



**COUNTY OF ORANGE**  
**OFFICE OF CARE**  
**COORDINATION**

**Orange County Continuum of Care (CoC)**  
**Domestic Violence (DV) Committee**  
**Special Meeting**  
**May 21, 2025**

A warm, golden-hour photograph of a field with a rainbow in the background. The sun is low in the sky, creating a soft glow and a faint rainbow visible through the trees in the background. The foreground is filled with tall, golden grass. The entire image is framed by a thin white border.

# Welcome

WE'RE GLAD YOU'RE HERE

# Meeting Agenda

## CONSENT CALENDAR

1. Approve the DV Committee Meeting Minutes from February 18, 2025

## BUSINESS CALENDAR

1. **CoC Strategic Plan** – Maricela Rios-Faust, Chair and Sarah Jones, CoC Manager, Office of Care Coordination
2. **Coordinated Entry System for Survivors (SCES) Updates** – Tianna Terry, Orange County Individual CES Manager, Friendship Shelter and Regjinay Tate, Survivor CES Administrator, Friendship Shelter
3. **Senate Bill (SB) 914 Implementation** – Maricela Rios-Faust, Chair; Jennifer Willover, Housing Policy Analyst, California Partnership to End Domestic Violence; and Felicia Boehringer, CoC Administrator, Office of Care Coordination
4. **CoC Updates** – Felicia Boehringer, CoC Administrator, Office of Care Coordination

**Adjournment to:** Regular meeting on Tuesday, August 19, 2025, from 9:00 a.m. – 10:30 a.m. at The Village at 17<sup>th</sup> Street Large Community Room (1505 17th St, Santa Ana, CA 92705).

# Public Comments

# DV Member Comments

# Consent Calendar

# Consent Calendar

## Recommended Action

1. Approve the DV Committee Meeting Minutes from February 18, 2025

# Business Calendar



# **Continuum of Care (CoC) Strategic Plan Update**

Maricela Rios-Faust, Chair and Sarah Jones,  
CoC Manager, Office of Care Coordination

# Strategic Plan Structure: Feedback & Implementation Timeline



# 5 Strategic Aims

Strategic Aim 1: Improve and expand the homelessness response system to permanently house people experiencing homelessness effectively, efficiently, and with dignity.

Strategic Aim 2: Collaborate with leaders, providers, and community members across service systems to align practices, coordinate resources, and better support people experiencing homelessness.

Strategic Aim 3: Engage in ongoing data collection, analysis, and evaluation to promote transparency and hold the CoC accountable for its role in ending homelessness.

Strategic Aim 4: Pursue and allocate funding to strategically address system inefficiencies and fill system gaps.

Strategic Aim 5: Manage and ensure effectiveness of the CoC's operations and structure.

# Business Calendar – Item #1

## CoC Strategic Plan Working Session Recap

- The CoC Board has been working with a consultant to delegate the strategies and actions of the CoC Strategic Plan to partners within the CoC, including CoC Committees, to move the vision forward.
- Additional analysis will be taking place before implementation begins in July 2025.
- Key themes and areas for the DV Committee include:
  - ❖ Strengthen data tracking mechanisms for domestic violence cases not captured in HMIS to improve overall reporting accuracy and system accountability.
  - ❖ Enhance Coordinated Entry System for Survivors (SCES) policies and processes to better address prioritization, equitable housing access, and critical data gaps for survivors.
  - ❖ Support the implementation of cross-system training grounded in best practices, alongside incorporating survivor-centered listening sessions to inform service improvements.
  - ❖ Foster collaborative, trauma-informed approaches that address the diverse and individualized needs of survivors across the system.
- As the planning and implementation continues for the CoC Strategic Plan, the DV Committee will receive status updates and requests for input and feedback, where needed.

# **Coordinated Entry System for Survivors (SCES) Updates**

Tianna Terry, Orange County Individual CES  
Manager, Friendship Shelter and Regginay Tate,  
Survivor CES Administrator, Friendship Shelter

# CES FOR SURVIVORS Overview

The Coordinated Entry System for Survivors (SCES) is designed to provide streamlined access to housing and supportive services for survivors of domestic violence, dating violence, sexual assault, and stalking who are experiencing homelessness or housing insecurity. Friendship Shelter partners with the County of Orange and the Office of Care Coordination to administer SCES.

Total Participants Enrolled:

290

Total Participants Exited:

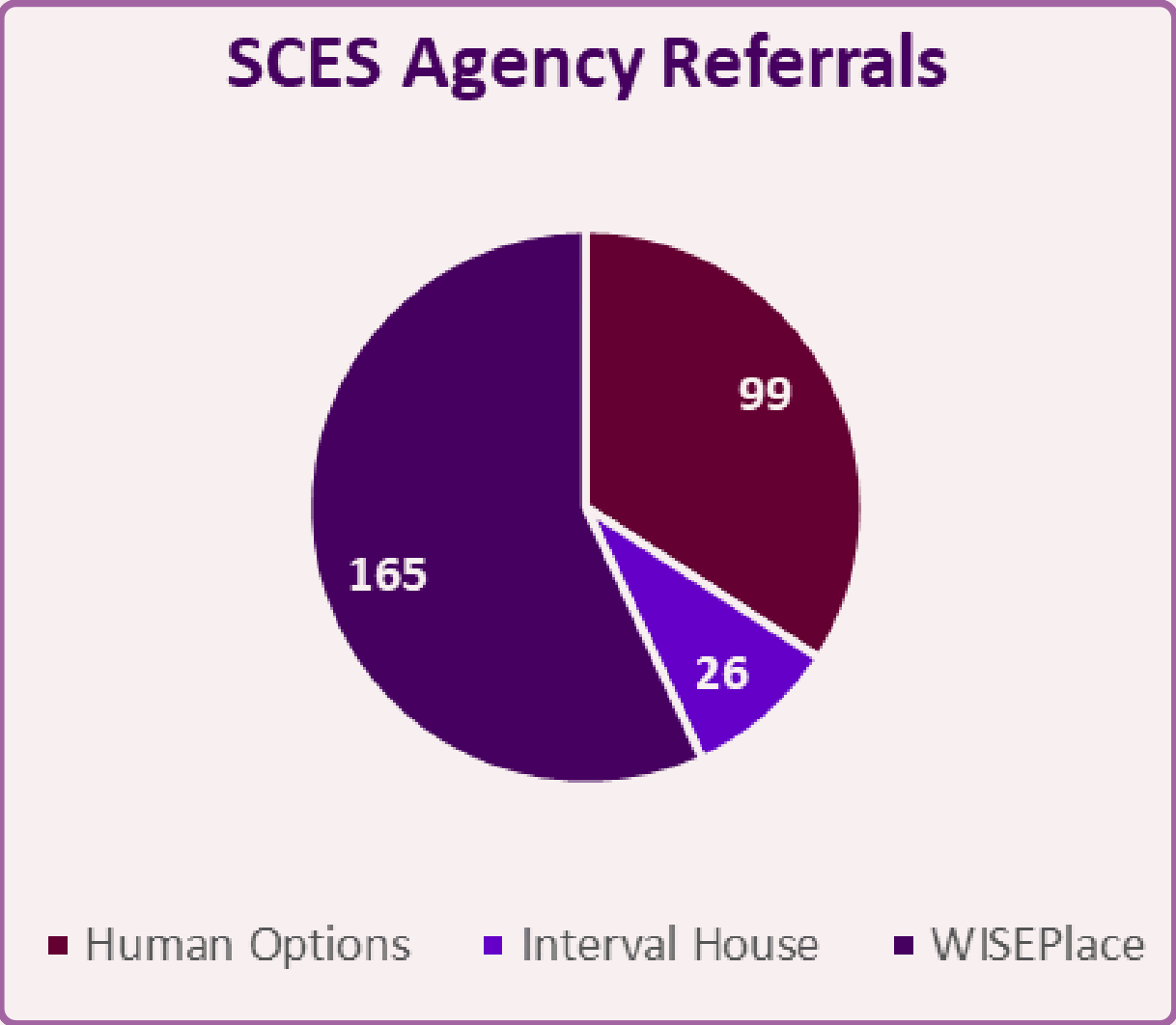
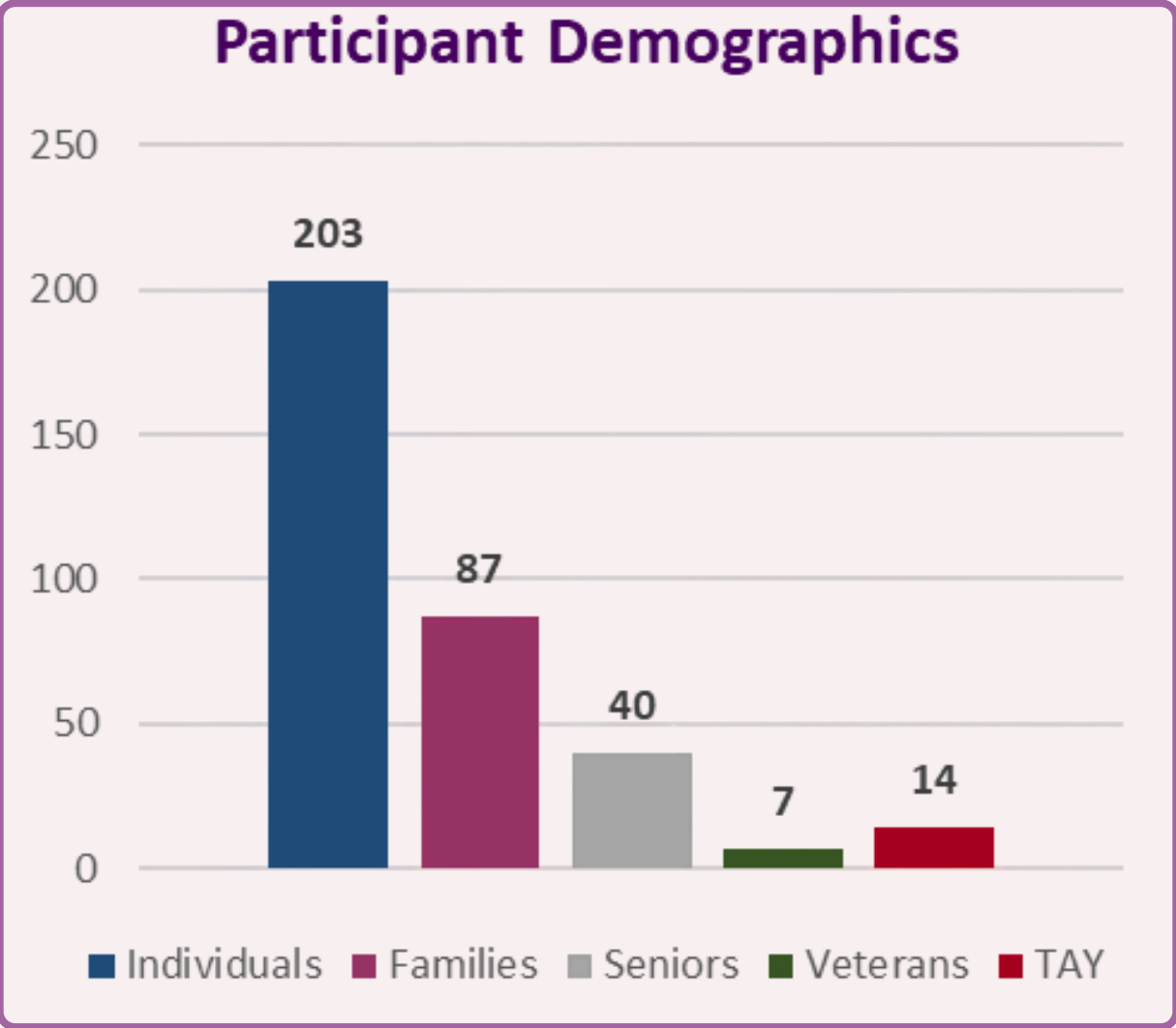
141

Total Participants Matched to Housing Opportunity:

148

Total Participants Housed

100



Overall Housing Interests

74 Households

have expressed interest in a combination of Transitional Housing, Rapid Re-Housing, and Permanent Supportive Housing

17 Households

have expressed interest in Other Permanent Housing (OPH) and Permanent Supportive Housing (PSH) only

197 Households

have expressed interest in ICES, FCES, and SCES housing opportunities

# Coordinated Entry System for Survivors (SCES)

The Coordinated Entry System for Survivors (SCES) is designed to provide streamlined access to housing and supportive services for survivors of domestic violence, dating violence, sexual assault, and stalking who are experiencing homelessness or housing insecurity. Friendship Shelter partners with the County of Orange and the Office of Care Coordination to administer SCES.

### SCES ELIGIBILITY

To qualify for SCES, survivors must meet the Category 4 definition of homelessness as defined by the U.S. Department of Housing and Urban Development (HUD):

- The survivor or family is fleeing or attempting to flee domestic violence.
- The survivor has no other residence.
- The survivor lacks the resources or support networks to obtain other permanent housing.

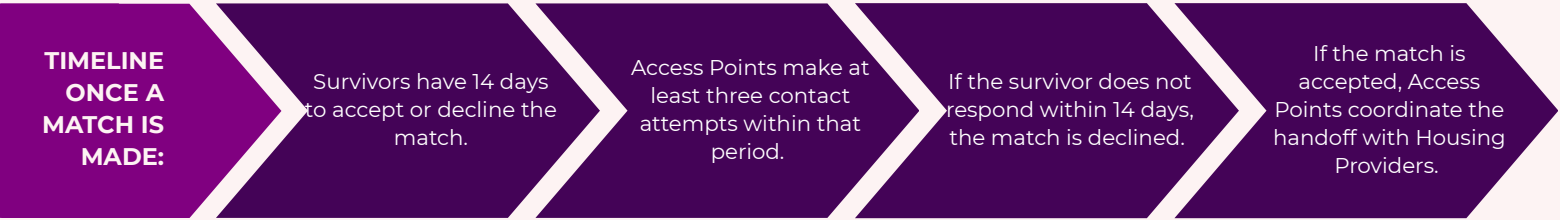
### CES for Survivors Victim Service Providers Partners (VSP) Include:

<b>WISEPlace</b> "Shelter, TH-RRH, RRH"	(714) 542-3577 Ext 200
<b>Interval House</b> "Emergency Shelter, TH, RRH, Supportive Services"	(714) 891-8121 Ext 200
<b>Human Options</b> "Emergency Shelter, TH, Housing Navigation"	(877) 854-3594

★ If you are in immediate danger, please call 9-1-1. For support, contact the National Domestic Violence Hotline at **800.799.SAFE (7233)**

## STEPS TO GET CONNECTED TO SCES:

- STEP 1:** Contact Virtual Front Door (211OC) by Calling 2-1-1 or CES Victim Service Provider (VSP) that can complete a "pre-assessment" tool to see if client is eligible.
- STEP 2:** The VSP will complete a survivor assessment tool. Please remember, you only need to connect with one VSP to move forward in this process.
- STEP 3:** Assessments are added to the SCES Community Queue (CQ), which is used to prioritize survivors for available housing opportunities, shelter and other survivor resources.
- STEP 4:** The survivor is matched based on available opportunities and survivor preference.



For additional information about CES for Survivors, please email [CoordinatedEntry@ocgov.com](mailto:CoordinatedEntry@ocgov.com)  
Updated 05/25

# SCES Informational Flyer

The Coordinated Entry System for Survivors (SCES) is a specialized process in Orange County designed to connect individuals and families experiencing Category 4 homelessness—fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking—with survivor-specific housing and supportive services.

To access SCES, a household can call 2-1-1 or directly contact a Victim Service Provider (VSP) such as Interval House, WISEPlace, or Human Options. These providers will complete a pre-assessment to determine eligibility. If eligible, a full survivor assessment is conducted and entered into the SCES Community Queue, which prioritizes survivors for housing opportunities based on need and preference. If a match is made, the survivor has 14 days to accept, during which the Access Point will attempt contact at least three times.



# Coordinated Entry System for Survivors (SCES) Dashboard

There are currently **149** households active in the CES for Survivors program, with **120** households on the Community Queue.

On the CQ, there are **24** households who are only interested in survivor-dedicated resources and **96** households that are interested in all opportunities and included on the ICES/FCES CQ.

Survivors in CES Project

**149**

Survivor Households on CQ

**120**

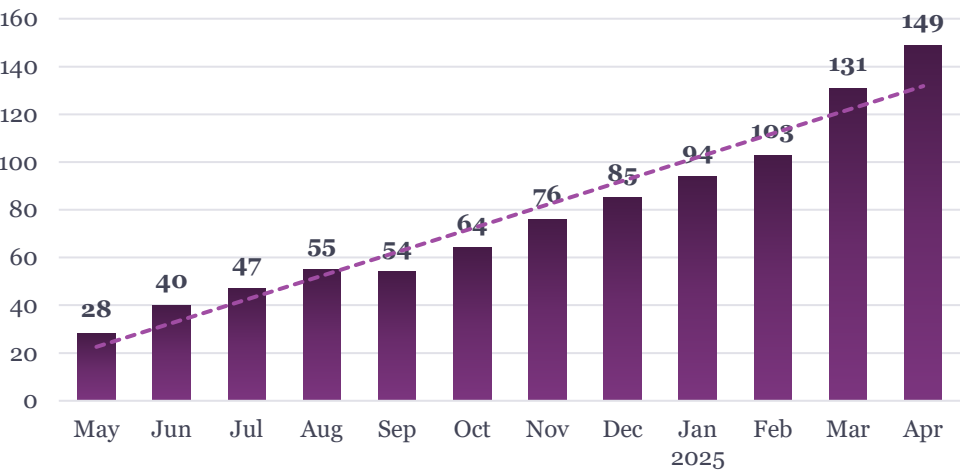
Survivor Households Pending

**29**

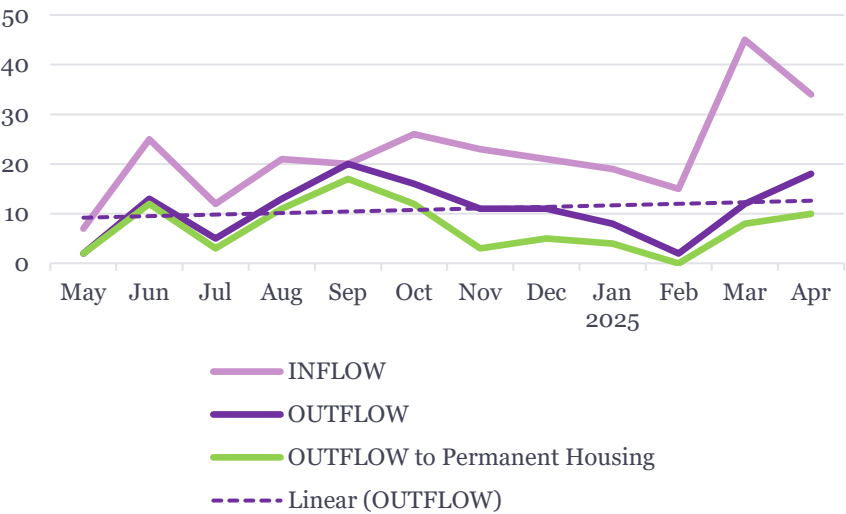
Survivor Households Exited

**141**

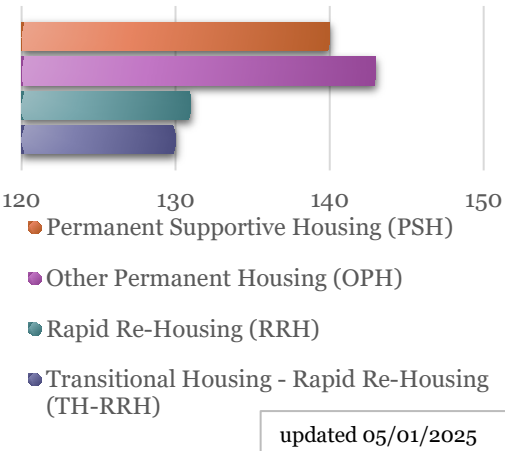
Survivors in SCES



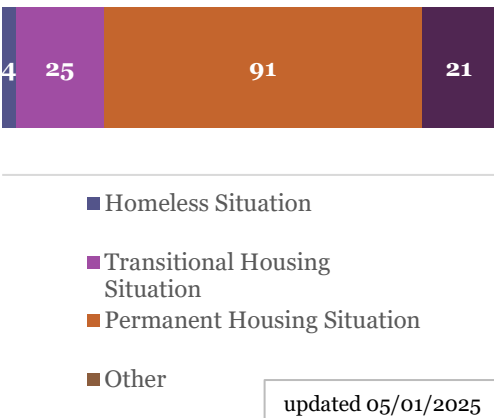
INFLOW vs. OUTFLOW by Month



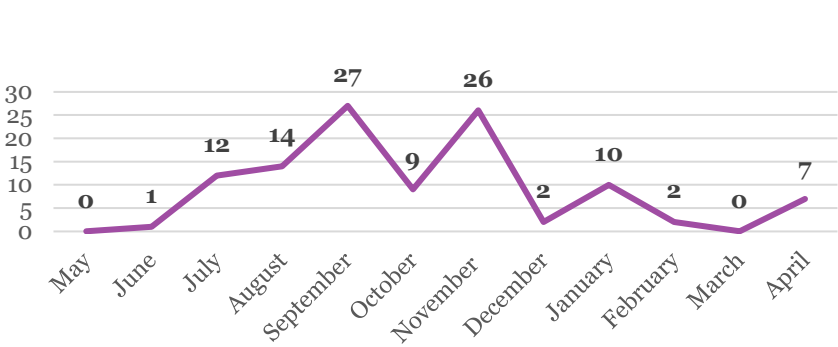
Housing Interests



Exit Destination



DV Housing Opportunities





# **Service Provider Updates**

Coordinated Entry System for Survivors (SCES)

### **Senate Bill (SB) 914 Implementation**

Maricela Rios-Faust, Chair; Jennifer Willover, Housing Policy Analyst, California Partnership to End Domestic Violence; and Felicia Boehringer, CoC Administrator, Office of Care Coordination



# SB 914 Goals and Impact

Jennifer Willover, CA Partnership to End Domestic Violence

# SB 914 HELP Act overview

The Homeless Equity for Left Behind Populations (HELP) Act was established to improve the state's response to survivors of domestic violence and unaccompanied women who experience homelessness. This included setting and measuring goals that work to address and prevent homelessness for these populations.

## Work completed so far:

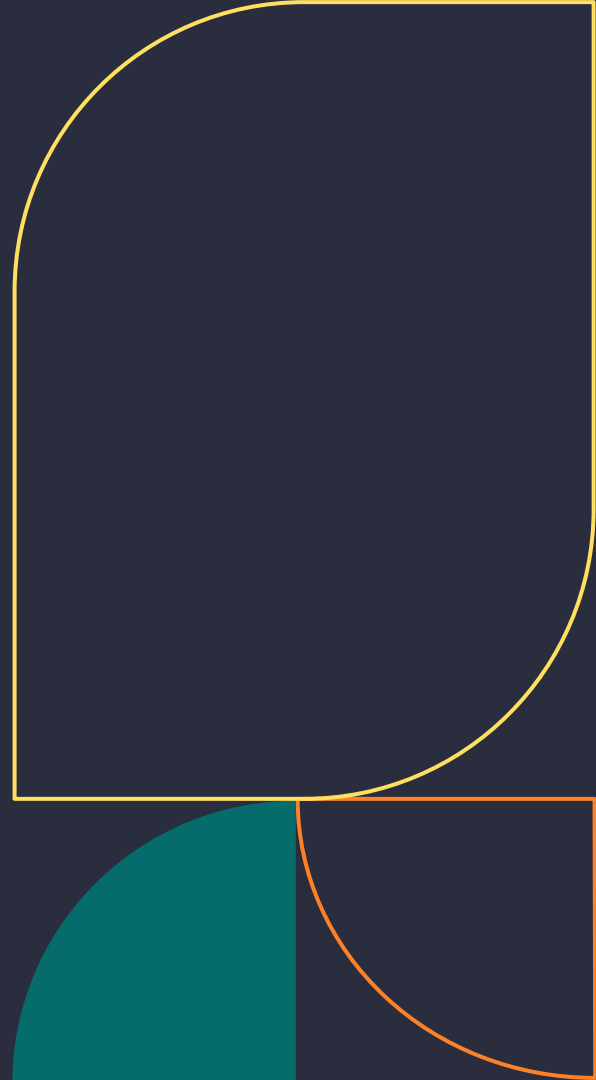
- Listening sessions with survivors, service providers, stakeholders, to inform development of measures and goals
- Development of a public dashboard that will show goals and measures
- Identified main barriers to cross-system partnerships





## Work currently in place:

- Seeking more tribal engagement
- Focusing on decreasing barriers to services through cross-system partnerships by developing TA focused on these.



# Barriers to Cross-sector partnership



**01. Shelter access  
and safety**

**02.. Discrimination**

**03. Lack of  
cross-system  
partnerships**

**04. Access to  
Services**

**05. Staff Training**

# Key recommendations to strengthen Cross-sector Partnerships

**Establish or  
update MOU's  
and data sharing  
agreements  
across sectors**

**Case conference and  
invest in joint  
training with staff  
across sectors**

**Co-locate  
services to  
improve access  
and coordination**

**Develop  
streamlined intake,  
assessment, and  
referral processes**





## Impact on local work:

- TA to be available on best practices across services, including examples for intake and assessment
- Support from Cal ICH on streamlining referral processes
- Other state agencies and funders will be updated on new goals and priorities
- Public dashboard will be continuously updated to track progress and outcomes of goals



# Thank you

Contact: Jennifer Willover  
[jenniferh@cpedv.org](mailto:jenniferh@cpedv.org)

### **CoC Updates**

Felicia Boehringer, CoC Administrator,  
Office of Care Coordination

# Business Calendar – Item #4

## OC Outreach and Engagement Update

- The County Executive Office and the OC Health Care Agency has announced the transition of OC Outreach and Engagement (OC O&E) to the Office of Care Coordination (OCC), effective July 1, 2025.
- This transition will consolidate homeless services under a unified command for operational efficiency to better address unsheltered homelessness while building upon OC O&E's experience and expertise to enhance partnerships with cities and stakeholders.
- On April 22, 2025, the Board of Supervisors (Board) approved the FY2024-25 April Budget Update which included two recommended actions approving the reorganization of OC O&E in accordance with County Administrative Procedure 0112-04 for Organizational Changes.
- Through the adoption of the FY 2025-26 Budget for the County, the Board will provide approval for the necessary budgetary actions in support of the transition of OC O&E into the Office of Care Coordination effective July 1, 2025.
- OC O&E remains committed to ensuring this transition is seamless with minimal disruptions to services or engagement with all community partners.

*To make referrals to OC O&E, please call 800-364-2221*

# Business Calendar – Item #4

## Prop 1 State Funding Announcement

- On Monday, May 13, 2025, Governor Newsom announced \$3.3 billion in grant funding to create over 5,000 residential treatment beds and more than 21,800 outpatient treatment slots for behavioral health care services and will build upon other major behavioral health initiatives in California.
- Administered by the California Department of Health Care Services (DHCS), the Proposition 1 Bond Behavioral Health Continuum Infrastructure Program (BHCIP) Round 1: Launch Ready seeks to expand access to care for Californians experiencing mental health conditions and substance use disorders, including those experiencing homelessness.
- The list of awardees can be found [here](#).
- The funding announcement was coupled with Governor Newsom's release of a [model ordinance](#) for cities and counties to address encampments.

# Business Calendar – Item #4

## Upcoming Meetings

- **CoC Board:** Wednesday, May 28, 2025, from 2:00 p.m. – 5:00 p.m.
  - ❖ Location: County Administration South (CAS) County Conference Center, 425 West Santa Ana Blvd., Room 104/106, Santa Ana, CA 92701
- **Lived Experience Advisory Committee:** Wednesday, June 4, 2025, from 10:00 a.m. – 11:30 a.m.
  - ❖ Location: County Administration North (CAN) Multipurpose Room 400 W. Civic Center Drive, Santa Ana, CA 92701
- **Policies, Procedures and Standards Committee:** Tuesday, June 10, 2025, *time to be determined*
  - ❖ Location: CAS Multipurpose Rooms 103/105, 601 N. Ross St., Santa Ana, CA 92701
- **Housing Opportunities Committee:** Wednesday, June 11, 2025, from 10:00 a.m. – 12:00 p.m.
  - ❖ Location: Orange County Housing Authority, 1501 E. Saint Andrew Place, 1<sup>st</sup> Floor, Conference Room A, Santa Ana, CA 92705

## **Next Meeting:**

Tuesday, August 19, 2025, 9:00 a.m. – 10:30 a.m.

The Village at 17th Street Large Community Room  
(1505 17th St, Santa Ana, CA 92705)



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