ORANGE COUNTY CONTINUUM OF CARE BOARD Wednesday, May 22, 2024 2:00 p.m. – 5:00 p.m.

Location:

County Administration South (CAS) Building
Conference Center
425 West Santa Ana Blvd. Room 104/106
Santa Ana, CA 92701-4599
Click Here for parking information.

Virtual Meeting Option*:

Zoom Meeting Link: Click here for meeting link
Join by phone: +1 669 900 9128
Webinar ID: 963 2370 2539

*Listen-in option only

MINUTES

Board Members

Judson Brown, City of Santa Ana
LaVal Brewer, South County Outreach
Dr. Kelly Bruno-Nelson, CalOptima Health
Andrew Crowe, Scholarship Prep
Nichole Gideon, Individual [Secretary]
Becks Heyhoe, OC United Way
Sandra Lozeau, City of Anaheim
Frank Luna, Individual
Melanie McQueen, PATH
Nishtha Mohendra, Families Forward

Robert "Santa Bob" Morse, Individual
Talesha Payne, Jamboree Housing
Jason Phillips, Individual
Dawn Price, Friendship Shelter
Maricela Rios-Faust, Human Options
Ami Rowland, Covenant House California
George Searcy, City of Irvine
Dr. Shauntina Sorrells, Individual [Vice Chair]
Tim Shaw, Individual [Chair]
Christina Weckerly Ramirez, Health Care Agency

In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ocgov.com. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided.

Supporting documentation is available for review by the public at least 72 hours prior to regular meetings and at least 24 hours prior to special meetings of the CoC Board. Those wishing to review supporting documentation can visit the CoC Webpage here or the lobby of the CAS Building, located 601 N. Ross Street., Santa Ana, CA 92701-4599, and request a copy of the meeting materials from the Office of Care Coordination during normal business hours of 8:00 a.m. – 5:00 p.m. Monday through Friday (excluding holidays).

Call to Order – Tim Shaw, Chair

Chair Tim Shaw called the meeting to order at 2:01 p.m.

<u>Board Member Roll Call</u> – Nichole Gideon, Secretary

Present: LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez.

Absent Excused: Judson Brown

Georgy Searcy arrived during Business Calendar Item 1. LaVal Brewer and Nichole Gideon left during Business Calendar Item 4.

<u>Public Comments:</u> Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the agenda item presentation. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public who are attending in person are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public, including those listening in via the virtual meeting option, may also submit public comment by emailing CareCoordination@ocgov.com. All comments submitted via email at least 24 hours before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments submitted prior to the meeting will be added to the administrative records of the meeting. Please include "CoC Board Meeting Comment" in the email subject line.

- Sara Behmerwohld from Human Options shared that the Human Options' Transitional Rapid Rehousing
 project is one of the few domestic violence projects and Human Options believes that the current
 Project Performance Measures does not accurately reflect a project's performance. As the scoring
 rubrics are being finalized, Sara Behmerwohld asked that the CoC Board are mindful of the intent of
 the program.
- Carrie Buck from Family Solutions Collaborative thanked Tianna Terry from Friendship Shelter for a meeting where people convened to talk on the perspectives of moving family and individuals into housing. Carrie Buck stated that Family Care Center needs attention, advocacy, and help because the Family Care Center is at the tip of the crisis point. Carrie Buck stated that if the Family Care Center were to close, 16 beds would be lost out of the 78 beds in the Family Shelter Bed Reservation System, which would be approximately 1/5 of beds. Carrie Buck stated that the 16 beds need to stay open as the community queue has approximately 122 families waiting for shelter. Carrie Buck stated that HomeAid Orange County and Mercy House have been advocating for help for a long time, and asked if there is any funding available, or any ideas, to please contact Gina from HomeAid Orange County, Mercy House, or Carrie Buck.

<u>Board Member Comments:</u> Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- Dawn Price shared that a letter advocating for Homeless Housing, Assistance, and Prevention (HHAP) Program Round 6 funding on behalf of the CoC Board to the State's Budget Subcommittee the has been drafted. Dawn Price stated that everyone should also think about their individual advocacy, in related to the discussion on the HHAP set asides.
- Chair Tim Shaw asked if there was any objection to the letter, and informed the CoC Board that if they would like to see the letter before it goes out, to reach out to the Chair.
- Jason Phillips read the names of people who have died without a fixed abode in March 2024.
- Becks Heyhoe shared that United To End Homelessness will have a Community Chat to talk about the 2024 Point In Time Count on June 6, 2024 at 12:00 p.m. The Community Chat will be recorded and people who are interested, can register at https://unitedtoendhomelessness.org/events/
- Robert "Santa Bob" Morse thanked Jason Phillips for reading the names of the people who have died without a fixed abode.

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

1. Approve CoC Board Meeting Minutes from April 24, 2024

Robert "Santa Bob" Morse motioned to approve item 1 on the Consent Calendar. Maricela Rios-Faust seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. Becks Heyhoe abstained. The motion passed.

BUSINESS CALENDAR

1. Orange County 2024 Point In Time Count Presentation – Doug Becht, Director, Office of Care Coordination and Sarah Jones, CoC Manager, Office of Care Coordination

Doug Becht and Sarah Jones provided an overview of the Orange County 2024 Point In Time Count and a presentation on the results.

Public Comments:

- Shelby Feliciano-Sabala from Project Hope Alliance shared that there are many youth who are not captured in the Point In Time Count such as the youth who are in libraries, motels, and do not have a place to live. Shelby Feliciano-Sabala noted that there are 6 unaccompanied youth in the 2024 Point In Time Count, but in one school district, there is over 100 and are not captured and are invisible. Shelby Feliciano-Sabala stated that everyone must work together to disrupt homelessness and shared hopes of solving the issue of 2 definitions of experiencing homelessness.
- Carrie Buck shared disappointment that families are not mentioned until the 15th page of the 2024 Point In Time Count summary. Carrie Buck stated that there appears to be a decrease of families and hoped that it is really the case but expressed hesitancy because there is different data that shows families waiting who do not choose shelter. Carrie Buck explained that there is a McKinney Vento Coordinator that is required to turn in data and explained that there are more ways to incorporate data to get a more accurate number to advocate for more resources to house every single family.

CoC Board Member Discussion:

Judson Brown provided Board Member Comment via email in advance of the CoC Board meeting.
 Judson Brown shared that the City of Santa Ana decreased homelessness more than every other City

combined from 2019 to 2024 and it was done by providing housing for people experiencing homelessness. Specifically, during the five-year period from 2019 to 2024, Santa Ana saw a greater decline in homelessness than all other Orange County cities combined, reducing the number of unhoused individuals by over 19% from pre-pandemic levels, according to the County of Orange's 2024 Point in Time Count. While many other Orange County cities had increases in their homeless populations between 2019 and 2024, the number of unhoused individuals in Santa Ana declined by 341, from 1,769 to 1,428. Among Orange County cities that saw a drop in homelessness during that period, Santa Ana's decline was more than all others put together. This result was achieved by providing housing for people experiencing homelessness. This includes 267 permanent supportive housing units in six different projects (Casa Querencia, The Orchard, Heroes Landing, Legacy Square, Depot at Santiago, and the Santa Ana Arts Collective) combined with tenant-based vouchers leased up in partnership with Mercy House and WelcomeHomeOC. Through the collective efforts by the County of Orange, OC Housing Finance Trust, CalOptima, the City of Santa Ana, Mercy House, Community Development Partners, and our various other funding agencies and development partners, there is a local example that can be pointed to in Orange County where housing for people experiencing homelessness is having a positive impact to reduce homelessness.

- Christina Weckerly Ramirez stated that one of the pillars from the Commission to End Homelessness is
 outreach, however, there is not a CoC Committee on outreach. Christina Weckerly Ramirez shared that
 someone should go to the OC Health Care Agency Regional Outreach meetings regarding the 2024
 Point In Time Count. Christina Weckerly Ramirez asked for clarification on the "48.33% of persons
 experiencing homelessness for the first time in the past 12 months" metric.
- Dawn Price asked for clarification on the amount of surveys individual and the end user number.
- Becks Heyhoe asked for clarification on the "Subpopulations & Disabling Conditions" page of the 2024 Point In Time Count. Becks Heyhoe shared that the Veterans Committee was hoping to get a subset of the 2024 Point In Time Count data that shares information regarding location by Service Planning Area (SPA), and community ties for a deeper dialogue. Becks Heyhoe inquired as to how many new emergency shelters have opened since 2019. Becks Heyhoe asked if the "25 city specific homeless outreach teams" can be shared in terms of city, as that was a question that came up during the Veterans Committee. Becks Heyhoe shared appreciation for the information regarding "Shelter-to-Housing" as the information is useful to communicate to the public. The "Shelter-to-Housing" information, as well as the 2023 Homeless Survey help speak to the narrative that people who are homeless do want to their homelessness and are taking the steps to do that but there is a shortage of housing.
- Maricela Rios-Faust noted that there has been a number of different surveys completed and asked
 what would give comprehensive enough data to help everyone understand what will work to end
 homelessness in the county.
- Nishtha Mohendra shared that the lack of the focus on children on the 2024 Point In Time Count summary could mean that generational homelessness is not being focused on. Nishtha Mohendra stated that the decrease of homeless families should not be emphasized as there is more to the information.
- Sandra Lozeau noted that the everyone needs to be cognizant of the "48.33%" metric, and noted that in the prevention side, there are a lot of people behind on rent and utilities and are struggling, and those people are the new homeless population. Sandra Lozeau shared that the housing component is constantly being advocated for, but the trickle of people falling into homelessness also needs to be stopped. Sandra Lozeau emphasized that prevention and diversion efforts should be focused on.
- Vice Chair Dr. Shauntina Sorrells noted that there was not information on the demographic data and asked if there was any insight related to demographics.
- 2. HHAP Program Ad Hoc Recommendations Sarah Jones, CoC Manager, Office of Care Coordination; Dr. Shauntina Sorrells, Vice Chair and HHAP Program Ad Hoc Membership

At the March 27, 2024, meeting, the CoC Board approved the establishment of a HHAP Program Ad Hoc to support the Office of Care Coordination with the planning and programming of HHAP Rounds 1- 4 remaining funds allocated to the Orange County CoC. The Office of Care Coordination supported the CoC Board Officers to appoint the HHAP Program Ad Hoc membership that is comprised of LaVal Brewer, Kelly Bruno-Nelson, Brian Frejo and Dr. Shauntina Sorrells. The HHAP Program Ad Hoc convened three times on April 17, May 6, and May 13, 2024, to explore options for programming the remaining funds, with special consideration for populations experiencing homelessness at disproportionate rates or expressing gaps in resource needs. Additionally, the Office of Care Coordination provided the HHAP Program Ad Hoc with information on the various eligible use categories for each round of HHAP funding, as well as deadlines for funding obligation and/or spend down. The proposed recommendations, with connected funding and eligible use categories, are detailed in the recommended actions.

<u>Recommended Action a</u>: Approve the following recommendations for the programming of remaining HHAP Round 1, 3 and 4 funding allocated to the Orange County CoC, as recommended by the HHAP Program Ad Hoc:

- i. Authorize the Office of Care Coordination to issue a Request for Proposals (RFP) to program the remaining HHAP Rounds 3 and 4 funds under Services Coordination and Services Coordination Youth Set-Aside eligible use categories, to solicit proposals for supportive services only projects with a multiple year contract that will preferably leverage CalAIM funding, and serve individuals and/or families experiencing homelessness, prioritizing any of the following special populations: youth (ages 18 24), survivors of domestic violence, Black/African American households experiencing homelessness, Native American/Indigenous households experiencing homelessness and older adults.
- ii. Authorize the Office of Care Coordination to issue a RFP to program the remaining HHAP Rounds 3 and 4 funds under the Permanent Housing Delivery and Permanent Housing Delivery Youth Set-Aside eligible use categories, to solicit proposals for permanent housing projects with a multiple year contract that will preferably leverage CalAIM funding, and serve individuals and/or families experiencing homelessness, prioritizing any of the following special populations: youth (ages 18 24), survivors of domestic violence, Black or African American households experiencing homelessness, Native American or Indigenous households experiencing homelessness and older adults.
- iii. Authorize the Office of Care Coordination to program the remaining HHAP Rounds 1 funds under the Prevention and Shelter Diversion eligible use category to Covenant House California, to augment the current Emergency Shelter Operations and Services for Transitional Age Youth (TAY) contract for Operating Subsidies/Youth Set-Aside.
- iv. Authorize the Office of Care Coordination to issue a RFP to program the remaining HHAP Round 4 funds under the Prevention and Shelter Diversion eligible use category to solicit proposals for prevention and diversion services.
- v. Approve the Office of Care Coordination to request a budget modification from the California Interagency Council on Homelessness (Cal ICH) to move remaining HHAP Round 1 funds under the Landlord Incentives and Outreach and Coordination eligible use categories to the Operating Subsidies eligible use category, to combine with remaining HHAP Round 4 funds under the Operating Subsidies and Operating Subsidies Youth Set-Aside eligible use categories and current allocated funding, to ensure sustained funding for HHAP CoC-funded emergency shelter contracts through years four and five.
- vi. Program the remaining HHAP Round 4 under the Rental Assistance/Rapid Rehousing and Rental Assistance/Rapid Rehousing Youth Set-Aside eligible use categories to PATH, Families Forward and Covenant House California, to support with renewal of current HHAP CoC-funded Rapid Rehousing contracts for a third year.

- vii. Program the remaining HHAP Round 1 funds under the Infrastructure Development eligible use category to Friendship Shelter, Inc. for the Coordinated Entry System (CES) for Individuals project.
- viii. Program the remaining HHAP Round 3 and 4 funds under the System Support eligible use category to system support activities for the Orange County CoC, with the following prioritization of activities to be funded:
 - a. Compensation for people with lived experience partnering with the Orange County CoC
 - b. Homeless Management Information System (HMIS) User Fees
 - c. Additional relevant system support activities

LaVal Brewer motioned to approve the recommended action a.iii. Maricela Rios-Faust seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. Ami Rowland recused herself during discussion and abstained from voting. The motion passed.

Dr. Kelly Bruno-Nelson motioned to approve the recommended action a.v. Robert "Santa Bob" Morse seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Maricela Rios-Faust, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. Dawn Price, and Ami Rowland recused themselves during discussion and abstained from voting. The motion passed.

Maricela Rios-Faust motioned to approve the recommended action a.vi. Talesha Payne seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. Melanie McQueen, Nishtha Mohendra, and Ami Rowland recused themselves during discussion and abstained from voting. The motion passed.

Becks Heyhoe motioned to approve the recommended action a.vii. Sandra Lozeau seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. Dawn Price recused herself during discussion and abstained from voting. The motion passed.

Maricela Rios-Faust motioned to approve the recommended action a.i, a.ii, a.iv and a.viii. Talesha Payne seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. The motion passed unanimously.

Public Comments:

Carrie Buck asked if there was any consideration that the funding can go to the Family Care Center.

CoC Board Member Discussion:

 Regarding recommended action a.iii, Sandra Lozeau asked if the funding will make Covenant House whole on their contract or will Covenant House still fall short.

- Becks Heyhoe shared that the CoC does not fully fund any program in the community for reference.
 Becks Heyhoe stated that there have been multiple presentations from the Family Care Center and asked for any insight as to why the decision is to add onto contracts that are already in existence, rather than consider new contracts.
- Talesha Payne inquired as to why the Family Care Center was not listed in the PowerPoint Presentation regarding recommended action a.v.
- Secretary Nichole Gideon noted that the HHAP Round 1 funding is time sensitive and asked if there are any concerns on the budget modification for HHAP Round 1 being shifted and combined with HHAP Round 4 funds.
- Chair Tim Shaw shared that the compensation for folks with lived experience is close. Chair Tim Shaw shared examples of system improvements like the C4 Racial Equity assessment which was a direct result of the HHAP dollars.
- Andrew Crowe asked if a breakdown of the funds for recommended a.viii will be provided.

Chair Tim Shaw motioned for a seven-minute break. Vice Chair Dr. Shauntina Sorrells seconded the motion. The motion passed with unanimous consent.

Chair Tim Shaw called the meeting back to order at 4:18 p.m.

3. Policies, Procedures and Standards (PPS) Committee Recommendations — Sarah Jones, CoC Manager, Office of Care Coordination; Nishtha Mohendra, PPS Committee Chair and CoC Code of Conduct Ad Hoc Membership

At the September 11, 2023, meeting, the CoC Board established the Code of Conduct Ad Hoc to develop and recommend Code of Conduct for the Orange County CoC Board and committee meetings, considering the Ralph M. Brown Act and other local policies. The Code of Conduct Ad Hoc met four times from October through December 2023 and included participation from Ami Rowland, Maricela Rios-Faust, and Robert "Santa Bob" Morse. Upon initial review of the CoC Governance Charter's Code of Conduct section, the Code of Conduct Ad Hoc proposed designing a format for an Orange County CoC Code of Conduct that could serve as a printed document to be referenced at meetings of the CoC. To support the vision of the Code of Conduct Ad Hoc members, the Office of Care Coordination saw the expansion of the Code of Conduct section could best be reflected in the form of an attachment to the CoC Governance Charter.

Through ongoing work with a HUD technical assistance coach, the Office of Care Coordination as the Collaborative Applicant for the CoC, received guidance that a more robust conflict of interest policy and procedure would be beneficial for the members of the CoC Board and committees. At the May 14, 2024, meeting of the PPS Committee, the PPS Committee reviewed and recommended the Orange County CoC Conflict of Interest Policy and Procedure for approval by the CoC Board, with revisions to be incorporated by the Office of Care Coordination. Feedback was provided by the PPS Committee to provide clarification regarding employment and familial conflict of interests, as well as a disclaimer that the examples of common conflicts of interests is not an exhaustive list.

The Office of Care Coordination, as the CES Lead for the Orange County CoC, received feedback from people participating in CES, CES Access Points, housing providers, shelter providers, and CES Administrators with the recommendation of adding updated descriptions to the housing interest options and additional questions regarding accessibility. In response to the feedback, the CES Housing Assessment was revised to incorporate housing opportunity descriptions and accessibility questions. At the May 14, 2024, meeting of the PPS Committee, the PPS Committee reviewed and discussed the recommended revisions to the CES Housing Assessment. The PPS Committee shared that the updated housing interest options descriptions within the CES Housing Assessment would benefit from additional review of the at the CES Steering Committee Feedback before being recommended to the CoC Board for approval. To ensure questions related to accessibility are

elevated as a priority, the PPS Committee recommended the addition of accessibility questions to proceed for approval as part of the revised CES Housing Assessment.

<u>Recommended Action a</u>: Approve the Orange County CoC Code of Conduct as recommended by the Code of Conduct Ad Hoc and PPS Committee.

<u>Recommended Action b</u>: Approve the Orange County CoC Conflict of Interest Policy and Procedure as recommended by the Code of Conduct Ad Hoc, inclusive of additional revisions made by the Office of Care Coordination, as recommended by the PPS Committee.

<u>Recommended Action c</u>: Approve revisions to the Orange County CoC Governance Charter to incorporate the Orange County CoC Code of Conduct and the Orange County CoC Conflict of Interest Policy and Procedure, as recommended by the PPS Committee.

<u>Recommended Action d</u>: Approve revisions to the CES Housing Assessment, including the addition of accessibility questions, as recommended by the PPS Committee.

Robert "Santa Bob" Morse motioned to approve recommended actions a, b, c. Talesha Payne seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. The motion passed.

Dawn Price motioned to approve recommended action d. Andrew Crowe seconded the motion. Talesha Payne seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. The motion passed.

CoC Board Member Discussion:

- Christina Weckerly Ramirez asked for clarity regarding the term "Crisis Needs Assessment".
- Talesha Payne asked if the CES Housing Assessment can have the term housing added.
- Becks Heyhoe shared unfamiliar with the context of the CES Housing Assessment and asked the
 following questions; where in the process is the CES Housing Assessment used, what are the policies
 for the use of the CES Housing Assessment, how often is the CES Housing Assessment revisited, and
 what are the implications of the CES Housing Assessment.
- Dawn Price stated that practitioners use the CES Housing Assessment and likely know what the CES Housing Assessment means and although the CoC Board is not in the weeds, the CoC Board should not be editing the form and should be accepting the feedback received.
- Andrew Crowe shared that the need to incorporate the accessibility questions onto the CES Housing Assessment explains the importance of approving recommended action d.

4. CoC Governance Charter Review Ad Hoc Recommendation – Sarah Jones, CoC Manager, Office of Care Coordination

Business Calendar Item 5 was presented before Business Calendar Item 4.

Through feedback received from a HUD technical assistance coach and the CoC Board, the Office of Care Coordination noted that the Orange County CoC Board Governance Charter would need to undergo further revisions in Calendar Year 2024. The CoC Governance Charter Review Ad Hoc will review the CoC Governance Charter in its entirety and make proposed revisions. The establishment of a CoC Governance Charter Review Ad Hoc will support the Office of Care Coordination in making needed revisions or updates to better meet the needs of the Orange County CoC.

<u>Recommended Action a</u>: Establish a CoC Governance Charter Review Ad Hoc to be appointed by the CoC Board Officers and PPS Committee Chair to review and propose recommended changes to the Orange County CoC Governance Charter.

Nishtha Mohendra motioned to approve recommended action a. Becks Heyhoe seconded the motion. Dr. Kelly Bruno-Nelson, Andrew Crowe, Becks Heyhoe, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. The motion passed.

5. Orangewood Foundation's HMIS Data Integration Request — Sarah Jones, CoC Manager, Office of Care Coordination; Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County, Orange County United Way; Rose Buenaventura, Senior Director, Digital Solutions, Orange County United Way and Tiffany Mitchell, Chief Programs Officer, Orangewood Foundation

Business Calendar Item 5 was presented before Business Calendar Item 4.

On March 12, 2024, 2-1-1 Orange County, Orange County United Way, on behalf of the Orange County CoC, received a data integration request from Orangewood Foundation. Orangewood Foundation currently has one Supportive Services project participating in HMIS and is also completing data entry into another case management software. The data integration request is for bidirectional automated data transfer between HMIS and Orangewood Foundation's case management software every 24 hours.

<u>Recommended Action a:</u> Approve the import of data from Orangewood Foundation's case management software to HMIS, as detailed in Orangewood Foundation's data integration request.

<u>Recommended Action b</u>: Approve the export of data from HMIS to Orangewood Foundation's case management software, as detailed in Orangewood Foundation's data integration request.

Dr. Sorrells motioned to approve recommended actions a and b. Maricela Rios-Faust seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Sandra Lozeau, Frank Luna, Melanie McQueen, Nishtha Mohendra, Robert "Santa Bob" Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. Becks Heyhoe abstained. The motion passed.

CoC Board Member Discussion:

- Nishtha Mohendra suggested that Orangewood Foundation should come back to a future CoC Board meeting to share learnings from the data integration process.
- Andrew Crowe asked what data needs to be exported to have the data integration happen.
- Dawn Price asked for clarification on the data that this being requested.
- Sandra Lozeau asked regarding the cost of the data integration for Orange County United Way.
- Vice Chair Dr. Shauntina Sorrells thanked everyone involved in the process of the data integration request and stated that many agencies are doing double entry of data.
- Melanie McQueen asked for details regarding the integrity of the HMIS data for the export or import.
- **6. FY 2023 Longitudinal Systems Analysis Report –** Elizabeth Andrade, Executive Director and Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County, Orange County United Way

Due to limited time, Business Calendar Item 6 will be presented at another meeting.

- 7. Orange County Homelessness Updates Doug Becht, Director of Office of Care Coordination and Sarah Jones, CoC Manager, Office of Care Coordination
 - a. System of Care Update
 - b. CoC Update

Due to limited time, Business Calendar Item 7 was not shared verbally but available in the PowerPoint Presentation listed on the CoC webpage.

Jason Phillips motioned to adjourn the meeting. Nishtha Mohendra seconded the motion. The motion passed with unanimous consent. Meeting adjourned at 4:59 p.m.

8. Next Meeting: Wednesday, June 26, 2024, from 2:00 p.m. – 5:00 p.m.