

ORANGE COUNTY  
CONTINUUM OF CARE BOARD  
Wednesday, June 26, 2024  
2:00 p.m. – 5:00 p.m.

**Location:**

**County Administration South (CAS) Building  
Conference Center  
425 West Santa Ana Blvd. Room 104/106  
Santa Ana, CA 92701-4599  
[Click Here](#) for parking information.**

**Virtual Meeting Option\*:**

**Zoom Meeting Link: [Click here for meeting link](#)  
Join by phone: +1 669 900 9128  
Webinar ID: 963 2370 2539**

***\*Listen-in option only***

## AGENDA

### Board Members

Judson Brown, City of Santa Ana  
LaVal Brewer, South County Outreach  
Dr. Kelly Bruno-Nelson, CalOptima Health  
Andrew Crowe, Scholarship Prep  
Nichole Gideon, Individual [Secretary]  
Becks Heyhoe, OC United Way  
Sandra Lozeau, City of Anaheim  
Frank Luna, Individual  
Melanie McQueen, PATH  
Nishtha Mohendra, Families Forward

Robert “Santa Bob” Morse, Individual  
Talesha Payne, Jamboree Housing  
Jason Phillips, Individual  
Dawn Price, Friendship Shelter  
Maricela Rios-Faust, Human Options  
Ami Rowland, Covenant House California  
George Searcy, Individual  
Dr. Shauntina Sorrells, Individual [Vice Chair]  
Tim Shaw, Individual [Chair]  
Christina Weckerly Ramirez, Health Care Agency

In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email [CareCoordination@ocgov.com](mailto:CareCoordination@ocgov.com). Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided.

Supporting documentation is available for review by the public at least 72 hours prior to regular meetings and at least 24 hours prior to special meetings of the CoC Board. Those wishing to review supporting documentation can visit the CoC Webpage [here](#) or the lobby of the CAS Building, located 601 N. Ross Street., Santa Ana, CA 92701-4599, and request a copy of the meeting materials from the Office of Care Coordination during normal business hours of 8:00 a.m. – 5:00 p.m. Monday through Friday (excluding holidays).

**Call to Order** – Tim Shaw, Chair

**Board Member Roll Call** – Nichole Gideon, Secretary

**Public Comments:** Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the agenda item presentation. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public who are attending in person are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

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**Board Member Comments:** Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

### **CONSENT CALENDAR**

*All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.*

1. **Approve CoC Board Meeting Minutes from May 22, 2024**

### **BUSINESS CALENDAR**

1. **Fiscal Year (FY) 2024 CoC Program Notice of Funding Opportunity (NOFO)** – Sarah Jones, CoC Manager, Office of Care Coordination and Felicia Boehringer, CoC Administrator, Office of Care Coordination
  - a. Update on the release of the Agency Administrative Review for CoC-Funded Agencies.
  - b. Approve the FY2024 CoC Program NOFO Scoring and Rating Criteria for Renewal Projects, including the project performance measures, thresholds and point allocations, as recommended by the CoC NOFO Ad Hoc.
  - c. Approve revised Reallocation Strategy for reallocating CoC Renewal Projects funding that have a project performance score of less than 60 percent during two consecutive CoC NOFO funding cycles, starting when the second project performance score is provided.
2. **Advance OC’s Homeless Management Information System (HMIS) Data Request** – Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way; Katie Kalvoda, Founder and President, Advance OC; and Shelbie Knox, Grants and Evaluation Manager, Community Legal Aid SoCal
  - a. Approve Advance OC’s HMIS data request for the period of October 1, 2014, through December 31, 2023, for the purposes of research and analysis on the legal outcomes of people experiencing homelessness in Orange County.
3. **FY 2023 Longitudinal Systems Analysis Report** – Elizabeth Andrade, Executive Director and Erin DeRycke, Director, Data Analytics, 211OC, Orange County United Way

4. **2024 Housing Inventory Count Presentation** – Elizabeth Andrade, Executive Director and Erin DeRycke, Director, Data Analytics, 211OC, Orange County United Way
5. **Orange County Homelessness Updates** – Doug Becht, Director of Office of Care Coordination and Sarah Jones, CoC Manager, Office of Care Coordination
  - a. System of Care Update
  - b. CoC Update
6. **Next Meeting:** Wednesday, July 24, 2024, from 2:00 p.m. – 5:00 p.m.

ORANGE COUNTY  
CONTINUUM OF CARE BOARD  
Wednesday, May 22, 2024  
2:00 p.m. – 5:00 p.m.

**Location:**

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Conference Center  
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## MINUTES

### Board Members

Judson Brown, City of Santa Ana  
LaVal Brewer, South County Outreach  
Dr. Kelly Bruno-Nelson, CalOptima Health  
Andrew Crowe, Scholarship Prep  
Nichole Gideon, Individual [Secretary]  
Becks Heyhoe, OC United Way  
Sandra Lozeau, City of Anaheim  
Frank Luna, Individual  
Melanie McQueen, PATH  
Nishtha Mohendra, Families Forward

Robert “Santa Bob” Morse, Individual  
Talesha Payne, Jamboree Housing  
Jason Phillips, Individual  
Dawn Price, Friendship Shelter  
Maricela Rios-Faust, Human Options  
Ami Rowland, Covenant House California  
George Searcy, City of Irvine  
Dr. Shauntina Sorrells, Individual [Vice Chair]  
Tim Shaw, Individual [Chair]  
Christina Weckerly Ramirez, Health Care Agency

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**Call to Order** – Tim Shaw, Chair

Chair Tim Shaw called the meeting to order at 2:01 p.m.

**Board Member Roll Call** – Nichole Gideon, Secretary

Present: LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez.

Absent Excused: Judson Brown

Georgy Searcy arrived during Business Calendar Item 1. LaVal Brewer and Nichole Gideon left during Business Calendar Item 4.

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- Sara Behmerwohld from Human Options shared that the Human Options’ Transitional Rapid Rehousing project is one of the few domestic violence projects and Human Options believes that the current Project Performance Measures does not accurately reflect a project’s performance. As the scoring rubrics are being finalized, Sara Behmerwohld asked that the CoC Board are mindful of the intent of the program.
- Carrie Buck from Family Solutions Collaborative thanked Tianna Terry from Friendship Shelter for a meeting where people convened to talk on the perspectives of moving family and individuals into housing. Carrie Buck stated that Family Care Center needs attention, advocacy, and help because the Family Care Center is at the tip of the crisis point. Carrie Buck stated that if the Family Care Center were to close, 16 beds would be lost out of the 78 beds in the Family Shelter Bed Reservation System, which would be approximately 1/5 of beds. Carrie Buck stated that the 16 beds need to stay open as the community queue has approximately 122 families waiting for shelter. Carrie Buck stated that HomeAid Orange County and Mercy House have been advocating for help for a long time, and asked if there is any funding available, or any ideas, to please contact Gina from HomeAid Orange County, Mercy House, or Carrie Buck.

**Board Member Comments:** Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- Dawn Price shared that a letter advocating for Homeless Housing, Assistance, and Prevention (HHAP) Program Round 6 funding on behalf of the CoC Board to the State’s Budget Subcommittee the has been drafted. Dawn Price stated that everyone should also think about their individual advocacy, in related to the discussion on the HHAP set asides.
- Chair Tim Shaw asked if there was any objection to the letter, and informed the CoC Board that if they would like to see the letter before it goes out, to reach out to the Chair.
- Jason Phillips read the names of people who have died without a fixed abode in March 2024.
- Becks Heyhoe shared that United To End Homelessness will have a Community Chat to talk about the 2024 Point In Time Count on June 6, 2024 at 12:00 p.m. The Community Chat will be recorded and people who are interested, can register at <https://unitedtoendhomelessness.org/events/>
- Robert “Santa Bob” Morse thanked Jason Phillips for reading the names of the people who have died without a fixed abode.

**CONSENT CALENDAR**

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**1. Approve CoC Board Meeting Minutes from April 24, 2024**

Robert “Santa Bob” Morse motioned to approve item 1 on the Consent Calendar. Maricela Rios-Faust seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. Becks Heyhoe abstained. The motion passed.

**BUSINESS CALENDAR**

**1. Orange County 2024 Point In Time Count Presentation – Doug Becht, Director, Office of Care Coordination and Sarah Jones, CoC Manager, Office of Care Coordination**

Doug Becht and Sarah Jones provided an overview of the Orange County 2024 Point In Time Count and a presentation on the results.

Public Comments:

- Shelby Feliciano-Sabala from Project Hope Alliance shared that there are many youth who are not captured in the Point In Time Count such as the youth who are in libraries, motels, and do not have a place to live. Shelby Feliciano-Sabala noted that there are 6 unaccompanied youth in the 2024 Point In Time Count, but in one school district, there is over 100 and are not captured and are invisible. Shelby Feliciano-Sabala stated that everyone must work together to disrupt homelessness and shared hopes of solving the issue of 2 definitions of experiencing homelessness.
- Carrie Buck shared disappointment that families are not mentioned until the 15<sup>th</sup> page of the 2024 Point In Time Count summary. Carrie Buck stated that there appears to be a decrease of families and hoped that it is really the case but expressed hesitancy because there is different data that shows families waiting who do not choose shelter. Carrie Buck explained that there is a McKinney Vento Coordinator that is required to turn in data and explained that there are more ways to incorporate data to get a more accurate number to advocate for more resources to house every single family.

CoC Board Member Discussion:

- Judson Brown provided Board Member Comment via email in advance of the CoC Board meeting. Judson Brown shared that the City of Santa Ana decreased homelessness more than every other City

combined from 2019 to 2024 and it was done by providing housing for people experiencing homelessness. Specifically, during the five-year period from 2019 to 2024, Santa Ana saw a greater decline in homelessness than all other Orange County cities combined, reducing the number of unhoused individuals by over 19% from pre-pandemic levels, according to the County of Orange's 2024 Point in Time Count. While many other Orange County cities had increases in their homeless populations between 2019 and 2024, the number of unhoused individuals in Santa Ana declined by 341, from 1,769 to 1,428. Among Orange County cities that saw a drop in homelessness during that period, Santa Ana's decline was more than all others put together. This result was achieved by providing housing for people experiencing homelessness. This includes 267 permanent supportive housing units in six different projects (Casa Querencia, The Orchard, Heroes Landing, Legacy Square, Depot at Santiago, and the Santa Ana Arts Collective) combined with tenant-based vouchers leased up in partnership with Mercy House and WelcomeHomeOC. Through the collective efforts by the County of Orange, OC Housing Finance Trust, CalOptima, the City of Santa Ana, Mercy House, Community Development Partners, and our various other funding agencies and development partners, there is a local example that can be pointed to in Orange County where housing for people experiencing homelessness is having a positive impact to reduce homelessness.

- Christina Weckerly Ramirez stated that one of the pillars from the Commission to End Homelessness is outreach, however, there is not a CoC Committee on outreach. Christina Weckerly Ramirez shared that someone should go to the OC Health Care Agency Regional Outreach meetings regarding the 2024 Point In Time Count. Christina Weckerly Ramirez asked for clarification on the "48.33% of persons experiencing homelessness for the first time in the past 12 months" metric.
- Dawn Price asked for clarification on the amount of surveys individual and the end user number.
- Becks Heyhoe asked for clarification on the "Subpopulations & Disabling Conditions" page of the 2024 Point In Time Count. Becks Heyhoe shared that the Veterans Committee was hoping to get a subset of the 2024 Point In Time Count data that shares information regarding location by Service Planning Area (SPA), and community ties for a deeper dialogue. Becks Heyhoe inquired as to how many new emergency shelters have opened since 2019. Becks Heyhoe asked if the "25 city specific homeless outreach teams" can be shared in terms of city, as that was a question that came up during the Veterans Committee. Becks Heyhoe shared appreciation for the information regarding "Shelter-to-Housing" as the information is useful to communicate to the public. The "Shelter-to-Housing" information, as well as the 2023 Homeless Survey help speak to the narrative that people who are homeless do want to their homelessness and are taking the steps to do that but there is a shortage of housing.
- Maricela Rios-Faust noted that there has been a number of different surveys completed and asked what would give comprehensive enough data to help everyone understand what will work to end homelessness in the county.
- Nishtha Mohendra shared that the lack of the focus on children on the 2024 Point In Time Count summary could mean that generational homelessness is not being focused on. Nishtha Mohendra stated that the decrease of homeless families should not be emphasized as there is more to the information.
- Sandra Lozeau noted that the everyone needs to be cognizant of the "48.33%" metric, and noted that in the prevention side, there are a lot of people behind on rent and utilities and are struggling, and those people are the new homeless population. Sandra Lozeau shared that the housing component is constantly being advocated for, but the trickle of people falling into homelessness also needs to be stopped. Sandra Lozeau emphasized that prevention and diversion efforts should be focused on.
- Vice Chair Dr. Shauntina Sorrells noted that there was not information on the demographic data and asked if there was any insight related to demographics.

2. **HHAP Program Ad Hoc Recommendations** – Sarah Jones, CoC Manager, Office of Care Coordination; Dr. Shauntina Sorrells, Vice Chair and HHAP Program Ad Hoc Membership

At the March 27, 2024, meeting, the CoC Board approved the establishment of a HHAP Program Ad Hoc to support the Office of Care Coordination with the planning and programming of HHAP Rounds 1- 4 remaining funds allocated to the Orange County CoC. The Office of Care Coordination supported the CoC Board Officers to appoint the HHAP Program Ad Hoc membership that is comprised of LaVal Brewer, Kelly Bruno-Nelson, Brian Frejo and Dr. Shauntina Sorrells. The HHAP Program Ad Hoc convened three times on April 17, May 6, and May 13, 2024, to explore options for programming the remaining funds, with special consideration for populations experiencing homelessness at disproportionate rates or expressing gaps in resource needs. Additionally, the Office of Care Coordination provided the HHAP Program Ad Hoc with information on the various eligible use categories for each round of HHAP funding, as well as deadlines for funding obligation and/or spend down. The proposed recommendations, with connected funding and eligible use categories, are detailed in the recommended actions.

Recommended Action a: Approve the following recommendations for the programming of remaining HHAP Round 1, 3 and 4 funding allocated to the Orange County CoC, as recommended by the HHAP Program Ad Hoc:

- i. Authorize the Office of Care Coordination to issue a Request for Proposals (RFP) to program the remaining HHAP Rounds 3 and 4 funds under Services Coordination and Services Coordination Youth Set-Aside eligible use categories, to solicit proposals for supportive services only projects with a multiple year contract that will preferably leverage CalAIM funding, and serve individuals and/or families experiencing homelessness, prioritizing any of the following special populations: youth (ages 18 – 24), survivors of domestic violence, Black/African American households experiencing homelessness, Native American/Indigenous households experiencing homelessness and older adults.
- ii. Authorize the Office of Care Coordination to issue a RFP to program the remaining HHAP Rounds 3 and 4 funds under the Permanent Housing Delivery and Permanent Housing Delivery Youth Set-Aside eligible use categories, to solicit proposals for permanent housing projects with a multiple year contract that will preferably leverage CalAIM funding, and serve individuals and/or families experiencing homelessness, prioritizing any of the following special populations: youth (ages 18 – 24), survivors of domestic violence, Black or African American households experiencing homelessness, Native American or Indigenous households experiencing homelessness and older adults.
- iii. Authorize the Office of Care Coordination to program the remaining HHAP Rounds 1 funds under the Prevention and Shelter Diversion eligible use category to Covenant House California, to augment the current Emergency Shelter Operations and Services for Transitional Age Youth (TAY) contract for Operating Subsidies/Youth Set-Aside.
- iv. Authorize the Office of Care Coordination to issue a RFP to program the remaining HHAP Round 4 funds under the Prevention and Shelter Diversion eligible use category to solicit proposals for prevention and diversion services.
- v. Approve the Office of Care Coordination to request a budget modification from the California Interagency Council on Homelessness (Cal ICH) to move remaining HHAP Round 1 funds under the Landlord Incentives and Outreach and Coordination eligible use categories to the Operating Subsidies eligible use category, to combine with remaining HHAP Round 4 funds under the Operating Subsidies and Operating Subsidies Youth Set-Aside eligible use categories and current allocated funding, to ensure sustained funding for HHAP CoC-funded emergency shelter contracts through years four and five.
- vi. Program the remaining HHAP Round 4 under the Rental Assistance/Rapid Rehousing and Rental Assistance/Rapid Rehousing Youth Set-Aside eligible use categories to PATH, Families Forward and Covenant House California, to support with renewal of current HHAP CoC-funded Rapid Rehousing contracts for a third year.



- vii. Program the remaining HHAP Round 1 funds under the Infrastructure Development eligible use category to Friendship Shelter, Inc. for the Coordinated Entry System (CES) for Individuals project.
- viii. Program the remaining HHAP Round 3 and 4 funds under the System Support eligible use category to system support activities for the Orange County CoC, with the following prioritization of activities to be funded:
  - a. Compensation for people with lived experience partnering with the Orange County CoC
  - b. Homeless Management Information System (HMIS) User Fees
  - c. Additional relevant system support activities

LaVal Brewer motioned to approve the recommended action a.iii. Maricela Rios-Faust seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. Ami Rowland recused herself during discussion and abstained from voting. The motion passed.

Dr. Kelly Bruno-Nelson motioned to approve the recommended action a.v. Robert “Santa Bob” Morse seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Maricela Rios-Faust, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. Dawn Price, and Ami Rowland recused themselves during discussion and abstained from voting. The motion passed.

Maricela Rios-Faust motioned to approve the recommended action a.vi. Talesha Payne seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. Melanie McQueen, Nishtha Mohendra, and Ami Rowland recused themselves during discussion and abstained from voting. The motion passed.

Becks Heyhoe motioned to approve the recommended action a.vii. Sandra Lozeau seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. Dawn Price recused herself during discussion and abstained from voting. The motion passed.

Maricela Rios-Faust motioned to approve the recommended action a.i, a.ii, a.iv and a.viii. Talesha Payne seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. The motion passed unanimously.

Public Comments:

- Carrie Buck asked if there was any consideration that the funding can go to the Family Care Center.

CoC Board Member Discussion:

- Regarding recommended action a.iii, Sandra Lozeau asked if the funding will make Covenant House whole on their contract or will Covenant House still fall short.

- Becks Heyhoe shared that the CoC does not fully fund any program in the community for reference. Becks Heyhoe stated that there have been multiple presentations from the Family Care Center and asked for any insight as to why the decision is to add onto contracts that are already in existence, rather than consider new contracts.
- Talesha Payne inquired as to why the Family Care Center was not listed in the PowerPoint Presentation regarding recommended action a.v.
- Secretary Nichole Gideon noted that the HHAP Round 1 funding is time sensitive and asked if there are any concerns on the budget modification for HHAP Round 1 being shifted and combined with HHAP Round 4 funds.
- Chair Tim Shaw shared that the compensation for folks with lived experience is close. Chair Tim Shaw shared examples of system improvements like the C4 Racial Equity assessment which was a direct result of the HHAP dollars.
- Andrew Crowe asked if a breakdown of the funds for recommended a.viii will be provided.

Chair Tim Shaw motioned for a seven-minute break. Vice Chair Dr. Shauntina Sorrells seconded the motion. The motion passed with unanimous consent.

Chair Tim Shaw called the meeting back to order at 4:18 p.m.

### **3. Policies, Procedures and Standards (PPS) Committee Recommendations** – Sarah Jones, CoC Manager, Office of Care Coordination; Nishtha Mohendra, PPS Committee Chair and CoC Code of Conduct Ad Hoc Membership

At the September 11, 2023, meeting, the CoC Board established the Code of Conduct Ad Hoc to develop and recommend Code of Conduct for the Orange County CoC Board and committee meetings, considering the Ralph M. Brown Act and other local policies. The Code of Conduct Ad Hoc met four times from October through December 2023 and included participation from Ami Rowland, Maricela Rios-Faust, and Robert “Santa Bob” Morse. Upon initial review of the CoC Governance Charter’s Code of Conduct section, the Code of Conduct Ad Hoc proposed designing a format for an Orange County CoC Code of Conduct that could serve as a printed document to be referenced at meetings of the CoC. To support the vision of the Code of Conduct Ad Hoc members, the Office of Care Coordination saw the expansion of the Code of Conduct section could best be reflected in the form of an attachment to the CoC Governance Charter.

Through ongoing work with a HUD technical assistance coach, the Office of Care Coordination as the Collaborative Applicant for the CoC, received guidance that a more robust conflict of interest policy and procedure would be beneficial for the members of the CoC Board and committees. At the May 14, 2024, meeting of the PPS Committee, the PPS Committee reviewed and recommended the Orange County CoC Conflict of Interest Policy and Procedure for approval by the CoC Board, with revisions to be incorporated by the Office of Care Coordination. Feedback was provided by the PPS Committee to provide clarification regarding employment and familial conflict of interests, as well as a disclaimer that the examples of common conflicts of interests is not an exhaustive list.

The Office of Care Coordination, as the CES Lead for the Orange County CoC, received feedback from people participating in CES, CES Access Points, housing providers, shelter providers, and CES Administrators with the recommendation of adding updated descriptions to the housing interest options and additional questions regarding accessibility. In response to the feedback, the CES Housing Assessment was revised to incorporate housing opportunity descriptions and accessibility questions. At the May 14, 2024, meeting of the PPS Committee, the PPS Committee reviewed and discussed the recommended revisions to the CES Housing Assessment. The PPS Committee shared that the updated housing interest options descriptions within the CES Housing Assessment would benefit from additional review of the at the CES Steering Committee Feedback before being recommended to the CoC Board for approval. To ensure questions related to accessibility are

elevated as a priority, the PPS Committee recommended the addition of accessibility questions to proceed for approval as part of the revised CES Housing Assessment.

Recommended Action a: Approve the Orange County CoC Code of Conduct as recommended by the Code of Conduct Ad Hoc and PPS Committee.

Recommended Action b: Approve the Orange County CoC Conflict of Interest Policy and Procedure as recommended by the Code of Conduct Ad Hoc, inclusive of additional revisions made by the Office of Care Coordination, as recommended by the PPS Committee.

Recommended Action c: Approve revisions to the Orange County CoC Governance Charter to incorporate the Orange County CoC Code of Conduct and the Orange County CoC Conflict of Interest Policy and Procedure, as recommended by the PPS Committee.

Recommended Action d: Approve revisions to the CES Housing Assessment, including the addition of accessibility questions, as recommended by the PPS Committee.

Robert “Santa Bob” Morse motioned to approve recommended actions a, b, c. Talesha Payne seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. The motion passed.

Dawn Price motioned to approve recommended action d. Andrew Crowe seconded the motion. Talesha Payne seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. The motion passed.

CoC Board Member Discussion:

- Christina Weckerly Ramirez asked for clarity regarding the term “Crisis Needs Assessment”.
- Talesha Payne asked if the CES Housing Assessment can have the term housing added.
- Becks Heyhoe shared unfamiliar with the context of the CES Housing Assessment and asked the following questions; where in the process is the CES Housing Assessment used, what are the policies for the use of the CES Housing Assessment, how often is the CES Housing Assessment revisited, and what are the implications of the CES Housing Assessment.
- Dawn Price stated that practitioners use the CES Housing Assessment and likely know what the CES Housing Assessment means and although the CoC Board is not in the weeds, the CoC Board should not be editing the form and should be accepting the feedback received.
- Andrew Crowe shared that the need to incorporate the accessibility questions onto the CES Housing Assessment explains the importance of approving recommended action d.

**4. CoC Governance Charter Review Ad Hoc Recommendation** – Sarah Jones, CoC Manager, Office of Care Coordination

Business Calendar Item 5 was presented before Business Calendar Item 4.

Through feedback received from a HUD technical assistance coach and the CoC Board, the Office of Care Coordination noted that the Orange County CoC Board Governance Charter would need to undergo further revisions in Calendar Year 2024. The CoC Governance Charter Review Ad Hoc will review the CoC Governance Charter in its entirety and make proposed revisions. The establishment of a CoC Governance Charter Review Ad Hoc will support the Office of Care Coordination in making needed revisions or updates to better meet the needs of the Orange County CoC.

Recommended Action a: Establish a CoC Governance Charter Review Ad Hoc to be appointed by the CoC Board Officers and PPS Committee Chair to review and propose recommended changes to the Orange County CoC Governance Charter.

Nishtha Mohendra motioned to approve recommended action a. Becks Heyhoe seconded the motion. Dr. Kelly Bruno-Nelson, Andrew Crowe, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. The motion passed.

**5. Orangewood Foundation’s HMIS Data Integration Request** – Sarah Jones, CoC Manager, Office of Care Coordination; Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County, Orange County United Way; Rose Buenaventura, Senior Director, Digital Solutions, Orange County United Way and Tiffany Mitchell, Chief Programs Officer, Orangewood Foundation

Business Calendar Item 5 was presented before Business Calendar Item 4.

On March 12, 2024, 2-1-1 Orange County, Orange County United Way, on behalf of the Orange County CoC, received a data integration request from Orangewood Foundation. Orangewood Foundation currently has one Supportive Services project participating in HMIS and is also completing data entry into another case management software. The data integration request is for bidirectional automated data transfer between HMIS and Orangewood Foundation’s case management software every 24 hours.

Recommended Action a: Approve the import of data from Orangewood Foundation’s case management software to HMIS, as detailed in Orangewood Foundation’s data integration request.

Recommended Action b: Approve the export of data from HMIS to Orangewood Foundation’s case management software, as detailed in Orangewood Foundation’s data integration request.

Dr. Sorrells motioned to approve recommended actions a and b. Maricela Rios-Faust seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. Becks Heyhoe abstained. The motion passed.

CoC Board Member Discussion:

- Nishtha Mohendra suggested that Orangewood Foundation should come back to a future CoC Board meeting to share learnings from the data integration process.
- Andrew Crowe asked what data needs to be exported to have the data integration happen.
- Dawn Price asked for clarification on the data that this being requested.
- Sandra Lozeau asked regarding the cost of the data integration for Orange County United Way.
- Vice Chair Dr. Shauntina Sorrells thanked everyone involved in the process of the data integration request and stated that many agencies are doing double entry of data.
- Melanie McQueen asked for details regarding the integrity of the HMIS data for the export or import.

**6. FY 2023 Longitudinal Systems Analysis Report** – Elizabeth Andrade, Executive Director and Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County, Orange County United Way

Due to limited time, Business Calendar Item 6 will be presented at another meeting.

7. **Orange County Homelessness Updates** – Doug Becht, Director of Office of Care Coordination and Sarah Jones, CoC Manager, Office of Care Coordination
  - a. System of Care Update
  - b. CoC Update

Due to limited time, Business Calendar Item 7 was not shared verbally but available in the PowerPoint Presentation listed on the CoC webpage.

Jason Phillips motioned to adjourn the meeting. Nishtha Mohendra seconded the motion. The motion passed with unanimous consent. Meeting adjourned at 4:59 p.m.

8. **Next Meeting:** Wednesday, June 26, 2024, from 2:00 p.m. – 5:00 p.m.

**Date:** June 26, 2024

**Subject:** Fiscal Year (FY) 2024 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO)

**Recommended Actions:**

- b. Approve the FY2024 CoC Program NOFO Scoring and Rating Criteria for Renewal Projects, including the project performance measures, thresholds and point allocations, as recommended by the CoC NOFO Ad Hoc.
- c. Approve revised Reallocation Strategy for reallocating CoC Renewal Projects funding that have a project performance score of less than 60 percent during two consecutive CoC NOFO funding cycles, starting when the second project performance score is provided.

**Background and Analysis**

*FY2024 CoC Program NOFO*

The upcoming FY2024 CoC Program NOFO is anticipated to be released by the U.S. Department of Housing and Urban Development (HUD) in early Summer 2024. In preparation for the release of the FY2024 CoC Program NOFO, the Office of Care Coordination, as the Collaborative Applicant for the Orange County CoC and with the approval of the CoC Board, convened the FY2024 CoC NOFO Ad Hoc (NOFO Ad Hoc), which includes membership of CoC Board and two partners with lived experience of homelessness who are involved in the Orange County CoC's efforts. The NOFO Ad Hoc has met six times beginning in April 2024 to review the CoC Program NOFO application process; draft the proposed project performance measures, point allocations, and thresholds; review and refine the current Reallocation Strategy for CoC Renewal Projects; and discuss feedback received from the CoC-funded agencies on the proposed project performance measures at the CoC NOFO Renewal Meeting held on May 15, 2024. The FY2024 CoC Program NOFO Scoring and Rating Criteria was developed to support the evaluation of the FY2024 CoC Renewal Projects – including the project performance measures, thresholds and point allocations – and is being presented to the CoC Board for review and approval.

*Scoring and Rating Criteria*

The FY2024 CoC Program NOFO Scoring and Rating Criteria is utilized to determine the Tiering and Project Priority Listing for all CoC Renewal Projects as part of the annual CoC Program grant application. Utilizing the FY 2023 CoC Program NOFO Rating and Ranking Criteria as a starting point, the NOFO Ad Hoc and the Office of Care Coordination developed the FY2024 CoC Program NOFO Scoring and Rating Criteria for the FY2024 CoC Program NOFO to evaluate CoC renewal projects. The FY2024 CoC Program NOFO Scoring and Rating Criteria has remained consistent with the FY2023 CoC Program NOFO Scoring and Rating Criteria, as it continues to reflect the local priorities set by the Orange County CoC.

**Attachment A** provides a detailed overview of scoring criteria, description, calculated measures, and the maximum points available per criterion. The Office of Care Coordination will prepopulate the scores from the Agency Administrative Review, Project Performance, and Unspent Funds. The remainder of the criteria,

including Coordinated Entry System (CES) Participation; Project Effectiveness; Housing First and/or Low-Barrier Implementation; and Equity, Access and Inclusion, will be scored by the NOFO Ad Hoc. Please note, that the Office of Care Coordination and NOFO Ad Hoc membership may propose an amendment to the approved FY2024 CoC Program NOFO Scoring and Rating Criteria after the FY2024 CoC Program NOFO is released by HUD, should HUD identify additional or different prioritized areas of evaluation for CoC Renewal Projects.

### *Project Performance Measures*

From April 2024 to June 2024, the Project Performance Reports for Permanent Supportive Housing (PSH), Rapid Re-housing (RRH), and Transitional Housing (TH) were published and shared at the Data and Performance Management Committee meetings hosted by Orange County United Way 2-1-1 Orange County (211OC), as the Homeless Management Information System (HMIS) Lead Agency. The Project Performance Reports published by 211OC provide performance data to the CoC, communicate data updates to CoC-funded agencies and help inform the Project Performance Measures utilized in the annual CoC Program NOFO competition process. The Project Performance Reports covered the following time periods:

- February 1, 2023, to January 31, 2024, for PSH projects
- March 1, 2023, to February 28, 2024, for RRH projects
- April 1, 2023, to March 31, 2024, for TH projects
- January 1, 2024, to March 31, 2024, for the average data quality measure across all project types

CoC-funded agencies had the opportunity to review and correct any project performance and data quality issues in the HMIS prior to these reports being published. Additionally, during the Data and Performance Management Committee meetings, the CoC-funded agencies had an opportunity to discuss the project performance measure thresholds and provide recommendations on how to best improve project performance evaluation.

The NOFO Ad Hoc met to review and discuss the FY2024 CoC Program NOFO Project Performance Measures and Thresholds, including recommended measures, performance thresholds and point allocations, as detailed in **Attachment B**. The proposed FY2024 CoC Program NOFO Project Performance Measures include two new measures for PSH and RRH projects – CES Denials by Housing Provider and Referrals from CES – which have previously been included in the Project Performance Reports published by 211OC and provided to CoC-funded agencies.

During the May 15, 2024, CoC Renewal Meeting with CoC-Funded Agencies, the Office of Care Coordination and NOFO Ad Hoc presented a draft of the FY2024 CoC NOFO Project Performance Measures and Thresholds, inclusive of the two new measures, and received feedback on the proposed measures, point allocations and thresholds. CoC-funded agencies were also invited to share additional feedback via email with the Office of Care Coordination through May 29, 2024. The feedback received from CoC-funded agencies was provided to the NOFO Ad Hoc to support the review and final recommendation of the performance measures, point allocations and thresholds.

The Office of Care Coordination and 211OC also supported the CoC NOFO Ad Hoc with reviewing the FY2024 CoC Program NOFO Project Performance Measures and Thresholds specifically for projects operated by victim service providers, to ensure transparency to the CoC and CoC-funded agencies related to how the project performance scores are calculated. RRH projects operated by victim service providers

will not be evaluated using the following CES-related measures, as they are non-applicable: Successful CES Referrals, Days Between CES Match and Enrollment, Referrals from CES, and CES Denials by Provider. The Joint Transitional Housing and Permanent Housing/Rapid Re-housing (Joint TH/PH-RRH) project component, unique to projects funded through Domestic Violence Bonus funding, is evaluated by looking at a project's TH and RRH scores in Project Performance Reports published by 211OC. Joint TH/PH-RRH project performance scores consolidate TH and RRH scores into one total project performance score for each project. Consolidated scores are then calculated by dividing the project enrollments that met the threshold for the measure by the total possible enrollments within the reporting period of the project. Feedback received following the CoC Renewal Meeting with CoC-Funded Agencies also informed the proposed adjusted point allocations for Joint TH/PH-RRH, given a number of measures for the PSH and RRH project components are not applicable. Attachment B reflects the proposed Joint TH/PH-RRH measures, point allocations and thresholds.

Inclusion of the FY2024 Project Performance Measures and Thresholds in the FY2024 CoC Program NOFO Scoring and Rating Criteria supports the Orange County CoC's efforts to submit a competitive collaborative application and continues to emphasize improvement of system performance.

### *Reallocation Strategy*

Reallocation is a process that CoCs use to shift funds in whole or in part from existing eligible renewal projects to create one or more new projects without affecting the CoC's ARD. HUD incentivizes CoCs to evaluate project performance and gives points in the Consolidated Application to CoCs that either reallocate funding from lower performing projects to create new higher performing projects or have a process to review the performance of existing projects and reallocate funding from lower performing projects to higher performing projects.

During the August 24, 2022, meeting of the CoC Board, the CoC Board approved a reallocation strategy for reallocating funding from CoC Renewal Projects that have a project performance score of less than 60 percent during two CoC NOFO funding cycles for the FY2022 CoC NOFO and ongoing competitions. Additionally, the reallocation strategy notes that applicant agencies will receive technical assistance from the Collaborative Applicant and HMIS Lead after the first year the project performance score is less than 60%. The goal of the reallocation strategy is to provide a warning to low performing projects and opportunity for improvement. [See Item 3.a. in the August 24, 2022, CoC Board Agenda](#) for reference.

After further review of the current reallocation strategy and discussion with the NOFO Ad Hoc, there has been an identified need to provide additional clarifying language. The NOFO Ad Hoc provided recommendations to revise the reallocation strategy to note that it applies to projects that score less than 60 percent during two *consecutive* CoC NOFO funding cycles. Further, the NOFO Ad Hoc recommended clarifying that the reallocation strategy will be in effect starting when the second project performance score is provided to a CoC Renewal Project, in effort to promote an equitable evaluation and provide new projects sufficient time to ramp up. All projects that receive a project performance score of less than 60 percent will continue to receive technical assistance, as noted in the current reallocation strategy. For the Orange County CoC FY2024 CoC NOFO local competition, approval of the revised strategy would impact the Pathways of Hope's Permanent Supportive Housing for Families project, Friendship Shelter's Rapid Rehousing project, and Families Forward's Rapid Rehousing for Families project.

The NOFO Ad Hoc recommends approving the revised reallocation strategy to promote an equitable evaluation in allowing new projects sufficient time to ramp up the project and to meet full operating and



project capacity. If approved, the revised reallocation strategy would be applicable for the FY2024 CoC Program NOFO and ongoing competitions.

**Attachments**

Attachment A - FY2024 CoC Program NOFO Scoring and Rating Criteria

Attachment B - FY2024 CoC NOFO Project Performance Measures and Thresholds

**FY2024 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO) Scoring and Rating Criteria**

**Agency Name:**

**Name of Project:**

The scoring criteria below are used to rate and rank all CoC renewal projects as part of the annual CoC Program local competition for the Orange County CoC. Data is collected using various sources including the FY2024 Application for CoC renewal projects, E-Snaps project applications, Annual Performance Reports, and Project Performance Reports. All renewal projects must meet the U.S. Department of Housing and Urban Development (HUD) project eligibility and project quality threshold criteria described in the FY2024 CoC Program NOFO.

Scoring Criteria	Description	Calculated Measure	Maximum Points	Reviewer Score	Comments
<b>Administrative Review</b>	The Office of Care Coordination will complete an administrative review of the agency and submitted materials for the renewal project applications.	<ul style="list-style-type: none"> <li>• Technical Requirements</li> <li>• Document Presentation Requirements</li> <li>• Timeliness</li> <li>• FY2024 Intent to Renew Survey</li> <li>• Exhibits 1 through 4, and Attachments 1 through 9.</li> </ul>	5	Prepopulated by the Office of Care Coordination	
<b>Project Performance</b>	Data Quality and Project Performance Measures as approved by the CoC Board	<ul style="list-style-type: none"> <li>• Reference FY2024 CoC Program NOFO Project Performance Measures, as approved by the CoC Board</li> <li>• Exhibit 5: Project Information Form</li> </ul>	40	Prepopulated by HMIS Lead	
<b>Project Effectiveness</b>	Evaluation of the project applicant's performance, including meeting the plans and goals established in the initial application as amended and project cost effectiveness	<ul style="list-style-type: none"> <li>• Exhibit 6: Project Effectiveness</li> <li>• Project Description from E-Snaps</li> <li>• Latest completed Annual Performance Report (APR)</li> <li>• Exhibit 5: Project Information Form, including evaluation of safety and security for Domestic Violence (DV) projects</li> </ul>	18		
<b>Coordinated Entry System Participation</b>	Evaluation of project's participation in the Coordinated Entry System and description in the project's application use of the Coordinated Entry System	<ul style="list-style-type: none"> <li>• Exhibit 5: Project Information Form</li> <li>• Project Description from E-Snaps</li> </ul>	10		

<b>Housing First and/or Low Barrier Implementation</b>	Evaluation of the project’s implementation of the Housing First principles. This includes no preconditions or barriers to entry except as required by funding sources, provision of necessary supports to maintain housing and prevent a return to homelessness.	<ul style="list-style-type: none"> <li>• Exhibit 5: Project Information Form</li> <li>• Project Description from E-Snaps</li> <li>• Review of Attachment 13: Project’s highlighted policies and procedures supporting Housing First Model operations</li> <li>• Review of project’s 2024 Housing First Self-Assessment</li> </ul>	10		
<b>Unspent Funds</b>	Review of unspent funding in last three (3) completed grant terms. <ul style="list-style-type: none"> <li>• Unspent funds will be compared to the annual renewal amount (ARA)</li> </ul>	<ul style="list-style-type: none"> <li>• Unspent funds under 5% of ARA will be awarded 5 Points</li> <li>• Unspent funds between 5-10% of ARA will be awarded 3 points</li> <li>• Unspent funds over 10% ARA will be awarded 0 points</li> </ul>	5	Prepopulated by the Office of Care Coordination	
<b>Equity, Access and Inclusion</b>	Evaluation of the project’s ability to address and eliminate barriers experienced by people disproportionately impacted by homelessness, including individuals and families who are within the Black or African American; American Indian, Alaska Native, or Indigenous; Latina/e/o; and Lesbian, Gay, Bisexual, Transgender, Queer or Questioning, Intersex, Asexual, and Other Gender or Sexual Identities (LGBTQIA+) communities. Evaluation of the project applicant’s integration of persons with lived experience in the design, implementation and ongoing evaluation of the project.	<ul style="list-style-type: none"> <li>• Exhibit 7: Equity, Access and Inclusion</li> <li>• Project Description from E-Snaps</li> </ul>	12		
<b>Total Points</b>			100 Maximum Points Possible		

**FY 2024 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO) Project Performance Measures and Thresholds**

Below are the measures, thresholds, and point allocations to be used for the evaluation of the CoC Renewal Projects during the FY 2024 CoC NOFO. The Project Performance Measures and Thresholds are based on the Permanent Supportive Housing, Rapid Rehousing and Transitional Housing reports published in April 2024 through June 2024 by Orange County United Way 2-1-1 Orange County (211OC), the Homeless Management Information System (HMIS) Lead. In addition, the Average Data Quality Score from Quarter 1 of the 2024 HMIS Data Quality Report Cards will be included in the analysis. The CoC NOFO Ad Hoc has reviewed and will recommend the project performance measures and thresholds below to be included in this analysis.

Permanent Supportive Housing												
	Average Data Quality	Entries from Homelessness	Average Days Until Permanent Housing Placement	Increased Income - Stayers	Increased Income - Leavers	Returns to Homelessness	Unit Utilization	Stabilized in Permanent Housing	Days Between Coordinated Entry System Match and Enrollment	Successful Coordinated Entry System Referrals	Coordinated Entry System Denials by Provider	Referrals from Coordinated Entry System
Threshold	Greater than or equal to 98%	100%	Less than or equal to 30 days	Greater than or equal to 65%	Greater than or equal to 45%	Less than or equal to 7%	Greater than or equal to 95%	Greater than or equal to 95%	Less than or equal to 45 days	Greater than or equal to 50%	Less than or equal to 40%	100%
Met Threshold	11	12	12	6	8	13	13	13	3	3	3	3
Within 10% of Threshold <sup>1</sup>	5.5	6	6	3	4	6.5	6.5	6.5	1.5	1.5	1.5	1.5
More than 10% from Threshold	0	0	0	0	0	0	0	0	0	0	0	0

Rapid Rehousing <sup>2</sup>											
	Average Data Quality	Entries from Homelessness	Average Days Until Permanent Housing Placement	Increased Income - Stayers	Increased Income - Leavers	Successful Exits	Returns to Homelessness	Days Between Coordinated Entry System Match and Enrollment	Successful Coordinated Entry System Referrals	Coordinated Entry System Denials by Provider	Referrals from Coordinated Entry System
Threshold	Greater than or equal to 98%	100%	Less than or equal to 30 days	Greater than or equal to 40%	Greater than or equal to 44%	Greater than or equal to 80%	Less than or equal to 7%	Less than or equal to 14 days	Greater than or equal to 60%	Less than or equal to 40%	100%
Met Threshold	11	13	15	9	11	15	14	3	3	3	3
Within 10% of Threshold	5.5	6.5	7.5	4.5	5.5	7.5	7	1.5	1.5	1.5	1.5
More than 10% from Threshold	0	0	0	0	0	0	0	0	0	0	0

<sup>1</sup> Projects will receive half points for measures calculated in days if the project’s score is within 3 days of the threshold.

<sup>2</sup> The following measures are not applicable to projects operated by victim service providers: Successful Coordinated Entry System Referrals, Days Between Coordinated Entry System Match and Enrollment, Referrals from Coordinated Entry System, and Coordinated Entry System Denials by Provider.

**Joint Transitional Housing and Permanent Housing-Rapid Rehousing<sup>3</sup>**

	Average Data Quality	Entries from Homelessness	Average Days Until Permanent Housing Placement	Increased Income - Stayers	Increased Income - Leavers	Successful Exits	Returns to Homelessness
Threshold	Greater than or equal to 98%	100%	Less than or equal to 30 days	Greater than or equal to 40%	Greater than or equal to 44%	Greater than or equal to 80%	Less than or equal to 7%
Met Threshold	14	16	7	12	14	19	18
Within 10% of Threshold	7	8	3.5	6	7	9.5	9
More than 10% from Threshold	0	0	0	0	0	0	0

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<sup>3</sup> The Joint Transitional Housing/Permanent Housing-Rapid Re-housing (Joint TH/PH-RRH) project performance scores consolidate TH and RRH scores into one total project performance score for each project. Consolidated scores are calculated by dividing the project enrollments that met the threshold for the measure by the total possible enrollments included in the measure.

**Date:** June 26, 2024

**Subject:** Advance OC's Homeless Management Information System (HMIS) Data Request

**Recommended Action:**

- a. Approve Advance OC's HMIS data request for the period of October 1, 2014, through December 31, 2023, for the purposes of research and analysis on the legal outcomes of people experiencing homelessness in Orange County.

**Background**

In accordance with the [HMIS Policies and Procedures](#), data requests from entities not participating in HMIS are approved by the Continuum of Care (CoC) Board prior to any data being released. Approved requests will be carried out by Orange County United Way's 2-1-1 Orange County (211OC) as the HMIS Lead. On May 14, 2024, 211OC, on behalf of the Orange County CoC, received a data request from Advance OC. This request includes client-level data for all adults active in any project in HMIS from October 1, 2014, through December 31, 2023. This data will be used for research and analysis on the legal outcomes of those experiencing homelessness in Orange County.

**Data Elements Included in Request:**

- 2.01 Organization Information
  - Organization Name
- 2.02 Project Information
  - Project Name
  - Project Type
  - RRH Subsidy Type
- 2.03 Continuum of Care Information
  - Project Address
  - Project City
  - Project Zip Code
- 3.03 Date of Birth
- 3.04 Race and Ethnicity
- 3.06 Gender
- 3.07 Veteran Status
- 3.08 Disabling Condition
- 3.10 Project Start Date
- 3.11 Project Exit Date
- 3.12 Destination
- 3.15 Relationship to Head of Household
- 3.20 Housing Move In Date
- 3.917 Prior Living Situation
- 4.02 Income And Sources
- 4.03 Non-Cash Benefits
- 4.04 Health Insurance
- 4.05 Physical Disability
- 4.06 Developmental Disability
- 4.07 Chronic Health Condition
- 4.08 HIV/AIDS
- 4.09 Mental Health Disorder
- 4.10 Substance Use Disorder
- 4.11 Domestic Violence
- 4.12 Current Living Situation
- 4.20 Coordinated Entry Event
- C4 Translation Assistance Needed
- V1 Veteran's Information
- 5.06 Enrollment Identifier
- 5.08 Personal Identifier
- 5.09 Household Identifier
- Custom field - What city were you in immediately prior to entry into this project?
- Custom field – City of Last Permanent Address

## Analysis

Advance OC has partnered with Community Legal Aid SoCal (CLA SoCal) on the Social Determinants of Justice (SDJ) Project, the first of its kind in Orange County. The SDJ Project would allow CLA SoCal to utilize equity mapping to better understand the justice gaps in the communities they currently serve, illustrate their impact, and contribute to a regional understanding of the interconnection between social determinants of health and the civil justice system.

Advance OC created the Orange County Equity Map in 2021 to show disparities in neighborhoods across multiple dimensions with specific focus on the impact from COVID-19. The interactive map visualizes Orange County into 580 census tracts and displays the scores from the Social Progress Index, Centers for Disease Control and Prevention (CDC) Health Indicators, and population demographic data, as well as overlays additional information that can be customized for a variety of different use cases.

Through the SDJ Project, CLA SoCal will layer its data with Advance OC's existing socioeconomic and health determinant data, to develop the "social determinants of justice" metrics to address communities' legal needs and justice gaps. The HMIS data would allow Advance OC to determine any correlation between homelessness and access to justice, the lack thereof, and legal outcomes. This data will be available to the public in a de-identified manner that is to be determined. A release date for the results is also to be determined. The methodology used for this project will be peer-reviewed for scientific integrity prior to publishing.

Personally identifiable information (PII) will be completely removed from any and all analysis external to Advance OC. Internally, Advance OC will have the data delivered by 211OC to a Multi-Factor Authentication (MFA) password-protected Health Insurance Portability and Accountability Act (HIPAA)-compliant Dropbox folder where only one user has access. Advance OC will extract only the addresses and geocode them to census tracts, which will then get matched back to the original data file. All other PII will be scrubbed and reformatted to completely de-identify the records using scripts. For example, Advance OC will convert birthdays (month/date/year) to a number corresponding to an individual's age. After the data has been completely scrubbed and de-identified, the original file will be destroyed leaving no trace of the data with PII anywhere on the server or hard drive.

**Date:** June 26, 2024

**Subject:** Fiscal Year (FY) 2023 Longitudinal Systems Analysis Report

### Background and Analysis

A critical aspect of the McKinney-Vento Homeless Assistance Act, as amended by the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act of 2009, is a focus on viewing the local homeless response as a coordinated system of homeless assistance options as opposed to homeless assistance programs and funding sources that operate independently in a community. Due to this development, Continuums of Care (CoCs) are required to measure their performance annually as a coordinated system through the Longitudinal Systems Analysis (LSA) report.

The LSA report is produced from each CoC's Homeless Management Information System (HMIS) and compiled to create the Annual Homeless Assessment Report (AHAR) report submitted to the United States Congress by the U.S. Department of Housing and Urban Development (HUD). The AHAR is a national-level report that provides information about homeless service providers, people and households experiencing homelessness, and various characteristics of that population. It also informs strategic planning for federal, state, and local initiatives designed to prevent and end homelessness. The LSA includes Emergency Shelter, Safe Haven, Transitional Housing, Rapid Re-Housing, Permanent Supportive Housing, and Other Permanent Housing projects that are participating in HMIS during the reporting period, which is October 1st through September 30<sup>th</sup>.

The LSA report is submitted annually to HUD via the Homelessness Data Exchange (HDX) 2.0 and provides HUD and CoCs with critical information about how people experiencing homelessness use the homeless service system.

Orange County United Way's 2-1-1 Orange County (211OC) serves as the HMIS Lead and worked to complete the FY 2023 LSA Report in advance of the deadline. The FY 2023 LSA Report (**Attachment A**) was prepared by Orange County United Way's 211OC using data submitted to HUD.

### Attachments

Attachment A – FY 2023 LSA Report



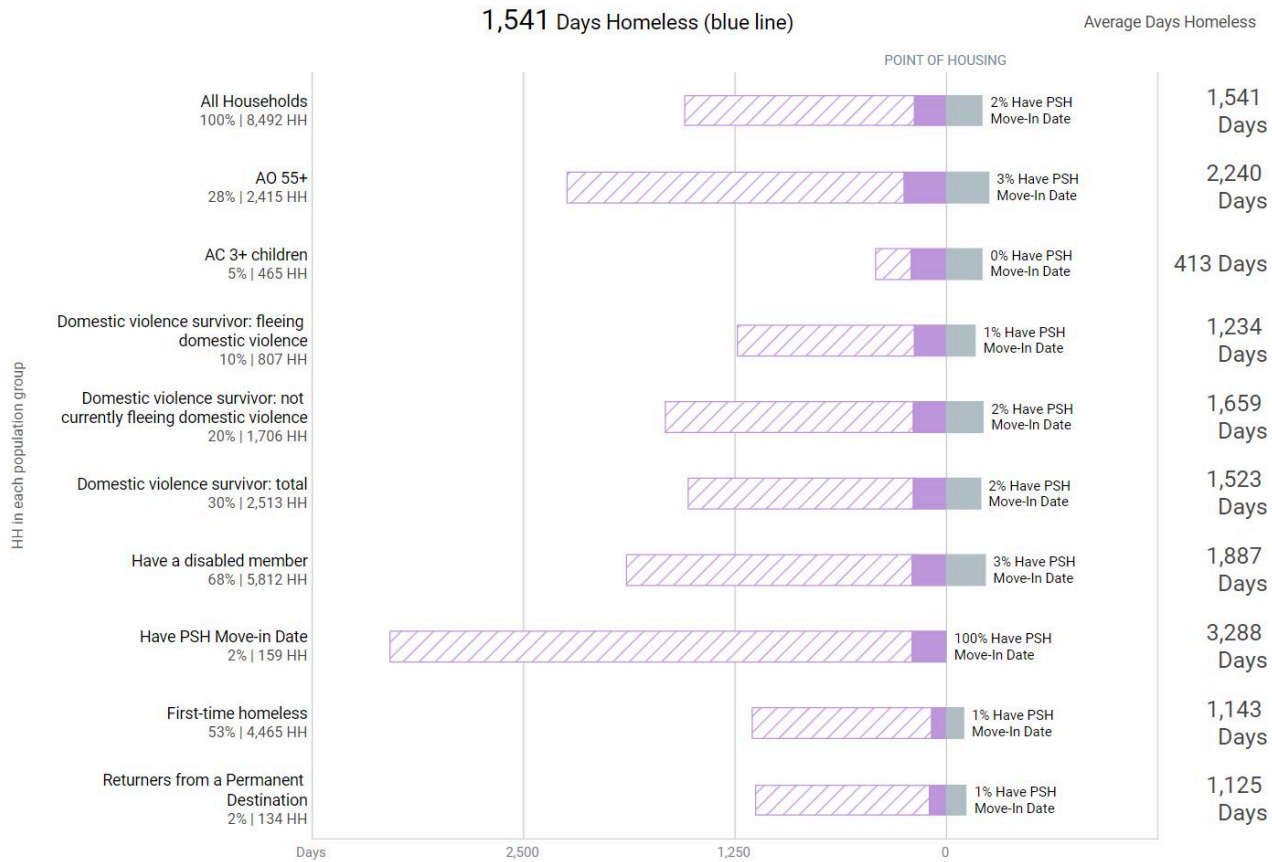
# Longitudinal Systems Analysis (LSA) FY 2023



Every year, HUD submits an Annual Homeless Assessment Report (AHAR) to the US Congress. The AHAR is a national-level report that provides information about homeless service providers, people and households experiencing homelessness, and various characteristics of that population. It informs strategic planning for federal, state, and local initiatives designed to prevent and end homelessness. The LSA report is produced from each CoC's Homeless Management Information System (HMIS), and is compiled to create the AHAR report to Congress. The LSA includes Emergency Shelter, Safe Haven, Transitional Housing, Rapid Re-Housing, Permanent Supportive Housing, and Other Permanent Housing projects that are participating in HMIS during the reporting period, which is October 1st through September 30th. All data is for Funding Year (FY) 2023, which is 10/01/22 - 09/30/23, unless otherwise noted.

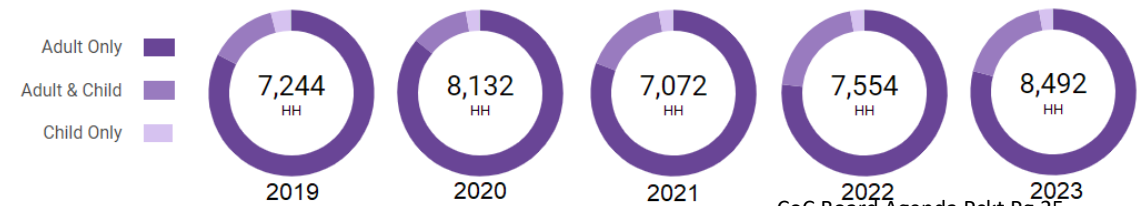
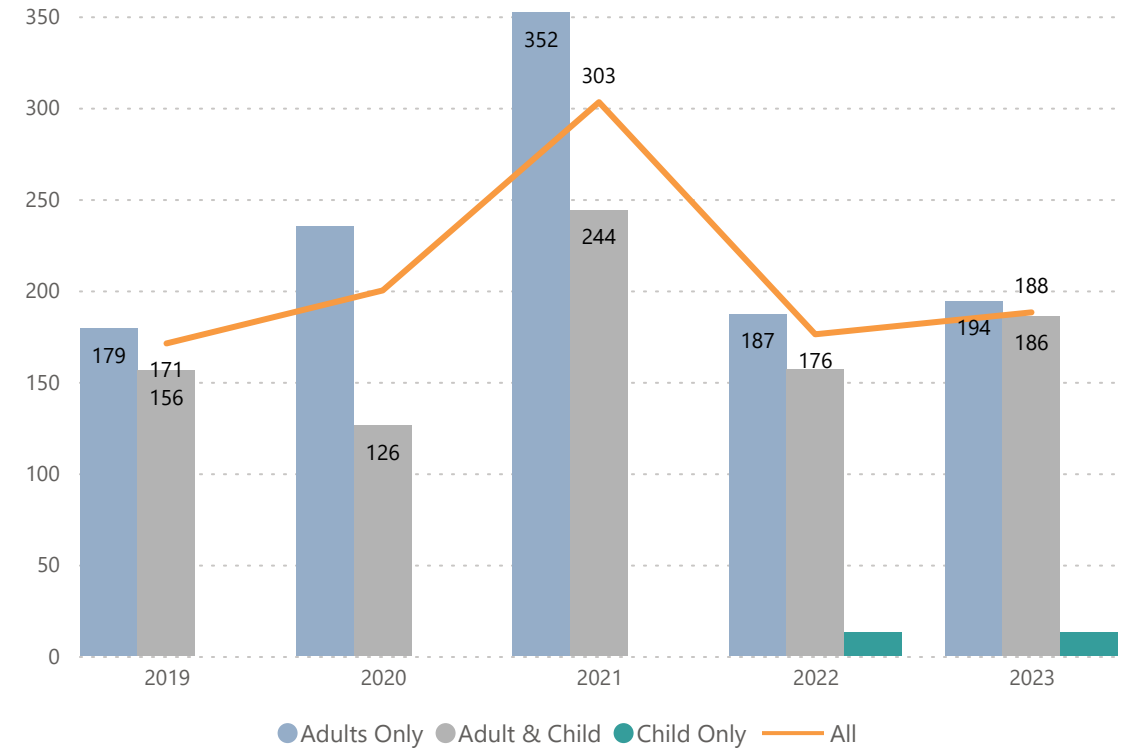
## Days Homeless by Population Group

Percent and number of households in population group and average cumulative days homeless for each population group.



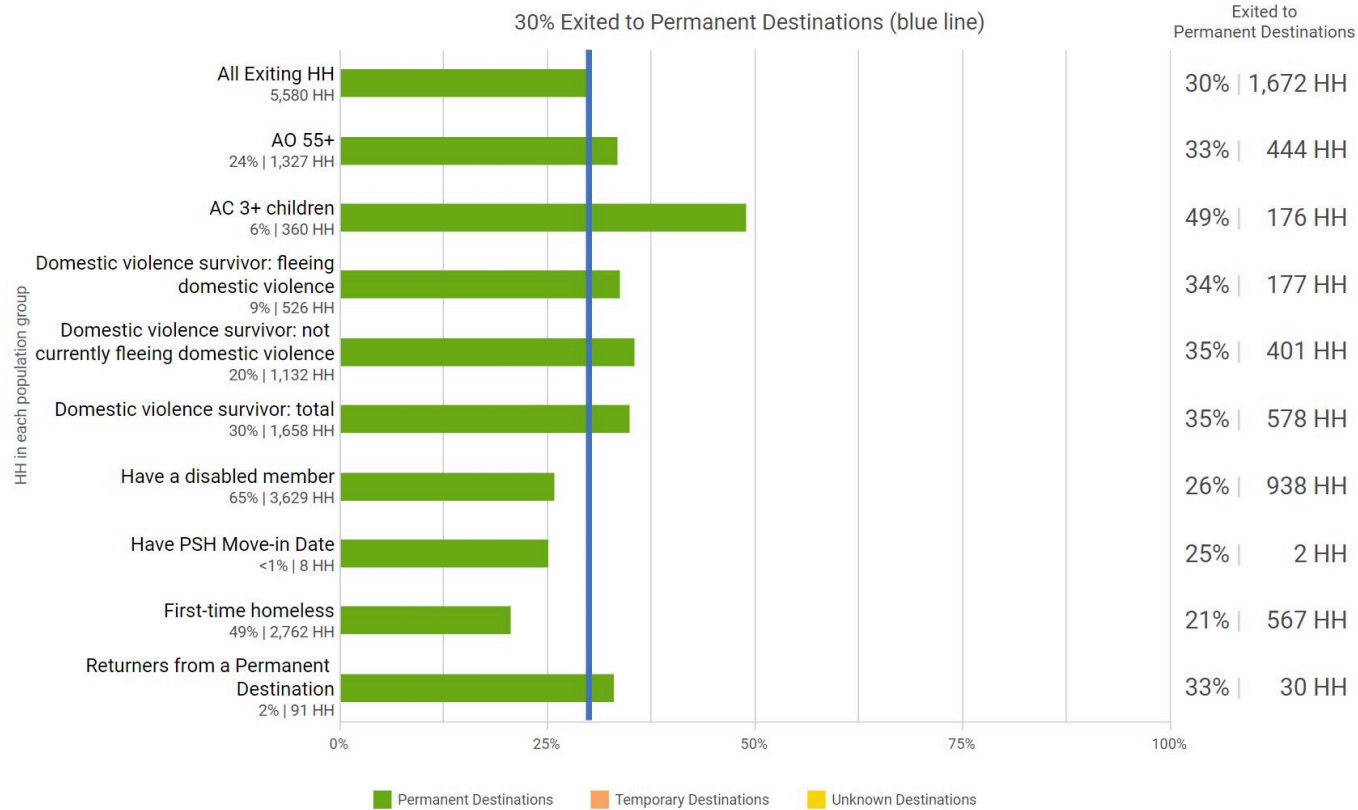
## Days Homeless Trend by Household Types

For each reporting year, the average cumulative, unduplicated number of days that households were served in ES, SH, or TH projects; and days in RRH or PSH prior to move-in.



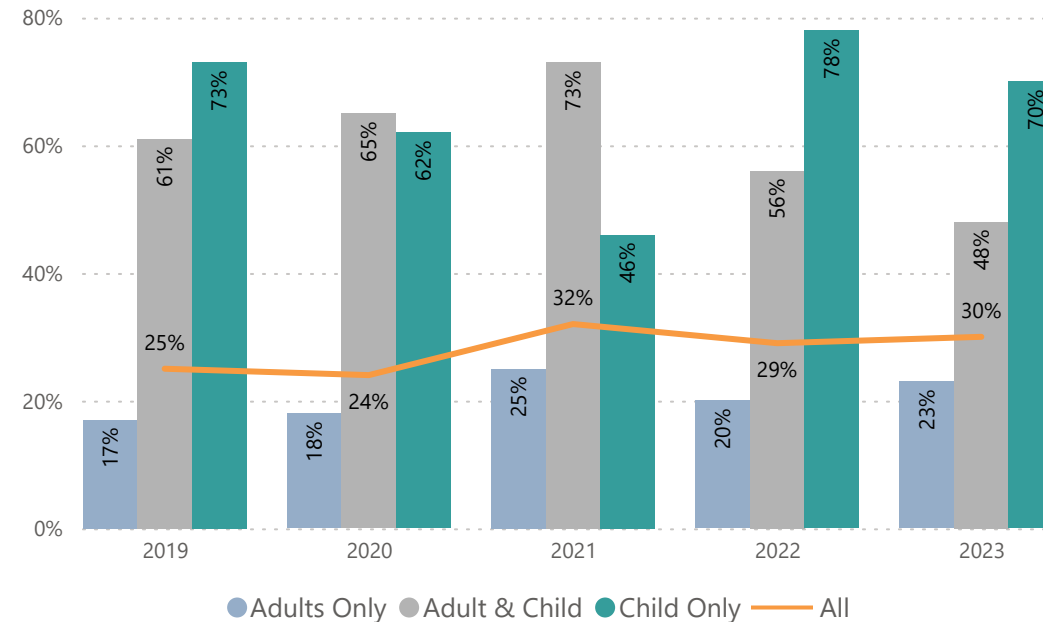
### Exits by Pathways

Percent and number of households in each population group that exited to permanent destinations.



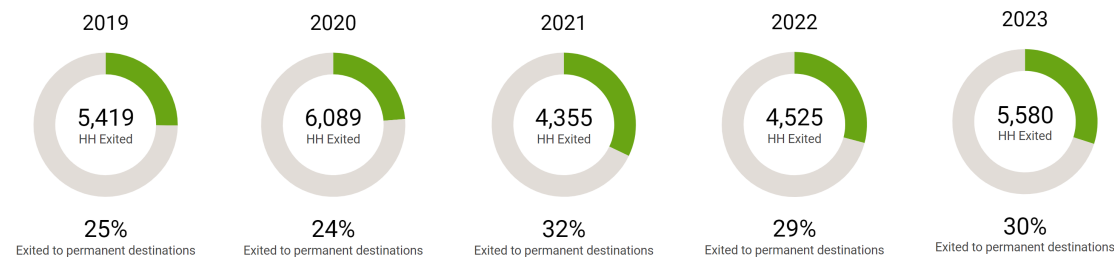
### Exits to Permanent Destinations

Percent that exited to permanent destinations within each of the past five years.



### Exits to Permanent Destinations Trend

Number of households that exited from the homeless system and percent that exited to permanent destinations within each of the past four years.

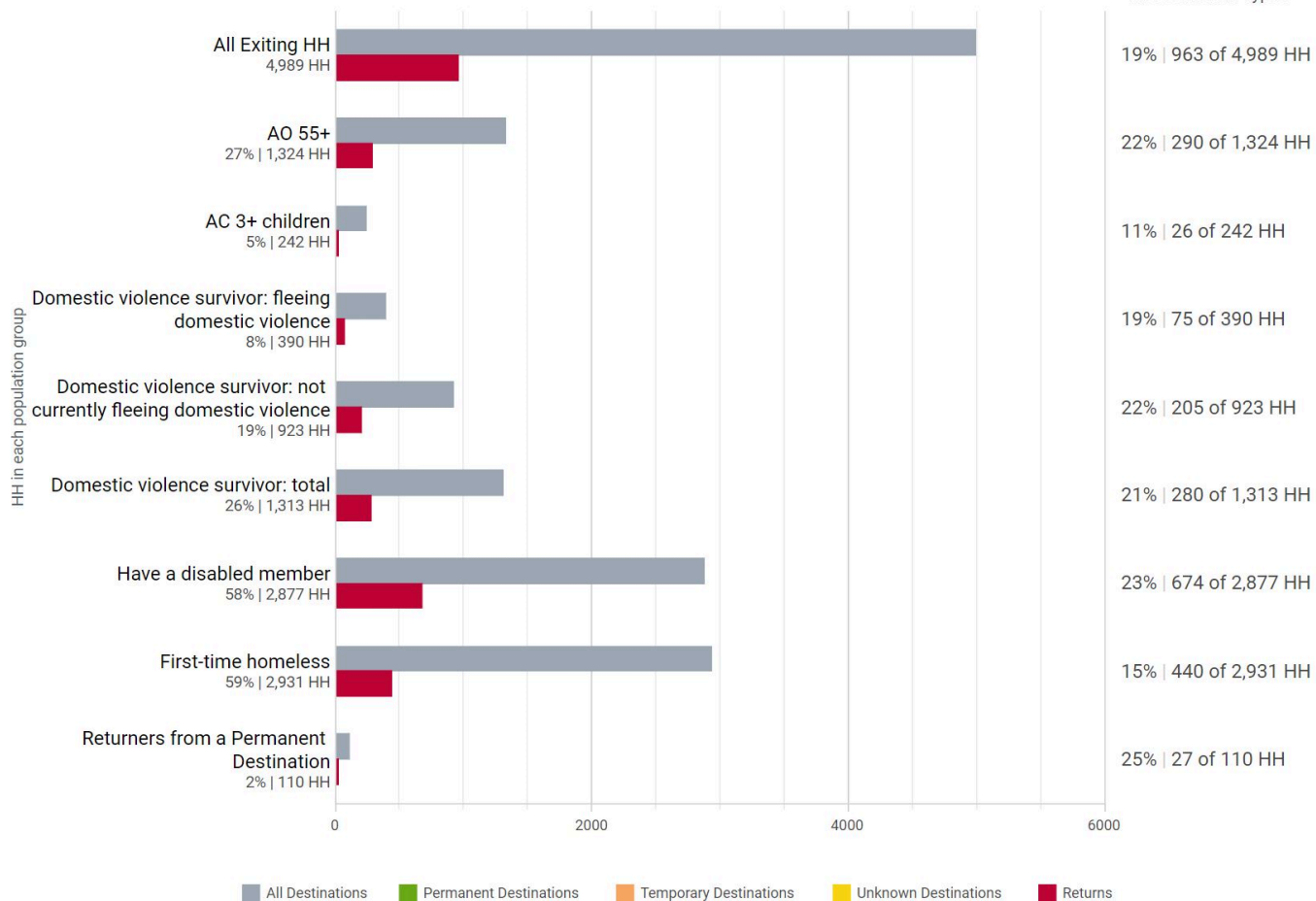


# Return to Homelessness

The percent of households returned includes data from 12 months prior (10/01/21 - 09/30/22) to the current reporting period of exiting the homeless system.

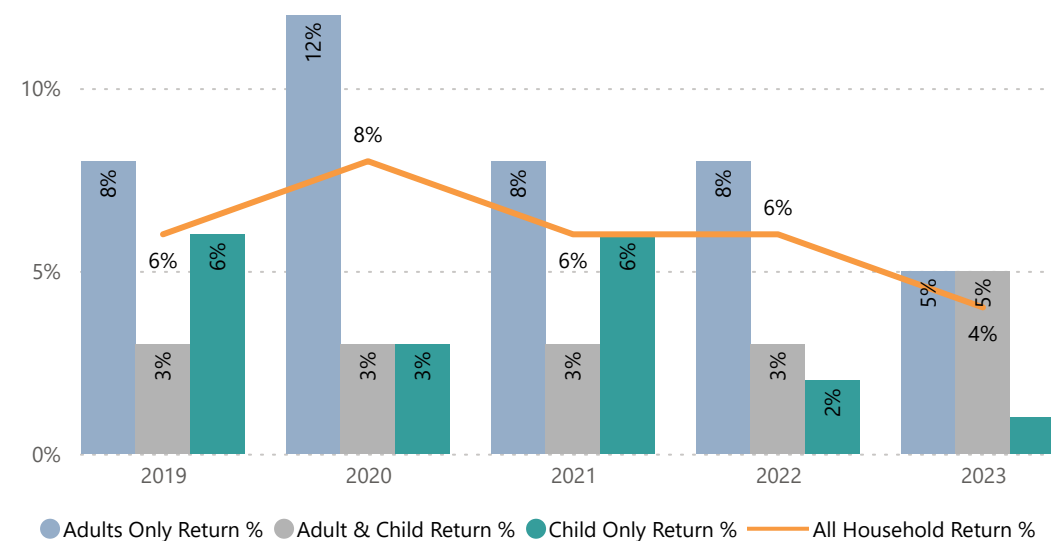
## Return to Homeless by Pathways

19% Returned within 6 months



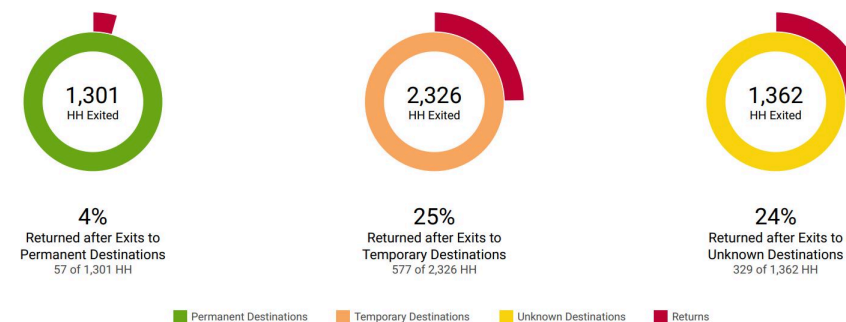
## Return to Homeless System

Percent of households that returned to the homeless system within six months of exiting to a permanent destination within each of the past four years. For the current report period, the universe for the chart is households that exited within the first six months of the report period.



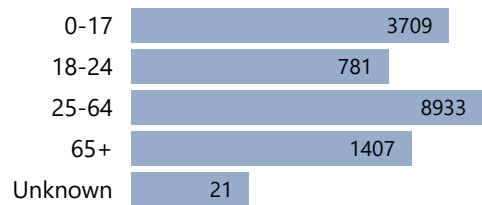
## Return by Destination Type

The percent of households that returned within six months of exiting the homeless system to permanent, temporary, or unknown destinations.

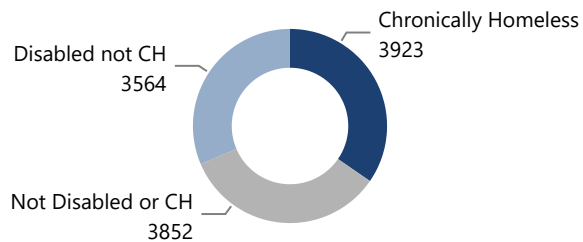


## Demographics

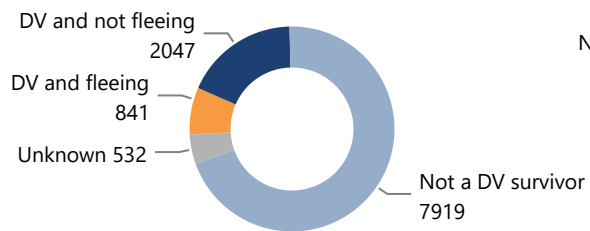
### Age Tier



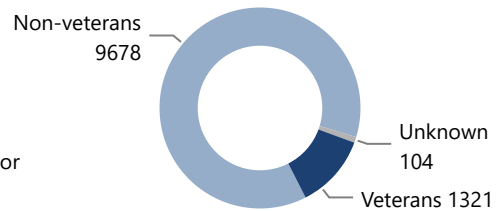
### Homeless Status



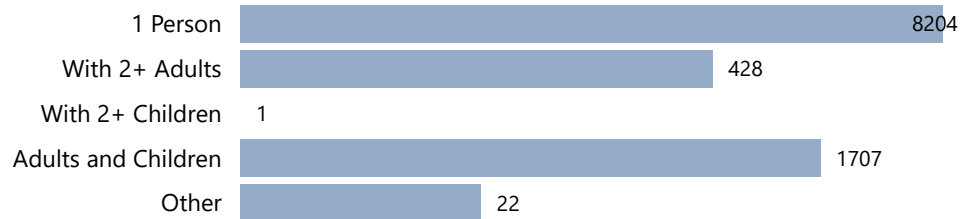
### DV Status



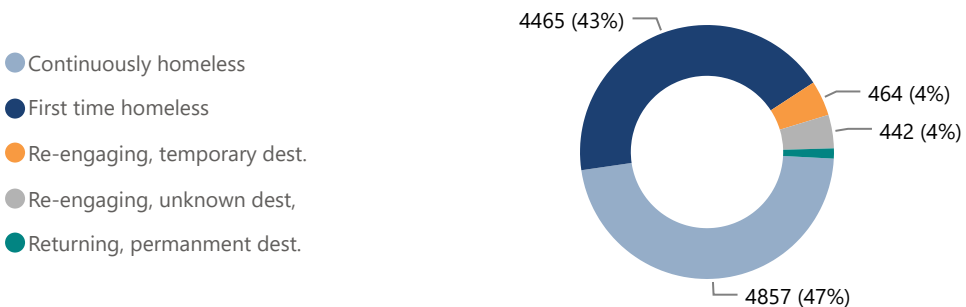
### Veteran Status



### Household Composition

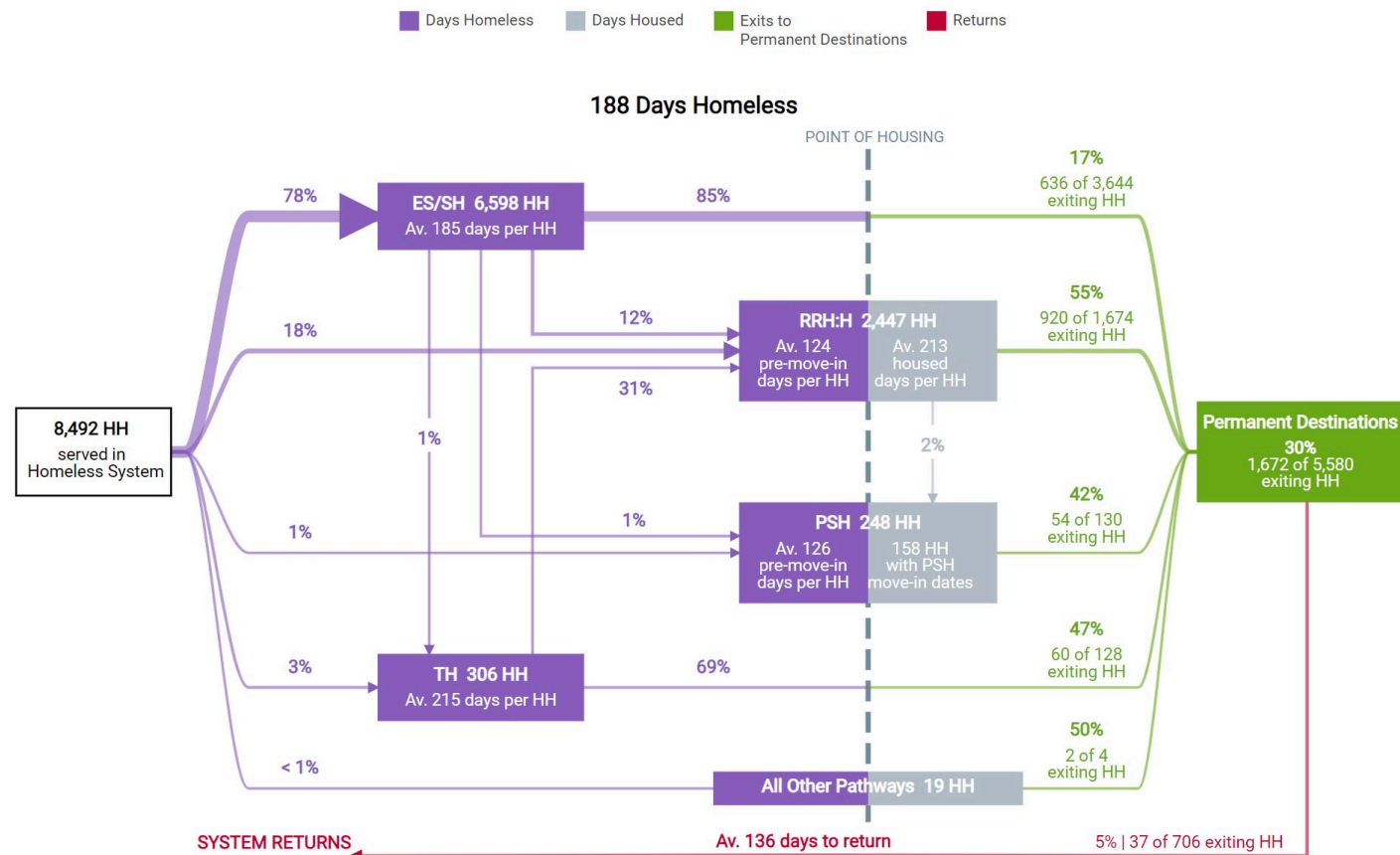


### System Engagement



## System Performance Map

Households use different combinations of project types during the time they are served in the homeless system. These project type combinations are referred to as pathways. Each pathway has different average cumulative days homeless, exits to permanent housing and returns to the homeless system.



**Date:** June 26, 2024

**Subject:** 2024 Housing Inventory Count Report

### Background and Analysis

The Housing Inventory Count (HIC) is a point-in-time inventory of housing programs within a Continuum of Care (CoC) that provide beds and units dedicated to serve people experiencing homelessness, or for permanent housing projects, that serve people experiencing homelessness as defined by the U.S Department of Housing and Urban Development (HUD). The HIC includes Safe Haven, Emergency Shelter, Transitional Housing, Rapid Re-Housing, Permanent Supportive Housing, and Other Permanent Housing projects operating in Orange County on the night of the count. The HIC occurs on the same night as the Point-in-Time Count (PIT).

The HIC and Sheltered PIT reports are produced from the CoC's Homeless Management Information System (HMIS) data, as well as data submitted from agencies not participating in HMIS. Data is submitted annually to HUD via the Homelessness Data Exchange (HDX 2.0) and provides HUD and CoCs with critical information about how people experiencing homelessness use their system of care.

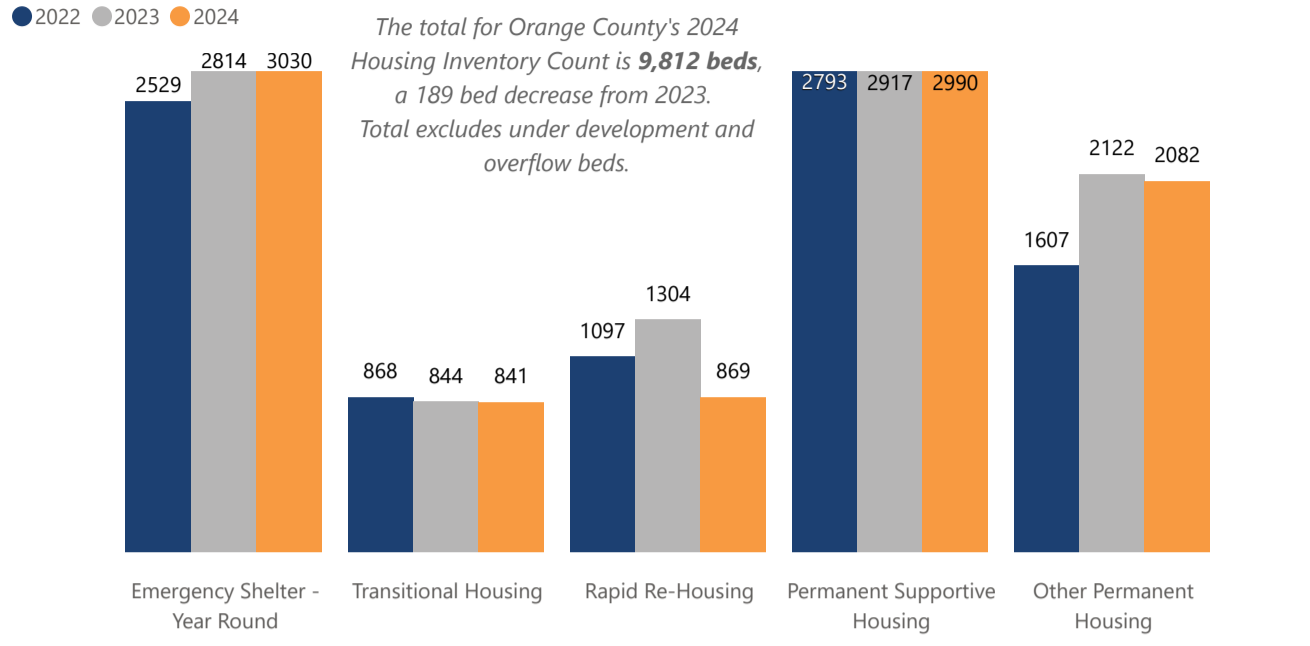
Orange County United Way's 2-1-1 Orange County (211OC) as the HMIS Lead, completed the HIC and Sheltered PIT, on January 22, 2024, and submitted required data to HUD by the May 10, 2024, deadline. **Attachment A** was prepared by 211OC using data in the FY2024 HIC Report submitted to HUD.

### Attachments

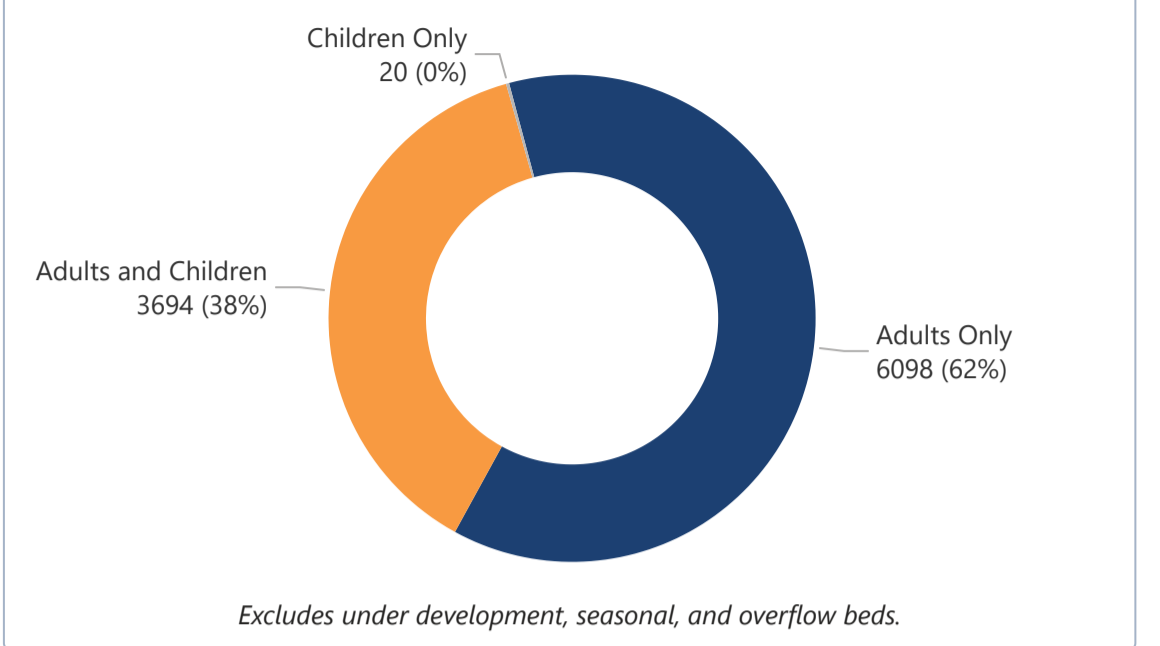
Attachment A – FY2024 HIC Report

# Orange County, CA (CA-602): 2024 Housing Inventory Count

## Total Bed Count by Project Type

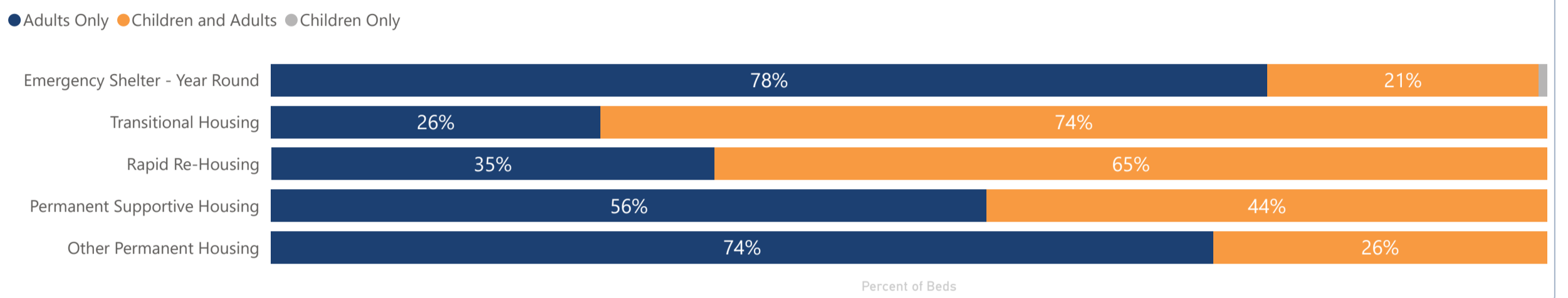


## Total Bed Count by Household Type

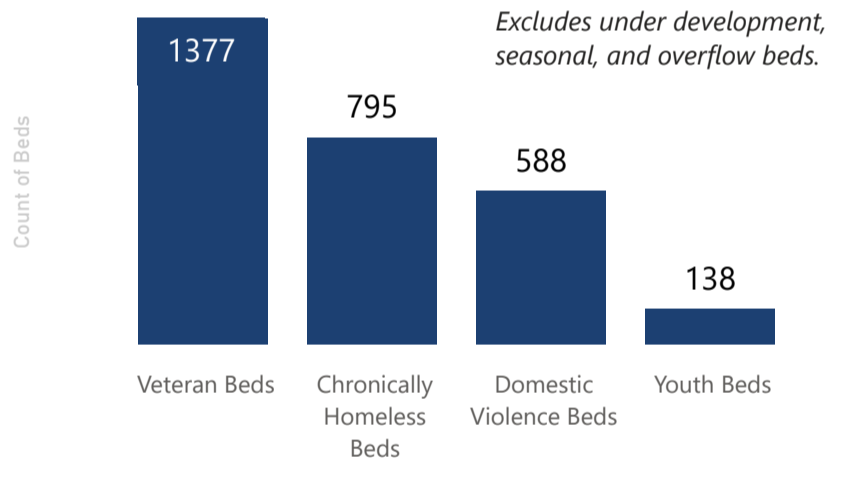


## Bed Count by Project Type and Bed Type

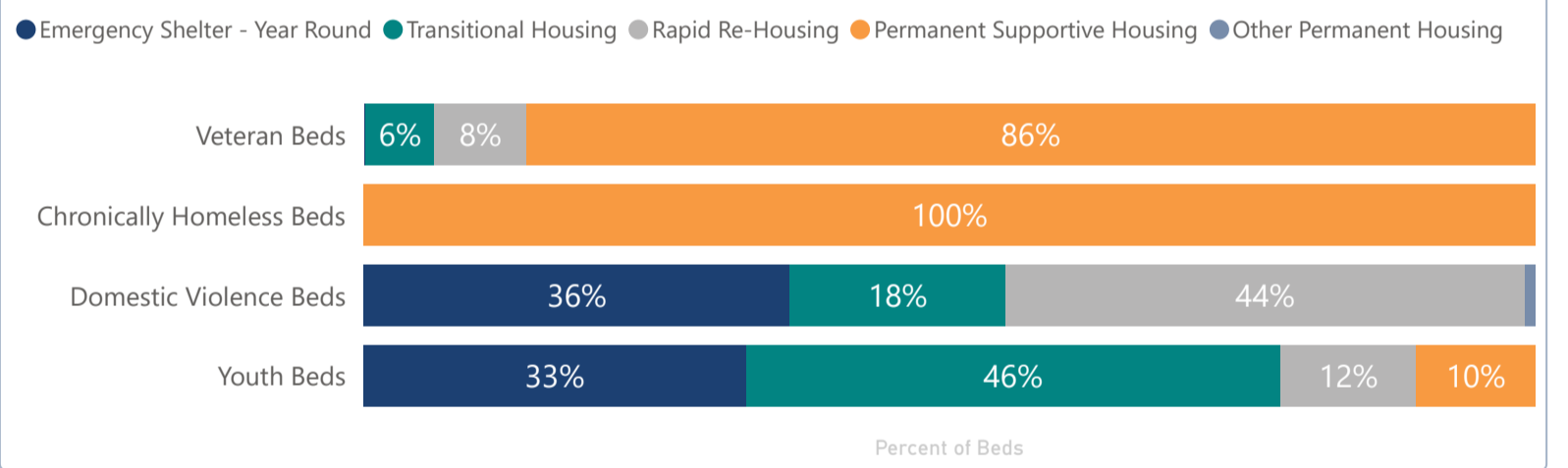
Excludes under development, seasonal, and overflow beds.



## Special Population Beds

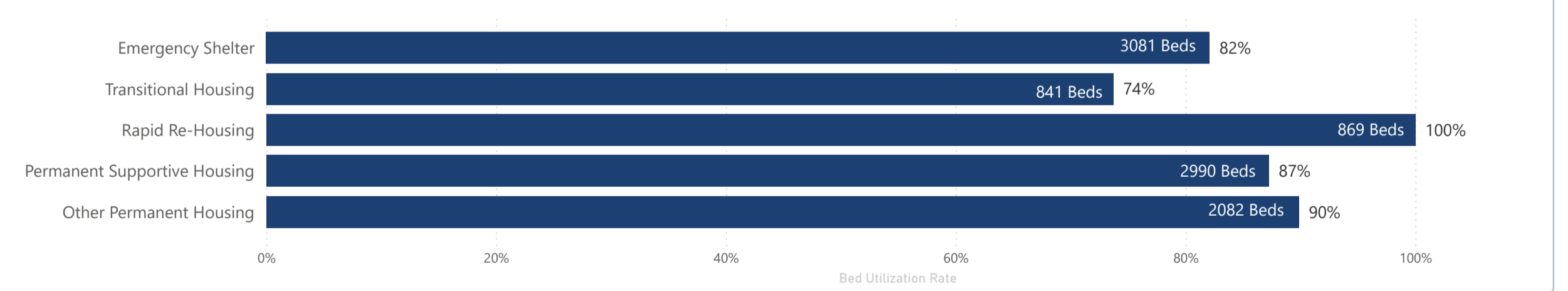


## Special Population Beds Distribution



## Bed Utilization

Includes year-round, seasonal, and overflow beds



**9 projects do not participate in HMIS:**  
1 Emergency Shelter  
8 Transitional Housing

## HMIS Participation

Excludes under development, overflow, seasonal, and domestic violence beds.

