



**Lived Experience Advisory
Committee Meeting
October 2, 2024**

Welcome!



Welcome and Meeting Overview

Agenda

- 1. Coordinated Entry System (CES) Participation Support Discussion – James Bacon, CES Staff Specialist, Office of Care Coordination**
 - a. Provide feedback and recommendations on the development of a CES Frequently Asked Questions (FAQs) document for participants.
- 2. General Updates – Felicia Boehringer, CoC Administrator, Office of Care Coordination**
 - a. LEAC Nominating Ad Hoc Update
 - b. Process for Selecting a LEAC representative for the 2024-25 CoC Board

Public Comments

Lived Experience Advisory Committee Member Comments

**Coordinated Entry System (CES) Participant
Support Discussion**

James Bacon, CES Staff Specialist,
Office of Care Coordination

Business Calendar – Item #1

CES Frequently Asked Questions (FAQs) Document

- The Office of Care Coordination, in its role as the CES Lead, acknowledges the complexity of the CES and differences in how the CES functions versus past systems for referrals people experiencing homelessness.
- In seeking to more accurately convey how the CES in Orange County functions to the general community, clients and partners, the Office of Care Coordination is developing documents, such as the FAQs document, aiming to provide clarification
- The CES FAQs document will be featured in an upcoming CES Training for Access Points and other CES Partners and presented as a tool to convey how the CES system functions for participants.
- Ideally, the CES FAQs will also be presented in online form on the CES webpage, as well as in printed form for the public.
- Today, the Office of Care Coordination is interested in receiving feedback on the current draft of the CES FAQs document

Business Calendar – Item #1

Discussion

- Which questions **resonate** with you?
- What questions do you feel are **missing** and should be included on an FAQ document?
- What **other information** about CES would be helpful to include for people interested in being enrolled?

Client FAQs

Edit

More ▾

Exit

▾ What does CES stand for and what is it?

CES stands for the Coordinated Entry System, a network of government and other partners that helps to connect people experiencing homelessness with opportunities for housing and shelter. It is not a waitlist, but a way to try to prioritize the most vulnerable to limited opportunities.

> How do I get on CES?

> What can I get referred to through CES?

> How long will it take to get a referral? What does the process look like?

> How do I find out where I am on the community queue? How do I get a higher priority status?

> Why am I not getting referred to housing? What are my options?

> What if I have a problem with my access point?

> What do I need to do to stay active in CES?

Reuse <> Embed

H:P

Business Calendar – Item #1

Provide Feedback



- If you would like to share additional feedback on the CES FAQs document, please email the Office of Care Coordination’s CES team at CoordinatedEntry@ocgov.com with the subject line “LEAC Feedback”
- Please submit feedback by **Friday, October 18, 2024.**

General Updates

**Felicia Boehringer, CoC Administrator,
Office of Care Coordination**

Business Calendar – Item #2

LEAC Nominating Ad Hoc Update

- In partnership with the LEAC Nominating Ad Hoc, the Office of Care Coordination facilitated the recruitment and selection process for three (3) committee members:
 - ❖ **North SPA Representative:** Individual with current or past experience of homelessness within the North SPA
 - ❖ **Central SPA Representative:** Individual with current or past experience of homelessness within the Central SPA
 - ❖ **South SPA Representative:** Individual with current or past experience of homelessness within the South SPA
- Interested individuals were invited to submit an Interest Form to the Office of Care Coordination by Friday, August 23, 2024, noting that recruitment could continue on a rolling basis until the positions are filled.

Business Calendar – Item #2

LEAC Nominating Ad Hoc Update

- LEAC Nominating Ad Hoc Members: Nichole Gideon, Robert “Santa Bob” Morse, Elizabeth Flores and Deborah Kraft
- The LEAC Nominating Ad Hoc met from July through September 2024 to review the LEAC Member Interest Form, discuss the recruitment process, and review submitted interest forms
- On September 19, 2024, the LEAC Nominating Ad Hoc met to discuss recommended applicants and reached consensus on selected applicants for all three seat vacancies.
- Selected applicants were invited to attend today’s meeting, and some of them are joining us today either in-person or virtually.
- If they decide to proceed with membership, they will join for their first official meeting in November.

Business Calendar – Item #2

LEAC Member Recruitment

Date	Activity
July 12	LEAC Nominating Ad Hoc Meeting
July 25	LEAC Nominating Ad Hoc Meeting
August 2 – August 23	Recruitment Period
September 2 – September 18	Ad hoc reviewed interest forms and recommend members to be selected
September 19	LEAC Nominating Ad Hoc Meeting to finalize selected members
Week of September 23	Office of Care Coordination communicated with selected applicants to invite to October LEAC meeting
October 2	LEAC Meeting: Selected applicants attend to get a feel for the meeting
Week of October 7	Confirm selected applicants are interested in serving
November 6	LEAC Meeting: First meeting with new members

Business Calendar – Item #2

Process for Selecting a LEAC representative for the 2024-25 CoC Board

- The 2023 Nominating Ad Hoc’s proposed CoC Governance Charter revisions, approved by the CoC Board, included a process for having the LEAC select their own representative for the CoC Board
- The current revised [CoC Governance Charter](#) states the following:

CoC Board Composition Section (pg. 8)

- i. People who have experienced homelessness or housing instability. By January 2025, at least 30% of the CoC Board must be comprised of people with lived experience, though the CoC Board can prioritize including more in any given year. In January 2024, the Board must include at least 4 people with lived experience. This includes:
1. One (1) seat will be determined by the Lived Experience Advisory Committee (LEAC). This could be the LEAC chair or someone else.

CoC Board Selection Process Section (pg. 10)

- f. The CoC General Membership will vote by secret ballot on the slate of qualified candidates. The Nominating Ad Hoc will utilize a prioritization tool that identifies candidates with the highest votes and ensures desired representation of various identities, experiences, and backgrounds for the CoC Board membership. The selected candidates will be presented to the CoC Board for ratification.
- g. The Lived Experience Advisory Committee (LEAC) will select one person to represent them on the CoC Board. The CoC General Membership will not vote on this person’s participation on the CoC Board.

Business Calendar – Item #2

Process for Selecting a LEAC representative for the 2024-25 CoC Board

- The CoC General Membership currently votes by secret ballot via SurveyMonkey
- If desired, a similar process could be used for selecting the LEAC representative, or the process could look different
- More than one LEAC member may apply to serve on the CoC Board, but only one LEAC representative can be selected by the committee
- **Proposed Timeline**
 - ❖ Nomination/Application Period: October 14 – 25, 2024
 - ❖ Nominated/Self-Nominated LEAC Members present to committee members: November 6, 2024, LEAC meeting
 - ❖ Voting Period: November 7 – 13, 2024
 - ❖ Confirm Selected Representative: December 4, 2024, LEAC meeting
- Selected representative would be presented to the Board at the December 18, 2024, CoC Board meeting and would serve on the Board from January 2025 – December 2026.

Business Calendar – Item #2

Discussion

- What type of nominating/application does the LEAC want to use?
- What type of voting/selection process does the LEAC want to use to identify a representative for the CoC Board?



Next Meeting:

November 6, 2024, 10:00 a.m. - 11:30 a.m.

County Administration South (CAS) Building Conference
Center Room 104, 425 W. Santa Ana Blvd., Santa Ana, CA

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