

**ORANGE COUNTY
SERVICE PROVIDER FORUM
SPECIAL MEETING**

Thursday, March 21, 2024
9:00 a.m. – 11:00 a.m.

**Location:
OC Health Care Agency
Behavioral Health Training Center
Newport Room
750 The City Dr. South, Suite 130,
Orange, CA**

Chair: Nishtha Mohendra, Families Forward

Vice Chair: Melanie McQueen, People Assisting The Homeless (PATH)

MINUTES

1. Welcome and Introductions – Nishtha Mohendra, Chair and Melanie McQueen, Vice Chair

- a. Members of the public are invited to introduce themselves.
- b. Peer Recognition Shout-Outs
 - Melanie McQueen gave a shout out to the BeWell team in Newport Beach and across Orange County, for their fantastic partnership working and dedication to serving our community. “They are great to work with, collaborative and welcoming, truly committed to our clients. We appreciate you!”

2. Service Provider Highlight: Friendly Center – Jessica Ruelas, Executive Director, Friendly Center

The Friendly Center offers over 15 free programs and services to low-income families in Orange County to help support families in different situations and develop long-term solutions. The Friendly Center’s programs and services fall under three main pillars: Family Support, Food Programs, and Education. Friendly Center’s programs offer struggling families the unique opportunity to find resources that combat the various intersecting barriers of poverty while meeting their immediate needs. Friendly Center’s multifaceted, holistic approach of providing assistance through a variety of programs effectively helps these families transition from crisis to self-sufficiency.

Public Comment:

- A member of the public asked if families need referrals for the Food and Nutrition Program.
- A member of the public asked if families need to be from Orange County to receive services.
- A member of the public inquired about the Rental Assistance Program.
- A member of the public inquired if individuals (adult only households) are eligible for assistance or if only families are eligible for assistance.
- A member of the public inquired if the Rental Assistance Program is only available in Orange County.

- A member of the public asked if a client living in Stanton, who is in a permanent supportive housing program and behind on their portion of the rent, can qualify for the Rental Assistance Program.
- A member of the public asked about Friendly Center’s partnership with CalOptima Health and additional rental assistance.
- Soledad Rivera clarified that CalOptima Health can only assist with moving cost and not rental assistance.
- A member of the public inquired if clients need to be referred or if they can walk up for diaper distribution.
- Jessica Ruelas invited members of the public to attend an event at Friendly Center, on April 8th, from 5p.m. – 7 p.m., as the City of Orange designated this day as “Friendly Center Day” to commemorate their 100th year anniversary.

3. CalOptima Health and Medi-Cal Presentation – Soledad Rivera, Community Relations Manager, CalOptima Health

CalOptima Health is Orange County’s community health plan for low-income families, seniors, and people with disabilities. CalOptima Health serves one (1) in four (4) adults and one (1) in three (3) children and is a leader in California Medi-Cal quality for eight (8) years in a row. CalOptima Health serves nearly 940,000 members with a network of more than 7,200 primary care doctors and specialists at 30 hospitals. CalOptima Health provides healthcare services that include primary care doctor visits, medical specialist visits, hospital and emergency care, prenatal and newborn baby care, immunizations, medications, and laboratory services. CalOptima Health’s mission is to provide members with access to quality health care services delivered in a cost-effective and compassionate manner.

- A member of the public asked if a case manager can call CalOptima Health on behalf of their client.
- A member of the public asked when the new election for Cal Optima Health’s board of directors will be.
- A member of the public asked if the meal programs with California Advancing and Innovating Medi-Cal (CalAIM) can be extended.
- A member of the public inquired about CalOptima Health’s moving cost assistance program.
- A member of the public asked how referrals should be made to CalOptima Health.
- A member of the public inquired if CalOptima Health can assist with moving costs for a client that is moving to Orange County from outside the county.
- A member of the public inquired if their client can receive diapers through Medi-Cal.

4. Service Provider Highlight: Sabil USA – Dr. Samar Aziz, Executive Director, Sabil USA

Sabil USA is a health and human services nonprofit that strives to create a community of support for immigrants, refugees, and other underserved populations within Orange County through health and human services that ease socio-economic hardships and provide the tools to build better lives. Sabil USA’s services include mental health, a food pantry, housing assistance, and educational guidance and career counseling. To learn more about Sabil USA [click here](#) to view an informational video.

Public Comment:

- A member of the public inquired about Sabil USA’s mental health services and what ages they serve.
- A member of the public asked if there is legal aid assistance for families with refugee status.
- A member of the public inquired about how often the food pantry distributes to the public.

5. Continuum of Care (CoC) Updates – Sarah Jones, CoC Manager, Office of Care Coordination

- **Orange County 2024 Point In Time Count Update:** Sarah Jones provided an update on the 2024 Point In Time Count. Over 1,100 volunteers collectively contributed more than 4,000 hours of service, with 392 volunteers in the North Service Planning Area (SPA), 435 volunteers in the Central SPA, and 273 volunteers in the South SPA. The Office of Care Coordination expects to share the 2024 Point In Time Count results in early May.
- **CoC Monthly Progress:** Sarah Jones provided an overview of the CoC Monthly Progress on Emergency Shelter Placements, Permanent Housing Placements, and Active Clients for the month of February.
- **National Alliance to End Homelessness (NAEH):** NAEH held a conference in San Francisco from March 4 – 6, 2024. The conference brought together service providers, system leaders, advocates, and people with lived experience of homelessness to learn from each other, discuss best practices, and share new innovations in the field. Interested parties can find the conference presentations on the NAEH website [here](#).
- **Public Comment:** A member of the public asked about the location of the next Housing Opportunities Committee meeting.

6. Announcements, Closing Remarks and Questions – Nishtha Mohendra, Chair and Melanie McQueen, Vice Chair

- Members of the public are invited to share any announcements, ask questions and/or provide comments currently.
- A member of the public shared that PATH has new street outreach program in the City of Newport Beach
 - A member of the public shared that the Public Law Center has services available for immigrants, minorities, veterans, seniors, and low-income residents of Orange County.
 - A member of the public shared that Volunteers of America can help families apply for Supplemental Security Income (SSI). Volunteers of America also has programs for rental assistance, rapid rehousing, rental deposits, and hotel vouchers.
 - Felicia Boehringer made an announcement that the CoC Lived Experienced Advisory Committee is currently recruiting for a youth representative, ages 18-24.
 - A member of the public announced that Veterans Affairs (VA) is inviting communities to partner with them to enhance suicide prevention efforts. The Long Beach VA hosts a meeting every 2nd Tuesday of the month on suicide prevention.
 - Soledad Rivera announced that CalOptima Health, in partnership with the OC Health Care Agency, is hosting a resource fair and vaccine distribution at Santa Ana College on April 27th.

7. Networking

- Dedicated time to network and connect with local partners.

Next Meeting: May 16, 2024, location to be determined.

For more information on CoC Board and Committee Meetings, the CoC email distribution list, or how to become part of the CoC General Membership, please visit the CoC Webpage at <https://ceo.ocgov.com/care-coordination/homeless-services/continuum-care-0> or contact the Office of Care Coordination at CareCoordination@ocgov.com

YOUTH REPRESENTATIVE NEEDED!

The Orange County Continuum of Care's Lived Experience Advisory Committee is Recruiting

Who we are looking for:

- ✓ Youth ages 18 - 24 with lived experience of homelessness
- ✓ Desire to use lived expertise to impact system change

What to expect:

- ✓ Monthly Lived Experience Advisory Committee meetings
- ✓ Support and orientation to the Continuum of Care
- ✓ Inform changes in practices, policies and processes for the Continuum of Care
- ✓ Compensation at \$25 per hour for meeting attendance (currently through Visa gift cards)



Apply now!

View the opportunity description and complete an Interest Form on SurveyMonkey.

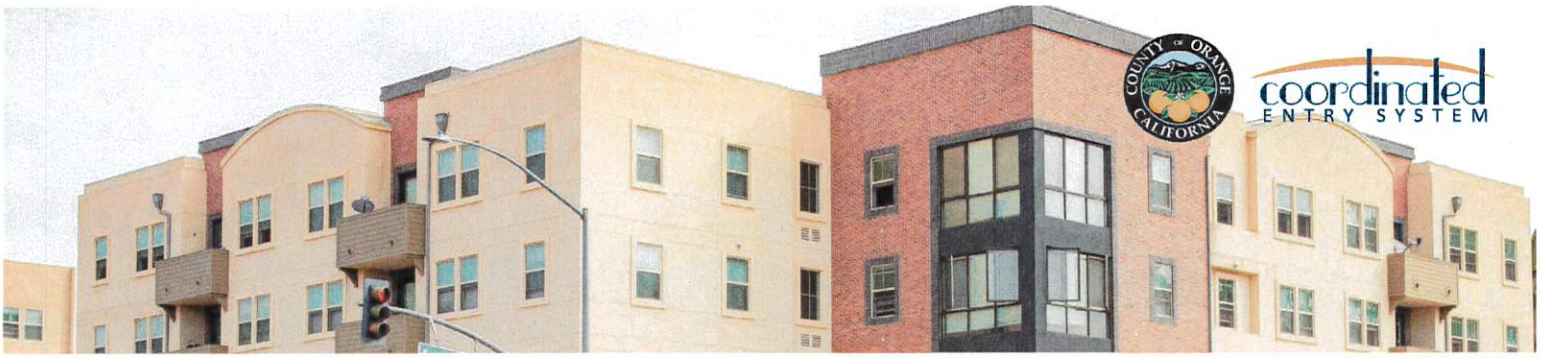


Interest Form Link:
<https://www.surveymonkey.com/r/YouthInterestForm>

For questions or support, reach out to the Office of Care Coordination:

CareCoordination@ocgov.com





COORDINATED ENTRY SYSTEM (CES)

WHAT IS CES?

CES helps connect people experiencing or at-risk of experiencing homelessness with shelter providers, housing providers and supportive service agencies. CES is managed by the County of Orange and includes a vast network of service providers serving as access points for people experiencing homelessness in Orange County. When housing and services are limited, people with the most service needs are prioritized for available housing and services by CES using a standardized and transparent system.

WHO IS ELIGIBLE FOR CES?

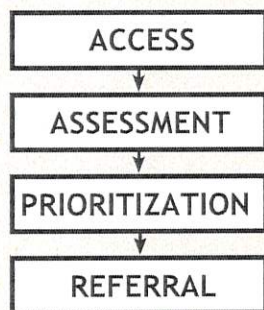
CES is for anyone experiencing homelessness in Orange County including young adults, single adults, couples, families, veterans and seniors.

WHY SHOULD I PARTICIPATE?

Affordable permanent housing and supportive services are needed to end homelessness in Orange County. CES works with a variety of homeless service providers supporting people experiencing homelessness and navigating housing resources to connect eligible applicants with available housing opportunities.

HOW DOES IT WORK?

CES ROAD MAP



Access includes multiple service providers, a virtual front door and a “no wrong door” approach

Assessment includes a standardized assessment process with initial screening, diversion and CES assessment

Prioritization is a consistent and transparent process for matching individuals and families to the most appropriate services, shelter and housing resources

Referral includes a warm hand-off between access point providers and housing, shelter or supportive service providers

HOW CAN I HELP?

If you have services or housing available to support people experiencing housing instability or homelessness, please contact CoordinatedEntry@ocgov.com.



SOMETHING FOR EVERYONE

ALGO PARA TODOS

Our programs are categorized into three main groups: Family Support, Food Programs, and Education. We offer families the convenience to find the resources they need in one place.

Nuestros programas están categorizados en tres grupos principales: Apoyo Familiar, Programas de Alimentos y Educación. Ofrecemos a familias la conveniencia de encontrar los recursos necesarios en un solo lugar.

Please call for dates and times.

Por favor llame para fechas y horarios.

Friendly Center responds to the needs of the community with programs that help keep people safe, stable, and secure.

Friendly Center responde a las necesidades de la comunidad con programas que ayudan a mantener a las personas estables y seguras.



OUR SERVICES

NUESTROS SERVICIOS

-  After-school Tutoring
Tutoría Después de Escuela
-  Classes in Parenting and Financial Literacy
Clases de Padres y Educación Financiera
-  Community Resource Information
Información de Recursos Comunitarios
-  Counseling and Family Support
Consejería y Apoyo Familiar
-  Domestic Violence Intervention
Intervención para Violencia Doméstica
-  Emergency and Utility Assistance
Asistencia de Emergencia y Utilidades
-  Food Programs
Programas de Alimentos
-  Holiday Events
Eventos para los Días Festivos
-  Job Development
Desarrollo Laboral

Working Together Toward Preventing Suicide

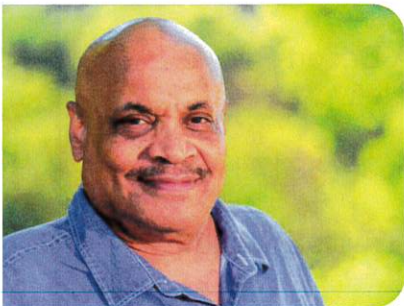
Support Veterans in Your Community

VA's highest clinical priority is Veteran suicide prevention. But we can't do it alone. Everyone has a role to play in keeping Veterans healthy and safe. **And it starts in your community.**



Why communities are critical in preventing Veteran suicide

Approximately half of Veterans receive care outside VA. VA is dedicated to reaching all Veterans where they live and connect. To do this, VA and communities are coming together to implement the public health approach, combining community and clinical interventions for suicide prevention. Together, VA and communities can work toward ending Veteran suicide.



What you can do

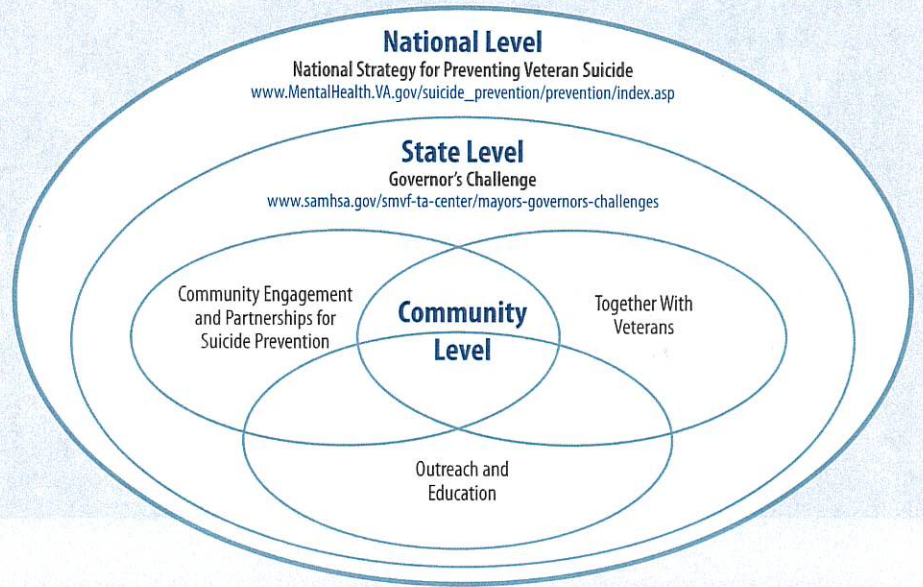
We invite communities to partner with our community engagement and partnership coordinators to enhance suicide prevention efforts. Community partners may include:

- Community mental health organizations, Veterans Service Organizations, or homeless organizations
- Mental health providers
- First responders or members of the clergy
- Representatives of a municipality, business, recreational organization or club, or health agency
- Veterans, service members, or members of their families
- Gun shop owners or employees
- Community members



How it works

VA uses evidence-based interventions to reach Veterans through multiple touchpoints at the local, state, and national levels.



Priority areas of focus



Identify service members, Veterans, and their families and screen for suicide risk



Promote connectedness and improve care transitions



Increase lethal means safety and safety planning

How to start

Contact your nearest community engagement program coordinator (CEPC), who may help the community identify care needs and opportunities for support and facilitate coalition efforts for suicide prevention public health strategies.

CEPCs are available to assist communities with:

- Coalition building and assisting with organizing coalition leadership
- Logistical and technical support
- Conducting needs assessments and environmental scans
- Program evaluation
- Data surveillance
- Action planning
- Knowledge about VA
- Suicide prevention training
- Outreach and education related to suicide prevention strategies

If you're passionate about supporting Veterans, join us. You can make a difference in a unified effort to prevent Veteran suicide.

Local CEPC contact information

Alex N Trujillo, MPA

Community Engagement Partnership Coordinator (CEPC)

Community-Based Intervention Suicide Prevention

VISN 22: VA Desert Pacific Healthcare Network

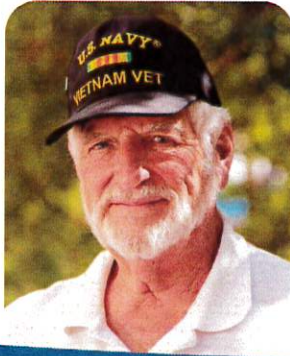
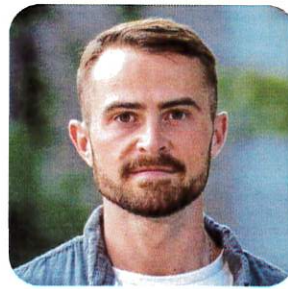
Cell: (562) 583 – 8917

Email: Alex.Trujillo@va.gov



24/7 Support for Veterans and Their Loved Ones

No Veteran should go through a crisis alone. Save the Veterans Crisis Line number—**Dial 988 then Press 1**—in your phone in case you or a Veteran you care about needs support. Caring responders are ready to listen and help day or night.



Community VA S.A.V.E. Training

Do you want to take VA S.A.V.E. Training?

Join us every second Tuesday of the month
1 p.m. to 2 p.m. via Microsoft Teams

Meeting ID: 291 587 351 628
Passcode: m8tBFu

Or call 1-205-235-3524
Conference ID: 409 121 771#

You don't have to be enrolled in VA
benefits or health care to take VA S.A.V.E.
Training.

Additional Resources

- **VA Mental Health Services:** Get information about inpatient and outpatient services available through VA at [MentalHealth.VA.gov](https://www.mentalhealth.va.gov).
- **Online Resource Locator:** Find VA facilities, Vet Centers, suicide prevention coordinators, and other VA resources at [VeteransCrisisLine.net/LocalResources](https://www.veteranscrisisline.net/LocalResources).
- **Don't wait. Reach out.:** Use this site to find support and resources designed specifically for Veterans. If you're a family member or a friend, you can also find resources for the Veteran in your life. [VA.gov/REACH](https://www.va.gov/REACH)

What is VA S.A.V.E. Training?

VA S.A.V.E. Training is a free, brief online or in-person course that will help you act with care and compassion if you come across a Veteran who is in crisis or having thoughts of suicide. The acronym S.A.V.E. helps you remember the important steps involved in suicide prevention:

- S** Know the **Signs** that indicate a Veteran might be thinking about suicide
- A** Ask the most important question of all — "Are you thinking of killing yourself?"
- V** Validate the Veteran's experience
- E** Encourage treatment and Expedite getting help



U.S. Department
of Veterans Affairs

 **Veterans
Crisis Line**
DIAL 988 then PRESS 1

Chat at [VeteransCrisisLine.net/Chat](https://www.veteranscrisisline.net/Chat)
Text 838255

The Veterans Crisis Line isn't just for
Veterans. Our responders can connect
Veterans' families and friends with
helpful resources.



Healing is Health

As a CalOptima Health member, you may be eligible for:

- A place to stay post-hospitalization during recovery (for those without homes)
- Housing navigation support
- Help for healing and recovery
- Ongoing care for medical and behavioral health conditions

To learn if you are eligible

Call CalOptima Health Customer Service toll-free at **1-888-587-8088** (TTY 711) 24 hours a day, 7 days a week.

Not a CalOptima Health member?

Call the County of Orange Social Services Agency to apply for Medi-Cal at **1-800-281-9799**, Monday–Friday, 6:30 a.m. to 8 p.m., and Saturday, 7:30 a.m. to 4 p.m.

More Benefits

Medically Tailored Meals

Meals that meet your dietary needs if you have a chronic condition

Housing Transition Navigation

Support in navigating and securing housing

Housing Deposits

Funding to secure housing



PRI-036-1205_E (11/22)

[CalOptima.org](https://www.caloptima.org)

   @CalOptima

Independence is Health

As a CalOptima Health member, you may be eligible for:

- Help moving back to your home from a facility
- Support services to help you stay in your home
- Changes to your home so you can live safely

To learn if you are eligible

Call CalOptima Health Customer Service toll-free at **1-888-587-8088** (TTY **711**) 24 hours a day, 7 days a week.

Not a CalOptima Health member?

Call the County of Orange Social Services Agency to apply for Medi-Cal at **1-800-281-9799**, Monday–Friday, 6:30 a.m. to 8 p.m., and Saturday, 7:30 a.m. to 4 p.m.

More Benefits

Asthma Remediation

Changes to improve air quality at home

Personal Care Services

Help with daily tasks, bathing, dressing, meal preparation and grocery shopping

Respite Services

Short-term relief provided to caregivers of members



PRI-036-1209_E (11/22)

[CalOptima.org](https://www.caloptima.org)

[f](#) [t](#) [i](#) @CalOptima



CalOptima Health is your public health insurance program with one mission: to serve member health with excellence and dignity, respecting the value and needs of each person.

For your health, CalOptima Health partners with a broad network of providers, so you can choose from thousands of doctors, pharmacies, community health centers, hospitals and long-term care facilities across Orange County. Quality care is our goal, and we are ranked among the best Medi-Cal plans in California.

About Medi-Cal

Medi-Cal is a public health insurance plan for low-income people. Families with children, adults, seniors, people with disabilities, pregnant women and others receive Medi-Cal through CalOptima Health.

The County of Orange Social Services Agency determines if you are eligible for Medi-Cal. To enroll in Medi-Cal, call the County of Orange Social Services Agency at **1-800-281-9799** or visit www.BenefitsCal.com.

You can also get no-cost enrollment help from the community health centers listed below:

- Coalition of Orange County Community Health Centers
www.coccc.org, **1-714-352-5590**
- Community Health Initiative of Orange County
www.chioc.org, **1-855-927-8333**
- Covered California
www.coveredca.com, **1-800-300-1506**

Medi-Cal Covered Benefits

Health Services

- Doctor office visit (exams and treatments)
- Prenatal care
- Newborn baby care
- Preventive care and annual wellness visits
- Specialty care services
- Immunizations
- Laboratory services (blood work, ultrasound, CT scans or X-rays)
- Medications
- Nurse Advice line: **1-844-447-8441**
24 hours a day, 7 days a week

Behavioral Health Services

- Outpatient mental health services for mild to moderate conditions
- Behavioral health treatment
- Behavioral Health line: **1-855-877-3885**
24 hours a day, 7 days a week

Transportation

- Emergency and non-emergency medical transportation
- Transportation to the doctor's office, the pharmacy and more
- Transportation line: **1-833-648-7528**
Call at least 2 business days (Monday-Friday) before your appointment.

Vision Care

- Routine eye exams
- Eyeglasses or contact lenses

Medical Supplies

- Wheelchairs, walkers and other equipment
- Hearing aids

Long-Term Services and Supports

- Multipurpose Senior Services Program
- Community-Based Adult Services
- Nursing facility care
- Hospice care

Dental Care

Preventive and restorative dental services are provided through Medi-Cal Dental Program. For questions about dental benefits or to find a dentist, call **1-800-322-6384** or visit SmileCalifornia.org.

Support Services

Cultural and Linguistic Services

Interpreter services for more than 100 languages are available 24 hours a day, 7 days a week at no cost to Medi-Cal members. Interpreters are available for things such as doctor visits, urgent care services, pharmacy services, customer service phone calls, health education and new member orientation meetings. Translated materials are available in your language.

Health Education

CalOptima Health believes in helping members live a healthy lifestyle. Members can get help for tobacco cessation, weight control, nutrition, cholesterol management, diabetes, asthma, heart disease and high blood pressure.

Customer Service

Our Customer Service representatives speak your language. Staff can help you:

- Learn about your benefits and how to get medical services and medications.
- Find, select and change your doctor and health networks.
- Request a CalOptima Health ID card.
- Work with your medical providers, case managers and community agencies to get the care you need.
- Learn about CalOptima Health's programs for members with Medi-Cal and Medicare coverage: OneCare (HMO D-SNP), a Medicare Medi-Cal Plan, and Program of All-Inclusive Care for the Elderly (PACE).

Contact Us

You can contact our Customer Service at **1-714-246-8500** (TTY **711**) or toll-free at **1-888-587-8088**, 24 hours a day, 7 days a week. Visit our offices Monday through Friday from 8 a.m. to 5 p.m.

For behavioral health services call toll-free at **1-855-877-3885** 24 hours a day, 7 days a week.

To schedule transportation services call toll-free **1-833-648-7528** from 8 a.m. to 8 p.m., 7 days a week.

For the nurse advice phone line call toll-free **1-844-447-8441**, 24 hours a day, 7 days a week.

CalOptima Health's Main Office

505 City Parkway West
Orange, CA 92868

CalOptima Health's Satellite Office

County Community Service Center
15496 Magnolia St., Ste. 111
Westminster, CA 92683
1-714-372-3617

Visit us online

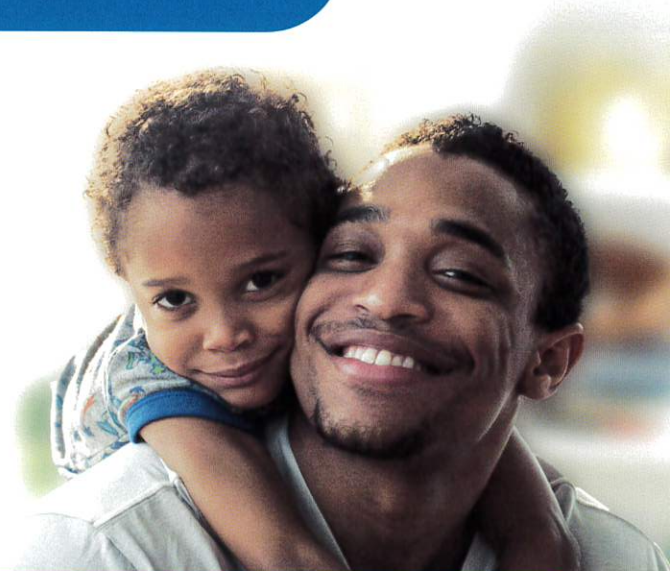
www.caloptima.org

www.facebook.com/CalOptima

ATTENTION Medi-Cal Members

TAKE ACTION to Keep Your Medi-Cal

CalOptima Health's Medi-Cal plan covers vital health care services for you and your family, including doctor visits, prescriptions, vaccinations, mental health care and more. Make sure you renew it when it's time.



Update your contact information



Report any new changes to your name, mailing address, email address and phone number, so the County of Orange Social Services Agency (SSA) can contact you. Call **1-800-281-9799**.



Create or check your online account

You can sign up to receive alerts about your Medi-Cal. Create or log into your account to get these alerts. You may submit renewals or requested information online. Go to **BenefitsCal.com**.



Check your mail

SSA will mail you a letter about your Medi-Cal eligibility. You may need to complete a renewal form. If you are sent a renewal form in a yellow envelope, submit your information online, by phone, in person or by mail to avoid a gap in your coverage.



Complete your renewal form (if you get one)

If you receive a renewal form, submit your information within 60 days online, by phone, in person or by mail to avoid a gap in your coverage.

ATENCIÓN

Miembros de Medi-Cal

TOME ACCIÓN para mantener su Medi-Cal

El plan CalOptima Health Medi-Cal cubre los servicios de atención médica importantes para usted y su familia, incluidas las consultas médicas, recetas, vacunas, atención de salud mental y más. Asegúrese de renovar cuando sea el momento.



Actualice su información de contacto

Reporte cualquier cambio a su nombre, dirección postal, correo electrónico y número de teléfono para que la Agencia de Servicios Sociales del condado de Orange (SSA) se pueda comunicar con usted. Llame al 1-800-281-9799.



Cree o revise su cuenta en línea

Puede registrarse para recibir avisos sobre su Medi-Cal. Cree o ingrese en su cuenta para recibir estos avisos. Puede entregar la renovación o información solicitada en línea. Visite BenefitsCal.com.



Revise su correo

La SSA le enviará por correo postal una carta sobre su elegibilidad de Medi-Cal. Es posible que necesite llenar un formulario de renovación. Si se le envía un formulario de renovación en un sobre amarillo, entregue su información en línea, por teléfono, en persona o por correo postal para evitar una interrupción en su cobertura.



Llene su formulario de renovación (si recibe uno)

Si recibe un formulario de renovación, entregue su información en línea, por teléfono, en persona o por correo postal dentro de 60 días para evitar una interrupción en su cobertura.

Get more money for groceries

A family of four may
be eligible for up to

\$973*

from CalFresh
each month



healthy food. better health.

As a CalOptima Health member, you may qualify for CalFresh,
and now it's easier to apply through CalOptima Health!

Call us toll-free at **1-888-587-8088 (TTY 711)**
or visit caloptima.org/calfresh



CalOptima Health

Stay Connected! Visit www.caloptima.org Or Follow Us @CalOptima   

What is CalFresh?

CalFresh can help you stretch your food budget, so you can buy healthy food — up to \$291* for individuals and up to \$973* for a family of four. Monthly amounts are based on eligibility requirements, including household size, income and expenses. The program issues benefits on a debit-type card that can be used at grocery stores, farmers markets and online, such as at Albertsons, Vons, Amazon and Walmart.



Not a CalOptima Health Member?

Enroll in CalFresh online at www.getcalfresh.org/s/oc.

Enroll in CalFresh in person or by phone with these organizations.

County of Orange Social Services Agency (SSA)

1-800-281-9799

Find an SSA office at ssaregionlocator.ocssa.net

Community Health Initiative of Orange County

1-855-927-8333

1505 E. 17th St., Suite 121
Santa Ana, CA 92705

North Orange County Regional Health Foundation

1-714-853-4727

1182 N. Euclid St.
Anaheim, CA 92801

2-1-1 Orange County

Call 211 or text ZIP code to 898211

Disabled Resources Center Inc.

1-562-427-1000, ext. 111

2750 E. Spring St., Suite 100
Long Beach, CA 90806

Saddleback Church-PEACE Community Center

1-949-609-8211

1 Purpose Dr.
Lake Forest, CA 92630

Access California Services

1-714-917-0440

300 W Carl Karcher Way
Anaheim, CA 92801

Friends of Family Health Center

1-562-501-1661

501 S. Idaho St., Suite 270
La Habra, CA 90631

Vista Community Clinic — The Gary Center

1-562-264-6000, ext. 1814

201 S. Harbor Blvd.
La Habra, CA 90631

Coalition Of Orange County Community Health Centers

1-714-352-5990, ext. 235

Various resource centers throughout the county. Please call for more information.

ICNA Relief USA

1-714-399-4571

505 E. Commonwealth Ave.
Fullerton, CA 92832

CalOptima Health, A Public Agency

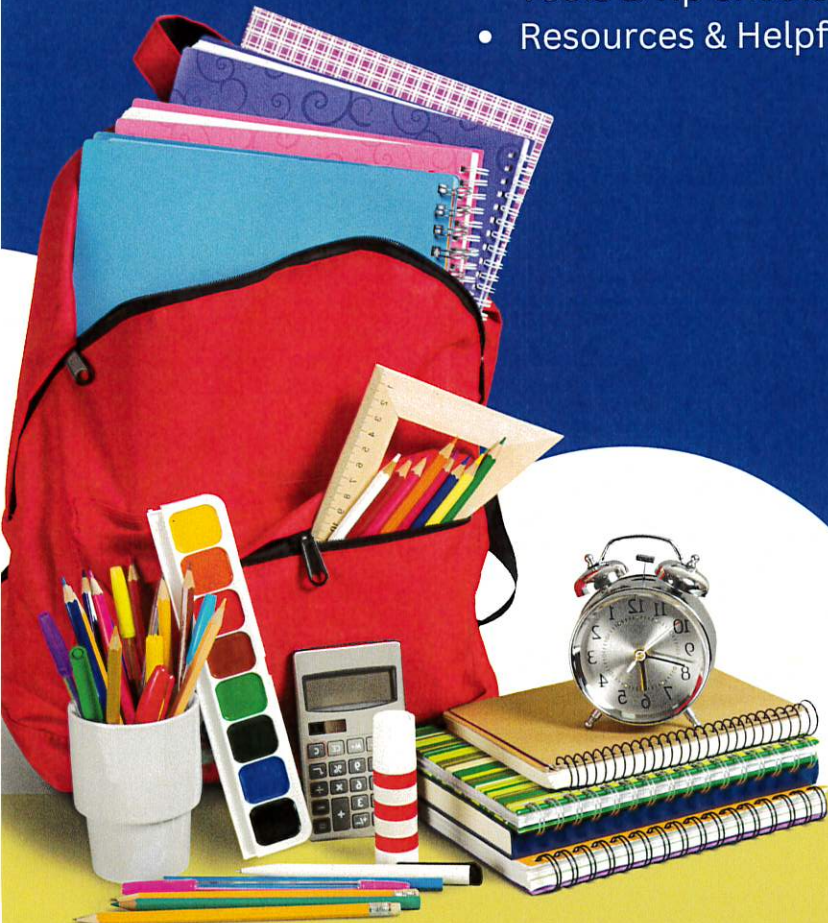
** CalFresh is not a Medi-Cal program, and it will not change your Medi-Cal benefits. There is no guarantee you will qualify if you apply, and the benefit amounts vary. CalFresh will not impact immigration status.*

McKinney-Vento Homeless Education



The Orange County Department of Education *HOPES Collaborative*

- Legislation
- e-trainings (school personnel, community partners, & families)
- Liaison Contacts
- Tools & Tip Sheets
- Resources & Helpful Links



<https://ocde.us/mv>

How to Enroll in Medi-Cal

CalOptima Health Manages Medi-Cal
Health Care for Low-Income Individuals in Orange County

STEP 1

Complete the
Medi-Cal
application

STEP 2

Receive
eligibility
from Social
Services Agency
within
45 days

STEP 3

Get
assigned to
CalOptima Health

STEP 4

Become a
CalOptima
Health member
and select a health
network and
doctor within
30 days

STEP 5

Renew
each year with
Social Services
Agency

Eligible Low-Income Groups

People With
Disabilities

Families
With Children

Undocumented
Individuals

Seniors

Adults

Foster Care
Children

Pregnant Women

People With
Specific Conditions

Where to Apply

Free Enrollment Help

Coalition of Orange County Community Health Centers

www.coccc.org
1-714-352-5990

Community Health Initiative of Orange County

www.chioc.org
1-855-927-8333

Covered California

www.coveredca.com
1-800-300-1506
1-888-889-4500 TTY

County of Orange Social Services Agency

www.benefitscal.com
1-800-281-9799

Families and Communities Together Orange County

www.factoc.org
1-714-566-2878

Asian Americans Advancing Justice

www.ajsocal.org
1-888-349-9695

YEAR-ROUND
ENROLLMENT

Documents You May Need



Proof of
Income



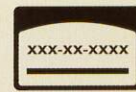
Birth
Certificate



Proof of
Address



Personal ID



Social
Security Card



Proof of
Citizenship



Individual
Taxpayer
Identification
Number (ITIN)

Medi-Cal Benefits



Doctors



Hospital



Vision



Dental



Behavioral
Health



Pharmacy

Cómo Inscribirse en Medi-Cal

CalOptima Health administra el programa de Medi-Cal
Seguro médico para individuos con bajos ingresos en el Condado de Orange

PASO 1

Llenar la solicitud de Medi-Cal

PASO 2

Recibir la elegibilidad de la Agencia de Servicios Sociales del condado de Orange dentro de 45 días

PASO 3

Ser asignado a CalOptima Health

PASO 4

Ser miembro de CalOptima Health y seleccionar un plan de salud y médico general dentro de 30 días

PASO 5

Renovar cada año con la Agencia de Servicios Sociales del condado de Orange

Grupos de bajos ingresos que califican

Personas con discapacidades

Familias con niños

Personas de la tercera edad

Personas Indocumentadas

Adultos

Niños bajo crianza temporal

Mujeres embarazadas

Personas con enfermedades específicas

Dónde llenar una solicitud

Ayuda de inscripción gratuita

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1-800-281-9799

Families and Communities Together Orange County

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1-714-566-2878

Asian Americans Advancing Justice

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1-888-349-9695

INSCRIPCIONES A LO LARGO DEL AÑO

Documentos que pudiera necesitar



Comprobante de ingresos



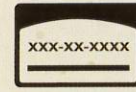
Acta de nacimiento



Comprobante de dirección



Identificación personal



Tarjeta de seguro social



Comprobante de ciudadanía



Número de identificación personal del contribuyente de impuestos (ITIN)

Beneficios de Medi-Cal



Médicos



Hospitales



Servicios de la visión



Servicios dentales



Servicios de la salud del comportamiento



Farmacia



CalOptima Health

caloptima.org

Los miembros de CalOptima Health que necesitan ayuda con sus beneficios de atención médica pueden llamar a Servicios para Miembros de CalOptima Health gratuitamente al **1-888-587-8088**.



Orange County Department of Education
Educational Services Division

McKinney-Vento Homeless Educational Rights and Services

Are you or your family in temporary, shared, or unstable housing?

**YOU ARE ELIGIBLE FOR HELP
YOU HAVE RIGHTS AND
YOU ARE WELCOME AT SCHOOL**



WHAT STUDENTS AND FAMILIES NEED TO KNOW



Your Rights

ALL eligible students, regardless of legal documentation, immigration status, or presence of parent/caregiver have the right to:

- Immediate enrollment and full participation in school, including preschool, afterschool activities, and extracurricular activities
- Enroll without having a
 - permanent address/proof of residency
 - legal guardianship or school records
 - immunization records
- Choose between two options - continue to attend the school where last enrolled (*school of origin*), or enroll in the school serving the area where currently staying (*school of residence*)
- If the family/student gains permanent housing, the student can remain at the current school for the duration of that academic year.
- Transportation from your current residence to the student's *school of origin*, if requested
- Unaccompanied youth may enroll in school immediately, and receive partial/full credit for schoolwork completed elsewhere

The Federal McKinney-Vento and California state laws remove all educational barriers faced by children and youth without a fixed, regular, and/or adequate nighttime stay.

Who is Eligible?

Eligibility is determined by your nighttime stay. Children and youth, attending public preschools through college, qualify if you are:

- Staying in a house or apartment with more than one family due to loss of housing or economic hardship – *doubled up*
- Staying with friends or family because you are a runaway or unaccompanied youth
- In a shelter (family, domestic violence, or youth shelter)
- In an abandoned building, campground, sleeping in a car, RV, beach or park, or on the streets
- A refugee who is in unstable housing

Community Resources

The website below can link you with OC community resources. Service is free and available 24/7

21loc.org

Call 2-1-1 or 888-600-4357

Text your zip code to 898211

For questions about enrolling in school or for assistance with school enrollment, contact:

Your district/school support team:

Your county support team:

Your state support team:

Orange County Department of Education
HOPES Collaborative
homelessed@ocde.us | 714-966-4093
<https://ocde.us/mv>

California Department of Education
Homeless Education Team
HomelessEd@cde.ca.gov | 866-856-8214
<https://www.cde.ca.gov/sp/hs/cy>