



**Orange County  
Service Provider Forum  
August 15, 2024**

# **Welcome and Introductions**

## Melanie McQueen, Chair

# Agenda Item #1

## Introductions

- Those in attendance are invited to introduce themselves.
- Please share your:
  1. Name/Pronouns
  2. Title or Role
  3. Agency or Affiliation (if applicable)

# **2024 Orange County Point In Time Count Presentation and Discussion**

Sarah Jones, Continuum of Care (CoC) Manager,  
Office of Care Coordination; Tim Shaw, CoC Board  
Chair and Nichole Gideon, CoC Board Secretary

ORANGE COUNTY  
2024 POINT IN TIME COUNT SUMMARY



EVERYONE  
COUNTS



2024 marks the third  
PIT Count conducted



Aligns with National  
best practices

1,251

Highest number of  
volunteers in PIT history



**EVERYONE**  
**COUNTS**  
2024 Point In Time

**METHODOLOGY**



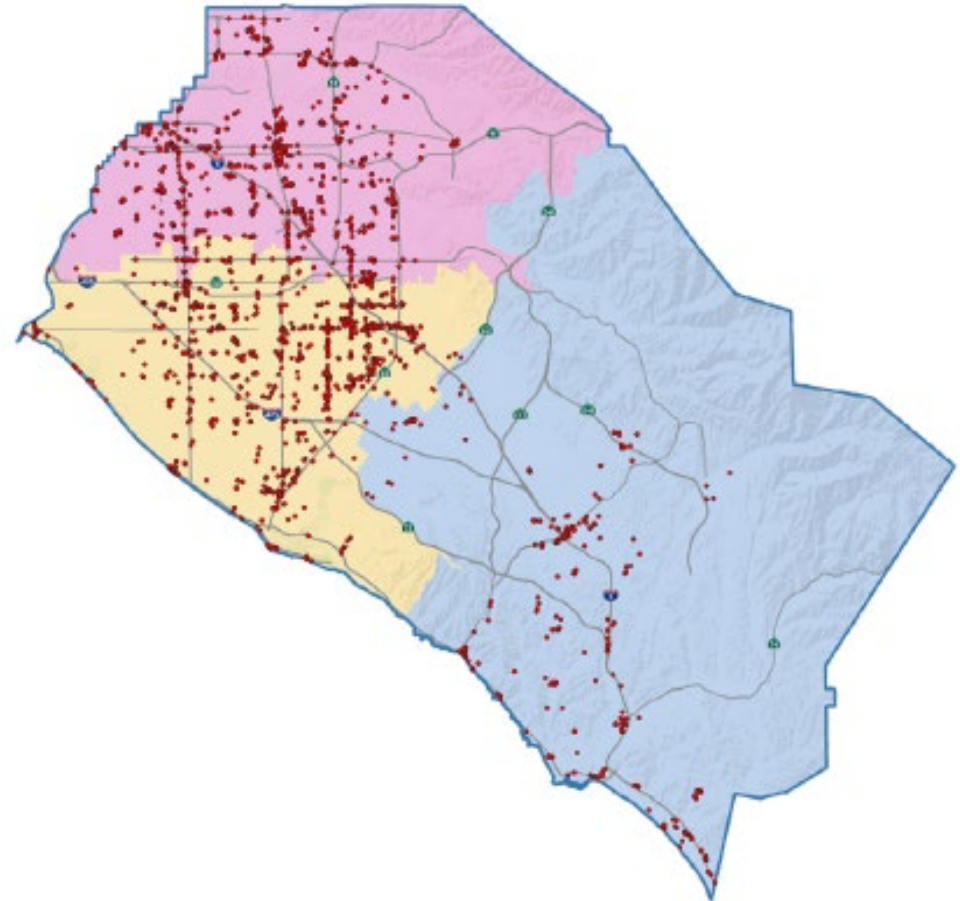
**EVERYONE  
COUNTS**  
2024 Point In Time

## COUNTYWIDE DATA

**7,322**  
Persons

**4,173**  
UNSHELTERED TOTAL

**3,149**  
SHELTERED TOTAL



328

VETERANS

Persons who served in the U.S. Armed Forces, National Guard or Reserves

308

TRANSITIONAL  
AGED YOUTH

Persons ages 18 to 24

869

SENIORS

Persons ages 62 and older



**EVERYONE  
COUNTS**  
2024 Point In Time

COUNTYWIDE  
SUBPOPULATIONS DATA



# QUESTION

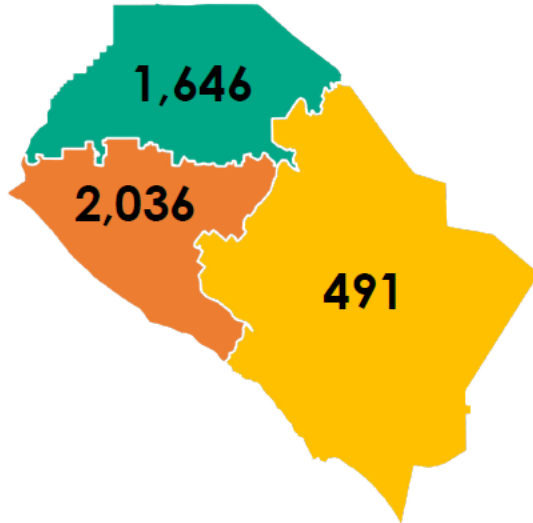
- The amount of **Seniors** (869) experiencing homelessness is increasing. Of the Senior subpopulation totals – **456** and **413** – how many are:

Unsheltered Seniors: 413

Sheltered Seniors: 456



## UNSHELTERED AND SHELTERED COUNT



**4,173**  
UNSHELTERED TOTAL

**248**

**VETERANS**

Persons who served in  
the U.S. Armed Forces,  
National Guard or  
Reserves

**162**

**TRANSITIONAL  
AGED YOUTH**

Persons ages 18 to 24

**413**

**SENIORS**

Persons ages 62  
and older

**80**

**VETERANS**

Persons who served in  
the U.S. Armed Forces,  
National Guard or  
Reserves

**146**

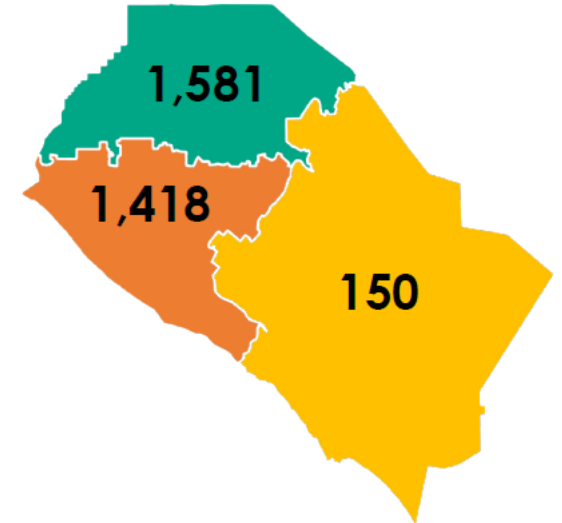
**TRANSITIONAL  
AGED YOUTH**

Persons ages 18 to 24

**456**

**SENIORS**

Persons ages 62  
and older



**3,149**  
SHELTERED TOTAL



## 2024 HOUSEHOLD STATUS

Population	Description	Unsheltered (3,803) Households	Sheltered (2,456) Households	Total (6,259) Households
Individuals	Households with only adults 18 and older	3,747 Households 3,993 Persons	2,159 households 2,195 Persons	5,906 Households 6,188 Persons
Families	Households with at least one adult 18 and older and one child 17 or younger	56 Families 180 persons in households: 81 Adults 99 Children	291 Families 948 persons in households: 362 Adults 586 Children	347 Families 1128 persons in households: 443 Adults 685 Children
Unaccompanied Minors	Minors, 17 and younger not accompanied by an adult	0	6 households and 6 persons	6 households and 6 persons

**Descriptions:**

Individuals: Households with only adults 18 and older.

Families: Households with at least one adult 18 and older and one child 17 or younger.

Unaccompanied Minors: 17 years and younger not accompanied by an adult.



48.33%

1,172 Persons

Experiencing homelessness for the first time in the past 12 months

**Notes:**

*This data is based off the 2,425 unsheltered Adults surveyed.*



**EVERYONE  
COUNTS**  
2024 Point In Time

**FIRST TIME  
EXPERIENCING  
HOMELESSNESS**

# QUESTION

- There has been a 28 % **increase** in homelessness in OC between 2022 and 2024 PIT counts. 7,322 people experiencing homelessness were counted: 3,149 were sheltered and 4,173 were unsheltered.

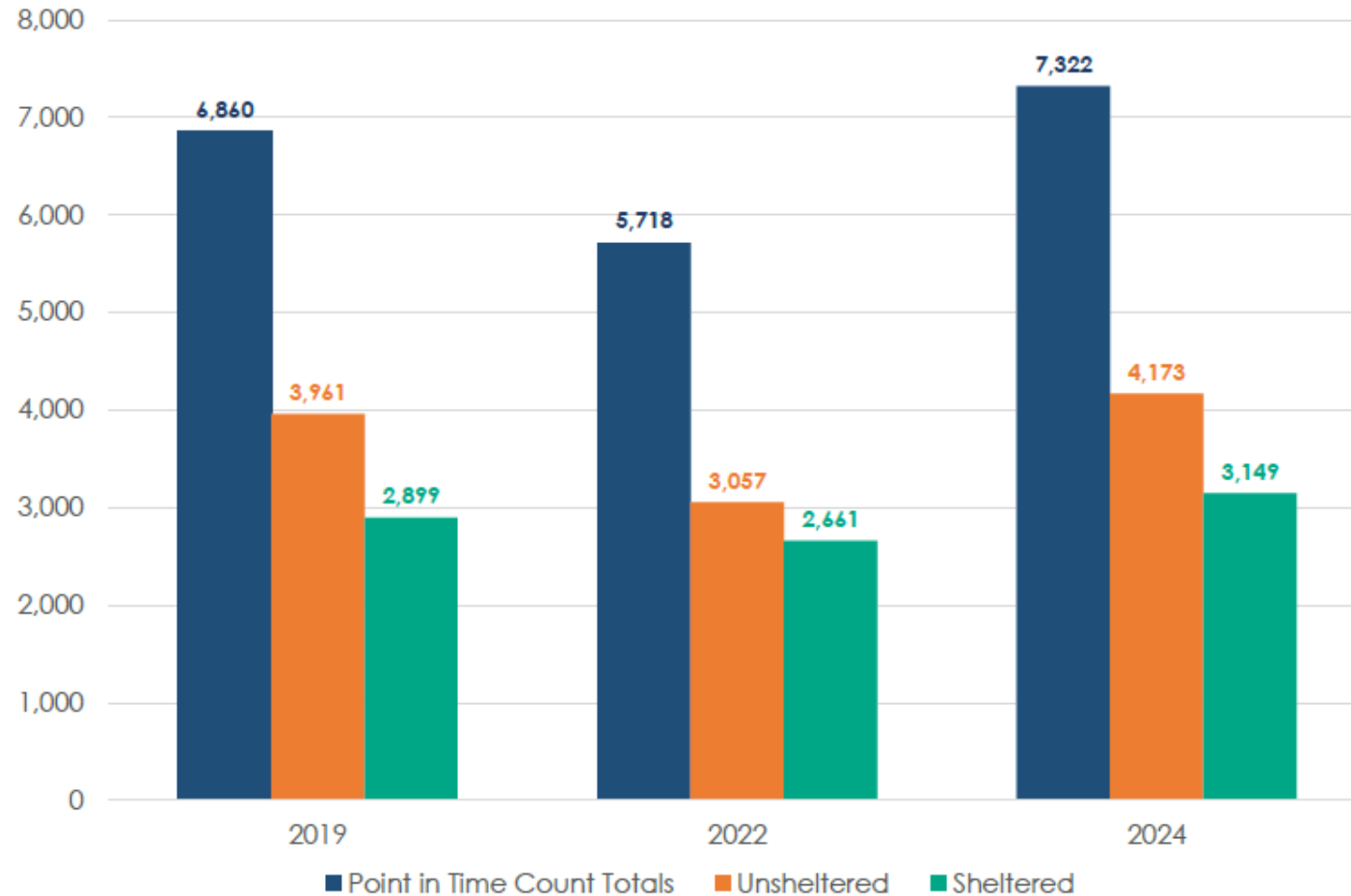
# QUESTION

- The **unsheltered** total represents a 37% increase since the last count?



## COMPARISON OF 2019, 2022 & 2024 POINT IN TIME COUNT

TOTAL COMPARISON OF 2019, 2022 & 2024 POINT IN TIME COUNT



# QUESTION

- According to a county snapshot of Yale Navigation Center and Bridges at Kraemer Place, 72% of people within shelter completed all necessary steps to be eligible for housing. However, **only** 1 **in 12** were connected to housing.





## SHELTER-TO-HOUSING

Homeless shelters in the County provide more than just beds for persons experiencing homelessness. Shelters are considered a gateway to housing and provide a variety of services to support people experiencing sheltered homelessness to obtain and sustain housing. On April 4, 2024, the County conducted a “point-intime” snapshot of the County’s two shelters, Yale Navigation Center and Bridges at Kraemer Place, in an effort to understand the current state of the shelter-to-housing pipeline. The results were astonishing and spoke to the need to increase housing in the county for those experiencing homelessness.



Yale Navigation Center & Bridges at Kraemer Place



**72%** of its current population completed all necessary steps to be eligible for housing



**Only 1 out of every 12** were connected to housing



Housing



### Prevention

1,553 traditional Housing Choice vouchers issued

Since 2022, over 1,800 families provide CalWORKs emergency housing assistance

BeWell Orange Campus



### Outreach & Supportive Services

OC Outreach & Engagement

Care Coordination programs serving over 800 experiencing chronic homelessness

Over 25 city specific homeless outreach teams

CalOptima Health's Garden Grove Street Medicine Program



### Shelter

61 emergency shelters able to serve over 3,000 people, representing 730 additional beds since 2019



### Housing

1,364 affordable and supportive housing units completed/built since 2018

217 veterans dedicated permanent supportive housing units



**EVERYONE COUNTS**  
2024 Point In Time

**ORANGE COUNTY'S HOMELESS SERVICE SYSTEM**



### Shelter

Tri-City Navigation Center

120+ Behavior Health Bridge Housing beds

CalOptima Health's 50 room Street Medicine Support Center (Garden Grove)



### Outreach & Supportive Services

CalOptima Health's Anaheim and Costa Mesa Street Medicine Programs

HOPE Center outreach expansion into 6 additional North Orange County Cities



### Housing

1,673 affordable and supportive housing units under construction, closing their construction loans or securing their funding<sup>3</sup>



### Prevention

Homeless Prevention and Stabilization Pilot Program<sup>1</sup>

Emergency Rental Assistance Pilot Program<sup>2</sup>

BeWell Irvine Campus



**EVERYONE COUNTS**  
2024 Point In Time

**RESOURCES COMING ONBOARD**

1: Sponsor: District 2 - passed unanimously by County of Orange Board of Supervisors

2: Sponsor: District 4 - passed unanimously by County of Orange Board of Supervisors

3: OCCR's Board Memo: Status Report: Feb. 2024 Update- Housing Funding Strategy/Supportive Housing- 2-29-24

# Agenda Item #2

## Orange County 2024 Point In Time Count

- **Data Summary:** The 2024 PIT Count Data Summary can be found at the [Care Coordination – Additional Documents webpage](https://ceo.ocgov.com/sites/ceo/files/2024-05/2024%20PIT%20Summary%20-%20FINAL%205.16.24.pdf) at the following link:  
<https://ceo.ocgov.com/sites/ceo/files/2024-05/2024%20PIT%20Summary%20-%20FINAL%205.16.24.pdf>



# Agenda Item #2

## 2024 Point In Time Count Data Summary Discussion

- **Overview & Trends:** What are the key trends and changes observed in the PIT data compared to previous years?
- **Funding Priorities:** Based on the PIT data, which areas should be prioritized for funding?
- **Resource Gaps:** What gaps in resources are most critical according to the PIT data, and how can we address them?
- **Best Practices:** Are there any best practices or standards that we should consider adopting to address the issues identified in the PIT count?
- **Housing Needs:** What specific housing needs are highlighted by the PIT data, and how do they compare to previous years?
- **Innovative Solutions:** Are there any innovative housing solutions we should explore based on the PIT findings?
- **Partnerships:** What potential partnerships could help us better address the housing needs identified in the PIT data?
- **Service Gaps:** What gaps in services are most prominent according to the PIT data?
- **Program Accessibility:** Are our current services accessible to the populations identified in the PIT data, and how can we improve this?
- **Outcome Measures:** What outcome measures should we track to ensure our services are effectively addressing the issues identified in the PIT count?
- **Stakeholder Engagement:** How can we engage stakeholders more effectively in response to the PIT findings?

**Orange County's Inaugural TGI Survey:  
We Deserve Housing Justice Presentation**  
Khloè Ríos-Wyatt, President and Chief  
Executive Officer, Alianza Translatinx

# ORANGE COUNTY'S INAUGURAL TGI SURVEY:

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**WE DESERVE HOUSING JUSTICE**



## KHLOE RIOS-WYATT

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CEO/Founding member

Khloe Rios-Wyatt is an immigrant Transgender woman, activist, and community organizer. She received her Bachelor's Degree in Communications with an emphasis in Public Relations as well as a minor in Spanish from California State University Fullerton. Khloe is a founding member and currently CEO of Alianza Translatinx, the pioneering Transgender-led organization in Orange County, CA. This center was created under her leadership to assist with the multiple health and social needs of Transgender people across OC. Alianza Translatinx facilitates mechanisms of empowerment for Transgender, Gender non-conforming and Intersex people through a community lens to achieve community education and overall empowerment.





# ABOUT ALIANZA TRANSLATINX

**Mission:** Alianza Translatinx protects, defends, and advocates for the needs and rights of the Transgender Latinx community and others in Orange County, CA.

**Vision:** Uplift underserved people to build community power through:

- Access to Resources;
- Social/ Language Justice; and
- Leadership Development.

**Values:**

- **Solutions-Oriented:** We approach all challenges with curiosity, solving problems holistically with all parties in mind so that we may continually improve our policies, practices, and services.
- **Community-Centered:** Our work is co-developed with community and is responsive to emerging issues.
- **Efficiency:** We approach our work with a mindset of focus, quality and resourcefulness to achieve our objectives in a timely manner.
- **Accountability:** We are responsible for our work and take pride in both successes and opportunities to learn.
- **Wellness:** Care for ourselves and each other is a priority to our mission. It is an act of revolution to promote physical, mental, emotional, and spiritual well-being

# LAND ACKNOWLEDGMENT

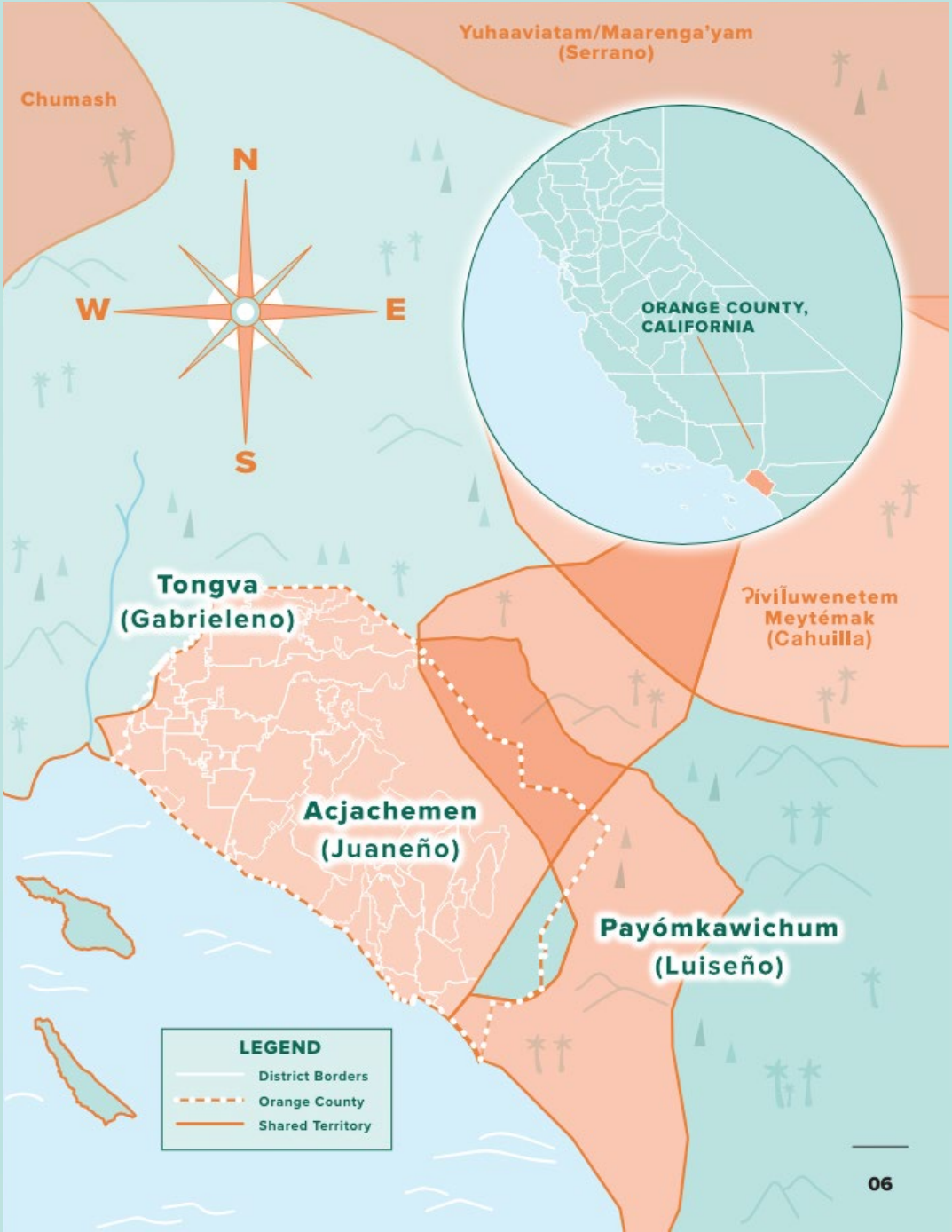


**Acjachemen (Juaneño) tribal gathering at Matt Belardes' place, San Juan Capistrano, 1950s**

Avitia, David 1950

Alianza Translatinx acknowledges the Gabrielino / Tongva, Acjachemen / Juaneño, and Payómkawichum / Luiseño peoples as the traditional land caretakers of Tovaangar - the indigenous land that Orange County actively occupies. We pay our respects to the Honuukvetam (Ancestors), 'Ahihirom (Elders) and 'eyoohiinkem (our relatives/relations) past, present and emerging.

As TGI people, we conduct this work with an understanding that the original stewards of this land continue to be present and are fighting for land back. To learn more about the ongoing conversation and work happening in the area visit Acjachemen Tongva Land Conservancy.<sup>1</sup>

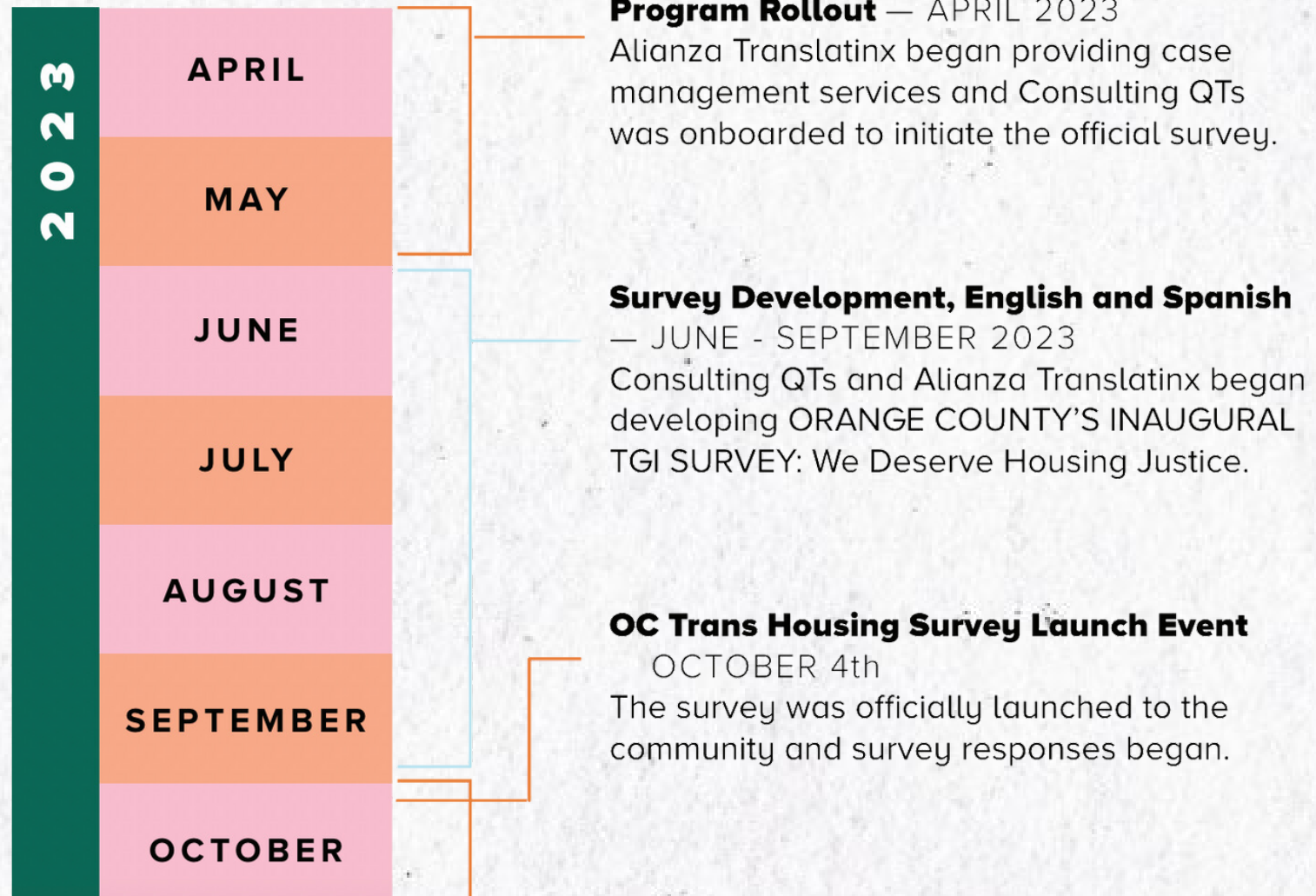


# EXECUTIVE SUMMARY

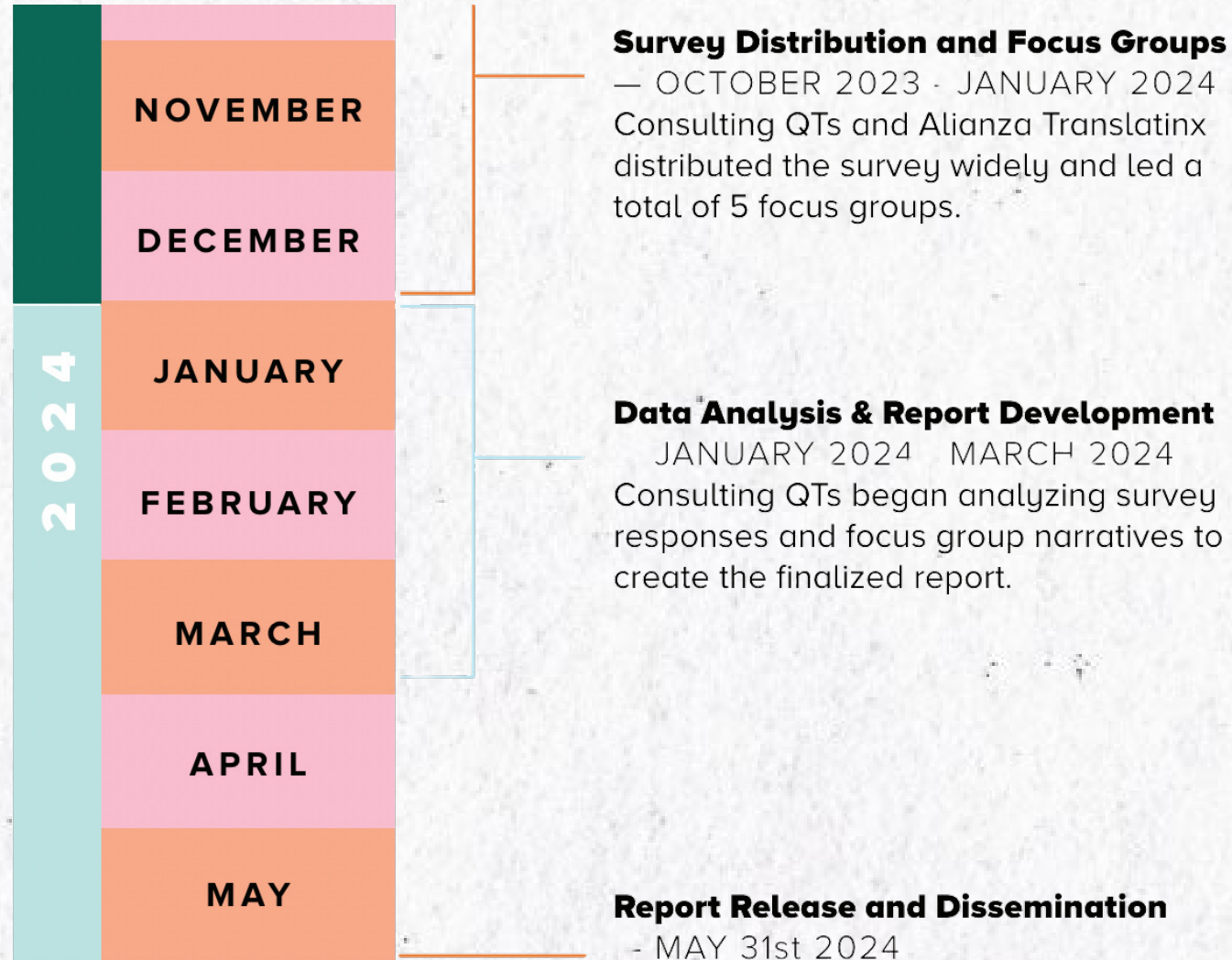
# INTRODUCTION

- This report offers a comprehensive insight into the unstable housing situation TGI individuals experience in Orange County, including the barriers they face while trying to access stable and sustainable housing.
- The aim is to utilize the findings and the data gathered to create housing supportive services to directly serve the TGI community in Orange County.
- This summary presents data from themes that appear on all surveys and key findings.
- Lastly, the survey data gathered has helped us create a set of actionable demands to Orange County officials to affect immediate change in the lives of TGI individuals by ensuring that housing resources are inclusive for TGI Orange County residents.

# 12 MONTH TIMELINE



# 12 MONTH TIMELINE



# METHODOLOGY



# QUESTIONS WE ASKED

- The survey questions were split up into three sections:
  - General Information/ Demographics
  - Education & Employment
  - Housing
- Focus Group questions remained the same throughout the (5) focus groups held:
  - Does Orange County have equitable housing options for TGI people? Why or Why not?
  - What are the barriers to accessing safe/inclusive housing as a TGI person?
  - What recommendations do you have for Orange County to improve access to housing for TGI people?
  - What does Trans Housing Equity look and feel like?
- The full list of questions can be found on page 43-44

# DATA COLLECTION

- The survey was shared and amplified primarily through word of mouth, outreach through Alianza Translatinx services and events. and media channels including those of local TGI social media influencers.
- Two (2) surveys were distributed, one in English and one in Spanish, both contained the same set of questions and were shared and amplified through the same means.
- Our comprehensive assessment of TGI housing needs included two primary components:
  - a physical and virtual survey available both in person & online focused mainly on quantitative data responses
  - in-person focus groups hosted at Alianza Translatinx offices used to collect stories & qualitative data on the housing landscape in Orange County.
- All responses, both the written survey & focus groups, are confidential and anonymous unless otherwise highlighted within this report in the form of community testimonies.

# DEMOGRAPHICS

- All participants identify as a TGI individual.
- Participants were asked to answer a screening question, and responses for those who marked “no” for TGI identity were disqualified.
- To contextualize the findings, the following demographic variables were analyzed: TGI Identity, Gender Identity, Sexual Orientation, Region, Race/Ethnicity, Education, and Generation.
- All survey respondents live in Orange County, verified by zip code. A \$25 gift card was provided to all respondents for their participation.

# ANALYSIS

- Following the review processes created to ensure authenticity of survey responses, the final number of valid survey responses was 159;
  - 79 English responses and 80 Spanish responses submitted by TGI individuals in Orange County
- After the completion of both the survey and focus groups, an intensive data analysis began.
- Due to the nature of distributing surveys both in person and virtually, this exposed our survey to many ineligible respondents.
- To ensure the authenticity of the survey data analyzed, thorough guidelines were established to identify and disqualify incomplete or invalid responses. These guidelines included a multifaceted approach, including examination of respondents' IP addresses, assessment of survey completion times, and evaluation of the quality and relevance of open-ended responses.

## VALID RESPONSES



Unique IP Address

Correct Combination of Letters and Numbers

Age Range 18+

1 Minimum Race/Ethnicity Selection

Orange County Zip Code

Answered HIV Positive for Question 11

## INVALID RESPONSES



Duplicate IP Address

Incorrect Combination of Letters and Numbers

Under 18 could be invalid response

No related response

Zip Code Outside of Orange County

Random String of Characters

Fig.01

# DESIGN OF STUDY

- We used a cross-sectional survey approach to investigate the experiences and perspectives of a sample TGI population.
- This observational study allowed us to capture and analyze data from this population at a single point in time, offering insights to the prevalence of health outcomes understand determinants of health, and describe features of a population.
- The results provide an array of understanding of the community's diverse intersectionalities.

# SURVEY FINDINGS

# NOTABLE STATISTICS

77

77 respondents chose to disclose if they knew where to find a TGI inclusive shelter. 64 of which reported not knowing where to find a shelter where they would be respected for who they are.

30%

30% of survey respondents identified as “Trans woman,” while 25% identified as “Genderqueer/Non-binary.”

22%

22% of respondents’ highest level of education was a high school diploma and 22% of respondents completed some high school highlighting potential educational barriers within the community.



# NOTABLE STATISTICS

44%

A significant percentage of respondents (44%) reported an annual income between \$0-\$10,000, with a majority being employed (61%) but still falling within this income range, particularly trans women (15%).

91%

91% of respondents believe that permanent employment is essential for accessing housing. This overall response underscores the inherent link between employment stability and housing security within the TGI community.



Respondents identified financial stability/stable income (52%) and affordable housing (20%) as crucial factors for securing stable housing, underscoring the importance of addressing economic barriers.

# NOTABLE STATISTICS

79%

79% of respondents answered “No” to “Do you know your rights as a Transgender person?” Suggesting a need for increased education and awareness.

68%

68% of respondents responded “Yes” to “Have you ever been discriminated against for identifying as TGI (Transgender, Gender Non-Conforming, and/or Intersex)?”

68%

A majority (68%) reported experiencing discrimination based on their gender identity, highlighting the prevalence of discrimination within the TGI community and an additional barrier TGI individuals face.

78%

When asked about low-income housing qualification, most respondents, 78% reported that they did not qualify for low-income housing.

# A. DEMOGRAPHIC BREAKDOWN

## AGE RANGE

The age distribution among the 159 survey respondents was as follows: 31% aged 25-34, 22% aged 35-44, 19% aged 18-24, 10% aged 55-64, and 3% aged 65 or older.

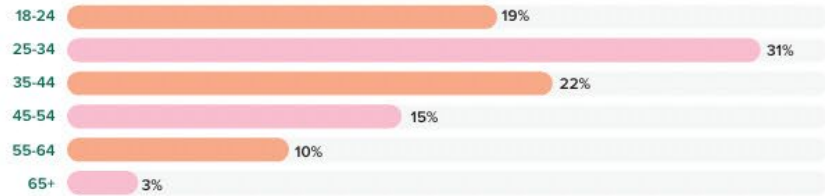


Fig.02

## U.S. IMMIGRATION STATUS

Regarding citizenship status, 46% were U.S. Citizens, 27% were non-Citizens, 20% had no status, and 7% chose not to disclose their information.

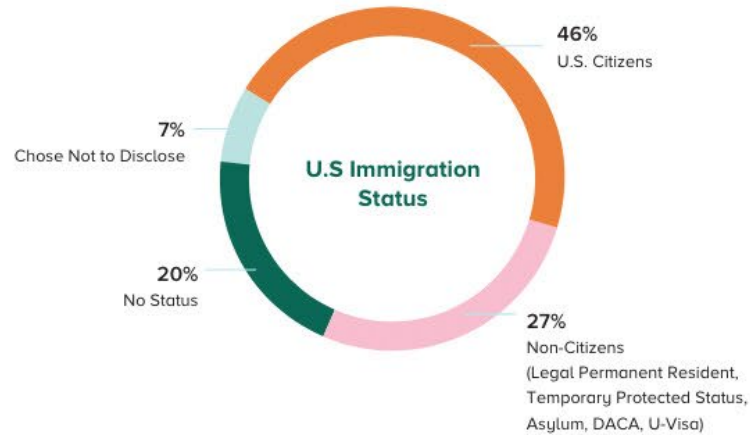


Fig.03

## GENDER IDENTITY

Regarding gender identity; 30% of respondents identified as Trans Women, 25% as Genderqueer/ Non-binary, 11% as Transsexual, 11% as Trans Men, 7% as Female/Woman, 6% as Transgender, 4% as Male/Man, 2% as Intersex, 3% as Other.

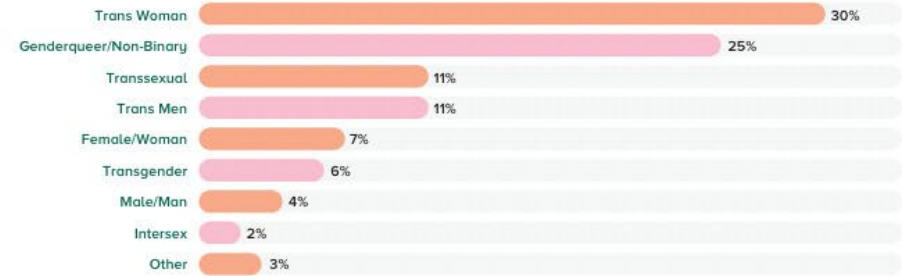


Fig.04

## SEXUAL ORIENTATION

In terms of sexual orientation, 30% identified as Heterosexual, 16% as Bisexual, 13% as Homosexual, 13% as Other, 8% as Lesbian, 6% as Pansexual, and 3% as Asexual.

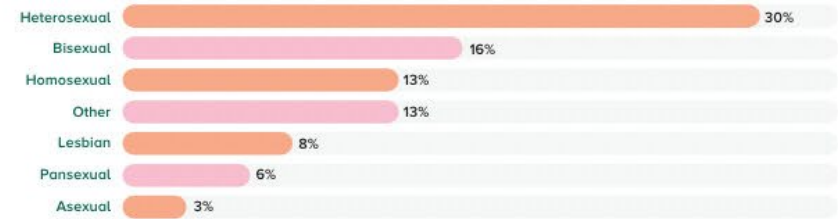


Fig.05



*Biggest issue is that there needs to be trans-friendly environments for people to live in. Waiting for housing vouchers and can't afford to live anywhere else. Trans people are demonized by politicians and other groups, and this makes us vulnerable*

# ADDENDUM — ADDITIONAL DATA FOUND

ZIP CODE	TOTAL	CITY
90621	2	Buena Park
90623	1	Buena Park
90630	4	Cypress
90720	1	Cypress
90815	1	Long Beach*
92603	1	Irvine
92604	2	Irvine
92606	1	Irvine
92614	1	Irvine
92617	2	Irvine
92618	3	Irvine
92620	1	Irvine
92626	1	Costa Mesa
92627	1	Costa Mesa
92646	2	Huntington Beach
92647	3	Huntington Beach
92648	2	Huntington Beach
92649	1	Huntington Beach
92655	1	Midway City
92656	4	Aliso Viejo
92657	1	Newport Coast
92660	1	Newport Beach
92675	1	Mission Viejo
92677	1	Laguna Niguel
92683	2	Westminster
92691	1	Mission Viejo
92701	32	Santa Ana
92702	1	Santa Ana
92703	16	Santa Ana
92704	13	Santa Ana
92705	5	Santa Ana
92706	4	Santa Ana
92707	11	Santa Ana

ZIP CODE	TOTAL	CITY
92708	2	Fountain Valley
92780	1	Tustin
92782	1	Tustin
92801	2	Anaheim
92802	1	Anaheim
92804	4	Anaheim
92805	3	Anaheim
92806	2	Anaheim
92807	1	Anaheim
92821	1	Brea
92831	1	Fullerton
92832	1	Fullerton
92833	1	Fullerton
92835	2	Fullerton
92840	5	Garden Grove
92841	1	Garden Grove
92843	2	Garden Grove
92865	1	Orange
92867	1	Orange
92868	1	Orange
92869	1	Orange

## TOP 5 CITIES

Santa Ana	82
Anaheim	13
Irvine	11
Huntington Beach	8
Garden Grove	8

## TOP 5 ZIP CODES

92701	32
92703	16
92704	13
92707	11
92705	5

## TOP 5 CITIES

Santa Ana	82
Anaheim	13
Irvine	11
Huntington Beach	8
Garden Grove	8

## TOP 5 ZIP CODES

92701	32
92703	16
92704	13
92707	11
92705	5

## RACE & ETHNICITY

The survey data showed that a significant portion of respondents identified their race/ethnicity as Latina/o/x/e, with 115 respondents representing this group. Additionally, there were respondents who identified as White/Caucasian (15), Asian (8), and Native (1). Notably, a subset of respondents identified as

mixed race, reflecting the diverse backgrounds within the community. These mixed-race identifications included combinations such as Latina/o/x/e and Black (1), Asian (5), White/Caucasian (7), Indigenous (3), Black and White/Caucasian (1), Black and Native (1), Asian and White (1), and Asian and Indigenous (1).

## DOCUMENT NAME CHANGE



Among the documents considered, **driver's licenses or state-issued IDs stood out as the most changed**, with 42% of respondents successfully making changes. Health insurance records come in as the second most frequently updated document, with 35% of respondents indicating successful updates. Notably, each section is closely split between respondents indicating 'Yes changes allowed' and 'I have not tried'. The majority of respondents, 73%, selected 'N/A' to making changes to their military documents.

## HIV & PrEP

Fig.06



Regarding HIV status awareness, 80% of respondents were aware of their HIV status, while 20% indicated not knowing what their status was. Among the 135 respondents who chose to disclose their HIV status, 12 were HIV positive, and 123 were HIV negative. Furthermore, 82% of respondents reported not currently taking PrEP, while 18% reported currently taking it.

## EDUCATION

When asked about their highest level of education; 22% of respondents reported completing high school, 22% reported having some high school education, 14% completed some college credit, 10% obtained a bachelor's degree, 8% had no formal education, 8% completed elementary school, 6% obtained a master's degree, 5% attended technical school, and 1% selected other.



*Orange County must invest in accountability measures to hold landlords, renters, and those that seek to harm to TGI people accountable.*

## What is the highest level of education you have completed (either in the U.S. or country of origin)?

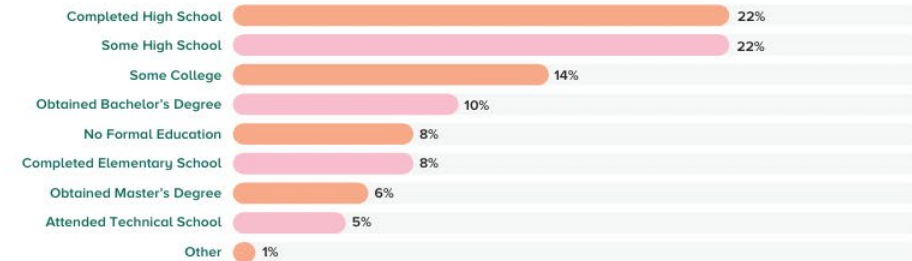


Fig.07

When asked, "If you have not received a formal education or completed a degree program, what is the reason?" respondents who chose to disclose shared similar

sentiments, listing discrimination, cost, lack of resources such as money, information, and support as reasons for not receiving a formal education.

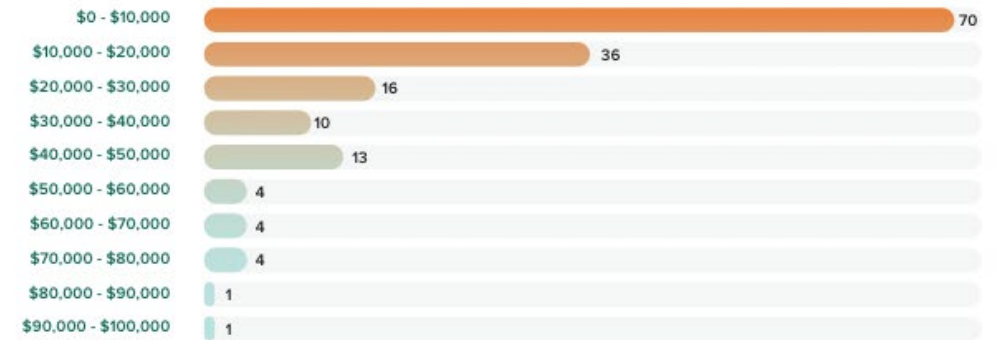
## EMPLOYMENT

Fig.08



## ANNUAL INCOME

Fig.09



“

PLEASE DESCRIBE  
YOUR WORK

Health Care Worker & Data<sup>(1)</sup>  
 Behavioral therapist<sup>(1)</sup> Housing Supervisor<sup>(1)</sup>  
 Dishwasher & Student<sup>(1)</sup> Cannabis Dispatcher<sup>(1)</sup>  
 Sell Recycling<sup>(1)</sup> High School Teacher<sup>(1)</sup> Cosmetology<sup>(1)</sup>  
 Assistant<sup>(1)</sup> IT Consultant<sup>(1)</sup> Inspector<sup>(1)</sup> Dog Handler<sup>(1)</sup>  
 Machine Work<sup>(1)</sup> Retail Assistant Manager<sup>(1)</sup> Phlebotomist<sup>(1)</sup>  
 PHD candidate<sup>(1)</sup> Organize Glam Closets<sup>(1)</sup> Painter<sup>(1)</sup> Letter Carrier<sup>(1)</sup>  
 Store Manager & Peer<sup>(1)</sup> Technical Customer<sup>(1)</sup> Support Specialist<sup>(1)</sup>  
 Educator<sup>(1)</sup> Amusement Park Staff<sup>(2)</sup> Health Care Worker<sup>(2)</sup>  
 Child Care<sup>(1)</sup> **Non-profit<sup>(4)</sup> Retail<sup>(3)</sup> Stylist<sup>(4)</sup> Therapist<sup>(1)</sup>**  
 Janitor<sup>(1)</sup> **Housekeeping<sup>(13)</sup>** Analyst<sup>(1)</sup>  
 Tutor<sup>(1)</sup> **Sex Work<sup>(6)</sup>** Molding<sup>(1)</sup>  
 Artist<sup>(2)</sup> Performer<sup>(2)</sup>  
 Security Guard<sup>(2)</sup> Customer Service<sup>(2)</sup>  
 Food Delivery<sup>(1)</sup> Sales Associate<sup>(2)</sup> Restaurant Staff<sup>(2)</sup> Gig Worker<sup>(1)</sup>  
 Warehouse Worker<sup>(1)</sup> Hairdresser<sup>(2)</sup> Factory Worker<sup>(2)</sup> Receptionist<sup>(1)</sup>  
 Virtual Assistant<sup>(1)</sup> Ticket Taker<sup>(1)</sup>  
 Cook<sup>(1)</sup> Respite Care<sup>(1)</sup> Fast Food Restaurant Staff<sup>(2)</sup> Valet Driver<sup>(1)</sup>  
 Barber<sup>(1)</sup> After School Program<sup>(1)</sup> LGBTQ Organization<sup>(1)</sup> CBO Event Staff<sup>(1)</sup>  
 Student Assistant<sup>(1)</sup> Substitute Teacher<sup>(1)</sup> Stay-at-home parent<sup>(1)</sup>  
 Local Mutual Aid<sup>(1)</sup> Mental Health Worker<sup>(1)</sup> Dishwasher<sup>(1)</sup>  
 Program Coordinator<sup>(1)</sup> Production<sup>(1)</sup> Event Organizer<sup>(1)</sup>  
 Caregiver<sup>(1)</sup> Support Specialist<sup>(1)</sup> Swim Instructor<sup>(1)</sup>  
 Mental Health Clinician<sup>(1)</sup> Video Department<sup>(1)</sup>  
 Makeup Artist<sup>(1)</sup> Veterinary Nurse<sup>(1)</sup>

Leader<sup>(1)</sup>

Fig.10

# What is the biggest issue you face as a Transgender person in regard to employment?





# HOUSING

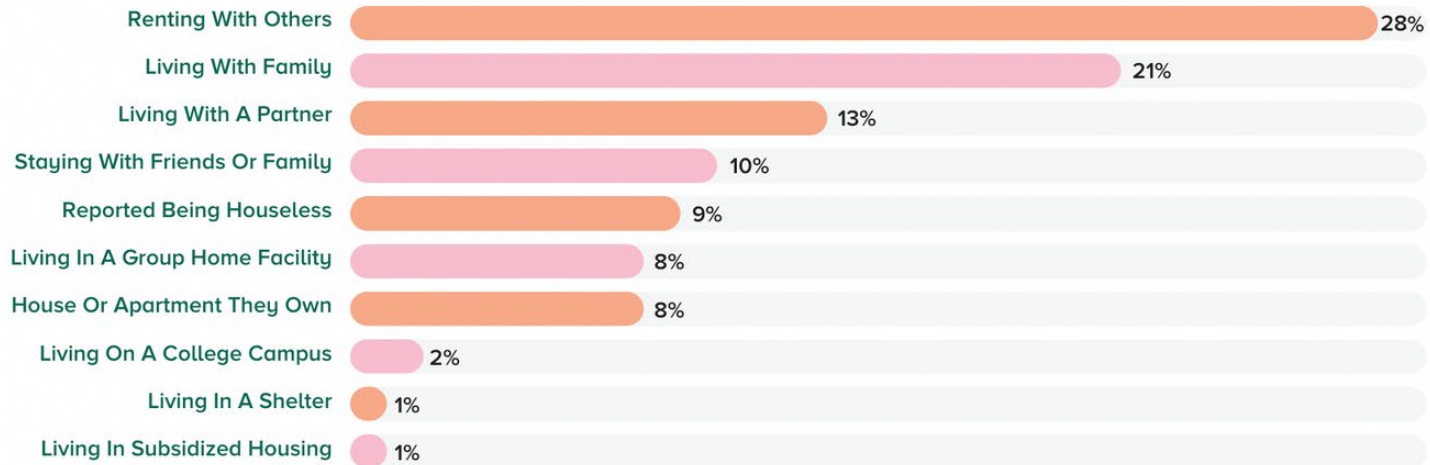


Fig.14



Fig.13

**“YES”**  
Employment  
is linked to  
accessing  
stable housing

91%

Fig.12

# FOCUS GROUP FINDINGS

1. As part of the comprehensive approach for Orange County's Inaugural TGI Survey: We Deserve Housing Justice report, community engagement was prioritized through a series of five focus groups.
2. Three (3) focus groups were open to all TGI community members, while the final two (2) focus groups were held as affinity groups, prioritizing the voices of non-binary people, transmasculine people, & TGI youth.
3. These sessions provided a valuable platform for community members to voice their experiences and concerns related to housing as TGI people in Orange County.

Among many of the experiences shared, there were clear themes among many of the community's stories:

*TOO MANY  
BARRIERS*

**We Need  
Trans-friendly  
Environments**

**RENT IS  
TOO HIGH**

**PREJUDICE**

*Orange County Does Not  
Have Equitable Housing Options*

**LACK OF  
SERVICES**

**DISCRIMINATION  
& STIGMA**

# CASE MANAGEMENT FINDINGS

- A key component of the Orange County's Inaugural TGI Survey: We Deserve Housing Justice report was the creation of a case management program at Alianza Translatinx.
- Through this program, ATL was able to offer a comprehensive range of services, including trauma-informed housing navigation services, rent assistance vouchers, mental health support and access to healthcare resources.
- During the first 10 months of the program, ATL successfully provided case management services to 30 individuals within the TGI community

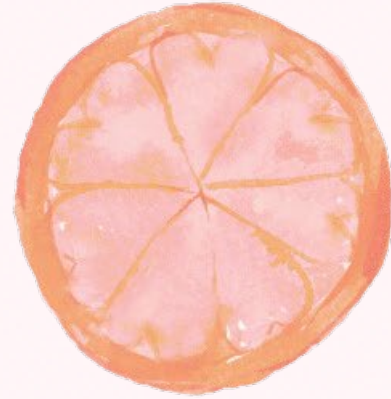
# PARTICIPANT DEMOGRAPHICS:

RACE	
LATINO	26
LATINX	4

AGE RANGE	
18-25	2
25-30	2
35-40	10
45-50	7
55+	9

ETHNICITY	
MEXICA	27
MIXED	2
UNKNOWN	1

GENDER IDENTITY	
GNC	1
TRANS MALE	5
TRANS FEMALE	22
NON BINARY	2



# TGI Housing Manifesto

A MANIFESTO FOR TGI HOUSING  
EQUITY IN ORANGE COUNTY

# TGI Housing Manifesto

- A crucial part of this survey was allowing community members to envision a better world for the community.
  - If we lived in a world that prioritized TGI people, what would that look like? What would that feel like? For this vision to exist in only our imagination, is a disservice to our people. We should not have to envision this world, we should be living in it.
- This manifesto is more than a document; it is a collective outcry, echoing the voices of a community that refuses to be marginalized.



# 01) ENDING DISCRIMINATION & STIGMA, WITH ACCOUNTABILITY MECHANISMS

- Orange County must create a process for TGI community members to report discrimination and harassment when accessing various housing options.
  - This initiative can be implemented in collaboration with the Orange County Housing Authority (OCHA) and the Department of Fair Employment and Housing (DFEH). Ideally, this process will result in connection to legal representation for the community member.
- In addition to accountability mechanisms, the county must work with TGI-led organizations to launch educational campaigns and outreach efforts aimed at increasing awareness of TGI rights and legal protections.
  - This can be done by: partnering with local TGI-led organizations to provide cultural sensitivity training for landlords and renters, developing and implementing policies for equal treatment of all tenants, including TGI tenants, and posting DFEH posters in public spaces in various housing locations to inform future guests of the right to equal accommodations.





## 02) ADDRESSING QUALIFICATION BARRIERS

- Orange County must address language justice, particularly for monolingual Spanish speakers.
  - Access to English only exacerbates challenges in accessing housing, highlighting the need for interpretation and translation services to ensure equitable access to housing.
- Orange County must remove immigration status as a barrier to housing eligibility as it is essential for fostering housing stability, inclusivity and helping address a key barrier for TGI housing access.
- Orange County must create an application portal managed by Orange County's Homeless Management Information System (HMIS) where individuals can input their information and receive transparent feedback on their eligibility, without fear of being denied for being TGI.
  - This would provide a more private and equitable approach to housing applications, ensuring that TGI individuals are not unfairly disadvantaged in their search for safe and secure housing. The application process for housing must be simplified, with fewer requirements and barriers, to ensure equitable access for all.



## 03) FUNDING ALLOCATION FOR TGI SPECIFIC HOUSING OPTIONS

- Orange County must allocate funding towards creating specific housing programs tailored to the needs of the TGI community. This includes establishing shelters or programs where individuals can live authentically and safely.
- Orange County must develop comprehensive support programs that cater to both short-term and long-term housing needs.
  - There is a pressing need for initiatives like emergency housing options, financial assistance for housing, and reserved spots within existing housing programs for TGI individuals. This includes exploring options for extending hotel stays beyond one month and establishing programs that provide financial assistance or vouchers specifically designated for hotel accommodations.
- The county must create transitional housing programs that offer temporary shelter specifically for TGI people, while individuals work towards securing permanent housing solutions.



## 04) RENT DECREASES AND ENDING GENTRIFICATION

- Orange County must implement rent control measures and conduct evaluations to ensure that rent prices are in line with individuals' incomes. Rent prices should be capped at a reasonable level, such as 50% of the current market rate, to provide relief to TGI individuals struggling to afford housing.
- Orange County must create more job opportunities and financial support programs to alleviate the burden of high rent costs.
- Orange County must remove barriers that disqualify TGI people from accessing low-income housing, such as family requirements.
  - The county can reserve rooms and/or apartments for houseless or low-income TGI people within new housing projects, for low to no cost.
- Orange County must develop housing complexes with controlled rents to provide stable and affordable housing options for the community.
  - It is imperative that Orange County takes immediate and concrete steps to address the housing affordability crisis and ensure that all members of the TGI community have access to safe and affordable housing.



## 05) EDUCATIONAL ATTAINMENT

- Orange County must implement educational support programs aimed at providing opportunities for TGI individuals to further their skills and qualifications, supporting their entry into the workforce.
  - This can involve offering GED preparation courses, vocational training programs, and adult education classes tailored to the specific needs and interests of the TGI community.
- Orange County must recognize the importance of education as a pathway to empowerment and economic stability for TGI individuals by allocating resources towards scholarships and educational grants specifically targeted towards TGI individuals.
  - This will give TGI individuals more opportunities to further their education by removing the burden of paying for tuition or certificate costs.



# 06) EMPLOYMENT SUPPORT SERVICES & APPRENTICESHIP PROGRAMS

- Orange County must create economic empowerment programs such as workshops on budgeting, savings, and investment strategies, job readiness training, resume assistance, interview preparation, and ongoing career counseling in collaboration with TGI-led organizations.
- Orange County must create apprenticeship programs which can offer hands-on training, education, mentorship, and skill development in various industries, which can provide pathways to employment and long-term career growth for TGI individuals, in partnership with TGI led organizations.
- Orange County must create wraparound housing programs that provide employment support services.
  - Housing programs can be created which will offer opportunities to TGI community members to gain work, skills, and employment. Members of the TGI community will also lead the program, which will further create employment opportunities internally.



## 07) STRENGTHEN SUPPORT NETWORKS & ENSURE ACCESS TO RESOURCES

- The County must expand and strengthen support services, including mental health and emotional wellness counseling, case management, and peer support groups, to address the social and emotional needs of TGI individuals experiencing housing insecurity or discrimination in Orange County.
  - These services should be created or expanded in collaboration with TGI led organizations.
- The County must establish resource hubs to connect TGI individuals with housing assistance programs, food banks, re-entry services, legal aid services, and other resources essential for navigating housingrelated challenges.



# THE DESIGN PROCESS

# FIRST DESIGNS

*Orange County's First*

**MUSIC, FOOD, DRAG PERFORMANCE**  
206 W. FOURTH ST. SUITE 420 SANTA ANA 92701

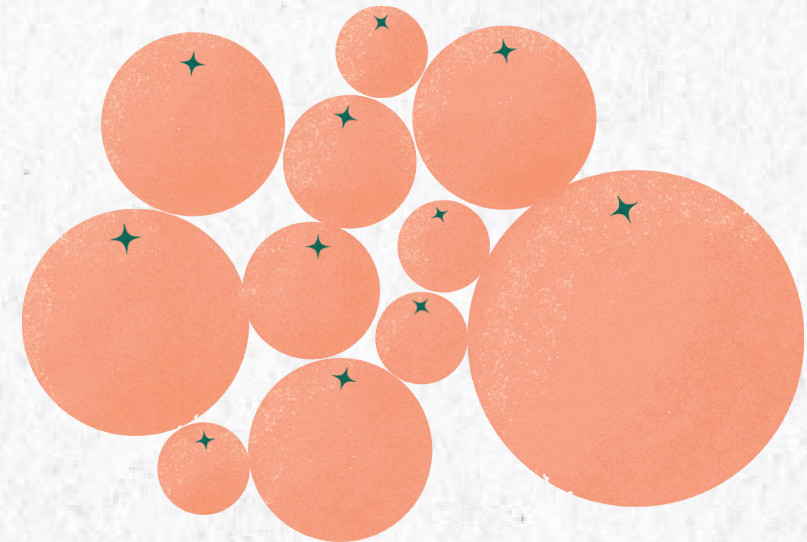
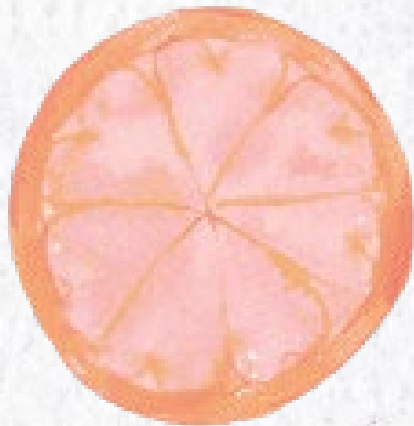
**TRANS HOUSING SURVEY!**

**LAUNCH EVENT**  
10.04.2023 – 1PM

Alianza Translatinx



# ASSETS





2024  
SURVEY  
REPORT

ORANGE  
COUNTY'S  
INAUGURAL  
TGI SURVEY:

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WE DESERVE HOUSING JUSTICE

FINAL  
DESIGN

# CLOSING STATEMENT

We will not allow this survey to be conducted in vain. The TGI community of Orange County is relying on immediate change, and the current landscape for housing is putting the community at great risk. Orange County must take immediate action to address the housing disparities and risks we face daily. We urge you, not merely to consider the ideas in this report as recommendations, but to treat them as demands for justice and equity. This inaugural TGI survey in Orange County must mark the beginning, not the end, of our efforts to create a more inclusive and supportive environment for all residents of Orange County.

We call upon county officials and policymakers to take immediate action to address the housing challenges identified in this survey, recognizing that the safety and well-being of the TGI community are at stake. Let us commit to ongoing dialogue, collaboration, and advocacy to ensure that the stories and data in this report do not go unheard and that meaningful change is realized.

Together, we can build a future where every member of our community has access to safe, affirming, and equitable housing options.



# Q&A

# **Service Provider Highlight: WISEPlace**

Lupita Gomez-Lamas, Director of Programs,  
WISEPlace

# WISEPlace

A Community of Hope & Housing

Since 1929, served over 8,600 women

1 in every 3 homeless adults  
is an unaccompanied woman

18 - 70+ years old

100% Survivors of Domestic Violence  
(42% actively fleeing)

"For once in my life I was not frightened and scared. At WISEPlace, I was supported and empowered to find my path. Now, I have the warmth and security of a home. *It's a new beginning for me.*"

-Sylvia



**WISEPlace™**  
A Community of Hope & Housing

# The WISEPlace Way

Wrap-around services provide a path to personal self-reliance



## A Community of Hope & Housing: Wrap Around Services

- **Safe Shelter & Basic Necessities**
- **Weekly Case Management**
- **Psychiatric & Psychological Counseling**
- **Employment & Income/Savings**
- **Healthcare, Dental & Vision**
- **Life Skills & Weekly Activities**
- **Substance Abuse Meetings & Recovery**
- **Housing Placement & Rental Support**
- **After Placement Monthly Support**



# WISEPlace- Outcomes That Create Lasting Change



- **LEGAL: 60%+** increased knowledge of legal system and how to protect themselves
- **EMPLOYMENT: 70%+** obtain or maintain employment, exit with savings
- **FINANCIAL EMPOWERMENT: 100%** increased knowledge financial literacy and their own customized budget
- **HOUSING STABILITY: 75%+** will transition to long term housing, 96%+ sustain housing





# Eligibility Requirements



## Requirements:

- 18+ years old
- Unaccompanied woman

## Potential Client Next Steps:

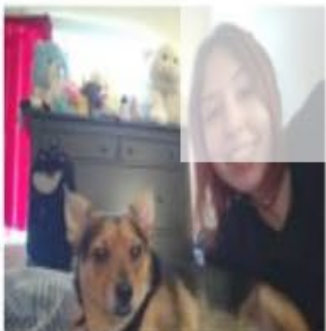
- Email [SCES@wiseplace.org](mailto:SCES@wiseplace.org)
- OR Call (714) 542-3577 ext. 200
- Response within 72 business hours



# WISEPlace Permanent Supportive Housing

## Historical Landmark Restoration 48 Units - 100% Affordable Housing





**Questions?**

**Lupita Gomez-Lamas**  
**[lgomezlamas@wiseplace.org](mailto:lgomezlamas@wiseplace.org)**

**Lived Experience Advisory Committee  
(LEAC) Update**

Nichole Gideon, LEAC Chair, CoC Board  
Secretary and LEAC Members



**THE ORANGE COUNTY COC  
LIVED EXPERIENCE ADVISORY  
COMMITTEE (LEAC)**

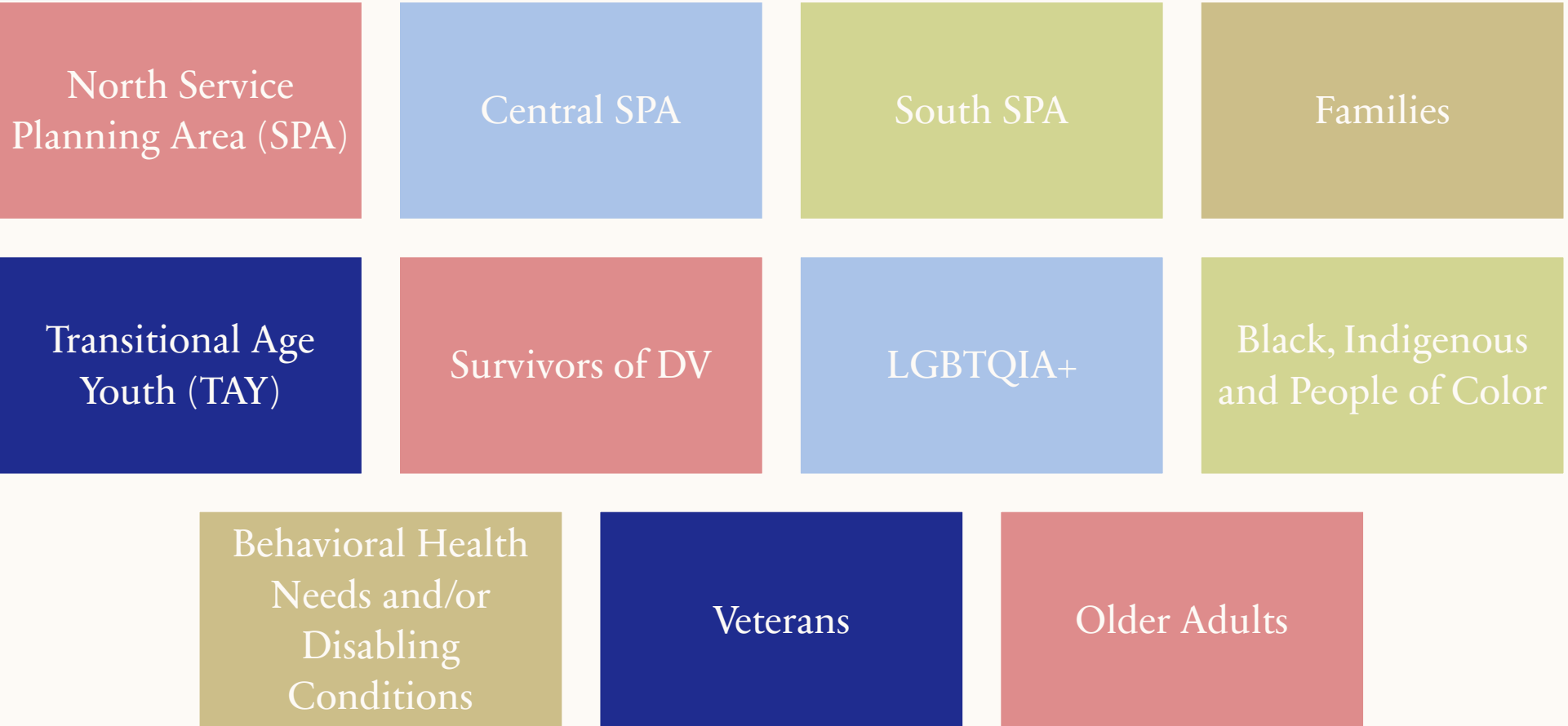


# WHAT IS THE LEAC?

- Established by the CoC Board in November 2020
- Monthly meetings since September 2021
- Functions in advisory capacity to the CoC Board
- Intended to **ensure voices of people with current and/or former lived experience of homelessness are elevated in the decision-making process** of the Orange County CoC
- Focused on using **lived expertise** to make recommendations for policy, process, and program changes within the CoC

# WHO ARE WE?

The LEAC includes a Chair and Vice Chair, with representatives of the following identities and experiences of people with current or former lived experience of homelessness:



Note: Three seats are vacant, to be filled through current recruitment

# WHO ARE WE?

Members of the LEAC have served or currently participate as active members in the following:

- **CoC Board:** 2 LEAC members, Nichole serves as CoC Board Secretary
- **Policies, Procedures and Standards (PPS) Committee**
- **Veterans Committee**
- **Domestic Violence Committee**
- **CoC Notice of Funding Opportunity (NOFO) Ad Hoc**
- **CoC Nominating Ad Hoc**
- **Panel members** to evaluate project proposals for CoC funding
- **Partner initiatives** led by Orange County United Way and CalOptima Health



# WHAT DO WE FOCUS ON?

- Determine recommendations and priorities of focus for the LEAC
- Review CoC policies (i.e. HMIS and CES) before they are shared with the CoC Board for approval
- Receive presentations from various entities, provide feedback on key initiatives related to homelessness
- LEAC recommendation was previously brought to the Coordinated Entry System(CES) Steering Committee
  - Resulted in ad hoc to further review CES policy, process, and training for CES access points
- Prioritizing further collaboration with service providers, which is partly why we are coming to you today

# LEAC MEMBER RECRUITMENT

## Help us Spread the Word!

On behalf of the LEAC membership, the Office of Care Coordination is facilitating the recruitment and selection process for three (3) committee members:

- North SPA: Individual with current or past experience of homelessness within the North SPA
- Central SPA: Individual with current or past experience of homelessness within the Central SPA
- South SPA: Individual with current or past experience of homelessness within the South SPA

## Application Process

- Review the [LEAC Member Opportunities Description](#)
- Complete the LEAC Member Interest Form via SurveyMonkey at the following link: <https://www.surveymonkey.com/r/LEAC2024>.
- The Office of Care Coordination will prioritize Interest Forms received by Friday, August 23, 2024, but will connect with additional interested individuals on a rolling basis until the positions are filled.
- More information on the LEAC or recruitment process is included on the [LEAC Recruitment webpage](#)

# LEAC PUBLIC MEETINGS

- LEAC meetings will now be **open to the public**
- The LEAC currently meets on the first Wednesday of the month
- Meeting materials will be on the CoC webpage: <https://ceo.ocgov.com/care-coordination/homeless-services/continuum-care-0>
- Next LEAC meeting details
  - **Date:** Wednesday, September 4, from 10:00 a.m. – 11:30 a.m.
  - **Location:** County Administration South (CAS) Building, Room 104, 425 West Santa Ana Blvd. Room 104, Santa Ana, CA 92701
  - A **virtual listen-in option** via Zoom will also be available
  - If you cannot attend in person, you can submit a **public comment to the Office of Care Coordination email**. Public comments submitted at least 24 hours ahead of time to [CareCoordination@ocgov.com](mailto:CareCoordination@ocgov.com) will be distributed to the LEAC members.

# INTERESTED IN PRESENTING?

- If you are interested in presenting at an upcoming LEAC meeting, please contact the Office of Care Coordination at [CareCoordination@ocgov.com](mailto:CareCoordination@ocgov.com) with the subject line “LEAC Meeting Presentation Request”
- Please note, LEAC meetings also include space for public comment

**THANK YOU**



# CoC Updates

Sarah Jones, CoC Manager,  
Office of Care Coordination

## Agenda Item #6

### FY 2024 and FY 2025 CoC Program Notice of Funding Opportunity (NOFO)

- The U.S. Department of Housing and Urban Development (HUD) announced the release of the Fiscal Year (FY) 2024 and FY 2025 Continuum of Care (CoC) Competition Notice of Funding Opportunity (NOFO) on July 31, 2024.
- For the first time, HUD is issuing a 2-year CoC Program NOFO.
- The Orange County CoC's FY 2024 CoC **Renewal Project Application** is now available on the FY 2024 CoC NOFO webpage. Deadline for CoC Renewal Project Applications: **August 29, 2024**, by 5:00 p.m. PDT
- A Request for Proposals (RFP) for **new projects** will also be released later this month.
- FY 2024 CoC Consolidated Application submission deadline: **October 30, 2024**
- Stay updated on the CoC Program NOFO local competition by visiting the FY 2024 CoC NOFO webpage.

# Agenda Item #6

## CoC Training Opportunities

### Housing First Training

Date: Wednesday, August 21, 2024

Time: 1:00 p.m. - 2:30 p.m.

Meeting Link:

<https://zoom.us/j/96156570118?pwd=oaHdKFSZKMWFIYMAASFT2P5oAQtrwE.1>

- Meeting ID: 961 5657 0118
- Passcode: 941774

### Trauma Informed Care Training

Date: Thursday, August 29, 2024

Time: 1:00 p.m. - 2:30 p.m.

- This training requires registration

Registration Link:

<https://zoom.us/meeting/register/tJwsdO2qrjwiHdJtJ9LWFQtk3OiKs95mVQLi>

*If you have questions or difficulty accessing the trainings on Zoom, please email the Office of Care Coordination and [CareCoordination@ocgov.com](mailto:CareCoordination@ocgov.com)*



# Agenda Item #6

## Upcoming Meetings

- **Domestic Violence Committee Special Meeting:** Tuesday, August 27, 2024, from 9:00 a.m. – 10:00 a.m.
  - ❖ Location: The Village, Community Room, 1505 17th St, Santa Ana, CA 92705
- **CoC Board:** Wednesday, August 28, 2024, from 2:00 p.m. – 5:00 p.m.
  - ❖ Location: County Administration South (CAS) County Conference Center, 425 West Santa Ana Blvd. Room 104/106, Santa Ana, CA 92701
- **Lived Experience Advisory Committee:** Wednesday, September 4, 2024, from 10:00 a.m. – 11:30 a.m.
  - ❖ Location: County Administration South (CAS) County Conference Center, 425 West Santa Ana Blvd. Room 104, Santa Ana, CA 92701
- **Policies, Procedures and Standards Committee:** Tuesday, September 10, 2024, from 3:30 p.m. – 5:00 p.m.
  - ❖ Location: County Administration South (CAS) County Conference Center, 425 West Santa Ana Blvd. Room 104/106, Santa Ana, CA 92701

# Agenda Item #6

## Remember to Keep your Individual and Agency General Membership Updated!

- The CoC Governance Charter identifies that each Individual Member and Agency that is a General Member of the CoC will be allowed one vote for the CoC Board election.
- The CoC Governance Charter states that a CoC Board member must be CoC General Member, either as an organization or individual. There is still time to become a CoC General Member if you are interested in applying for the CoC Board.
- You can view the [CoC General Membership](#) roster on the [CoC General Membership webpage](#)
- If you or your organization is not a General Member and wants to become one, please inform the Office of Care Coordination of your interest and fill out the [application](#).
- If your agency needs to update your authorized representatives for your agency, please submit an updated [application](#) to the Office of Care Coordination.
- **CoC General Membership Applications are also located on the resource table.**

Please contact the Office of Care Coordination with any questions at

[CareCoordination@ocgov.com](mailto:CareCoordination@ocgov.com) or 714-834-5000

**Announcements, Closing Remarks  
and Questions**  
Melanie McQueen, Chair

***Thank you for joining!***

**Next Meeting: November 21, 2024**

**Location: *To be determined***

# Networking

