



**Orange County Continuum of Care (CoC)
Board Meeting
September 25, 2024**

Public Comments

Board Member Comments

Business Calendar

**Good News Story: Friendship Shelter
Rapid Re-Housing Program**

Abigail Fluegge, Supportive Services
Supervisor, Rapid Re-Housing Program and
Megan Tambio, Community Engagement
Associate, Friendship Shelter

Advance OC's Homeless Management Information System (HMIS) Data Request

Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way; Katie Kalvoda, Founder, Advance OC; and Kate Marr, Executive Director, Community Legal Aid SoCal

Background

- Data requests from organizations not participating in HMIS are required to be approved by the CoC Board prior to any data being released
- Request was originally presented to the CoC Board in June, and is returning for approval with additional information
 - CoC Board questions included how Advance OC would use the data and the HMIS policies in place for releasing data.
- Advance OC is requesting data from HMIS for research purposes to determine any correlation between homelessness and access to the justice system in Orange County.

Client Consent (Release of Information)

- Client consent is valid for 7 years
 - Start date is the date the consent is signed by the client
 - End date is seven years from start date
- Clients can revoke consent at any time
- If consent is provided, record is visible to agencies participating in HMIS with access to data sharing
- If consent is refused or revoked, record is only visible to agencies that served the client directly, HMIS System Administrators, and the HMIS Vendor

Research

- HUD does not require consent to share data for research purposes, and does not provide a time limit on data for research requests
- County Counsel recommends that only clients with an active consent during the reporting period be included in data requests
- Reporting period has been updated based on existing consent policies, and clients included in the request has been updated to reflect County Counsel guidance
 - Data Release policy will be updated in the future to reflect this, as well

Data Request Specifications

- Reporting Period: January 1, 2017 through December 1, 2023.
- All adults active during reporting period with an active consent as of the end of the reporting period
- Client-level data is needed to complete analysis, excluding names or SSNs

Data Elements

- 2.01 Organization Information
- 2.02 Project Information
- 2.03 Continuum of Care Information
- 3.03 Date of Birth
- 3.04 Race and Ethnicity
- 3.06 Gender
- 3.07 Veteran Status
- 3.08 Disabling Condition
- 3.10 Project Start Date
- 3.11 Project Exit Date
- 3.12 Destination
- 3.15 Relationship to Head of Household
- 3.20 Housing Move In Date
- 3.917 Prior Living Situation
- 4.02 Income And Sources
- 4.03 Non-Cash Benefits
- 4.04 Health Insurance
- 4.05 Physical Disability
- 4.06 Developmental Disability
- 4.07 Chronic Health Condition
- 4.08 HIV/AIDS
- 4.09 Mental Health Disorder
- 4.10 Substance Use Disorder
- 4.11 Domestic Violence
- 4.12 Current Living Situation
- 4.20 Coordinated Entry Event
- C4 Translation Assistance Needed
- V1 Veteran's Information
- 5.06 Enrollment Identifier
- 5.08 Personal Identifier
- 5.09 Household Identifier
- Custom field - What city were you in immediately prior to entry into this project?
- Custom field – City of Last Permanent Address
- R3 Sexual Orientation
- R4 Last Grade Completed
- R6 Employment Status (including housing eligibility)
- R11 Formerly a Ward of Child Welfare/Foster Care Agency
- R12 Formerly a Ward of Juvenile Justice System
- R15 Commercial Sexual Exploitation/Sex Trafficking
- R16 Labor Exploitation/Trafficking
- V8 HUD-VASH Voucher Tracking
- C2 Moving On Assistance Provided



ADVANCE 

 **Community
Legal Aid SoCal**
Advocates for Justice in Orange and Los Angeles Counties

Social Determinants of Justice: A Research Project Investigating Disparities in Civil Legal Outcomes

- Presented to the Orange County Continuum of Care Board
- September 25, 2024

Research Abstract

Much like the concept of social determinants of health, studies have shown that there are social determinants of justice or conditions in which people are born, live, work, and age that influence their access to fair treatment, equitable resources, and opportunities within a society.

Investigating the social determinants of justice is worthwhile because findings from such research can help shape policies and interventions addressing the extent to which individuals and groups experience fairness, dignity, and protection under the law, as well as their access to legal systems and opportunities for redress.

The **focus** of our research will be on civil legal outcomes in three areas of law: domestic violence, consumer debt, and eviction. Each of these fields of law and the circumstances of these cases are directly related to the lived experiences of those who are housing insecure and/or homeless.

The **purpose** of our research is to better understand the homeless population, capture information that can be helpful to address service gaps for legal aid and provide insights that can help secure additional resources to address these service gaps for the most vulnerable populations in Orange County, especially the unhoused.

Social Determinants of Justice Cited in Current Body of Knowledge



Addressing a Community Need



Unlawful detainer (UD) defense is the #1 requested service of legal aid organizations, but we do not know if help is being requested by residents living in the neighborhoods most vulnerable to eviction. Understanding the homeless population better and Identifying social determinants will allow us to predict “community need,” isolate any service gaps, and understand how best to serve those who are housing insecure.



Legal Aid organizations have difficulty ascertaining how and where to expand community-based efforts, including where to cultivate strategic partnerships, focus outreach strategies, and host clinic sites; Understanding the homeless population better and mapping social determinants will ensure that we are investing the right resources in the right communities and not duplicating efforts undertaken by other organizations.



Being able to share these research findings with funders and partners will help them more easily grasp the need for our work and the value of legal aid to low-income communities and communities of color experiencing housing insecurity or homelessness. That will help us to bring more resources – money and volunteers – to the table to serve the most vulnerable populations in Orange County.

Benefits to the Community and Homelessness System of Care

Depending on the outcome of the data, this research project will illuminate issues around access to legal services that are critical to preventing homelessness, which can attract additional resources to the homelessness system of care.

By being able to better ascertain the need of the unhoused community for legal services and gaps in service, more support will be available to this population that can improve their living condition, allow for employment, and restore credit.



We follow industry best practices for data security and management. We recently passed two separate security audits performed by the County of Orange in 2022 and 2023.



1. Purpose

This document aims to describe the data security responsibilities between AdvanceOC and their vendors.

2. Responsibility Matrix

2.1 Administrative Safeguards

Reference	R/A	Specification	Specification Detail	AdvanceOC Responsibility	Atlantic Responsibility	Dropbox Responsibility	Comment	AdvanceOC Policy
Security Management Process – §164.308(a)(1) – Implement policies and procedures to prevent, detect, contain, and correct security violations.								
164.308(a)(1)(ii)(A)	(R)	Risk Analysis	Conduct an accurate and thorough assessment of the potential risks and vulnerabilities to the confidentiality, integrity, and availability of electronic protected health information held by the covered entity.	X	X	X	AdvaneOC, Atlantic, and Dropbox all have responsibilities to perform a Risk Analysis of their environment.	Risk Management
164.308(a)(1)(ii)(B)	(R)	Risk Management	Implement security measures sufficient to reduce risks and vulnerabilities to a reasonable and appropriate level.	X	X	X		Risk Management
164.308(a)(1)(ii)(C)	(R)	Sanction Policy	Apply appropriate sanctions against workforce members who fail to comply with the security policies and procedures of the covered entity.	X	X	X		Information Security Policy
164.308(a)(1)(ii)(D)	(R)	Information System Activity Review	Implement procedures to regularly review records of information system activity, such as audit logs, access reports, and security incident tracking reports.	X	X	X		Incident Response

3.8.4 Standard Encryption Algorithm and Implementation

3.8.4.1 Data at Rest

All data classified as Confidential and Restricted must be encrypted at rest. Encryption must be at least as strong as specified by NIST (current document NIST 800-175B) for data at rest, and in no case, should be weaker than AES-128. When possible, full disk (or device) encryption should be employed. When encryption is used, standard algorithms and implementations shall be employed.

3.8.4.2 Data in Use

Encryption shall be applied to data in use in a manner commensurate with the associated risk or applicable industry requirements, such as the Health Insurance Portability and Accountability Act (HIPAA), Health Information Technology for Economic and Clinical Health (HITECH), and Payment Card Industry Security Standards (PCI).

3.8.4.3 Data in Transit

Remote access connections between AdvanceOC and external parties shall be encrypted. The latest TLS/SSL versions shall be used. TLS 1.1 or 1.2 is preferred, the latest SSL version if necessary. SSL v2.0 and TLS 1.0 may not be used. If earlier versions are required, associated risks must be evaluated and documented. Cryptographic attacks against TLS must be mitigated by choosing the least risky cipher suite for each version.

3.8.4.4 Trusted Certificates

For public-facing systems and assets and services that require Transport Layer Security (TLS) / Secured Sockets Layer (SSL), only Public Key Infrastructure (PKI) certificates from commonly trusted certification authorities shall be used.

3.8.4.5 Key Management

Access to cryptographic keys shall be restricted to as few AdvanceOC workforce members as possible. Access shall only be allowed after manager approval and the completion of the Agreement for Key Custodians form. Keys shall be stored in as few locations as possible, and those locations shall be dedicated to key storage.

3.8.4.6 Key Changes

Cryptographic keys shall be changed when they have reached the end of their crypto-period or in the event that a private key has been compromised or is suspected of being compromised.

3.9 Change Management

A formal change management process based on AdvanceOC's Change Management Standard shall be established and followed. All changes to hardware, software or any AdvanceOC system must have a change management request submitted and approved before the work is performed. Unless there is an emergency, of which the change can be documented post-implementation. Routine maintenance and break/fix work may not be subject to documentation requirements.



AdvanceOC
2023 HIPAA Compliance Assessment

Sue Chang
June 1, 2023



CONFIDENTIAL
This report is confidential for the sole use of the intended recipient(s). If you are not the intended recipient, please do not use, disclose, or distribute.

We are trusted partners with many large institutions in Orange County and require a BAA for all of our vendors. We hire a third-party cybersecurity firm to test our internal controls and conduct a penetration test annually.

EXHIBIT A
TO AGREEMENT FOR PROVISION OF
COVID-19 EQUITY MAPPING SERVICES
BETWEEN
COUNTY OF ORANGE
AND
ADVANCE OC

I. BUSINESS ASSOCIATE CONTRACT

A. GENERAL PROVISIONS AND RECITALS

1. The parties agree that the terms used, but not otherwise defined below in Paragraph B, shall have the same meaning given to such terms under the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 ("HIPAA"), the Health Information Technology for Economic and Clinical Health Act, Public Law 111-005 ("the HITECH Act"), and their implementing regulations at 45 CFR Parts 160 and 164 ("the HIPAA regulations") as they may exist now or be hereafter amended.

2. The parties agree that a business associate relationship under HIPAA, the HITECH Act, and the HIPAA regulations between the CONTRACTOR and COUNTY arises to the extent that CONTRACTOR performs, or delegates to subcontractors to perform, functions or activities on behalf of COUNTY pursuant to, and as set forth in, the Agreement that are described in the definition of "Business Associate" in 45 CFR § 160.103.

3. The COUNTY wishes to disclose to CONTRACTOR certain information pursuant to the terms of the Agreement, some of which may constitute Protected Health Information ("PHI"), as defined below in Subparagraph B.10, to be used or disclosed in the course of providing services and activities pursuant to, and as set forth, in the Agreement.

HOAG HIPAA BUSINESS ASSOCIATE AGREEMENT

(Supporting one or more Underlying Agreements, as defined in Section 1.7)

This Business Associate Agreement ("BAA") is entered into effective as of the date of the last signatory of this agreement ("Effective Date") by and between Advance OC ("Business Associate") and Hoag Memorial Hospital Presbyterian on behalf of itself and its affiliates (collectively, "Covered Entity") (each a "Party" and collectively, the "Parties").

RECITALS

A. Covered Entity is a "Covered Entity" as that term is defined under the Health Insurance Portability and Accountability Act of 1996 (Public Law 104-91), as amended, ("HIPAA"), and the regulations promulgated thereunder by the Secretary of the U.S. Department of Health and Human Services ("Secretary"), including, without limitation, the regulations codified at 45 C.F.R. Parts 160 and 164 ("HIPAA Regulations");

B. Business Associate performs Services for or on behalf of Covered Entity, and in performing said Services, Business Associate creates, receives, maintains, or transmits Protected Health Information ("PHI") or Electronic Protected Health Information ("ePHI");

C. The Parties intend to protect the privacy and provide for the security of PHI and/or ePHI Disclosed by Covered Entity to Business Associate, or received or created by Business Associate, when providing Services in compliance with HIPAA, the Health Information Technology for Economic and Clinical Health Act (Public Law 111-005) ("the HITECH Act") and its implementing regulations and guidance issued by the Secretary, and other applicable state and federal laws, all as amended from time to time; and

D. As a Covered Entity, Covered Entity is required under HIPAA to enter into a BAA with Business Associate that meets certain requirements with respect to the Use and Disclosure of PHI and/or ePHI, which are met by this BAA.

AGREEMENT



In consideration of the Recitals and for other good and valuable consideration, the receipt and adequacy of which is hereby acknowledged, the Parties agree as follows:



Customer Entity	Advance OC
Customer E-Mail	katie@advanceoc.com
Effective Date	11/16/2020
Dropbox	Dropbox, Inc. a Delaware corporation

This Dropbox HIPAA Business Associate Addendum (the "HIPAA BAA") is entered into as of the date specified above ("Effective Date") between the Dropbox entity identified above ("Dropbox") and the customer identified above ("Customer"). This HIPAA BAA amends the agreement governing your access to the Services (the "Agreement") between the parties for the purpose of implementing the requirements of HIPAA to support the parties' HIPAA compliance requirements. Together with the Agreement, this HIPAA BAA will govern each party's respective obligations regarding Protected Health Information.

This HIPAA BAA is accepted and agreed to by parties as at the signature date below.

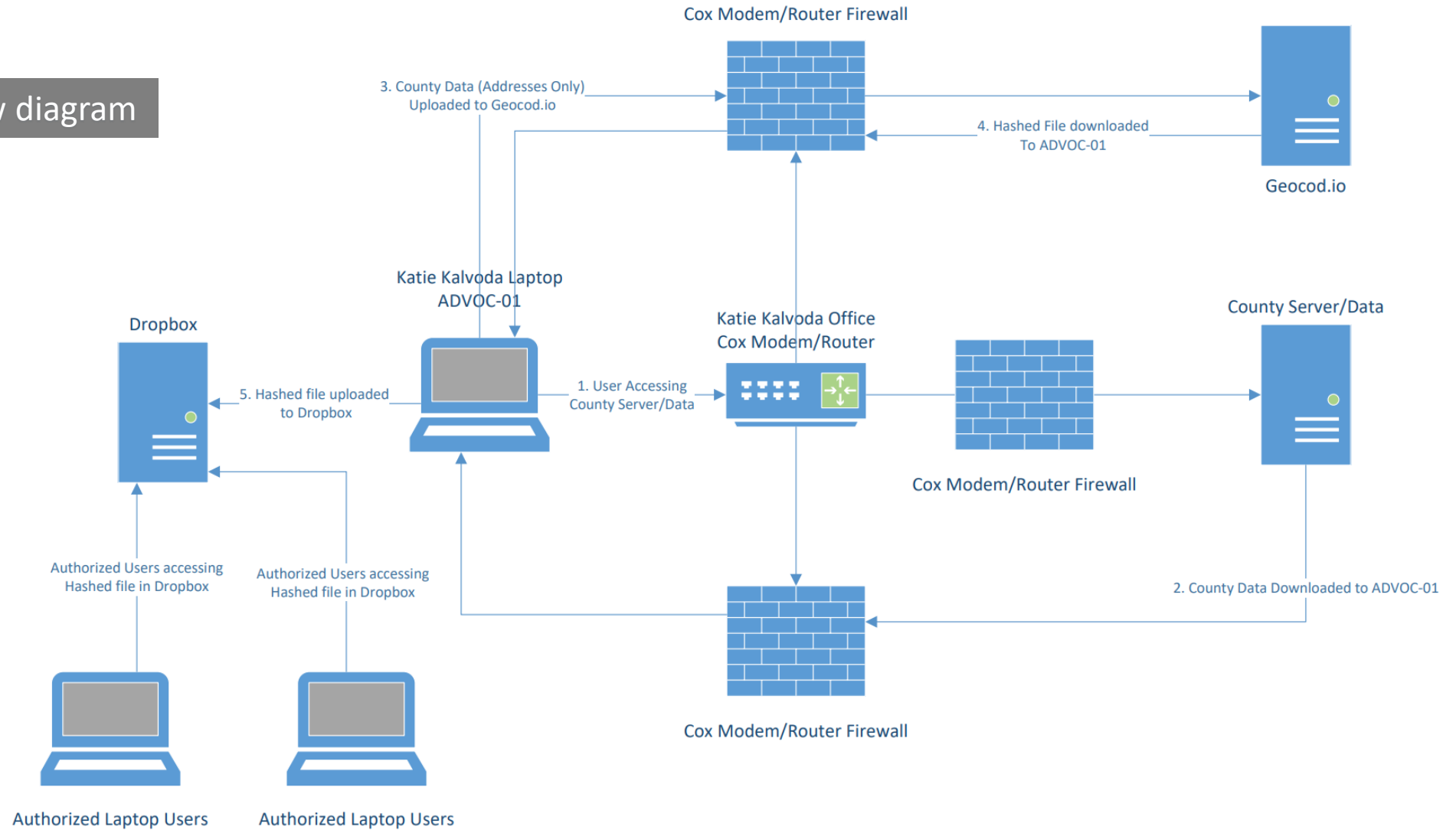
Customer:  
 Katie Kalvoda
 Signature
 Name
 Vp sales
 Title

1. Applicability

1.1. Scope. This HIPAA BAA applies to the extent Customer is acting as a Covered Entity or Business Associate, to create, receive, maintain or transmit PHI and where Dropbox, as a result, is deemed under HIPAA to be acting as a Business Associate of Customer.

Protection of Data Is A Core Business Value

Sample data flow diagram



Questions and Concerns of the Committee

1. Is the goal for the data to be used in something similar to the Equity map? If yes, a quick review of the Equity map could be helpful for the group to see how the data would be used. **The intent is not to replicate the Equity Map but to build something custom for CLA SoCal.**
2. There is a lack of clarity regarding the ultimate goal and how it can be achieved with the data from the data request. What is the benefit of the CoC if Advance OC acquires the data? **The goal of this data request is to (1) better understand the homeless population in order to help (2) provide better access to legal aid services that can be important in preventing homelessness and (3) depending on the outcome of the data analysis, help homeless/housing insecure and other vulnerable residents obtain additional resources to address any service gaps.**
3. Is there a status update on receiving data from other sources? How many other entities were approached to request personally identifiable information (PII)? How many of those entities said yes to providing data? How successful has Advance OC been in previous data requests with other partners? **We are preparing a series of 10,500 requests (Access to Judicial Records). Historically, we have received PII/PHI through executed Business Associate Agreements with multiple organizations including the County of Orange, OC Health Care Agency and others.**
5. What is the role of Advance OC in regards to the research and data? **Advance OC is the lead researcher. Advance OC will also have sole responsibility for safeguarding the data, de-identifying and anonymizing the data, analyzing and visualizing the data.**
6. The address for some projects in HMIS does not reflect where the client is currently residing, it is the administrative office for the project. How will Advance OC handle this? **We will not use the project address as the client home address. We will refer to the data dictionary for the appropriate use of data records received.**
7. Why do you need data going back so far? **To establish statistically significant trend lines, we need as much data as possible.**

Additional Background Information

HARVARD T.H. CHAN SCHOOL OF PUBLIC HEALTH

ABOUT | FACULTY & RESEARCH | ADMISSIONS & AID | ACADEMICS | EXECUTIVE

The Public Health Disparities Geocoding Project

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International Pediatric and Lifespan Data Science Conference

We invite you to join us for the first-ever International Pediatric and Lifespan Data Science Conference!

This two-day event will bring together experts in medicine, research, and data science from across the globe to address the most pressing challenges in pediatric and lifespan research. Throughout our lives, our health is intertwined with changing risk factors, symptoms, and clinical interventions. This conference will address the unique requirements and technological tools for analysis of data across the lifespan, from childhood through advanced age.

[Register Now](#)

THE FUTURE OF HEALTHCARE

Building a comprehensive regional data strategy for health equity in Orange County

November 14, 2024 | 8:00 AM to 5:00 PM

UCI Beall Applied Innovation Center
5270 California Avenue, Irvine, CA 92617

\$150 per person

[REGISTER HERE](#)

NATIONAL HEALTH EQUITY SUMMIT
JUNE 7 - 10, 2021

Using Data Science to Deliver Health Equity

a COVID-19 Case Study

0:13 / 30:58

Using Geospatial Approaches to Advance Equity and Enrollment

POWERED BY

California Community Colleges | Coast Colleges | ORANGE COAST COLLEGE | ADVANCE OC | esri

UCI Program in Public Health

UC PRESIDENTIAL CHAIR DISTINGUISHED INTERPROFESSIONAL COLLOQUIUM SERIES:

USING DATA SCIENCE TO DELIVER HEALTH EQUITY

Friday, January 28, 2022
12:00 PM - 1:00 PM
via Zoom

[RSVP >>>](#) with **Katie Kalvoda**, President, Advance OC

what works 2022 Truth + Trust

OUR SPEAKERS

 Salma Ashraf , Deputy Leader of the Council, London Borough of Barking and Dagenham	 Elmira Bayrasli , Director, Globalization and International Affairs Program, Bard College	 Robert Blaine , Senior Executive, and Director, Youth Education and Families Institute, National League of Cities	 Salma Ebrahim , Chief of Staff, City of Edmonton
 Jyoti Gondak , Mayor of Calgary	 Michael Green , CEO, Social Progress Imperative	 Katie Kalvoda , Founder and CEO, Q3 Ventures, Advance OC	 Emily Kasriel , Head of Editorial Partnerships and Special Projects, BBC
 Chokwe Antar Lumumba , Mayor of Jackson, Mississippi	 Naheed Nenshi , Former Mayor of Calgary	 Curtis Stange , CEO, A18 Financial	 Sam Worthington , CEO, InterAction

Additional Background Information

Addressing health inequities across Orange County by enabling system change.



Achieving Equity in Orange County

Health inequities are differences in health status or in the distribution of health resources among various populations. This is due to the social conditions in which people are born, grow, live, work, and age. Across Orange County (OC) we see differences in the length and quality of life; rates of disease, disability, and early death; severity of disease; and access to treatment because of these inequities.

Equity in OC is an OC Health Care Agency (HCA) initiative in collaboration and partnership with local Orange County community partners. Funded by a grant from the Centers for Disease Control and Prevention (CDC), the Equity in OC Initiative is a community-informed and data-driven initiative to address health inequities and disparities in Orange County by laying the foundation for creating a healthier, more resilient, and equitable Orange County.

Why Create Population Overviews?

These population overviews are snapshots of available data for various populations in Orange County. By laying out population-specific data in these overviews, we can identify systemic changes that can improve the quality of life within these communities. Since these population overviews are only the start of democratizing community-level data, we welcome feedback and input to further refine and improve this living document.

For more information go to www.equityinoc.com.



Business Calendar – Item #2

Recommended Action

- b. Approve Advance OC's HMIS data request for the period of January 1, 2017, through December 31, 2023, for a one-time export of data for research purposes to determine any correlation between homelessness and access to justice in Orange County.

**CoC Committees General and 2024 Point In
Time (PIT) Count Discussion Updates
CoC Board Officers and
Committee Chairs**

Business Calendar – Item #3

CoC Committees General and 2024 PIT Count Discussion Updates

- a. Coordinated Entry System Steering Committee General Updates – Andrew Crowe
- b. Domestic Violence Committee General and PIT Count Discussion Updates – Maricela Rios-Faust
- c. Housing Opportunities Committee General Updates – Judson Brown
- d. Lived Experience Advisory Committee General and PIT Count Discussion Updates – Nichole Gideon
- e. Service Provider Forum General and PIT Count Discussion Updates – Melanie McQueen
- f. Transitional Aged Youth Collaborative Committee General and PIT Count Discussion Updates – Ami Rowland
- g. Veterans Committee General and PIT Count Discussion Updates – Becks Heyhoe
- h. Policies, Procedures and Standards Committee General and PIT Count Discussion Updates – Nishtha Mohendra
- i. Street Outreach Team Meetings PIT Count Discussion Updates – Dr. Shauntina Sorrells, CoC Board Vice Chair

**CoC Notice of Funding Opportunity
(NOFO) Updates**

Sarah Jones, CoC Manager, Office of Care
Coordination and Felicia Boehringer, CoC
Administrator, Office of Care Coordination

**Fiscal Year (FY) 2024 and FY2025
CoC Program NOFO**

Business Calendar – Item #4

FY2024 and FY2025 CoC Program NOFO

Applications for Renewal Funding

- FY2024 CoC Renewal Project Applications were submitted to the Office of Care Coordination on August 29, 2024.
- The CoC NOFO Ad Hoc has convened in order to begin reviewing and scoring renewal applications based on the approved FY2024 CoC NOFO Renewal Scoring and Rating Criteria.

CoC Bonus, Domestic Violence (DV) Bonus, and Reallocation Projects Request for Proposals

- FY2024 CoC Bonus, DV Bonus and Reallocation Projects proposals were due to the Office of Care Coordination on September 12, 2024.
- A non-conflicted review panel will review the proposals submitted in order to recommend project(s) for inclusion in the Orange County CoC Project Priority Listing.

Business Calendar – Item #4

CoC Program NOFO: Priority Listing Project Tiering

- A notable change in the FY2024 and FY2025 CoC Program NOFO is that Tier 1 of the Priority Listing is equal to 90% of the CoC’s Annual Renewal Demand (ARD).
- Compared to previous years:

Year	Tier 1 Percentage	ARD	Tier 1 Amount
FY2021	100%	\$28,231,737	\$28,231,737
FY2022	95%	\$29,942,953	\$28,445,805
FY2023	93%	\$30,555,374	\$28,416,498
FY2024 and FY2025	90%	\$32,801,133	~\$29,521,020

- Tier 1 is equal to **90 percent of the CoC’s ARD \$29,521,020** which means approximately **\$3,280,113** of renewal funding will fall into Tier 2 and renewal project(s) will fall into Tier 2.

Comparing FY2023 to FY2024

Orange County Continuum of Care

FY2023 Continuum of Care Program Notice of Funding Opportunity Priority Listing

Total Annual Renewal Amount (ARA): \$30,555,374
Tier 1 (93% of ARA): \$28,416,498
Tier 2 (7% of ARA + CoC Bonus + DV Bonus): \$6,353,813
CoC Bonus: \$2,138,876
Domestic Violence (DV) Bonus: \$2,076,061
CoC Planning: \$1,500,000

Project Ranking	Applicant Name	Project Name	Project Component	Total ARA	Score
1	Pathways of Hope	PSH for Families	PSH	\$346,067	94.9%
2	Anaheim Supportive Housing, Inc.	Tyrol Plaza Senior Apartments	PSH	\$231,212	94.8%
3	Mercy House Living Centers	OC PSH Collaboration Project II - Expansion	PSH	\$2,298,858	94.6%
4	Orange County Housing Authority	#1 Consolidated Continuum of Care TRA 2023 Renewal Project	PSH	\$4,472,267	94.6%
5	Serving People in Need	CoC Rapid Re-Housing 2023	RRH	\$629,234	93.9%
6	Orange County Housing Authority	Jackson Aisle Continuum of Care TRA 2023 Renewal Project	PSH	\$389,050	93.5%
7	Interval House	Rapid Rehousing Program	RRH	\$234,783	93.3%
8	Interval House	Domestic Violence Transitional Housing- Rapid Rehousing Program	Joint TH-RRH	\$946,775	93.1%
9	Friendship Shelter, Inc.	Friendship Shelter Rapid Re-Housing	RRH	\$362,421	93.1%
10	Friendship Shelter, Inc.	Henderson House Permanent Supportive Housing	PSH	\$632,877	93.0%
11	Illumination Foundation	Stanton Multi-Service Center	PSH	\$472,533	90.4%
12	Orange County Housing Authority	#3 Consolidated Continuum of Care TRA 2023 Renewal Project	PSH	\$2,957,977	88.2%
13	Illumination Foundation	Street2Home OC Expansion	PSH	\$1,956,881	88.0%
14	Mercy House Living Centers	OC PSH Collaboration Project	PSH	\$3,641,354	87.8%
15	Orange County Housing Authority	#2 Consolidated Continuum of Care TRA 2023 Renewal Project	PSH	\$1,938,248	85.8%
16	Orange County Housing Authority	#4 Consolidated Continuum of Care TRA 2023 Renewal Project	PSH	\$2,304,462	85.4%
17	Mercy House Living Centers	Aqua PSH	PSH	\$295,784	82.6%
18	Mercy House Living Centers	Mills End and PSH Leasing Consolidation	PSH	\$574,790	81.4%
19	American Family Housing	Permanent Housing 2 FY2023	PSH	\$593,107	81.2%
20	Mercy House Living Centers	Mercy House - CoC Leasing - Renewal	PSH	\$539,006	77.4%
21	American Family Housing	Permanent Housing Collaborative FY2023	PSH	\$384,629	75.8%
22	County of Orange	Coordinated Entry System SSO Grant 2023	SSO-CES	\$1,481,239	
23	Orange County's United Way (Orange County United Way)	HMIS Consolidated Community Support NOFO 2023	HMIS	\$650,575	
24	Human Options	DV Bonus Project	Joint TH-RRH	\$82,369	69.6%
			Tier 1 Total	\$28,416,498	
24	Human Options	DV Bonus Project	Joint TH-RRH	\$1,559,007	69.6%
25	Families Forward	Rapid Rehousing for Families (Reallocation)	RRH	\$579,869	88.6%
26	Interval House	Domestic Violence Transitional Housing- Rapid Rehousing Program (DV Bonus)	Joint TH-RRH	\$2,076,061	98.2%
27	Friendship Shelter, Inc.	Henderson House Permanent Supportive Housing Expansion (CoC Bonus)	PSH	\$2,138,876	87.1%
			Tier 2 Total	\$6,353,813	
				\$34,770,311	

For FY2024,
 the **red line**
 would act as
 the divide
 between
**Tier 1 (90%
 ARD)** and
Tier 2

CoC NOFO FY2024 Priority Listing Preview

Orange County Continuum of Care FY2024 Priority Program Listing

Total Annual Renewal Amount: \$32,801,133

CoC Bonus: \$3,936,136

~Tier 1 (90% of ARA): \$29,521,020

DV Bonus: \$3,623,391

~Tier 2 (10% of ARA + CoC Bonus + DV Bonus): \$10,839,640

Project Ranking	Applicant Name	Project Name	Project Component	Total ARA
Renewal Projects ~ \$29,521,020				
			Tier 1 Total	\$29,521,020
Renewal Project(s) ~ \$3,280,113				
New Projects				
			Tier 2 Total	\$

Business Calendar – Item #4

FY2024 CoC Program NOFO Timeline and Next Steps

DATE	ACTIVITY
August 12, 2024	Release of the FY2024 CoC Renewal Projects Application
August 22, 2024	Release of FY2024 RFP for CoC Bonus, DV Bonus and Reallocation Projects
August 29, 2024	FY2024 CoC Renewal Project Applications due by 5:00 p.m. PDT
September 12, 2024	CoC Bonus, DV Bonus and Reallocation Project Applications due at 5:00 p.m. PDT
September 30, 2024	Project Applications are required to be submitted to the CoC no later than 30 days before the application deadline.
October 9, 2024	CoC Board Special Meeting to approve final CoC Project Priority Listing and selection of projects for CoC Bonus, DV Bonus and Reallocation Funding
October 15, 2024	Agencies notified in writing of inclusion of project acceptance, rejection, reduction and/or ranking by the Orange County CoC (Per HUD 15 days before deadline).
October 28, 2024	Consolidated Application posted on website for community review (Per HUD 2 days before application submission)
October 30, 2024	CoC NOFO Submission Deadline of 5:00 p.m. PDT, per HUD guidelines

CoC Builds (CoCBuilds) NOFO

Business Calendar – Item #4

CoC Builds NOFO

- On September 12, 2024, the County of Orange on behalf of the Orange County CoC made available the FY2024 Request for Proposals for CoCBuilds Projects on the [CoCBuilds webpage](#).
 - ❖ **Bid Title:** Request for Proposals for Continuum of Care Builds Projects
 - ❖ **Bid Starts:** September 12, 2024, at 2:30 p.m. PDT
 - ❖ **Bid Ends:** October 4, 2024, at 5:00 p.m. PDT
 - [RFP Detailed Description: Request for Proposals for Continuum of Care Builds Projects \(PDF\)](#)
 - [RFP Application: Request for Proposals for Continuum of Care Builds Projects \(PDF\)](#)
- Project proposals for the RFP for CoCBuilds Projects must be submitted to the Office of Care Coordination electronically via Dropbox, no later than **Friday, October 4, 2024, by 5:00 p.m. PDT.**

Business Calendar – Item #4

CoCBuils NOFO Ad Hoc

- At the August 28, 2024, meeting, the CoC Board approved to establish a CoCBuils NOFO ad hoc comprised of non-conflicted members to support the local competition process for the CoCBuils NOFO
- The CoC Board Officers appointed the ad hoc membership, with support from the Office of Care Coordination, that is comprised of Zac Henson, Marisol Johnson, Starteasha Johnson, and Maricela Rios-Faust.
- The ad hoc will receive the project proposal applications and scoring instructions and will hold a meeting to review and average their scores and arrive at a decision about which project to select.
- The final selected project, as determined by the ad hoc, will be included in the final Orange County CoC CoCBuils NOFO Application that is submitted to HUD.

Business Calendar – Item #4

CoCBuils Timeline and Next Steps

DATE	ACTIVITY
September 12, 2024	Release of the RFP for CoCBuils Projects
September 13, 2024	Technical Assistance Office Hours for CoCBuils Project Applications begin
September 30, 2024	Technical Assistance Office Hours for CoCBuils Project Applications end
October 2, 2024	Question and Answer period ends at 5:00 p.m. PDT
October 4, 2024	CoCBuils Project Applications due at 5:00 p.m. PDT
October 2024	CoCBuils NOFO Ad Hoc to review and evaluate proposals received and selected project to be recommended to the CoC Board
November 5, 2024	CoC Board Special Meeting: Approve the selected proposal submitted in response to RFP, as recommended by the CoCBuils NOFO Ad Hoc, for inclusion in the Orange County CoC project application and approve CoC Board Chair letter of support for application submission of the CoCBuils NOFO
November 21, 2024	CoC NOFO Submission Deadline of 5:00 p.m. PDT, per HUD guidelines

Orange County Homelessness Updates

**Doug Becht, Director and
Sarah Jones, CoC Manager,
Office of Care Coordination**

System of Care Update
Doug Becht, Director
Office of Care Coordination

Business Calendar – Item #5

Inclement Weather Emergency Response Program Request for Proposals (RFP)

- The County’s Office of Care Coordination is seeking proposals from qualified organizations including but not limited to cities within Orange County, non-profit agencies, homeless service providers, faith-based organizations, and other related providers to establish an Inclement Weather Emergency Response Services Program (Program).
 - The intent is to transition from the previously known Cold Weather Shelter (CWS) model into an Inclement Weather Emergency Response year-round model that is activated during extreme weather events to ensure the safety of individuals experiencing homelessness in Orange County.
- The primary goal of this Program is to provide up to 200 emergency shelter beds countywide utilizing a trauma-informed, low-barrier model for individuals and households experiencing homelessness in Orange County during extreme weather events.
 - ❖ Title: Inclement Weather Emergency Response Program
 - ❖ Project ID: 017-2718307-SSP
 - ❖ Release Project Date: September 6, 2024
 - ❖ Proposal Submission Deadline: September 30, 2024, 2:00pm.
- For more information, visit the following link: [Inclement Weather Emergency Response Program RFP](#)

Business Calendar – Item #5

Commission to End Homelessness

- The next Commission to End Homelessness meeting will be held on October 2, 2024.


Commission to End Homelessness Meeting (IN PERSON): Wednesday, October 2, 2024, from 1:00 p.m. – 3:00 p.m.

- ❖ Location: County Administration South (CAS) Building, Conference Center, 425 West Santa Ana Blvd. Room 104/106, Santa Ana, CA 92701
- ❖ *Virtual listen-in option will be available*

Business Calendar – Item #5

Local Assistance Center

- The County of Orange Social Services Agency coordinated countywide efforts to launch a Local Assistance Center (LAC) to support residents impacted by the Airport Fire.
- The LAC was held at Saddleback College located at 28000 Marguerite Parkway, Mission Viejo, CA 92692
- From September 19th, 2024, through September 21st, 2024, the Office of Care Coordination assisted efforts with the LAC.



 Airport Fire
LOCAL ASSISTANCE CENTER

County of Orange, in coordination with other organizations and State agencies, is announcing the opening of an assistance center in Mission Viejo, CA for residents impacted by the Airport Fire. A Local Assistance Center (LAC) will be temporarily set up at Saddleback College to help residents get resources and support for their recovery process.


WHEN

Thursday, September 19
3:00 pm to 9:00 pm

Friday, September 20
3:00 pm to 9:00 pm

Saturday, September 21
9:00 am to 2:00 pm

WHERE

 **Saddleback College**
Student Services Center
(2nd floor Student Lounge)

28000 Marguerite Parkway
Mission Viejo, CA 92692

*Parking: Lot 9, 5, 5A

Continuum of Care Update
Sarah Jones, CoC Manager,
Office of Care Coordination

Business Calendar – Item #5

Outreach Grid Update

- As the HMIS Lead, Orange County United Way has been working with the HOPE Center and Outreach Grid on an implementation plan to incorporate Outreach Grid data into HMIS.
- Incorporation of Outreach Grid data into HMIS will occur through **browser automation**, which is using software to complete data entry into HMIS.
 - ❖ This solution is **not a data integration**, and therefore doesn't require CoC Board approval.
- First phase of the plan: incorporate HOPE Center data from Outreach Grid into HMIS.
 - ❖ Expected to be live in HMIS in January 2025.
- After go live date in January 2025, Orange County United Way will present a full update to the CoC Board including next steps for other agencies participating in Outreach Grid.

Business Calendar – Item #5

CoC Strategic Investment Planning Update

- In December 2023, the CoC Board approved the implementation of the Rehousing and Coordinated Investment Planning Tool – Capital (RCIPT-C) to support the Orange County CoC’s strategic planning for current and future investment of resources.
- March 2024 – May 2024: Outreach to different technical assistance providers/consultants
 - ❖ Learned that HUD is no longer updating RCIPT-C
- May 2024 – September 2024: Identified potential consultant, pivoted from use of specific tool
 - ❖ Updated CoC Board officers during planning meetings
 - ❖ Exploring connection to current CoC Vision work
 - ❖ Contracting process
- Will bring a more robust update to the CoC Board in the next couple of months

Business Calendar – Item #5

2024 Annual Calendar of CoC Activities

- The Office of Care Coordination will provide regular updates on the calendar of activities for the Orange County CoC.
- CoC Board members were provided a calendar of CoC activities for the year at the January 2024 meeting.
- Quarter 4 highlighted activities and meetings are included in this chart for reference, as well.

October

- CoC Nominating Ad Hoc meetings
- CoC Vision Ad Hoc meetings with consultant support
- CoCBuilds NOFO Ad Hoc meetings
- Strategic Investment Planning: Planning phase (continued)
- **Special Meeting:** FY2024 CoC Program NOFO Project Priority Listing
- FY24/25 CoC NOFO consolidated application due to HUD
- Estimated update on the RFP for HHAP Program Rounds 1-4 remaining funds

November

- Estimated CoC Governance Charter revisions from the CoC Nominating and Election Ad Hoc
- CoC Nominating Ad Hoc meetings
- CoC Vision Ad Hoc meetings with consultant support
- CoCBuilds NOFO Ad Hoc meetings
- Estimated update on the Strategic Investment Planning
- Estimated update on the Request for Information
- **Special Meeting:** CoCBuilds NOFO project applicant approval
- CoCBuilds NOFO application due to HUD
- CoC Board Nomination and Election Process
- CoC Board Candidate Interest Forms due

December

- CoC Nominating Ad Hoc meetings
- CoC Vision Ad Hoc meetings with consultant support
- Strategic Investment Planning
- CoC Board Nomination and Election Process voting period
- 2025 CoC Board Recommendations

Business Calendar – Item #5

Upcoming Meetings

- **Lived Experience Advisory Committee:** Wednesday, October 2, 2024, from 10:00 a.m. – 11:30 a.m.
 - ❖ Location: Orange County Housing Authority Conference Room A, 1501 East Saint Andrew Place, Santa Ana, CA 92705
- **Policies, Procedures and Standards Committee:** Tuesday, October 8, 2024, from 3:30 p.m. – 5:00 p.m.
 - ❖ Location: County Administration South (CAS) County Conference Center 104/106, 601 N Ross St, Santa Ana, CA 92701
- **CoC Board Special Meeting:** Wednesday, October 9, 2024, from 3:00 p.m. – 5:00 p.m.
 - ❖ Location: CAS County Conference Center 104/106, 601 N Ross St, Santa Ana, CA 92701
- **Housing Opportunities Committee:** Friday, October 11, 2024, from 10:00 a.m. – 12:00 p.m.
 - ❖ Location: CAS Multipurpose Rooms 103/105, 601 N Ross St, Santa Ana, CA 92701
- **Domestic Violence Committee:** Tuesday, October 15, 2024, from 9:00 a.m. – 10:00 a.m.
 - ❖ Location: The Village at 17th Street Large Community Room, 1505 17th St, Santa Ana, CA 92705

Business Calendar – Item #5

Upcoming Meetings

- **CoC Board Special Meeting:** Tuesday, November 5, 2024, from 3:00 p.m. – 5:00 p.m.
 - ❖ Location: CAS County Conference Center 104/106, 601 N Ross St, Santa Ana, CA 92701
 - *Please note, the CoC Board Special Meeting agenda will only include necessary, time-sensitive action items*
 - *As with regular meetings of the CoC Board, please review instructions in the agenda for submitting public comment via email if you would like to participate but are unable to attend in person.*

Business Calendar – Item #5

CoC Board Nomination and Election

- The Office of Care Coordination as the Collaborative Applicant of the Orange County CoC is facilitating the annual CoC Board Nomination and Election process.
- The CoC Board is charged with responsibilities and authorities on behalf of the General Members of the Orange CoC.
- The CoC Nominating Ad Hoc has convened and begun the process of reviewing and updating the noted sections of the CoC Board Governance Charter and will support with facilitating the 2024 CoC Board nomination and election process.
- The current timeline outlined in the CoC Board Governance Charter is as follows:
 - ❖ **September/October** – Nominating Ad Hoc convenes to review and update sections of the Charter that pertain to the CoC Board composition, selection process, and qualifications
 - ❖ **October/November** – Nominating Ad Hoc outreaches to potential CoC Board candidates. The Nominating Ad Hoc will interview eligible CoC Board candidates who meet criteria.
 - ❖ **November/December** – Candidates who moved forward based on their interview are presented to the CoC General Membership for voting/election.
 - ❖ **December** – CoC Board ratifies slate of elected candidates by the CoC General membership.
 - ❖ **January** – CoC Board seating takes place. Outgoing CoC Board and Board staff will provide training and orientation for incoming CoC Board.

Business Calendar – Item #5

CoC Board Nomination and Election

- There are currently ten (10) seats set to expire on December 31, 2024, which include:

Board Member
Judson Brown
Kelly Bruno-Nelson
Nichole Gideon
Sandra Lozeau
Melanie McQueen
Robert “Santa Bob” Morse
Jason Phillips
Maricela Rios-Faust
Ami Rowland
Christina Weckerly Ramirez

Business Calendar – Item #5

Remember to Keep your Individual and Agency General Membership Updated!

- The CoC Governance Charter identifies that each Individual Member and Agency that is a General Member of the CoC will be allowed one vote for the CoC Board election.
- The CoC Governance Charter states that a CoC Board member must be CoC General Member, either as an organization or individual. There is still time to become a CoC General Member if you are interested in applying for the CoC Board.
- You can view the [CoC General Membership](#) roster on the [CoC General Membership webpage](#)
- If you or your organization is not a General Member and wants to become one, please inform the Office of Care Coordination of your interest and fill out the [application](#).
- If your agency needs to update your authorized representatives for your agency, please submit an updated [application](#) to the Office of Care Coordination.

Please contact the Office of Care Coordination with any questions at

CareCoordination@ocgov.com or 714-834-5000

Next Meeting:
Special meeting on
Wednesday, October 9, 2024,
from 3:00 p.m. – 5:00 p.m.

