

ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, July 24, 2024
2:00 p.m. – 5:00 p.m.

Location:

**County Administration South (CAS) Building
Conference Center
425 West Santa Ana Blvd. Room 104/106
Santa Ana, CA 92701-4599
[Click Here](#) for parking information.**

Virtual Meeting Option*:

**Zoom Meeting Link: [Click here for meeting link](#)
Join by phone: +1 669 900 9128
Webinar ID: 963 2370 2539**

****Listen-in option only***

MINUTES

Board Members

Judson Brown, City of Santa Ana
LaVal Brewer, South County Outreach
Dr. Kelly Bruno-Nelson, CalOptima Health
Andrew Crowe, Scholarship Prep
Nichole Gideon, Individual [Secretary]
Becks Heyhoe-Khalil, OC United Way
Sandra Lozeau, City of Anaheim
Melanie McQueen, PATH
Nishtha Mohendra, Families Forward
Robert “Santa Bob” Morse, Individual

Talesha Payne, Jamboree Housing
Jason Phillips, Individual
Dawn Price, Friendship Shelter
Maricela Rios-Faust, Human Options
Ami Rowland, Covenant House California
George Searcy, Individual
Dr. Shauntina Sorrells, Individual [Vice Chair]
Tim Shaw, Individual [Chair]
Christina Weckerly Ramirez, Health Care Agency

In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ocgov.com. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided.

Supporting documentation is available for review by the public at least 72 hours prior to regular meetings and at least 24 hours prior to special meetings of the CoC Board. Those wishing to review supporting documentation can visit the CoC Webpage [here](#) or the lobby of the CAS Building, located 601 N. Ross Street., Santa Ana, CA 92701-4599, and request a copy of the meeting materials from the Office of Care Coordination during normal business hours of 8:00 a.m. – 5:00 p.m. Monday through Friday (excluding holidays).

Call to Order – Dr. Shauntina Sorrells, Vice Chair

Vice Chair Dr. Shauntina Sorrells called the meeting to order at 2:03 p.m.

Board Member Roll Call – Felicia Boehringer, Continuum of Care (CoC) Administrator

Present: Judson Brown, LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Sandra Lozeau, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, and Dr. Shauntina Sorrells.

Absent Excused: Nichole Gideon, Becks Heyhoe-Khalil, Ami Rowland, Tim Shaw, and Christina Weckerly Ramirez.

Nishtha Mohendra arrived before Public Comments.

Public Comments: Members of the public may address the CoC Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the agenda item presentation. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public who are attending in person are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public, including those listening in via the virtual meeting option, may also submit public comment by emailing CareCoordination@ocgov.com. All comments submitted via email at least 24 hours before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments submitted prior to the meeting will be added to the administrative records of the meeting. Please include “CoC Board Meeting Comment” in the email subject line.

- A private citizen shared that they are a CalAim recipient and the organization serving them – which was assigned by CalOptima – is not sufficiently funded. The private citizen commented that the inadequate allotment from the County means that the agency struggles to meet client’s needs. The private citizen stated that it is also concerning that the Orange County Housing Authority takes too long to complete housing inspections and that the Orange County Housing Authority is a cesspool of disorganization, just like its Commission is a cesspool of hate and racism. The Orange County Housing Authority should be designated as a “troubled PHA” by HUD. As for the CoC Board, the private citizen stated that it is concerning that the best funded organization is headed by someone who proudly poses for selfies with hate crime perpetrators – that is the CEO of Human Options. The private citizen stated that the County Executive Office should be more judicious and discerning and allot funds to only those organizations who make a meaningful contribution to the community.
- Carrie Buck with Family Solutions Collaborative shared metrics and highlights from the Family Solutions Collaborative June 2024 Impact Report, with information regarding the variance between the year 2022 and 2024 of Housing Inventory Count for Families.

Board Member Comments: Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- Jason Phillips read the names of people who have died without a fixed abode in May 2024.

- Vice Chair Dr. Shauntina Sorrells shared that the CoC Board Officers wrote a letter regarding Grants Pass which will be coming out on Monday. Vice Chair Dr. Shauntina Sorrells asked if anyone would like to review the letter to please email.
- George Searcy commented about wanting to view the letter before it before it becomes public.

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

1. Agencies and Jurisdictions Approved for Homeless Management Information System (HMIS) Access

- a. Receive and file list of agencies and jurisdictions approved for HMIS access from April 20, 2024, through July 19, 2024.

Nishtha Mohendra motioned to approve item 1 on the Consent Calendar. Sandra Lozeau seconded the motion. The motion passed with unanimous consent.

BUSINESS CALENDAR

1. Fiscal Year (FY) 2024 CoC Program Notice of Funding Opportunity (NOFO) – Sarah Jones, CoC Manager, Office of Care Coordination and Felicia Boehringer, CoC Administrator, Office of Care Coordination

Sarah Jones provided an overview of the CoC Program NOFO competition, noting that the FY 2024 CoC Program NOFO has not been released by the U.S. Department of Housing and Urban Development (HUD). To support the CoC NOFO local competition process, the Office of Care Coordination, on behalf of the Orange County CoC, has facilitated eight meetings of the CoC NOFO Ad Hoc to discuss the strategy for evaluating renewal projects that have not yet completed a full grant term; discuss recommended priorities for the voluntary reallocated funding; determine priorities for the CoC Bonus, DV Bonus and Reallocation projects; and recommend the CoC Bonus, DV Bonus and Reallocation Scoring and Rating Criteria.

Recommended Action a:

- i. Approve scoring and rating strategy for projects that have not yet operated for a full grant term, including first year renewal, Transition and Consolidation Projects, to be evaluated using only the applicable scoring criteria from the approved FY2024 CoC Renewal Scoring and Rating Criteria, as recommended by the CoC NOFO Ad Hoc.

Maricela Rios-Faust motioned to approve the recommended action a.i. Andrew Crowe seconded the motion. Judson Brown, LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Sandra Lozeau, Melanie McQueen, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Maricela Rios-Faust, George Searcy, and Dr. Shauntina Sorrells voted yes. Nishtha Mohendra and Dawn Price recused themselves during discussion and abstained from voting. The motion passed.

Recommended Action b:

- a. Accept the voluntary reallocation of \$242,702 in funding from Anaheim Supportive Housing’s Tyrol Plaza Senior Apartments project during the FY2024 CoC Program NOFO.
- b. Approve the CoC NOFO Ad Hoc recommendation to utilize the reallocated funding to solicit Permanent Supportive Housing projects (PSH) that serve Older Adults (ages 62 and older).

Robert “Santa Bob” Morse motioned to approve the recommended action b.i. and b.ii. Dawn Price seconded the motion. Judson Brown, LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Sandra Lozeau, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela

Rios-Faust, George Searcy, and Dr. Shauntina Sorrells voted yes. The motion passed.

Recommended Action c:

- i. Approve the Office of Care Coordination as the Collaborative Applicant for the Orange County CoC to create and issue a CoC Bonus and Reallocation Request for Proposals to solicit new Rapid Rehousing and Permanent Supportive Housing projects that primarily serve households with severe service needs or designate a minimum percentage of units to any of the following special populations, including Families (households with at least one minor child and one adult), Transitional Age Youth (ages 18 – 24), Individuals (adult only households) experiencing chronic homelessness and Older Adults (ages 62 and older) as recommended by the CoC NOFO Ad Hoc .
- ii. Establish a non-conflicted review panel to evaluate proposals received in response to the issued Request for Proposals.
- iii. Approve FY2024 CoC Bonus and Reallocation Scoring and Rating Criteria to evaluate proposals as submitted in response to the Request for Proposals.

Robert “Santa Bob” Morse motioned to approve the recommended action c.i., c.ii., and c.iii. Melanie McQueen seconded the motion. Judson Brown, LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Sandra Lozeau, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, and Dr. Shauntina Sorrells voted yes. The motion passed.

Recommended Action d:

- i. Approve the Office of Care Coordination as the Collaborative Applicant for the Orange County CoC to create and issue a DV Bonus Request for Proposals to solicit new Rapid Rehousing and Joint Transitional Housing and Permanent Housing – Rapid Rehousing (Joint TH/PH-RRH) projects that primarily serve households with severe service needs as recommended by the CoC NOFO Ad Hoc.
- ii. Establish a non-conflicted review panel to evaluate proposals received in response to the issued Request for Proposals.
- iii. Approve the FY2024 DV Bonus Scoring and Rating Criteria to evaluate proposals as submitted in response to the Request for Proposals.

Dawn Price motioned to approve the recommended action d.i., d.ii., and d.iii. Robert “Santa Bob” Morse seconded the motion. Judson Brown, LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Sandra Lozeau, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, and Dr. Shauntina Sorrells voted yes. The motion passed.

Public Comments:

- Paul Hyek expressed fondness for the proposal of utilizing reallocated funding to solicit projects serving older adults. Paul Hyek shared personal experiences with permanent supportive housing.
- David Gillanders with Pathways of Hope expressed excitement of changes and progressive thinking but noted that there should be caution in using Rapid Rehousing project types as a tool for intervention, specifically for people with severe service needs as those populations may be permanent supportive housing. David Gillanders emphasized the need to focus on permanent supportive housing as permanent solutions.
- Alan Achterbey shared personal experiences as a mentor, the need for sensitivity of male victims of domestic violence, and clarification on the term domestic violence and domestic abuse.
- Jon expressed opposition to funding towards Human Options, shared anecdotes of experiences with the Human Options Chief Executive Officer and provided reasons regarding the opposition of Human Options funding. Jon stated that the Orange County Housing Authority is a troubled Public Housing Authority and shared their personal experiences of currently experiencing homelessness.

- A private citizen stated that the previously read public comment should have read that the Orange County Housing Authority should have been designated as a trouble PHA, not a “trusted” PHA. With respect to the proposed funding for Human Options, the private citizen stated that they vociferously object because there has been no public audit of this organization’s accountability practices. In their experience with this organization, the private citizen states that the CEO focuses only homelessness related to domestic violence, not stalking; gang violence; or other any crime except domestic violence. The private citizen questioned as to how the CEO can presume to be against violence when they openly associate with stalkers and hate crime perpetrators. The private citizen stated to not fund Human Options without an audit.

CoC Board Member Discussion:

- Nishtha Mohendra inquired the reasoning as to why a project would not want to continue CoC funding. Nishtha Mohendra asked that if Orange County is a community focused on performing better with data that the CoC Bonus and Reallocation Scoring and Rating Criteria rubric should be relooked at.
- Judson Brown asked if staff or the CoC NOFO ad hoc consider that by having a specific eligibility criterion for the reallocation funding, that there will be a limitation on the populations served such as families. Judson Brown asked if there was information on unexpended Rapid Rehousing funds through CoC and Homeless Housing, Assistance and Prevention (HHAP) funding and shared inclination to remove rapid rehousing as a project type to solicit for CoC Bonus and Reallocation Request for Proposals. Judson shared that the Santa Ana Housing Authority serves Transitional Age Youth (TAY) through Foster Youth to Independence (FYI) vouchers and shared that youth should not be provided with rapid rehousing assistance that ends in two years and emphasized the need for permanent supportive housing.
- Robert “Santa Bob” Morse asked for the agency name that is voluntary reallocating.
- Dawn Price asked why the reallocation funding was not asked to be from a North Service Planning Area (SPA) project or provider as other SPAs may not be set up to serve North SPA. Dawn Price shared the need to revisit rapid rehousing as a whole.
- Andrew Crowe asked for clarification on reallocation process and noted that the second recommendation was not specific.
- George Searcy asked if there was any data on populations with severe service needs being served by rapid rehousing successfully.
- Vice Chair Dr. Shauntina Sorrells noted that when looking at the definition of severe service needs, there is a call out of victimization for specific populations and provided clarification on how the term can apply to other populations. Vice Chair Dr. Shauntina Sorrells clarified that FYI vouchers are only for foster youth and noted that there are also other TAY populations.
- Sandra Lozeau shared insight from the CoC NOFO ad hoc and stated that the ad hoc did not want to limit proposals and wanted to be flexible to see what options are out there. Sandra Lozeau noted that the Request for Proposals can be more specific if needed. Sandra Lozeau thanked the Service Providers, CoC Committees, and CoC NOFO ad hoc members for their feedback throughout the process.

2. Orange County CoC Youth Action Board Committee – Sarah Jones, CoC Manager, Office of Care Coordination

On June 6, 2024, the award of \$51.1 million in its first ever Youth Homelessness Systems Improvement (YHSI) grant to 38 Communities across 26 states, to further allocate resources to youth systems development. On the same day, HUD announced the FY2023 Youth Homelessness Demonstration Program (YHDP) NOFO Round 8 to support the implementation of coordinated community approaches in select communities, including providing direct assistance for tailored housing and services interventions for youth experiencing homelessness. Given that HUD continues emphasizing the need to integrate people with lived experience in decision-making

processes of the CoC, and specifically youth with lived expertise for communities applying for YHDP funding, the CoC Board is being asked to consider establishing a Youth Action Board (YAB).

Recommended Action a: Establish the Orange County CoC Youth Action Board, as recommended by the Transitional Age Youth Collaborative Committee.

Maricela Rios-Faust motioned to approve recommended action a. LaVal Brewer seconded the motion. Judson Brown, LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Sandra Lozeau, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, and Dr. Shauntina Sorrells voted yes. The motion passed.

Public Comments:

- Alejandro Santiago for Orange County United Way shared their support for item 2 for the creation of an Orange County YAB because it is important to help the youth, the youth’s needs, and important to inform the CoC Board to include youth voices, while also communicating with youth with tangible action items as youth’s voices are not just important but also needed. Alejandro Santiago stated that establishing the YAB creates a message and thanked everyone for the work being done.
- Tiffany Mitchell, the Chief Program Office at Orangewood Foundation, stated that as a participating body with the TAY Collaborative Committee, that Orangewood Foundation is in support of formalizing the YAB for Orange County. Tiffany Mitchell shared that Orangewood Foundation has envisioned that youth have the resource and support needed to survive and that it is important to have their voice at the table, prioritizing the YAB and backing with the County. Tiffany Mitchell quoted "Nothing about us without us", and shared that in everything we do, that we must ensure to include the people the decisions affect.
- Shelby Feliciano-Sabala, Chief Partnership Officer at Project Hope Alliance, shared support for the YAB and explained that when youth are offered to advocate into the services that benefit the youth, that can inclusive environment is created for the most marginalized. Shelby Feliciano-Sabala explained that Project Hope Alliance has a Youth Action Collaborative (YAC) which has expanded throughout the years and shared that an Orange County YAB is not only beneficial for youth and services, but also for youth voice and agency.

CoC Board Member Discussion:

- Maricela Rios-Faust stated that CoC Board membership should be taken into consideration, to ensure representation of youth on the CoC Board.
- Vice Chair Dr. Shauntina Sorrells shared that with CoC Board Elections coming up, there is a need for youth at the table.

3. Homeless Management Information System (HMIS) Access Working Group Member Appointment – Felicia Boehringer, CoC Administrator, Office of Care Coordination

On May 29, 2024, the Office of Care Coordination, on behalf of the Orange County CoC, sent out an email via the CoC distribution list notifying the CoC General Membership of a vacancy in the HMIS Access Working Group. The HMIS Access Working Group Interest Form was made available on SurveyMonkey and open from May 29, 2024, through June 14, 2024, inviting interested CoC General Members to apply and complete an interest form.

On Wednesday, July 17, 2024, the HMIS Access Working Group, CoC Collaborative Applicant and HMIS Lead reviewed all interested candidates, using the approved HMIS Access Working Group desired qualifications as a guide, to select the most qualified member for the working group to be recommended to the CoC Board for appointment. As such, the CoC Board is being asked to appoint Amy Lazari from Mercy House to the HMIS

Access Working Group to fill the current vacancy.

Recommended Action a: Appoint Amy Lazari to the HMIS Access Working Group.

Talesha Payne motioned to approve recommended action a. Melanie McQueen seconded the motion. Judson Brown, LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Sandra Lozeau, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, and Dr. Shauntina Sorrells voted yes. The motion passed.

CoC Board Member Discussion:

- Nishtha Mohendra shared excitement for increasing the group size and thanked the Office of Care Coordination for keeping the process organized.

4. Orange County Homelessness Updates – Doug Becht, Director of Office of Care Coordination and Sarah Jones, CoC Manager, Office of Care Coordination

a. System of Care Updates – Doug Becht provided the following System of Care Update:

- The Commission to End Homelessness meeting is being held on Wednesday, August 21, 2024, from 1:00 p.m. – 3:00 p.m.
- The Office of Care Coordination has received feedback from permanent housing development stakeholders to support an evaluation and assessment of the Coordinated Entry System (CES) and processes in place. As the CES Lead, the Office of Care Coordination is working closely with the contracted CES Administrators to identify solutions and recommendations for improvements to be presented to the CES Steering Committee for feedback.

b. CoC Updates – Sarah Jones provided the following CoC Updates:

- The Office of Care Coordination provides regular updates on the calendar of activities for the Orange County CoC during the end of Quarter 3 and beginning of Quarter 4, highlighting activities and meetings.
- Upcoming meetings:
 - Policies, Procedures and Standards Committee Special Meeting (IN PERSON):
Wednesday, July 31, 2024, from 3:00 p.m. – 4:30 p.m.
 - Location: CAS County Conference Center Room 104, 601 N Ross St, Santa Ana, CA 92701
 - Policies, Procedures and Standards Committee (IN PERSON): Tuesday, August 13, 2024, from 3:30 p.m. – 5:00 p.m.
 - Location: CAS County Conference Center Room 104, 601 N Ross St, Santa Ana, CA 92701
 - Service Provider Forum (IN PERSON): Thursday, August 17, 2024, from 9:00 a.m. – 11:00 a.m.
 - Location: Clifton C. Miller Community Center, 300 Centennial Way, Tustin, CA 92780
 - Domestic Violence Committee (IN PERSON): Tuesday, August 20, 2024, from 9:00 a.m. – 10:00 a.m.
 - Location: The Village at 17th Street Large Community Room, 1505 17th St, Santa Ana, CA 92705
- On July 22, 2024, HUD announced the release of the first-of-its-kind funding for new construction, acquisition, or rehabilitation of permanent supportive housing, called the CoCBUILDS NOFO. Funding of approximately \$175,000,000 is available through this NOFO and HUD expects to make approximately 25 awards from the funds available under this NOFO. Through the CoCBUILDS NOFO, HUD is encouraging CoCs to leverage funds provided for construction, acquisition, or rehabilitation

of new PSH units with other funding sources to maximize the amount of housing that can directed to meeting the needs of individuals and families experiencing homelessness. The CoCBuils application is due on November 21, 2024.

- The CoC Vision Ad Hoc will begin convening this week to focus on completing the Orange County CoC Strategic Plan by the end of Calendar Year 2024. Please reach out to the Office of Care Coordination at CareCoordination@ocgov.com with the subject line "Vision Ad Hoc" if you have any questions.
- The California Victim Compensation Board (CalVCB) wants all CoCs to learn about the services CalVCB provides and have the opportunity to understand the application process. CalVCB invites case managers and advocates to learn more about CalVCB and how they can assist claimants throughout the application process, including applying for compensation and accessing benefits by attending one of the monthly webinars. Link to Register: [Register](#)
- On July 16th, 2024, HUD released a 30-Day Notice of Proposed Information Collection: Implementation of the Violence Against Women Reauthorization Act (VAWA) of 2013. HUD made modifications to several VAWA forms in response to public comment received as part of the 60-day notice-and-comment period in 2023. Emergency Solutions Grant (ESG) and CoC grantees are highly encouraged to submit comments. The deadline for comments is August 15, 2024.
- On July 5, 2024, HUD published a notice extending the compliance date for implementation of the National Standards for the Physical Inspection of Real Estate (NSPIRE) for CoC and ESG recipients and subrecipients and Housing Opportunities for Persons With AIDS (HOPWA) grantees to October 1, 2025. HUD intends to publish standards specific to each of the several Office of Community Planning and Development (CPD) programs before the compliance date.

Jason Phillips motioned to adjourn the meeting. Dawn Price seconded the motion. The motion passed with unanimous consent. Meeting adjourned at 3:59 p.m.

5. Next Meeting: Wednesday, August 28, 2024, from 2:00 p.m. – 5:00 p.m.