COUNTY OF ORANGE
Justice Through Prevention and Intervention
OC Cares

Welcome
NACo Familiar Faces Initiative Delegation

June 21, 2024
County Administration South
Conference Center

Orange County Criminal Justice Coordinating Council

KEY INITIATIVES PRESENTATION

OC Sheriff Department

Sheriff: Don Barnes

Focus on Re-entry Upon Entry

- Treatment of Mental Health and Substance use Disorders
- 65% of the IRC is now dedicated to mental health housing
- LPS beds increased from 15 to 45
- Vocational Training
- Warm handoff to post custody services / availability of services immediately upon release

De-escalation and Diversion

- Implementation of Crisis Intervention Training (CIT)
- Call diversion
- Creation of the Behavioral Health Bureau / Behavioral Health Liaisons
- Expanded utilization of Co-Responder Teams - CAT/PERT partnership

Health Care Agency

Agency Director: Veronica Kelley

Custodial Mental Health Treatment

Director, Correctional Health Services: Erin Winger

Correctional Health Services

In-Custody Behavioral Health Services

Screening upon Booking and In Custody Mental Health treatment Beds

Levels of care

Chronic, acute, crisis, hospital (LPS)

Treatment services

Individual, medication management, crisis intervention, group therapy, discharge planning, linkage to post-custody care

Correctional Health is a multi-disciplinary team working collaboratively with Sheriff's department and outside stakeholders to address the various health needs of the incarcerated.

Health Care Agency

De-escalation Efforts & Countywide Collaboration

Deputy Director, Behavioral Health Services: Annette Mugrditchian

Behavioral Health (BH) Public Safety Response Teams/PERT Teams

Created in 2019 to prioritize which OCSD calls require behavioral health follow-up with PERT clinicians. As a result to this pilot program with OCSD, PERT is now in a total of 36 cities, including all cities and unincorporated areas OCSD has agreements with.

Medi-Cal Mobile Crisis Benefit

A State requirement to have two person teams, be available 24/7, have a 60-minute response time, be training to administer naloxone, standardized dispatch and procedures responsive to both youth and adults, and more.

OCSD/OC Links 911 Diversion

This collaborative is aimed at improving emergent responses for individuals experiencing a behavioral health crisis. All OCSD 911 Dispatchers underwent CIT and shadowed OC Links Behavioral Health Navigators.

Behavioral Health Outreach & Engagement (O&E)

coordinated outreach to engage individuals into the Care Plus Program, available 7 days a week, and collaboration with the CAT/PERT teams, OC Links, cities and community partners.

OC Superior Court

Presiding Judge: Maria Hernandez

Expanded Partnership and Collaboration with Justice Partners (Long Term & Immediate):

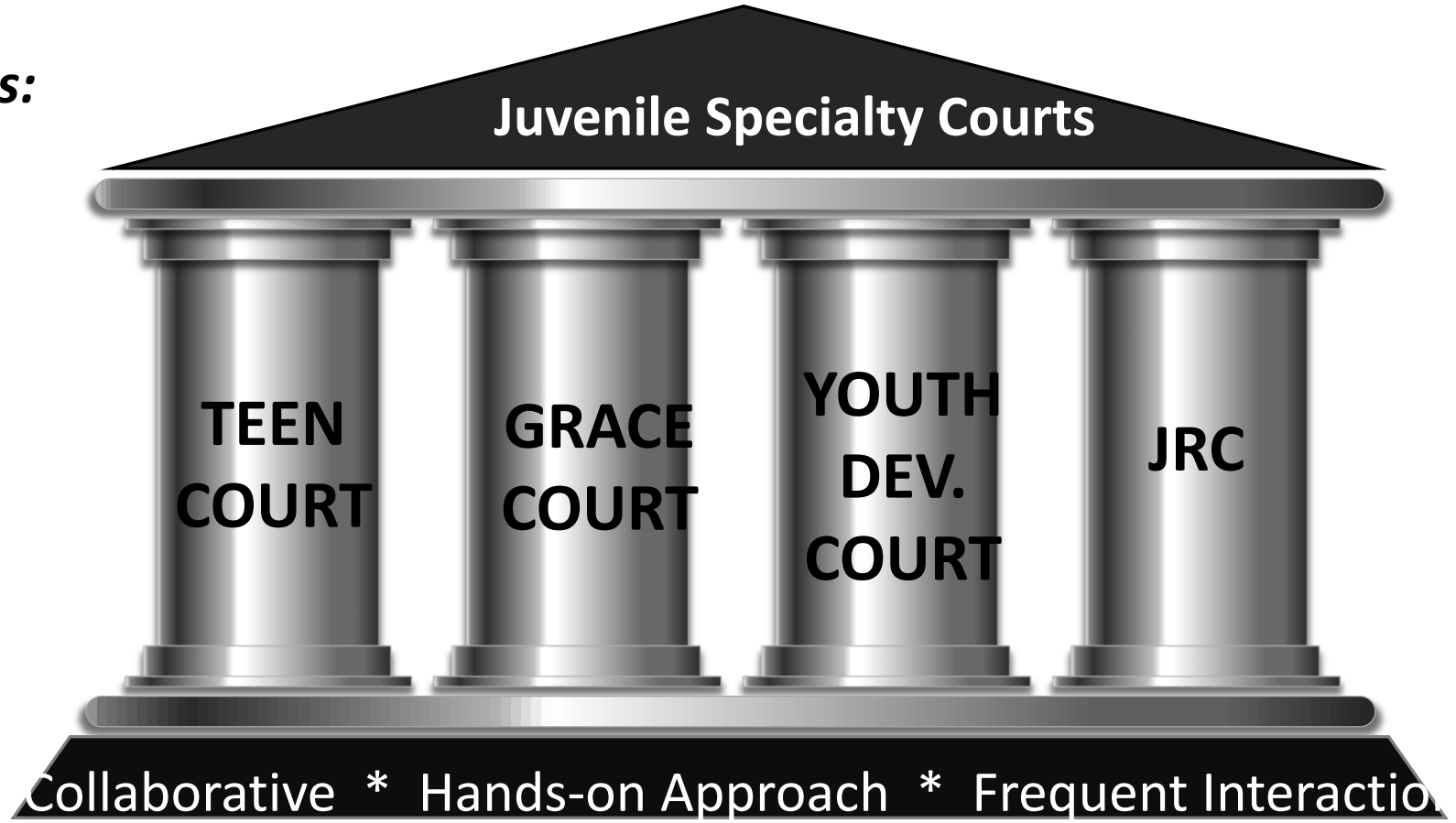
- Development of CJ1 (2009) pathway to CJ2(2024)
  - Early Intercept model for early triage of SUD & MH
- Stepping Up Initiative evolution to OCCARES
  - Identified Juvenile and Court Pillars
- Response to Fentanyl/Opioid Crisis
- Creation of Response with Project Kinship to Jail Releases

OC Superior Court
Juvenile Court

Juvenile Presiding Judge: Craig Arthur

Expand Juvenile Specialty Courts:

- ***Maximize the benefits of existing specialty courts***
- ***Develop and implement additional specialty courts***
- ***Address specific needs of Juvenile and TAY population***



Crossover Youth Court (CYC)

Stakeholder Involvement

Began working with Georgetown University (Early 2021)

CYC Opens

Launched the court in March of 2022 (Every other Wednesday)

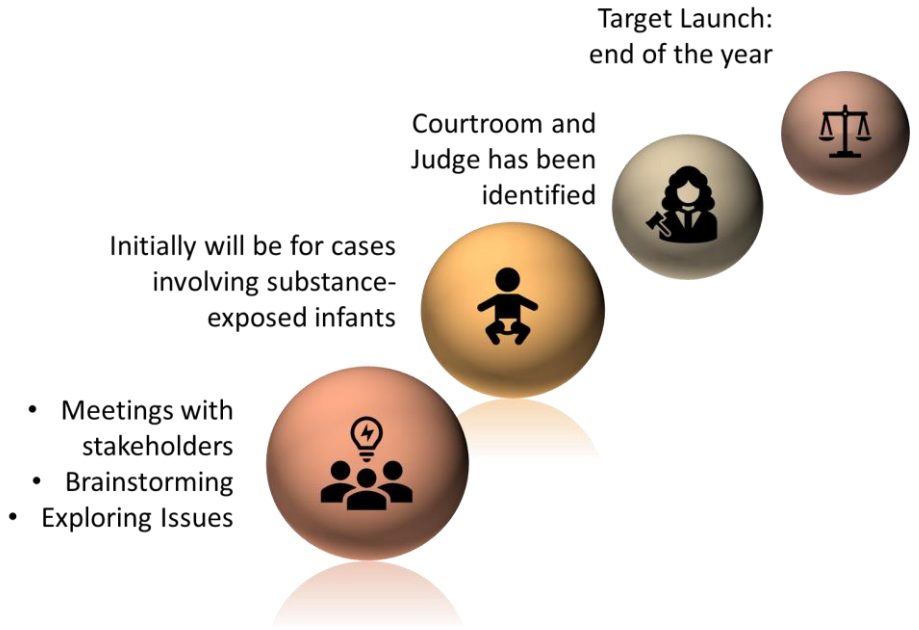
Vulnerable Youth

The most vulnerable population in juvenile court

Expansion

Currently exploring ways to expand the court due to case numbers

Family Treatment Court



OC Superior Court Collaborative Court

Supervising Judge: Scott Cooper

- Implemented and refined data tracking to identify capacity issues and anticipate future needs
- Working collaboratively with County partners to expand adult treatment courts to accommodate increased referrals
  - Pretrial diversion programs growing most rapidly, particularly Mental Health Diversion
- Collaborating with the state (Judicial Council) and County to design and acquire space for a new courthouse dedicated to adult treatment courts

OC Probation Department

Chief Deputy Probation Officer: Jessica Johnson

Probation's Role as Resource to Succeed Post-Custody

- Multipurpose Rehabilitation Center (MRC) at Juvenile Hall
- Juvenile Hall Campus Redevelopment
- Independent Living housing located on JH Campus offering transitional housing

Probation is meeting clients where they are…

- Re-Entry Community Resource Center – Verdugo
- Mobile OC CARES branded Re-Entry Services (Sprinter Vans/ RVs)
- Contracting with Community Partners and coordinating County resources

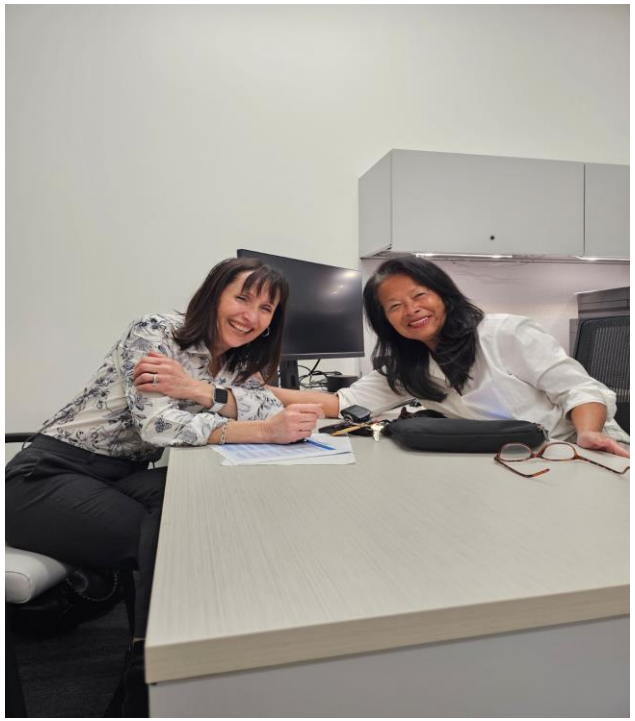
OC District Attorney

District Attorney: Todd Spitzer

- OCDA's FIRST Point program launched in April 2022 with our partners OCHCA, SSA, and three pilot law enforcement agencies: OCSO, Irvine PD, and Seal Beach PD.
- Over the last two years, we have referred over 60 individuals to the First Point program. We recognized there was a gap in the referral process when the assigned HCA clinical team was unable to locate the individuals to provide services.
- In recent months, we have strengthened our partnership with the OC Outreach and Engagement team.
- Since working with the OC O & E team, we have provided them with 19 OCSO First Point referrals.

OC Public Defender

Public Defender: Martin Schwartz



OCPD Staff located at
Verdugo Regional Reentry Center

- Reentry
  - Assistance with Court Obligations
  - Record Clearance
  - Vital Records
  - Social Services
- CARE Act
  - Supported Decision-Making
  - Engagement in Services
- Mental Health Diversion
  - 96% Success Rate

OC Social Services Department

Agency Director: An Tran

Connecting to Public Benefits

- Pre-release: apply for low/no-cost health insurance and—*only in Orange County*—food benefits
- Post-release: apply for other benefits
- County Multi-Disciplinary Team reviews individual cases for eligibility
- SSA also connects Transitional Age Youth with housing, education, and a support network

Community Partner: CalOptima Health

Chief Executive Officer: Micheal Hunn

90-Day Pre-Release Pilot for Enhanced Care Management (ECM)

- ECM is part of CalAIM, California's effort to transform Medi-Cal by integrating social support services that serve the whole person
- As part of the pilot, ECM providers will go into the jails to provide ECM services to the incarcerated individuals for up to three months prior to release. Goals are to:
  - Build rapport between the individuals and the team who will support them post-release.
  - Ensure the individuals have care plans, necessary referrals and medical appointments set up so they can fully use their Medi-Cal benefits upon release.
- CalOptima Health will seek Board of Directors' approval of a Notice of Funding Opportunity for a limited number of ECM providers to receive special funding to participate in the pilot.
  - During the pilot, providers will work out the details of how pre-release services are best administered to improve the level of future success for full implementation post-pilot.
  - Goal is to have ECM providers chosen and ready to serve by the end of the year.

OC Community Resources

Director: Dylan Wright

Connecting People and Resources

Prevention:
SOCDIS County's Data Integration Platform

Workforce Development Services are provided at the following:

In-Custody:
Theo Lacy Facility, Central Women's Jail

Reentry:
Manchester Building, Verdugo

Juvenile & Transitional Aged Youth (TAY):
Youth Leadership Academy, Youth Guidance Center

CEO: Office of Care Coordination

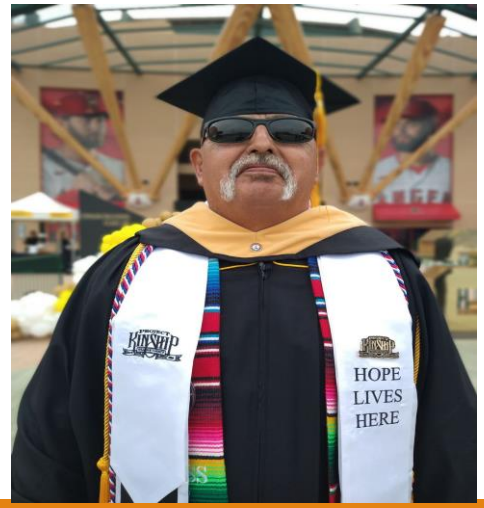
Director: Doug Becht

- The Office of Care Coordination, established in 2016 and located in the County Executive Office, engages across Orange County, working with cities and community-based organizations to strengthen regional capacity and multi-city, multi-sector investments to prevent and address homelessness.
- The Office of Care Coordination is comprised of four components:
  - Shelter System
  - Continuum of Care
  - Commission to End Homelessness
  - Care Plus Program

Community Partner:

PROJECT KINSHIP ORANGE COUNTY EST. 2014

Executive Director: Steve Kim



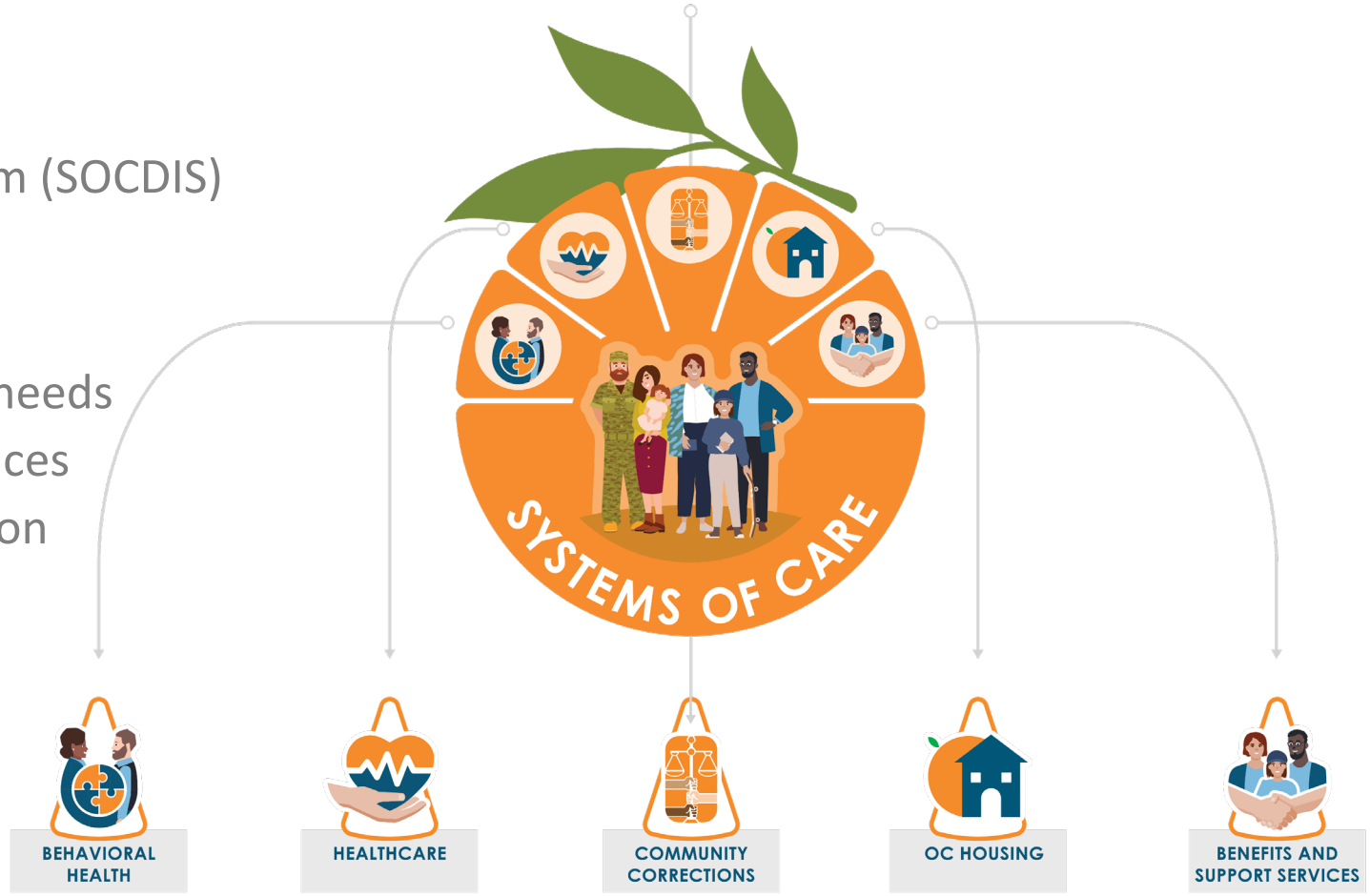
COUNTY OF ORANGE CALIFORNIA

System of Care Data Integration System

SOCDIS

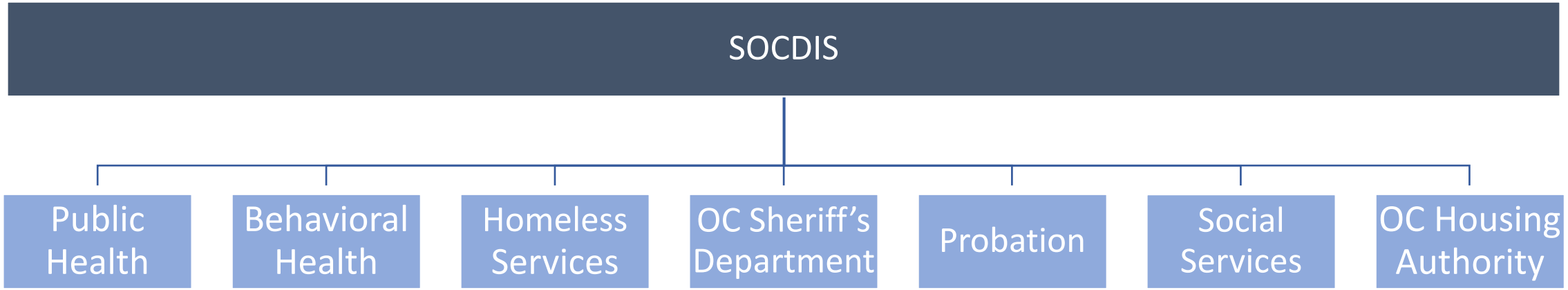
Care Plus Program

- The Care Plus Program offers enhanced care coordination for those who are the most vulnerable across the County's System of Care.
- The program consists of two components:
  1. System of Care Data Integration System (SOCDIS)
  2. Multidisciplinary Team (MDT)
- The program has two objectives:
  1. Expediting the identification of client needs
  2. Providing subsequent linkages to services with greater collaboration, maximization of resources and fewer delays in care coordination



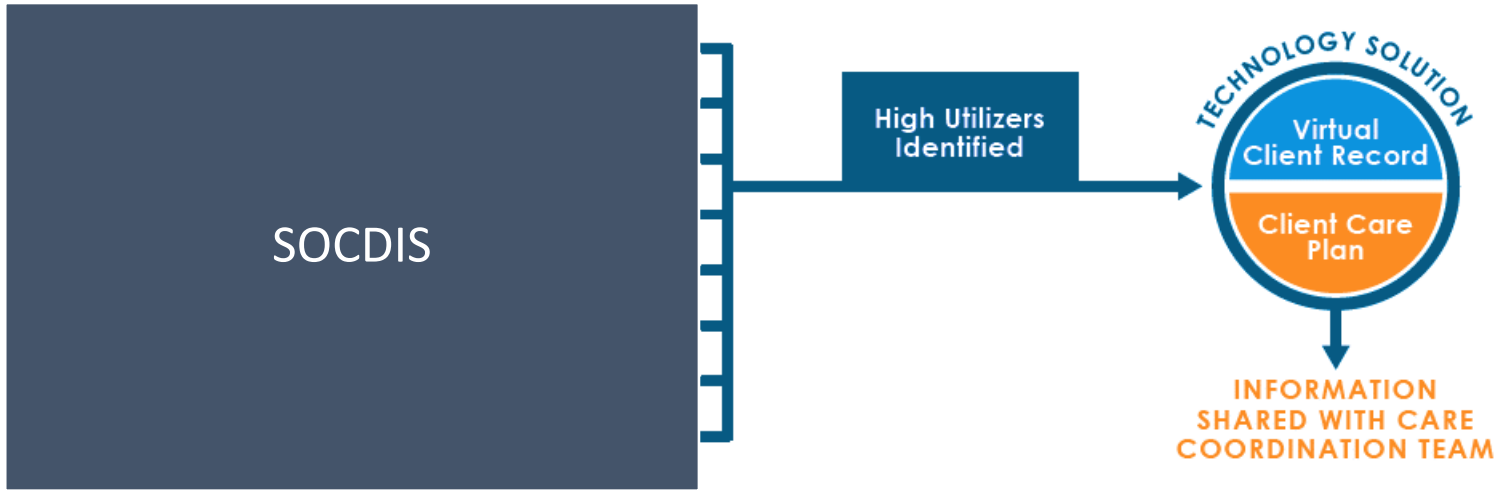
SOCDIS

- The System of Care Data Integration System (SOCDIS) integrates numerous County databases to create a consolidated virtual client record. This technology solution facilitates data sharing between County departments and community-based organizations and provides a platform to create client care plans and track progress.



Multi-Disciplinary Team

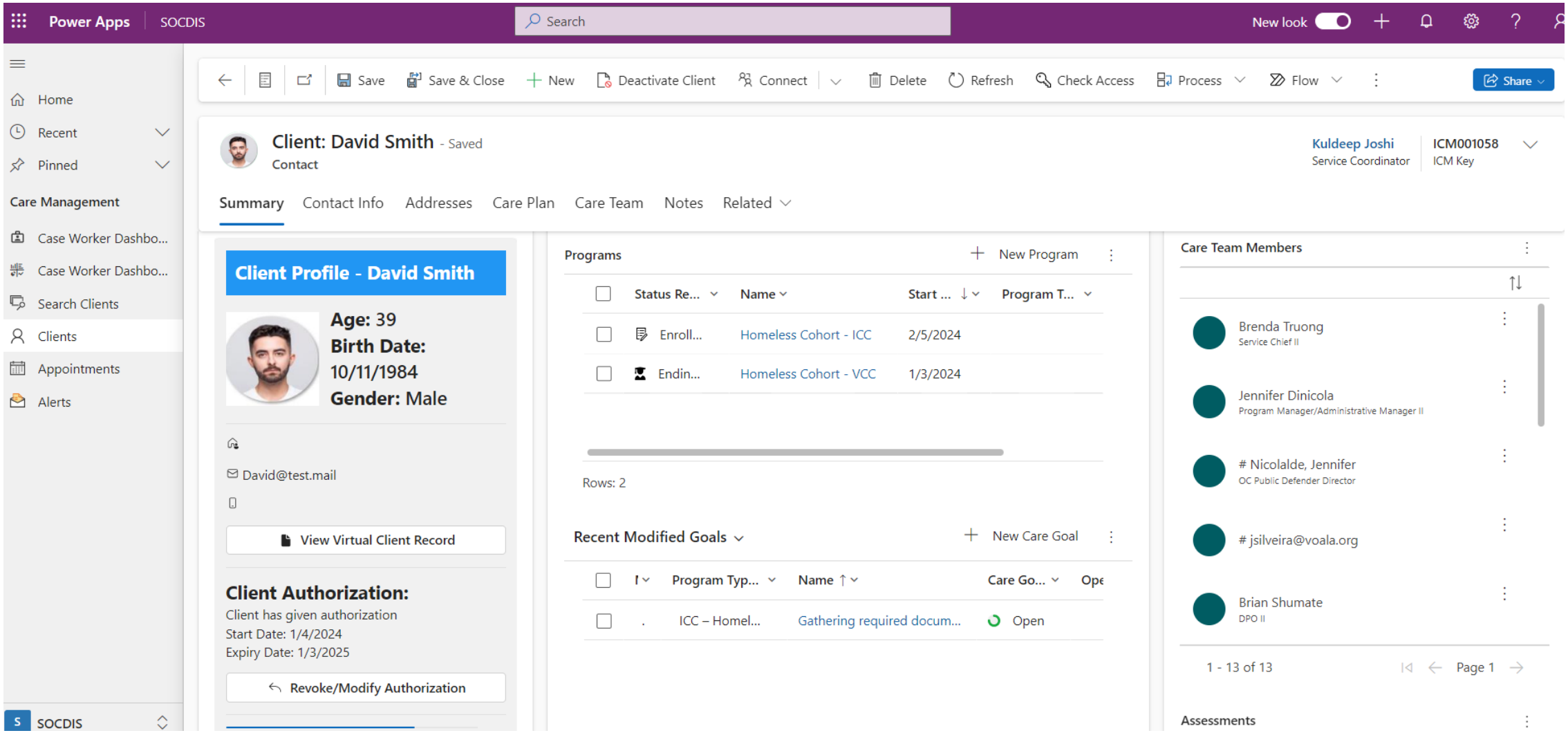
- SOCDIS creates one Virtual Client Record with a client's demographics, program history and service utilization. Interdepartmental data and information sharing is then facilitated by a Multi-Disciplinary Team (MDT) which meets twice a month to coordinate care for high utilizers accessing County services/programs. High utilizes are defined as those found in four or more databases across source systems.



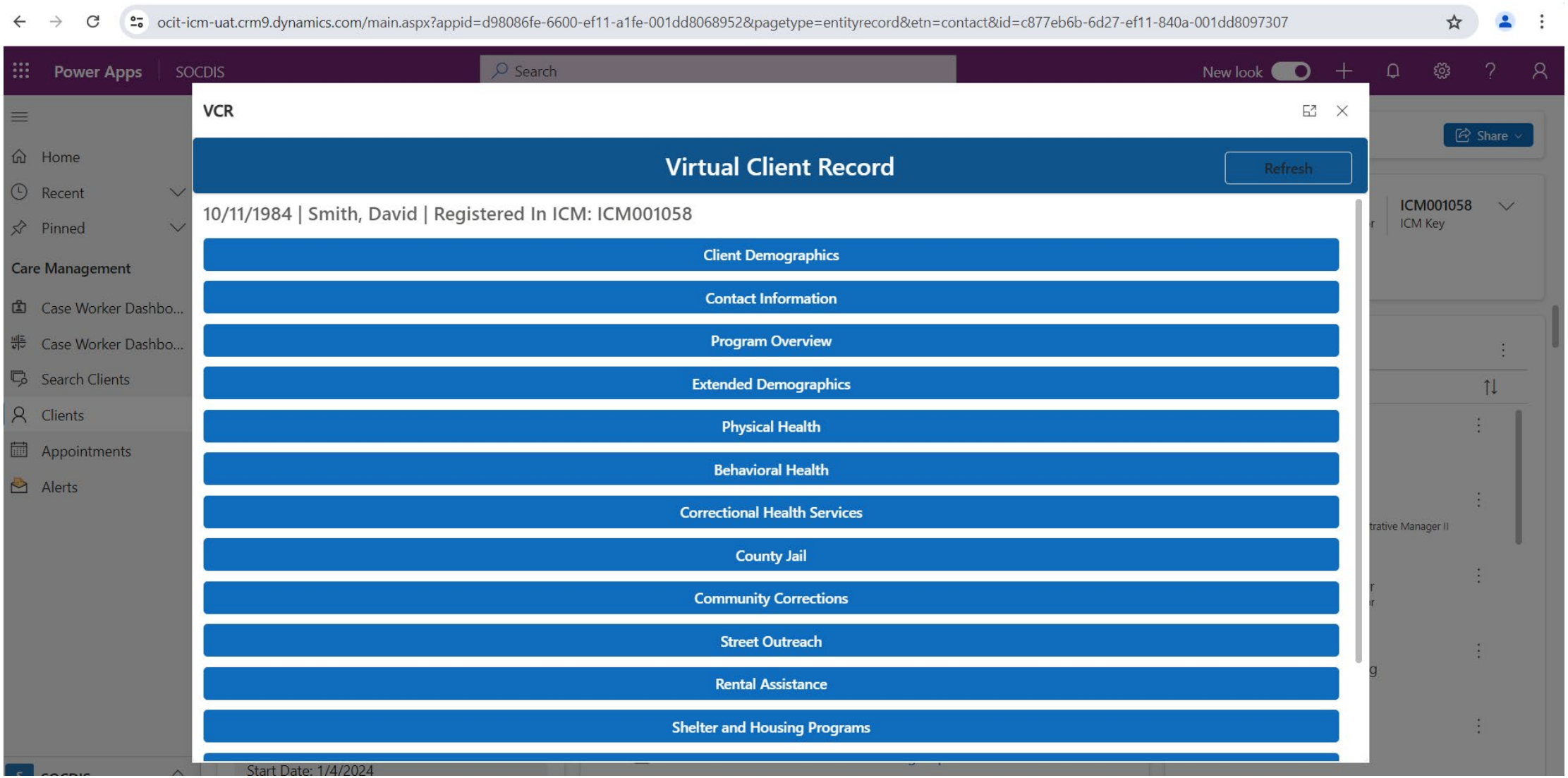
Care Team

- Jordan Silveira – Volunteers of America
- Jennifer Dinicola – Health Care Agency
- Miguel Anguiano – Social Services Agency
- Brenda Troung – Health Care Agency
- Brian Shumate – OC Probation Department

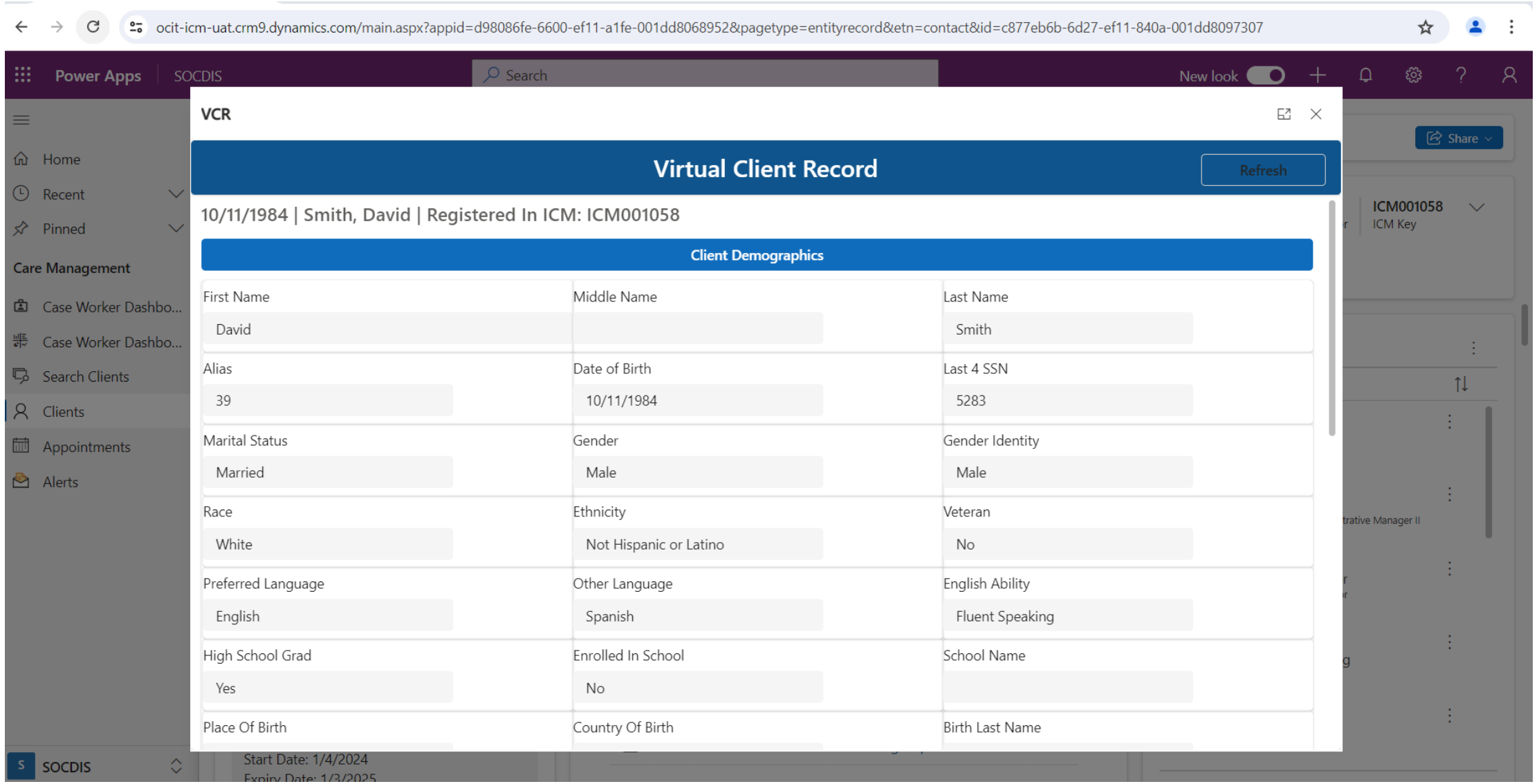
Client Dashboard



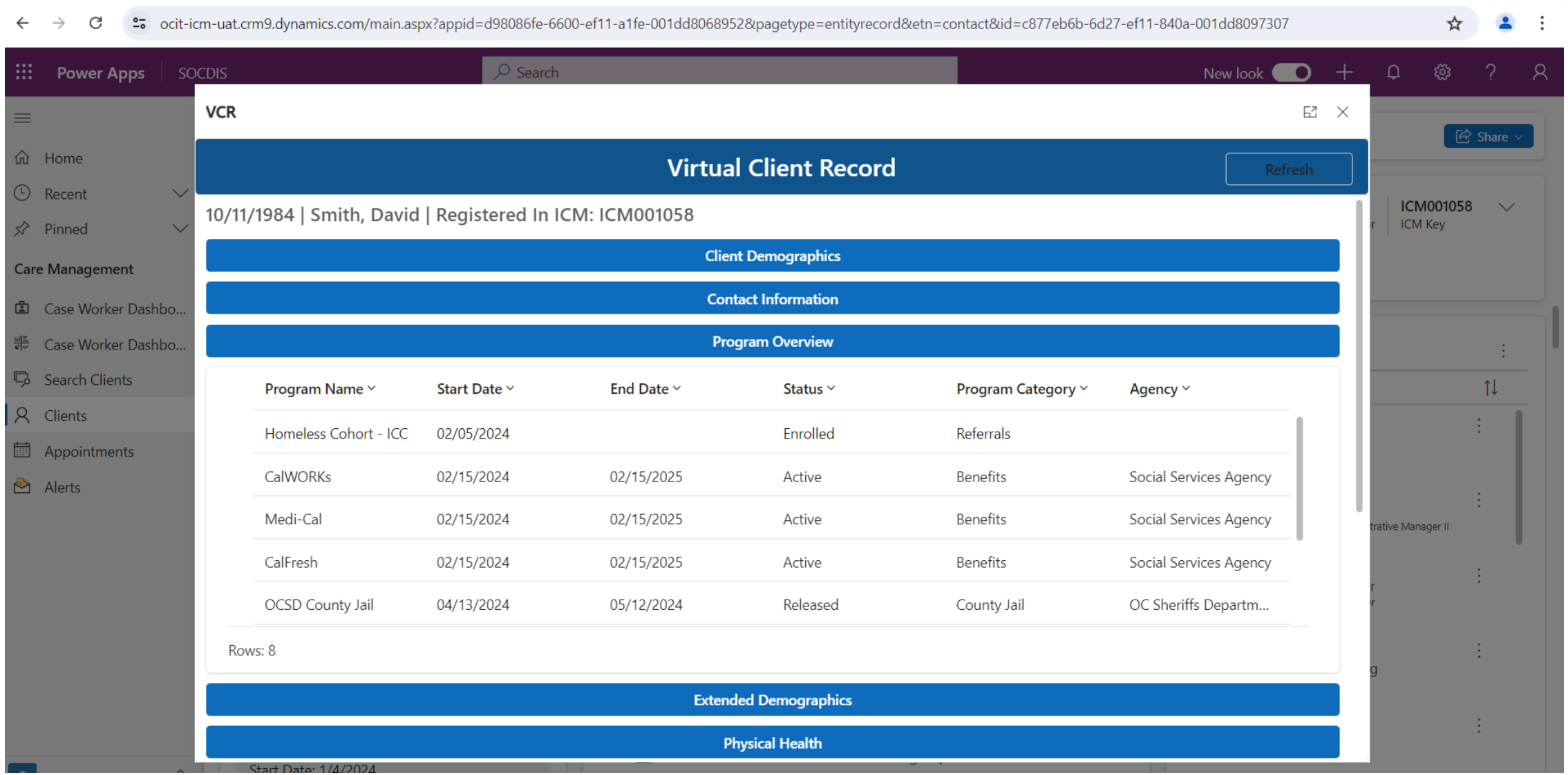
Virtual Client Record (VCR)



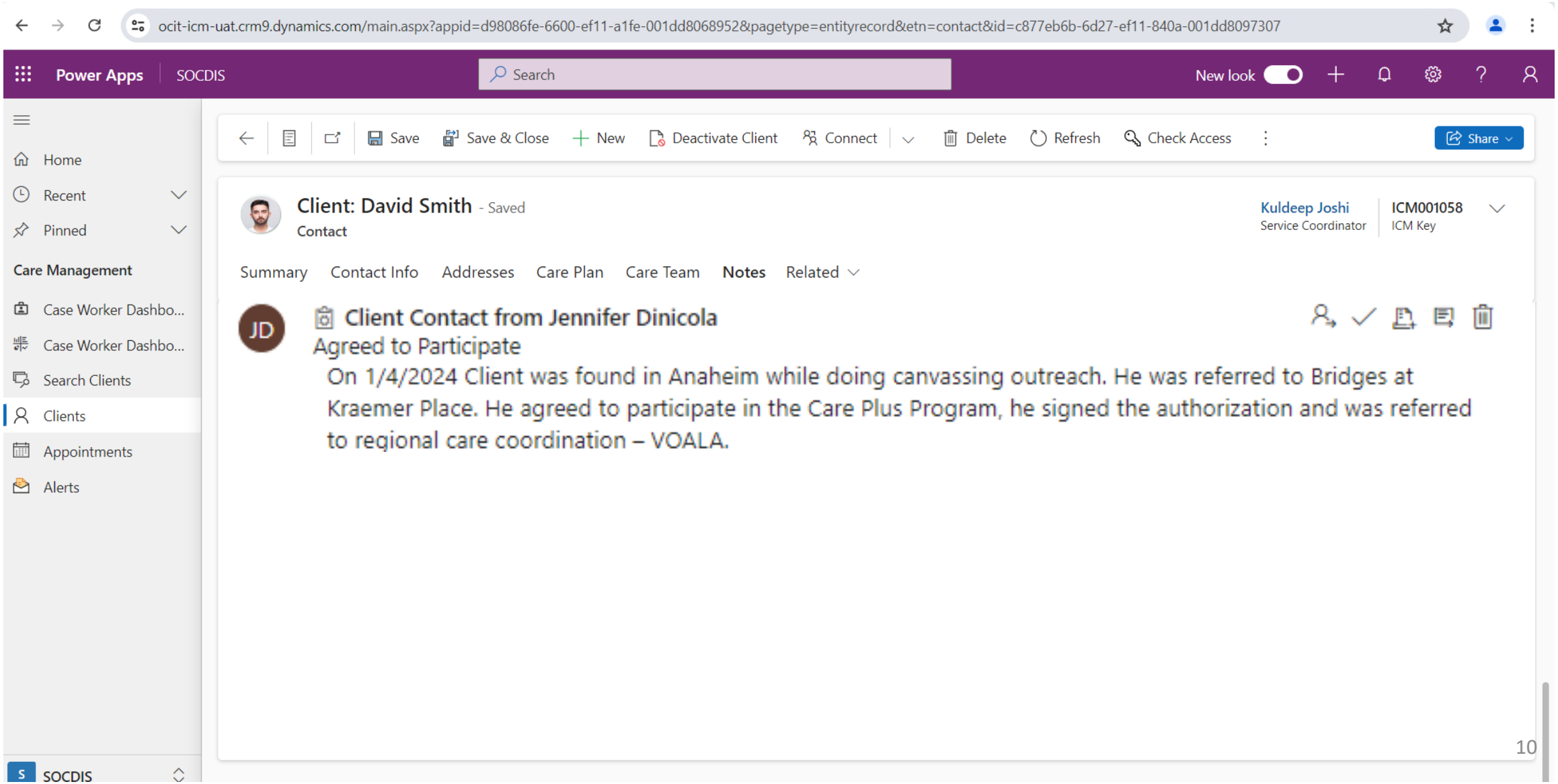
VCR – Client Demographics



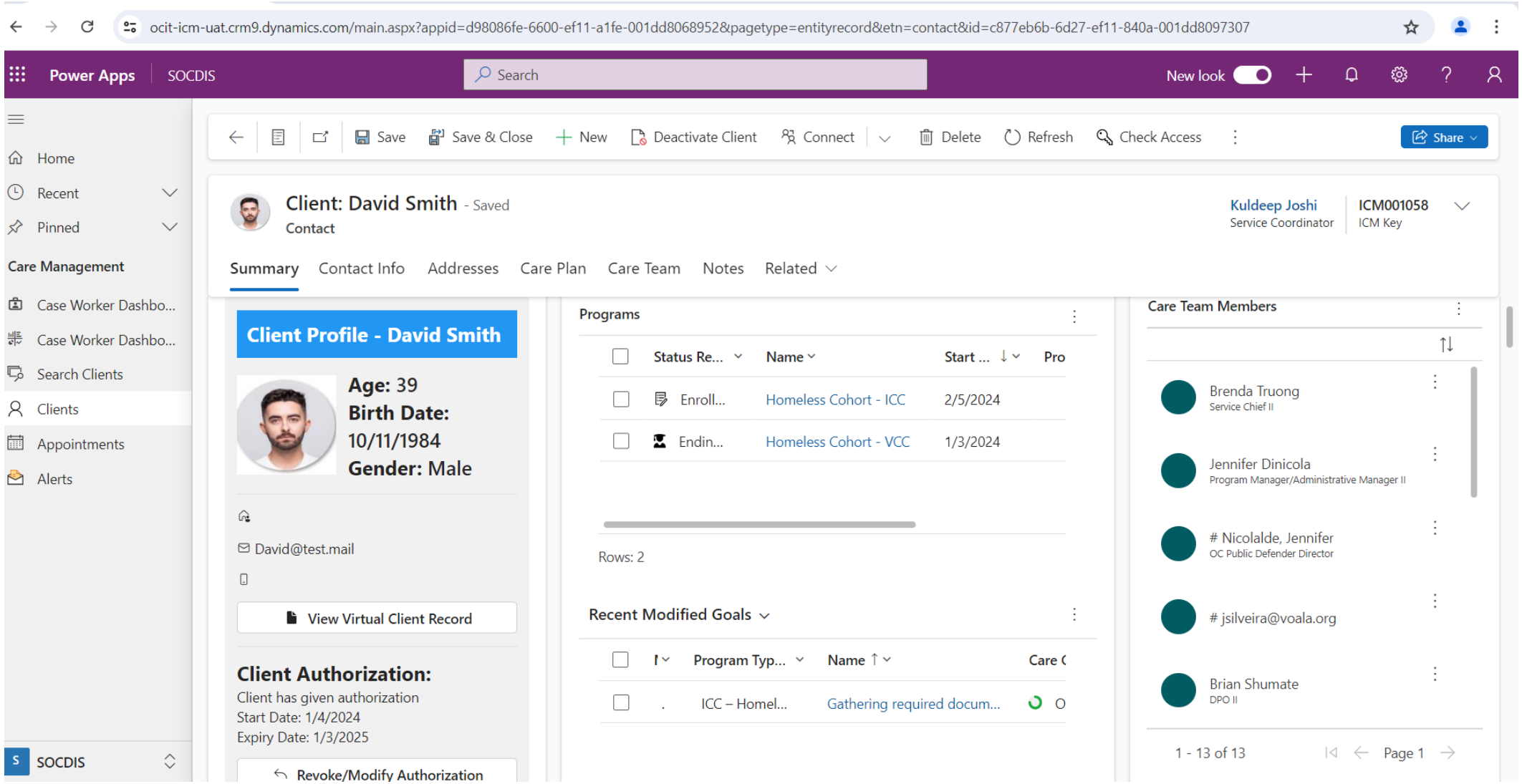
VCR – Program Overview



HCA Outreach & Engagement Case Note



Client Authorization



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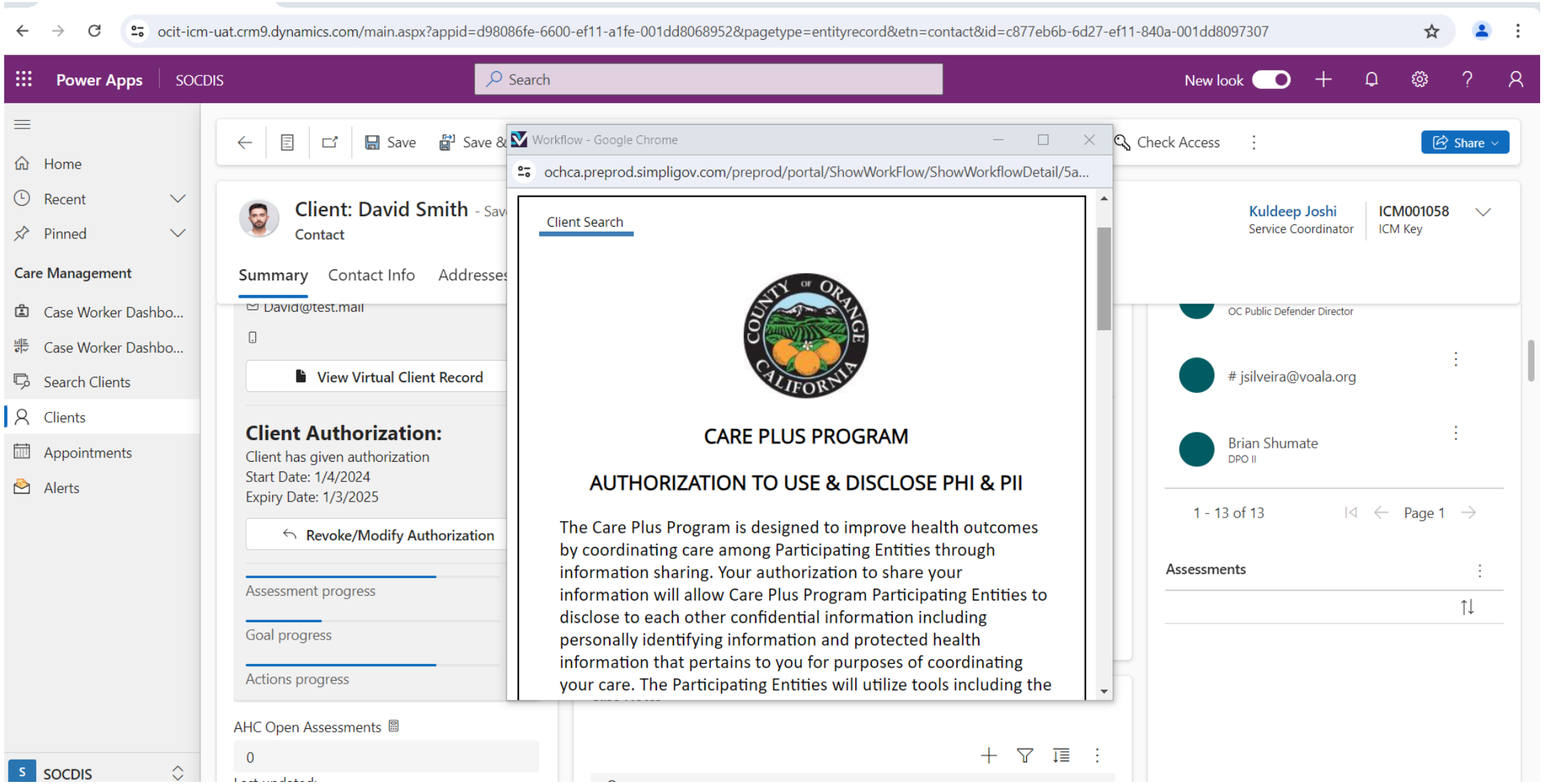
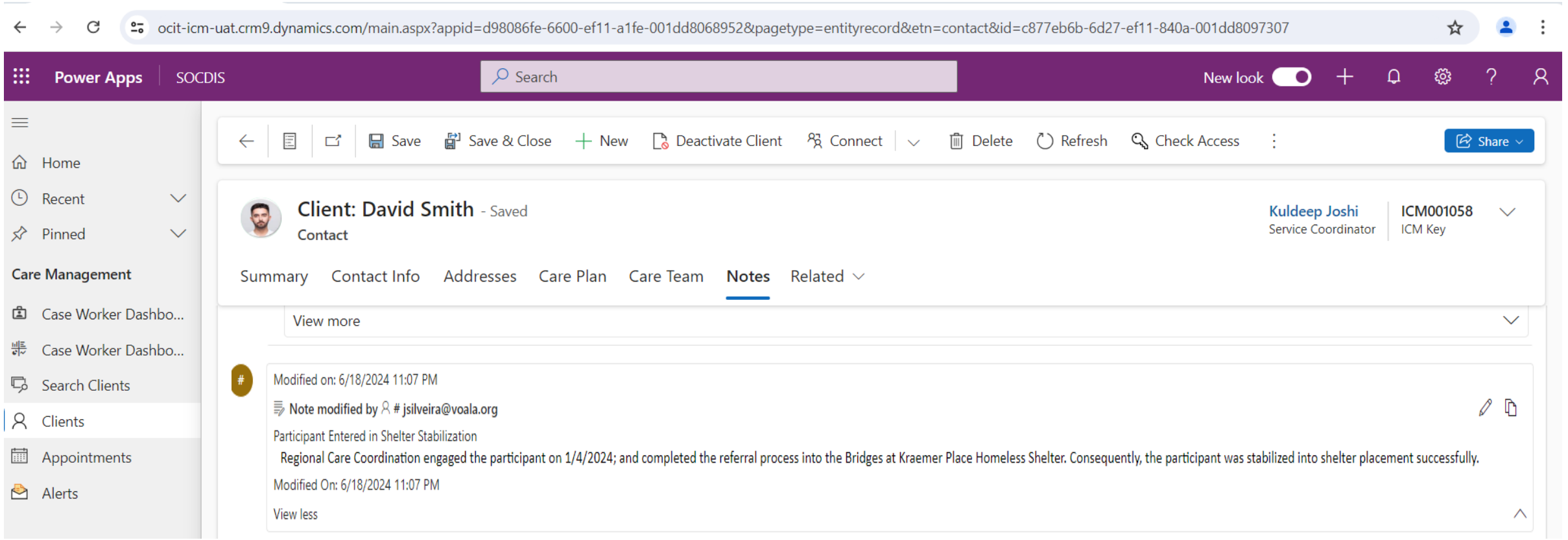


VOA Case Note



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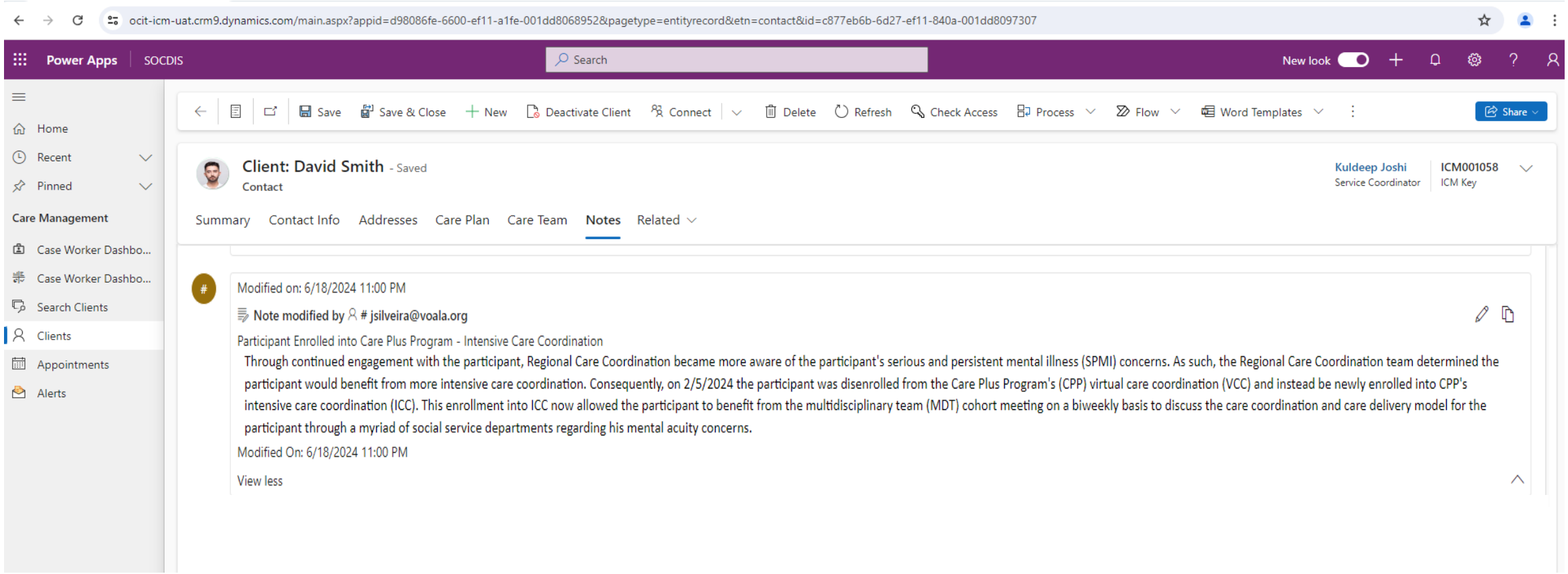
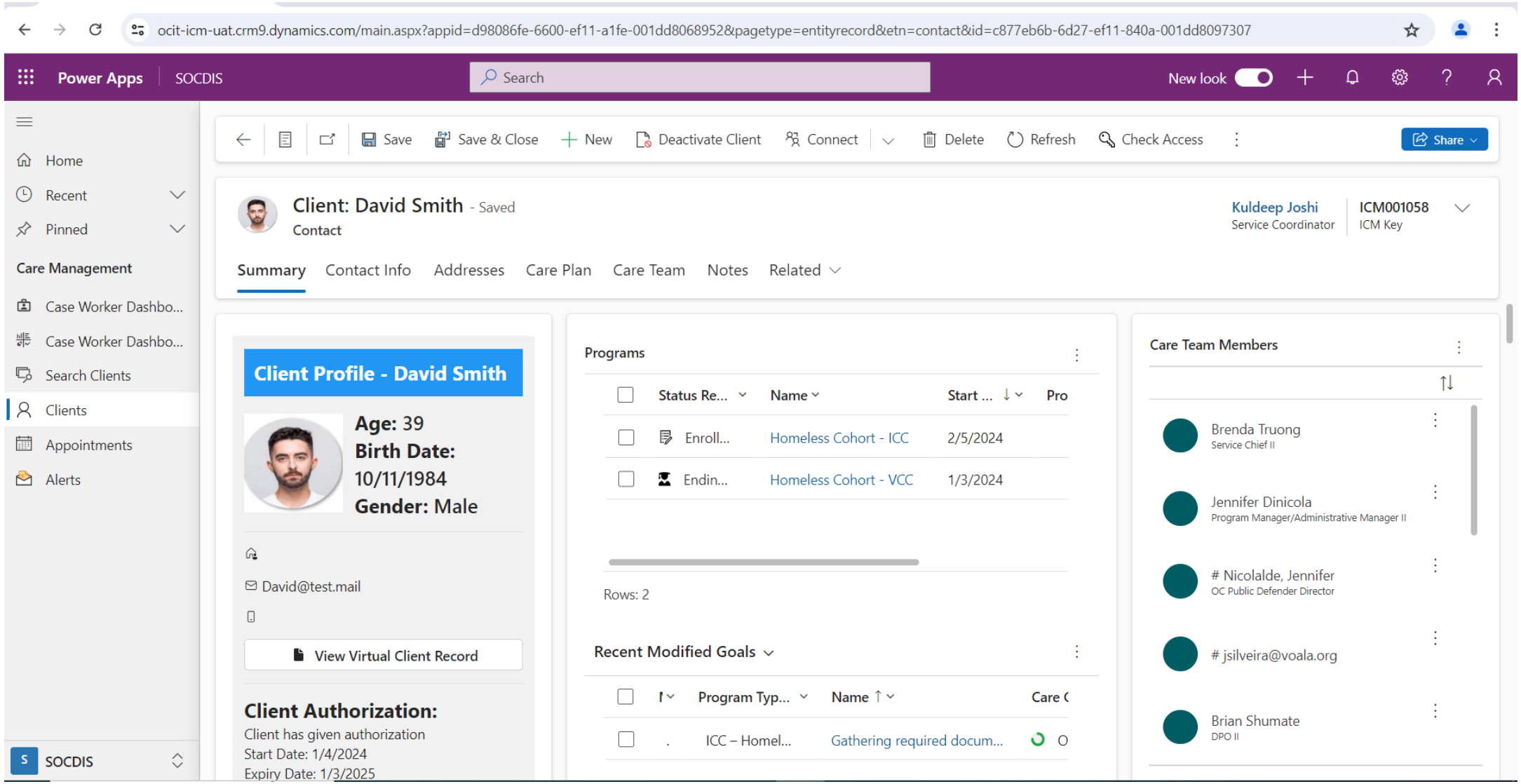
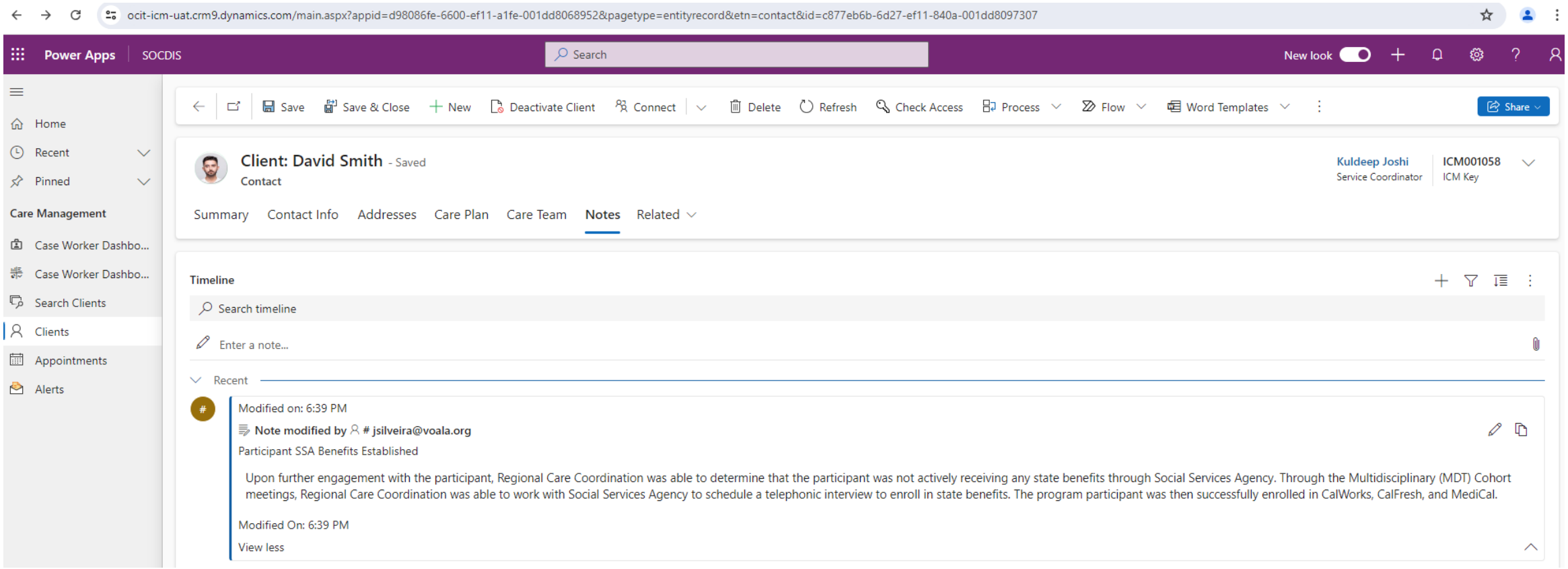


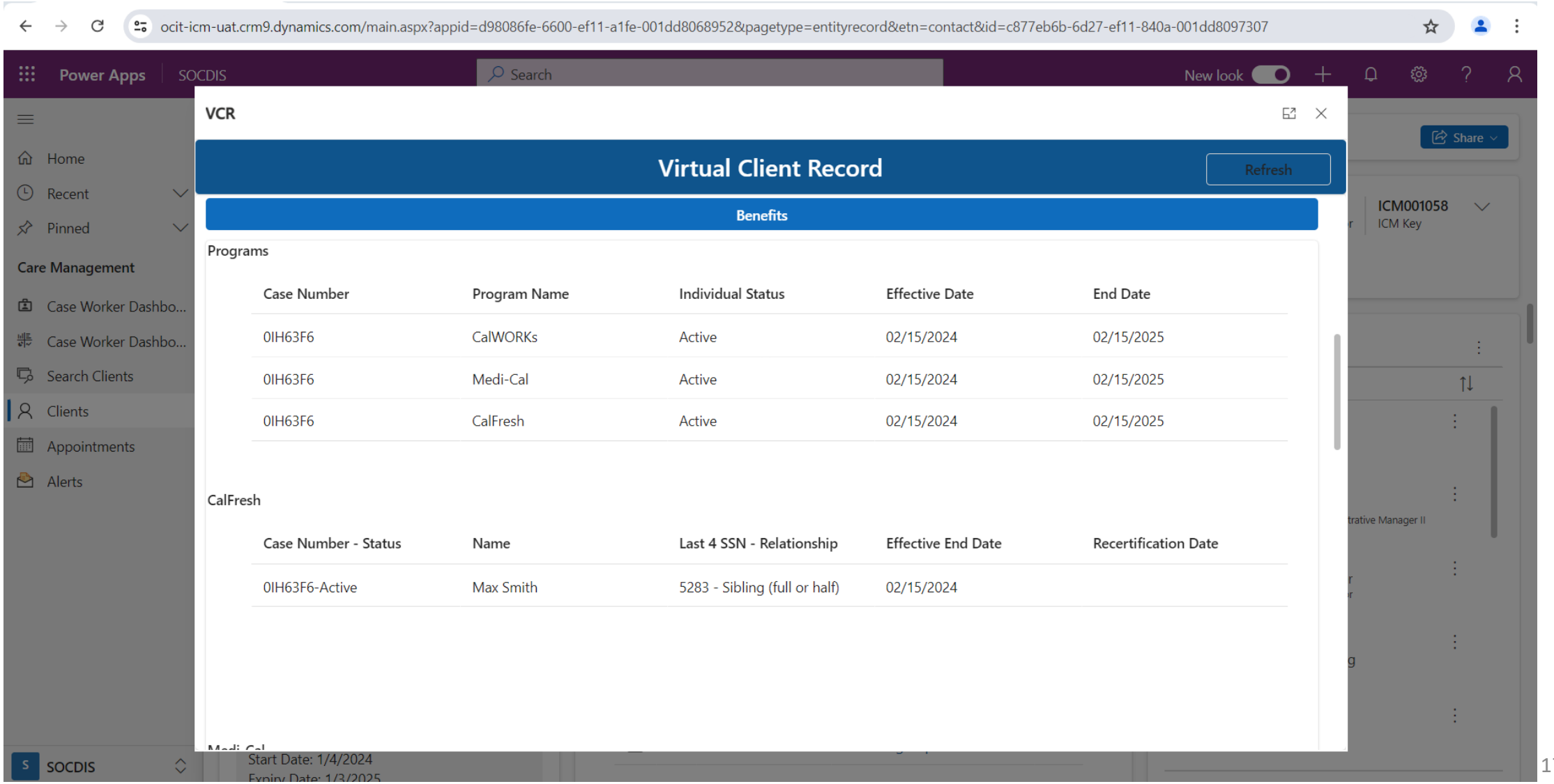
Program Enrollment



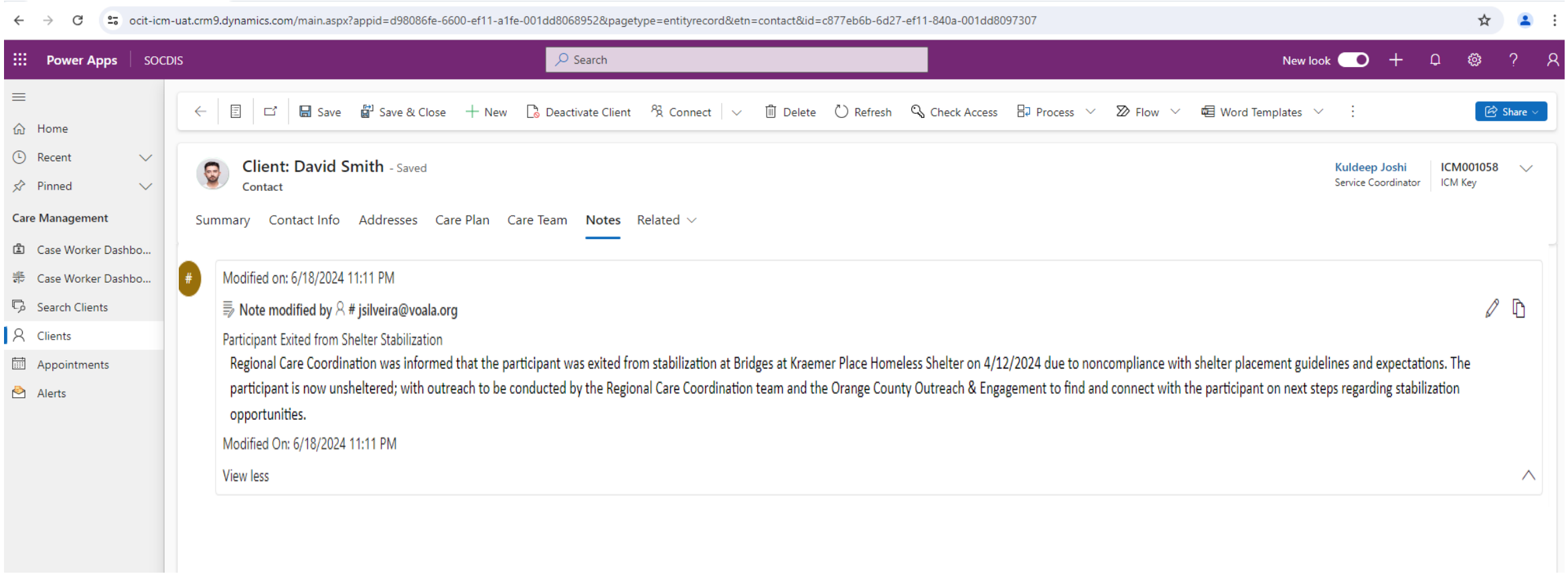
VOA Case Note



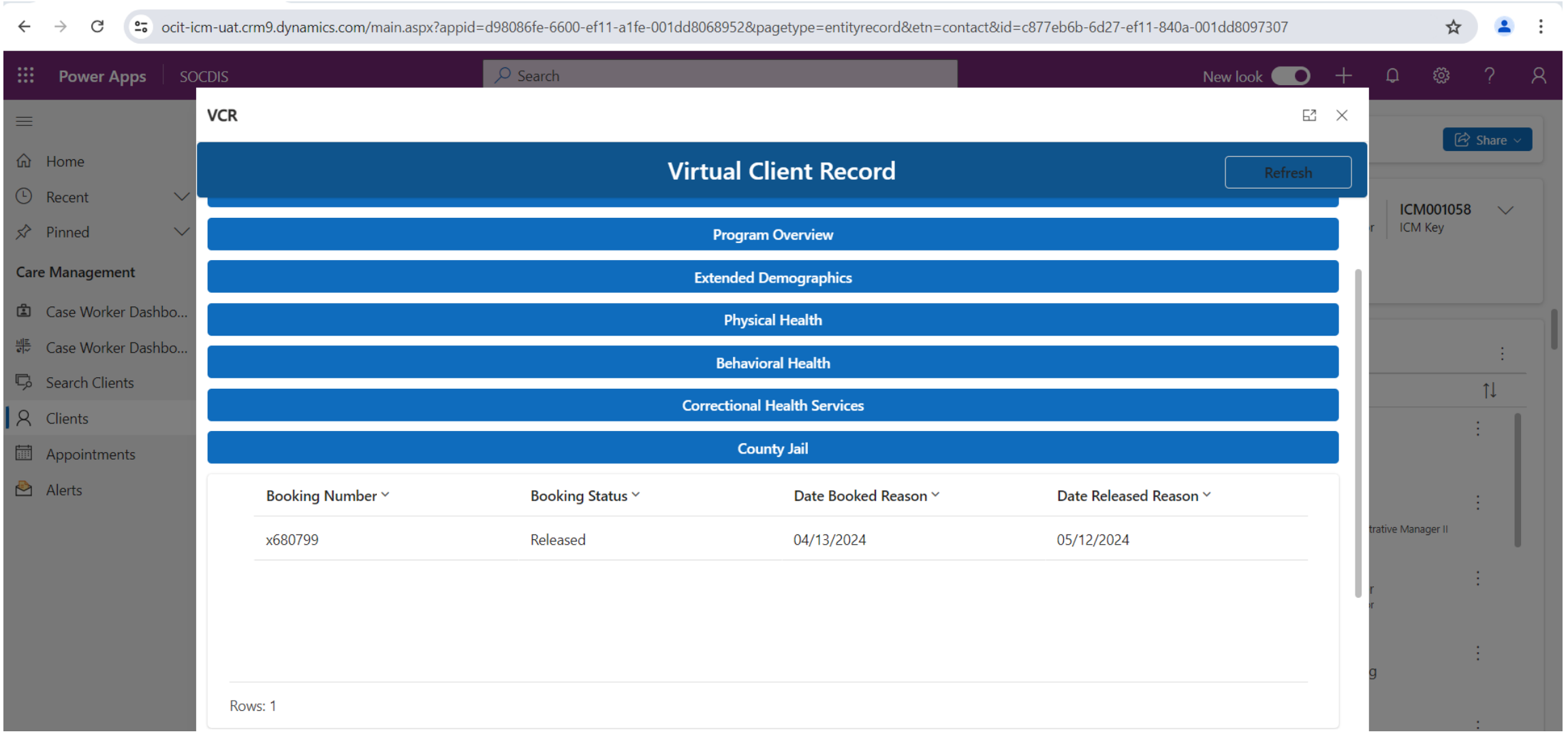
VCR - Benefits



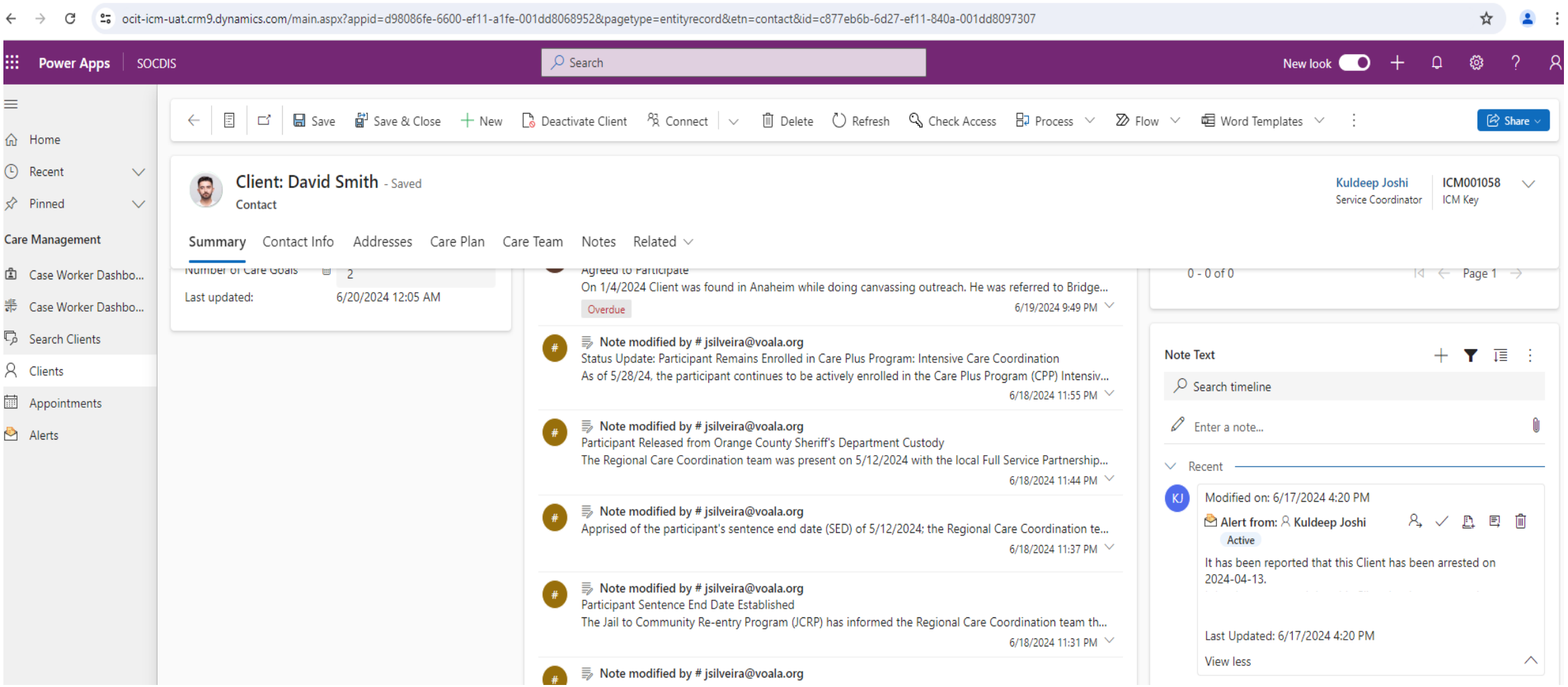
VOA Case Note



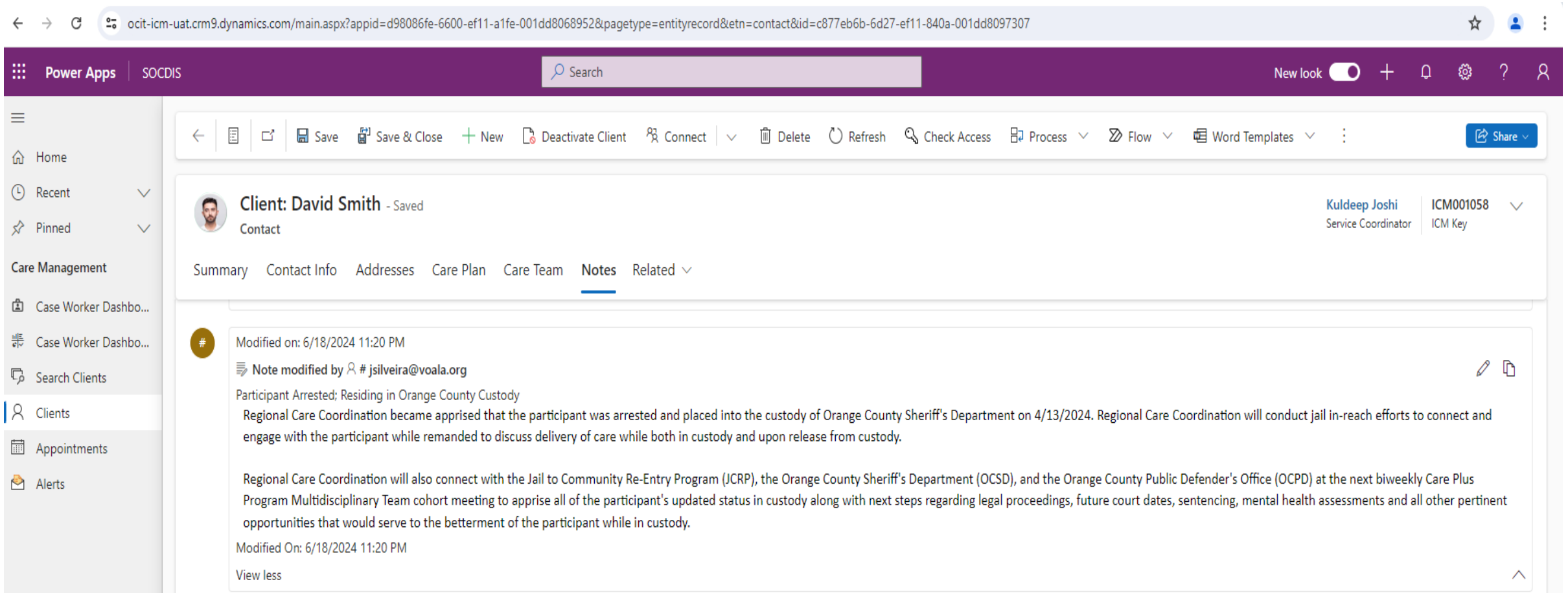
VCR - County Jail



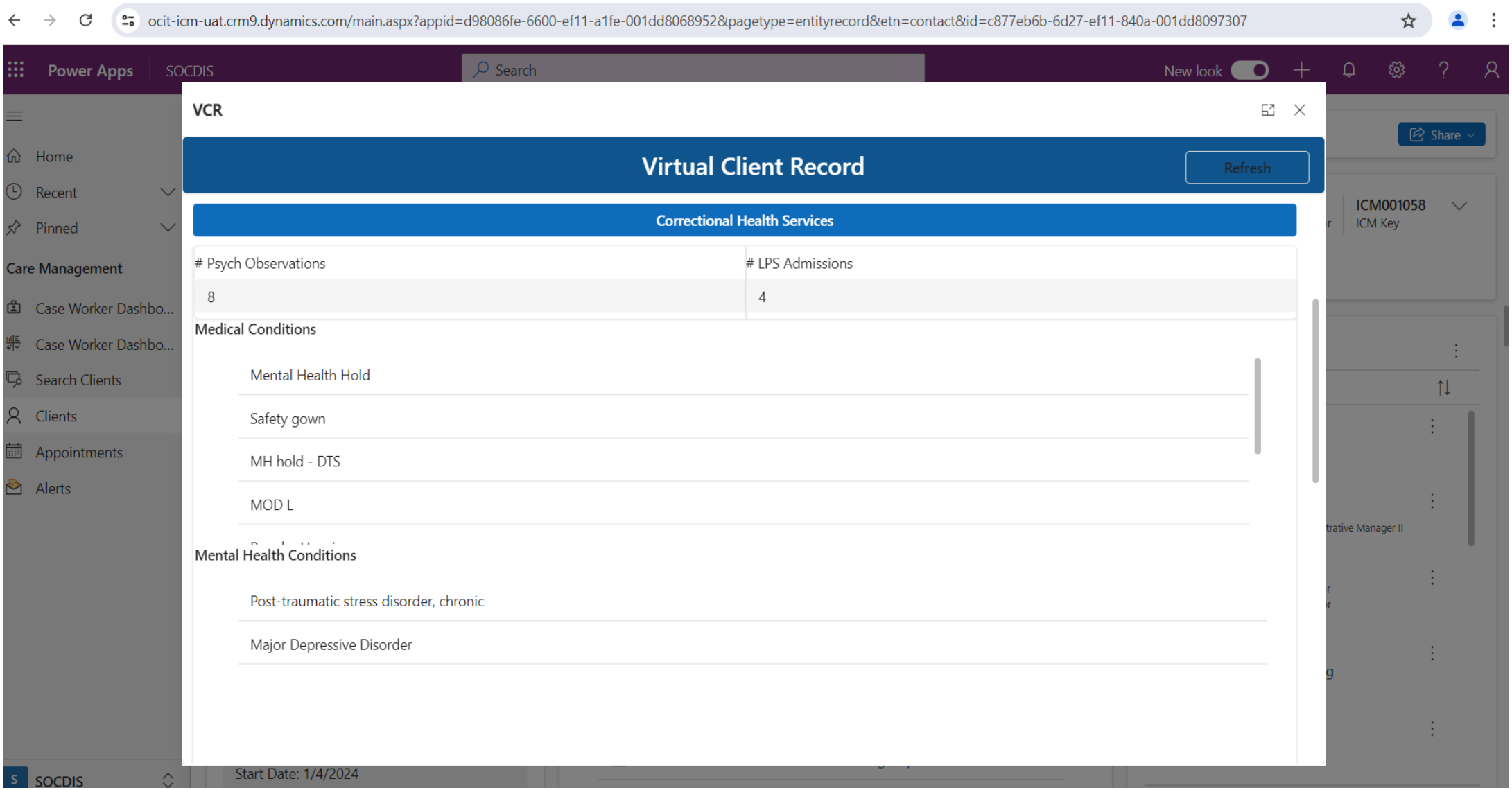
Client Alert



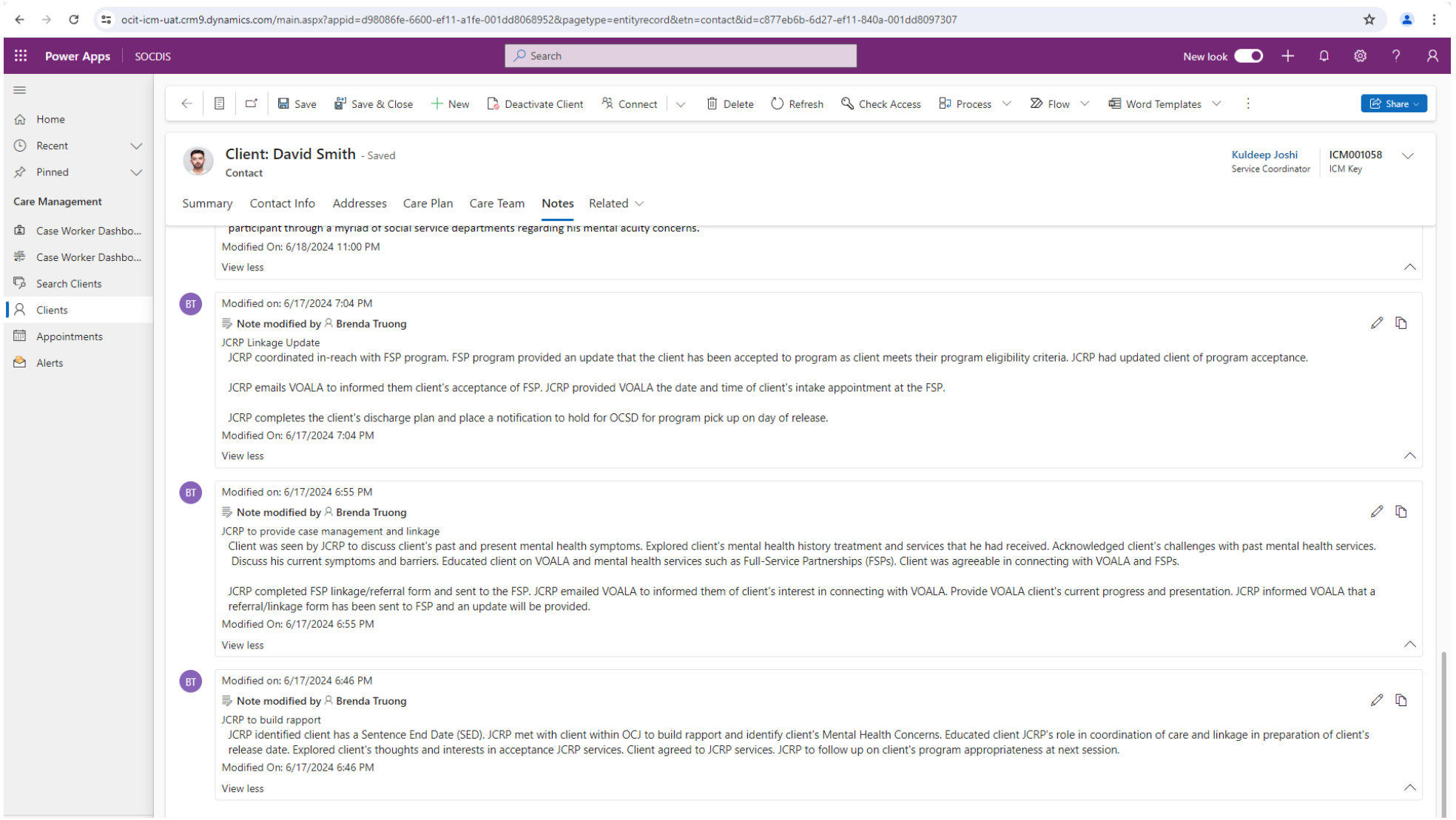
VOA Case Note



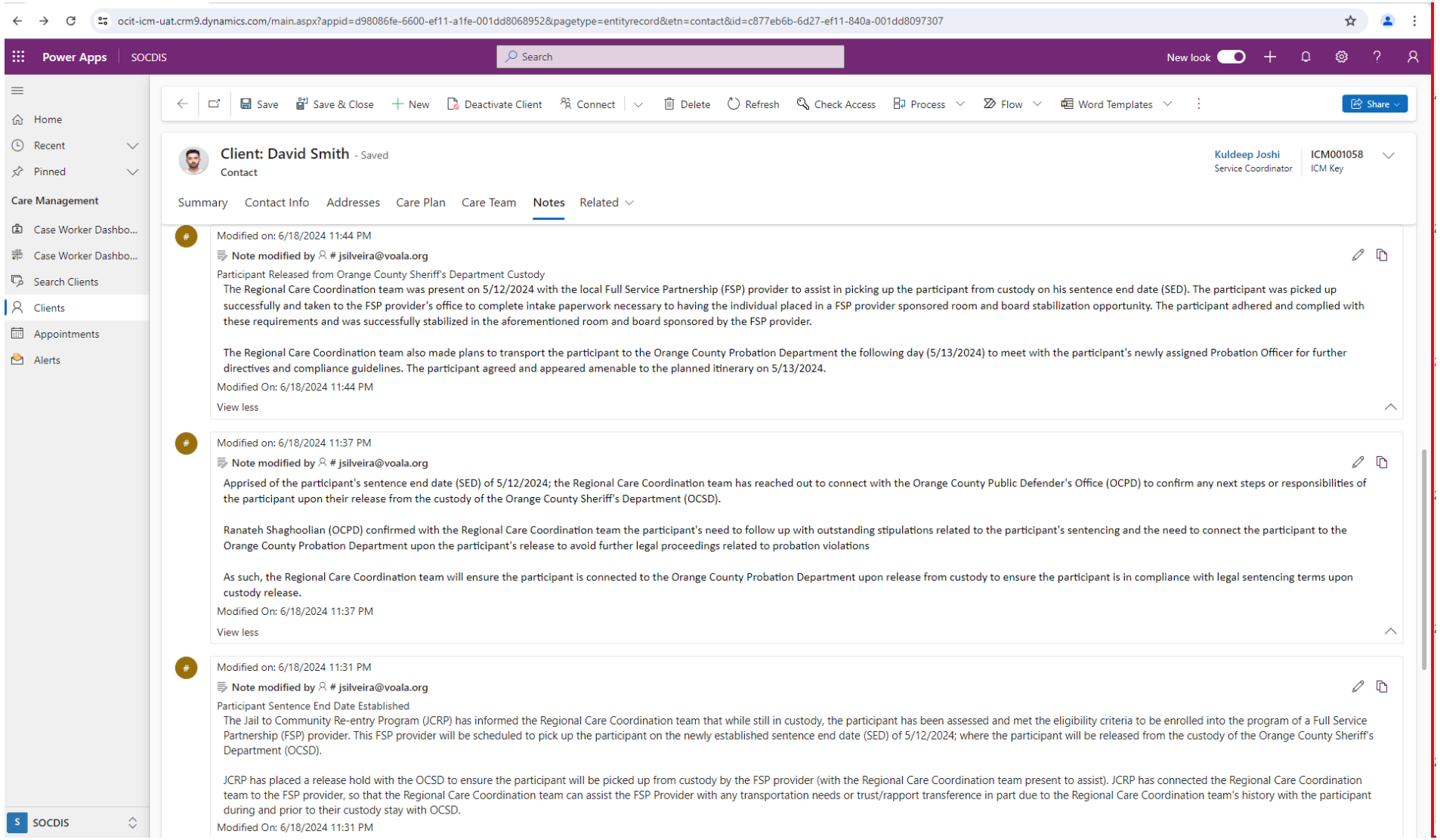
VCR - Correctional Health



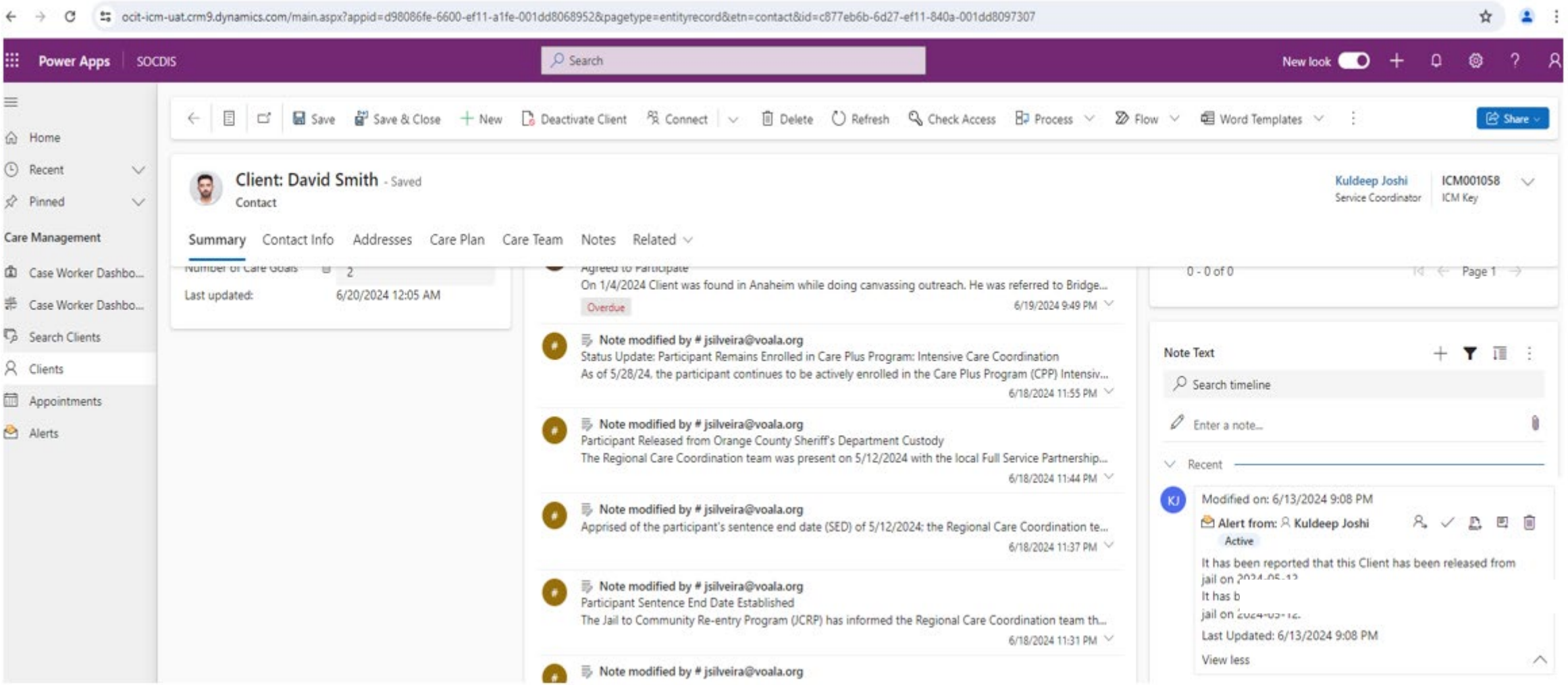
HCA Correctional Health Case Note



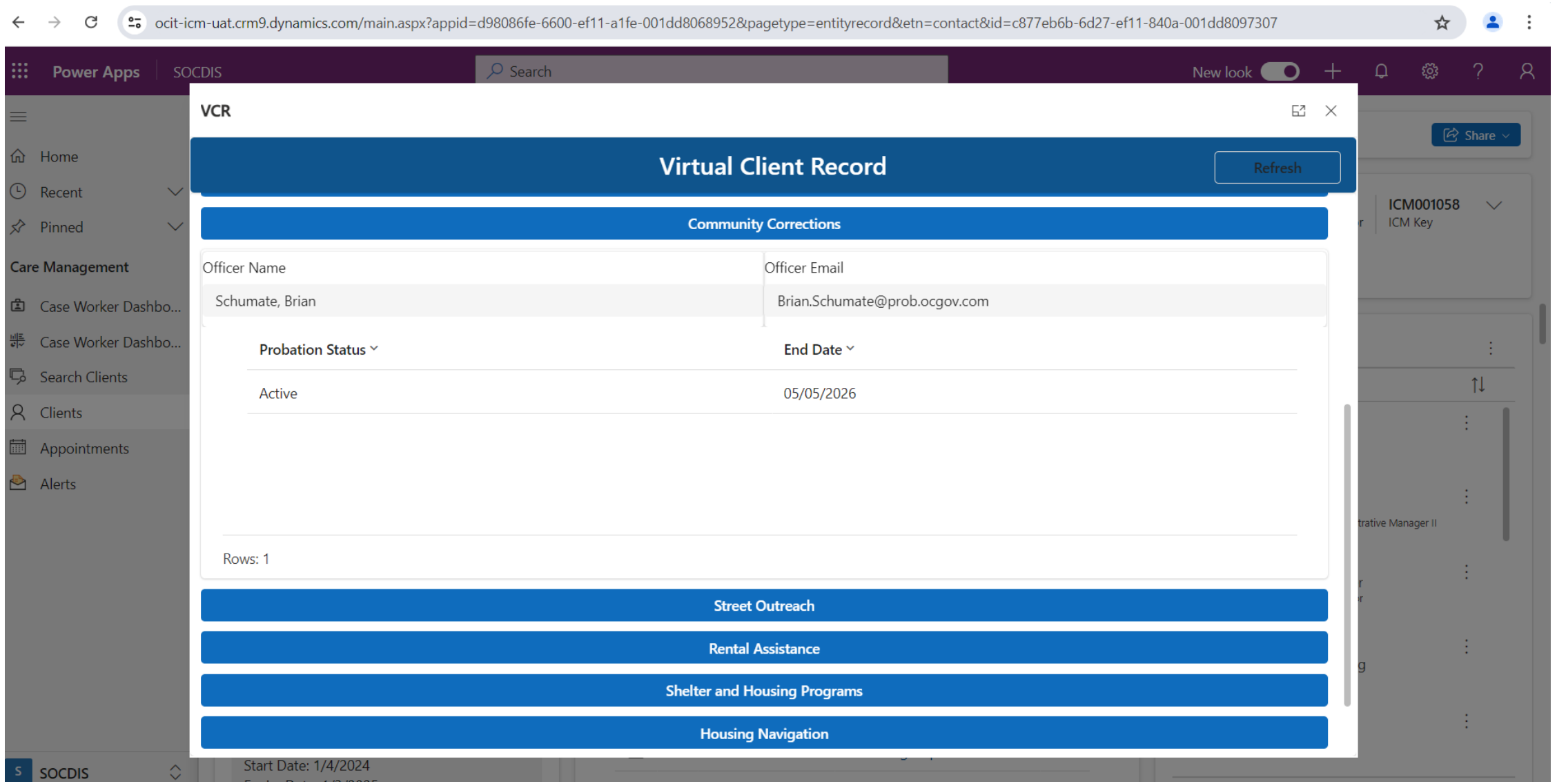
VOA Case Note



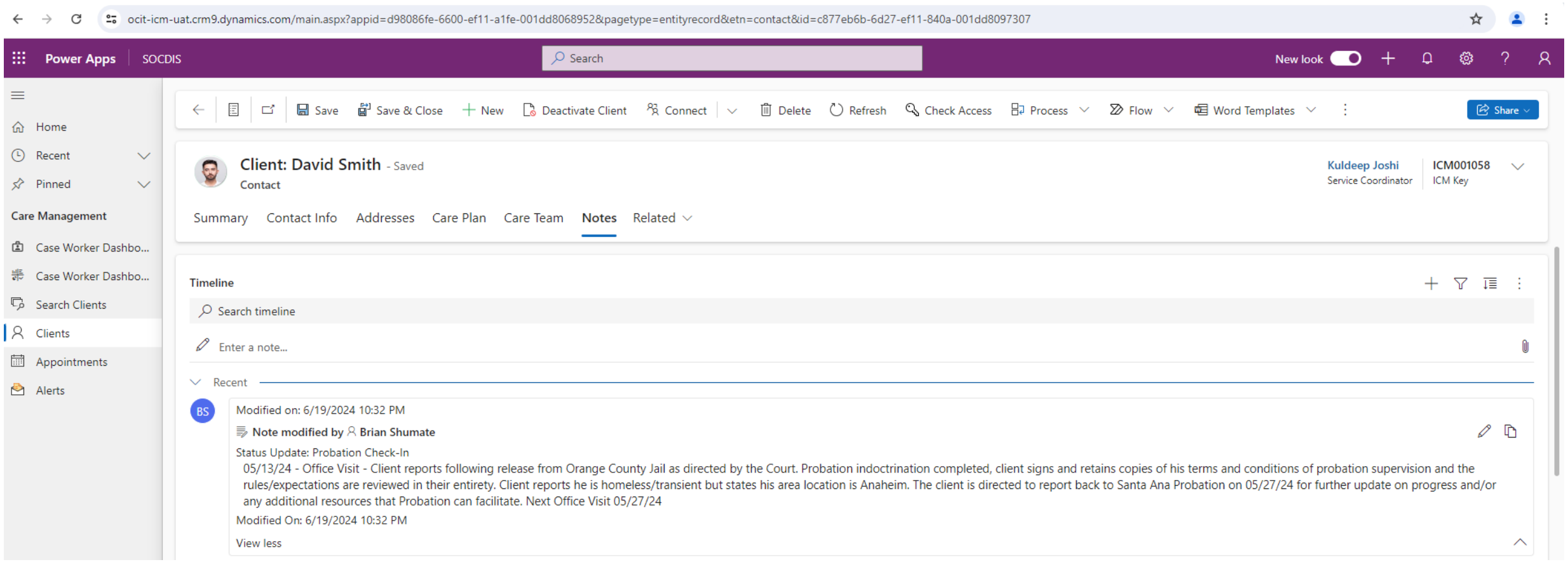
Client Alert



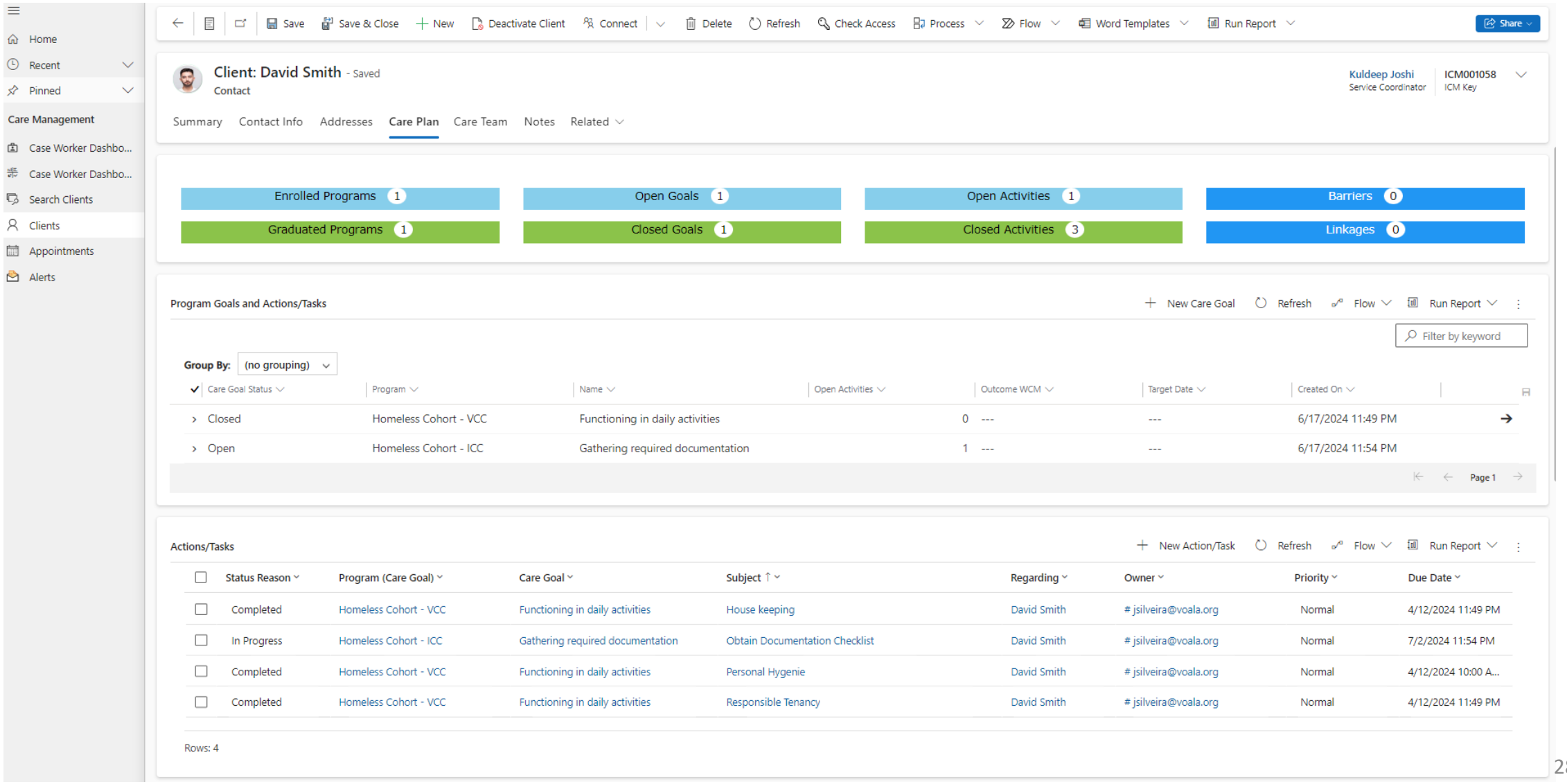
VCR – Community Corrections



Probation Case Note



Care Plan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Kuldeep Joshi
Service Coordinator
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Care Team
Notes
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Graduated Programs 1
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Closed Goals 1
Open Activities 1
Closed Activities 3
Barriers 0
Linkages 0
Program Goals and Actions/Tasks
New Care Goal
Refresh
Flow
Run Report
Filter by keyword
Group By: (no grouping)
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Outcome WCM
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Functioning in daily activities
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Homeless Cohort - ICC
Gathering required documentation
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Care Goal
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Owner
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Due Date
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Homeless Cohort - VCC
Functioning in daily activities
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jsilveira@voala.org
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Homeless Cohort - ICC
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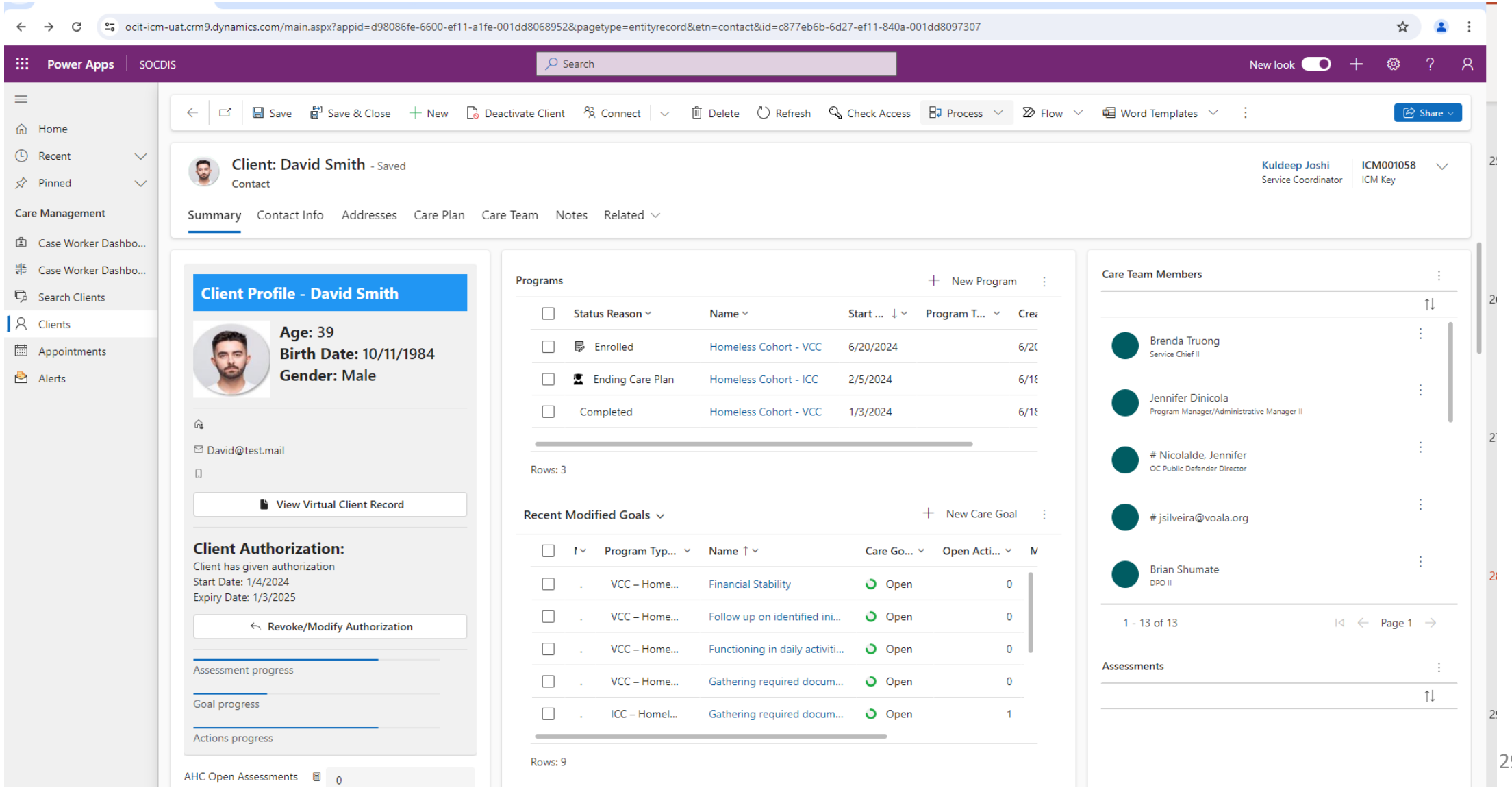
Graduation from ICC to VCC



Questions?

Thank You