearance of such conflict, all nominees to become members of the CAB shall disclose on forms provided by the County information regarding their private economic interests that may be implicated by their service on the CAB.
- E. Neither CAB nor any of its members shall promote, directly or indirectly, a political party, political candidate, or political activity using the name, emblem, or any other identifier of CAB.
- F. No assets or assistance provided by County to CAB shall be used for sectarian worship, instruction, or proselytization, except as otherwise permitted by law.

ARTICLE XIII. Adoption and Amendment of Bylaws

- A. Adoption: An affirmative vote of at least 50%+1 of those voting, a quorum being present, shall be required to recommend these Bylaws for Board approval. These Bylaws become effective upon approval by the Board.

B. Amendments:

1. Any member of the CAB or the Ad Hoc Committee may propose amendments to these Bylaws.
2. Proposed amendments shall be submitted in writing and made available to each member of the CAB no less than five days prior to consideration before a vote can be taken.
3. An affirmative vote of at least 50%+1 of those voting, a quorum being present, shall be required to recommend Bylaws amendments for Board approval.
4. Any amendments to the Bylaws become effective upon approval by the Board.

ARTICLE XIV. Severability

Should any part term, portion or provision of these Bylaws be determined to be in conflict with any law or otherwise unenforceable or ineffectual, the remaining parts, terms, portions or provisions shall be deemed severable and their validity shall not be affected thereby, provided such remaining portions or provisions can be construed in substance to constitute the provisions that the members intended to enact in the first instance.

ARTICLE XV. Staffing Support

Staff support from Orange County Clerk of the Board shall be provided to support the CAB in conjunction with the work of the assigned shelter operator staff and will be responsible to facilitate Brown Act requirements.

AGENDA ITEM #3

Mercy House Shelter Operations Update



QUARTER REPORT

JAN-MARCH
2024



Presented to the Bridges at
Kraemer Place Community
Advisory Board

Reporting Period

January 1, 2024 – March 31, 2024 (Quarter)

July 1, 2023 – March 31, 2024 (Current Fiscal Year)

July 1, 2022 – June 30, 2023 (Previous Fiscal Year)

Number Served

	Quarter	Current FY	FY 2022-23
Number of Unduplicated Clients	131	497	337
Number of Exits	131	308	224
% of Service Capacity Goal (480 annual)		103%	70%

Coordinated Entry System (CES) Statistics

Number of Active Clients on Community Queue	156
% of Active Clients on Community Queue	86%
Number of Active Clients Matched to a Housing Opportunity	16
% of Active Clients Matched to a Housing Opportunity	9%
Total number of unduplicated individuals served <u>current fiscal year</u> who have received Permanent Supportive Housing (PSH) or Housing Choice Voucher (HCV) through the CES	41
Total number of unduplicated individuals served <u>current fiscal year</u> who have received Rapid Re-Housing (RRH) through the CES	2

**CES Chart represents clients active at the end of the reporting period*

Bed Nights

	Current FY
Total number of shelter bed nights	45,834

Program Exits - Summary

	Quarter	Current FY	FY 2022-23
Positive Exits <i>Perm, Temp, Institutions except Jail/Prison</i>	14	44	56
Negative Exits <i>Emergency Shelter, Streets, Jail/Prison</i>	45	87	37
Unknown Exits <i>Unknown, Deceased</i>	72	177	131

Program Exits – Destination Detail

Benchmark: 30% of clients who exit to a known destination will exit to permanent housing.

Progress toward benchmark: 24% of clients who have exited to a known destination have exited to permanent housing.

Exits to Permanent Housing	Quarter	Current FY	FY 2022-23
	12	32	45
Rental by client, no ongoing housing subsidy	2	2	0
Owned by client, no ongoing housing subsidy	0	0	0
Rental by client, with other ongoing housing subsidy	0	1	0
Permanent housing (other than RRH) for formerly homeless persons	0	1	2
Rental by client, with HCV (tenant or project based)	7	23	29
Staying or living with family, permanent tenure	1	2	8
Staying or living with friends, permanent tenure	0	0	3
Rental by client, with RRH or equivalent subsidy	0	0	0
Other permanent housing dedicated for formerly homeless persons	2	2	0

Exits to Temporary Housing	Quarter	Current FY	FY 2022-23
	2	10	7
Staying or living with family, temporary tenure	2	5	2
Staying or living with friends, temporary tenure	0	2	1
Host Home (non-crisis)	0	0	0
Transitional housing for homeless persons	0	0	3
Hotel or motel paid for without emergency shelter voucher	0	3	0
Residential project or halfway house with no homeless criteria	0	0	1

Exits to Institutions	Quarter	Current FY	FY 2022-23
	4	7	4
Foster care home or group foster care home	0	0	0
Psychiatric hospital or other psychiatric facility	0	0	0
Substance abuse treatment facility or detox center	0	0	1
Hospital or other residential non-psychiatric medical facility	0	1	0
Jail, prison, or juvenile detention facility	4	5	0
Long-term care facility or nursing home	0	1	3

Exits to Homelessness	Quarter	Current FY	FY 2022-23
	41	82	37
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	0	5	5
Place not meant for habitation (e.g., a vehicle, an abandoned building, bus / train / subway station / airport or anywhere outside)	41	77	32

Exits to Other Destinations	Quarter	Current FY	FY 2022-23
	72	177	131
Deceased	0	2	2
Client Doesn't Know/Client Refused	0	1	6
Data Not Collected (no exit interview completed)	72	174	123

Increased Income

	Quarter	Current FY	FY 2022-23
Participants with Increased Income (at Annual Assessment and/or Exit)	0	16	24

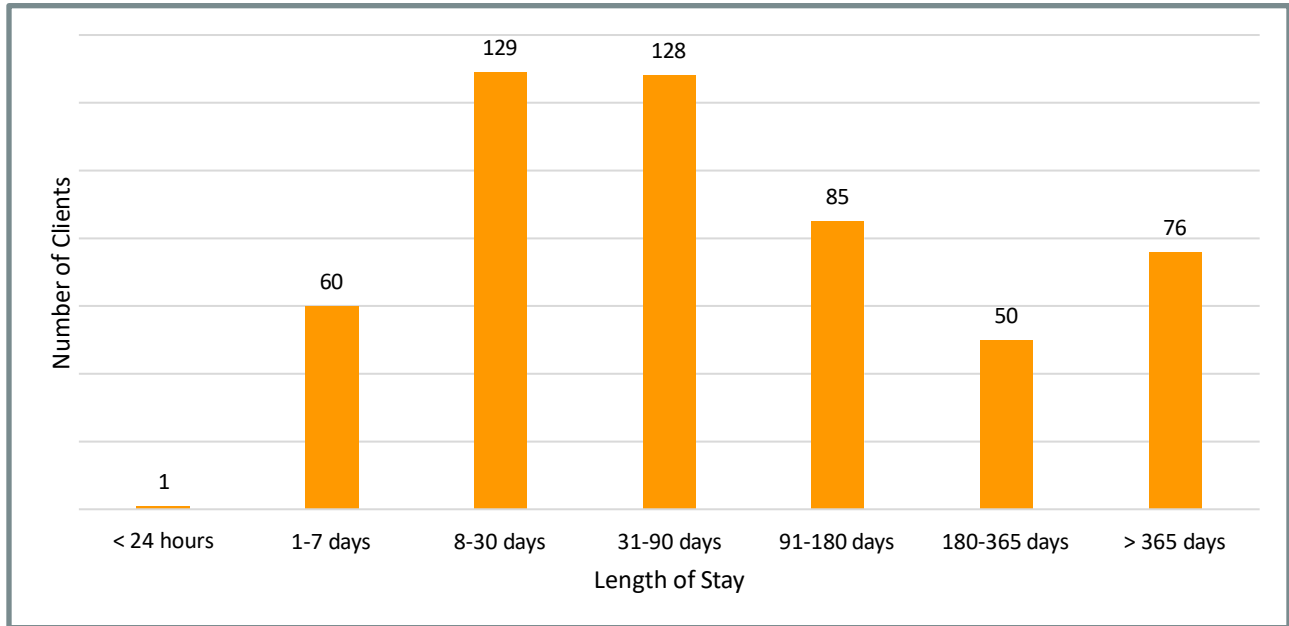
Length of Stay – Current FY

Benchmark: National average for shelter stay is 151 days.

Progress toward benchmark: Shelter average is 171 days for the year.

Benchmark: Between July 2017 to June 2023, the average shelter stay at Bridges for successful housing placement is 248 days.

Progress toward benchmark: The average length of stay for a successful housing placement is currently: 386 days**



**The chart above may include duplicate client enrollments*

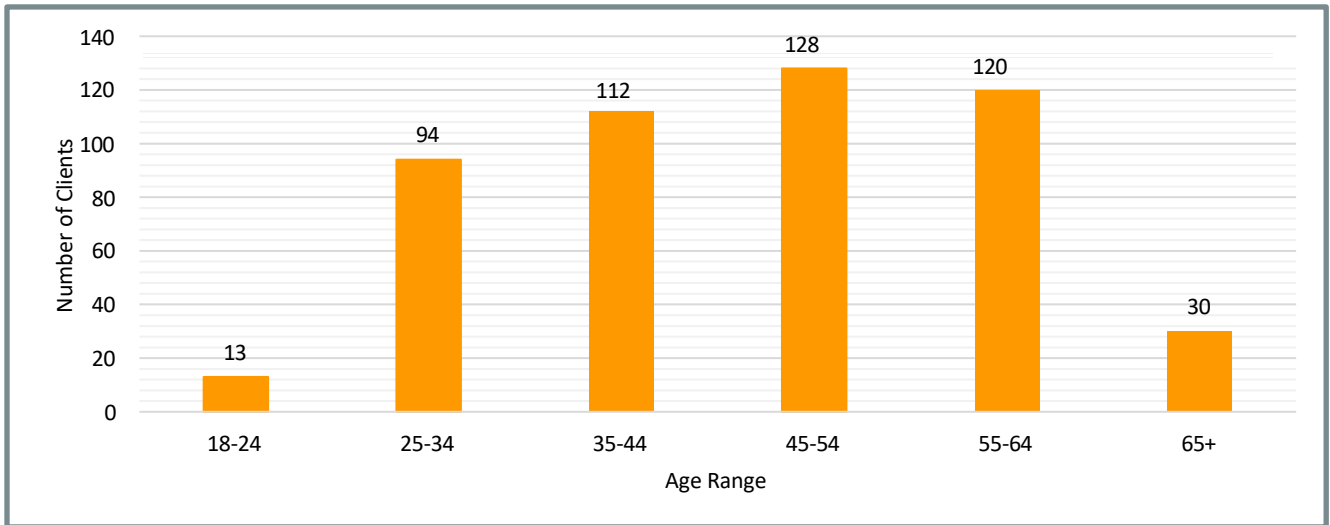
*** Length of stay for successful housing placement is reported higher than normal due to three outliers that exited between 1,092 to 1,510 days after enrollment. Other permanent housing exits within the report period had an average placement of 292 days after enrollment.*

Set Aside Beds

	Beds Available	Quarter Average Utilization
MHSA Beds	10	70%
Law Enforcement Beds	20	70%

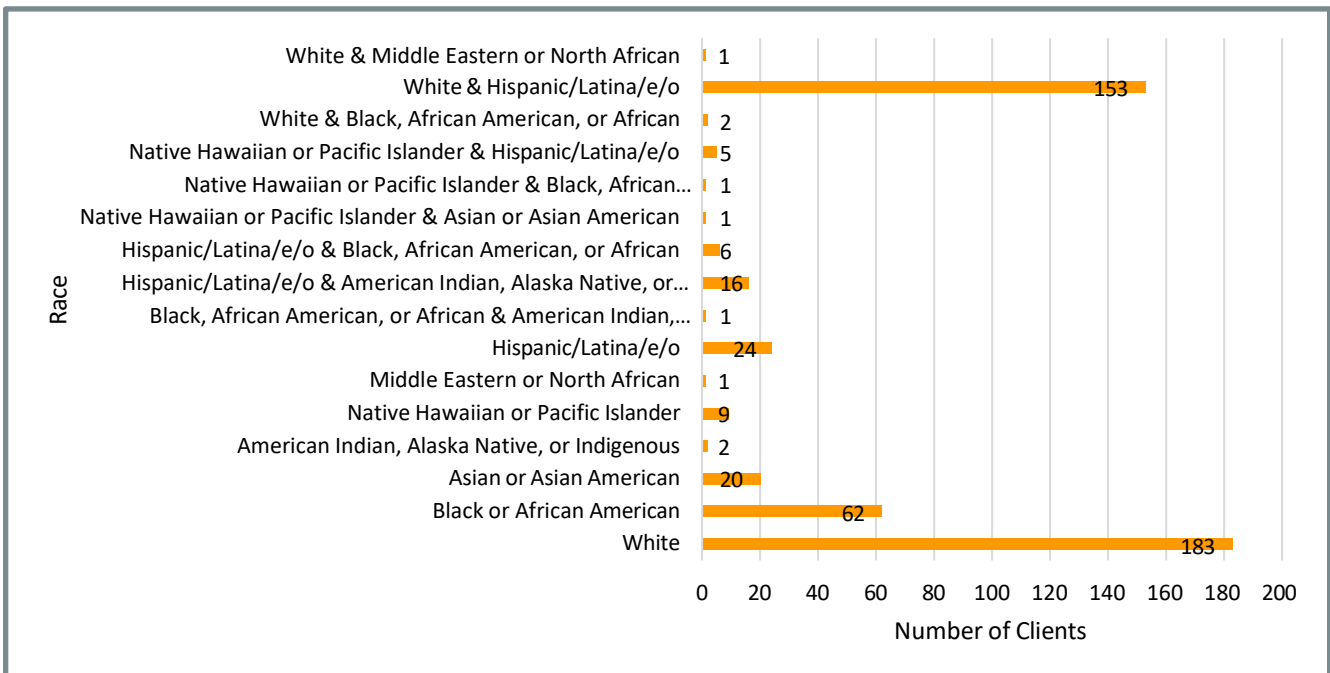
Client Demographics - Current FY

Age

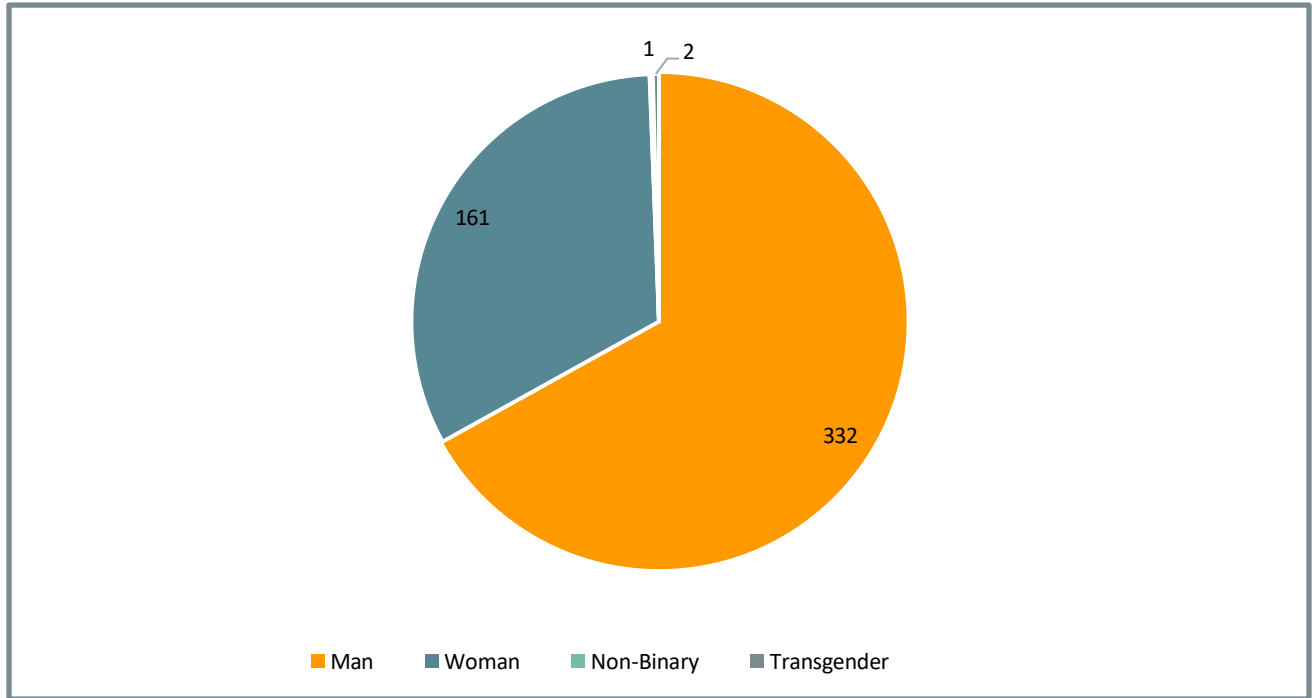


Race and Ethnicity

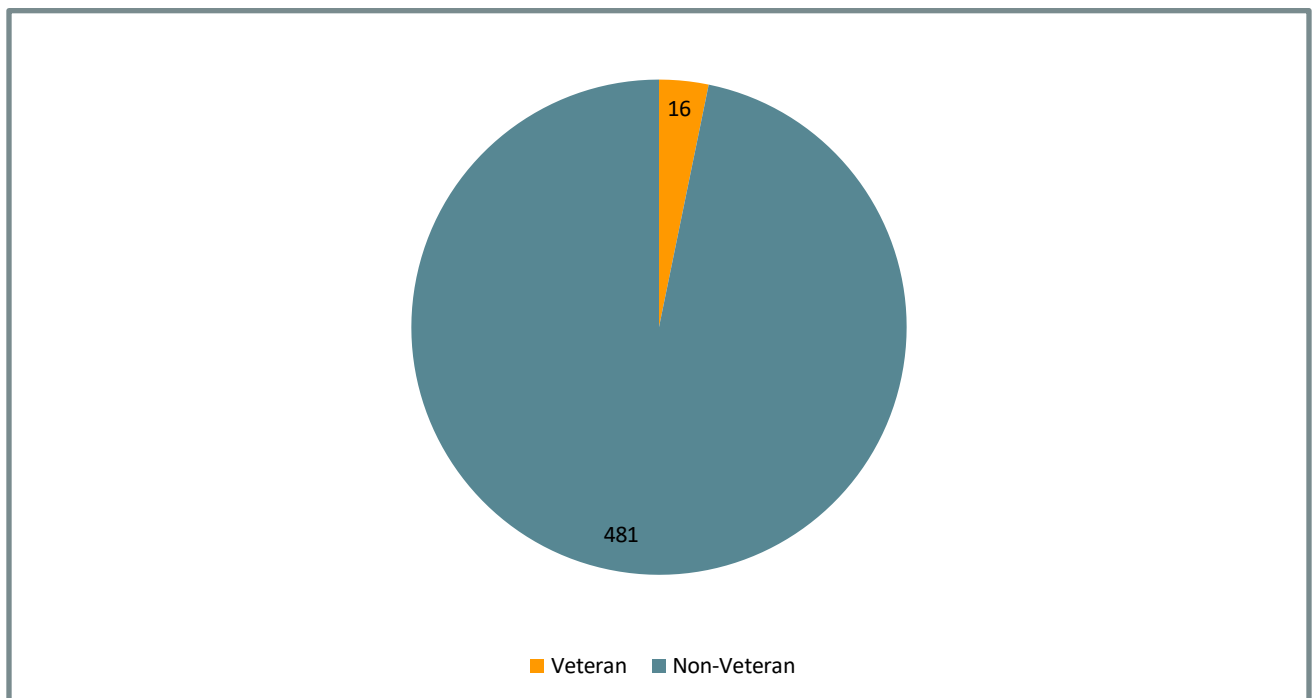
Note: The 2024 HMIS Data Standards, effective October 1, 2023, contribute to reporting race and ethnicity in a manner distinct from previous presentations



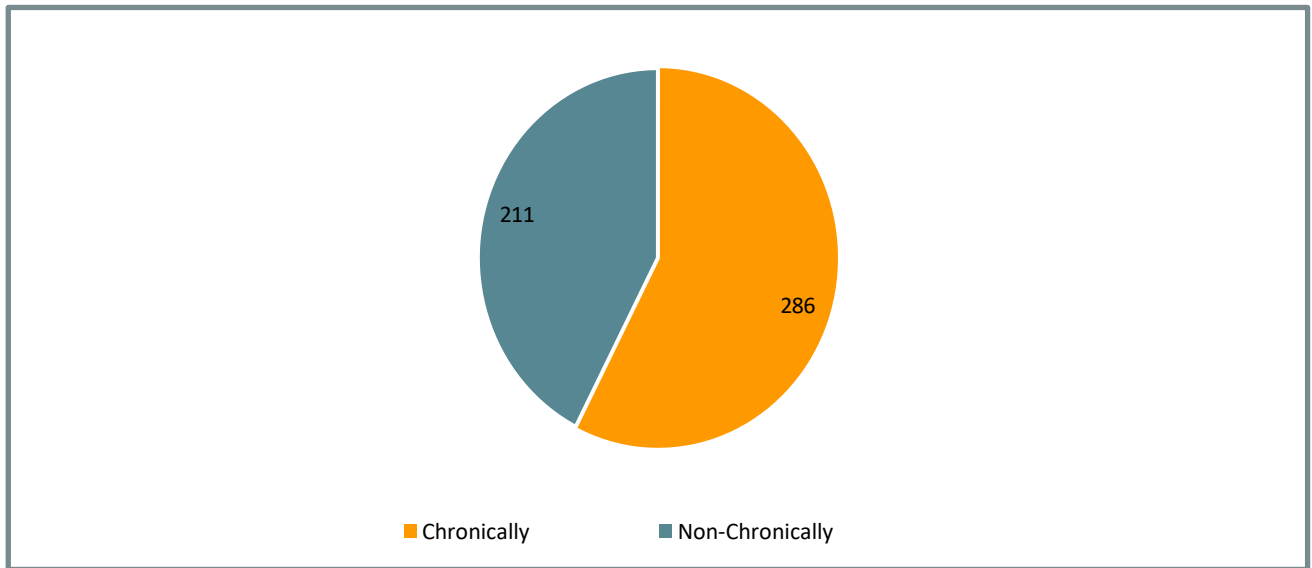
Gender



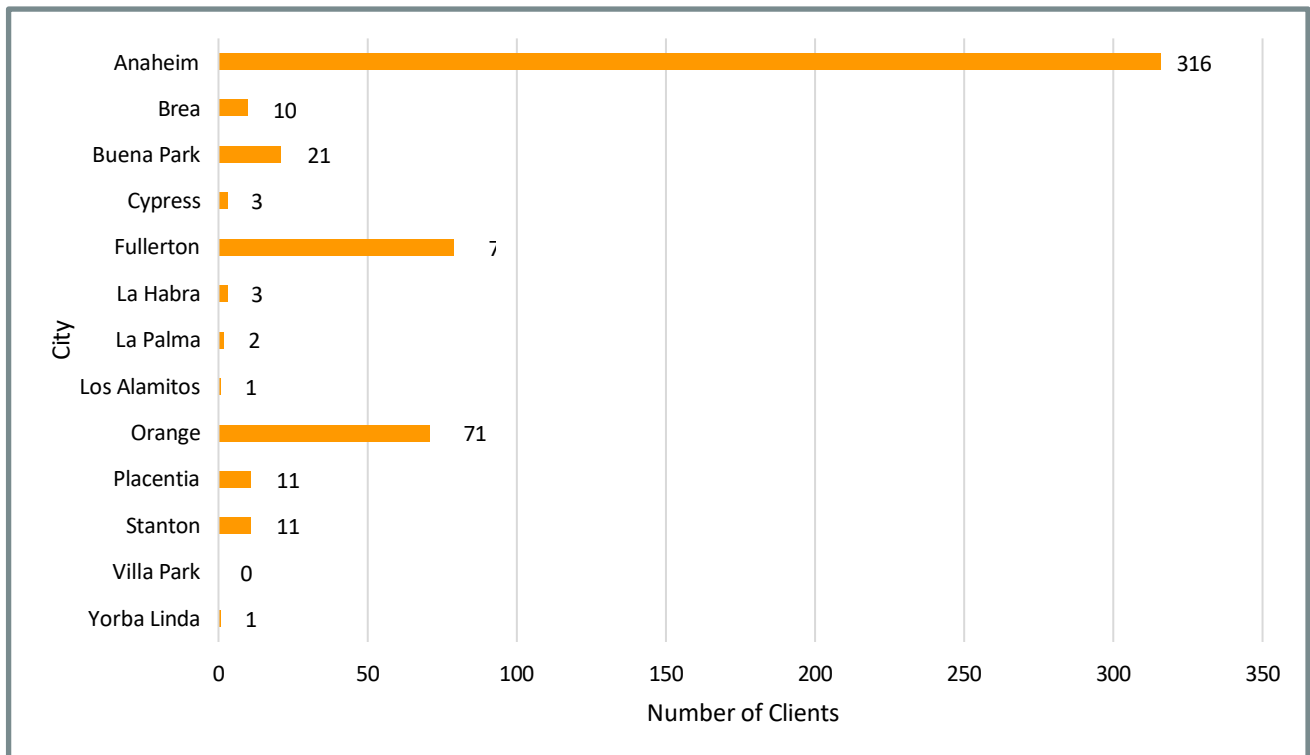
Veteran Status



Chronically Homeless



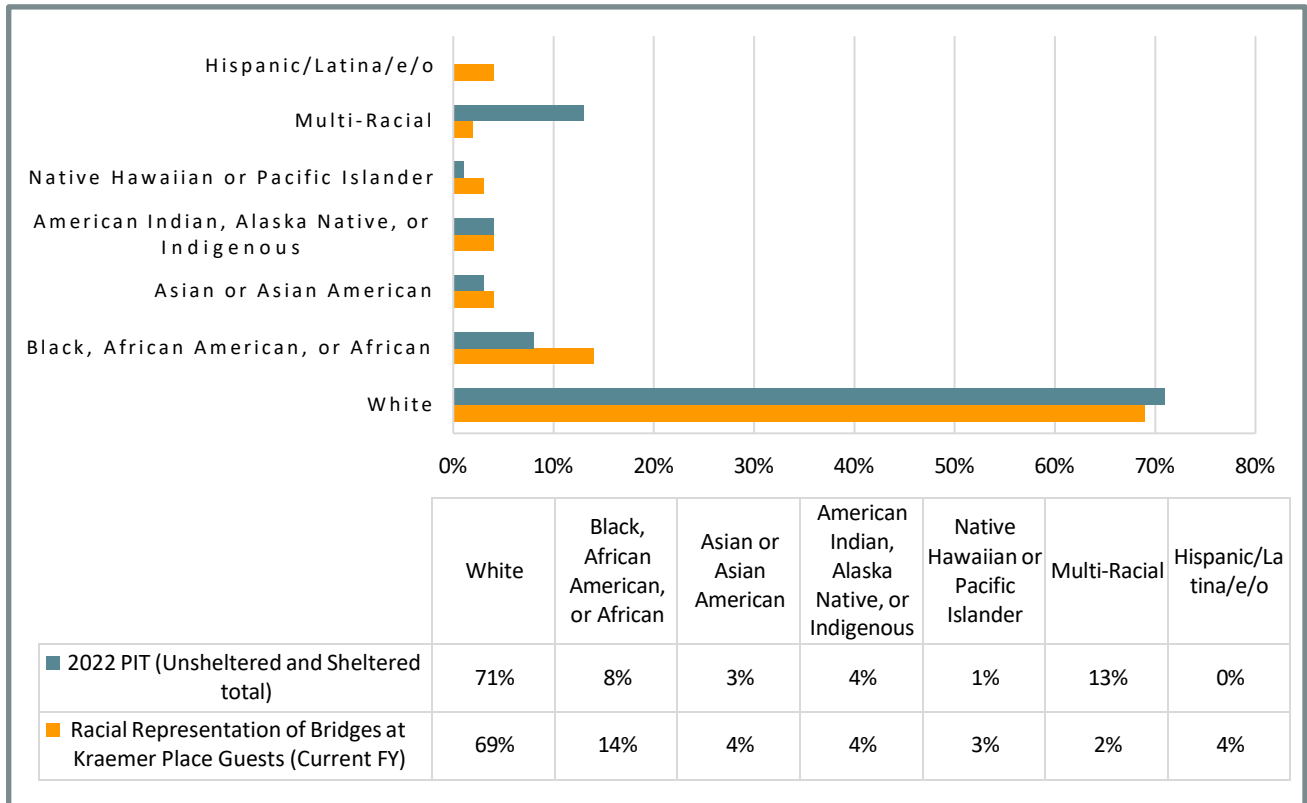
City Prior to Entry



Racial Equity Analysis – Current FY

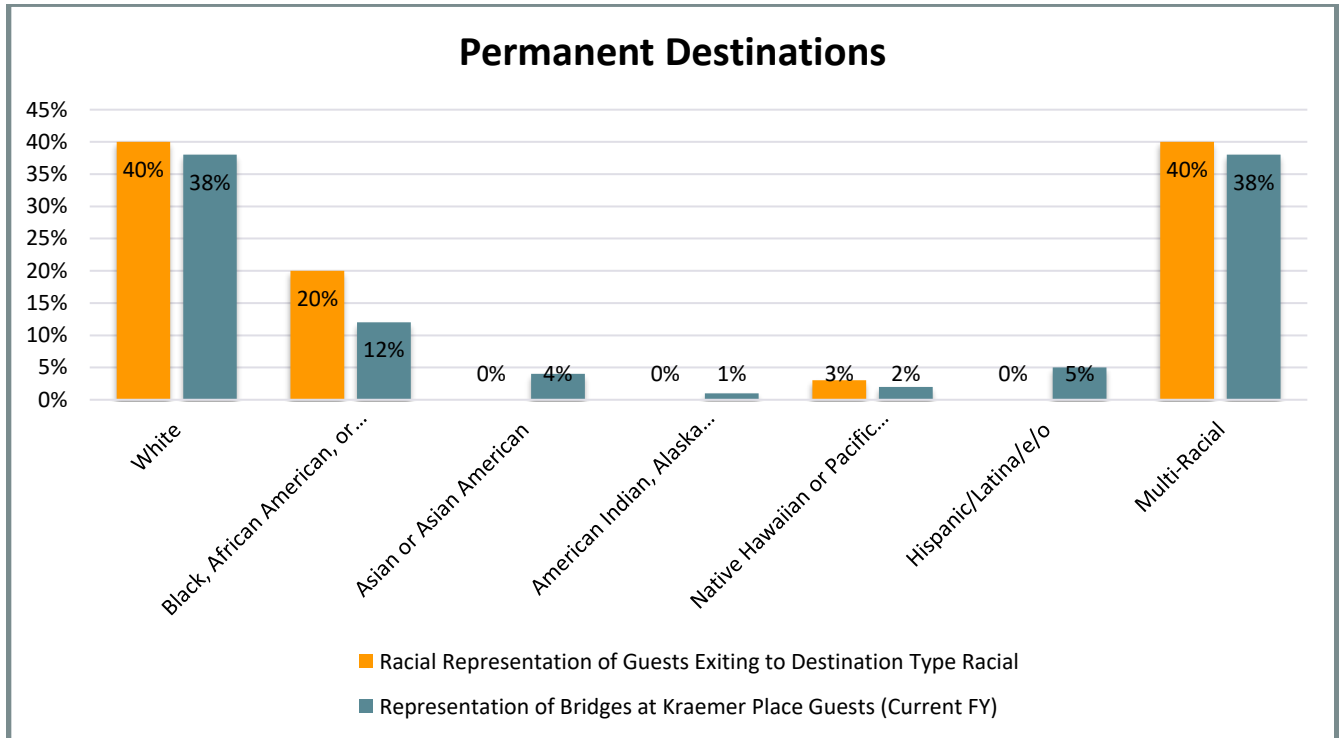
Populations Served*

Note: The 2023 HMIS Data Standards are utilized in the chart below to report race and ethnicity that aligns with the 2022 PIT data. The reporting of race and ethnicity is presented differently and does not align with the current 2024 HMIS Data Standards.

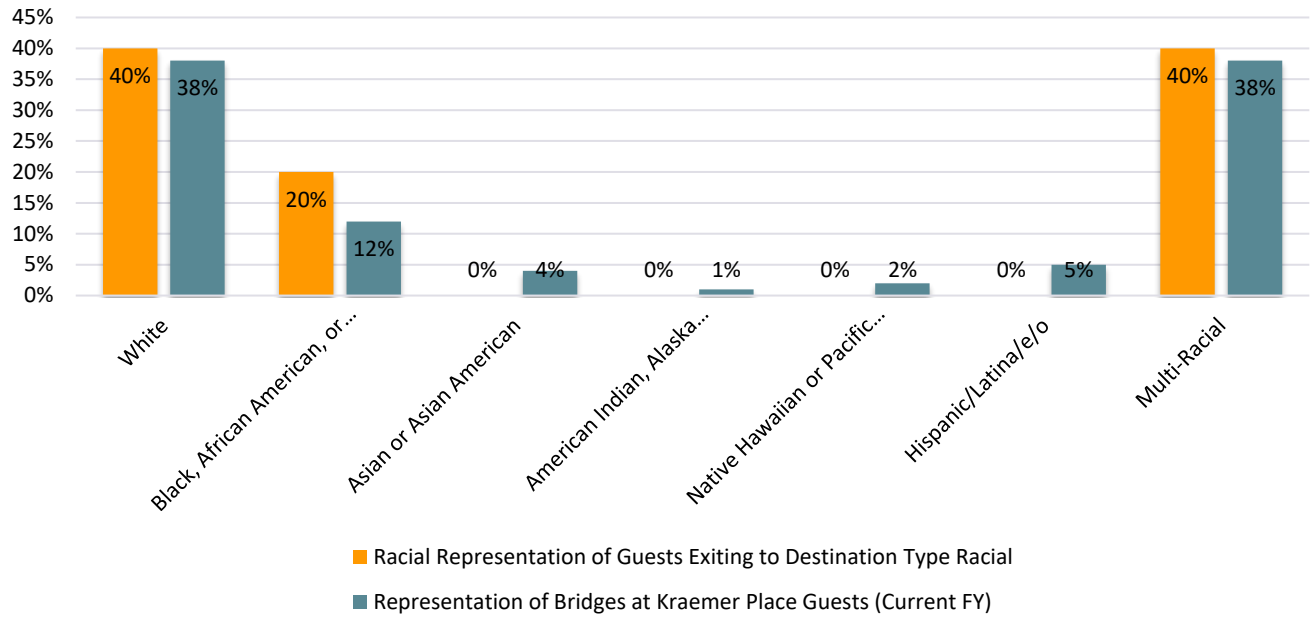


Exit Destination Type by Racial Categories compared to Racial Representation of Bridges at Kraemer Place Shelter Population

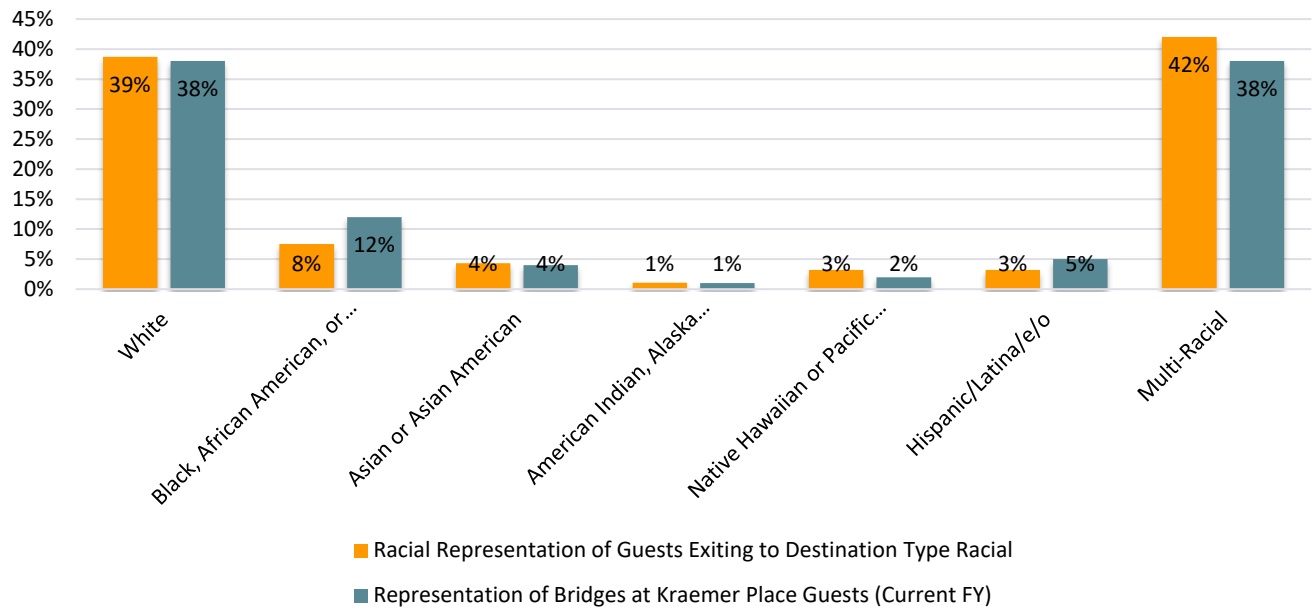
**Racial Categories based on 2024 HMIS Data Standards effective October 1, 2023*



Temporary Destinations



Homeless Destinations



Unknown Destinations

