ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, April 24, 2024
2:00 p.m. – 5:00 p.m.

Location:

**County Administration South (CAS) Building
Conference Center
425 West Santa Ana Blvd. Room 104/106
Santa Ana, CA 92701-4599**
[Click Here](#) **for parking information.**

Virtual Meeting Option*:

Zoom Meeting Link: [Click here for meeting link](#)
Join by phone: +1 669 900 9128
Webinar ID: 916 7797 8931

Listen-in option only

AGENDA

Board Members

Judson Brown, City of Santa Ana	Robert "Santa Bob" Morse, Individual
LaVal Brewer, South County Outreach	Talesha Payne, Jamboree Housing
Kelly Bruno-Nelson, CalOptima Health	Jason Phillips, Individual
Andrew Crowe, Scholarship Prep	Dawn Price, Friendship Shelter
Nichole Gideon, Individual [Secretary]	Maricela Rios-Faust, Human Options
Becks Heyhoe, OC United Way	Ami Rowland, Covenant House California
Sandra Lozeau, City of Anaheim	George Searcy, City of Irvine
Frank Luna, Individual	Dr. Shauntina Sorrells, Individual [Vice Chair]
Melanie McQueen, PATH	Tim Shaw, Individual [Chair]
Nishtha Mohendra, Families Forward	Christina Weckerly Ramirez, Health Care Agency

In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ocgov.com. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided.

Supporting documentation is available for review by the public at least 72 hours prior to regular meetings and at least 24 hours prior to special meetings of the CoC Board. Those wishing to review supporting documentation can visit the CoC Webpage here or the lobby of the CAS Building, located 601 N. Ross Street., Santa Ana, CA 92701-4599, and request a copy of the meeting materials from the Office of Care Coordination during normal business hours of 8:00 a.m. – 5:00 p.m. Monday through Friday (excluding holidays).

<u>Call to Order</u> – Dr. Shauntina Sorrells, Vice Chair

<u>Board Member Roll Call</u> – Nichole Gideon, Secretary

<u>Public Comments</u>: Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the agenda item presentation. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public who are attending in person are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public, including those listening in via the virtual meeting option, may also submit public comment by emailing CareCoordination@ocgov.com. All comments submitted via email at least 24 hours before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments submitted prior to the meeting will be added to the administrative records of the meeting. Please include "CoC Board Meeting Comment" in the email subject line.

<u>Board Member Comments:</u> Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

<u>CONSENT CALENDAR</u>
All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

1. **Approve CoC Board Meeting Minutes from March 27, 2024**

2. **Agencies and Jurisdictions Approved for Homeless Management Information System (HMIS) Access**
   a. Receive and file list of agencies and jurisdictions approved for HMIS access from January 13, 2024, through April 19, 2024.

<u>BUSINESS CALENDAR</u>

1. **Homeless Housing, Assistance and Prevention (HHAP) Program Update** – Sarah Jones, CoC Manager, Office of Care Coordination
   a. HHAP Program ad hoc update
   b. Approve the HHAP Round 5 Memorandum of Understanding (MOU) between the Orange County CoC, the County of Orange, City of Anaheim, City of Irvine, and the City of Santa Ana.

2. **CalOptima Health Housing and Homelessness Incentive Program (HHIP) Update and HMIS Data Request** – Sarah Jones, CoC Manager, Office of Care Coordination and Kelly Bruno Nelson, Executive Director, Medi-Cal/CalAIM, CalOptima Health
   a. HHIP Update
   b. Approve the renewal of CalOptima Health's HMIS data request, inclusive of additional data elements, for a period of one year to support CalOptima Health's coordination of appropriate housing related supportive services to individuals and families in Orange County whose records are found in HMIS and are CalOptima Health members.

3. **CoC Committee Updates** – CoC Committee Chairs and Member
   a. Policies, Procedures and Standards Committee – Maricela Rios-Faust

<u>AGENDA</u>   April 24, 2024

b. Domestic Violence Committee – Maricela Rios-Faust
c. Coordinated Entry System Steering Committee – Andrew Crowe
d. Housing Opportunities Committee – Judson Brown
e. Service Provider Forum – Melanie McQueen
f. Transitional Age Youth Collaborative Committee – Ami Rowland
g. Lived Experience Advisory Committee – Nichole Gideon

4. **Orange County Homelessness Updates** – Doug Becht, Director of Office of Care Coordination and Sarah Jones, CoC Manager, Office of Care Coordination
   a. System of Care
   b. Continuum of Care

5. **Next Meeting:** Wednesday, May 22, 2024, from 2:00 p.m. – 5:00 p.m.

ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, March 27, 2024
2:00 p.m. – 5:00 p.m.

> **Location:**
>
> **County Administration South (CAS) Building**
>
> **Conference Center**
>
> **425 West Santa Ana Blvd. Room 104/106**
>
> **Santa Ana, CA 92701-4599**
>
> **Click Here for parking information.**

MINUTES

Board Members

Judson Brown, City of Santa Ana
LaVal Brewer, South County Outreach
Kelly Bruno-Nelson, CalOptima Health
Andrew Crowe, Scholarship Prep
Nichole Gideon, Individual [Secretary]
Becks Heyhoe, OC United Way
Sandra Lozeau, City of Anaheim
Frank Luna, Individual
Melanie McQueen, PATH
Nishtha Mohendra, Families Forward

Robert "Santa Bob" Morse, Individual
Talesha Payne, Jamboree Housing
Jason Phillips, Individual
Dawn Price, Friendship Shelter
Maricela Rios-Faust, Human Options
Ami Rowland, Covenant House California
George Searcy, City of Irvine
Dr. Shauntina Sorrells, Individual [Vice Chair]
Tim Shaw, Individual [Chair]
Christina Weckerly Ramirez, Health Care Agency

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Call to Order – Tim Shaw, Chair

Chair Tim Shaw called the meeting to order at 2:06 p.m.

Board Member Roll Call – Dr. Shauntina Sorrells, Vice Chair

Present: Judson Brown, LaVal Brewer, Kelly Bruno-Nelson, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Ami Rowland, Dr. Shauntina Sorrells, and Tim Shaw.

Absent Excused: Andrew Crowe, Nichole Gideon, Nishtha Mohendra, Maricela Rios-Faust, George Searcy, and Christina Weckerly Ramirez.

Talesha Payne arrived during Public Comments.

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- No public comments.

<u>Board Member Comments:</u> Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- Jason Phillips read the names of people who have died without a fixed abode in February 2024.

<u>CONSENT CALENDAR</u>
All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

1. **Approve CoC Board Meeting Minutes from February 28, 2024**

Robert "Santa Bob" Morse motioned to approve item 1 on the Consent Calendar. Melanie McQueen seconded the motion. Judson Brown, LaVal Brewer, Kelly Bruno-Nelson, Becks Heyhoe, Frank Luna, Melanie McQueen, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Ami Rowland, Dr. Shauntina Sorrells, and Tim Shaw voted yes. Sandra Lozeau abstained. The motion passed.

<u>BUSINESS CALENDAR</u>

1. **Fiscal Year (FY) 2024 CoC Program Notice of Funding Opportunity (NOFO)** – Sarah Jones, CoC Manager, Office of Care Coordination

Each year, the U.S. Department of Housing and Urban Development (HUD) releases a NOFO that allows CoCs nationwide to apply for competitive funding. The upcoming FY 2024 CoC Program NOFO is anticipated to be released by HUD in Spring or Summer 2024. In preparation for the release of the FY 2024 CoC Program NOFO,

the Office of Care Coordination as the Collaborative Applicant for the Orange County CoC is seeking approval from the CoC Board to appoint the recommended FY 2024 CoC NOFO Ad Hoc.

Recommended Action a: Appoint Nadia Atalah, Sandra Lozeau, Talesha Payne, Jason Phillips and Larry Smith to the FY 2024 CoC NOFO Ad Hoc.

Becks Heyhoe motioned to approve Recommended Action a. Robert "Santa Bob" Morse seconded the motion. Judson Brown, LaVal Brewer, Kelly Bruno-Nelson, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Ami Rowland, Dr. Shauntina Sorrells, and Tim Shaw voted yes. The motion passed.

Public Comments:

- Dibool shared concerns regarding the Yale Navigation Center (Yale) operated by People Assisting the Homeless (PATH) as there has been multiple deaths at Yale. Dibool stated that PATH is not addressing the issue of homelessness and that many people experiencing homelessness are not treated well. Dibool asked the CoC Board what they are doing to address homelessness.

2. **Homeless Housing, Assistance and Prevention (HHAP) Program** – Zulima Lundy, Director of Operations and Sarah Jones, CoC Manager, Office of Care Coordination

The HHAP Program is a grant administered by the State's Business, Consumer Services and Housing Agency (BCSH) through the California Interagency Council on Homelessness (Cal ICH). The HHAP Program Round 5 provides local jurisdictions with funds to support regional coordination to expand or develop local capacity to address their immediate homelessness challenges as well as prevent and end to homelessness in their communities, including but not limited to projects related to permanent housing, interim housing, and services and system support. Sarah Jones provided an update on HHAP Program Round 5 application, which includes a Memorandum of Understanding (MOU) between the Cities of Anaheim, Irvine and Santa Ana, Orange County CoC, and the County of Orange (County). The Office of Care Coordination tentatively expects to present the MOU to the CoC Board for approval in April 2024.

After the February 28, 2024, meeting, a CoC Board Member provided feedback via email to the Office of Care Coordination suggesting the creation of an ad hoc to help with the programming of the remaining HHAP Program Rounds 1-4 funds allocated to the Orange County CoC. This suggestion was shared with the CoC Board Officers, who supported the recommendation to move forward to the full CoC Board. The Office of Care Coordination as the Administrative Entity for the Orange County CoC is seeking approval from the CoC Board to establish the HHAP Program ad hoc to be appointed by the CoC Board Officers to support the Office of Care Coordination with the planning and programming of HHAP Program Rounds 1-4 remaining funds allocated to the Orange County CoC.

Recommended Action b: Establish a HHAP Program ad hoc to be appointed by the CoC Board Officers to support the Office of Care Coordination with the planning and programming of HHAP Program Rounds 1-4 remaining funds allocated to the Orange County CoC.

Sandra Lozeau motioned to approve Recommended Action b. Talesha Payne seconded the motion. Judson Brown, LaVal Brewer, Kelly Bruno-Nelson, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Ami Rowland, Dr. Shauntina Sorrells, and Tim Shaw voted yes. The motion passed.

Public Comments:

- Elizabeth Hansburg, Co-Founder and Director of People for Housing OC, asked the CoC Board to consider system changes when programming HHAP Program funds and a countywide approach to

access low-income tax credits for units. Elizabeth Hansburg suggested the idea of having an informational campaign to let people know of their tenant rights given recent legislation that has been approved. Elizabeth Hansburg stated that there is a deficit of information sharing and the Orange County CoC has the opportunity to highlight the good work that is already happening.

- Dibool stated that when working on long term permanent housing, people should be aware that shelter is not a good place.

CoC Board Member Discussion:

- Judson Brown inquired if the CoC Board officers and staff took into consideration the unexpended HHAP Program funds and referenced Attachment D.
- Becks Heyhoe thanked the CoC Board officers and Office of Care Coordination who received HHAP Program feedback. Becks Heyhoe confirmed her understanding of the Youth Set Aside for HHAP Program Round 5 and Recommended Action b. Becks Heyhoe requested for clarification on the definition of non-conflicted for the HHAP Program ad hoc.

3. **CoC Committee Chair Appointment** – Sarah Jones, CoC Manager, Office of Care Coordination

The Orange County CoC committee governance charters, adopted by the CoC Board on January 25, 2023, identify the Chair and Vice Chair appointment requirements for each committee. Committee Chair appointments are approved by the CoC Board annually during the first meeting of the calendar, following the ratification of the CoC Board membership in December 2023. Nishtha Mohendra communicated the need to resign as Chair of the Service Provider to allow for full engagement in the new role as Chair of the PPS Committee. As such, the CoC Board is being asked to nominate and appoint a CoC Board member to Chair the Service Provider Forum.

Recommended Action a: Appoint a CoC Board member to Chair the Service Provider Forum.

Nishtha Mohendra motioned to nominate Melanie McQueen to Chair the Service Provider Forum via email received in advance of the CoC Board meeting. Dawn Price seconded the motion. Melanie McQueen accepted the nomination. Judson Brown, LaVal Brewer, Kelly Bruno-Nelson, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Ami Rowland, Dr. Shauntina Sorrells, and Tim Shaw voted yes. The motion passed.

Public Comments:

- Dibool shared that participants at PATH have been mistreated and questioned as to how PATH came to Orange County.

4. **Orange County Homelessness Updates** – Doug Becht, Director of Office of Care Coordination and Sarah Jones, CoC Manager, Office of Care Coordination
   a. System of Care Updates – Doug Becht provided the following System of Care Update:
   - The County's Office of Care Coordination is seeking proposals from qualified organizations to provide a Homelessness Prevention and Stabilization Pilot (HPSP) Program. HPSP Program services will be provided countywide for eligible households made up of individuals or families at-risk of homelessness or experiencing a housing crisis and assist with short-term (no longer than 12-months) financial intervention and robust case management. The solicitation closes on April 11, 2024, at 2:00 p.m. For more information, visit the following link: Homelessness Prevention and Stabilization Pilot RFP
   - OC Housing and Community Development (OCHCD) announced the release of the 2023 Supportive Housing Notice of Funding Availability (NOFA) First Amendment making available up to $32.7

million dollars of Federal HOME Investment Partnership Program (HOME), HOME American Rescue Plan Program (HOME-ARP), Mental Health Services Act (MHSA) and 15G Reserves, to promote the acquisition, new construction, and acquisition/rehabilitation of Supportive Housing and will also provide up to 218 Housing Choice, Mainstream and/or Veterans Affairs Supportive Housing (VASH) Project Based Vouchers for extremely low-income households who are experiencing homelessness. OCHCD will accept applications via electronic submittal per the terms of the NOFA. Funds are available until the NOFA closes, is replaced by a new NOFA, or until all available funds are committed via Board of Supervisors action, whichever occurs first. The NOFA is available on OCHCD's website: https://www.ochcd.org/housing-development/developer/notice-funding-availability

b. CoC Updates – Sarah Jones provided the following CoC Updates:
- The Office of Care Coordination provides regular updates on the calendar of activities for the Orange County CoC. For the end of Quarter 1 and a portion of Quarter 2, highlighting activities and meetings.
- The National Alliance to End Homelessness (NAEH) hosted a conference in San Francisco from March 4 – 6, 2024. The conference brought together service providers, system leaders, advocates, and people with lived experience of homelessness to learn from each other, discuss best practices, and share new innovations in the field. Presentations for the conference are available on the NAEH website here for those interested in further learning.
- Abt Associates, technical assistance provider, in partnership with the Cal ICH have developed a webinar on Trauma Informed and Equitable Approaches to Data Collection for grantees and other entities that collect information from people served by the homelessness system and enter data into Homeless Management Information Systems (HMIS). This webinar introduces grantees of California state-funded homelessness programs to concepts related to trauma and its presentation, defines trauma-informed and equitable approaches, and applies this perspective to inform best practices in data collection for HMIS. The webinar is available to view at the following link: Trauma-Informed and Equitable Data Collection in HMIS
- HUD is hosting a series of community conversations focused on successfully implementing the Violence Against Women Act (VAWA) and survivor-centered housing at the system, project, and human levels. Each conversation will feature a diverse panel of system leaders, project staff, and people with lived experiences from both the homelessness response and victim services worlds.

Public Comments:

- Dibool shared the belief that there is no serious organization that is addressing homelessness and questioned as to why the Office of Care Coordination does not exercise an open-door policy where people can speak to someone from the office directly. Dibool stated that Orange County needs to change their ways.

CoC Board Member Discussion:

- Becks Heyhoe asked if the 218 housing choice vouchers included in the 2023 Supportive Housing NOFA First Amendment are from the Orange County Housing Authority.
- Judson Brown asked for an update on the 2024 Point in Time Count.
- Dawn Price shared information regarding the CoC Program NOFO providing additional funding for changing program types. Dawn Price stated that the information will be shared with the Office of Care Coordination.
- Robert "Santa Bob" Morse provided words of affirmation regarding Melanie McQueen.

Sandra Lozeau motioned to adjourn the meeting. Becks Heyhoe seconded the motion. The motion passed with unanimous consent. Meeting adjourned at 3:11 p.m.

5. **Next Meeting:** Wednesday, April 24, 2024, from 2:00 p.m. – 5:00 p.m.

Date: April 24, 2024

Subject: Agencies and Jurisdictions Approved for Homeless Management Information System (HMIS) Access

Recommended Action:

a. Receive and file list of agencies and jurisdictions approved for HMIS access from January 13, 2024, through April 19, 2024.

Background and Analysis

On June 23, 2021, the Orange County CoC Board approved the recommendation to appoint membership to a HMIS Access Working Group to support the implementation of the updated HMIS Access and Minimum Participation Policy. The HMIS Access Working Group meets monthly with the HMIS Lead and the Office of Care Coordination to review HMIS Access Applications and has continued to refine the process for facilitating equitable review of applications received.

At the May 25, 2022, meeting of the CoC Board, the CoC Board membership requested that the agencies and jurisdictions approved for HMIS access be reported to the CoC Board on a recurring basis. The following agencies and jurisdictions have been approved for HMIS access by the HMIS Access Working Group from January 13, 2024, through April 19, 2024:

- Nurturing Care LLC
- Advanced Healthcare Administration
- AltaMed
- Mariposa Women and Family Center
- City of Lake Forest
- City of Brea
- A Community of Friends

The Office of Care Coordination, in partnership with the HMIS Lead and the HMIS Access Working Group, will continue providing quarterly updates to the CoC Board to report on new agencies approved for HMIS access.

Date: April 24, 2024

Subject: Homeless Housing, Assistance and Prevention (HHAP) Program Update

Recommended Action:

  b. Approve the HHAP Round 5 Memorandum of Understanding (MOU) between the Orange County CoC, the County of Orange, City of Anaheim, City of Irvine, and the City of Santa Ana.

Background and Analysis

HHAP Program Ad Hoc

The HHAP Program grant funding is administered by the California Interagency Council on Homelessness (Cal ICH). The HHAP Program provides local jurisdictions with funds to support regional coordination to expand or develop local capacity to address their immediate homelessness challenges as well as prevent and end to homelessness in their communities, including but not limited to projects related to permanent housing, interim housing, and services and system support. The Office of Care Coordination is the Collaborative Applicant and Administrative Entity for HHAP Program funding allocated to the County of Orange and Orange County Continuum of Care (CoC), supporting with the facilitation of the HHAP Program applications for each round of funding.

At the February 28, 2024, meeting of the CoC Board, the Office of Care Coordination provided an update on the HHAP Program Rounds 1-4 funding allocations, as well as an update on the remaining HHAP funds yet to be allocated. To support the Office of Care Coordination with the planning and programming of HHAP Program Rounds 1-4 remaining funds allocated to the Orange County CoC, the CoC Board approved the establishment of a HHAP Program ad hoc at the March 28, 2024, meeting. The HHAP Program ad hoc convened on April 17, 2024, and aims to bring recommendations for allocation of unspent funding from HHAP Program Rounds 1-4 at a future CoC Board meeting.

HHAP Round 5 Update

At the February 28, 2024, meeting of the CoC Board, the Office of Care Coordination provided a presentation on the HHAP Round 5 Application, which included an overview of the funding requirements, the Regional Coordination Homelessness Action Plan, system performance measures and strategies, eligible uses, the proposed budget and the requirement for a Memorandum of Understanding (MOU) with each participating applicant. This time was also an opportunity for community engagement and an opportunity for the public and CoC Board Members to provide feedback regarding HHAP Round 5 application. There was also an extended period to provide feedback via the Office of Care Coordination, CareCooridation@ocgov.com inbox until March 8, 2024.

The HHAP Round 5 Notice of Funding Availability (NOFA) was made available in September 2023 with an application submission deadline of March 27, 2024. The Office of Care Coordination as the Administrative Entity completed the HHAP Round 5 grant application by the submission deadline, on behalf of the CoC and County, and worked alongside the cities of Anaheim, Irvine, and Santa Ana as regions were required to

apply together and submit a single Regionally Coordinated Homelessness Action Plan. For the development of the HHAP Round 5 grant application and the Regionally Coordinated Homelessness Action Plan, community listening sessions and presentations were planned and hosted by each jurisdiction on the following dates:

- City of Anaheim Community Listening Session: Thursday, February 1, 2024
- County of Orange's Commission to End Homelessness Meeting: Wednesday, February 21, 2024
- City of Irvine City Council Meeting: Tuesday, February 27, 2024
- Orange County CoC Board Meeting: Wednesday, February 28, 2024
- City of Santa Ana Community Listening Session: Wednesday, February 28, 2024

The HHAP Round 5 application required regions to have a Memorandum of Understanding (MOU) committing to participation and to comply with the Regionally Coordinated Homelessness Action Plan. The Regionally Coordinated Homelessness Action Plan required to reflect the following components:

- Identifies participating jurisdictions' roles and responsibilities pertaining to outreach and site coordination, siting and use of available land, development of interim and permanent housing options, coordination, and connection to service delivery.
- Identifies system performance measures and describes key actions to improve each measure.
- Describes key actions the region will take to ensure racial and gender equity in service delivery, housing placements, housing retention, and changes to procurement to affirm equitable access to service for groups overrepresented amount those experiencing homelessness.
- Describes the collaborative efforts to address how people served through place-based encampment resolution projects will be included in prioritization for permanent housing within Coordinated Entry System.
- Describes participating jurisdictions' actions to reduce homelessness among individuals exiting institutional settings including jails, prisons, hospitals, etc.
- Includes the total amount of available funding, amount prioritized for permanent housing solutions, and explanations of how each participating jurisdiction is utilizing local, state, and federal funding programs to end homelessness.
- Explains how the region is connecting individuals to wrap-around services from all eligible federal, state, and local benefit programs.

For the County of Orange and Orange County CoC, the HHAP Round 5 application required an MOU between the Cities of Anaheim, Irvine and Santa Ana, Orange County Continuum of Care, and the County. The MOU was intended to commit each signatory to uphold, participate in, and comply with the actions, roles, and responsibilities of the region in the following components:

- Roles and responsibilities of each eligible applicant within the region as they pertain to outreach and site coordination, siting and use of available public land, the development of interim and permanent housing options, and coordinating, connecting, and delivering services to individuals experiencing homelessness or at risk of experiencing homelessness, within the region.
- Commitments to key actions each eligible applicant will take to improve the system performance measures.
- Commitments to key actions each eligible applicant will take to ensure racial and gender equity in service delivery, housing placements, housing retention, and any other means to affirm equitable

access to housing and services for racial and ethnic groups overrepresented among residents experiencing homelessness.

- Commitments to key actions each eligible applicant will take to reduce homelessness among individuals exiting institutional settings, including but not limited to jails, prisons, hospitals, and any other institutions such as foster care, behavioral health facilities, etc. as applicable in the region.
- Commitments to roles and responsibilities of each eligible applicant in the utilization of local, state, and federal funding programs to end homelessness.
- Commitments to the roles and responsibilities of each eligible applicant to connect individuals to wrap-around services from all eligible federal, state, and local benefit programs.

The Office of Care Coordination worked with the cities of Anaheim, Irvine, and Santa to develop an MOU that commits to participation and compliance with the Regionally Coordinated Homelessness Action Plan. The final HHAP Round 5 MOU between the Orange County CoC, the County of Orange, City of Anaheim, City of Irvine, and the City of Santa Ana can be referenced in **Attachment A**.

Approval of the HHAP Round 5 MOU between the Orange County CoC, the County of Orange, City of Anaheim, City of Irvine, and the City of Santa Ana will ensure that the regions are compliant with HHAP Round 5 application requirements and ensure commitment to participation and compliance with the Regionally Coordinated Homelessness Action Plan.

Attachments
Attachment A – HHAP Round 5 Memorandum of Understanding between the Orange County CoC, the County of Orange, City of Anaheim, City of Irvine, and the City of Santa Ana.

MEMORANDUM OF UNDERSTANDING
BETWEEN
THE ORANGE COUNTY CONTINUUM OF CARE,
THE COUNTY OF ORANGE,
THE CITY OF ANAHEIM,
THE CITY OF IRVINE,
AND THE CITY OF SANTA ANA
FOR ROUND 5 OF THE HOMELESS HOUSING, ASSISTANCE AND PREVENTION PROGRAM
COMMITMENT TO PARTNERSHIP AND PARTICIPATION IN A REGIONALLY COORDINATED HOMELESSNESS
ACTION PLAN

This Memorandum of Understanding ("MOU") is entered into, by and between the County of Orange (County), acting as the Eligible Applicant for the County of Orange and the Orange County Continuum of Care (CoC); the City of Anaheim; the City of Irvine; and the City of Santa Ana. The Orange County Continuum of Care, County of Orange, City of Anaheim, City of Irvine, and City of Santa Ana may be referred to individually as "Party" and collectively as "Parties."

RECITALS

WHEREAS, on September 29, 2013, the California Interagency Council on Homelessness (Cal ICH) announced the availability of the Homeless Housing, Assistance and Prevention (HHAP) Round 5 (HHAP-5) grant funding.

WHEREAS, the general purpose of the Program is to create and implement a Regionally Coordinated Homelessness Action Plan that organizes and deploys the full array of homelessness programs and resources comprehensively and effectively.

WHEREAS, the Cal ICH Notice of Funding Availability (NOFA) identifies the Orange County CoC, the County of Orange, the City of Anaheim, the City of Irvine, and the City of Santa Ana as eligible applicants for the HHAP-5 grant funding. Cal ICH requires eligible applicants to apply jointly as part of a "region". "Region" is further defined in the NOFA as the geographic area served by the county including all cities and CoCs within it.

WHEREAS, the HHAP-5 grant funding requires the submission of a Regionally Coordinated Homelessness Action Plan, amongst other documents, including this MOU.

WHEREAS, by entering into this MOU, the Parties intend to participate in and comply with the Regionally Coordinated Homelessness Action Plan and commit to uphold, participate in, and comply with the actions, roles, and responsibilities of each Party as described in the HHAP-5 Regionally Coordinated Homelessness Action Plan and summarized below.

NOW, THEREFORE, the Parties mutually agree as follows:

ARTICLE I

The Parties acknowledge and hereby commit to participate and comply with the actions, roles and responsibilities of the Regionally Coordinated Homelessness Action Plan, which is incorporated by reference herein and made as part of this MOU as Attachment I. The Parties agreement and commitments

Note: Pending final review by all parties mentioned.

to the Regionally Coordinated Homelessness Action Plan are summarized below and shall constitute the entire MOU between the Parties.

1. The roles and responsibilities of each Party within the Orange County region, as specified in section 2.1 in Attachment I, for outreach and site coordination, siting and use of available public land, the development and of interim and permanent housing options, and coordinating, connecting, and delivering services to individuals experiencing homelessness or at risk of experiencing homelessness within the Orange County are summarized below:

   a. Outreach and Site Coordination
      i. The Orange County CoC will invest and expand outreach and coordination services for people experiencing unsheltered homelessness with the goal of connecting them to emergency shelter, housing, and/or other supportive services.
      ii. The County will continue to fund regional care coordination services, which provides targeted street outreach and engagement strategies for individuals experiencing unsheltered homelessness and will continue to facilitate discussions on how to best improve coordination amongst the County, cities and community-based organizations to strengthen regional capacity and collaboration in the delivery of services.
      iii. The City of Anaheim will fund a new collaborative court outreach partner to bring relevant outreach services to the community.
      iv. The City of Irvine will provide street outreach and connection to services for individuals experiencing or at risk of experiencing homelessness within their jurisdiction.
      v. The City of Santa Ana will provide outreach and engagement services to individuals experiencing homelessness and will exit homeless individuals from the streets by linking persons to shelter and housing within their jurisdiction.

   b. Land Use and Development
      i. The Orange County CoC has no direct role or responsibility as it relates to land use and development; however, the Orange County CoC will continue to work collaboratively to support the Parties in fulfilling their land use and development roles and responsibilities.
      ii. The County will continue to identify available land and support development opportunities with the County jurisdiction and support the County's Housing Funding Strategy, which prioritizes the development of permanent supportive housing and affordable housing for people experiencing homelessness.
      iii. The City of Anaheim will identify available areas and projects for development opportunities and build partnerships with third party developers that streamline or improve development projects and timelines.
      iv. The City of Irvine will acquire land within the city limits for development of a 50-bed bridge housing facility.
      v. The City of Santa Ana will assess available land in the city to determine how this land can be used to provide transitional and/or permanent housing to those who are housing insecure or literally homeless.

   c. Development of Interim and Permanent Housing Options

Note: Pending final review by all parties mentioned.

i. The Orange County CoC will continue to work collaboratively with the Parties to support them in the development of interim and permanent housing options and invest in services for people experiencing an at-risk of experiencing homelessness that provide interim and permanent housing options.

ii. The County will continue to invest in services for people experiencing or at-risk of experiencing homelessness that provide interim and permanent housing options.

iii. The City of Anaheim will continue to work collaboratively with the Anaheim Housing Authority to maximize opportunities to increase the stock of affordable housing opportunities for persons exiting homeless, as appropriate; and increase focus on securing available grant funding for interim and permanent housing options.

iv. The City of Irvine will acquire land within the city limits for development of a 50-bed bridge housing facility.

v. The City of Santa Ana will continue to work closely with agencies that currently provide Interim and Permanent Housing options to the homeless.

d. Coordination of and Connection to Service Delivery

i. The Orange County CoC will continue to strengthen collaboration with Service Providers and stakeholders, including those with lived experience, transitional aged youth, and veterans and emphasize the utilization of the Homeless Management Information System and the expansion of the Coordinated Entry System to support coordination practices that improve the delivery of services.

ii. The County will continue to invest in services for people experiencing or at-risk of experiencing homelessness, including regional street outreach and engagement coordination, homelessness diversion and prevention strategies and programming, interim and permanent housing solutions.

iii. The City of Anaheim will improve and expand on network of homeless services in the city and foster partnerships with other mainstream systems to increase availability of services available to people experiencing homelessness.

iv. The City of Irvine will provide street outreach and connection to services that will include housing navigation, housing deposits, housing sustainability and tenancy services.

v. The City of Santa Ana will continue to work with service providers that deliver housing navigation services and resources to those who are housing insecure. Furthermore, we will assess service gaps and barriers within existing programs to improve assistance for those experiencing homelessness or at risk of homelessness.

2. The Parties' roles and responsibilities for Key Actions, as specified in Section 2.2 in Attachment I, to improve the system performance measures are described below:

a. Number of people accessing services who are experiencing homelessness.

i. Parties will work to increase permanent housing solutions that assist people transitioning from homelessness into permanent housing.

ii. Parties will work to invest in homelessness diversion and prevention strategies.

iii. Parties will work to emphasize utilization of Homeless Management information System across homelessness interventions, where applicable.

Note: Pending final review by all parties mentioned.

b. Racial and ethnic disparities among those accessing services who are experiencing homelessness.

    i. Parties will work to ensure that outreach materials and diversion strategies are inclusive, culturally sensitive and tailored to the unique needs and challenges faced by the Black, Indigenous, and People of Color (BIPOC) communities.

    ii. Parties will work to build staff capacity and provide additional training on anti-racism, implicit bias, LGBTQ+ (lesbian, gay, bisexual, transgender, queer/questions and more) allyship, and cultural humility to work to prevent discrimination and bias.

    iii. Parties will work towards developing a homelessness response system that reduces the growing number of individuals and families, who identify as BIPOC, and are experiencing homelessness.

    iv. Parties will work to develop a plan for integrating diverse partners with lived experience into decision-making processes and ensure authentic engagement including compensation and support as needed.

c. Number of people experiencing unsheltered homelessness on a single night.

    i. Parties will work to continue to invest in street outreach and engagement strategies, including regional care coordination services and partnership with specialized outreach teams.

    ii. Parties will work to continue to invest in the critical infrastructure of emergency shelters and their operations.

d. Racial and ethnic disparities among those experiencing unsheltered homelessness on a single night.

    i. Parties will work to hire frontline staff who are representative of the community.

    ii. Parties will work to develop a community-wide system that is responsive to the unique circumstances and needs of those facing homelessness, rooted in racial and social justice, and free of bias and discrimination throughout outreach, assessment, prioritization, matching, and placement process.

e. Number of people accessing services who are experiencing homelessness for the first time.

    i. Parties will work to invest in homelessness diversion and prevention strategies and programming.

f. Racial and ethnic disparities in the number of people accessing services who are experiencing homelessness for the first time.

    i. Parties will work to ensure that outreach materials and diversion strategies are inclusive, culturally sensitive, and tailored to the unique needs and challenges faced by the BIPOC community.

    ii. Parties will work towards developing a homelessness response system that reduces the growing number of individuals & families, who identify as BIPOC, and are experiencing homelessness.

g. Number of people exiting homelessness into permanent housing.

    i. Parties will work to continue to fund programming and solutions that assist individuals and families experiencing homelessness with becoming permanently

Note: Pending final review by all parties mentioned.

and stably housed, including rapid rehousing programs for individuals and transitional aged youth.

h. Racial and ethnic disparities in the number of people exiting homelessness into permanent housing.

 i. Parties will work to develop a community-wide system that is responsive to the unique circumstances and needs of those facing homelessness, rooted in racial and social justice, and free of bias and discrimination throughout outreach, assessment, prioritization, matching, and placement process.

 ii. Parties will work to support landlord engagement to mitigate gender, specifically those who identify as LGBTQ+ and racial bias and develop more affordable housing opportunities.

i. Average length of time that people experienced homelessness while accessing services.

 i. Parties will work to continue and expand Rapid Rehousing programs for individuals and transitional aged youth.

 ii. Parties will work to improve upon current strategies to decrease average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing and time prior to move-in for persons enrolled in RRH and permanent housing programs by ensuring the approach follows housing first and is client-centered.

j. Racial and ethnic disparities in the average length of time that people experienced homelessness while accessing services.

 i. Parties will work with the Cal ICH Tribal Technical Assistance Team on strategies.

 ii. Parties will work to develop a community-wide system that is responsive to the unique circumstances and needs of those facing homelessness, rooted in racial and social justice, and free of bias and discrimination throughout outreach, assessment, prioritization, matching, and placement process.

k. Percent of people who return to homelessness within six (6) months of exiting the homelessness response system to permanent housing.

 i. Parties will work to focus on housing stabilization practices during program enrollment prior to program exit.

 ii. Parties will work to assist participants in becoming reintegrated into their community so they may access support services as needed.

l. Racial and ethnic disparities in the percent of people who return to homelessness within six (6) months of exiting the homelessness response system to permanent housing.

 i. Parties will work to ensure housing stability practices are inclusive, culturally sensitive, and tailored to the unique needs and challenges faced by the BIPOC community.

 ii. Parties will work to build staff capacity and provide additional training on anti-racism, implicit bias, LGBTQ+ allyship, and cultural humility to work to prevent discrimination and bias.

m. Number of people with successful placements from street outreach projects.

 i. Parties will work to improve regional street outreach and engagement coordination, specifically for people with disabling conditions experiencing homelessness.

Note: Pending final review by all parties mentioned.

        ii. Parties will work to provide technical assistance to ensure correct data collection practices by street outreach teams.

   n. Racial and ethnic disparities in the number of people with successful placements from street outreach projects.

        i. Parties will work to ensure that outreach materials and diversion strategies are inclusive, culturally sensitive, and tailored to the unique needs and challenges faced by the BIPOC community.

3. The Parties' roles and responsibilities for Key Actions as specified in Section 2.3 in Attachment I to ensure racial and gender equity in service delivery, housing placements, housing retention, and any other means to affirm equitable access to housing and services for racial and ethnic groups overrepresented amount residents experiencing homelessness are detailed below:

   a. Ensure racial and gender equity in service delivery.

        i. The Orange County CoC and County will work towards developing a homelessness response system that reduces the growing number of individuals and families, who identify as BIPOC, and are experiencing homelessness.

        ii. Parties will work to prioritize the use of qualitative data in strategic planning to address gender inequities.

   b. Ensure racial and gender equity in housing placements.

        i. The Orange County CoC and County will work to develop a community-wide system that is responsive to the unique circumstances and needs of those facing homelessness, rooted in racial and social justice, and free of bias and discrimination throughout outreach, assessment, prioritization, matching, and placement processes.

        ii. Parties will work to support landlord engagement to mitigate gender disparities, specifically those who identify as LGBTQ+, and racial bias and develop more affordable housing opportunities.

   c. Ensure racial and gender equity in housing retention.

        i. Parties will work to ensure that outreach materials and diversion strategies are inclusive, culturally sensitive, and tailored to the unique needs and challenges faced by the BIPOC community.

        ii. Parties will work to build staff capacity and provide additional training on anti-racism, implicit bias, LGBTQ+ allyship, and cultural humility to work to prevent discrimination and bias.

   d. Change procurement of other means to affirm equitable access to housing and services for overrepresented groups among people experiencing homelessness in the region.

        i. Parties will work to develop a plan for integrating diverse partners with lived experience of homelessness into decision-making processes and ensure authentic engagement including compensation and support, as needed.

4. The Parties' roles and responsibilities for Key Actions, as specified in Section 2.4 in Attachment I, to reduce homelessness among individuals exiting institutional settings, including but not limited to jails, prisons, hospitals, and any other institutions such as foster care, behavioral health facilities, etc. as applicable in Orange County region and are summarized below:

   a. Reduce the number of people experiencing homelessness upon exiting a jail.

Note: Pending final review by all parties mentioned.

    i.   The Orange County CoC will work to engage key partners as part of the Coordinated Entry System to ensure that people experiencing homelessness have access to available permanent housing resources prior to exiting jail.

    ii.   The County will work to continue to invest in OC CARES, a countywide initiative that links behavioral health, community corrections, healthcare, housing, and benefits and support services to provide full care coordination and services for justice-involved individuals to successful reenter society and work towards self-sufficiency.

    iii.   The County will work to provide system-wide care coordination and services for justice-involved individuals and transitional aged youth to successfully reenter society through a focus on prevention and intervention.

    iv.   The County will work to continue to support individuals exiting jail who are connected to the Care Plus Program which offers enhanced care coordination for individuals experiencing homeless in Orange County who are the most vulnerable and "high utilizers" touching multiple programs across the System of Care.

    v.   The City of Anaheim will work to invest in building out Anaheim Collaborative Court – Evaluating Strategies & Solutions (ACCESS) program to ensure individuals experiencing homelessness in City and County jail system are given opportunity to engage in wellness and housing plans in lieu of incarceration.

    vi.   The City of Irvine and the County will work to provide a system that offers a range of services under the CalAIM program including Housing Navigation; Housing Deposits and offering financial aid for securing housing; Housing Sustainability and Tenancy Services, focusing on long-term support for individuals already housed; and Day Habilitation Services for life skills development and Enhanced Care Management for a comprehensive approach to the care of complex members.

    vii.   The City of Santa Ana will work to continue the Jail Release Program that provides outreach and resources to individuals both upon entrance and exiting from the Santa Ana Jail.

b.   Reduce the number of people experiencing homelessness upon exiting a prison.

    i.   The Orange County CoC will work to engage key partners as part of the Coordinated Entry System to ensure that people experiencing homelessness have access to available permanent housing resources prior to exiting prison.

    ii.   The County will work to continue to invest in OC CARES, a countywide initiative that links behavioral health, community corrections, healthcare, housing, and benefits and support services to provide full care coordination and services for justice-involved individuals to successful reenter society and work towards self-sufficiency.

    iii.   The County will work to provide a system that offers a range of services under the CalAIM program including Housing Navigation; Housing Deposits and offering financial aid for securing housing; and Housing Sustainability and Tenancy Services, focusing on long-term support for individuals already housed.

Note: Pending final review by all parties mentioned.

iv. The County will work to provide system-wide care coordination and services for justice-involved individuals and transitional aged youth to successfully reenter society through a focus on prevention and intervention.

v. The City of Anaheim will work to invest in building out Anaheim Collaborative Court – Evaluating Strategies & Solutions (ACCESS) program to ensure individuals experiencing homelessness in City and County jail system are given opportunity to engage in wellness and housing plans to break cyclical returns to homelessness and jail.

vi. The City of Irvine will work to provide Short Term Post Hospitalization, Housing Navigation services, Housing Deposits, Housing Sustainability and Tenancy services, and Day Habilitation services.

c. Reduce the number of people experiencing homelessness upon exiting a hospital.

i. The Orange County CoC will work to engage hospitals and key partners as part of the Coordinated Entry System to ensure that people experiencing homelessness have access to available permanent housing resources prior to exiting a hospital.

ii. The County will work to foster partnerships with hospitals to reduce discharges into unsheltered homelessness and instead coordinating discharges into interim housing options, as well as working to obtain documentation of disabling condition as part of chronically homeless verification to support permanent placements through the Coordinated Entry System.

iii. The City of Anaheim will work to foster partnerships with Anaheim Fire Department, homeless outreach teams, and hospitals to reduce discharges into homelessness by increasing presence of outreach and social services team at hospital emergency rooms.

iv. The City of Santa Ana Police Department, along with Outreach and Engagement will continue to partner with local hospitals to provide training to address discharges.

d. Reduce the number of people experiencing homelessness upon exiting other institutional settings.

i. The County will continue to partner with the Orange County Housing Authority to fund Foster Youth to Independence Housing Choice Vouchers and Case Management/Independent Skills training and receive referrals from the OC Social Services Agency.

ii. The County will work to make referrals and linkages to appropriate residential treatment facilities for individuals who have severe and persistent mental illness and were experiencing homelessness.

iii. The County will work to provide a system that offers a range of services under the CalAIM program including Housing Deposits and offering financial aid for securing housing; Housing Navigation; and Housing Sustainability and Tenancy Services, focusing on long-term support for individuals already housed.

iv. The City of Irvine will work to support short term post hospitalization services and enhanced care management intended to provide whole-person approach to care while addressing non-clinical needs of complex members.

Note: Pending final review by all parties mentioned.

v. The City of Santa Ana will continue to partner with the Santa Ana Housing Authority to fund Foster Youth to Independence Housing Choice Vouchers and Case Management/Independent Skills training.

5. The Parties' roles and responsibilities for Key Actions, as specified in Section 2.5 in Attachment I, in the utilization of local, state, and federal funding programs to end homelessness are summarized below:

    a. For local, state and federal funding sources, the Parties shall lead the utilization of local, state and federal funding for each of their respective jurisdictions.

6. The Parties' roles and responsibilities for Key Actions as specified in Section 2.6 in Attachment I, to connect individuals to wrap-around services from all eligible federal, state, and local benefit programs are summarized below:

    a. CalWORKs

        i. The County's Social Services Agency deploys their teams into the field, including shelters and community events, to complete application processes and award the benefit, and coordinates with street outreach teams and homeless service providers to support people experiencing unsheltered homelessness in connecting to CalWORKs.

        ii. The City of Anaheim Workforce Development Division will work to increase referrals to Anaheim Jobs One-Stop Center which includes a CalWORKs liaison.

    b. CalFresh

        i. The County's Social Services Agency deploys their teams into the field, including shelters and community events, to complete application processes and award the benefit, and coordinates with street outreach teams and homeless service providers to support people experiencing unsheltered homelessness in connecting to CalWORKs.

    c. Supplemental Security Income/State Supplemental Program (SSI/SSP) and disability benefits advocacy

        i. The County's Regional Care Coordination contracts have been implemented, providing comprehensive case management and disability benefit application assistance and advocacy. Contracts utilize Housing and Disability Advocacy Program funding, and staff are SSI/SSDI Outreach, Access, and Recovery (SOAR) trained.

    d. In-Home Supportive Services

        i. The County's Social Services Agency works with contracted homeless service providers to connect program participants to services if eligible.

        ii. The City of Anaheim will work to increase partnerships with housing stability supportive services providers to promote housing retention and integration.

    e. Adult Protective Services

        i. The Santa Ana Family Justice Center (SAFJC) is a partnership between the Santa Ana Police Department and 17 social services organizations to provide a "one stop shop" where survivors of domestic violence, sexual assault, child abuse, human trafficking and elder abuse can receive the assistance and support they need.

Note: Pending final review by all parties mentioned.

      ii. The County's Social Service Agency operates the Home Safe program to prevent or address homelessness to support the safety and housing stability of individuals involved in Adult Protective Services.

      iii. The City of Irvine and the County will work to support Adult Protective Services, which provide resource connection, and in limited situations, case management and housing support when they receive reports. APS responses vary depending on specific client situation and assistance to the client is voluntary.

f. Child Welfare

      i. The County's Social Service Agency services designed to protect children from abuse and neglect and provides services to at risk families. The County's Social Service Agency works with community partners work to strengthen and stabilize families to create an environment where children are free from abuse in permanent, nurturing homes.

      ii. The Santa Ana Family Justice Center (SAFJC) is a partnership between the Santa Ana Police Department and 17 social services organizations to provide a "one stop shop" where survivors of domestic violence, sexual assault, child abuse, human trafficking and elder abuse can receive the assistance and support they need. SSA Children and Family Services Division works in conjunction with community partners to provide stabilizing resources for families and provides services that are designed to protect children from abuse and neglect.

g. Childcare

      i. The County's Social Service Agency operates the CalWORKs program available to Welfare-to-Work participant or student with Child Care Services. This assistance is paid to a person or organization providing childcare and enables the program participant to accept employment or participate in educational activities.

      ii. The City of Irvine has a Child Care Coordination Office to support access to childcare and provides scholarships to income-eligible families through the Irvine Child Care Project.

h. Medi-Cal benefits through Managed Care Plans

      i. The County's Social Services Agency deploys their teams into the field, including shelters and community events, to complete application processes and award the benefit. Homeless service providers work with program participants to connect them to benefits and connections to CalAIM are made through the Coordinated Entry System to help people get all the community supports that may be helpful in securing housing.

      ii. The City of Irvine will provide services through CalOptima Health under the CalAIM program and through an MOU and contract with the City of Irvine to connect clients to access and/or enroll in eligible benefit programs including Medi-Cal benefits.

      iii. The City of Anaheim will utilize the newly formed, Managed Care Plan funded street medicine team to enroll unsheltered individuals for Medi-Cal benefits.

<div align="center">ARTICLE II</div>

Note: Pending final review by all parties mentioned.

Term. This MOU shall become effective June 1, 2024, and shall terminate on June 30, 2028, unless extended in whole or in part by all Parties, as provided in this MOU.

ARTICLE III

Fiscal. There shall be no renumeration between the Parties related to the execution and implementation of the terms of this MOU.

ARTICLE IV

Changes to the MOU. This MOU may be amended, including amendments that incorporate future HHAP-5 requirements that may be requested by Cal ICH. By mutual consent of the Parties, hereto. Said amendments shall become effective only when in writing and fully executed by duly authorized officers of the Parties hereto.

ARTICLE V

Authorized Signatories. The Parties to this MOU represents that the undersigned individuals executing this MOU on their respective behalf are fully authorized to do so by law or other appropriate instrument and to bind upon said Parties to the obligations set forth herein.

Note: Pending final review by all parties mentioned.

IN WITNESS WHEREOF, the parties hereto have executed this MOU as of the last date and year written below.

ORANGE COUNTY CONTINUUM OF CARE

By:_____
Tim Shaw
Chair
Orange County Continuum of Care

Dated:_____

By:_____
Douglas Becht
County of Orange, County Executive Office
Office of Care Coordination

Dated:_____

Approved As To Form
CEO Counsel
County of Orange, California

By:_____
Deputy

Dated:_____

COUNTY OF ORANGE

By:_____
Douglas Becht
County of Orange, County Executive Office
Office of Care Coordination

Dated:_____

Approved As To Form
CEO Counsel
County of Orange, California

By:_____
Deputy

Dated:_____

Note: Pending final review by all parties mentioned.

CITY OF ANAHEIM

ATTEST: **CITY OF ANAHEIM**

_____   _____
THERESA BASS   JAMES VANDERPOOL
City Clerk   City Manager

Dated:_____   Dated:_____

APPROVE AS TO FORM: **RECOMMENDED FOR APPROVAL:**

_____   _____
RYAN HODGE   GRACE RUIZ-STEPTER
Deputy City Attorney   Director
                                                             Dept of Housing and Community Development

Dated:_____   Dated:_____

CITY OF IRVINE

                                                             CITY OF IRVINE,
                                                             a California municipal corporation

Dated: _____   By: _____
                                                                  Oliver C. Chi, City Manager

APPROVED AS TO FORM:
RUTAN & TUCKER, LLP

_____
Jeffrey T. Melching, City Attorney

ATTEST:

_____
Carl Petersen, City Clerk

Note: Pending final review by all parties mentioned.

CITY OF SANTA ANA

ATTEST: **CITY OF SANTA ANA**

_____   _____
JENNIFER L. HALL   ALVARO NUNEZ
City Clerk   Acting City Manager

Dated:_____   Dated:_____

RECOMMENDED FOR APPROVAL:

_____
MICHAEL GARCIA
Executive Director
Community Development Agency

Dated:_____

Note: Pending final review by all parties mentioned.

Date: April 24, 2024

Subject: CalOptima Health Housing and Homelessness Incentive Program (HHIP) Update and HMIS Data Request

Recommended Action:

a. Approve the renewal of CalOptima Health's HMIS data request, inclusive of additional data elements, for a period of one year to support CalOptima Health's coordination of appropriate housing related supportive services to individuals and families in Orange County whose records are found in HMIS and are CalOptima Health members.

Background

In January 2022, the California Department of Health Care Services (DHCS) established the Housing and Homelessness Incentive Program (HHIP) to improve health outcomes and access to whole person services by addressing housing insecurity and instability as a social determinant of health (SDOH) for the Medi-Cal population. The establishment of HHIP led CalOptima Health to propose an initial data request to the CoC Board. On September 28, 2022, the CoC Board approved a data request from CalOptima to receive regular and recurring (monthly) data downloads of all individuals within HMIS to allow for member matching with CalOptima Health enrollment data. This request was inclusive of all project types (e.g. Permanent Supportive Housing, Emergency Shelter, Street Outreach, Rapid Rehousing, etc.) and all populations, as applicable. Recognizing additional data elements were needed, CalOptima Health returned to the CoC Board in January 2023, as CalOptima Health staff found the match rate to be low without the inclusion of a social security number (SSN). The CoC Board approved an updated data request on January 24, 2023, to add (SSN) to the monthly HMIS reports received by CalOptima Health from Orange County United Way's 2-1-1 Orange County (211OC). Data quality and utility of this data significantly improved, evident through the increased match rate – exemplifying the principle that better data yields better outcomes. CalOptima Health provided aggregated data to DHCS to assist in meeting HHIP metrics and fulfilling mandatory reporting requirements. At no point was individual-level data shared publicly.

Analysis

CalOptima Health is returning to the CoC Board to request the data request be renewed for one (1) additional year, with additional data elements requested. The original data request approved by the CoC Board in September 2022 was granted to support reporting for HHIP – of which has now ended. However, funding received through HHIP, as a direct result of having access to HMIS data, has enabled CalOptima Health to continue to make large investments in the homeless service continuum. CalOptima Health staff have effectively utilized HMIS data to create a member matching process, providing a clearer view of the homeless population in Orange County. This includes quantifying individuals who are likely experiencing homelessness but not connected to Medi-Cal. This is crucial to understanding the dynamics of homelessness, helping to identify necessary systemic changes, while simultaneously informing strategy development. Specifically, it helps identify areas for improvement in bi-directional data sharing, paving the way for more targeted and effective interventions in the future.

CalOptima Health is requesting a continued monthly data export of data elements detailed in **Attachment A**, with the addition of the following data elements to support with effectively matching HMIS data to member data:

- 5.01 Date Created
- 5.02 Date Updated

Having continued access to HMIS data will enable CalOptima Health to provide or coordinate appropriate housing related support services to individuals and families whose records are found in both the HMIS system and are CalOptima Health members.

Additional Information

CalOptima Health is subject to Health Insurance Portability and Accountability Act (HIPAA) and other laws, has the appropriate privacy and security mechanisms in place to ensure access to the data is limited and stored safely. CalOptima Health does not use these data for reasons other than those specific within the original request and is preparing to work with the County of Orange, 211OC and the CoC Board to define and implement a bi-directional data sharing strategy and formal agreements that will benefits individuals experiencing homelessness.

As noted previously, no individual level data is shared publicly. Resulting aggregated analyses and/or reports might be shared in the following public venues including, but not limited to: CalOptima Health's Board of Directors, Advisory Committees, and DHCS for any final HHIP reporting requirements.

Attachments
Attachment A – CalOptima Health Data Request Renewal

2-1-1 Data Request

Subject: CalOptima Health HMIS Data Request Renewal

Purpose:
CalOptima Health is requesting the Continuum of Care Board renew the HMIS data request for one (1) year.

The original data request was granted to support reporting for the California Department of Health Care Services' (DHCS) Housing and Homelessness Incentive Program (HHIP) – of which has now ended. However, funding received through HHIP, as a direct result of having access to HMIS data, has enabled CalOptima Health to continue to make large investments in the homeless service continuum.

Having continued access to HMIS data will enable CalOptima Health to provide or coordinate appropriate housing related support services to individuals whose records are found in both the HMIS system and are CalOptima Health members.

CalOptima Health staff have effectively utilized HMIS data to create a member matching process, providing a clearer view of the homeless population in Orange County. This includes quantifying individuals who are likely experiencing homelessness but not connected to Medi-Cal. This is crucial to understanding the dynamics of homelessness, helping to identify necessary systemic changes, while simultaneously informing strategy development. Specifically, it helps identify areas for improvement in bi-directional data sharing, paving the way for more targeted and effective interventions in the future.

Furthermore, CalOptima Health has the appropriate privacy and security mechanisms in place to ensure access to the data is limited and securely stored in a protected repository.

Background:
In January 2022, DHCS instituted HHIP to improve health outcomes and access to whole person care services by addressing housing insecurity and instability as a social determinant of health for the Medi-Cal population.

In September 2022, the CoC Board approved a data request from CalOptima to receive regular and recurring (monthly) data downloads of all individuals within HMIS to allow for member matching with CalOptima Health enrollment data. This request was inclusive of all project types (e.g. PSH, ES, Street Outreach, RH, RRH, etc.) and all populations, as applicable.

In January 2023, the CoC Board approved an updated request to add social security number (SSN) to the monthly HMIS reports received from 211 OC. CalOptima Health staff found the match rate to be low without SSN. Data quality and utility of this data significantly improved, evident through the increased match rate – exemplifying the principle that better data yields better outcomes.

CalOptima Health provided aggregated data to DHCS to assist in meeting HHIP metrics and fulfilling mandatory reporting requirements. At no point was individual-level data shared publicly.

Reporting Period: Each Calendar Month

End Date for the Request: May 1, 2025

The following HUD data elements continue to be needed to effectively match HMIS to member data:

- 3.01 Name (first, middle, last)
- 3.02 Social Security Number
- 3.03 Date of Birth
- 3.04 Race and Ethnicity
- 3.06 Gender
- 3.07 Veteran Status
- 3.10 Project Start Date
- 3.11 Project Exit Date
- 3.12 Destination
- 3.15 Relationship to Head of Household
- 3.20 Housing Move-In Date
- 2.02 Project Name
- 2.02 Project Type
- 3.15 Relationship to Head of Household
- 3.16 Client Location
- 3.20 Housing Move-in Date
- 3.917 Prior Living Situation
- 4.02 Incomes and Sources
- 4.03 Non-cash Benefits
- 4.04 Health Insurance
- 4.12 Current Living Situation
- 4.13 Date of Engagement
- 4.14 Bed-night Date (start/end)
- 4.19 Coordinated Entry Assessment
    - Assessment Date, Location, Type, Level
    - Housing Opportunity Preference
- 5.01 Date Created [New Element Request]
- 5.02 Date Updated [New Element Request]
- Custom Question - City of Last Permanent Address
- Custom Question - City prior to entry
- Custom Question - State Born
- Custom Question - Country Born
- Custom Question - Employment Status