

ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, August 28, 2024
2:00 p.m. – 5:00 p.m.

Location:

**County Administration South (CAS) Building
Conference Center
425 West Santa Ana Blvd. Room 104/106
Santa Ana, CA 92701-4599
[Click Here](#) for parking information.**

Virtual Meeting Option*:

**Zoom Meeting Link: [Click here for meeting link](#)
Join by phone: +1 669 900 9128
Webinar ID: 963 2370 2539**

****Listen-in option only***

MINUTES

Board Members

Judson Brown, City of Santa Ana
LaVal Brewer, South County Outreach
Dr. Kelly Bruno-Nelson, CalOptima Health
Andrew Crowe, Scholarship Prep
Nichole Gideon, Individual [Secretary]
Becks Heyhoe-Khalil, OC United Way
Sandra Lozeau, City of Anaheim
Melanie McQueen, PATH
Nishtha Mohendra, Families Forward
Robert “Santa Bob” Morse, Individual

Talesha Payne, Individual
Jason Phillips, Individual
Dawn Price, Friendship Shelter
Maricela Rios-Faust, Human Options
Ami Rowland, Covenant House California
George Searcy, Individual
Dr. Shauntina Sorrells, Individual [Vice Chair]
Tim Shaw, Individual [Chair]
Christina Weckerly Ramirez, Health Care Agency

In compliance with the Americans with Disabilities Act, and County Language Access Policy, those requiring accommodation and/or interpreter services for this meeting should notify the Office of Care Coordination 72 hours prior to the meeting at (714) 834-5000 or email CareCoordination@ocgov.com. Requests received less than 72 hours prior to the meeting will still receive every effort to reasonably fulfill within the time provided.

Supporting documentation is available for review by the public at least 72 hours prior to regular meetings and at least 24 hours prior to special meetings of the CoC Board. Those wishing to review supporting documentation can visit the CoC Webpage [here](#) or the lobby of the CAS Building, located 601 N. Ross Street., Santa Ana, CA 92701-4599, and request a copy of the meeting materials from the Office of Care Coordination during normal business hours of 8:00 a.m. – 5:00 p.m. Monday through Friday (excluding holidays).

Call to Order – Tim Shaw, Chair

Chair Tim Shaw called the meeting to order at 2:00 p.m.

Board Member Roll Call – Dr. Shauntina Sorrells, Vice Chair

Judson Brown, LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Nichole Gideon, Becks Heyhoe-Khalil, Sandra Lozeau, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, Ami Rowland, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez

Present: LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Becks Heyhoe-Khalil, Sandra Lozeau, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez

Absent Excused: Judson Brown, Nichole Gideon, and Ami Rowland.

Becks Heyhoe-Khalil arrived during Board Member Comments. LaVal Brewer arrived during Business Calendar Item 1 and did not vote on Consent Calendar items.

Maricela-Rios Faust left during Business Calendar Item 5.

Public Comments: Members of the public may address the CoC Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the agenda item presentation. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

To address the CoC Board, members of the public who are attending in person are to complete a Request to Address the CoC Board form prior to the beginning of each agenda item and submit it to CoC Board staff. Staff will call your name in the order received.

Members of the public, including those listening in via the virtual meeting option, may also submit public comment by emailing CareCoordination@ocgov.com. All comments submitted via email at least 24 hours before the start of the CoC Board meeting will be distributed to the CoC Board members for their consideration and all comments submitted prior to the meeting will be added to the administrative records of the meeting. Please include “CoC Board Meeting Comment” in the email subject line.

Board Member Comments: Members of the CoC Board may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board.

- Robert “Santa Bob” Morse provided information regarding the aging population and shared that a church is going to be taking advantage of the recently passed law allowing churches to build on property.
- Chair Tim Shaw shared that he and Robert “Santa Bob” Morse met with the Orange County Council of Aging. Chair Tim Shaw asked who is interested in serving on the CoC Builds (CoCBUILDS) Notice of Funding Opportunity (NOFO) ad hoc.
- Jason Phillips read the names of people who have died without a fixed abode in June 2024.
- Dawn Price stated that a Laguna Beach Church is looking to add 80 units onto the property and can use support for the project.

- Nishtha Mohendra shared information regarding the Beyond The Bridge movie and asked that hopefully there can be engagement as a Board as there is room to be more strategic.

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

- 1. Approve CoC Board Meeting Minutes from June 26, 2024**
- 2. Approve CoC Board Meeting Minutes from July 24, 2024**

Robert “Santa Bob” Morse motioned to approve the items 1 and 2 on the Consent Calendar. Melanie McQueen seconded the motion. Dr. Kelly Bruno-Nelson, Andrew Crowe, Sandra Lozeau, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. Becks Heyhoe-Khalil abstained. The motion passed.

BUSINESS CALENDAR

- 1. CoCBuils NOFO – Sarah Jones, CoC Manager, Office of Care Coordination**

The U.S. Department of Housing and Urban Development (HUD) is making approximately \$175 million in funding available through the CoCBuils NOFO – a first-of-its-kind funding for new construction, acquisition, or rehabilitation of permanent supportive housing (PSH). The County of Orange’s Office of Care Coordination as the Collaborative Applicant for the Orange County CoC has identified this funding opportunity as important to support the ongoing efforts to continue developing housing opportunities and address and reduce the number of people experiencing homelessness. The Collaborative Applicant is seeking support from the Orange County CoC Board membership to apply for the opportunity.

Recommended Action a: Authorize the Orange County CoC’s participation in the CoCBuils NOFO.

Robert “Santa Bob” Morse motioned to approve the recommended action a. Dawn Price seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Becks Heyhoe-Khalil, Sandra Lozeau, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. The motion passed.

Recommended Action b: Establish an Ad Hoc comprised of non-conflicted members to support the local competition process for the CoCBuils NOFO

Recommended Action c: Approve the issuance of a local competition process for the CoCBuils NOFO to provide Permanent Supportive Housing units in Orange County.

Recommended Action d: Approve the recommended CoCBuils NOFO scoring criteria and funding priorities.

Becks Heyhoe-Khalil recommended actions b, c, and d. Talesha Payne the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Becks Heyhoe-Khalil, Sandra Lozeau, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes.

Board Member Discussion:

- Becks Heyhoe-Khalil asked for clarification on the program specific requirements and inquired if the information had been pushed out through any listservs.
- Dawn Price asked for clarification on the term permanent supportive housing in relation to the CoCBUILDS NOFO and inquired if there was a notice of intent regarding a Request for Proposals (RFP).
- George Searcy inquired on clarification regarding the process of selecting proposals.
- Nishtha Mohendra asked if there will there be a webinar or a listening session locally.
- Chair Tim Shaw asked if a notice can be shared with people so that they can be ready when the RFP is released. Chair Tim Shaw asked for clarification on what entails a conflict of interest for the ad hoc.

2. 2024 CoC Nominating Ad Hoc – Felicia Boehringer, CoC Administrator, Office of Care Coordination

As outlined in the Orange County CoC Governance Charter, the Office of Care Coordination as the Collaborative Applicant for the Orange County CoC is recommending establishing a CoC Nominating Ad Hoc to support the annual review of the CoC Governance Charter and CoC Board election process for the seats expiring December 31, 2024.

Recommended Action a: Establish the 2024 CoC Nominating Ad Hoc to support the Nomination and Election for the CoC Board, including the review of the CoC Board composition, qualifications and nomination and election process detailed within the CoC Governance Charter.

Nishtha Mohendra motioned to approve the recommended action a. Talesha Payne seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Becks Heyhoe-Khalil, Sandra Lozeau, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. The motion passed.

Board Member Discussion:

- Becks Heyhoe-Khalil asked for clarification on the process.
- Christina Weckerly Ramirez shared that last year there was robust dialogue with a consultant and asked if the consultant will be leading the process again this year.
- Vice Chair Dr. Shauntina Sorrells encouraged board members to outreach and encouraged recycling messaging from last year’s ad hoc recruitment.

3. Policies, Procedures and Standards (PPS) Committee Recommendations – Sarah Jones, CoC Manager, Office of Care Coordination; Erin DeRycke, Director of Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way; and Nishtha Mohendra, PPS Committee Chair

Per guidance from the CoC Board, the HMIS Policies and Procedures is reviewed and updated on an annual basis. 2-1-1 Orange County (211OC), a key service of Orange County United Way, is the HMIS Lead for the Orange County Continuum of Care (CoC) and convened the HMIS Working Group to propose revisions to the HMIS Policies and Procedures.

On July 31, 2024, the PPS Committee recommended the revised CES Housing Assessment including the addition of housing opportunity descriptions, with additional minor revisions to the Housing Interest and Accessibility Needs sections, for approval by the CoC Board.

Recommended Action a: Approve the recommended changes to the Homeless Information Management System (HMIS) Policies and Procedures inclusive of the HMIS Client Consent Form, as recommended by the PPS Committee and HMIS Policies and Procedures Working Group.

Dawn Price introduced an amended recommended action.

Amended Recommended Action: Approve the recommended changes to the Homeless Information Management System (HMIS) Policies and Procedures inclusive of the HMIS Client Consent Form, maintaining the current Client Record Request policy until further discussion and refinement of the policy can be had.

Dawn Price motioned the amended recommended action. Talesha Payne seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Becks Heyhoe-Khalil, Sandra Lozeau, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. The motion passed.

Recommended Action b: Approve the updated CES Housing Assessment, including the addition of housing opportunities descriptions and revisions to the Accessibility Needs section, as recommended by the PPS Committee and CES Steering Committee.

Nishtha Mohendra motioned to approve the recommended action b. Talesha Payne seconded the motion. LaVal Brewer, Dr. Kelly Bruno-Nelson, Andrew Crowe, Becks Heyhoe-Khalil, Sandra Lozeau, Melanie McQueen, Nishtha Mohendra, Robert “Santa Bob” Morse, Talesha Payne, Jason Phillips, Dawn Price, Maricela Rios-Faust, George Searcy, Dr. Shauntina Sorrells, Tim Shaw, and Christina Weckerly Ramirez voted yes. The motion passed.

Board Member Discussion:

- Nishtha Mohendra commented that with data requests, much more data is shared therefore, participants should have access to their case notes.
- Vice Chair Dr. Shauntina Sorrells asked if there can be updated language to reflect “on an agreed upon extension” for the agency audit proposed changes. Vice Chair Dr. Shauntina Sorrells stated that psychology shows that fines do not change behavior.
- Christina Weckerly Ramirez emphasized on the idea of making information transparent.
- Robert “Santa Bob” Morse asked if court cases had been reviewed.
- Melanie McQueen asked if there was an impact analysis before done for agencies failing due to nonresponse.
- Dawn Price inquired if funding can be the sanction if agencies are failing.
- Maricela Rios-Faust suggested the consideration of broadening language and create extensions if necessary. Maricela Rios-Faust noted that the way the HMIS Policies and Procedures reads that the data in the system belongs to the agency.
- George Searcy inquired as to why agencies are being funded if they cannot comply with reasonable requests to complete their audit and shared being in favor of discussing up front penalties such as imposing a fee and then second consequences if an agency cannot be fined twice. George Searcy suggested staff to bring back an explanation of what agencies have been failing their agencies as a nonresponse to the audits.
- Talesha Payne suggested that leadership should be told from the start regarding failed HMIS audits.
- Sandra Lozeau stated that there has been a lot of effort and there should be an opportunity to approve the HMIS Policies and Procedures.
- Becks Heyhoe-Khalil inquired if it would be helpful to make the amended recommended action more streamlined to add language about the HMIS Policies and Procedures being revisited in-depth.

4. Alianza Translatinx: Orange County’s Inaugural TGI Survey Findings Presentation – Khloe Rios-Wyatt, President and Chief Executive Officer, Alianza Translatinx

Khloe Rios-Wyatt presented on the Orange County’s Inaugural Transgender, Gender Nonconforming, and Intersex (TGI) Survey findings.

Board Member Discussion:

- Vice Chair Dr. Shauntina Sorrells shared that Alianza Translatinx is looking for advisory members for their Board of Directors.
- Becks Heyhoe-Khalil shared that Khloe Rios-Wyatt will be joining United to End Homelessness for a Community Chat on September 12, 2024, at 12:00 p.m.
- Sandra Lozeau asked if Khloe Rios-Wyatt can present at monthly meetings at Anaheim and asked if there were any recommendations that can be brought forward to development teams.
- Dawn Price asked for suggestions as to how shelters can be upheld to make shelters more inclusive.

5. Fiscal Year (FY) 2024 and FY 2025 CoC Program NOFO – Sarah Jones, CoC Manager, Office of Care Coordination and Felicia Boehringer, CoC Administrator, Office of Care Coordination

Sarah Jones provided an overview of the FY2024 and FY2025 CoC Program NOFO, noting that HUD issued a 2-year program competition for the first time and is making approximately \$3.5 billion in competitive funding available, including at least \$52 million available for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Bonus (DV Bonus) projects. The submission deadline for the FY 2024 and FY 2025 CoC Consolidated Application is October 30, 2024, at 5:00 p.m. PDT.

Public Comments:

- David Gillanders noted that some of the CoC grants were awarded many years ago and encouraged the review panel to review bonus proposals with this idea in mind as there may be needed updates to some of the already existing grants. David Gillanders shared that Tim Houchen has been asked to be a key speaker for a conference.

6. Orange County Homelessness Updates – Sarah Jones, CoC Manager, Office of Care Coordination

- a. System of Care Updates – Sarah Jones provided the following System of Care Update:
 - During the August 21, 2024, meeting of the Commission to End Homelessness, the following items were discussed: Commission to End Homelessness membership, Commission to End Homelessness bylaws ad hoc, cold weather shelter ad hoc, inclement weather RFP, 2025 Survey, tiny homes ad hoc, and the U.S. Supreme Court Ruling of Grants Pass.
 - The Office of Care Coordination is seeking qualified applicants for the position of Care Coordination Administrator. This recruitment will close on Wednesday, September 4, 2024, at 11:59 p.m. (PDT). The Care Coordination Administrator will primarily be responsible for supporting the Office of Care of Coordination initiatives. The Care Coordination Administrator will provide programmatic support to the System of Care Data Integration System (SOCDIS), advancing the mission of the Care Plus Program. The Care Coordination Administrator will also provide essential administrative and business operational support to the Commission to End Homelessness. Please review the job listing and apply for the position at the [Job Posting Link](#).
- b. CoC Updates – Sarah Jones provided the following CoC Updates:
 - The Office of Care Coordination in collaboration with the Transitional Age Youth (TAY) Collaborative Committee Chair, and Orange County United Way worked to complete the YHDP application prior to the deadline of Thursday, August 29, 2024. The Office of Care Coordination, on behalf of the Orange County CoC, would like to thank Orange County United Way, the TAY Collaborative Committee, CoC Board and other local partners for the collaboration involved in completing the YHDP Round 8 application.
 - In August 2024, HUD released the 2022 AHAR: Part 2, which compiles data from local administrative data collected by homeless services and reported to HUD to provide a national

estimate of people who utilized shelter programs at some point during the Federal FY, October 1, 2021, through September 30, 2022. The 2022 AHAR Part 2 can be referenced [here](#).

- The Office of Care Coordination provides regular updates on the calendar of activities for the Orange County CoC during the end of Quarter 3 and beginning of Quarter 4, highlighting activities and meetings.
- The Office of Care Coordination will be hosting the following trainings:
 - A training on Trauma Informed Care will be held Thursday, August 29, 2024, from 1:00 p.m. - 2:30 p.m. This training is intended to expand on the Trauma Informed Care training held by Dusty Olson on August 10, 2023.
 - The Office of Care Coordination will be hosting a training on the Equal Access Rule established by HUD. Through this training, service providers will learn how to effectively implement HUD's Equal Access Rule. The training will be held Monday, September 9, 2024, from 10:00 a.m. - 11:00 a.m.
 - The Orange County Social Services Agency (SSA) will provide an overview on public benefits such as CalFresh, Medi-Cal and Health Care Programs, and more on Thursday, September 12, 2024, from 10:00 a.m. – 11:00 a.m.
- Upcoming meetings:
 - Lived Experience Advisory Committee (IN PERSON): Wednesday, September 4, 2024, from 10:00 a.m. – 11:30 a.m.
 - Location: County Administration South (CAS) County Conference Center, 425 West Santa Ana Blvd. Room 104, Santa Ana, CA 92701
 - Policies, Procedures and Standards Committee (IN PERSON): Tuesday, September 10, 2024, from 3:30 p.m. – 5:00 p.m.
 - Location: CAS County Conference Center Room 104, 601 N Ross St, Santa Ana, CA 92701
 - Transitional Aged Youth Collaborative Committee (IN PERSON): Friday, September 12, 2024, from 1:00 p.m. – 2:00 p.m.
 - Location: Orangewood Foundation, 1575 17th Street, Santa Ana, CA 92705
 - Veterans Committee: (IN PERSON): Thursday, September 19, 2024, from 2:00 p.m. – 3:30 p.m.
 - Location: Orange County United Way, 18012 Mitchell S, Irvine, CA 92614
- The CoC Governance Charter identifies that each Individual Member and Agency that is a General Member of the CoC will be allowed one vote for the CoC Board election. The CoC Governance Charter states that a CoC Board member must be CoC General Member, either as an organization or individual. There is still time to become a CoC General Member if you are interested in applying for the CoC Board.

Jason Phillips motioned to adjourn the meeting. Becks Heyhoe-Khalil seconded the motion. The motion passed with unanimous consent. Meeting adjourned at 4:25 p.m.

7. Next Meeting: Wednesday, September 25, 2024, from 2:00 p.m. – 5:00 p.m.