

# OC CARES: JUSTICE REFORM THROUGH PREVENTION AND INTERVENTION



2025 Vision Quarterly Status Report January - March 2021

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### **Quarterly Report Summary**

The Integrated Services - 2025 Vision strategic plan was adopted by the Board of Supervisors (Board) on October 22, 2019. This plan builds on the work started by Sheriff Sandra Hutchens through the Stepping Up Initiative, which sought to reduce unnecessary incarceration and recidivism in Orange County. The 2025 Vision links the county criminal justice system and our Systems of Care to provide inmates and at-risk-individuals with the services they need to become self-determined and facilitate successful reentry.

To ensure a thorough examination of Orange County's criminal justice system, the 2025 Vision was built on five "pillars." Each pillar is made up of overarching "goals" assigned to specific departments that are tracked and implemented via "action items." The pillars:

- 1. **Prevention:** Developing public informational campaigns and interventions particularly related to substance use and mental health that divert people from involvement in the criminal justice system.
- **2. Courts:** Strengthened coordination between county agencies and the courts, including an examination of potential adjustments to existing specialty courts.
- **3. In-Custody:** Enhanced mental health and substance use programs, linkages to post-custody services, and training to prepare people for successful reentry.
- **4. Reentry:** Developing a comprehensive system to ensure continuity in treatment for mental health and substance use disorders and promote positive outcomes.
- **5. Juvenile & Transitional Aged Youth (TAY):** Expanded mental health services, substance use disorder treatments, and stable housing options for juveniles and TAY who have a high risk to enter or reenter the criminal justice system.

The 2025 Vision is a permanent component of Orange County's annual Strategic Financial Plan. Its oversight is provided by the Orange County Criminal Justice Coordinating Council (OCCJCC), co-chaired by Supervisor Andrew Do and Supervisor Doug Chaffee. The OCCJCC includes county departments, Courts, and local law enforcement.

Implementation of the 2025 Vision is jointly led by a Director of Performance Management and Policy in the County Executive Office (CEO) and a Team Lead from the CEO Budget Office. Each OCCJCC stakeholder identifies senior staff to participate in working groups tasked with executing the 2025 Vision and recommending amendments to the OCCJCC for its consideration. Staff created Courts, Reentry, Juvenile & TAY, Legislation, and Data & Metrics working groups; and a general implementation working group to ensure coordination across departments.

The OCCJCC meets regularly to receive updates and collectively formulate initiatives in order to meet the needs of the target population. Revisions are approved by the OCCJCC are included in the County's Strategic Financial Plan and presented to the Board annually.

The following report provides a summary of the status of outstanding requests, highlights of this quarter's activities, and issues or proposed changes requiring OCCJCC guidance.

### **Status of Outstanding Council Requests**

The following is a listing of the requests made by OCCJCC that were outstanding or resulting from the last regularly scheduled meeting.

- 1. Establish a subgroup to provide an analysis of the OCCJCC-approved coordinated reentry plan and use of existing County facilities for implementation of the plan. Status: In Progress. The subgroups were formed and began to tour the facilities proposed. Further analysis and alternatives are being explored with respect to the repurposing of the Juvenile Hall campus. OC Public Works is involved to help establish short- and long-term plans.
- 2. Incorporate data to provide the needed information to make data driven decisions. Status: In Progress. The County contracted with a data consultant firm to analyze the 2025 Vision Report and identify the core data elements to be tracked and reported to provide the needed information on the progress or impact of the programs identified in the Community Corrections System of Care. The Data Plan has been received and the core data elements identified are being refined by the data experts in the key stakeholder departments.

### **Quarterly Highlights**

The impacts of the COVID-19 pandemic have caused delays in implementing some action items while providing an opportunity to expedite the mental health survey in Pillar #1. The Integrated Services Working Group is meeting monthly and reviewing the entire plan to ensure it is accurate with respect to action and completion timeline expectations. The following are highlights from this quarter's report.

#### Pillar #1: Prevention

- **Completed**: A countywide survey was conducted to gauge the public's awareness of mental health and services available. The survey also sought information on barriers to services and will be used as the baseline data for comparison with future surveys. (Goal #1)
- **Completed**: The public awareness campaign was launched to educate the public on the signs of mental illness and substance use, and how to interact when encountered. Goal #1)
- **Completed**: Resources and services available for behavioral health related crisis has been inventoried and is being implemented with an in-house 24/7 coordinated response as OC Links. (Goal #1)
- A central phone number and website that has been incorporated into the countywide campaign and tied to OC Links which will serve as the central point of linking resources and communications to ensure information is easily and readily accessible. (Goal #1)

- Completed: The Behavioral Health Campus, referred to as the Be Well Campus North, is fully constructed with services being phased in with full implementation anticipated in early Spring. (Goal #3)
- **Completed**: The roles and responsibilities of the former Homeless Liaison Officers have been enhanced to include response to behavioral health incidents. (Goal #4)
- Completed: A pilot program was launched that actively collaborates with HCA to properly respond and follow up to behavioral health related calls for service. In addition, calls for service related to mental illness are tracked in the system to facilitate data reporting and analysis in the future. (Goal #4)
- Significant progress has been made to link data to the County's data integration platform (SOCDIS). The outgoing interface has been completed and piloted in South Patrol with their pilot program. Standardized reports on the number of mental health related calls, outcomes, and services/resources provided have been created and will be tested once sufficient data has been collected. Discussions currently center on the data elements, authorization forms, and identifying the high utilizers. (Goal #4)

### Pillar #2: Courts

- The Collaborative Courts are preparing for piloting a program that is expected to provide for more efficient collection, sharing and utilization of data in Whatever It Takes (WIT) Mental Health Court. The plan is to pilot the program in WIT Court this year and expand it to all Collaborative Court programs in Q1 2022. (Goal #1)
- There is a work group formulating plans for the potential expansion of the Homeless
  Outreach Collaborative Court for what is expected to produce the more efficient and
  effective handling of infraction and misdemeanor cases of our homeless population
  throughout the County. (Goal #2)
- **Completed**: The program and services offered in the Juvenile Specialty Courts has been identified. (Goal #3)
- Demand for additional Juvenile Specialty Courts has resulted in the need for Family
  Treatment Court that would operate out of the child welfare courts and work with
  families where children were removed due to substance use allegations against the
  parents. Also in the planning phase is a dual jurisdiction specialty court for youth
  involved with the Social Services Agency and Probation. (Goal #3)
- Significant progress was made in identifying the diversion programs currently utilized. In addition, although the Collaborative Courts are post-plea courts by definition, not diversion courts, there is a work group formulating plans to include mental health diversion motions and cases in our Collaborate Courts for what is expected to produce a more efficient and effective handling of these matters and a corresponding expansion of our existing Mental Health Collaborative Court programs. (Goal #4)
- The Collaborative Court Steering Committee will meet quarterly and the next meeting is scheduled for April 20, 2021. (Goal #5)

### Pillar #3: In-Custody

• **Completed**: Construction of the Intake and Release Center's Triage area has been completed and the nurses have moved into the space. (Goal #1)

### Pillar #4: Reentry

- All known assessment tools utilized in and post custody were shared with the data integration team to be incorporated into SOCIDS to streamline the information gathering process. (Goal #1)
- **Completed**: Processes are in place to provide individuals needed identification, public assistance, and Medi-Cal benefits as they reintegrate into the community. (Goal #1)

### Pillar #5: Juvenile & TAY

• Significant progress has been made with the designated TAY shelter. Construction is wrapping up and operations are anticipated to begin June 2021. (Goal #2)

### Proposed Revisions to the Integrated Services 2025 Vision

#### Pillar #1: Prevention

No proposed changes.

#### Pillar #2: Courts

No proposed changes.

### Pillar #3: In-Custody

Goal #1: The Action Item pertaining to the remodeling of the private intake and BH modules is proposed to be revised to report on the private intake and BH modules separately. The BH modules will be reported under a subsequent Action Item pertaining to additional MH housing.

### Pillar #4: Reentry

No proposed changes.

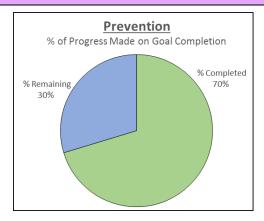
### Pillar #5: Juvenile & TAY

No proposed changes.

# Status of Goals Summary

As of March 2021

### PILLAR #1: PREVENTION







**Goal 1**: Increase Public Awareness of Various Mental Health and Substance Abuse Topics and Resources

**Goal 2**: Increase Staffing Resources to Address Increased Demands for Mental Health Services

Goal 3: Behavioral Health Services Campus

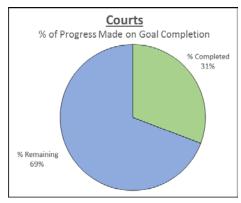
**Goal 4**: Establish a robust multi-response behavioral health-based law enforcement program in the Sheriff's Department to address the training, response, and analytics.

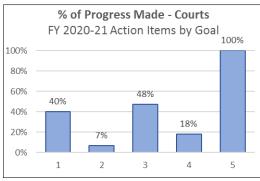
**Goal 5:** Implement a multi-disciplinary team to provide oversight of the overall care coordination within the Community Correction System of Care and County's other Systems of Care.

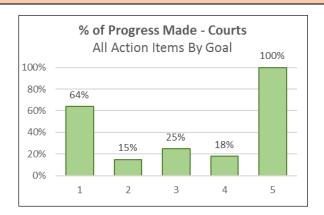
| Goal | Action Item | FY 2020-21 Action Item Description  | %    |
|------|-------------|---|------|
| 1    | 1c          | Survey residents and clients to assess general well-being, awareness of support systems or available programs, and to identify barriers to access that may exist. This will serve as baseline data to measure the effectiveness of the public information campaign.                   |      |
| 1    | 2a          | Design and coordinate a countywide public awareness campaign aligned with current state, federal and partner messaging and outlets to educate the public on the signs of mental illness and substance abuse, how to interact when encountered, and how to access support or services. | 100% |
| 3    | 2           | Complete construction of facility and implement programs leveloped.   |      |
| 4    | 1           | Designate a Behavioral Health Liaison in OCSD's Operations and In-<br>Custody Divisions to coordinate department efforts with other<br>stakeholder departments and oversee implementation of 2025 Vision<br>within the Sheriff's Department.  | 100% |
| 4    | 2           | Obtain POST certification for Crisis Intervention Training (CIT) and implement into POST training program with a plan to address department's needs.  | 100% |

| 4 | 3  | Analyze and expand the roles and responsibilities of the existing<br>Homeless Liaison Officers to utilize to assist and address behavioral<br>health-related response calls and follow up.   | 100% |  |
|---|----|--|------|--|
| 4 | 4  | Collaborate with the Health Care Agency to designate and implement a dedicated PERT or PERT-like model to facilitate with follow up to behavioral health-related calls and case management of identified high-utilizers.   | 100% |  |
| 4 | 5  | Implement a pilot program in OCSD that incorporates a multi-<br>resourced approach to address response calls involving mentally ill<br>individuals. This includes CIT-trained OCSD deputies collaborating<br>with HCA's designated response team for care coordination and case<br>management. | 30%  |  |
| 4 | 6  | Implement a policy to add an identifier to be able to track response calls that are related to mental health issues with the ability to analyze quantity of calls as well as outcomes.   | 100% |  |
| 4 | 7  | Explore the cost, availability, applicability, support, and data sharing capabilities of the County's ESRI application and/or Outreach grid for countywide use by law enforcement personnel. Determine the platform to use for full implementation.  |      |  |
| 4 | 8  | Develop an application with an incoming and outgoing interface that links to the County's data integration platform to provide up-to-date information for an individual receiving specific services in the County's Systems of Care.   | 80%  |  |
| 4 | 9  | Develop training for the application and implement the use within OCSD's pilot program in South Patrol to test and improve prior to further deployment.  |      |  |
| 4 | 10 | Develop standardized reporting to include the quantity of mental health-related response calls, outcomes of the response calls, and services provided/received (as applicable). Includes coordination with other integrated departments.   |      |  |
| 5 | 1  | Establish a Case Management Committee to manage the policies involved, processes and services utilized by all responders and care coordination activities within SOCDIS application and CARE Plus Program.   | 50%  |  |

### PILLAR #2: COURTS







**Goal 1**: Develop a Tool for Tracking Data and Individuals Moving Through the Collaborative Court Process to be Used by County Departments and OC Courts to Evaluate Program Effectiveness.

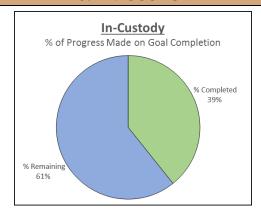
- Goal 2: Explore Expansion of Adult Specialty Courts
- Goal 3: Explore Expansion of Juvenile Specialty Courts
- **Goal 4**: Identify, Develop and Implement Diversion Options within the Adult Court System.

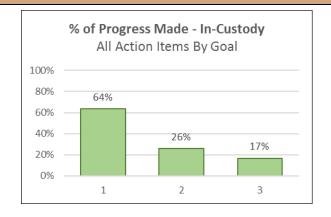
Goal 5: Establish a Standing Collaborative Committee.

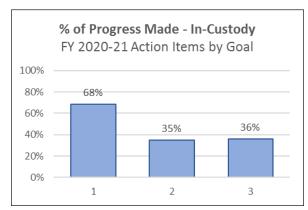
| Goal | Action Item | FY 2020-21 Action Item Description   | %    |
|------|-------------|--|------|
| 1    | 1c          | Develop a current list of requirements for successfully completing a collaborative court program.  | 100% |
| 1    | 2a          | County and Courts coordinate to assess and evaluate information needed for a tool for tracking data and people.  | 10%  |
| 1    | 2b          | County and Courts collaborate to analyze the existing data tracking tools and identify gaps or needs and a plan to address.  | 10%  |
| 2    | 1b          | Develop a process to track, aggregate and analyze data from the Courts and County partners to determine the number of offenders who would qualify for the Specialty Court process but are unable to participate due to capacity or other reasons.  | 10%  |
| 2    | 1c          | Analyze the data and the current programs to see if demand exists for a new Adult Specialty Court.   | 0%   |
| 2    | 2           | Determine the priority to expand or establish an Adult Specialty Court, capacity needed, and a phased plan to meet needs by 2025.  | 10%  |
| 3    | 1a          | Develop a process to track, aggregate and analyze data from the Courts and County partners to determine the number of juvenile offenders who would qualify for the Specialty Court process but are unable due to capacity issues or other reasons. | 50%  |
| 3    | 1b          | Identify each program and service offered at each Juvenile Specialty Court, the capacity served or available to serve, and any gaps to address.  | 100% |
| 3    | 1c          | Analyze the data and the current programs to see if demand exists for a new Juvenile Specialty Court.  |      |
| 3    | 2           | Determine the priority to expand or establish a Juvenile Specialty Court, capacity needed, and a phased plan to meet needs by 2025.  |      |
| 4    | 1a          | Identify all programs that would be considered "diversion" applicable for the court system (i.e. Specialty Courts, AB1810, or PC1000)  | 80%  |

| 4 | 1b | Analyze the court process from the point of arraignment to trial to identify options for diversion involving the felony and misdemeanor court systems.   | 10%  |
|---|----|--|------|
| 4 | 1c | Determine the county and court resources, policies, parameters, and protocol needed to implement the identified diversion options in the court systems.  | 0%   |
| 4 | 2  | Identify and develop a process whereby program information and availability can be communicated quickly and efficiently to all stakeholders involved to facilitate decisions regarding diversion options, as applicable.     | 0%   |
| 4 | 3  | Identify, track, and report data recorded regarding the individuals diverted, diversion options implemented, and other metrics identified to demonstrate success of the programs.  | 0%   |
| 5 | 1  | Establish and maintain regular meetings with a committee comprised of key staff from the Courts, County stakeholder departments, and invested community partners to continue to evaluate programs and address issues timely. | 100% |

### PILLAR #3: IN-CUSTODY







**Goal 1**: Enhance Mental Health and Substance Use Treatment Services In-Custody.

Goal 2: Establish Specialized In-Custody Housing.

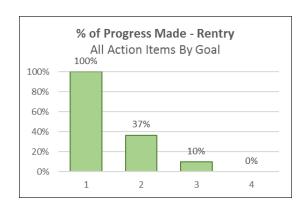
**Goal 3**: Enhance Inmate Programming Services.

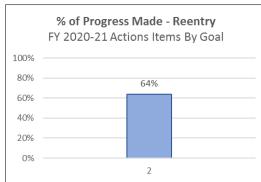
| Goal | Action Item | FY 2020-21 Action Item Description                                    |        |
|------|-------------|---|--------|
| 1    | 1           | Remodel County Jail facilities to provide dedicated space for private | 100%   |
| 1    | 1           | intake <del>and BH modules</del> to ensure HIPAA compliance.          | 100 /0 |
| 1    | 2a          | Create additional MH housing for LPS beds for male & female           | 100%   |
| 1    |             | inmates in cohort housing units with structured programming.          | 100%   |
| 1    | 1 2b        | Create BH Modules and additional MH housing for step-down beds        |        |
|      |             | for male and female inmates stabilized from BH programs and           | 70%    |
|      |             | substance use disorder.   |        |

| 1 | 3  | Increase capacity for providing hospital-level care for inmates needing emergency psychiatric care.  | 100% |
|---|----|--|------|
| 1 | 4  | Increase CHS and OCSD staff to provide the appropriate staffing levels at the new LPS and mental health units and allow for increased number of therapeutic groups available.  |      |
| 1 | 5  | Develop and implement a schedule for enhanced MH therapeutic groups and ensure staff are trained on CBT-based groups, MRT, and other evidence-based therapies.   | 100% |
| 1 | 6  | Provide staff training on MAT for inmates diagnosed with opiate use disorder.  | 100% |
| 1 | 7  | Establish an in-custody drug treatment program for inmates with SUD or co-occurring disorder with sentences of more than 60 days.  | 90%  |
| 1 | 8  | Analyze and increase OCSD staffing levels at the newly constructed Musick facility to provide security during MH and SUD treatment in the BH modules.  | 0%   |
| 1 | 9  | Increase Crisis Intervention Training (CIT) for OCSD custody command staff.  | 100% |
| 1 | 10 | Increase the number of Deputy Sheriffs who are trauma-informed care trainers.  | 10%  |
| 1 | 11 | Establish the plan for new treatment space at the newly constructed Musick facility for inmates with MH, SUD, or co-occurring disorders.   |      |
| 2 | 2  | Explore the creation of a housing module specific for the emerging youth population.   |      |
| 2 | 3  | Begin the design of an AB109 Module for up to 96 inmates with lengthy sentences.   |      |
| 3 | 1  | Explore the development of infrastructure to help capture data and processes associated with programs, specifically criminogenic, for high utilizers.  | 30%  |
| 3 | 2  | Expand the "All-In" program for male and female inmates who are at high risk to recidivate and are in custody for more than 8 weeks.   | 100% |
| 3 | 3  | Develop a case management program targeting high utilizers and other identified target groups beginning while in-custody through a minimum of one-year post-custody to ensure they are receiving complete wraparound services focused on successful reentry. | 20%  |
| 3 | 4  | Develop a reentry housing strategy with relevant county and community stakeholders.  |      |
| 3 | 5  | Develop an educational and vocational program focused on assisting minimum security inmates achieve certifications in vocations that can be linked to jobs post-custody.   | 30%  |

### PILLAR #4: REENTRY







**Goal 1**: Analyze Existing Resources and Services to Identify Gaps and Needs for a Coordinated Reentry System.

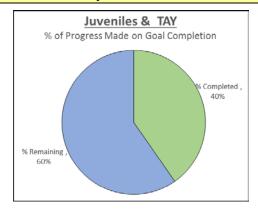
**Goal 2**: Develop a Comprehensive Plan for a Coordinated Reentry System for Successful Re-Integration.

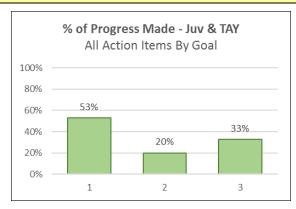
Goal 3: Implement Communication Strategy.

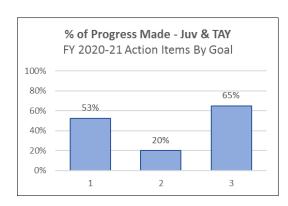
Goal 4: Establish Ongoing Oversight.

| Goal | Action Item | FY 2020-21 Action Item Description  | %    |
|------|-------------|---|------|
| 2    | 1           | Establish a subgroup of stakeholders to provide input on the services and processes to put in place and direction needed to be taken.   |      |
| 2    | 2           | Coordinate the assessment tools utilized in/post-custody and the sharing of information to provide the most appropriate level of care coordination or services for the individual. Potential use of a universal consent form for release of information.  | 50%  |
| 2    | 3           | Establish a process for individuals to obtain needed identification, public assistance, and Medi-Cal benefits upon reentry.   | 100% |
| 2    | 4           | Develop an implementation timeline that includes projected capacity and services utilizing an approach to phase-in identified existing and available services and providers for reentry services. Determine preliminary reentry services to establish to meet the needs of high risk or high utilizing individuals. | 10%  |
| 2    | 5           | Identify and assess potential sites and providers to meet projected needs to implement programs/services.   | 60%  |

### PILLAR #5: JUVENILES & TRANSITIONAL AGE YOUTH







**Goal 1**: Mental Health and Substance Use Disorder Support Services.

Goal 2: TAY Housing.

Goal 3: Targeted Attention to Juvenile/TAY High Utilizers.

| Goal | Action Item | FY 2020-21 Action Item Description  | %    |
|------|-------------|---|------|
| 1    | 2           | Assess the number of SUD residential treatment beds for this population and, if needed, determine how to increase the number of beds. |      |
| 1    | 3a          | Explore remediation services for in-custody youth who are pending competency proceedings due to mental illness.                       | 100% |
| 1    | 3b          | Implement coordinated remediation services for in-custody youth who are pending competency proceedings due to mental illness.         |      |
| 2    | 1           | Complete an inventory of available housing options and determine the demand for TAY with BH issues or who are CSEC.                   | 40%  |
| 2    | 2           | evelop and implement a housing strategy specific for these opulations.  |      |
| 2    | 3           | Identify and attract homes for placement of youth with mental illness, SUD, or CSEC, which are hard to place.                         | 20%  |
| 3    | 1           | Integrate identified databases into the County's System of Care Data Integration System (SOCDIS).                                     | 80%  |
| 3    | 2           | Assemble a multi-disciplinary team to start coordinating care.  | 50%  |

### Appendix A: Working Group Status

Director of Performance Management and Policy: Liz Guillen-Merchant Budget Team Lead: Kim Engelby

| INTEGRA          | ΓING SERVICES WORKING GROUP  |  |
|------------------|--|--|
| Chaired by:      | Kim Engelby, Liz Guillen-Merchant (CEO)  |  |
| General Members: |  |  |
| Courts:          | Judge Thomas Delaney, Judge Joanne Motoike, Judge Mary Kreber                          |  |
| DA:              | Jess Rodriguez   |  |
| HCA:             | Annette Mugrditchian, Erin Winger  |  |
| OCCR:            | Carma Lacy   |  |
| OCPW:            | Tim Corbett  |  |
| OCSD:            | Rich Koenig, Nate Wilson   |  |
| Prob:            | Bryan Prieto   |  |
| Pub Def:         | Frank Bittar   |  |
| SSA:             | An Tran  |  |
| BOS:             | Paulette Chaffee, Chris Gaarder, Jessica Guerrero                                      |  |
| Last             | March 17, 2021   |  |
| Meeting:         | Meetings scheduled monthly. Next meeting is scheduled for April 21, 2021.              |  |
| Status:          | The Integrating Services Working Group focuses on the entire 2025 Vision and provides  |  |
|                  | monthly updates for the group and facilitates implementation efforts.                  |  |
|                  | Descined appropriations on the De Well commune (LICA) OC Links (LICA) and the TD ANCED |  |
|                  | Received presentations on the Be Well campus (HCA), OC Links (HCA), and the TRANSFR    |  |
| N C.             | program for juveniles and job readiness (OCCR).  |  |
| Next Steps:      | Continue to move forward with Action Items identified for FY 2020-21.                  |  |
| Concerns:        | None at this time.   |  |

### COURTS WORKING GROUP Judge Delaney, Judge Motoike (Courts), Kim Engelby (CEO) Chaired by: **General Members:** Courts: Kelli Beltran, Kristal Valencia, Judge Thomas, Delaney, Judge Joanne Motoike, Judge Mary Kreber DA: Jess Rodriguez HCA: Jenny Hudson, Alicia Lemire, Annette Mugrditchian, Dawn Smith OCSD: Lisa Von Nordheim, Rich Koenig Prob: Bryan Prieto, Christy Ronald, Catherine Stiver Pub Def: Frank Bittar SSA: Sumit Sapra BOS: Paulette Chaffee, Chris Gaarder, Jessica Guerrero Last March 8, 2021 Meeting: Meetings scheduled for every other month. Next meeting is scheduled for May 11, 2021. Status: The Courts Working Group is focused on implementation of Pillar 2 Action Items as listed in the County's 2025 Vision. Received and discussed diversion options offered by the DA's Office. The Courts are working with key stakeholders to clarify the criteria to apply to determine those eligible to analyze capacity demand and availability. **Next Steps:** Continue with the capacity analysis. None at this time. **Concerns:**

### REENTRY WORKING GROUP

**Chaired by:** Bryan Prieto (Probation), Kim Engelby, Liz Guillen-Merchant (CEO)

**Members:** The Reentry Working Group has been established with one subgroup devoted to the Juvenile and TAY needs and one for the Adult reentry needs with members as listed below:

| Subgroups   | Juvenile/TAY  | Adult             |  |
|-------------|---|-------------------|--|
| Courts:     | Judge Joanne Motoike  | Kristal Valencia  |  |
| DA:         | Kimberly Doyle  | Jess Rodriguez    |  |
| HCA:        | Brett O'Brien,  | Jenny Hudson,     |  |
|             | Dawn Smith  | Joanne Lim,       |  |
|             |   | Erin Winger       |  |
| OCCR:       | Renee Ramirez   | Carma Lacy,       |  |
|             |   | Marie Vu          |  |
| OCSD:       | Darren Braham   | Joe Balicki,      |  |
|             |   | Lisa Von Nordheim |  |
| Prob:       | Christy Ronald,   | Joycelyn Durk     |  |
|             | Daniel Hernandez  |                   |  |
| Pub Def:    | Laura Jose,   | Frank Bittar,     |  |
|             | Darren Thompson   | Frank Davis       |  |
| SSA:        | Gail, Araujo,   | Gail Araujo,      |  |
|             | Kim Ragen   | Mike Edmundson    |  |
| BOS:        | Paulette Chaffee,   | Paulette Chaffee, |  |
|             | Chris Gaarder,  | Chris Gaarder,    |  |
|             | Jessica Guerrero  | Jessica Guerrero  |  |
| Last        | The Reentry Subgroups met on October 19, 2020, and discussed the facilities planned for       |                   |  |
| Meeting:    | repurposing for the County's reentry proposa  | ~ ·               |  |
|             | proposal met all needs, the juvenile group had  | 9                 |  |
|             | discussion with OCPW on available short and long-term options. The meeting and tour with      |                   |  |
|             | OCPW was delayed due to COVID concerns and occurred on March 24th.                            |                   |  |
| Status:     | Short and long-term plans are being coordinate  | ted with OCPW.    |  |
| Next Steps: | Assess existing buildings at Juvenile Hall and determine options for short and long-term uses |                   |  |
|             | aligned with the 2025 Vision.   |                   |  |
| Concerns:   | None at this time.  |                   |  |

### **JUVENILE & TAY WORKING GROUP** Judge Joanne Motoike (Courts), Bryan Prieto (Probation) Chaired by: **General Members:** CEO Kim Engelby, Liz Guillen-Merchant Courts: Kelli Beltran DA: Kimberly Doyle HCA: Dawn Smith OCCR: Carma Lacy OCSD: Rich Koenig, Nate Wilson Prob: Daniel Hernandez Pub Def: Laura Jose SSA: An Tran BOS: Paulette Chaffee, Chris Gaarder, Jessica Guerrero February 22, 2021 Last Meeting: This is a new Working Group with meetings scheduled for every other month. Next meeting is scheduled for April 26, 2021. The Juvenile & TAY Working Group is focused on implementation of the Action Items for all Status: pillars listed in the County's 2025 Vision as it pertains to the juvenile and TAY populations. Focused on the purpose and scope of the group and briefly reviewed each pillar within the 2025 Vision Report. Finish discussions on scope of the group to determine how to support other groups focused **Next Steps:** on the same population. None at this time. **Concerns:**

| LEGISLAT   | ION WORKING GROUP   |  |
|--|---|--|
| Chaired by:  | Peter DeMarco, Kim Engelby (CEO)  |  |
| General Mem  | bers:   |  |
| CEO:   | Julie Perkins   |  |
| DA:  | Glenn Robison, Kimberly Edds  |  |
| HCA:   | Rachel Selleck, Torhon, Barnes (eff 12-2020)  |  |
| OCCR:  | Mary Beth Anderson  |  |
| OCSD:  | Ray Grangoff  |  |
| Prob:  | Jennifer Palmquist  |  |
| Pub Def:   | Martin Schwarz  |  |
| SSA:   | Alyson Piguee, Kristina Traw  |  |
| Precision:   | Amy Jenkins, Nicole Wordelman   |  |
| BOS:   | Veronica Carpenter, Chris Gaarder, Paulette Chaffee, Jessica Guerrero                           |  |
| Last   | March 11, 2021  |  |
| Meeting:   | Next Meeting scheduled for May 13, 2021   |  |
| Status: This Working Group modified its meeting schedule to every other month. |   |  |
|  | This group focuses on policies and legislative that may have an impact of the County efforts    |  |
|  | on the Integrated Services initiatives. This group is also a resource for the other established |  |
|  | working groups and departments as other related issues have come up.                            |  |
|  | Recent updates provided include: SB 106 (reintroduced SB 665 for MHSA use in-custody),          |  |
|  | SB 823 (Juvenile Justice Realignment); AB 1869 (Criminal Fees).                                 |  |
| Next Steps:  | Meetings will continue every other month with close attention paid to budget and legislative    |  |
|  | actions impacting the Community Corrections System of Care.                                     |  |
| Concerns:  | None at this time.  |  |

| DATA & N           | IETRICS WORKING GROUP   |
|--------------------|---|
| Chaired by:        | Greg Boston (OCSD), Kim Engelby, Liz Guillen-Merchant (CEO)                                   |
| General Mem        | bers:   |
| Courts:            | Kristal Valencia, Nicole Le, Kelli Beltran  |
| DA:                | Katie Parsons, Jess Rodriguez   |
| HCA:               | Natalie Dempster, Irfan Khan, Erin Winger, Joanne Lim, Sharon Ishikawa, Dawn Smith            |
| OCSD:              | Crystal Null  |
| Prob:              | Marya Foster, Cheryl Sannebeck, Lisa Sato   |
| BOS:               | Chris Gaarder   |
| Last               | February 10, 2021   |
| Meeting:           | Next Meeting is to be determined.   |
| Status:            | This is a newly established Working Group to address and implement the Data Plan received     |
|                    | from the County's Data Consultants.   |
|                    | A listing of 40+ Core Data Indicators identified from an analysis of the County's 2025 Vision |
|                    | Report was received from the contracted consultants. This Working Group reviewed each and     |
|                    | identified specific metric applicable for the County and stakeholders.                        |
| <b>Next Steps:</b> | Feedback is pending on the summarization of the Core Data Indicators and format for           |
|                    | reporting is being developed.   |
| Concerns:          | None at this time.  |
|                    |   |

# Appendix B: Contact Listing

| CONTACT LISTING             |  |              |  |
|-----------------------------|--|--------------|--|
| Name                        | Title  | Phone        | Email                                    |
| County Executive Offi       | ice  |              |  |
| Engelby, Kimberly           | Budget Team Lead                                 | 714.834.7487 | kimberly.engelby@ocgov.com               |
| DeMarco, Peter              | Legislative Affairs Director                     | 714.834.5777 | peter.demarco@ocgov.com                  |
| Guillen-Merchant, Liz       | Director of Performance<br>Management and Policy | 714.834.6836 | elizabeth.guillen-<br>merchant@ocgov.com |
| Meeh, Karalyn               | Budget Program Manager                           | 714.834.6054 | Karalyn.meeh@ocgov.com                   |
| Perkins, Julie              | Legislative Affairs Manager                      | 714.834.4324 | julie.perkins@ocgov.com                  |
| Rinaldi, Julia              | Budget Program Manager                           | 714.834.5302 | julia.rinaldi@ocgov.com                  |
| Simmering, Lilly            | Deputy County Executive Officer                  | 714.834-6234 | lilly.simmering@ochca.com                |
| OC Courts                   |  |              |  |
| Beltran, Kelli              | Juvenile Court Operations Manager                | 657.622.5520 | kjbeltran@occourts.org                   |
| Delaney, Thomas             | Collaborative Court Supervising Judge            | 657.622.5863 | tdelaney@occourts.org                    |
| Kreber, Mary                | Superior Court Judge                             |              | mkreber@occourts.org                     |
| Motoike, Joanne             | Presiding Judge, Juvenile Court                  |              | jmotoike@occourts.org                    |
| Valencia, Kristal           | Unit Manager, Collaborative Courts               | 657.622.7823 | kvalencia@occourts.org                   |
| District Attorney           |  |              |  |
| Doyle, Kimberly             | Assistant District Attorney                      | 714.935.7438 | kimberly.doyle@da.ocgov.com              |
| Edds, Kimberly              | Public Information Officer                       | 714.347.8405 | kimberly.edds@ocdapa.org                 |
| Robison, Glenn              | Director of Administrative Services              | 714.347.8778 | glenn.robison@da.ocgov.com               |
| Rodriguez, Jess             | Assistant District Attorney                      | 714.834.3952 | jess.rodriguez@da.ocgov.com              |
| Health Care Agency          |  |              |  |
| Barnes, Torhon              | Chief of Staff                                   | 714.834.5109 | tbarnes@ochca.com                        |
| Chau, Clayton               | HCA Director                                     | 714.834.2830 | cchau@ochca.com                          |
| Lim, Joanne                 | Chief of Operations CHS                          | 714.834.5518 | jolim@ochca.com                          |
| Mugrditchian, Annette       | Chief of Operations BHS                          | 714.834.5026 | amugrditchian@ochca.com                  |
| Nagel, Jeff                 | Agency Director, BHS                             | 714.834.7024 | jnagel@ochca.com                         |
| Winger, Erin                | Agency Director, CHS                             | 714.834.5404 | ewinger@ochca.com                        |
| OC Community Resor          | ırces  |              |  |
| Anderson, Mary Beth         | Assistant to the Director                        | 714.480.2948 | marybeth.anderson@occr.ocgov.com         |
| Bidwell, Julia              | Director, Housing & Community Development        | 714.480.2991 | julia.bidwell@occr.ocgov.com             |
| Lacy, Carma                 | Director of Workforce Development                | 714.480.6420 | carma.lacy@occr.ocgov.com                |
| <b>Orange County Sherif</b> | f-Coroner Department                             |              |  |
| Balicki, Joseph             | Assistant Sheriff                                | 714.647.1839 | jbalicki@ocsd.org                        |
| Boston, Greg                | Director of Inmate Services Division             | 714.939.4848 | gboston@ocsd.org                         |
| Grangoff, Ray               | Chief of Staff                                   | 714.647.1834 | rgrangoff@ocsd.org                       |
| Koenig, Rich                | Lieutenant                                       | tbd          | rpkoenig@ocsd.org                        |
| Von Nordheim, Lisa          | Commander  | 714.647.4196 | lvonnordheim@ocsd.org                    |
| Wilson, Nathan              | Lieutenant                                       | 714.292.0538 | nlwilson@ocsd.org                        |

| CONTACT LISTING       |                                   |              |                                 |
|-----------------------|-----------------------------------|--------------|---------------------------------|
| Name                  | Title                             | Phone        | Email                           |
| Probation             |                                   |              |                                 |
| Hernandez, Daniel     | Chief Deputy Probation Officer    | 714.645.7004 | daniel.hernandez@prob.ocgov.com |
| Prieto, Bryan         | Assistant Chief Probation Officer | 714.645-7002 | bryan.prieto@prob.ocgov.com     |
| Stiver, Catherine     | Chief Deputy Probation Officer    | 714.645.7013 | catherine.stiver@prob.ocgov.com |
| Public Defender       |                                   |              |                                 |
| Bittar, Frank         | Assistant Public Defender         | 657.251.8821 | frank.bittar@pubdef.ocgov.com   |
| Davis, Frank          | Director, Alternate Defender      | 657.251.8725 | frank.davis@altdef.ocgov.com    |
| Jose, Laura           | Senior Assistant Public Defender  | 657.251.7932 | laura.jose@pubdef.ocgov.com     |
| Schwarz, Martin       | Public Defender (Interim)         | 657.251.8874 | martin.schwarz@pubdef.ocgov.com |
| Social Services Agenc | ry                                |              |                                 |
| Tran, An              | Assistant Director, SSA           | 714.541.7707 | an.tran@ssa.ocgov.com           |
| Traw, Kristina        | Legislative Manager, SSA          | 714.245.6049 | kristina.traw@ssa.ocgov.com     |
| Edmundson, Mike       | Deputy Division Director          | 714.541.7766 | mike.edmundson@ssa.ocgov.com    |
| Araujo, Gail          | Deputy Division Director          | 714.403.5195 | gail.araujo@ssa.ocgov.com       |
| Sapra, Sumit          | Deputy Division Director          | 714.541.7787 | sumit.sapra@ssa.ocgov.com       |
| Ragen, Kim            | Deputy Division Director          | 714.935.6995 | kim.ragen@ssa.ocgov.com         |
| Piguee, Alyson        | Deputy Division Director          | 714.245.6190 | alyson.piguee@ssa.ocgov.com     |
| Board of Supervisors  |                                   |              |                                 |
| Gaarder, Chris        | Supervisor Do's Office            | 714.834.3110 | chris.gaarder@ocgov.com         |
| Chaffee, Paulette     | Supervisor Chaffee's Office       | 714.834.3440 | paulette.chaffee@ocgov.com      |
| Guerrero, Jessica     | Supervisor Chaffee's Office       | 714.834.3440 | jessica.guerrerol@ocgov.com     |

### Appendix C: Core Data Indicators

# Placeholder for Reporting of Data and Metrics Adult Community Corrections System

### **Demographics**

Provide general information regarding the adult population in the Community Correction System of Care, such as number with mental illness, SUD, Co-Occurring; number of high utilizers, etc.

### **Capacity of System**

Number of calls received for referrals or service; needs for housing/programs; number of days for evaluations to enter programs; delays due to lack of space in directed programs; utilization of reentry centers (when established)

### **Diversion Options & Programs**

Capacity limits and space available for identified diversion programs; number of individuals taken to the Be Well campus (family/LLE); number of individuals released on supervision; number of successful completions/unsuccessful completions.

### **Linkages to Services & Engagement**

Number of days from referral to placement/appointment; number of individuals who make it to the 1st/2nd/3rd appointments; number of successful completions; enrollments in inmate services programs; number released with/without public assistance benefits & discharge/treatment plans.

#### **Return to Justice System**

Number of individuals/program participants with new charges filed within 1/2/3 years or pretrial release or completion of sentence; number convicted on new charges within 1/2/3 years; number with warrant or sanctions imposed during program; number of individuals in custody due to violation (including type).

### **Community Reintegration**

Number of successful completions of court programs (i.e. drug court); number released who obtained job certifications/training - found employment - maintained employment at 6 months, 1/2/3 years; number obtained GRE/HS diploma or enrolled in community college; number moved to more stable housing.

### **Client Feedback**

Annual survey measuring awareness and identifying barriers; request for feedback from individuals or families receiving or referred to services.

### **Comparative Averages**

National or industry averages to use for comparison. May include rates of SMI/SUD/homelessness; return to justice; types of crimes.

# Placeholder for Reporting of Data and Metrics Juvenile & TAY Community Corrections System

### **Demographics**

Provide general information regarding the juvenile and TAY population in the Community Correction System of Care. This will be aggregate data due to the challenges with reporting of this age group.

### **Capacity of System**

Number of juveniles/TAY screened and identified with mental illness of SUD; number of days to complete suitability determination for specialty courts eligibility; number of youth placed with families, STRPs, or other living arrangements.

### **Diversion Options & Programs**

Capacity limits and space available for identified diversion programs; number of successful completions/unsuccessful completions.

### **Linkages to Services & Engagement**

Number of days from referral to placement/appointment; number of individuals who make it to the 1st/2nd/3rd appointments; number of successful completions; number released with/without public assistance benefits & discharge/treatment plans.

### **Return to Justice System**

Number of juveniles/TAY that return to custody within 1/2/3 years of release either for new charges or new convictions

### **Community Reintegration**

Number of successful completions of programs; number released who obtained job certifications/training - found employment - maintained employment at 6 months, 1/2/3 years; number obtained GRE/HS diploma or enrolled in community college; number moved to more stable housing.

#### **Client Feedback**

Annual survey measuring awareness and identifying barriers; request for feedback from individuals or families receiving or referred to services.

#### **Comparative Averages**

National or industry averages to use for comparison. May include rates of SMI/SUD/homelessness; return to justice; types of crimes.

### Appendix D: Common Acronyms

### Listing of Common Acronyms Used

| BH         | Behavioral Health                                      |
|------------|--|
| CAT        | Crisis Assessment Team                                 |
| СВО        | Community Based Organization                           |
| CCB1       | Community Court  |
| CEO        | County Executive Office                                |
| CHS        | Correctional Health Services                           |
| CIT        | Crisis Intervention Training                           |
| CJ1        | Court at Intake Release Center                         |
| CSEC       | Commercially Sexually Exploited Children               |
| DA         | District Attorney                                      |
| HCA        | Health Care Agency                                     |
| IRC        | Intake Release Center                                  |
| LLE        | Local Law Enforcement                                  |
| LPS        | Lanterman-Peris Short                                  |
| MAT        | Medication Assisted Treatment                          |
| OCCR       | Orange County Community Resources                      |
| OCSD       | Orange County Sheriff-Coroner Department               |
| PERT<br>PD | Psychiatric Emergency Response Team<br>Public Defender |
| PJ         | Presiding Judge  |
| PO         | Probation Officer                                      |
| PSH        | Permanent Supportive Housing                           |
| SFP        | Strategic Financial Plan                               |
| SPMI       | Severely and Persistently Mentally Ill                 |
| SMI        | Severely Mentally Ill                                  |
| SSA        | Social Services Agency                                 |
| STRTP      | Short Term Residential Treatment Program               |
| SUD        | Substance Use Disorder                                 |
| TAY        | Transitional Age Youth                                 |

# Appendix E: Status Details

| PIL   | LAR #1: PREVENTION   |
|-------|--|
| Key:  | Completed: In Progress: Challenged:  |
| Coal  | <b>#1:</b> Increase Public Awareness of Various Mental Health and Substance Abuse Topics and Resources   |
| Guai  | #1. Increase I ubile Awareness of Various Mental Health and Substance Abuse Topics and Resources   |
| Visio | n 2025 Target Date: June 30, 2023 (FY 2022-23)   |
| Lead  | Agency: Health Care Agency (HCA)   |
| Actic | n Items: % Completed   |
|       | 19-20  |
| 1a    | Create a list of County resources for individuals experiencing a BH Completed Oct 2019 100% crisis.  |
| 1b    | Survey current clients accessing services to determine if the services Completed Mar 2020 100% are meeting their needs.  |
| FY 20 | 20-21  |
| 2a    | Survey residents and clients to assess general well-being, awareness of support systems or available programs, and to identify barriers to access that may exist. This will serve as baseline data to measure the effectiveness of the public information campaign.  Status: Completed. A survey was conducted to assess the impact of COVID-19 on the well-being of Orange County residents ages 18 and older that included identifying informal supports used to help manage stress and emotions, whether they have thought about getting help for their stress or emotions from a healthcare provider, and what barriers to accessing this help they have encountered, if any. The survey was conducted in December and focused to reach OC residents not currently connected to services. A comparable survey for parents of youth ages 4-17 years was also deployed. This will provide baseline data needed for future assessments.  Design and coordinate a countywide public awareness campaign  Completed Mar 2021  100% |
| Zd    | aligned with current state, federal and partner messaging and outlets to educate the public on the signs of mental illness and substance abuse, how to interact when encountered, and how to access support or services.  Status: Completed. HCA contracted with an ad firm to relaunch the Stigma Free OC website/promotional campaign, which promoted COVID-related mental health supports including an updated website. This is in addition to the adult opiate informational campaign and the promotional campaigns linked with the Angels Baseball organization.  |

| FY 2 | 021-22   |                    |       |
|------|--|--------------------|-------|
| 2b   | Conduct periodic surveys of county residents and clients to  |                    | 20%   |
|      | measure effectiveness of the public information campaign.  |                    |       |
|      | Status: Baseline data was obtained through the survey process and  |                    |       |
|      | future surveys are being planned.  |                    |       |
| 3a   | Confirm inventory of resources and services available for  | Completed Mar 2021 | 100%  |
|      | behavioral health related crisis and develop scenarios to test   |                    |       |
|      | accessibility and capabilities.  |                    |       |
|      | Status: Completed. HCA is pending implementation of an in-house  |                    |       |
|      | 24/7 coordinated resource/response as OC Links. All services have  |                    |       |
|      | been inventoried and consist of triage, outreach & engagement, and   |                    |       |
|      | residential treatment.   | <u> </u>           |       |
| 3b   | Develop and provide training targeting 911 dispatchers, OCSD,  |                    | 50%   |
|      | local law enforcement, and fire departments.   |                    |       |
|      | Status: A training program has been implemented by the Orange  |                    |       |
|      | County Sheriff's Department (OCSD) through Santiago Community  |                    |       |
|      | College which includes relevant crisis training for deputies (in-  |                    |       |
|      | custody and patrol) and dispatchers. Current delay due to COVID  |                    |       |
|      | and the availability of in-person training. Virtual options are being  |                    |       |
| 0    | explored.  | C 1 1 13 5 2021    | 1000/ |
| 3c   | Incorporate the use of the phone number and website into the   | Completed Mar 2021 | 100%  |
|      | countywide campaign.   |                    |       |
|      | Status: HCA has established OC Links as the central point of   |                    |       |
|      | contact 24 hours a day, 7 days a week, and continues to include all  |                    |       |
|      | the proper links, resources and communications to ensure the information is easily and readily accessible. They will continue to |                    |       |
|      | work with community providers to enhance inventory listings.   |                    |       |
| EV 2 | 2022-23  |                    |       |
| 4a   | Establish partnerships with agencies and organizations involved at   |                    | 0%    |
| τα   | various points of engagement in the Community Corrections  |                    | 0 70  |
|      | System of Care and establish routine meetings to ensure identified   |                    |       |
|      | barriers are addressed, general understanding, address issues  |                    |       |
|      | proactively, and support countywide efforts.   |                    |       |
|      | Status: No reportable action taken at this time.   |                    |       |
| 4b   | Ensure partner agencies and organizations are properly informed  |                    | 0%    |
| 10   | and trained on crisis-related resources available throughout the   |                    | 2,0   |
|      | County and reach all residents of the County notwithstanding   |                    |       |
|      | cultural or language barriers.   |                    |       |
|      | Status: No reportable action taken at this time.   |                    |       |

| Goal        | <b>#2:</b> Increase Staffing Resources to Address Increased Demands for Me  | ental Health Services                   |        |
|-------------|---|---|--------|
| <b>T</b> 7  | 2005 T  |   |        |
|             | n 2025 Target Date: June 30, 2020 (FY 2019-20)  Agency: Health Care Agency with Sheriff-Coroner Department                      |   |        |
| Lead        | rigency. Treature care rigency with Sherin Coroner Department   |   |        |
| Actio       | on Items:   | % Completed                             |        |
| FY 20       | 019-20  | -                                       |        |
| 1           | Analyze current CAT & PERT teams to determine whether they are  | Completed Oct 2019                      | 100%   |
|             | at an appropriate level to provide timely response to law   |   |        |
|             | enforcement and the community.  |   |        |
| 2           | Reach out to cities/entities not utilizing CAT or PERT teams and  | Completed Oct 2019                      | 100%   |
|             | determine most appropriate model for utilization of services.   | G 1 1 1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 | 1000/  |
| 3           | Expand CIT Training for OCSD, LLE's or other first responders who   | Completed Mar 2020                      | 100%   |
| C1          | are likely to encounter individuals experiencing a BH crisis.   |   |        |
| Goal        | #3: Behavioral Health Services Campus   |   |        |
| Visio       | n 2025 Target Date: June 30, 2021 (FY 2020-21)  |   |        |
|             | Agency: Health Care Agency  |   |        |
|             |   |   |        |
|             | on Items:   | % Completed                             |        |
|             | 019-20  |   |        |
| 1           | Identify a site and develop a plan with community   | Completed Mar 2020                      | 100%   |
|             | partners/providers to build the facilities and develop the  |   |        |
| EV 00       | programming.  |   |        |
| _           | O20-21  | Completed Mar 2021                      | 100%   |
| 2           | Complete construction of facility and implement programs developed.   | Completed War 2021                      | 100 /0 |
|             | Status: Completed. Construction has been completed and services   |   |        |
|             | have been phased in and is operational.   |   |        |
| Goal        | #4: Establish a robust multi-response behavioral health-based law enf   | orcement program in the                 |        |
|             | ff's Department to address training, response, and analytics.   |   |        |
|             |   |   |        |
|             | n 2025 Target Date: June 30, 2023 (FY 2022-23)  |   |        |
| Lead        | Agency: Sheriff-Coroner Department with Health Care Agency  |   |        |
| <b>A</b> 4. |   | 0/ 0 1 1 1                              |        |
|             | on Items:   | % Completed                             |        |
| FY 20       | 020-21<br>TRAINING  |   |        |
| 1           |   | Completed Dec 2020                      | 100%   |
| 1           | Designate a Behavioral Health Liaison in OCSD's Operations and In-Custody Divisions to coordinate department efforts with other | Completed Dec 2020                      | 100 /0 |
|             | stakeholder departments and oversee implementation of 2025  |   |        |
|             | Vision within the Sheriff's Department.   |   |        |
| 2           | Obtain POST certification for Crisis Intervention Training (CIT) and  | Completed Dec 2020                      | 100%   |
|             | implement into POST training program with a plan to address   |   |        |
|             | department's needs.   |   |        |

|   | RESPONSE  |                    |        |
|---|---|--------------------|--------|
| 3 | Analyze and expand the roles and responsibilities of the existing   | Completed Mar 2021 | 100%   |
| 3 | Homeless Liaison Officers to utilize to assist and address behavioral   | Completed War 2021 | 10070  |
|   | health-related response calls and follow up.  |                    |        |
|   | Status: Completed. OCSD implemented changes to the roles of the   |                    |        |
|   | Homeless Liaison Officers (HLO) to include response to BH   |                    |        |
|   | incidents and has ensured all HLOs are receiving the necessary  |                    |        |
|   |   |                    |        |
|   | training. The current focus is on mental health related calls and will be expanded to include substance use issues. |                    |        |
| 1 | 1   | Completed Mar 2021 | 100%   |
| 4 | Collaborate with the Health Care Agency to designate and  | Completed Mai 2021 | 100 /0 |
|   | implement a dedicated PERT or PERT-like model to facilitate with  |                    |        |
|   | follow up to behavioral health-related calls and case management  |                    |        |
|   | of identified high-utilizers.   |                    |        |
|   | Status: Completed. OCSD has collaborated with HCA-BHS and   |                    |        |
|   | established a BH response team to provide assistance and follow up  |                    |        |
|   | with individuals involved in behavioral health related calls. In  |                    |        |
|   | addition, calls for service are being tracked in order to obtain the  |                    |        |
|   | needed data to support future decisions.  |                    | 200/   |
| 5 | Implement a pilot program in OCSD that incorporates a multi-  |                    | 30%    |
|   | resourced approach to address response calls involving mentally ill   |                    |        |
|   | individuals. This includes CIT-trained OCSD deputies  |                    |        |
|   | collaborating with HCA's designated response team for care  |                    |        |
|   | coordination and case management.   |                    |        |
|   | Status: The structure and training plans for the program are being  |                    |        |
|   | developed. A kickoff meeting was held on 3/30/21 and included   |                    |        |
|   | OCSD, HCA, NAMI, and fire departments. In addition, in April,   |                    |        |
|   | the team will be visiting with representatives in Ventura who have  |                    |        |
|   | implemented a similar model.  |                    |        |
|   | ANALYTICS   | G 1 1 1 D 2000     | 1000/  |
| 6 | Implement a policy to add an identifier to be able to track response  | Completed Dec 2020 | 100%   |
|   | calls that are related to mental health issues with the ability to  |                    |        |
|   | analyze quantity of calls as well as outcomes.  |                    |        |
| 7 | Explore the cost, availability, applicability, support, and data  | Completed Dec 2020 | 100%   |
|   | sharing capabilities of the County's ESRI application and/or  |                    |        |
|   | Outreach grid for countywide use by law enforcement personnel.  |                    |        |
|   | Determine the platform to use for full implementation.  |                    |        |
| 8 | Develop an application with an incoming and outgoing interface  |                    | 80%    |
|   | that links to the County's data integration platform to provide up-   |                    |        |
|   | to-date information for an individual receiving specific services in  |                    |        |
|   | the County's Systems of Care.   |                    |        |
|   | Status: This pertains to SOCDIS. The outgoing interface has been  |                    |        |
|   | completed. Discussions continue on data elements, authorization   |                    |        |
|   | forms, and identifying high utilizers.  |                    |        |

| 9    | Develop training for the application and implement the use within   | 80% |
|------|---|-----|
|      | OCSD's pilot program in South Patrol to test and improve prior to   |     |
|      | further deployment.   |     |
|      | Status: The training has been developed and provided to all HLOs.   |     |
| 10   | Develop standardized reporting to include the quantity of mental    | 90% |
|      | health-related response calls, outcomes of the response calls, and  |     |
|      | services provided/received (as applicable). Includes coordination   |     |
|      | with other integrated departments.                                  |     |
|      | Status: Reports have been identified to include the required        |     |
|      | information pertaining the number of response calls, outcomes, and  |     |
|      | services/resources received or referred. Pending sufficient data to |     |
|      | conduct the needed analysis and finalize the reports.               |     |
| FY 2 | 021-22  |     |
|      | RESPONSE  |     |
| 11   | Analyze the pilot program and develop plan to roll out to other     | 0%  |
|      | areas in OCSD, including contracted partners.                       |     |
|      | Status: No reportable action taken at this time.                    |     |
|      | ANALYTICS   |     |
| 12   | Develop standardized reporting to include the quantity of mental    | 0%  |
|      | health-related response calls, outcomes of the response calls, and  |     |
|      | services provided/received (as applicable). Includes coordination   |     |
|      | with other integrated departments.                                  |     |
|      | Status: No reportable action taken at this time.                    |     |
| FY 2 | 022-23  |     |
|      | TRAINING  |     |
| 13   | Implement training program to ensure 100% of OCSD sworn and         | 50% |
|      | dispatching staff receive the standard CIT training.                |     |
|      | Status: Training program has been implemented by OCSD through       |     |
|      | Santiago Community College which includes relevant crisis           |     |
|      | training for deputies (in-custody and patrol) and dispatchers.      |     |
| FY 2 | 022-23 (Continued)  |     |
| 14   | Implement training program to ensure a minimum of 25% of sworn      | 30% |
|      | and dispatch staff receive enhanced CIT training. (Ph1 – 16 hours,  |     |
|      | Ph2 – 8 hours, Ph3 – 16 hours)                                      |     |
|      | Status: Training has begun and approximately 26% of the sworn       |     |
|      | staff have been trained.  |     |
|      | RESPONSE  |     |
| 15   | Complete the roll out of coordinated program piloted in South       | 0%  |
|      | Patrol to other areas in OCSD, including contracted partners.       | 2.0 |
|      | Status: No reportable action taken at this time.                    |     |
|      | otatus. Tvo reportable action taken at tills tille.                 |     |

Goal #5: Implement a multi-disciplinary team to provide oversight of the overall care coordination within the Community Correction System of Care and County's other Systems of Care. Vision 2025 Target Date: June 30, 2021 (FY 2020-21) Lead Agency: All stakeholder departments % Completed **Action Items:** FY 2020-21 **TRAINING** 50% 1 Establish a Case Management Committee to manage the policies involved, processes and services utilized by all responders and care coordination activities within SOCDIS application and CARE Plus Program. Status: On December 24, 2020, SOCDIS went live with Phase 1. The Community Corrections System of Care was identified as Phase 2 with a target implementation date of June 30, 2021. Success of the

care coordination model includes the use of a multi-disciplinary team to address policies, procedures, and addresses the needs and

services for those identified as high utilizers.

| PIL         | LAR #2: COURTS  |                            |        |
|-------------|---|----------------------------|--------|
| Key:        | Completed: In Progress: Challeng  | ged:                       |        |
| Goal        | #1: Develop a Tool for Tracking Data and Individuals Moving Through   | gh the Collaborative Court |        |
|             | Process to be Used by County Departments and OC Courts to Ev  | valuate Program Effectiven | ess    |
| <b>T</b> 77 | 2027 7  |                            |        |
|             | n 2025 Target Date: June 30, 2023 (FY 2022-23)  Agency: County Executive Office & Collaborative Courts                              |                            |        |
| Leau        | Agency: County Executive Office & Collaborative Courts  |                            |        |
| Actio       | on Items:   | % Completed                |        |
| FY 20       | 019-20  |                            |        |
| 1a          | Establish a Working Group for the Courts portion of Integrated  | Completed Oct 2019         | 100%   |
|             | Services.   |                            | 1000/  |
| 1b          | Develop a list of common terms with definitions used throughout   | Completed Sep 2020         | 100%   |
| EV 20       | the Collaborative Court Process.  |                            |        |
| 1c          | Develop a current list of requirements for successfully completing a  | Completed Sep 2020         | 100%   |
| 10          | collaborative court program.  | Completed Sep 2020         | 100 /0 |
| 2a          | County and Courts coordinate to assess and evaluate information   |                            | 10%    |
|             | needed for a tool for tracking data and people.   |                            |        |
|             | Status: The Collaborative Courts are preparing a pilot program that   |                            |        |
|             | will provide for the efficient collection, sharing and utilization of   |                            |        |
|             | data in our Whatever It Takes (WIT) Mental Health Court. The plan   |                            |        |
|             | is to pilot the program in WIT Court this year and expand it to all   |                            |        |
|             | Collaborative Court programs in Q1 2022. This solution will also  |                            |        |
|             | provide an opportunity to track additional data elements and  |                            |        |
| 01          | options to automate the data tracking process.  |                            | 100/   |
| 2b          | County and Courts collaborate to analyze the existing data tracking   |                            | 10%    |
|             | tools and identify gaps or needs and a plan to address.  Status: The Collaborative Courts are preparing a pilot program that        |                            |        |
|             | will provide for the efficient collection, sharing and utilization of   |                            |        |
|             | data. A demonstration was provided that included relevant   |                            |        |
|             | county stakeholders.  |                            |        |
| Goal        | #2: Explore Expansion of Adult Specialty Courts   |                            |        |
|             |   |                            |        |
|             | n 2025 Target Date: June 30, 2025 (FY 2024-25)  |                            |        |
| Lead        | Agency: County Executive Office & Collaborative courts  |                            |        |
| Actio       | on Items:   | % Completed                |        |
|             | 019-20  | •                          |        |
| 1a          | Identify each program and service offered at each Adult Specialty Court, the capacity served or available to serve, and any gaps to | Completed Mar 2020         | 100%   |
|             | address.  |                            |        |

| FY 2   | 020-21   |     |
|--------|--|-----|
| 1b     | Develop a process to track, aggregate and analyze data from the Courts and County partners to determine the number of offenders who would qualify for the Specialty Court process but are unable to participate due to capacity or other reasons.  Status: The Collaborative Courts are preparing a pilot program that will provide for the efficient collection, sharing and utilization of data. This solution will also provide an opportunity to track additional data elements and options to automate the data tracking process. | 10% |
| 1c     | Analyze the data and the current programs to see if demand exists for a new Adult Specialty Court.  Status: No reportable action taken at this time.   | 0%  |
| 2 EV 2 | Determine the priority to expand or establish an Adult Specialty Court, capacity needed, and a phased plan to meet needs by 2025. Status: There is a work group formulating plans for the potential expansion of our Homeless Outreach Collaborative Court for what is expected to produce the more efficient and effective handling of the infraction and misdemeanor cases of our homeless population throughout the County  | 10% |
|        | 021-22   | 00/ |
| 3      | Analyze overall space needs to accommodate expansion of Adult Specialty Courts, support services, and identified facility needs. Status: No reportable action taken at this time.  | 0%  |
| 4      | Align any planned expansion/new services with any physical relocation or expansion to develop a detailed, phased plan to meet all needs by 2025.  Status: No reportable action taken at this time.   | 0%  |
| 5      | Identify county resources to meet current and anticipated demands of the Adult Specialty Courts and develop a phased staffing plan aligned with the expansion.  Status: No reportable action taken at this time.   | 0%  |
| FY 2   | 022-23   |     |
| E3/ 6  | No Action Items  |     |
| FY 2   | 023-24 No Action Items   |     |
| FY 2   | 024-25   |     |
| 6      | Implement first phase of expansion of courts or services supported by County and Court.  Status: No reportable action taken at this time.  | 0%  |

| Goal  | #3: Explore Expansion of Juvenile Specialty Courts   |                    |      |
|-------|--|--------------------|------|
|       | n 2025 Target Date: June 30, 2025 (FY 2024-25) Agency: County Executive Office & Collaborative courts  |                    |      |
| Actio | on Items:  | % Completed        |      |
| FY 20 | 020-21   |                    |      |
| 1a    | Develop a process to track, aggregate and analyze data from the Courts and County partners to determine the number of juvenile offenders who would qualify for the Specialty Court process but are unable due to capacity issues or other reasons.  Status: Efforts are to focus on analyzing the juvenile and applicable TAY populations to determine approximate capacity needed if the program were to include all eligible offenders and analyze the data to see if there is a need for a new program or service.  |                    | 50%  |
| 1b    | Identify each program and service offered at each Juvenile Specialty Court, the capacity served or available to serve, and any gaps to address.  Status: Completed. The identification of programs and services offered is complete. Revisions will be made as needed going forward.   | Completed Mar 2020 | 100% |
| 1c    | Analyze the data and the current programs to see if demand exists for a new Juvenile Specialty Court.  Status: The Demand for additional Juvenile Specialty Courts has resulted in the need for Family Treatment Court that would operate out of the child welfare courts and work with families where children were removed due to substance use allegations against the parents. Also in the planning phase is a dual jurisdiction specialty court for youth involved with the Social Services Agency and Probation. |                    | 30%  |
| 2     | Determine the priority to expand or establish a Juvenile Specialty Court, capacity needed, and a phased plan to meet needs by 2025. Status: A priority was identified for the creation of the dual status. Population is being assessed for the other priority of a Family Treatment Court.  |                    | 10%  |
|       | )21-22   |                    |      |
| 3     | Analyze overall space needs to accommodate expansion of Juvenile Specialty Courts, support services, and identified facility needs. Status: No reportable actions taken at this time.  |                    | 0%   |
| 4     | Align any planned expansion/new services with any physical relocation or expansion to develop a detailed, phased plan to meet all needs by 2025.  Status: No reportable actions taken at this time.  |                    | 0%   |

| 5          | Identify county resources to meet current and anticipated demands   |                   | 10%          |
|------------|---|-------------------|--------------|
|            | of the Juvenile Specialty Courts and develop a phased staffing plan   |                   |              |
|            | aligned with the expansion to meet all needs by 2025.   |                   |              |
|            | Status: The planning for the new Family Treatment Court may   |                   |              |
| E3/ 0/     | include staffing from SSA, HCA, and Probation.  |                   |              |
| FY 20      | )22-23<br>N. A. C. T.   |                   |              |
| E\/ 0/     | No Action Items   |                   |              |
| FY 20      | )23-24  |                   |              |
| E3/ 9/     | No Action Items   |                   |              |
| _          | )24-25  |                   | 00/          |
| 6          | Implement first phase of expansion of courts or services supported  |                   | 0%           |
|            | by County and Court.  |                   |              |
| - 1        | Status: No reportable actions taken at this time.   | 11.0              |              |
| Goal       | #4: Identify, Develop and Implement Diversion Options within the Ad   | dult Court System |              |
| <b>T</b> 7 | 2005 T  |                   |              |
|            | n 2025 Target Date: June 30, 2021 (FY 2020-21)  |                   |              |
| Lead       | Agency: County Executive Office & Collaborative Courts  |                   |              |
| A -1:-     | The same  | 0/ C1-1-1         |              |
|            | on Items:<br>020-21   | % Completed       |              |
|            |   |                   | 80%          |
| 1a         | Identify all programs that would be considered "diversion"  |                   | <i>6</i> 0 % |
|            | applicable for the court system (i.e., Specialty Courts, AB1810, or   |                   |              |
|            | PC1000) Status: The OCD A provided a listing of all programs utilized for   |                   |              |
|            | Status: The OCDA provided a listing of all programs utilized for  |                   |              |
|            | diversion and is working to gather additional statistical information   |                   |              |
| 11.        | on number referred and outcomes, as available.  |                   | 10%          |
| 1b         | Analyze the court process from the point of arraignment to trial to   |                   | 10 /0        |
|            | identify options for diversion involving the felony and   |                   |              |
|            | misdemeanor court systems.  |                   |              |
|            | Status: Although Collaborative Courts are post-plea courts by   |                   |              |
|            | definition, not diversion courts, there is a work group formulating   |                   |              |
|            | plans to include mental health diversion motions and cases in our   |                   |              |
|            | Collaborate Courts for what is expected to produce a more efficient and effective handling of these matters and a corresponding   |                   |              |
|            |   |                   |              |
|            | expansion of our existing Mental Health Collaborative Court   |                   |              |
| 1c         | programs  Determine the county and court resources, policies, parameters,   |                   | 0%           |
| 10         | and protocol needed to implement the identified diversion options   |                   | 0 70         |
|            | in the court systems.   |                   |              |
|            | Status: No reportable actions taken at this time.   |                   |              |
| 2          | •   |                   | 0%           |
| 2          | Identify and develop a process whereby program information and  |                   | U /0         |
|            | availability can be communicated quickly and efficiently to all stakeholders involved to facilitate decisions regarding diversion |                   |              |
|            | options, as applicable.   |                   |              |
|            | Status: No reportable actions taken at this time.   |                   |              |
|            | DIGINO INVITADA GULLANI GULLANI DE LA   |                   |              |

3 0% Identify, track, and report data recorded regarding the individuals diverted, diversion options implemented, and other metrics identified to demonstrate success of the programs. Status: No reportable actions taken at this time. Goal #5: Establish a Standing Collaborative Committee Vision 2025 Target Date: June 30, 2021 (FY 2020-21) Lead Agency: County Executive Office & Collaborative Courts **Action Items:** % Completed FY 2020-21 100% Establish and maintain regular meetings with a committee Completed Sep 2020 comprised of key staff from the Courts, County stakeholder departments, and invested community partners to continue to evaluate programs and address issues timely.

| PILI   | LAR #3: IN-CUSTODY   |                    |      |
|--------|--|--------------------|------|
| Key:   | Completed: In Progress: Challeng   | ged:               |      |
| Goal   | #1: Enhance Mental Health and Substance Use Treatment Services In-   | Custody            |      |
| 0011   | The state of the s |                    |      |
| Visio  | n 2025 Target Date: June 30, 2025 (FY 2024-25)   |                    |      |
| Lead   | Agency: Sheriff-Coroner Department with Health Care Agency   |                    |      |
| A ctio | n Items:   | % Completed        |      |
| FY 20  |  | 70 Completed       |      |
| 1      | Remodel County Jail facilities to provide dedicated space for private intake and BH modules to ensure HIPAA compliance.  Status: Completed. The construction on the IRC Triage area was completed and nursing staff are utilizing the space.   | Completed Mar 2021 | 100% |
| 2a     | Create additional MH housing for LPS beds for male & female inmates in cohort housing units with structured programming.   | Completed Dec 2020 | 100% |
| 2b     | Create BH Modules and additional MH housing for step-down beds for male and female inmates stabilized from BH programs and substance use disorder.  Status: Progress has been slightly delayed due to operational needs of space to mitigate COVID social distancing. Work is currently focused on Mod K (females) which is anticipated to be completed Fall 2021. Step down care is being provided.   |                    | 70%  |
| 3      | Increase capacity for providing hospital-level care for inmates needing emergency psychiatric care.  | Completed Sep 2020 | 100% |
| 4      | Increase CHS and OCSD staff to provide the appropriate staffing levels at the new LPS and mental health units at the IRC and allow for increased number of therapeutic groups available.  Status: Correctional Health continues to recruit and fill their vacant positions. However, with the jail population down, staffing has been sufficient to meet the needs and is closely monitored. Staff have been implementing new approaches and service delivery models to address the needs of the inmates while also following public health orders. Currently, there is sufficient staffing to support services for 5 LPS beds designated for women and 5 LPS beds for men.  |                    | 50%  |
| 5      | Develop and implement a schedule for enhanced MH therapeutic groups and ensure staff are trained on CBT-based groups, MRT, and other evidence-based therapies.   | Completed Sep 2020 | 100% |
| 6      | Provide staff training on Medication Assisted Treatment (MAT) for inmates diagnosed with opiate use disorder.  | Completed Mar 2020 | 100% |

| 7    | Establish an in-custody drug treatment program for inmates with     |                    | 90%  |
|------|---|--------------------|------|
|      | SUD or co-occurring disorder with sentences of more than 60 days.   |                    |      |
|      | Status: The in-custody drug treatment program was approved by       |                    |      |
|      | the Board in May 2020 for implementation in July 2020. Due to       |                    |      |
|      | COVID, this is currently on-hold as the space is needed to meet     |                    |      |
|      | critical operational needs. However, the provider is ready to       |                    |      |
|      | provide smaller group classes when permitted.                       |                    |      |
| 8    | Analyze and increase OCSD staffing levels at the newly constructed  |                    | 0%   |
|      | Musick facility to provide security during MH and SUD treatment     |                    |      |
|      | in the BH modules.  |                    |      |
|      | Status: No reportable actions taken at this time.                   |                    |      |
| 9    | Increase Crisis Intervention Training (CIT) for OCSD custody        | Completed Sep 2020 | 100% |
|      | command staff.  |                    |      |
| 10   | Increase the number of Deputy Sheriffs who are trauma-informed      |                    | 10%  |
|      | care trainers.  |                    |      |
|      | Status: Three deputies have completed Trauma Informed               |                    |      |
|      | Care/Train the Trainer course. Trainings are provided as able given |                    |      |
|      | the restrictions of COVID.  |                    |      |
| 11   | Establish the plan for new treatment space at the newly constructed |                    | 0%   |
|      | Musick facility for inmates with MH, SUD, or co-occurring           |                    |      |
|      | disorders.  |                    |      |
|      | Status: No reportable actions taken at this time.                   |                    |      |
| FY 2 | 021-22  |                    |      |
|      | No Action Items   |                    |      |
| FY 2 | 022-23  |                    |      |
| 12   | Expand therapeutic groups, individual counseling, and discharge     |                    | 35%  |
|      | planning to inmates with mild symptoms of mental illness in         |                    |      |
|      | general population housing.   |                    |      |
|      | Status: Additional therapeutic groups have been implemented at all  |                    |      |
|      | facilities including Thinking for a Change (T4C), Anger             |                    |      |
|      | Management, Moral Reconation Therapy, and Relapse Prevention        |                    |      |
|      | groups.   |                    |      |
| 13   | Evaluate, according to best practices, current programs provided    |                    | 0%   |
|      | and identify any new programming for inmates with mental illness.   |                    |      |
|      | Status: No reportable actions taken at this time.                   |                    |      |
| FY 2 | 023-24  |                    |      |
|      | No Action Items   |                    |      |
| FY 2 | 024-25  | _                  |      |
| 14   | Establish programming curriculum that links high utilizers          |                    | 0%   |
|      | receiving MH or SUD treatments to Inmate Services to facilitate     |                    |      |
|      | participation in programs and reduce the risk to recidivate.        |                    |      |
|      | Status: No reportable actions taken at this time.                   |                    |      |
|      |   |                    |      |

| Goal  | #2: Establish Specialized In-Custody Housing                        |                    |      |
|-------|---|--------------------|------|
|       |   |                    |      |
|       | on 2025 Target Date: June 30, 2023 (FY 2022-23)                     |                    |      |
| Lead  | Agency: Sheriff-Coroner Department                                  |                    |      |
|       |   |                    |      |
|       | on Items:   | % Completed        |      |
| FY 20 | 019-20  |                    |      |
| 1     | Complete a detailed plan outlining programming specific to a        | Completed Jan 2020 | 100% |
|       | Veterans Module starting with 32 veterans. Assess performance to    |                    |      |
|       | determine further expansion.  |                    |      |
| FY 20 | 020-21  |                    |      |
| 2     | Explore the creation of a housing module specific for the emerging  |                    | 50%  |
|       | youth population.   |                    |      |
|       | Status: The Emerging Youth module is being finalized to identify    |                    |      |
|       | criteria and potential participants and implement specialized       |                    |      |
|       | programming. Delays due to operational needs for space to comply    |                    |      |
|       | with COVID public health protocols.                                 |                    |      |
| 3     | Begin the design of an AB109 Module for up to 96 inmates with       |                    | 20%  |
|       | lengthy sentences.  |                    |      |
|       | Status: Continuing to identify criteria and potential inmates to    |                    |      |
|       | move in and develop specialized programing for this population.     |                    |      |
|       | Delays due to operational needs for space to comply with COVID      |                    |      |
|       | public health protocols.  |                    |      |
| FY 20 | 021-22  |                    |      |
|       | No Action Items   |                    |      |
| FY 20 | 022-23  |                    |      |
| 4a    | Build the Veterans Module to provide specialized incentive housing  | Completed Mar 2020 | 100% |
|       | for the Veterans population.  | - <u>-</u> -       |      |
| 4b    | Establish specialized housing for female inmates, such as veterans. |                    | 10%  |
|       | Status: Dedicated space is being explored but efforts are currently |                    |      |
|       | on hold due to COVID  |                    |      |
| 5     | Build and populate the additional specific housing modules and      |                    | 0%   |
|       | track the data necessary to show success of the concept and         |                    |      |
|       | program.  |                    |      |
|       | Status: No reportable actions taken at this time.                   |                    |      |
| 6     | Evaluate the AB109 Module to determine the reduction in staff and   |                    | 0%   |
|       | inmate-to-inmate assaults to determine success of the program.      |                    |      |
|       | Status: No reportable actions taken at this time.                   |                    |      |
|       |   |                    |      |

| Goa  | al #3: Enhance Inmate Programming Services  |                    |      |
|------|---|--------------------|------|
| Vici | on 2025 Target Date: June 30, 2025 (FY 2024-25)   |                    |      |
|      | d Agency: Sheriff-Coroner Department  |                    |      |
|      |   |                    |      |
| Acti | ion Items:  | % Completed        |      |
| FY 2 | 2020-21   | -                  |      |
| 1    | Explore the development of infrastructure to help capture data and processes associated with programs, specifically criminogenic, for high utilizers.   |                    | 30%  |
|      | Status: An RFP was issued to obtain tablets to facilitate inmate programming and services. This is anticipated to be completed by summer and will link with the County's SOCDIS project, which is |                    |      |
|      | scheduled to go live with phase 2 in June 2021.   |                    |      |
| 2    | Expand the "All-In" program for male and female inmates who are   | Completed Oct 2019 | 100% |
|      | at high risk to recidivate and are in custody for more than 8 weeks.  |                    | 200/ |
| 3    | Develop a case management program targeting high utilizers and  |                    | 20%  |
|      | other identified target groups beginning while in-custody through a   |                    |      |
|      | minimum of one-year post-custody to ensure they are receiving   |                    |      |
|      | complete wraparound services focused on successful reentry.   |                    |      |
|      | Status: Staff recruitment & orientation underway to reinforce   |                    |      |
| 1    | Inmate Services capability for case management programming.   |                    | 00/  |
| 4    | Develop a reentry housing strategy with relevant county and   |                    | 0%   |
|      | community stakeholders.   |                    |      |
|      | Status: No reportable actions taken at this time.   |                    | 200/ |
| 5    | Develop an educational and vocational program focused on  |                    | 30%  |
|      | assisting minimum security inmates achieve certifications in  |                    |      |
|      | vocations that can be linked to jobs post-custody.  |                    |      |
|      | Status: Twelve positions were added with the FY 2020-21 budget  |                    |      |
|      | and efforts being made to develop a curriculum plan including   |                    |      |
|      | phased implementation and options for virtual access.   |                    |      |
|      | Recruitments are in progress.   |                    |      |
| FY 2 | 2021-22   |                    |      |
|      | No Action Items   |                    |      |
| FY 2 | 2022-23   |                    |      |
| 6    | Data systems are shared whereby pertinent data points are   |                    | 20%  |
|      | collected and staff is directed on data analysis and reports. The   |                    |      |
|      | data is used by case managers and other county departments for  |                    |      |
|      | care coordination of inmates identified as high utilizers, mentally   |                    |      |
|      | ill, SUD, co-occurring, or homeless.  |                    |      |
|      | Status: The implementation of tablets is being explored for the   |                    |      |
|      | educational and vocational programs that will track and then  |                    |      |
|      | provide pertinent data and incorporated with Phase 2 of SOCIDS.   |                    |      |
| 7    | Continued expansion of the "All-In" program for males and females   |                    | 0%   |
|      | based on program success and demand.  |                    | _    |
|      | Status: No reportable actions taken at this time.   |                    |      |
|      | otatus. 130 reportable actions taken at time time.  |                    |      |

| 8     | Implement case management program for high utilizers and other  | 0% |
|-------|---|----|
|       | identified targeted groups.                                     |    |
|       | Status: No reportable actions taken at this time.               |    |
| 9     | Implement and maintain the reentry housing strategy with the    | 0% |
|       | understanding that it may evolve with the countywide housing    |    |
|       | strategy.   |    |
|       | Status: No reportable actions taken at this time.               |    |
| 10    | Implement and maintain educational and vocational program       | 0% |
|       | which could include procurement of equipment, identifying and   |    |
|       | remodeling available space as needed, recruiting instructors,   |    |
|       | developing relationships with private companies to hire post-   |    |
|       | custody, recruiting inmate participants.                        |    |
|       | Status: No reportable actions taken at this time.               |    |
| FY 20 | 023-24  |    |
|       | No Action Items   |    |
| FY 20 | 024-25  |    |
| 11    | Revisit and improve the reentry housing strategy based on needs | 0% |
|       | and County housing strategy.                                    |    |
|       | Status: No reportable actions taken at this time.               |    |
| 12    | Evaluate educational and vocational programs to determine       | 0% |
|       | performance and identify improvements and /or experiences.      |    |
|       | Status: No reportable actions taken at this time.               |    |

| PII          | LAR #4: REENTRY  |                             |      |
|--------------|--|-----------------------------|------|
| Key          |  | ged:                        |      |
| Goa<br>Syste | l #1: Analyze Existing Resources and Services to Identify Gaps and Nederland.  | eds for a Coordinated Ree   | ntry |
|              | on 2025 Target Date: June 30, 2020 (FY 2019-20)  Agency: County Executive Office & Probation   |                             |      |
|              | on Items:  | % Completed                 |      |
| FY 2         | 019-20   |                             |      |
| 1            | Inventory services/programs currently available within the County and through community providers for each different subset of individuals released from County Jail.  | Completed Dec 2019          | 100% |
| 2            | Identify services/programs needed post-custody but not available or not accessible.  | Completed Mar 2020          | 100% |
| 3            | Identify current in-custody programs and map resources identified post-custody to ensure continuity of treatments/programs.  | Completed Mar 2020          | 100% |
| Goa          | I #2: Develop a Comprehensive Plan for a Coordinated Reentry System  | of or Successful Re-Integra | tion |
|              | Agency: County Executive Office & Probation on Items:  | % Completed                 |      |
| FY 2         | 020-21   |                             |      |
| 1            | Establish a subgroup of stakeholders to provide input on the services and processes to put in place and direction needed to be taken.  | Completed Sep 2020          | 100% |
| 2            | Coordinate the assessment tools utilized in/post-custody and the sharing of information to provide the most appropriate level of care  |                             |      |
|              | coordination or services for the individual. Potential use of a universal consent form for release of information.  Status: Inventory of identified assessments has been completed and consolidated to identify repetitive data collected. All has been shared with SOCDIS to reduce data redundancy and streamline existing intake processes. |                             | 50%  |

| 4     | Develop an implementation timeline that includes projected             | 10%   |
|-------|--|-------|
| _     | capacity and services utilizing an approach to phase-in identified     |       |
|       | existing and available services and providers for reentry services.    |       |
|       | Determine preliminary reentry services to establish to meet the        |       |
|       | needs of high risk or high utilizing individuals.                      |       |
|       | Status: A proposed plan to repurpose existing County facilities,       |       |
|       | which identified anticipated services that will be provided, was       |       |
|       | presented to the OCCJCC in May 2020. A subgroup was formed to          |       |
|       | provide the needed analysis which is still in progress.                |       |
| 5     | Identify and assess potential sites and providers to meet projected    | 60%   |
| 3     |  | 00 70 |
|       | needs to implement programs/services.                                  |       |
|       | Status: A proposed plan to repurpose existing County facilities was    |       |
|       | presented to the OCCJCC in May 2020 and subgroup was                   |       |
|       | established to provide a detailed plan, including a timeline, and      |       |
|       | cost analysis. A concern regarding the new YGC is being addressed      |       |
|       | with Probation and Public Works looking at both short-term and         |       |
|       | long-term options.   |       |
| FY 20 |  |       |
| 6     | Establish transportation services for individuals released from        | 10%   |
|       | County Jail to services, day reporting centers, or other linked        |       |
|       | services.  |       |
|       | Status: A proposed plan to repurpose existing County facilities        |       |
|       | which identified anticipated services, including transportation, that  |       |
|       | will be provided was presented to the OCCJCC in May 2020. A            |       |
|       | subgroup was formed to provide the needed analysis which is still      |       |
|       | in progress.   |       |
| 7     | Establish necessary agreements to rehabilitate or procure the          | 0%    |
|       | needed facilities and/or services.                                     |       |
|       | Status: No reportable actions taken at this time.                      |       |
| 8     | Collaborate with other providers of reentry services to coordinate     | 0%    |
|       | services for clients.  |       |
|       | Status: No reportable actions taken at this time.                      |       |
| 9     | Create a current and maintained repository or uniformly shared         | 0%    |
|       | resource where county staff can access/search as needed or is          |       |
|       | accessible by individuals or their families to facilitate their return |       |
|       | into the community.  |       |
|       | Status: No reportable actions taken at this time.                      |       |
|       |  |       |

| Goal #3: Implement Communication Strategy   |             |     |
|---|-------------|-----|
| Vision 2025 Target Date: June 30, 2022 (FY 2021-22)   |             |     |
| Lead Agency: County Executive Office & Probation  |             |     |
| Action Items:   | % Completed |     |
| FY 2020-21  | -           |     |
| No Action Items   |             |     |
| FY 2021-22  |             |     |
| 1 Create an informational campaign targeting individuals involved in                                    |             | 0%  |
| the criminal justice system of the reentry services available.  |             |     |
| Status: No reportable actions taken at this time.   |             |     |
| 2 Identify and coordinate the use of the various navigators and peer                                    |             | 20% |
| mentors currently utilized in the system to ensure consistency in                                       |             |     |
| services, information, and reduce redundancy in services.   |             |     |
| Status: Navigators are being utilized as part of the discharge  |             |     |
| planning process and by the County's contracted reentry provider  |             |     |
| for individuals released with mild to moderate mental illness.  |             |     |
| Goal #4: Establish Ongoing Oversight  |             |     |
| Vision 2025 Target Date: June 30, 2022 (FY 2021-22)   |             |     |
| Vision 2025 Target Date: June 30, 2022 (FY 2021-22)<br>Lead Agency: County Executive Office & Probation |             |     |
| Lead Agency. County Executive Office & Flobation  |             |     |
| Action Items:   | % Completed |     |
| FY 2020-21  | •           |     |
| No Action Items   |             |     |
| FY 2021-22  |             |     |
| 1 Establish a routine meeting schedule for all partners to provide                                      |             | 0%  |
| updates, ensure needs are being met, address challenges, and  |             |     |
| provide input as appropriate.   |             |     |
| Status: No reportable actions taken at this time.   |             |     |

| Key    | LAR #5: JUVENILES & TRANSITIONAL AGE YOUT  : Completed: In Progress: Challenge   |                    |          |
|--------|--|--------------------|----------|
| J      | 1  | ,                  |          |
| Goa    | #1: Mental Health and Substance Use Disorder Support Services  |                    |          |
|        |  |                    |          |
|        | on 2025 Target Date: June 30, 2025 (FY 2024-25)  |                    |          |
| Lead   | l Agency: Health Care Agency & Probation Department  |                    |          |
| ۸ ،    | T,   | 0/ 6 1 1 1         |          |
|        | on Items:<br>019-20  | % Completed        |          |
|        |  | Completed Oct 2019 | 100%     |
| 1      | Explore the use of parent-partners to help de-stigmatize mental illness and provide support for parents with children experiencing   | Completed Oct 2019 | 100 %    |
|        | mental illness.  |                    |          |
| FY 2   | 020-21   |                    |          |
| 2      | Assess the number of SUD residential treatment beds for this   | Completed Sep 2020 | 100%     |
| _      | population and, if needed, determine how to increase the number  |                    |          |
|        | of beds.   |                    |          |
| 3a     | Explore remediation services for in-custody youth who are pending  | Completed Sep 2020 | 100%     |
|        | competency proceedings due to mental illness.  |                    | <u> </u> |
| 3b     | Implement coordinated remediation services for in-custody youth  |                    | 10%      |
|        | who are pending competency proceedings due to mental illness.  |                    |          |
|        | Status: Probation has worked with the juvenile court to establish a  |                    |          |
|        | stopgap measure (use of a local provider) until a more permanent   |                    |          |
|        | solution for remediation services can be established. Prior to   |                    |          |
|        | COVID-19, Probation was in the process of partnering with HCA in   |                    |          |
|        | putting together a small team to research/be trained in the Juvenile   |                    |          |
|        | Competency Court School (JCSS) curriculum or if an existing  |                    |          |
| T1 / 0 | program should be utilized and staff trained on.   |                    |          |
|        | 021-22   |                    | 750/     |
| 4      | Expand BH presence in schools.   |                    | 75%      |
|        | Status: Additional contracted services are in place. Impacts   |                    |          |
|        | resulting from compliance with public health orders in response to COVID has limited efforts to work closely with youth and increase |                    |          |
|        | presence in schools.   |                    |          |
| 5      | Explore the dedication of a team of peer mentors that works with   |                    | 80%      |
| O      | the juveniles from in-custody to post-custody across juvenile  |                    |          |
|        | custody facilities.  |                    |          |
|        | Status: HCA analyzed and confirmed the use of Peer Partners as the   |                    |          |
|        | best suited model to follow the youth through the system of care to  |                    |          |
|        | ensure linkages to needed services. Additional Peer Partner staff  |                    |          |
|        | are needed to ensure sufficient availability for the population. A   |                    |          |
|        | total of 6 has been the identified need and currently, there are four  |                    |          |
|        | and this allows coverage for only those with the highest levels of   |                    |          |
|        |  |                    |          |

| FY 2          | 2022-23   |             |     |
|---------------|---|-------------|-----|
| 6             | Create an implementation plan outlining the number of positions   |             | 0%  |
|               | needed and addresses the expansion in phases, justification for the   |             |     |
|               | expansion, and impacts as a result of the staff expansion.  |             |     |
|               | Status: No reportable actions taken at this time.   |             |     |
| 7             | Identify and obtain, within 10%, of the number of SUD residential   |             | 10% |
|               | treatment beds for this population to significantly reduce or   |             |     |
|               | eliminate associated waitlists.   |             |     |
|               | Status: HCA is providing adolescent residential Drug Medi-Cal   |             |     |
|               | services via Letters of Agreement with a provider in Riverside  |             |     |
|               | County. Given the limited number of facilities available in the local   |             |     |
|               | area for this service and only one provider willing to enter Letters  |             |     |
|               | of Agreement at this time, HCA will continue to periodically post   |             |     |
|               | the Request for Application for this service. To date, HCA has been   |             |     |
|               | able to add six beds and has a waitlist of approximately three youth  |             |     |
|               | requiring these services.   |             |     |
| FY 2          | 2023-24   |             |     |
|               | No Action Items   |             |     |
| FY 2          | 2024-25   | <del></del> |     |
| 8             | Ensure programs are effective and that staffing levels are adequate   |             | 0%  |
|               | to achieve maximum impact. Make adjustments as necessary.   |             |     |
|               | Status: No reportable actions taken at this time.   |             |     |
| Goa           | 1 #2: TAY Housing   |             |     |
| <b>T</b> 7:-: | - 2025 T I D-I I 20, 2022 (EV 2022 22)  |             |     |
|               | on 2025 Target Date: June 30, 2023 (FY 2022-23)   |             |     |
| Lead          | d Agency: Health Care Agency & Probation Department   |             |     |
| Acti          | on Items:   | % Completed |     |
| FY 2          | 2020-21   | -           |     |
| 1             | Complete an inventory of available housing options and determine  |             | 40% |
|               | the demand for TAY with BH issues or who are CSEC.  |             |     |
|               | Status: HCA is working with Covenant House California to develop  |             |     |
|               | an emergency shelter for the TAY population. The project will   |             |     |
|               | serve as a 25-30 bed emergency housing shelter for their Safe Haven   |             |     |
|               | program and provide shelter to approximately 150 TAY  |             |     |
|               | experiencing homelessness annually. Capital improvements are in   |             |     |
|               | progress and anticipated to be completed in time for the operations   |             |     |
|               | to begin in June 2021.  |             |     |
| 2             |   |             |     |
|               | Develop and implement a housing strategy specific for these   |             | 0%  |
|               | Develop and implement a housing strategy specific for these populations.  |             | 0%  |
|               |   |             | 0%  |
| 3             | populations.  |             | 20% |
| 3             | populations. Status: No reportable actions taken at this time.  |             |     |
| 3             | populations. Status: No reportable actions taken at this time.  Identify and attract homes for placement of youth with mental   |             |     |
| 3             | populations. Status: No reportable actions taken at this time.  Identify and attract homes for placement of youth with mental illness, SUD, or CSEC, which are hard to place.   |             |     |
| 3             | populations. Status: No reportable actions taken at this time.  Identify and attract homes for placement of youth with mental illness, SUD, or CSEC, which are hard to place. Status: HCA is open to looking at coordinating with STRTPs and is |             |     |

| No Action Items  FY 2022-23  4 Implement the housing strategy developed. Status: As stated above, development of an emergency shelter for the TAY population is in progress that will provide shelter to approximately 150 TAY experiencing homelessness annually.  Goal #3: Targeted Attention to Juvenile/TAY High Utilizers  Vision 2025 Target Date: June 30, 2025 (FY 2024-25)  Lead Agency: Health Care Agency  Action Items: % Completed | 20% |
|---|-----|
| 4 Implement the housing strategy developed. Status: As stated above, development of an emergency shelter for the TAY population is in progress that will provide shelter to approximately 150 TAY experiencing homelessness annually.  Goal #3: Targeted Attention to Juvenile/TAY High Utilizers  Vision 2025 Target Date: June 30, 2025 (FY 2024-25)  Lead Agency: Health Care Agency   | 20% |
| Status: As stated above, development of an emergency shelter for the TAY population is in progress that will provide shelter to approximately 150 TAY experiencing homelessness annually.  Goal #3: Targeted Attention to Juvenile/TAY High Utilizers  Vision 2025 Target Date: June 30, 2025 (FY 2024-25)  Lead Agency: Health Care Agency   | 20% |
| the TAY population is in progress that will provide shelter to approximately 150 TAY experiencing homelessness annually.  Goal #3: Targeted Attention to Juvenile/TAY High Utilizers  Vision 2025 Target Date: June 30, 2025 (FY 2024-25)  Lead Agency: Health Care Agency  |     |
| approximately 150 TAY experiencing homelessness annually.  Goal #3: Targeted Attention to Juvenile/TAY High Utilizers  Vision 2025 Target Date: June 30, 2025 (FY 2024-25)  Lead Agency: Health Care Agency   |     |
| Goal #3: Targeted Attention to Juvenile/TAY High Utilizers  Vision 2025 Target Date: June 30, 2025 (FY 2024-25)  Lead Agency: Health Care Agency  |     |
| Vision 2025 Target Date: June 30, 2025 (FY 2024-25) Lead Agency: Health Care Agency   |     |
| Lead Agency: Health Care Agency   |     |
| Lead Agency: Health Care Agency   |     |
|   |     |
| Action Items: % Completed   |     |
|   |     |
| FY 2020-21  |     |
| 1 Integrate identified databases into the County's System of Care   | 80% |
| Data Integration System (SOCDIS).   |     |
| Status: Proposed revision. The first phase of SOCDIS went live on   |     |
| December 24, 2020. Identified databases for the Community   |     |
| Corrections System of Care are part of the next phase to be added   |     |
| into the platform. Anticipated completion is June 2021. Note that   |     |
| youth data may be reported in the aggregate due to additional   |     |
| restrictions on the information.  |     |
| 2 Assemble a multi-disciplinary team to start coordinating care for   | 50% |
| the Corrections System of Care.   |     |
| Status: With the first phase of SOCDIS implemented, a team needed   |     |
| for Phase 2, Community Corrections, has been identified.  |     |
| FY 2021-22  |     |
| No Action Items   |     |
| FY 2022-23  |     |
| 3 Complete the development of the database/data warehouse and   | 0%  |
| begin to roll out enhanced services/data sharing.   |     |
| Status: No reportable actions taken at this time.   |     |
| FY 2024-25  |     |
| 4 Achieve full rollout of targeted care coordination for the Juvenile   | 0%  |
| and TAY high utilizers.   |     |
| Status: No reportable actions taken at this time.   |     |