Orange County Continuum of Care (CoC) Board Meeting
June 26, 2024

Public Comments

Board Member Comments

Consent Calendar

Consent Calendar

1. Approve CoC Board Meeting Minutes from May 22, 2024

Business Calendar

Fiscal Year (FY) 2024 CoC Program Notice of Funding Opportunity (NOFO)

Sarah Jones, CoC Manager, and
Felicia Boehringer, CoC Administrator,
Office of Care Coordination

Business Calendar – Item #1

FY 2023 CoC Program Award Announcement

- On, January 29, 2024, HUD announced $3.2 billion in Fiscal Year (FY) 2023 CoC Competition Awards to approximately 7,000 local homeless housing and service programs across the United States and its territories.

- The Orange County CoC has been awarded **$34,301,133 for FY 2023**.

- The funding represents

  - ❖ 24 renewal projects, including the Homeless Management Information System (HMIS) and CES components

  - ❖ One new project awarded to Families Forward created through reallocation

  - ❖ CoC Planning Grant

- The CoC Program funding currently funds the following project types in the Orange County CoC:

  - ❖ Permanent Supportive Housing (**PSH**)

  - ❖ Rapid Re-Housing (**RRH**)

  - ❖ Joint Transitional Housing and Permanent Housing-Rapid Rehousing (**Joint TH/PH-RRH**)

  - ❖ Supportive Services Only – Coordinated Entry System (**SSO – CES**)

  - ❖ Homeless Management Information System (**HMIS**)

Total Annual Renewal Amount Awarded: $32,801,133   **Total CA-602 FY2023 Award Amount:** $34,301,133

CoC Planning Awarded: $1,500,000

Project Ranking	Applicant Name	Project Name	Project Component	Total Applied	Total Awarded
1	Pathways of Hope	PSH for Families	PSH	$346,067	$371,107
2	Anaheim Supportive Housing, Inc.	Tyrol Plaza Senior Apartments	PSH	$231,212	$242,702
3	Mercy House Living Centers	OC PSH Collaboration Project II - Expansion	PSH	$2,298,858	$2,458,279
4	Orange County Housing Authority	#1 Consolidated Continuum of Care TRA 2023 Renewal Project	PSH	$4,472,267	$4,910,855
5	Serving People in Need	CoC Rapid Re-Housing 2023	RRH	$629,234	$668,258
6	Orange County Housing Authority	Jackson Aisle Continuum of Care TRA 2023 Renewal Project	PSH	$389,050	$422,110
7	Interval House	Rapid Rehousing Program	RRH	$234,783	$257,331
8	Interval House	Domestic Violence Transitional Housing- Rapid Rehousing Program	Joint TH-RRH	$946,775	$1,018,919
9	Friendship Shelter, Inc.	Friendship Shelter Rapid Re-Housing	RRH	$362,421	$392,481
10	Friendship Shelter, Inc.	Henderson House Permanent Supportive Housing	PSH	$632,877	$670,222
11	Illumination Foundation	Stanton Multi-Service Center	PSH	$472,533	$502,365
12	Orange County Housing Authority	#3 Consolidated Continuum of Care TRA 2023 Renewal Project	PSH	$2,957,977	$3,249,601
13	Illumination Foundation	Street2Home OC Expansion	PSH	$1,956,881	$2,060,842
14	Mercy House Living Centers	OC PSH Collaboration Project	PSH	$3,641,354	$3,874,353
15	Orange County Housing Authority	#2 Consolidated Continuum of Care TRA 2023 Renewal Project	PSH	$1,938,248	$2,129,192
16	Orange County Housing Authority	#4 Consolidated Continuum of Care TRA 2023 Renewal Project	PSH	$2,304,462	$2,529,678
17	Mercy House Living Centers	Aqua PSH	PSH	$295,784	$304,429
18	Mercy House Living Centers	Mills End and PSH Leasing Consolidation	PSH	$574,790	$614,034
19	American Family Housing	Permanent Housing 2 FY2023	PSH	$593,107	$627,053
20	Mercy House Living Centers	Mercy House - CoC Leasing - Renewal	PSH	$539,006	$575,240
21	American Family Housing	Permanent Housing Collaborative FY2023	PSH	$384,629	$403,927
22	County of Orange	Coordinated Entry System SSO Grant 2023	SSO-CES	$1,481,239	$1,481,239
23	Orange County's United Way (Orange County United Way)	HMIS Consolidated Community Support NOFO 2023	HMIS	$650,575	$650,575
24	Human Options	DV Bonus Project	Joint TH-RRH	$82,369	$ 82,369
			Tier 1 Total	**$28,445,805**	**$ 30,497,161**
	Human Options	DV Bonus Project	Joint TH-RRH	$1,559,007	$1,688,487
25	Families Forward	Rapid Rehousing for Families (Reallocation)	RRH	$579,869	$615,485
26	Interval House	Domestic Violence Transitional Housing - Rapid Rehousing Program (DV Bonus)	Joint TH-RRH	$2,076,061	
27	Friendship Shelter, Inc.	Henderson House Permanent Supportive Housing Expansion (CoC Bonus)	PSH	$2,138,876	
			Tier 2 Total	**$6,353,813**	**$2,303,972**
			CoC Application Total	**$34,770,311**	**$32,801,133**

FY2024 Agency Administrative Review for CoC Funded-Agencies

- The upcoming Fiscal Year (FY) 2024 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO) is anticipated to be released by the U.S. Department of Housing and Urban Development (HUD) in early Summer 2024.

- On June 11, 2024, the Office of Care Coordination, as the Collaborative Applicant for the Orange County CoC, released the **FY2024 Agency Administrative Review for CoC-Funded Agencies** in preparation for the FY2024 CoC Program NOFO competition.

- CoC-funded agencies were notified of the release via email, in addition to the email distributed to the Orange County CoC.

- Similar to last year, the Agency Administrative Review has been released for completion prior to the CoC Renewal Project Application to break up the application process for CoC-funded agencies.

- The general purpose of the Agency Administrative Review process is to assess an agency's capacity to administer CoC homeless service projects while complying with HUD requirements and to ensure that agencies can meet the threshold requirements to proceed with the Renewal Project Application process.

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FY2024 Agency Administrative Review for CoC-Funded Agencies

- The FY2024 Agency Administrative Review documents are uploaded on the FY2024 CoC Program NOFO webpage and linked below for reference:
  - ❖ Detailed Description: FY2024 Agency Administrative Review for CoC-Funded Agencies
  - ❖ FY2024 Agency Administrative Review for CoC-Funded Agencies - Exhibits (PDF)
  - ❖ FY2024 Agency Administrative Review for CoC-Funded Agencies - Exhibits (Word)

- The Agency Administrative Review must be submitted to the Office of Care Coordination electronically via Dropbox by **Monday, July 1, 2024, by 5:00 p.m. (PDT)**.

For further questions or technical assistance, please email the Office of Care Coordination at CareCoordination@ocgov.com.

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FY2024 CoC Program NOFO Scoring and Rating Criteria

- The Office of Care Coordination as the Collaborative Applicant met with the FY 2024 CoC NOFO Ad Hoc and Orange County United Way's 2-1-1 Orange County (211OC), as the HMIS Lead Agency, six times beginning in April 2024:
  - ❖ Review the CoC Program NOFO application process
  - ❖ Draft the proposed project performance measures, point allocations, and thresholds; and
  - ❖ Discuss feedback received from the CoC-funded agencies on the proposed project performance measures at the CoC NOFO Renewal Meeting held on May 15, 2024.

- The FY2024 CoC Program NOFO Scoring and Rating Criteria was developed to support the evaluation of the FY2024 CoC Renewal Projects – including the project performance measures, thresholds and point allocations – and is being presented to the CoC Board for review and approval.

CoC Renewal Funding Project Performance Measures

- The **Project Performance Reports** published by 211OC provide performance data, communicate data updates to CoC-funded agencies and help inform the Project Performance Measures utilized in the annual CoC Program NOFO competition process.

- **Project Performance Reports** are pulled every six months for each project type and are available on the OC HMIS webpage under Project Performance Reports.

- Additionally, **Data Quality Report Cards** are published quarterly and are available on the OC HMIS webpage under HMIS Data Quality Report Cards.

- Performance data is published in the following **reporting periods** and shared at the Data and Performance Management Committee meetings:
  - ❖ Permanent Supportive Housing: 2/1/23 – 1/31/24
  - ❖ Rapid Re-Housing: 3/1/23 – 2/28/24
  - ❖ Transitional Housing: 4/1/23 – 3/31/24
  - ❖ Average Data Quality Measure: 1/1/24 – 3/31/24

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CoC Renewal Funding Project Performance Measures

- CoC-funded agencies are given the opportunity to review and correct any project performance and data quality issues in the HMIS prior to these reports being published.

- Additionally, during the Data and Performance Management Committee meetings, the CoC-funded agencies are given the opportunity to discuss the project performance measure thresholds and provide recommendations on how to best improve project performance evaluation.

CoC Renewal Funding Project Performance Measures: Recommended Changes

- The CoC NOFO Ad Hoc membership met with the Office of Care Coordination to review and discuss the FY2024 CoC Program NOFO Project Performance Measures, including recommended measures, performance thresholds and point allocations, as detailed in **Attachment B**.

PSH Scoring Recommended Changes

- Measures: Inclusion of additional performance measures – CES Denials by Housing Provider and Referrals from CES

- Thresholds: Proposed thresholds remain consistent for current measures. Thresholds for two additional performance measures: CES Denials by Housing Provider (<=40%) and Referrals from CES (100%)

- Point Allocations: Points added to Stabilized in Permanent Housing, CES Denials by Housing Provider and Referrals from CES; points reduced or stayed consistent for remaining measures

CoC Renewal Funding Project Performance Measures: Recommended Changes

RRH Scoring Recommended Changes

- <u>Measures</u>: Inclusion of additional performance measures – CES Denials by Housing Provider and Referrals from CES

- <u>Thresholds</u>: Proposed thresholds remain consistent for current measures. Thresholds for two additional performance measures: CES Denials by Housing Provider (<=40%) and Referrals from CES (100%)

- <u>Point Allocations</u>: Points added to CES Denials by Housing Provider and Referrals from CES; points reduced or stayed consistent for remaining measures

CoC Renewal Funding Project Performance Measures: Recommended Changes

Joint TH/PH-RRH Scoring Recommended Changes

- The Joint Transitional Housing and Permanent Housing/Rapid Re-housing (Joint TH/PH-RRH) project component, unique to projects funded through Domestic Violence Bonus funding, is evaluated by looking at a project's TH and RRH scores in Project Performance Reports published by 211OC.

- Joint TH/PH-RRH project performance scores consolidate TH and RRH scores into one total project performance score for each project.

- Consolidated scores are then calculated by dividing the project enrollments that met the threshold for the measure by the total possible enrollments within the reporting period of the project.

- Feedback received following the CoC Renewal Meeting with CoC-Funded Agencies also informed the proposed adjusted point allocations for Joint TH/PH-RRH, given a number of measures for the PSH and RRH project components are not applicable.

- For the FY 2024 CoC Program NOFO scoring and rating criteria, the Office of Care Coordination and NOFO Ad Hoc recommend reflecting these separately, to ensure further transparency with the CoC and CoC-funded agencies related to how the project performance scores are calculated.

FY 2024 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO) Project Performance Measures and Thresholds

Below are the measures, thresholds, and point allocations to be used for the evaluation of the CoC Renewal Projects during the FY 2024 CoC NOFO. The Project Performance Measures and Thresholds are based on the Permanent Supportive Housing, Rapid Rehousing and Transitional Housing reports published in April 2024 through June 2024 by Orange County United Way 2-1-1 Orange County (211OC), the Homeless Management Information System (HMIS) Lead. In addition, the Average Data Quality Score from Quarter 1 of the 2024 HMIS Data Quality Report Cards will be included in the analysis. The CoC NOFO Ad Hoc has reviewed and will recommend the project performance measures and thresholds below to be included in this analysis.

Permanent Supportive Housing												
	Average Data Quality	Entries from Homeless ness	Average Days Until Permanent Housing Placement	Increased Income - Stayers	Increased Income - Leavers	Returns to Homeless ness	Unit Utilization	Stabilized in Permanent Housing	Days Between Coordinated Entry System Match and Enrollment	Successful Coordinated Entry System Referrals	Coordinated Entry System Denials by Provider	Referrals from Coordinated Entry System
Threshold	Greater than or equal to 98%	100%	Less than or equal to 30 days	Greater than or equal to 65%	Greater than or equal to 45%	Less than or equal to 7%	Greater than or equal to 95%	Greater than or equal to 95%	Less than or equal to 45 days	Greater than or equal to 50%	Less than or equal to 40%	100%
Met Threshold	11	12	12	6	8	13	13	13	3	3	3	3
Within 10% of Threshold[1]	5.5	6	6	3	4	6.5	6.5	6.5	1.5	1.5	1.5	1.5
More than 10% from Threshold	0	0	0	0	0	0	0	0	0	0	0	0

[1]Projects will receive half points for measures calculated in days if the project's score is within 3 days of the threshold.

FY 2024 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO) Project Performance Measures and Thresholds

Below are the measures, thresholds, and point allocations to be used for the evaluation of the CoC Renewal Projects during the FY 2024 CoC NOFO. The Project Performance Measures and Thresholds are based on the Permanent Supportive Housing, Rapid Rehousing and Transitional Housing reports published in April 2024 through June 2024 by Orange County United Way 2-1-1 Orange County (211OC), the Homeless Management Information System (HMIS) Lead. In addition, the Average Data Quality Score from Quarter 1 of the 2024 HMIS Data Quality Report Cards will be included in the analysis. The CoC NOFO Ad Hoc has reviewed and will recommend the project performance measures and thresholds below to be included in this analysis.

Rapid Rehousing[2]											
	Average Data Quality	Entries from Homelessness	Average Days Until Permanent Housing Placement	Increased Income - Stayers	Increased Income - Leavers	Successful Exits	Returns to Homelessness	Days Between Coordinated Entry System Match and Enrollment	Successful Coordinated Entry System Referrals	Coordinated Entry System Denials by Provider	Referrals from Coordinated Entry System
Threshold	Greater than or equal to 98%	100%	Less than or equal to 30 days	Greater than or equal to 40%	Greater than or equal to 44%	Greater than or equal to 80%	Less than or equal to 7%	Less than or equal to 14 days	Greater than or equal to 60%	Less than or equal to 40%	100%
Met Threshold	11	13	15	9	11	15	14	3	3	3	3
Within 10% of Threshold	5.5	6.5	7.5	4.5	5.5	7.5	7	1.5	1.5	1.5	1.5
More than 10% from Threshold	0	0	0	0	0	0	0	0	0	0	0

[2] The following measures are not applicable to projects operated by victim service providers: Successful Coordinated Entry System Referrals, Days Between Coordinated Entry System Match and Enrollment, Referrals from Coordinated Entry System, and Coordinated Entry System Denials by Provider.

FY 2024 Continuum of Care (CoC) Program Notice of Funding Opportunity (NOFO) Project Performance Measures and Thresholds

Below are the measures, thresholds, and point allocations to be used for the evaluation of the CoC Renewal Projects during the FY 2024 CoC NOFO. The Project Performance Measures and Thresholds are based on the Permanent Supportive Housing, Rapid Rehousing and Transitional Housing reports published in April 2024 through June 2024 by Orange County United Way 2-1-1 Orange County (211OC), the Homeless Management Information System (HMIS) Lead. In addition, the Average Data Quality Score from Quarter 1 of the 2024 HMIS Data Quality Report Cards will be included in the analysis. The CoC NOFO Ad Hoc has reviewed and will recommend the project performance measures and thresholds below to be included in this analysis.

Joint Transitional Housing and Permanent Housing-Rapid Rehousing[3]							
	Average Data Quality	Entries from Homelessness	Average Days Until Permanent Housing Placement	Increased Income - Stayers	Increased Income - Leavers	Successful Exits	Returns to Homelessness
Threshold	Greater than or equal to 98%	100%	Less than or equal to 30 days	Greater than or equal to 40%	Greater than or equal to 44%	Greater than or equal to 80%	Less than or equal to 7%
Met Threshold	14	16	7	12	14	19	18
Within 10% of Threshold	7	8	3.5	6	7	9.5	9
More than 10% from Threshold	0	0	0	0	0	0	0

[3] The Joint TH/PH-RRH project performance scores consolidate TH and RRH scores into one total project performance score for each project. Consolidated scores are calculated by dividing the project enrollments that met the threshold for the measure by the total possible enrollments included in the measure.

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CoC Renewal Funding Project Performance Measures

Average Data Quality

The percentage of all Universal Data Elements required by HUD that have responses, excluding missing responses and data issues.

- Threshold: 98%

- Threshold Source: Data & Performance Management (D & PM) Committee

Entries from Homelessness

The percentage of Head of Households (HoHs) entering from homeless situations (including transitional housing). "Neutral" entries are excluded from the measure.

- Threshold: 100%

- Threshold Source: HUD

CoC Renewal Funding Project Performance Measures

Average Days until Permanent Housing Placement

The number of days between the Head of Households (HoHs) Project Start Date and their Housing Move-in Date.

- Threshold: Within 30 days

- Threshold Source: National Alliance to End Homelessness (NAEH)

Stayers with Increased Income

The percentage of adults with increased income who were active in the project at the end of the reporting period with a length of stay of at least one year.

- Threshold:
  - PSH: 65%
  - RRH: 40%

- Threshold Source:
  - PSH: D & PM Committee
  - RRH: 2018 Notice of Funding Availability (NOFA) Ad Hoc

CoC Renewal Funding Project Performance Measures

Leavers with Increased Income

The percentage of adults with increased income who exited during the reporting period.

- Threshold: 30 days
  - PSH: 45%
  - RRH: 44%
- Threshold Source:
  - PSH: D & PM Committee
  - RRH: 2019 NOFA Ad Hoc

Returns to Homelessness

The percentage of clients that exited to permanent housing in the last two years and later returned to a project targeting homeless clients in HMIS.

- Threshold: 7%
- Threshold Source:
  - PSH: D & PM Committee

CoC Renewal Funding Project Performance Measures

Days Between CES Match and Enrollment

Average number of days between the date the household was matched to a housing opportunity and the date the household was accepted into the housing project.

- Threshold:
    - PSH: <= 45 Days
    - RRH: <= 14 Days

- Threshold Source: D & PM Committee

Successful CES Referrals

Percentage of CES referrals to a housing project that resulted in an enrollment in the housing project.

- Threshold:
    - PSH: >= 50%
    - RRH: >= 60%

- Threshold Source: D & PM Committee

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CoC Renewal Funding Project Performance Measures

Referrals from CES

The percentage of new enrollments during the reporting period that were referred from CES

- Threshold: 100%

- Threshold Source: D & PM Committee

- New measure proposed to be included in 2024; not included in 2023

CES Denials by Housing Provider

The percentage of denied referrals that were denied because of the Housing Provider

- Threshold: <= 40%

- Threshold Source: D & PM Committee

- New measure proposed to be included in 2024; not included in 2023

CoC Renewal Funding Project Performance Measures

Successful Exits – RRH Only

The percentage of exits to permanent housing destinations, excluding "neutral" destinations.

- Threshold: 80%
- Threshold Source: NAEH

Stabilized in Permanent Housing – PSH Only

The percentage of clients that remained in PSH at the end of the reporting period or exited to a permanent housing situation during the reporting period. "Neutral" destinations are excluded from the measure.

- Threshold: 95%
- Threshold Source: D & PM Committee

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CoC Renewal Funding – Project Performance Measures

Unit Utilization – PSH Only

The number of bed nights provided during the reporting period divided by the possible bed/unit nights provided.

- Threshold: 95%

- Threshold Source: D & PM Committee

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CoC Renewal Funding Scoring and Rating Criteria

- The FY2024 CoC Program NOFO **Scoring and Rating Criteria** is utilized to determine the Tiering and Project Priority Listing for all CoC Renewal Projects as part of the annual CoC Program grant application.

- Utilizing the FY2023 CoC Program NOFO Scoring and Rating Criteria as a starting point, the CoC NOFO Ad Hoc and the Office of Care Coordination developed the **FY2024 CoC Program NOFO Scoring and Rating Criteria** for the FY2024 CoC Program NOFO to evaluate **CoC renewal projects**.

- The FY2024 CoC Program NOFO Scoring and Rating Criteria has remained consistent with the FY2023 CoC Program NOFO Scoring and Rating Criteria, as it continues to reflect the local priorities set by the Orange County CoC.

- Please note, that the Office of Care Coordination and CoC NOFO Ad Hoc membership may propose an amendment to the approved FY2024 CoC Program NOFO Scoring and Rating Criteria after the FY2024 CoC Program NOFO is released by HUD, should HUD identify additional or different prioritized areas of evaluation for CoC Renewal Projects.

CoC Renewal Funding Scoring and Rating Criteria

Scoring Criteria	Description	Calculated Measure	Maximum Points	Reviewer Score
Administrative Review	The Office of Care Coordination will complete an administrative review of the agency and submitted materials for the renewal project applications.	• Technical Requirements • Document Presentation Requirements • Timeliness • FY2024 Intent to Renew Survey • Exhibits 1 through 4, and Attachments 1 through 9.	5	Prepopulated by the Office of Care Coordination
Project Performance	Data Quality and Project Performance Measures as approved by the CoC Board	• Reference FY2024 CoC Program NOFO Project Performance Measures, as approved by the CoC Board • Exhibit 5: Project Information Form	40	Prepopulated by HMIS Lead
Project Effectiveness	Evaluation of the project applicant's performance, including meeting the plans and goals established in the initial application as amended and project cost effectiveness	• Exhibit 6: Project Effectiveness • Project Description from E-Snaps • Latest completed Annual Performance Report (APR) • Exhibit 5: Project Information Form, including evaluation of safety and security for Domestic Violence (DV) projects	18	
Coordinated Entry System Participation	Evaluation of project's participation in the Coordinated Entry System and description in the project's application use of the Coordinated Entry System	• Exhibit 5: Project Information Form • Project Description from E-Snaps	10	

CoC Renewal Funding Scoring and Rating Criteria

Housing First and/or Low Barrier Implementation	Evaluation of the project's implementation of the Housing First principles. This includes no preconditions or barriers to entry except as required by funding sources, provision of necessary supports to maintain housing and prevent a return to homelessness.	• Exhibit 5: Project Information Form • Project Description from E-Snaps • Review of Attachment 13: Project's highlighted policies and procedures supporting Housing First Model operations • Review of project's 2024 Housing First Self-Assessment	10	
Unspent funds	Review of unspent funding in last 3 grant terms. • Unspent funds will be compared to the annual renewal amount (ARA)	• Unspent funds under 5% of ARA will be awarded 5 Points • Unspent funds between 5-10% of ARA will be awarded 3 points • Unspent funds over 10% ARA will be awarded 0 points	5	Prepopulated by the Office of Care Coordination
Equity, Access and Inclusion	Evaluation of the project's ability to address and eliminate barriers experienced by people disproportionately impacted by homelessness, including individuals and families who are within the Black or African American; American Indian, Alaska Native, or Indigenous; Latina/e/o; and Lesbian, Gay, Bisexual, Transgender, Queer or Questioning, Intersex, Asexual, and Other Gender or Sexual Identities (LGBTQIA+) communities. Evaluation of the project applicant's integration of persons with lived experience in the design, implementation and ongoing evaluation of the project.	• Exhibit 7: Equity, Access and Inclusion • Project Description from E-Snaps	12	
Total Points			100 Maximum Points Possible	

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Reallocation Strategy

- During the August 24, 2022, meeting of the CoC Board, the CoC Board approved a **reallocation strategy** for reallocating funding from CoC Renewal Projects that have a project performance score of less than 60 percent during two CoC NOFO funding cycles for the FY2022 CoC NOFO and ongoing competitions.

- Additionally, the reallocation strategy notes that applicant agencies will receive technical assistance from the Collaborative Applicant and HMIS Lead after the first year the project performance score is less than 60 percent. The goal of the reallocation strategy is to provide a warning to low performing projects and opportunity for improvement.

- After further review of the current reallocation strategy and discussion with the NOFO Ad Hoc, there has been an identified need to provide additional clarifying language.

- The NOFO Ad Hoc provided recommendations to revise the reallocation strategy to note that it applies to projects that score less than 60 percent during two *consecutive* CoC NOFO funding cycles.

Reallocation Strategy

- Further, the NOFO Ad Hoc recommends clarifying that the reallocation strategy will be in effect starting when the second project performance score is provided to a CoC Renewal Project, in effort to promote an equitable evaluation and provide new projects sufficient time to ramp up.

- All projects that receive a project performance score of less than 60 percent will continue to receive technical assistance, as noted in the current reallocation strategy.

- For the Orange County CoC FY2024 CoC NOFO local competition, approval of the revised strategy would impact the Pathways of Hope's Permanent Supportive Housing for Families project, Friendship Shelter's Rapid Rehousing project, and Families Forward's Rapid Rehousing for Families project.

- The NOFO Ad Hoc recommends approving the revised reallocation strategy to promote an equitable evaluation in allowing new projects sufficient time to ramp up the project and to meet full operating and project capacity.

- If approved, the revised reallocation strategy would be applicable for the FY2024 CoC Program NOFO and ongoing competitions.

Recommended Actions

b. Approve the FY2024 CoC Program NOFO Scoring and Rating Criteria for Renewal Projects, including the project performance measures, thresholds and point allocations, as recommended by the CoC NOFO Ad Hoc.

c. Approve revised Reallocation Strategy for reallocating CoC Renewal Projects funding that have a project performance score of less than 60 percent during two consecutive CoC NOFO funding cycles, starting when the second project performance score is provided.

Advance OC's Homeless Management Information System (HMIS) Data Request

Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way; Katie Kalvoda, Founder and President, Advance OC; and Shelbie Knox, Grants and Evaluation Manager, Community Legal Aid SoCal

Background

- Data requests from organizations not participating in HMIS are required to be approved by the CoC Board prior to any data being released

- Advance OC is requesting data from HMIS to analyze legal outcomes of people experiencing homelessness in Orange County

Data Request Specifications

- Reporting Period: 10/1/14 – 12/31/23

- All adults active during reporting period

- Client-level data is needed to complete analysis, but doesn't include names or Social Security Numbers (SSNs)

Data Elements

- 2.01 Organization Information
- 2.02 Project Information
- 2.03 Continuum of Care Information
- 3.03 Date of Birth
- 3.04 Race and Ethnicity
- 3.06 Gender
- 3.07 Veteran Status
- 3.08 Disabling Condition
- 3.10 Project Start Date
- 3.11 Project Exit Date
- 3.12 Destination
- 3.15 Relationship to Head of Household
- 3.20 Housing Move In Date
- 3.917 Prior Living Situation
- 4.02 Income And Sources

- 4.03 Non-Cash Benefits
- 4.04 Health Insurance
- 4.05 Physical Disability
- 4.06 Developmental Disability
- 4.07 Chronic Health Condition
- 4.08 HIV/AIDS
- 4.09 Mental Health Disorder
- 4.10 Substance Use Disorder
- 4.11 Domestic Violence
- 4.12 Current Living Situation
- 4.20 Coordinated Entry Event
- C4 Translation Assistance Needed
- V1 Veteran's Information
- 5.06 Enrollment Identifier
- 5.08 Personal Identifier

- 5.09 Household Identifier
- Custom field - What city were you in immediately prior to entry into this project?
- Custom field – City of Last Permanent Address
- R3 Sexual Orientation
- R4 Last Grade Completed
- R6 Employment Status (including housing eligibility)
- R11 Formerly a Ward of Child Welfare/Foster Care Agency
- R12 Formerly a Ward of Juvenile Justice System
- R15 Commercial Sexual Exploitation/Sex Trafficking
- R16 Labor Exploitation/Trafficking
- V8 HUD-VASH Voucher Tracking
- C2 Moving On Assistance Provided

Social Determinants of Justice Project

Community Legal Aid SoCal (CLA SoCal), operating since 1958, receives between 30,000-40,000 calls from neighbors in need in Orange and Los Angeles Counties every year. Our free legal aid for low-income and senior residents addresses problems such as eviction and homelessness, domestic violence, public benefits denials, consumer fraud, and obstacles to health care. We envision a world where equity and justice are not a goal but a given.

AdvanceOC's mission is to use innovation and strategic philanthropy to address inequities in Orange County communities. This means leveraging the power of modern-day technologies and systems thinking to transform the next generation of community advancement.

LSC America's Partner For Equal Justice
LEGAL SERVICES CORPORATION

ADVANCE OC

Community Legal Aid SoCal

Social Determinants of Justice Project

Our vision is to create tools that help us to identify actionable insights into systemic inequities that affect neighbors in Orange County – including unhoused individuals and families who may have civil legal solutions to help them find stable housing.

We seek Orange County Continuum of Care HMIS data to add to internal and public-facing portals to help illustrate where civil legal gaps currently – and historically – have existed in Orange County with respect to neighbors experiencing homelessness. HMIS data will be added to existing data from the US Census, the Orange County Superior Court, state Attorney General, and other sources that we are developing this summer.

LSC America's Partner For Equal Justice
LEGAL SERVICES CORPORATION

ADVANCE OC

Community Legal Aid SoCal

Social Determinants of Justice Project

PORTALS:

1. **Internal to CLA SoCal:** HMIS data would be included in an **equity map and community risk assessments** that will be used by CLA SoCal's management team and Board to make shorter-term decisions such as where to provide outreach and services, and longer-term decisions about staffing and where to add/open sites.

2. A **public-facing portal** that will explore legal gaps in consumer defense, domestic violence prevention, and eviction defense for underserved populations in Orange County, including unhoused individuals and families.

Shelbie Knox, CLA SoCal – sknox@clsocal.org

Katie Kalvoda, AdvanceOC – Katie@AdvanceOC.com

LSC **America's Partner For Equal Justice**
LEGAL SERVICES CORPORATION

ADVANCE OC

Community Legal Aid SoCal

Business Calendar – Item #2

Recommended Action

a. Approve Advance OC's HMIS data request for the period of October 1, 2014, through December 31, 2023, for the purposes of research and analysis on the legal outcomes of people experiencing homelessness in Orange County.

FY2023 Longitudinal Systems Analysis Report
Elizabeth Andrade, Executive Director and
Erin DeRycke, Director, Data Analytics, 211OC,
Orange County United Way

Background

- HUD requires CoCs to measure their performance as a system on an annual basis and submit the results to HUD

- Reporting Period: 10/1/22 – 9/30/23

- HMIS Project Types
  - Street Outreach
  - Emergency Shelter
  - Transitional Housing
  - Permanent Supportive Housing
  - Rapid Rehousing
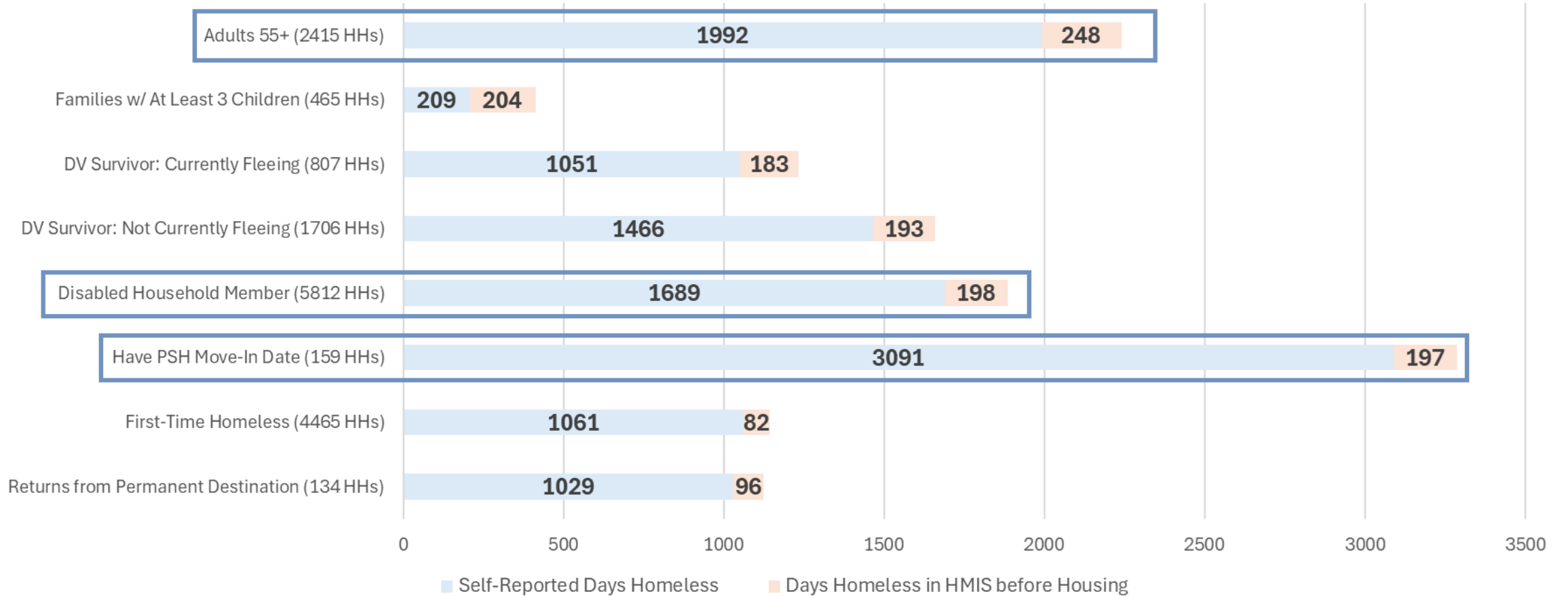 - Other Permanent Housing

Published Report

- Report is available at ochmis.org > Reports > LSA (Longitudinal Systems Analysis)

- [2023 LSA](#)

Days Homeless

- Number of days participants are homeless prior to being placed in housing
  - Includes self-reported time homeless prior to enrolling in a project and time homeless in a project

- Participants in PSH projects have the longest self-reported days homeless prior to project entry, which suggests that the Coordinated Entry System is appropriately matching the most vulnerable participants to PSH opportunities

- Adults 55+ and Households with a disabled member also have longer self-reported days homeless prior to project entry, indicating more permanent housing resources are needed for seniors and households with a disabled member
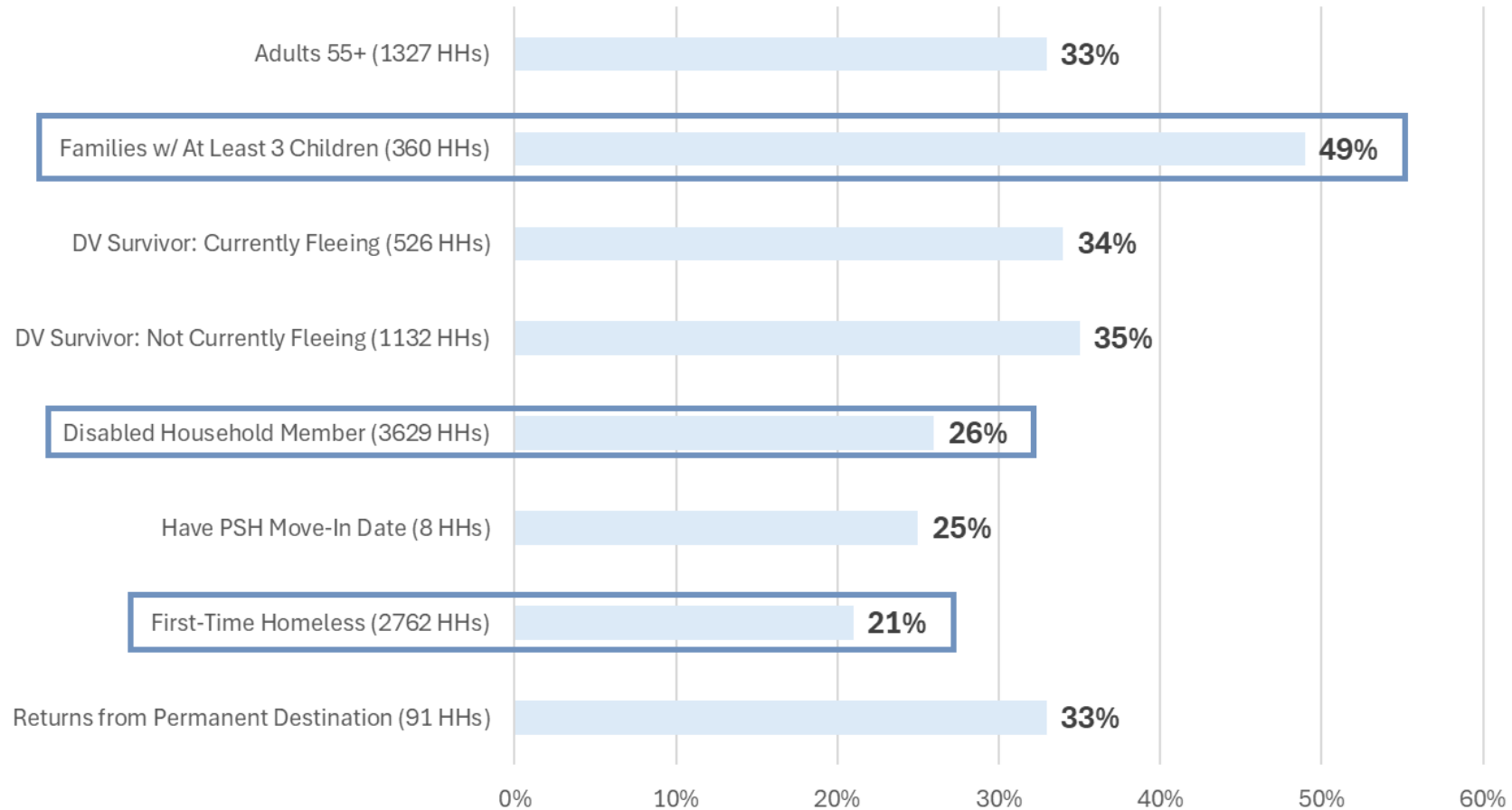
Days Homeless

	Self-Reported Days Homeless	Days Homeless in HMIS before Housing
Adults 55+ (2415 HHs)	1992	248
Families w/ At Least 3 Children (465 HHs)	209	204
DV Survivor: Currently Fleeing (807 HHs)	1051	183
DV Survivor: Not Currently Fleeing (1706 HHs)	1466	193
Disabled Household Member (5812 HHs)	1689	198
Have PSH Move-In Date (159 HHs)	3091	197
First-Time Homeless (4465 HHs)	1061	82
Returns from Permanent Destination (134 HHs)	1029	96

Exits to Permanent Destinations

- Participants that exited a project to a permanent housing destination

- Families with at least 3 children are exiting to permanent housing at higher rates than other sub-populations

- First-time homeless participants and households with a disabled participant are exiting to permanent housing at lower rates than other sub-populations, indicating these groups require more intensive support for successful housing placements
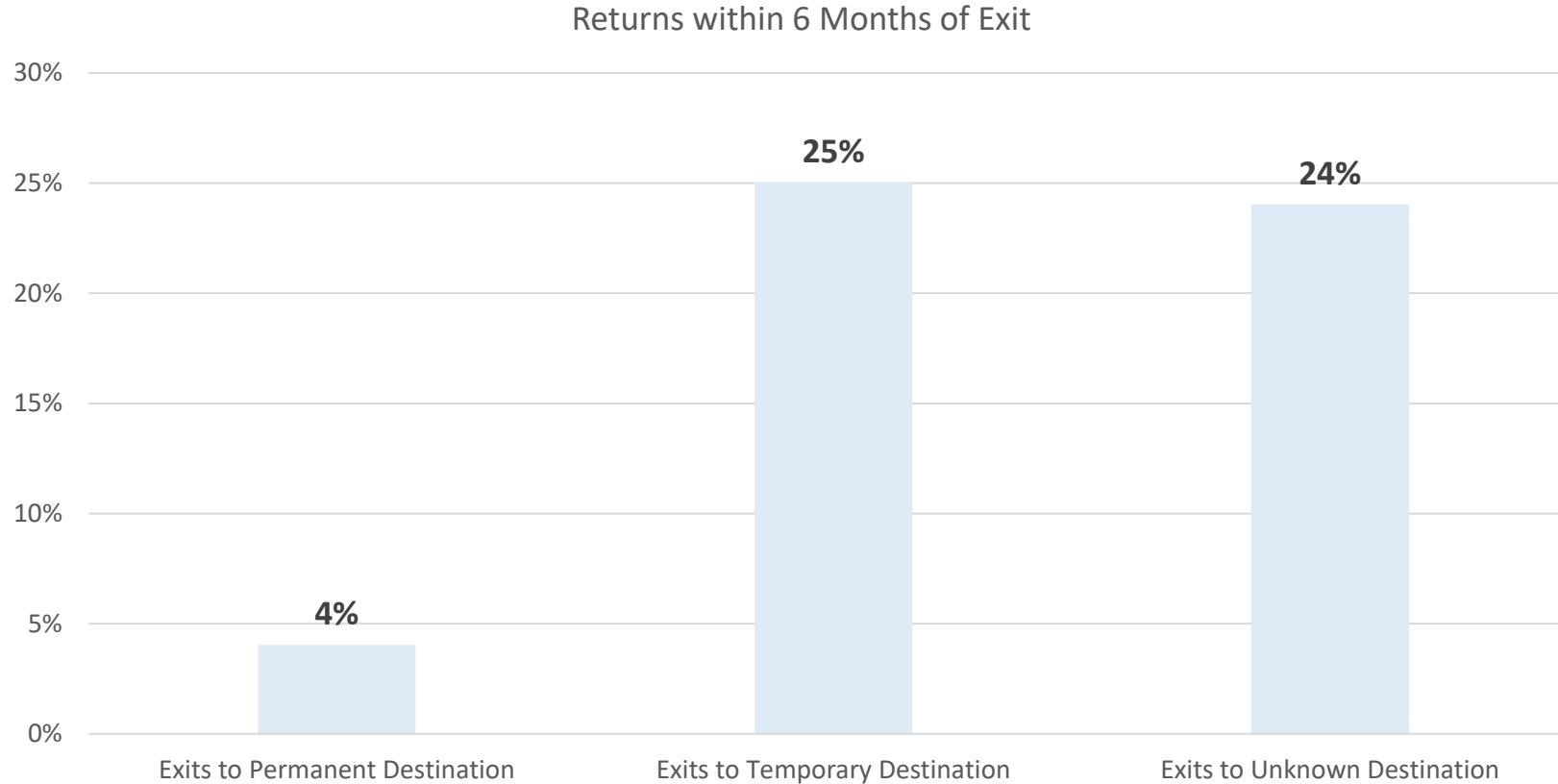
Exits to Permanent Destinations

Adults 55+ (1327 HHs) — 33%
Families w/ At Least 3 Children (360 HHs) — 49%
DV Survivor: Currently Fleeing (526 HHs) — 34%
DV Survivor: Not Currently Fleeing (1132 HHs) — 35%
Disabled Household Member (3629 HHs) — 26%
Have PSH Move-In Date (8 HHs) — 25%
First-Time Homeless (2762 HHs) — 21%
Returns from Permanent Destination (91 HHs) — 33%

Returns to Homelessness

- Participants that returned to the homeless system of care after exiting a project

- Participants that exit to permanent housing situations are returning to the homeless system of care at much lower rates than exits to temporary or unknown destinations

Returns to Homelessness

Returns within 6 Months of Exit

Bar chart showing returns to homelessness within 6 months of exit:
- Exits to Permanent Destination: 4%
- Exits to Temporary Destination: 25%
- Exits to Unknown Destination: 24%

System Map

- The System Map shows the different combinations of project types households may utilize while they are served in the homeless system of care, called pathways.

- The map displays performance metrics for each pathway, as well as the percentage of participants served.

- 66% of all clients served during the reporting period are only engaging in Emergency Shelter, and only 17% of these clients are exiting to permanent housing. Linking these clients with permanent housing will have the greatest positive impact for the largest number of participants.

System Map
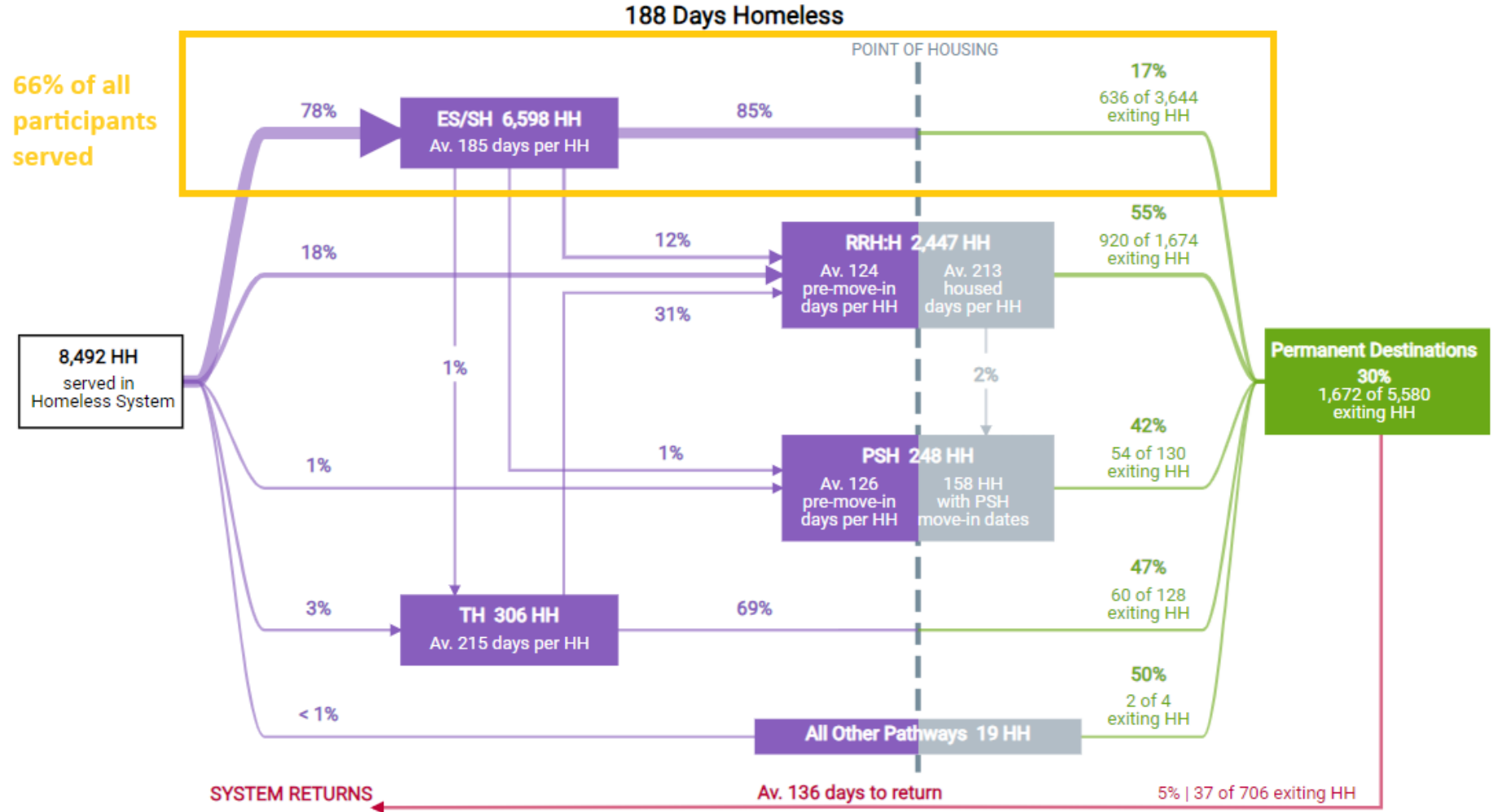
Throughout 2024, Orange County United Way is celebrating 100 years of impact in our community. We invite you to join us on our year-long Journey to 100 centennial celebration as we prepare for another century of caring for each other The OC Way. Learn more and see how you can get involved.

UnitedWayOC.org/Journey-to-100

2024 Housing Inventory Count Presentation

Elizabeth Andrade, Executive Director and Erin DeRycke, Director, Data Analytics, 211OC, Orange County United Way
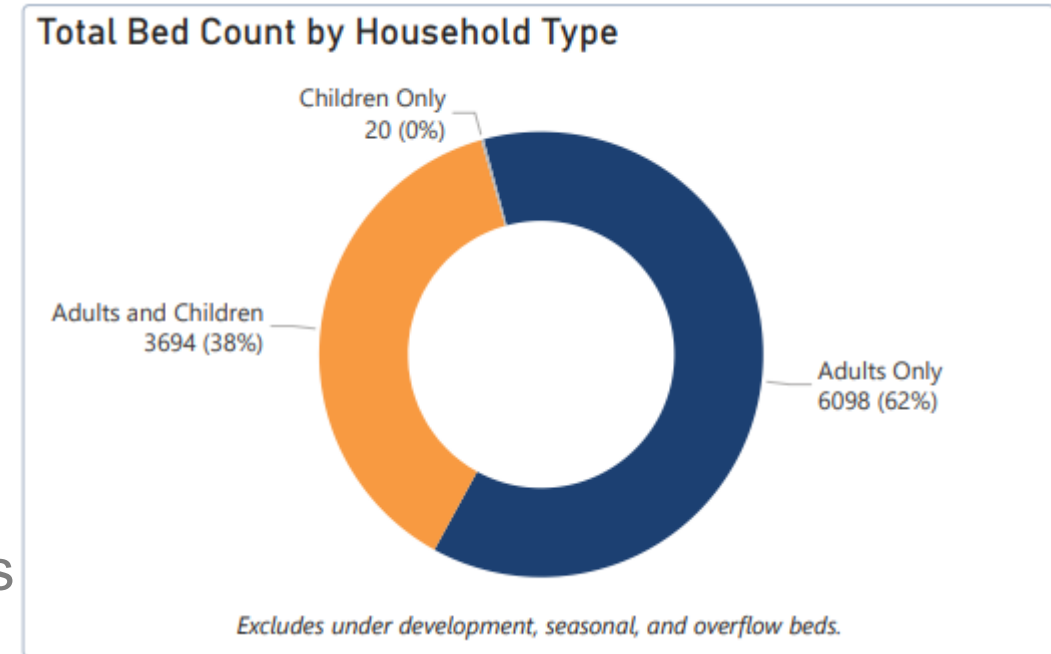
Background

- The Housing Inventory Count (HIC) collects information about all of the beds and units in each Continuum of Care dedicated to serve homeless clients

- HIC date: January 22, 2024

- HMIS Project Types
  - Emergency Shelter
  - Transitional Housing
  - Rapid Re-Housing
  - Permanent Supportive Housing
  - Other Permanent Housing

Published Report

- Report is available at ochmis.org > Reports > Housing Inventory Count (HIC)

- [2024 HIC](#)
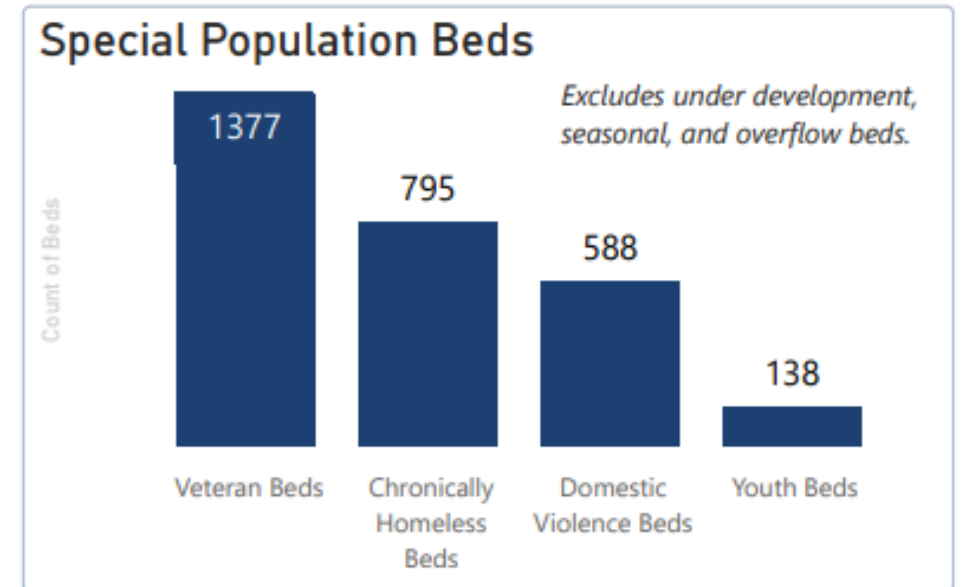
Beds by Household Type

- 38% of the beds reported are for Adult and Child households, and 62% of beds are for Adult Only households

- According to the 2024 Point In Time (PIT) data, 15% of the people counted were Adult and Child households, and 85% were in Adult Only households

- Additional bed inventory for Adult Only households is needed to align the Orange County bed inventory with the proportion of Adult Only households in the unhoused population

Total Bed Count by Household Type

Children Only
20 (0%)

Adults and Children
3694 (38%)

Adults Only
6098 (62%)

Excludes under development, seasonal, and overflow beds.

Special Population Beds

- Similarly, an increase in bed inventory is also needed for Domestic Violence, Chronically Homeless, and Youth beds to align with the unhoused population

Special Population	PIT Population	Bed Inventory
Veterans	5%	14%
Domestic Violence	9%	6%
Chronically Homeless	33%	8%
Youth	4%	1%

Special Population Beds

Excludes under development, seasonal, and overflow beds.

Count of Beds

Veteran Beds	Chronically Homeless Beds	Domestic Violence Beds	Youth Beds
1377	795	588	138

HMIS Participation

- Bed coverage is the percentage of beds (excluding DV beds) in Orange County that are participating in HMIS

- Bed coverage is reviewed by HUD in the CoC application submitted during the NOFO process

- 211OC will be working with Emergency Shelter and Transitional Housing projects not in HMIS in an attempt to improve bed coverage
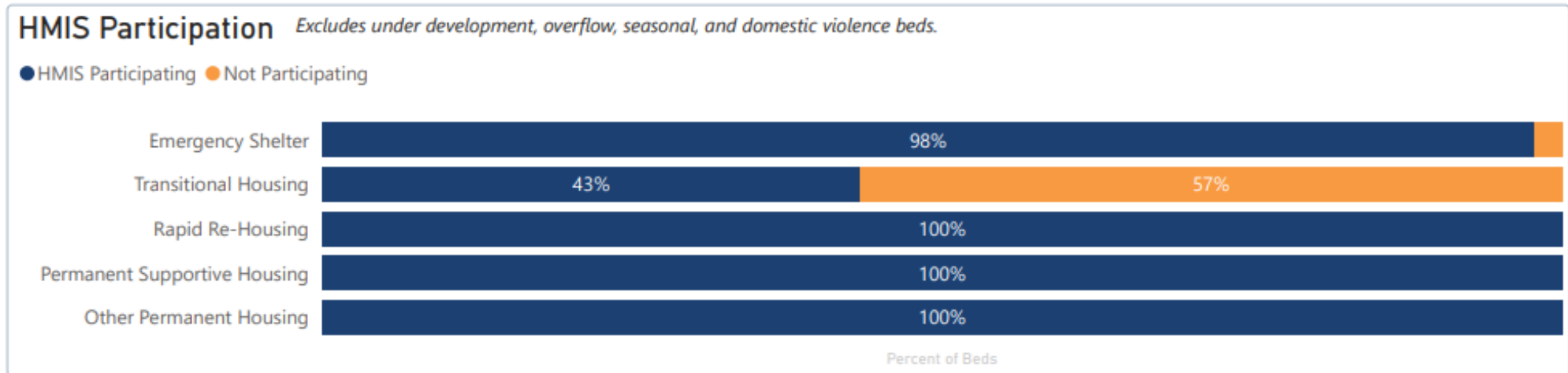
Orange County Homelessness Updates
Doug Becht, Director of Office of Care Coordination and Sarah Jones, CoC Manager, Office of Care Coordination

System of Care Update
Doug Becht, Director
Office of Care Coordination

Business Calendar – Item #5

Commission to End Homelessness: Tiny Homes Ad Hoc

- The purpose of Commission to End Homelessness' Tiny Homes Ad Hoc is to evaluate alternative housing solutions including studying, defining, and identifying potential applications for Tiny Homes.
- The Ad Hoc continued tiny home tours with both developers and operators.
  - Life Ark – El Monte
  - Continest – Long Beach
  - City Net – Baldwin Park
  - Simon Builders – Anaheim
  - LIM Living – Anaheim
  - City of Torrance – Torrance
- The Tiny Home Ad Hoc is wrapping up site visits and interviews with organizations involved in the tiny home industry to determine available options and understand the challenges and benefits of development and will report at the August meeting of the Commission to End Homelessness.

Homelessness Prevention and Stabilization Pilot (HPSP) Program

- The goal of the HPSP Program is to assist households who are at risk of experiencing homelessness achieve housing stability by providing financial assistance to pay rental arrears, past due utility bills, and forward rent and/or utility bills based, and stabilization payments. The expected program enrollment for households will be 12-months, based upon need and to be evaluated on a quarterly basis.

  - The Request for Proposals (RFP) closed on April 11, 2024. The proposals were evaluated, and Orange County United Way was selected by an evaluation panel.

  - The University of California Irvine (UCI) will conduct the first phase of an evaluation study to measure the Program's effectiveness in maintaining housing stability for individuals who are on the brink of homelessness.

  - Orange County United Way met UCI to discuss the study of the Program and how they will coordinate and collaborate through the study design, implementation and evaluation process.

Continuum of Care Update
Sarah Jones, CoC Manager,
Office of Care Coordination

First Youth Homelessness Systems Improvement (YHSI) Grant Awardees Announced

- On June 6, 2024, HUD announced the award of $51.1 million in it's first ever YHSI Grant to 38 Communities across 26 states. Puerto Rico and Guam have been awarded the first of its kind grant.

- The goal of YHSI grants is to create a more seamless and coordinated system of care for youth experiencing or at risk of homelessness. These grants aim to improve the identification of youth in need and make it easier for them to navigate available services.

- Though the Orange County CoC was not awarded YHSI funding, the Orange County CoC plans to continue applying for future opportunities to serve more youth experiencing homelessness or at risk of homelessness.

- A list of awardees can be found here.

- Read the full press release here: HUD Makes $123 Million Available to Address Youth Homelessness | HUD.gov / U.S. Department of Housing and Urban Development (HUD)

Business Calendar – Item #5

Youth Homeless Demonstration Program (YHDP) NOFO

- On June 6, 2024, HUD announced the release of the FY 2023 YHDP Round 8 NOFO.

- Approximately $72 million is available nationally to support selected communities in the development and implementation of a coordinated community approach to preventing and ending youth homelessness.

- The Office of Care Coordination plans to build upon the application submitted for YHDP Round 7 funding, to capture progress made towards youth engagement in decision-making for the Orange County CoC and strengthen overall application for YHDP funding.

- The Office of Care Coordination, as the Collaborative Applicant of the Orange County CoC, will work closely with the Transitional Age Youth (TAY) Collaborative Committee, Orange County United Way, youth-specific service providers, and local community partners to receive community feedback and submit the application on behalf of the Orange County CoC.

- **The YHDP application is due on August 29, 2024**.

Business Calendar – Item #5

2024 Annual Calendar of CoC Activities

- The Office of Care Coordination will provide regular updates on the calendar of activities for the Orange County CoC.

- CoC Board members were provided a calendar of CoC activities for the year at the January 2024 meeting.

- Quarter 3 highlighted activities and meetings are included in this chart for reference, as well.

July
• FY2024 CoC NOFO Ad Hoc meetings
• YHDP NOFO Application Planning
• CoC Vision Ad Hoc convening with consultant support
• Strategic Investment Planning: Contracting
• FY2024 CoC Program NOFO: anticipated release of NOFO, Renewal Projects application and recommendation to approve release of CoC Bonus, DV Bonus and Reallocation RFP and scoring criteria
• Review and approve revised HMIS Policies and Procedures
• Estimated release of RFP for HHAP Program Rounds 1-4 remaining funds allocated to the Orange County CoC

August
• FY2024 CoC NOFO Ad Hoc meetings
• CoC Vision Ad Hoc meetings with consultant support
• Strategic Investment Planning: Planning phase (continued)
• Estimated release of FY2024 RFP for CoC Bonus, DV Bonus and Reallocation Projects
• Estimated recommendation to appoint new HMIS Access Working Group member
• Appoint the 2024 CoC Nominating Ad Hoc
• Annual CoC Board Nomination and Election process begins
• YHDP NOFO application due by August 29, 2024

September
• FY2024 CoC NOFO Ad Hoc meetings
• CoC Nominating Ad Hoc meetings
• CoC Vision Ad Hoc meetings with consultant support
• Strategic Investment Planning: Planning phase (continued)
• Estimated recommendation of final FY2024 CoC Program NOFO Project Priority Listing
• Estimated FY2024 CoC Program NOFO consolidated application due to HUD.

Business Calendar – Item #5

Upcoming Meetings

- **CES Steering Committee** (IN PERSON): Wednesday, July 3, 2024, from 2:00 p.m. – 3:00 p.m.
  - ❖ Location: OC Housing Authority, located at 1501 E St Andrew Pl, Santa Ana, CA 92705
  - ❖ Meeting may be cancelled in place of a special meeting
- **Policies, Procedures and Standards Committee** (IN PERSON): Tuesday, July 9, 2024, from 3:30 p.m. – 5:00 p.m.
  - ❖ Location: County Administration South (CAS) Multipurpose Rooms 103/105, 601 N Ross St, Santa Ana, CA 92701
  - ❖ Meeting will be rescheduled and a special meeting will be held
- **Veterans Committee Special Meeting** (IN PERSON): Thursday, July 11, 2024, from 10:30 a.m. – 12:00 p.m.
  - ❖ Location: Orange County United Way, located at 18012 Mitchell S, Irvine, CA 92614
- **Transitional Aged Youth (TAY) Collaborative Committee** (IN PERSON): Friday, July 12, 2024, from 1:00 p.m. – 2:00 p.m.
  - ❖ Location: Orangewood Foundation, 1575 17th St, Santa Ana, CA 92705

The Office of Care Coordination is Hiring!

- The Office of Care Coordination is seeking qualified applicants for the position of **Continuum of Care Staff Specialist**.

- This recruitment will close on **Monday, July 1, 2024, at 11:59 p.m. (PDT)**.

- The Continuum of Care Staff Specialist will primarily be responsible for supporting the Office of Care of Coordination in expanding their support to people experiencing homelessness and other hard to serve populations through the obligations as outlined in the CoC Planning Grant award.

- Please review the job listing and apply for the position at the Job Posting Link.

- If you have any questions pertaining to this recruitment, please contact Katie Koreneff at Kathryn.Koreneff-Dale@ocgov.com or (714) 834-3306.

Please assist us in sharing this employment opportunity with others!

Service Provider Forum Content Recommendations

- Is there a topic or training you would like to have covered in this meeting?
- Do you have someone to recommend as a trainer or presenter?
- As key stakeholders in Orange County, we invite you to share your recommendations on content you would like to see included for the upcoming Service Provider Forum meetings via SurveyMonkey at the following link or QR code:
  https://www.surveymonkey.com/r/7C5CHP7
- **Please complete the survey by Friday, July 19, 2024**

Scan to take the survey!

Orange County CoC Leadership Vision Ad Hoc

- The Office of Care Coordination, on behalf of the Orange County CoC, is partnering with the CoC Board leadership and a consultant to recruit an Orange County CoC Leadership Vision Ad Hoc (Vision Ad Hoc)

- The CoC Board is seeking to reconvene a Vision Ad Hoc to finalize a strategic plan for the Orange County CoC, based on the approved CoC Board 3-Year Leadership Vision and Objectives

- Please complete this form by end of day on **Monday, July 1, 2024** to express your interest in:

  a. Joining the Vision Ad Hoc or

  b. Otherwise providing feedback on strategic plan this group will shepherd through finalization.

- **Who should participate?** *Anyone who is passionate about the Orange County CoC's strategic work to prevent and end homelessness should submit an interest form!*

  ❖ The CoC Board leadership is intentionally seeking to ensure that the Vision Ad Hoc includes people with the following identities and experiences: Black and Indigenous/Native American folks; People with lived experience of homelessness/housing instability; People who are LGBTQIA+ for their gender identity; People who are LGBTQIA+ for their sexual orientation

If you have any questions or if you have any trouble accessing or submitting the interest form, please reach out to the Office of Care Coordination at CareCoordination@ocgov.com with subject line "Vision Ad Hoc"

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2024 VAWA and Survivor Housing Community Conversations

- HUD is hosting a series of community conversations focused on successfully implementing the Violence Against Women Act (VAWA) and survivor-centered housing at the system, project, and human levels. Each conversation will feature a diverse panel of system leaders, project staff, and people with lived experiences from both the homelessness response and victim services worlds.

Title	Date and Time	Join Link
Coordinated Entry and Housing Problem-Solving for Survivors	June 27, 2024 1:00 - 2:30 PM EDT	Join the Webinar

- For any questions on the VAWA and Survivor Housing Community Conversations, please email trainings@hudexchange.info

Business Calendar – Item #5

Homeless Housing, Assistance and Prevention (HHAP) Program Round 6

- HHAP Round 6 has been included in the final budget deal of the FY2024-25 Governor's Budget.

- $1 billion in one-time assistance will provide local governments funding to combat the homelessness crisis - tied to increased accountability measures.

- A reimagined accountability unit will monitor the HHAP plans cities and counties submit and will ensure cooperation between various groups.

- The Office of Care Coordination will continue to provide updates as they arise.

Next Meeting:

Wednesday, July 24, 2024,

from 2:00 p.m. – 5:00 p.m.