



**Orange County Continuum of Care
Veterans Committee
May 16, 2024**

Welcome and Introductions

Beck Heyhoe, Chair

Meeting Agenda

1. 2024 Orange County Point In Time Count – Sarah Jones, CoC Manager, Office of Care Coordination
 - a. Overview of Veteran data presented in the Orange County 2024 Point In Time Data Summary.
2. Targeted Outreach for Veterans Update – Eric Richardson, Director for Housing, and Amanda Brear, Regional Program Manager, Volunteers of America Los Angeles
3. Orange County Outreach Services Mapping Update – Becks Heyhoe, Chair
 - a. Update on Orange County United Way’s United to End Homelessness efforts to map available outreach services in Orange County
4. Veterans Committee and Orange County Veterans and Military Families Collaborative (OCVMFC) Housing Working Group Collaboration and Alignment Discussion – Becks Heyhoe, Chair, and Eric Richardson, Director for Housing, Volunteers of America Los Angeles and OCVMFC Housing Working Group Chair
 - a. Discuss ideas for further collaboration and alignment between the Veterans Committee and the OCVMFC Housing Working Group
5. HUD-Veterans Affairs Supportive Housing (HUD-VASH) Voucher Update – Sarah Jones, CoC Manager, Office of Care Coordination

Meeting Agenda

6. Continuum of Care (CoC) Update – Sarah Jones, CoC Manager, Office of Care Coordination
 - a. Veteran Registry Data
7. Provide Announcements and Feedback – Beck Heyhoe, Chair
 - a. Providers and members of the public are invited to share announcements and feedback related to Veteran homelessness.

Next Meeting: Special Meeting on Thursday, July 11, 2024, from 10:30 a.m. to 12:00 p.m. at Orange County United Way located at 18012 Mitchell South, Irvine, CA 92614

Public Comments

Business Calendar

2024 Orange County Point In Time Count

**Sarah Jones, CoC Manager,
Office of Care Coordination**

Business Calendar – Item #1

Orange County 2024 Point In Time Count (2024 PIT Count)

- The County of Orange in partnership with the Orange County CoC conducted the sheltered count the night of Monday, January 22, 2024. The unsheltered count process took place over three days, Tuesday, January 23, 2024, through January 25, 2024.
- The 2024 PIT Count identified a total of 328 veterans who served in the U.S. Armed Forces, National Guard or Reserves.



TOTAL

328

VETERANS

Persons who served in the U.S. Armed Forces, National Guard or Reserves

UNSHELTERED

248

VETERANS

Persons who served in the U.S. Armed Forces, National Guard or Reserves

SHELTERED

80

VETERANS

Persons who served in the U.S. Armed Forces, National Guard or Reserves

Business Calendar – Item #1

Comparison of Orange County 2022 and 2024 PIT Count

- In comparison to the 2022 PIT Count, the veterans subpopulation increased by 17.14% in the 2024 PIT Count.



	2022 Point in Time Count	2024 Point in Time Count
Unsheltered	145 veterans	248 veterans
Sheltered	135 veterans	80 veterans
Total	280 veterans	328 veterans

↑
17.14%

Business Calendar – Item #1

Orange County 2024 PIT Count

- During the unsheltered PIT Count, those surveyed who identified as having served in the U.S. Armed Forces, National Guard or Reserves (Veterans) were asked for additional identifying information to ensure follow up and further connection to services.
- For further coordination of targeting and outreaching to unsheltered Veterans, Volunteers of America, Los Angeles (VOALA) was provided survey data collected during the 2024 PIT Count of all those surveyed who stated they were a Veteran.
- VOALA staff then made efforts to engage and provide connections to services.

✕ Everyone Counts OC, 2024 Point In Time Unsheltered Count  

VETERAN REGISTRY

The following questions will ask additional Veteran related questions to update the Orange County Veteran Registry which will help us identify all veterans experiencing homelessness within Orange County, understand their housing needs, and follow up to connect Veterans to available resources.

34a. First Name

If they did not answer or declined to answer, please type "Did not answer."

34b. Middle Initial

If they did not answer or declined to answer, please type "Did not answer."

34c. Last Name

If they did not answer or declined to answer, please type "Did not answer."

Business Calendar – Item #1

Orange County 2024 PIT Count

- **Data Summary:** The 2024 PIT Count Data Summary can be found at the [Care Coordination – Additional Documents webpage](https://ceo.ocgov.com/sites/ceo/files/2024-05/2024%20Point%20In%20Time%20Count%20Summary%20FINAL.pdf) at the following link:
<https://ceo.ocgov.com/sites/ceo/files/2024-05/2024%20Point%20In%20Time%20Count%20Summary%20FINAL.pdf>
- The 2024 PIT Count Data Summary will be presented at the May 22, 2024, meeting of the CoC Board.



Targeted Outreach for Veterans Update

Eric Richardson, Director for Housing, and
Amanda Brear, Regional Program Manager,
Volunteers of America Los Angeles

By names list

- 183 Homeless Veterans:
 - 22 Unsheltered
 - 61 Sheltered or at risk
- 145 Disability
- 119 enrolled in VASH
- 122 enrolled in SSVF

By names list – unsheltered by City

City	Hless Veterans	City	Hless Veterans
Anaheim	20	Mission Viejo	1
Brea	1	Newport Beach	2
Buena Park	3	Orange	6
Costa Mesa	6	Placentia	1
Dana Point	1	Rancho Santa Margarita	1
Fountain Valley	4	San Clemente	2
Fullerton	5	San Juan Capistrano	2
Garden Grove	8	Santa Ana	26
Huntington Beach	10	Stanton	2
Irvine	6	Tustin	3
Laguna Hills	1	Westminster	7
Lake Forest	2		
Los Alamitos	2		

By names list – unsheltered by provider

Provider	Hless Veterans
VOALA	32
Veterans Affairs	31
Health Care Agency - Behavioral Health Services	14
City Net	8
Mental Health Association	8
Mercy House	8
Illumination Foundation	5
PATH	4
Healthcare In Action	2
Salavation Army	2
City of Buena Park	1
City of Costa Mesa	1
City of San Clemente	1
City of San Juan Capistrano	1
Helping HandUps	1
Hope Center of Orange County	1
Moving Forward Psychological Institute, Inc.	1
Pathways of Hope	1

Targeted Outreach for Veterans

- Collaborative working: Veterans Affairs (VA), Supportive Services for Veteran Families (SSVF), Care Coordination, Outreach
- Case conferences every 2 weeks on specific 3 groups
 - 10+ years homeless, over 62 years old or families with at least one minor
- Data monitored from July 2023
- Shelter and / or Hotel offered to Veterans
- Extra support while in temporary accommodation and to find housing
- Ongoing support if temporary accommodation is not accepted

Veterans Outreach

Veterans that have been homeless 10+ years

- 20 total clients
- 7 housed
- 5 out of 7 were in temporary accommodation prior to housing
- 4 currently in temporary accommodation
- 5 have been removed from BNL due to no contact
- 4 actively working with

* Data from the last month

Veterans Outreach

Veterans 62+:

- 94 total clients
- 24 housed 17/24 in temp prior to housed
- 22 in temp accommodations
- 14 have been removed from BNL due to no contact
- 34 active clients
- 1 passed away

* Data from the last month

**Orange County Outreach Services
Mapping Update
Becks Heyhoe, Chair**

Outreach Landscape Analysis

- Process
 - Searched available 2-1-1 information
 - Reviewed city websites for homelessness-related information pages
 - Contacted city staff to confirm information

North Service Planning Area

City	City Specific Outreach Team	Entity	Law Enforcement	Mental Health Provider
Anaheim	Yes	CityNet, Anaheim Community Care Response Team	Homelessness Assistance Liaison Officers (HALO), HOPE Center partner	BeWell
Brea	Yes	Homelessness Outreach Coordinator	HOPE Center partner	
Buena Park	City Staff	City Staff	Homelessness Liaison Officers, HOPE Center partner	
Cypress	No	N/A	HOPE Center partner, Patrol Officer Duty	
Fullerton			HOPE Center partner, Homelessness Liaison Officer	
La Habra	Yes	City Staff	HOPE Center partner	
La Palma	No		HOPE Center partner	
Los Alamitos	No		Homelessness Liaison Officers	
Orange	No		HOPE Center partner , HEART- Homelessness Engagement Assistance Resource Team	
Placentia	No		HOPE Center partner	
Stanton	No		HOPE Center partner, OC Sheriff	
Villa Park	No		OC Sheriff	
Yorba Linda	No		HOPE Center partner, OC Sheriff	

Central Service Planning Area

City	City Specific Outreach Team	Entity	Law Enforcement	Mental Health Provider
Costa Mesa	Yes	CityNet, PATH	Community Policing Unit, Network for Homelessness Solutions	BeWell
Fountain Valley	Yes	CityNet	Community Resource Officer	
Garden Grove	No		Special Resource Team	BeWell, Moving Forward Psychological Institute
Huntington Beach	No			BeWell
Newport Beach	Yes	PATH		BeWell
Santa Ana	Yes	CityNet		
Seal Beach	No		Quality of Life Officers	
Tustin	Yes	CityNet	Homelessness Liaison Officers	
Westminster	No		Homelessness Liaison Outreach Team	BeWell

South Service Planning Area

City	City Specific Outreach Team	Outreach Entity	Law Enforcement	Mental Health Provider
Aliso Viejo	No		OC Sheriff	
Dana Point	Yes	Community Outreach Worker	OC Sheriff	
Irvine	No		City Outreach Officer	BeWell
Laguna Beach	No		Homelessness Liaison Officer	BeWell
Laguna Hills	Yes	Mercy House	OC Sheriff	
Laguna Niguel	Yes	Mercy House	OC Sheriff	
Laguna Woods	No		OC Sheriff	
Lake Forest	No		OC Sheriff	
Mission Viejo	Yes	Mercy House	OC Sheriff	
Rancho Santa Margarita	Yes	Mercy House	OC Sheriff	
San Clemente	Yes	City staff - Community Outreach Worker	OC Sheriff	
San Juan Capistrano	Yes	City staff - Community Outreach Worker	OC Sheriff	

**Veterans Committee and Orange County
Veterans and Military Families Collaborative
(OCVMFC) Housing Working Group
Collaboration and Alignment Discussion**
Becks Heyhoe, Chair and Eric Richardson,
Director for Housing, Volunteers of America
Los Angeles and OCVMFC Housing Working
Group Chair

**HUD-Veterans Affairs Supportive Housing
(HUD-VASH) Voucher Update**

Sarah Jones, CoC Manager,
Office of Care Coordination

Business Calendar – Item #5

HUD-VASH Voucher Update – Orange County Totals*

Voucher Type	Housing Authority	Allocation	In The Pipeline	Vouchers Searching	Leased
Veteran Affairs Supportive Housing Voucher (VASH – Tenant-Based)	Orange County Housing Authority	863	78	53	712
	Anaheim Housing Authority	104		4	84
	Santa Ana Housing Authority	171	2	26	131
	Garden Grove Housing Authority	N/A			
TOTALS		1,138	80	83	927 (~81%)

Updated 4-2-24

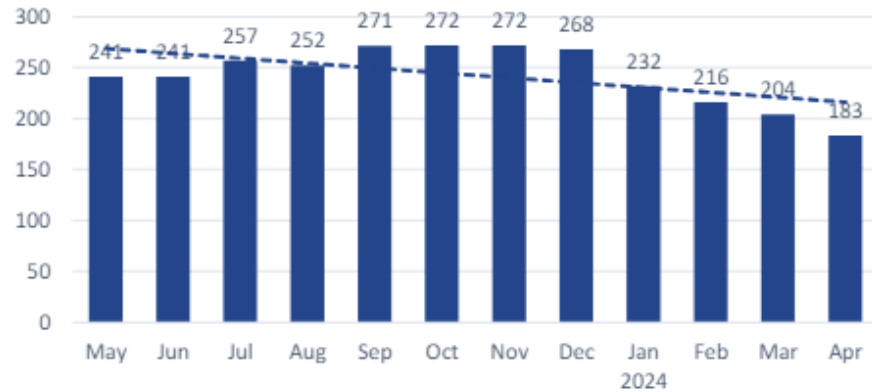
*includes data from February 2024

CoC Update

**Sarah Jones, CoC Manager,
Office of Care Coordination**

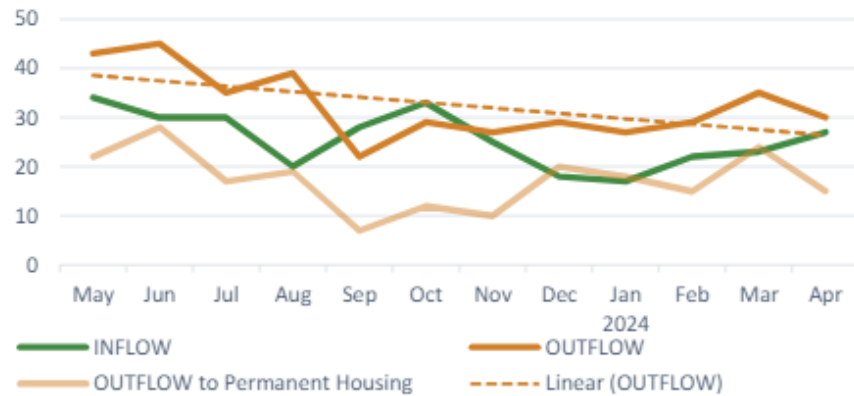
Veteran Registry Dashboard

Homeless Veterans on Veteran Registry



Currently, there are 183 veterans experiencing homelessness on the Veteran Registry. In the previous 12 months, 207 veterans have been housed in permanent, stable housing. Over 30 agencies, including the VA Community Resource and Referral Center, outreach providers, and shelter providers, continue to meet weekly to coordinate housing and services for veterans experiencing homelessness in Orange County. In the past 12 months, there has been a 24% decrease in the number of veterans experiencing homelessness in Orange County.

Inflow vs. Outflow by Month

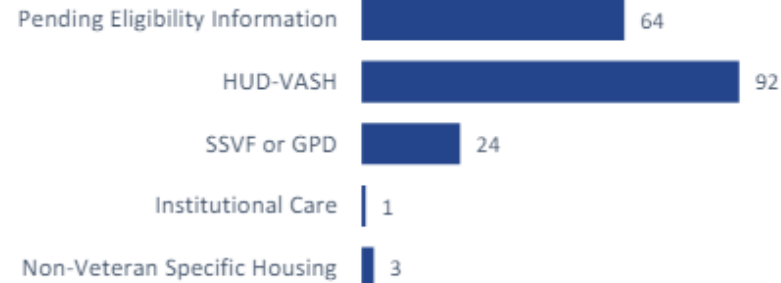


Homeless Veterans
183

Veterans Housed
207

5/1/23-4/30/24

Permanent Housing Plan



	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan 2024	Feb	Mar	Apr	Total	
INFLOW	34	30	30	20	28	33	25	18	17	22	23	27	307	
OUTFLOW	43	45	35	39	22	29	27	29	27	29	35	30	390	
OUTFLOW to Permanent Housing	22	28	17	19	7	12	10	20	18	15	24	15	207	
OUTFLOW exceeded INFLOW	✓	✓	✓	✓			✓	✓	✓	✓	✓	✓	✓	
Homeless Veterans on Veteran Registry	241	241	257	252	271	272	272	268	232	216	204	183		

Business Calendar – Item #6

Coordinator for Coordinated Entry System (CES) for Survivors Request for Proposals (RFP)

- The County of Orange's Office of Care Coordination is seeking proposals from qualified organizations to serve as the Coordinator for the CES for Survivors for all three Service Planning Areas (SPA) - North, Central, and South - in Orange County.
- The CES for Survivors Lead will promote regional service coordination within and across SPAs, ensure alignment with the CES requirements, and lead strategic imitative and collaborative efforts that facilitates access to the System of Care, primarily housing resources.
- The CES for Survivors Lead will also support in the implementation of diversion and solution-focused problem-solving strategies to decrease the length of time people experiencing homelessness and maximize the appropriate use of available housing resources within each SPA and countywide.
- The Office of Care Coordination is seeking programs that can be operationalized quickly and leverage additional funds to expand the reach and impact of the program upon the target population.
 - ❖ **Project Title:** Coordinator for Coordinated Entry System for Survivors
 - ❖ **Project ID:** RFP-017-2603003-JM
 - ❖ **Release Date:** Thursday, May 9, 2024
 - ❖ **Due Date:** Thursday, May 30, 2024, at 2:00 p.m.
- For more information, visit the following link: [Coordinator for Coordinated Entry System for Survivors RFP](#)

Business Calendar – Item #6

Upcoming Meetings

- **CoC Board (IN PERSON):** Wednesday, May 22, 2024, from 2:00 p.m. – 5:00 p.m.
 - ❖ Location: County Administration South (CAS) County Conference Center, 425 West Santa Ana Blvd. Room 104/106, Santa Ana, CA 92701-4599

Business Calendar – Item #6

2024 VAWA and Survivor Housing Community Conversations

- HUD is hosting a series of community conversations focused on successfully implementing the Violence Against Women Act (VAWA) and survivor-centered housing at the system, project, and human levels. Each conversation will feature a diverse panel of system leaders, project staff, and people with lived experiences from both the homelessness response and victim services worlds.

Title	Date and Time	Join Link
HMIS and Data-Sharing for Victim Services Providers and Survivors	May 16, 2024 1:00 - 2:30 PM EDT	Join the Webinar
Coordinated Entry and Housing Problem-Solving for Survivors	June 27, 2024 1:00 - 2:30 PM EDT	<i>Coming Soon</i>

- For any questions on the VAWA and Survivor Housing Community Conversations, please email trainings@hudexchange.info

Provider Announcements and Feedback

Becks Heyhoe, Chair

Next Meeting:

Special Meeting on Thursday, July 11, 2024, from
10:30 a.m. to 12:00 p.m. at
Orange County United Way located at 18012
Mitchell South, Irvine, CA 92614

