



**Orange County Continuum of Care (CoC)
Board Meeting
March 26, 2025**

Public Comments

Board Member Comments

Consent Calendar

Consent Calendar

1. Approve CoC Board Meeting Minutes from February 26, 2025.

Business Calendar

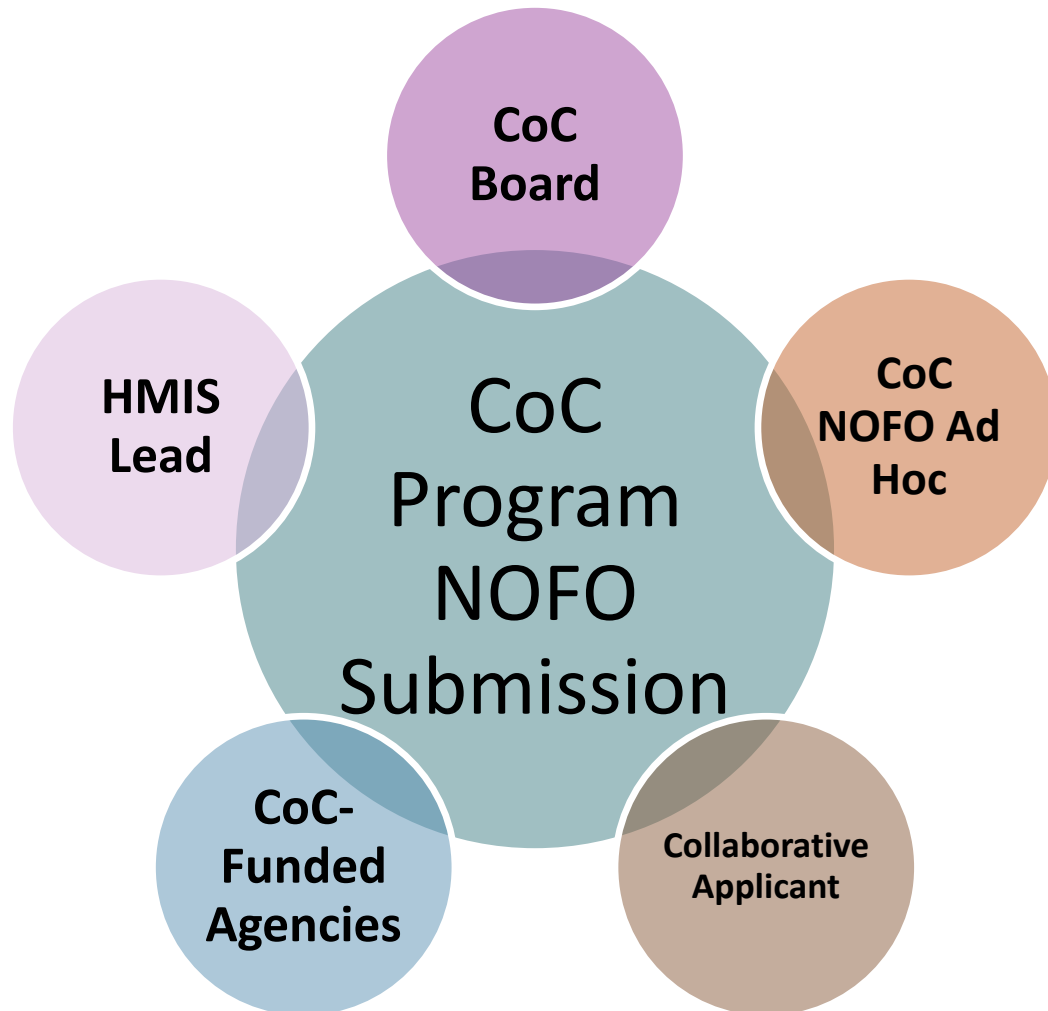
CoC Notice of Funding Opportunity (NOFO)

Zulima Lundy, Director of Operations;
Sarah Jones, CoC Manager; and
Felicia Boehringer, CoC Administrator,
Office of Care Coordination

Fiscal Year (FY) 2024 CoC Program Funding Updates

Business Calendar – Item #1

Level-Setting: CoC Program NOFO Roles



- All CoCs prioritize the CoC Program NOFO, which requires a great deal of collaboration.
- Each of the listed entities plays a key role in the submission of the CoC Program NOFO in Orange County.
 - ❖ **CoC Board** appoints CoC NOFO ad hoc and approves CoC NOFO policies, strategies and the final Project Priority Listing submitted to HUD.
 - ❖ **CoC NOFO Ad Hoc** develops NOFO policies and processes, evaluates renewal project applications, and recommends Project Priority Listing for Board approval.
 - ❖ **Collaborative Applicant** facilitates local competition process, prepares and submits the CoC Consolidated Application to HUD, applies for CoC planning grants
 - ❖ **CoC-Funded Agencies** submit renewal project applications
 - ❖ **HMIS Lead** supports with preparing project performance data to evaluate renewal projects

Business Calendar – Item #1

FY 2024 and FY 2025 CoC Program NOFO Competition

- HUD released the FY 2024 and FY 2025 CoC Program NOFO Competition on Wednesday, July 31, 2024. For the first time, HUD issued a 2-year CoC Program NOFO as authorized by the consolidated Appropriations Act, 2024.
- As noted in the FY 2024 and FY 2025 CoC Program NOFO, the application for FY 2025 funding is **August 29, 2025, at 5:00 p.m. PDT**
- The Office of Care Coordination as the Collaborative Applicant for the Orange County CoC anticipates additional HUD guidance regarding the funding and application process for FY 2025.



U.S. Department of Housing and Urban Development

Community Planning and Development

FY 2024 and FY 2025 Continuum of Care Competition and Renewal or Replacement of Youth Homeless Demonstration Program Grants

FR-6800-N-25

08/29/2025

Business Calendar – Item #1

FY 2024 CoC Program Award Announcement

- On Friday, January 17, 2025, HUD announced nearly \$3.6 billion in homeless assistance funding to communities nationwide. HUD originally noted that, the awards were first of two FY 2024 CoC award announcements.”
- As of today, the second CoC program award announcement has not been released by HUD.
- The projects awarded funding in FY 2024 include:
 - ❖ 21 renewal housing projects
 - 2 joint transitional and rapid rehousing (Joint TH-RRH) projects
 - 2 rapid rehousing (RRH) projects
 - 17 permanent supportive housing (PSH) projects
 - ❖ 1 renewal Supportive Services Only – Coordinated Entry (SSO-CES) project
 - ❖ 1 Homeless Management Information System (HMIS) project

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Orange County Continuum of Care (CoC) Fiscal Year (FY) 2024 NOFO Award

FY2024 Estimated Annual Renewal Amount \$32,801,1333
CoC Planning Application: \$1,500,000

CA-602 FY 2024 Initial Award Amount: \$33,089,770
CoC Planning Award: \$1,500,000

Project Ranking	Applicant Name	Project Name	Project Component	Total Applied	Total Awarded
1	Interval House	Domestic Violence Transitional Housing- Rapid Rehousing Program	Joint TH-RRH	\$1,018,919	\$1,173,352
2	Interval House	Rapid Rehousing Program	RRH	\$257,331	\$302,387
3	Mercy House Living Centers	OC PSH Collaboration Project II - Expansion	PSH	\$2,458,279	\$2,755,224
4	Friendship Shelter, Inc.	Henderson House Permanent Supportive Housing	PSH	\$670,222	\$746,453
5	American Family Housing	Permanent Housing 2 FY2024 (Consolidation – Terminating)	PSH	\$627,053	\$697,542
6	Families Forward	Rapid Rehousing for Families	RRH	\$615,485	\$686,663
7	American Family Housing	Permanent Housing Collaborative FY2024 (Consolidation – Surviving)	PSH	\$403,927	\$446,521
8	Mercy House Living Centers	OC PSH Collaboration Project	PSH	\$3,874,353	\$4,328,557
9	Orange County Housing Authority	Jackson Aisle Continuum of Care TRA 2024 Renewal Project	PSH	\$422,110	\$478,138
10	Illumination Foundation	Stanton Multi-Service Center 2024	PSH	\$502,365	\$561,027
11	Pathways of Hope	PSH for Families	PSH	\$371,107	\$417,475
12	Orange County Housing Authority	#1 Consolidated Continuum of Care TRA 2024 Renewal Project	PSH	\$4,910,855	\$5,636,939
13	Mercy House Living Centers	Mercy House - CoC Leasing - Renewal	PSH	\$575,240	\$644,398
14	Human Options, Inc.	DV Bonus Project	Joint TH-RRH	\$1,770,856	\$2,003,427
15	Illumination Foundation	Street2Home OC Expansion	PSH	\$2,060,842	\$2,283,599
16	Orange County Housing Authority	#2 Consolidated Continuum of Care TRA 2024 Renewal Project	PSH	\$2,129,192	\$2,446,028
17	Mercy House Living Centers	Mills End and PSH Leasing Consolidation	PSH	\$614,034	\$689,061
18	Mercy House Living Centers	Aqua PSH	PSH	\$304,429	\$331,413
19	Orange County Housing Authority	#4 Consolidated Continuum of Care TRA 2024 Renewal Project	PSH	\$2,529,678	\$2,904,126
20	Pathways of Hope	FY24 Reallocation - PSH for Seniors (Reallocation)	PSH	\$242,702	\$258,988
21	County of Orange	Coordinated Entry System SSO Grant 2024	SSO-CES	\$1,481,239	\$1,576,249
22	Orange County's United Way	HMIS Consolidated Community Support NOFO 2024	HMIS	\$650,575	\$691,976
23	Orange County Housing Authority	#3 Consolidated Continuum of Care TRA 2024 Renewal Project	PSH	\$1,030,227	\$1,030,227
			Tier 1 Total	\$29,521,020	\$33,089,770
	Orange County Housing Authority	#3 Consolidated Continuum of Care TRA 2024 Renewal Project	PSH	\$2,219,374	
24	Friendship Shelter, Inc.	Friendship Shelter Rapid Re-Housing	RRH	\$392,481	
25	Serving People In Need	CoC Rapid Rehousing 2024	RRH	\$668,258	
26	Human Options, Inc.	DV Bonus RRH Project (DV Bonus)	RRH	\$1,358,595	
27	Mercy House Living Centers	OC PSH Collaboration Project II - Expansion 2 (CoC Bonus)	PSH	\$3,775,254	
			Tier 2 Total	\$8,413,962	\$0
			CoC Application Total	\$37,934,982	\$33,089,770

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FY 2024 CoC Program Appeals

The FY 2024 and FY 2025 CoC Program NOFO, 24 CFR 578.35, HUD provides the appeal process options.

The provision at 24 CFR part 578, as determined by HUD, set forth the following types of appeals:

- 1. Solo Applicants.** A process for eligible project applicants that attempted to participate in their CoC planning process and believe they were denied the right to participate in a reasonable manner.
- 2. Denied or Decreased Funding.** A process for eligible applicants that are denied funds by HUD or that requested more funds than HUD awarded to them.
- 3. Consolidated Plan Certification.** A process for eligible applicants whose jurisdiction refused to provide a Certification of Consistency with the Consolidated Plan (form HUD-2990).
- 4. Competing CoCs.** A process when more than one CoC selects the same geographic area, for eligible applicants of lower-scoring CoCs, to appeal to HUD's decision to fund the competing CoC. Should two or more CoCs select the same geographic codes associated with formula areas during the CoC Program Registration process, HUD will use the competing CoC process provided by 24 CFR 578.35(d).

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Denied or Decreased Funding Appeals

- Eligible applicants, including project applicants and Collaborative Applicants, that submitted an application to HUD in response to this NOFO, that were either not awarded funds by HUD, or that requested more funds than HUD awarded, **may appeal HUD’s decision within 45 days after the final funding announcement.**
- To appeal HUD’s decision, the applicant must submit a written appeal to HUD using the process outlined in Section VII.F of the NOFO, with a copy to the authorized representative from the CoC’s designated Collaborative Applicant. **The written appeal must include evidence demonstrating HUD error.**
- The Orange County CoC also has an appeals process within the local competition, which is outlined in the renewal project application detailed instructions.
- On Friday, February 28, 2025, Serving People In Need (SPIN) submitted an appeal to HUD regarding SPIN being denied funding in the first FY2024 award announcement.
- On March 11, 2025, a HUD Representative responded to the email that HUD Los Angeles Office (HUDLAOF) met with the Orange County CoC regarding the appeal and shared that the 2024 NOFO process has closed. As an alternative, there will be an opportunity to apply for funds through the Homeless Housing, Assistance and Prevention (HHAP) Program RFP.

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FY 2024 CoC Program Funding Updates

- On the week of March 10, 2025, some CoC-Funded agencies started receiving FY 2024 grant awards and/or grant letters from the SNAPS office for awards released January 17, 2025.
- On March 13, 2025, HUD Secretary Scott Turner released a preview of new drafted CoC Program project grant agreements, with language reflective of President Trump's recent executive orders.
- The Office of Care Coordination has engaged with contracted consultants on this matter but has not received formal guidance from HUD regarding the grant agreements at this time.

CoC Program NOFO Ad Hoc

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FY 2025 CoC Program NOFO Ad Hoc

- Each year, the CoC Board is tasked with appointing a CoC Program NOFO Ad Hoc to support with the local competition process to evaluate renewal project performance, establish funding priorities for new and reallocated funding, establish policies for reallocation, and rating, ranking and tiering CoC new and renewal projects.
- The CoC Program NOFO Ad Hoc is to be comprised of non-conflicted members and will be tasked with providing unbiased recommendations to the CoC Board around the FY 2025 CoC Program NOFO.
- Jason Mercado and Larry Smith, as Lived Experience Advisory Committee (LEAC) members, are included as recommended members to ensure further engagement of people with lived experience of homelessness in the decision-making process for CoC funding opportunities.
- Recommended membership for the FY 2025 CoC Program NOFO Ad Hoc also includes Board members Andrew Crowe, Shakoya Green Long, and Sandra Lozeau.

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Recommended Action

- a. Appoint Andrew Crowe, Shakoya Green Long, Sandra Lozeau, Jason Mercado and Larry Smith to the FY 2025 CoC Program NOFO Ad Hoc.

Homeless Management Information System (HMIS) Data Requests

**Erin DeRycke, Director, Data Analytics, 2-1-1 Orange
County (211OC), Orange County United Way;
Akunna Chilaka, Justin Soto and Leo Lara, UCI
Students; and Sarah Jones, CoC Manager,
Office of Care Coordination**

Business Calendar – Item #2

Background: HMIS Data Requests

- According to the HMIS Policies and Procedures, data requests from organizations not participating in HMIS are required to be approved by the CoC Board prior to any data being released
- The Orange County CoC may release aggregate data without organization permission at the discretion of the CoC
- The CoC Board is being asked to review HMIS data requests received from the following entities:
 1. University of California, Irvine (UCI) Master in Public Policy Capstone Project students
 2. Office of Care Coordination
 3. Sisters of St. Joseph Orange County Justice Center

UCI's Request

Business Calendar – Item #2

UCI's HMIS Data Request

- On March 5, 2025, 211OC, as the HMIS Lead and on behalf of the Orange County CoC, received an HMIS data request from Master in Public Policy Capstone students (Capstone students) from UCI's School of Social Ecology.
- This request includes deidentified client-level data for all adults active in any project in HMIS from April 1, 2018, through March 31, 2025, that had an active HMIS Client Consent Form recorded in HMIS as of the end of the reporting period.
- If approved, this data will be used by UCI for research and analysis to explore City Council members and homeless service providers (stakeholders) attitudes toward homelessness in Anaheim and Newport Beach and examine how these perceptions influence housing policy initiatives.
- This research will support Orange County United Way in developing data-driven strategies to improve homelessness interventions and regional collaboration. Upon completion of the study, the results will be shared with stakeholders, including the CoC Board, and may also be posted publicly on the Orange County United Way website.
- The UCI School of Social Ecology Capstone students anticipate bringing the results of this analysis to the CoC Board during the June 25, 2025, meeting.

Request Process

- Met with UCI 4 times from December to March 2025 to discuss scope of project and data request
- Invited Service Providers to participate in interviews during March 2025 HMIS User Meeting
- Data request was submitted to the HMIS Help Desk on March 5, 2025
- Estimated total time to be spent on request if approved: 15 hours

Data Request Specifications

- Reporting period: 4/1/18 – 3/31/25
- Deidentified client-level data
- Adults in a project during the reporting period with an active Release of Information record in HMIS as of the end of the reporting period
 - Approximately 58,000 clients and 200,000 enrollments

Data Elements

- 2.02 Project Information
- 3.04 Race and Ethnicity
- 3.06 Gender
- 3.08 Disabling Condition
- 3.10 Project Start Date
- 3.11 Project Exit Date
- 3.12 Destination
- 5.08 Personal Identifier
- 5.09 Household Identifier
- Custom field – Current Age
- Custom field – Household Type
- Custom field – Chronically Homeless at Entry
- Custom field – City prior to entry

Request Considerations

- The UCI team anticipates returning to the CoC Board with results in June 2025
- Results may also be published on the OC United Way and/or OC HMIS websites
- Similar requests previously approved:
 - Advance OC approved September 2024
 - The Mark/FSC approved September 2022



Homelessness & Housing

Exploring Stakeholder attitudes and its implications on policy initiatives and decisions

Justin Soto, Akunna Chilaka, Leo Lara, Yifeng Fu, Tiffany arres
UCI MPP Capstone Group Project Students

UCI Capstone Expectations

Requirements of the Capstone:

- ❑ Analyze a policy issue to analyze real-world challenges
 - ❑ Conduct data analysis, policy evaluation, and stakeholder engagement
- ❑ Work with a client to develop a research project
 - ❑ Present findings and recommendations

Objective: Address a key policy issue through data analysis and provide policy recommendations.

History with United Way OC:

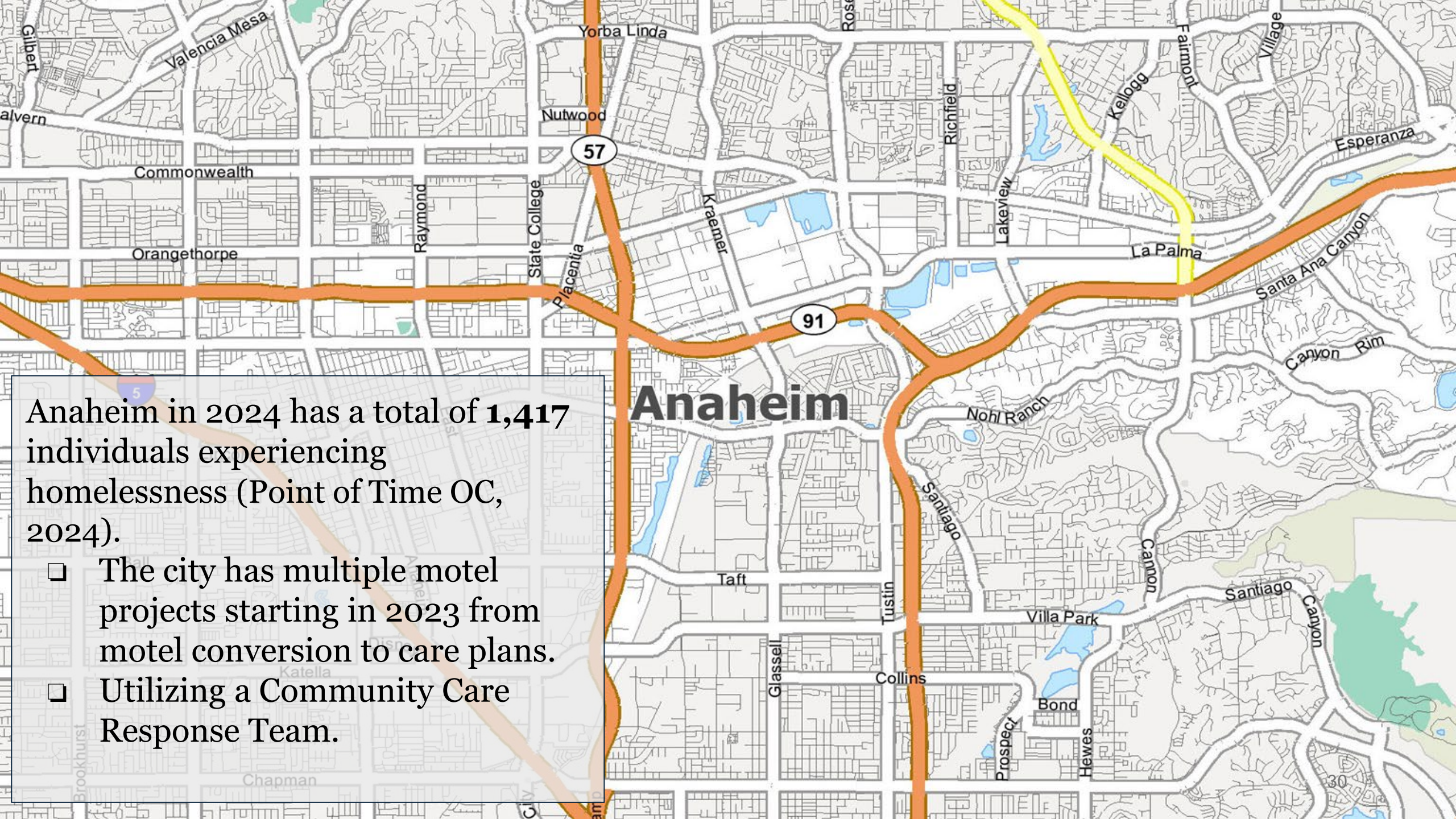
- ❑ Originally began conversations with People for Housing.
 - ❑ Since most research does not include Quantitative data, we wanted to incorporate more quantitative research.
 - ❑ We were connected with United Way OC because they could provide and guide our group with Quantitative data.

Project Idea

We want to explore the demographic groups that are at risk and are currently experiencing homelessness within Orange County.

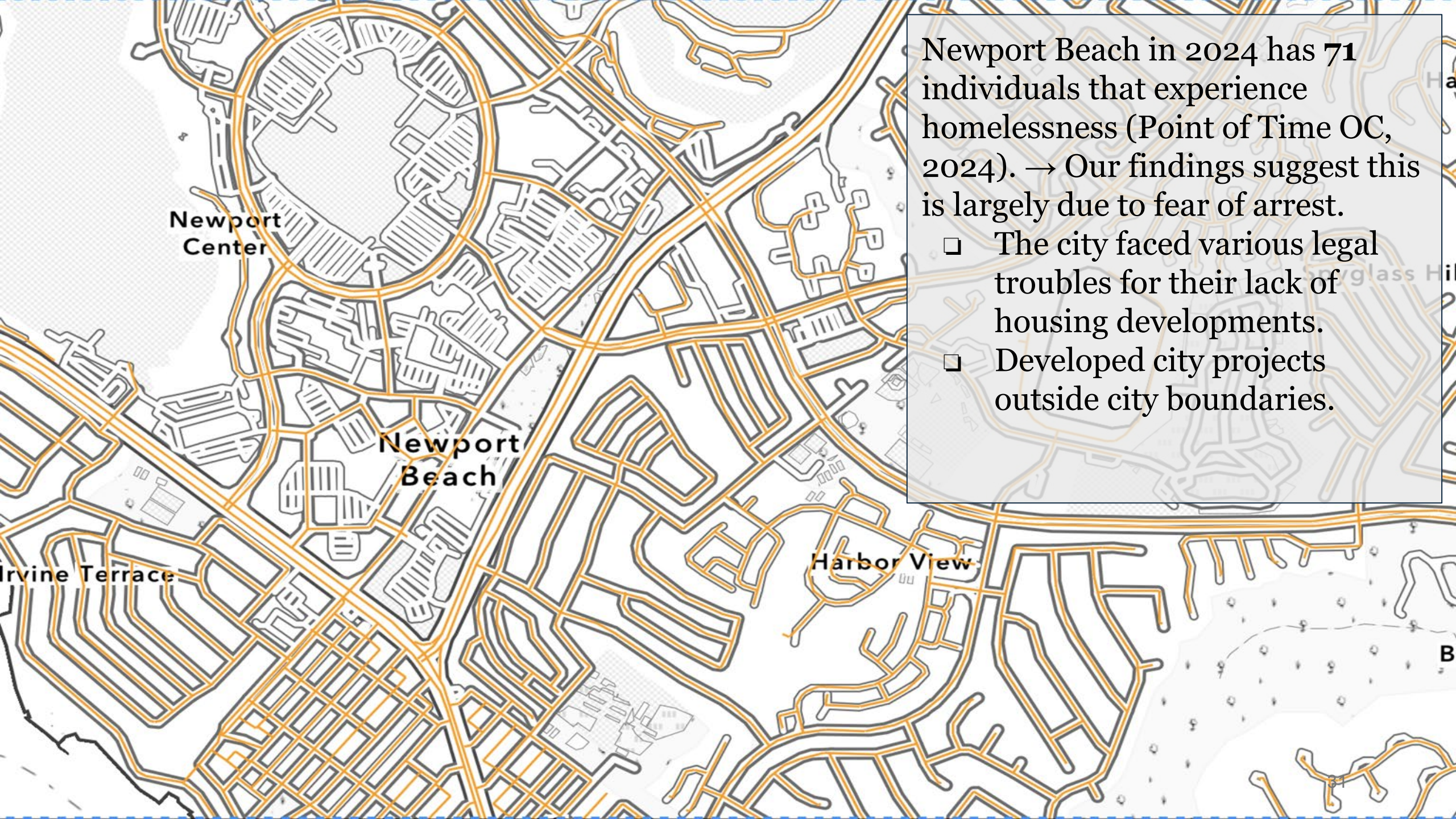
- ❑ Orange County Point in Time (PIT) Count found a total 7,322 persons experiencing homelessness were counted in 2024.
 - ❑ 3,149 persons sheltered
 - ❑ 4,173 persons were unsheltered.
- ❑ Grants Pass v. Johnson (U.S. Supreme Court) made it legal to arrest homeless individuals for camping or sleeping on public spaces regardless of limited or no services.

Many cities within Orange County enact different practices when trying to solve issues of homelessness.



Anaheim in 2024 has a total of **1,417** individuals experiencing homelessness (Point of Time OC, 2024).

- ❑ The city has multiple motel projects starting in 2023 from motel conversion to care plans.
- ❑ Utilizing a Community Care Response Team.



Newport Beach in 2024 has 71 individuals that experience homelessness (Point of Time OC, 2024). → Our findings suggest this is largely due to fear of arrest.

- ❑ The city faced various legal troubles for their lack of housing developments.
- ❑ Developed city projects outside city boundaries.

1. What are the attitudes of stakeholders about homelessness between Anaheim and Newport Beach?

2. How do these attitudes influence housing policy initiatives to solve levels of homelessness?

Research Questions

Methodology

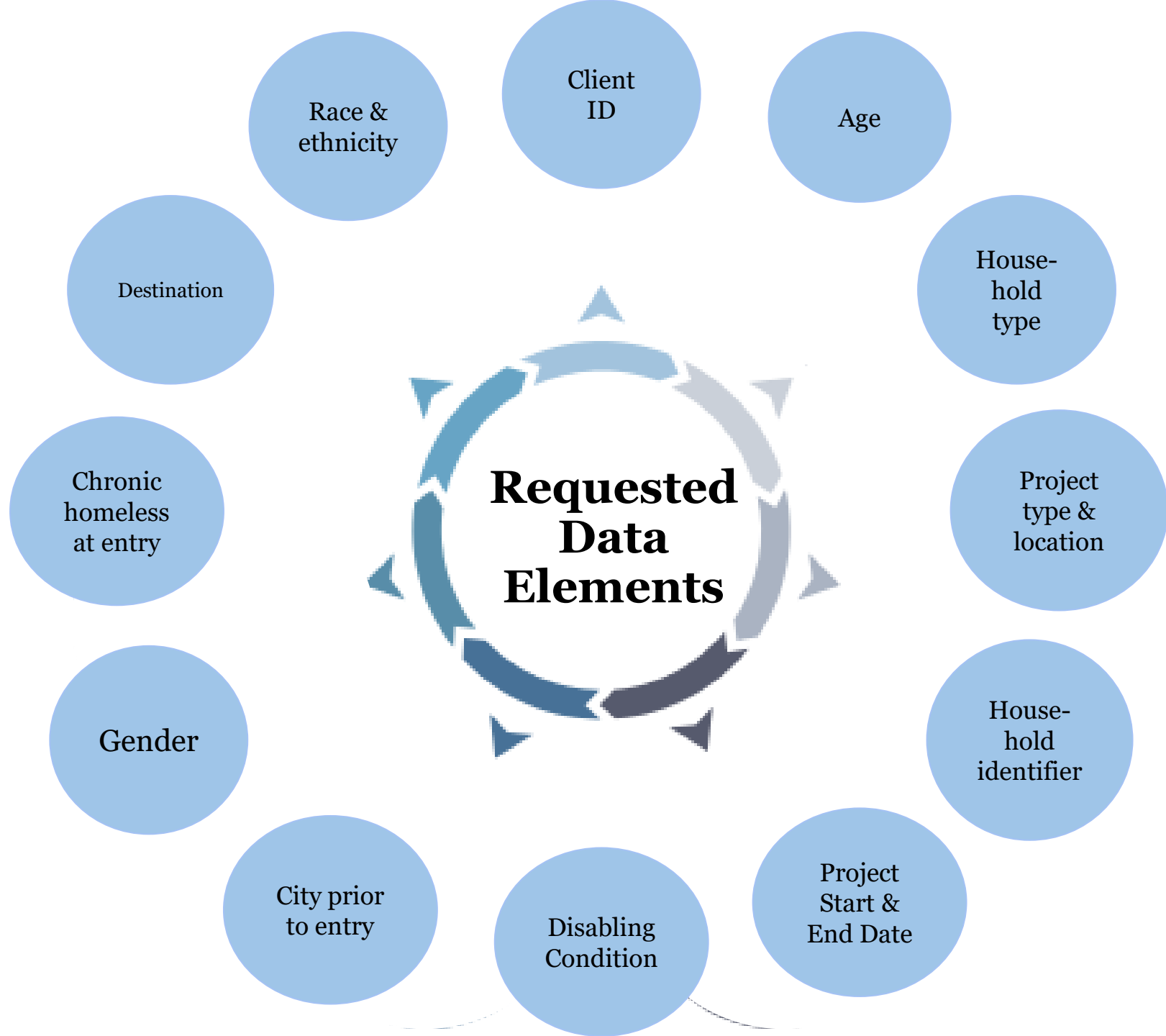
Qualitative and Quantitative approaches

- Interviews:
 - City Council members & Homeless service providers.
 - Interviews will be transcribed and coded, finding common themes and recurring topics.

ArcGIS Mapping

- Hotspot Analysis:
 - Using spatial statistics tools, we can detect clusters where services are frequently used.
 - This will help policymakers prioritize resource allocation based on real-world usage patterns.

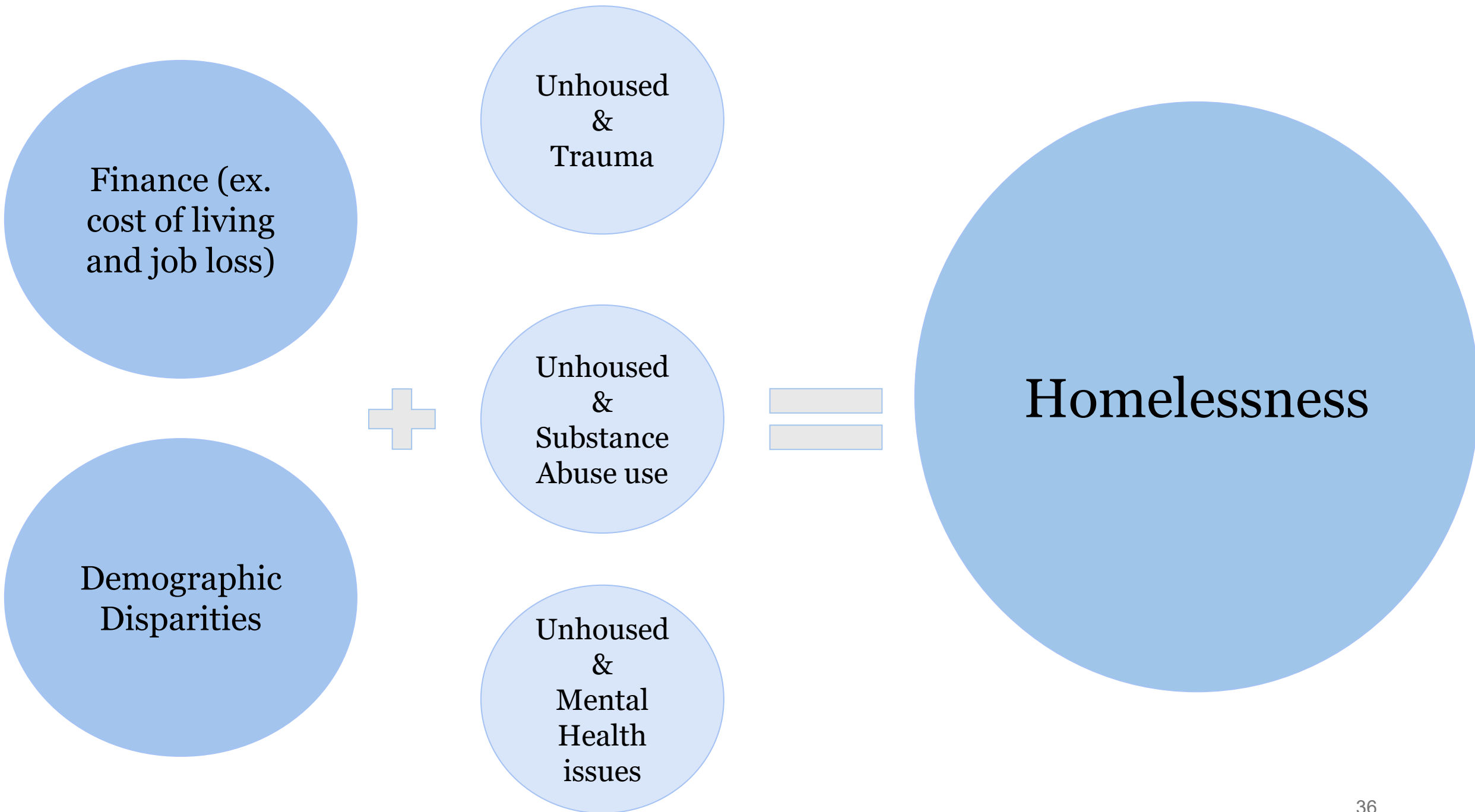






Preliminary Qualitative Findings

- ❑ There are 2 approaches to viewing homelessness:
 - ❑ 1. It's a personal failure that's chronic
 - ❑ 2. It's a systemic failure
- ❑ Utilize police officers → use fear tactic or provide alternative
- ❑ Seasonal homelessness
 - ❑ Tourism and weather
- ❑ Development within or outside city boundaries
 - ❑ Each city has motel conversion projects
- ❑ Differences in how city governments present information on homelessness on their websites



Importance of HMIS Data

- ❑ Provides context referenced in interviews
 - ❑ Will provide the names and usage of resources provided and referenced.
- ❑ Will help explore difference in demographics between Anaheim and Newport Beach
- ❑ Identifying gaps in service coordination between municipalities and making sure resources are effectively allocated to address any unmet needs
- ❑ Identifying Policy Gaps
 - ❑ Will provide information on whether stakeholder attitudes correspond to gaps in service utilization in both cities

Securing HMIS Data

❑ Data Encryption

- ❑ **AES-256 Encryption:** Files will be encrypted **locally** using the software **Cryptomator** before upload, making sure to have end-to-end security.
- ❑ **Metadata Protection:** File names, sizes, and folder structures are encrypted to prevent unauthorized inference.

❑ Data in Transit

- ❑ **TLS 1.2+ Encryption:** Files are securely transferred to Dropbox over **TLS**, preventing interception.
- ❑ **Client-Side Encryption First:** Even if TLS were compromised, files remain encrypted due to **Cryptomator's local encryption**.

❑ Data at Rest

- ❑ **Double-Layer Encryption:** Files remain end-to-end encrypted before upload using **Cryptomator**, ensuring that only authorized users with decryption keys can access them
- ❑ **Access Control:** Only users with the correct decryption key can unlock files, ensuring data confidentiality.

❑ Encryption of the Code

- ❑ **Securing Code & Workflows:** Our capstone **scripts and configuration files** are stored in an **encrypted Cryptomator vault** within Dropbox.
- ❑ **Tamper Protection:** Ensures that **both data and code** remain secure from unauthorized access or modifications.

Why Our Request Should Be Accepted

OC United Way (OCUW) and the CoC are tasked with making sure that funding, programs, and services effectively reduce homelessness. However, without robust data, decision-making could become reactive rather than proactive. Our research will help streamline decision-making by:

- ❑ **Aligning Perceptions with Reality**
 - ❑ Stakeholders and policymakers have differing views on homelessness. Some favor enforcement-based policies, while others prioritize housing-first strategies.
 - ❑ Stakeholder perception are shaped by what they see in their jurisdiction but their views may not reflect broader homelessness trends across Orange County
 - ❑ Are the programs city officials cite as “effective” actually leading to long-term housing stability? Are service providers’ concerns about gaps in services match what the data shows in terms of repeat entries into homelessness?
 - ❑ The findings could help guide municipal outreach efforts to create more effective programs

What we cannot do without HMIS

- ❑ Assessing whether policies actually reduce chronic homelessness
 - ❑ Our interviews suggest how cities actually frame policies, but HMIS will tell us if these policies are actually working through comparisons of...
 - ❑ Rates of return to homelessness in Anaheim vs. Newport Beach
 - ❑ Average length of time people remain housed after receiving services
 - ❑ Gaps in service utilization that stakeholders may not be aware of
- ❑ Further identifying populations being underserved
 - ❑ Our stakeholders seem to tell us that some populations are underserved, and HMIS would allow us to examine:
 - ❑ Race, age, gender, and disability status of people who are constantly denied services or cycle back into homelessness
 - ❑ Common barriers
 - ❑ Long-term service outcomes: Who is staying housed and who is not

Business Calendar – Item #2

Recommended Action

- a. Approve UCI's HMIS data request for the period of April 1, 2018, to March 31, 2025, for the purposes of research being conducted and shared publicly, in partnership with Orange County United Way.

Office of Care Coordination's Request

Business Calendar – Item #2

Office of Care Coordination's HMIS Data Request

- On March 13, 2025, the Office of Care Coordination submitted an HMIS data request to be considered by the CoC Board.
- This request is for a monthly release of aggregate data, beginning with January 1, 2024, and ongoing basis. The request would be inclusive of all project types (e.g. homelessness prevention, street outreach, emergency shelter, transitional housing, rapid rehousing, permanent supportive housing, other permanent housing) and all populations, as applicable.
- This data will be used for the creation and publishing of a monthly, public document that provides monthly summary provides a high-level overview of key data related to the current engagement and changes within the Orange County CoC.
- This data will be critical in understanding the current state of homelessness in Orange County and can help inform strategies and policy for addressing homelessness and improving outcomes in Orange County.
- If approved, the Office of Care Coordination plans to return to the CoC Board with a finalized version of the public document for presentation in April 2025.

Request Process

- Data request was submitted to the HMIS Help Desk on March 13, 2025
- HMIS Lead is working with OCC staff to develop dashboard to include requested data points
- Estimated total time to be spent on request if approved: 25 hours

Data Request Specifications

- Reporting period: active enrollments from the previous month
- Aggregate data
- Clients in Street Outreach, Homelessness Prevention, Coordinated Entry, or housing project types during the reporting period
 - Approximately 20,000 clients and 28,000 enrollments per month

Requested Data

Client Data

- Number of persons accessing services who are first time homeless
- Number of persons who are experiencing homelessness
- Number of persons who are on the Coordinated Entry System (CES) Community Queue
- Number of people exiting homelessness into permanent housing
- Number of persons who are enrolled and permanently housed
- Subpopulation data for each data point above:
 - Transitional Aged Youth, person ages 18 to 24
 - Seniors, persons ages 62 and older
 - Veterans
 - Families (includes the number of households and people in households)

System of Care Data

- Active HMIS Participating Organizations
- Active HMIS Users
- Active Projects in HMIS
 - Street Outreach
 - Emergency Shelter
 - Transitional Housing
 - Rapid Re-housing
 - Permanent Supportive Housing

Request Considerations

- OCC anticipates returning to the CoC Board with finalized data in April 2025
- Results will be published monthly by OCC
- Similar requests previously approved:
 - CoC Dashboard approved February 2021

Business Calendar – Item #2

Recommended Action

- b. Approve the Office of Care Coordination's HMIS data request for an ongoing monthly release of data, beginning with January 2024, for the purposes of creating and publishing a monthly snapshot of key data related to the engagement and changes within the Orange County CoC.

Sisters of St. Joseph Orange County Justice Center's Request

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Sisters of St. Joseph Orange County Justice Center's HMIS Data Request

- In February 2025, 211OC, as the HMIS Lead and on behalf of the Orange County CoC, received an HMIS data request from Sisters of St. Joseph Orange County Justice Center.
- This one-time, aggregate data request is for the current Coordinated Entry System data in HMIS related to persons from the City of Orange who are active on the CES Community.
- The Sisters of St. Joseph of Orange Justice Center has a Housing Advocacy Team focused on addressing homelessness through policy and system change.
- One of the Housing Advocacy Team's priorities is to work with the City of Orange to advocate for policies that will promote more affordable housing development, especially for very low and low-income persons.
- In February 2025, the Housing Advocacy Team presented to the City Council a plan to address homelessness for the City of Orange.
- The data being requested will support with continued advocacy for this plan through providing education to the City of Orange's mayor and City Council regarding the need for more affordable housing.

Request Process

- HMIS data request was submitted to the HMIS Help Desk on February 4, 2025
- Communication over email and phone to discuss data being requested and how it will be used
- Estimated total time to be spent on request if approved: 5 hours

Data Request Specifications

- Reporting period: One time request, data as of the date pulled
- Aggregate data
- Clients on the Coordinated Entry Community Queue from the City of Orange

Requested Data

- Number of individual (adult only) households & people in households
- Number of family households & people in households
 - Number of Adults
 - Number of Children

Request Considerations

- Data will be shared with the City of Orange mayor and City Council to advocate for affordable housing development
- Similar requests previously approved:
 - United Way approved February 2021

Business Calendar – Item #2

Recommended Action

- c. Approve Sisters of St. Joseph Orange County Justice Center’s HMIS one-time, aggregate data request as of the current date to be used for educational and advocacy purposes in support of affordable housing development in the City of Orange.

Orange County Housing Process Presentation

**Doug Becht, Director,
Office of Care Coordination**

What Prompted the Review of the Coordinated Entry System and the Housing Process?

- **During the Spring and Summer of 2024 several different Groups came to the Office of Care Coordination to voice complaints and concerns about the Coordinated Entry System (CES).**
 - Those Groups included:
 - Public Housing Authorities (PHA)
 - Housing Developers
 - Elected Officials
 - What their complaints and concerns were:
 - Units were staying open for too long (over a year in some cases).
 - They weren't receiving referrals from CES.
 - People who were matched were not responding.
 - Access Points were slowing down the process with unrealistic appeals.
 - The application period was taking too long because people did not have the documentation or identification needed.

What Prompted the Review of CES/the Housing Process (cont.)

Potential Consequences:

- PHA's stated they would:
 - Remove vouchers from existing PSH projects.
 - No longer participate in CES.
 - Return funding that requires CES participation

Office of Care Coordination's Reasons for Concern

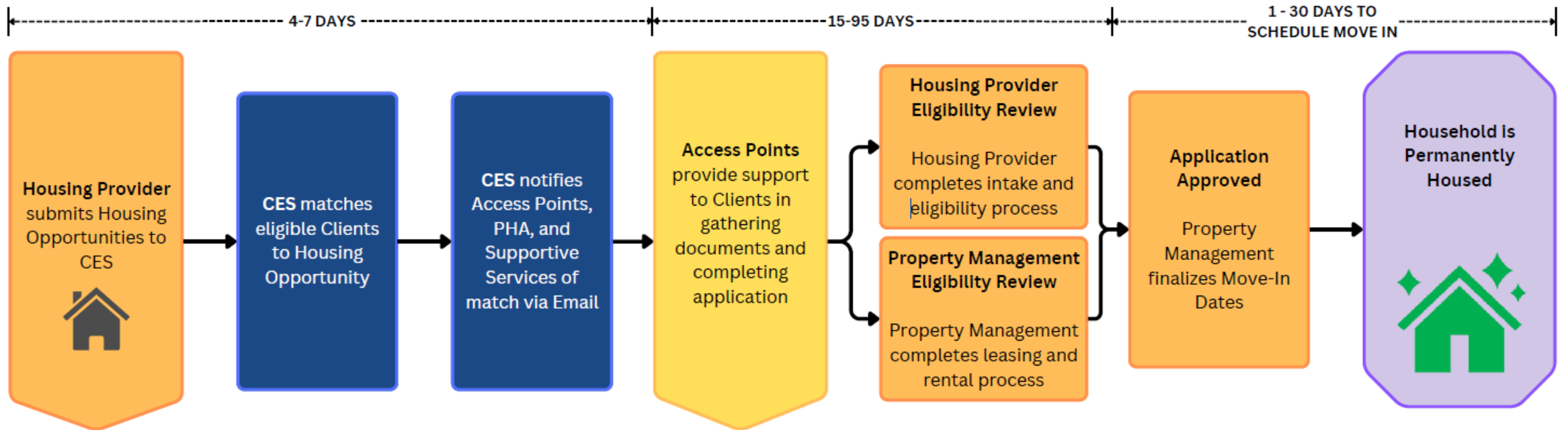
- Homelessness is being extended unnecessarily.
- Permanent housing units are being left vacant.
- Potential loss of existing Permanent Supportive Housing (PSH) units.
- Public Housing Authorities exiting CES participation.

Steps taken to understand the concerns further

- Continued to meet with concerned groups to better identify problems and issues.
- Identified and tracked existing vacancies at properties of greatest concern.
- Reports created to track every match made through the CES.
- Full review of the process for filling an open unit, as well as obtaining housing.
- Set up re-occurring meetings with the contract Individual CES agency, Friendship Shelter.

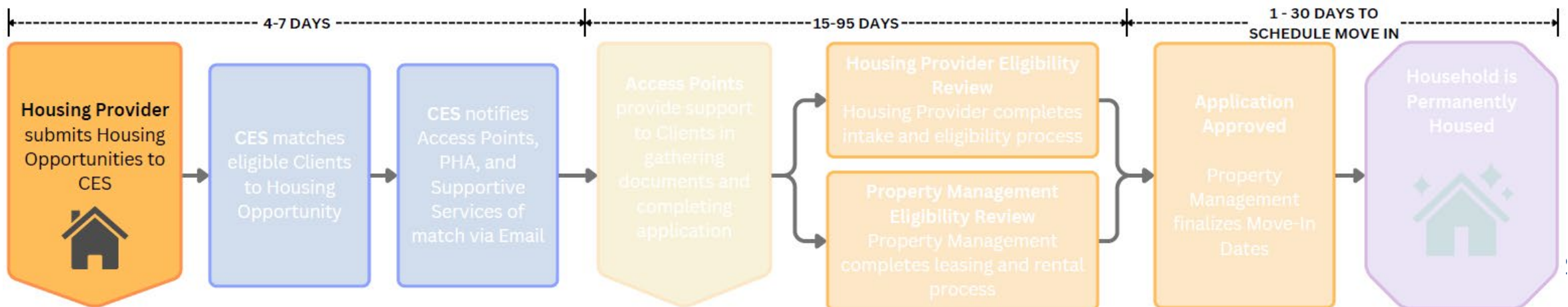
What We Found: #1 - It Isn't All About CES

The Housing Process has many different Stakeholders and Steps.



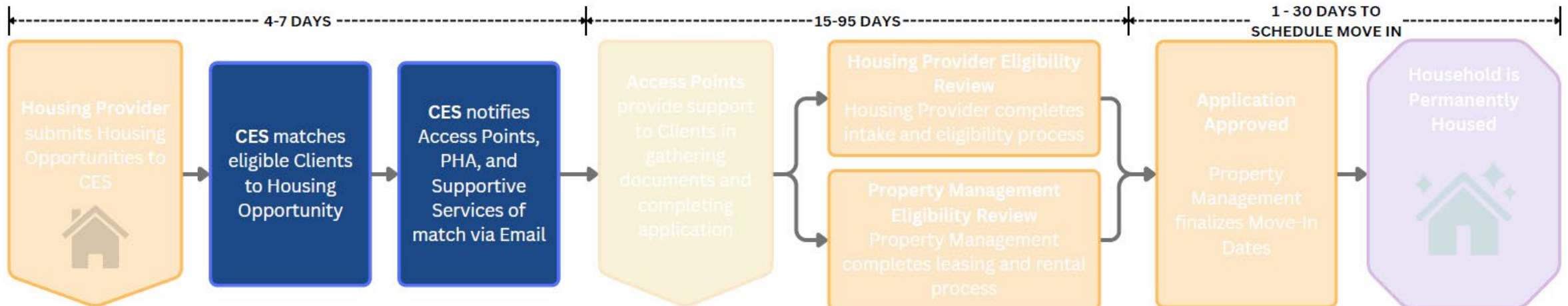
Step 1: Submitting the Housing Opportunities to CES

- **Housing Providers** enter opportunities for supportive services and housing resources into CES to be made available for matching. This includes
 - Housing Developers
 - Property Managers
 - Public Housing Authorities
 - Health Care Agency
 - Social Service Providers



Step 2: CES makes the Match

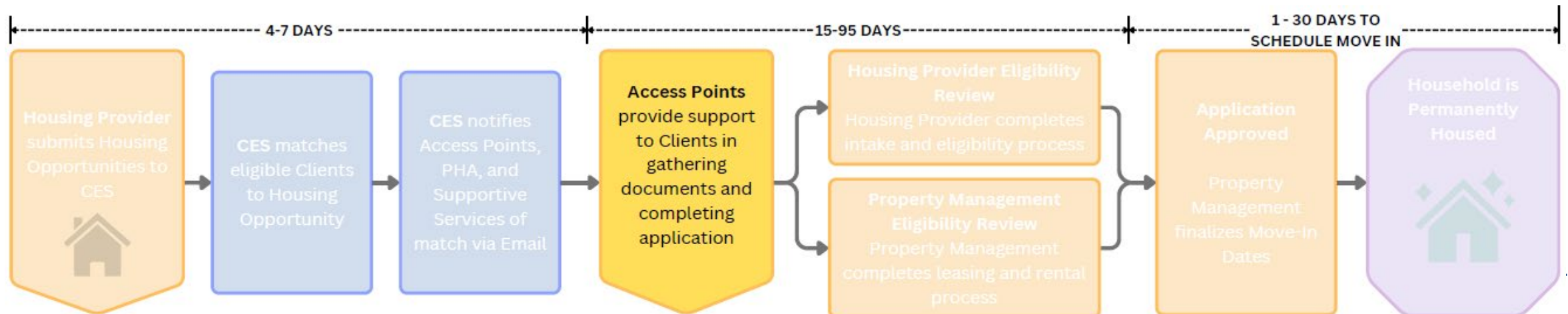
When a **Housing Provider** requests a match, **CES** reviews the criteria for the match and identifies an individual or family through the CES prioritization process to match to the opportunity. **CES** then supports with collaboration between **Access Points** and **Housing Providers**.



Step 3: Completing the Application

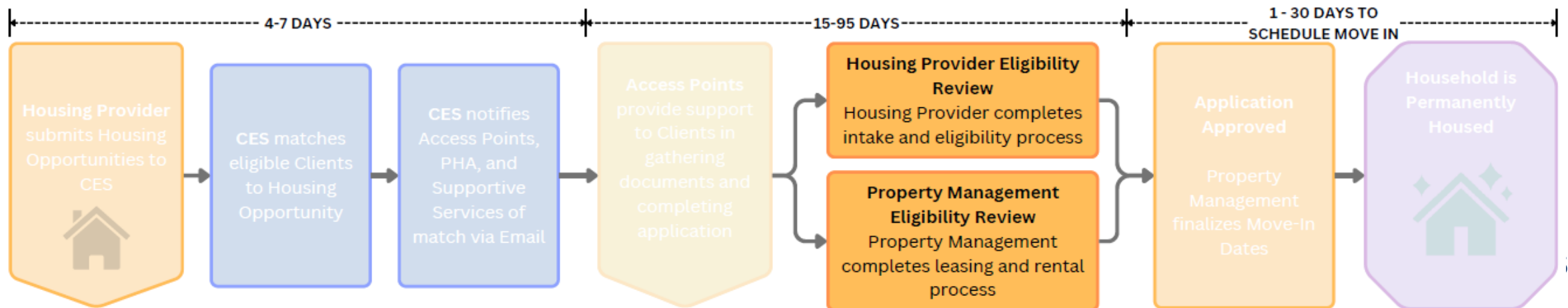
Access Points work with the matched family or individual to complete the required application, which often includes an application from both the PHA and Property Manager, as well as collect the required documentation which includes:

- IDs
- Social Security Card
- Income verification
- And more



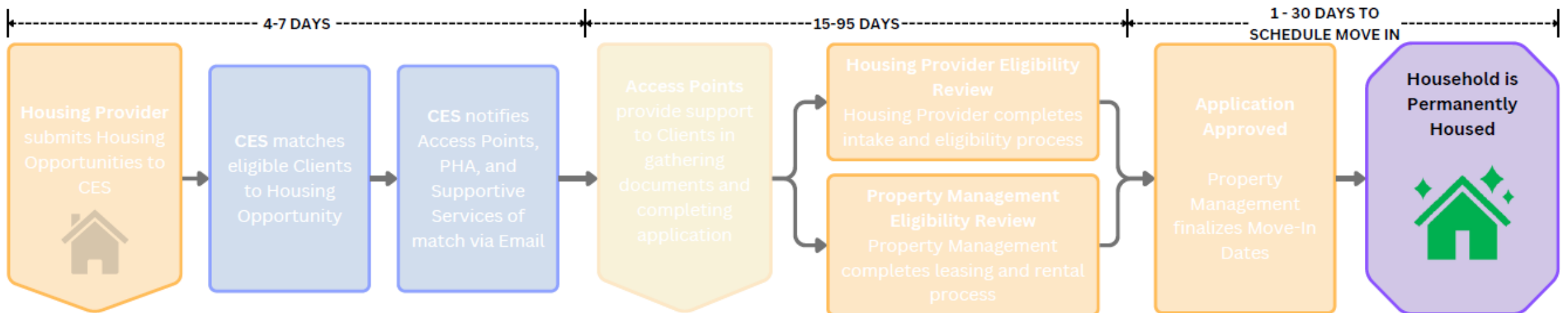
Step 4: Reviewing the Application(s)

The **PHA** and **Property Manager** have to review their separate applications. These reviews often occur concurrently, but length of time for a determination can vary.



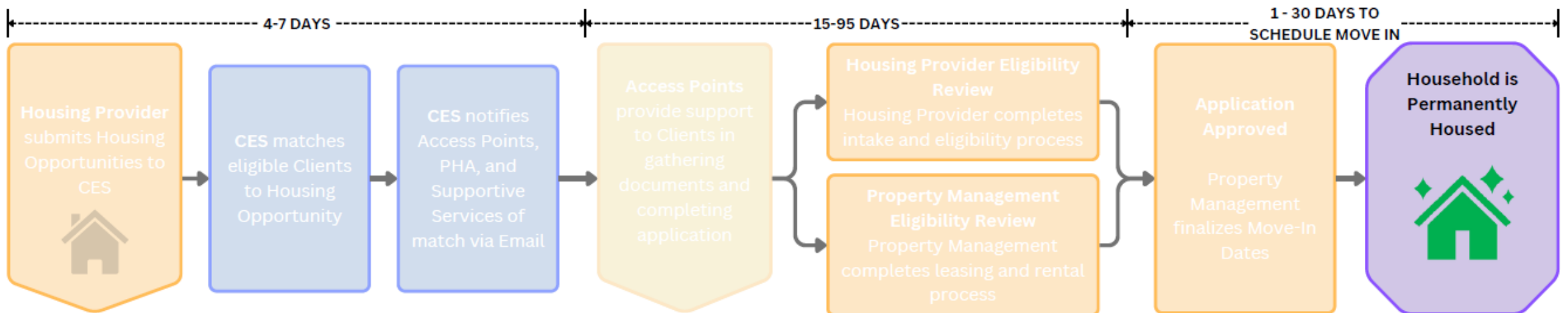
Step 5: Application Determination

Only once a participant is “double-approved” by both the **PHA** and **Property Management** will both partners work to sign any contracts *prior* to scheduling move-in

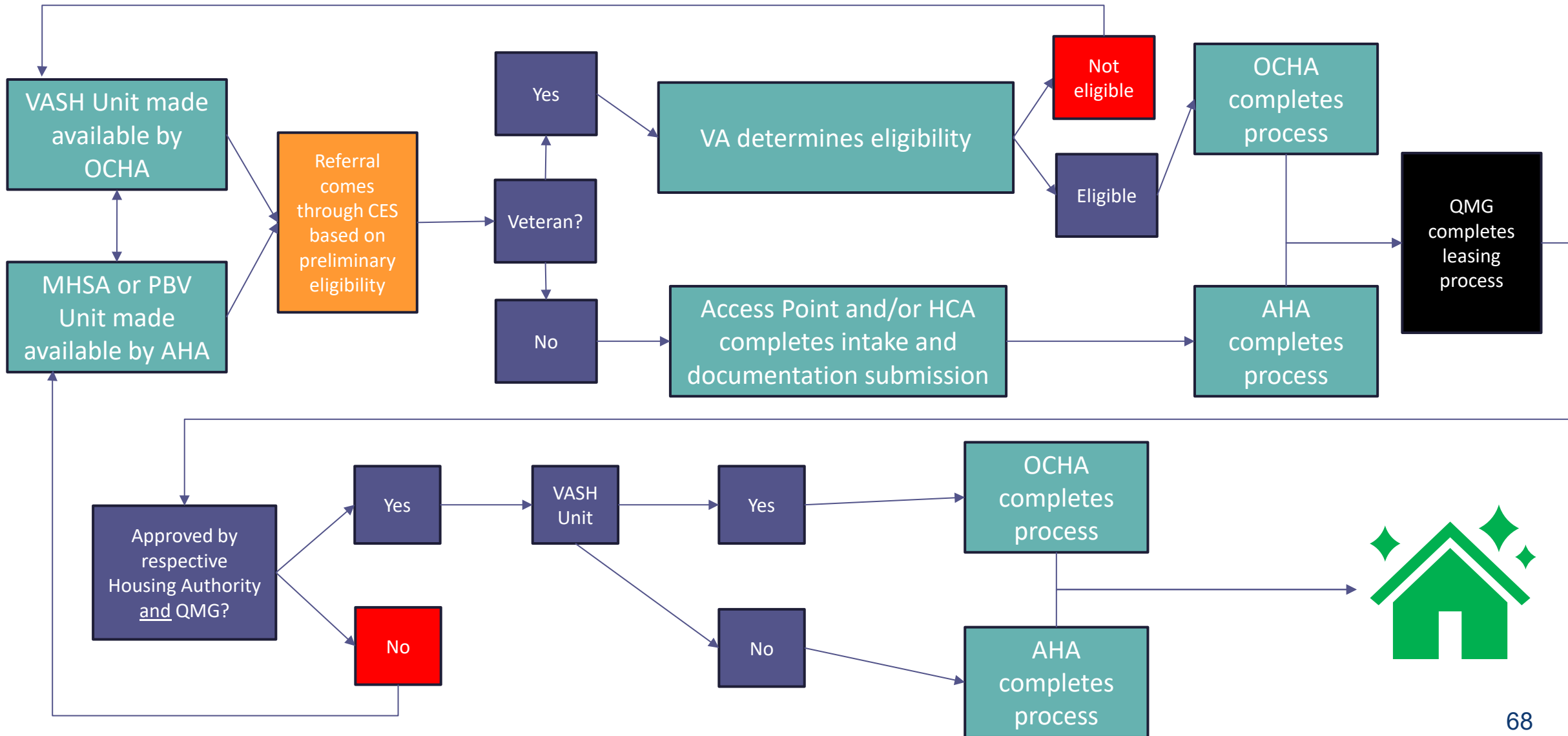


Step 6: The Move In!

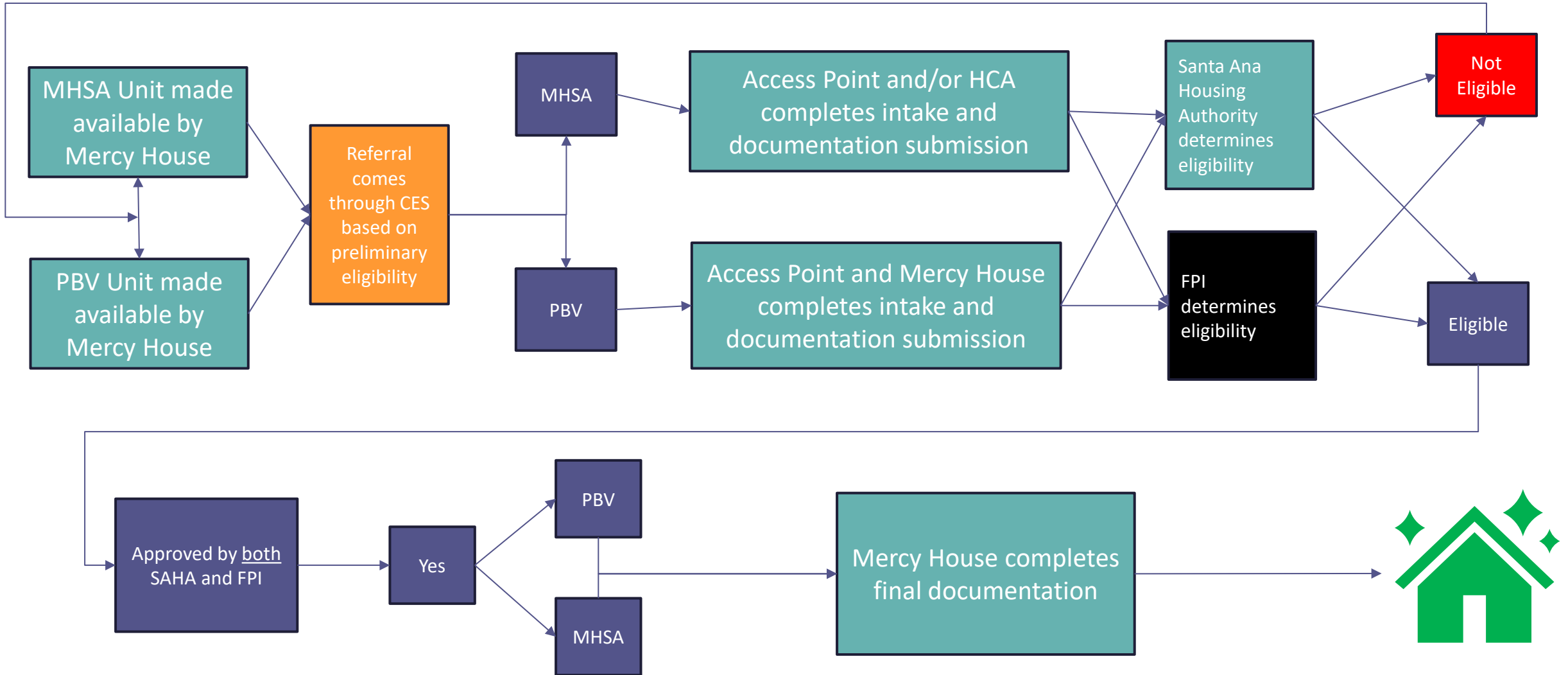
Once the household is “double-approved” and any contracts signed by the respective partner(s) can **Property Management** schedule move-in



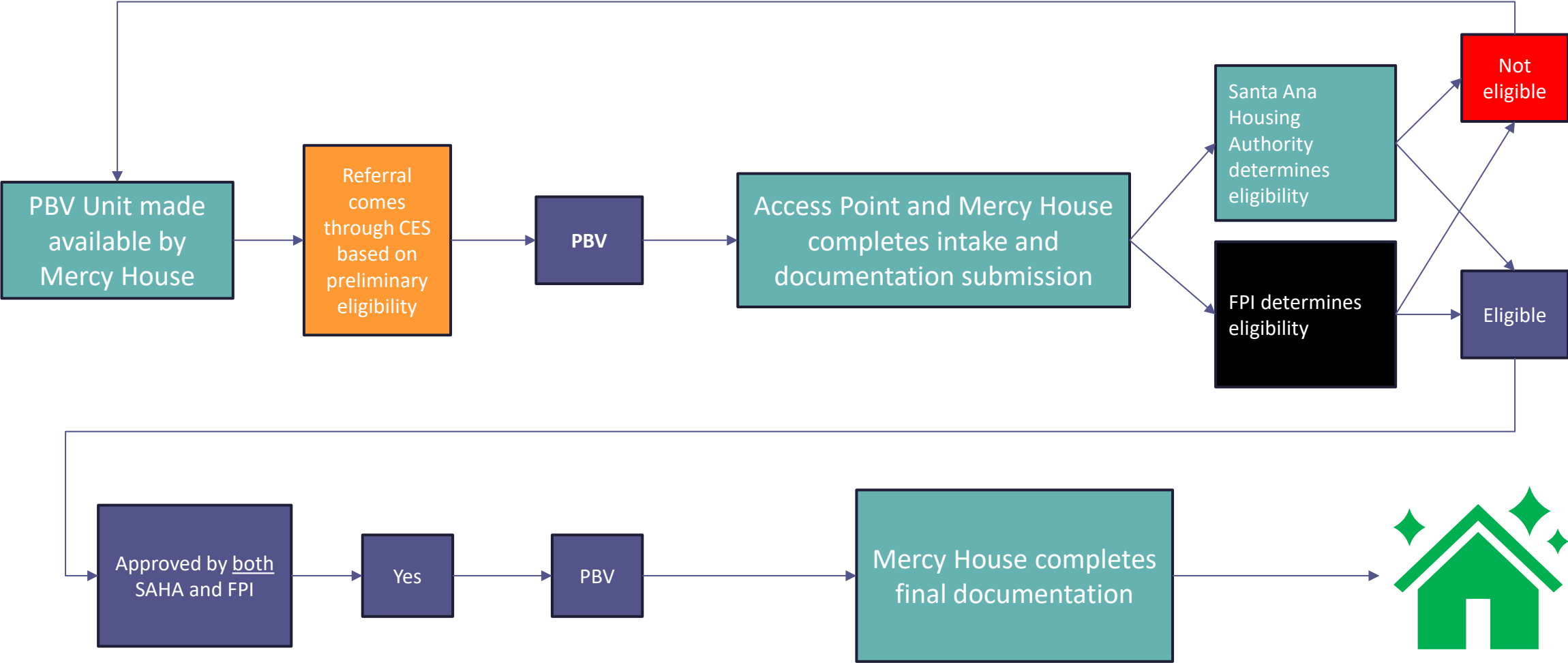
Buena Esperanza Workflow



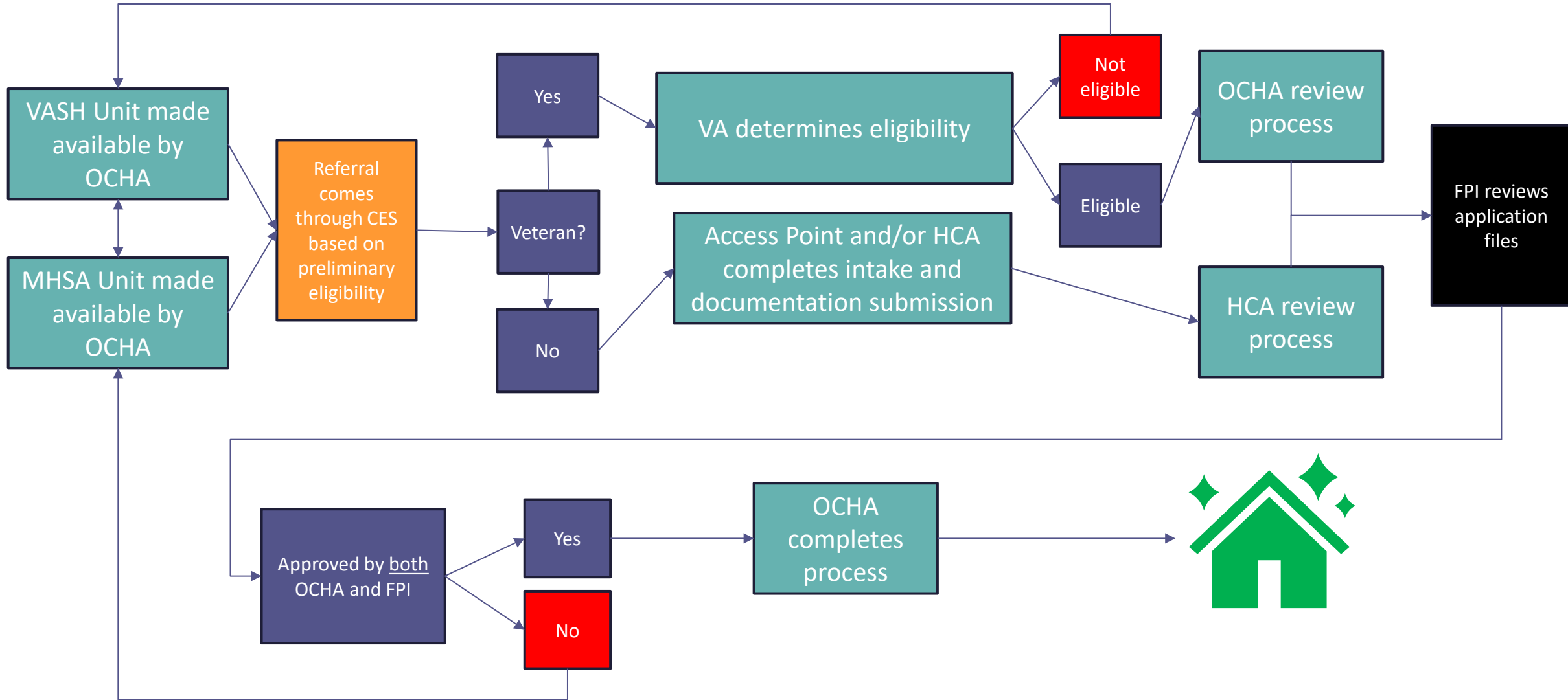
Casa Querencia Workflow



The Orchard Workflow



Mesa Vista Workflow



What We Found: #2 - That is A Lot of Communication!

- Filling a vacant unit has at least 6 major steps, often many of those steps need repeating when an application does not pan out.
- There are many different stakeholder groups that have to communicate throughout each step or the process slows down
 - Property Manager/Developer
 - PHA *sometimes more than one!
 - CES
 - Access Point
 - Health Care Agency (HCA)
 - Veteran Affairs (VA)

Buena Esperanza

- 69 fully furnished studio Permanent Supportive Housing (PSH) apartments
- 2691 W La Palma Ave Anaheim, CA

Partners:

- Orange County Housing Authority (OCHA)
- Anaheim Housing Authority
- Veteran Affairs Office (VA)
- HCA
- Jamboree Housing
- Quality Management Group (QMG) operates as the property manager for Buena Esperanza



Buena Esperanza

- 20 Veteran Affairs Supportive Housing (VASH) Units
 - Processed through OCHA & VA Office
- 35 Mental Health Service Act (MHSA) units
 - Processed through Anaheim Housing Authority (AHA)
 - Applicants matched to Mental Health Services Act (MHSA) units also needed to be MHSA certified by HCA – generally this is done prior to a referral being made from CES to an MHSA unit at Buena Esperanza
- 14 general Project Based Voucher units (PBV)
 - Processed through AHA

Buena Esperanza Key Takeaways

- Multiple partners had separate applications
 - VA & OCHA
 - AHA & HCA
 - For any units under AHA's jurisdiction, ties to the City of Anaheim had to be proven such as:
 - Work in Anaheim
 - Last permanently housed in Anaheim and sheltered outside of Anaheim
 - Sheltered in Anaheim
 - Sheltered outside of Anaheim but was homeless in Anaheim
 - Unsheltered in Anaheim
 - Receives regular critical services in Anaheim
 - Attending school in Anaheim (any member of the household)
 - QMG
- If a referred household is denied at any point with any of the potentially three applications or could not get any required or requested documentation by any partner, that household is at risk of being denied and the unit would be vacant for longer

Casa Querencia & The Orchard

- Casa Querencia
 - 56 total PSH units
 - 28 MHSA Units
 - 10 PBV units for Seniors 62+
 - 18 PBV units
- Supportive Services provided by Mercy House and HCA (for MHSA Units)
- The Orchard
 - 72 PSH units
- Key Partners at both properties
 - Mercy House
 - Community Development Partners (CDP)
 - FPI Management – Property managers
 - Santa Ana Housing Authority (SAHA)

Casa Querencia & The Orchard

- Casa Querencia
- 317 17th St Santa Ana, CA



- The Orchard
- 2151 E 1st St Santa Ana, CA



Casa Querencia & The Orchard Takeaways

Casa Querencia

- Struggled with filling vacant units
- Some units were vacant for over the normal 120-day period for a PSH unit
- The partners at Casa Querencia felt that requesting multiple referrals would shorten the turnaround time for a unit being vacant
- Casa Querencia has been fully leased up since the end of January 2025

The Orchard

- Faced similar struggles as Casa Querencia
- Some units were vacant for over the normal 120-day period for a PSH unit
- Since the partners were the same for both properties, The Orchard began to practice the workflow and process as Casa Querencia and began to request multiple referrals

Mesa Vista

- 40 PSH units
 - 30 VASH
 - 10 MHSA
- 2274 Newport Blvd Costa Mesa, CA
- Partners at Mesa Vista
 - OCHA
 - VA Office
 - Orange County HCA
 - FPI – Property Manager
 - Community Development Partners – Developer



Mesa Vista Takeaways

- Many referrals were declined due to unit size
- Timeline around returns
- OCHA extending deadlines at the request of the VA
- OCHA requires a Statement of Facts for any denial by the matched households for a unit to be returned prior to 30 days of no contact from the client
- If a Statement of Facts is unable to be obtained, this unit could be vacant for up to 4 weeks before a new referral from CES is requested by OCHA
- Mesa Vista began move-ins at the same time as other Veteran housing developments
- Affected ability to begin VA screening and VA wanting to be apart of lease-up
- All lead to delayed move-ins and length of units being vacant

What We Found: #3 - Crosswalks Often Already Set the Framework

Crosswalks

- Anywhere from a year to six months prior to any referrals being made to a new housing development, the CES team will join *Crosswalks* meetings
- These Crosswalks gather all stakeholders for the housing development and create a space where partners are introduced to one another, timelines are shared, procedures are reviewed, and tenant selection plans are finalized
- The CES team finalizes the match instructions after partners are identified
- Match instructions include prioritization criteria, checklist of documents required for each unit type, and other information vital for the match process to flow as efficiently as possible

What We Found: #4 - Differences in Residency Ties

- **Santa Ana Housing Authority**
 - Currently sleeping in Santa Ana
 - Previously had a permanent address in Santa Ana
 - And more
- **Anaheim Housing Authority**
 - An adult in the household works a minimum of 40 hours a month in Anaheim
 - Last Permanent Housing was in Anaheim and is sheltered outside of Anaheim
 - And more
- **Garden Grove Housing Authority**
 - Must be city resident within 30 days of submitting self-certification
 - Employment within Garden Grove within 30 days of submitting self-certification
 - Enrollment into any Garden Grove Unified School District
 - Housing Service Provider certification authorizing any of the above or receiving services in Garden Grove
- **Orange County Housing Authority**
 - If no ties to any of the previously listed cities, participant will be eligible for housing opportunities in any other city or OCHA funded housing opportunity

What We Found: #5 - The Data!

Tracking Each Match

- Starting on July 1, 2024 the Office of Care Coordination began to track every match made throughout the entire Coordinated Entry System
- The Reporting captures the 25 data points per match including:
 - Name
 - Housing Opportunity
 - Access Point
 - Housing Developer and Opportunity
 - Public Housing Authority
 - Date of Match
 - Result of Match
 - Date of Determination
 - MHSA, Senior, TAY or Vet Specific

CES Data – Overall Success Rates

Individual Coordinated Entry System														
	Total		July		August		September		October		November		December	
Accepted	196	45.2%	36	41.9%	28	50.9%	35	53%	55	59.1%	20	31.3%	22	31.4%
Ct. Declined	90	20.7%	10	11.6%	13	23.6%	13	19.7%	18	19.4%	22	34.4%	14	20%
Ct. Unresponsive	53	12.2%	14	16.3%	2	3.6%	5	7.6%	6	6.5%	15	23.4%	11	15.7%
Other	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Provider Denied	71	16.4%	25	29.1%	12	21.8%	13	19.7%	9	9.7%	2	3.1%	10	14.3%
Pending	24	5.5%	1	1.2%	0	0%	0	0%	5	5.4%	5	7.8%	13	18.6%
Total	434	N/A	86	12.3%	55	7.9%	66	9.4%	93	13.3%	64	9.2%	70	10%

CES Data – How Long It Takes for a Determination!

ICES Quarter <u>1</u>			
	Count	Average	Mean
Accepted	99	61	77
Client Declined	36	27	16
Client Unresponsive	21	33	30
Project Decline	50	35	28
Overall	206	46	38

ICES Quarter <u>2</u>			
	Count	Average	Mean
Accepted	97	43	43
Client Declined	54	17	9
Client Unresponsive	32	24	16
Project Decline	21	54	51
Overall	204	34	25

*Average and Mean are measured in days.

CES Data – How long It Takes for a Determination!

<u>ICES</u> Quarter 1 & Quarter 2			
	Count	Average	Mean
Accepted	196	52	55
Client Declined	90	21	13
Client Unresponsive	53	27	31
Project Decline	71	41	30
Overall	410	40	31

<u>Veteran</u> Quarter 1 & Quarter 2			
	Count	Average	Mean
Accepted	47	56	48
Client Declined	55	19	13
Client Unresponsive	24	31	28
Project Decline	12	34	28
Overall	138	35	30

*Average and Mean are measured in days.

CES Data – How Long It Takes for a Determination!

<u>PSH</u> Housing Opportunities Q1 & Q2			
	Count	Average	Mean
Accepted	152	61	62
Client Declined	31	22	14
Client Unresponsive	24	32	29
Project Decline	57	43	29
Overall	264	50	49

*Average and Mean are measured in days.

<u>Rapid Re-Housing</u> Opportunities Q1 & Q2			
	Count	Average	Mean
Accepted	44	21	15
Client Declined	59	20	13
Client Unresponsive	29	23	16
Project Decline	13	29	34
Overall	145	22	15

CES Data – By Access Point with 20+ Matched Referrals

Access Point	Total Matches	Accepted		Client Declined		Client Unresponsive		Project Declined		Still Pending	
		Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage
Illumination Foundation	71	29	40.85%	21	29.58%	7	9.86%	10	14.08%	4	6%
VA	70	22	31.43%	33	47.14%	8	11.43%	5	7.14%	2	3%
HCA- Behavioral Health Services	69	34	49.28%	6	8.70%	12	17.39%	11	15.94%	6	9%
Mercy House	48	26	54.17%	12	25.00%	5	10.42%	5	10.42%	0	0%
PATH	48	15	31.25%	9	18.75%	1	2.08%	19	39.58%	4	8%
Friendship Shelter	34	13	38.24%	11	32.35%	3	8.82%	0	0.00%	7	21%
VOALA	32	13	40.63%	7	21.88%	6	18.75%	5	15.63%	1	3%
City Net	25	11	44.00%	1	4.00%	12	48.00%	0	0.00%	1	4%
Salvation Army	23	7	30.43%	6	26.09%	5	21.74%	5	21.74%	0	0%
WisePlace	22	6	27.27%	3	13.64%	13	59.09%	0	0.00%	0	0%
Grandma's House of Hope	21	12	57.14%	4	19.05%	1	4.7%	4	19.05%	0	0%

*11 out of the 37 Access Points represent 81% of the total matches

CES Data – Match Results

Orange County Housing Authority														
	Total		July		August		September		October		November		December	
Accepted	40	24.4%	13	43.3%	11	47.8%	12	27.3%	4	12.5%	0	0%	0	0%
Ct. Declined	28	17.1%	8	26.7%	8	34.8%	4	9.1%	1	3.1%	4	44.4%	3	11.5%
Ct. Unresponsive	14	8.5%	7	23.3%	0	0%	4	9.1%	3	9.4%	0	0%	0	0%
Other	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Provider Denied	16	9.8%	2	6.7%	2	8.7%	8	18.2%	3	9.4%	1	11.1%	0	0%
Pending	66	40.2%	0	0%	2	8.7%	16	36.4%	21	65.6%	4	44.4%	23	88.5%
Total	164	N/A	30	18.3%	23	14%	44	26.8%	32	19.5%	9	5.5%	26	15.9%

Findings

- It isn't all about CES.
- A lot of communication is required.
- Crosswalks have often laid out the framework already.
- There are a variety of criteria.
- Data tells us a lot.

Where Do We Go from Here?

Friendship Shelter's Insight

- Early on in the process the Office of Care Coordination began meeting with Friendship Shelter regarding these specific concerns and discussing needed improvements and the following needs came out of those discussions:
 - Better Matches
 - Improved Data Quality
 - Clear Timelines
 - Clear Expectations
 - Clear Role Definition

Multiple Matches for One Opening (2 for 1s)

- The practice of multiple referrals for a single housing opportunity became unofficially known as 2:1 matches
- If there were two matched referrals, whoever submitted a completed application first, got priority to the unit, leaving the second matched referral in a state of waiting to find out if the other matched referral would be denied or decline the opportunity to move forward themselves
 - Each housing authority has a documented case of one match left without a unit that was fully approved by the respective housing authority and property management
 - Fortunately, each housing authority was able to move these clients to other housing developments within their jurisdiction and found a unit available for move-in
- This practice of multiple matches does not directly go against approved CoC CES Policies & Procedures, but there are unintended consequences that do go against CES Policies & Procedures
 - 2:1 matches go against trauma-informed care, and the housing first practice

Future Considerations for the CoC

- Consider establishing a formal multiple match policy
- Consider updating requirements for Community Queue that include possessing documentation that almost all opportunities require (i.e. forms of identification)

In Conclusion: What We Need to Remember

- There will always be a need to communicate!
- We will never get to a place where every match results in a placement.
- Everyone has been, is and will continue to work hard, we need to give each other grace.
- The absence of CES does not make the process quicker, it just means less people will be considered
- We all play a role in improving the process:
 - CES- Continue to evaluate is policies and procedures
 - Access Points- Ensure you are in communication with your clients
 - Property Managers and PHAs- How can you streamline your applications

In Conclusion: What We Need to Remember (cont.)

We can all do the following things better:

- Ensure our staffs are trained
- Communicate better
- Hold ourselves accountable to the process
- Look at ourselves before we look at others when it comes to solutions

Most importantly, the people we have committed to serving are relying on us!

University of Chicago's Revised HMIS Data Request and Memorandum of Understanding

Erin DeRycke, Director, Data Analytics, 211OC, Orange County United Way; Bruce D. Meyer, McCormick Foundation Professor, University of Chicago Harris School of Public Policy; Angela J. Wyse, Assistant Professor of Economics, Dartmouth College; and Felicia Boehringer, CoC Administrator, Office of Care Coordination

Business Calendar – Item #4

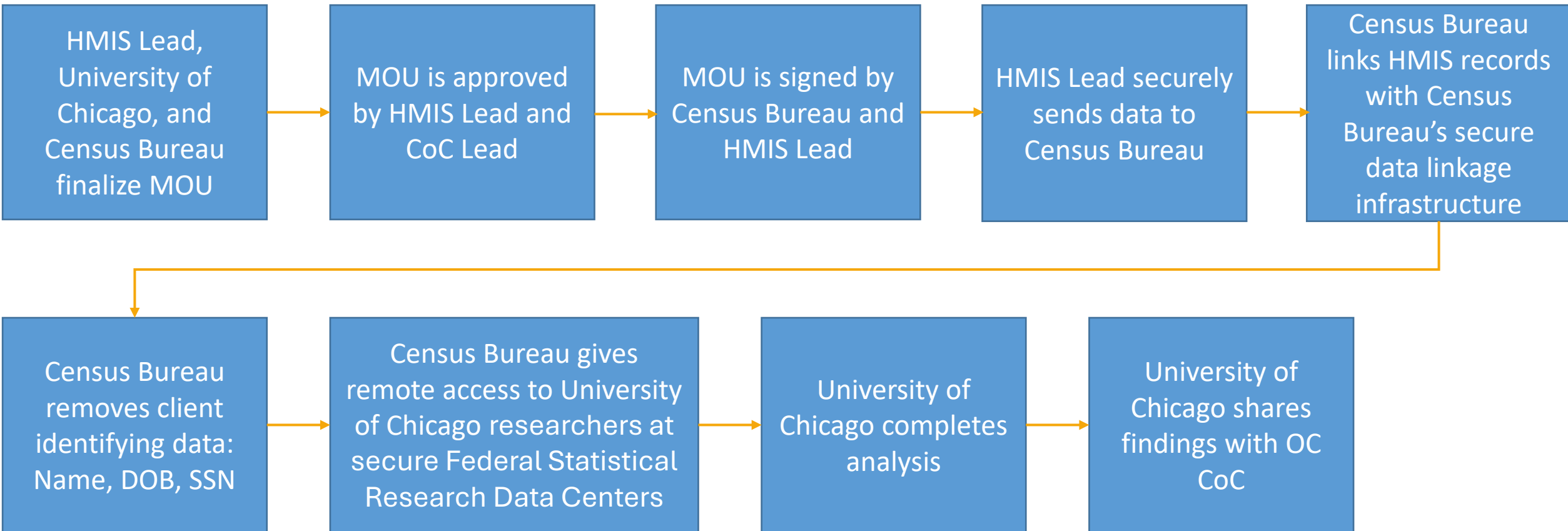
University of Chicago's Revised HMIS Data Request

- At the December 18, 2024, meeting, the CoC Board reviewed the University of Chicago's HMIS data request and approved an amended recommended action, which included:
 - ❖ Preparing the data request and draft Memorandum of Understanding (MOU) that involves all three parties: the Orange County CoC, U.S. Census Bureau and the University of Chicago
 - ❖ Ensuring the MOU includes a workflow and client data elements to be removed, as well as checks and balances that will be verified before data is sent to the University of Chicago
 - ❖ Commitment that upon completion of the data analysis and final report, the final report will be shared with the Orange County CoC, and a certification of data disposal and verification will be provided
- 211OC followed up with the University of Chicago to prepare for the return of the data request to the CoC Board
- The University of Chicago, 211OC and Office of Care Coordination are providing updates to the CoC Board on steps taken to prepare the data request.

Data Request Specifications

- Reporting Period: 1/1/18 – 12/31/24
- All clients active during reporting period with an active Release of Information record as of the end of the reporting period
 - Approximately 76,500 clients and 232,500 enrollments
- Request includes names, Dates of Birth (DOBs), and Social Security Numbers (SSNs) in order to link clients with U.S. Census Bureau data; these fields are critical to ensure accurate record linkages to complete the analysis
 - Linkage is completed by a computer program
 - Once the linkage is completed identifying data is removed and is not available to researchers
- Similar requests previously approved:
 - Bringing Families Home Pilot Evaluation approved June 2019
 - CalOptima initially approved September 2022

Workflow



Advancing Research on Homelessness by Incorporating the OC CoC's HMIS Records into the Census Bureau's Data Linkage Infrastructure:

Additional Information Requested by the Orange County CoC Board

(Updated March 17, 2025)

University of Chicago's Comprehensive Income Dataset (CID) Project:

<https://cid.harris.uchicago.edu>

Bruce D. Meyer (bdmeyer@uchicago.edu) - McCormick Foundation Professor at the University of Chicago Harris School of Public Policy

Angela J. Wyse (angela.j.wyse@Dartmouth.edu) - Assistant Professor of Economics at Dartmouth College

Douglas M. S. Williams (douglasmw@uchicago.edu) - Pre-Doctoral Research Fellow at the University of Chicago Harris School of Public Policy

Project Overview

- This project aims to improve the lives of those experiencing or at risk of homelessness through a quantitatively rigorous examination of questions related to:
 - Formal income, employment, and connections to mainstream safety net programs;
 - Migration histories and transitions between homelessness, housing, and institutions;
 - Completeness and accuracy of the 2010 and 2020 Census homeless enumerations;
 - Differences in key outcomes by gender, race, age, and other characteristics.
- We propose to incorporate HMIS records into the Census Bureau's secure data linkage infrastructure, permitting researchers to link HMIS clients to administrative data on taxes, safety net programs, and decennial Censuses.
 - Administrative data contain information on individual histories (for up to 40 years) of earnings and the receipt of a dozen government programs (e.g., SNAP, HUD housing assistance, SSI, VA service-connected disability assistance), as well as mortality.
- Our team has in the past conducted similar analyses using HMIS data from Los Angeles, Houston, and Chicago, and we are in the process of expanding agreements to other localities.



Addressing the Orange County CoC Board's Concerns and Clarifying Our Approach

These slides address the following concerns raised during the December 2024 presentation to the Orange County CoC Board:

- Legal Framework and Data Protection
- Privacy and Confidentiality
- Project Timeline and Reporting
- Project Context and Other CoCs' Participation
- Planned Analyses and Benefits to CoC and Clients



The Census Bureau's HMIS Data Protection Framework



Legal Framework and Permissible Uses

- All HMIS data transferred to the Census Bureau will remain confidential under Title 13 of the U.S. Code
 - Stipulates severe penalties (up to 5 years' prison and \$250,000 fine) for wrongful disclosure of confidential information
- Title 13 also stipulates that data “shall be used solely for statistical purposes and not for program or administrative enforcement”
 - Data will be used only for the specific research projects identified in the MOU, with any additional projects requiring written approval from both Census and the CoC Board
- The MOU also provides that the CoC can terminate the agreement with 30 days' written notice

Protecting Privacy and Confidentiality

- Access to data will be limited to minimum number of individuals necessary – only Census staff and Special Sworn Status researchers
 - Identifying information (name, DOB, SSN) will be removed before HMIS data is shared with researchers and will be attested in writing by Census POC
- Data will be accessed in Federal Statistical Research Data Centers (FSRDCs) with strict physical and technical controls
 - Researchers must work in private, secure rooms with no internet access, removable media, or printing capabilities
 - All activity in FSRDCs is subject to logging and audit trails
- All results undergo Census Bureau Disclosure Review Board (DRB) approval to protect confidentiality
 - The DRB applies statistical safeguards such as data suppression, swapping, and noise injection to protect individual privacy
- The MOU stipulates that original data will be deleted (“expunged from Census Bureau systems”) at conclusion of approved projects
 - Deletion will be attested in writing by Census POC



Additional Details on Proposed Agreement



Project Timeline and Reporting

- We propose a five-year research collaboration, with intermediate results and findings to be regularly shared with the CoC Board:
 - Year 1: Complete data-sharing agreement and integrate OC HMIS data into Census Bureau infrastructure
 - Year 2: Complete initial analysis of housing status transitions and begin analyzing income/employment patterns
 - Present initial analyses of housing status transitions to CoC Board
 - Year 3: Refine housing transition analyses and complete initial analysis of income/employment and safety net program participation
 - Present initial analyses of income/employment and safety net to CoC Board
 - Year 4: Finalize analyses of income/employment and safety net use
 - Year 5: Prepare and submit final comprehensive report
 - Present final findings to CoC Board
- In addition to the presentations described above, project communication and reporting will include:
 - Annual written reports submitted every twelve months (first due one year after MOU signing)
 - Semi-annual meetings (twice per year or more frequently as requested) with designated CoC representatives to provide updates and receive feedback on research direction



Project Context and Other CoCs' Participation

- The OC CoC's participation would contribute to a growing national dataset that uniquely links Census records (2010 and 2020), American Community Survey data (2006-2024), HMIS records, and administrative datasets
- The team has already conducted similar analyses using Census and ACS data, as well as HMIS data from Los Angeles, Houston, and Chicago (see Appendix for key results)
- Previous findings from this research have been:
 - Cited in advocacy materials and congressional testimony
 - Featured in local and national media coverage
 - Presented to federal agencies including HUD, USDA, IRS, and the Census Bureau
 - Published in academic journals



Additional Detail on Planned Analyses and Benefits to CoC and Clients



Income, Employment, and Connections to Social Safety Net Programs

- **Research Question:** What are the long-term patterns of formal income, employment, and connections to the safety net surrounding a period of HMIS enrollment?
- **Objective:** This analysis aims to provide critical insights into how HMIS clients interact with economic support systems before, during, and after periods of literal homelessness to inform strategies that enhance economic stability and improve access to safety net programs.
- **Methodology:** We will link HMIS clients to longitudinal tax records as well as administrative data on Supplemental Nutrition Assistance Program (SNAP), Medicare, Medicaid, disability benefits, veterans' benefits, and housing assistance.
- **Benefits to the CoC and Clients:** This research will support the creation of data-driven strategies to enhance economic stability and help to streamline connections between homeless services and mainstream safety net programs.



Impact of Safety Net Programs on Health and Wellbeing

- **Research Question:** How do safety net programs like Medicaid, HUD housing benefits, and disability assistance affect the health and well-being of people experiencing or at risk of homelessness?
- **Objective:** This analysis seeks to evaluate the impact of mainstream safety net programs on health, housing stability, and well-being, with the goal of identifying strategies to enhance program effectiveness and accessibility.
- **Methodology:** Using natural experiments derived from benefit eligibility rules, we will analyze administrative data on Medicaid, HUD housing benefits, disability assistance, and other safety net programs to assess their effects.
- **Benefits to the CoC and Clients:** The findings will inform evidence-based strategies to strengthen program delivery and support advocacy for funding and policy changes that better serve individuals experiencing or at risk of homelessness.



Long-term Patterns of Housing Transitions and Institutional Involvement

- **Research Question:** What are the long-term patterns of migration and transitions between housing, homelessness, and institutions like group homes and criminal justice facilities?
- **Objective:** This analysis will track housing status transitions over time, including movements between homelessness, housing, and institutional settings (e.g., correctional facilities, hospitals, nursing homes).
- **Methodology:** We will link HMIS clients to the 2010 and 2020 Censuses and 2006-2024 American Community Survey to obtain a panel dataset of housing status over time and analyses the types and rates of transitions between statuses.
- **Benefits to the CoC and Clients:** This research will enhance understanding of housing stability patterns, improve cross-sector collaboration, and inform targeted interventions to prevent and reduce returns to homelessness.



Disparities in Pathways to and Experiences of Homelessness

- **Research Question:** What do disparities in patterns of economic engagement and housing transitions tell us about pathways to and the experience of homelessness for marginalized communities?
- **Objective:** This analysis help us to better understand the unique pathways to and experiences of homelessness among marginalized communities and identify inequities that contribute to disproportionate rates of homelessness.
- **Methodology:** We will adapt the analyses described on preceding slides to examine differences by gender, race, age, ability status, and other characteristics indicated in HMIS data.
- **Benefits to the CoC and Clients:** This research will guide equitable resource allocation, support the development of strategies to address systemic inequities, and improve outcomes for historically underserved populations.



Thank you for your consideration!

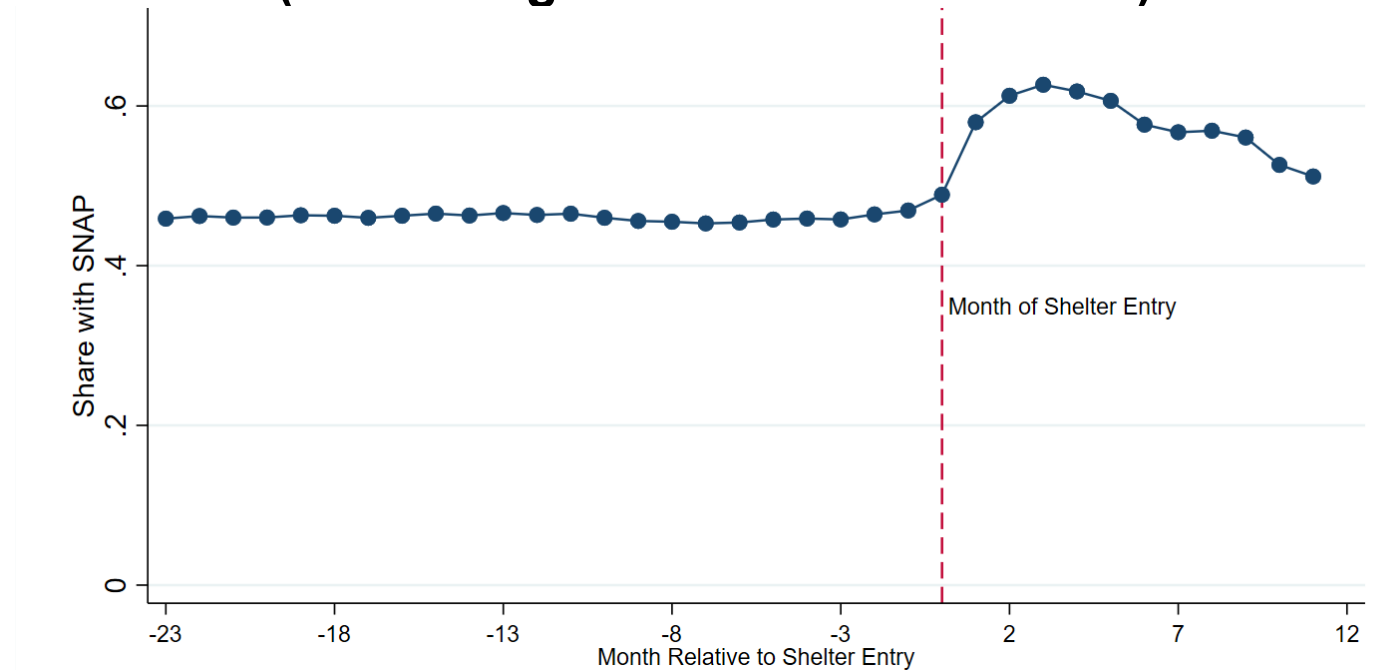


Appendix



An Example of Past Analyses Using HMIS Data :

Share with SNAP in Months Surrounding First Shelter Enrollment (According to Administrative Data)

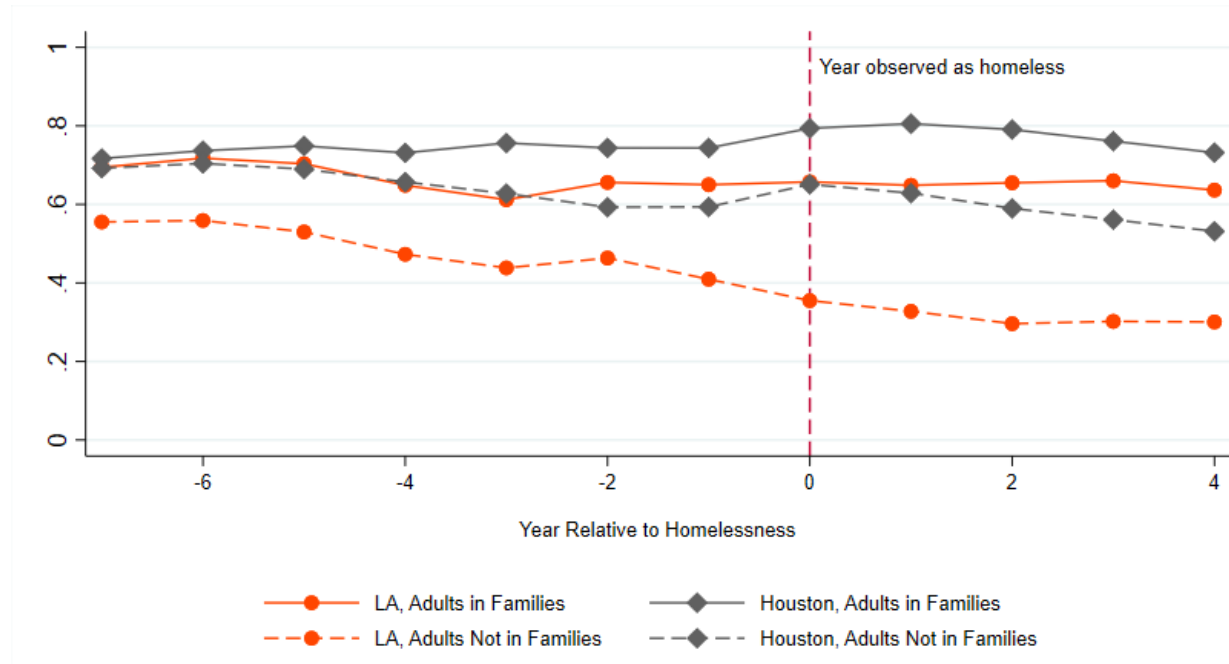


Key Takeaway: Chicago's service providers are highly effective in connecting clients to SNAP at shelter entry, but declining receipt over time illustrates difficulties in maintaining enrollment over time



An Example of Past Analyses Using HMIS Data :

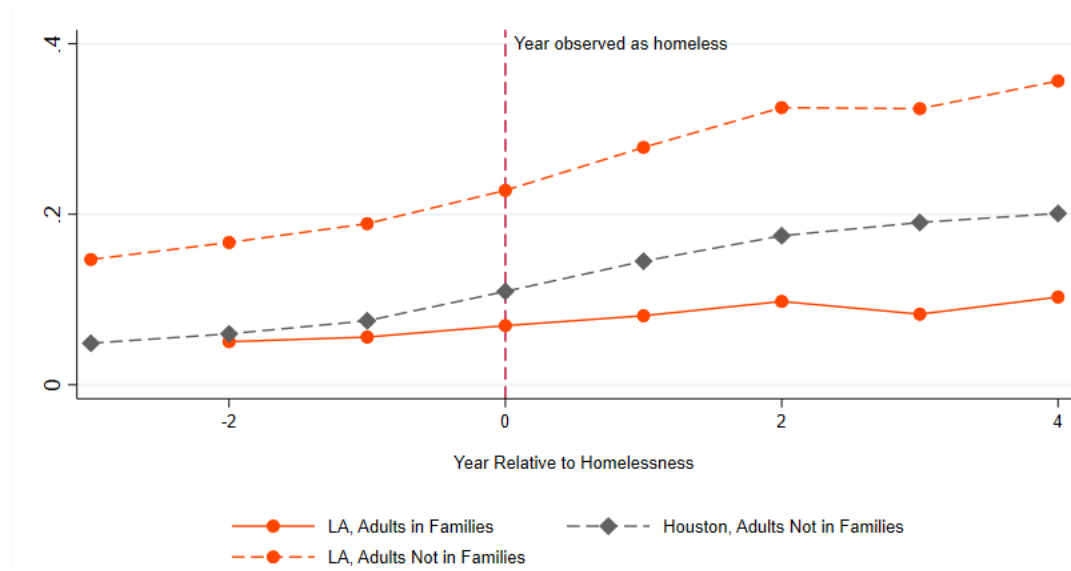
Share Formally Employed in Years Before/After Shelter Enrollment (According to Administrative Data)



Key Takeaway: Relative to adults in families, single adults appear to experience larger and more persistent declines in employment surrounding an observed period of homelessness, suggesting a longer-term deterioration in circumstances or health.

An Example of Past Analyses Using HMIS Data :

Disability Program Receipt (SSI or DI) in Years Before/After Shelter Enrollment (According to Administrative Data)

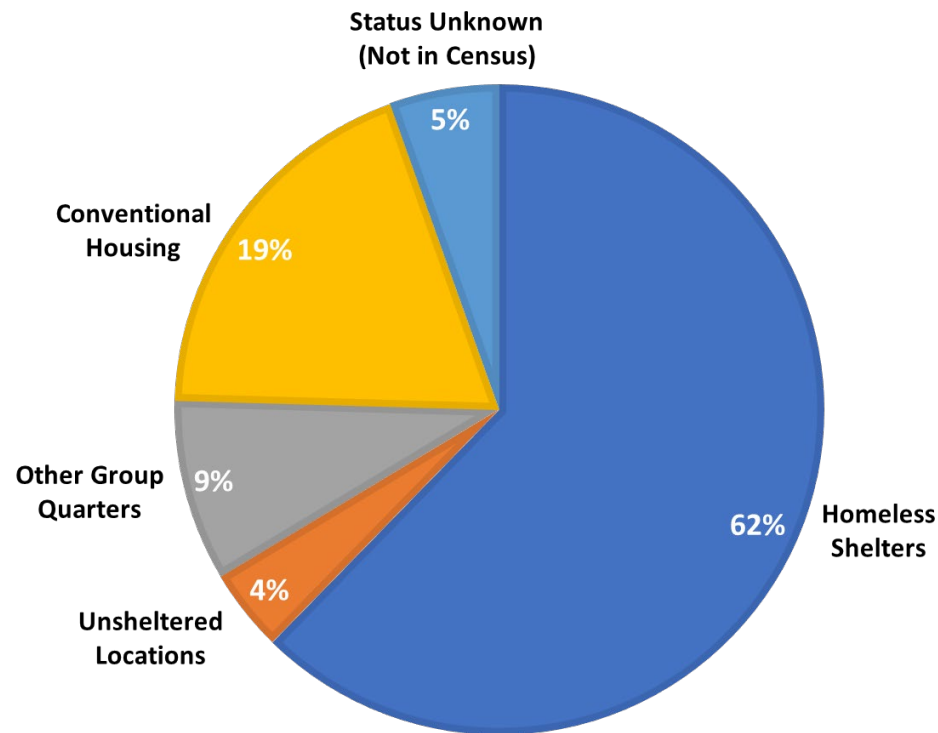


Key Takeaway: Disability programs are a major source of income, especially for single homeless adults, and receipt continues to rise following an observed period of homelessness, suggesting sustained and even increasing connections to these programs after shelter exit.

An Example of Past Analyses:

How well did the Census include people experiencing homelessness?

Coverage of L.A. and Houston HMIS Clients in the 2010 Census (by Housing Status Recorded in the Census)



Key Takeaway:
The 2010 Census included about 95 percent of HMIS clients, although large shares were classified as being housed or in other congregate living facilities.



Business Calendar – Item #4

MOU Between the CoC and U.S. Census Bureau

- 211OC received a draft MOU from the U.S. Census Bureau, which includes a list of research projects that would utilize the requested HMIS data.
- 211OC and the Office of Care Coordination have been reviewing the MOU and sharing questions and revisions with the University of Chicago for consideration aimed at addressing the feedback and concerns of the CoC Board as expressed.
- The University of Chicago has been addressing questions related to the MOU as well as those raised during the CoC Board meeting.
- In reviewing the MOU, 211OC and the Office of Care Coordination noted it may be beneficial for the Policies, Procedures and Standards (PPS) Committee to further review and provide feedback on the proposed research projects before the HMIS data request is presented to the CoC Board.
- Because the PPS Committee was unable to reach quorum for the regular meeting in March 2025, the Office of Care Coordination recommended returning to the CoC Board with an update from the University of Chicago on steps taken to address the CoC Board's requests and concerns.
- When the March 26, 2025, CoC Board agenda was posted, a response was still pending from the U.S. Census Bureau regarding questions and potential revisions to the draft MOU.

Business Calendar – Item #4

MOU Between the CoC and U.S. Census Bureau

- On Monday, March 24, 2025, the University of Chicago replied with the following updates from the U.S. Census Bureau:
 - ❖ Proposed projects could be edited/removed, except for a proposed Eviction Project
 - ❖ Added proposed Eviction Project to draft MOU, focused on learning about and creating new products documenting the demographic and socioeconomic characteristics of the evicted population, as well as outcomes associated with eviction.
- Because the MOU is still in draft form, it could be beneficial for the CoC Board to review current portions of the draft MOU and provide feedback.
 - ❖ **Attachment A:** The five (5) research projects being proposed. The first research project listed is the one initially proposed by the University of Chicago. The additional proposed Eviction Project is not reflected here.
 - ❖ **Attachment B:** Asks the CoC to identify preferences on how the release of CoC specific data results will be reviewed/approved.
 - ❖ **Attachment C:** Asks the CoC to choose between two options for how researchers will access the CoC's data.
- If the CoC Board is supportive of continued effort to move the request forward, the Office of Care Coordination and 211OC will work with the University of Chicago and U.S. Census Bureau to bring a final draft of the MOU to the Board at a future meeting.

Housing for Health Orange County (HHOC)

HMIS Data Integration Request

Erin DeRycke, Director, Data Analytics, 211OC, Orange County United Way; Chris Ticknor, Chief Transformation Officer, Orange County United Way; Heather Dion, Chief Administrative Officer, Housing for Health Orange County; and Sarah Jones, CoC Manager, Office of Care Coordination



Housing for Health Orange County (HHOC) Data Integration



Background

Policy

Data integration requests must be approved by the CoC Board prior to implementation

Previous data integration requests

Orangewood Foundation

Overview

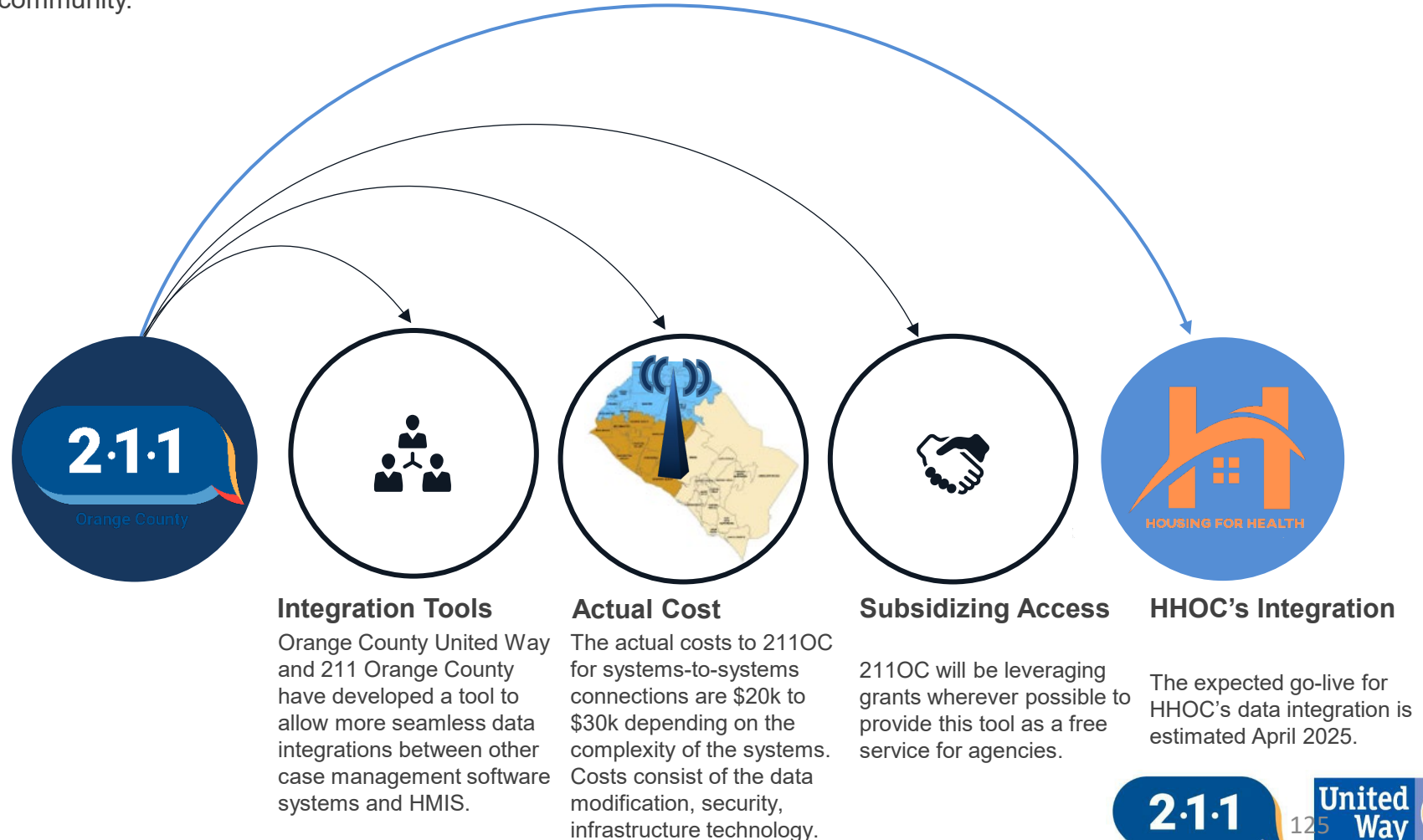
Enabling Systems-to-HMIS Connections for the Service Provider Community

Technology infrastructure tools and software that enables service providers to send and receive data from their native systems applications to HMIS, providing heightened security, faster access to data, and more consistent data facilitating an outcomes focused community.

Key Take Aways

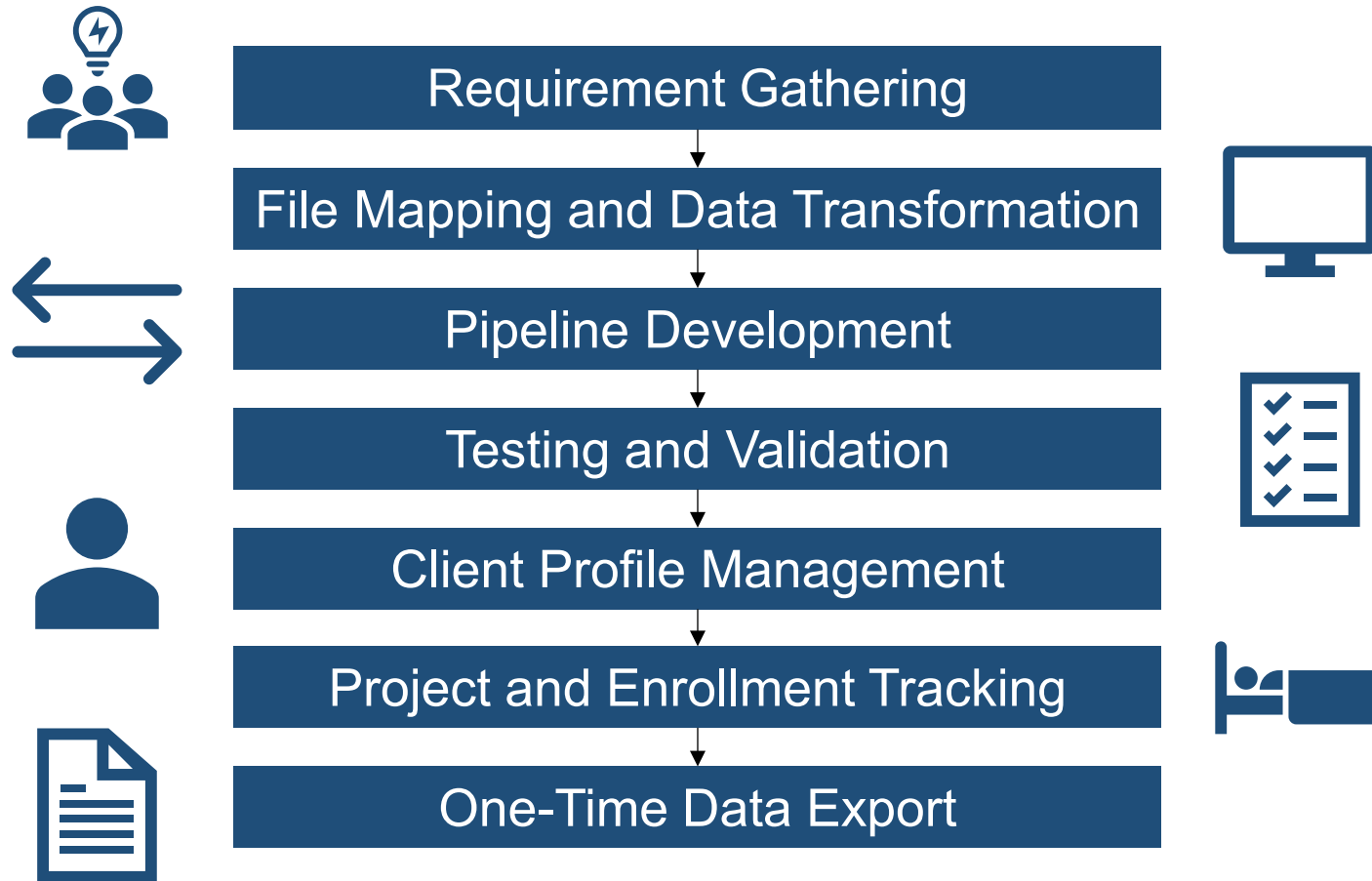
Using modern system connection tools, 211OC is enabling service providers, governance stakeholders, and community interests to fulfill asks for:

- More data on populations that is consistent and complete for deeper insights for informed decision making around successful outcomes
- Faster access to data insights to facilitate agility in care
- Permission based access to allow better governance and controls down to the data attribute level, enabling access to more contributors with tighter oversight on access to permissible data
- Using the most modern tools and best practices around cybersecurity as well as well-architected frameworks to encrypt data at-rest and in-transit to ensure no vulnerabilities.



HHOC's Data Integration Process

Approximately 230 hours



Housing for Health Orange County Overview



Current Pain Points

1. **Time-consuming:** double entry takes staff away from other important tasks. Double data entry is 20% of staffs' time.
2. **Error-prone:** manually entering data into different systems increases the likelihood of errors which has led to our Supervisors cross referencing data between two systems weekly.
3. **Inefficiency:** having to enter the same information into multiple systems has created inefficiencies in data management and workflow, slowing down processes and leading to missing data.
4. **Staff morale:** The redundancy of entering data into two systems is burdensome to our staff creating feelings of frustration inefficiency.

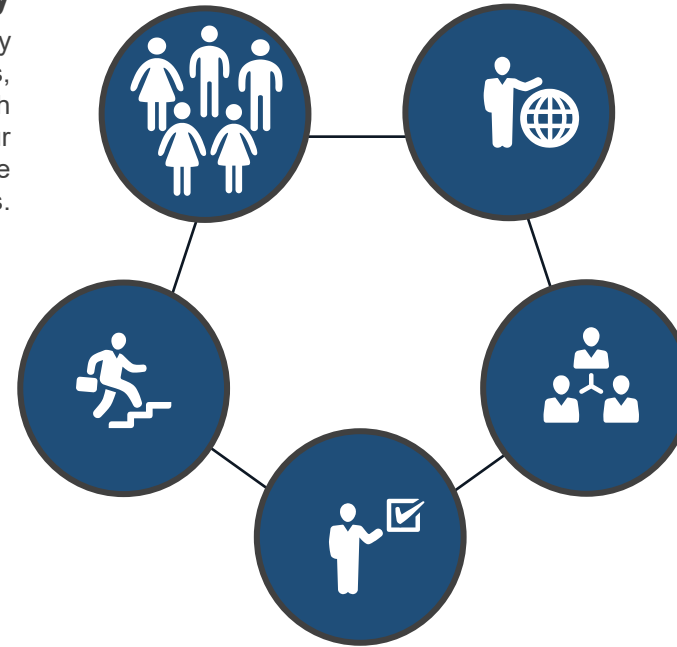
Data integration into HMIS is essential for the following reasons:

Efficiency and Productivity

Integration streamlines data entry processes, reduces duplication of efforts, and minimizes the risk of error through automation. This will improve our operational efficiency and free up staff time for more strategic tasks.

Improved User Tools

Providing the best tools possible for Case Managers to support their clients, which will result in better all-around care and outcomes.



Data quality

The integration between Lightning Step and HMIS will support us in maintaining data consistency and accuracy across systems, ensuring reliable information for reporting and analysis.

Enhanced client care

Easier to provide whole person care approach to case management when all the data is available in one system and one case file. Additionally, the client's journey is documented as one full story versus bits and pieces between multiple systems.

Client Focused

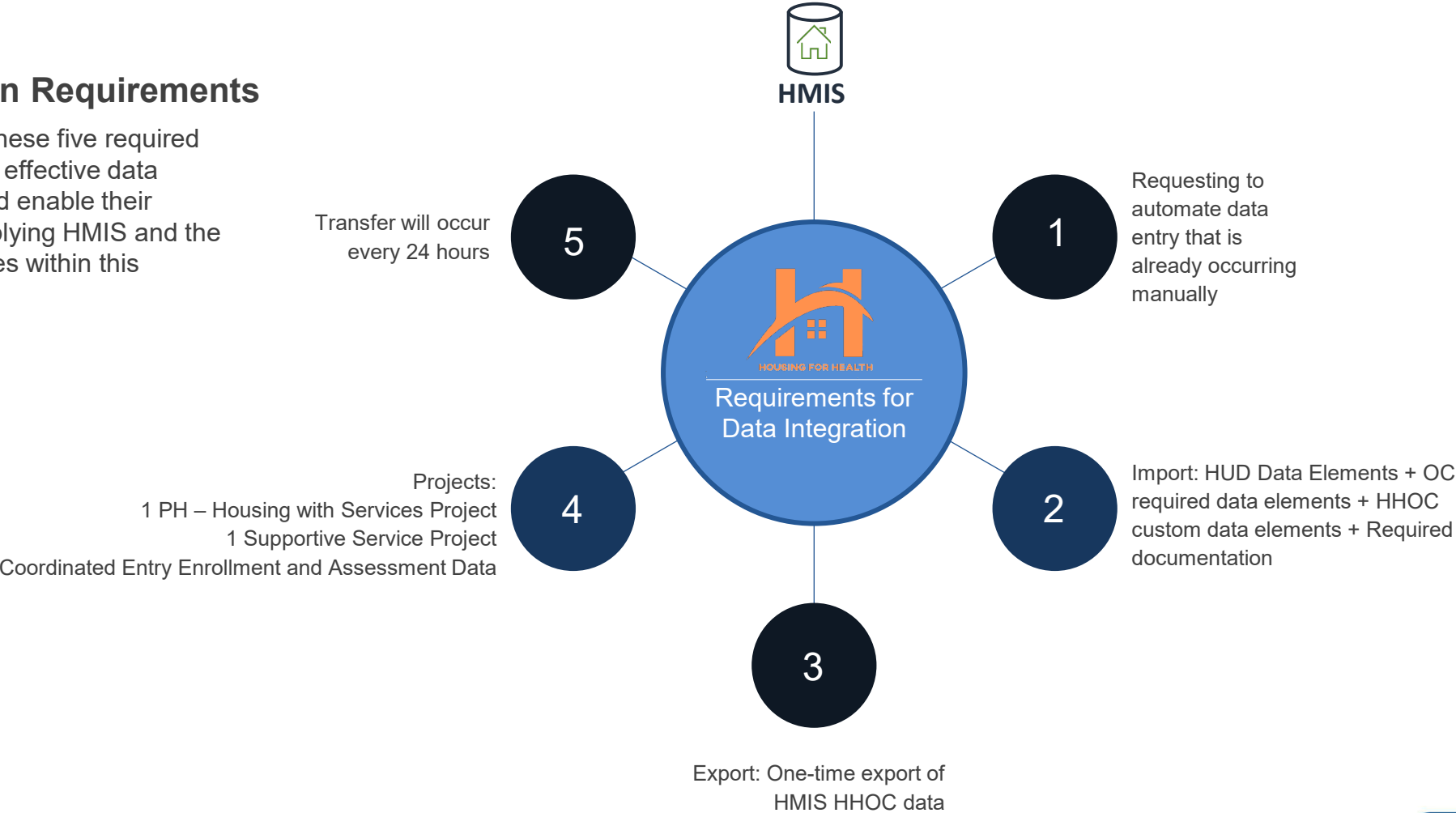
Less trauma for the clients (ie. having to tell their story over again or re-fill out forms), constant snapshot of the client's progress.

Request Summary

A Summation of HHOC's Requirements

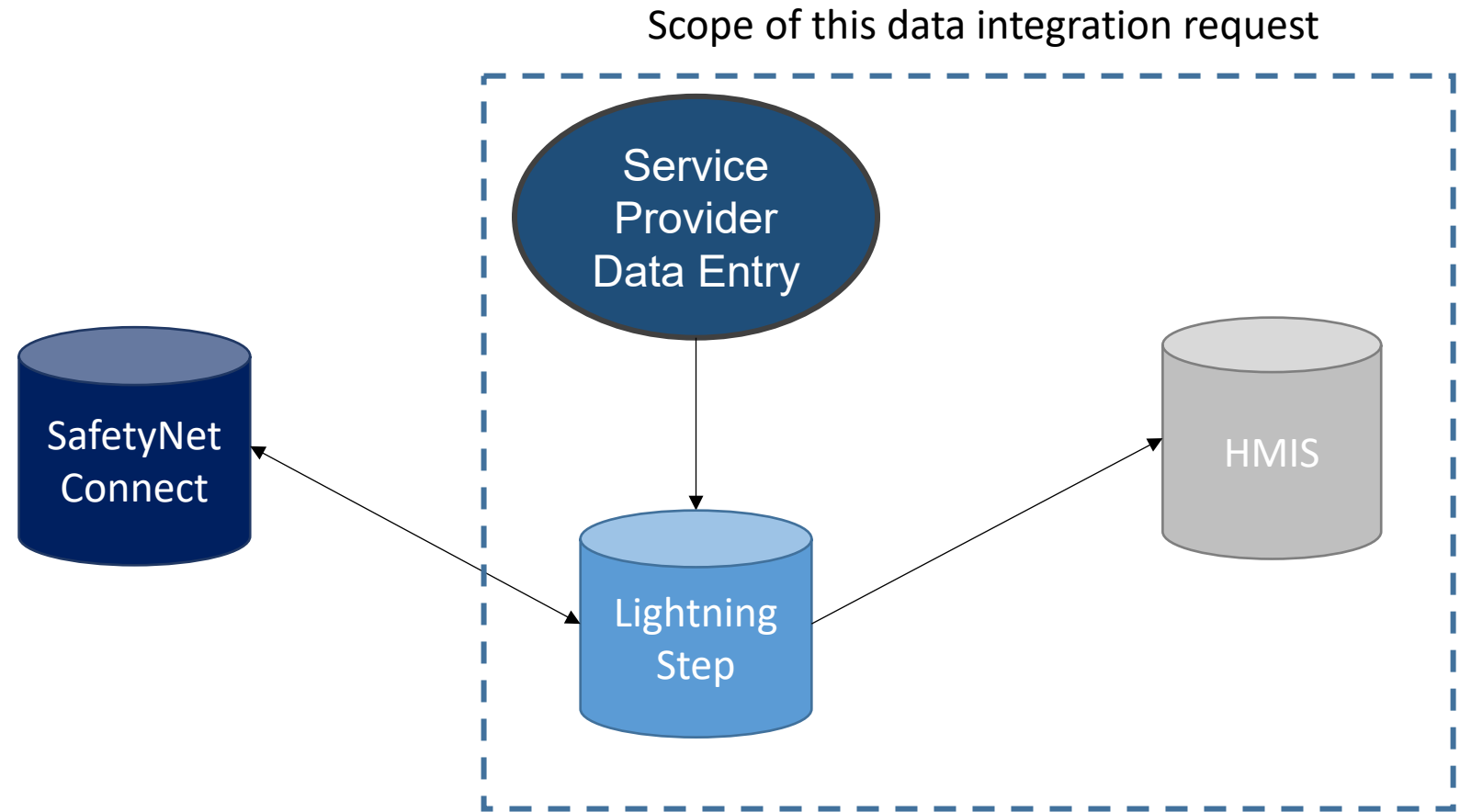
Data Integration Requirements

HHOC would need these five required elements to have an effective data integration that would enable their programs while supplying HMIS and the CoC the stated values within this presentation.



Expected Data Flow

HHOC Service Providers will complete data entry into Lightning Step, HHOC's chosen software provider. A subset of that data that meets HUD requirements will be automatically imported into HMIS under the existing HHOC projects.



Security Overview

Securing HMIS Data and Bitfocus Integration

Four Elements to Secure Data Management

Security methods and controls that ensure there are no potential vulnerabilities with environments. All systems data access is permitted by governing policies. Current best practices and industry standards are followed and maintained.



I. Data Encryption

- Symmetric Encryption with AES-256**: AWS uses 256-bit AES-GCM symmetric encryption keys, offering industry-standard protection for data security.
- This level of encryption ensures that even if data is intercepted, it remains unreadable, providing robust security.
- A 256-bit key represents a complex set of characters used to encrypt and decrypt data. It's like a highly secure lock requiring 256 keys to open.
- The only way to access the data is through these keys, which are managed by AWS Key Management Service (KMS).
- HIPAA Compliance: While AES-128 is the minimum encryption requirement for HIPAA compliance, this solution doubles the security with AES-256.
- AWS KMS for Key Management: AWS KMS manages the encryption keys, ensuring they never leave the AWS infrastructure. This means that unauthorized access to the keys is prevented because the keys never leave the house.
- AWS has a robust security infrastructure trusted by public sector organizations at local, state, and federal levels.
- Audit Trail with AWS CloudTrail: AWS CloudTrail monitors key usage, providing a transparent audit trail whenever encryption keys are used



II. Data in Transit

- Transport Layer Security (TLS): The integration uses TLS to encrypt data in transit, replacing the older SSL protocol with a more secure standard.
- TLS encrypts data during transmission, protecting sensitive information like passwords, credit card numbers, and personal correspondence from interception.
- When data is transmitted, it's encrypted by the integration; upon receipt, it's decrypted for processing, ensuring a secure communication pathway.



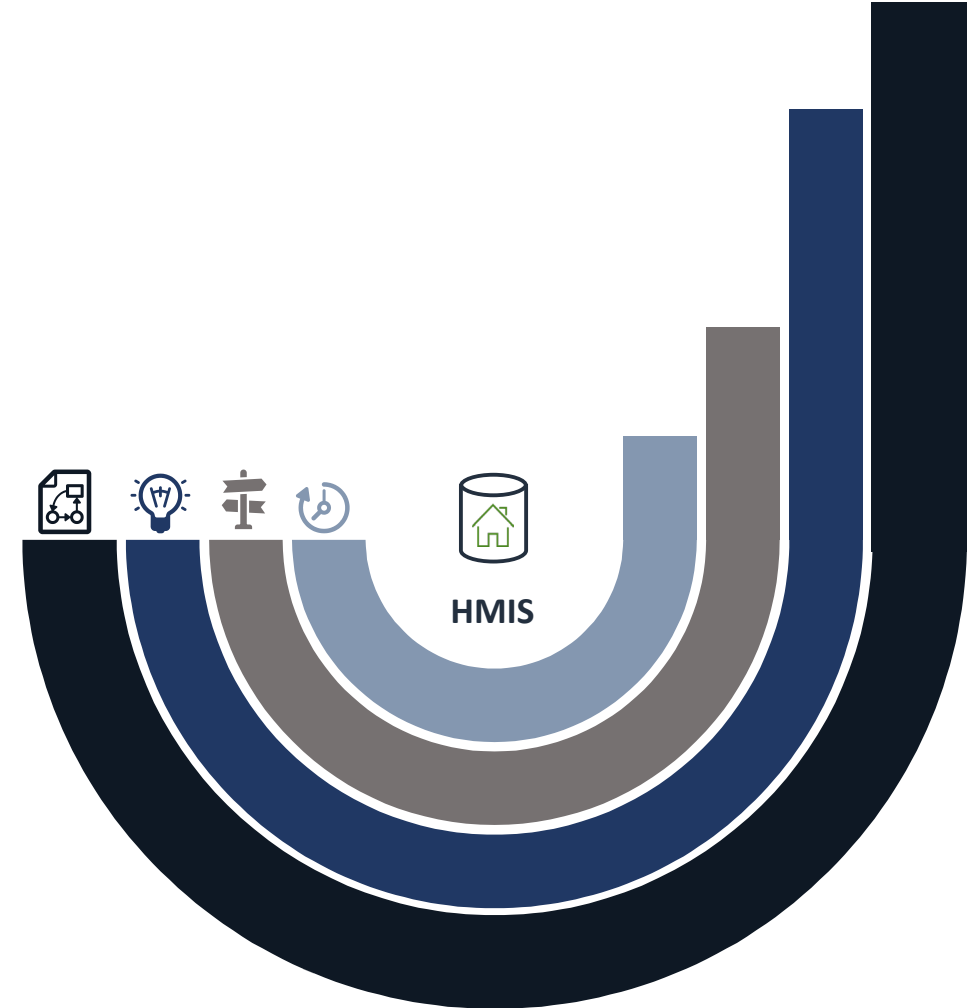
III. Data at Rest

- Server-Side Encryption (SSE) in AWS S3: Once data is received, it's re-encrypted using AWS S3's server-side encryption (SSE). This ensures that data at rest is protected.
- Think of it like unlocking a door with a 256-bit key, allowing access to the data, then immediately re-locking the door with a new set of 256-bit keys. This double layer of security ensures that data remains secure at all times.



IV. Encryption of the Code

- Securing the Codebase: Our solution uses AWS Managed Workflows for Apache Airflow (MWAA) to manage data movement, with the code securely stored in AWS S3 SSE, offering the same level of encryption for the code as for the data.
- This ensures that the code handling data movement is protected from unauthorized access or tampering, maintaining the integrity of the solution.

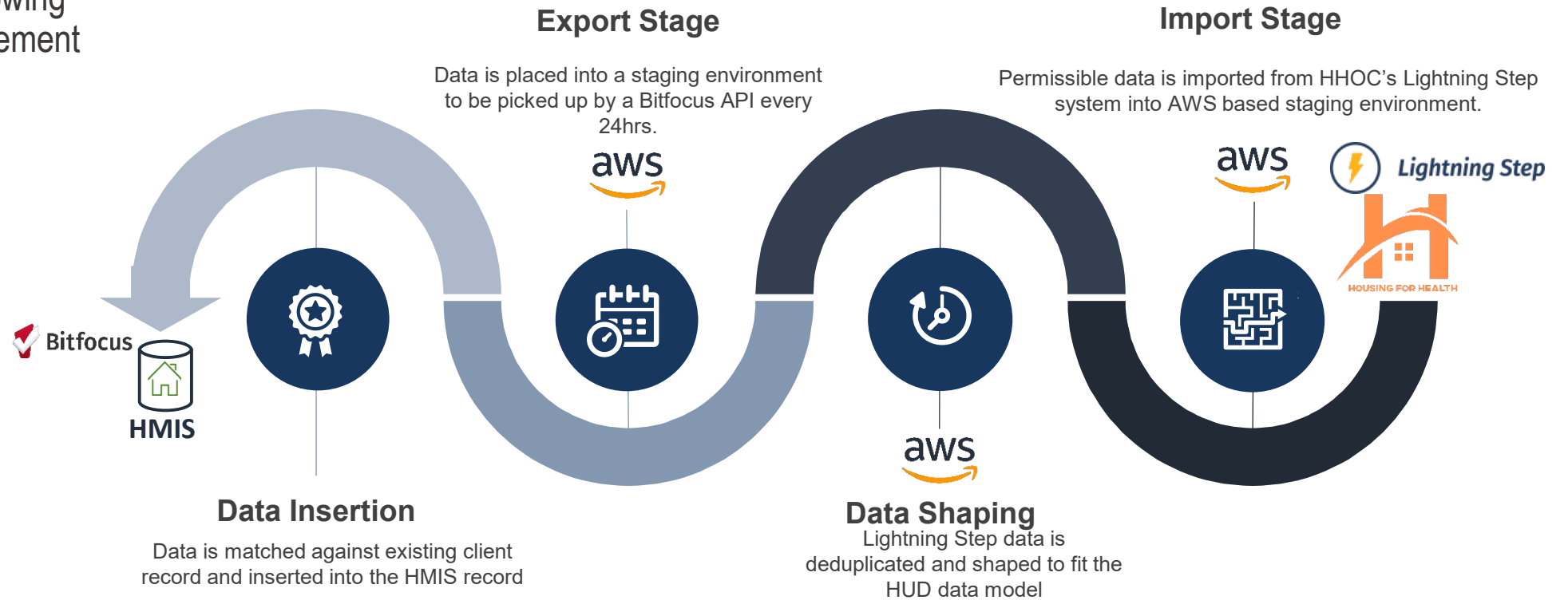


Systems Diagram

The data flow diagram, showing the stages of the data movement from system-to-system.

Systems to HMIS Data Integration

The originating system will leverage an API to transit data to a data warehouse where it is matched, deduplicated, and shaped to fit into the HUD data specification that is required for HMIS. This ensure that only permissible data is shared through a secure means of data transit and ensures the hygiene of the data for better consistency.



Thank you!



Business Calendar – Item #5

Recommended Action

- a. Approve data integration request from HHOC to import identified data elements into HMIS every 24 hours, beginning April 1, 2025.

CoC Strategic Plan Updates
Dr. Shauntina Sorrells, Chair

Strategic Plan Structure: Feedback & Implementation Timeline



Orange County Homelessness Updates

**Doug Becht, Director, and
Felicia Boehringer, CoC Administrator,
Office of Care Coordination**

System of Care Update
Doug Becht, Director,
Office of Care Coordination

Business Calendar – Item #7

Emergency Housing Voucher (EHV) Program

- On March 11, 2021, the American Rescue Plan (ARP) Act of 2021 was signed into law, creating the EHV program and funding for approximately 70,000 EHV nationwide.
- These vouchers are used to assist families that are in one of the following categories:
 - Experiencing homelessness;
 - At risk of experiencing homelessness;
 - Fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking; or
 - Were recently homeless and for whom providing rental assistance will prevent the family's homelessness or having a high risk of housing instability.
- HUD announced EHV awards on May 10, 2021, and the Orange County Housing Authority (OCHA) was allocated 557 EHV.
 - Referrals to the EHV Program ended for OCHA on 9/30/23.

Business Calendar – Item #7

Emergency Housing Voucher (EHV) Program

- On March 6, 2025, HUD sent a letter to Public Housing Agencies (PHAs) administering the EHV program which informed PHAs that the EHV program would receive final a funding allocation in April 2025. PHAs were also informed not to expect any additional funds to support the program.
- Without this funding, OCHA estimate that approximately 440 households will be at risk of losing their rental subsidy and becoming homeless in 2026.
- In addition to OCHA, the additional PHAs; Anaheim Housing Authority, Garden Grove Housing Authority, and Santa Ana Housing Authority also have EHV allocations.
- OCHA is currently working with the County’s Legislative Affairs office and Townsend Public Affairs to identify the impact.

Business Calendar – Item #7

Report on 2023 Orange County Homeless Deaths

- On March 17, 2025, the third annual report of the Sheriff-Coroner's Homeless Death Review Committee was released.
- The report concerns homeless deaths that occurred in Orange County during calendar year 2023.
- According to the report, in 2023 there were a total of 508 homeless deaths, an increase from the 496 deaths of 2022.
- As seen in previous reports, fentanyl and other drugs continued to be a significant component in the number of deaths among those who are homeless.
- The goal of the Homeless Death Review Committee was to utilize the data to uncover potential trends related to the causes of death for PEH that would lead to either service and/or policy recommendations that may help prevent future deaths among the homeless population.



ORANGE COUNTY
SHERIFF'S DEPARTMENT

Sheriff-Coroner
Homeless Death Review Committee:

Report on 2023 Orange County
Homeless Deaths

Business Calendar – Item #7

OC Same Day Solutions Fair

- The Office of Care Coordination has been engaging County departments. Local jurisdictions and nonprofits to coordinate the **OC Same Day Solutions Fair** which will provide support and assistance in a convenient, accessible manner by bringing multiple resources together in one location.
- Please review the details below for the first OC Same Day Solutions Fair:
 - ❖ **Date:** Thursday, March 27, 2025
 - ❖ **Time:** 9:00 a.m. – 2:00 p.m.
 - ❖ **Location:** Second Baptist Church (4300 Westminster Ave., Santa Ana, CA 92703)

COUNTY OF ORANGE PRESENTS

SAME — DAY SOLUTIONS FAIR

Path to Progress

Thursday, March 27th, 2025, 9am to 2pm
4300 Westminster Ave., Santa Ana CA 92703

Cross Streets: Westminster Ave and N Newhope St. Located in Rear Parking Lot.

ENROLL PUBLIC ASSISTANCE BENEFITS: CALFRESH, MEDICAL, GENERAL RELIEF, CALWORKS, VETERAN BENEFIT SERVICES OC SOCIAL SERVICES AGENCY DEPARTMENT OF VETERAN AFFAIRS	LINK BEHAVIORAL HEALTH SERVICES, MEDICAL HOME, & HEALTH ASSESSMENTS OC HEALTH CARE AGENCY SALVATION ARMY	REFERRAL COMMUNITY BASED RESOURCES AND PROGRAMS OC UNITED WAY 2-1-1 ORANGE COUNTY
ACCESS EMERGENCY SHELTER, HOUSING NAVIGATION OC COMMUNITY RESOURCES OFFICE OF CARE COORDINATION	RECEIVE POTENTIAL CHILD SUPPORT DEBT RELIEF & DMV IDENTIFICATION CARD RENEWAL SERVICES OC CHILD SUPPORT SERVICES DMV	RESOLVE WARRANTS AND CONNECT WITH HOMELESS COURT ATTORNEYS PRESENT TO HELP OC PUBLIC DEFENDER OC DISTRICT ATTORNEY

ORANGE COUNTY PUBLIC DEFENDER | CCSA | health CARE MARKET | COUNTY OF ORANGE OFFICE OF CARE COORDINATION | Orange County Child Support Services

SBC FAMILY | DMV | United Way | 211 | PATH MAKING IT HOME | U.S. Department of Veterans Affairs

ceo.ocgov.com/office-care-coordination 714-834-5000

Business Calendar – Item #7

County Procurement Office Supplier Outreach Event

- The County Procurement Office is hosting an annual Supplier Outreach Day and is encouraging all interested vendors and service providers to attend.
- Attendees will gain knowledge on County of Orange procurement and contracting processes and will learn how to better partner with the County to serve the community.
 - ❖ **Date:** Wednesday, April 16, 2025
 - ❖ **Time:** 9:00 a.m. – 1:00 p.m.
 - ❖ **Location:** Anaheim Convention Center
- Register here:
<https://cpo.syncevent.vip/event/2025supplieroutreach>

SUPPLIER OUTREACH EVENT



Orange County in collaboration with the City of Anaheim and the SoCal Procurement Alliance
4th annual event!

Anaheim Convention Center

April 16, 2025 | 9:00 am - 1:00 pm

- 50 + Government Agencies
- 400 + Exhibitors
- 1,000 + Attendees
- Matchmaking
- Panel Discussion



FREE REGISTRATION



Special Thanks to our Sponsors!



SUPERVISOR
Doug Chaffee
COUNTY OF ORANGE,
SUPERVISORIAL DISTRICT 4

Ashleigh
AITKEN
MAYOR OF ANAHEIM



2025 Homeless Survey

- The results of the Orange County 2024 Point in Time highlighted the number of persons experiencing unsheltered homelessness for the first time in the past 12 months.
- To explore the complex issues facing people who are experiencing homelessness for the first time in the past 12 months, the Office of Care Coordination will be focusing the 2025 Homeless Survey on this subpopulation to help better understand the causations of homelessness and identify areas for improvement.
- The County of Orange (County) worked closely with City Net to formulate the survey questions and design the survey implementation methodology.
- In March 2025, City Net began conducting the 2025 Homeless Survey.

Business Calendar – Item #7

Behavioral Health Services Act (BHSA)

- In March 2024, Proposition 1, consisting of two main components – the BHSA (SB 326) and the Behavioral Health Infrastructure Bond Act (BHIBA) (AB 531), passed.
- The BHSA provides ongoing funding for counties to assist people with serious behavioral health needs with housing and provides a path to long-term recovery, including ongoing capital to build more housing options.
- Housing interventions eligible for Behavioral Health Services Act funding are broad to help support the range of needs for target populations and help provide stable housing – in coordination with care – to improve health outcomes.
- Beginning in 2026 under the BHSA, 30% of each county's funding allocation must be used for housing interventions for Californians with the most significant behavioral health needs who are homeless or at risk of homelessness.
 - Half of that amount is prioritized for those experiencing chronic homelessness.

Business Calendar – Item #7

2025 Innovations and Solutions for Ending Unsheltered Homelessness

- The National Alliance to End Homelessness (NAEH) hosted a conference in Los Angeles from February 26 – 28, 2025.
- The conference brought together service providers, system leaders, advocates, and people with lived experience of homelessness to learn from each other, discuss best practices, and share new innovations in the field—all with the central theme of bringing people home.
- Doug Becht, Director of the Office of Care Coordination, presented on February 27, 2025, regarding strategic partnerships with criminal legal systems to reduce unsheltered homelessness.



Continuum of Care Update

Felicia Boehringer, CoC Administrator,
Office of Care Coordination

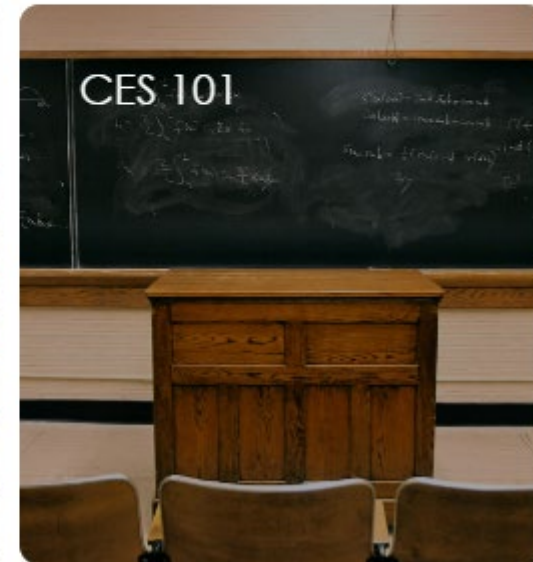
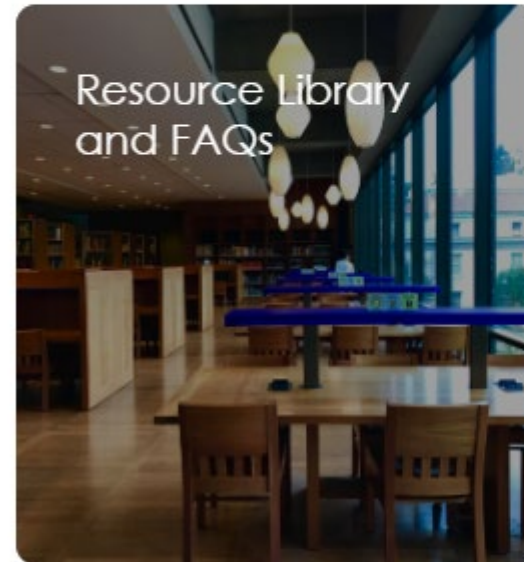
Business Calendar – Item #7

OC Coordinated Entry System (CES) Academy

- On March 11, 2025, the Office of Care Coordination as the Orange County CES Lead, announced the launch of the OC CES Academy, a training platform, and the launch of the CES 101 training module.
- The CES 101 training module is an introductory course that will provide an overview of CES.
- The OC CES Academy will continue to evolve over time to include training modules for Access Points and Housing Providers that will focus on specific CES processes and procedures, as the need arises for additional CES tools and resources, and when CES policies and practices change.
- To view OC CES Academy, visit <https://egovoc.com/ces-training/>, where you can register to create an account or continue as a guest.



PROMOTED COURSES



Business Calendar – Item #7

Training Opportunity: Mental Health Services Act (MHSA) Training

The Office of Care Coordination, and in partnership with the Health Care Agency is hosting a training on how CES participants can become Mental Health Service Act (MHSA) certified.

There is no registration required. Please refer to the Zoom details below:

- **Date:** Thursday, April 10, 2024
- **Time:** 1:00 p.m. - 2:00 p.m.
- **Meeting Link via Zoom:** <https://zoom.us/j/6475714255?omn=94485784883>
- **Meeting ID:** 647 571 4255
- **Join by phone:** +1 669 900 9128

If you have questions or difficulty accessing the training on Zoom, please email the Office of Care Coordination at CoordinatedEntry@ocgov.com.

FY 2024 Youth Homeless Demonstration Program Notice of Funding Opportunity

- On January 13, 2025, HUD announced the release of the FY 2024 Youth Homeless Demonstration Program (YHDP) NOFO with a submission deadline of April 17, 2025.
- On March 3, 2025, Joe Colletti, consultant with The Hub for Urban Initiatives, shared that a request for an update on the FY 2024 YHDP NOFO was sent through the YHDP Demo Ask A Question (AAQ) Line, and the following response was received:
 - “Pursuant to the recent Executive Orders, HUD has removed the FY24 YHDP NOFO. At this time, we do not have specific information to share regarding when the NOFO will be posted again. Future updates and announcements will be shared through the YHDP listserv. Thank you.”
- As of now, the NOFO is no longer accessible on [Grants.gov](https://www.grants.gov) and there has been no public communication from HUD on the status of the grant opportunity.


Business Calendar – Item #7

HHAP Program Ad Hoc

- At the February 26, 2025, meeting, the CoC Board approved the establishment of a HHAP Program ad hoc to support the Office of Care Coordination with the planning and programming of HHAP Program Round 5 funds allocated to the Orange County CoC.
- The HHAP Program ad hoc's responsibility is to assist the Office of Care Coordination in providing unbiased recommendations to the CoC Board regarding the programming of HHAP Round 5 funding.
- The Office of Care Coordination is working with the CoC Board Officers to confirm final ad hoc membership.

Business Calendar – Item #7

HHAP Program Round 6 Changes and Updates

- On Monday, February 24, 2025, the California Department of Housing and Community Development (HCD) announced the release of the HHAP Round 6 Notice of Funding Availability (NOFA), making available \$760 million to strengthen regional housing solutions.
- HHAP Round 6 Allocations for the Orange County Region are included below:
 - ❖ County of Orange – \$8,355,062.07
 -  ❖ Orange County CoC – \$8,923,349.94
 - ❖ City of Anaheim – \$5,947,854.53
 - ❖ City of Irvine – \$5,947,854.53
 - ❖ City of Santa Ana – \$5,947,854.53
- **Application Deadline:** August 29, 2025

Business Calendar – Item #7

HHAP Program Round 6 Changes and Updates

Notable Changes in Round 6 NOFA include:

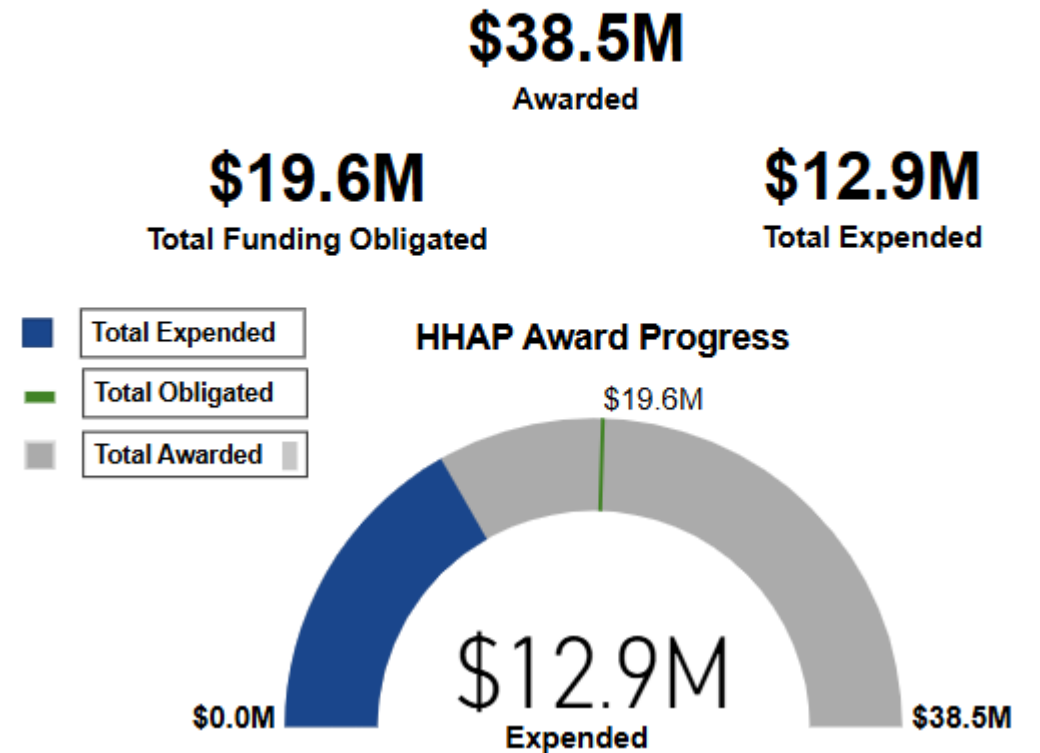
- Every proposed HHAP 6 funding activity must be included under **the System Performance Measures and Improvement Plan** as a key action
- **Purpose and Program Objectives:** Ensure all cities and counties in the region are addressing existing unsheltered homelessness, including encampments, and preventing future homelessness
 - Jurisdictions must adopt compliant housing elements and implement their respective housing element programs, resolve and avoid state housing law violations, and implement practices to utilize surplus land for the production of affordable housing.
- **Regional Partner’s Roles and Responsibilities:** Identify the number of encampments identified within the region, with specific plans to address these encampments.
- **Housing Element:** Indicate that each city and county Eligible Applicant has implemented all programs in their adopted housing element on the timelines identified in the housing element, or if they have not, provide a timeline and plan to implement the past due programs.
- **Annual Progress Report:** Indicate that each Large City and county Eligible Applicant has submitted a timely and complete annual progress report for, at a minimum, the previous two years.

Business Calendar – Item #7

HHAP Program Funding Updates

- The HHAP Dashboard reflects the progress of grantees on their HHAP awards.
- Each jurisdiction must submit monthly reports that require them to self-report total obligations and expenditures against their HHAP awards. These reports are cumulative and represent all fiscal activity within each round of HHAP.
- The HHAP dashboard can be accessed at: <https://www.hcd.ca.gov/planning-and-community-development/housing-open-data-tools/hhap-data-dashboard-and-downloads>

Santa Ana, Anaheim/Orange County CoC



Business Calendar – Item #7

Homeless Veterans' Reintegration Program (HVRP)

- On January 27, 2025, the U.S. Department of Labor (DOL) announced the availability of \$17 million in grant funding to support organizations that provide training and employment services to homeless veterans and veterans who are at risk of homelessness.
- Administered by the Department's Veterans' Employment and Training Service, the Homeless Veterans Reintegration Program (HVRP) seeks to reduce and prevent veterans' homelessness by helping them overcome obstacles and successfully re-enter the workforce.
- In March 2025, three local service providers requested a letter of support from the Orange County CoC, a requirement of the funding opportunity. The Office of Care Coordination worked with Dr. Sorrells as Chair to provide signed letters to the following providers:
 1. PATH
 2. The Salvation Army
 3. Goodwill OC's Tierney Center
- The Office of Care Coordination is hopeful that this funding opportunity can bring additional veteran-specific resources to the CoC.

Business Calendar – Item #7

2025 Annual Calendar of CoC Activities

- The Office of Care Coordination will provide CoC Board members with updates regarding upcoming CoC activities.
- Calendar Year 2025 Quarter 2 activities are highlighted in this chart for reference.

April

- CoC NOFO: Ad Hoc convenes; Meet with CoC Funded agencies to review proposed performance measures
- HHAP Program Ad Hoc convenes
- Youth Action Board (YAB) planning and development
- CoC Strategic Plan implementation planning
- CoC NOFO: Intent to Renew Survey
- CoC Fiscal and Resource Mapping technical assistance planning
- Procurement process: Compensation for people with lived experience; YAB development technical assistance; CoC Vision technical assistance
- FY 2023 System Performance Measures (SPM) Report due to HUD

May

- CoC Program NOFO Ad Hoc
- HHAP Program Ad Hoc
- YAB development technical assistance
- CoC Strategic Plan implementation planning
- CoC Fiscal and Resource Mapping technical assistance planning
- Procurement process: Compensation for people with lived experience; YAB development technical assistance; CoC Vision technical assistance
- Estimated recommendation of CoC Program support of activities, including FY 2025 CoC Program NOFO Scoring and Rating Criteria for Renewal Projects; release of renewal projects and new projects to be funded through the CoC Bonus, DV Bonus and Reallocation project

June

- CoC Program NOFO Ad Hoc
- Estimated recommendation of the
- YAB planning and development
- YAB development technical assistance
- CoC Strategic Plan implementation planning
- CoC Fiscal and Resource Mapping technical assistance planning
- Procurement process: Compensation for people with lived experience; YAB development technical assistance; CoC Vision technical assistance

Business Calendar – Item #7

Upcoming Meetings

- **Lived Experience Advisory Committee:** Wednesday, April 2, 2025, from 10:00 a.m. – 11:30 a.m.
 - ❖ Location: County Administration South (CAS) County Conference Center, 425 West Santa Ana Blvd., Room 104/106, Santa Ana, CA 92701
- **Policies, Procedures, and Standards Committee :** Tuesday, April 8, 2025, from 3:30 p.m. – 5:00 p.m.
 - ❖ Location: CAS Multipurpose Room 103/105, 601 N. Ross St., 1st Floor, Santa Ana, CA 92701
- **Housing Opportunities Committee:** Wednesday, April 9, 2025, from 10:0 a.m. – 12:00 p.m.
 - ❖ Location: Orange County Housing Authority, 1501 E St Andrew Pl, Santa Ana, CA 92705
- **Service Provider Forum:** Wednesday, April 16, 2025, from 9:00 a.m. – 11:00 a.m.
 - ❖ Location: To be determined.
- **Commission to Address Homelessness:** Wednesday, April 16, 2025, from 1:00 p.m. – 3:00 p.m.
 - ❖ Location: CAS County Conference Center, 425 West Santa Ana Blvd., Room 104/106, Santa Ana, CA 92701

Next Meeting:

Wednesday, April 23, 2025,
from 2:00 p.m. – 5:00 p.m.

