



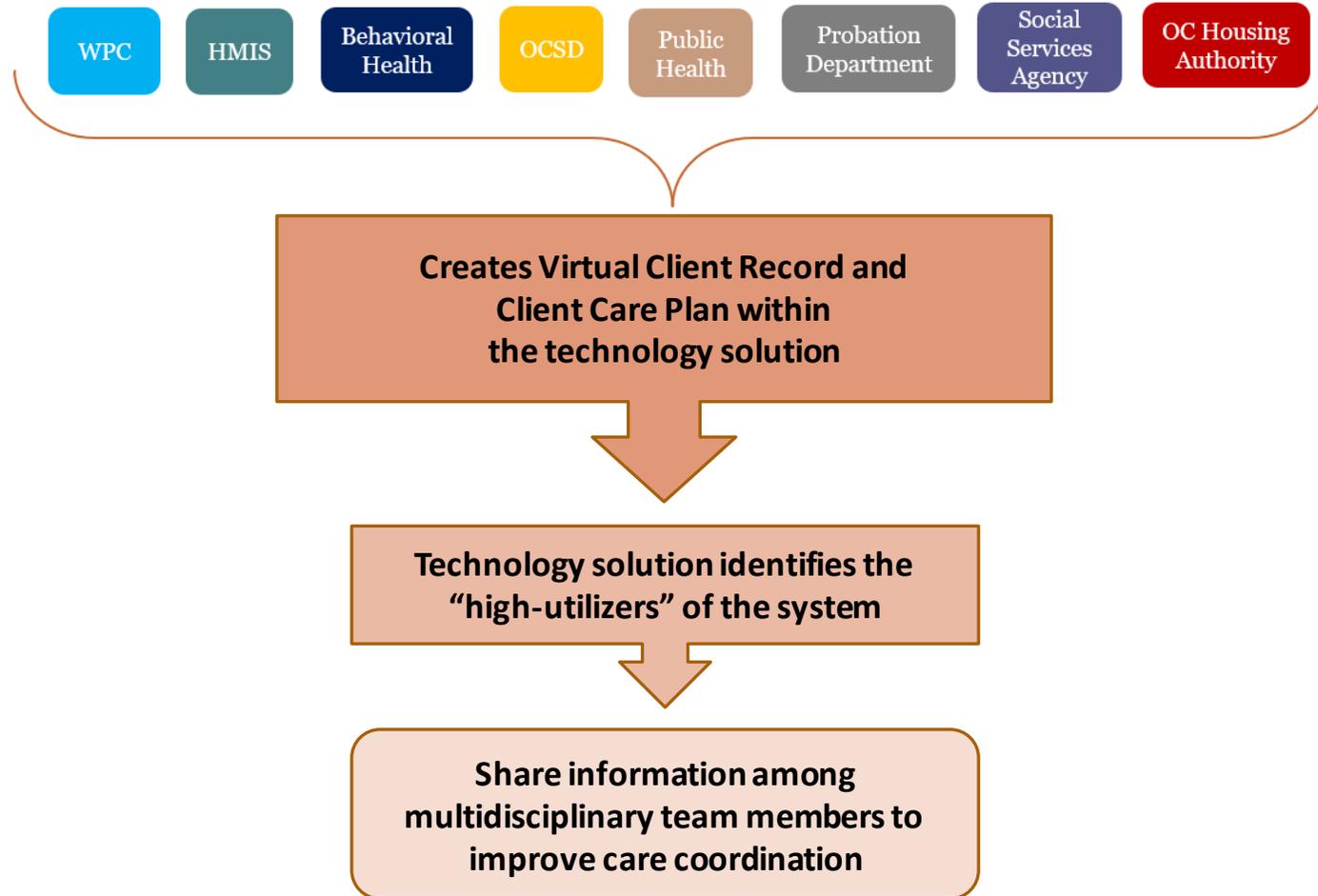
CarePlus

P R O G R A M

Overview of the Care Plus Program (CPP)

- ❖ Enhanced care coordination across the County's five Systems of Care: Behavioral Health, Corrections, Healthcare, Housing and Benefits / Support Services
- ❖ Efficiency and effectiveness – quicker identification and assessment of needs to link that individual to appropriate services, including:
 - homelessness prevention
 - housing
 - behavioral health and other supportive services

Source Databases



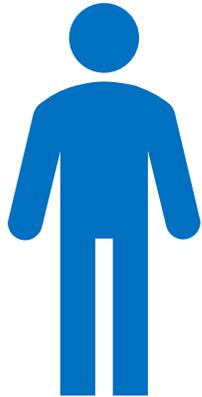
How is data shared?

The technology solution facilitates data sharing between departments to create client care plans.

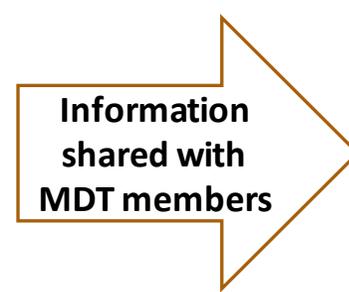
To the left is how the technology solutions pulls data from each of the source systems to create a client record and care plan

A participant experience in the Care Plus Program

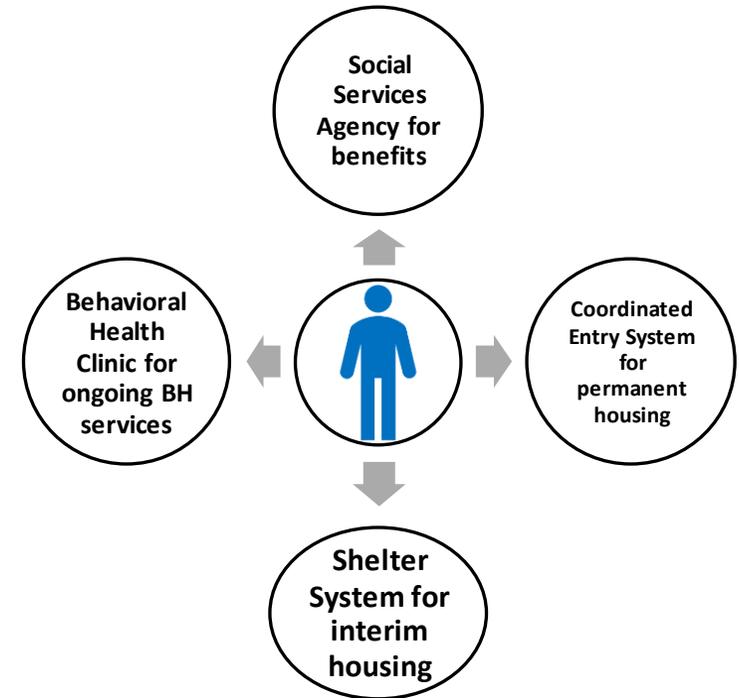
Participant is discharged from jail and identified as a “high-utilizer”



Individual Profile Created	
Virtual Client Record	Services
Community Corrections	✓ Is the individual connected to a re-entry program?
Benefits and Supportive Services	✓ Check eligibility for General Relief, Medi-Cal, CalFresh, SSI
Healthcare	✓ Check for previous history or connection to healthcare provider
Behavioral Health	✓ What BHS programs were they previously engaged with?
Housing	✓ Identify documents needed for housing eligibility



Participant is now connected to the following services:



Goal is to increase connections to housing and reduce homelessness

Authorization for CPP clients

- ❖ Covers use of data and data sharing across participating Care Plus Program agencies (homelessness / housing, behavioral health, social services, health and corrections)
- ❖ This information sharing is only for the purpose of care coordination and in effectively meeting the needs of that client
- ❖ Must be signed in writing by client before CPP enrollment

Where and how client information is stored

- ❖ With client authorization, their information will be made available within the Care Plus Programs data integration platform - SOCDIS (System of Care Data Integration System)
- ❖ SOCDIS essentially gathers all available client information from the participating agencies and makes it available in one Virtual Client Record

Important Links

SimpliGov (Gather and Store Authorization)

<https://ochca.prod.simpligov.com/prod/portal/ShowWorkFlow/ShowWorkflowDetail/097c71ab-0375-4f60-af63-127a86777650>

Watson Care Manager (Care Plus Program data sharing platform)

<https://care-manager01.us-south.wh-wcm.watson-health.ibm.com/wcm/mtinit/7392532/01>

MyApplications (Access both Simpligov and Watson Care Manager)

<https://myapplications.microsoft.com/>

Internal County Website (User trainings and materials)

https://www.ochealthinfo.com/occ/care_plus_program_internal/



Anna Joe

50 Years

4/1/1970

Male

Priority: Not Set

 Alerts (6)

 Virtual Record

Actions 

Address

230 Cookie St
Santa Ana,
California, 98192

Phone

101-230-1114

Programs

Virtual Client Record: Anna Joe



∨ Demographics

∨ Contact Information

∧ Program Overview

Program Category	Agency	Program Name	Status	Start - End Dates
Community Corrections		Custody and Re-Entry	Enrolled	2020-12-02 -
Shelter and Housing Programs	Families Forward	HUD Rapid-Housing	Active	2020-11-25 -

Close



Anna Joe

50 Years
4/1/1970
Male
Priority: Not Set

Alerts (6)

Virtual Record

Actions

Address

230 Cookie St
Santa Ana,
California, 98192

Phone

101-230-1114

Programs

Summary

Goals

Follow up on identified initial needs

Complete Client Authorization Form

Actions

No Records

Assessments

No Records

Care Team

- Andrew Hong
ADA Specialist
- Gina Ramirez
Deputy Probation Officer
- January Johnson
Administrative Manager I - Section Chief
- Kathleen Green
Supervising Probation Officer
- Marco Rodriguez
Administrative Manager I

Programs

Custody and Re-Entry

Conditions

No Records

Latest Note

Alert

Client has not showed up to scheduled appointments with Probation and attempts to locate him via telephone and at his residence have been

Social Background

No Records

Housing History

No Records

Latest Touchpoint

No Records



Anna Joe

50 Years
4/1/1970
Male
Priority: Not Set

Alerts (6)

Virtual Record

Actions

Address

230 Cookie St
Santa Ana,
California, 98192

Phone

101-230-1114

Programs

Summary Plan Programs Data History Team

Community Resources

Case Manag... Enter a keyword Location Enter location Distance (mi.) 3 Search

Total 1

Case Management - homeless/at risk
BHS Outreach & Engagement
Rates Not specified
Shortlisted Add to plan

714-8348348
657-2941421
jdinicola@ochca.com

All Services

Service	Rates
Case Management - homeless/at risk	Not specified
Referral & Linkage to Behavioral Health Services	Not specified
Street Outreach - homeless/at risk	Not specified
Whole Person Care Referral and Linkage to Recuperative Care	Not specified